

Susana Martinez, Governor Brent Earnest, Secretary Marilyn Martinez, Director

Interim Policy and Procedure Memorandum

ISD IPP 15-08

TO:	ISD and NMW Service Provider Employees	
FROM:	Marilyn Martinez, Director, Income Support Division	
RE:	Wage Subsidy	
DATE:	July 8, 2015	

This IPP serves to:

- Rescind ISD IPP 13-02; this includes ISD GI 07-22 issuel April 11, 2007; ISD GI 08-10 issued March 4, 2008 and ISD IPP 10-14 issued Octoper 8, 0010;
- Provide additional guidance for the Wage Str Story p. s specific to placements with the Human Services Department (HSD);
- Revise the "Wage Subsidy Agreemer" form (SD V1;
- Provide a training document to b completed by all ISD and NMW Service Provider staff and;
- Provide steps to be completed in SPEN.

1. This IPP supersedes all previous IPPs GIS, and all other memoranda, directives, organizational charts, procedures, and policies privashed by the Income Support Division (ISD) dealing with the subject of Wage Subsidu

2. The following outlines are providure and responsibilities with respect to a client being referred and enrolled in the bage subsidies program:

NMW Swice Provider

- Maintains, continuous list of Wage Subsidy candidates.
- Submits candidate resume with copies of the HSD Job Interest Form (JIF) and verification of education to the ISD and Work and Family Support Bureau (WFSB) at ISD Central Office in Santa Fe. (All relevant work experience and employment should be listed on the candidate's resume and JIF, including WE placements with HSD or NMW).
- > Ensures referred candidates meet the following criteria:
 - 1. Have sufficient work experience;
 - 2. Be a registered participant in NMW;
 - 3. Be in "good standing" with HSD (No claims or sanctions and all current activity data entered into ASPEN NMW screens); and
 - 4. Verification of highest educational level attained
 - Provides a one-day work readiness session for all candidates.

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- > Assists candidates in submitting employment applications for unsubsidized employment prior to the expiration of the 12 month Wage Subsidy period.
- Provides case management to Wage Subsidy participant to include monitoring job performance to ensure job retention.
- > Promotes permanent employment of the Wage Subsidy participant during and at the completion of the program.
- Ensures candidate and employer properly complete the ISD 271 Wage Subsidy Agreement form, maintains a copy in ASPEN Electronic Case File (ECF), and forwards a copy to WFSB.
- > Upon receipt of the participant's first check stub, reviews to ensure appropriate deduction are listed.
- Provide additional mentoring and training for the non-selected candidate

ISD Work & Family Support Services Bureau (WFSP)

- Reviews candidate documents submitted by NMW Service Provider and a proves candidate for referral to employer.
- > Validates that the Wage Subsidy candidate meets the eligibility of position requirements for Wage Subsidy.
- > If candidate is rejected, notifies NMW Service Protection with the son for rejection.
- > Provides the HSD employer the attached documents of candidates approved for a Wage Subsidy position (attached to this IPP).
- Authorizes for candidate to be interviewed to posit on(s) (Wage Subsidy Review Checklist)
 Copies of the candidate's Job Interest Parm, a sume and verification of education completed
- > Upon receipt of Wage Subsidy start date om CVR, notifies NMW Service Provider, schedules and conducts orientation with Way Subsidy case manager, supervisor and CD. Orientation includes responsibilities of the Wage Subsidy program.
 Monitors Wage Subsidy participant's LW/P to ensure such leave does not exceed allowable
- limit: 16 hours of unexcelled abserves in a calendar month or 80 cumulative hours during the wage subsidy term.
- > Contacts NMW Service wider ne month before expiration of term to ensure job development is undertaken to transition Wage Subsidy participant to unsubsidized employment.
- Notifies the NM, V Service Provider when a Wage Subsidy participant is in non-compliance or volumating quits Refer Wage Subsidy Program policy questions to the Policy and Program Development
- Bureau

Supervising Employment Site

- Interviews "Approved for Interview" candidates reviewed by WFSB.
- Updates WFSB which candidates weren't selected and the reason.
- Updates WFSB if additional referral packets are needed and the reason.
- Submits a completed new hire packet three weeks in advance from the anticipated start date to the ISD Office of Human Resources (OHR).
- Submits termination documents one week in advance of completion of Wage Subsidy term to the ISD Personnel Section.
- Ensures Wage Subsidy has all necessary system access.
- Ensures participants do not work more than 40 hours per week.
- Ensures the Wage Subsidy is paid the wage determined by the position offered.

- Ensures that the subsidized employment does not impair an existing contract or collective bargaining agreement.
- Ensures that the subsidized employment does not displace currently employed persons or fills positions that are vacant due to a layoff.
- Maintains health, safety and work conditions at or above levels generally acceptable in the industry and not less than those of comparable jobs offered by the employer.
- Monitors that Wage Subsidy has completed all required trainings on Blackboard:
 - o ITD Security Guidelines
 - o HIPAA Privacy and Security
 - o IRS Disclosure Awareness
 - o Civil Rights
 - Americans with Disabilities Act (ADA)
 - o Substance Abuse
 - o Domestic Violence
- Provides on-the-job training necessary for subsidized participates to perform their duties.
- Signs the Wage Subsidy Agreement (ISD 271) for each placement identifying the contact information, agreement to abide by all requirements of the Way subside program, and the beginning and ending dates of the Wage Subsidy period.
- Completes quarterly evaluations of Wage Subsidy unticipant Quarterly Performance Review and Plan for Wage Subsidy) and submitte the valuation to Wage Subsidy participant, CDS, and WFSB.
- Provides other benefits (includes but is not limited to beal care coverage, unless Medicaid coverage is in place, paid sick leave, holida), and vacation pay) equal to those for new employees, or as required by state and to real how, whichever is greater.
- Provides the WFSB with notification of any observes beyond the maximum allowed. (Wage Subsidy participant who exceed 16 hours of unexcused leave in a month or 80 cumulative hours of unexcused leave over the course of the Wage Subsidy term is subject to termination). <u>However, projectuse can be applied to unexcused leave at the discretion of the site supervisor</u>
- Requests termination from AR of any Wage Subsidy participant who exceeds allowable leave or does not neet performance requirements (Termination for cause will be initiated and processed by CAR).
- Notifies the WSSP when a Wage Subsidy participant is in non-compliance or voluntarily quits.
- Initiates the paperwork (to include: Personnel Action Request Form 501 and the attached Notice of Permination Letter) to terminate the Wage Subsidy participant upon conclusion of term or departure other than for non-compliance of Wage Subsidy requirements, and forwards to be Wage Subsidy participant, Employee Administration Section and WFSB.
- TANF Liaison closes Wage Subsidy EDG in ASPEN, as required, in order to place the participant back on regular TANF EDG.

ISD Employee Administration Section (EAS)

- Receives requests from any HSD Division, Bureau or County Office for a Wage Subsidy placement.
- > Verifies with the ISD Director's office that a Wage Subsidy slot can be filled.
- Upon approval from the ISD Director's office, EAS notifies WFSB to initiate recruitment for the position. Upon selection of a Wage Subsidy candidate, the requesting office submits a completed hire packet to the EAS for processing.

EAS routes the completed hire packet to the ISD Director's office, Administrative Services Budget Office and HSD OHR for processing through the Department of Finance and Administration (DFA) and New Mexico State Personnel Office (SPO).

