STATE PURCHASING DIVISION OF THE GENERAL SERVICES DEPARTMENT AND

The New Mexico Human Services Department

REQUEST FOR PROPOSALS (RFP)

Child Support Enforcement Division Customer Support Service Center



RFP# 60-630-15-30594 AMENDMENT ONE

Issued: December 11, 2015

Proposals Due: February 12, 2016

Request for Proposal Number 16-630-8000-6000 is amended as described herein:

Change on Page 14

From:

3. Pre-Proposal Conference

A pre-proposal conference will be held as indicated in the sequence of events beginning at 2:00 pm Mountain Standard Time in the HSD ITD Main Conference Room located at 1301 Siler Road, Building B/C, Santa Fe, New Mexico. Potential Offeror(s) are encouraged to submit written questions in advance of the conference to the Procurement Manager (see Section I, Paragraph D). The identity of the organization submitting the question(s) will not be revealed. Additional written questions may be submitted at the conference. All written questions will be addressed in writing on the date listed in the Sequence of Events. A public log will be kept of the names of potential Offeror(s) that attended the pre-proposal conference.

Attendance at the pre-proposal conference is highly recommended, but not a prerequisite for submission of a proposal.

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Telephonic Participation: Potential Offerors will have the chance to participate in the pre-proposal conference telephonically. The number to call in and participate telephonically is 1-866-941-8436. When calling in the potential offerors will be prompted to enter a passcode. That passcode is 163958.