



STATE OF NEW MEXICO

HUMAN SERVICES DEPARTMENT HUMAN SERVICES REGISTER

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HUMAN SERVICES DEPARTMENT

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WORK PROGRAM PARTICIPATION STATUS AND REQUIREMENTS PARTICIPATION STATUS DETERMINATIONS

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NEW MEXICO WORKS CASH ASSISTANCE

IV. ACTION

FINAL REGULATIONS

V. BACKGROUND

"The purpose of the New Mexico Works Act is to increase family income through family employment and child support and, by viewing financial assistance as a support service to enable and assist parents to participate in employment rather than as an entitlement, to enable New Mexico to change the culture of the welfare office, both on the part of the department and on the part of the recipients, so that all parties can focus on addressing the barriers to participation in work activities and putting New Mexicans to work." NMSA 1978, § 27-2B -2(F).

In accordance with the purpose of the New Mexico Works Act and guidance from our federal partner, the Administration for Children and Families (ACF), the Department is promulgating final regulations to ensure that all participants receiving cash assistance participate in work activities. Work activities include supports and training for those with barriers to getting jobs, help in finding jobs, and learning the skills to keep a job. The work activities help families succeed in becoming self sufficient, which is one of the goals of the New Mexico Works Act, the program for administering Temporary Assistance to Needy Families (TANF).

A hearing was held to receive public comment on November 17, 2011. No one attended the hearing. The Department received written comments from nine individuals. The comments and responses are summarized below.

The Department received three comments regarding the Department's obligation to ensure TANF recipients with disabilities are provided with meaningful access to all aspects of the

TANF program and provided with reasonable accommodations or modification to the program in accordance with the American with Disabilities Act and the Civil Rights Act.

Comment: The Department must ensure that TANF recipients with disabilities have meaningful access to all aspects of TANF and must provide reasonable accommodations or modifications to the program when needed because of an individual's disability.

Response: The Department's policy is to administer the New Mexico Works program in full compliance with all applicable federal and state requirements, including, but not limited to, Title II of the Americans with Disabilities Act of 1990 ("ADA") and Section 504 of the Rehabilitation Act of 1973. In light of this comment, however, the Department made several clarifications in the proposed regulations that recognize its role in providing reasonable accommodations for applicants/recipients with disabilities.

Comment: One commenter stated there is a need for an ADA compliance plan detailing specifics regarding how to assess for and make accommodations.

Response: The Department is mindful of its obligations under the ADA to screen applicants/ recipients for disabilities and, when applicable, to offer reasonable accommodations and it administers the New Mexico Works program accordingly. In response to this comment, however, the Department made several modifications to the proposed regulations that more clearly state its obligations in assessing applicants/recipients disabilities and offering reasonable accommodations as warranted. In addition, the Department has consolidated its various policies into a comprehensive ADA compliance plan that is currently being reviewed for comments by Department personnel.

Comment: The Department is obligated to provide TANF applicants and recipients with notice of ADA and Section 504 rights, and have an ADA and Section 504 Coordinator to hear and decide ADA and Section 504 grievances and oversee ADA and Section 504 compliance. **Response:** The Department currently has in place a process for TANF applicants and recipients to file a grievance of any nature, including, but not limited to, alleged discrimination by reason of disability. However, in response to this comment and consistent with the Department's draft ADA compliance plan, the Department has designated an ADA Compliance Officer in the State office whose responsibilities include, without limitation: (i) HSD ADA compliance, (ii) review of ADA grievances, (iii) review of ADA training utilized by HSD service providers, and (iv) oversight of training of HSD staff on ADA policies and serving clients with disabilities.

The Department received two comments regarding support services that are available to TANF participants to help the families break the cycle of dependency on public assistance.

Comment: We urge the Department to fulfill its stated mission "to provide support services that families break the cycle of dependency on public assistance" "NMW Program rules and procedures emphasize providing these support services for participants will not only help families achieve family-sustaining employment but help break the cycle of dependency on public assistance.

Response: The Department agrees support services are necessary to help families break the cycle of dependency on public assistance as our mission states. The Department also maintains

the responsibility for fiscal responsibility. The Department and its contractors will work together to identify alternative sources for support services to assist TANF recipients.

Comment: We are concerned that the proposed regulations and the "supports and training" the Department actually provides do not align with these stated goals.

Response: The Department provides extensive support and training in the administration of the TANF program. The Department recently entered into a contract with a new Works vendor that implemented new assessments and other effective tools to identify opportunities for employment and barriers to employment. The New Mexico Works contractor works closely with applicant/recipients to develop participation plans that meet their individual needs.

The Department received comments regarding the proposed regulations at 8.102.100 NMAC.

Comment: The proposed regulations state that work program requirements apply to each benefit group member. This language would include children. We urge you to revise 8.102.460.9 NMAC so that only mandatory work program participants are subject to work program requirements and to add a definition for mandatory work program participant. **Response:** The Department received this comment and is not adding a definition. Under the final regulations, there is no longer a recipient who is mandatory or waived. All adult and minor head of household participants are required to comply with the New Mexico Works Compliance Requirements. These requirements include the completion of an assessment, an individual responsibility plan, a work participation agreement and timely reporting of monthly participation. Individuals that meet one of the qualifying conditions outlined in regulation at 8.102.420 NMAC may be considered for a medical or non-medically based Limited Work Participation Status. This status will allow the participant to engage in the New Mexico Works program with a reduced number of work participation hours known as, Limited Work Participation Requirement Hours. Individuals who do not qualify for Limited Work Participation Status are required to meet the Standard Work Participation Requirement Hours. Failure on the part of any participant to meet the NMW Compliance Requirements may result in conciliation or sanction.

Comment: The definition at 8.102.100.7(A)(61) NMAC uses the term rate. The rate is actually the state's goal for participation; the participants are responsible to maintain an hour requirement. There is also language included in the definition that is excessive and is already included in regulation at 8.102.420 NMAC.

Response: The Department reviewed this comment and changed the term rate to hours. This was done to reflect the number of hours the participant must maintain. The redundant language was removed from the definition that is already covered in regulation at 8.102.420 NMAC.

Comment: The definition of spouse in the proposed regulation at 8.102.100.7(B)(38) NMAC needs to be more detailed as it makes individuals without children in common required for inclusion in the TANF benefit group.

Response: The Department reviewed the comment and removed the definition from the proposed regulations.

Comment: The definition at 8.102.100.7(B)(41) NMAC uses the term rate. The rate is actually the state's goal for participation; the participants are responsible to maintain an hour requirement. The language "NMW participants granted a limited work participation status must comply with their individual limited work participation rate rather than the standard work requirement rate," should be excluded as it is excessive to be included in the definition of "Standard Work Requirement Rate."

Response: The Department reviewed this comment and modified the term to use hours instead of rate. The Department has also rescinded the excessive language.

The Department received comments regarding the proposed regulations at 8.102.410 NMAC.

Comment: The Department is required to review all cases for automatic extension eligibility. This review should take place at least 45 days prior to the benefit group reaching the end of the 60th month. To comport with due process requirements, recipients should be provided written notice informing them that their case was reviewed for automatic extension, and their ability to appeal the decision. This procedural protection provides an opportunity for people whose case file does not contain sufficient information, but who are eligible for an automatic extension to provide additional information of an extension to be granted. We urge you to revise 8.102.410.17 NMAC to include this notice procedure.

Response: The Department received this comment, but did not make any revisions to the final regulations in response to this comment. The proposed changes to the regulations in this part repealed the term "waived" and replaced it with the term "Limited Work Participation Status" to comport with the new terminology. These proposed regulations did not address the regulation or procedures for determining eligibility for a hardship extension of the TANF lifetime limit. The Department is not making further changes to this part at this time.

Comment: We urge you to revise 8.102.410.17(D) NMAC to specify that benefits shall continue pending the Department's determination if the recipient requests an extension before the end of the 60th month.

Response: The Department received this comment, but did not make any revisions to the final regulations in response to this comment. The proposed changes to the regulations in this part repealed the term "waived" and replaced it with the term "Limited Work Participation Status" to comport with the new terminology. These proposed regulations did not address the regulation or procedures for determining eligibility for a hardship extension of the TANF lifetime limit. The Department is not making further changes to this part at this time.

Comment: Revise 8.102.410.17(D)(1) NMAC to permit extension requests to be processed beginning in the 58th month of assistance. Recipients should not be penalized when the Department is unable to make a timely decision on whether they are eligible for an extension. **Response:** The Department received this comment, but did not make any revisions to the final regulations in response to this comment. The proposed changes to the regulations in this part repealed the term "waived" and replaced it with the term "Limited Work Participation Status" to comport with the new terminology. These proposed regulations did not address the regulation or procedures for determining eligibility for a hardship extension of the TANF lifetime limit. The Department is not making further changes to this part at this time.

Comment: We urge you to revise 8.102.410.17(I) NMAC to specify that an extension shall be automatically be granted if an applicant or recipient lives in a county that has an unemployment rate higher than the state average. This eligibility basis is easier to administer.

Response: The Department received this comment, but did not make any revisions to the final regulations in response to this comment. The proposed changes to the regulations in this part repealed the term "waived" and replace it with the term "Limited Work Participation Status" to comport with the new terminology. These proposed regulations did not address the regulation or procedures for determining eligibility for a hardship extension of the TANF lifetime limit. The Department is not making further changes to this part at this time.

Comment: The Department is proposing to remove the language regarding the specific qualifying conditions that will qualify a participant for an automatic hardship extension of the TANF life time limit and allowing all of the qualifying conditions as listed in 8.102.420 NMAC will open up the number in reasons for a hardship extension to be allowed.

Response: The Department reviewed the comment and the language that was repealed. The Department changed the final regulation at 8.102.410(E) NMAC to reflect the existing conditions that would qualify an individual for an automatic hardship extension. This change is consistent with the language in the current regulations. The intent of the proposed language was not to allow any individual who has had a limited participation status approved under any one of the limited participation qualifying conditions listed at 8.102.420 NMAC to be eligible for an automatic hardship extension. There is no change to the qualifying conditions for an automatic extension from the previous rule.

Comment: Section 8.102.410.18(D) NMAC of the regulation indicates mandatory members. The proposed regulations now require all adult NMW/TANF participants in the benefit group to comply with the NMW compliance requirements. The existing language is contrary to the proposed regulations.

Response: The Department considered this comment and agrees the language contradicts the proposed language. The Department modified the language to clarify that other adult members in the benefit group must comply with the NMW compliance requirements.

The Department received comments regarding the proposed regulations at 8.102.420 NMAC.

Comment: Please clarify the transition process of individuals who are currently "waived" into the limited participation status.

Response: The Department added language to the final regulations to clarify those participants who are currently in a waived status will be reviewed for the limited participation status at their next IRU redetermination, or recertification of cash benefits. Participants who are pending a waiver request determination at the time the new rules are effective will be determined under the previous rules. They will be transitioned to the limited participation status at their next IRU review or recertification.

Comment: The proposed regulations also do not include a procedure for providing notice to recipients regarding the approval or denial of limited work participation status. We urge you to include regulations specifying the notice procedures which can be used to ensure recipients are provided adequate due process.

Response: The Department reviewed the recommendation and included language to reflect the participant will be notified by the Department regarding the approval or denial of the limited work participation status in accordance with standard notification requirements.

Comment: The Department received two comments regarding the qualifying exemption for individuals who are the sole provider for a disabled person. Both comments provided the proposed regulation should not restrict the availability of this qualified condition to parents and be available to members who both mandatory and optional for inclusion in the TANF benefit group. The comments further indicated the proposed language is contrary to the New Mexico Works Act §27-2B-5(I)(3), NMSA 1978 does not require the disabled person to be a household member.

Response: The Department reviewed the comments and agrees. The Department modified the language to comport with the suggested language to allow the qualified condition for participants caring for a disabled person.

Comment: When considering whether an individual is eligible for a limited work participation status based on being the sole provider of care for a disabled household member, transportation to medical appointments and food preparation activities should be taken into consideration when determining the standard work participation rate. The proposed regulations state that because these activities may be scheduled and performed at times other than work program participation hours, they should not be considered. We urge you to revise 8.102.420.11(A)(9)(b) NMAC to incorporate the flexibility the Department needs to engage in individualized treatment.

Response: The proposed regulation has not been changed from the previous text in 8.102.460.11(A)(9) NMAC. The Department will revise the regulations to allow for the transportation to and from medical appointments to be considered when determining the limited work participation status and required hours.

Comment: The proposed regulations indicate that the NMW Service provider will be reviewing the medical records to determine limited work participation status requests. Please clarify that the medical report will be reviewed by IRU to avoid confusion with documentation reviewed by NMW Service Provider.

Response: The Department clarified the language to reflect the IRU is responsible for reviewing medical records to make a determination on a medically based limited participation status request. The NMW Service provider is responsible for making determinations that are not medically based and will not be responsible for making determinations that are medically based.

Comment: The proposed regulations eliminate the good cause category of eligibility for a limited participation status which currently exists at 8.102.460.11(A)(10) NMAC. We urge the Department not to tie its hand in this way. The Department needs flexibility to work with recipients who are playing by the rules but are unable to meet the work requirements for some period of time due to circumstances beyond their control. We urge you to include a good cause category of eligibility for limited participation status at 8.102.420.11(A)(10) NMAC. Further, the NMWA requires good cause need for exemption NMSA 1978, §27-2B-5(I)(9) regarding exemption from the work requirement. Provision for good cause should not be excluded in these rules

Response: The Department reviewed the comment and added good cause as a qualified condition for a limited work participation status. Additionally, the Department added a clarification that participants who have more than one qualifying condition will have all approved conditions considered when determining the limited work participation rate and activities.

Comment: The regulations at 8.102.420.11(E) NMAC must be revised to reflect how the Department will meet its obligation to screen for disabilities.

Response: The Department reviewed this comment and determined the regulation at 8.102.420.11(E) NMAC references the documentation the participant must provide to support their request for a limited work participation status. Sections 8.102.420.11D(1) and (2) NMAC provide that the completed assessment conducted by the NMW Service provider must be provided as part of the request for a limited work participation status. Each TANF/NMW participant is required to complete an assessment as part of the NMW Compliance Requirements as outlined in regulation at 8.102.460 NMAC. The assessment provides for disabilities screening to assist participants.

Comment: Amend 8.102.420.420.11A(4) NMAC to read, "a woman in her third trimester of pregnancy, or six weeks post partum, as reflected in current regulation.

Response: The Department revised regulation at 8.102.420.11A(4) NMAC to add six week post partum as a qualified condition for a limited work participation status.

Comment: Amend the proposed regulations at 8.102.420.11C(1) NMAC Medical Conditions to remove..."from the NMW TANF standard work participation requirement rate.....of the NMW/TANF time limit." This has already been defined, the language is extraneous. **Response:** The Department agrees this language is extraneous and removed it from the final regulation.

Comment: The proposed regulation at 8.102.420.11D NMAC does not include the responsibility of the caseworker to refer all participants to the NMW Service provider.

Response: The Department considered this comment and the language in this section has been amended to reflect the ISD caseworker is responsible for referring all participants to the NMW service provider, including those requesting a limited work participation status and an extension of the TANF lifetime limit due to hardship.

Comment: The proposed regulations at 8.102.420.11D(1)(d) NMAC should be amended to read, "a preliminary work participation agreement with the proposed activity(ies)." **Response:** The Department amended to remove the language preliminary or draft from the regulation. The client will be required to actively participate in the activities identified in the Work Participation Agreement.

Comment: Section 8.102.420.11(E) NMAC should be revised to change IRU to the Department. Other entities within the Department may request the documentation necessary for the determination of a Limited Work Participation Provision of documentation: "....a participant, who has not provided the necessary information as requested by the [IRU] department....."

Response: The Department agrees the language should be amended to reflect that the Department is to request the medical documentation. The IRU is responsible for reviewing the documentation submitted with the request for the limited work participation status.

Comment: The proposed language indicates that the client is only obligated to provide medical information and not the non medical information that may be required to determine the eligibility for a limited work participation status.

Response: The Department agrees with this comment and had amended the language to reflect it is the participant's responsibility to provide medical and non medical information necessary to make the determination for a limited work participation status. The regulation was further clarified to reflect that documentation, such as the assessment and screening, will be provided by the department and not the responsibility of the client to provide.

Comment: The proposed rule states, "it shall be the responsibility of the participant requesting limited participation status or hardship extension due to a medical condition to provide all information necessary to make a determination." This approach is impermissible. The Department has the responsibility to offer (voluntary) screening to identify applicants/recipients who have or are likely to have disabilities, as well as provide an opportunity for a more in-depth assessment to identify the disability, the functional limitation caused by the disability, the effect of the disability on employment and the accommodations needed.

Response: The Department has considered this comment and reviewed the proposed regulation. The Department agrees it has the responsibility to offer screening for all TANF/NMW participants as defined in the NMW Compliance Requirements in regulation at 8.102.460 NMAC. Upon completion of the screening and assessment, the NMW service provider will utilize this information in their approval of a limited work participation status and accompanied hours of participation. The NMW Service provider will also utilize this information when developing the draft WPA to be submitted with the results of the assessment, medical and non-medical documentation to the IRU for the medical based limited work participation status determination. The cooperation, however, of the participant is still required to obtain information that only the participant may have.

Comment: Department assistance as defined in the proposed regulation 8.102.420.11(E)(1)(d) NMAC needs to be more clearly defined as to what will constitute that assistance. **Response:** The language has been amended to indicate the Department, its contractor or designee shall offer assistance to the participant.

Comment: Independent Medical Review as defined at 8.102.420.11(E)(2) NMAC should read Non-medical information may be submitted when requested by the Department and not IRU. **Response**: The Department considered this change and modified the regulation to reflect the Department and not specify IRU. As the IRU will not be requesting information from the participant. Such requests may occur by the NMW Service provider or the local county office.

Comment: The proposed regulations do not indicate the policy regarding how currently waived participants will be transitioned to a limited or standard work participation status.

Response: The Department has added language to clarify the process to transition currently waived participants into the appropriate work participation status.

The Department received one comment regarding the regulations at 8.102.460.

Comment: The proposed regulations state that the when calculating the number of hours a recipient must complete in order for the Department to comply with Fair Labor Standards Act (FLSA) minimum wage requirements, the calculation is based on the TANF Grant amount prior to any reductions. This approach is impermissible. In order to comply with the FLSA, participants' hours of work cannot exceed their cash benefits (TANF plus SNAP) divided by the minimum wage. You cannot include benefits not paid to participants who are subject to sanctions. Please revise the regulations to ensure that participants to whom FLSA applies are compensated at the applicable minimum wage.

Response: The Department reviewed this comment and disagrees. The Department relied upon on Section 408(c) (titled "Sanctions against recipients not considered wage reductions"), 45 CFR 261.16, and its accompanying preamble text found at 64 FR 17770 (Federal Register dated April 12, 1999) to determine that the sanction amount must be included when determining the FLSA hours of participation. "[W]e continue to believe that Congress intended to permit a State to sanction an individual who is subject to the Fair Labor Standards Act (FLSA) without also being forced to reduce the individual's required hours of work... By indicating that a penalty does not reduce the individual's wages, the State does not need to recalculate hours of work subject to FLSA."

The Department has adopted these comments and will move forward to finalize the regulations.

VII. EFFECTIVE DATE

April 1, 2012

X. PUBLICATION

Publication of these proposed regulations approved on	by:
SIDONIE SQUIER, SECRETARY	
HUMAN SERVICES DEPARTMENT	

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X. PUBLICATION

SIDONIE SQUIER, SECRETARY

HUMAN SERVICES DEPARTMENT

TITLE 8 SOCIAL SERVICES

CHAPTER 102 CASH ASSISTANCE PROGRAMS

PART 100 RECIPIENT POLICIES - DEFINITIONS AND ACRONYMS

8.102.100.1 ISSUING AGENCY: New Mexico Human Services Department.

[8.102.100.1 NMAC - N, 07/01/2001]

8.102.100.2 SCOPE: The rule applies to the general public.

[8.102.100.2 NMAC - N, 07/01/2001]

8.102.100.3 STATUTORY AUTHORITY:

- **A.** New Mexico Statutes Annotated 1978 (Chapter 27, Articles 1 and 2) authorize the state to administer the aid to families with dependent children (AFDC), general assistance (GA), shelter care supplement, the burial assistance programs and such other public welfare functions as may be assumed by the state.
- **B.** Federal legislation contained in the Personal Responsibility and Work Opportunity Reconciliation Act (PRWORA) of 1996 abolished the AFDC program. The federal act created the temporary assistance for needy families (TANF) block grant under Title IV of the Social Security Act. Through the New Mexico Works Act of 1998, the New Mexico works (NMW) program was created to replace the AFDC program.
- C. Under authority granted to the governor by the federal Social Security Act, the human services department (HSD) is designated as the state agency responsible for the TANF program in New Mexico.
- **D.** Effective April 1, 1998, in accordance with the requirements of the New Mexico Works Act and Title IV-A of the federal Social Security Act, the department is creating the New Mexico works program as one of its cash assistance programs.
- **E.** In close coordination with the NMW program, the department administers the food stamp employment and training program (E&T) pursuant to the Food Security Act of 1985 and federal regulations at Title 7, Code of Federal Regulations.

[8.102.100.3 NMAC - N, 07/01/2001; A/E, 07/16/2007]

8.102.100.4 DURATION: Permanent.

[8.102.100.4 NMAC - N, 07/01/2001]

8.102.100.5 EFFECTIVE DATE: July 1, 2001.

[8.102.100.5 NMAC - N, 07/01/2001]

8.102.100.6 OBJECTIVE:

- **A.** The purpose of the New Mexico works (NMW) program is to improve the quality of life for parents and children by increasing family income, resources and support. The further purpose of the program is to increase family income through family employment and child support and by utilizing cash assistance as a support service to enable and assist parents to participate in employment.
- **B.** The objective of education works program (EWP) is to provide cash assistance to a benefit group where at least one individual is enrolled in a post-secondary, graduate or post-graduate institution. Education and training are essential to long-term career development. The applicant or recipient benefit group would be otherwise eligible for NMW cash assistance, but chooses to participate in EWP.

[8.102.100.6 NMAC - N, 07/01/2001; A/E, 07/16/2007]

8.102.100.7 DEFINITIONS:

A. Definitions A-L:

- (1) Applicant: means person applying for cash assistance on behalf of a benefit group.
- (2) **Application:** means a written request, on the appropriate ISD form, signed by or on behalf of an individual or family, for assistance.
- (3) Attendant: means an individual needed in the home for medical, housekeeping, or child care reasons.
- (4) Authorized representative: means an adult who is designated in writing by the applicant who is sufficiently knowledgeable about the applicant/ benefit group's circumstances to complete the application form correctly and represent the benefit group.

- (5) **Basic needs:** include food, clothing, shelter, utilities, personal requirements and the individual's share of household supplies.
- (6) **Beginning month:** means the first month for which a benefit group is certified after a lapse in certification of at least one calendar month in any project area. A benefit group is budgeted prospectively in a beginning month. A beginning month is also an initial month.
- (7) **Benefit group:** means a pregnant woman or a group of people that includes a dependent child, all of that dependent child's full, half, step- or adopted siblings living with the dependant child's parent or relative within the fifth degree of relationship and the parent with whom the children live.
- (8) **Benefit month:** means the month for which cash assistance benefits have been issued. This term is synonymous with issuance month defined below.
- (9) **Budget month:** means the calendar month for which income and other circumstances of the benefit group shall be determined in order to calculate the cash assistance amount.
 - (10) Capital gains: means proceeds from the sale of capital goods or equipment.
- (11) Cash assistance: means cash payments funded by the temporary assistance for needy families (TANF) block grant pursuant to the federal act and by state funds; or state funded cash assistance in the general assistance program.
- (12) Caretaker relative: means an individual who assumes parental control over a child living in the home.
- (13) Categorical eligibility (CE): means a food stamp household that meets one of the following conditions is considered to be CE and have limited eligibility requirements.
- (a) Financial CE: Any food stamp household in which all members receive Title IV-A assistance (TANF), general assistance (GA), or supplemental security income (SSI) benefits is considered to be categorically eligible for food stamp benefits.
- **(b) Broad-based CE:** Any food stamp household, in good standing, in which at least one member is receiving a non-cash TANF/MOE funded benefit or service and household income is below 165% FPG.
- (14) **Certification:** means the authorization of eligibility of a benefit group for the issuance of cash assistance benefits.
- (15) Certification period: means the time period assigned to a benefit group that is approved to receive cash assistance benefits. The certification period shall conform to calendar months.
- (16) Collateral contact: means an individual or agency designated by the benefit group to provide information concerning eligibility.
- (17) Conciliation process: means a 30- day process prior to imposing a sanction during which the department and the individual have the opportunity to address barriers to compliance or to correct whatever failure has generated the noncompliance determination.
- (18) Conversion factor: means anticipated monthly income received on a weekly or bi-weekly basis shall be converted to a monthly amount.
- (19) Date of admission: means the date established by the immigration and naturalization service (INS) as the date an alien (or sponsored alien) was admitted for permanent residence.
- (20) Date of entry: means the date established by the immigration and naturalization service (INS) as the date an alien (or sponsored alien) was admitted for permanent residence.
 - (21) **Department:** means the human services department.
 - (22) Dependent child: means a natural child, adopted child, stepchild or ward who is:
 - (a) seventeen years of age or younger; or
 - (b) eighteen years of age and is enrolled in high school; or
- (c) between eighteen and twenty-two years of age and is receiving special education services regulated by the public education department.
 - (23) **Director:** means the director of the income support division.
- (24) **Diversion payment:** means a lump sum payment, which will enable the applicant to keep job or to accept a bona fide offer of employment.
- (25) **Documentation:** means a written statement entered in the case record regarding the type of verification used and a summary of the information obtained to determine eligibility.
- (26) **Earned income:** means cash or payment in-kind that is received as wages from employment or payment in lieu of wages; and earnings from self-employment or earnings acquired from the direct provision of services, goods or property, production of goods, management of property or supervision of services.

