



HUMAN SERVICES  
DEPARTMENT

Susana Martinez, Governor  
Sidonie Squier, Secretary  
Marilyn Martinez, Acting Director

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## General Information Memorandum

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**ISD-GI 14-47**

**TO: ISD Employees**

**FROM: *MM* Marilyn Martinez, Acting Director, Income Support Division**

**RE: FFY 2014 SNAP Performance Report**

**DATE: July 29, 2014**

Attached please find the fourth issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2014. This report includes all Quality Control (QC) findings received for the review month of October 2013 through March 2014. All errors for October 2013 through March 2014 have been finalized. Along with payment and negative accuracy rates, data included in this report is the recertification timeliness. The Performance Goals for the state for FFY 2014 are:

Payment Accuracy of 96% or better  
Negative Accuracy Rate of 99%  
Expedite application processing timeliness of 98%  
30-day application timeliness of 98% or better

Effective **March 1, 2014, per IPP 14-01**, counties with a payment accuracy rate of 96% or better must review cases at Level 2; all others must review cases at Level 1.

- **Level 1:** A county office with an error rate above **4.0%** is required to complete 35 full reviews per supervisor per month. Of the 35 reviews, at least 20 must be reviewed prior to disposition of the case (Second Party Reviews). The remaining 15 must be reviewed using the case read function in ASPEN. **These completed reviews will be completed by the last working day of the month.** All of the reviews must contain SNAP as a Category of Eligibility (COE).
- **Level 2:** A county office with an error rate of **4.0% or less** is required to complete 25 full reviews per supervisor per month. Of the 25 reviews, at least 15 must be reviewed prior to disposition of the case (Second Party Reviews). The remaining 10 must be reviewed

using the case read function in ASPEN. All of the reviews must contain SNAP as a Category of Eligibility (COE).

Effective **March 1, 2014, per IPP 14-01**, counties will review cases using Criteria #152 for both Level 1 and Level 2 Case Read Reviews.

All supervisory reviews should include a review of income, household composition, deductions, timeliness, documentation, and barriers and the NVRA settlement agreement requirements were addressed. Supervisors should review cases from each one of their staff. A spreadsheet for each county office has been created to track the Second Party Reviews. The spreadsheets are located on the QIS Reports Monitoring shared drive in the folder named Second Party Reviews. Each region will have a folder containing the individual offices. **The spreadsheets must be completed monthly by the last calendar day of the month.**

The County Director and the Quality Improvement Section (QIS) will monitor to ensure that all required reviews are done monthly.

If counties are found to be non-compliant with mandatory case reads, **County Directors**, as part of a remedial Corrective Action Plan, will review a minimum 5 cases per supervisor prior to the last working day of the month.

Please share this data with staff as appropriate. If there are any questions or comments, please contact Carolyn Craven of the Quality Assessment Bureau at 827-7224 or e-mail at [Carolyn.Craven@state.nm.us](mailto:Carolyn.Craven@state.nm.us).

Attachment

# Quality Improvement Section SNAP Performance Report

## Quality Control Finding FFY 2014

### 1. STATE - Cumulative Payment Error Rates

<b>Total Paid</b>	<b>\$141,209</b>		
<b>Total Dollar Errors</b>	<b>\$6,283</b>	<b>Total Error Rate %</b>	<b>4.45%</b>
Total Dollar Over	\$3,497	% Error Rate Over	2.48%
Total Dollar Under	\$1,312	% Error Rate Under	0.93%
Total Dollar Ineligible	\$1,474	% Error Rate Ineligible	1.04%

<b>Cumulative Case Error Rate</b>	
<b>Total Reviewed</b>	<b>547</b>
<b>% in Error</b>	<b>8.41%</b>

<b>Agency Error (Dollar Amount):</b>		<b>Agency % Error Rate:</b>	
<b>\$4,035</b>		<b>2.86%</b>	

<b>Cases Dropped</b>	<b>41</b>
<b>Correct</b>	<b>501</b>
<b>Overpaid</b>	<b>25</b>
<b>Underpaid</b>	<b>12</b>
<b>Ineligible</b>	<b>9</b>

<b>Client Error (Dollar Amount):</b>		<b>Client % Error Rate:</b>	
<b>\$2,248</b>		<b>1.59%</b>	

