



**HUMAN SERVICES**  
DEPARTMENT

Susana Martinez, Governor  
Brent Earnest, Secretary  
Sean Pearson, Deputy Secretary

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## General Information Memorandum

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**ISD-GI 16-47**

**TO:** ISD Employees

**FROM:** Sean Pearson, Deputy Secretary, Human Services Department 

**RE:** FFY 2016 SNAP Performance Report

**DATE:** August 1, 2016

Attached please find the sixth issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2016. This report includes all Quality Control (QC) findings received for the review months of October 2015 through March 2016. All errors for October 2015 through March 2016 have been finalized. Along with payment and negative accuracy rates, data included in this report is the recertification, 7-day, and 30-day application processing timeliness. The Performance Goals for the state for FFY 2016 are:

Payment Accuracy of 96% or better  
Negative Accuracy Rate of 99%  
Expedite application processing timeliness of 98%  
30-day application timeliness of 98% or better

Effective August 1, 2016, in order to assist in meeting Performance Goals for Application Processing Timeliness, Case Action and Procedural Error Rate (CAPER) and Payment Accuracy, all counties must complete **35** pre-disposition SNAP reviews and **5** pre-disposition SNAP denials per line manager, Cases should be pulled from the Second Party Review alerts in ASPEN. The office reviews must be completed by the last working day of the month.

Tracking should be entered on the separate Tracking Log spreadsheet on the QIS shared drive. The Tracking Log must be completed by the second business day of the next month.

The County Director and the Quality Improvement Section (QIS) will monitor to ensure that all required reviews are done monthly. Staff from QIS will review a sample of these reviews each month.

If Line Managers are found to be non-compliant with mandatory Office Reviews, **County Directors**, will be required to review a minimum 5 cases per Line Manager prior to the last working day of the month.

Please share this data with staff as appropriate. If there are any questions or comments, please contact Carolyn Craven of the Quality Assessment Bureau at 827-7224 or e-mail at [Carolyn.Craven@state.nm.us](mailto:Carolyn.Craven@state.nm.us).

Attachment

**Quality Improvement Section SNAP Performance Report  
Quality Control Finding FFY 2016**

**1. STATE - Cumulative Payment Error Rates**

<b>Total Paid</b>	<b>\$135,944</b>		
<b>Total Dollar Errors</b>	<b>\$9,822</b>	<b>Total Error Rate %</b>	<b>7.23%</b>
Total Dollar Over	\$7,003	% Error Rate Over	5.15%
Total Dollar Under	\$1,257	% Error Rate Under	0.92%
Total Dollar Ineligible	\$1,562	% Error Rate Ineligible	1.15%

**Cumulative Case Error Rate**

<b>Total Reviewed</b>	<b>493</b>
<b>% in Error</b>	<b>15.01%</b>

<b>Agency Error (Dollar Amount):</b>		<b>Agency % Error Rate:</b>	
<b>\$6,105</b>		<b>4.49%</b>	

<b>Cases Dropped</b>	<b>95</b>
<b>Correct</b>	<b>419</b>
<b>Overpaid</b>	<b>56</b>
<b>Underpaid</b>	<b>11</b>
<b>Ineligible</b>	<b>7</b>

<b>Recipient Error (Dollar Amount):</b>		<b>Recipient % Error Rate:</b>	
<b>\$3,717</b>		<b>2.73%</b>	

**2. ADMINISTRATIVE OFFICES - Cumulative Payment Error Rates**

Counties	Agency \$ Error	Agency % Error	Recipient \$ Error	Recipient % Error	Total \$ Error	Total \$ Paid	County Error Rate	State Share
01 SE Bernalillo	\$668	70%	\$285	30%	\$953	\$7,884	12.09%	9.70%
03 Chaves	\$785	76%	\$242	24%	\$1,027	\$7,326	14.02%	10.46%
04 Colfax/Union	\$0		\$0		\$0	\$466	0.00%	0.00%
05 Curry	\$41	41%	\$59	59%	\$100	\$3,648	2.74%	1.02%
07 W.Dona Ana	\$192	60%	\$130	40%	\$322	\$8,458	3.81%	3.28%
08 Eddy	\$68	100%	\$0	0%	\$68	\$3,427	1.98%	0.69%
09 Grant/Hidalgo	\$581	100%	\$0	0%	\$581	\$3,787	15.34%	5.92%
10 Guadalupe/DeBaca	\$0		\$0		\$0	\$194	0.00%	0.00%
13 Lea	\$315	100%	\$0	0%	\$315	\$3,214	9.80%	3.21%
14 Lincoln	\$0		\$0		\$0	\$648	0.00%	0.00%
16 Luna	\$381	100%	\$0	0%	\$381	\$1,357	28.08%	3.88%
17 McKinley	\$328	100%	\$0	0%	\$328	\$5,977	5.49%	3.34%
19 Otero	\$63	59%	\$44	41%	\$107	\$3,430	3.12%	1.09%
20 Quay	\$0		\$0		\$0	\$1,395	0.00%	0.00%
21 Rio Arriba	\$0		\$0		\$0	\$3,937	0.00%	0.00%
22 Roosevelt	\$0		\$0		\$0	\$2,289	0.00%	0.00%
23 Sandoval	\$45	100%	\$0	0%	\$45	\$6,439	0.70%	0.46%
24 San Juan	\$541	41%	\$789	59%	\$1,330	\$7,442	17.87%	13.54%
25 San Miguel	\$75	100%	\$0	0%	\$75	\$1,720	4.36%	0.76%
26 Santa Fe	\$107	26%	\$307	74%	\$414	\$6,396	6.47%	4.22%
27 Sierra	\$0		\$0		\$0	\$611	0.00%	0.00%
28 Socorro	\$0	0%	\$166	100%	\$166	\$1,656	10.02%	1.69%
29 Taos	\$134	69%	\$60	31%	\$194	\$832	23.32%	1.98%
30 Torrance	\$0		\$0		\$0	\$658	0.00%	0.00%
32 S. Valencia	\$0		\$0		\$0	\$3,125	0.00%	0.00%
33 Cibola	\$153	71%	\$62	29%	\$215	\$3,071	7.00%	2.19%
34 Eddy/Artesia	\$0	0%	\$173	100%	\$173	\$1,879	9.21%	1.76%
35 NW Bernalillo	\$322	55%	\$265	45%	\$587	\$10,007	5.87%	5.98%
36 SW Bernalillo	\$532	77%	\$160	23%	\$692	\$11,082	6.24%	7.05%
37 E. Dona Ana	\$51	100%	\$0	0%	\$51	\$4,969	1.03%	0.52%
38 S. Dona Ana	\$119	23%	\$397	77%	\$516	\$6,908	7.47%	5.25%
39 NE Bernalillo	\$436	52%	\$399	48%	\$835	\$8,517	9.80%	8.50%
42 N. Valencia	\$168	48%	\$179	52%	\$347	\$3,195	10.86%	3.53%
<b>Sub Totals</b>	<b>\$6,105</b>	<b>62%</b>	<b>\$3,717</b>	<b>38%</b>	<b>\$9,822</b>	<b>\$135,944</b>	<b>7.23%</b>	<b>100.0%</b>

