



HUMAN SERVICES
DEPARTMENT

Susana Martinez, Governor
Sidonie Squier, Secretary
Marilyn Martinez, Acting Director

General Information Memorandum

ISD-GI 14-07

TO: ISD Employees

FROM:  Marilyn Martinez, Acting Director, Income Support Division

RE: FFY 2013 SNAP Performance Report

DATE: January 29, 2014

Attached please find the eleventh issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2013. This report includes all Quality Control (QC) findings received for the review month of October 2012 through August 2013. All errors for October 2012 through August 2013 have been finalized. Along with payment and negative accuracy rates, data included in this report is the recertification timeliness. The Performance Goals for the state for FFY 2013 are:

Payment Accuracy of 96% or better
Negative Accuracy Rate of 99%
Expedite application processing timeliness of 98%
30-day application timeliness of 98% or better

Effective October 1, 2012, per IPP 12-08, counties with a payment accuracy rate of 96% or better must review cases at Level 2; all others must review cases at Level 1.

- Level 1 A county office with an error rate above **4.0%** is required to complete 35 full reviews per unit per month. **These completed reviews will be recorded on the Secondary Case Review Log and submitted to the Quality Improvement Section via email to HSD.QIS@state.nm.us** by the second working day of the month. If scanning is not an option, logs can be faxed to 505-827-7241.
- Level 2 A county office with an error rate of **4.0% or less** is required to complete 25 full reviews per unit per month. The record reviews will not be required to be submitted to the Quality Improvement Section.

Effective March 2007, counties with a timeliness rate below 98% in either 30-day or 7-day application processing will be required to submit a Corrective Action Plan (CAP) to the Regional Operations Manager (ROM). The ROM will take into consideration small offices with a limited number of applications that were processed in a given month when requesting CAPs; however, any deficiencies will be addressed. CAPs are due at the end of the month following the last month in a reporting quarter.

Please share this data with staff as appropriate. If there are any questions or comments, please contact Stephanie Valdez, Quality Improvement Section, at 827-7708 or e-mail at Stephanie.valdez1@state.nm.us.

Attachment

cc: Shalonda Moore, FNS SW Regional Office

Quality Improvement Section SNAP Performance Report
Quality Control Finding FFY 2013

1. STATE - Cumulative Payment Error Rates

Total Paid	\$275,694		
Total Dollar Errors	\$12,340	Total Error Rate %	4.48%
Total Dollar Over	\$5,761	% Error Rate Over	2.09%
Total Dollar Under	\$1,334	% Error Rate Under	0.48%
Total Dollar Ineligible	\$5,245	% Error Rate Ineligible	1.90%

Cumulative Case Error Rate	
Total Reviewed	982
% in Error	7.13%

Agency Error (Dollar Amount):		Agency % Error Rate:	
\$5,433		1.97%	

Cases Dropped	96
Correct	912
Overpaid	43
Underpaid	8
Ineligible	19

Client Error (Dollar Amount):		Client % Error Rate:	
\$6,907		2.51%	

2. ADMINISTRATIVE OFFICES - Cumulative Payment Error Rates

HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total \$ Paid	County Error Rate	HIPAC Share	State Share
01	SE Bernalillo	\$151	68%	\$71	32%	\$222	\$16,418	1.35%	3.19%	1.80%
07	W.Dona Ana	\$0	0%	\$389	100%	\$389	\$11,616	3.35%	5.59%	3.15%
17	McKinley	\$0		\$0		\$0	\$8,489	0.00%	0.00%	0.00%
23	Sandoval	\$0	0%	\$903	100%	\$903	\$16,996	5.31%	12.98%	7.32%
24	San Juan	\$437	100%	\$0	0%	\$437	\$20,572	2.12%	6.28%	3.54%
26	Santa Fe	\$383	57%	\$284	43%	\$667	\$10,849	6.15%	9.59%	5.41%
35	NW Bernalillo	\$0	0%	\$1,711	100%	\$1,711	\$19,680	8.69%	24.59%	13.87%
36	SW Bernalillo	\$438	52%	\$402	48%	\$840	\$23,206	3.62%	12.07%	6.81%
38	S. Dona Ana	\$668	100%	\$0	0%	\$668	\$12,638	5.29%	9.60%	5.41%
39	NE Bernalillo	\$581	52%	\$539	48%	\$1,120	\$25,529	4.39%	16.10%	9.08%
HIPAC Sub Totals		\$2,658	38%	\$4,299	62%	\$6,957	\$165,993	4.19%	100.00%	56.38%