HSD Office of Human Resources (OHR)

- Ensures that a recommended Wage Subsidy candidate qualifies for an Office Clerk-B or Office Clerk-O position.
- > Determines effective date of hire.
- Notifies the ISD EAS, WFSB and the employer of the effective date of hire.
- Upon receipt of the Personnel Action Request Form 501, enrolls the Wage Subsidy participant on Blackboard and monitors that Wage Subsidy has completed all required trainings to include:
 - o ITD Security Guidelines
 - HIPAA Privacy and Security
 - o IRS Disclosure Awareness
 - o Civil Rights
 - o Americans with Disabilities Act (ADA)
 - o Substance Abuse
 - o Domestic Violence
- Upon notification of non-compliance of Wage Subsidy participant in term position, initiates letter of termination to participant with copies to WISB and employer.

ISD Field Office

- Requests a Wage Subsidy position, through the Regional Office Manager (ROM) and the ISD Deputy Director for Field Operations. Where Subsidy positions are allocated through the ISD Deputy Director for Field Operations, Any waiting list will be coordinated through the ISD Deputy Director for Field Operations, and Central Office staff. No hiring packets for wage subsidy candidate, should be constituted to Central Office prior to approval from the ISD Deputy Director for Field Operations.
- Can provide Wage Subsidy candinate referrals to NMW Service Provider.
- Ensures the coding for the content Wage Subsidy participants is correct and consistent in ASPEN. The Noving are processing reminders for Wage Subsidy coding (also see the attached Tenning Modul. Wage Subsidy):
 - A participant menoe placed on the Wage Subsidy Waitlist in ASPEN. The status of the withis the participant's start date with wage subsidy position.
 - Income must be entered as subsidized on Employment Employer screen (respond "YES") the question, "Is this TANF subsidized employment").
 - Regular TANF EDG must be changed in ASPEN to Wage Subsidy once they start their Wage Subsidy assignment.
- Ensures that the months of participation in the Wage Subsidy Program do <u>not</u> count against an individual's 60-month term limit.
- Ensures that the participant remains eligible for Medicaid and advises the Wage Subsidy participant that they are <u>not</u> required to enroll in HSD employee insurance and cannot contribute to PERA.
- Ensures that the participant's SNAP case is evaluated for Transitional SNAP.
- Ensures that the participant is considered to be in active case status while in subsidized employment and, therefore, must comply with all eligibility and participation requirements of the NMW cash assistance program.

- Ensures that TANF supportive services remain available to the participant.
- 3. Below are other procedures that must be monitored by ISD:
 - Leave Balances and Absences: While employed, Wage Subsidy participants are entitled to accrue a balance of both sick and annual leave. Wage Subsidy participants are also entitled to additional unpaid excused absences, not to exceed 16 hours in any month or 80 hours cumulatively during the Wage Subsidy term. Absences are approved by the site supervisor. Any unpaid excused absences that exceed the 16 or 80 hour limit will result in termination of the Wage Subsidy activity if good cause was not approved by the site supervisor. The appropriate termination process dictated by the employer's human resources department shall be followed. Upon notification from the Wage Subsidy employer, the ISD county office shall proceed to take appropriate action in ASPEN and transition the case to hour we ash assistance.
 - <u>Conciliations and Sanctions</u>: All Wage Subsidy participants are equired to comply with NMW requirements which include satisfactory attendance in a work a livity. When a Wage Subsidy participant is terminated from the program due to non-compliance are consequently transitioned back to NMW cash assistance, the caseworker shall initiate the conciliation/sanction process and issue a *Notice of Non-Completence are Notice of Case Action*. NMW assistance shall be reviewed for eligibility with the propriate level sanction.

4. The ISD 271, "Wage Subsidy Agreement" form was revised through issuance of ISD MR 14-09 to reflect the following:

• The last statement on the Employer's portion of the horn has been changed from "Proceed with termination of any Wage Subsidy participant who has an excess of 16 unpaid hours of absences in a month or 80 cumulative horts over the course of the wage subsidy term," to "Proceed with termination of any wage Subjidy participant who has an excess of 16 unpaid hours of absences in a month or 80 cumulative hours over the course of the wage subsidy term without good cause."

5. All eligibility and NMW pervice Drovider staff must review the training packet, complete the sign-in sheets, and fax or email that to the Policy and Program Development Bureau:

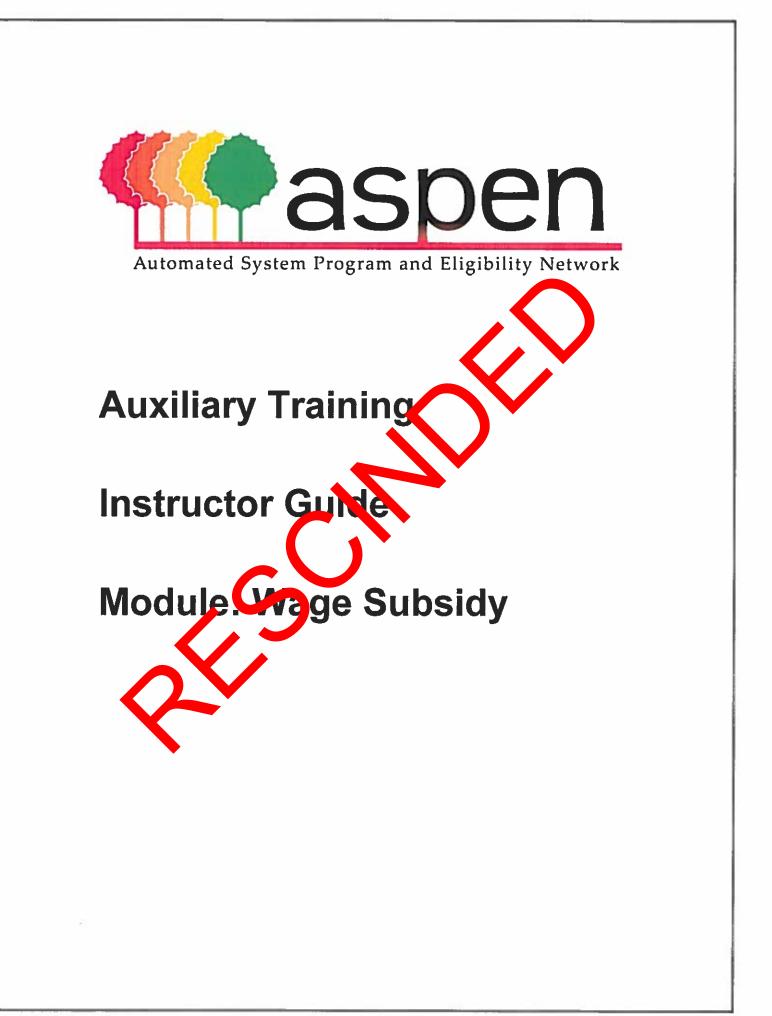
Fax Number 05-470-7073 E-mail: <u>20-ISD c@state.nm.us</u>

If you have for ther constructions regarding this IPP, please contact Tashi Gyalkhar, TANF/Refugee Programs Stan, Monager at (505) 827-1323 or via email at <u>Tashi.Gyalkhar2@state.nm.us</u>.

Attachments: Wag Subsidy Auxiliary Training



Wage Subsidy Auxiliary Training WS Program Flow Chart ISD 271 Form Revised (8/20/2014) Notices of Termination Quarterly Performance Review and Plan for Wage Subsidy (Revised) Sample Check Stub Wage Subsidy Review Checklist Job Interest Form (Revised) Sign-In Sheet





Module: Wage Subsidy

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Module: Wage Subsidy

NOTES

Purpose:

The purpose of this module is to clarify ISD policy for the Wage Subsidy program, answer questions participants may have about the program and provide concise instructions on processing a Wage Subsidy case in ASPEN.

