



HUMAN SERVICES
DEPARTMENT

Susana Martinez, Governor
Sidonie Squier, Secretary
Ted Roth, Director

General Information Memorandum

ISD-GI 13-19

TO: ISD Employees
FROM: Ted Roth, Director, Income Support Division
RE: FFY 2013 SNAP Performance Report
DATE: February 25, 2013

Attached please find the first issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2013. This report includes an Quality Control (QC) findings received for the review month of October 2012. All errors for October 2012 have been finalized. Along with payment and negative accuracy rate data included in this report are the 7-day and 30-day application processing timeliness. The Performance Goals for the state for FFY 2013 are:

Payment Accuracy of 96% or better
Negative Accuracy Rate of 99%
Expedite application processing timeliness of 99%
30-day application timeliness of 98% or better

Effective October 1, 2012 per IPP 12-08, counties with a payment accuracy rate of 96% or better must review cases at Level 2. All others must review cases at Level 1.

- Level 1 A county office with an error rate **above 4.0%** is required to complete 35 full reviews per unit per month. **These completed reviews will be recorded on the Secondary Case Review Log and submitted to the Quality Improvement Section via email to ISD.QIS@state.nm.us** by the second working day of the month. If scanning is not an option, logs can be faxed to 505-827-7241.
- Level 2 A county office with an error rate of **4.0% or less** is required to complete 25 full reviews per unit per month. The record reviews will not be required to be submitted to the Quality Improvement Section.

Effective March 2007, counties with a timeliness rate below 98% in either 30-day or 7-day application processing will be required to submit a Corrective Action Plan (CAP) to the Regional Operations Manager (ROM). The ROM will take into consideration small offices with a limited number of applications that were processed in a given month when requesting CAPs; however

any deficiencies will be addressed. CAPs are due at the end of the month following the last month in a reporting quarter

Please reconcile the QC case findings that your office has received with the listing of QC cases entered into the QIS database. One copy of the listing is provided to each office. Case Finding codes are (0) Drop; (1) Eligible and Correct; (2) Overissuance; (3) Underissuance; and (4) Ineligible. A column has been added to the report to reflect cases that are pending a final ERC decision. *Please note that QC timeliness is reported on the data sheet. Timeliness codes are (1) Expedite Timely; (2) Expedite Untimely; (3) Expedite Drop; and (4) Non-Expedite Timely; (5) Non-Expedite Untimely; and (6) Non-Expedite Drop. Please report any discrepancies to QIS.*

Please share this data with staff as appropriate. If there are any questions or comments, please contact Stephanie Valdez Quality Improvement Section at 827-7444 or email at Stephanie.valdez1@state.nm.us

Attachment

cc: Shalonda Moore, FNS SW Regional Office

RESCINDED

**Quality Improvement Section SNAP Performance Report
Quality Control Finding FFY 2013**

1. STATE - Cumulative Payment Error Rates

Total Paid	\$26,177		
Total Dollar Errors	\$550	Total Error Rate %	2.10%
Total Dollar Over	\$266	% Error Rate Over	1.02%
Total Dollar Under	\$0	% Error Rate Under	0.00%
Total Dollar Ineligible	\$284	% Error Rate Ineligible	1.08%

Cumulative Case Error Rate	
Total Reviewed	91
% in Error	4.40%

Agency Error (Dollar Amount):		Agency % Error Rate:	
\$266		1.02%	

Cases Dropped	7
Correct	87
Overpaid	3
Underpaid	0
Ineligible	1

Client Error (Dollar Amount):		Client % Error Rate:	
\$284		1.08%	

2. ADMINISTRATIVE OFFICES - Cumulative Payment Error Rates

HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total Paid	County Error Rate	HIPAC Share	State Share
01	SE Bernalillo	\$0		\$0		\$0	\$550	0.00%	0.00%	0.00%
07	W.Dona Ana	\$0		\$0		\$0	\$591	0.00%	0.00%	0.00%
17	McKinley	\$0		\$0		\$0	\$1,037	0.00%	0.00%	0.00%
23	Sandoval	\$0	0%	\$284	100%	\$284	\$1,225	14.75%	57.26%	51.64%
24	San Juan	\$0		\$0		\$0	\$2,175	0.00%	0.00%	0.00%
26	Santa Fe	\$0		\$0		\$0	\$980	0.00%	0.00%	0.00%
35	NW Bernalillo	\$0		\$0		\$0	\$2,214	0.00%	0.00%	0.00%
36	SW Bernalillo	\$137	100%	\$0	0%	\$137	\$3,400	4.03%	27.62%	24.91%
38	S. Dona Ana	\$0		\$0		\$0	\$991	0.00%	0.00%	0.00%
39	NE Bernalillo	\$75	100%	\$0	0%	\$75	\$3,173	2.36%	15.12%	13.64%
HIPAC Sub Totals		\$212	43%	\$284	57%	\$496	\$18,284	2.71%	100.00%	90.18%