- (27) Education works program (EWP): provides state-funded cash assistance to a benefit group where at least one individual is enrolled in a post secondary institution. The applicant or recipient benefit group must be otherwise eligible for NMW cash assistance, but chooses to participate in the education works cash assistance program.
- (28) Emancipated: means an individual under the age of 18 years who is legally recognized as no longer under parental control due to marriage or by a decision of a court.
 - (29) Encumbrance: means debt owed on property.
- (30) Equity value: means the fair market value of property, less any encumbrances owed on the property.
- (31) **Expedited services:** means the process by which benefit groups reporting little or no income or resources will be provided an opportunity to participate in the food stamp program.
- (32) **Expungement:** means the permanent deletion of cash benefits from an EBT account that is stale.
- (33) Fair hearing: means an administrative proceeding which a claimant or his representative may request if:
 - (a) an application is not acted on within a reasonable time after the filing of the application;
 - **(b)** an application is denied in whole or in part; or
 - (c) the cash assistance or services are modified, terminated or not provided.
- (34) Fair market value (FMV): means the amount an item can be expected to sell for on the open market at the prevailing rate of return. For vehicles, the term FMV means the amount a dealer would buy a vehicle for wholesale or offer as a trade-in. It is not the amount the dealer would sell the vehicle for at retail.
- (35) **Federal act:** means the federal Social Security Act and rules promulgated pursuant to the Social Security Act.
 - (36) **Federal fiscal year:** October 1 through September 30 of the calendar year.
- (37) Federal means-tested public benefit: means benefits from the food stamp program; the food assistance block grant programs in Puerto Rico, American Samoa and the commonwealth of the Northern Mariana Islands, supplemental security income (SSI), and the TANF block grant program under Title IV of the Social Security Act; medicaid and SCHIP.
- (38) **Federal poverty guidelines:** means the level of income defining poverty by family size published annually in the federal register by the United States department of health and human services.
- (39) Five-year bar: means the federally imposed prohibition on receiving federal means-tested public benefits for certain qualified aliens who entered the United States (U.S.) on or after August 22, 1996, until they continuously lived in the U.S. for five years. The count for the five year bar begins on the date the non-citizen attains qualified alien status.
 - (40) Food Stamp Act: the Food Stamp Act of 1977 (P.L. 95-113), and subsequent amendments.
- (41) General assistance (GA) benefit group: means a benefit group in which all members receive cash assistance financed by state or local funds.
- **(42) Government entity:** includes any federal, state, tribal or local unit of government as well as any non-government entity which receives public funds for the purpose of meeting the housing needs of its clientele.
- (43) Gross income: means the total amount of income that a benefit group is entitled to receive before any voluntary or involuntary deductions are made, such as, but not limited to, federal and state taxes, FICA, garnishments, insurance premiums (including medicare), and monies due and owing the benefit group, but diverted by the provider. Gross income does not include specific income exclusions, such as but not limited to, the cost of producing self-employment income, and income excluded by federal law.
- (44) Gross income test (85 percent test): for the benefit group to be eligible, the gross earned income of the benefit group must be less than 85 percent of the federal poverty guidelines as determined in 8.102.500.8 NMAC.
- (45) Hardship extension: means an extension of the TANF/NMW 60-month lifetime limit due to specific conditions enumerated at 8.102.410.17 NMAC.
- (46) **Head of household:** means the payee who is the responsible case head for the benefit group. The payee may be the parent, guardian, sole adult member, specified relative, pregnant woman, a GA recipient, or caretaker relative.
- (47) **Immigrant:** means a non-citizen or an alien within the meaning found in Title IV of the Personal Responsibility and Work Opportunity Reconciliation Act of 1996.

- (48) Immigration and naturalization service (INS): a division of the U.S. department of justice dealing with U.S. citizenship and immigration services.
- (49) Impairment: means a condition resulting from anatomical, physiological, or psychological abnormalities evidenced by medically acceptable clinical and laboratory diagnostic techniques. Impairment has to do only with the medical, psychiatric, or both processes. To evaluate both physical and mental impairment, medical evidence consisting of signs, symptoms and objective findings must be obtained.
- (50) **Incapacity review unit**: means a special unit in the department that determines the status of participants for the family violence option and limited work participation status. This is also known as the IRU.
- (51) Individual development account program: means an account created for eligible individuals which is established and maintained by an authorized financial institution to be used for individual development.
- (52) Individual development program: means a program that establishes and administers individual development accounts and reserve accounts in order to provide financial training required by the division for account owners.
- (53) Ineligible alien: means an individual who does not meet the eligible alien requirements or who is not admitted for permanent residence.
- (54) Initial month: means the first month for which a benefit group is certified for participation in the cash assistance program. An initial month is also a month in which a benefit group is certified following a break in participation of one calendar month or longer.
- (55) **Inquiry:** means a request for information about eligibility requirements for a financial, medical, or food assistance program that is not an application.
- (56) Institution of higher education: means any education institution which normally requires a high school diploma or equivalency certificate for enrollment, including, but not limited to, colleges, universities, and vocational or technical schools at the post-high school level.
- (57) Institution of post-secondary education: means an institution of post-secondary education, any public or private educational institution that normally requires a high school diploma or equivalency certificate for enrollment, or that admits persons who are beyond the age of compulsory school attendance in the state in which the institution is located, regardless of the high school prerequisite, provided that the institution is legally authorized or recognized by the state to provide an educational program beyond secondary education in the state or a program of training to prepare students for gainful employment.
- (58) Irrevocable trust funds: means an arrangement to have monies held by one person for the benefit of another that cannot be revoked.
- (59) **Issuance month:** means the calendar month for which cash assistance is issued. In prospective budgeting, the budget and issuance months are the same.
- (60) Legal guardian: means a judicially or parental created relationship between a child and appointed adult.
- (61) Limited work participation hours: means the reduced work requirement hours approved by the IRU or the NMW service provider, as appropriate, after a participant has been approved for a limited work participation status.
- (62) Limited work participation status: means a NMW participant has a verified condition or barrier as outlined at Subsection A of 8.102.420.11 NMAC that precludes the ability to meet the standard work requirement hours and has been approved for such status by the IRU or NMW service provider, as appropriate.

B. Definitions M-Z:

- (1) Maintenance of effort (MOE): means the amount of general funds the state agency must expend annually on the four purposes of TANF to meet a minimum expenditure requirement based on a states historical AFDC expenditures.
 - (2) Medicaid: medical assistance under title XIX of the Social Security Act, as amended.
- (3) Minor unmarried parent: means an unmarried parent under the age of 18 years or is age 18 and enrolled in high school.
- (4) Month of approval: means the month the action to approve a benefit group for cash assistance is taken.
- (5) **Net income tests:** means for the benefit group to be eligible, the benefit group's net earned income must be less than the standard of need applicable to the benefit group after allowable deductions have been made to the earned and unearned income.
 - (6) Net monthly income: means gross non-exempt income minus the allowable deductions. It is the

income figure used to determine eligibility and cash assistance benefit amount.

- (7) **Non-benefit group members:** means persons residing with a benefit group who are specifically excluded by regulation from being included in the benefit group certification.
- (8) Non-cash TANF/MOE benefit or service: means non-cash TANF/MOE benefit or services include programs or services that do not provide cash to recipients, but are funded by the TANF program, either by the federal TANF block grant or the state MOE share. These services may include transportation, childcare, counseling programs, parenting programs, pamphlets or referrals to other TANF/MOE-funded services.
- (9) Non-citizen U.S. national: means a person who is not an U.S. citizen but was born in an outlying possession of the U.S. on or after the date the U.S. acquired the possession, or a person whose parents are non-citizen U.S. nationals. A person who resides on one of the following U.S. island territories is a non-citizen U.S. national: American Samoa, Swains island or the Northern Mariana islands.
- (10) Notice of adverse action (NOAA): means a written notice that includes a statement of the action the department has taken or intends to take, the reason for the action, the benefit group's right to a fair hearing, who to contact for additional information, the availability of continued benefits, and liability of the benefit group for any overissuance received if the hearing decision is adverse to the benefit group. This notice may be received prior to an action to reduce benefits, or at the time reduced benefits will be received, or if benefits are terminated, at the time benefits would have been received if they had not been terminated. Recipients have 13 days from the mailing date of the notice to request a fair hearing and to have benefits restored to their previous level.
- (11) NMW compliance requirements: means the various work program activities a TANF/NMW participant is expected to attend and completed in order to avoid conciliation or sanction.
- (12) Overissuance: means the amount by which cash assistance benefits issued to a benefit group exceed the amount the benefit group was eligible to receive.
 - (13) **Parent:** means natural parent, adoptive parent, or stepparent.
- (14) **Participant:** means a recipient of cash assistance or services or a member of a benefit group who has reached the age of majority.
- (15) Payment standard: means the amount of the cash assistance payment, after the countable net earned and unearned income of the benefit group has been subtracted from the benefit group's standard of need, and prior to reduction by sanction, recoupment or both.
- (16) **Permanent total disability:** means an individual must have a physical or mental impairment, expected to last at least 12 months, that prevents gainful employment in any employment position within the individual's current employment capacity.
 - (17) **Person:** means an individual.
- (18) **Project area:** means the geographic area designated to a county office that is responsible for the administration of the department's programs.
- (19) **Prospective budgeting:** means the computation of a benefit group's eligibility and benefit amount based on a reasonable estimate of income and circumstances that will exist in the current month and future months.
- (20) Qualified alien status: means a person lawfully admitted into the United States under INA guidelines as defined in PROWRA of 1996.
- (21) **Real property:** means land, affixed improvements, and structures which include mobile homes. Grazing permits are also considered real property.
- (22) **Recertification:** means a complete review of all conditions of eligibility which are subject to change and a redetermination of the amount of assistance payment for an additional period of time.
 - (23) **Recipient:** means a person receiving cash assistance benefits.
 - (24) Refugee: means a lawfully admitted individual granted conditional entry into the United States.
- (25) Regular reporting: means a reporting requirement that requires a participating household to report a change within ten days of the date a change becomes known to the household.
- (a) A financial change becomes known to the household when the household receives the first payment attributed to an income or resource change, or when the first payment is made for a change in an allowable expense.
- **(b)** A non-financial change including but not limited to, a change in household composition or a change in address, becomes known to the household on the date the change takes place.
- (26) **Resource standard:** means the financial standard with respect to resources and property, \$2,000 for non-liquid resources and \$1500 for liquid resources.

- (27) **Retrospective budgeting:** means the computation of a benefit group's benefits for an issuance month based on actual income and circumstances that existed in the previous month.
- (28) **Resource planning session:** means a planning session to ascertain the applicant's immediate needs and to assess the applicant's financial and non-financial options.
- (29) School age: means any dependent child who turns six years prior to September first and is under 18 years of age.
 - (30) Secretary: means the secretary of the department.
- (31) **Self-employed:** means an individual who engages in a self-managed enterprise for the purpose of providing support and income and who does not have the usual withholding deducted from this income.
- (32) **Semiannual reporting:** means a reporting requirement that allows up to a 12-month certification period and requires a household to submit a report in the sixth month of a 12-month certification period or in the same month a food stamp semiannual report is due.
- (33) Services: means child-care assistance; payment for employment-related transportation costs; job search assistance; employment counseling; employment; education and job training placement; one-time payment for necessary employment-related costs; case management; or other activities whose purpose is to assist transition into employment.
- (34) Shelter for battered women and children: means a public or private nonprofit residential facility that serves battered women and their children. If such a facility serves other individuals, a portion of the facility must be set aside on a long-term basis to serve only battered women and children.
- (35) Single-parent benefit group: means any benefit group which does not include both parents of a child included in the benefit group and thus includes families in which there is only one parent or in which there are no parents.
- (36) **Sponsor:** means a person who executed an affidavit of support or similar agreement on behalf of an alien as a condition of the alien's entry or admission to the United States as a permanent resident.
- (37) **Sponsored alien:** means an alien lawfully admitted for permanent residence in the United States as an immigrant, as defined in Sections 101(a)(15) and 101(a)(2) of the Immigration and Nationality Act.
- (38) Stale: means EBT accounts which have not been accessed, no withdrawal activity, by the household in the last 90 days from the most recent date of withdrawal.
- (39) **Standard of need:** means an amount which is based on the number of individuals included in the benefit group and allows for financial standard and basic needs.
- (40) Standard work requirement hours: means the minimum number of hours in applicable core and non-core total work activities a participant must complete.
- (41) State-funded alien eligible: means an alien who entered the United States on or after August 22, 1996, as one of the classes of aliens described in Subsection B of 8.102.410.10 NMAC, is eligible with respect to citizenship requirements for state-funded assistance under NMW and GA without regard to how long the alien has been residing in the United States.
- (42) **Supplemental security income (SSI):** means monthly cash payments made under the authority of:
 - (a) Title XVI of the Social Security Act, as amended, to the aged, blind and disabled;
 - **(b)** Section 1616(a) of the Social Security Act; or
 - (c) Section 212(a) of P.L. 93-66.
- (43) **Temporary total disability:** means a physical or mental impairment, expected to last at least 30 days from date of determination, but less than one year from the date of application, that prevents gainful employment in any employment position within the individual's current employment capacity.
- (44) **Two-parent benefit group:** means a benefit group which is considered to exist when both parents of any child included in the benefit group live in the home with the child and are included in the benefit group.
- (45) **Term limits:** means NMW assistance (cash benefits and supportive services) is not provided to or for an adult or a minor head of household for more than 60 months during the individual's lifetime.
- (46) Unearned income: means old age, survivors, and disability insurance payments (social security), railroad retirement benefits, veterans administration compensation or pension payments, military retirement and allotments, pensions, annuities and retirement benefits; lodge or fraternal benefits, any other public or private disability or retirement benefit or pension, shared shelter payments, Individual Indian money (IIM); royalty or lease payments for land or property owned by a benefit group member; settlement payments resulting from

insurance or litigation; worker's compensation benefits; child support; unemployment compensation benefits; union benefits paid in cash; gifts and contributions; and real property income.

- (47) Vehicle: means a conveyance used for the transportation of individuals to or from employment, for the activities of daily living or for the transportation of goods; vehicle does not include any boat, trailer or mobile home used as the principal place of residence.
- (48) **Verification:** means the use of third-party information or documentation to establish the accuracy of statements on the application.
- (49) Vocational education: means an organized education program that is directly related to the preparation of a person for employment in a current or emerging occupation requiring training other than a baccalaureate or advance degree. Vocational education must be provided by an educational or training organization, such as a vocational-technical school, community college, or post-secondary institution or proprietary school.
- (50) Wage subsidy program: means a subsidized employment opportunity through which a TANF cash assistance recipient is hired into full-time employment.

[8.102.100.7 NMAC - N, 07/01/2001; A, 02/14/2002, A, 05/15/2003; A, 01/01/2004; A, 02/28/2007; A/E, 07/16/2007; A, 10/31/2007; A, 08/01/2009; A, 04/01/2010; A, 04/01/2012]

8.102.100.8 ABBREVIATIONS AND ACRONYMS

A. Abbreviations and acronyms

- (1) AFDC: aid to families with dependent children (replaced by TANF effective July 1, 1997)
- (2) BG: benefit group
- (3) **BIA:** bureau of Indian affairs
- (4) **BIA-GA:** bureau of Indian affairs-general assistance
- (5) CA: cash assistance
- (6) **CE:** categorical eligibility or categorically eligible
- (7) **CFR:** code of federal regulations
- (8) CS: child support
- (9) **CSED:** (HSD) child support enforcement division
- (10) CYFD: (New Mexico) children youth & families department
- (11) **DOH:** (New Mexico) department of health
- (12) **DOL:** department of labor
- (13) **DOT:** dictionary of occupational titles
- (14) **E&T:** employment and training (food stamp work program)
- (15) EBT: electronic benefit transfer
- (16) **EI:** earned income
- (17) **EW:** eligibility worker (now caseworker)
- (18) **EWP:** education works program
- (19) **FAP:** financial assistance program
- (20) FAA: family assistance analyst (formally ISS)
- (21) FFY: federal fiscal year
- (22) FMV: fair market value
- (23) FNS: food and nutrition service (previously FCS)
- **(24) FPL:** federal poverty level
- (25) **FSP:** food stamp program
- (26) GED: general equivalency degree
- (27) HHS: (U.S.) health and human services
- (28) HSD: (New Mexico) human services department
- (29) **HUD:** (U.S.) housing and urban development
- (30) **IDA:** individual development account
- (31) INS: (U.S.) immigration and naturalization service
- (32) **IPV:** intentional program violation
- (33) IRP: individual responsibility plan
- (34) IRU: incapacity review unit
- (35) ISD: (HSD) income support division
- (36) ISD2: integrated services delivery for ISD

- (37) **ISS:** income support specialist (now caseworker)
- (38) JTPA: Job Training Partnership Act (now WIA)
- (39) LIHEAP: low income home energy assistance program
- (40) LITAP: low income telephone assistance program
- (41) MAD: (HSD) medical assistance division
- (42) MVD: (New Mexico) motor vehicle division
- (43) NADA: national automobile dealers association
- (44) NMAC: New Mexico administrative code
- (45) NMW: New Mexico works
- (46) NOAA: notice of adverse action
- (47) POS: point of sale
- (48) QC: quality control
- (49) RR: regular reporting or regular reporters
- (50) RRP: refugee resettlement program
- (51) SAVE: systematic alien verification for entitlements
- (52) SE: self employment
- (53) SR: semiannual reporting
- (54) SSA: social security administration
- (55) SSI: supplemental security income
- (56) SSN: social security number
- (57) TANF: temporary assistance to needy families (block grant program under Title IV-A of the Social Security Act)
 - (58) UCB: unemployment compensation benefits
 - (59) UEI: unearned income
 - (60) USDA: United States department of agriculture
 - (61) VA: veterans administration
 - (62) WIA: Workforce Investment Act
 - (63) WID: work incentive deduction
 - (64) WPA: work participation agreement
 - B. [Reserved]

[8.102.100.8 NMAC - N, 07/01/2001; A, 02/14/2002; A, 01/01/2004; A, 02/28/2007; A/E, 07/16/2007; A, 10/31/2007]

History of 8.102.100 NMAC: [Reserved]

TITLE 8 SOCIAL SERVICES

CHAPTER 102 CASH ASSISTANCE PROGRAMS

PART 410 RECIPIENT POLICIES - GENERAL RECIPIENT REQUIREMENTS

8.102.410.1 ISSUING AGENCY: New Mexico Human Services Department.

[8.102.410.1 NMAC - Rp 8.102.410.1 NMAC, 07/01/2001]

8.102.410.2 SCOPE: The rule applies to the general public.

[8.102.410.2 NMAC - Rp 8.102.410.2 NMAC, 07/01/2001]

8.102.410.3 STATUTORY AUTHORITY:

- **A.** New Mexico Statutes Annotated 1978 (Chapter 27, Articles 1 and 2) authorize the state to administer the aid to families with dependent children (AFDC), general assistance (GA), shelter care supplement, the burial assistance programs and such other public welfare functions as may be assumed by the state.
- **B.** Federal legislation contained in the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 abolished the AFDC program. The federal act created the temporary assistance for needy families (TANF) block grant under Title IV of the Social Security Act. Through the New Mexico Works Act of 1998, the New Mexico works program was created to replace the aid to families with dependent children program.
- C. Under authority granted to the governor by the federal Social Security Act, the human services department is designated as the state agency responsible for the TANF program in New Mexico.
- **D.** Effective April 1, 1998, in accordance with the requirements of the New Mexico Works Act and Title IV-A of the federal Social Security Act, the department is creating the New Mexico works program as one of its cash assistance programs.
- **E.** In close coordination with the NMW program, the department administers the food stamp employment and training program (E&T) pursuant to the Food Security Act of 1985 and federal regulations at Title 7, Code of Federal Regulations.

[8.102.410.3 NMAC - Rp 8.102.410.3 NMAC, 07/01/2001; A, 11/15/2007]

8.102.410.4 DURATION: Permanent.

[8.102.410.4 NMAC - Rp 8.102.410.4 NMAC, 07/01/2001]

8.102.410.5 EFFECTIVE DATE: July 1, 2001.

[8.102.410.5 NMAC - Rp 8.102.410.5 NMAC, 07/01/2001]

8.102.410.6 OBJECTIVE:

- **A.** The purpose of the New Mexico works (NMW) program is to improve the quality of life for parents and children by increasing family income, resources and support. The further purpose of the program is to increase family income through family employment and child support and by utilizing cash assistance as a support service to enable and assist parents to participate in employment.
- **B.** The objective of education works program (EWP) is to provide cash assistance to a benefit group where at least one individual is enrolled in a post-secondary, graduate or post-graduate institution. Education and training are essential to long-term career development. The applicant or recipient benefit group would be otherwise eligible for NMW cash assistance, but chooses to participate in EWP.

[8.102.410.6 NMAC - Rp 8.102.410.6 NMAC, 07/01/2001; A, 11/15/2007]

8.102.410.7 DEFINITIONS: [Reserved]

[8.102.410.7 NMAC - Rp 8.102.410.7 NMAC, 07/01/2001]

8.102.410.8 REQUIREMENTS: This section describes eligibility requirements which each recipient of cash assistance must meet in order to be included in the benefit group.

[8.102.410.8 NMAC - Rp 8.102.410.8 NMAC, 07/01/2001; A, 11/15/2007]

8.102.410.9 ENUMERATION: The participant, or the specified relative on behalf of a dependent child, must report the participant's social security number (SSN) within 60 days of approval for the cash assistance program. Failure to meet this requirement shall result in ineligibility for the benefit group member without a reported or

8.102.410.10 CITIZENSHIP AND ALIEN STATUS:

A. Eligibility for TANF funded cash assistance:

- (1) Participation in the NMW cash assistance program is limited to a U.S. citizen, a naturalized citizen or a non-citizen U.S. national.
- (2) A non-citizen, other than a non-citizen U.S. national, must be both a qualified and eligible alien in order to participate in the NMW cash assistance program.

B. Definitions:

- (1) Continuously lived in the U.S.: means that a non-citizen has lived in the U.S. without a single absence of more than 30 days or has lived in the U.S. without a total of aggregated absences of more than 90 days.
- (2) Federal means-tested public benefit: means benefits from the food stamp program; the food assistance block grant programs in Puerto Rico, American Samoa, and the commonwealth of the Northern Mariana Islands; supplemental security income (SSI); and the TANF block grant program under title IV of the Social Security Act; medicaid, and SCHIP.
- (3) **Five-year bar:** means the federally imposed prohibition on receiving federal means-tested public benefits for certain qualified aliens who entered the United States on or after August 22, 1996, until they have continuously lived in the U.S for five years. If an alien enters the U.S. on or after August 22, 1996, but does not meet the definition of a qualified alien, the five-year bar begins on the date the non-citizen attains qualified alien status.
- (4) **Immigrant:** means a non-citizen or an alien within the meaning found in title IV of the Personal Responsibility and Work Opportunity Reconciliation Act of 1996.
- (5) Non-citizen U.S. national: means a person who is not a U.S. citizen but was born in an outlying possession of the United States on or after the date the U.S. acquired the possession, or a person whose parents are non-citizen U.S. nationals. A person who resides on one of the following U.S. island territories is a non-citizen U.S. national: American Samoa, Swains Island or the Northern Mariana Islands.
- (6) Permanently residing under color of law (PRUCOL): means a person whose presence in the US is known by the department of homeland security (DHS) and the DHS does not intend to deport the person. Persons classified as PRUCOL may or may not also be qualified aliens.
 - **C. Qualified alien:** A qualified alien is any of the following types of non-citizens:
- (1) who is lawfully admitted for permanent residence under the Immigration and Nationality Act (an LPR);
 - (2) who is granted asylum under Section 208 of the INA (an asylee);
 - (3) who is a refugee admitted to the U.S. under Section 207 of the INA (a refugee);
 - (4) who is paroled into the U.S. under Section 212(d)(5) of the INA for at least one year (a parolee);
 - (5) whose deportation is being withheld under Section 241(b)(3) or 243(h) of the INA;
- (6) who is granted conditional entry pursuant to Section 203(a)(7) of the INA as in effect prior to April 1, 1980;
- (7) who is a Cuban or Haitian entrant as defined in Section 501(e) of the Refugee Education Assistance Act of 1980;
- (8) who is a victim of a severe form of trafficking, regardless of immigration status, under the Trafficking Victims Protection Act of 2000.
- **D.** Qualified alien due to battery or extreme cruelty: means a non-citizen, regardless of alien status, who has been battered or subjected to extreme cruelty, as long as the following elements are met:
- (1) there is a substantial connection between such battery or cruelty and the need for the cash benefits; and
 - (2) the abused non-citizen is not currently living with the abuser; and
 - (3) the INS or executive office of immigration review (EOIR) has:
 - (a) approved a self-petition seeking permanent residency, or
 - (b) approved a petition for a family based immigrant visa; or
 - (c) approved an application for cancellation of removal or suspension of deportation; or
 - (d) found that a pending petition or application establishes "prima facie" (true and valid) case

for approval; and

- (4) the non-citizen has been battered or subjected to extreme cruelty in the US by a spouse or parent, or by a member of the spouse or parent's family residing in the same household as the abused non-citizen and the spouse or parent of the abused non-citizen consented to, or acquiesced in such battery or cruelty; or
- (5) the non-citizen has a child who has been battered or subjected to extreme cruelty in the US by the non-citizen's spouse or parent, as long as the non-citizen does not actively participate in the battery or cruelty; or a non-citizen whose child is battered or subjected to extreme cruelty by a member of the non-citizen's spouse or parent's family residing in the same household and the non-citizen's spouse or parent consented or acquiesced to such battery or cruelty; or
- (6) the non-citizen is a child who resides in the same household as a parent who has been battered or subjected to extreme cruelty in the US by the parent's spouse or by a member of the spouse's family residing the same household and the non-citizen's spouse consented or acquiesced to such battery or cruelty.
 - (7) U.S. citizen: means, but may not be limited to:
 - (a) a person born in the United States;
- **(b)** a person born in Puerto Rico, Guam, U.S. Virgin Islands or Northern Mariana Islands who has not renounced or otherwise lost his or her citizenship;
 - (c) a person born outside the U.S. to at least one U.S. citizen parent; or
 - (d) a person who is a naturalized citizen.
- **E. Aliens who are eligible to participate:** An alien who meets the definition of a qualified alien shall be eligible to participate in the NMW cash assistance program if the alien:
- (1) physically entered the U.S. prior to August 22, 1996 and obtained qualified alien status before August 22, 1996;
- (2) physically entered the U.S. prior to August 22, 1996, obtained qualified alien status on or after August 22, 1996 and has continuously lived in the U.S. from the latest date of entry prior to August 22, 1996 until the date the participant or applicant obtained qualified alien status;
- (3) physically entered the U.S. on or after August 22, 1996, meets the definition of a qualified alien and has been in qualified alien status for at least five years (five year bar);
- (4) physically entered the U.S. before August 22, 1996 and did not continuously live in the U.S. from the latest date of entry prior to August 22, 1996 until obtaining qualified alien status, but has been in qualified alien status for at least five years;
- (5) is a lawfully admitted permanent resident alien under the INA, who has worked or can be credited with 40 qualifying quarters; or
- (6) is a veteran of the military with an honorable discharge that is not based on alien status who has fulfilled the minimum active duty requirements; or the non-citizen who is on active duty military service; or the person is the spouse, surviving spouse who has not remarried, or an unmarried dependent child of a veteran or active duty service member;
 - (7) an alien is eligible for a period of five years from the date an alien:
 - (a) is granted status as an asylee under Section 208 of the INA;
 - (b) is admitted as a refugee to the U.S. under Section 207 of the INA;
 - (c) has had his or her deportation withheld under Section 241(b)(3) or 243(h) of the INA;
- (d) is admitted as an Amerasian immigrant under Section 584 of the Foreign Operations, Export Financing and Related Programs Appropriations Act of 1988; or
- (e) is admitted as a Cuban or Haitian entrant as defined in Section 501(e) of the Refugee Education Assistance Act of 1980; and
- (8) a qualified alien who entered the United States on or after August 22, 1996, to whom the five-year bar applies, may participate in the state-funded TANF program without regard to how long the alien has been residing in the United States.
- **F.** Victim of severe form of trafficking: A victim of a severe form of trafficking, regardless of immigration status, who has been certified by the U.S. department of health and human services (DHHS), office of refugee resettlement (ORR), is eligible to the same extent as a refugee.
- (1) The date of entry for a victim of trafficking is the date of certification by ORR (which appears in the body of the eligibility letter from the ORR).
 - (2) A victim of a severe form of trafficking:
- (a) must have and present a certification of eligibility letter from ORR for adults or letter for children (similar to but not necessarily a certification letter) as proof of status; and

- **(b)** is not required to provide any immigration documents, but may have such documents and may present such documents.
- (3) Determining eligibility for a victim of trafficking must include a call to the trafficking verification line at 1-866-401-5510.
 - (4) The caseworker must inform ORR of the benefits for which the victim of trafficking has applied.