### 2. ADMINISTRATIVE OFFICES - Cumulative Payment Error Rates

HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total \$ Paid	County Error Rate	HIPAC Share	State Share
01	SE Bernalillo	\$471	70%	\$200	30%	\$671	\$6,907	9.71%	19.78%	10.68%
07	W. Dona Ana	\$0	0%	\$70	100%	\$70	\$4,191	1.67%	2.06%	1.11%
17	McKinley	\$182	51%	\$175	49%	\$357	\$7,126	5.01%	10.52%	5.68%
23	Sandoval	\$237	81%	\$57	19%	\$294	\$7,557	3.89%	8.67%	4.68%
24	San Juan	\$75	28%	\$194	72%	\$269	\$7,711	3.49%	7.93%	4.28%
26	Santa Fe	\$216	74%	\$74	26%	\$290	\$9,117	3.18%	8.55%	4.62%
35	NW Bernalillo	\$58	19%	\$251	81%	\$309	\$9,351	3.30%	9.11%	4.92%
36	SW Bernalillo	\$335	70%	\$142	30%	\$477	\$11,720	4.07%	14.06%	7.59%
38	S. Dona Ana	\$255	100%	\$0	0%	\$255	\$8,359	3.05%	7.52%	4.06%
39	NE Bernalillo	\$400	100%	\$0	0%	\$400	\$12,421	3.22%	11.79%	6.37%
<b>HIPAC Sub Totals</b>		<b>\$2,229</b>	<b>66%</b>	<b>\$1,163</b>	<b>34%</b>	<b>\$3,392</b>	<b>\$84,460</b>	<b>4.02%</b>	<b>100.00%</b>	<b>53.99%</b>
Non-HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total \$ Paid	County Error Rate	Non-HIPAC Share	State Share
03	Chaves	\$322	100%	\$0	0%	\$322	\$4,542	7.09%	11.14%	5.12%
04	Colfax/Union	\$97	100%	\$0	0%	\$97	\$557	17.41%	3.36%	1.54%
05	Curry	\$54	29%	\$134	71%	\$188	\$3,973	4.73%	6.50%	2.99%
08	Eddy	\$245	100%	\$0	0%	\$245	\$3,214	7.62%	8.47%	3.90%
09	Grant/Hidalgo	\$158	100%	\$0	0%	\$158	\$2,440	6.48%	5.47%	2.51%
10	Guadalupe/DeBaca	\$0		\$0		\$0	\$0	0.00%	0.00%	0.00%
13	Lea	\$202	100%	\$0	0%	\$202	\$3,753	5.38%	6.99%	3.22%
14	Lincoln	\$213	100%	\$0	0%	\$213	\$1,877	11.35%	7.37%	3.39%
16	Luna	\$0		\$0		\$0	\$992	0.00%	0.00%	0.00%
19	Otero	\$135	100%	\$0	0%	\$135	\$4,253	3.17%	4.67%	2.15%
20	Quay	\$0		\$0		\$0	\$116	0.00%	0.00%	0.00%
21	Rio Arriba	\$150	100%	\$0	0%	\$150	\$4,713	3.18%	4.42%	2.39%
22	Roosevelt	\$0		\$0		\$0	\$189	0.00%	0.00%	0.00%
25	San Miguel	\$0	0%	\$328	100%	\$328	\$1,700	19.29%	11.35%	5.22%
27	Sierra	\$0		\$0		\$0	\$597	0.00%	0.00%	0.00%
28	Socorro	\$65	27%	\$173	73%	\$238	\$3,575	6.66%	8.23%	3.79%
29	Taos	\$116	20%	\$450	80%	\$566	\$2,921	19.38%	19.58%	9.01%
30	Torrance	\$49	100%	\$0	0%	\$49	\$1,307	3.75%	1.69%	0.78%
32	S. Valencia	\$0		\$0		\$0	\$2,777	0.00%	0.00%	0.00%
33	Cibola	\$0		\$0		\$0	\$1,869	0.00%	0.00%	0.00%
34	Eddy/Artesia	\$0		\$0		\$0	\$497	0.00%	0.00%	0.00%
37	E. Dona Ana	\$0		\$0		\$0	\$4,320	0.00%	0.00%	0.00%
42	N. Valencia	\$0		\$0		\$0	\$5,180	0.00%	0.00%	0.00%
49	NMCPAP	\$0		\$0		\$0	\$1,387	0.00%	0.00%	0.00%
<b>Non-HIPAC Sub Totals</b>		<b>\$1,806</b>	<b>62%</b>	<b>\$1,085</b>	<b>38%</b>	<b>\$2,891</b>	<b>\$56,749</b>	<b>5.09%</b>	<b>99.2%</b>	<b>46.01%</b>

**Regional Cumulative SNAP Performance Report  
Quality Control Finding FFY2014**

**3. STATE - Cumulative Payment Error Rates**

<b>Total Paid</b>	<b>\$141,209</b>		
<b>Total Dollar Errors</b>	<b>\$6,283</b>	<b>Total Error Rate %</b>	<b>4.45%</b>
Total Dollar Over	\$3,497	% Error Rate Over	2.48%
Total Dollar Under	\$1,312	% Error Rate Under	0.93%
Total Dollar Ineligible	\$1,474	% Error Rate Ineligible	1.04%