Non-HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total Paid	County Error Rate	Non-HIPAC Share	State Share
03	Chaves	\$0		\$0		\$0	\$771	0.00%	0.00%	0.00%
04	Colfax/Union	\$0		\$0		\$0	\$0	0.00%	0.00%	0.00%
05	Curry	\$0		\$0		\$0	\$668	0.00%	0.00%	0.00%
08	Eddy	\$0		\$0		\$0	\$0	0.00%	0.00%	0.00%
09	Grant/Hidalgo	\$0		\$0		\$0	\$0	0.00%	0.00%	0.00%
10	Guadalupe/DeBaca	\$0		\$0		\$0	\$0	0.00%	0.00%	0.00%
13	Lea	\$0		\$0		\$0	\$313	0.00%	0.00%	0.00%
14	Lincoln	\$0		\$0		\$0	\$668	0.00%	0.00%	0.00%
16	Luna	\$0		\$0		\$0	\$428	0.00%	0.00%	0.00%
19	Otero	\$0		\$0		\$0	\$765	0.00%	0.00%	0.00%
20	Quay	\$0		\$0		\$0	\$0	0.00%	0.00%	0.00%
21	Rio Arriba	\$0		\$0		\$0	\$1,400	0.00%	0.00%	0.00%
22	Roosevelt	\$0		\$0		\$0	\$0	0.00%	0.00%	0.00%
25	San Miguel	\$0		\$0		\$0	\$0	0.00%	0.00%	0.00%
27	Sierra	\$0		\$0		\$0	\$0	0.00%	0.00%	0.00%
28	Socorro	\$0		\$0		\$0	\$0	0.00%	0.00%	0.00%
29	Taos	\$0		\$0		\$0	\$390	0.00%	0.00%	0.00%
30	Torrance	\$0		\$0		\$0	\$922	0.00%	0.00%	0.00%
32	S. Valencia	\$0		\$0		\$0	\$237	0.00%	0.00%	0.00%
33	Cibola	\$0		\$0		\$0	\$0	0.00%	0.00%	0.00%
34	Eddy/Artesia	\$0		\$0		\$0	\$579	0.00%	0.00%	0.00%
37	E. Dona Ana	\$54	100%	\$0	0%	\$54	\$128	42.19%	10.89%	9.82%
42	N. Valencia	\$0		\$0		\$0	\$269	0.00%	0.00%	0.00%
49	NMCPAP	\$0		\$0		\$0	\$355	0.00%	0.00%	0.00%
Non-HIPAC Sub Totals		\$54	100%	\$0	0%	\$54	\$7,893	0.68%	10.9%	9.82%

**Regional Cumulative SNAP Performance Report
Quality Control Finding FFY2013**

3. STATE - Cumulative Payment Error Rates

Total Paid	\$26,177		
Total Dollar Errors	\$550	Total Error Rate %	2.10%
Total Dollar Over	\$266	% Error Rate Over	1.02%
Total Dollar Under	\$0	% Error Rate Under	0.00%
Total Dollar Ineligible	\$284	% Error Rate Ineligible	1.08%