**Regional Cumulative SNAP Performance Report  
Quality Control Finding FFY2016**

**3. STATE - Cumulative Payment Error Rates**

<b>Total Paid</b>	<b>\$135,944</b>		
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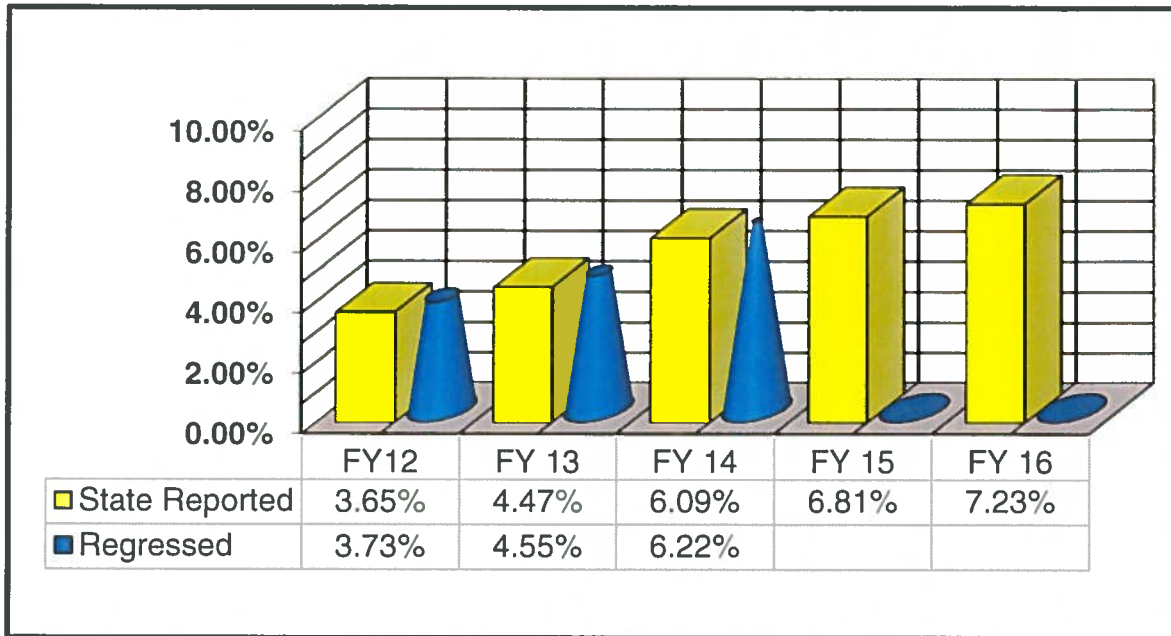
<b>Recipient Error (Dollar Amount):</b>	<b>Recipient % Error Rate:</b>
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<b>Cases Dropped</b>	95
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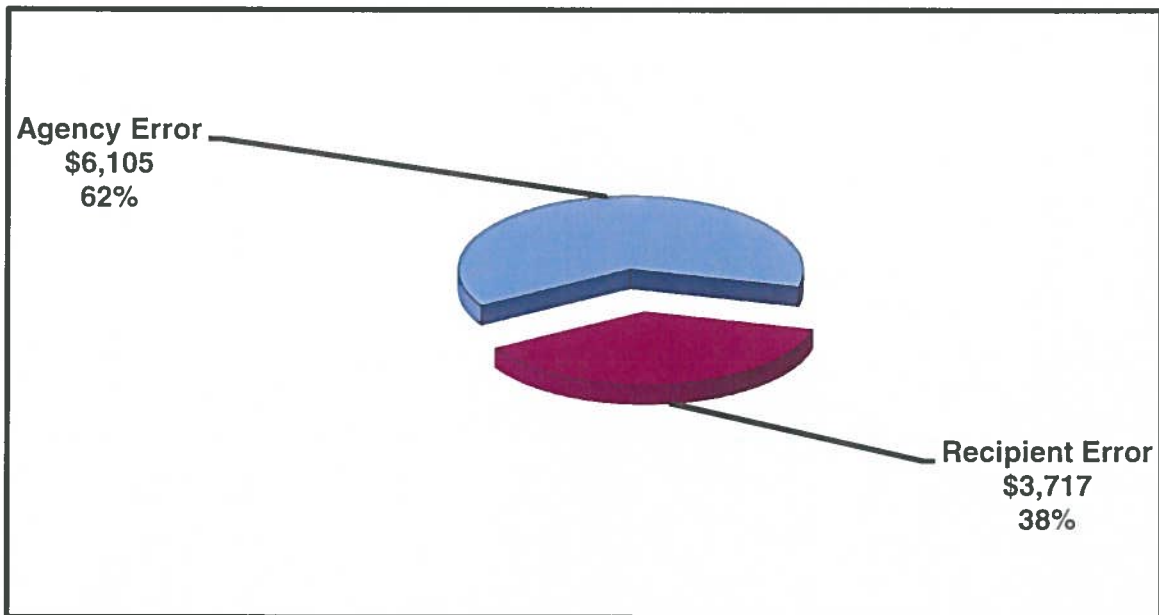
**4. REGIONAL - Cumulative Payment Error Rates**

Region	Agency \$ Error	Recipient \$ Error	Total \$ Error	Total \$ Paid	County Error Rate	Region Share	State Share
<b>NE Region</b>							
04 Colfax	\$0	\$0	\$0	\$466	0.00%	0.00%	0.00%
10 Guadalupe/DeBaca	\$0	\$0	\$0	\$194	0.00%	0.00%	0.00%
20 Quay	\$0	\$0	\$0	\$1,395	0.00%	0.00%	0.00%
21 Rio Arriba	\$0	\$0	\$0	\$3,937	0.00%	0.00%	0.00%
23 Sandoval	\$45	\$0	\$45	\$6,439	0.70%	6.18%	0.46%
25 San Miguel	\$75	\$0	\$75	\$1,720	4.36%	10.30%	0.76%
26 Santa Fe	\$107	\$307	\$414	\$6,396	6.47%	56.87%	4.22%
29 Taos	\$134	\$60	\$194	\$832	23.32%	26.65%	1.98%
<b>NE Region Totals</b>	<b>\$361</b>	<b>\$367</b>	<b>\$728</b>	<b>\$21,379</b>	<b>3.41%</b>	<b>100.00%</b>	<b>7.41%</b>
<b>NW Region</b>							
17 McKinley	\$328	\$0	\$328	\$5,977	5.49%	13.75%	3.34%
24 San Juan	\$541	\$789	\$1,330	\$7,442	17.87%	55.74%	13.54%
27 Sierra	\$0	\$0	\$0	\$611	0.00%	0.00%	0.00%
28 Socorro	\$0	\$166	\$166	\$1,656	10.02%	6.96%	1.69%
32 S. Valencia	\$0	\$0	\$0	\$3,125	0.00%	0.00%	0.00%
33 Cibola	\$153	\$62	\$215	\$3,071	7.00%	9.01%	2.19%
42 N. Valencia	\$168	\$179	\$347	\$3,195	10.86%	14.54%	3.53%
<b>NW Region Totals</b>	<b>\$1,190</b>	<b>\$1,196</b>	<b>\$2,386</b>	<b>\$25,077</b>	<b>9.51%</b>	<b>100.00%</b>	<b>24.29%</b>
<b>SW Region</b>							
07 W. Dona Ana	\$192	\$130	\$322	\$8,458	3.81%	16.45%	3.28%
09 Grant/Hidalgo	\$581	\$0	\$581	\$3,787	15.34%	29.67%	5.92%
16 Luna	\$381	\$0	\$381	\$1,357	28.08%	19.46%	3.88%
19 Otero	\$63	\$44	\$107	\$3,430	3.12%	5.46%	1.09%
37 E. Dona Ana	\$51	\$0	\$51	\$4,969	1.03%	2.60%	0.52%
38 S. Dona Ana	\$119	\$397	\$516	\$6,908	7.47%	26.35%	5.25%
<b>SW Region Totals</b>	<b>\$1,387</b>	<b>\$571</b>	<b>\$1,958</b>	<b>\$28,909</b>	<b>6.77%</b>	<b>100.00%</b>	<b>19.93%</b>
<b>SE Region</b>							
03 Chaves	\$785	\$242	\$1,027	\$7,326	14.02%	61.02%	10.46%
05 Curry	\$41	\$59	\$100	\$3,648	2.74%	5.94%	1.02%
08 Eddy	\$68	\$0	\$68	\$3,427	1.98%	4.04%	0.69%
13 Lea	\$315	\$0	\$315	\$3,214	9.80%	18.72%	3.21%
14 Lincoln	\$0	\$0	\$0	\$648	0.00%	0.00%	0.00%
22 Roosevelt	\$0	\$0	\$0	\$2,289	0.00%	0.00%	0.00%
34 Eddy/Artesia	\$0	\$173	\$173	\$1,879	9.21%	10.28%	1.76%
<b>SE Region Totals</b>	<b>\$1,209</b>	<b>\$474</b>	<b>\$1,683</b>	<b>\$22,431</b>	<b>7.50%</b>	<b>100.00%</b>	<b>17.14%</b>
<b>Central Region</b>							
01 SE Bernalillo	\$668	\$285	\$953	\$7,884	12.09%	31.07%	9.70%
35 NW Bernalillo	\$322	\$265	\$587	\$10,007	5.87%	19.14%	5.98%
36 SW Bernalillo	\$532	\$160	\$692	\$11,082	6.24%	22.56%	7.05%
39 NE Bernalillo	\$436	\$399	\$835	\$8,517	9.80%	27.23%	8.50%
30 Torrance	\$0	\$0	\$0	\$658	0.00%	0.00%	0.00%
<b>Central Region Totals</b>	<b>\$1,958</b>	<b>\$1,109</b>	<b>\$3,067</b>	<b>\$38,148</b>	<b>8.04%</b>	<b>100.00%</b>	<b>31.23%</b>
<b>State Totals</b>	<b>\$6,105</b>	<b>\$3,717</b>	<b>\$9,822</b>	<b>\$135,944</b>	<b>7.23%</b>	<b>100.00%</b>	<b>100.00%</b>