G. Quarters of coverage:

- (1) SSA reports quarters of coverage through the quarters of coverage history system (QCHS).
- (2) The number of qualifying quarters is determined under Title II of the Social Security Act, including qualifying quarters of work not covered by Title II of the Social Security Act, and is based on the sum of: quarters the alien worked; quarters credited from the work of a parent of the alien before the alien became 18 (including quarters worked before the alien was born or adopted); and quarters credited from the work of a spouse of the alien during their marriage if they are still married or the spouse is deceased.
- (a) A spouse may not get credit for quarters of a spouse when the couple divorces prior to a determination of eligibility.
- **(b)** If eligibility of an alien is based on the quarters of coverage of the spouse, and then the couple divorces, the alien's eligibility continues until the next recertification. At that time, the caseworker shall determine the alien's eligibility without crediting the alien with the former spouse's quarters of coverage.
- (3) **Disputing quarters:** If a participant or applicant disputes the SSA determination of quarters of coverage, the participant may not participate based on having 40 qualifying quarters until a determination is made that the participant or applicant can be credited with 40 qualifying quarters. The participant or applicant may participate as a state-funded benefit group member, if otherwise eligible.
- (4) Federal means-tested benefit: After December 31, 1996, a quarter in which an alien received any federal means-tested public benefit, as defined by the agency providing the benefit shall not be credited toward the 40-quarter total. A parent's or spouse's quarter is not creditable if the parent or spouse actually received any federal means-tested public benefit. If the alien earns the 40th quarter of coverage prior to applying for a federal means- tested public benefit in that same quarter, the caseworker shall allow that quarter toward the 40 qualifying quarters total.
- **H. Verification of citizenship/eligible alien status:** U.S. citizenship is verified only when client statement of citizenship is inconsistent with statements made by the applicant or with other information on the application, previous applications, or other documented information known to HSD.
- (1) Questionable U.S. citizenship: Any mandatory benefit group member whose U.S. citizenship is questionable is ineligible to participate until proof of U.S. citizenship is obtained. The member whose citizenship is questionable shall have all of his resources and a pro rata share of income considered available to any remaining benefit group members.
- (2) Eligible alien status: Verification of eligible alien status is mandatory at initial certification. Only those benefit group members identified as aliens with qualified and eligible alien status are eligible to participate in the NMW program.
- (3) **Ineligible or questionable alien status:** Any household member identified as an ineligible alien, or whose alien status is questionable cannot participate in the NMW program.

I. Need for documentation:

- (1) Benefit group members identified as aliens must present documentation, such as but not limited to, a letter, notice of eligibility, or identification card which clearly establishes that the alien has been granted legal status.
- (2) A caseworker shall allow an alien a reasonable time to submit acceptable documentation of eligible alien status. A reasonable time shall be 10 days after the date the caseworker requests an acceptable document, or until the 30th day after application, whichever is longer.
- (3) If verification of an participant 's eligible status is not provided by the deadline, the eligibility of the remaining benefit group members shall be determined. Verification of eligible alien status provided at a later date shall be treated as a reported change in benefit group membership.
- (4) During the application process, if an individual has been determined to be a qualified alien and either the individual or HSD submits a request to a federal agency for documentation to verify eligible alien status, HSD must certify the individual in the TANF benefit group as a state-funded participant until a determination is made that the individual is eligible for TANF funded cash assistance.
 - (5) Inability to obtain INS documentation: If a benefit group indicates an inability to provide

documentation of alien status for any mandatory member of the benefit group, that member shall be considered an ineligible alien. The caseworker shall not continue efforts to contact INS when the alien does not provide any documentation from INS.

J. Failure to cooperate: If a benefit group or a benefit group member indicates an unwillingness to provide documentation of alien status for any member, that member shall be considered an ineligible alien. The caseworker shall not continue efforts to get documentation.

K. Reporting undocumented (illegal) non-citizens:

- (1) HSD shall inform the local DHS office only when an official determination is made that any mandatory member of a benefit group who is applying for and receiving benefits is present in the U.S. in violation of the INA. A determination that a non-citizen is in the US in violation of the INA is made when:
- (a) the non-citizens unlawful presence is a finding of fact or conclusion of law that is made by HSD as part of a formal determination about the individuals eligibility; and
- **(b)** HSD's finding is supported by a determination by DHS or the executive office of immigration review (EOIR) that the non-citizen is unlawfully residing in the U.S. such as a final order of deportation.
- (2) An non-citizen who resides in the US in violation of the INA shall be considered an ineligible benefit group member until there is a finding or conclusion of law through a formal determination process by the INS or EOIR.
- (3) Illegal non-citizen status is considered reported when the caseworker enters relevant information about the non-citizen on the benefit group's computer file.
- (4) A systematic alien verification for entitlements (SAVE) response showing no service record on an individual or an immigration status making the individual ineligible for a benefit is not a finding of fact or conclusion of law that the individual is not lawfully present.
- **L.** Income and resources of ineligible aliens: All the resources and a prorated share of income of an ineligible alien, or of an alien whose alien status is unverified, shall be considered in determining eligibility and the cash assistance benefit amount for the remaining eligible benefit group members. [8.102.410.10 NMAC Rp 8.102.410.10 NMAC, 07/01/2001; A, 07/01/2004; A, 11/15/2007; A, 12/01/2009; A, 06/01/2011]

8.102.410.11 RESIDENCE:

- **A.** To be eligible for inclusion in a benefit group, the individual must be living in New Mexico (NM) and demonstrate an intention to stay. At application, the residency determination shall be made prior to the date cash assistance is authorized. Once established, NM residency continues until the individual takes action to end it.
- **B.** Residence shall not be considered to exist if the person is just passing through or is present in NM for purposes such as vacation, family visits, medical care, temporary employment, or other similar short-term stays where the person does not intend to remain. Residence shall not exist if an individual claims residence in another state.
- **C. Establishing residence:** Residence in New Mexico shall be established by being present in the state on an ongoing basis and carrying out the types of activities associated with normal day-to-day living, such as occupying a house, enrolling a child in school, renting a post office box, obtaining a state driver's license, joining a church or other local organization, obtaining or seeking a job in the state, registering to vote in the state, etc.
- **D. Homeless persons:** A homeless person must meet the residence requirement; however, their personal situations may prevent them from establishing the types of residence indicators listed above. As much information as possible shall be obtained and entered into the record, but absence of the more common types of verifications shall not be a barrier to eligibility.
- **E. Assistance from another state:** An individual receiving assistance from another state shall be considered a resident of that state, until that state is notified of the individual's intention to abandon residence. An individual who received TANF from another state shall be considered to be in receipt of concurrent assistance for that month, as set forth in 8.102.410.12 NMAC.

F. Temporary absence from the state:

- (1) A temporary absence from the state shall not be considered an interruption of residence. Temporary absence occurs when an individual leaves the state for a specific, time-limited purpose. After the temporary absence, the individual must intend to return to the state. An absence related to the following purposes shall be considered temporary:
 - (a) short-term visits with family or friends for 30 days or less;

- **(b)** out-of-state stays for medical treatment;
- (c) attendance at an out-of-state school, with returns to the state during vacations.
- (2) A statement by a participant of intent to return to the state will be accepted, provided that the participant does not take action in another state to establish permanent residence.
 - **G. Residency abandonment:** Residence shall be considered to have been abandoned when:
 - (1) an individual leaves the state and indicates that an intent to establish residence in the other state;
 - (2) an individual leaves the state for no specific purpose and with no clear intention to return;
- (3) an individual leaves the state and applies for food, financial or medical assistance from another state, which makes residence in that state a condition of eligibility; or
- (4) an individual has been absent from the state for a period of more than 30 days and has not notified the caseworker of the absence or of any intention to return.
- **H. Residence of children:** A dependent child shall be considered to be a resident of the same state as the specified relative or caretaker adult with whom the child is living. [8.102.410.11 NMAC Rp 8.102.410.11 NMAC, 07/01/2001; A, 11/15/2007]

8.102.410.12 NONCONCURRENT RECEIPT OF ASSISTANCE:

- **A.** To be eligible for inclusion in a NMW benefit group, the individual cannot already be included in or receiving benefits from:
 - (1) another department cash assistance benefit group;
 - (2) an SSI grant;

or

- (3) a tribal TANF program or BIA-GA program;
- (4) a government-funded adoption subsidy program;
- (5) a TANF program in another state.
- **B.** An individual may not be the payee for more than one NMW cash assistance payment.
- C. Supplemental security income:
- (1) Ongoing SSI eligibility: A person eligible for SSI on an ongoing basis is not eligible for NMW or refugee assistance benefits on the basis of concurrent receipt of assistance. The SSI recipient is not included in the benefit group for purposes of financial assistance eligibility and benefit calculation. The income, resources, and needs of the SSI recipient are excluded in determining benefit group eligibility and payment.
- (2) **SSI applicants:** An individual receiving cash assistance benefits from the department may apply for and receive SSI benefits for the same months for which the department has already issued benefits. Cash assistance benefits issued by the department are considered in determining the amount of retroactive SSI benefits. NMW ineligibility or overpayments shall not be established for any month for which SSI issues a retroactive benefit. When verification is received that a benefit group member is approved for SSI on an ongoing basis, that member shall be immediately removed from the benefit group.
- **D. Subsidized adoptions:** Children in receipt of state or federal adoption subsidy payments are included as benefit group members, and their income is counted in determining eligibility and payment.
- **E. Other department programs:** Non-concurrent receipt of assistance limitations apply to departmental programs authorized in 8.102 NMAC, 8.106 NMAC, 8.119 NMAC, tribal TANF programs, and SSI. The food stamp program, medicaid, LIHEAP and other similar programs are not considered concurrent assistance and shall not make an individual ineligible for cash assistance and tribal TANF programs. [8.102.410.12 NMAC Rp 8.102.410.12 NMAC, 07/01/2001; A, 11/15/2007]
- **8.102.410.13 WORK PROGRAMS:** The NMW work program is designed to improve the participant's capacity to improve income and strengthen family support. If an individual who is required to meet work program requirements fails to do so, the benefit group may be subject to the payment sanctions described in 8.102.620.10 NMAC.

[8.102.410.13 NMAC - Rp 8.102.410.13 NMAC, 07/01/2001; A, 10/01/2001; A, 11/15/2007]

8.102.410.14 [RESERVED]

[8.102.410.14 NMAC - Rp 8.102.410.14 NMAC, 07/01/2001]

8.102.410.15 PROGRAM DISQUALIFICATIONS:

- **A. Dual state benefits:** An individual who has been convicted of fraud for receiving TANF, food stamps, medicaid, or SSI in more than one state at the same time shall not be eligible for inclusion in the cash assistance benefit group for a period of 10 years following such conviction. The conviction must have occurred on or after August 22, 1996.
- **B. Fugitive and probation and parole violators:** An individual who is a fugitive felon or who has been determined to be in violation of conditions of probation or parole shall not be eligible for inclusion in the cash assistance benefit group.

[8.102.410.15 NMAC - Rp 8.102.410.15 NMAC, 07/01/2001; A, 05/15/2002; A, 11/15/2007]

8.102.410.16 [RESERVED]

[8.102.410.16 NMAC - Rp 8.102.410.16 NMAC, 07/01/2001]

8.102.410.17 LIFETIME LIMITS:

A. NMW/TANF:

- (1) NMW/TANF cash assistance shall not be provided to or for an adult or a minor head of household for more than 60 months during the individual's lifetime. The benefit group shall be ineligible if the benefit group contains at least one adult, minor head of household or spouse of the minor head of household who has received 60 or more months of NMW/TANF cash assistance, unless the lifetime limit has been waived pursuant to Subsection E of 8.102.410.17 NMAC.
- (2) For purposes of determining the 60-month lifetime limit, the count of months of NMW/TANF cash assistance begins on July 1, 1997 and thereafter, and includes assistance received under PROGRESS, or the court-ordered AFDC program in effect until March 31, 1998, or NMW.
- (3) Any month in which an adult, a minor head of household, or the spouse of a minor head of household, has received full, partial, prorated, or retroactive NMW/TANF cash assistance shall be considered a month of receipt and shall be counted towards the 60-month lifetime limit for the benefit group in which that individual resides.
- (4) The count of months of NMW/TANF assistance shall include cash benefits, supportive services reimbursements, or other forms of benefits designed to meet a family's ongoing basic needs (for food, clothing, shelter, utilities, household goods, personal care items, and general incidental expenses). NMW/TANF cash assistance shall include supportive services such as transportation and childcare provided to a family who is unemployed.
- (5) Receipt of TANF assistance from another state after July 1997, or from a tribal entity that does meet the criteria at Subsection C of 8.102.410.17 NMAC is counted as a month of receipt of TANF assistance for purposes of the term limit regulation.

B. Non-countable assistance:

- (1) The department shall not count a month of receipt of NMW/TANF cash assistance or services toward the 60-month lifetime limit if the participant was a minor who was not the head of household or the spouse of the head of household.
- (2) Support services, transportation reimbursements, or child care assistance received by a benefit group with earned income shall not be considered as a month of NMW/TANF assistance against the 60-month term limit, as long as the benefit group does not also receive NMW/TANF cash assistance to meet ongoing basic needs.
 - (3) Assistance shall not be considered a month of NMW/TANF cash assistance if the assistance is a:
- (a) non-recurrent short term benefit that will not extend beyond four months, is not intended to meet ongoing basic needs, and is designed to meet a specific crisis situation or episode of need;
- (b) work subsidy to an employer to cover the cost of employee wages, benefits, supervision and training and does not use TANF funds;
 - (c) refundable earned income tax credit;
 - (d) contribution to or distribution from an individual development account;
- (e) service such as counseling, case management, peer support, child care information and referral, transitional services, job retention, job advancement, or other employment related services that do not provide basic income support; and
- **(f)** transportation benefit provided under a job access or reverse commute project to an individual who is not receiving NMW/TANF cash assistance.
 - (4) Under federal law, TANF funds may be transferred into the social services block grant and the

child care development block grant. Benefits provided to individuals from these transferred funds are no longer characterized as TANF funds and do not count against the lifetime limits.

- **C. Excluded from the term limit count:** Any month in which an adult or minor head of household receives NMW or tribal TANF cash assistance or services while residing in Indian country, as the term is defined in 18 U.S.C. subsection 1151, and where at least 50 percent of the adults are not working, shall not be counted toward the lifetime limit.
- **D.** Extension of the term limit due to hardship: Up to twenty percent of the population of TANF participants to whom the term limit applies may be waived from the 60-month term limit based on hardship or being battered or subjected to extreme cruelty.
- (1) An extension of NMW/TANF cash assistance shall not be granted to a benefit group prior to exhausting the 60-month lifetime limit.
- (2) The term limit extension will end if the condition or situation allowing the extension ceases to exist.
- **E.** Hardship extension types: For purposes of establishing a hardship and eligibility for an extension of NMW/TANF cash assistance, an individual to whom the lifetime limit applies must demonstrate through reliable medical, psychological or mental reports, social security administration (SSA) records, court orders, department records or police reports that the individual:
- (1) is determined eligible for a limited work participation status due to one of the following qualifying conditions:
- (a) an impairment, either temporarily or permanently, as determined by IRU in accordance with Paragraph (1) of Subsection C of 8.102.420 NMAC;
 - (b) is the sole provider of the care for an ill or incapacitated person;
- (c) does not have the ability to be gainfully employed because the individual is affected by domestic violence;
 - (d) has been battered or subjected to extreme cruelty;
- (2) has an application for supplemental security income (SSI) pending in the application or appeals process and:
- (a) is currently granted a limited participation status because of a temporary or complete disability; or
- **(b)** was granted a limited participation status because of a temporary or complete disability in the previous twenty-four months;
 - (3) has reached the age of 60 by the end of the last month of his or her term limit;
 - (4) is otherwise qualified as defined by the department.

F. Determining hardship and eligibility for an extension:

- (1) The incapacity review unit shall make a determination of hardship based on a temporary or complete disability or being the sole provider of home care to an ill or disabled family member based on criteria set forth at 8.102.420.11, 8.102.420.12 and 8.102.420.13 NMAC.
- (2) The incapacity review unit may determine contingency requirements or conditions for continued participation of the individual under the applicable hardship type(s).
- (3) Hardship based on domestic violence, battery, or extreme cruelty: A certification that an individual cannot be gainfully employed due to domestic violence, or has been battered or subject to extreme cruelty shall be made by a trained domestic violence counselor and shall be part of the case record.
- (a) Supporting documentation shall be provided to the department and made part of the individual's case record. For purposes of determining a hardship, an individual has been battered or subjected to extreme cruelty if the individual can demonstrate by reliable medical, psychological or mental reports, court orders, department records or police reports that the individual has been subjected to and currently is affected by:
 - (i) physical acts that result in physical injury;
 - (ii) sexual abuse;
 - (iii) being forced to engage in non-consensual sex acts;
 - (iv) threats or attempts at physical or sexual abuse;
 - (v) mental abuse; or
- (vi) neglect or deprivation of medical care except when the deprivation is based by mutual consent on religious grounds.
 - (b) The incapacity review unit shall review the documentation provided to demonstrate a

hardship type related to domestic violence, battery, or extreme cruelty, shall ensure that the documentation supports a finding of hardship, and shall determine review periods and contingency requirements if applicable.

(4) The department shall determine the eligibility of the individual for a hardship extension based on age or whether an application for SSI is pending or in the appeals process by reviewing department records or SSA files.

G. Participating benefit group:

- (1) A NMW benefit group in active status at the time the benefit group reaches the 60-month term limit may ask for an extension of NMW/TANF cash assistance under hardship provisions. The benefit group must provide supporting documentation by the 15th day of the 60th month. If otherwise eligible and a hardship type is determined, the benefit group shall be authorized cash assistance from the first day of the 61st month.
- (2) A NMW benefit group whose certification period expires in the 60th month of the term limit may be recertified, if otherwise eligible, under hardship provisions, but must provide supporting documentation by the end of the benefit group's certification period.
- **H.** Closed benefit group: A benefit group shall be required to file an application for NMW cash assistance based on hardship under the following conditions:
- (1) a NMW benefit group in active status does not submit supporting documentation by the 15th day of the 60th month of receipt of cash assistance; or
 - (2) a NMW case closes upon reaching the term limit;
- (3) a benefit group may file an application on the first day of the 61st month, or at any time after, and if eligible, benefits shall be approved effective the date of authorization or 30 days from the date of application, whichever is earlier.
- **I. Automatic extension of cash assistance:** A NMW benefit group shall be automatically extended NMW/TANF cash assistance based on hardship when the benefit group member who has received 60 months of cash assistance is:
 - (1) an adult age 60 or over; or
- (2) an adult or minor head of household with an application for SSI pending or in the appeals process; or based on verification in the case record that is not older than three months, the benefit group member is:
- (3) granted a limited participation status due to a complete disability, either permanently or temporarily;
- (4) granted a limited participation status due to being the sole provider of home care to an ill or disabled family member; or
- (5) unable to be gainfully employed because the benefit group member has been battered or subjected to extreme cruelty, or affected by domestic violence; or
- (6) is otherwise qualified as defined by the department. [8.102.410.17 NMAC - Rp 8.102.410.17 NMAC, 07/01/2001, A, 01/01/2003, A, 05/15/2003; A, 11/15/2007; A, 12/01/2009; A, 04/01/2012]

8.102.410.18 REOUIREMENTS FOR TANF HARDSHIP EXTENSIONS:

- A. Benefit group: NMW cash assistance regulations at 8.102 NMAC continue to apply to a NMW/TANF benefit group that receives a cash assistance based on a hardship determination. A benefit group may be sanctioned at the appropriate level in compliance with regulations at 8.102.620.10 NMAC when a benefit group member fails to comply with the requirements at set forth in at 8.102.410.17 NMAC and 8.102.410.18 NMAC.
- **B.** Certification period: In most cases the certification period for the case will be set at six (6) months, beginning with the 61st month of cash assistance. The incapacity review unit may set the certification period for a benefit group that is shorter or longer than six months when the condition for the hardship type warrants such a determination.

C. <u>Limited work participation status individuals</u>:

- (1) An individual granted <u>an extension</u> of the 60-month term limit due to a hardship determination shall be required to meet with the work program contractor. <u>The individual</u> shall be referred by the department to the work program contractor:
 - (a) no later than the first day of the 61st month for a case in active status in the 60th month; or
- (b) by the end of the first month of the benefit group's hardship extension period for a benefit group whose certification period expires in the 60^{th} month; or
 - (c) upon approval of a hardship extension period for a benefit group whose case is closed.

- (2) An individual granted an extension of the 60-month time limit shall be required to comply with the limited work participation hours as determined by the IRU under hardship, including but not limited to, counseling; substance abuse treatment; speech or physical therapy, continuing or follow up medical treatment; keeping doctor's appointments; family counseling; or engaging in programs or activities to address the hardship type.
- **D. Other benefit group members:** Any other individual included in the NMW benefit group <u>must</u> <u>comply with NMW compliance requirements</u> set forth at 8.102.460 NMAC.

E. Case management:

- (1) The individual and the work program contractor shall develop a case management plan that includes specific provisions for assessing barriers and determining actions or behaviors that will enhance the ability of the benefit group to become economically independent.
 - (2) Case management includes, but is not limited to:
- (a) making referrals to appropriate agencies and providing any follow up necessary to obtain the assistance needed by the benefit group;
- (b) completing an in-depth assessment and identifying individual and family barriers, such as but not limited to, learning disabilities, cognitive disabilities, substance abuse, criminal history, transportation issues, child care, school attendance for dependent children, limited English proficiency; or limited work ability;
 - (c) making appropriate referrals and seeking the assistance needed to address the barriers;
 - (d) identifying support services needs; or
 - (e) placement in appropriate and realistic work activities and follow up on work activity

[8.102.410.18 NMAC - N, 01/01/2003; A, 11/15/2007; A, 04/01/2012]

History of 8.102.410 NMAC:

progress.

Pre-NMAC History: The material in this part was derived from that previously filed with the State Records Center and Archives:

ISD 221.9000, Registration for Manpower Services, Training and Employment Under the Work Incentive Program, 3/24/80.

ISD FA 310, Non-Financial Eligibility Criteria, 2/9/88.

ISD FA 350, Work Registration, 2/10/88.

ISD FA 350, JOBS, 6/25/90.

ISD 221.7000, Deprivation of Parental Support, 3/6/80.

ISD FA 320, Deprivation of Parental Support, 2/10/88.

History of Repealed Material: 8 NMAC 3.FAP, Financial Assistance Program - Repealed, 07/01/97. 8.102.410 NMAC Recipient Policies - General Recipient Requirements - Repealed, 07/01/01.

