
General Information Memorandum

ISD-GI 13-33

TO: ISD Employees

FROM: *TR* Ted Roth, Director, Income Support Division

RE: FFY 2014 SNAP Corrective Action Plans (CAPs) and Best Practices

DATE: July 15, 2013

This memorandum is to inform offices that the FFY 2014 State of New Mexico SNAP Corrective Action Plans are due August 30, 2013. The annual corrective Action Plan was sent via email on July 15, 2013.

Please refer to ISD-GI 13-09, the 2012 final Performance Report that was issued on January 29, 2013, for Quality Control (QC) data for the payment accuracy portion of the CAP. Also included in ISD-GI 13-09 is county data for timeliness for 7-day and 30-day application processing and QC negative action findings.

The FFY2014 state goals are as follows:

SNAP Payment Accuracy	96% or better
SNAP Negative Accuracy	99% or better
Expedite Application Processing Timeliness	98% or better
30-day Application Processing Timeliness	98% or better

All county offices are to complete the Corrective Action Plan. If a county office met or surpassed any of the goals in FFY 2012, those offices are required to provide best practice initiatives that assisted in the achievement of those goals by indicating how the goals have been maintained.

If you have any questions, please contact Carolyn Craven at 505-827-7224 or at carolyn.craven@state.nm.us.