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For Immediate Release

Human Services Department Offices Will Have Limited Computer Access This Week for Computer Updates

Clients without Appointments or without an Emergency are asked to Delay Visits until Next Week

Santa Fe, New Mexico – The New Mexico Human Services Department (HSD) is conducting computer updates to its 2,000 plus computers across the state beginning tomorrow. The updates mean that the computers in the 55 Income Support Division and Child Support Division field offices, as well as central offices across the state, will have limited access to the network.

“We are asking that clients who do not have appointments or do not have an emergency to please wait to visit our offices until next week if at all possible,” said Pamela Hyde, HSD Secretary. “The Human Services Department staff will do as much as possible with limited use of computers to assist clients who are visiting during the computer down time.”

HSD staff will be assisting clients who visit the offices during the computer updates manually, which means not all services will be available during that time.

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