TITLE 8 SOCIAL SERVICES

CHAPTER 102 CASH ASSISTANCE PROGRAMS

PART 420 RECIPIENT POLICIES - SPECIAL RECIPIENT REQUIREMENTS

8.102.420.1 ISSUING AGENCY: New Mexico Human Services Department.

[8.102.420.1 NMAC - Rp 8.102.420.1 NMAC, 07/01/2001]

8.102.420.2 SCOPE: The rule applies to the general public.

[8.102.420.2 NMAC - Rp 8.102.420.2 NMAC, 07/01/2001]

8.102.420.3 STATUTORY AUTHORITY:

- **A.** New Mexico Statutes Annotated 1978 (Chapter 27, Articles 1 and 2) authorize the state to administer the aid to families with dependent children (AFDC), general assistance (GA), shelter care supplement, the burial assistance programs and such other public welfare functions as may be assumed by the state.
- **B.** Federal legislation contained in the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 abolished the AFDC program. The federal act created the temporary assistance for needy families (TANF) block grant under Title IV of the Social Security Act. Through the New Mexico Works Act of 1998, the New Mexico works program was created to replace the aid to families with dependent children program.
- C. Under authority granted to the governor by the federal Social Security Act, the human services department is designated as the state agency responsible for the TANF program in New Mexico.
- **D.** Effective April 1, 1998, in accordance with the requirements of the New Mexico Works Act and Title IV-A of the federal Social Security Act, the department is creating the New Mexico works program as one of its cash assistance programs.
- **E.** In close coordination with the NMW program, the department administers the food stamp employment and training program (E&T) pursuant to the Food Security Act of 1985 and federal regulations at Title 7, Code of Federal Regulations.

[8.102.420.3 NMAC - Rp 8.102.420.3 NMAC, 07/01/2001; A, 11/15/2007]

8.102.420.4 DURATION: Permanent.

[8.102.420.4 NMAC - Rp 8.102.420.4 NMAC, 07/01/2001]

8.102.420.5 EFFECTIVE DATE: July 1, 2001.

[8.102.420.5 NMAC - Rp 8.102.420.5 NMAC, 07/01/2001]

8.102.420.6 OBJECTIVE:

- **A.** The purpose of the New Mexico works (NMW) program is to improve the quality of life for parents and children by increasing family income, resources and support. The further purpose of the program is to increase family income through family employment and child support and by utilizing cash assistance as a support service to enable and assist parents to participate in employment.
- **B.** The objective of education works program (EWP) is to provide cash assistance to a benefit group where at least one individual is enrolled in a post-secondary, graduate or post-graduate institution. Education and training are essential to long-term career development. The applicant or recipient benefit group would be otherwise eligible for NMW cash assistance, but chooses to participate in EWP.

[8.102.420.6 NMAC - Rp 8.102.420.6 NMAC, 07/01/2001; A, 11/15/2007]

8.102.420.7 DEFINITIONS: [Reserved]

[8.102.420.7 NMAC - Rp 8.102.420.7 NMAC, 07/01/2001]

- **8.102.420.8 AGE NMW:** To be eligible for inclusion in the benefit group, a dependent child is a natural child, adopted child or stepchild or ward who is:
 - **A.** 17 years of age or younger;
 - **B.** 18 years of age and is enrolled in high school; or
- **C.** between 18 and 22 years of age and is receiving special education services regulated by the New Mexico public education department (PED).

8.102.420.9 SCHOOL ATTENDANCE:

A. Requirement: A child of school age, as defined by PED, must attend school and have satisfactory attendance to meet the personal responsibility requirements of the parent, specified relative, or caretaker.

B. Student status:

- (1) A dependent child of school age must be a full-time student at a certified educational facility or participating and fully complying with a home-schooling program approved by the New Mexico PED. School age means any dependent child who turns six years of age prior to September first and is under 18 years of age.
- (2) A participant who is 18 years of age may be included in the NMW benefit group if the individual is enrolled in high school, or the high school equivalent level of vocational or technical training. Such an individual may be eligible to be included in the NMW benefit group until the end of the month in which the individual graduates or until the end of the month in which the individual turns 19 years of age, whichever occurs first.
- (3) A student who is between 18 and 21 years of age may be included in the NMW benefit group as long as the student is enrolled in high school and is receiving special education services regulated by the PED. There must be a current valid individual education plan (IEP) for the student to verify the special education services.
- (4) A dependent child age 17 years of age or younger who has graduated from high school or has obtained a GED shall be deemed to be a full-time student and to fulfill attendance requirements.
- (5) A minor unmarried parent who does not have a child under the age of 12 weeks, must attend school full time to obtain a high school diploma or must participate in a GED program full-time or participate in approved alternate schooling unless the minor unmarried parent has already graduated from high school or obtained a GED.

C. School attendance:

- (1) Full time attendance: A child is considered a full-time student based on the below criteria:
- (a) School attendance is defined by the standards of the educational facility or program in which the child is enrolled including regularly scheduled vacations and breaks provided the child:
 - (i) has not been removed for non attendance; and
 - (ii) resumes attendance when classes start again;
 - b) is currently enrolled in a home schooling programming approved by the New Mexico PED.

(2) Verification:

any:

- (a) Verification of school attendance must be provided at time application and certification for
 - (i) minor unmarried parent; and
 - (ii) dependent child 18 years of age and over.
- **(b)** The statement of the parent or caretaker is acceptable verification of school attendance for all other dependent children, unless otherwise questionable.

D. Unsatisfactory attendance:

- 1) A child shall be considered not meeting the school attendance requirement when the child:
 - (a) is not enrolled in school:
 - (b) has accumulated three unexcused absences in a grading period, but not on the same day;
 - (c) has dropped out of school during the current grading period; or
- (d) has one or more unexcused absences during the time period covered by a current school attendance plan.
- (2) **Reporting requirement:** Within 14 days of the date it becomes known, the parent, specified relative, or caretaker must report to ISD if a child is not enrolled in school, has accumulated three unexcused absences during the current grading period, or has dropped out of school. Failure to report that a child has not met school attendance requirements shall not result in a non-reporting sanction for the parent, or the specified relative or caretaker if included in the benefit group.
- (3) **Failure to meet:** In the absence of good cause for failure to meet the school attendance requirements the conciliation process shall be initiated.
- (a) Conciliation process: Prior to removing the child's needs from the benefit group's standard of need, the parent, specified relative or caretaker shall have a 10 working day conciliation period to address school non-attendance. The conciliation period is a 10 working day period affording an opportunity for the parent, child, and the school to develop a plan to ensure regular attendance by the child and comply with NMW requirements.

- (i) Within 10 days of receipt of verification that a child has not met school attendance requirements, the caseworker shall take action to initiate a conciliation period by issuing a notice of action.
- (ii) The benefit group shall have 10 working days from the date of issuance of the notice to provide a school attendance plan indicating the school's confirmation of satisfactory arrangements.
- (iii) If a benefit group fails to provide a school attendance plan, a notice of adverse action shall be sent within five working days.
- (iv) If the school confirms that satisfactory arrangements have been made to ensure regular attendance by the child, the child shall remain eligible.

(b) Benefit reduction:

- (i) The child shall be removed from the benefit group effective the month following the month the notice of adverse action expires.
- (ii) If there is one or more unexcused absence following successful submission of a school attendance plan (the school's confirmation of satisfactory arrangements), the caseworker shall remove the child from the benefit group effective the month following the month the notice of adverse action expires.
- (c) Case closure: If the child is the only child included in the benefit group, the cash assistance case shall be subject to closure in the month following the notice of adverse action.
- (4) Good cause: A child with unsatisfactory school attendance or enrollment shall be warranted good cause based on the following circumstances:
 - (a) periods of personal illness or convalescence;
 - **(b)** family emergencies, for a period not to exceed 30 days;
- (c) participation in or attendance at cultural and religious activities as long as the child has parental consent; or
 - (d) a minor parent has a child under 12 weeks of age.
- **E.** Regaining eligibility: Once a child has been removed from the benefit group due to failure to comply with school attendance requirements, the child can not be considered a member of any benefit group. Changes in school attendance must be reported by the parent/caretaker. Eligibility may be regained when:
 - (1) the child has attended school with no unexcused absences for the 30 days;
 - (2) circumstances of good cause apply as listed in Paragraph (4) of Subsection D; or
- $(3) \quad \text{during the summer months if the child is promoted, attending summer school or graduating.} \\ [8.102.420.9 \text{ NMAC} \text{Rp } 8.102.420.9 \text{ NMAC}, 07/01/2001, A, 05/15/2003; A, 11/15/2007; A, 02/27/2009]$

8.102.420.10 [RESERVED]

8.102.420.11 NMW/TANF LIMITED WORK PARTICIPATION STATUS DETERMINATION PROCESS

- **A. Eligibility:** To be eligible for a limited work participation status, a participant must meet at least one of the criteria below as verified by the department:
 - (1) Who is age 60 or older.
- (2) A single parent, not living with the other parent of a child in the home, or caretaker relative with no spouse, with a child under the age of 12 months. A participant may be eligible for a limited work participation status using this qualification for no more than 12 months during the participant's lifetime.
- (3) A single custodial parent caring for a child less than six years of age or who is a medically fragile child if the parent is unable to obtain child care for one or more of the following reasons and the children, youth and families department (CYFD) certifies as to the unavailability or unsuitability of child care:
- (a) the unavailability of appropriate child care within a reasonable distance from the parent's home or work site; or
- **(b)** the unavailability or unsuitability of appropriate and affordable formal child care by a relative or under other arrangements; or
- (c) the unavailability of appropriate and affordable formal child care by a relative or under other arrangements;
 - (4) A participant who is a woman in her third trimester of pregnancy, or six weeks post partum.
- (5) A participant whose personal circumstances preclude participation for a period not to exceed 30 consecutive days in a calendar year.
 - (6) A participant who demonstrates by reliable medical, psychological or mental reports, court orders,

police reports, or personal affidavits (if no other evidence is available), that family violence or threat of family violence effectively bars the parent from employment.

- (7) A participant who is completely impaired, either temporarily or permanently, as determined by IRU.
- (8) A participant may be entitled to the family violence option (FVO). This option allows for a parent in a domestic violence environment to be in a limited work participation status for the length of time certified by a trained domestic violence counselor. The certification shall indicate that the parent is in a domestic violence environment which makes them eligible for a limited work participation status.
- (a) A participant's FVO limited work participation status shall be reviewed every six months and shall be determined by IRU based on the domestic violence counselor's certification.
- **(b)** A participant who can continue to comply with work requirements as certified by a trained domestic violence counselor may be eligible for a limited work participation status for 24 weeks as described in 8.102.461.15 NMAC.
- (9) A participant who is the sole provider of the care for an ill or incapacitated person. In order to meet this exception, the participant must show that the parent is the sole caretaker for a disabled person and must demonstrate that the participant cannot be out of the home for the number of hours necessary to meet standard work participation hours. The following apply to caretaker conditions in determining if the standard work participation rate applies or if a limited work participation rate will be granted:
- (a) Only those care activities around which work program activities cannot be scheduled are taken into consideration.
- **(b)** Food purchase and preparation activities, home maintenance chores, etc. are activities which may be scheduled and performed at time other than work program participation hours and are not taken into consideration when determining the standard work participation rate.
- (c) A requirement to be on call for the medical emergencies of a medically fragile person is taken into consideration in determining the standard work participation rate for the participant.
- (10) A participant may demonstrate good cause for the need for the limited work participation status. A good cause limited work participation status may exist and shall be determined by the department based on the participant's existing condition(s) to include any barriers identified during the NMW assessment process that impair an individual's ability to comply with the standard work participation rate or capacity to work.
- B. Determinations in general: The NMW/TANF determination for a limited work participation status is made independently of and using differing standards from those used for determining OASDI or SSI eligibility, general assistance, workman's compensation, veteran's compensation or in Americans with Disability Act (ADA) determinations. Medical and social information (as appropriate) used by the department's reviewers may differ between determinations for each type of program, and a participant's condition may improve or worsen over time. As a result, a participant may be classified disabled by one program, but not by another. A disability determination made for another program or purpose is immaterial to the NMW/TANF limited work participation status determination. NMW/TANF determinations shall be made by applying NMW/TANF regulations and medical and non-medical information (as appropriate) known to the department. An applicant/participant may have more than one condition to qualify for limited work participation status. The limited work participation rate and work activities will reflect accommodations for all identified and approved qualifying conditions.

C. Medical and non-medical based determinations:

- (1) **Medical conditions:** The IRU shall review all documentation and make determinations for participants requesting a limited work participation status or hardship extension due to a medical condition. To be eligible for a limited work participation status from or for a hardship extension, based on a medical condition, the department must find:
 - (a) evidence of a physical or mental impairment(s) supported by medical documentation; and
- **(b)** determine that the severity of the impairment(s), as supported by appropriate medical documentation is sufficient to significantly restrict the participant's capacity to fulfill the standard work participation rate or capacity to work; requests for limited work participation status or hardship extension must be supported by medical documentation, but may be supplemented by non-medical documentation provided by the applicant as requested by the IRU.
- (2) Caretaker conditions: The IRU shall review all documentation and make determinations for participants requesting a limited work participation status or hardship extension due to caretaker conditions. To be eligible for a limited work participation status or for a hardship extension, as a caretaker, the department must find

the participant is:

- (a) the sole provider for an ill or incapacitated family member living in the home who does not attend school on a full time basis; and
- **(b)** providing necessary care to the extent that otherwise precludes the participant's capacity to fulfill standard work participation rates or capacity to work.
- (3) Non-medical conditions: The NMW service provider shall review documentation and make determinations regarding requests for limited work participation status for non-medical conditions. If a participant has a medical condition(s) in addition to non-medical conditions, the IRU shall review documentation and make determinations regarding requests for limited work participation status for medical and non-medical conditions. To be eligible for a limited work participation status from the NMW/TANF standard work participation rate based on conditions that are not medical in nature, the department must find the participant has one of the qualifications for a limited work participation status identified in Subsection A above.
- **D.** Case development process: The caseworker shall be responsible for explaining hardship eligibility, work program requirements, standard work participation rates, and for referring all participants requesting a limited work participation status and hardship extensions to the IRU and NMW service provider, as appropriate. Participants must complete and return the requested information to request a limited work participation status within thirty days of the request.
- (1) Limited work participation status requests for medical conditions: Requests for a limited work participation status based on a medical condition shall be sent to the IRU for determination and contain the following:
- (a) a completed assessment that has been conducted by the NMW service provider within the six months prior to the date of the request for a change in status;
 - (b) a completed individual responsibility plan conducted by the NMW service provider;
 - (c) copies of relevant medical reports made within the last six months;
 - (d) a work participation agreement with the proposed activity(ies); and
 - (e) additional documents for evidence of other work related factors.
- (2) Limited work participation status requests for non-medical conditions: The NMW service provider shall utilize the following documents to determine eligibility for the limited work participation status:
- (a) a completed assessment that has been conducted by the NMW service provider within the six months prior to the date of the request for a change in status; and
 - (b) a completed individual responsibility plan conducted by the NMW service provider.
- E. Provision of documentation: It shall be the responsibility of the participant requesting limited work participation status or hardship extension to provide recent (within the last six months) medical and non-medical information necessary to make a determination. Non-medical evidence will not be considered in the absence of medical documentation for requests based on medical conditions. A participant, who has not provided the necessary information as requested by the department, contractor or its designee to make a determination within 30 days of the request for the limited work participation status or hardship extension, shall be subject to meeting full participation requirements. Participants who fail to provide the requested documentation within 30 days of the request, but are also eligible for a limited work participation status on the basis of a non-medical condition, shall be referred to the NMW service provider to determine the limited work participation status based on the non-medical condition. The participant is not responsible for providing documentation produced by the department, its contractors, or its designee.
- (1) Medical documents: Written paperwork must be submitted to verify the existence of physical, mental impairment(s) or both; as well as the extent of the caretaking needs. It is the responsibility of the participant to get all information to the IRU for review. Determinations are based on the written evidence provided in a timely manner to IRU.
- (a) Source: Medical documents must be obtained from approved source(s), limited to: medical doctors, physician assistants, doctors of osteopathy or podiatry, ophthalmologists, psychiatrists or psychologists, state-licensed providers, and individuals that meet the minimum mental health professional qualifications set by their community mental health services employer.
- **(b) Department assistance:** The department, contractor or its designee shall offer assistance to the participant to include obtaining medical documents or other reasonable accommodations as requested by the participant. If the department is assisting the participant with obtaining documentation or other accommodation, the participant is still responsible for providing accurate and timely information.

- (c) **Timeliness of report:** The participant shall provide medical records from the past six months. Medical documents over six months old from the date of the request for the limited work participation status or hardship extension may be useful to support a pattern of recurring impairment, but must be accompanied by current medical documents.
- (d) Independent medical review: The department may request additional documentation in order to make a determination regarding a participant's request for limited work participation status. The IRU may request additional documentation in the form of an independent medical review of the participant's condition(s). If the participant is also a recipient of medicaid, the department may assist with a referral to a medicaid provider, as appropriate.
- (2) Non-medical information: Non-medical information may not be used for medical condition determinations without the provision of medical documents. Non-medical information may be submitted to the IRU or the NMW service provider and will be considered if the source is public and private agencies, schools, participants and caregivers, social workers and employers, and other relevant and independent sources to assist in the determination of whether the barriers are of sufficient severity to restrict the participant's capacity to fulfill the standard work participation rate, or that the need to care for an individual are so great as to limit or exclude participation.

F. Case disposition:

- (1) **Medical based conditions:** The IRU shall have sole responsibility for reviewing all medical documents. When making a determination regarding a participant's capacity to fulfill the standard work participation hours, the IRU will within 30 calendar days of receipt complete the following:
 - (a) conduct a thorough review of the documentary evidence;
- **(b)** make a determination as to whether a medical condition or caretaking need is supported by the evidence provided by the participant;
 - (c) determine the anticipated duration of the impairment;
- (d) adopt or propose participation activities based on the work participation agreement submitted with the participants request packet; and
- (e) establish the reduced limited work participation hours if a limited work participation status or hardship extension of the 60 month time limit is granted.
- (2) Non-medical based impairments: The NMW service provider shall review all non-medical information and make a determination that a participant is eligible for a limited work participation status. The determination shall identify one of the criteria qualifying for a limited work participation status. The NMW service provider shall identify the non-medical barrier and establish the participation activity(ies) and the limited work participation rate to be included in the approved work participation agreement. All of the non-medical information is considered in assessing the participant's capacity to fulfill the standard work participation rate. Case disposition shall include:
 - (a) a thorough review of documentary evidence;
 - (b) a determination as to whether the claim of a non-medical impairment is supported; and
 - (c) the anticipated duration of the impairment.
- (3) **Duration of condition(s):** The duration of the condition shall be evaluated based on documentation provided and must be expected to last at least thirty days in order to grant a limited work participation status.
- (4) **Evaluation of medical report(s):** Reports shall be reviewed by the IRU for completeness and detail sufficient to identify the caretaking needs, limiting effects of impairment(s), probable duration of the impairment(s), and capacity to perform work program participation standards.
- (a) Anatomical and physiological reports shall be reviewed for a description of the medical history, clinical findings, laboratory findings, diagnosis, prescribed treatment and prognosis, and to identify the participant's ability to sit, stand, move, lift, carry, handle objects, hear, speak and travel.
- (b) Psychological assessments shall be reviewed for a description of the participant's behavior, affect, orientation, capacity for appropriate decision-making, response to stress, cognitive function (awareness, memory and intellectual capacity), contact with reality and need for occupational, personal and social adjustment(s).
- **G. Notification:** The department shall notify the participant regarding the disposition of their request for limited work participation status in compliance with the requirements of adequate notice and notice of adverse action, as applicable.
 - **H. Re-evaluation of status:** A participant's limited work participation status shall be re-evaluated on

a periodic basis, as determined by the IRU or the NMW service provider, as appropriate. At the time of reevaluation, it shall be necessary to get an update of the medical or non-medical impairment, caretaking need, and any changes in other work-related factors. The IRU shall remain responsible for deciding whether a medical impairment or caretaking need still exists, and the date of the next re-evaluation for continued approval of limited work participation status. The NMW service provider shall remain responsible for deciding whether the non-medical impairment still exists and the date of the next evaluation for continued approval of limited work participation status.

- I. Determining the limited work participation rate: after a participant is approved for limited work participation status either at the initial determination or re-evaluation, the IRU or NMW may prescribe conditional work program activities and requirements designed to assist the participant to help accommodate and eliminate barriers. The participant may be assigned to core, non-core and other activities which may include, but not be limited to, one of the contingencies below:
 - (1) follow treatment plans as prescribed by a physician or mental health provider;
 - (2) seek and utilize available community based resources;
 - (3) accept treatment as recommended by a physician or mental health provider;
 - (4) pursue a referral for DVR, or other available services;
 - (5) apply for SSI, if applicable; or
 - (6) any other activity specific to the participant's circumstance and conditions.
 - J. Transition of currently waived participants to the limited work participation status.
- (1) Currently waived: Participants who are waived on or before the effective date of this regulation shall be evaluated for a limited work participation status at their next recertification for TANF benefits or at the next waiver review, whichever is earlier.
- (2) **Pending waiver determination:** Participants who are pending a waiver determination on or before the effective date of this regulation shall be considered for a waiver of the work participation status. They will be determined for a limited work participation status at their next recertification for ongoing TANF benefits or at the next waiver review, whichever is earlier.

[8.102.420.11 NMAC - Rp 8.102.420.11 NMAC, 07/01/2001; A, 07/17/2006; A, 11/15/2007; A, 04/01/2012]

8.102.420.12 ASSESS CAPACITY FOR WORK

- **A. General:** A medical or mental health condition that precludes a participant's capacity to fulfill the standard work participation rate or capacity to work shall be determined by evaluating the extent of the impairment and other work-related factors. A participant is eligible for a limited work participation status if there is a determination of impairment or condition by the IRU or NMW service provider, as appropriate.
- B. Capacity to perform NMW program participation standards: If the participant is determined by IRU or the NMW service provider to have an impairment, the other work-related factors shall be considered. Although a participant may be determined to have some type of impairment, the existence of impairment does not necessarily result in a finding that the participant is incapable of fulfilling the standard work participation hours. A determination that a participant is a caretaker does not necessarily result in a finding that the need to care for an incapacitated or ill household family member is so great as to limit or exclude participation. Many participants with impairments are able to work and thus are not considered to have a medical condition requiring the granting of a limited work participation status according to the standards set forth in the NMW program.
- (1) **Sedentary work:** Sedentary work involves lifting no more than ten pounds at a time and occasionally lifting or carrying articles like docket files, ledgers and small tools. Although a sedentary job is defined as one that involves sitting, a certain amount of walking and standing is often necessary in carrying out job duties. Jobs are sedentary if walking and standing are required occasionally and sedentary standards are met.
- (2) **Light work:** Light work involves lifting no more than twenty pounds at a time, with frequent lifting or carrying of objects weighing up to ten pounds. Even though the weight lifted may be very little, a job is placed in this category if it requires a good deal of walking or standing, or if it involves sitting most of the time with some pushing and pulling of arm or leg controls. To be considered capable of performing a full or wide range of light work, an individual must have the ability to do substantially all of these activities
- (3) **Medium work:** Medium work involves lifting no more than 50 pounds at a time, with frequent lifting or carrying of objects weighing up to 25 pounds.
- **(4) Heavy work:** Heavy work involves lifting no more than 100 pounds at a time, with frequent lifting or carrying of objects weighing up to 50 pounds.

- (5) Very heavy work: Very heavy work involves lifting objects weighing more than 100 pounds at a time, with frequent lifting or carrying of objects weighing 50 pounds or more.
- **C. Psychological impairment:** If psychological impairment is being assessed, a participant's mental ability to function at one of the above-mentioned levels shall be evaluated in the following areas:
- (1) **Judgment:** A participant's ability to exercise appropriate decision-making processes in a work situation consistent with the participant's abilities.
 - (2) Stress reaction: Participant's ability to handle stress consistent with the level of employment.
- (3) Cognitive function: Participant's awareness, memory, intellectual capacity and other cognitive functions.
- **D.** Capacity for gainful employment: A participant's verified employment status shall be taken into consideration in determining impairment based on the type, nature, and duration of employment. Impairment may still be determined where the participant is employed minimally or for rehabilitative purposes.
- (1) **Minimal employment:** An individual who is minimally employed may still be considered impaired if the individual cannot reasonably be expected to be self-supporting by at least the standard of need for the size of the benefit group.
- (2) **Rehabilitative employment:** Work made available to an individual through the interest or compassion of others, or to rehabilitate an individual (as in a sheltered workshop), but which would not ordinarily exist on the open labor market, shall not be considered employment in an impairment determination.
- **E. Other work-related factors:** Impairments together with other work-related factors may be considered to establish the participant's capacity to perform basic work program participation standards and engage in gainful employment. While these factors may present an impediment to obtaining employment, they are problems which can be overcome through work program participation. Where such impediments exist, the participant shall be expected to participate in activities which will overcome these barriers. Other work-related factors include but are not limited to the following:
 - (1) Language barriers: A participant's ability to speak, read, and write English.
 - (2) Educational level:
- (a) Illiteracy: Inability to read or write English. Illiterate individuals are considered suitable for the general labor work force.
- **(b) Marginal:** Eight years of education or less. Marginally-educated individuals are considered suitable for the semi-skilled work force.
- (c) Limited: Lack of a high school diploma or GED, but more than eight years of education. Individuals with limited education are considered suitable for the semi-skilled to skilled work force.
- (d) **High school, GED and above:** Indicates an individual's ability to compete in all levels of the job market.
- **(e) Training program:** Completion of training in a particular field of employment may offset limited education in some instances.
- (3) **Job experience:** Experience in a job field can overcome a lack of education, training or both. Jobs held in the last ten years shall be considered. Work experience shall be evaluated based on the type of work previously performed, the length of employment, and the potential for transferring the experience to other types of employment. Inability to continue working in one's prior field of work does not constitute a disability. Job experience is classified in the following categories.
 - (a) General labor: Does not require the ability to read or write.
 - (b) Semi-skilled labor: Requires a minimal ability to read, write and do simple calculations.
- (c) **Skilled labor:** Ability to do work in which the ability to read, write and do calculations of a complex nature is needed. Specialized training in the area is also considered.
- **(4) Appearance:** An individual's appearance is generally not the sole reason for an impairment determination. On rare occasions, impairment is disfiguring and may interfere with employment.
- (5) Age: Age may affect participants with impairments. The older an individual is, generally, the harder it is for the person to overcome or recover from impairment. A participant's age may be considered when determining the extent of impairment and the support needed to assist a participant.
- **F. WPA following IRU determination of limited work participation status.** After the IRU or NMW service provider, as appropriate, makes a determination to either grant or deny a request for a limited work participation status, the participant must act in accordance with the paragraphs below to ensure they are in compliance.

