



Michelle Lujan Grisham, Governor  
David R. Scrase, M.D., Secretary  
Nicole Comeaux, J.D., M.P.H, Director

May 6, 2021

RE: Tribal Notification to Request Advice and Comments Letter 21-11: New Mexico Managed Care Quality Strategy (Quality Strategy)

Dear Tribal Leadership, Indian Health Service, Tribal Health Providers, and Other Interested Parties:

Seeking advice and comments from New Mexico's Indian Nations, Tribes, Pueblos and their health care providers is an important component of the government-to-government relationship with the State of New Mexico. In accordance with the New Mexico Human Services Department's (HSD's) Tribal Notification to Request Advice and Comments process, this letter is to inform you that HSD, through the Medical Assistance Division (MAD), is accepting written comments until **5:00 p.m., Mountain Time (MT) on June 9, 2021** regarding the New Mexico Medicaid Managed Care Program, Quality Strategy (NM Quality Strategy 2021 draft).

**The Department is proposing to amend the Quality Strategy as follows:** As required by the Code of Federal Regulations, the Quality Strategy must be reviewed and updated as needed, but no less than once every 3 years. The goal of the Quality Strategy is to ensure that New Mexico's Managed Care Program continues to drive towards improving healthcare service delivery and outcomes. Through established standards and a variety of mechanisms, the Quality Strategy will serve as the State's blueprint for monitoring and assessing the Managed Care Organizations, holding them accountable for improving outcomes. HSD is revising the Quality Strategy to integrate recent CMS feedback and to better align quality metrics with the program enhancements.

**Estimated Total Financial Impact: See below.**

**Tribal Impact:** HSD does not anticipate a service or financial impact to Indian Nations, Tribes, Pueblos and their healthcare providers.

### **Tribal Advice and Comments**

Tribes and tribal healthcare providers may view the proposed Quality Strategy on the HSD webpage at: <https://www.hsd.state.nm.us/wp-content/uploads/2021-Quality-Strategy-Draft.pdf> and <https://www.hsd.state.nm.us/providers/written-tribal-notification-letters/>. **Notification Letter 21-11.**

A written copy of these documents may be requested by contacting the HSD Medical Assistance Division (HSD/MAD) in Santa Fe at (505) 827-1337.

## Important Dates

**Written advice and comments must be received no later than 5:00 p.m. MT on June 9, 2021.**

Please send your advice, comments or questions to the MAD Native American Liaison, Theresa Belanger, at (505) 670-8067 or by email to [theresa.belanger@state.nm.us](mailto:theresa.belanger@state.nm.us).

All comments and responses will be compiled and made available after June 16, 2021

Sincerely,



Nicole Comeaux, J.D., M.P.H, Director  
Medical Assistance Division