



HUMAN SERVICES
DEPARTMENT

Susana Martinez, Governor
Sidonie Squier, Secretary
Marilyn Martinez, Acting Director

General Information Memorandum

ISD-GI 14-55

TO: ISD Employees

FROM: *MM* Marilyn Martinez, Acting Director, Income Support Division

RE: FFY 2014 SNAP Performance Report

DATE: October 9, 2014

Attached please find the sixth issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2014. This report includes all Quality Control (QC) findings received for the review month of October 2013 through May 2014. All errors for October 2013 through May 2014 have been finalized. Along with payment and negative accuracy rates, data included in this report is the recertification timeliness. The Performance Goals for the state for FFY 2014 are:

Payment Accuracy of 96% or better
Negative Accuracy Rate of 99%
Expedite application processing timeliness of 98%
30-day application timeliness of 98% or better

Effective **March 1, 2014, per IPP 14-01**, counties with a payment accuracy rate of 96% or better must review cases at Level 2; all others must review cases at Level 1.

- **Level 1:** A county office with an error rate above **4.0%** is required to complete 35 full reviews per supervisor per month. Of the 35 reviews, at least 20 must be reviewed prior to disposition of the case (Second Party Reviews). The remaining 15 must be reviewed using the case read function in ASPEN. **These completed reviews will be completed by the last working day of the month.** All of the reviews must contain SNAP as a Category of Eligibility (COE).
- **Level 2:** A county office with an error rate of **4.0% or less** is required to complete 25 full reviews per supervisor per month. Of the 25 reviews, at least 15 must be reviewed prior to disposition of the case (Second Party Reviews). The remaining 10 must be reviewed

using the case read function in ASPEN. All of the reviews must contain SNAP as a Category of Eligibility (COE).

Effective **March 1, 2014, per IPP 14-01**, counties will review cases using Criteria #152 for both Level 1 and Level 2 Case Read Reviews.

All supervisory reviews should include a review of income, household composition, deductions, timeliness, documentation, and barriers and the NVRA settlement agreement requirements were addressed. Supervisors should review cases from each one of their staff. A spreadsheet for each county office has been created to track the Second Party Reviews. The spreadsheets are located on the QIS Reports Monitoring shared drive in the folder named Second Party Reviews. Each region will have a folder containing the individual offices. **The spreadsheets must be completed monthly by the last calendar day of the month.**

The County Director and the Quality Improvement Section (QIS) will monitor to ensure that all required reviews are done monthly.

If counties are found to be non-compliant with mandatory case reads, **County Directors**, as part of a remedial Corrective Action Plan, will review a minimum 5 cases per supervisor prior to the last working day of the month.

Please share this data with staff as appropriate. If there are any questions or comments, please contact Carolyn Craven of the Quality Assessment Bureau at 827-7224 or e-mail at Carolyn.Craven@state.nm.us.

Attachment

**Quality Improvement Section SNAP Performance Report
Quality Control Finding FFY 2014**

1. STATE - Cumulative Payment Error Rates

Total Paid	\$193,672		
Total Dollar Errors	\$10,501	Total Error Rate %	5.42%
Total Dollar Over	\$5,671	% Error Rate Over	2.93%
Total Dollar Under	\$2,161	% Error Rate Under	1.12%
Total Dollar Ineligible	\$2,669	% Error Rate Ineligible	1.38%