- (1) Limited work participation status granted and adoption of the WPA: Upon approval for the limited work participation status, the participant shall continue to continue to participate in the assigned core or noncore activities or contingencies identified on the WPA submitted to IRU for determination. The WPA shall be considered finalized and the participant shall follow the WPA until the next evaluation date determined by the IRU or NMW service provider.
- (2) Limited work participation status granted and modification of the WPA: If the participant is approved for a limited work participation status, but the IRU did not accept the WPA, the participant and the NMW service provider shall meet no later than 15 days following date of the limited work participation status approval to modify the WPA in accordance with the determination of the IRU. The modification will take into consideration the participant's impairment(s) and provide a limited work participation rate and suggested core and non-core work activities.
- (3) Limited work participation status denial: If the IRU or NMW service provider, as appropriate, denies the participant's request for limited work participation status, the participant is required to develop a WPA with the NMW service provider no later than 15 days following the date of denial by the IRU or the NMW service provider. Failure to develop a WPA may be considered non-compliance in accordance with 8.102.460 NMAC. [8.102.420.12 NMAC Rp 8.102.420.12 NMAC, 07/01/2001; A, 07/17/2006; A, 11/15/2007; A, 04/01/2012]

8.102.420.13 [RESERVED]

[8.102.420.13 NMAC - Rp 8.102.420.13 NMAC, 07/01/2001; A, 07/17/2006; A, 11/15/2007; Repealed, 04/01/2012]

8.102.420.13 RESPONSIBILITY FOR DETERMINATION OF DISABILITY:

- A. Caseworker responsibility: The caseworker shall be responsible for obtaining medical reports and social information, and for preparing the medical social summary. This packet shall be submitted to the IRU for all work program participation waiver requests. After the IRU decision concerning the work participation waiver, the caseworker shall inform the NMW participant of the IRU determination.
- **B. IRU responsibility:** The responsibility for deciding that a disability exists or a modified work requirement. Based upon the medical reports and social summary, and according to the guidelines in 8.102.420.11, 8.102.420.12 and 8.102.420.13 NMAC, IRU shall decide whether a disability exists.
- **C. Reevaluation of disability:** A participant's disability shall be reevaluated on a periodic basis, as specified by IRU. At the time of reevaluation, it shall be necessary to get an update of the medical condition, as well as any changes in other work-related factors. IRU shall remain responsible for deciding whether a disability still exists, and the date, if applicable of the next reevaluation.

[8.102.420.13 NMAC - Rp 8.102.420.13 NMAC, 07/01/2001; A, 7/17/2006; A, 11/15/2007]

8.102.420.14 CHILD SUPPORT:

A. Assignment: By state statute, Section 27-2-28(F), NMSA 1978, any participant who signs an application automatically assigns the participant's child support rights to the department. The assignment shall be made with respect to the child for whom NMW is provided and shall be valid as long as the participant receives NMW payments on the child's behalf. The assignment shall also include any spousal support for which the applicant is or may become eligible.

B. Cooperation:

- (1) The adult responsible for each child included in the benefit group must cooperate with the child support enforcement division (CSED) in obtaining child support for any dependent child included in the NMW benefit group. Failure to do so will result in payment sanctions. The adult shall be required to cooperate regardless of whether the adult is included in the benefit group.
- (2) Failure to cooperate shall result in the personal ineligibility of the participant refusing to cooperate and in a payment sanction against the benefit group, as described in 8.102.620.10 NMAC.
- (3) The determination as to whether the participant has cooperated with CSED shall be made by CSED based on CSED requirements. The cooperation requirement may be partially or fully waived by CSED upon demonstration of good cause by the specified relative as indicated in Subsection E of 8.102.420.14 NMAC.
- (4) The caretaker relative must transmit to CSED any child support, spousal or medical support payment which the caretaker relative receives directly.
- **C. Determining that cooperation exists:** A caretaker relative who, on the application and certification forms, indicates a willingness to cooperate and who provides basic information determined by CSED as

necessary to establish and pursue support shall be considered to have met the cooperation requirement until such time as CSED reports to the caseworker that the participant is failing to cooperate.

D. Action upon receiving notice of noncompliance: On notification by CSED of failure to cooperate, the caseworker shall take immediate action to issue a conciliation notice or to impose a noncompliance sanction.

E. Good cause:

- (1) In some situations, it is not in the best interests of the child or parent to pursue support or to require that the caretaker relative cooperate with CSED in pursuing such support. Caretaker relatives therefore must be:
 - (a) notified that the requirement to cooperate may be waived;
 - (b) informed of the requirements involved in the waiver; and
- (c) given an opportunity to request a waiver that would exempt them from the cooperation requirement.
- (2) If a caretaker relative requests a waiver of the cooperation requirement, assistance shall not be delayed pending determination of good cause, nor may enforcement of support begin or continue while the waiver of the requirement is under consideration. An applicant who makes a waiver request shall not be included in the benefit group until the necessary corroborative information and documents are provided to ISD.
- (3) **Granting a good cause exemption:** The decision whether to grant a good cause exemption shall be made according to the following methods.
- (a) **Domestic violence exemption:** Exemption status shall be reviewed based on the following criteria.
- (i) The New Mexico family violence option in the NM TANF state plan allows for exemption from cooperation with CSED requirements due to a domestic violence environment. The ISD caseworker shall exempt an participant from cooperation requirements with CSED where a trained domestic violence counselor has certified that cooperation would make it more difficult to escape the domestic violence or would unfairly penalize the participant in light of current experiences.
- (ii) CSED shall exempt a participant from cooperation requirements with CSED when the participant has demonstrated by reliable medical, psychological or mental reports, court orders or police reports that they are subject to or at risk to domestic violence.
- (iii) Upon approval of exemption the caseworker shall submit a memo regarding exemption status to CSED and ISD central office.
- **(b)** Other good cause exemptions: All other good cause exemptions, including but not limited to and exemption due to a domestic violence environment that is not certified by a trained domestic violence counselor, from cooperation with CSED requirements shall be made by the director of the CSED or designee.

(4) Notification:

- (a) Approval: The caseworker shall send a written notice to the client whether the waiver has been granted and when it will be reviewed. The letter shall also tell the client whether CSED has determined that support can be pursued without danger or risk to the client or child.
- **(b) Denial:** If CSED decides that good cause does not exist, the caseworker shall notify the client that the request has been denied and that the client is expected to cooperate fully in pursuing support, within 10 working days of the day the notice was issued. The notification shall also inform the client that a client has 60 days in which to request an administrative hearing, but that the client is expected to begin cooperating within 10 days after the date of the letter.

[8.102.420.14 NMAC - Rp 8.102.420.14 NMAC, 07/01/2001; A, 11/15/2007]

8.102.420.15 [RESERVED]

[8.102.420.15 NMAC - Rp 8.102.420.15 NMAC, 07/01/2001; Repealed, 7/17/2006]

8.102.420.16 SSI STATUS: Any individual who is potentially eligible for SSI on the basis of either age or disability must apply for and accept SSI. An individual receiving SSI, or who would be receiving SSI except for recovery of an overpayment, is not eligible to be included in an NMW, or an EWP benefit group. [8.102.420.16 NMAC - Rp 8.102.420.16 NMAC, 07/01/2001; A, 7/17/2006]

8.102.420.17 [RESERVED]

[8.102.420.17 NMAC - Rp 8.102.420.17 NMAC, 07/01/2001; Repealed, 7/17/2006]

History of 8.102.420 NMAC:

Pre-NMAC History: The material in this part was derived from that previously filed with the State Records Center and Archives:

ISD 223.3000, Good Cause for not Cooperating in the Pursuit of Child Support, 3-28-80.

ISD FA 330, Child Support, 2/10/88.

ISD FA 340, GA Disability, 2/10/88.

ISD FA 340, GA Disability, 8/30/94.

ISD FA 310, Non-Financial Eligibility Criteria, 2/9/88.

ISD 221.7000, Deprivation of Parental Support, 3/6/80.

ISD FA 320, Deprivation of Parental Support, 2/10/88.

ISD FA 850, State Supplement for Residential Care, 2/10/88.

History of Repealed Material: 8 NMAC 3.FAP, Financial Assistance Program - Repealed, 07/01/97. 8.102.420 NMAC Recipient Policies - Special Recipient Requirements - Repealed 07/01/01.

TITLE 8 SOCIAL SERVICES

CHAPTER 102 CASH ASSISTANCE PROGRAMS

PART 460 RECIPIENT POLICIES - COMPLIANCE REQUIREMENTS

8.102.460.1 ISSUING AGENCY: New Mexico Human Services Department.

[8.102.460.1 NMAC - Rp, 8.102.460.1 NMAC, 04/01/2012]

8.102.460.2 SCOPE: The rule applies to the general public.

[8.102.460.2 NMAC - Rp, 8.102.460.2 NMAC, 04/01/2012]

8.102.460.3 STATUTORY AUTHORITY:

- **A.** New Mexico Statutes Annotated 1978 (Chapter 27, Articles 1 and 2) authorize the state to administer the aid to families with dependent children (AFDC), general assistance (GA), shelter care supplement, the burial assistance programs and such other public welfare functions as may be assumed by the state.
- **B.** The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 created the temporary assistance for needy families (TANF) block grant under Title IV of the Social Security Act. Through the New Mexico Works Act of 1998, NMSA 1978, Section 27-2B-1, et seq., the New Mexico works program was created.
- C. In coordination with the NMW program, the department administers the food stamp employment and training program (E&T) pursuant to the Food Security Act of 1985 and federal regulations at Title 7, Code of Federal Regulations.

[8.102.460.3 NMAC - Rp, 8.102.460.3 NMAC, 04/01/2012]

8.102.460.4 DURATION: Permanent.

[8.102.460.4 NMAC - Rp, 8.102.460.4 NMAC, 04/01/2012]

8.102.460.5 EFFECTIVE DATE: April 1, 2012, unless a later date is cited at the end of a section. [8.102.460.5 NMAC - Rp, 8.102.460.5 NMAC, 04/01/2012]

8.102.460.6 OBJECTIVE:

- **A.** The purpose of the New Mexico works (NMW) program is to improve the quality of life for parents and children by increasing family income, resources and support. Family income is increased through family employment and child support and by utilizing cash assistance as a support service to enable and assist parents to participate in employment.
- **B.** The objective of education works program (EWP) is to provide cash assistance to a benefit group where at least one participant is enrolled in a post-secondary, graduate or post-graduate institution. Education and training are essential to long-term career development. The applicant or recipient benefit group would be otherwise eligible for NMW cash assistance, but chooses to participate in EWP. [8.102.460.6 NMAC Rp, 8.102.460.6 NMAC, 04/01/2012]

8.102.460.7 DEFINITIONS: [Reserved]

8.102.460.8 [Reserved]

- **8.102.460.9 NMW COMPLIANCE REQUIREMENTS:** Work program requirements apply to each adult and minor head of households benefit group member whether the benefit group is a two-parent or single-parent benefit group.
- **A.** All adult and minor head of household participants are required to complete an assessment, individual responsibility plan (IRP), work participation agreement (WPA) and applicable work requirement hours.
- **B.** Non-compliance with the NMW requirements: Participants who are in non-compliance with any of the NMW requirements are subject to conciliation and sanction as outlined at 8.102.620 NMAC. [8.102.460.9 NMAC Rp, 8.102.460.12 NMAC, 04/01/2012]

8.102.460.10 ORIENTATION:

A. General:

(1) Participants of NMW shall be provided a work program orientation, which explains the work

program and its objectives to the participant.

- (2) Participants shall be given information concerning their rights, supportive services provided during participation, and transitional services available after the NMW case closes because of earnings from employment.
- (3) Participants shall be informed of their responsibilities for complying with work program requirements and that failure to do so, without good cause, shall result in the reduction or loss of NMW benefits.
 - **B. Elements:** The orientation session provides each participant with the following information:
- (1) an explanation that NMW is a temporary program intended to briefly assist the family while preparing themselves for employment;
- (2) an explanation of the opportunities available to the participant through the program, including education, training, work experience, and help in job search;
- (3) reminder of participant's rights and responsibilities, program regulations and requirements, and the consequences for failure to meet requirements;
 - (4) overview of supportive services currently available;
- (5) explanation of participant's obligation to obtain an assessment from the NMW service provider and return it to ISD within 15 days of the date of approval of application;
- (6) explanation of participant's obligation to request approval in writing of participant's work participation activities and secure approval of activities by the department or the NMW service provider; and
- (7) overview of transitional services available to participants whose NMW case closes due to employment/earnings.

[8.102.460.10 NMAC - Rp, 8.102.460.18 NMAC, 04/01/2012]

8.102.460.11 ASSESSMENT:

- **A. Requirements:** No later than 15 calendar days after an application is approved, participants shall have an assessment done by the NMW service provider of their education, skills, prior work experience, barriers, and employability. The assessment is a necessary pre-cursor to the IRP, development of WPA, and is a crucial and necessary element in meeting work program requirements. The assessment is also used in making determinations for requests for limited participation status. Failure to participate in or to complete the assessment may result in work program noncompliance and payment sanctions, unless good cause exists.
 - **B. Elements:** The assessment includes the following elements:
- (1) a referral by the caseworker to a local agency or agencies that act on behalf of the department to carry out the assessment; and
- (2) a face-to-face meeting between the participant and the agency no later than 15 calendar days following approval of assistance for the participant in which the assessment is carried out; there are a variety of assessment tools and forms that may be used, provided that they address the participant's education, skills, prior work experience and employability.
- C. Participants must provide a copy of the assessment or a certification of completion of the assessment to the department by the expiration of the 15 day time period. [8.102.460.11 NMAC Rp, 8.102.460.14 NMAC, 04/01/2012]

8.102.460.12 INDIVIDUAL RESPONSIBILITY PLAN (IRP):

- **A. Requirement:** All participants are required to develop an IRP with the assistance of the NMW service provider no later than 15 days from the date of approval of assistance.
 - **B. General purpose:** The IRP is:
- (1) a personal planning tool, intended to assist the participant in long-term career planning, address barriers and secure and maintain employment;
- (2) intended to assist the participant in setting realistic long-term employment goals and to identify those steps which must be taken to achieve the stated goals;
- (3) not intended to fulfill the limited purpose of identifying work activities which will meet NMW work program participation requirements; the participant is encouraged to use the IRP to choose work activities which will meet work program participation requirements and, at the same time, will assist in setting long-term employment goals; and
- (4) designed to move the participant into whatever employment the participant is capable of handling, and to provide the support services necessary to increase the responsibility and amount of work the participant will handle over time.
 - **C. Elements:** The IRP shall include the following:

- (1) a specific achievable employment goal or goals and a plan for securing and maintaining employment;
- (2) commitments by the participant which will assist in meeting long-term goals; such commitments may include, but are not limited to: school attendance, maintaining certain grades, keeping school-age children in school, immunizing children, undergoing substance abuse treatment, or any other activity that will help the participant become and remain employed;
- (3) a signature by the participant acknowledging the importance of the IRP, the identified activities and goals which will assist in achieving self-sufficiency and the commitment to participate in activities which will achieve the stated goals; and
- (4) a signature by the department's representative certifying that there was a discussion of the activities and goals with the participant, and that the department shall provide on-going support services as needed so that the participant may achieve the participant's stated goals.
- **D. IRP reviews:** The department, the NMW service provider and the participant shall review and update the IRP at least every six months. The review consists of a meeting to review the activities and goals set forth in the IRP, to review and document the participant's progress in achieving the stated goals, and to amend activities and goals as determined necessary and appropriate by the participant. The participant and NMW service provider must initial or sign the updated IRP.
- **E.** Conciliation and sanction: Failure or refusal to develop, sign or attend the six-month review of the IRP may result in conciliation or sanction, unless good cause exists. See 8.102.620 NMAC.
- **F. HUD family self-sufficiency agreements:** Some housing authorities administer self-sufficiency programs under which residents develop a self-sufficiency plan and agreement with the housing authority. A participant with a HUD family self-sufficiency plan may use the plan for his or her IRP. The participant must supply a copy of the plan to the department.

[8.102.460.12 NMAC - Rp, 8.102.460.15 NMAC, 04/01/2012]

8.102.460.13 WORK PARTICIPATION AGREEMENT (WPA):

- **A. General:** The purpose of the WPA is to assure the participant and the department that the work activities in which the participant is engaged meet the standard or limited work requirement hours and the participant is referred to receive all available support services.
 - **B. Contents of the agreement:** At a minimum, the WPA shall:
 - (1) list the participant's proposed work activities;
 - (2) list the level of effort for each activity;
 - (3) list the support services to be provided by the department;
 - (4) list the reasonable accommodations that may be necessary to ensure meaningful engagement;
 - (5) be signed by the participant; and
 - (6) upon approval of the activities and support services, signed by the NMW service provider.
- **C. Submission of a WPA:** The participant must submit a WPA, as developed with the NMW service provider and signed by the participant to the department, its contractor or its designee:
 - (1) no later than 15 calendar days from date of approval for benefits; or
 - (2) prior to requesting support services associated with such activity;
- (3) no later than 30 calendar days from approval for benefits only if good cause criteria applies to untimely completion; or
 - (4) no later than five days after the expiration of an existing WPA.
- **D. Limited work participation status requests:** Participants requesting a limited work participation status must submit a preliminary WPA to the IRU in accordance with regulation 8.102.420.11 NMAC.
- **E.** Conciliation and sanction: Failure or refusal to develop, sign or meet the activities outlined in the WPA may result in conciliation or sanction, unless good cause exists. See 8.102.620 NMAC.
- **F. Reopened cases:** A participant whose NMW/TANF case is approved for benefits with less than a 12-month break in certification, shall have his or her case reopened and shall be required to:
 - (1) submit a revised WPA within 15 calendar days of approval for benefits;
- (2) be engaged in an allowable work activity as specified on the participant's WPA at the participation standard specified in 8.102.460.14 or 8.102.460.15 NMAC within 15 calendar days of approval for benefits; and
- (3) submit the participation report to the NMW service provider no later than the fifth calendar day of the month following the month in which the 15-day time limit expires. [8.102.460.13 NMAC Rp, 8.102.460.16 NMAC, 04/01/2012]

- **8.102.460.14 NMW STANDARD WORK PARTICIPATION HOURS:** The following work participation requirement hours apply to all participants unless the participant is granted limited work participation status.
 - **A. General:** Participation activities may be met through those activities listed in 8.102.461 NMAC.
- (1) A parent subject to participation shall maintain the participation standards based on their status and provide verification of participation at a rate at least equaling the applicable participation standard.
- (2) Participants granted a limited work participation status must meet the limited work participation requirement hours on their WPA and provide verification of participation.
- **B.** Two-parent participation requirement hours: Two parent families must meet the all family and two parent participation requirement hours to avoid being subject to conciliation or sanction. If the benefit group does not meet the federal work program definition of a two parent benefit group, then both parents must meet the standard work participation hours for a single parent benefit group.
- (1) Two-parent family receiving CYFD child care: Listed below are the family's total monthly work participation hours that are required in a two parent family to be considered meeting the two parent rate. This standard work participation rate also applies to families where one participant is disqualified, sanctioned, or granted a limited work participation status.
 - (a) total combined monthly hours: 237
 - **(b)** minimum core hours: 215
- (2) All family rate: Individual monthly work participation hours are required in a two participant family to be considered meeting the all family rate.
 - (a) total combined monthly hours: 129
 - **(b)** minimum core hours: 86
- (3) Two-parent family not receiving CYFD child care: Listed below are the family's total monthly work participation hours that are required in a two parent family to be considered meeting the two parent rate. This standard applies to families where one parent is disqualified, sanctioned, or granted limited work participation requirements by the IRU or NMW.
 - (a) total combined monthly hours: 151
 - **(b)** minimum core hours: 129
- (4) All family rate: Individual monthly work participation hours are required in a two parent family to be considered meeting the all family rate.
 - (a) total combined monthly hours: 129
 - **(b)** minimum core hours: 86
- (5) Two parent family not meeting the definition of two parent: A two-parent family where one parent receives SSI, is an ineligible alien, or is a caretaker for a household member as determined by the IRU, must meet the work participation standard as prescribed by the single parent work participation hours based on the age of the child.
- (6) Two parent family where both parents are under age 20: The participation standard shall be met for each parent if the parent is maintaining satisfactory attendance in secondary school or its equivalent during the month. Satisfactory attendance shall be based on the requirements of the school and on enrollment in sufficient course work to assure completion of secondary education before turning age 20. Compliance with attendance requirements is deemed during school breaks lasting no longer than four consecutive weeks.
- **C. Single-parent benefit group:** The parent in a single-parent or caretaker relative benefit group shall participate in work activities as prescribed below or be subject to conciliation or sanction.
 - (1) Single parent with a child age six or older:
 - (a) total monthly hours: 129
 - **(b)** minimum core hours: 86
 - (2) Single parent with a child under age six:
 - (a) total monthly hours: 86
 - **(b)** minimum core hours: 86
- (3) Single parent under age 20: A single parent under age 20 shall meet the single parent's total program participation standard, as outlined above when the parent:
 - (a) is enrolled in school with enough hours to ensure graduation prior to turning age 18; and
 - (b) reports on a monthly basis attendance at a secondary school or in a GED program; or
- (c) participates in education directly related to employment for at least the average number of hours per week specified above based on the child's age.

(d) Compliance with attendance requirements is deemed during school breaks lasting no longer than four consecutive weeks.

[8.102.460.14 NMAC - Rp, 8.102.460.13 NMAC, 04/01/2012]

8.102.460.15 LIMITED WORK PARTICIPATION STATUS: A participant may request a limited work participation status reducing their individual standard work participation to no less than one hour per week, as determined by the department at 8.102.420 NMAC. Individuals who demonstrate extraordinary circumstances may be granted a zero hour limited work participation status. Participants granted a limited work participation status are required to meet the NMW compliance requirements as indicated at 8.102.460.9 NMAC. Failure to complete the assessment, IRP and WPA may be considered non-compliance with program requirements. [8.102.460.15 NMAC - N, 04/01/2012]

8.102.460.16 CALCULATING HOURS:

- **A.** Total monthly hours are calculated by a weekly average of core and non-core hours.
- **B.** Time spent traveling to and from the work-site, location where child care is provided, or both, do not count as hours of participation.
 - **C.** For paid work activities:
 - (1) paid leave and holiday time count as actual hours;
 - (2) hours shall be anticipated prospectively and verification provided no more than every six months.
 - **D.** For non-paid activities allowable excused absences count as actual hours when:
 - (1) the absence occurs on a day that the participant is scheduled to participate in an activity; and
 - (2) is considered excused by the institution or sponsoring agency.
 - **E.** For non-paid activities allowable holiday absences count as actual hours when:
- (1) the absence scheduled holiday occurs on a day that the participant would have been scheduled to participate in an activity; and
- (2) the absence is a scheduled holiday as recognized by the department and determined at the beginning of each federal fiscal year.
- **F.** A participant may be granted no more than 80 hours of excused absences within a 12 month period and no more than 16 hours in any one month. Any excused absence cannot exceed the number of hours the participant was scheduled to work during the period of the absence.
- G. Non-paid work experience and community service participation hours are limited to the Fair Labor Standards Act (FLSA) rules. The FLSA is used to determine the maximum number of hours the department can require a participant to meet. Upon receipt and verification of meeting the maximum number of hours required by the FLSA calculation and the number is less than the core work hour requirement, the remaining hours may be deemed up to the core hour requirement. The maximum amount of weekly hours required by the FLSA is calculated as follows:
- (1) **Single parent:** Add the monthly TANF cash assistance grant amount (prior to any reductions) to the monthly food stamp benefit and divide by the federal or state minimum wage, whichever is higher, and divide by 4 3
- (2) **Two-parent:** The calculation of participation requirement hours is the same as a single parent. [8.102.460.16 NMAC N, 04/01/2012]

HISTORY OF 8.102.460 NMAC:

NMAC History:

8 NMAC 3.FAP.460, Work Program Activities, filed 06/16/1997.

8 NMAC 3.FAP.460, Work Program Activities, filed 06/16/1998.

History of Repealed Material:

8.102.460 NMAC, Recipient Policies - Defining Group Work Program Activities, filed 03/02/2001 - Repealed effective 07/01/2001.

8.102.460 NMAC, Recipient Policies - Defining Group Work Program Activities, filed 06/18/2001 - Repealed effective 07/16/2007.

8.102.460 NMAC, Recipient Policies - Defining Group Work Program Activities, filed 07/02/2007 - Repealed effective 04/01/2012.

