# **Information Sheet for Application for Assistance**



# Human Services Department (HSD) benefits:

**Medicaid:** Provides free or low-cost health coverage for certain low-income individuals and families. Depending on your household income, some household members may qualify for full or limited Medicaid Coverage.

**Medicare Savings Program:** Provides help paying for your Medicare Part A (Hospital Insurance) and/or Medicare Part B (Medical Insurance) premiums and Medicare deductibles.

**Supplemental Nutrition Assistance Program (SNAP):** Helps many low-income households buy the food they need to stay healthy, productive members of society.

**Cash Assistance:** Provides cash assistance for families, dependent needy children and disabled adults.

Low Income Home Energy Assistance Program (LIHEAP): Assists eligible low-income families and individuals with their heating and cooling costs.

# Apply for the benefits above online at:

www.yes.state.nm.us

**Or take** your signed application to your local Income Support Division (ISD) office **Or mail** your signed application to:

Central ASPEN Scanning Area (CASA) PO Box 830 Bernalillo, NM 87004

Or fax your signed application to 1-855-804-8960

You can also apply for Medicaid over the phone by calling 1-800-283-4465



# New Mexico Health Insurance Exchange (NMHIX)

- The NMHIX is a way to shop for and compare health insurance plans for individuals and families who are not eligible for Medicaid.
- You or your household may qualify for a program that can help you pay for a health insurance even if you earn as much as \$98,000 a year (for a family of four).
- Tax subsidies that can immediately help pay your premiums for health coverage may be available.

You can apply for affordable health insurance online through the NMHIX at:

www.bewellnm.com

Or call 1-855-996-6449 TTY: 1-855-855-2018

	Assistance Programs						
	Depending on your household income, some household members may qualify for full or limited Medicaid Coverage. The following are some typhousehold members may qualify for:						
	Complete Sections 1-9 & 16						
Medical Assistance	<ul><li>Newborns</li><li>Children through age 18</li><li>Parent(s)/Caretaker(s)</li></ul>	<ul> <li>Pregnant women</li> <li>Low-income adults</li> <li>Emergency Medical Services for Non-Citizens (EMSNC)</li> </ul>					
	Complete Section	ons 1-9,12-13 & 16					
	Aged, blind and disabled individuals     Working Disabled Individuals     Institutional Care:     Nursing Facility     Intermediate Care Facility for Individuals with Intellectual     Disabilities (ICF/IID)     Program for All-inclusive Care for the Elderly (PACE)      NM HEALTH INSURANCE EXCHANGE (NMHIX)  The NMHIX is a way to shop for and compare health insurance plans for individual you or members of your household may be eligible to receive a tax subsidy that cat household do not qualify for Medicaid, your application will be automatically sent to other health insurance affordability programs.	an immediately help pay for health insurance premiums. If you or members of your					
Medicare Savings Program	Medicaid benefit that provides help with paying for your Medicare Part A (Hospital Insurance) and/or Medicare Part B (Medical Insurance) premiums and Medicare deductibles.  Complete Sections 1-9,12-13 & 16						
Supplemental Nutrition Assistance Program (SNAP)	The Supplemental Nutrition Assistance Program (SNAP) helps many low-income SNAP benefits are simple to use when you purchase food at your grocery st Complete Sections 1-3, 5 -7, 11 - 13, 15 & 16 so ISD can determine						
Cash Assistance	Temporary Assistance for Needy Families (TANF) provides cash assistance to families who qualify.  or  General assistance can provide cash assistance for dependent needy children and disabled adults who are not eligible for assistance under a federally matched cash assistance program, such as New Mexico Works (NMW) or the Federal program of Supplemental Security Income (SSI).  Complete Sections 1-3, 5 -7, 10-13, 15 & 16						
Low Income Home Energy Assistance Program (LIHEAP)	The Low Income Home Energy Assistance Program (LIHEAP) assists eligible Complete Sections 1-3, 5 -7, 14 & 16	Low Income Families and Individuals with their heating and cooling costs.					

