



NEW MEXICO HUMAN SERVICES DEPARTMENT  
P.O. Box 2348  
Santa Fe, New Mexico 87504-2348

**Bill Richardson**  
*Governor*

**Pamela Hyde**  
*Secretary*

*For further information contact:  
Betina Gonzales McCracken 505 827-6245*

### **Human Services Department Directors Announced**

*Santa Fe, New Mexico – January 28, 2003* – The following people have been selected for division-level staff positions within the Human Services Department.

Daryl Schwebach is the Director of the Administrative Services Division. Previously, he was Director of Administration for State Engineer Tom Turney (2000 to present). He was also Director of Administrative Management for the State Land Commissioner, from 1998 to 2000, and the Director of Administration for Attorney General Tom Udall, from 1992 to 1998. In all of Schwebach's previous positions, he managed agency budgets and finances. He earned a Masters in Public Administration from University of New Mexico in 1989.

Stephanie Gonzales is the Director of the Child Support Enforcement Division (CSED). The CSED has nine state offices and helps custodial parents receive child support for their children. Previously, she was the New Mexico Rural Development State Director for the USDA, under the Clinton administration. She also served as the New Mexico Secretary of State, from 1991 to 1998.

Katie Falls is the Director of the Income Support Division (ISD). The ISD has 34 state offices and provides client intake, processing and case management for Medicaid, Temporary Assistance for Needy Families and Food Stamps. It also provides a variety of food distribution programs from its Albuquerque warehouse. Previously, she was a senior program manager for The Technical Assistance Collaborative, Inc, where she also served as Director for the New Mexico Alliance for Children with Traumatic Stress -- A collaboration of non-profit, state

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government and tribal organizations committed to improving services to traumatized children (2001 to present). Before this, she worked for the New Mexico Department of Health, from 1995 to 2001, where she became the director of the Division of Health Improvement. She also worked for Navajo Indian Health Services and Albuquerque Indian Health Services, from 1990 to 1995. Before moving to New Mexico, she worked in the University of Virginia's Law, Psychiatric and Public Policy program.

Carolyn Ingram is the Director of the Medical Assistance Division (MAD). MAD manages the \$1.9 billion Medicaid program. There are 391,417 low-income children and poor and disabled adults receiving health care services through Medicaid. Previously (2001 to present), she was a senior manager with The Lewin Group --A national health and human services consulting firm. There she worked with various states in dealing with shifts in health care practice, technology and regulation. From 1994 to 2001, she held management positions within MAD, where she gained vast knowledge of the Medicaid program.

Conny Maki is the Chief Information Officer. Previously, she was president of Governmental Software Systems, Inc., a Santa Fe-based computer software development company (1995 to present). Prior to that, she worked in state government for 18 years, 13 of which were with the Department of Corrections, where she was Director of Planning and Special Projects.

Betina Gonzales McCracken is the Director of Communications. Previously, she was Managing Editor at KOB Television, where she worked for 13 years. Betina received her Bachelor Degree in Communications from the University of New Mexico in 1989.

Paul Ritzma is the department's chief legal counsel. Previously, he was the Deputy General Counsel, General Counsel and Deputy Secretary for the Environment Department (1999 to present). Before that, he was with the State Engineer's Office where he was the lead attorney for the adjudication of the lower Rio Grande water basin. He holds a J.D. from Gonzaga University School of Law.

Barbara Gay is the department's Liaison Officer. Previously, she worked in the Consumer Protection Division in the state Attorney General's office (1997 to present). She handled constituent issues, designed and prepared publications and acted as a legislative liaison.

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Sarah Maxwell is the Executive Assistant to the Secretary. She is a graduate of St. Johns College in Santa Fe and has worked in this capacity for Secretary Hyde for six years.

"Governor Richardson has chosen a very strong and qualified management team for the Human Services Department," said Pamela Hyde, Human Services Department Secretary. "I look forward to working with each new director as we move the Human Services Department forward by providing New Mexicans better access and quality of services and improve the fiscal accountability of the important programs we administer."

The New Mexico Human Services Department helps New Mexicans improve their well being by offering a large array of social programs and support services. Each year, the department helps over 600,000 New Mexicans each month with financial aid, food programs, health care, child support enforcement, and work-readiness training. The department employs 1,500 and has an annual budget of \$2.1 billion.