



HUMAN SERVICES
DEPARTMENT

Susana Martinez, Governor
Sidonie Squier, Secretary
Marilyn Martinez, Acting Director

General Information Memorandum

ISD-GI 14-14

TO: ISD Employees
FROM: *MM* Marilyn Martinez, Acting Director, Income Support Division
RE: Selection of New Deputy Director for Field Operations
DATE: March 5, 2014

This memorandum is to announce the selection of Laura Galindo as the new Deputy Director of Field Operations for ISD.

Laura began her career with ISD in the Deming ISD office on September 11, 1989 as a Project Forward Clerk then promoted into the Administrative Secretary six months later. In 1993, she was then promoted to an Income Support Specialist (now known as an FAA). In 1997, she changed agency direction and transferred into the Child Support Enforcement Division as a Child Support Enforcement Officer (now known as a CSLA) and then promoted into a Line Manager position in 2005. In 2007, she was promoted into the County Director position and opened the CSED office in Alamogordo. She then accepted a position in Santa Fe heading policy for CSED in December 2008. On January 9, 2010, she shifted agency direction again and had the pleasure of coming back to the Income Support Division as the County Director for the Santa Fe ISD office. Laura has been the Regional Operations manager for the last year and a half and has gained additional knowledge and skills at managing 10 field offices and three centralized units responsible for eligibility determinations.

Laura will begin her new duties effective March 15, 2014. Please join me in congratulating and welcoming Laura to her new position in the Director's Office.