**5. STATE SNAP Error Rates- Current FY Compared to Previous FYs**



**6. Agency-vs-Recipient Errors**



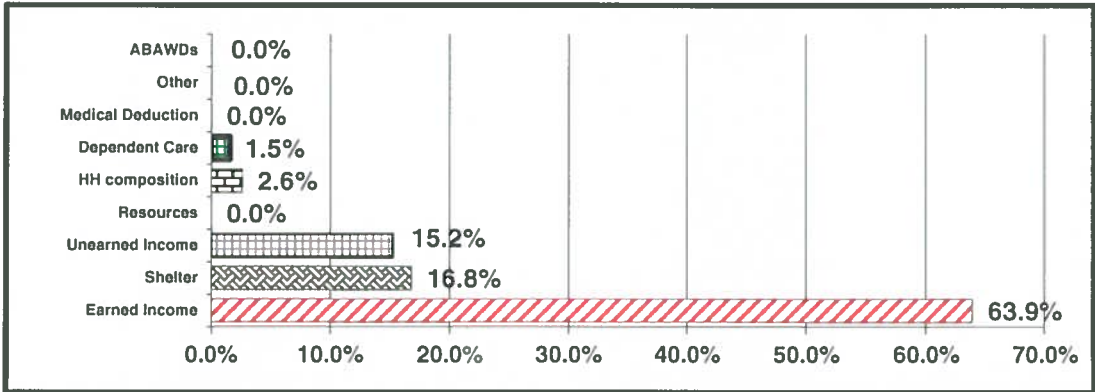
**Average Agency Error = \$133**

**Average Recipient Error = \$133**

**7. AGENCY/RECIPIENT DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT**

<i>Food Stamps</i>	<i>Agency</i>	<i>Recipient</i>	<i>% Agency Cause</i>
Earned Income	\$4,440	\$1,835	70.8%
Shelter	\$563	\$1,085	34.2%
Unearned Income	\$852	\$642	57.0%
Resources	\$0	\$0	0.0%
HH composition	\$99	\$155	39.0%
Dependent Care	\$151	\$0	100.0%
Medical Deduction	\$0	\$0	0.0%
Other	\$0	\$0	0.0%
ABAWDs	\$0	\$0	0.0%

**8. SNAP DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT**



**9. SNAP DOLLAR ERROR BREAKDOWN BY SPECIFIC ELEMENT**

<i>Percent</i>	<i>Total</i>	<i>Element</i>	<i>Element Discription</i>
56.29%	\$5,529	311	WAGES & SALARIES
2.59%	\$254	150	HOUSEHOLD COMPOSITION
14.96%	\$1,469	363	SHELTER DEDUCTION
0.00%	\$0	211	BANK ACCOUNTS
1.82%	\$179	364	SUA
0.00%	\$0	130	CITIZENSHIP/NON-CITIZEN STATUS
2.40%	\$236	344	PA/GA GRANT
0.00%	\$0	520	ARITHMETIC COMPUTATION
0.45%	\$44	342	CONTRIBUTIONS
2.30%	\$226	333	SSI BENEFITS
0.00%	\$0	334	UCB BENEFITS
1.03%	\$101	331	RSDI BENEFITS
0.00%	\$0	221	REAL PROPERTY
3.55%	\$349	346	OTHER UEI
0.00%	\$0	111	STUDENT STATUS
0.00%	\$0	365	MEDICAL DEDUCTIONS
0.00%	\$0	170	SOCIAL SECURITY NUMBERS
0.00%	\$0	160	EMPLOYMENT AND TRAINING
0.00%	\$0	140	RESIDENCY
0.00%	\$0	335	WORKERS COMP BENEFITS
5.48%	\$538	350	CHILD SUPPORT
0.00%	\$0	161	ABAWDS
0.00%	\$0	213	OTHER LIQUID ASSETS/PERSONAL PROP
0.00%	\$0	530	TRANSITIONAL BEN
7.60%	\$746	312	SELF-EMPLOYMENT INCOME
0.00%	\$0	332	VA BENEFITS
0.00%	\$0	347	UEI--TANF
0.00%	\$0	371	COMBINED GROSS INCOME
0.00%	\$0	163	VOLUNTARY QUIT
1.54%	\$151	323	DEPENDENT CARE
0.00%	\$0	225	COMBINED RESOURCES

**10. STATEWIDE CAUSES OF AGENCY ERROR --- FFY 2016**

In this table, general cause for agency error is ranked by the top three error causing areas

- R No action on reported information
- P Policy or procedure not applied or not correctly applied
- V Inadequate verification
- M Math or transcription error
- F No action on anticipated or known changes
- X Old or invalid data or coding not removed from ASPEN
- O Other
- S ASPEN or CSED systems caused error

	ALL Err	EI	HHC	UEI
R	\$273	\$273	\$0	\$0
P	\$5,832	\$4,167	\$99	\$852
V	\$0	\$0	\$0	\$0
M	\$0	\$0	\$0	\$0
F	\$0	\$0	\$0	\$0
X	\$0	\$0	\$0	\$0
O	\$0	\$0	\$0	\$0
S	\$0	\$0	\$0	\$0
<b>Total</b>	<b>\$6,105</b>	<b>\$4,440</b>	<b>\$99</b>	<b>\$852</b>

**Agency errors with "policy or procedure not applied or not correctly applied" and "no action on reported information" account for 100% of agency caused dollar errors.**