	You have the right to file your application today, please do not delay.							
SNAP/Food benefits start from the date you apply. Adults who are not asking for benefits can apply for other household members.								
We will accept your application if it contains your name, address, and signature in Section One. This information will establish your application filing date. ISD encourages								
you to fill out a complete application for faster benefit determination. You can bring, mail or e-fax (1-855-804-8960) the application to ISD.								
Check the Programs You Want to Apply For ▶	☐ SNAP/Food	<u> </u>		ash LIHEAP				
<b>Tell Us If You Need ▶</b> ☐ Help Filling out the Application?	☐ Free Language Help?	Preferred Language		Transportation Disability Accommodation				
► Applications for SNAP and CASH Assistance require an inprogram that requires an interview, do you prefer a tele				ssistance. If you are applying for a				
☐ I am disabled ☐ Illness ☐ Domes	tic Violence	☐ Age 60+	☐ Caringfor a child und	derage6				
☐ Live too far from office ☐ Bad weather ☐ Ido no	thavetransportation	Other reason:						
<b>1. Tell Us About You:</b> If you need help filling out this application section for that person.	n or getting the needed in	nformation, contact your local	ISD office. If you are a	pplying for someone else, complete this				
First Name, Middle Initial, Last Name	Date of Birth (option	al for SNAP and Cash)	Best Time to Conf	tact You				
Street Address	City	County	State	Zip Code				
E-mail Address	Telephone Number		Alternative Telephone Number (optional)					
If your mail	ing address is different	t, please fill it in below. If no	t, please leave blank.					
Street or PO Box Address	City		State	Zip Code				
Are you a resident of New Mexico?  ☐ YES ☐ NO		o remain in New Mexico? ∕ES □ NO	Are you homeless? ☐ YES ☐ NO					
Do you want to get your information sent to your e-mail? If YES, above.				□ YES □NO				
Expedited SNAP Screening (SNAP only) Fill this out if you eligible for Expedited SNAP, you must get SNAP within 7 dayour request for a conference. Ask to speak to a superv	ys. If you are denied e	xpedited service, you have						
1. Will your monthly income be LESS than \$150 and m	oney in the bank or ca	ash be <u>LESS</u> than \$100?		☐ YES ☐ NO				
2. Will your monthly home and utility costs be MORE th	an your income, cash	n and money in the bank?		☐ YES ☐ NO				
3. Is your household a migrant or seasonal farm worke	er household with ver	y little money?		☐ YES ☐ NO				
► Sign Here X								

2. Person to Represent You (Authoriz can be a different person. If you want to have								as helped you apply for c	orrenew benefits, or it		
Do you want this person to:	Apply for benefits	on your behalf	?	□ U	☐ Use your benefit? (SNAP & Cash benefits only)						
Name of Authorized Person(s)		Mailing A	Addres	S	Preferred Telephone Number or TDD						
					(	)					
3. Tell us About the People Wh	o Live with	You and/	or In	dividuals on	Your Fed	leral Inco	me Tax I	Return.			
Please list everyone who lives in your household, ever assistance. An SSN is optional for people who are not a status of all individuals applying for benefits may be subfrom DHS may affect your household's eligibility and lever they must give information about their income because ISD. Racial and ethnic data about an applicant's house Native Americans are entitled to certain special protect space, please use an additional sheet of paper.	applying for medical a pject to verification by vel of benefits. Non-c part of their income hold is voluntary; it w	assistance but protection the Department itizen immigrants and things they out the pour the protect of the prot	oviding of Home not req wn may eligibilit	an SSN can speed up the land Security (DHS) the uesting assistance for the count towards the house or the amount of benefits and the security or the amount of benefits and the security of the security of the amount of benefits and the security of the sec	he application p rough the subm nemselves do no sehold's eligibili fits your househ	rocess. You do no ission of information of need to give immon ty for assistance. O old may receive. N	ot need to be a lon provided on nigration status Certain program Native America	J.S. Citizen or file income tax this application to DHS, and sinformation, SSNs, or other ms may be available for peop ns are urged to identify them	kes to apply. Immigrant the information received similar proofs; however, ble without an SSN; ask selves as such because		
List the names and information for yourself and the assistance, please include anyone who you will						This section is	only require	d for each person applyi	ng for assistance.		
Name (First and Last)	Relationship	Applying for Assistance? Yes/No	Sex M/F	Date of Birth	Ethnicity: Hispanic Y/N (Optional)	Race: 1-6 (See below) (Optional)	Tribal Affiliation (Optional)	Social Security Number (SSN) – required <b>if you have</b> one (optional for non- applicants)	Citizenship Immigration Status 1-34 (see below)		
1.	(Self)	☐ YES ☐ NO									
2.		☐ YES ☐ NO									
3.		☐ YES ☐ NO									
4.		☐ YES ☐ NO									
5.		☐ YES ☐ NO									
6.		☐ YES ☐ NO									
7.		☐ YES ☐ NO									
8.		☐ YES ☐ NO									
9.		☐ YES ☐ NO									
10.		☐ YES ☐ NO									
1. What is your preferred written langua	ge?	2110									
2. What is your preferred spoken langua	age?										
3. Do all the adults in your household sp	peak the same	language as	you?	□ Y	es □ No						
4. Are any adults living with you fluent in	n English?			□ Y	es □ No						