<b>Agency Error (Dollar Amount):</b>	<b>Agency % Error Rate:</b>
<b>\$4,035</b>	<b>2.86%</b>

<b>Client Error (Dollar Amount):</b>	<b>Client % Error Rate:</b>
<b>\$2,248</b>	<b>1.59%</b>

**Cumulative Case Error Rate**

<b>Total Reviewed</b>	<b>547</b>
<b>% in Error</b>	<b>8.41%</b>

<b>Cases Dropped</b>	<b>41</b>
<b>Correct</b>	<b>501</b>
<b>Overpaid</b>	<b>25</b>
<b>Underpaid</b>	<b>12</b>
<b>Ineligible</b>	<b>9</b>

**4. REGIONAL - Cumulative Payment Error Rates**

NE Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
04 Colfax	\$97	\$0	\$97	\$557	17.41%
21 Rio Arriba	\$150	\$0	\$150	\$4,713	3.18%
25 San Miguel	\$0	\$328	\$328	\$1,700	19.29%
26 Santa Fe	\$216	\$74	\$290	\$9,117	3.18%
29 Taos	\$116	\$450	\$566	\$2,921	19.38%
<b>NE Region Totals</b>	<b>\$579</b>	<b>\$852</b>	<b>\$1,431</b>	<b>\$19,008</b>	<b>7.53%</b>

Region Share
6.78%
10.48%
22.92%
20.27%
39.55%
<b>100.00%</b>

State Share
1.54%
2.39%
5.22%
4.62%
9.01%
<b>22.78%</b>

NW Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
17 McKinley	\$182	\$175	\$357	\$7,126	5.01%
23 Sandoval	\$237	\$57	\$294	\$7,557	3.89%
24 San Juan	\$75	\$194	\$269	\$7,711	3.49%
32 S. Valencia	\$0	\$0	\$0	\$2,777	0.00%
33 Cibola	\$0	\$0	\$0	\$1,869	0.00%
42 N. Valencia	\$0	\$0	\$0	\$5,180	0.00%
<b>NW Region Totals</b>	<b>\$494</b>	<b>\$426</b>	<b>\$920</b>	<b>\$32,220</b>	<b>2.86%</b>

38.80%
31.96%
29.24%
0.00%
0.00%
0.00%
<b>100.00%</b>

5.68%
4.68%
4.28%
0.00%
0.00%
0.00%
<b>14.64%</b>

SW Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
07 W. Dona Ana	\$0	\$70	\$70	\$4,191	1.67%
09 Grant/Hidalgo	\$158	\$0	\$158	\$2,440	6.48%
14 Lincoln	\$213	\$0	\$213	\$1,877	11.35%
16 Luna	\$0	\$0	\$0	\$992	0.00%
19 Otero	\$135	\$0	\$135	\$4,253	3.17%
27 Sierra	\$0	\$0	\$0	\$597	0.00%
28 Socorro	\$65	\$173	\$238	\$3,575	6.66%
37 E. Dona Ana	\$0	\$0	\$0	\$4,320	0.00%
38 S. Dona Ana	\$255	\$0	\$255	\$8,359	3.05%
<b>SW Region Totals</b>	<b>\$826</b>	<b>\$243</b>	<b>\$1,069</b>	<b>\$30,604</b>	<b>3.49%</b>

6.55%
14.78%
19.93%
0.00%
12.63%
0.00%
22.26%
0.00%
23.85%
<b>100.00%</b>

1.11%
2.51%
3.39%
0.00%
2.15%
0.00%
3.79%
0.00%
4.06%
<b>17.01%</b>

SE Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
03 Chaves	\$322	\$0	\$322	\$4,542	7.09%
05 Curry	\$54	\$134	\$188	\$3,973	4.73%
08 Eddy	\$245	\$0	\$245	\$3,214	7.62%
10 Guadalupe/DeBaca	\$0	\$0	\$0	\$0	0.00%
13 Lea	\$202	\$0	\$202	\$3,753	5.38%
20 Quay	\$0	\$0	\$0	\$116	0.00%
22 Roosevelt	\$0	\$0	\$0	\$189	0.00%
34 Eddy/Artesia	\$0	\$0	\$0	\$497	0.00%
<b>SE Region Totals</b>	<b>\$823</b>	<b>\$134</b>	<b>\$957</b>	<b>\$16,284</b>	<b>5.88%</b>