Objectives:

By the end of this module you should be able to:

- Define the Wage Subsidy Program and its purpose.
- Outline the terms and conditions of the Wage Subsidy crograding
- Clarify the processing standards for a Wage Subsidy potential
- Detail how a Wage Subsidy position will affect oner subgrad
- Explain how to close a Wage Subsidy EDG and transition a case back to a TANF EDG in ASPEN.

Introduction:

The Wage Subsidy Program is designed to promite self-sufficiency through paid work training opportunities for eligible New Makico Works (NMW) participants. It also provides incentive for employers to offer entry level training to NMW participants, who may not possess all the required job skills.

Policy:

8.102.462.6 NMAC Wage Subray Objective 8.102.462.8 A NMAC Initial Eligibility 8.102.462.9 B NMAC Two Parent Family 8.102.462.9 B NMAC Transitional Food Stamp Benefits 8.130.501.9 MAC Transitional Food Stamp Benefits 8.139.50.9 NMAC Transitional Benefit Period 8.102.462.1 NMAC Program Limitations 8.102.462.13 NMAC Leave Balances and Absences 8.102.462.9 C NMAC Voluntary Quit 8.102.462.9 D NMAC 10 Day Time Limit



Lesson 1: Wage Subsidy Program Fundamentals 8.102.462.6 NMAC Wage Subsidy Objective

The NMW Wage Subsidy Program is a subsidized employment opportunity where a TANF cash assistance participant is employed full time. The department or its agents may subsidize up to 50 percent of the employee's salary with funds from the TANF block grant. Funding of the program is contingent on specific appropriation of state and federal funding.

The majority of program participants are placed within the Human Services Department (HSD). Participants work under the title of HSD Office term and adhere to all of the job responsibilities and duties therein. Participants benuit by learning basic office skills and professionalism through paid on the job training. The experience and knowledge they gain can be highlighted on themesure and is appealing to potential employers.

The program can be a life changing opportunity for out participants. They learn new skills, which increase the potential for higher wages, and attain a sense of empowerment through their accomplishments. Londing for the program is limited so not all potentially eligible NMW participants with nave the opportunity to participate. Careful consideration must be made to the likelihood of success for each participant before a referral is made.

Lesson 2: General Participant Requirements

Eligibility

In order to be eligible the participant must:

Hay sufficient work experience;

a registered participant in NMW;

Not each current conciliation or being sanctioned for non-cooperation with the NMW work requirements or child support requirements; Have citizenship documentation and a social security number Have verification of their highest educational level attained.

In addition to the above criteria, each participant must be evaluated by the NMW contractor in all areas of employability before being considered for a Wage Subsidy opportunity.

Additional Considerations

In a two-parent family where only one of the parents is a participant in the New Mexico Wage Subsidy Program, the other parent, if considered as a mandatory participant in the NMW work program, shall be required to participate in qualified work activities for a minimum of 30 hours per week. At least 20 hours a week must be spent in qualified primary work activities.



Another important consideration is that the completion of a Wage Subsidy position should be a reasonable step in attaining the applicant's ultimate goal of self-sufficiency through employment. For example, if an applicant wanted to become a welder a Wage Subsidy position as an Office Clerk would probably not help them in attaining that goal.

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Lesson 3: Wage Subsidy Position Approval

Income Support Division

The NMW contractor will keep a list of candidates for the Wage Subsidy program. If you know of a motivated applicant that you think may be a good fit for a Wage Subsidy position, you as a caseworker can let your superviser or county director know. They will ask the NMW contractor to consider the applicant for participation in the Wage Subsidy program.

NMW Contractor

When the NMW contractor is made aware that a Wagn Subsid, positions vacant, they will refer candidates from their list. They shelp the applicants complete the appropriate paperwork (Job Interest form, usume and proof of education attained) and submit it to the Work and Family Support Bureau (WFSB) for review.

Income Support Division

The WFSB, in coordination with Hernard Rescuces, will determine which candidates meet the minimum requirements for employment with HSD and verify NMW eligibility. WFSB will provide the list of accepted candidates, and their paperwork, to the office which has the vacant Wage Subsidy position and give the office the approval to clerit interviews.

The interview process is competible so there will likely be multiple NMW applicants applying for one Wage Subsidy position. The employer and WFSB will then be converted by Hix and informed of the candidate's approval to become a Wige Subsidie participant and given the start date. Then the employer and randidate will sign NMW Wage Subsidy Agreement form (ISD 271). The employer wage Subsidy candidate, NMW contractor, ISD caseworker and WFSB withall receive a copy of ISD 271.

	NEW MEXICO WORKS WAGE SUBSIDY AGREEMENT	_
cash assistar	The New Mexico Wage Subsidy Program is an opportunity that provides a NM Works/TANF ice analed paid employment instead of receiving monthly cash payments. This imited job pi last to continue and become full-time employment.	
HSD understands and agree s:	To provide kurding to the employee up to 200% of employee wapes. The NNURT/RAF part opant is eligible for the Wage Subsidy program and has met the following requirements: • is a Flyble for the Wage Subsidy program for up to 12 months in a liketime • is a registered part dopant with two dup programs • is in "good standing" with the department • has critischiphi documertation and a Social accurity number	bifelber beis s writh adarah dyrawn of al shipsarsh
HSD SIGNATUR	E DATE	
As the Employer I understand and agree In:	Hire the NMM participant for a Wage Subardy passion and ensure assistance in servicing permutent employment at the end of the Wage Subardy term. Ensure work hours for the participant will not exceed forly hours per weak. Pay awage that is equal to the ewage paid to permutent employees performing the listing job dubles; and will not be less than the federal monitories wage ensure that the Wage Subsidy histing does not impair an existing contract or collective bargaring agreement. Ensure that the Wage Subsidy does not displace currently employed persons or fill perihoni that are videntic sole to alvo?	la fail bar babar argit arfai ya baarah

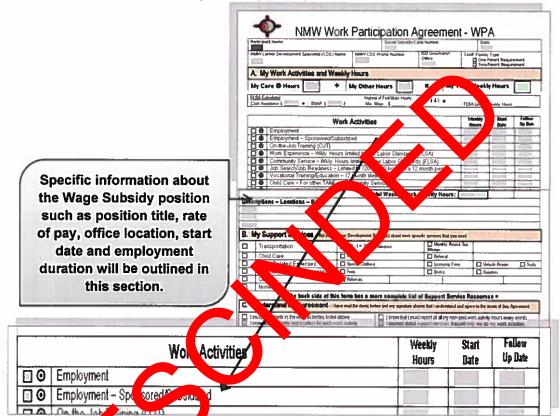
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Course Name: Auxiliary Training Module: Wage Subsidy Version: 1.0 Updated: 05/28/2015



NMW Contractor

Once a start date is confirmed, the Career Development Specialist will meet with the new Wage Subsidy participant to update their WPA. They'll list the Wage Subsidy position as the NMW activity, and forward a copy to the ISD caseworker or designated liaison. This is the method in which ISD will be informed of the applicant's status as a Wage Subsidy participant.



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The next step is to enter the new hire information in ASPEN, the caseworker will near to know the new hourly wage and start date for the Wage Subsidy participant. Note are two possible rates of pay; if the participant was hired into Office Oterk-B position, the hourly wage will be \$8.50 per hour. If they were hired in an Office Clerk-O, the hourly wage will be \$9.00 per hour. The work schedule with lways be 40 hours per week. Wage Subsidy pay periods and dates are the same as all HSD employees. The start date will always be the beginning of the pay period. Using this information, which will appear on the WPA, you can easily calculate their pay.

