



HUMAN SERVICES  
DEPARTMENT

Susana Martinez, Governor  
Brent Earnest, Secretary  
Marilyn Martinez, Director

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## General Information Memorandum

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**ISD-GI 15-25**

**TO: ISD Employees**

**FROM:  Marilyn Martinez, Director, Income Support Division**

**RE: FFY 2015 SNAP Performance Report**

**DATE: May 1, 2015**

Attached please find the third issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2015. This report includes all Quality Control (QC) findings received for the review month of October 2014 through December 2014. All errors for October 2014 through December 2014 have been finalized. Along with payment and negative accuracy rates, data included in this report is the recertification, 7-day, and 30-day application processing timeliness. The Performance Goals for the state for FFY 2015 are:

Payment Accuracy of 96% or better

Negative Accuracy Rate of 99%

Expedite application processing timeliness of 98%

30-day application timeliness of 98% or better

Effective **March 1, 2014, per IPP 14-01**, counties with a payment accuracy rate of 96% or better must review cases at Level 2; all others must review cases at Level 1.

- Level 1: A county office with an error rate above **4.0%** is required to complete 35 full reviews per supervisor per month. Of the 35 reviews, at least 20 must be reviewed prior to disposition of the case (Second Party Reviews). The remaining 15 must be reviewed using the case read function in ASPEN. **These completed reviews must be completed by the last working day of the month.** All of the reviews must contain SNAP as a Category of Eligibility (COE).
- Level 2: A county office with an error rate of **4.0% or less** is required to complete 25 full reviews per supervisor per month. Of the 25 reviews, at least 15 must be reviewed prior to disposition of the case (Second Party Reviews). The remaining 10 must be reviewed using the case read function in ASPEN. **These completed reviews must be completed**

**by the last working day of the month.** All of the reviews must contain SNAP as a Category of Eligibility (COE).

Effective **March 1, 2014, per IPP 14-01**, counties will review cases using Criteria #152 for both Level 1 and Level 2 Case Read Reviews.

All supervisory reviews should include a review of income, household composition, deductions, timeliness, documentation, and barriers and the NVRA settlement agreement requirements were addressed. Supervisors should review cases from each one of their staff. A spreadsheet for each county office has been created to track the Second Party Reviews. The spreadsheets are located on the QIS Reports Monitoring shared drive in the folder named Second Party Reviews. Each region will have a folder containing the individual offices. **The spreadsheets must be completed monthly by the last calendar day of the month.**

The County Director and the Quality Improvement Section (QIS) will monitor to ensure that all required reviews are done monthly.

If counties are found to be non-compliant with mandatory case reads, **County Directors**, as part of a remedial Corrective Action Plan, will review a minimum 5 cases per supervisor prior to the last working day of the month.

Please share this data with staff as appropriate. If there are any questions or comments, please contact Carolyn Craven of the Quality Assessment Bureau at 827-7224 or e-mail at [Carolyn.Craven@state.nm.us](mailto:Carolyn.Craven@state.nm.us).

Attachment

**Quality Improvement Section SNAP Performance Report  
Quality Control Finding FFY 2015**

**1. STATE - Cumulative Payment Error Rates**

<b>Total Paid</b>	<b>\$66,418</b>		
<b>Total Dollar Errors</b>	<b>\$4,721</b>	<b>Total Error Rate %</b>	<b>7.11%</b>
Total Dollar Over	\$2,647	% Error Rate Over	3.99%
Total Dollar Under	\$957	% Error Rate Under	1.44%
Total Dollar Ineligible	\$1,117	% Error Rate Ineligible	1.68%

**Cumulative Case Error Rate**

<b>Total Reviewed</b>	<b>252</b>
<b>% in Error</b>	<b>13.89%</b>

<b>Agency Error (Dollar Amount):</b>		<b>Agency % Error Rate:</b>	
<b>\$2,326</b>		<b>3.50%</b>	

<b>Client Error (Dollar Amount):</b>		<b>Client % Error Rate:</b>	
<b>\$2,395</b>		<b>3.61%</b>	

<b>Cases Dropped</b>	<b>42</b>
<b>Correct</b>	<b>217</b>
<b>Overpaid</b>	<b>19</b>
<b>Underpaid</b>	<b>11</b>
<b>Ineligible</b>	<b>5</b>