**Errors in "earned income" and "unearned income" elements account for 88% of the agency-caused error rate.**

**11. DOLLAR ERROR BY: HOUSEHOLD SIZE**

	1	2	3	4	5	6+
\$	\$2,052	\$1,844	\$1,376	\$2,438	\$977	\$1,135
%	20.9%	18.8%	14.0%	24.8%	9.9%	11.6%

**12. AVERAGE HOUSEHOLD SIZE**

All Cases	2.2
Correct Cases	2.1
Error Cases	2.7
Recipient Error Cases	2.8

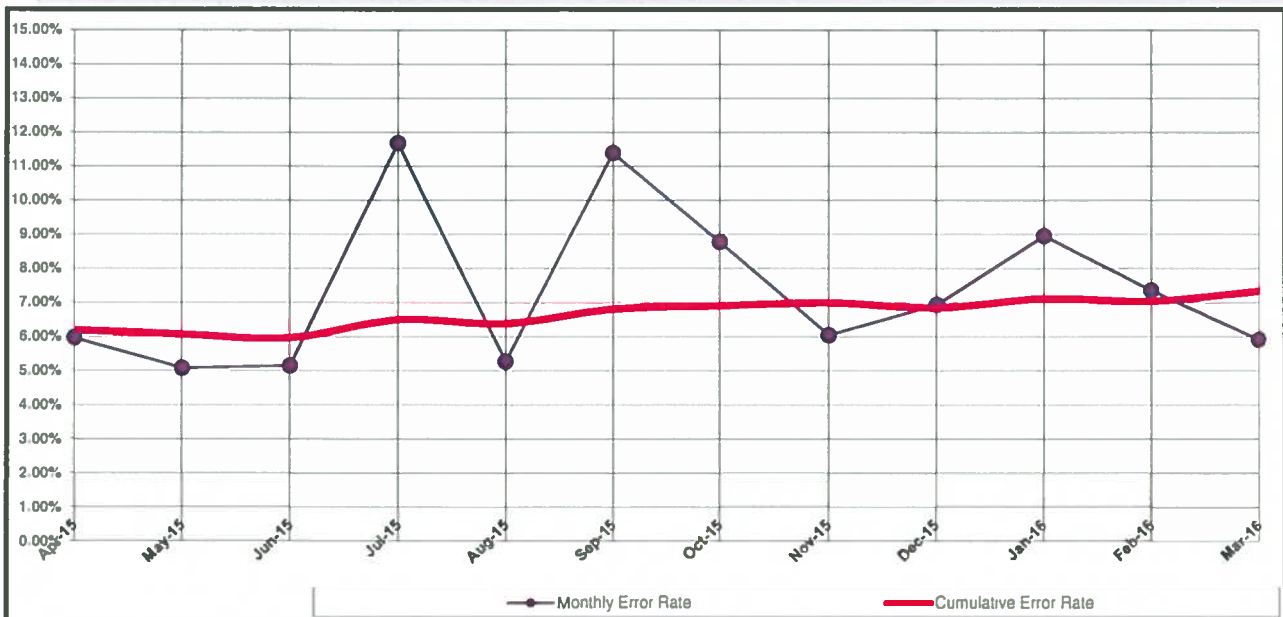
**13. DOLLAR ERROR BY: TIME OF OCCURRENCE**

	\$	%
Approval	\$1,322	13.5%
Recert	\$3,066	31.2%
Change	\$1,449	14.8%
Transitional FS	\$0	0.0%
Interim	\$3,390	34.5%
Annual Report	\$527	5.4%

**14. CASE ERROR BY: TIME OF OCCURRENCE**

	#	%
Approval	11	15.1%
Recert	25	34.2%
Change	9	12.3%
Transitional FS	0	0.0%
Interim	20	27.4%
Annual Report	8	11.0%

**15. ERROR RATES BY: MONTH AND FFY CUMULATIVE**

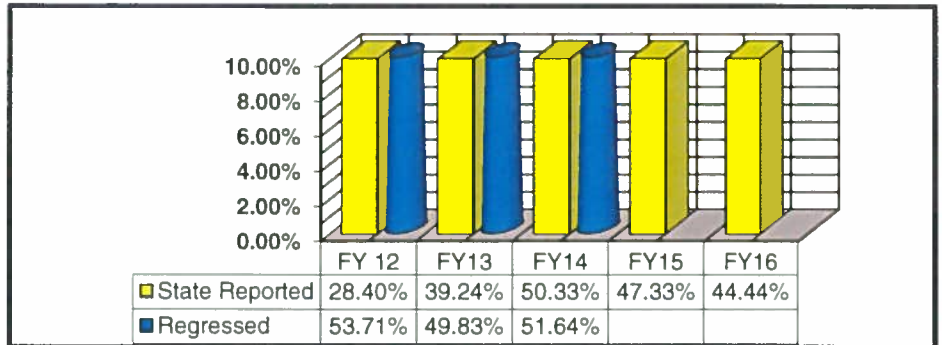


# FFY 2016 Negative Statewide Error Rates

## 1. Cumulative Negative Case Error Rate

Valid	194
Invalid Total	200
Invalid Error	64
Invalid Notice	136
Drop	56
Total Sampled	450
% Invalid Notice	30.22%
% Invalid Error	14.22%
% Invalid Total	44.44%

## 2. State Negative Error Rates



## 3. Regional - Cumulative Negative Error Rates

NE Region		Valid	Invalid	Total	Invalid
04	Colfax	2	0	2	0.0%
10	Guad/DeBaca	1	0	1	0.0%
20	Quay	3	0	3	0.0%
21	Rio Arriba	6	5	11	45.5%
23	Sandoval	8	8	16	50.0%
25	San Miguel	4	3	7	42.9%
26	Santa Fe	15	10	25	40.0%
29	Taos	1	4	5	80.0%
<b>NE Region Totals</b>		<b>40</b>	<b>30</b>	<b>70</b>	<b>42.9%</b>

NW Region		Valid	Invalid	Total	Invalid
17	McKinley	6	10	16	62.5%
24	San Juan	13	11	24	45.8%
27	Sierra	3	3	6	50.0%
28	Socorro	5	4	9	44.4%
32	S. Valencia	2	0	2	0.0%
33	Cibola	2	2	4	50.0%
42	N. Valencia	7	4	11	36.4%
<b>NW Region Totals</b>		<b>38</b>	<b>34</b>	<b>72</b>	<b>47.2%</b>

SE Region		Valid	Invalid	Total	Invalid
03	Chaves	10	6	16	37.5%
05	Curry	5	7	12	58.3%
08	Eddy	4	5	9	55.6%
13	Lea	12	9	21	42.9%
14	Lincoln	3	3	6	50.0%
22	Roosevelt	1	2	3	66.7%
34	Eddy/Artesia	1	2	3	66.7%
<b>SE Region Totals</b>		<b>36</b>	<b>34</b>	<b>70</b>	<b>48.6%</b>

SW Region Totals		Valid	Invalid	Total	Invalid
07	W. Dona Ana	16	6	22	27.3%
09	Grant/Hidalgo	3	4	7	57.1%
16	Luna	4	0	4	0.0%
19	Otero	3	4	7	57.1%
37	E. Dona Ana	4	5	9	55.6%
38	S. Dona Ana	4	4	8	50.0%
<b>SW Region Totals</b>		<b>34</b>	<b>23</b>	<b>57</b>	<b>40.4%</b>

Central Region		Valid	Invalid	Total	Invalid
01	SE Bernalillo	8	10	18	55.6%
35	NW Bernalillo	12	21	33	63.6%
36	SW Bernalillo	16	21	37	56.8%
39	NE Bernalillo	8	25	33	75.8%
30	Torrance	2	2	4	50.0%
<b>Central Region Totals</b>		<b>46</b>	<b>79</b>	<b>125</b>	<b>63.2%</b>

