
General Information Memorandum

ISD-GI 18-39

TO: ISD Employees
FROM:  Mary Brogdon, Director, Income Support Division
RE: Selection of New County Director for Sierra ISD Office
DATE: July 18, 2018

This memorandum is to announce the selection of Veronica Armenta as the new County Director for the Sierra County Income Support Division (ISD).

Veronica has over 17 years' experience with the Income Support Division. Veronica began her career with ISD in 2000 in South Dona Ana as a Family Assistance Analyst. She was promoted to an FAA II position in 2004 at the same office. She transferred to the South Processing Center in 2007 where she worked on the State Coverage Insurance program and Institutional Care and Waiver cases. In 2013 she was promoted to Line Manager at the West Dona Ana office. In 2015 she moved to the Quality Control Section in Las Cruces as a Line Manager.

Veronica has a Bachelor of Arts in Government with a Supplementary Major in Law and Society from New Mexico State University.

We are pleased to have Veronica fill this position, as she brings with her a wealth of ISD experience and knowledge. Veronica began her duties effective June 16th, 2018. Please join me in congratulating and welcoming Veronica to her new position as the Sierra County Director.