Agency Error (Dollar Amount):	Agency % Error Rate:
\$266	1.02%

Client Error (Dollar Amount):	Client % Error Rate:
\$284	1.08%

Cumulative Case Error Rate

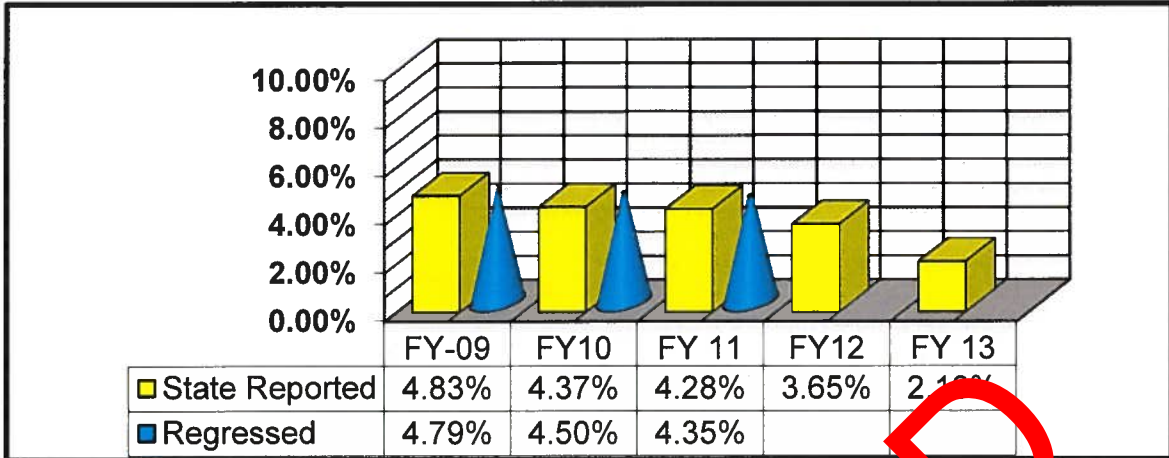
Total Reviewed	91
% in Error	4.40%

Cases Dropped	7
Correct	87
Overpaid	3
Underpaid	0
Ineligible	1

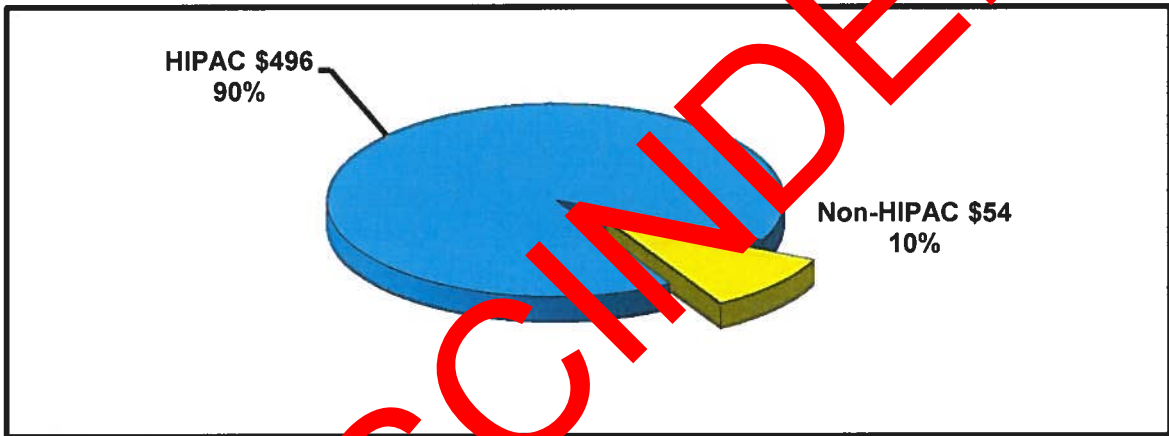
4. REGIONAL - Cumulative Payment Error Rates

Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	Count	Error Rate	Region Share	State Share
NE Region								
04 Colfax	\$0	\$0	\$0	\$0	0.00%			0.00%
21 Rio Arriba	\$0	\$0	\$0	\$1,400	0.00%			0.00%
25 San Miguel	\$0	\$0	\$0	\$0	0.00%			0.00%
26 Santa Fe	\$0	\$0	\$0	\$980	0.00%			0.00%
29 Taos	\$0	\$0	\$0	\$390	0.00%			0.00%
NE Region Totals	\$0	\$0	\$0	\$2,770	0.00%			0.00%
NW Region								
17 McKinley	\$0	\$0	\$0	\$1,037	0.00%	0.00%		0.00%
23 Sandoval	\$0	\$284	\$284	\$1,225	14.75%	100.00%		51.64%
24 San Juan	\$0	\$0	\$0	\$2,375	0.00%	0.00%		0.00%
32 S. Valencia	\$0	\$0	\$0	\$37	0.00%	0.00%		0.00%
33 Cibola	\$0	\$0	\$0	\$0	0.00%	0.00%		0.00%
42 N. Valencia	\$0	\$0	\$0	\$269	0.00%	0.00%		0.00%
NW Region Totals	\$0	\$284	\$284	\$4,843	4.86%	100.00%		51.64%
SW Region								
07 W. Dona Ana	\$0	\$0	\$0	\$596	0.00%	0.00%		0.00%
09 Grant/Hidalgo	\$0	\$0	\$0	\$0	0.00%	0.00%		0.00%
14 Lincoln	\$0	\$0	\$0	\$668	0.00%	0.00%		0.00%
16 Luna	\$0	\$0	\$0	\$428	0.00%	0.00%		0.00%
19 Otero	\$0	\$0	\$0	\$765	0.00%	0.00%		0.00%
27 Sierra	\$0	\$0	\$0	\$0	0.00%	0.00%		0.00%
28 Socorro	\$0	\$0	\$0	\$0	0.00%	0.00%		0.00%
37 E. Dona Ana	\$4	\$0	\$4	\$128	42.19%	100.00%		9.82%
38 S. Dona Ana	\$0	\$0	\$0	\$991	0.00%	0.00%		0.00%
SW Region Totals	\$4	\$0	\$4	\$3,576	1.51%	100.00%		9.82%
SE Region								
03 Chaves	\$0	\$0	\$0	\$771	0.00%	#DIV/0!		0.00%
05 Curry	\$0	\$0	\$0	\$668	0.00%	#DIV/0!		0.00%
08 Eddy	\$0	\$0	\$0	\$0	0.00%	#DIV/0!		0.00%
10 Guadalupe/DeBaca	\$0	\$0	\$0	\$0	0.00%	#DIV/0!		0.00%
13 Lea	\$0	\$0	\$0	\$313	0.00%	#DIV/0!		0.00%
20 Quay	\$0	\$0	\$0	\$0	0.00%	#DIV/0!		0.00%
22 Roosevelt	\$0	\$0	\$0	\$0	0.00%	#DIV/0!		0.00%
34 Eddy/Artesia	\$0	\$0	\$0	\$579	0.00%	#DIV/0!		0.00%
SE Region Totals	\$0	\$0	\$0	\$2,331	0.00%	#DIV/0!		0.00%
Central Region								
01 SE Bernalillo	\$0	\$0	\$0	\$1,593	0.00%	0.00%		0.00%
35 NW Bernalillo	\$0	\$0	\$0	\$2,214	0.00%	0.00%		0.00%
36 SW Bernalillo	\$137	\$0	\$137	\$3,400	4.03%	64.62%		24.91%
39 NE Bernalillo	\$75	\$0	\$75	\$3,173	2.36%	35.38%		13.64%
30 Torrance	\$0	\$0	\$0	\$922	0.00%	0.00%		0.00%
Central Region Totals	\$212	\$0	\$212	\$11,302	1.88%	100.00%		38.55%
49 NMCAP	\$0	\$0	\$0	\$355	0.00%			0.00%
State Totals	\$266	\$284	\$550	\$26,177	2.10%	100.00%		100.00%