Negative Action Time of Occurrence		
Closure	75	37.5%
Denial	125	62.5%

## 4. Negative Case Element Ranking

Error Elements	Denials	Closures	Invalid	% Of Total		
Notices	79	39.50%	57	28.50%	136	68.00%
Application	25	12.50%	1	0.50%	26	13.00%
Unemployment Compensation	1	0.50%	0	0.00%	1	0.50%
Employment & Training	1	0.50%	0	0.00%	1	0.50%
Combined Net Income	1	0.50%	3	1.50%	4	2.00%
Combined Gross Income	4	2.00%	6	3.00%	10	5.00%
Verification	1	0.50%	2	1.00%	3	1.50%
Work Registration	1	0.50%	0	0.00%	1	0.50%
Wages and Salaries	8	4.00%	1	0.50%	9	4.50%
Household Composition	1	0.50%	1	0.50%	2	1.00%
Student Status	1	0.50%	0	0.00%	1	0.50%



FFY 2016 Application Processing Timeliness

	October 15'	November 15'	December 15'	January 16'	February 16'	March 16'	April 16'	May 16'	June 16'	July 16'	August 16'	September 16'	Avg. Cumulative
<b>Total APT</b>													
Non Expedite Cases	4715	4468	5033	4580	4775	5211	4744	4368	4574				
Non Expedite Timely	4129	3951	4385	3856	4121	4502	4317	3983	4199				
Total Untimely	586	517	648	724	654	709	427	385	375				
Expedite Cases	4962	5252	5177	5686	5119	5215	4900	5012	5386				
Expedite Timely	4769	5116	5012	5534	4971	5098	4797	4686	5175				
Total Untimely	193	136	165	152	148	117	103	326	211				
Total Timely Cases	8898	9067	10210	10266	9894	10426	9644	9380	9960				
Total Cases	9677	9720	9397	9390	9092	9600	9114	8669	9374				
APT	91.95%	93.28%	92.04%	91.47%	91.89%	92.08%	95.40%	92.43%	94.12%				
<b>Total APT (excluding DHG Related Cases)</b>													
Non Expedite Cases	4715	4468	5033	4580	4775	5211	4744	4368	4574				
Non Expedite Timely	4129	3951	4385	3856	4121	4502	4317	3983	4199				
Total Untimely	586	517	648	724	654	709	427	385	375				
Expedite Cases	4962	5252	5177	5686	5119	5215	4900	5012	5386				
Expedite Timely	4769	5116	5012	5534	4971	5098	4797	4686	5175				
Total Untimely	193	136	165	152	148	117	103	326	211				
Total Timely Cases	8898	9067	10210	10266	9894	10426	9644	9380	9960				
Total Cases	9677	9720	9397	9390	9092	9600	9114	8669	9374				
DHG Non Expedite	345	371	413	464	387	463	342	312	263				
DHG Expedite	28	15	39	20	16	23	16	104	158				
Total DHG Cases	373	386	452	484	403	486	358	416	421				
APT	95.64%	97.14%	96.30%	95.99%	95.80%	97.56%	98.15%	96.71%	98.27%				

FFY 2016 SNAP  
Non Expedite Application Processing Timeliness

	October 15'	November 15'	December 15'	January 16'	February 16'	March 16'	April 16'	May 16'	June 16'	July 16'	August 16'	September 16'	Avg. Cumulative
<b>NW Region 1</b>													
Cibola	100.0%	98.7%	97.6%	98.4%	95.7%	100.0%	98.2%	100.0%	97.8%				98.5%
McKinley	94.4%	98.6%	95.1%	96.6%	96.8%	99.4%	95.7%	99.0%	92.4%				96.4%
San Juan	97.6%	96.9%	96.9%	93.2%	97.8%	99.1%	98.3%	99.7%	89.2%				96.5%
Sierra	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%				100.0%
Socorro	98.1%	100.0%	100.0%	98.2%	97.8%	94.8%	100.0%	100.0%	98.2%				98.6%
Valencia North	96.3%	92.9%	91.7%	96.4%	96.6%	92.2%	94.1%	98.9%	89.0%				94.2%
Valencia South	95.5%	98.4%	95.5%	94.3%	89.0%	88.2%	100.0%	95.1%	95.8%				94.6%
<b>NW Region 1 Total</b>	<b>97.0%</b>	<b>97.5%</b>	<b>96.2%</b>	<b>95.6%</b>	<b>96.7%</b>	<b>97.4%</b>	<b>97.5%</b>	<b>99.2%</b>	<b>92.4%</b>				<b>96.6%</b>
<b>NE Region 2</b>													
Colfax	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	88.6%				98.7%
Guadalupe	95.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	94.1%	100.0%				98.8%
Quay	100.0%	100.0%	100.0%	95.0%	96.7%	100.0%	100.0%	100.0%	95.5%				98.6%
Rio Arriba	93.6%	98.3%	92.1%	94.9%	91.9%	97.7%	98.1%	99.0%	93.6%				95.5%
San Miguel	98.8%	96.3%	99.0%	100.0%	97.5%	98.8%	97.3%	98.6%	93.0%				97.7%
Sandoval	93.1%	94.8%	97.6%	98.1%	98.1%	98.0%	99.5%	96.3%	94.0%				96.6%
Santa Fe	93.4%	96.4%	97.5%	96.0%	97.4%	98.5%	99.2%	97.3%	92.2%				96.4%
Taos	98.0%	96.8%	99.1%	97.6%	96.5%	93.8%	100.0%	100.0%	96.1%				97.5%
<b>NE Region 2 Total</b>	<b>95.0%</b>	<b>96.6%</b>	<b>97.4%</b>	<b>97.3%</b>	<b>96.8%</b>	<b>97.9%</b>	<b>99.1%</b>	<b>97.9%</b>	<b>93.4%</b>				<b>96.8%</b>
<b>Central Region 3</b>													
NE Bernalillo	95.3%	92.9%	86.0%	78.7%	80.1%	95.1%	97.4%	98.6%	85.7%				90.0%
NW Bernalillo	94.8%	95.0%	92.9%	92.3%	87.8%	95.6%	99.2%	96.6%	84.2%				93.2%
SE Bernalillo	91.2%	91.0%	92.1%	90.2%	91.7%	94.1%	94.1%	94.7%	89.2%				92.0%
SW Bernalillo	97.3%	98.4%	95.5%	97.5%	95.6%	98.3%	98.2%	97.0%	90.4%				96.5%
Torrance	96.4%	96.2%	98.4%	93.0%	90.2%	95.8%	100.0%	100.0%	91.7%				95.7%
<b>Cen. Region 3 Total</b>	<b>94.9%</b>	<b>94.6%</b>	<b>91.2%</b>	<b>89.0%</b>	<b>88.1%</b>	<b>95.9%</b>	<b>97.4%</b>	<b>97.1%</b>	<b>87.5%</b>				<b>92.9%</b>
<b>SE Region 4</b>													
Chaves	97.4%	96.1%	99.0%	99.4%	99.4%	99.0%	99.5%	98.8%	95.1%				98.2%
Curry	89.7%	100.0%	88.1%	87.1%	97.5%	97.1%	99.3%	98.2%	97.2%				94.9%
Eddy Artesia	94.9%	94.6%	97.7%	97.6%	94.9%	94.9%	100.0%	98.1%	100.0%				97.0%
Eddy Carlsbad	86.5%	95.1%	100.0%	95.7%	94.1%	93.2%	98.1%	99.1%	94.1%				95.1%
Lea	73.8%	94.2%	91.7%	90.6%	84.6%	95.9%	96.3%	98.4%	91.9%				90.8%
Lincoln	100.0%	100.0%	98.6%	100.0%	97.8%	100.0%	100.0%	100.0%	89.5%				98.4%
Roosevelt	89.2%	97.7%	92.1%	93.0%	96.4%	95.0%	100.0%	100.0%	91.5%				95.0%
<b>SE Region 4 Total</b>	<b>88.0%</b>	<b>96.4%</b>	<b>95.5%</b>	<b>93.9%</b>	<b>94.3%</b>	<b>96.6%</b>	<b>98.6%</b>	<b>98.7%</b>	<b>94.2%</b>				<b>95.1%</b>
<b>SW Region 5</b>													
East Dona Ana	100.0%	99.5%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	96.0%				99.5%
Grant	96.5%	96.9%	100.0%	100.0%	100.0%	100.0%	100.0%	98.5%	95.3%				98.6%
Luna	94.4%	99.0%	95.3%	96.3%	96.3%	98.6%	97.1%	100.0%	89.6%				96.3%
Otero	100.0%	99.2%	98.5%	98.1%	100.0%	100.0%	99.0%	98.9%	87.0%				97.9%
South Dona Ana	98.5%	99.4%	100.0%	98.8%	98.6%	95.6%	97.6%	99.2%	96.1%				98.2%
West Dona Ana	98.3%	99.6%	100.0%	100.0%	100.0%	100.0%	99.4%	98.7%	96.4%				99.2%
<b>SW Region 5 Total</b>	<b>98.5%</b>	<b>99.2%</b>	<b>99.3%</b>	<b>99.2%</b>	<b>99.4%</b>	<b>99.0%</b>	<b>99.0%</b>	<b>99.4%</b>	<b>94.4%</b>				<b>98.6%</b>
<b>STATE TOTAL</b>	<b>94.9%</b>	<b>96.7%</b>	<b>95.3%</b>	<b>94.3%</b>	<b>94.4%</b>	<b>97.2%</b>	<b>98.2%</b>	<b>98.3%</b>	<b>91.8%</b>				<b>95.7%</b>