Cumulative Case Error Rate

Total Reviewed	731
% in Error	9.85%

Agency Error (Dollar Amount):		Agency % Error Rate:	
\$6,228		3.22%	

Cases Dropped	53
Correct	659
Overpaid	40
Underpaid	18
Ineligible	14

Client Error (Dollar Amount):		Client % Error Rate:	
\$4,273		2.21%	

2. ADMINISTRATIVE OFFICES - Cumulative Payment Error Rates

HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total \$ Paid	County Error Rate	HIPAC Share	State Share
01	SE Bernalillo	\$541	63%	\$312	37%	\$853	\$10,365	8.23%	15.65%	8.12%
07	W. Dona Ana	\$549	89%	\$70	11%	\$619	\$6,116	10.12%	11.36%	5.89%
17	McKinley	\$237	58%	\$175	42%	\$412	\$8,278	4.98%	7.56%	3.92%
23	Sandoval	\$237	81%	\$57	19%	\$294	\$12,589	2.34%	5.39%	2.80%
24	San Juan	\$175	31%	\$398	69%	\$573	\$10,547	5.43%	10.51%	5.46%
26	Santa Fe	\$348	82%	\$74	18%	\$422	\$10,795	3.91%	7.74%	4.02%
35	NW Bernalillo	\$58	19%	\$251	81%	\$309	\$11,745	2.63%	5.67%	2.94%
36	SW Bernalillo	\$483	59%	\$336	41%	\$819	\$17,052	4.80%	15.02%	7.80%
38	S. Dona Ana	\$255	40%	\$379	60%	\$634	\$10,522	6.03%	11.63%	6.04%
39	NE Bernalillo	\$516	100%	\$0	0%	\$516	\$14,489	3.56%	9.47%	4.91%
HIPAC Sub Totals		\$3,399	62%	\$2,052	38%	\$5,451	\$112,498	4.85%	100.00%	51.91%

Non-HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total \$ Paid	County Error Rate	Non-HIPAC Share	State Share
03	Chaves	\$322	75%	\$106	25%	\$428	\$7,223	5.93%	8.48%	4.08%
04	Colfax/Union	\$97	100%	\$0	0%	\$97	\$1,047	9.26%	1.92%	0.92%
05	Curry	\$178	57%	\$134	43%	\$312	\$6,191	5.04%	6.18%	2.97%
08	Eddy	\$245	100%	\$0	0%	\$245	\$4,016	6.10%	4.85%	2.33%
09	Grant/Hidalgo	\$158	100%	\$0	0%	\$158	\$3,438	4.60%	3.13%	1.50%
10	Guadalupe/DeBaca	\$0		\$0		\$0	\$1,184	0.00%	0.00%	0.00%
13	Lea	\$202	100%	\$0	0%	\$202	\$5,222	3.87%	4.00%	1.92%
14	Lincoln	\$213	100%	\$0	0%	\$213	\$2,066	10.31%	4.22%	2.03%
16	Luna	\$59	100%	\$0	0%	\$59	\$1,723	3.42%	1.17%	0.56%
19	Otero	\$135	100%	\$0	0%	\$135	\$4,720	2.86%	2.67%	1.29%
20	Quay	\$0		\$0		\$0	\$116	0.00%	0.00%	0.00%
21	Rio Arriba	\$349	72%	\$135	28%	\$484	\$9,632	5.02%	9.58%	4.61%
22	Roosevelt	\$0		\$0		\$0	\$189	0.00%	0.00%	0.00%
25	San Miguel	\$0	0%	\$328	100%	\$328	\$2,809	11.68%	6.50%	3.12%
27	Sierra	\$0		\$0		\$0	\$786	0.00%	0.00%	0.00%
28	Socorro	\$65	27%	\$173	73%	\$238	\$3,770	6.31%	4.71%	2.27%
29	Taos	\$331	23%	\$1,136	77%	\$1,467	\$5,382	27.26%	29.05%	13.97%
30	Torrance	\$49	100%	\$0	0%	\$49	\$1,596	3.07%	0.97%	0.47%
32	S. Valencia	\$171	100%	\$0	0%	\$171	\$3,441	4.97%	3.39%	1.63%
33	Cibola	\$0		\$0		\$0	\$2,879	0.00%	0.00%	0.00%
34	Eddy/Artesia	\$0		\$0		\$0	\$497	0.00%	0.00%	0.00%
37	E. Dona Ana	\$255	80%	\$65	20%	\$320	\$5,837	5.48%	6.34%	3.05%
42	N. Valencia	\$0	0%	\$144	100%	\$144	\$5,957	2.42%	2.85%	1.37%
49	NMCAP	\$0		\$0		\$0	\$1,453	0.00%	0.00%	0.00%
Non-HIPAC Sub Totals		\$2,829	56%	\$2,221	44%	\$5,050	\$81,174	6.22%	100.0%	48.09%

**Regional Cumulative SNAP Performance Report
Quality Control Finding FFY2014**

3. STATE - Cumulative Payment Error Rates

Total Paid	\$193,672		
Total Dollar Errors	\$10,501	Total Error Rate %	5.42%
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Total Dollar Ineligible	\$2,669	% Error Rate Ineligible	1.38%

Cumulative Case Error Rate

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Cases Dropped	53
Correct	659
Overpaid	40
Underpaid	18
Ineligible	14