**2. ADMINISTRATIVE OFFICES - Cumulative Payment Error Rates**

HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total \$ Paid	County Error Rate	HIPAC Share	State Share
01	SE Bernalillo	\$57	100%	\$0	0%	\$57	\$2,744	2.08%	2.98%	1.21%
07	W. Dona Ana	\$0	0%	\$104	100%	\$104	\$3,894	2.67%	5.44%	2.20%
17	McKinley	\$0	0%	\$96	100%	\$96	\$2,065	4.65%	5.02%	2.03%
23	Sandoval	\$60	56%	\$47	44%	\$107	\$3,021	3.54%	5.60%	2.27%
24	San Juan	\$61	100%	\$0	0%	\$61	\$3,281	1.86%	3.19%	1.29%
26	Santa Fe	\$227	38%	\$373	62%	\$600	\$5,260	11.41%	31.40%	12.71%
35	NW Bernalillo	\$436	100%	\$0	0%	\$436	\$5,670	7.69%	22.82%	9.24%
36	SW Bernalillo	\$0		\$0		\$0	\$4,606	0.00%	0.00%	0.00%
38	S. Dona Ana	\$123	100%	\$0	0%	\$123	\$2,519	4.88%	6.44%	2.61%
39	NE Bernalillo	\$47	14%	\$280	86%	\$327	\$3,188	10.26%	17.11%	6.93%
<b>HIPAC Sub Totals</b>		<b>\$1,011</b>	<b>53%</b>	<b>\$900</b>	<b>47%</b>	<b>\$1,911</b>	<b>\$36,248</b>	<b>5.27%</b>	<b>100.00%</b>	<b>40.48%</b>

Non-HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total \$ Paid	County Error Rate	Non-HIPAC Share	State Share
03	Chaves	\$318	100%	\$0	0%	\$318	\$1,186	26.81%	11.32%	6.74%
04	Colfax/Union	\$194	100%	\$0	0%	\$194	\$987	19.66%	6.90%	4.11%
05	Curry	\$85	100%	\$0	0%	\$85	\$2,568	3.31%	3.02%	1.80%
08	Eddy	\$79	100%	\$0	0%	\$79	\$608	12.99%	2.81%	1.67%
09	Grant/Hidalgo	\$0		\$0		\$0	\$411	0.00%	0.00%	0.00%
10	Guadalupe/DeBaca	\$0		\$0		\$0	\$0	0.00%	0.00%	0.00%
13	Lea	\$0		\$0		\$0	\$1,519	0.00%	0.00%	0.00%
14	Lincoln	\$0		\$0		\$0	\$1,170	0.00%	0.00%	0.00%
16	Luna	\$0		\$0		\$0	\$1,306	0.00%	0.00%	0.00%
19	Otero	\$0	0%	\$166	100%	\$166	\$1,004	16.53%	5.91%	3.52%
20	Quay	\$0		\$0		\$0	\$416	0.00%	0.00%	0.00%
21	Rio Arriba	\$45	28%	\$117	72%	\$162	\$2,281	7.10%	5.77%	3.43%
22	Roosevelt	\$159	100%	\$0	0%	\$159	\$858	18.53%	5.66%	3.37%
25	San Miguel	\$74	100%	\$0	0%	\$74	\$360	20.56%	2.63%	1.57%
27	Sierra	\$87	100%	\$0	0%	\$87	\$830	10.48%	3.10%	1.84%
28	Socorro	\$47	12%	\$345	88%	\$392	\$1,444	27.15%	13.95%	8.30%
29	Taos	\$186	29%	\$446	71%	\$632	\$2,753	22.96%	22.49%	13.39%
30	Torrance	\$0		\$0		\$0	\$1,756	0.00%	0.00%	0.00%
32	S. Valencia	\$0		\$0		\$0	\$1,797	0.00%	0.00%	0.00%
33	Cibola	\$0		\$0		\$0	\$741	0.00%	0.00%	0.00%
34	Eddy/Artesia	\$0		\$0		\$0	\$0	0.00%	0.00%	0.00%
37	E. Dona Ana	\$41	9%	\$421	91%	\$462	\$3,800	12.16%	16.44%	9.79%
42	N. Valencia	\$0		\$0		\$0	\$2,375	0.00%	0.00%	0.00%
<b>Non-HIPAC Sub Totals</b>		<b>\$1,315</b>	<b>47%</b>	<b>\$1,495</b>	<b>53%</b>	<b>\$2,810</b>	<b>\$30,170</b>	<b>9.31%</b>	<b>100.0%</b>	<b>59.52%</b>

**Regional Cumulative SNAP Performance Report  
Quality Control Finding FFY2015**

**3. STATE - Cumulative Payment Error Rates**

<b>Total Paid</b>	<b>\$66,418</b>		
<b>Total Dollar Errors</b>	<b>\$4,721</b>	<b>Total Error Rate %</b>	<b>7.11%</b>
Total Dollar Over	\$2,647	% Error Rate Over	3.99%
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Total Dollar Ineligible	\$1,117	% Error Rate Ineligible	1.68%