\*Beginning June 2016, DHG impacted cases are included

FFY 2016 SNAP  
Expedite Application Processing Timeliness

	October 15'	November 15'	December 15'	January 16'	February 16'	March 16'	April 16'	May 16'	June 16'	July 16'	August 16'	September 16'	Avg. Cumulative
<b>NW Region 1</b>													
Cibola	96.9%	96.5%	95.0%	98.8%	100.0%	96.5%	100.0%	100.0%	98.0%				98.0%
McKinley	95.4%	97.1%	96.2%	100.0%	98.5%	98.9%	98.7%	100.0%	98.9%				98.2%
San Juan	92.8%	98.9%	98.0%	95.1%	92.0%	97.5%	96.8%	98.9%	97.5%				96.4%
Sierra	100.0%	100.0%	100.0%	98.0%	100.0%	100.0%	100.0%	97.0%	100.0%				99.4%
Socorro	98.3%	100.0%	100.0%	98.0%	100.0%	100.0%	100.0%	98.2%	100.0%				99.4%
Valencia North	95.8%	97.9%	98.9%	99.3%	99.1%	98.0%	99.1%	99.0%	95.8%				98.1%
Valencia South	100.0%	95.3%	97.6%	98.8%	100.0%	100.0%	98.1%	100.0%	98.2%				98.7%
<b>NW Region 1 Total</b>	<b>95.5%</b>	<b>98.0%</b>	<b>97.8%</b>	<b>97.6%</b>	<b>96.2%</b>	<b>98.2%</b>	<b>98.1%</b>	<b>99.2%</b>	<b>97.8%</b>				<b>97.6%</b>
<b>NE Region 2</b>													
Colfax	97.2%	100.0%	100.0%	94.6%	100.0%	100.0%	96.4%	100.0%	100.0%				98.7%
Guadalupe	100.0%	100.0%	100.0%	91.7%	100.0%	100.0%	100.0%	100.0%	100.0%				99.1%
Quay	96.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%				99.6%
Rio Arriba	99.4%	98.9%	99.4%	99.1%	99.5%	98.8%	100.0%	99.5%	96.5%				99.0%
San Miguel	99.0%	99.0%	97.6%	100.0%	98.7%	99.0%	97.9%	98.7%	98.2%				98.7%
Sandoval	99.1%	98.7%	100.0%	99.0%	98.2%	99.0%	99.7%	99.4%	98.3%				99.0%
Santa Fe	98.8%	98.3%	98.8%	98.3%	99.6%	99.6%	98.7%	97.8%	96.6%				98.5%
Taos	98.8%	100.0%	97.1%	98.6%	97.6%	98.8%	97.6%	97.6%	97.5%				98.2%
<b>NE Region 2 Total</b>	<b>98.9%</b>	<b>98.9%</b>	<b>99.0%</b>	<b>98.7%</b>	<b>98.9%</b>	<b>99.2%</b>	<b>99.1%</b>	<b>98.8%</b>	<b>97.6%</b>				<b>98.8%</b>
<b>Central Region 3</b>													
NE Bernalillo	94.1%	95.7%	93.4%	95.6%	95.3%	95.2%	96.3%	97.5%	89.9%				94.8%
NW Bernalillo	97.9%	97.6%	98.3%	99.6%	98.8%	99.1%	98.5%	99.5%	95.7%				98.3%
SE Bernalillo	94.0%	96.4%	96.7%	96.4%	96.5%	97.1%	96.6%	98.7%	92.6%				96.1%
SW Bernalillo	92.8%	94.3%	96.0%	95.0%	96.4%	96.9%	96.6%	95.9%	94.9%				95.4%
Torrance	97.3%	100.0%	100.0%	98.7%	94.7%	97.7%	98.7%	100.0%	93.9%				97.9%
<b>Cen. Region 3 Total</b>	<b>95.0%</b>	<b>96.3%</b>	<b>96.1%</b>	<b>96.8%</b>	<b>96.7%</b>	<b>97.0%</b>	<b>97.1%</b>	<b>98.0%</b>	<b>93.0%</b>				<b>96.2%</b>
<b>SE Region 4</b>													
Chaves	98.5%	98.6%	97.6%	97.7%	99.4%	98.0%	99.4%	98.8%	98.1%				98.5%
Curry	100.0%	100.0%	98.2%	95.8%	98.2%	99.5%	99.4%	99.5%	98.1%				98.7%
Eddy Artesia	97.9%	95.1%	100.0%	100.0%	97.9%	100.0%	100.0%	100.0%	97.4%				98.7%
Eddy Carlsbad	93.8%	94.8%	97.7%	98.2%	96.9%	98.3%	97.6%	98.3%	96.3%				96.9%
Lea	98.4%	97.8%	99.5%	96.4%	97.2%	97.1%	98.5%	99.6%	97.0%				97.9%
Lincoln	97.4%	95.6%	100.0%	100.0%	92.3%	100.0%	100.0%	100.0%	97.6%				98.1%
Roosevelt	90.2%	96.8%	96.9%	90.1%	98.5%	100.0%	96.2%	100.0%	100.0%				96.5%
<b>SE Region 4 Total</b>	<b>97.3%</b>	<b>97.6%</b>	<b>98.5%</b>	<b>96.6%</b>	<b>97.7%</b>	<b>98.5%</b>	<b>98.8%</b>	<b>99.3%</b>	<b>97.6%</b>				<b>98.0%</b>
<b>SW Region 5</b>													
East Dona Ana	95.8%	100.0%	96.9%	100.0%	97.5%	99.3%	99.4%	100.0%	99.3%				98.7%
Grant	97.3%	99.3%	100.0%	98.5%	100.0%	99.2%	100.0%	100.0%	100.0%				99.4%
Luna	100.0%	98.8%	97.7%	100.0%	97.1%	98.6%	100.0%	98.2%	98.8%				98.8%
Otero	100.0%	99.3%	100.0%	99.3%	99.2%	100.0%	99.2%	100.0%	97.9%				99.4%
South Dona Ana	97.9%	98.9%	96.8%	100.0%	95.1%	98.2%	97.5%	98.0%	97.2%				97.7%
West Dona Ana	98.2%	99.6%	99.0%	98.8%	98.2%	98.5%	99.0%	99.5%	94.9%				98.4%
<b>SW Region 5 Total</b>	<b>98.1%</b>	<b>99.4%</b>	<b>98.5%</b>	<b>99.3%</b>	<b>98.0%</b>	<b>98.9%</b>	<b>99.2%</b>	<b>99.4%</b>	<b>97.5%</b>				<b>98.7%</b>
<b>STATE TOTAL</b>	<b>96.7%</b>	<b>97.7%</b>	<b>97.6%</b>	<b>97.7%</b>	<b>97.4%</b>	<b>98.1%</b>	<b>98.2%</b>	<b>98.8%</b>	<b>96.1%</b>				<b>97.6%</b>