Client Error (Dollar Amount):	Client % Error Rate:
\$4,273	2.21%

4. REGIONAL - Cumulative Payment Error Rates

NE Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
04 Colfax	\$97	\$0	\$97	\$1,047	9.26%
21 Rio Arriba	\$349	\$135	\$484	\$9,632	5.02%
23 Sandoval	\$237	\$57	\$294	\$12,589	2.34%
25 San Miguel	\$0	\$328	\$328	\$2,809	11.68%
26 Santa Fe	\$348	\$74	\$422	\$10,795	3.91%
29 Taos	\$331	\$1,136	\$1,467	\$5,382	27.26%
NE Region Totals	\$1,362	\$1,730	\$3,092	\$42,254	7.32%

Region Share
3.14%
15.65%
22.62%
10.61%
13.65%
47.45%
100.00%

State Share
0.92%
4.61%
2.80%
3.12%
4.02%
13.97%
29.44%

NW Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
17 McKinley	\$237	\$175	\$412	\$8,278	4.98%
24 San Juan	\$175	\$398	\$573	\$10,547	5.43%
32 S. Valencia	\$171	\$0	\$171	\$3,441	4.97%
33 Cibola	\$0	\$0	\$0	\$2,879	0.00%
42 N. Valencia	\$0	\$144	\$144	\$5,957	2.42%
NW Region Totals	\$583	\$717	\$1,300	\$31,102	4.18%

31.69%
44.08%
13.15%
0.00%
11.08%
100.00%

3.92%
5.46%
1.63%
0.00%
1.37%
12.38%

SW Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
07 W. Dona Ana	\$549	\$70	\$619	\$6,116	10.12%
09 Grant/Hidalgo	\$158	\$0	\$158	\$3,438	4.60%
14 Lincoln	\$213	\$0	\$213	\$2,066	10.31%
16 Luna	\$59	\$0	\$59	\$1,723	3.42%
19 Otero	\$135	\$0	\$135	\$4,720	2.86%
27 Sierra	\$0	\$0	\$0	\$786	0.00%
28 Socorro	\$65	\$173	\$238	\$3,770	6.31%
37 E. Dona Ana	\$255	\$65	\$320	\$5,837	5.48%
38 S. Dona Ana	\$255	\$379	\$634	\$10,522	6.03%
SW Region Totals	\$1,689	\$687	\$2,376	\$38,978	6.10%

26.05%
6.65%
8.96%
2.48%
5.68%
0.00%
10.02%
13.47%
26.68%
100.00%

5.89%
1.50%
2.03%
0.56%
1.29%
0.00%
2.27%
3.05%
6.04%
22.63%

SE Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
03 Chaves	\$322	\$106	\$428	\$7,223	5.93%
05 Curry	\$178	\$134	\$312	\$6,191	5.04%
08 Eddy	\$245	\$0	\$245	\$4,016	6.10%
10 Guadalupe/DeBaca	\$0	\$0	\$0	\$1,184	0.00%
13 Lea	\$202	\$0	\$202	\$5,222	3.87%
20 Quay	\$0	\$0	\$0	\$116	0.00%
22 Roosevelt	\$0	\$0	\$0	\$189	0.00%
34 Eddy/Artesia	\$0	\$0	\$0	\$497	0.00%
SE Region Totals	\$947	\$240	\$1,187	\$24,638	4.82%

36.06%
26.28%
20.64%
0.00%
17.02%
0.00%
0.00%
0.00%
0.00%
100.00%

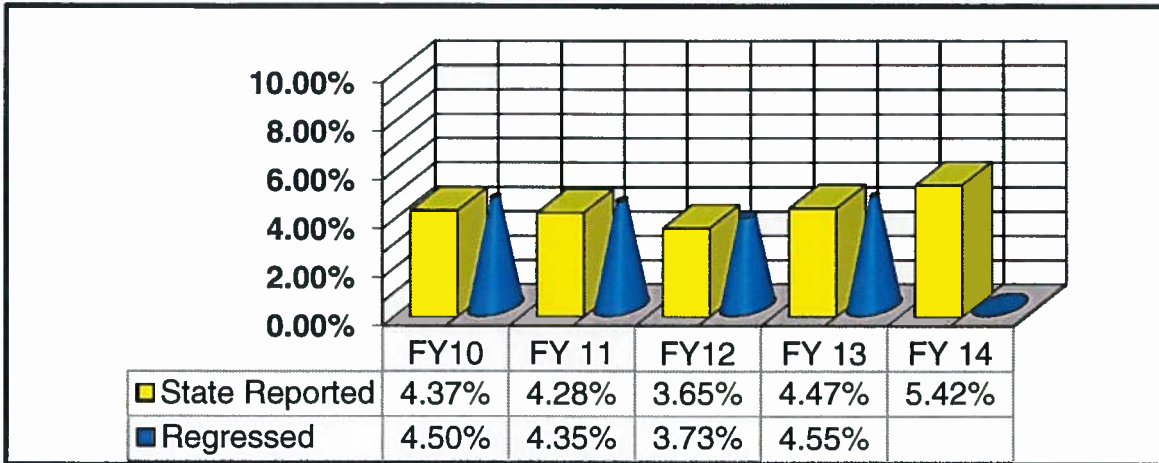
4.08%
2.97%
2.33%
0.00%
1.92%
0.00%
0.00%
0.00%
0.00%
11.30%