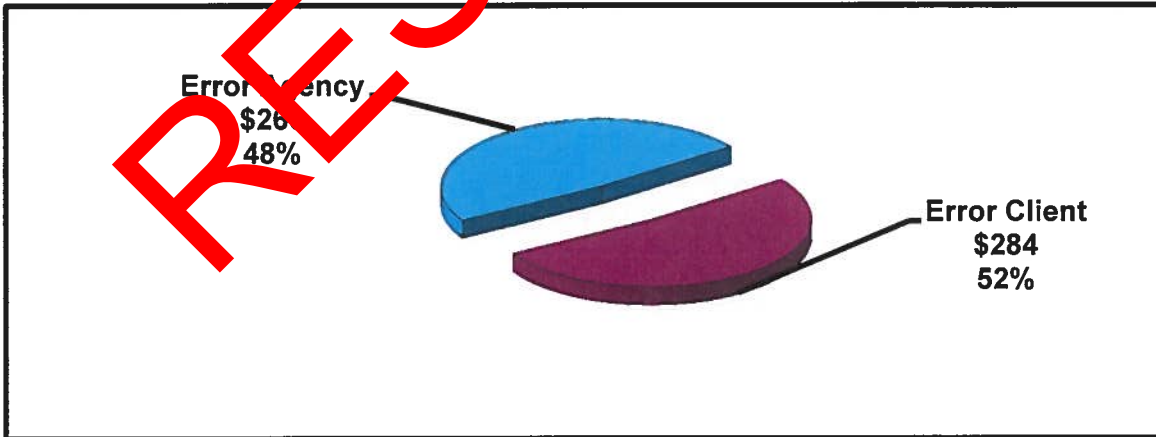
5. STATE SNAP Error Rates- Current FY Compared to Previous FYs



6. HIPAC Dollar Errors - Compared to the Remainder of the State



7. Agency-vs-Client Errors



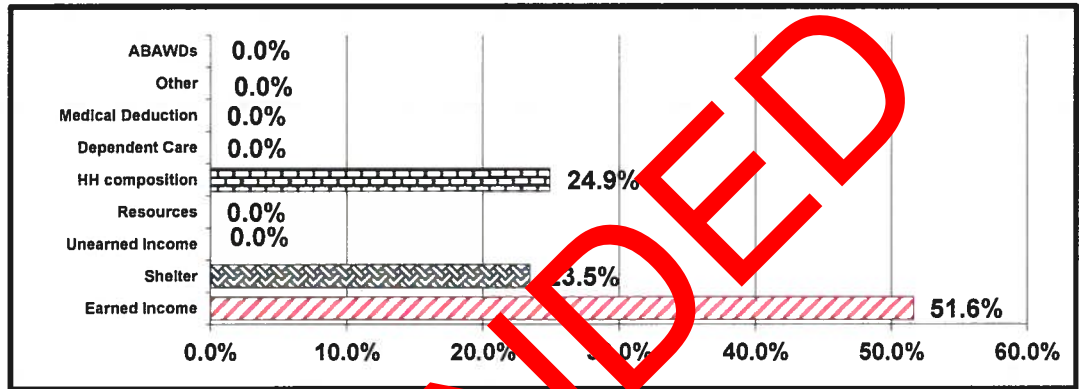
Average Client Error = \$284

Average Agency Error = \$89

8. AGENCY/CLIENT DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT

<i>Food Stamps</i>	<i>Agency</i>	<i>Client</i>	<i>% Agency Cause</i>
Earned Income	\$0	\$284	0.0%
Shelter	\$129	\$0	100.0%
Unearned Income	\$0	\$0	0.0%
Resources	\$0	\$0	0.0%
HH composition	\$137	\$0	100.0%
Dependent Care	\$0	\$0	0.0%
Medical Deduction	\$0	\$0	0.0%
Other	\$0	\$0	0.0%
ABAWDs	\$0	\$0	0.0%

9. SNAP DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT



10. SNAP DOLLAR ERROR BREAKDOWN BY SPECIFIC ELEMENT

<i>Percent</i>	<i>Total</i>	<i>Element</i>	<i>Element Description</i>
51.64%	\$284	311	WAGES & SALARIES
0.00%	\$0	50	HOUSEHOLD COMPOSITION
0.00%	\$0	363	SHELTER DEDUCTION
0.00%	\$0	211	BANK ACCOUNTS
3.45%	\$129	364	SUA
24.91%	\$137	130	CITIZENSHIP/NON-CITIZEN STATUS
0.00%	\$0	344	PA/GA GRANT
0.00%	\$0	520	ARITHMETIC COMPUTATION
0.00%	\$0	342	CONTRIBUTIONS
0.00%	\$0	333	SSI BENEFITS
0.00%	\$0	334	UCB BENEFITS
0.00%	\$0	331	RSDI BENEFITS
0.00%	\$0	221	REAL PROPERTY
0.00%	\$0	346	OTHER UEI
0.00%	\$0	111	STUDENT STATUS
0.00%	\$0	365	MEDICAL DEDUCTIONS
0.00%	\$0	170	SOCIAL SECURITY NUMBERS
0.00%	\$0	160	EMPLOYMENT AND TRAINING
0.00%	\$0	140	RESIDENCY
0.00%	\$0	335	WORKERS COMP BENEFITS
0.00%	\$0	350	CHILD SUPPORT AP
0.00%	\$0	161	ABAWDS
0.00%	\$0	213	OTHER LIQUID ASSETS/PERSONAL PROP
0.00%	\$0	530	TRANSITIONAL BEN
0.00%	\$0	312	SELF-EMPLOYMENT INCOME
0.00%	\$0	332	VA BENEFITS
0.00%	\$0	347	UEI--TANF
0.00%	\$0	371	COMBINED GROSS INCOME
0.00%	\$0	163	VOLUNTARY QUIT
0.00%	\$0	323	DEPENDENT CARE
0.00%	\$0	225	COMBINED RESOURCES

