



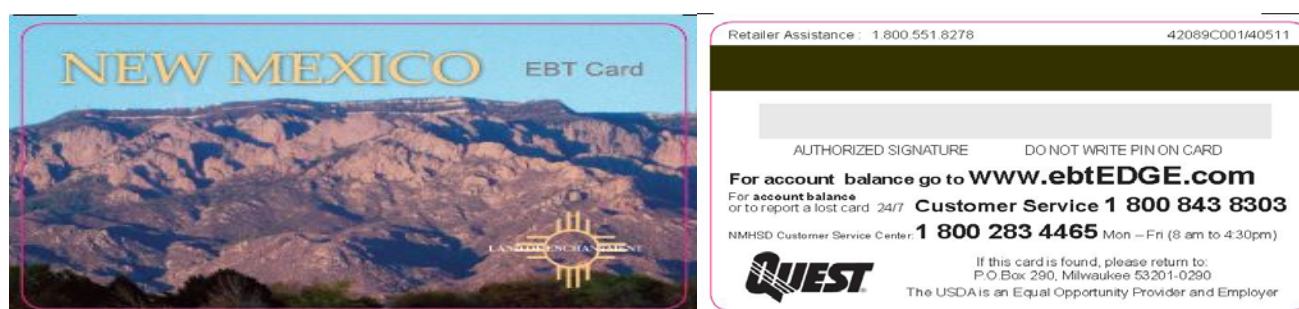
Attention: EBT Customers

EBT card Outage Saturday, February 21, 2015 from 10:00pm to Sunday, February 22, 2015 at 7:00am

Beginning on **Saturday, February 21, 2015 at 10:00pm** the NM Human Services Department will switch to a new vendor to process EBT transactions.

During this transition:

- Purchases with EBT cards will not be available beginning at 10:00pm on Saturday night, February 21, 2015 until Sunday, February 22, 2015 at 7:00am.
- Customers are urged to plan ahead and complete food purchases **BEFORE** 10:00pm on February 21st 2015.
- Normal EBT purchases will resume the morning of February 22, 2015 at approximately 7:00 am.
- If you have an active EBT card you will not be required to select a new PIN. Your existing PIN will work as usual.
- The phone number to select a PIN and access EBT account information will remain the same, **1-800-283-4465**.
- The new website to access your account information is www.ebtEdge.com. You will need your card number and your PIN number to login



Information from the Human Services Department is also available via the following social media sites:



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