Non-HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total \$ Paid	County Error Rate	Non-HIPAC Share	State Share
03	Chaves	\$0		\$0		\$0	\$8,063	0.00%	0.00%	0.00%
04	Colfax/Union	\$93	100%	\$0	0%	\$93	\$748	12.43%	1.73%	0.75%
05	Curry	\$0		\$0		\$0	\$5,498	0.00%	0.00%	0.00%
08	Eddy	\$0		\$0		\$0	\$4,301	0.00%	0.00%	0.00%
09	Grant/Hidalgo	\$54	9%	\$526	91%	\$580	\$5,038	11.51%	10.77%	4.70%
10	Guadalupe/DeBaca	\$60	100%	\$0	0%	\$60	\$319	18.81%	1.11%	0.49%
13	Lea	\$0	0%	\$288	100%	\$288	\$4,553	6.33%	5.35%	2.33%
14	Lincoln	\$0		\$0		\$0	\$4,251	0.00%	0.00%	0.00%
16	Luna	\$233	100%	\$0	0%	\$233	\$5,335	4.37%	4.33%	1.89%
19	Otero	\$86	100%	\$0	0%	\$86	\$5,218	1.65%	1.60%	0.70%
20	Quay	\$87	100%	\$0	0%	\$87	\$1,718	5.06%	1.62%	0.71%
21	Rio Arriba	\$512	72%	\$200	28%	\$712	\$10,399	6.85%	13.23%	5.77%
22	Roosevelt	\$0		\$0		\$0	\$1,720	0.00%	0.00%	0.00%
25	San Miguel	\$480	51%	\$466	49%	\$946	\$6,056	15.62%	17.57%	7.67%
27	Sierra	\$0		\$0		\$0	\$1,753	0.00%	0.00%	0.00%
28	Socorro	\$0	0%	\$74	100%	\$74	\$2,944	2.51%	1.37%	0.60%
29	Taos	\$0	0%	\$59	100%	\$59	\$5,836	1.01%	1.10%	0.48%
30	Torrance	\$0		\$0		\$0	\$4,077	0.00%	0.00%	0.00%
32	S. Valencia	\$0	0%	\$184	100%	\$184	\$4,078	4.51%	3.42%	1.49%
33	Cibola	\$0		\$0		\$0	\$3,758	0.00%	0.00%	0.00%
34	Eddy/Artesia	\$0		\$0		\$0	\$2,115	0.00%	0.00%	0.00%
37	E. Dona Ana	\$115	36%	\$201	64%	\$316	\$10,277	3.07%	5.87%	2.56%
42	N. Valencia	\$976	64%	\$549	36%	\$1,525	\$8,490	17.96%	28.33%	12.36%
49	NMCAP	\$79	56%	\$61	44%	\$140	\$3,156	4.44%	2.60%	1.13%
Non-HIPAC Sub Totals		\$2,775	52%	\$2,608	48%	\$5,383	\$109,701	4.91%	100.0%	43.62%

**Regional Cumulative SNAP Performance Report
Quality Control Finding FFY2013**

3. STATE - Cumulative Payment Error Rates

Total Paid	\$275,694		
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Agency Error (Dollar Amount):	Agency % Error Rate:
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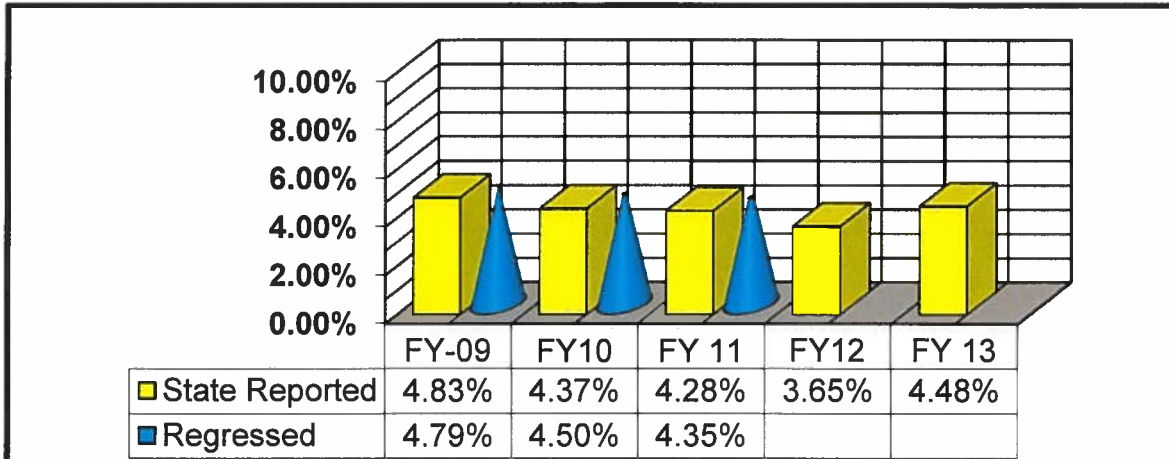
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Client Error (Dollar Amount):	Client % Error Rate:
\$6,907	2.51%