33.65%
19.64%
25.60%
0.00%
21.11%
0.00%
0.00%
0.00%
<b>100.00%</b>

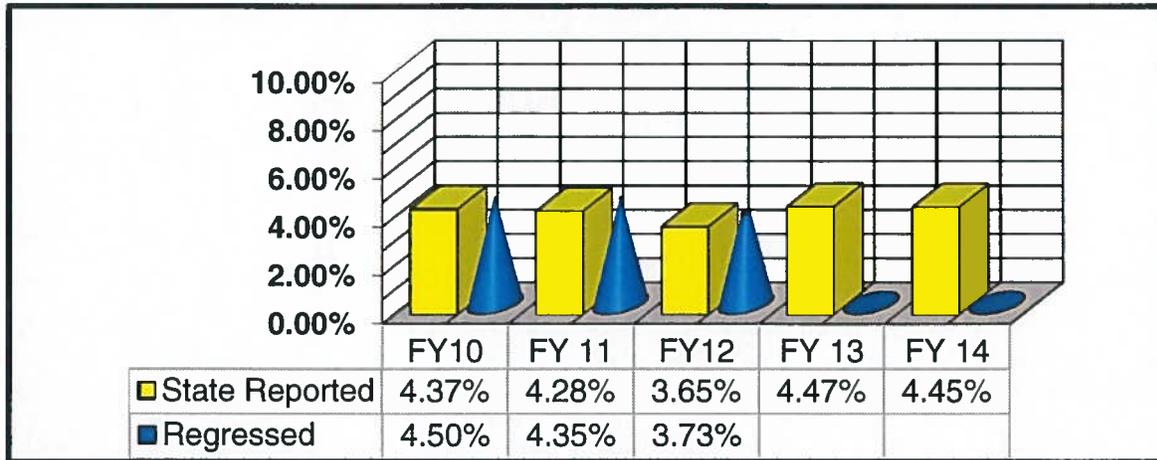
5.12%
2.99%
3.90%
0.00%
3.22%
0.00%
0.00%
0.00%
<b>15.23%</b>

Central Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
01 SE Bernalillo	\$471	\$200	\$671	\$6,907	9.71%
35 NW Bernalillo	\$58	\$251	\$309	\$9,351	3.30%
36 SW Bernalillo	\$335	\$142	\$477	\$11,720	4.07%
39 NE Bernalillo	\$400	\$0	\$400	\$12,421	3.22%
30 Torrance	\$49	\$0	\$49	\$1,307	3.75%
<b>Central Region Totals</b>	<b>\$1,313</b>	<b>\$593</b>	<b>\$1,906</b>	<b>\$41,706</b>	<b>4.57%</b>
49 NMCAP	\$0	\$0	\$0	\$1,387	0.00%
<b>State Totals</b>	<b>\$4,035</b>	<b>\$2,248</b>	<b>\$6,283</b>	<b>\$141,209</b>	<b>4.45%</b>

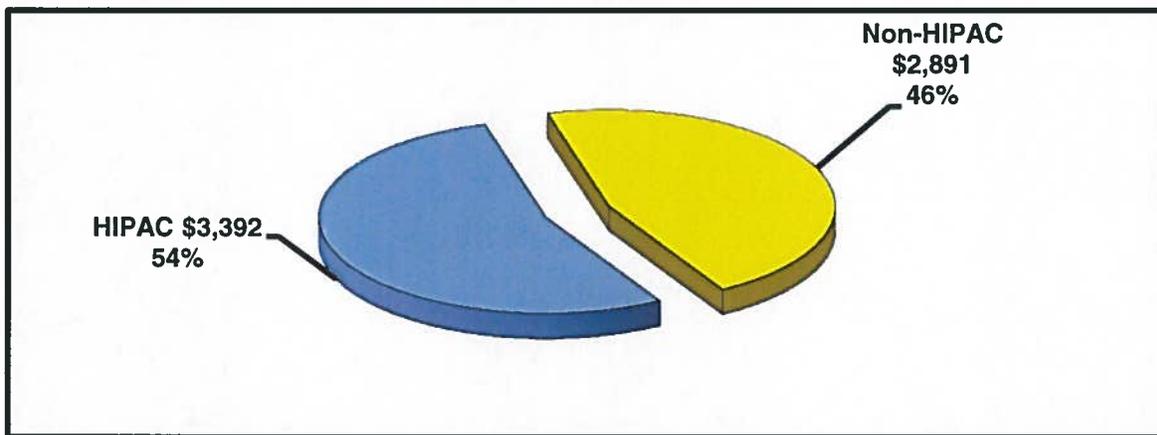
35.20%
16.21%
25.03%
20.99%
2.57%
<b>100.00%</b>

