



Bill Richardson, Governor

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Human Services Department Issues Warning About Potential Fraudulent Phone Calls

Santa Fe, New Mexico – The New Mexico Human Services Department is warning New Mexico residents about potential fraudulent phone calls being made to New Mexicans claiming to be on behalf of the Child Support Enforcement Division.

This afternoon one New Mexico resident reported to the department that he received a call from a woman claiming to be with the child support customer service center and requested his social security number.

“We want every New Mexican to know that the Child Support Enforcement Division does not request social security numbers from our customers over the phone,” said Pamela Hyde Human Services Department Secretary. “If they receive a call from someone requesting this information they should simply hang up and by all means do not give out any personal information.”

The department has filed a police report with the State Police and also with the Attorney General’s Consumer Fraud Division.

The Child Support Enforcement Division does make outbound calls to customers as courtesy reminders for appointments with caseworkers, court dates and child support payments due. In no instance would they request a social security number during those calls.

Anyone who has a question about their child support case or wants to report a potential fraudulent call can call the CSED Customer Service Center at 1-800-288-7207 in New Mexico or 1-800-585-7631 outside of New Mexico.

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