<b>Agency Error (Dollar Amount):</b>	<b>Agency % Error Rate:</b>
<b>\$2,326</b>	<b>3.50%</b>

<b>Client Error (Dollar Amount):</b>	<b>Client % Error Rate:</b>
<b>\$2,395</b>	<b>3.61%</b>

**Cumulative Case Error Rate**

<b>Total Reviewed</b>	252
<b>% in Error</b>	13.89%

<b>Cases Dropped</b>	42
<b>Correct</b>	217
<b>Overpaid</b>	19
<b>Underpaid</b>	11
<b>Ineligible</b>	5

**4. REGIONAL - Cumulative Payment Error Rates**

NE Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
04 Colfax	\$194	\$0	\$194	\$987	19.66%
10 Guadalupe/DeBaca	\$0	\$0	\$0	\$0	0.00%
20 Quay	\$0	\$0	\$0	\$416	0.00%
21 Rio Arriba	\$45	\$117	\$162	\$2,281	7.10%
23 Sandoval	\$60	\$47	\$107	\$3,021	3.54%
25 San Miguel	\$74	\$0	\$74	\$360	20.56%
26 Santa Fe	\$227	\$373	\$600	\$5,260	11.41%
29 Taos	\$186	\$446	\$632	\$2,753	22.96%
<b>NE Region Totals</b>	<b>\$786</b>	<b>\$983</b>	<b>\$1,769</b>	<b>\$15,078</b>	<b>11.73%</b>

Region Share
10.97%
0.00%
0.00%
9.16%
16.82%
4.18%
33.92%
35.73%
<b>100.00%</b>

State Share
4.11%
0.00%
0.00%
3.43%
2.27%
1.57%
12.71%
13.39%
<b>37.47%</b>

NW Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
17 McKinley	\$0	\$96	\$96	\$2,065	4.65%
24 San Juan	\$61	\$0	\$61	\$3,281	1.86%
27 Sierra	\$87	\$0	\$87	\$830	10.48%
28 Socorro	\$47	\$345	\$392	\$1,444	27.15%
32 S. Valencia	\$0	\$0	\$0	\$1,797	0.00%
33 Cibola	\$0	\$0	\$0	\$741	0.00%
42 N. Valencia	\$0	\$0	\$0	\$2,375	0.00%
<b>NW Region Totals</b>	<b>\$195</b>	<b>\$441</b>	<b>\$636</b>	<b>\$12,533</b>	<b>5.07%</b>

15.09%
9.59%
13.68%
61.64%
0.00%
0.00%
0.00%
<b>100.00%</b>

2.03%
1.29%
1.84%
8.30%
0.00%
0.00%
0.00%
<b>13.47%</b>

SW Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
07 W. Dona Ana	\$0	\$104	\$104	\$3,894	2.67%
09 Grant/Hidalgo	\$0	\$0	\$0	\$411	0.00%
16 Luna	\$0	\$0	\$0	\$1,306	0.00%
19 Otero	\$0	\$166	\$166	\$1,004	16.53%
37 E. Dona Ana	\$41	\$421	\$462	\$3,800	12.16%
38 S. Dona Ana	\$123	\$0	\$123	\$2,519	4.88%
<b>SW Region Totals</b>	<b>\$164</b>	<b>\$691</b>	<b>\$855</b>	<b>\$12,934</b>	<b>6.61%</b>

16.35%
0.00%
0.00%
26.10%
72.64%
19.34%
<b>134.43%</b>

2.20%
0.00%
0.00%
3.52%
9.79%
2.61%
<b>18.11%</b>

SE Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
03 Chaves	\$318	\$0	\$318	\$1,186	26.81%
05 Curry	\$85	\$0	\$85	\$2,568	3.31%
08 Eddy	\$79	\$0	\$79	\$608	12.99%
13 Lea	\$0	\$0	\$0	\$1,519	0.00%
14 Lincoln	\$0	\$0	\$0	\$1,170	0.00%
22 Roosevelt	\$159	\$0	\$159	\$858	18.53%
34 Eddy/Artesia	\$0	\$0	\$0	\$0	0.00%
<b>SE Region Totals</b>	<b>\$641</b>	<b>\$0</b>	<b>\$641</b>	<b>\$7,909</b>	<b>8.10%</b>