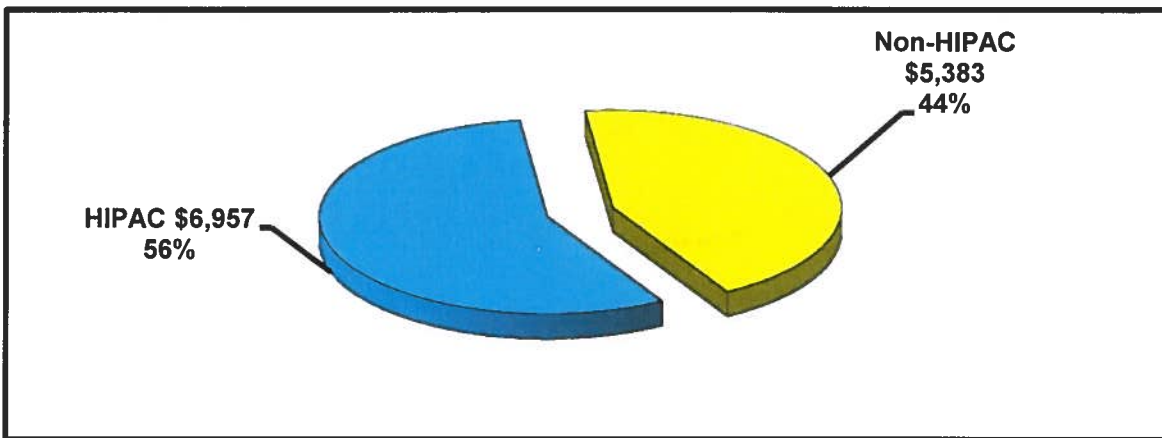
4. REGIONAL - Cumulative Payment Error Rates

Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	County Error Rate	Region Share	State Share
NE Region							
04 Coffax	\$93	\$0	\$93	\$748	12.43%	3.75%	0.75%
21 Rio Arriba	\$512	\$200	\$712	\$10,399	6.85%	28.74%	5.77%
25 San Miguel	\$480	\$466	\$946	\$6,056	15.62%	38.19%	7.67%
26 Santa Fe	\$383	\$284	\$667	\$10,849	6.15%	26.93%	5.41%
29 Taos	\$0	\$59	\$59	\$5,836	1.01%	2.38%	0.48%
NE Region Totals	\$1,468	\$1,009	\$2,477	\$33,888	7.31%	100.00%	20.07%
NW Region							
17 McKinley	\$0	\$0	\$0	\$8,489	0.00%	0.00%	0.00%
23 Sandoval	\$0	\$903	\$903	\$16,996	5.31%	29.62%	7.32%
24 San Juan	\$437	\$0	\$437	\$20,572	2.12%	14.33%	3.54%
32 S. Valencia	\$0	\$184	\$184	\$4,078	4.51%	6.03%	1.49%
33 Cibola	\$0	\$0	\$0	\$3,758	0.00%	0.00%	0.00%
42 N. Valencia	\$976	\$549	\$1,525	\$8,490	17.96%	50.02%	12.36%
NW Region Totals	\$1,413	\$1,636	\$3,049	\$62,383	4.89%	100.00%	24.71%
SW Region							
07 W. Dona Ana	\$0	\$389	\$389	\$11,616	3.35%	16.58%	3.15%
09 Grant/Hidalgo	\$54	\$526	\$580	\$5,038	11.51%	24.72%	4.70%
14 Lincoln	\$0	\$0	\$0	\$4,251	0.00%	0.00%	0.00%
16 Luna	\$233	\$0	\$233	\$5,335	4.37%	9.93%	1.89%
19 Otero	\$86	\$0	\$86	\$5,218	1.65%	3.67%	0.70%
27 Sierra	\$0	\$0	\$0	\$1,753	0.00%	0.00%	0.00%
28 Socorro	\$0	\$74	\$74	\$2,944	2.51%	3.15%	0.60%
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38 S. Dona Ana	\$668	\$0	\$668	\$12,638	5.29%	28.47%	5.41%
SW Region Totals	\$1,156	\$1,190	\$2,346	\$59,070	3.97%	100.00%	19.01%
SE Region							
03 Chaves	\$0	\$0	\$0	\$8,063	0.00%	0.00%	0.00%
05 Curry	\$0	\$0	\$0	\$5,498	0.00%	0.00%	0.00%
08 Eddy	\$0	\$0	\$0	\$4,301	0.00%	0.00%	0.00%
10 Guadalupe/DeBaca	\$60	\$0	\$60	\$319	18.81%	13.79%	0.49%
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22 Roosevelt	\$0	\$0	\$0	\$1,720	0.00%	0.00%	0.00%
34 Eddy/Artesia	\$0	\$0	\$0	\$2,115	0.00%	0.00%	0.00%
SE Region Totals	\$147	\$288	\$435	\$28,287	1.54%	100.00%	3.53%
Central Region							
01 SE Bernalillo	\$151	\$71	\$222	\$16,418	1.35%	5.70%	1.80%
35 NW Bernalillo	\$0	\$1,711	\$1,711	\$19,680	8.69%	43.95%	13.87%
36 SW Bernalillo	\$438	\$402	\$840	\$23,206	3.62%	21.58%	6.81%
39 NE Bernalillo	\$581	\$539	\$1,120	\$25,529	4.39%	28.77%	9.08%
30 Torrance	\$0	\$0	\$0	\$4,077	0.00%	0.00%	0.00%
Central Region Totals	\$1,170	\$2,723	\$3,893	\$88,910	4.38%	100.00%	31.55%
49 NMCPAP	\$79	\$61	\$140	\$3,156	4.44%	100.00%	1.13%
State Totals	\$5,433	\$6,907	\$12,340	\$275,694	4.48%	100.00%	100.00%

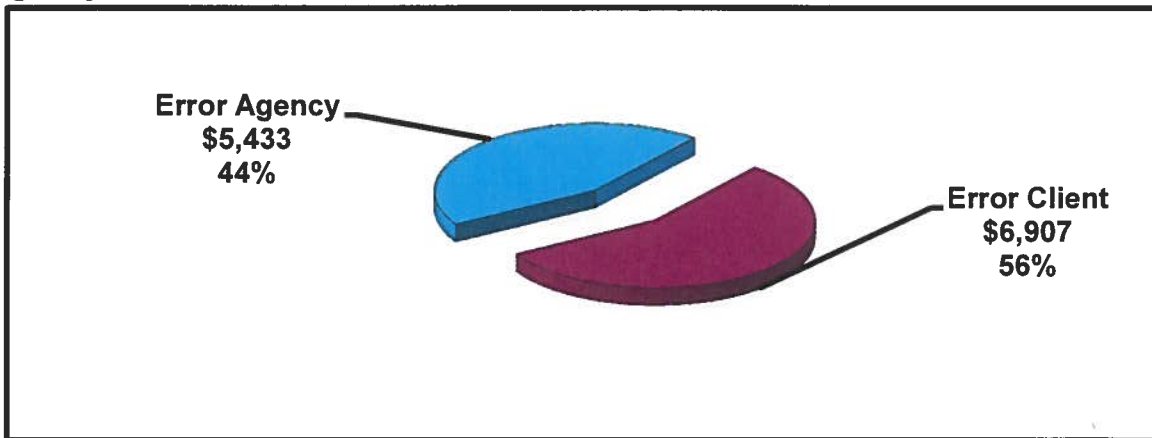
5. STATE SNAP Error Rates- Current FY Compared to Previous FYs