Central Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate
01 SE Bernalillo	\$541	\$312	\$853	\$10,365	8.23%
35 NW Bernalillo	\$58	\$251	\$309	\$11,745	2.63%
36 SW Bernalillo	\$483	\$336	\$819	\$17,052	4.80%
39 NE Bernalillo	\$516	\$0	\$516	\$14,489	3.56%
30 Tarrant	\$49	\$0	\$49	\$1,596	3.07%
Central Region Totals	\$1,647	\$899	\$2,546	\$55,247	4.61%
49 NMCAP	\$0	\$0	\$0	\$1,453	0.00%
State Totals	\$6,228	\$4,273	\$10,501	\$193,672	5.42%

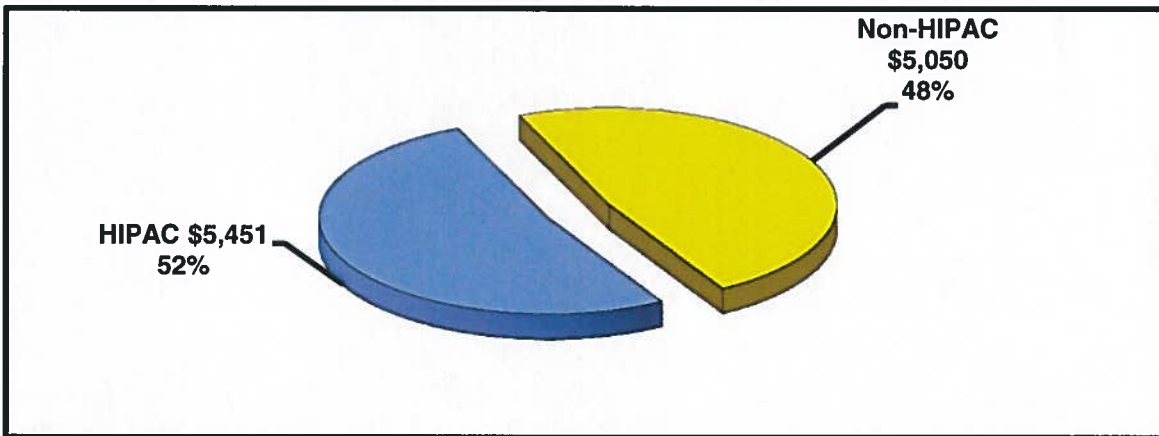
33.50%
12.14%
32.17%
20.27%
1.92%
100.00%

8.12%
2.94%
7.80%
4.91%
0.47%
24.25%
0.00%
100.00%

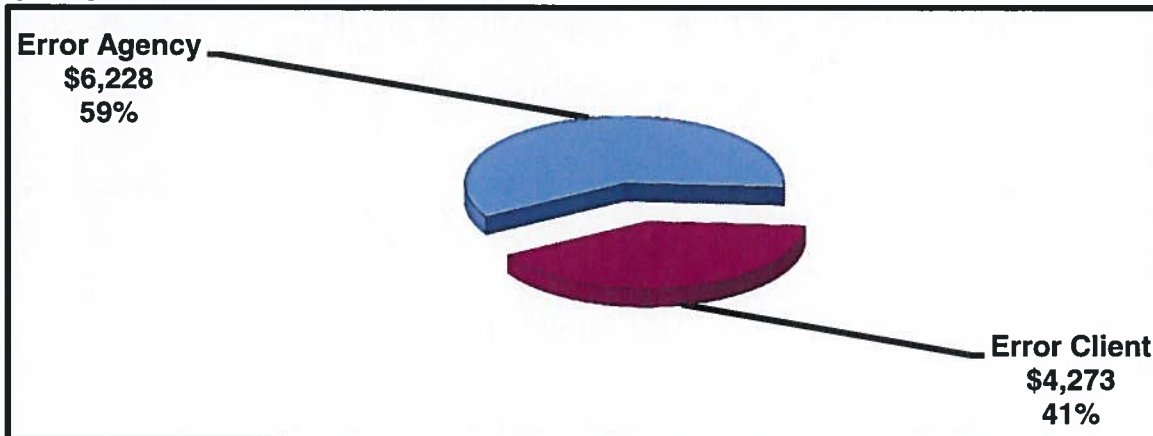
5. STATE SNAP Error Rates- Current FY Compared to Previous FYs