49.61%
13.26%
12.32%
0.00%
0.00%
24.80%
0.00%
<b>100.00%</b>

6.74%
1.80%
1.67%
0.00%
0.00%
3.37%
0.00%
<b>13.58%</b>

Central Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
01 SE Bernalillo	\$57	\$0	\$57	\$2,744	2.08%
35 NW Bernalillo	\$436	\$0	\$436	\$5,670	7.69%
36 SW Bernalillo	\$0	\$0	\$0	\$4,606	0.00%
39 NE Bernalillo	\$47	\$280	\$327	\$3,188	10.26%
30 Torrance	\$0	\$0	\$0	\$1,756	0.00%
<b>Central Region Totals</b>	<b>\$540</b>	<b>\$280</b>	<b>\$820</b>	<b>\$17,964</b>	<b>4.56%</b>

6.95%
53.17%
0.00%
39.88%
0.00%
<b>100.00%</b>

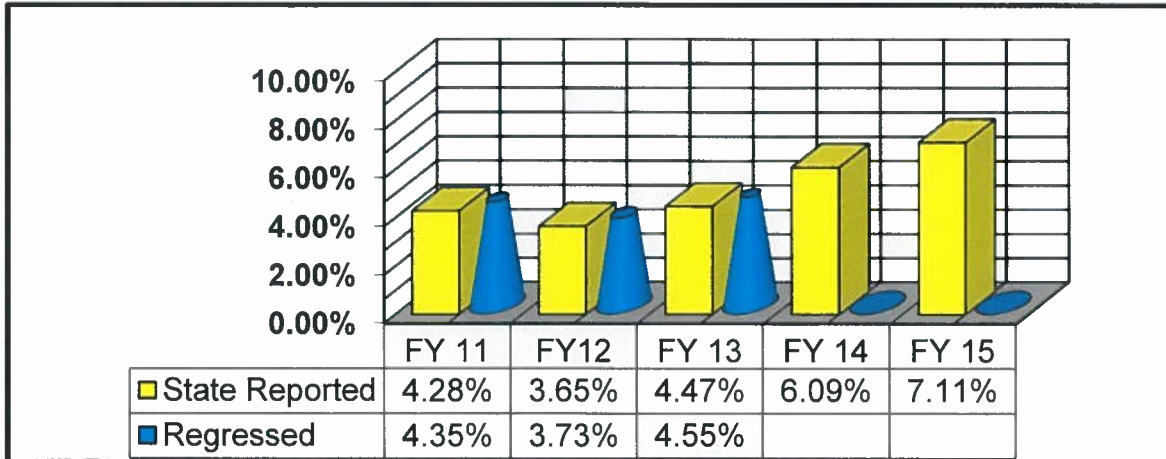
1.21%
9.24%
0.00%
6.93%
0.00%
<b>17.37%</b>

<b>State Totals</b>	<b>\$2,326</b>	<b>\$2,395</b>	<b>\$4,721</b>	<b>\$66,418</b>	<b>7.11%</b>
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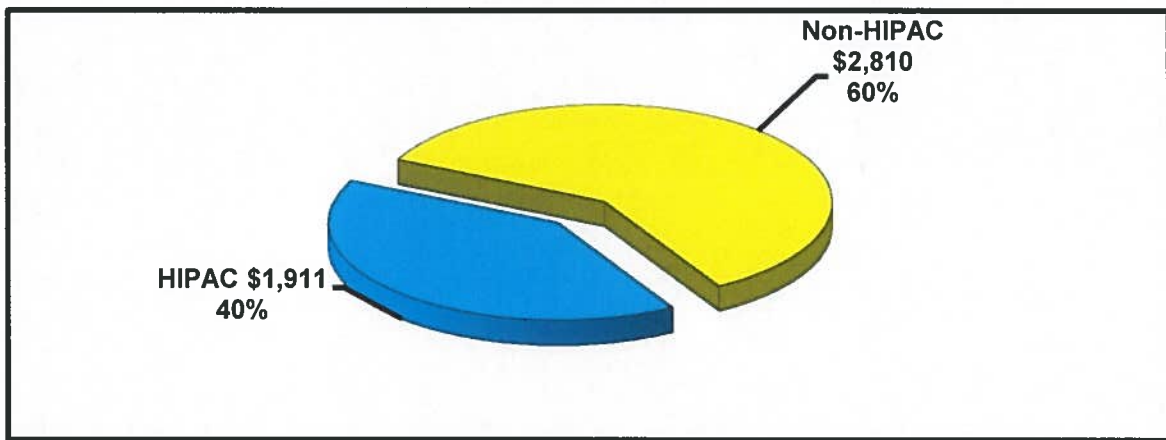
<b>100.00%</b>
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<b>100.00%</b>
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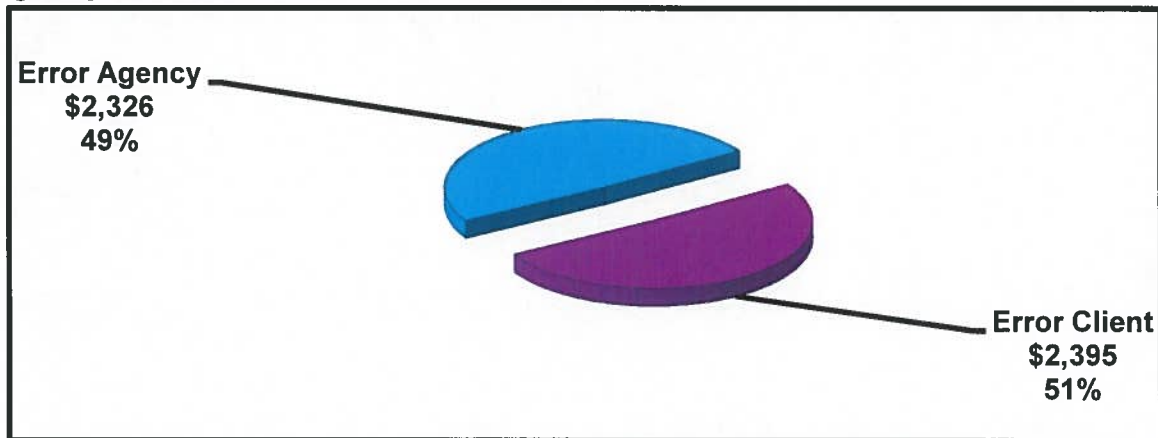
**5. STATE SNAP Error Rates- Current FY Compared to Previous FYs**



