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David R. Scrase, M.D., Secretary
Nicole Comeaux, J.D., M.P.H., Director

Letter of Direction # 73

Date: December 30, 2021

To: Centennial Care 2.0 Managed Care Organizations

From: Nicole Comeaux, Director, Medical Assistance Division

Subject: Performance Measures Reporting Requirements

Title: Performance Measures Reporting Requirements

Pursuant to the Centennial Care 2.0 Medicaid Managed Care Services Agreement, section 4.12.8, Centennial Care 2.0 Managed Care Organizations (MCOs) are required to submit regular reports to the Human Services Department (HSD), Medical Assistance Division (MAD), Quality Bureau (QB) for Performance Measures (PMs).

This Letter of Direction (LOD) is to inform the MCOs that effective immediately, the Performance Measures (PMs) report must be submitted within twenty (20) calendar days from the end of each reporting period. If the twentieth (20th) calendar day is not a business day, then the report must be submitted the following business day. Reporting elements and data have also been revised to no longer require MCOs to refresh data in reporting for the previous two quarters of the current calendar year. Reporting elements in this LOD shall be provided to HSD using the template attached with LOD #58. The reporting period is based upon one quarter of a calendar year (e.g., Q1 Total= January-March) and data is to be reported cumulatively as follows: Quarter 1 (Q1) = January – March, Quarter 2 (Q2) = January – June, Quarter 3 (Q3) = January – September, and Quarter 4 (Q4) = January – December). For reporting elements for each measure, please refer to the relevant technical specifications.

If HSD requests any revisions to reports previously submitted by the MCO, the MCO shall make the changes and re-submit the reports according to the time frame set forth by HSD. The naming convention for this report is: MCO.HSDPM.QXCYYX.vX. If the proper naming convention is not used, the report will be rejected by HSD.

The Centennial Care 2.0 Medicaid Managed Care Services Agreement will be amended to include the language above and this LOD will sunset upon inclusion in the Medicaid Managed Care Services Agreement.

Please contact Kathy Leyba at Katherine.Leyba@state.nm.us or Amy Salazar at Amy.Salazar@state.nm.us for questions related to this LOD.