6. HIPAC Dollar Errors - Compared to the Remainder of the State



7. Agency-vs-Client Errors



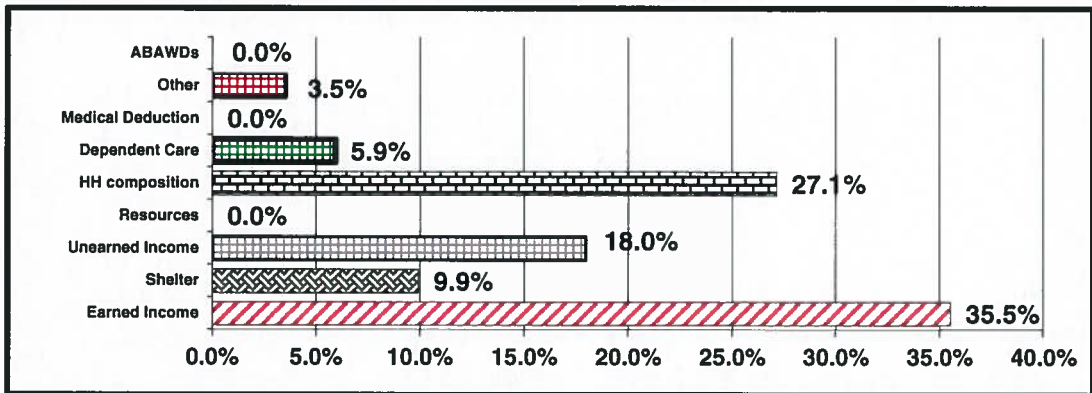
Average Client Error = \$171

Average Agency Error = \$133

8. AGENCY/CLIENT DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT

<i>Food Stamps</i>	<i>Agency</i>	<i>Client</i>	<i>% Agency Cause</i>
Earned Income	\$1,302	\$2,428	34.9%
Shelter	\$575	\$465	55.3%
Unearned Income	\$946	\$939	50.2%
Resources	\$0	\$0	0.0%
HH composition	\$2,516	\$335	88.2%
Dependent Care	\$518	\$106	83.0%
Medical Deduction	\$0	\$0	0.0%
Other	\$371	\$0	100.0%
ABAWDs	\$0	\$0	0.0%

9. SNAP DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT



10. SNAP DOLLAR ERROR BREAKDOWN BY SPECIFIC ELEMENT

<i>Percent</i>	<i>Total</i>	<i>Element</i>	<i>Element Description</i>
32.00%	\$3,360	311	WAGES & SALARIES
13.47%	\$1,414	150	HOUSEHOLD COMPOSITION
6.02%	\$632	363	SHELTER DEDUCTION
0.00%	\$0	211	BANK ACCOUNTS
3.89%	\$408	364	SUA
3.30%	\$347	130	CITIZENSHIP/NON-CITIZEN STATUS
5.54%	\$582	344	PA/GA GRANT
3.53%	\$371	520	ARITHMETIC COMPUTATION
0.00%	\$0	342	CONTRIBUTIONS
0.92%	\$97	333	SSI BENEFITS
0.00%	\$0	334	UCB BENEFITS
8.93%	\$938	331	RSDI BENEFITS
0.00%	\$0	221	REAL PROPERTY
1.04%	\$109	346	OTHER UEI
9.85%	\$1,034	111	STUDENT STATUS
0.00%	\$0	365	MEDICAL DEDUCTIONS
0.00%	\$0	170	SOCIAL SECURITY NUMBERS
1.80%	\$189	160	EMPLOYMENT AND TRAINING
0.00%	\$0	140	RESIDENCY
0.00%	\$0	335	WORKERS COMP BENEFITS
2.81%	\$295	350	CHILD SUPPORT AP
0.00%	\$0	161	ABAWDS
0.00%	\$0	213	OTHER LIQUID ASSETS/PERSONAL PROP
0.00%	\$0	530	TRANSITIONAL BEN
2.26%	\$237	312	SELF-EMPLOYMENT INCOME
0.56%	\$59	332	VA BENEFITS
0.00%	\$0	347	UEI-TANF
0.00%	\$0	371	COMBINED GROSS INCOME
0.00%	\$0	163	VOLUNTARY QUIT
4.09%	\$429	323	DEPENDENT CARE
0.00%	\$0	225	COMBINED RESOURCES