**6. HIPAC Dollar Errors - Compared to the Remainder of the State**



**7. Agency-vs-Client Errors**



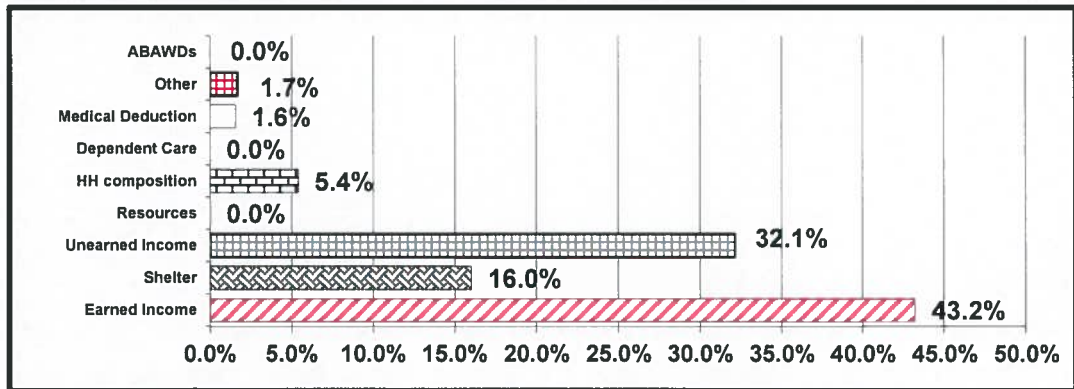
**Average Client Error = \$218**

**Average Agency Error = \$97**

**8. AGENCY/CLIENT DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT**

<i>Food Stamps</i>	<i>Agency</i>	<i>Client</i>	<i>% Agency Cause</i>
Earned Income	\$1,049	\$991	51.4%
Shelter	\$343	\$413	45.4%
Unearned Income	\$526	\$991	34.7%
Resources	\$0	\$0	0.0%
HH composition	\$255	\$0	100.0%
Dependent Care	\$0	\$0	0.0%
Medical Deduction	\$74	\$0	100.0%
Other	\$79	\$0	100.0%
ABAWDs	\$0	\$0	0.0%