10.68%
4.92%
7.59%
6.37%
0.78%
<b>30.34%</b>
0.00%
<b>100.00%</b>

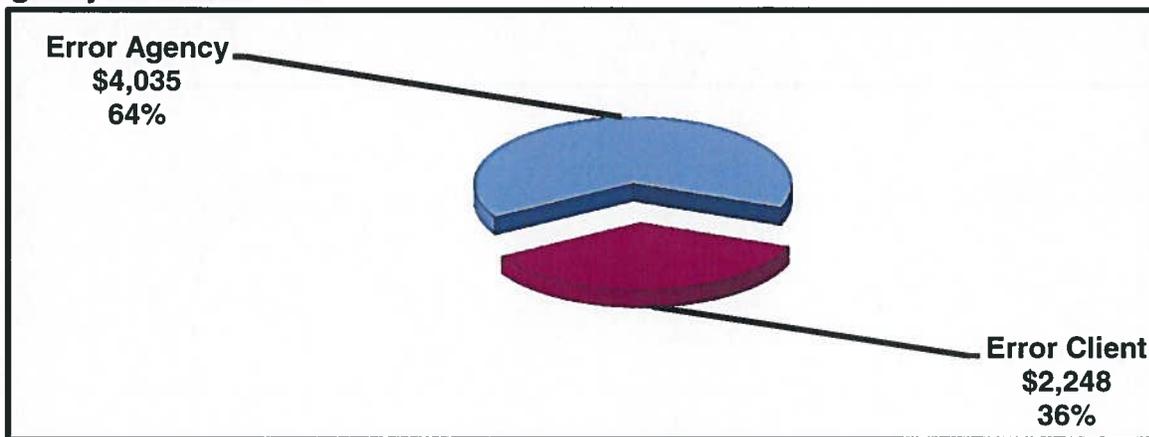
**5. STATE SNAP Error Rates- Current FY Compared to Previous FYs**



**6. HIPAC Dollar Errors - Compared to the Remainder of the State**



**7. Agency-vs-Client Errors**



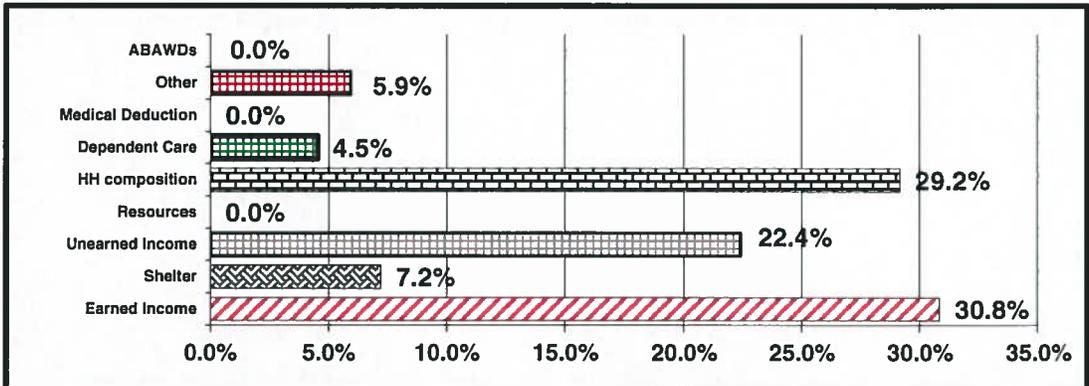
**Average Client Error = \$150**

**Average Agency Error = \$130**

**8. AGENCY/CLIENT DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT**

<i>Food Stamps</i>	<i>Agency</i>	<i>Client</i>	<i>% Agency Cause</i>
Earned Income	\$778	\$1,159	40.2%
Shelter	\$308	\$144	68.1%
Unearned Income	\$661	\$745	47.0%
Resources	\$0	\$0	0.0%
HH composition	\$1,633	\$200	89.1%
Dependent Care	\$284	\$0	100.0%
Medical Deduction	\$0	\$0	0.0%
Other	\$371	\$0	100.0%
ABAWDs	\$0	\$0	0.0%