Upon receipt of the new WPA, listing the Wage Subsidy position information, the caseworker will update ASPEN for ongoing months, to reflect the Wage Subsidy approval. This will ensure that the NMW case remains active for support services but ongoing cash payments will be suspended during the Wage Subsidy period. The participant is entitled to Notice of Adverse Action prior to NMW benefits being suspended.



Example:

The case worker receives Leonard's WPA on April 9th. It shows Leonard was approved for a Wage Subsidy position on April 5th and his start date will be April 14th, the beginning of the next pay period. Leonard will receive his first paycheck in May. The worker codes the Wage Subsidy for the ongoing month (May) and enters Leonard's April 14th start date. There is adequate time for a NOCA to be sent to Leonard so May TANF cash benefits will not issue.

Lesson 4: Adding a Participant to the Waitlight

Scenario

Leonard was just approved for a Wage Subsidy position with your office. Currently, he is not on the waitlist and he needs to be used.

Add Individual

Before you can add Leonard to the Waitlist you need to perform an **Inquiry** to record his individual number.

Record Leonard's Individual Number.

Now, let's add Leonard to the Wetlist.

- 1. From Let Navigation, Waitlist to expand.
- 2. Click Ad Mai Lan, ndividual.

The Search Windist Individual page displays.

Char the Innvidual # text box and type Leonard's individual num

isk Search.

Click Add/Maintain Waitlist Status.

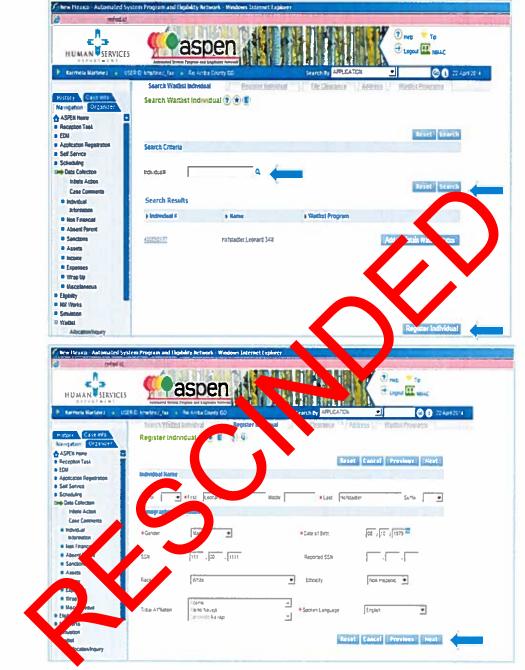
The Register Individual page displays.

- 1. Verify Leonard's Individual Name and Demographic Information is correct.
- 2. Click Next.

The Address page displays.

5.





- 3. Under Address Type, select Physical Address.
- 4. Click the Street # text box and enter 2311.
- 5. Click the Str. Name/Rural Address text box and enter Los Robles.
- 6. Click the Dwelling Type drop-down list and select Apartment.
- 7. Click the # text box and enter 4A.
- 8. Click the Residency County drop-down list and select Santa Fe.
- 9. Click the City text box and enter Santa Fe.
- 10. Click the Zip Code text box and enter 87501.



11. Click Add.

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6. Cli	ick Add.	
7. Cli	ick Submit.	

8. Click the HSD Logo.





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- 2. Click the When did the circumstance begin or change text boxes, enter the actual date, the employment will begin (refer to WPA).
- 3. In the Employer section, click the Employer Name text box and type the ISD office name.
- 4. Click the Phone # text boxes, type ISD office phone number.



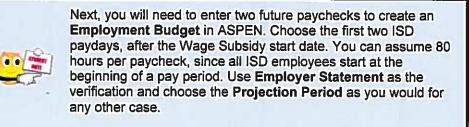
 In the Employment Information section, click the Employment Start Date text boxes, enter the actual date, the employment will begin (refer to WPA).

NOTES

- 6. In the Employment Type section, click the Job Title text box and type Wage Subsidy.
- 7. Click the Employment Type drop-down list and select Wages, Salaries, Tips, and Commissions.
- 8. Click the Pay Frequency drop-down list and select Bi-Weekly.
- 9. Click the Is income accessible drop-down list and select Yes.
- 10. Click the **Is this TANF subsidized employment** drop-down list and select **Yes**.
- 11. Click the + next to the Employer Address section.
- 12. Fill in the employment address information.
- 13. Click Save and Continue.

Whether the participant receives Health Insurance not, if All remain as "NO". New Hexico - Automated System Program and the acheduing
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 employer or due to being blind or impared? ٠ # Monthly Deductions Reset Cancel Trevieus Nent





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After running EDBC, ASPEN will create a Wage Subsidy EDG beginning with the month, after the participant receives his/her 1st pay check. This EDG will be approved for 12months with an IR due date, even though the case is on Regular Reporting.



ikhari e	Santa Fe County	150	-	Sea	tch By APPLICA	TON		Co () 29
mary	Policy Excer	tion Request	Exception D	etails	Exception	Summary	Exception	Detail
Eligibilit	y Summary 🤆	2 🗷 💷						
Case liar	nei	Case #		Case	Action: Case c	hange	Case Status:	Approved
					E	Run F DBC	Re-Build E	DG Next
EDG #	• COE	Benefit Period	• Benefit	+ CG Size	• EDG Status	Reasons	 Disposition Status 	 Disposition Date
						VCL Other	(Overridden)	
	TANE	11/01/2013 - 11/30/2013	304 00	2	No Change		thorized (CV)	.6/2013
	TANE	12/01/2013 - 01/31/2014	304 00	2	Approved	68 NA	Authorized	1/15/2013
	TANE	02/01/2014 - 02/28/2014	0 00	2	Closed	5-3 NA .	Authorized	21/2014
	TANF	03/03/2014 - 03/31/2014	280 00	2	No Change	HA NA	Authory	04 2014
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	JUL - AM	01/01/2014 - 01/31/2014	0 00	2	Approved	A NA	Au. yzed	11/15/2013

Lesson 6: How Wage Subsidy acome Affects Other Programs

8.102.462.8 C NMAC Effects of Assistance Benefits 8.139.501.8 NMAC Transitional Food Statup Benefits 8.139.501.9 NMAC Transitional Conefit eriod

Program participants of the nave of estions regarding what effect their participation will have on other 1912 programs and services they may be receiving. There may include:

- HOW VILL L V F Jd?
- Will use my HUD housing?
- Les this count against my 60 months?
- Herewill I pay for daycare?
- Will lose my Medicaid?

Let's take a look at the different programs and the specific policies regarding the effect the Wage Subsidy program income has on each of them.

New Mexico Works (NMW)

The Wage Subsidy participant is considered to be in active case status while in subsidized employment and, therefore, **must** comply with all eligibility and work requirements of the NMW cash assistance program. The months of participation



in the Wage Subsidy program will not count against a participant's 60 month term limit.

The participant is ineligible for NMW cash assistance payment while participating in the Wage Subsidy program unless the net monthly full-time wage paid to the participant is less than the NMW cash assistance to which the participant would otherwise be eligible then the participant may be eligible for a supplemental cash assistance payment.



To get the net monthly wage deduct the following from the gross wages:

1) NMW Earned Income Incentive 2) NMW Allowable Child Care Costs

It is uncommon for a participant to be eligible for a suppomental NMW payment. The participant would have to have a lot of household met pers, yory high child care costs or both. If the position ends mid-more a, be super to enable net wages against cash allotment for the possibility of a suppoment payment.