11. STATEWIDE CAUSES OF AGENCY ERROR -- FFY 2014

In this table, general cause for agency error is ranked by the top three error causing areas

- R No action on reported information
- P Policy or procedure not applied or not correctly applied
- V Inadequate verification
- M Math or transcription error
- F No action on anticipated or known changes
- X Old or invalid data or coding not removed from ASPEN
- O Other
- S ASPEN or CSED systems caused error

	ALL Err	EI	HHC	UEI
R	\$821	\$70	\$108	\$285
P	\$5,237	\$1,232	\$2,408	\$491
V	\$0	\$0	\$0	\$0
M	\$0	\$0	\$0	\$0
F	\$0	\$0	\$0	\$0
X	\$0	\$0	\$0	\$0
O	\$0	\$0	\$0	\$0
S	\$170	\$0	\$0	\$170
Total	\$6,228	\$1,302	\$2,516	\$946

Agency errors with "No action on reported information", "policy or procedure not applied or not correctly applied", "ASPEN or CSED system caused error" account for 100% of agency caused dollar errors. Errors in "earned income", "unearned income", and "Household Composition" elements account for 76% of the agency-caused error rate.

12. DOLLAR ERROR BY: HOUSEHOLD SIZE

	1	2	3	4	5	6+
\$	\$2,549	\$1,999	\$1,922	\$2,410	\$1,115	\$506
%	24.3%	19.0%	18.3%	23.0%	10.6%	4.8%