**9. SNAP DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT**



**10. SNAP DOLLAR ERROR BREAKDOWN BY SPECIFIC ELEMENT**

<i>Percent</i>	<i>Total</i>	<i>Element</i>	<i>Element Discription</i>
28.11%	\$1,766	311	WAGES & SALARIES
16.68%	\$1,048	150	HOUSEHOLD COMPOSITION
2.29%	\$144	363	SHELTER DEDUCTION
0.00%	\$0	211	BANK ACCOUNTS
4.90%	\$308	364	SUA
0.00%	\$0	130	CITIZENSHIP/NON-CITIZEN STATUS
9.26%	\$582	344	PA/GA GRANT
5.90%	\$371	520	ARITHMETIC COMPUTATION
0.00%	\$0	342	CONTRIBUTIONS
1.54%	\$97	333	SSI BENEFITS
0.00%	\$0	334	UCB BENEFITS
9.12%	\$573	331	RSDI BENEFITS
0.00%	\$0	221	REAL PROPERTY
0.86%	\$54	346	OTHER UEI
14.61%	\$918	111	STUDENT STATUS
0.00%	\$0	365	MEDICAL DEDUCTIONS
0.00%	\$0	170	SOCIAL SECURITY NUMBERS
0.00%	\$0	160	EMPLOYMENT AND TRAINING
0.00%	\$0	140	RESIDENCY
0.00%	\$0	335	WORKERS COMP BENEFITS
3.01%	\$189	350	CHILD SUPPORT AP
0.00%	\$0	161	ABAWDS
0.00%	\$0	213	OTHER LIQUID ASSETS/PERSONAL PROP
0.00%	\$0	530	TRANSITIONAL BEN
0.60%	\$38	312	SELF-EMPLOYMENT INCOME
0.00%	\$0	332	VA BENEFITS
0.00%	\$0	347	UEI-TANF
0.00%	\$0	371	COMBINED GROSS INCOME
0.00%	\$0	163	VOLUNTARY QUIT
3.10%	\$195	323	DEPENDENT CARE
0.00%	\$0	225	COMBINED RESOURCES

## 11. STATEWIDE CAUSES OF AGENCY ERROR --- FFY 2014

In this table, general cause for agency error is ranked by the top three error causing areas

- R No action on reported information
- P Policy or procedure not applied or not correctly applied
- V Inadequate verification
- M Math or transcription error
- F No action on anticipated or known changes
- X Old or invalid data or coding not removed from ASPEN
- O Other
- S ASPEN or CSED systems caused error

	ALL Err	EI	HHC	UEI
R	\$108	\$0	\$108	\$0
P	\$3,757	\$778	\$1,525	\$491
V	\$0	\$0	\$0	\$0
M	\$0	\$0	\$0	\$0
F	\$0	\$0	\$0	\$0
X	\$0	\$0	\$0	\$0
O	\$0	\$0	\$0	\$0
S	\$170	\$0	\$0	\$170
<b>Total</b>	<b>\$4,035</b>	<b>\$778</b>	<b>\$1,633</b>	<b>\$661</b>

**Agency errors with "No action on reported information", "policy or procedure not applied or not correctly applied", "ASPEN or CSED system caused error" account for 100% of agency caused dollar errors. Errors in "earned income", "unearned income", and "Household Composition" elements account for 76% of the agency-caused error rate.**

### 12. DOLLAR ERROR BY: HOUSEHOLD SIZE

	1	2	3	4	5	6+
\$	\$1,222	\$1,547	\$812	\$1,969	\$333	\$400
%	19.4%	24.6%	12.9%	31.3%	5.3%	6.4%

### 13. AVERAGE HOUSEHOLD SIZE

All Cases	2.2
Correct Cases	2.1
Error Cases	2.9
Client Error Cases	2.8

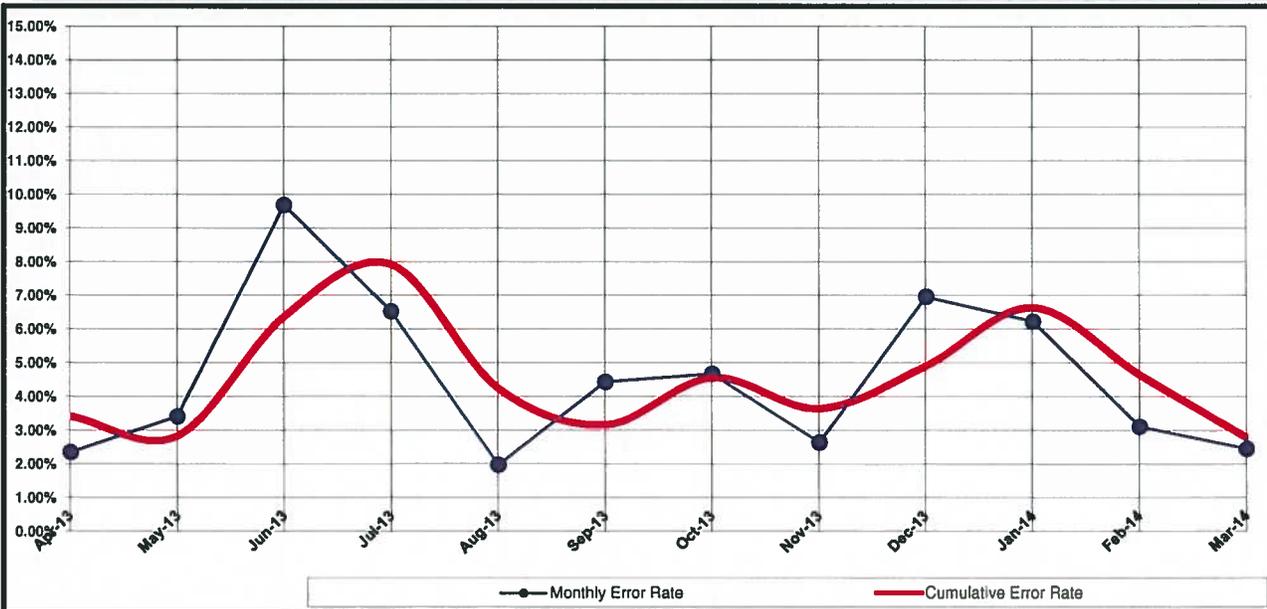
### 14. DOLLAR ERROR BY: TIME OF OCCURRENCE

