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Human Services Department Awards Contract for Medicaid External Quality Review

Santa Fe, New Mexico – Human Services Department Secretary Pamela Hyde is pleased to announce that the New Mexico Medical Review Association (NMMRA) has been awarded the 2008-2009 External Quality Review Organization (EQRO) contract, effective April 17, 2008.

In accordance with federal regulations, the NMMRA will be the state's Quality Improvement Organization. They will be responsible, at the direction of the state, to evaluate contract performance of all New Mexico Medicaid contracts. EQRO activities are linked to the federal requirement for adherence to specific quality of care and service standards as well as state and federal regulations.

NMMRA will be responsible for the provision of external quality review activities for the following state contracts: the physical health managed care organization (MCO) contractors, the single statewide behavioral health entity (SE), the Coordinated Long Term Services (CLTS) contractors, the State Coverage Insurance (SCI) contractors, and the benefit managers for the individual Fee-for-Services of Dental, Pharmacy, and Transportation services. Thus, each of these Medicaid contracts will require external quality review oversight activities at the direction of the State.

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