6. HIPAC Dollar Errors - Compared to the Remainder of the State



7. Agency-vs-Client Errors



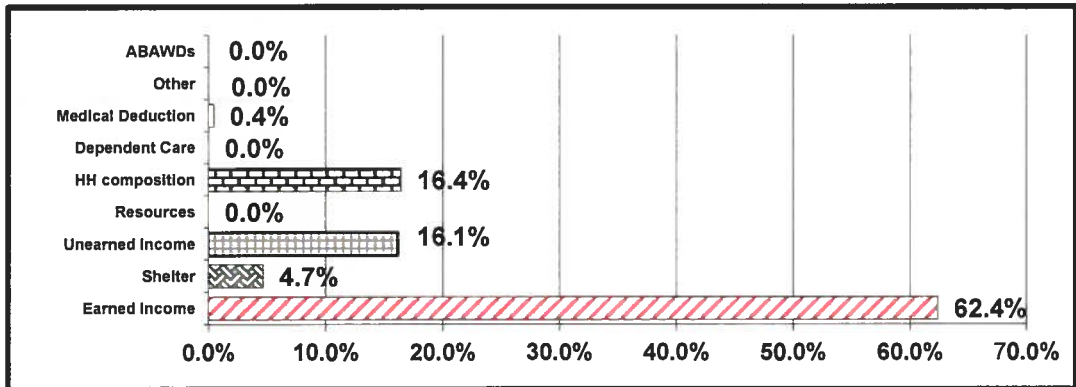
Average Client Error = \$216

Average Agency Error = \$143

8. AGENCY/CLIENT DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT

<i>Food Stamps</i>	<i>Agency</i>	<i>Client</i>	<i>% Agency Cause</i>
Earned Income	\$2,367	\$5,327	30.8%
Shelter	\$393	\$181	68.5%
Unearned Income	\$1,000	\$991	50.2%
Resources	\$0	\$0	0.0%
HH composition	\$1,619	\$408	79.9%
Dependent Care	\$0	\$0	0.0%
Medical Deduction	\$54	\$0	100.0%
Other	\$0	\$0	0.0%
ABAWDs	\$0	\$0	0.0%

9. SNAP DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT



10. SNAP DOLLAR ERROR BREAKDOWN BY SPECIFIC ELEMENT

<i>Percent</i>	<i>Total</i>	<i>Element</i>	<i>Element Discription</i>
60.42%	\$7,456	311	WAGES & SALARIES
9.41%	\$1,161	150	HOUSEHOLD COMPOSITION
2.42%	\$299	363	SHELTER DEDUCTION
0.00%	\$0	211	BANK ACCOUNTS
2.23%	\$275	364	SUA
1.86%	\$230	130	CITIZENSHIP/NON-CITIZEN STATUS
2.59%	\$320	344	PA/GA GRANT
0.00%	\$0	520	ARITHMETIC COMPUTATION
1.49%	\$184	342	CONTRIBUTIONS
3.63%	\$448	333	SSI BENEFITS
0.00%	\$0	334	UCB BENEFITS
5.92%	\$730	331	RSDI BENEFITS
0.00%	\$0	221	REAL PROPERTY
3.10%	\$383	346	OTHER UEI
4.55%	\$562	111	STUDENT STATUS
0.44%	\$54	365	MEDICAL DEDUCTIONS
0.00%	\$0	170	SOCIAL SECURITY NUMBERS
0.00%	\$0	160	EMPLOYMENT AND TRAINING
0.00%	\$0	140	RESIDENCY
0.00%	\$0	335	WORKERS COMP BENEFITS
0.00%	\$0	350	CHILD SUPPORT AP
0.00%	\$0	161	ABAWDS
0.00%	\$0	213	OTHER LIQUID ASSETS/PERSONAL PROP
0.00%	\$0	530	TRANSITIONAL BEN
1.93%	\$238	312	SELF-EMPLOYMENT INCOME
0.00%	\$0	332	VA BENEFITS
0.00%	\$0	347	UEI--TANF
0.00%	\$0	371	COMBINED GROSS INCOME
0.00%	\$0	163	VOLUNTARY QUIT
0.00%	\$0	323	DEPENDENT CARE
0.00%	\$0	225	COMBINED RESOURCES

11. STATEWIDE CAUSES OF AGENCY ERROR --- FFY 2013

In this table, general cause for agency error is ranked by the top three error causing areas

- F No action on anticipated or known changes
- M Math or transcription error
- O Other
- P Policy or procedure not applied or not correctly applied
- R No action on reported information
- S ISD2 or CSED systems caused error
- V Inadequate verification
- X Old or invalid data or coding not removed from ISD2

	ALL Err	EI	HHC	UEI
R	\$79	\$0	\$0	\$79
P	\$5,021	\$2,269	\$1,482	\$823
V	\$0	\$0	\$0	\$0
M	\$0	\$0	\$0	\$0
F	\$0	\$0	\$0	\$0
X	\$0	\$0	\$0	\$0
O	\$0	\$0	\$0	\$0
S	\$0	\$0	\$0	\$0
Total	\$5,100	\$2,269	\$1,482	\$902

Agency errors with "policy or procedure not applied or not correctly applied" account for 100% of agency caused dollar errors. Errors in "earned income", "unearned income", and "household composition" elements account for 91% of the agency-caused error rate.