The participant remains eligible for TANF sup ort survives, such as child care through CYFD, regardless of whether a preceive any supplemental cash payment.

SNAP

The participant's wages obunt against his or her SNAP benefits. NMW policy shows that Wage Subsidiatincome is countable toward the SNAP case. However, SNAP price, addresses the Wage Subsidy income and allows for SNAP benefits as follows

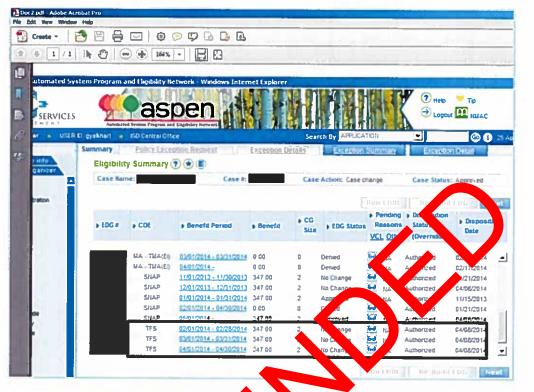
Transitional SNAP benefit shall be extended if the NMW cash assistance payment is terminated because the benefit group has been accepted into the Wage Standy program see 8.102.460.19NMAC for households that receive INAL benefits and are also receiving payments from Wage Subsidy program participation.

Not will be able see the Transitional SNAP coding on Eligibility Summary and on SMAP-EDG Summary screens, beginning with the ongoing month and continuing for the five month period. See the examples below.



It is important to check the Eligibility Summary, to see if SNAP benefits correctly cascaded to Transitional SNAP. If the SNAP benefits did not cascade correctly, please submit a help desk ticket.





The transitional benefit period shall be determined prospectively. TFS shall be issued for five months beginning in the month after the final cash assistance payment is received. Be certain to explain the tree month transitional benefit period to the participant. Make sure it is uncerstood that when the transitional SNAP period ends, the participant must receively and the Wage Subsidy income will be counted toward the SNAP case, which may reduce their benefit amount.

SNAP - EDG Statimary 🖉 🚷 🔳				
			Override De	tails Eligibility Summary
Cr flame:	Case #:	Case Mo	de: Ongoing	Case Status: Approved
		EDG #:		COE; TFS
Ener 100: 06/01/2014		Eligibility Status: Appr	oved	Disposition Status: Authorized
Oertilican Period: 04/01/2014-08/31	2014	Review Due Date: 08/	31/2014	Interim Review Date:
EDG Information	2014	Review Due Date: 08/	31/2014	Interim Review Date:
	2014	Review Due Date: 050		Interim Review Date:
EDG Information		Review Due Date: 050	Eligibility	
EDG Information Eligibility Begin Date: 04:01/2014	Aged/Disa		Eligibility Last auth	End Date:
EDG information Eligibility Begin Date: 04/01/2014 Non Financial: Pass	Aged/Disa Migrant H	bled EDG: 110	Eligibility Last auth Current E	End Date: orized amount for this month: 347 (
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Imposing a sanction on the Cash case will result in loss of TFS benefits. There is no special coding required to accomplish this result. ASPEN is programmed to convert the case into transitional SNAP automatically. A TANF benefit group may be in a sanction status because a TANF benefit group member has failed to comply with work requirements, child support enforcement or reporting requirements.

Medicaid

The participant remains eligible for Medicaid. The parent (s) will be approved for MAGI Parent or MAGI Adult depending on the income in the household, and children in the household will be approved for MAGI Children effective the first month of Wage Subsidy position.

HUD Housing

The participant's earnings are exempt from HUD housing determinations. While our policies, as well as the Wage Subsidy Agreement from (ISD 271), indicate that the Wage Subsidy income will not count toward HUD housing, be sure to refer the participant to the Housing Authority for pore softrmation on their housing determinations. ISD does not make determinations on subsidized housing programs.

Lesson 7: Ending Wage Subsidy Employment

8.102.462.9 NMAC Program Limit ions

8.102.462.13 NMAC Leave Balances and Absences

When participating in the vage Sub-idy program, cooperation with CSED and the work program is sull man integrand the conciliation/sanction process applies. Sanctices will use it in loss of the Wage Subsidy position. Make sure the participant understands this.

Employed Wrige Subsidy participants are entitled to all company benefits offered by the employer to the same extent as regular permanent employees, exception P. P. This includes paid leave balances. In addition to a paid leave balance

Unjuid excused absences cannot exceed 16 hours in a month or 80 hours cumulatively during the Wage Subsidy term without a good cause. The participant agrees to these conditions upon signing the Wage Subsidy Agreement (ISD 271) form. Excused absences are approved by the site supervisor or the participant's ISD county office.



Example:

On May 19th, Leonard needs to take a full day off of work for an important issue. He has worked for HSD for 2 full pay periods and accrued 6.16 hours of paid leave balance. Leonard seeks and is



granted approval by his supervisor to take the time off. Leonard took a total of 8 hours off. 8 - 6.16 = 1.84 hours of excused absence taken in May.

NOTES

Participant Termination

Any unpaid excused absences that exceed the 16 hours in a month or 80 hours cumulatively during the wage subsidy term, without good cause, is considered a non-compliance with the work program and will result in termination of the Wage Subsidy position. The appropriate termination process dictated by the employer's human resources department shall be followed. (Termination for cause will be initiated and processed by OHR). Upon notification the IS secontly office shall proceed to take appropriate action in ASPEN and transition the nase to NMW Works cash assistance.

Example:

Leonard requests June 10th off to attend his brother's wedding in Ruidoso. He is granted the leave by his poervisor He has accrued 6.16 of paid leave balance in the type periods since his last day off. Leonard caller in on Friend June 11th stating that he was not able to make the only back to abuquerque after his brother's wedding as he wantoo hed. This brings his excused absence hours to 9 7 the onth of June and 11.68 cumulatively. On Fonday June 1, Leonard called his supervisor stating that he ranget of gas and is trying to borrow money to fill his tank for the drive back to Albuquerque. On Tuesday June 15th, Leonard alls his expervisor to inform them that he is running late as he government to the night before. He comes into the office at 2:00 PM. He was absent a total of 28 hours from the office. re had 2.16 or accrued paid leave making his excused absence La ce 21,85 hours for the month of June. Leonard is terminated on Sine 1 and a sanction will be placed on his TANF case. Leonal has never been on sanctioned or conciliated before; uner-fore he will be placed on conciliation.

Any Wage Subsidy participant who has exceeded the excused absence limit or is terminated will be subject to the conciliation/sanction process for failure to meet the work requirements. Sanctions for NMW or CSED non-cooperation will result in termination of the Wage Subsidy position. The case will be transitioned back to NMW cash issuance with the appropriate sanction in place. If a 3rd level sanction is imposed, the case will close for the lock out period.

TANF Liaison will enter the end of Wage Subsidy participation in ASPEN. The CDS will initiate the conciliation/sanction process and the TANF Liaison will complete the second party review request.



Now, let's maintain the Waitlist.

- 1. From Left Navigation, click Waitlist to expand.
- 2. Click Add/Maintain Individual.

The Search Waitlist Individual page displays.

- Click the Individual # text box and type Leonard's individual number.
- 4. Click Search.
- 5. Click Add/Maintain Waitlist Status.
- 6. Click Next twice.

The Waitlist Programs page displays.

- 7. Click the Edit icon for Wage Subsidy.
- 8. Leonard's information will auto-populate . portion of the t page.
- 9. Click the Effective Begin Date At boxes and ose the date Wage Subsidy employment end.
- 10. Click the Status drop-down at and hoos Denied.
- 11. Click the Denial/Withdrawal Reson op-down list and choose Not in good standing, your artment.
- 12. Click Update.
- 13. Click Submit



1:

Since you ave made a change to the waitlist, initiate the opnate u e artion and perform other required updates. ap

Il need to end eonard's income. Now you

the Edit icon.