11. STATEWIDE CAUSES OF AGENCY ERROR --- FFY 2013

In this table, general cause for agency error is ranked by the top three error causing areas

- F No action on anticipated or known changes
- M Math or transcription error
- O Other
- P Policy or procedure not applied or not correctly applied
- R No action on reported information
- S ISD2 or CSED systems caused error
- V Inadequate verification
- X Old or invalid data or coding not removed from ISD2

	ALL Err	EI	HHC	UEI
R	\$0	\$0	\$0	\$0
P	\$266	\$0	\$137	\$0
V	\$0	\$0	\$0	\$0
M	\$0	\$0	\$0	\$0
F	\$0	\$0	\$0	\$0
X	\$0	\$0	\$0	\$0
O	\$0	\$0	\$0	\$0
S	\$0	\$0	\$0	\$0
Total	\$266	\$0	\$137	\$0

Agency errors with "No action on reported information", "policy or procedure not applied or not correctly applied", and "math or transcription" account for 100% of agency caused dollar errors. Errors in "earned income" and "unearned income" elements account for 52% of the agency-caused error rate.

12. DOLLAR ERROR BY: HOUSEHOLD SIZE

	1	2	3	4	5	6+
\$	\$129	\$0	\$0	\$0	\$421	\$0
%	23.5%	0.0%	0.0%	0.0%	76.5%	0.0%

13. AVERAGE HOUSEHOLD SIZE

All Cases	2.4
Correct Cases	2.4
Error Cases	3.0
Client Error Cases	5.0

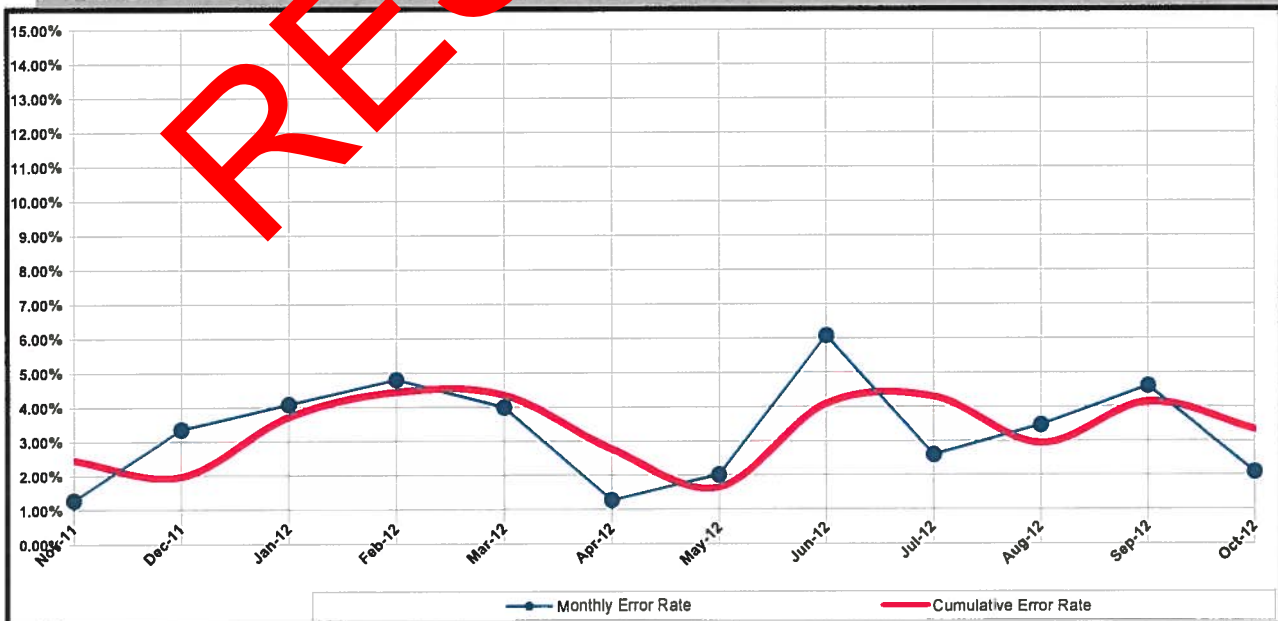
14. DOLLAR ERROR BY: TIME OF OCCURRENCE

	\$	%
Approval	\$0	0.0%
Recert	\$137	24.9%
Change	\$54	9.8%
Transitional FS	\$0	0.0%
Semi Annual	\$74	51.6%
Annual Report	75	28.2%

15. CASE ERROR BY: TIME OF OCCURRENCE

	#	%
Approval	0	0.0%
Recert	1	25.0%
Change	1	25.0%
Transitional FS	0	0.0%
Semi-Annual	1	25.0%
Annual Report	1	25.0%

16. ERROR RATES BY MONTH AND FFY CUMULATIVE



Regional Cumulative SNAP Performance Report
Quality Control Finding FFY2013 as of 2/25/2013