	<b>Race:</b> For each person applying for help, choose from the number(s) below that best describes their race and write the number(s) above.								
1 - American Indian/Alaska Native	2 – Asian	3 – Black or African American	4 – Native Hawaiian or Pacific Islander	5 – White	6 - Other				
Citizenship/Immig	gration Status: For each person app	plying for help, choose from the num	nber(s) below that best describes their U.S.C.	itizenship or Immigration Status and	write the numbers above.				
1 – U.S. Citizen	2 – Lawful Permanent Resident (LPR/Green Card holder)	3 – Asylee	4 – Refugee	5 - Cuban/Haitian entrant	6-Paroledintothe U.S. (for at least one year)				
7 – Conditional entrant granted before 1980	8-Battered spouse, child, or parent	9 – Victim of trafficking and his/her spouse, child, sibling, or parent	10 – Granted Withholding of Deportation or Withholding of Removal	11 – Member of a federally recognized Indian tribe or American Indian born in Canada	12-Afghan or Iraqi Special Immigrant				
13 – Qualified non-citizen	14 – Individual with non-immigrant status (including worker visas, student visas, and citizens of Micronesia, the Marshall Islands, and Palau	15-Paroledintothe U.S. (for less than one year)	16 – Temporary Protected Status (TPS)	17 – Deferred Enforced Departure (DED)	18 – Deferred Action Status				
19-Lawful temporary resident (LTR)	20 – Granted an administrative stay or removal by DHS	21 – Granted Withholding of Removal under the Convention Against Torture (CAT)	22 - Resident of American Samoa	23 – Applicant for Special Immigrant Juvenile Status	24 – Applicant for Adjustment to LPR Status with an approved visa petition				
25 – Applicant for Victim of trafficking visa	26 – Applicant for Asylum (with EAD or under age 14 with application pending for at least 180 days)	27 – Applicant Withholding of Deportation or Withholding of Removal (with EAD or under age 14 with application pending for at least 180 days)	28 - Registry applicant (with EAD)	29 – Order of supervision (with EAD)	30 – Applicant for Cancellation of Removal or Suspension of Deportation (with EAD)				
31 – Applicant for Legalization under IRCA (with EAD)	32 – Applicant for Temporary Protected Status (TPS) (with EAD)	33 – Legalization under the LIFE Act (with EAD)	34 – Other/Unsure						

# 4. Tax Filing Information (Fill out this section if you are applying for Medical Assistance)

Please give the following information for every household member applying for medical assistance, even if the taxpayer or tax dependent is not in your home. You do not need to file income taxes to apply.