13. AVERAGE HOUSEHOLD SIZE

All Cases	2.2
Correct Cases	2.2
Error Cases	2.7
Client Error Cases	3.0

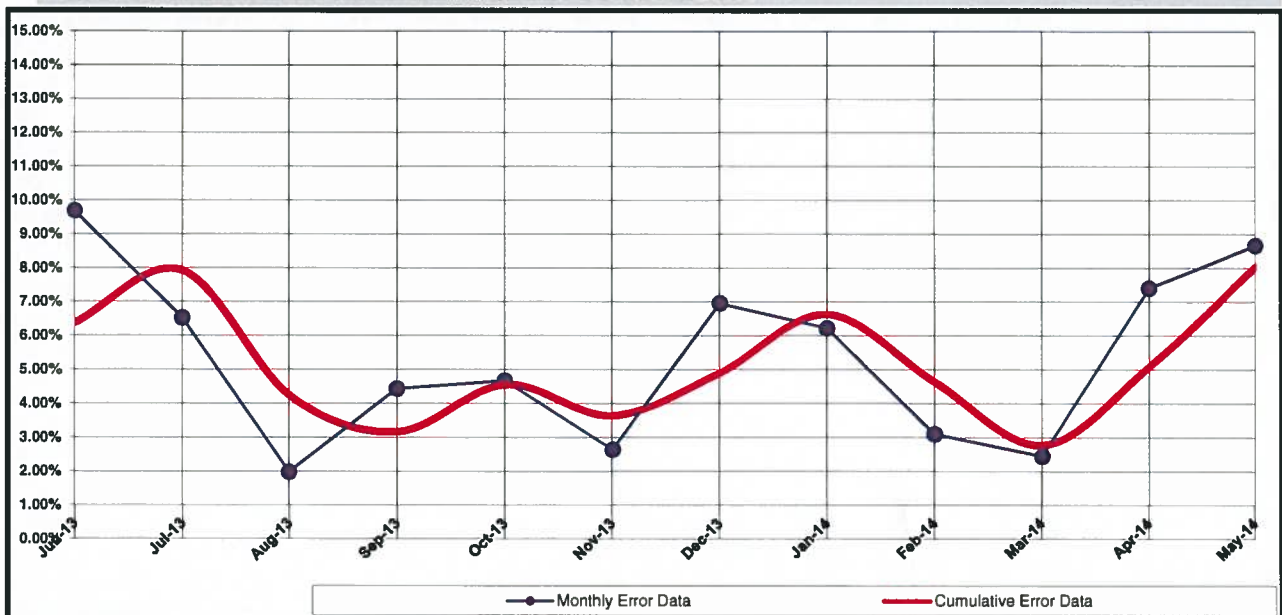
14. DOLLAR ERROR BY: TIME OF OCCURRENCE

	\$	%
Approval	\$3,451	32.9%
Recert	\$2,029	19.3%
Change	\$765	7.3%
Transitional FS	\$0	0.0%
Semi Annual	\$4,181	39.8%
Annual Report	\$75	0.7%

15. CASE ERROR BY: TIME OF OCCURRENCE

	#	%
Approval	22	30.6%
Recert	14	19.4%
Change	8	11.1%
Transitional FS	0	0.0%
Semi-Annual	27	37.5%
Annual Report	1	1.4%

16. ERROR RATES BY: MONTH AND FFY CUMULATIVE

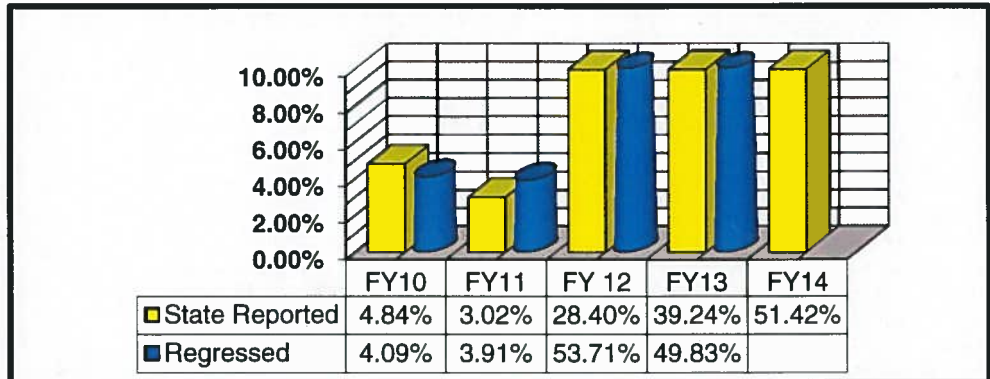


FFY 2014 Negative Statewide Error Rates

1. Cumulative Negative Case Error Rate

Valid	290
Invalid Total	307
Invalid Error	74
Invalid Notice	233
Drop	3
Total Reviewed	597
% Invalid Notice	39.03%
% Invalid Error	12.40%
% Invalid Total	51.42%

2. State Negative Error Rates



3. REGIONAL - Cumulative Negative Error Rates

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
NE Region					
04	Colfax	2	0	2	0.0%
21	Rio Arriba	6	8	14	57.1%
23	Sandoval	21	25	46	54.3%
25	San Miguel	8	9	17	52.9%
26	Santa Fe	8	17	25	68.0%
29	Taos	4	7	11	63.6%
NE Region Totals		49	66	115	57.4%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
NW Region					
17	McKinley	16	14	30	46.7%
24	San Juan	9	9	18	50.0%
32	S. Valencia	3	2	5	40.0%
33	Cibola	6	3	9	33.3%
42	N. Valencia	15	9	24	37.5%
NW Region Totals		49	37	86	43.0%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
SW Region Totals					
07	W. Dona Ana	14	10	24	41.7%
09	Grant/Hidalgo	3	5	8	62.5%
14	Lincoln	2	2	4	50.0%
16	Luna	7	1	8	12.5%
19	Otero	10	7	17	41.2%
27	Sierra	1	3	4	75.0%
28	Socorro	5	1	6	16.7%
37	E. Dona Ana	12	15	27	55.6%
38	S. Dona Ana	3	9	12	75.0%
SW Region Totals		57	53	110	48.2%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
SE Region					
03	Chaves	15	12	27	44.4%
05	Curry	3	9	12	75.0%
08	Eddy	4	6	10	60.0%
10	Guad/DeBaca	0	0	0	
13	Lea	5	18	23	78.3%
20	Quay	1	2	3	66.7%
22	Roosevelt	3	4	7	57.1%
34	Eddy/Artesia	0	0	0	
SE Region Totals		31	51	82	62.2%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
Central Region					
01	SE Bernalillo	7	15	22	68.2%
35	NW Bernalillo	29	22	51	43.1%
36	SW Bernalillo	36	24	60	40.0%
39	NE Bernalillo	27	35	62	56.5%
30	Torrance	5	3	8	37.5%
Central Region Totals		104	99	203	48.8%