17. REGIONAL - Cumulative Data Analysis of SNAP Dollars Issued vs. SNAP Dollars in Error 10/12

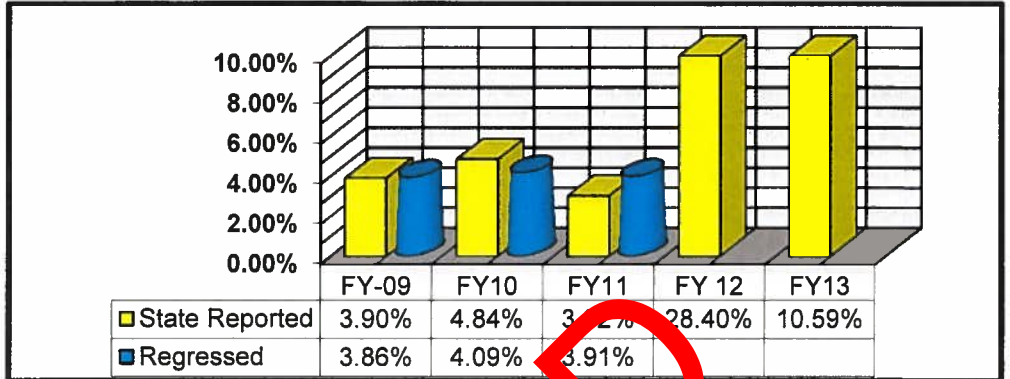
Northwest Region (I)		Total SNAP \$'s Issued	Region Share of \$'s Issued	State Share \$'s Issued	Total Issued \$'s Reviewed	Total Reviewed \$'s in Error	Region Share \$'s in Error	State Share \$'s in Error
17	McKinley	\$3,048,926	23.6%	5.4%	\$1,037	\$0	0.00%	0.00%
23	Sandoval	\$2,880,912	22.3%	5.1%	\$1,925	\$284	100.00%	51.64%
24	San Juan	\$3,498,025	27.0%	6.2%	\$2,375	\$0	0.00%	0.00%
32	S. Valencia	\$855,565	6.6%	1.5%	\$237	\$0	0.00%	0.00%
33	Cibola	\$1,053,641	8.1%	1.9%	\$0	\$0	0.00%	0.00%
42	N. Valencia	\$1,595,509	12.3%	2.8%	\$269	\$0	0.00%	0.00%
Region I Totals		\$12,932,578	22.8%	22.8%	\$5,843	\$284	100.00%	51.64%
Northeast Region (II)		Total SNAP \$'s Issued	Region Share of \$'s Issued	State Share \$'s Issued	Total Issued \$'s Reviewed	Total Reviewed \$'s in Error	Region Share \$'s in Error	State Share \$'s in Error
04	Colfax	\$415,907	5.9%	0.7%	\$0	\$0	0.00%	0.00%
21	Rio Arriba	\$1,862,676	26.5%	3.3%	\$1,400	\$0	0.00%	0.00%
25	San Miguel	\$1,268,980	18.1%	2.2%	\$0	\$0	0.00%	0.00%
26	Santa Fe	\$2,528,695	36.0%	4.5%	\$980	\$0	0.00%	0.00%
29	Taos	\$941,161	13.4%	1.7%	\$390	\$0	0.00%	0.00%
Region II Totals		\$7,017,419	12.4%	12.4%	\$2,770	\$0	0.00%	0.00%
Central Region (III)		Total SNAP \$'s Issued	Region Share of \$'s Issued	State Share \$'s Issued	Total Issued \$'s Reviewed	Total Reviewed \$'s in Error	Region Share \$'s in Error	State Share \$'s in Error
01	SE Bernalillo	\$3,137,216	17.2%	5.5%	\$1,593	\$0	0.00%	0.00%
35	NW Bernalillo	\$4,004,243	22.0%	7.1%	\$2,200	\$0	0.00%	0.00%
36	SW Bernalillo	\$5,153,676	28.3%	9.1%	\$3,400	\$37	64.62%	24.91%
39	NE Bernalillo	\$5,190,373	28.5%	9.1%	\$2,173	\$75	35.38%	13.64%
30	Torrance	\$702,894	5.8%	1.2%	\$900	\$0	0.00%	0.00%
Region III Totals		\$18,188,402	32.1%	32.1%	\$11,306	\$212	100.00%	38.55%
Southeast Region (IV)		Total SNAP \$'s Issued	Region Share of \$'s Issued	State Share \$'s Issued	Total Issued \$'s Reviewed	Total Reviewed \$'s in Error	Region Share \$'s in Error	State Share \$'s in Error
03	Chaves	\$1,861,156	29.1%	3.3%	\$771	\$0	0.00%	0.00%
05	Curry	\$1,214,782	19.0%	2.1%	\$668	\$0	0.00%	0.00%
08	Eddy	\$833,767	13.0%	1.7%	\$0	\$0	0.00%	0.00%
10	Guadalupe/DeBaca	\$165,375	2.4%	0.3%	\$0	\$0	0.00%	0.00%
13	Lea	\$1,250,193	19.5%	2.2%	\$313	\$0	0.00%	0.00%
20	Quay	\$303,177	4.7%	0.5%	\$0	\$0	0.00%	0.00%
22	Roosevelt	\$395,079	6.2%	0.7%	\$0	\$0	0.00%	0.00%
34	Eddy/Artesia	\$379,340	5.9%	0.8%	\$579	\$0	0.00%	0.00%
Region IV Totals		\$6,402,869	11%	11%	\$2,331	\$0	0.00%	0.00%
Southwest Region (V)		Total SNAP \$'s Issued	Region Share of \$'s Issued	State Share \$'s Issued	Total Issued \$'s Reviewed	Total Reviewed \$'s in Error	Region Share \$'s in Error	State Share \$'s in Error
07	W. Dona Ana	\$2,646,766	21.7%	4.7%	\$596	\$0	0.00%	0.00%
09	Grant/Hidalgo	\$965,753	7.9%	1.7%	\$0	\$0	0.00%	0.00%
14	Lincoln	\$460,627	3.8%	0.8%	\$668	\$0	0.00%	0.00%
16	Luna	\$1,066,000	8.8%	1.9%	\$428	\$0	0.00%	0.00%
19	Otero	\$1,200,413	10.1%	2.1%	\$765	\$0	0.00%	0.00%
27	Sierra	\$96,746	0.8%	0.1%	\$0	\$0	0.00%	0.00%
28	Socorro	\$27,300	0.2%	0.0%	\$0	\$0	0.00%	0.00%
37	E. Dona Ana	\$2,000,653	16.8%	3.6%	\$128	\$54	100.00%	9.82%
38	S. Dona Ana	\$2,560,008	21.00%	4.5%	\$991	\$0	0.00%	0.00%
Region V Totals		\$12,191,866	21.5%	21.5%	\$3,576	\$54	100.00%	9.82%
49	NM CAP Unit	\$0	0.0%	0.0%	\$355	\$0	0.00%	0.00%
State Totals		\$56,733,069	100%	100%	\$26,177	\$550	100%	100%

