



**Michelle Lujan Grisham, Governor**  
Kari Armijo, Acting Secretary  
Lorelei Kellogg, Acting Medicaid Director

March 3, 2023

Interested Parties:

The Human Services Department (the Department), through the Medical Assistance Division (MAD), is proposing to implement a Pharmacy Policy and Billing Manual.

This is a new provider policy and billing manual intended to provide clarity around pharmacy procedures and billing.

These proposed amendments will be available **March 3, 2023** on the HSD website at <https://hsd-cf.rtscustomer.com/public-information-and-communications/opportunity-for-public-comment/public-notices-proposed-waiver-changes-and-opportunities-to-comment/comment-period-open/>. If you do not have Internet access, a copy of the proposed changes may be requested by contacting MAD in Santa Fe at (505) 827-1337.

Interested parties may submit written comments directly to: Human Services Department, Office of the Secretary, ATT: Medical Assistance Division Public Comments, P.O. Box 2348, Santa Fe, NM 87504-2348.

Recorded comments may be left at (505) 827-1337. Interested persons may also address comments via electronic mail to: [hsd-madrules@state.nm.us](mailto:hsd-madrules@state.nm.us). Written mail, electronic mail, and recorded comments must be received no later than 5:00 PM Mountain Time (MT) **April 3, 2023**. Written and recorded comments will be given the same consideration as oral testimony.

If you are a person with a disability and you require this information in an alternative format or require a special accommodation to participate in the public hearing, please contact MAD in Santa Fe at (505) 827-1337. The Department requests at least ten (10) days advance notice to provide requested alternative formats and special accommodations.

Copies of all comments will be made available by the MAD upon request by providing copies directly to a requestor or by making them available on the MAD website or at a location within the county of the requestor.