TITLE 8 SOCIAL SERVICES

CHAPTER 102 CASH ASSISTANCE PROGRAMS PART 461 WORK PROGRAM ACTIVITIES

8.102.461.1 ISSUING AGENCY: New Mexico Human Services Department.

[8.102.461.1 NMAC - N, 04/01/2012]

8.102.461.2 SCOPE: The rule applies to the general public.

[8.102.461.2 NMAC - N, 04/01/2012]

8.102.461.3 STATUTORY AUTHORITY:

- **A.** New Mexico Statutes Annotated 1978 (Chapter 27, Articles 1 and 2) authorize the state to administer the aid to families with dependent children (AFDC), general assistance (GA), shelter care supplement, the burial assistance programs and such other public welfare functions as may be assumed by the state.
- **B.** The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 created the temporary assistance for needy families (TANF) block grant under Title IV of the Social Security Act. Through the New Mexico Works Act of 1998, NMSA 1978, Section 27-2B-1 et seq., the New Mexico works program was created.
- C. In coordination with the NMW program, the department administers the food stamp employment and training program (E&T) pursuant to the Food Security Act of 1985 and federal regulations at Title 7, Code of Federal Regulations.

[8.102.461.3 NMAC - N, 04/01/2012]

8.102.461.4 DURATION: Permanent.

[8.102.461.4 NMAC - N, 04/01/2012]

8.102.461.5 EFFECTIVE DATE: April 1, 2012, unless a later date is cited in this section.

[8.102.461.5 NMAC - N, 04/01/2012]

8.102.461.6 OBJECTIVE:

- **A.** The purpose of the New Mexico works (NMW) program is to improve the quality of life for parents and children by increasing family income, resources and support. The further purpose of the program is to increase family income through family employment and child support and by utilizing cash assistance as a support service to enable and assist parents to participate in employment.
- **B.** The objective of education works program (EWP) is to provide cash assistance to a benefit group where at least one participant is enrolled in a post-secondary, graduate or post-graduate institution. Education and training are essential to long-term career development. The applicant or recipient benefit group would be otherwise eligible for NMW cash assistance, but chooses to participate in EWP. [8.102.461.6 NMAC N, 04/01/2012]

8.102.461.7 DEFINITIONS: [RESERVED]

8.102.461.8 [Reserved]

8.102.461.9 PROGRAM ACTIVITIES: The following sections describe the various work program activities in which participants may participate. A participant may participate in multiple work program activities at the same time or one after the other. The activities to be completed during an established period are identified in a work participation agreement by the participant and approved by ISD. [8.102.461.9 NMAC - Rp, 8.102.460.9 NMAC, 04/01/2012]

8.102.461.10 WORK ACTIVITIES - CORE AND NON-CORE:

A. Core work activities: Core activities are allowable for a participant to meet the standard work participation requirement hours for a single or two parent household or to meet the minimum standard work participation requirement hours as defined at 8.102.460.14 NMAC. For purposes of meeting the participant's standard work participation requirement hours core work activities are defined in 8.102.461.11 NMAC thru 8.102.461.19 NMAC.

- **B.** Non-core work activities: Non-core activities are allowable for a participant to address barriers or to meet the work requirement hours. A non-core activity may include, but is not limited to, an activity as defined in 8.102.461.20 NMAC thru 8.102.461.22 NMAC.
- **C. Limited participation status:** Participants with limited participation status shall participate in the qualified activities best suited to their abilities as listed on their work participation agreement. The activities will be based upon the participant's individual circumstances as per 8.102.420.15 NMAC. [8.102.461.10 NMAC Rp, 8.102.460.19 NMAC, 04/01/2012]

8.102.461.11 UNSUBSIDIZED EMPLOYMENT (Core Activity):

A. Unsubsidized employment is full- or part-time employment in the public or private sector that is not funded directly or in part by TANF or any other public program. Unpaid apprenticeships and unpaid internships are included as unsubsidized employment.

B. General:

- (1) Hours for participants who are employed for wages at or above minimum wage will be determined by actual hours worked and will include paid leave and holidays.
- (2) Hours for participants who are self- employed will be determined by subtracting business expenses from gross income for the term reported and divided by the federal minimum wage.
- **C. Component activities:** The following shall be considered as qualified participation hours for unsubsidized employment.
- (1) A participant who is employed less than 30 hours per week in unsubsidized employment is considered to be participating in the part-time employment.
- (2) A participant who is employed 30 or more hours per week is considered to be participating in the full-time employment.
- (3) A participant whose employer claims a tax credit for hiring economically disadvantaged workers in lieu of public sector subsidies, will be considered unsubsidized.
- (4) Child care as self-employment: Participants may meet the standard work requirement hours by providing child care services as self-employment. Participants choosing to provide child care for income shall meet the requirements as indicated below:
- (a) A participant electing to participate as a child care provider is referred to CYFD to enroll in the family nutrition program and to become a registered child care provider with the state prior to placement of any children there by the department. Participants must also agree to obtain 20 hours of child care training within six months of approval.
- **(b)** The participant is considered employed, upon placement of any child for pay, by CYFD or by a parent.
- **D. Supervision and documentation:** Hours of participation in an employment- related activity will be projected, based on actual hours worked, for up to six months at which time current documentation shall be required in order to evaluate any changes in the prospective hours of participation.

 [8.102.461.11 NMAC Rp, 8.102.460.20 NMAC, 04/01/2012]

8.102.461.12 SUBSIDIZED PRIVATE SECTOR EMPLOYMENT (Core Activity):

- **A.** Employment for which the employer receives a subsidy from TANF or other public funds to offset some or all of the wages and costs of employing a participant is considered to be subsidized private sector employment.
- **B. General:** New Mexico will use TANF funds to offset the wages of employing a TANF participant for an established period of time. Upon expiration of the subsidized term of employment, the employer is expected to hire the participant.
- **C. Component activities:** The following shall be considered as qualified participation hours for subsidized private sector employment.
- (1) Employment will be considered subsidized if the employer receives TANF or other public sector funding for an employee.
- (2) Public sector paid apprenticeships and paid internships shall be considered subsidized employment.
- **D. Supervision and documentation:** Hours of participation in an employment- related activity will be projected, based on actual hours worked, for up to six months at which time current documentation shall be required in order to evaluate any changes in the prospective hours of participation.

 [8.102.461.12 NMAC Rp, 8.102.460.21 NMAC, 04/01/2012]

8.102.461.13 SUBSIDIZED PUBLIC SECTOR EMPLOYMENT (Core Activity):

- **A.** Employment for which the employer receives a subsidy from TANF or other public funds to offset some or all of the wages and costs of employing a participant is considered subsidized employment. The employment will be considered subsidized if an employer receives a TANF or other public sector subsidy for an employee.
- **B.** General: A participant is ineligible for NMW/TANF cash assistance while participating in subsidized public sector employees will be paid no less than the greater of federal or state minimum wage.
- **C. Component activities:** The following shall be considered as qualified participation hours for subsidized public sector employment:
 - (1) Paid apprenticeships and paid internships.
- (2) Participation in various support services designed to remove barriers towards employment shall be considered countable hours as long as the participant is paid for involvement.
- **D. Supervision and documentation:** Hours of participation in an employment- related activity will be projected, based on actual hours worked, for up to six months at which time current documentation shall be required in order to evaluate any changes in the prospective hours of participation.

 [8.102.461.13 NMAC Rp, 8.102.460.22 NMAC, 04/01/2012]

8.102.461.14 ON-THE-JOB TRAINING (Core Activity):

A. Training in the public or private sector that is given to a paid employee that provides knowledge and skills essential to the full and adequate performance of the job shall be considered on-the-job training. On-the-job training (OJT) may be subsidized or unsubsidized. The employer of an OJT participant will retain the employee after the successful completion of the OJT contract and the existence of a written training plan; these plan requirements distinguish OJT from other subsidized employment.

B. General:

- (1) Hours in an on-the-job-training activity will be determined by actual hours worked or upon the contract the HSD has with the employer including paid leave and holidays and projected for up to six months.
- (2) The department will coordinate with the department of workforce solutions, Workforce Investment Act (WIA), one-stops or the New Mexico in-plant-training program to engage TANF participants in this work activity.
- (3) To qualify as OJT there must be a contractual agreement with the employer and HSD may pay no more than 50 percent of the participant's wage and benefit package.
- **C. Component activities:** The following shall be considered as qualified participation hours for OJT:
 - (1) on-the-job training as paid employment; or
 - (2) professional certification; or
 - (3) practicum, internship, and clinical training.

D. Supervision and documentation:

- (1) Hours for this activity will be projected for up to six months at which time current documentation shall be required in order to evaluate any changes in the prospective hours of participation.
- (2) This activity must be supervised by an employer, work site sponsor, or other responsible party on a daily basis.

[8.102.461.14 NMAC - Rp, 8.102.460.23 NMAC, 04/01/2012]

8.102.461.15 JOB SEARCH AND JOB READINESS ASSISTANCE (Core Activity):

A. Job search includes the acts of seeking or obtaining employment, and preparation to seek or obtain employment.

B. General:

- (1) Countable hours for looking for job openings, making contact with potential employers, applying for vacancies and interviewing for jobs, and in labor market training will be determined by actual hours spent engaged in these activities. Travel time between these activities does count as actual hours of participation, except the travel time to and from home.
- (2) Job search hours are countable in meeting the core work requirement hours for an individual with the following limitations:
 - (a) a single parent with a child under the age of six cannot participate for more than 80

consecutive hours and not to exceed 120 hours in the preceding 12 months; or

- **(b)** a single parent with a dependent child over age six cannot participate for more than 120 consecutive hours and not to exceed 180 hours in a preceding 12 months;
- (c) in either of the above circumstances participation shall not exceed four consecutive weeks of engagement in job search and job readiness; and
- (d) in either of the above circumstance participation shall not exceed six weeks of engagement in job search and job readiness.
- (3) Needy state status: If New Mexico is determined to be a needy state as determined by the United States department of health and human services the maximum number of hours allowed for participation is as follows:
- (a) a single parent with a child under age of six cannot participate for more than 80 consecutive hour and not to exceed 240 hours in the preceding 12 months; and
- **(b)** a single parent with a dependent child over age six cannot participate for more than 120 consecutive hours and not to exceed 360 hours in the preceding 12 months.
- **C. Component activities:** The following shall be considered as qualified participation hours for job search and job readiness.
 - (1) Participation in parenting classes, money management classes or life skills training.
- (2) Participation in an alcohol or drug addiction program where a qualified health or social professional provides verification that such treatment or activity is necessary.
- (3) Participation in job search including searching for job openings, applying for jobs and interviewing for positions.

(4) Addressing domestic violence issues/barriers:

- (a) Participants who have significant barriers to employment because of domestic violence or abuse may participate in domestic violence work activity to receive services focused on assisting the participant to overcome the effects of domestic violence and abuse. Participants engaged in this activity may reside in a domestic violence shelter or may receive services while residing elsewhere. The primary focus of such services is on helping the participant to move into employment. Domestic violence is a temporary work-readiness activity limited to no more than 24 weeks.
- **(b)** The need for domestic violence services can be identified at any point, starting with the resource planning session up to the point at which the case is scheduled for closure. Services are provided by local agencies or programs through referral.
- (c) Domestic violence activity can include a mix of domestic violence services and other work program activities. At no point shall a victim of domestic violence be required to carry out any activity which puts the participant at risk of further violence. Domestic violence participation can include:
 - (i) emergency shelter or re-location assistance;
 - (ii) child care:
 - (iii) personal, family and career counseling; and
 - (iv) participating in criminal justice activities directed at prosecuting the perpetrator.

D. Supervision and documentation:

- (1) Verification of activities shall be required to determine that a participant has satisfactorily completed the hours by participating in one or several of the component criteria.
- (2) Participation requirement hours shall be considered based on actual supervised hours documented on a monthly timesheet.
- (3) Job search and job readiness assistance activities must be supervised by the NMW service provider or other responsible party on an ongoing basis no less frequently than daily. [8.102.461.15 NMAC Rp, 8.102.460.24 NMAC, 04/01/2012]

8.102.461.16 WORK EXPERIENCE (Core Activity):

A. Work experience is an unpaid activity. The purpose of work experience is to improve the employability of those who cannot find employment. Work experience may be in a public or private sector setting.

B. General:

- (1) The type of work experience placement needed by a participant may be identified during the assessment or the development of the IRP. Participants in a work experience placement can either be subsidized employees or trainees, depending upon the nature of the placement.
- (2) **Sponsoring agencies:** Participants may be placed in either a public or private sector work site. The work site is selected based on a participant's individual needs. Sponsoring agencies provide supervision in a

safe and healthy work environment and must ensure that the environment is free of discrimination based on race, gender, national origin, handicap, age, religion, or political affiliation.

- (a) The sponsoring agency must enter into an agreement with the department which details the expectations and responsibilities of each party and ensures an appropriate work setting.
- **(b)** The sponsoring agency may not displace any current employee in layoff status or infringe on the promotional opportunities of any current employee.
- (c) The sponsoring agency shall be encouraged to give a hiring preference consideration to participants assigned to their agency.
- (3) Liability insurance: All work providers must sign a work experience agreement and provide trainees with liability insurance. Participants in a trainee activity are covered by medicaid except for injuries caused on the job not covered by medicaid. Work-site accidents must be reported to the ISD office within 24 hours of occurrence. A written accident report must be obtained from the work site by the ISD office and submitted to the department's central office within five working days.
- **C. Component activities:** Placement provides a participant with an opportunity to acquire the general skills, training, knowledge, and work habits necessary to obtain employment. Unpaid apprenticeships and unpaid internships are included as work experience.

D. Supervision and documentation:

- (1) This activity must be supervised by an employer, work site sponsor, or NMW service provider on an ongoing basis no less frequently than daily.
- (2) The Fair Labor Standards Act (FLSA) standards are used to determine the maximum number of hours the department can require a participant to meet. When the participant meets the maximum number of hours required by the FLSA calculation and the number is less than the core work hour requirement, the remaining hours may be deemed up. The maximum amount of weekly hours required by the FLSA are calculated as follows:
- (a) **Single parent:** Add the monthly TANF cash assistance benefit (prior to the sanction amount) to the monthly food stamp benefit and divide by the federal or state minimum wage, whichever is higher, and divide by 4.3.
- **(b) Two-parent:** The initial calculation of participation requirement hours is the same as a single parent. Both parents can simultaneously participate in an activity subject to FLSA NMW standard work participation requirement hours.
- (c) **Limited participation status:** A participant in a limited work participation status may use the FLSA calculation or lesser hours to meet the hours prescribed in their work participation agreement. [8.102.461.16 NMAC Rp, 8.102.460.25 NMAC, 04/01/2012]

8.102.461.17 COMMUNITY SERVICE PROGRAMS (Core Activity):

- **A.** Community service is a non-paid work activity. Participants provide services needed by their community. Sponsoring agencies may be either public sector or private nonprofit entities such as libraries, charities, churches, and schools. The department will review each placement and take into account, to the extent possible, the prior training, experience, and skills of a participant in making appropriate community service assignments.
- **B. General:** To qualify as a community services placement, the activities carried out must be similar to those which would normally be carried out by a volunteer working with the agency rather than those carried out by an employee. Federal guidelines for determining whether a placement is a "volunteer" versus an "employee" must be followed by the sponsoring agency.
- **C. Component activities:** The following shall be considered as qualified participation hours for community service programs.
- (1) Community service programs will be limited to projects that serve a useful community purpose in fields such as health, social service, environmental protection, education, urban and rural redevelopment, welfare, recreation, public facilities, public safety, and child care.
- (2) **Head-start, schools and child care centers:** Some educational and child care programs allow, or require, parents to contribute time in the classroom or on class activities outside the classroom. Time spent in such activities is considered to be community service time and is countable as a core work activity.
- (3) Liability insurance: All work providers must sign a community service agreement and provide trainees with liability insurance. Participants in a trainee activity are covered by medicaid and additional medical insurance for injuries caused on the job that may not be covered by medicaid. Work-site accidents must be reported to the ISD office within 24 hours of occurrence. A written accident report must be obtained from the work site by the ISD office and submitted to the department's central office within five working days.

D. Supervision and documentation:

- (1) This activity must be supervised by an employer, work site sponsor, or NMW service provider on an ongoing basis no less frequently than daily.
- (2) The Fair Labor Standards Act (FLSA) standards are used to determine the maximum number of hours the department can require a participant to meet. When the participant meets the maximum number of hours required by the FLSA calculation and the number is less than the standard work participation requirement hours, the standard work participation requirement hours may be deemed as met due to compliance with FLSA standards. The maximum amount of monthly hours required by the FLSA is calculated as follows:
- (a) **Single parent:** Add the monthly TANF cash assistance benefit (prior to the sanction amount) to the monthly food stamp benefit and divide by the federal or state minimum wage, whichever is higher, and divide by 4.3.
- **(b) Two-parent:** The initial calculation of standard work participation requirement hours is the same as a single parent. Both parents can simultaneously participate in an activity subject to FLSA NMW standard work participation requirement hours.
- (c) **Limited participation status:** A participant in a limited work participation status may use the FLSA calculation or lesser hours to meet the hours prescribed in their work participation agreement. [8.102.461.17 NMAC Rp, 8.102.460.26 NMAC, 04/01/2012]

8.102.461.18 CHILD CARE FOR COMMUNITY SERVICE PARTICIPANTS (Core Activity):

- **A.** NMW participants may meet the NMW standard work participation requirement hours by providing child care services, at no cost, to other NMW participants engaged in community services.
- **B.** General: Use of a child care provider by a participant, as provided in this section, is at the sole discretion of the participant.
- (1) The department will make a good faith effort to assure the provision of quality care and a safe environment by referring community service participants only to childcare providers who have been certified by CYFD. The department makes no claim as to the quality of care which will be provided, and assumes no liability, for the physical or emotional condition of children referred to a home certified by CYFD.
- (2) The minimum number of children a participant may care for is determined based on the number of families needing child care while participating in a community service component. However, at no time will the number exceed child-care standards established by CYFD. A participant electing to participate as child care provider is referred to CYFD to enroll in the family nutrition program and to become a registered child care provider with the state prior to placement of any children there by the department. Participants must also agree to obtain 20 hours of child care training within six months of approval.
- (3) After successful registration, meeting safety regulations, and receiving training, NMW participants shall become registered child care providers. NMW participants shall then become eligible to receive payments from CYFD for providing child care services.
- (4) Hours of participation are based on the number of hours each day the participant is actually providing care for the children, plus one hour before and one after the children leave for the purposes of clean-up and preparation.
- (5) Upon placement of any child for pay, by CYFD or by a parent, the participant is considered to be employed.

C. Supervision and documentation:

- (1) The provider is required to maintain attendance records to verify the hours of work. Also included in participation hours is time spent registering with CYFD, time spent correcting any deficiencies necessary to complete registration as well as any time spent in attendance at child care training activities.
- (2) The NMW service provider or ISD office shall maintain a list of registered child care providers who are providing non-paid child care and refer to them any participant in community services who needs child care in order to participate.

[8.102.461.18 NMAC - Rp, 8.102.460.27 NMAC, 04/01/2012]

8.102.461.19 VOCATIONAL EDUCATION AND TRAINING (Core Activity):

- **A.** Organized career and technical educational programs that are directly related to the preparation of a participant for employment in current or emerging occupations requiring training, to include a baccalaureate or advanced degree are considered to be vocational education and training. Engagement shall be reported as core participation for not more than 12 months in a lifetime.
- (1) A course of vocational education or training is one whose purpose is to provide the specific knowledge and skills needed by a participant to carry out the functions and activities of an occupation or class of

occupations listed in the DOT (dictionary of occupational titles). A participant will be granted a degree or certificate at the end of the program which names the occupation.

(2) Vocational educational training must be provided by education or training organizations, which may include, but are not limited to, vocational-technical schools, community colleges, postsecondary institutions, proprietary schools, non-profit organizations, and secondary schools that offer vocational education and are certified to provide the participant a certificate of completion by an accredited agency.

B. Approval of vocational education training:

- (1) A fixed number of vocational education training education slots shall be authorized by the department and shall not exceed 30 percent of the total number of persons subject to work program participation. For a participant in a slot, all approved hours of participation in vocational education activities shall count in meeting the participant's core work participation requirement.
- (2) No more than 12 months in a lifetime of such activity are countable in meeting the standard work participation requirement hours.
 - (3) Enrollment in an agreed-upon vocational training program is the responsibility of the participant.
 - (4) Level of effort: Participation requirement hours shall be considered based on:
 - (a) actual supervised class time hours;
 - **(b)** labs and similar activities are considered class time;
 - (c) actual hours of completed supervised study-time;
- (d) one hour of unsupervised study time per hour of class not to exceed the educational program requirements; and
 - (e) holiday time and excused absences.
- **C.** Component activities: Vocational educational training programs should be limited to component activities that give participants the knowledge and skills to perform a specific occupation. The following shall be considered as qualified participation hours for vocational education and training.
- (1) Vocational associate degree programs: Programs consisting of both academic and vocational for credit course work that requires 60 credits for completion. Completion of these programs can provide an associate of arts, associates of science or associates of applied science degree in fields defined as vocational as per Subsection A of this section.
- (2) **Instructional certificate programs:** Programs designed to upgrade job related skills which generally require up to a year to complete and involve less academic work than associate degrees.
- (3) Industry skills certifications: Industry developed certificates for students who demonstrate specific skills often thru testing. Preparation for tests include both self-study and courses offered at post secondary institutions or other training providers.
- **(4) Non-credit course work:** Curriculum designed to accommodate those who want specific job related skills at an accredited institution.
- (5) English as a second language (ESL) and basic education: these courses of study can count as part of the vocational training component only if they are included in the embedded activities in the curriculum. In order to count as a work activity, basic remedial education or ESL must be required subjects by counseling or evaluative services provided by the educational facility.
- (6) Distance education and online certificate programs: Distance education and online certificate programs in the associate degree and certificate programs listed above must be taken through an institution accredited by an accrediting agency and recognized by the council for higher education accreditation or by the U.S. department of education in order to qualify as a work activity and approved on a case-by-case basis by the NMW service provider.
- (7) Class and homework hours must be reported on timesheets and verified as supervised by the attended institution's instructor or aide.

D. Supervision and documentation:

- (1) Verification of level of effort shall be required to determine that a participant has satisfactorily completed the hours by one or several of the component criteria.
- (2) Participation requirement hours shall be considered based on actual supervised and unsupervised hours documented on a monthly timesheet.

[8.102.461.19 NMAC - Rp, 8.102.460.28 NMAC, 04/01/2012]

8.102.461.20 JOB SKILLS TRAINING (Non Core Activity):

A. Job skills training required by an employer to provide a participant with the ability to obtain employment or to advance within the workplace is considered job skills training.

- **B. General:** Non-core work activities are countable towards the total work participation requirement hours for a participant who has completed the core work activity hours.
- **C. Component activities:** Participation in the following is considered as meeting work participation requirement hours when combined with a core work activity:
 - (1) full-time training for adult basic education (ABE), English as a second language (ESL);
 - (2) post-secondary education; or
- (3) any other job related training that can not be considered vocational education as outlined in 8.102.461.19 NMAC.

D. Supervision and documentation:

- (1) Verification of activities shall be required to determine that a participant has satisfactorily completed the hours by participating in one or several of the component criteria.
- (2) Participation requirement hours shall be considered based on actual supervised hours documented on a monthly timesheet.
- (3) Job skills training directly related to employment must be supervised on at least a daily ongoing basis.
- (4) Countable work participation requirement hours shall be determined by actual hours spent in class time, completion of supervised and unsupervised study hours to include holidays and excused absences. One hour of unsupervised study time for each hour of classroom time will be counted, as long as the amount of study time does not exceed the educational program requirements.

[8.102.461.20 NMAC - Rp, 8.102.460.30 NMAC, 04/01/2012]

8.102.461.21 EDUCATION RELATED TO EMPLOYMENT (Non Core Activity):

- **A.** Any organized activity which is designed to improve the participant's knowledge or skills for the specific purpose of increasing the participant's ability to perform in the workplace is considered to be education directly related to employment.
- **B.** General: NMW participants may engage in this activity if they have not received a high school diploma or a certificate of high school equivalency or needs specific education related to current employment or job offer. Non-core work activities are countable towards the total work participation standard for a participant who has completed the core work activity hours.
- **C. Component activities:** Participation in the following is considered as meeting work participation requirement hours when combined with a core work activity:
- (1) English as a second language (ESL) for participants who are unable to or uncomfortable with their ability to communicate in English, either spoken or written; or
- (2) literacy training for participants who have trouble understanding written English and is based on a demonstrated or acknowledged difficulty in reading comprehension, regardless of the level of education completed; or
- (3) adult basic education (ABE) to assist participants who need classes providing basic educational training before working on a general equivalency degree (GED); or
- (4) GED classes for participants who have completed a general equivalency diploma pre-test and the results indicate the participant is ready; or
- (5) high school attendance for participants who are attending an accredited high school, a participant who has recently dropped out of high school shall be encouraged to re-enroll or required to pursue a GED; or
- (6) post-secondary institution for participants who are enrolled in advanced educational training activity through colleges, technical institutes or universities and who are attending classes in order to complete a two- or four-year college degree; or
- (7) education directly related to employment shall include any other job-related class provided by a facility or organization.

D. Supervision and documentation:

- (1) Verification of activities shall be required to determine that a participant has completed the hours by participating in one or several of the component criteria.
- (2) Countable work participation requirement hours shall be determined by actual hours spent in class time, completion of supervised and unsupervised study hours to include holidays and excused absences. One hour of unsupervised study time for each hour of classroom time will be counted, as long as the amount of study time does not exceed the educational program requirements. Hours will be documented on a monthly timesheet. [8.102.461.21 NMAC Rp, 8.102.460.31 NMAC, 04/01/2012]

8.102.461.22 SECONDARY SCHOOL/GED (Non Core Activity):

- **A.** The secondary school/GED work program activity serves participants who are age 18 or older. This may be a qualified activity for a participant who is under age 20, but cannot enroll in high school if the participant has:
- (1) successfully completed a previous education work program activity English as a second language or adult basic education; or
- (2) completed a general equivalency diploma pre-test and the results indicate the participant is ready for GED classes.
- **B.** Participation must be supervised on no less than a daily basis. Non-core work activities are countable towards the total work participation standard for a participant who has completed the standard work participation requirement hours with a core work activity.
- **C. Component activities:** Participation in the following is considered as meeting work participation requirement hours when combined with a core work activity:
 - (1) ABE or ESL; or
 - (2) GED or high school shall only be included when they are prerequisites for employment.