FFY 2013 Negative Statewide Error Rates

1. Cumulative Negative Case Error Rate

valid	76
invalid	9
drop	0
total	85
% invalid	10.59%

2. State Negative Error Rates



3. REGIONAL - Cumulative Negative Error Rates

		Valid #	Invalid #	Total #	Invalid Rate
NE Region					
04	Colfax	1	0	1	0.0%
21	Rio Arriba	3	0	3	0.0%
25	San Miguel	1	0	1	0.0%
26	Santa Fe	5	1	6	16.7%
29	Taos	2	0	2	0.0%
NE Region Totals		12	1	13	7.7%

		Valid #	Invalid #	Total #	Invalid Rate
NW Region					
23	McKinley	2	1	3	33.3%
23	Sandoval	2	1	3	33.3%
24	San Juan	2	0	2	0.0%
32	S. Valencia	2	0	2	0.0%
33	Socorro	0	0	0	
35	N. Valencia	0	1	1	100.0%
NW Region Totals		8	3	11	27.3%

		Valid #	Invalid #	Total #	Invalid Rate
SW Region Totals					
07	W. Dona Ana	2	0	2	0.0%
09	Grant/Hidalgo	0	0	0	
14	Lincoln	0	0	0	
16	Luna	0	0	0	
19	Otero	1	1	2	50.0%
27	Sierra	0	0	0	
28	Socorro	0	0	0	
37	E. Dona Ana	5	0	5	0.0%
30	Torrance	0	0	0	
38	S. Dona Ana	0	0	2	0.0%
SW Region Totals		10	1	11	9.1%

		Valid #	Invalid #	Total #	Invalid Rate
SE Region					
03	Chaves	5	0	5	0.0%
05	Curry	1	0	1	0.0%
08	Eddy	2	0	2	0.0%
10	Guad/DeBaca	0	0	0	
13	Lea	6	0	6	0.0%
20	Quay	1	0	1	0.0%
22	Roosevelt	1	0	1	0.0%
34	Eddy/Artesia	0	0	0	
SW Region Totals		16	0	16	0.0%

		Valid #	Invalid #	Total #	Invalid Rate
Central Region					
01	SE Bernalillo	4	0	4	0.0%
35	NW Bernalillo	6	0	6	0.0%
36	SW Bernalillo	8	1	9	11.1%
39	NE Bernalillo	12	3	15	20.0%
Central Region Totals		30	4	34	11.8%

