

Susana Martinez, Governor Brent Earnest, Secretary Mary Brogdon, Director

Manual Revision Memorandum

ISD-MR 18-04

TO:

ISD Employees

FROM:

Mary Brogdon Director, Income Support Division

DATE:

January 2, 2018

RE:

Forms Manual Revision for ISD 436 Benefit Issuance Poster

Form ISD 436 "Benefit Issuance Poster" has been updated with language to attain a sixth grade reading level. The purpose of the poster is to give information to recipients about the way their benefits are issued. These posters will be delivered to the field offices through the Business Operations Center.

Instruction:

New- Form ISD 436 Benefit Issuance Poster revised 9/6/17

Form ISD 436 Benefit Issuance Poster Spanish revised 9/6/17

Old- Form ISD 436 Benefit Issuance Poster revised 12/31/15

Form ISD 436 Benefit Issuance Poster Spanish revised 12/31/15

This form has been posted to the forms drive:\\disfasv025\ISDForms

If you have questions regarding this MR, please contact Gavino Archuleta at (505) 827-7244 or by e-mail at <u>Gavino.Archuleta@state.nm.us</u>.

Attachment: Form ISD 436 Benefit Issuance Poster revised 9/6/17

Form ISD 436 Benefit Issuance Poster Spanish revised 9/6/17

Phone: (505) 827-7250 Fax: (505) 827-7203

SNAP/Food Assistance Schedule for Getting Benefits

Supplemental Nutrition Assistance Program (SNAP), formerly the Food Stamp Program

All households will get their SNAP/Food benefits based on one of the two schedules below: standard or combined.

STANDARD SCHEDULE

- You will get your 1st month's benefits the day after your case is approved
- You will get your 2nd month's benefits on the 1st day of the month
- You will get your 3rd month's benefits within the first 10 days. The day will depend on the last two digits of your SSN. (See Compressed Staggered Issuance Schedule below.)
- You will get your 4th month's benefits within the first 20 days. The day will depend on the last two digits of your SSN. This will be your regular day of the month to get your future SNAP/Food Stamp benefit. (See Staggered Issuance Schedule below.)

COMBINED SCHEDULE

If you have applied for SNAP/Food benefits after the 15th day of any month and are approved for emergency assistance, you will get your 1st and 2nd months' benefits right away. You will get your future benefits according to the chart below.

- You will get your 1st and 2nd month's benefits the day after your case is approved
- You will get your 3rd month's benefits on the 1st day of the month
- You will get your 4th month's benefits within the first 10 days. The day will depend on the last two digits of your SSN. (See Compressed Staggered Issuance Schedule below.)
- You will get your 5th month's benefits within the first 20 days. The day will depend on the last two digits of your SSN. This will be your regular day of the month to get your future SNAP/Food Stamp benefits. (See Staggered Issuance Schedule below.)

Compressed Staggered and Staggered Issuance Schedules. Your SNAP/Food benefits will go into your EBT account on the same day of each month. That day is shown in the box below that lists the last two digits of the head of household's SSN.

SNAP/Food Assistance <u>Compressed Staggered</u> Issuance Schedule																			
Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN
	11		01	3	12	02 22 4 4 62	13			03		14		04		15		05	
1	31		21		32		22	5	33	6	23	7	34	PERSONAL PROPERTY.	24		35		25
	51	9	41		52		42		53		43		54		44	Q	55	10	35
	71	-	61		72		62		73	U	63		74	0	64	9	75	10	3 5
	91		81		92		82		93		83		94		84		95		85
	16		06		17		07		18		08		19		09		10		00

36	26	37	27	38	28	39	29	30	20
56	46	57	47	58	48	59	49	50	40
76	66	77	67	78	68	79	69	70	60
96	86	97	87	98	88	99	89	90	80

SNAP/Food Assistance <u>Staggered</u> Issuance Schedule																			
Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN
	11		01		12		02	(1)	13		03		14		04		15	0.00	05
1.50	31		21	THE RESERVE	32		22		33		23		34	B X[0]	24		35	10	_25
1	51	2	41	3	52	4	42	5	53	6	43	7	54	8	44	9	55	10	45
1855	71		61		72		62		73		63		74	NE S	64	12000	75		65
	91		81		92		82		93		83		94		84		95		85
	16		06		17		07		18		08		19		09		10		00
	36		_26		_37	100	_27		_38		_28		_39		29		_30		_20
11	56	12	16	13	57	14	17	15	58	16	18	17	59	18	19	19	50	20	þ
3119	76	1222	66	PERSON	77		67	4000	78		68		79		69		70		60
	96		86		97		87		98		88		99		89		90		80

Human Services Department (HSD) is an equal opportunity provider.

Call HSD at 1-800-432-6217, or visit HSD's website at:

http://www.state.nm.us/hsd/isd.html

Your Civil Rights Nondiscrimination Statement

This institution is not allowed to discriminate on certain bases. These include race, color and country of birth. Also, disability, age and sex. Also, in some cases, religion and political beliefs. The US Department of Agriculture (USDA) also is not allowed to discriminate against its customers, workers and job applicants on certain bases. These include race, color and country of birth. Also, age, disability and sex. Also, gender identity, religion and reprisal. Also, where they apply, political beliefs, marital status, and familial or parental status. Also, sexual orientation and if a person gets public assistance. Also, protected genetic information in a job, program or activity that USDA runs or pays for. (Not all bases will apply to all programs and/or job activities.) You may wish to file a Civil Rights program complaint of discrimination with USDA. If so, fill out the USDA Program Discrimination Complaint Form. It is found online at http://www.ascr.usda.gov/complaint_filing_cust.html, It is also found at any USDA office. You can also call (866) 632-9992 to ask for the form. You may also write a letter that has all of the information that the form asks for. Send your completed complaint form or letter to USDA, Director, Office of Adjudication, 1400 Independence Avenue SW, Washington, DC 20250-9410. You can also fax it to (202) 690-7442, or email it to program.intake @usda.gov. People who are deaf, hard of hearing or have speech disabilities may call USDA through the Federal Relay Service at (800) 877-8339; or at (800) 845-6136 (Spanish). For any other information about SNAP issues, contact the USDA SNAP Hotline Number at (800) 221-5689 (in Spanish also). Or, call the State Information/Hotline Numbers found online at http://www.fns.usda.gov/snap/contact_info/hotlines.htm. (Click the link for a listing of hotline numbers by state). You may wish to file a complaint of discrimination by a program that gets federal financial assistance through the US Department of Health and Human Services (HHS). If so, write t

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