12. DOLLAR ERROR BY: HOUSEHOLD SIZE

	1	2	3	4	5	6+
\$	\$2,109	\$2,625	\$3,448	\$1,597	\$2,248	\$313
%	17.1%	21.3%	27.9%	12.9%	18.2%	2.5%

13. AVERAGE HOUSEHOLD SIZE

All Cases	2.3
Correct Cases	2.3
Error Cases	2.7
Client Error Cases	2.4

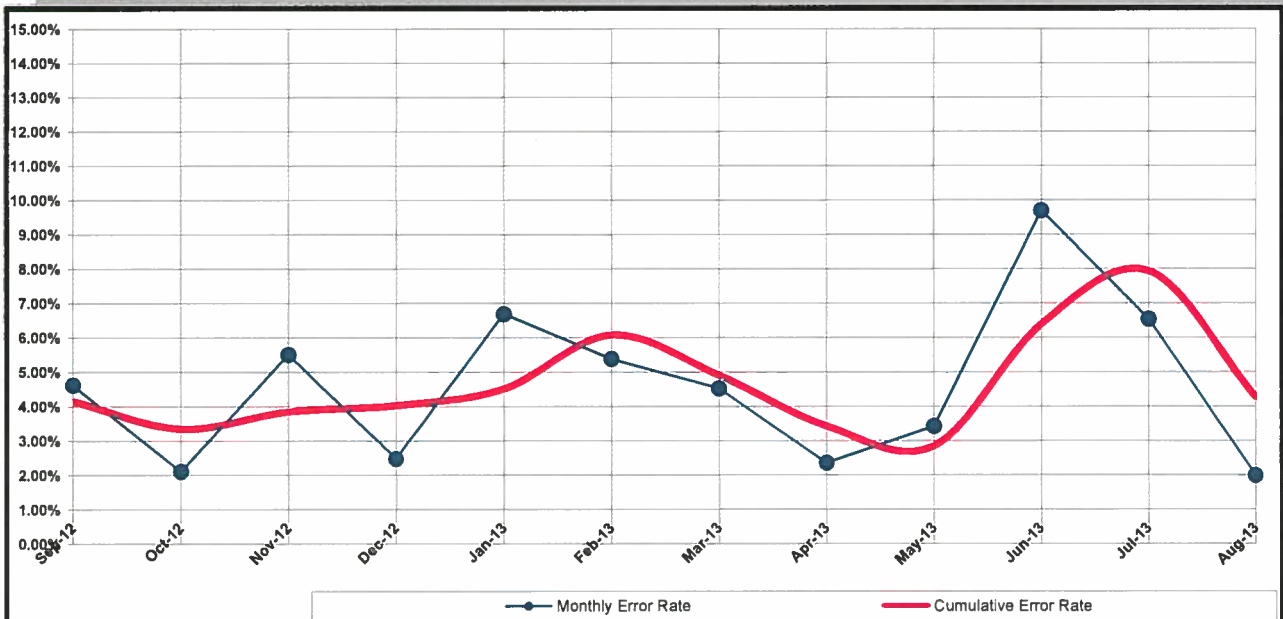
14. DOLLAR ERROR BY: TIME OF OCCURRENCE

	\$	%
Approval	\$2,077	16.8%
Recert	\$4,621	37.4%
Change	\$1,477	12.0%
Transitional FS	\$0	0.0%
Semi Annual	\$3,992	32.4%
Annual Report	\$173	1.4%