**9. SNAP DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT**



**10. SNAP DOLLAR ERROR BREAKDOWN BY SPECIFIC ELEMENT**

<i>Percent</i>	<i>Total</i>	<i>Element</i>	<i>Element Description</i>
42.05%	\$1,985	311	WAGES & SALARIES
1.29%	\$61	150	HOUSEHOLD COMPOSITION
14.06%	\$664	363	SHELTER DEDUCTION
0.00%	\$0	211	BANK ACCOUNTS
1.95%	\$92	364	SUA
4.11%	\$194	130	CITIZENSHIP/NON-CITIZEN STATUS
6.27%	\$296	344	PA/GA GRANT
0.00%	\$0	520	ARITHMETIC COMPUTATION
4.34%	\$205	342	CONTRIBUTIONS
1.21%	\$57	333	SSI BENEFITS
0.00%	\$0	334	UCB BENEFITS
3.56%	\$168	331	RSDI BENEFITS
0.00%	\$0	221	REAL PROPERTY
16.75%	\$791	346	OTHER UEI
0.00%	\$0	111	STUDENT STATUS
1.57%	\$74	365	MEDICAL DEDUCTIONS
0.00%	\$0	170	SOCIAL SECURITY NUMBERS
0.00%	\$0	160	EMPLOYMENT AND TRAINING
0.00%	\$0	140	RESIDENCY
0.00%	\$0	335	WORKERS COMP BENEFITS
1.67%	\$79	350	CHILD SUPPORT
0.00%	\$0	161	ABAWDS
0.00%	\$0	213	OTHER LIQUID ASSETS/PERSONAL PROP
0.00%	\$0	530	TRANSITIONAL BEN
1.17%	\$55	312	SELF-EMPLOYMENT INCOME
0.00%	\$0	332	VA BENEFITS
0.00%	\$0	347	UEI--TANF
0.00%	\$0	371	COMBINED GROSS INCOME
0.00%	\$0	163	VOLUNTARY QUIT
0.00%	\$0	323	DEPENDENT CARE
0.00%	\$0	225	COMBINED RESOURCES

### 11. STATEWIDE CAUSES OF AGENCY ERROR --- FFY 2015

In this table, general cause for agency error is ranked by the top three error causing areas

- R No action on reported information
- P Policy or procedure not applied or not correctly applied
- V Inadequate verification
- M Math or transcription error
- F No action on anticipated or known changes
- X Old or invalid data or coding not removed from ASPEN
- O Other
- S ASPEN or CSED systems caused error

	ALL Err	EI	HHC	UEI
R	\$885	\$298	\$61	\$228
P	\$1,441	\$751	\$194	\$298
V	\$0	\$0	\$0	\$0
M	\$0	\$0	\$0	\$0
F	\$0	\$0	\$0	\$0
X	\$0	\$0	\$0	\$0
O	\$0	\$0	\$0	\$0
S	\$0	\$0	\$0	\$0
<b>Total</b>	<b>\$2,326</b>	<b>\$1,049</b>	<b>\$255</b>	<b>\$526</b>

**Agency errors with "No action on reported information" and "policy or procedure not applied or not correctly applied" account for 100% of agency caused dollar errors.**

**Errors in "earned income", "unearned income", and "Household Composition" elements account for 79% of the agency-caused error rate.**

### 12. DOLLAR ERROR BY: HOUSEHOLD SIZE

	1	2	3	4	5	6+
\$	\$1,125	\$580	\$491	\$1,735	\$481	\$309
%	23.8%	12.3%	10.4%	36.8%	10.2%	6.5%

### 13. AVERAGE HOUSEHOLD SIZE

All Cases	2.2
Correct Cases	2.0
Error Cases	2.7
Client Error Cases	3.1

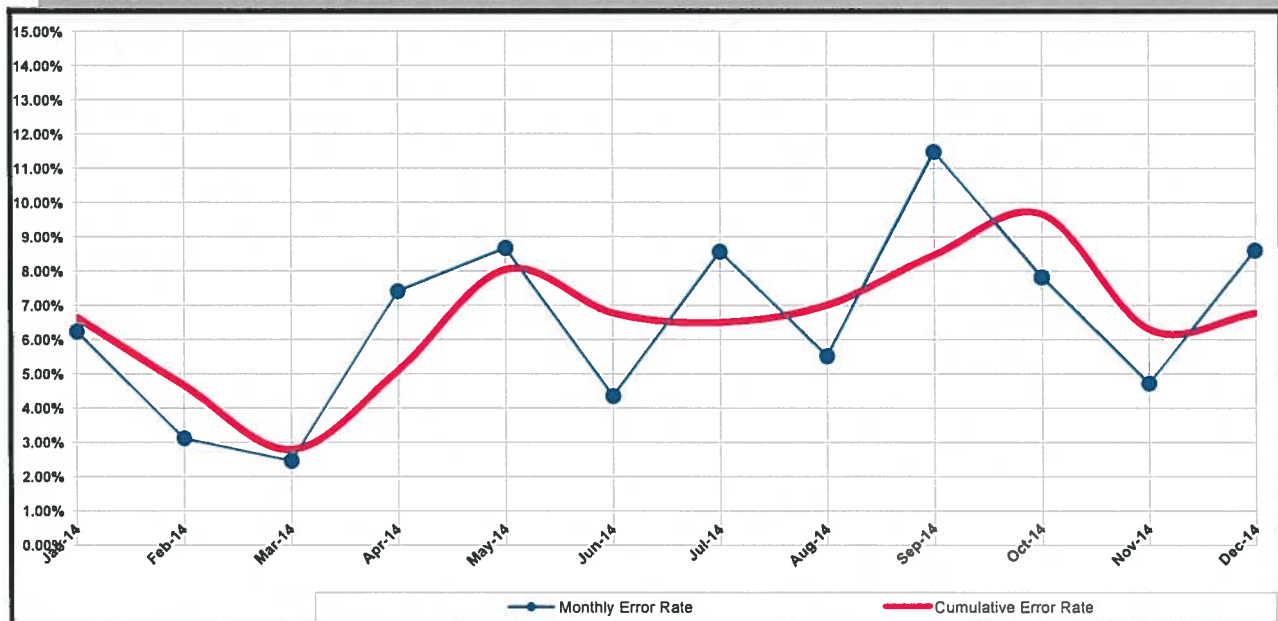
### 14. DOLLAR ERROR BY: TIME OF OCCURRENCE