The Finploye. - Employer page displays.

2. In the Employment Dates section, click the When did the circumstance begin or change text boxes and enter the last date of employment.

- 3. In the Employment Information section, click the Is there loss of employment drop-down list and select YES.
- 4. In the Loss of Employment Details section, click the Loss of Employment Verification drop-down list and select Employer Statement.
- 5. Click the Verification Received Date text boxes and enter today's date.
- 6. Click the Loss of Employment Date text boxes and enter the last date of employment.



7. Click the Loss of Employment Reason drop-down list and select Other.

NOTES

8. Click Next.

The Employment - Pay Details page displays.

- 1. Click the Reported On text box and enter today's date.
- 2. Click the Pay Type drop-down list and select Check.
- 3. Click the Pay Indicator drop-down list and select Final.
- 4. Click the Is this pay for a partial amount drop-down list and select NO.
- 5. Click the Pay Verification drop-down list and select Employer Statement.
- Click the Pay Verification Received Date calendar icon and Stect today's date.
- 7. Click the Pay Date text boxes and enter the last pay inte.
- 8. Click the Pay Period Hours text box and enter hours torrast check.
- 9. Click the Regular Pay Amount text box and entertain p
- 10. Click the Include in Projections drop-down lin and select
- 11. Click Add.
- 12. Click Save and Continue.

The Employment - Projection Period page

13. Click Save and Continue.



Place the appropriate conciliation/sanction details on the Non-Cooperation ecree. Run EF 3C for the case. You will notice NMW case will automationaly revert back to cash issuance with the appropriate can tion in place and Wage Subsidy EDG is closed. In the current example, conciliation is applied; therefore, NEW cash will be assued without any change in monthly amount.

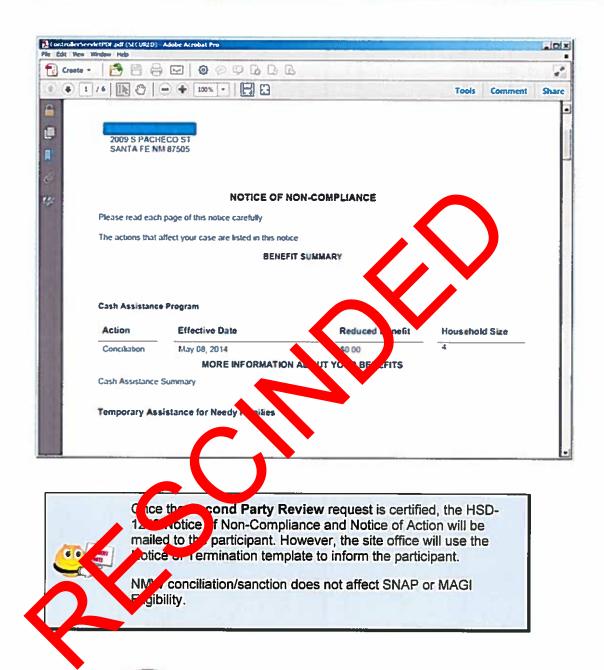
Partici ant Designation 8.10, 462,9 COMAC Voluntary Quit

8.102.4 .9 D NMAC 10 Day Time Limit

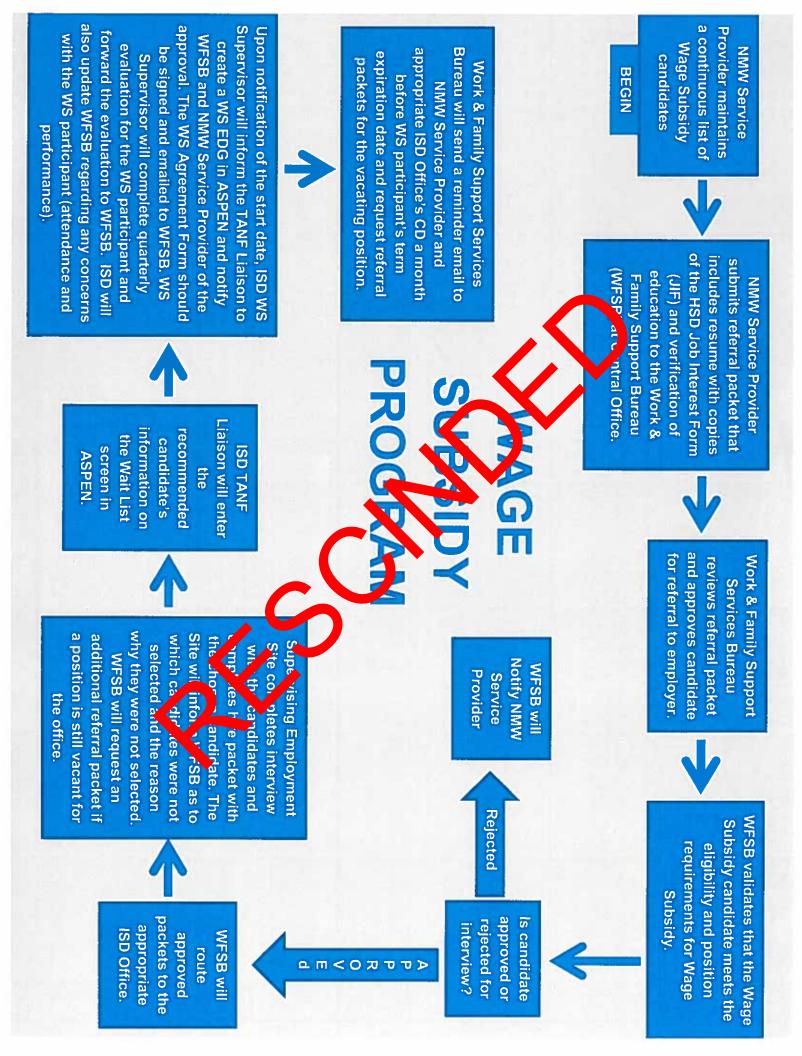
If a Wage Subsidy participant voluntarily quits a job without good cause, as determined by the NMW service provider or the department, the participant will no longer be considered for participation in the Wage Subsidy program. Refer to 8.102.620 NMAC for good cause provisions.

The TANF cash assistance participant will then have 10 days to notify the NMW service provider and renew work participation activities or be subject to the conciliation/sanction process for non-compliance with the work program. If the NMW participant fails to complete this process, the department will follow the policy and procedures for imposing conciliation/sanction for non-cooperation with the NMW requirements.