	\$	%
Approval	\$1,217	19.4%
Recert	\$1,737	27.6%
Change	\$660	10.5%
Transitional FS	\$0	0.0%
Semi Annual	\$2,594	41.3%
Annual Report	\$75	1.2%

### 15. CASE ERROR BY: TIME OF OCCURRENCE

	#	%
Approval	10	21.7%
Recert	10	21.7%
Change	7	15.2%
Transitional FS	0	0.0%
Semi-Annual	18	39.1%
Annual Report	1	2.2%

## 16. ERROR RATES BY: MONTH AND FFY CUMULATIVE

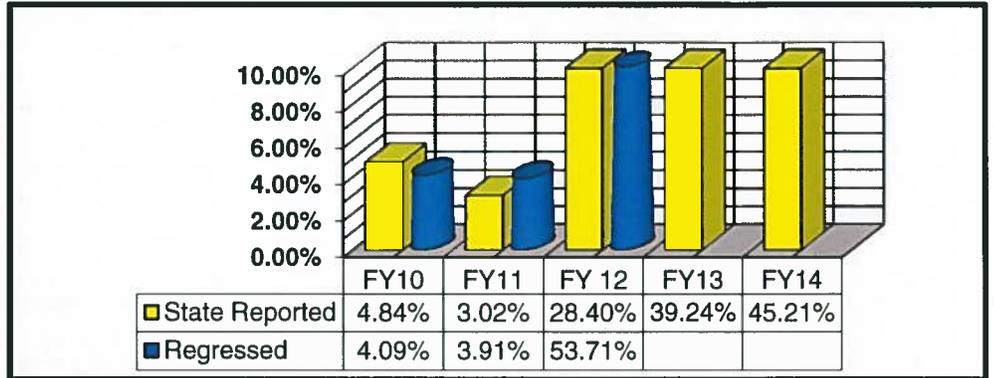


# FFY 2014 Negative Statewide Error Rates

## 1. Cumulative Negative Case Error Rate

valid	246
invalid	203
drop	1
total	449
% invalid	45.21%

## 2. State Negative Error Rates



## 3. REGIONAL - Cumulative Negative Error Rates

		Valid	Invalid	Total	Invalid
NE Region		#	#	#	Rate
04	Colfax	2	0	2	0.0%
21	Rio Arriba	5	6	11	54.5%
25	San Miguel	8	8	16	50.0%
26	Santa Fe	7	12	19	63.2%
29	Taos	4	5	9	55.6%
<b>NE Region Totals</b>		<b>26</b>	<b>31</b>	<b>57</b>	<b>54.4%</b>

		Valid	Invalid	Total	Invalid
NW Region		#	#	#	Rate
17	McKinley	15	11	26	42.3%
23	Sandoval	17	11	28	39.3%
24	San Juan	5	4	9	44.4%
32	S. Valencia	3	2	5	40.0%
33	Cibola	4	3	7	42.9%
42	N. Valencia	13	6	19	31.6%
<b>NW Region Totals</b>		<b>57</b>	<b>37</b>	<b>94</b>	<b>39.4%</b>

		Valid	Invalid	Total	Invalid
SW Region Totals		#	#	#	Rate
07	W. Dona Ana	11	6	17	35.3%
09	Grant/Hidalgo	3	5	8	62.5%
14	Lincoln	0	1	1	100.0%
16	Luna	5	0	5	0.0%
19	Otero	10	3	13	23.1%
27	Sierra	1	2	3	66.7%
28	Socorro	3	0	3	0.0%
37	E. Dona Ana	10	6	16	37.5%
38	S. Dona Ana	3	8	11	72.7%
<b>SW Region Totals</b>		<b>46</b>	<b>31</b>	<b>77</b>	<b>40.3%</b>

