




HUMAN SERVICES
DEPARTMENT

Susana Martinez, Governor
Brent Earnest, Secretary
Mary Brogdon, Division Director

General Information Memorandum

ISD-GI 17-33

TO: ISD Employees
FROM: Mary Brogdon,  Director, Income Support Division
RE: Hurricane Irma Evacuees Applying for Supplemental Nutrition Assistance Program (SNAP) and Medicaid Information
DATE: September 15, 2017

New Mexico is committed to providing flexibility to serve Hurricane Irma evacuees. New Mexico has chosen to serve applicants through the Expedited SNAP rules.

The following procedures apply to people who at the time of the disaster or mandatory evacuation order:

- Were residents of a county that received a Presidential disaster declaration for Individual Assistance (current disaster declarations can be found at <https://www.fema.gov/disasters>);
- Evacuated to another State; *and*
- Did not receive SNAP benefits in the month of September 2017.

New Mexico will serve applicants through expedited SNAP rules:

- The FAA will consider applicants identifying themselves as evacuees from Hurricane Irma to have met the criteria for expedited service if an application is received from evacuees by **September 30, 2017 (applications received on October 1, 2017 or later will be screened under normal procedures and not follow this process)**;
- The FAA will process these cases using the existing expedite procedures found at 8.139.110.16 NMAC;
- The FAA will screen applicants for duplicate participation through its eligibility system and contact the home State prior to issuing benefits:

➤ Florida:

To verify duplicate participation with the State of Florida, email SNR.D11.SFL.CallCenter@myflfamilies.com. Please use the subject line "Hurricane IRMA Verification."

- Each office must track the Hurricane Irma applications submitted weekly using the Weekly Reporting Sheet. At the end of each week, weekly reports should be submitted to their respective ROM's who will forward to Marisa Vigil at Marisa.Vigil@state.nm.us.

Attached are the Evacuee Weekly Reporting Sheet and the Information for Hurricane Irma Evacuees Applying for the Supplemental Nutrition Assistance Program (SNAP).

If applicants have questions regarding Medicaid the following information can be provided:

Medicaid

There is no special handling of Medicaid applications for Hurricane Irma evacuees. Current resident and non-concurrent receipt of benefit rules apply.

If you have questions regarding this GI, for SNAP please contact Marisa Vigil at (505) 827-1326 or by e-mail at Marisa.Vigil@state.nm.us and for Medicaid please contact Roy Burt at (505) 476-6898 or by e-mail at Roy.Burt@state.nm.us.

