




Michelle Lujan Grisham, Governor
David R. Scrase, M.D., Secretary
Nicole Comeaux, J.D., M.P.H., Director

Letter of Direction #61

Date: May 3, 2021

To: Centennial Care 2.0 Managed Care Organizations

From: Nicole Comeaux, Director, Medical Assistance Division 

Subject: 4.4.19.1.3.5 Comprehensive Care Plan (CCP) for Full Delegation Model Members

Title: Change Contract Requirements for Full Delegation Model Members

The purpose of this Letter of Direction (LOD) is to advise the Centennial Care 2.0 Managed Care Organizations that effective immediately, the MCO will follow the referenced contract language for 4.4.19.1.3.5 of the Medicaid Managed Care Services Agreement as stated below:

4.4.19.1.3.5 Development and implementation of a CCP based on the Member's individual needs and preferences in accordance with Section 4.4.9 of this Agreement. The delegate is not required to adhere to timelines described in Section 4.4.9 of this agreement, however, the CONTRACTOR is required to ensure that the CCP is completed in compliance with its Agreement with the Provider.

This LOD will sunset upon inclusion in the Medicaid Managed Care Services Agreement.