		Valid	Invalid	Total	Invalid
SE Region		#	#	#	Rate
03	Chaves	11	5	16	31.3%
05	Curry	3	6	9	66.7%
08	Eddy	4	5	9	55.6%
10	Quad/DeBaca	0	0	0	
13	Lea	4	16	20	80.0%
20	Quay	1	2	3	66.7%
22	Roosevelt	3	3	6	50.0%
34	Eddy/Artesia	0	0	0	
<b>SW Region Totals</b>		<b>26</b>	<b>37</b>	<b>63</b>	<b>58.7%</b>

		Valid	Invalid	Total	Invalid
Central Region		#	#	#	Rate
01	SE Bernalillo	7	8	15	53.3%
35	NW Bernalillo	24	10	34	29.4%
36	SW Bernalillo	33	19	52	36.5%
39	NE Bernalillo	23	27	50	54.0%
30	Torrance	4	2	6	33.3%
<b>Central Region Totals</b>		<b>91</b>	<b>66</b>	<b>157</b>	<b>42.0%</b>

### Negative Action Time of Occurrence

Closure	109	53.7%
Denial	93	45.8%

	October 13'	November 13'	December 13'	January 14'	February 14'	March 14'	April 14'	May 14'	June 14'	July 14'	August 14'	September 14'	Yearly Average
<b>NE Region</b>													
Colfax			100.0%										100.0%
Rio Arriba	0.0%	100.0%	100.0%	0.0%									50.0%
San Miguel				100.0%	100.0%								100.0%
Santa Fe	100.0%	80.0%	100.0%	100.0%	100.0%	100.0%							94.4%
Taos	100.0%	100.0%	100.0%		100.0%	100.0%							100.0%
<b>NE Region TOTAL</b>	<b>75.0%</b>	<b>87.5%</b>	<b>100.0%</b>	<b>75.0%</b>	<b>100.0%</b>	<b>100.0%</b>							<b>91.7%</b>
<b>NW Region</b>													
Cibola		50.0%	100.0%										66.7%
McKinley	50.0%	100.0%	50.0%	0.0%	0.0%	100.0%							50.0%
Sandoval	33.3%	66.7%	66.7%	100.0%	0.0%	50.0%							53.8%
San Juan	100.0%				80.0%	66.7%							80.0%
Valencia South	100.0%		100.0%			100.0%							100.0%
Valencia North		100.0%		100.0%	100.0%	100.0%							100.0%
<b>NW Region TOTAL</b>	<b>66.7%</b>	<b>79.2%</b>	<b>66.7%</b>	<b>66.7%</b>	<b>62.5%</b>	<b>77.8%</b>							<b>69.6%</b>
<b>SW Region</b>													
Dona Ana (West)			100.0%	100.0%	100.0%	100.0%							100.0%
Dona Ana (East)	100.0%	100.0%		100.0%	100.0%	50.0%							92.3%
Dona Ana (South)	100.0%	100.0%	100.0%	100.0%	100.0%	50.0%							90.0%
Grant/Hidalgo	100.0%	100.0%	100.0%										100.0%
Lincoln	100.0%				100.0%								100.0%
Luna		100.0%				100.0%							100.0%
Otero	100.0%			100.0%	100.0%	100.0%							100.0%
Sierra					100.0%								100.0%
Socorro			100.0%	100.0%	100.0%	100.0%							100.0%
<b>SW Region Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>75.0%</b>							<b>95.7%</b>
<b>SE Region</b>													
Chaves	100.0%		0.0%	66.7%	100.0%								75.0%
Curry	100.0%		50.0%	100.0%		100.0%							80.0%
Guadalupe													100.0%
Eddy		100.0%	100.0%										100.0%
Eddy (Artesia)													100.0%
Lea		100.0%	100.0%	100.0%	100.0%								100.0%
Quay			100.0%										100.0%
Roosevelt													100.0%
<b>SE Region Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>71.4%</b>	<b>83.3%</b>	<b>100.0%</b>	<b>100.0%</b>							<b>87.5%</b>
<b>Central Region</b>													
Bernalillo (NE)	100.0%	83.3%	75.0%	100.0%	100.0%	100.0%							91.7%
Bernalillo (NW)	100.0%	100.0%	100.0%	100.0%	100.0%	80.0%							95.8%
Bernalillo (SE)	100.0%	100.0%	50.0%		50.0%	100.0%							85.7%
Bernalillo (SW)	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Torrance		100.0%				100.0%							100.0%
<b>Central Region Total</b>	<b>100.0%</b>	<b>96.7%</b>	<b>81.8%</b>	<b>100.0%</b>	<b>90.0%</b>	<b>93.3%</b>							<b>94.0%</b>
<b>Central Unit</b>													
CAP Unit	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
<b>STATE TOTAL</b>	<b>90.7%</b>	<b>90.7%</b>	<b>83.7%</b>	<b>91.7%</b>	<b>91.1%</b>	<b>87.5%</b>							<b>89.2%</b>