D. Supervision and documentation:

- (1) Verification of activities shall be required to determine that a participant has completed the hours by participating in one or several of the component criteria.
- (2) Participation requirement hours shall be considered based on actual supervised hours documented on a monthly timesheet.
- (3) Countable work participation requirement hours shall be determined by actual hours spent in class time, completion of supervised and unsupervised study hours to include holidays and excused absences. One hour of unsupervised study time for each hour of classroom time will be counted, as long as the amount of study time does not exceed the educational program requirements.

[8.102.461.22 NMAC - Rp, 8.102.460.32 NMAC, 04/01/2012]

HISTORY OF 8.102.461 NMAC:

NMAC History:

8 NMAC 3.FAP.460, Work Program Activities, filed 06/16/1997.

8 NMAC 3.FAP.460, Work Program Activities, filed 06/16/1998.

History of Repealed Material:

8.102.460 NMAC, Recipient Policies - Defining Group Work Program Activities, filed 03/02/2001 - Repealed effective 07/01/2001.

8.102.460 NMAC, Recipient Policies - Defining Group Work Program Activities, filed 06/18/2001 - Repealed effective 07/16/2007.

8.102.460 NMAC, Recipient Policies - Defining Group Work Program Activities, filed 07/02/2007 - Repealed effective 04/01/2012.

TITLE 8 SOCIAL SERVICES

CHAPTER 102 CASH ASSISTANCE PROGRAMS

PART 462 NEW MEXICO WAGE SUBSIDY PROGRAM

8.102.462.1 ISSUING AGENCY: New Mexico Human Services Department.

[8.102.462.1 NMAC - N, 04/01/2012]

8.102.462.2 SCOPE: The rule applies to the general public.

[8.102.462.2 NMAC - N, 04/01/2012]

8.102.462.3 STATUTORY AUTHORITY:

A. New Mexico Statutes Annotated 1978 (Chapter 27, Articles 1 and 2) authorize the state to administer the aid to families with dependent children (AFDC), general assistance (GA), shelter care supplement, the burial assistance programs and such other public welfare functions as may be assumed by the state.

B. The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 created the temporary assistance for needy families (TANF) block grant under Title IV of the Social Security Act. Through the New Mexico Works Act of 1998, NMSA 1978, Section 27-2B-1 et seq., the New Mexico works program was created.

[8.102.462.3 NMAC - N, 04/01/2012]

8.102.462.4 DURATION: Permanent.

[8.102.462.4 NMAC - N, 04/01/2012]

8.102.462.5 EFFECTIVE DATE: April 1, 2012, unless a later date is cited at the end of a section.

[8.102.462.5 NMAC - N, 04/01/2012]

8.102.462.6 OBJECTIVE:

A. The purpose of the New Mexico works (NMW) program is to improve the quality of life for parents and children by increasing family income, resources and support. The further purpose of the program is to increase family income through family employment and child support and by utilizing cash assistance as a support service to enable and assist parents to participate in employment. This is achieved by participation in, and successful completion of the activities described in this part.

B. The New Mexico wage subsidy program is a subsidized employment opportunity where a TANF cash assistance participant is employed full time. The department or its agents may subsidize the up to 50 percent of the employee's salary with funds from the TANF block grant. Funding of the program is contingent on specific appropriation of state and federal funding.

[8.102.462.6 NMAC - N, 04/01/2012]

8.102.462.7 DEFINITIONS: [Reserved]

8.102.462.8 CASE ADMINISTRATION FOR THE NEW MEXICO WAGE SUBSIDY PROGRAM:

The New Mexico wage subsidy program is a subsidized employment opportunity where a TANF cash assistance participant is employed full-time. Payments to employers are made from TANF block grant funds.

- **A. Initial eligibility:** Active participants in the TANF/NMW program may be referred to participating employers to be considered for a New Mexico wage subsidy position. To be eligible for these positions, the participant must meet the following criteria:
 - (1) have sufficient work experience;
 - (2) be a registered participant in NMW;
- (3) is not in current conciliation or being sanctioned for non-cooperation with the NMW work requirements or child support requirements;
 - (4) have citizenship documentation and a social security number; and
 - (5) have verification of their highest educational level attained.
- **B. Certification period:** A participant may be employed through the New Mexico wage subsidy program for up to 12 months.

C. Effects on TANF cash assistance:

(1) the participant is ineligible for TANF cash assistance while participating in the wage subsidy

program;

- (2) the months of participation in the wage subsidy program will not count against a participant's 60 month term limit;
 - (3) the participant remains eligible for medicaid;
 - (4) the participant's wages count against as income for determining food stamp eligibility.
- (5) the participant may be eligible for a supplemental cash assistance payment if the wage subsidy employment is lost during the month, or if the net monthly full-time wage paid to the participant is less than the TANF cash assistance to which the participant would otherwise be eligible; and
 - (6) the participant's earnings are exempt from HUD housing determinations.
- **D. Continued eligibility:** the following requirements must be met for to ensure continued participation in the New Mexico wage subsidy program:
- (1) the participant must remain eligible for TANF for the duration of the wage subsidy employment term;
 - (2) must maintain satisfactory attendance at the employment site; and
- (3) continued NMW participation by the second parent in a two parent family. [8.102.462.8 NMAC Rp, 8.102.460.32 NMAC, 04/01/2012]

8.102.462.9 PROGRAM LIMITATIONS:

- A. Failure to comply with other requirements: The benefit group shall be transitioned back to the NMW cash assistance and appropriate sanctions applied if a participant fails or refuses to comply with child support enforcement, or school attendance, or reporting requirements in the NMW cash assistance program. The transition is effective in the month following the month the failure or refusal to comply is established.
- **B. Two-parent family:** In a two-parent family where only one of the parents is a participant in the New Mexico wage subsidy program, the other parent, if considered as a mandatory participant in the NMW work program, shall be required to participate in qualified work activities for a minimum of 30 hours per week. At least 20 hours a week must be spent in qualified primary work activities.
- C. If a wage subsidy participant voluntarily quits a job without good cause, as determined by the NMW service provider or the department, the participant will no longer be considered for participation in the wage subsidy program. Refer to 8.102.620 NMAC for good cause provisions.
- **D.** The TANF cash assistance participant will then have 10 days to notify the NMW service provider and renew work participation activities or be subject to the conciliation/sanction process for non-compliance with the work program.

[8.102.462.9 NMAC - Rp, 8.102.460.32 NMAC, 04/01/2012]

8.102.462.10 REQUIREMENTS FOR PARTICIPATING EMPLOYERS: Participating employers shall:

- **A.** hire NMW participants for subsidized positions and offer a reasonable possibility of unsubsidized employment after the subsidy period;
 - **B.** not require participants to work in excess of forty hours per week;
- **C.** pay a wage that is equal to the wage paid to permanent employees performing the same job duties and no less than the federal minimum wage;
- **D.** ensure that the subsidized employment does not impair an existing contract or collective bargaining agreement;
- **E.** ensure that the subsidized employment does not displace currently employed persons or fill positions that are vacant due to a layoff;
- **F.** maintain health, safety and work conditions at or above levels generally acceptable in the industry and not less than those of comparable jobs offered by the employer;
 - **G.** provide on-the-job training necessary for subsidized participants to perform their duties;
- **H.** sign an agreement for each placement outlining the specific job offered to a subsidized employee and agreeing to abide by all of the requirements of the wage subsidy program;
 - **I.** provide workers' compensation coverage for each subsidized employee;
- **J.** provide other benefits (includes but is not be limited to, health care coverage, paid sick leave, holiday and vacation pay) equal to those for new employees, or as required by state and federal law, whichever is greater; and
 - **K.** inform the department of any absences resulting in leave without pay; and
- **L.** proceed with termination of any New Mexico wage subsidy employee who has used an excess of 16 hours excused absences in a month or 80 cumulative hours over the course of the wage subsidy term.

8.102.462.11 DEPARMENT REQUIREMENTS: The department shall:

- **A.** suspend regular TANF cash assistance payments to the benefit group for the calendar month in which an employer makes the first subsidized wage payment to a participant in the benefit group;
- **B.** pay employers each month, from the TANF block grant, an amount that equals fifty percent of the wages paid by the employer to program participants;
- **C.** issue a supplemental TANF cash assistance payment if the net monthly full-time wage paid to the participant is less than the TANF cash assistance amount for which the participant would otherwise be eligible;
 - **D.** reimburse the participating employer each month through current invoice procedures; and
- **E.** assist the work program contractor by referring participants who may be eligible for the New Mexico wage subsidy program.

[8.102.462.11 NMAC - Rp, 8.102.460.32 NMAC, 04/01/2012]

8.102.462.12 NMW SERVICE PROVIDER REQUIREMENTS: The department's NMW service provider shall:

- **A.** provide an orientation for all participants who are accepted into the wage subsidy program;
- **B.** identify eligible participants and refer them to potential employers;
- **C.** submit a list of referrals to the local ISD office to verify eligibility for NMW cash assistance;
- **D.** assist the TANF cash assistance participant in submitting applications for employment; and
- **E.** provide case management by monitoring employee work efforts and production to ensure job retention.

[8.102.462.12 NMAC - Rp, 8.102.460.32 NMAC, 04/01/2012]

8.102.462.13 LEAVE BALANCES AND ABSENCES:

- **A. Annual and sick leave:** While participating in the NMW wage subsidy program, the participant is entitled to accrue a balance of both sick and annual leave, as provided by the employer.
- **B.** Excused absences: Participants are entitled to unpaid excused absences at the discretion of the site supervisor or NMW service provider. A participant may not be allowed more than 16 hours of unpaid excused absences in any month or 80 hours cumulatively during the wage subsidy term. Absences are approved by the site supervisor or by the NMW service provider.
- **D.** Absences in excess of the accrued annual, sick and the unpaid excused absence totals will result in termination of the NMW wage subsidy activity and the participant will be subject to the conciliation and sanction process in accordance with regulation at 8.102.620 NMAC. The appropriate termination process dictated by the employer's human resources procedures shall be followed.

[8.102.462.13 NMAC - Rp, 8.102.460.32 NMAC, 04/01/2012]

HISTORY OF 8.102.462 NMAC:

NMAC History:

8 NMAC 3.FAP.460, Work Program Activities, filed 06/16/1997.

8 NMAC 3.FAP.460, Work Program Activities, filed 06/16/1998.

History of Repealed Material:

8.102.460 NMAC, Recipient Policies - Defining Group Work Program Activities, filed 03/02/2001 - Repealed effective 07/01/2001.

8.102.460 NMAC, Recipient Policies - Defining Group Work Program Activities, filed 06/18/2001 - Repealed effective 07/16/2007.

8.102.460 NMAC, Recipient Policies - Defining Group Work Program Activities, filed 07/02/2007 - Repealed effective 04/01/2012.

TITLE 8 SOCIAL SERVICES

CHAPTER 102 CASH ASSISTANCE PROGRAMS PART 501 TRANSITION BONUS PROGRAM

8.102.501.1 ISSUING AGENCY: New Mexico Human Services Department.

[8.102.501.1 NMAC - N, 07/01/2008]

8.102.501.2 SCOPE: The rule applies to the general public.

[8.102.501.2 NMAC - N, 07/01/2008]

8.102.501.3 STATUTORY AUTHORITY:

- **A.** New Mexico Statutes Annotated 1978 (Chapter 27, Articles 1 and 2) authorize the state to administer the aid to families with dependent children (AFDC), general assistance (GA), shelter care supplement, the burial assistance programs and such other public welfare functions as may be assumed by the state.
- **B.** Federal legislation contained in the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 abolished the AFDC program. The federal act created the temporary assistance for needy families (TANF) block grant under Title IV of the Social Security Act. Through the New Mexico Works Act of 1998 (NMW), the New Mexico works program was created to replace the aid to families with dependent children program.
- C. Under authority granted to the governor by the federal Social Security Act, the human services department is designated as the state agency responsible for the TANF program in New Mexico.
- **D.** Effective April 1, 1998, in accordance with the requirements of the New Mexico Works Act and title IV-A of the federal Social Security Act, the department is creating the New Mexico works program as one of its financial assistance programs.
- **E.** Effective July 1, 2008, in accordance with the requirements of the New Mexico Works Act, the department is creating the Transition Bonus Program (TBP) as one of its financial assistance programs.
- **F.** In close coordination with the NMW program, the department administers the food stamp employment and training program (E&T) pursuant to the Food Security Act of 1985 and federal regulations at title 7, code of federal regulations.

[8.102.501.3 NMAC - N, 07/01/2008; A, 08/14/2009]

8.102.501.4 DURATION: Permanent.

[8.102.501.4 NMAC - N, 07/01/2008]

8.102.501.5 EFFECTIVE DATE: July 1, 2008 unless a later date is cited at the end of a section.

[8.102.501.5 NMAC - N, 07/01/2008]

8.102.501.6 OBJECTIVE:

- **A.** The purpose NMW program is to improve the quality of life for parents and children by increasing family income, resources and support. The further purpose of the program is to increase family income through family employment, child support and by utilizing cash assistance as a support service to enable and assist parents to participate in employment.
- **B.** The objective of the education works program (EWP) is to provide cash assistance to a benefit group where at least one individual is enrolled in a post-secondary, graduate or post-graduate institution. Education and training are essential to long-term career development. The applicant or participant benefit group would be otherwise eligible for NMW cash assistance, but chooses to participate in EWP.
- **C.** The objective of the TBP is to provide for a limited duration and a fixed monthly cash assistance bonus incentive to encourage NMW families to leave NMW cash assistance and participate in the TBP by maintaining a certain number of hours in paid employment and leave the TBP due to increased earnings. [8.102.501.6 NMAC N, 7/01/2008; A, 08/14/2009]

8.102.501.7 DEFINITIONS: Limited state or federal funds as discussed in this part means that available funds would warrant a fixed benefit amount of less than \$200 per month. [8.102.501.7 NMAC - N, 11/15/2010]

8.102.501.8 TRANSITION BONUS PROGRAM:

- **A. Purpose:** The TBP provides a limited duration and fixed month cash assistance bonus incentive to encourage NMW families to leave NMW cash assistance, participate in the TBP by maintain a certain number of hours in paid employment and leave the TBP due to increased earnings. This program also provides supportive services on an ongoing basis, provided that the participant is eligible to receive the services during the months provided.
- **B. Method of payment:** TBP payments are paid by issuing funds into an electronic benefits transfer (EBT) account accessible to the participant. In some circumstances benefits may be issued by warrant.
- **C. Fixed benefit amount:** A non-prorated, benefit amount of \$200.00 will be given to all TBP participants under 150% of federal poverty guidelines. The benefit can be reduced to recoup an existing cash assistance overpayment in accordance with 8.102.640 NMAC. The benefit will be countable for the benefit group's eligibility for food stamp and medicaid benefits unless otherwise excluded.

D. Lifetime limits:

- (1) The TBP benefit shall not be provided to an adult, minor head of household or the spouse of a minor head of household for more than 18 months during the individual's lifetime. A benefit group as defined at 8.102.400 NMAC shall be ineligible if the benefit group contains at least one adult, minor head of household or spouse of the minor head of household who has received 18 or more months of the TBP benefit.
- (2) Any month in which an adult, a minor head of household, or the spouse of a minor head of household, has received full or partial TBP benefit shall be considered a month of receipt and shall be counted towards the 18 month lifetime limit for any benefit group in which that individual is a member.
- (3) Participants who have received less than or equal to 30 months of NMW and are approved for the TBP program shall have each month of receipt of the TBP benefit count toward the 60 month lifetime limit for NMW eligibility until the 30th month is received.
- (4) Participants who have received more than or equal to 31 months and up to 60 months of NMW and are approved for the TBP program shall not have each month of receipt of the TBP count toward the 60 month lifetime limit for NMW eligibility.

E. Initial eligibility:

- (1) The TBP program shall be subject to all federal and state NMW cash assistance application, eligibility, certification and reporting requirements, except where specified within the TBP regulations. Resources of the budget group are excluded in determining eligibility for the TBP.
- (2) **Application requirements:** Active NMW benefit groups that meet the qualifications and eligibility requirements for the TBP shall be eligible without an application. An application will be required if the NMW case is closed.
 - (3) The TBP shall be available only to a benefit group that meets all of the following criteria:
 - (a) does not simultaneously participate in the NMW program;
 - **(b)** has left the NMW cash assistance program;
 - (c) meets all TBP requirements and voluntarily chooses to participate in the program:
- (d) is currently engaged in paid unsubsidized or subsidized employment, except for subsidized employment funded with TANF, for a minimum of 30 hours per week, and averaged over a month;
 - (e) has gross income that does not exceed 150% of federal poverty guidelines;
- **(f)** has received NMW funded cash assistance for at least three months and one of the last three months; and
- (g) does not include an adult, minor head of household or spouse of the minor head of household that participated in the TBP for 18 months in their lifetime or 60 months of TANF.
- (4) Eligibility for the TBP shall be prospective for a six month period up to a lifetime limit of 18 months.
- **F.** In accordance with Subsection B of 8.102.500.8 NMAC, income eligibility limits for the TBP will be revised and adjusted each year in October.

[8.102.501.8 NMAC - N, 07/01/2008; A, 08/14/2009]

8.102.501.9 CONTINUED ELIGIBILITY:

- **A. Six month reporting requirement:** All benefit groups participating in the TBP shall be assigned to a six month reporting requirement. A benefit group assigned to a six month reporting shall be required to file a six month report no later than the tenth day of the sixth month or in conjunction with the food stamp semiannual report, whichever is appropriate. The benefit group must include the following information along with verification:
- (1) any change in benefit group composition, whether a member has moved in or out of the home along with the date, the change took place;

- (2) the amount of money received from employment by each benefit group member;
- (3) the amount of unearned income received by each benefit group member;
- (4) verification for residence, only if, there has been a change in residence since the last certification;
- (5) changes in child support receipt; and
- (6) changes in alien status for a benefit group member.
- **B. Continued eligibility at the six month reporting:** For continued TBP eligibility, the benefit group must meet all of the following criteria:
- (1) engaged in paid unsubsidized employment for at least 30 hours per week, averaged over a month, for at least four of the last six months;
- (2) have earnings from paid unsubsidized employment that do not exceed 150% of the federal poverty guidelines; and
- (3) have not reached the benefit group's 18 month TBP lifetime limit as an adult, minor head of household or spouse of a minor head of household.

C. Action on changes reported between reporting periods for benefit groups assigned to six month reporting:

- (1) The department shall not act on reported changes between reporting periods that would result in a decrease in benefits with the following exceptions:
- (a) a benefit group reports income in excess of 150% of federal poverty guidelines for size of the benefit group;
- **(b)** a benefit group reports, or the department receives documented evidence that the benefit group has moved from the state or intends to move from the state on a specific date;
 - (c) a benefit group requests closure;
 - (d) the department receives documented evidence that the head of benefit group has died; or
 - (e) at the time of a mass change.
- (2) A newborn shall be added to the benefit group effective the month following the month the report is received, if the addition is reported to the agency by the benefit group or by the hospital for medicaid purposes.
- **D. Notice:** An eligible benefit group that qualifies and is eligible for the bonus shall be issued notice in accordance with policy at 8.102.110.13 NMAC and for the following circumstances:
- (1) **Approval:** An approval notice shall be issued at the time the benefit group is determined eligible. The approval notice shall identify the amount of approval and recertification date.
- (2) **Benefit change:** A benefit group shall be issued a notice at the time the benefit group is increased or decreased. The amount of benefit is subject to change due to the availability of state or federal funds.
- (3) **Ineligibility:** A benefit group shall be issued a notice when the benefit group no longer qualifies or is not eligible for the TBP due to a reportable change or at time of interim reporting. [8.102.501.9 NMAC N, 07/01/2008; A, 08/14/2009]

8.102.501.10 BENEFIT ISSUANCE AND DELIVERY:

- **A. Benefit issuance:** The TBP benefits are issued and placed into a benefit group's electronic benefit transfer (EBT) cash assistance account as defined in 8.102.610.8 NMAC.
- **B. Supportive services:** Participants of the TBP shall be eligible to receive NMW case management and supportive services in accordance with 8.102.620.14, 8.102.620.15, and 8.102.620.16 NMAC.
- **C. Special allowances:** A special clothing allowance for school age children and layette payment shall be issued pursuant to 8.102.500.8 NMAC.
- **D. Expungement:** The TBP benefit shall be subject to expungement in accordance with 8.102.610.9 NMAC.
- **E. Issuance and replacement of EBT card:** To access and use the TBP benefit, the benefit group may use the same EBT card issued for the cash assistance benefits.
- **F. Approval notification:** Upon approval of the retention bonus program benefit, the household shall be notified of the new benefit amount and the notice shall be mailed to the applicant per 8.102.110.13 NMAC. [8.102.501.10 NMAC N, 07/01/2008; A, 08/14/2009]
- **8.102.501.11 NMW PARTICIPATION REQUIREMENTS:** An TBP recipient will be encouraged to participate in work program activities and shall be expected to attend and complete all required activities, such as the assessment, individual responsibility plan (IRP), work participation agreement (WPA) and monthly participation requirements in accordance with 8.102.460 NMAC if not otherwise meeting. Participation requirements apply to each benefit group member whether the benefit group is considered to be a two-parent or single-parent benefit

group. No TBP participant shall be sanctioned for NMW non-cooperation. [8.102.501.11 NMAC - N, 07/01/2008; A, 08/14/2009; A, 04/01/2012]

- **8.102.501.12 SUSPENSION OF PROGRAM:** The TBP payment for all benefit groups may be denied for a designated time period based on limited state or federal funds. During program suspension disposition of applications shall be made pursuant to 8.106.110.16 NMAC.
- **A. Application disposition:** All applications for TBP shall be denied under this provision without consideration of eligibility.
- (1) **Interview:** TBP applications denied on the basis of suspension shall not require an interview to meet the requirements specific to TBP, other categories of assistance requested by the applicant may require an interview to determine eligibility.
- (2) **Payment of assistance:** There shall be no payment to the TBP recipient during the designated suspension period and any right to the payment is lost. Retroactive payments for pending applicants shall be authorized for months prior to a designated suspension period.
- **B.** Notice to recipient and applicant: No later than 60 days prior to the effective change the department shall provide transition bonus recipients appropriate notice regarding suspension or restoration of the grant based on the availability of state or federal funds. The notice shall include the citation to the state statute and regulation and fair hearing rights.
- **C. Public notice:** The department shall issue a public notice 60 days prior to the changes made based on the availability of state or federal funds. Public notice shall include effective date of change and right to fair hearing consistent with mass change requirements at 8.100.180.15 NMAC. [8.102.501.12 NMAC N, 11/15/2010]

HISTORY OF 8.102.501 NMAC: [RESERVED]

TITLE 8 SOCIAL SERVICES

CHAPTER 102 CASH ASSISTANCE PROGRAMS

PART 620 DESCRIPTION OF PROGRAM BENEFITS - BENEFIT DETERMINATION/GENERAL

8.102.620.1 ISSUING AGENCY: New Mexico Human Services Department.

[8.102.620.1 NMAC - Rp 8.102.620.1 NMAC, 07/01/2001]

8.102.620.2 SCOPE: The rule applies to the general public.

[8.102.620.2 NMAC - Rp 8.102.620.2 NMAC, 07/01/2001]

8.102.620.3 STATUTORY AUTHORITY:

- **A.** New Mexico Statutes Annotated 1978 (Chapter 27, Articles 1 and 2) authorize the state to administer the aid to families with dependent children (AFDC), general assistance (GA), shelter care supplement, the burial assistance programs and such other public welfare functions as may be assumed by the state.
- **B.** Federal legislation contained in the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 abolished the AFDC program. The federal act created the temporary assistance for needy families (TANF) block grant under Title IV of the Social Security Act. Through the New Mexico Works Act of 1998, the New Mexico works program was created to replace the aid to families with dependent children program.
- C. Under authority granted to the governor by the federal Social Security Act, the human services department is designated as the state agency responsible for the TANF program in New Mexico.
- **D.** Effective April 1, 1998, in accordance with the requirements of the New Mexico Works Act and Title IV-A of the federal Social Security Act, the department is creating the New Mexico works program as one of its cash assistance programs.
- **E.** In close coordination with the NMW program, the department administers the food stamp employment and training program (E&T) pursuant to the Food Security Act of 1985 and federal regulations at Title 7, Code of Federal Regulations.

[8.102.620.3 NMAC - Rp 8.102.620.3 NMAC, 07/01/2001; A, 11/15/2007]

8.102.620.4 DURATION: Permanent.

[8.102.620.4 NMAC - Rp 8.102.620.4 NMAC, 07/01/2001]

8.102.620.5 EFFECTIVE DATE: July 1, 2001.

[8.102.620.5 NMAC - Rp 8.102.620.5 NMAC, 07/01/2001]

8.102.620.6 OBJECTIVE:

- **A.** The purpose of the New Mexico works (NMW) program is to improve the quality of life for parents and children by increasing family income, resources and support. The further purpose of the program is to increase family income through family employment and child support and by utilizing cash assistance as a support service to enable and assist parents to participate in employment.
- **B.** The objective of education works program (EWP) is to provide cash assistance to a benefit group where at least one individual is enrolled in a post-secondary, graduate or post-graduate institution. Education and training are essential to long-term career development. The applicant or participating benefit group would be otherwise eligible for NMW cash assistance, but chooses to participate in EWP.

