

June 27, 2016

To Interested Parties

In accordance with the New Mexico Human Services Department (HSD), this letter is to inform you that HSD, through the Medical Assistance Division (MAD), is accepting written comments July 1, 2016 through July 31, 2016, regarding proposed amendments to the following Managed Care Policy Manual sections:

- 1) Section 03 Member Education
- 2) Section 04 Care Coordination
- 3) Section 11 Marketing
- 4) Section 12 Patient Centered Initiatives
- 5) Section 14 School Based Health Centers
- 6) Section 17 Managed Care Reports

Public Comments –

The public may view the proposed Managed Care Policy Manual revisions on the Human Services Department webpage at:

<http://www.hsd.state.nm.us/public-notices-proposed-rule-and-waiver-changes-and-opportunities-to-comment.aspx>

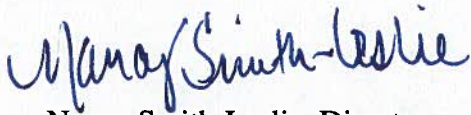
Important Dates

- **Comments must be submitted by 5:00 p.m. Mountain Daylight Time (MDT) on July 31, 2016.** Recorded comments may be left at (505) 827-1337. Interested persons may also submit comments via electronic mail to: madrules@state.nm.us. Interested persons may also submit written comments to HSD/MAD, PO Box 2348, Santa Fe, NM 87504.
- Comments and responses will be compiled and made available upon request by September 1, 2016. After considering the comments received and making changes deemed necessary, the

final version of the Managed Care Policy Manual will also be available and effective **September 1, 2016** on the HSD website:

<http://www.hsd.state.nm.us/LookingForInformation/managed-care-policy-manual.aspx>.

Sincerely,



Nancy Smith-Leslie, Director

cc: Angela Medrano, Deputy Director, HSD/MAD
Kim Carter, Bureau Chief, HSD/MAD, Centennial Care Contracts Bureau
Megan Pfeffer, Bureau Chief, HSD/MAD, Quality Bureau
Tallie Tolen, Bureau Chief, HSD/MAD, Long-Term Services and Supports Bureau
Mahesh Sita, Bureau Chief, HSD/MAD, Communications & Education Bureau
Shari Roanhorse-Aguilar, Bureau Chief, HSD/MAD, Exempt Services & Programs Bureau