



NEW MEXICO HUMAN SERVICES DEPARTMENT  
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**For Immediate Release**

## **Human Services Department Opens New Southwest Albuquerque Income Support Office**

**Nearly 25,000 Families Living in Southwest Quadrant of City to Benefit  
from Modern Social Services Office**

***Santa Fe, New Mexico*** – The Human Services Department’s Southwest Bernalillo County Income Support Division (ISD) office is moving into a new, more accessible building to accommodate the nearly 25,000 families who receive services from the department.

“This is one of the busiest offices in the state, and we are very excited to offer, for both our customers and our staff, an updated facility to visit and work,” said Pamela Hyde, HSD Secretary. “The new building features more parking, a larger reception area with space for children to play, and more privacy for our clients.”

The new Southwest Bernalillo County Income Support Division (ISD) office, located at 3280 Bridge Blvd. SW is scheduled to open Monday, December 3, 2007.

The move from the old office, located at 1401 Old Coors Rd. SW, will take place Wednesday, November 28 through Friday, November 30.

During the transition ISD customers are asked to visit one of the other three Albuquerque offices, although staff will be at the old Southwest office from 8:00 a.m. to 5:00 p.m. during the transition to take applications and provide peer assistance. Addresses and telephone numbers to the other three Albuquerque Income Support offices are:

The Southeast Bernalillo County ISD Office, 17111 Randolph Rd. SE, (505) 383-2600  
The Northwest Bernalillo County ISD Office, 1041 Lamberton Place NE, (505) 841-7700  
The Northeast Bernalillo County ISD Office, 4330 Cutler NE, (505) 222-9200

Once the new Southwest Albuquerque ISD office opens on December 3, staff can be reached at (505) 841-2300, fax (505) 841-2381 & 841-2386.

The Southwest ISD office, like its three sister offices located in each of the other three quadrants of Albuquerque, provides services to lower-income families that include: food stamps, Temporary Assistance for Needy Families, the Low Income Home Energy Assistance Program, General Assistance, and health care through Medicaid and SCHIP.

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