15. CASE ERROR BY: TIME OF OCCURRENCE

	#	%
Approval	15	21.4%
Recert	23	32.9%
Change	9	12.9%
Transitional FS	0	0.0%
Semi-Annual	21	30.0%
Annual Report	2	2.9%

16. ERROR RATES BY: MONTH AND FFY CUMULATIVE



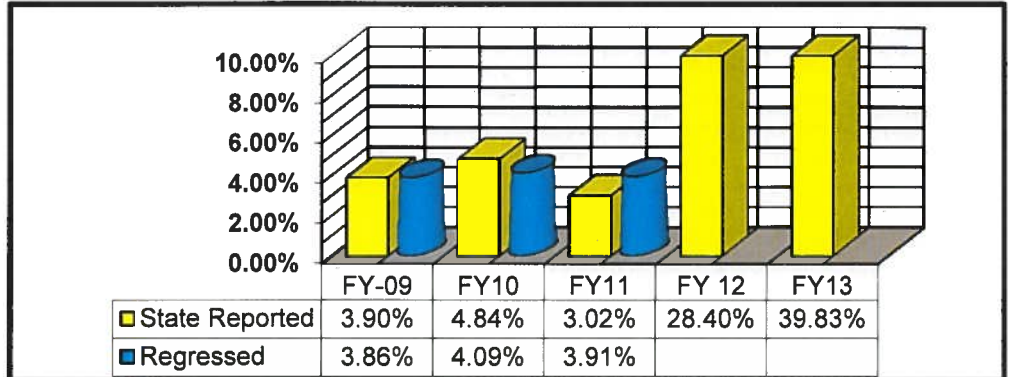
FFY 2013 Negative Statewide Error Rates

1. Cumulative Negative

Case Error Rate

valid	553
invalid	366
drop	16
total	919
% invalid	39.83%

2. State Negative Error Rates



3. REGIONAL - Cumulative Negative Error Rates

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
NE Region					
04	Colfax	9	3	12	25.0%
21	Rio Arriba	9	10	19	52.6%
25	San Miguel	4	2	6	33.3%
26	Santa Fe	42	14	56	25.0%
29	Taos	7	3	10	30.0%
NE Region Totals		71	32	103	31.1%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
NW Region					
17	McKinley	10	14	24	58.3%
23	Sandoval	23	17	40	42.5%
24	San Juan	29	25	54	46.3%
32	S. Valencia	7	6	13	46.2%
33	Cibola	6	11	17	64.7%
42	N. Valencia	18	11	29	37.9%
NW Region Totals		93	84	177	47.5%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
SW Region Totals					
07	W. Dona Ana	23	14	37	37.8%
09	Grant/Hidalgo	7	9	16	56.3%
14	Lincoln	7	2	9	22.2%
16	Luna	11	12	23	52.2%
19	Otero	22	6	28	21.4%
27	Sierra	5	2	7	28.6%
28	Socorro	4	5	9	55.6%
37	E. Dona Ana	19	13	32	40.6%
38	S. Dona Ana	14	10	24	41.7%
SW Region Totals		112	73	185	39.5%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
SE Region					
03	Chaves	28	6	34	17.6%
05	Curry	10	11	21	52.4%
08	Eddy	8	7	15	46.7%
10	Guad/DeBaca	0	0	0	
13	Lea	17	13	30	43.3%
20	Quay	3	2	5	40.0%
22	Roosevelt	7	3	10	30.0%
34	Eddy/Artesia	3	6	9	66.7%
SW Region Totals		76	48	124	38.7%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
Central Region					
01	SE Bernalillo	36	17	53	32.1%
35	NW Bernalillo	35	34	69	49.3%
36	SW Bernalillo	47	27	74	36.5%
39	NE Bernalillo	76	47	123	38.2%
30	Torrance	7	4	11	36.4%
Central Region Totals		201	129	330	39.1%

Negative Action Time of Occurrence

Closure	272	74.3%
Denial	94	25.7%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
Central Unit					
49	CAP	0	0	0	