	\$	%
Approval	\$928	19.7%
Recert	\$1,540	32.6%
Change	\$261	5.5%
Transitional FS	\$0	0.0%
Semi Annual	\$1,722	36.5%
Annual Report	\$270	5.7%

### 15. CASE ERROR BY: TIME OF OCCURRENCE

	#	%
Approval	8	22.9%
Recert	11	31.4%
Change	3	8.6%
Transitional FS	0	0.0%
Semi-Annual	9	25.7%
Annual Report	4	11.4%

### 16. ERROR RATES BY: MONTH AND FFY CUMULATIVE

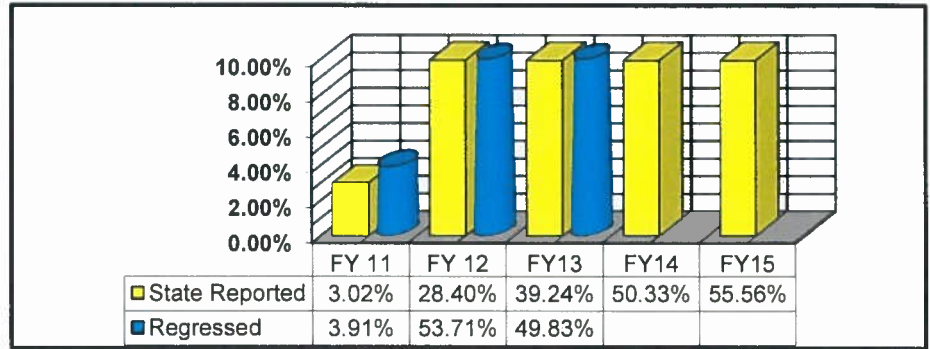


# FFY 2015 Negative Statewide Error Rates

## 1. Cumulative Negative Case Error Rate

Valid	78
Invalid Total	125
Invalid Error	19
Invalid Notice	106
Drop	22
Total Sampled	225
% Invalid Notice	47.11%
% Invalid Error	8.44%
% Invalid Total	55.56%

## 2. State Negative Error Rates



## 3. REGIONAL - Cumulative Negative Error Rates

NE Region		Valid	Invalid	Total	Invalid
04	Colfax	0	3	3	100.0%
10	Guad/DeBaca	1	0	1	0.0%
20	Quay	0	1	1	100.0%
21	Rio Arriba	2	3	5	60.0%
23	Sandoval	2	6	8	75.0%
25	San Miguel	1	1	2	50.0%
26	Santa Fe	2	13	15	86.7%
29	Taos	1	5	6	83.3%
<b>NE Region Totals</b>		<b>9</b>	<b>32</b>	<b>41</b>	<b>78.0%</b>

NW Region		Valid	Invalid	Total	Invalid
17	McKinley	1	3	4	75.0%
24	San Juan	8	5	13	38.5%
27	Sierra	1	1	2	50.0%
28	Socorro	1	1	2	50.0%
32	S. Valencia	0	2	2	100.0%
33	Cibola	4	3	7	42.9%
42	N. Valencia	5	4	9	44.4%
<b>NW Region Totals</b>		<b>20</b>	<b>19</b>	<b>39</b>	<b>48.7%</b>

SE Region		Valid	Invalid	Total	Invalid
03	Chaves	9	1	10	10.0%
05	Curry	1	1	2	50.0%
08	Eddy	4	2	6	33.3%
13	Lea	2	2	4	50.0%
14	Lincoln	0	2	2	100.0%
22	Roosevelt	0	0	0	0.0%
34	Eddy/Artesia	0	0	0	0.0%
<b>SE Region Totals</b>		<b>16</b>	<b>8</b>	<b>24</b>	<b>33.3%</b>