\*Beginning June 2016, DHG impacted cases are included

June 2016 Expedite Timeliness

<i>Timeliness Including Total Cases</i>	<i>June 2016</i>	<i>*Cases Impacted by Court Order</i>	<i>June 2016</i>	<i>Timeliness excluding Cases Impacted by DHG Court Or-1</i>	<i>June 2016</i>
<b>NW Region 1</b>		<b>NW Region 1</b>		<b>NW Region 1</b>	
Cibola	98.0%	Cibola	2.0%	Cibola	100.0%
McKinley	98.9%	McKinley	0.5%	McKinley	99.4%
San Juan	97.5%	San Juan	2.5%	San Juan	100.0%
Sierra	100.0%	Sierra	0.0%	Sierra	100.0%
Socorro	100.0%	Socorro	0.0%	Socorro	100.0%
Valencia North	95.8%	Valencia North	2.5%	Valencia North	98.3%
Valencia South	98.2%	Valencia South	1.8%	Valencia South	100.0%
<b>NW Region 1 Total</b>	<b>97.8%</b>	<b>NW Region 1 Total</b>	<b>1.9%</b>	<b>NW Region 1 Total</b>	<b>99.7%</b>
<b>NE Region 2</b>		<b>NE Region 2</b>		<b>NE Region 2</b>	
Colfax	100.0%	Colfax	0.0%	Colfax	100.0%
Guadalupe	100.0%	Guadalupe	0.0%	Guadalupe	100.0%
Quay	100.0%	Quay	0.0%	Quay	100.0%
Rio Arriba	96.5%	Rio Arriba	2.9%	Rio Arriba	99.4%
San Miguel	98.2%	San Miguel	0.9%	San Miguel	99.1%
Sandoval	98.3%	Sandoval	0.2%	Sandoval	98.5%
Santa Fe	96.6%	Santa Fe	2.1%	Santa Fe	98.7%
Taos	97.5%	Taos	1.2%	Taos	98.7%
<b>NE Region 2 Total</b>	<b>97.6%</b>	<b>NE Region 2 Total</b>	<b>1.3%</b>	<b>NE Region 2 Total</b>	<b>98.9%</b>
<b>Central Region 3</b>		<b>Central Region 3</b>		<b>Central Region 3</b>	
NE Bernalillo	89.9%	NE Bernalillo	7.9%	NE Bernalillo	97.8%
NW Bernalillo	95.7%	NW Bernalillo	3.0%	NW Bernalillo	98.7%
SE Bernalillo	92.6%	SE Bernalillo	4.7%	SE Bernalillo	97.3%
SW Bernalillo	94.9%	SW Bernalillo	4.1%	SW Bernalillo	99.0%
Torrance	93.9%	Torrance	6.1%	Torrance	100.0%
<b>Cen. Region 3 Total</b>	<b>93.0%</b>	<b>Cen. Region 3 Total</b>	<b>5.3%</b>	<b>Cen. Region 3 Total</b>	<b>98.3%</b>
<b>SE Region 4</b>		<b>SE Region 4</b>		<b>SE Region 4</b>	
Chaves	98.1%	Chaves	1.9%	Chaves	100.0%
Curry	98.1%	Curry	1.9%	Curry	100.0%
Eddy Artesia	97.4%	Eddy Artesia	2.6%	Eddy Artesia	100.0%
Eddy Carlsbad	96.3%	Eddy Carlsbad	2.9%	Eddy Carlsbad	99.2%
Lea	97.0%	Lea	2.6%	Lea	99.6%
Lincoln	97.6%	Lincoln	2.4%	Lincoln	100.0%
Roosevelt	100.0%	Roosevelt	0.0%	Roosevelt	100.0%
<b>SE Region 4 Total</b>	<b>97.6%</b>	<b>SE Region 4 Total</b>	<b>2.2%</b>	<b>SE Region 4 Total</b>	<b>99.8%</b>
<b>SW Region 5</b>		<b>SW Region 5</b>		<b>SW Region 5</b>	
East Dona Ana	99.3%	East Dona Ana	0.0%	East Dona Ana	99.3%
Grant	100.0%	Grant	0.0%	Grant	100.0%
Luna	98.8%	Luna	1.2%	Luna	100.0%
Otero	97.9%	Otero	2.1%	Otero	100.0%
South Dona Ana	97.2%	South Dona Ana	1.8%	South Dona Ana	99.0%
West Dona Ana	94.9%	West Dona Ana	2.7%	West Dona Ana	97.6%
<b>SW Region 5 Total</b>	<b>97.5%</b>	<b>SW Region 5 Total</b>	<b>1.5%</b>	<b>SW Region 5 Total</b>	<b>99.0%</b>
<b>STATE TOTAL</b>	<b>96.1%</b>	<b>STATE TOTAL</b>	<b>2.9%</b>	<b>STATE TOTAL</b>	<b>99.0%</b>

\*Retro-active months due to court order-cases processed back to date suspended.