Negative Action Time of Occurrence

Closure	133	43.3%
Denial	174	56.7%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
Central Unit					
49	CAP	0	1	1	100.0%

	October 13'	November 13'	December 13'	January 14'	February 14'	March 14'	April 14'	May 14'	June 14'	July 14'	August 14'	September 14'	Yearly Average
NE Region													
Colfax			100.0%										100.0%
Rio Arriba	0.0%	100.0%	100.0%	0.0%			80.0%	100.0%					70.0%
San Miguel				100.0%	100.0%		100.0%	100.0%					100.0%
Santa Fe	100.0%	80.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%					95.0%
Taos	100.0%	100.0%	100.0%		100.0%	100.0%	100.0%	100.0%					100.0%
NE Region TOTAL	75.0%	87.5%	100.0%	75.0%	100.0%	100.0%	90.0%	100.0%					92.3%
NW Region													
Cibola		50.0%	100.0%					100.0%					75.0%
McKinley	50.0%	100.0%	50.0%	0.0%	0.0%	100.0%	0.0%	50.0%					46.2%
Sandoval	33.3%	66.7%	66.7%	100.0%	0.0%	50.0%	100.0%	33.3%					57.9%
San Juan	100.0%				80.0%	66.7%	100.0%	100.0%					85.7%
Valencia South	100.0%		100.0%			100.0%							100.0%
Valencia North		100.0%		100.0%	100.0%	100.0%							100.0%
NW Region TOTAL	66.7%	79.2%	66.7%	66.7%	62.5%	77.8%	83.3%	62.5%					70.0%
SW Region													
Dona Ana (West)			100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Dona Ana (East)	100.0%	100.0%		100.0%	100.0%	50.0%	100.0%	100.0%					94.4%
Dona Ana (South)	100.0%	100.0%	100.0%	100.0%	100.0%	50.0%	100.0%	66.7%					85.7%
Grant/Hidalgo	100.0%	100.0%	100.0%					100.0%					100.0%
Lincoln	100.0%				100.0%								100.0%
Luna		100.0%				100.0%		100.0%					100.0%
Otero	100.0%			100.0%	100.0%	100.0%		100.0%					100.0%
Sierra					100.0%								100.0%
Socorro			100.0%	100.0%	100.0%	100.0%							100.0%
SW Region Total	100.0%	100.0%	100.0%	100.0%	100.0%	75.0%	100.0%	87.5%					95.1%
SE Region													
Chaves	100.0%		0.0%	66.7%	100.0%		100.0%	100.0%					84.6%
Curry	100.0%		50.0%	100.0%		100.0%	100.0%	0.0%					62.5%
Guadalupe							100.0%						
Eddy		100.0%	100.0%										100.0%
Eddy (Artesia)													
Lea		100.0%	100.0%	100.0%	100.0%								100.0%
Quay			100.0%										100.0%
Roosevelt													
SE Region Total	100.0%	100.0%	71.4%	83.3%	100.0%	100.0%	100.0%	71.4%					85.3%
Central Region													
Bernalillo (NE)	100.0%	83.3%	75.0%	100.0%	100.0%	100.0%	100.0%	100.0%					92.3%
Bernalillo (NW)	100.0%	100.0%	100.0%	100.0%	100.0%	80.0%	100.0%	100.0%					96.3%
Bernalillo (SE)	100.0%	100.0%	50.0%		50.0%	100.0%	100.0%	100.0%					90.0%
Bernalillo (SW)	100.0%	100.0%	100.0%	100.0%	100.0%		50.0%	100.0%					95.8%
Torrance		100.0%				100.0%		100.0%					100.0%
Central Region Total	100.0%	96.7%	81.8%	100.0%	90.0%	93.3%	90.0%	100.0%					94.0%
Central Unit													
CAP Unit	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
STATE TOTAL	90.7%	90.7%	83.7%	91.7%	91.1%	87.5%	91.7%	83.3%					88.8%