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New Mexico Launches Behavioral Health and Veterans Online Portals

Network of Care offers “one-stop shops” for behavioral health-related and veterans services

Santa Fe, NM — The New Mexico Human Services Department (HSD) and New Mexico Department of Veterans’ Services (DVS) have launched new online portals that will act as “one-stop shops” to help people find and navigate the behavioral health-related and veterans services available to them.

The new Network of Care for Behavioral Health and Network of Care for Veterans, Service Members and Their Families portals streamline access to behavioral health-related and veterans services, providing a single place for information and resources for individuals, families, agencies and providers.

“This new Network of Care for Behavioral Health portal will be a valuable tool in our continuing efforts to improve access to care and treatment for New Mexicans,” HSD Cabinet Secretary Brent Earnest said. “Putting access to more information and services in one place will help New Mexicans navigate the behavioral health system and get the assistance they need.”

“New Mexico has excellent VA Health Care and private-practice options available for veterans,” New Mexico Department of Veterans’ Services Secretary Jack Fox said. “But we’re such a large and mostly rural state that sometimes finding help can be a problem for veterans and their families. I’m excited about how this portal can alleviate this problem.”

Available online at newmexico.networkofcare.org/mh/, Network of Care for Behavioral Health provides a comprehensive directory of services and information for individuals and their families seeking to address depression, substance abuse and other behavioral health-related issues. Services include contact information for and access to addiction treatment and recovery; education and employment

resources, child, adolescent and family services; legal and medical providers; and more. The portal also provides access to the latest news about behavioral health-related conditions, treatments and other valuable information.

The Network of Care for Veterans, Service Members and Their Families can be accessed at newmexico.networkofcare.org/veterans. It brings together critical information for all components of the veterans' community, including veterans, family members, active-duty personnel, reservists, members of the New Mexico National Guard, employers, service providers and the community at large.

To increase accessibility and accommodations for users, the Network of Care portals provide near-universal access, regardless of income or literacy levels, to their web-based information and services through text-only versions and other adaptive technologies. The site is fully ADA-compliant and available in multiple languages.

The Network of Care for Behavioral Health site also allows behavioral health-related service providers to share best practices and other ideas through social networking, community calendars and other tools. Service providers can even build their own free websites in the For Providers section.

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