SW Region Totals		Valid	Invalid	Total	Invalid
07	W. Dona Ana	2	3	5	60.0%
09	Grant/Hidalgo	2	2	4	50.0%
16	Luna	0	3	3	100.0%
19	Otero	3	0	3	0.0%
37	E. Dona Ana	2	6	8	75.0%
38	S. Dona Ana	1	6	7	85.7%
<b>SW Region Totals</b>		<b>10</b>	<b>20</b>	<b>30</b>	<b>66.7%</b>

Central Region		Valid	Invalid	Total	Invalid
01	SE Bernalillo	4	12	16	75.0%
35	NW Bernalillo	7	11	18	61.1%
36	SW Bernalillo	8	9	17	52.9%
39	NE Bernalillo	3	12	15	80.0%
30	Torrance	1	2	3	66.7%
<b>Central Region Totals</b>		<b>23</b>	<b>46</b>	<b>69</b>	<b>66.7%</b>

Negative Action Time of Occurrence		
Closure	60	48.0%
Denial	65	52.0%

## 4. Negative Case Element Ranking

Error Elements	Denials		Closures		Invalid	% Of Total
Notices	53	42.40%	53	42.40%	106	84.80%
Application	10	8.00%	1	0.80%	11	8.80%
Verification	0	0.00%	0	0.00%	0	0.00%
Employment & Training	0	0.00%	3	2.40%	3	2.40%
Combined Net Income	1	0.80%	2	1.60%	3	2.40%
Combined Gross Income	0	0.00%	1	0.80%	1	0.80%
Voluntary Quit/Reduced Work	0	0.00%	0	0.00%	0	0.00%
Other	0	0.00%	1	0.80%	1	0.80%
Wages and Salaries	0	0.00%	0	0.00%	0	0.00%
Work Registration	0	0.00%	0	0.00%	0	0.00%
Student Status	0	0.00%	0	0.00%	0	0.00%







	October 14'	November 14'	December 14'	January 15'	February 15'	March 15'	April 15'	May 15'	June 15'	July 15'	August 15'	September 15'	Yearly Average
<b>NE Region</b>													
Colfax			0.0%										0.0%
Guadalupe													
Quay	100.0%												100.0%
Rio Arriba	66.7%	66.7%	0.0%										50.0%
Sandoval	100.0%	66.7%	100.0%										83.3%
San Miguel	100.0%	100.0%											100.0%
Santa Fe	50.0%	100.0%	75.0%										81.8%
Taos		100.0%											100.0%
<b>NE Region TOTAL</b>	<b>77.8%</b>	<b>85.7%</b>	<b>50.0%</b>										<b>74.2%</b>
<b>NW Region</b>													
Cibola	100.0%												100.0%
McKinley	100.0%	100.0%	50.0%										80.0%
San Juan	100.0%	66.7%	66.7%										71.4%
Sierra	100.0%	100.0%	100.0%										100.0%
Socorro	100.0%	100.0%	100.0%										100.0%
Valencia South		100.0%	50.0%										66.7%
Valencia North													
<b>NW Region TOTAL</b>	<b>100.0%</b>	<b>87.5%</b>	<b>70.0%</b>										<b>82.6%</b>
<b>SW Region</b>													
Dona Ana (West)	100.0%	100.0%	33.3%										60.0%
Dona Ana (East)	50.0%	100.0%	100.0%										80.0%
Dona Ana (South)	100.0%	50.0%											80.0%
Grant/Hidalgo			100.0%										100.0%
Luna	100.0%												100.0%
Otero	0.0%		100.0%										50.0%
<b>SW Region Total</b>	<b>80.0%</b>	<b>75.0%</b>	<b>71.4%</b>										<b>76.2%</b>
<b>SE Region</b>													
Chaves	100.0%	100.0%											100.0%
Curry		0.0%	100.0%										66.7%
Eddy			100.0%										100.0%
Eddy (Artesia)													
Lea	100.0%												100.0%
Lincoln		50.0%											50.0%
Roosevelt													
<b>SE Region Total</b>	<b>100.0%</b>	<b>50.0%</b>	<b>100.0%</b>										<b>77.8%</b>
<b>Central Region</b>													
Bernalillo (NE)	100.0%	66.7%	100.0%										80.0%
Bernalillo (NW)	50.0%	50.0%	80.0%										63.6%
Bernalillo (SE)	100.0%	100.0%	66.7%										83.3%
Bernalillo (SW)	66.7%	100.0%	100.0%										92.3%
Torrance	100.0%	100.0%											100.0%
<b>Central Region Total</b>	<b>76.9%</b>	<b>83.3%</b>	<b>85.7%</b>										<b>82.1%</b>
<b>STATE TOTAL</b>	<b>82.1%</b>	<b>81.0%</b>	<b>73.8%</b>										<b>78.9%</b>