[8.102.620.6 NMAC - Rp 8.102.620.6 NMAC, 07/01/2001; A, 11/15/2007]

8.102.620.7 DEFINITIONS: [Reserved]

[8.102.620.7 NMAC - Rp 8.102.620.7 NMAC, 07/01/2001]

8.102.620.8 CASH ASSISTANCE BENEFITS:

- **A.** The cash assistance grant shall be determined by subtracting the benefit group's countable income from the standard of need applicable to the benefit group as indicated in 8.102.520 NMAC.
- **B.** The payment made to the benefit group shall be determined by subtracting certain amounts from the grant if the group is subject to payment sanctioning or recoupment of an overpayment. The amount left over after these amounts are deducted from the amount of payment shall be issued to the benefit group. [8.102.620.8 NMAC Rp 8.102.620.8 NMAC, 07/01/2001]

8.102.620.9 GRANT DETERMINATION:

- **A. Determining the payment standard:** The payment standard shall be determined based on the eligibility standards and requirements forth in 8.102.500.8 NMAC. The payment standard also includes the special clothing allowance.
- **B. Determining benefit group income:** The benefit group's net countable income considered in the payment determination shall be the sum of:
 - (1) gross alien sponsor income;
 - (2) countable earnings after allowable deductions and disregards of benefit group members; and
 - (3) gross unearned income of benefit group members.
- C. Determining the grant: A benefit group whose countable income after allowed deductions and disregards equals or exceeds the standard of need applicable to the benefit group shall not be eligible for payment. The grant shall be a monthly benefit amount determined using the following methodology:
- (1) subtract the benefit group's net countable income from the payment standard applicable to the benefit group; and
- (2) further subtract the following budgetary adjustment amounts to establish the monthly benefit amount:

(a)	one person	\$ 39
(b)	two persons	\$ 53
(c)	three persons	\$ 67
(d)	four persons	\$ 80
(e)	five persons	\$ 94
(f)	six persons	\$108
(g)	seven persons	\$121
(h)	eight persons	\$138

(i) for households with nine or more benefit group members, subtract an additional \$14 for each member.

[8.102.620.9 NMAC - Rp 8.102.620.9 NMAC, 07/01/2001; A, 11/15/2007; A, 01/01/2011]

8.102.620.10 CHILD SUPPORT AND NMW NON-COOPERATION PAYMENT SANCTIONS:

A. General:

- (1) The benefit group shall be subject to a non-cooperation payment sanction under either or both of the following circumstances:
 - (a) failure by a benefit group member to meet NMW requirements; or
- **(b)** failure by the adult responsible for children included in a benefit group to meet child support enforcement division (CSED) cooperation requirements or both;
- (c) good cause will be evaluated based on the circumstances of each instance of non-cooperation.

(2) Occurrence of non-cooperation:

(a) Child support:

- (i) A benefit group shall be subject to a payment sanction for failure to comply with CSED cooperation requirements, even if the adult required to cooperate with child support requirements is not included in the benefit group.
- (ii) Each benefit group member that fails to cooperate with the NMW requirement is subject to a sanction and shall affect the benefit group.
- (iii) An occurrence of non-cooperation shall be applied when a sanction progresses to the next sanction level as a result of the noncompliance continuing for three consecutive months without the sanctioned participant reestablishing compliance. Progression to the next sanction level shall be effective in the fourth month.
- (iv) A first or second level sanction is considered to be cured upon full cooperation by the sanctioned participant or a sanction shall be reversed based on a hearing decision when the sanction imposed is determined to be invalid.

(b) NMW:

(i) A benefit group is subject to a payment sanction when a participant in the benefit group fails to cooperate with the NMW requirements absent a finding of good cause.

- (ii) In a two-parent benefit group, each mandatory benefit group member that fails to cooperate with the NMW requirements is subject to a sanction that affects the benefit group's sanction level and payment.
- (iii) A participant shall not be sanctioned for more than one NMW requirement element at one time. A participant may be sanctioned for the same or a different NMW requirement element only after the original sanction element is cured or reversed. A first or second level sanction may be cured upon full cooperation by the sanction participant and a sanction shall be reversed based on a hearing decision when the sanction imposed is determined to be invalid.
- (iv) A participant with limited participation status may be sanctioned for failure to meet the work participation requirement rates as identified on the approved work participation agreement.
- (v) An occurrence of non-cooperation shall be applied when a sanction progresses to the next sanction level as a result of the noncompliance continuing for three consecutive months without the sanctioned participant reestablishing compliance. Progression to the next sanction level shall be effective in the fourth month.

(3) Cumulative sanctions:

- (a) Non-cooperation sanctions are cumulative within the benefit group and shall occur when:
- (i) the participant fails to comply with the NMW and child support enforcement requirements for a one-parent benefit group;
- (ii) more than one participant in the benefit group have failed to comply with either the NMW and/or child support enforcement requirement.
- **(b)** Cumulative sanctions, whether or not cured, shall remain the property of that benefit group participant who caused the sanction.
- (i) A participant with a sanction who leaves a benefit group relieves the benefit group of that participant's sanction status.
- (ii) A participant with a sanction who joins another benefit group subjects the new benefit group to any sanction or sanction level that has not been cured prior to joining the benefit group.
- (c) The benefit group's cumulative sanctions and benefit level shall be reevaluated when a sanction is cured or reversed.

(4) Progressive sanctions:

- (a) Non-cooperation sanctions are progressive to <u>both</u> the participant[5] <u>and to</u> the benefit group and shall progress to the next level for the benefit group in which the sanctioned participant resides when:
 - (i) a participant fails to establish compliance in three-month increments; or
 - (ii) a participant fails to comply with NMW or CSED requirements as a separate

occurrence.

- **(b)** A sanction that is not cured for three consecutive months shall progress until compliance is established by the participant.
- (c) A participant's compliance cannot reverse the sanction level attributed to the benefit group. Any subsequent sanction is imposed at the next higher level, unless reversed by a hearing decision.

B. The conciliation process:

(1) When conciliation is available: Conciliation shall be available to a participant or applicant once during an occurrence of assistance. There must be a period of at least 12 months between occurrences of cash assistance in order for a conciliation to be available again to the benefit group. NMW conciliation and child support conciliation are independent and are counted separately from each other.

(2) Determining that noncompliance has occurred:

- (a) The determination of noncompliance with child support shall be made by CSED. The conciliation and sanctioning process for child support noncompliance is initiated upon receipt of notice from CSED that the participant or applicant has failed to cooperate. Under 8.102.420 NMAC, the non-cooperative participant or applicant shall be individually disqualified from participation in the benefit group.
- **(b)** The determination of noncompliance with NMW requirements shall be made by the caseworker. A finding of noncompliance shall be made if:
 - (i) the participant has not completed an assessment;
 - (ii) the participant fails or refuses to complete an IRP;
 - (iii) the participant fails or refuses to submit an approvable WPA;
- (iv) the participant's monthly attendance report shows fewer than the minimum required hours of participation and no other allowable hours of activity can be reasonably attributed by the caseworker

towards the monthly participation requirement.

- (3) **Initiating conciliation:** Within 10 days of determining that noncompliance exists, the caseworker shall take action to initiate a conciliation, if the participant 's conciliation has not been used. A conciliation is initiated by the department or its designee issuing a conciliation notice. CSED shall determine noncompliance and notify the caseworker who shall initiate the conciliation process.
- **(4) Conciliation period:** Conciliation gives a participant a 30-calendar day period to correct the current non-compliance for either a NMW participation or CSED requirement.
- (a) The conciliation process is established by the department, to address the noncompliance, identify good cause for noncompliance or barriers to compliance and shall occur only once prior to the imposition of the sanction.
- (i) The participant shall have ten working days from the date a conciliation notice is mailed to contact the department to initiate the conciliation process. A participant who fails to initiate the conciliation process shall have a notice of adverse action mailed to him after the tenth working day following the date on which the conciliation notice is mailed.
- (ii) Participants who begin but do not complete the conciliation process shall be mailed a notice of adverse action 30 days from the date the original conciliation was initiated. The benefit group shall be subject to sanction in the month following the month the notice of adverse action expires.
- (b) Non-cooperation with CSED requirements: When the participant has initiated the conciliation process, it is the participant's responsibility to contact CSED and to comply with requirements or to request a waiver from CSED due to good cause. If the caseworker does not receive confirmation from CSED within 30 days of issuing the conciliation notice that the participant is cooperating or has requested a waiver for good cause in accordance with 8.50.105.14 NMAC; the conciliation process shall be considered to have failed the benefit group shall be subject to payment sanctioning.
- (c) The caseworker shall make the determination whether arrangements have been made to meet NMW requirements or whether there is good cause for waiving the cooperation requirements. If arrangements to meet the requirement or to waive it have not been made by the thirtieth day following issuance of the conciliation notice, the conciliation shall be considered to have failed and the participant is subject to sanctioning.

C. Sanctioning:

- (1) Within 10 days of determining that a participant has failed to meet a NMW requirement, department or its designee shall issue notice of adverse action that the payment shall be reduced. The payment reduction shall take place with the first payment following expiration of the notice of adverse action.
- (2) Notice of adverse action shall apply to all NMW and child support noncompliance sanctions, including those relating to the conciliation process.
- (3) A participant who corrects the failure of compliance with NMW or child support enforcement requirements during the notice of adverse action 13-day time period shall not have the sanction imposed against the benefit group or payment amount. The sanction shall not count as a cumulative or progressive sanction, since the reason for the sanction was corrected during the time period of the notice of adverse action and prior to a benefit reduction being imposed. A participant who has failed to meet work participation hours cannot correct the sanction during the notice of adverse action time period.
- (4) Failure to comply during the notice of adverse action 13-day time period shall cause the sanction to become effective.
- (5) A sanction shall be removed effective the month following the month in which the determination is made that the participant has complied with requirements.
- (a) A child support enforcement sanction shall be removed after CSED notifies the caseworker that the participant is in compliance with child support enforcement requirements.
- (b) A NMW sanction shall be removed after the caseworker receives verification that the participant has completed an assessment; or has completed an IRP; or has completed a WPA that indicates the appropriate number of monthly hours in work activities; or has met NMW participation hours for at least 30 days; or has good cause to waive work participation requirements.

D. Sanction levels:

(1) First-level sanction:

- (a) The first level sanction for failure to comply, shall result in a sanction of 25 percent of the standard of need. The benefit group shall be given notice of the imposition of the sanction.
 - (b) If the first level lasts for more than three months, or a participant has a second occurrence

of failure to comply with NMW or CSED requirements, the sanction shall advance to a second level sanction, as described below.

(2) Second-level sanction:

- (a) The second level of sanction for failure to comply shall result in a decrease of 50 percent of the standard of need. The second level shall be initiated by:
- (i) failure to comply with NMW participation or child support enforcement requirements for more than three months; or
- (ii) a second occurrence of noncompliance with a NMW or CSED requirement by a participant; or
- (iii) failure of a participant to comply with both CSED and NMW participation requirements simultaneously. The group shall be given concurrent notice of imposition of the second-level sanction.
- **(b)** If the second level lasts for more than three consecutive months, the sanction shall advance to level three as described below.

(3) Third-level sanction:

- (a) The third sanction level is case closure for a period of not less than six months. The group shall be given notice of adverse action prior to imposition of the sanction.
- **(b)** Once a participant is sanctioned at the third level, any subsequent occurrence of failure to comply with NMW or CSED requirements shall immediately result in a third level sanction, and case ineligibility for six months.
- **E.** Sanctions by other states or other programs: Participants in sanction status for failure to participate in other programs, such as the food stamp E&T program, or another state's or tribal TANF program, shall not carry that sanction status into NMW.
- **F. Sanctions with respect to voluntary participants:** A voluntary participant is not subject to sanction for failure to participate, but shall be removed from the NMW and lose eligibility for support services.

G. Good cause:

(1) Good cause applies to timely completion of assessment, IRP, WPA, work participation rates, and cooperation with the child support enforcement division.

2) Good cause for failure to meet the NMW requirements.

- (a) Good cause may be considered to exist for no more than 30 days in the event of:
 - (i) family death;
 - (ii) hospitalization;
- (iii) major injury to the participant or a benefit group member for whom the participant has been the primary caretaker;
 - (iv) reported domestic violence; [or]
 - (v) catastrophic event[-]; or
- (vi) it is shown the department did not provide the participant timely assistance to complete the assessment, IRP, or WPA.
- (b) The participant must meet with the NMW service provider prior to the end of the 30 day period to establish a WPA for the full participation standard beginning on day 31 or must request a limited work participation status prior to the end of the 30 day period. The participant may be subject to sanction for failure to complete a WPA if a new WPA has not been established by day 31.
- (i) A participant with good cause for failure to meet the NMW requirements, who expects the cause of failure to continue for more than 30 days, must contact the department to review the participant's circumstances.
- (ii) Under no conditions shall good cause be granted for more than 30 days during any given reporting period.
- (3) Good cause shall be considered when the department has failed to submit a notice in accordance with the requirements of adverse action notices, to the participant or provide available support services that would adversely affect the participant's ability to timely meet work participation requirements.
- (4) Good cause for refusal to cooperate with the child support enforcement requirements: In some cases it may be determined by the CSED that the TANF/NMW applicant's/recipient' refusal to cooperate is with good cause in accordance with 8.50.105.14 NMAC. Any person requesting a good cause exemption to a TANF/NMW requirement to cooperate must complete a request for a good cause exemption on a form provided by the CSED and provide any documentation requested by CSED. The request for a good cause exemption will be

reviewed by the CSED and the requestor will be informed of the decision in writing. The requestor's failure or refusal to complete the form or provide the requested documentation will result in an automatic denial of the request. The department may offer assistance to complete the form or obtain the necessary documentation, as appropriate.

(5) It is the applicant's/recipient's responsibility to inform the department if they are unable to meet the NMW compliance requirements or CSED cooperation requirements.

[8.102.620.10 NMAC - Rp 8.102.620.10 NMAC, 07/01/2001; A, 02/14/2002; A, 11/15/2007; A, 04/01/2012]

8.102.620.11 NON-REPORTING SANCTIONS:

A. General: The eligibility determination and payment calculation process relies upon applicants and participants to provide accurate and timely reports of information affecting their eligibility and payment. Payment sanctions for non-reporting shall be established to encourage timely and accurate reporting and to offset benefits resulting from the reporting of inaccurate or misleading information, the untimely reporting of changes, or the failure to report any required information.

B. Non-reporting sanctions:

- (1) **Length of sanction:** Each non-reporting sanction shall run for a period of four months beginning with the first month in which failure to report occurred. An additional month shall be added for each additional month of non-reporting until the payment is corrected.
- (2) **Definition of an occurrence of non-reporting:** An occurrence of non-reporting exists when an applicant or participant who fails to report information or reports incorrect information which results in an overpayment of cash assistance benefits for which the participant is at fault.

(3) Amount of sanction:

- (a) Reporting sanctions shall be calculated at 25 percent of standard of need for the size of the benefit group being sanctioned.
- **(b)** Reporting sanctions are not progressive. If there is another occurrence of non-reporting prior to the end of a non-reporting sanction period, the next and any subsequent non-reporting sanctions shall be consecutive and at the 25 percent level.
- (c) Reporting sanctions, child support sanctions and work program sanctions shall be integrated into a single calculation to determine the final sanction amount.
- (d) If a case closes during a reporting sanction period for reasons other than sanctions, the non-reporting sanction shall be suspended and resumed at the same duration the next time the case is opened.
 - (4) **Procedures:** The following steps shall be taken in implementing a payment sanction.
- (a) The caseworker shall document and establish an overpayment claim using the department overpayment claims procedures. The caseworker shall also determine whether the participant was at fault for the overpayment.
- (b) The county director or a designated supervisor shall review the overpayment and determine the accuracy of the overpayment determination and appropriateness of the determination the participant was at fault for the overpayment. Upon determining that a non-reporting sanction is appropriate, the county director, or designated supervisor shall issue a notice of intent to sanction to be issued to the participant. Failure by the participant to contact the person issuing the notice within 10 working days allowed shall constitute waiver of conciliation rights.
- (c) If the participant requests conciliation within the 10 working days of issuance of the notice, the county director or designated supervisor shall schedule a conciliation conference.
 - (d) The conciliation conference is conducted by the county director or designated supervisor.
- (i) The caseworker shall describe the reporting error, how the amount of the overpayment is determined and the reasons for finding the participant at fault for the overpayment.
- (ii) The participant shall have the opportunity to discuss the overpayment determination, the finding of fault and to show good cause why the sanction should not be imposed.
- (iii) Based upon this determination, the county director or designated supervisor shall determine whether a sanction should be imposed.
- (iv) The participant may represent himself or be represented by someone else. If the participant wishes to be represented by another individual, the participant must designate that individual on a form ISD-121.
- (e) Following the conference, the county director shall issue written notice stating whether or not the sanction is to be imposed, and the worker shall effect the sanction causing issuance of a notice of adverse

action. The payment reduction takes effect in the month following expiration of the notice of adverse action.

- **(f)** Participants who disagree with the sanction determination shall have fair hearing rights and access to legal adjudication through the fair hearing process.
- C. Semiannual reporting: A benefit group subject to semiannual reporting shall be subject to non-reporting sanctions as specified in Subsection L of 8.102.120.11 NMAC. [8.102.620.11 NMAC Rp 8.102.620.11 NMAC, 07/01/2001; A, 02/14/2002; A, 01/01/2004; A, 11/15/2007]
- **8.102.620.12 RECOUPMENT:** Participants and applicants with an outstanding claim for overpayment of cash assistance benefits shall be required to repay the claim. Claim and recoupment situations and procedures are detailed at 8.102.640.12 NMAC.

[8.102.620.12 NMAC - Rp 8.102.620.12 NMAC, 07/01/2001; A, 11/15/2007]

8.102.620.13 **PAYMENT:**

- **A.** The grant amount remaining after deduction of sanction and recoupment amounts, if any, shall be the amount issued as payment. Any month for which a payment is issued shall be a month counted against the 60-month lifetime limit of each adult or minor head of household included in the benefit group.
- **B.** Payment issuance: The payment for the benefit group shall be issued to the head of household, unless a protective payee has been designated by the head of household. In the event the head of household is unable or unwilling to select a protective payee, ISD shall designate the protective payee on the benefits group's behalf. [8.102.620.13 NMAC Rp 8.102.620.13 NMAC, 07/01/2001; A, 11/15/2007]

8.102.620.14 SUPPORTIVE SERVICES:

- **A.** An explanation of the supportive services available through the NMW work program, provided funding is available, shall be given to NMW participants during orientation. Participants who need supportive services to participate in the program are eligible for such services.
- **B.** NMW work program participants are eligible to receive an initial supportive services payment in accordance with Subsection B of 8.102.620.15 NMAC. The support services payment may be used by the participant to cover travel, child care costs incurred or both.

C. Ongoing supportive services:

- (1) Necessary ongoing supportive services are identified on the WPA, which identifies the services needed and the start and end dates for the services.
- (2) If additional supportive services are needed after the initial assessment, the WPA shall be modified to reflect the changes.

[8.102.620.14 NMAC - Rp 8.102.620.14 NMAC, 07/01/2001; A, 11/15/2007]

8.102.620.15 CALCULATING THE SUPPORTIVE SERVICES BENEFIT: If state or federal funds are specifically appropriated, the department may issue supportive services benefits.

- **A. Child care:** The caseworker may authorize child care reimbursement for persons for a period not to exceed 30 days. All other child care shall be authorized by CYFD. The caseworker shall authorize child care in compliance with CYFD program requirements and standards. Child care payments shall not be paid for with federal TANF funds and shall not count towards the TANF term limits.
 - **B. Transportation:** NMW participants may receive a standard transportation reimbursement.

(1) Reimbursement:

- (a) The NMW allows travel reimbursement for mandatory and voluntary participants traveling to offices for orientation, assessment, reassessment, or employment planning activities. In addition, travel costs are reimbursed for approved NMW activities identified and developed in the WPA.
- (b) Mileage costs for paid employment are met through the cash assistance earned income deduction. Except for the one-time only advance, travel reimbursement shall not be made for any NMW activity for which the individual is paid.

(2) Reimbursement standards:

- (a) NMW reimbursement for NMW participants using private automobiles shall be at a standard rate based on monthly mileage, as set forth below.
- (i) The caseworker shall decide whether the claimed mileage is reasonable and, if the amount claimed is excessive, may adjust the amount downward.

Monthly	Monthly	
Mileage	Reimbursement	
1 - 499	\$25	
500 - 1499	\$50	
1500 - 2499	\$100	
2500 or More	\$150	

- (ii) Mileage shall be allowed only if the activity takes place in the individual's home community. Travel may be allowed outside the individual's home community only if the NMW activity is not available in the community or if the NMW activity involves participation in an educational or vocational training program which is not available in the individual's home community.
- **(b)** Bus tokens/passes are issued in lieu of the travel allowance and may not exceed \$25 for the month. A participant shall be eligible to receive bus tokens or a one-month bus pass on an interim basis, provided that:
 - (i) the participant has no access to private transportation; and
 - (ii) public transportation is a reasonable alternative.
- **C. Vocational training and education:** If state or federal funds are specifically appropriated, the department may issue supportive services benefits.
- (1) Reimbursement for vocational training and educational expenses, but not tuition, shall be available to NMW participants.
- (2) NMW participants requesting reimbursement for various vocational training and educational expenses must provide receipts or request letters stating the amount of educational expenses. In addition, NMW participants must provide verification that financial assistance from other sources is unavailable or insufficient to cover the expenses for which the reimbursement is being requested.
- (3) To be eligible for reimbursement of vocational training and educational expenses, the NMW participant must:
 - (a) meet NMW participation requirements;
- (b) have an approved WPA which identifies and approves supportive services for further training; a NMW participant is not eligible for reimbursement of vocational training or educational expenses incurred prior to development of the WPA;
- (c) apply and be denied for any educational assistance from such other sources as scholarships, PELL grants, WIA, student loans, etc. for which the participant might be eligible;
 - (d) provide "letters of denial" for the financial assistance listed previously; and
- (e) repeat steps (a) through (c) at the beginning of each educational period (semester, quarter, trimester etc. as applicable).
- (4) Reimbursable vocational training and education costs shall include only those for which a student is normally responsible, such as book and laboratory fees, special laboratory or shop clothing, work book fees, testing, registration, or graduation fees. In addition, personal classroom supplies, not to exceed \$15.00 per semester, may be reimbursed.
- (5) Participants enrolled in a post-graduate studies shall not be not eligible for supportive service reimbursement with respect to their post-graduate studies.
- (6) Education and vocational training supportive services cannot be guaranteed beyond the end of the WPA expiration date.
- (7) **Test fees:** Fees for completing either the scholastic aptitude test (SAT) or the American college test (ACT) may be reimbursed, provided one of the tests is required for admission into a given educational training institution.
- **D. Employment-related expense:** If state or federal funds are specifically appropriated, the department may issue supportive services benefits.
- (1) A NMW participant may receive assistance to help pay the cost for certain personal items necessary to accept a bona fide job offer, or to retain employment. The assistance shall be limited to no more than \$300, and shall be available only once during the individual's lifetime.

(2) Payment method:

- (a) Payment shall be made as a reimbursement for verified costs already incurred. Reimbursement must be requested within 60 days of employment.
 - (b) Payment may be issued prospectively, based on a billing statement or a detailed estimate of

costs.

- (3) Allowable costs: Allowable costs include, but are not limited to:
- (a) special clothing, licensing and drug testing fees which an employer requires an employee to pay and which are a condition of employment;
 - (b) vehicle repairs, but not a vehicle purchase or insurance payment;
 - (c) tools which the employer requires an employee to pay for; or
- (d) costs of bringing a home into compliance with certification requirements of the child care food program administered by CYFD, if the full cost is not available from the child care food program or CYFD.
- (4) Costs not allowed: Costs associated with the start-up of a business or self-employment venture are not allowed. Such costs must be met through an IDA. [8.102.620.15 NMAC Rp 8.102.620.15 NMAC, 07/01/2001; A, 04/01/2012]

8.102.620.16 SUPPORTIVE SERVICES BENEFITS:

- **A. Issuance schedule:** If state or federal funds are specifically appropriated, the department may issue supportive services benefits.
- (1) Participants assigned to a NMW activity may receive reimbursement on a monthly basis. Participants must submit participation reports to receive the standard month's reimbursement, timely submission is required to receive the reimbursement. Reimbursement shall be authorized within five working days after receipt of all required verification. Support services shall be issued within 10 working days after authorization.
- (2) Participants must submit the monthly participation report to be received no later than the fifth calendar day after a participation month's end. Reports received on the first workday after the fifth shall be considered timely if the fifth occurred on a weekend or holiday. Participants shall not be eligible to receive reimbursement if the report verifying participation is received 30 days or more following the end of the month for which participation is being reported.

B. Retroactive benefit coverage:

- (1) Benefit coverage which provides supportive services may be issued retroactively to a participant if, upon individual case review, it is determined that:
 - (a) the participant was eligible to receive supportive services;
 - (b) the participant requested supportive services timely; and
 - (c) NMW staff inadvertently failed to process the reimbursements in a timely manner.
- (2) NMW participants must have signed a WPA, which has been approved by the NMW service provider, which identifies the supportive services. Under no circumstances shall NMW participants be eligible to receive supportive service reimbursement for costs incurred prior to enrollment in the NMW. [8.102.620.16 NMAC Rp 8.102.620.16 NMAC, 07/01/2001; A, 04/01/2012]
- **8.102.620.17 SUPPORT SERVICES PAYEE:** Supportive services reimbursements shall be made payable to the head of household for all travel and educational reimbursement. [8.102.620.17 NMAC Rp 8.102.620.17 NMAC, 07/01/2001; A, 11/15/2007]

HISTORY OF 8.102.620 NMAC:

History of Repealed Material: 8 NMAC 3.FAP, Financial Assistance Program - Repealed, 07/01/97. 8.102.620 NMAC Description of Program Benefits - Benefit Determination/General - Repealed, 07/01/01.