O



NEW MEXIC WAGE SUBSID	and a second		
PURPOSE: The New Mexico Wage Subsidy Program is an cash assistance participant limited paid employment instead placement has the potential to continue and become full-tim	n opportunity that provide d of receiving monthly ca ne employment.		
 HSD understands and agrees: To provide funding to the employer up to 50% of emp The NMW/TANF participant is eligible for the Wage S is eligible for the Wage Subsidy program for up is a registered participant with work programs is in "good standing" with the department o has citizenship documentation and a social sec 	ubsidy program and has met to 12 months in a lifetime	the following require	ments: Intial box below to certify acknowledgement of all statements.
HSD SIGNATURE		DATE	
 As the Employer I understand and agree to: Hire the NMW participant for a Wage Subsidy position employment at the end of the Wage Subsidy term Ensure work hours for the participant will not exceed the Pay a wage that is equal to the wage paid to permanent not be less than the federal minimum wage Ensure that the Wage Subsidy hiring does not impair Ensure that the Wage Subsidy does not displace curred due to a layoff Maintain health, safety and work conditions at or above less than those of comparable jobs offered by the emprovide on-the-job training to perform work duties, supervide other benefits (includes but is not be limited to vacation pay) equal to those for new employees, or as Inform the Department of any absences resulting in Proceed with termination of any Wage Subsidy client absences in a month or 80 cumulative hours over the 	forty hours per week ent employees performing the r an existing contract on collect rently employed persons or fit we levels generally accurable ployer pervision and evaluations out age Subsity participal o, heith call coverane, paid s required by softe and federa we withou pay	same job outies; and ive pargaining agree position that are va- ing ie industry and r hese duties sick leave, holiday a I law, whichever is g rs of unpaid excused	ement acant not Intial box below to certify acknowledgement of all statements.
	SOR NAME	PHONE	
ADDRESS (NO. & STREET/PO BOX/RR)	CITY	STATE	ZIP
SUBSIDY POSTION BEGINS:	ON OR BEFORE:		
EMPLOYER SIGNATURE			DATE
As the Wage Subsidy Participant I understand and agree that:	e net monthly income is less the gram will not count against my ental Nutrition Assistance Pro- erminations r than the limit indicated above me by HSD	an the NMW payme NMW 60 month terr gram) benefits and may be termina	ent I Initial box below to certify acknowledgement of all statements.
 I will be terminated from my Wage Subsidy placement month or 80 cumulative hours over the course of my I may not be eligible for Unemployment Compensation Force Solutions upon termination or completion of my 	ect to sanction t for an excess of 16 hours of wage subsidy term n Benefits as distributed by the		

Support Service Resource List - Ask your Career Development Specialist about more specific services that you need				
Support Services	Important Contact Information (not all inclusive)			
Child Care	1-800-832-1321 – CYFD			
ISD 271 Revised 08/20/2014	Distribution: Copy – Client; Copy – Case Record; Copy Employer; Copy – NMW CDS			

Domestic Violence Services	1-800-799-7233 – Hotline
Substance Abuse Services	1-866-600-7185 – OptumHealth
Mental Health Services	1-866-600-7185 - OptumHealth
Food Programs	(SNAP) 1-800-432-6217; Commodities - 1-800-648-7167; Nutrition Education 1-877-993-3637
Public Housing	Call your local Housing Authority or local Public Housing Agency
Tax Credits	1-800-829-1040 – IRS
Education Costs	www.studentaid.ed.gov - 1-800-433-3243 or ask your CDS
Energy Assistance	1-800-283-4465 – HSD LIHEAP
Home Weatherization	1-800-444-6880 – MFA
Teen Pregnancy Prevention	www.nmtpc.org – Santa Fe Young Fathers program (505) 428-1412, Albuquerque (505) 254- 8737 or Las Cruces (575) 532-1536
Parenting and/or Fatherhood	1-877- 993-3637 NMSU Home Economics Department; Teen Pregnancy Prevention (above); and www.nmgrads.org
Disability/Rehabilitation Programs	1-800-224-7005 - www.dvrgetsjobs.com
Clothing for Work	Ask your CDS about this and other services in your community
Transportation	Job Access - 1-866-212-9643; Santa Fe (505) 988-7432 ABON DE - (505) 243-7433
	Park & Ride - 866-551-7433; Railrunner - 866-795-72 ; Southern M 1-800-227-7665
Auto or Other Transportation Expenses	Ask your CDS about this and other services in your conjunity
Gold Mentor Program	1-866-842-9230

NOTICE OF RIGHTS

G	SPECIAL NEEDS INFORMATION -If you are a person with a disability and you is of a this information in an alternative format, or require a special accommodation to participate in any public hearing, programmer services, pluse contact the NM Human Services Department toll-free at 1-800-432-6217 or through the New Mexico Refue System TDL 11-800-659-8331 or by dialing 711. The Department requests at least 10 days advance notice to provide equested an mative formats and special accommodations. (08/22/08)
Your Civil Rights	This institution is prohibited from discriminating on the basis of hee, convention origin, disability, age, sex and in some cases religion and political beliefs. The U.S Department of Agriculture also prohibits discrimination again tits conformers, employees, and applicants for employment on the bases of race, color, national origin, age, disability, solver, and on the bases of race, color, national origin, age, disability, solver, and on the bases of race, color, national origin, age, disability, solver, and the bases of race, color, national origin, age, disability, solver, and the bases of race, color, national origin, age, disability, solver, and or part of an individual's income is derived from any public assistance program, or protected genetic information in employment or in any program or activity conducted or funded by the Department. (Not all prohibited bases will apply to all rogram, and/or employment activities.) If you wish to file a Civil Rights program complaint of discrimination with ULPA, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing, dust.html, or at an USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information equested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agricultus Director, office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 691112 on engil at logram.intake@usda.gov. Individuals who are deaf, hard of hearing or have speech disabilities may pontact USDA with Supplemental Nutrition Assistance Program (SNAP) issues, persons should either contact the USDA SNaturotifie Number at (800) 221-5689, which is also in Spanish or call the State Information/Hotline Nurbers (click the link for a listing of hotline numbers by State); found online at http://www.fns.usda.gov.inap/contact_click.the link for a listing of hotline numbers by State); found online at http://www.fns.usda
	The information you give HSD will be used to determine whether your household is eligible or continues to be eligible to take part in HSD prognass. This information will also be used to make sure that you mean agram rules and help us to manage the program. This information, we given to other Federal and State agencies for official examination, and to law enforcement officials for the
Your	purpose of picking by persons fleeing to avoid the law. If you get benefits that you were not eligible for and have to pay them back, this is called a claim. If your household gets a claim against it, the information on this application including all social security numbers, may be given to Federal and State agencies, as well as private claims collection agencies for claims collection action.
Privacy	Providing the requested information, including social security numbers of each household member is voluntary. However, each person applying for assistance must give a social security number or it will result in the denial of program benefits to each individual applicant failing to give a social security number. Non-citizen immigrants not requesting assistance for themselves do not need to give immigration status information or social security numbers. Any social security numbers given will be used and disclosed in the same manner as social security numbers of eligible household members.
	We also check with other agencies, the federal Income and Eligibility Verification Service (IEVS) and The Public Assistance Reporting Information System (PARIS) about the information that you give us. This information may affect your household eligibility and benefit amount. (10/23/2009)



INCOME SUPPORT DIVISION

Date

Name of the participant

Address

City, State, Zip Code

Mailed/Hand Delivered

Dear,

This letter, in accordance with State Personnel Kule 1.7.2.11, is to notify you that your Temporary Wage Subsidy position with the Human Service Department, Income Support Division will end on <u>Day, Month Date, Year</u> at the close of business.

You acknowledged in writing a the time of your hire that you understood your position was a temporar appointment. State Personnel Board Rule 1.7.2.11 states that temporary appointments may be expired with at least 24 hour notice to the employee without right to appear to the board. However, due to **Reason** your term ended in the **Number** month of the set 12 month term limit. You can choose to participate in mapponar in the future for the remaining of the term left.

Thank you way much for the service in assisting the Human Services Department with our mission. Good luck with your further endeavors.