Negative Action Time of Occurrence

Closure	1	11.1%
Denial	8	88.9%

		Valid #	Invalid #	Total #	Invalid Rate
Central Region					
49	CAP	0	0	0	

FFY 2013 Expedite Application Processing Timeliness

	October 12'	November 12'	December 12'	January 13'	February 13'	March 13'	April 13'	May 13'	June 13'	July 13'	August 13'	September 13'	Yearly Average
NE Region													
Colfax	100.0%	100.0%	97.5%	100.0%									99.2%
Rio Arriba	99.5%	100.0%	100.0%	99.6%									99.8%
San Miguel	99.1%	99.0%	100.0%	96.3%									98.4%
Santa Fe	98.8%	99.3%	98.5%	98.5%									98.8%
Taos	100.0%	100.0%	100.0%	98.4%									99.5%
NE Region TOTAL	99.2%	99.6%	99.2%	98.6%									99.1%
NW Region													
Cibola	98.7%	100.0%	98.8%	100.0%									99.4%
McKinley	97.8%	94.7%	100.0%	99.0%									97.9%
Sandoval	98.9%	99.2%	100.0%	99.3%									99.3%
San Juan	99.5%	100.0%	100.0%	99.4%									99.7%
Valencia South	100.0%	100.0%	100.0%	100.0%									100.0%
Valencia North	99.2%	100.0%	100.0%	100.0%									99.8%
NW Region TOTAL	98.9%	98.8%	99.9%	99.5%									99.3%
SW Region													
Dona Ana (West)	99.0%	99.2%	100.0%	99.7%									99.5%
Dona Ana (East)	100.0%	99.4%	99.4%	99.6%									99.6%
Dona Ana (Southern)	99.1%	100.0%	99.0%	98.4%									99.1%
Grant/Hidalgo	100.0%	98.7%	98.2%	99.0%									99.1%
Lincoln	100.0%	100.0%	100.0%	100.0%									100.0%
Luna	100.0%	100.0%	98.6%	100.0%									99.7%
Otero	98.3%	100.0%	98.5%	100.0%									99.2%
Sierra	97.8%	100.0%	100.0%	100.0%									99.5%
Socorro	98.2%	98.1%	100.0%	100.0%									99.1%
SW Region Total	99.1%	99.4%	99.4%	99.6%									99.4%
SE Region													
Chaves	98.8%	100.0%	98.6%	99.0%									99.1%
Curry	100.0%	100.0%	99.0%	99.2%									99.4%
Guadalupe	100.0%	100.0%	100.0%	100.0%									100.0%
Eddy	98.4%	100.0%	100.0%	100.0%									99.6%
Eddy (Artesia)	97.6%	100.0%	100.0%	99.7%									98.6%
Lea	100.0%	100.0%	99.2%										99.4%
Quay	100.0%	95.0%	100.0%	100.0%									99.0%
Roosevelt	100.0%	100.0%	100.0%	100.0%									100.0%
SE Region Total	99.2%	99.8%	98.9%	99.3%									99.3%
Central Region													
Bernalillo (NE)	99.5%	99.5%	99.7%	99.3%									99.5%
Bernalillo (NW)	99.0%	98.6%	99.4%	98.6%									98.8%
Bernalillo (SE)	98.8%	99.1%	99.8%	99.6%									99.3%
Bernalillo (SW)	96.7%	99.1%	98.9%	99.3%									98.5%
Torrance	100.0%	98.7%	100.0%	100.0%									99.6%
Central Region Total	98.5%	99.1%	99.4%	99.2%									99.1%
Central Unit	na	na	na	na									
CAP Unit	na	0.0%	100.0%	na									50.0%
STATE TOTAL	98.9%	99.2%	99.4%	99.3%									99.2%

RESCINDED

FFY 2013 30-Day Application Processing Timeliness

	October 12'	November 12'	December 12'	January 13'	February 13'	March 13'	April 13'	May 13'	June 13'	July 13'	August 13'	September 13'	Yearly Average
NE Region													
Colfax	100.0%	100.0%	100.0%	95.8%									98.9%
Rio Arriba	99.4%	99.2%	99.4%	99.4%									99.4%
San Miguel	100.0%	99.1%	98.8%	99.3%									99.4%
Santa Fe	96.2%	98.9%	99.6%	98.4%									98.2%
Taos	99.0%	100.0%	100.0%	98.3%									99.3%
NE Region TOTAL	98.3%	99.3%	99.5%	98.6%									98.9%
NW Region													
Cibola	97.6%	95.1%	96.7%	99.2%									97.2%
McKinley	98.4%	98.7%	98.2%	99.2%									98.6%
Sandoval	95.2%	95.2%	95.4%	94.8%									95.2%
San Juan	97.3%	99.3%	99.5%	99.1%									98.8%
S. Valencia	100.0%	100.0%	98.7%	93.2%									97.5%
N. Valencia	99.5%	100.0%	100.0%	100.0%									99.8%
NW Region TOTAL	97.7%	98.1%	98.1%	98.1%									98.0%
SW Region													
Dona Ana (West)	98.9%	98.5%	100.0%	99.1%									99.1%
Dona Ana (East)	99.2%	100.0%	99.4%	99.0%									99.4%
Dona Ana (Southern)	99.3%	98.6%	97.0%	99.6%									98.7%
Grant/Hidalgo	99.2%	100.0%	97.4%	98.0%									98.8%
Lincoln	98.0%	100.0%	100.0%	94.4%									98.5%
Luna	98.6%	97.6%	99.1%	97.3%									98.2%
Otero	98.1%	100.0%	98.5%	98.4%									98.7%
Sierra	100.0%	100.0%	98.2%	100.0%									99.7%
Socorro	100.0%	100.0%	97.1%	100.0%									99.4%
SW Region Total	99.0%	99.2%	98.8%	98.9%									99.0%
SE Region													
Chaves	97.7%	96.3%	97.3%	99.0%									97.8%
Curry	95.2%	98.4%	94.5%	94.1%									95.4%
Guadalupe	100.0%	100.0%	100.0%	100.0%									100.0%
Eddy	99.1%	97.3%	95.2%	100.0%									98.0%
Eddy (Artesia)	100.0%	98.3%	97.1%	100.0%									98.9%
Lea	98.7%	98.2%	97.6%	98.5%									98.3%
Quay	100.0%	100.0%	100.0%	97.7%									99.3%
Roosevelt	100.0%	98.0%	100.0%	100.0%									99.5%
SE Region Total	98.1%	97.7%	97.2%	98.2%									97.8%
Central Region													
Bernalillo (NE)	99.0%	99.2%	99.6%	99.1%									99.2%
Bernalillo (NW)	98.5%	98.8%	98.2%	97.6%									98.3%
Bernalillo (SE)	94.4%	95.8%	96.4%	98.1%									96.1%
Bernalillo (SW)	96.5%	96.4%	98.7%	98.4%									97.4%
Torrance	100.0%	100.0%	100.0%	98.7%									99.6%
Central Region Total	97.5%	97.9%	98.6%	98.4%									98.1%
Central Off Elig Unit	na	na	100.0%	na									100.0%
CAP Unit	87.5%	100.0%	100.0%	100.0%									98.0%
STATE TOTAL	98.1%	98.4%	98.5%	98.5%									98.3%

RESERVED