

NEW MEXICO HUMAN SERVICES DEPARTMENT P.O. Box 2348 Santa Fe, New Mexico 87504-2348

**Bill Richardson** *Governor*  Pamela S. Hyde, J.D. Secretary

Contact: Betina Gonzales McCracken (505) 476-6205

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## Human Services Department Offers Temporary Drop-Off Site for Santa Fe County Residents

*Santa Fe, New Mexico* – The New Mexico Human Services Department is now offering a temporary, convenient, in town "drop-off" site for Santa Fe County residents who use public transportation and want to submit paper work for income support services.

The "drop-off" site is located at Pollon Plaza, 2009 South Pacheco, near St. Michael's Dr and is open Monday through Friday from 8:00 a.m. to 5:00 p.m.

"The new drop-off site will allow customers needing to submit applications, proof of income or other necessary documents to qualify for services, a more convenient location to do so," said Katie Falls, HSD Deputy Secretary.

Since the new Santa Fe County Income Support office opened south of town, at 39 Plaza La Prensa, in October 2008, some customers who use public transportation have found it difficult to visit. Public transportation to the new office will be available later this year. When that service begins the "drop-off" site will no longer be available at Pollon Plaza.

When dropping off paperwork at Pollon Plaza, clients are asked to follow the new, easy-to-use instructions posted in the lobby to ensure their paperwork quickly gets to the right person at the new Santa Fe County Income Support office.

The number of families in Santa Fe County using income support programs such as food stamps and Medicaid has grown from 16,936 to 17,812 since the new office opened. The department expects even more people to visit its new location when public transportation begins there later this year..

The Santa Fe County Income Support office is open Monday through Friday from 8:00 a.m. to 5:00 p.m. The office's new telephone number is (505) 476-9200, fax (505) 476-6287.