Sincerely, Signature Title



Susana Martinez, Governor Brent Earnest, Secretary Marilyn Martinez, Director

INCOME SUPPORT DIVISION

Date

Name of the participant

Address

City, State, Zip Code

Mailed/Hand Delivered

Dear,

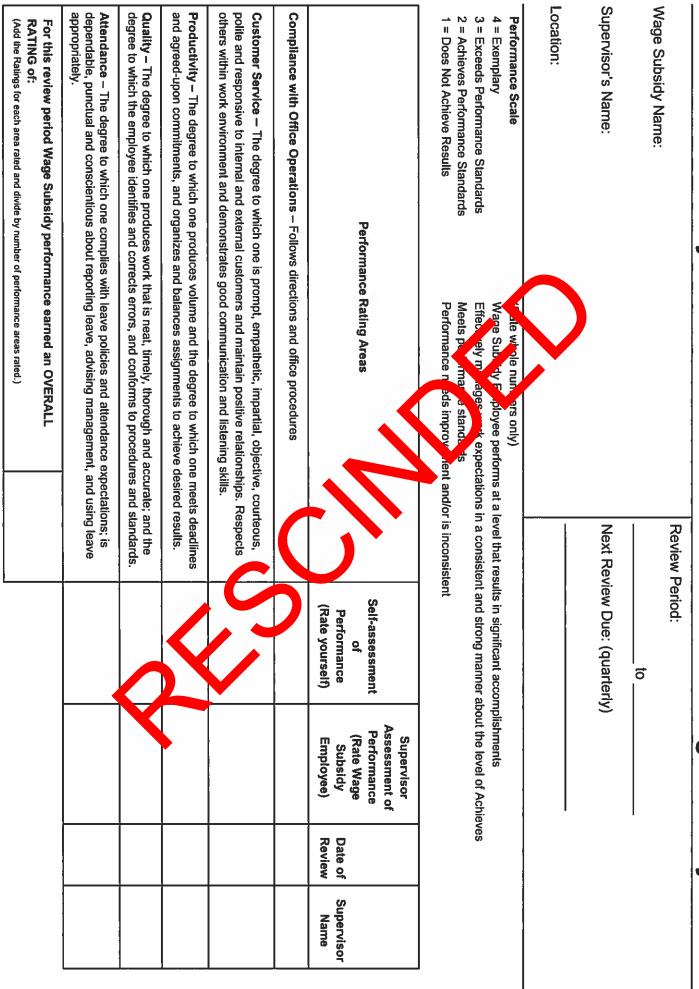
This letter, in accordance with State Personal Role 1.7.2.11, is to notify you that your Temporary Wage Subsidy position with the Human Service, Department, Income Support Division will end on **Lay, Month Date, Year** at the close of business.

You acknowledged in wrang at containe of your hire that you understood your position was a temporary an continent. State Personnel Board Rule 1.7.2.11 states that temporary apprintments may be expired with at least 24 hour notice to the employee without right to appeal to the board.

Thank you very huch or the service in assisting the Human Services Department with our masica. So d luck with your further endeavors.

Sincerely, Signature Title

Quarterly Performance Review and Plan for Wage Subsidy



Future Goals & Action Plans: Supervisor Wage Subsidy Employee Signatures and dates: \mathbf{G} 5

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State of New Mexico Department of Finance and	Administration, 407 Galistee Str	cel	Pay G		CLS-Classified			ess Unit: 63000	12 10000
anta Fe, NM 87501				egin Date: nd Date:	05/10/2014 05/23/2014		Advic Advir	e #: 00000000	
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Santa Fe, NM 87505		Location:	Sania Fe (City		-	Allowances:	2	2	
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Total:		Total:			0.00 2.0				
S 10 (1997) 11 (1997) 11 (1997)	TOTAL GROSS F	DIVANA .	CROSS		TOTAL TAXES	TOTAL DEDI			NET PA 592.9
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BALANCES						A DIRCH	PAY DISTR		
	VID BALANCES						AY DISTR		592,9
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Annual Leave: Sick Leave:	26460 Holiday Cor 4,280 Holiday Aug	ual:	0.00			Advic	e #00000000		<u>></u> >>
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Annual Leave: Sick Leave:	26460 Holiday Cor 4,280 Holiday Aug	ual:	0.00			Advic	e #00000000		
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Annual Leave: Sick Leave: Personal Leave Day: Overtime at 1.5: Comptime Earned:	26460 4280 Holiday Ann Adm Con T 0.000 0.000	ual:	0.00		Date 05/30/2014	Advic	e #00000000		<u>592.9</u> No.
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NON-NEGOTIABLE

FOR HSD/WFSB USE ONLY WAGE SUBSIDY REVIEW CHECKLIST *Please keep this form with application packet*

Initial Review

Name of Applicant:			
Date Application Received:			
Date Application Reviewed:			
Reviewed By:			
Position #(s):			
ASPEN Verificatio	n	Com	ents
TANF Cash Status?		Aspen Individ al #	
Months on TANF?			
Standard Participation?			
US Citizen?		Asper en e #	
Years of Education?			
Previous Wage Subsidy?		" mon's used:	
Hire Packet Review		V	
Date Hire Packet Received:			
Date Hire Packet Reviewed:			
Reviewed By:			
ASPEN Veri scatto	on	Comm	ents
TANF 002 Status?			
Months on TANF?			
Mandatory?			
	SPECIAL NO	TES:	
Approver for Interview Denied for Interview/Reason	:		
Supervisor:	Pay Band:	Pay Amount:	Perm#
Orientation Completed date:	CDS:		

Z:\7 WAGE SUBSIDY\1-Wage Subsidy Procedures Manual and Forms needed\Revised WS Procedures and Manual\WFSB Applicant Checklist.doc

JOB INTEREST FORM (JIF) New Mexico State Personal Office 2600 Cerrillos Road P.O. Box 26127 Santa Fe, NM 87505-0127

Case Number:	Name: Last	First Middle Initial					
Address: City:	State:	Zip Code:					
Home Phone: ()		Email Address:					
Do you have a valid driver's licens		Dates of New Mexico Residency:					
Yes Which State? _		From: To:					
Proficient in these languages:		Have you ever been convicted of felony.					
Are you a Veteran?		Ves If year please uplain our separate sheet and attach to					
Yes If yes, please provide a copy of yo	our discharge status	this application. "We " answer will not necessarily eliminate you from consideration for the job.					
□No							
I was recently part of NM Sate Agency Reduction in Force and would live to exercise any reemployment rights as afforded by 1.7.10.10NMAC OR I would like to exercise any reemployment rights I. what under the Workers' Compensation Act 52-1-50-1							
NMSA 1978. I was separated from the State of New Mexico on fromfrom the state of New Mexico on from							
Qualifying Education:							
Experience: Please direct us to your specific experience could do n is job. Provide the employer's name as it is reflected on your resume or One-Page Application Form. Failure to consider the information below may result in lower final score.							
Employer:		From (M/Y) / To (M/Y)/					
		Hours per week					
Employer:		From (M/Y) / To (M/Y) / Hours per week					
Employer:		From (M/Y) / To (M/Y)/ Hours per week					
Employer:		From (M/Y) / To (M/Y)/					
		Hours per week					
Employer:		From (M/Y) / To (M/Y) / Hours per week					
Employer:		From (M/Y) / To (M/Y)/					
		Hours per week					
If you need additional space, yo	u may use more	e copies of this sheet as necessary. Additional pages					

In accordance with the NMSA 10-9-22, I understand through my submission of any State of New Mexico application form that I am certifying that my application contains no willful falsification and should any investigation disclose such, I will be subject to penalties as outlined in NMSA 10-9-23.

SIGNATURE and/or Personal e-mail address*

Date:___

☐ I have read the disclaimer from page 1.

Sign-In Sheet for Wage Subsidy Program Training ISD-IPP 15-08 Date:



Sign-In Sheet for ISD-IPP 15-08