



NEW MEXICO HUMAN SERVICES DEPARTMENT
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For Immediate Release

Human Services Department Opens Temporary Customer Service Office in Santa Fe

Office to Serve Clients Until Public Transportation Available at New Location

Santa Fe, New Mexico – The Human Services Department (HSD) has opened a temporary customer service office in Santa Fe for its Income Support and Child Support customers who use public transportation.

“This temporary office is located on a bus route and will serve our clients with basic services until public transportation will begin running to the new offices located near Cerrillos and I-25,” said Pamela Hyde, HSD Secretary.

The temporary office is at Pollon Plaza, one of HSD’s central office buildings, located at 2009 S. Pacheco, cross street of St. Michaels Dr. There is a Santa Fe Bus stop directly in front of this office.

The department is working with the City of Santa Fe and the Department of Transportation who will have a Rail Runner shuttle stop at the new Santa Fe County Customer Services Center, 39 Plaza La Prensa, which will be available in early 2009.

Many current HSD customers may not need to visit an office at all. Family and Children’s Medicaid clients can re-new their Medicaid case by phone at 1-866-507-1121, by e-mail at Medicaid.renew@state.nm.us, by fax at (505) 827-1919 or regular mail at Medicaid Renew Program, P.O. Box 2348, Santa Fe, NM 87504. Child Support Customers can call the Customer Services Call Center at 1-800-288-7207. Food stamp clients who have a hard ship case or transportation difficulties can call the county office to re-new their food stamp participation at (505) 476-9200. Income Support clients who would like to fax their application or proof paperwork can do so at (505) 476-6287.

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