	October 12'	November 12'	December 12'	January 13'	February 13'	March 13'	April 13'	May 13'	June 13'	July 13'	August 13'	September 13'	Yearly Average
NE Region													
Colfax	na	na	na	na	na	na	na	na	na	100.0%	na		100.0%
Rio Arriba	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	na	100.0%
San Miguel	na	0.0%	100.0%	100.0%	na	100.0%	na	100.0%	100.0%	100.0%	100.0%	100.0%	91.7%
Santa Fe	66.7%	na	na	75.0%	100.0%	100.0%	50.0%	50.0%	100.0%	100.0%	100.0%	100.0%	81.0%
Taos	na	na	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	na	na	100.0%
NE Region TOTAL	83.3%	50.0%	100.0%	93.8%	100.0%	100.0%	83.3%	87.5%	100.0%	100.0%	100.0%		93.0%
NW Region													
Cibola	na	na	na	na	na	na	100.0%	na	0.0%	na	100.0%		66.7%
McKinley	100.0%	100.0%	na	100.0%	na	100.0%	100.0%	100.0%	0.0%	na	na		93.3%
Sandoval	100.0%	100.0%	100.0%	100.0%	66.7%	100.0%	85.7%	66.7%	na	0.0%	100.0%		85.7%
San Juan	100.0%	100.0%	50.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%		95.8%
Valencia South	100.0%	na	na	100.0%	100.0%	na	100.0%	na	100.0%	100.0%	100.0%		100.0%
Valencia North	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%		100.0%
NW Region TOTAL	100.0%	100.0%	83.3%	100.0%	91.7%	100.0%	97.6%	91.7%	60.0%	75.0%	100.0%		92.7%
SW Region													
Dona Ana (West)	100.0%	100.0%	100.0%	50.0%	na	100.0%	100.0%	100.0%	100.0%	100.0%	na		94.1%
Dona Ana (East)	100.0%	100.0%	100.0%	100.0%	100.0%	na	100.0%	100.0%	100.0%	66.7%	100.0%		94.4%
Dona Ana (Southern)	100.0%	100.0%	na	100.0%	100.0%	100.0%	100.0%	100.0%	75.0%	100.0%	50.0%		90.0%
Grant/Hidalgo	na	100.0%	100.0%	100.0%	na	100.0%	100.0%	na	100.0%	na	100.0%		100.0%
Lincoln	100.0%	na	na	na	na	na	na	na	0.0%	na	na		50.0%
Luna	100.0%	100.0%	na	100.0%	100.0%	na	na	na	100.0%	na	100.0%		100.0%
Otero	100.0%	100.0%	na	100.0%	100.0%	na	na	100.0%	100.0%	na	100.0%		100.0%
Sierra	na	na	na	100.0%	100.0%	na	100.0%	na	100.0%	na	na		100.0%
Socorro	na	na	na	na	na	100.0%	na	100.0%	na	na	100.0%		100.0%
SW Region Total	100.0%	100.0%	100.0%	92.9%	100.0%	100.0%	100.0%	100.0%	84.4%	88.9%	91.7%		94.7%
SE Region													
Chaves	50.0%	100.0%	100.0%	100.0%	na	na	100.0%	100.0%	100.0%	100.0%	100.0%		94.7%
Curry	0.0%	100.0%	100.0%	100.0%	na	na	na	na	100.0%	100.0%	100.0%		88.9%
Guadalupe	na	na	na	na	na	na	na	na	na	na	na		
Eddy	na	na	100.0%	na	100.0%	na	na	na	na	100.0%	0.0%		80.0%
Eddy (Artesia)	na	na	100.0%	na	na	na	100.0%	na	na	na	na		100.0%
Lea	100.0%	na	100.0%	na	na	100.0%	100.0%	na	100.0%	na	na		100.0%
Quay	na	na	na	na	na	na	na	100.0%	na	na	100.0%		100.0%
Roosevelt	na	100.0%	na	na	na	na	na	na	na	na	na		100.0%
SE Region Total	60.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	75.0%		93.2%
Central Region													
Bernalillo (NE)	100.0%	83.3%	100.0%	75.0%	100.0%	100.0%	83.3%	100.0%	0.0%	100.0%	100.0%		89.5%
Bernalillo (NW)	100.0%	100.0%	50.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%		97.0%
Bernalillo (SE)	100.0%	100.0%	100.0%	100.0%	100.0%	71.4%	100.0%	75.0%	100.0%	100.0%	100.0%		90.3%
Bernalillo (SW)	71.4%	100.0%	100.0%	100.0%	50.0%	100.0%	100.0%	85.7%	100.0%	66.7%	100.0%		86.5%
Torrance	100.0%	100.0%	na	na	na	100.0%	na	na	na	na	100.0%		100.0%
Central Region Total	87.5%	96.7%	87.5%	93.8%	87.5%	94.3%	95.8%	90.2%	75.0%	91.7%	100.0%		91.0%
Central Unit	na	na	na	na	na	na	na	na	na	na	na		
CAP Unit	100.0%	100.0%	100.0%	100.0%	na	na	100.0%	100.0%	100.0%	na	100.0%		100.0%
STATE TOTAL	89.6%	95.0%	93.9%	93.5%	94.9%	94.7%	94.0%	90.5%	89.1%	92.5%	95.0%		92.9%