June 2016 Non Expedite Timeliness

<i>Timeliness Including Total Cases</i>	<i>June 2016</i>	<i>*Cases Impacted by Court Order</i>	<i>June 2016</i>	<i>Timeliness excluding Cases Impacted by DHG Court Orr</i>	<i>June 2016</i>
<b>NW Region 1</b>		<b>NW Region 1</b>		<b>NW Region 1</b>	
Cibola	97.8%	Cibola	2.2%	Cibola	100.0%
McKinley	92.4%	McKinley	5.3%	McKinley	97.7%
San Juan	89.2%	San Juan	7.0%	San Juan	96.2%
Sierra	100.0%	Sierra	0.0%	Sierra	100.0%
Socorro	98.2%	Socorro	1.8%	Socorro	100.0%
Valencia North	89.0%	Valencia North	7.7%	Valencia North	96.7%
Valencia South	95.8%	Valencia South	4.2%	Valencia South	100.0%
<b>NW Region 1 Total</b>	<b>92.4%</b>	<b>NW Region 1 Total</b>	<b>5.3%</b>	<b>NW Region 1 Total</b>	<b>97.7%</b>
<b>NE Region 2</b>		<b>NE Region 2</b>		<b>NE Region 2</b>	
Colfax	88.6%	Colfax	11.4%	Colfax	100.0%
Guadalupe	100.0%	Guadalupe	0.0%	Guadalupe	100.0%
Quay	95.5%	Quay	0.0%	Quay	95.5%
Rio Arriba	93.6%	Rio Arriba	3.6%	Rio Arriba	97.2%
San Miguel	93.0%	San Miguel	5.5%	San Miguel	98.5%
Sandoval	94.0%	Sandoval	6.0%	Sandoval	100.0%
Santa Fe	92.2%	Santa Fe	5.8%	Santa Fe	98.0%
Taos	96.1%	Taos	3.9%	Taos	100.0%
<b>NE Region 2 Total</b>	<b>93.4%</b>	<b>NE Region 2 Total</b>	<b>5.4%</b>	<b>NE Region 2 Total</b>	<b>98.8%</b>
<b>Central Region 3</b>		<b>Central Region 3</b>		<b>Central Region 3</b>	
NE Bernalillo	85.7%	NE Bernalillo	11.8%	NE Bernalillo	97.5%
NW Bernalillo	84.2%	NW Bernalillo	10.4%	NW Bernalillo	94.6%
SE Bernalillo	89.2%	SE Bernalillo	4.0%	SE Bernalillo	93.2%
SW Bernalillo	90.4%	SW Bernalillo	5.4%	SW Bernalillo	95.8%
Torrance	91.7%	Torrance	8.3%	Torrance	100.0%
<b>Cent. Region 3 Total</b>	<b>87.5%</b>	<b>Cent. Region 3 Total</b>	<b>8.2%</b>	<b>Cent. Region 3 Total</b>	<b>95.7%</b>
<b>SE Region 4</b>		<b>SE Region 4</b>		<b>SE Region 4</b>	
Chaves	95.1%	Chaves	3.2%	Chaves	98.3%
Curry	97.2%	Curry	0.9%	Curry	98.1%
Eddy Artesia	100.0%	Eddy Artesia	0.0%	Eddy Artesia	100.0%
Eddy Carlsbad	94.1%	Eddy Carlsbad	1.9%	Eddy Carlsbad	96.0%
Lea	91.9%	Lea	5.8%	Lea	97.7%
Lincoln	89.5%	Lincoln	7.6%	Lincoln	97.1%
Roosevelt	91.5%	Roosevelt	4.1%	Roosevelt	95.6%
<b>SE Region 4 Total</b>	<b>94.2%</b>	<b>SE Region 4 Total</b>	<b>3.5%</b>	<b>SE Region 4 Total</b>	<b>97.7%</b>
<b>SW Region 5</b>		<b>SW Region 5</b>		<b>SW Region 5</b>	
East Dona Ana	96.0%	East Dona Ana	4.0%	East Dona Ana	100.0%
Grant	95.3%	Grant	4.7%	Grant	100.0%
Luna	89.6%	Luna	0.0%	Luna	89.6%
Otero	87.0%	Otero	13.0%	Otero	100.0%
South Dona Ana	96.1%	South Dona Ana	0.0%	South Dona Ana	96.1%
West Dona Ana	96.4%	West Dona Ana	3.2%	West Dona Ana	99.6%
<b>SW Region 5 Total</b>	<b>94.4%</b>	<b>SW Region 5 Total</b>	<b>3.8%</b>	<b>SW Region 5 Total</b>	<b>98.2%</b>
<b>STATE TOTAL</b>	<b>91.8%</b>	<b>STATE TOTAL</b>	<b>5.6%</b>	<b>STATE TOTAL</b>	<b>97.4%</b>

\*Retro-active months due to court order-cases processed back to date suspended.

	October 15'	November 15'	December 15'	January 16'	February 16'	March 16'	April 16'	May 16'	June 16'	July 15'	August 16'	September 16'	Yearly Average
<b>NE Region</b>													
Colfax	100.0%	100.0%				100.0%							100.0%
Guadalupe	100.0%												100.0%
Quay													
Rio Arriba	100.0%			100.0%	33.3%								66.7%
Sandoval	100.0%	100.0%	75.0%	0.0%	0.0%	66.7%							69.2%
San Miguel	100.0%	100.0%		100.0%		100.0%							100.0%
Santa Fe	100.0%	100.0%	75.0%	100.0%	100.0%	100.0%							90.9%
Taos			100.0%	0.0%	100.0%								66.7%
<b>NE Region TOTAL</b>	<b>100.0%</b>	<b>100.0%</b>	<b>80.0%</b>	<b>71.4%</b>	<b>80.0%</b>	<b>85.7%</b>							<b>81.8%</b>
<b>NW Region</b>													
Cibola		100.0%			100.0%	100.0%							100.0%
McKinley	100.0%	50.0%	80.0%	75.0%	0.0%	100.0%							70.0%
San Juan	80.0%	100.0%	66.7%	100.0%		66.7%							81.3%
Sierra		100.0%	100.0%										100.0%
Socorro					100.0%	100.0%							100.0%
Valencia South	100.0%	100.0%	100.0%	100.0%		100.0%							100.0%
Valencia North	100.0%	100.0%	66.7%	100.0%		100.0%							88.9%
<b>NW Region TOTAL</b>	<b>91.7%</b>	<b>82.4%</b>	<b>78.6%</b>	<b>87.5%</b>	<b>75.0%</b>	<b>91.7%</b>							<b>85.1%</b>
<b>SW Region</b>													
Dona Ana (West)	100.0%	75.0%	100.0%	85.7%	100.0%	80.0%							86.4%
Dona Ana (East)	100.0%	100.0%		100.0%	100.0%	100.0%							100.0%
Dona Ana (South)	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%							100.0%
Grant/Hidalgo	0.0%	66.7%			100.0%	100.0%							66.7%
Luna	75.0%												75.0%
Otero	100.0%	100.0%	100.0%	100.0%		100.0%							100.0%
<b>SW Region Total</b>	<b>85.7%</b>	<b>84.6%</b>	<b>100.0%</b>	<b>91.7%</b>	<b>100.0%</b>	<b>90.9%</b>							<b>91.0%</b>
<b>SE Region</b>													
Chaves	100.0%		75.0%	50.0%	100.0%								81.8%
Curry			100.0%	0.0%	100.0%	100.0%							83.3%
Eddy	100.0%	100.0%	100.0%		100.0%								100.0%
Eddy (Artesia)	0.0%		100.0%		100.0%								75.0%
Lea	100.0%		100.0%		100.0%	100.0%							100.0%
Lincoln	0.0%		0.0%		100.0%								33.3%
Roosevelt		100.0%	100.0%			100.0%							100.0%
<b>SE Region Total</b>	<b>75.0%</b>	<b>100.0%</b>	<b>81.8%</b>	<b>33.3%</b>	<b>100.0%</b>	<b>100.0%</b>							<b>84.2%</b>
<b>Central Region</b>													
Bernalillo (NE)	75.0%	100.0%	50.0%	81.8%	70.0%	100.0%							80.0%
Bernalillo (NW)	62.5%	100.0%	50.0%	80.0%	100.0%	75.0%							72.7%
Bernalillo (SE)	80.0%	75.0%	100.0%	100.0%	75.0%	100.0%							88.5%
Bernalillo (SW)	100.0%	75.0%	85.7%	100.0%	100.0%	75.0%							88.0%
Torrance						100.0%							
<b>Central Region Total</b>	<b>72.2%</b>	<b>85.7%</b>	<b>82.4%</b>	<b>87.5%</b>	<b>76.5%</b>	<b>90.0%</b>							<b>82.7%</b>
<b>STATE TOTAL</b>	<b>83.1%</b>	<b>86.8%</b>	<b>82.5%</b>	<b>83.3%</b>	<b>83.7%</b>	<b>90.7%</b>							<b>85.0%</b>