A	В	С	D E		F
Name	Doesthis person planto file a federal income tax return next year?	Will this person file jointly with a spouse/partner?	Does this person have any tax dependents?	Is this person claimed as a tax dependent on someone else's tax return?	How is this person related to the tax filer?
	□ Yes □ No	☐ Yes ☐ No If <b>yes</b> , name of spouse or partner:	☐ Yes ☐ No If <b>yes</b> , name(s) of dependents:	☐ Yes ☐ No If <b>yes</b> , name of the tax filer:	
	□ Yes □ No	☐ Yes ☐ No If <b>yes</b> , name of spouse or partner:	☐ Yes ☐ No If <b>yes</b> , name(s) of dependents:	☐ Yes ☐ No If <b>yes</b> , name of the tax filer:	
	□ Yes □ No	☐ Yes ☐ No If <b>yes</b> , name of spouse or partner:	☐ Yes ☐ No If <b>yes</b> , name(s) of dependents:	☐ Yes ☐ No If <b>yes</b> , name of the tax filer:	
	□ Yes □ No	☐ Yes ☐ No If <b>yes</b> , name of spouse or partner:	☐ Yes ☐ No If <b>yes</b> , name(s) of dependents:	☐ Yes ☐ No If <b>yes</b> , name of the tax filer:	
	□ Yes □ No	☐ Yes ☐ No If <b>yes</b> , name of spouse or partner:	☐ Yes ☐ No If <b>yes</b> , name(s) of dependents:	☐ Yes ☐ No If <b>yes</b> , name of the tax filer:	

# 5. Please Answer the Following Questions About the People You Listed in Section 3 who are Seeking Benefits for Themselves.

memserves	٠.									
		<b>g benefits who are not</b> re space, please attac			tion that appears on their imm	igration documents, if	known. This will be used to see who			
Name	Immigration Document Type (if known)	A-Number or I- 94 Number (if known)	Card or Passport Number (if known)	SEVIS ID or Expiration Date (optional)	Other (Category Code or Country of Issuance, if known)	Livedinthe US Since 1996?	Is this person a spouse or parent of a veteran or on active duty with the U.S.  Military?			
						☐ YES ☐ NO	☐ YES ☐ NO			
						☐ YES ☐ NO	☐ YES ☐ NO			
						☐ YES ☐ NO	☐ YES ☐ NO			
						☐ YES ☐ NO	☐ YES ☐ NO			
a. Is any applica in another stat	•	icaid, SNAP/Food, or	Cash benefits	☐ Yes ☐ No	If, YES, Who?Which State?					
b. Is any applicant pregnant?			☐ Yes ☐ No		Du	ue Date, (if known):				
c. Is any applicant imprisoned (detained or jailed)?		□ Yes □ No	If, YES, Who?							
					Date of imprisonment:Date of release (if known):					
d. Is any applica Security Incom		hold receiving Supp	lemental	☐ Yes ☐ No	If, YES, Who?					
	causes limita	hysical, mental, or er tions in activities (l ?		□ Yes □ No	If, YES, Who?					
f. Does any chil outside the hon		ication have a paren	t who lives	☐ Yes ☐ No						
	Only co	mplete questio	ns g - k of t	his section i	f you are applying	for Medical A	Assistance.			
g. Is any housel student?	nold member a	ge 21 or younger and	d a full-time	□ Yes □ No	If, YES, Who?					
-		ehold who is age 18 t		☐ Yes ☐ No	If, YES, Who?	W	/hich state?			

i. Is any applicant already in hospital or treatment facility		sing home,	☐ No		nat is the mission?	date of	Where was the applicant admitted from (e.g., home, hospital)?	
j. If you said yes to question	on (h) above, what	is the name and type	of facility?					
Name of Nursing Home / Nursing Facility:	ng Name of Hosp	Name of Intermediate Intellectually Dis	ediate Care Facility fo sabled (ICF/IID):	r the Eni	olling with F	PACE? □ No	Name of Assisted Living Facility:	
k. Has any applicant received a Primary Freedom of Choice letter for a Home and Community-Based Services Waiver?								
6. Tell Us About Yo	our Earned Inco	me.						
Have you or anyone living wit If yes, please complete the		income or expect to recei	ve earned income tl	his month?	Yes □No			
please fill out the Employer Cov	erage form attached to t	his application. If you do not	qualify for Medicaid,	the NM Health In	surance Ex	change (NI	d health insurance from any employer, MHIX) may need to use information orm will not delay your application	
Person with Income	Average Number of Hours Worked per Week?	Income from? (Work, self-employment, odd jobs, etc.)	How often does this person get income? (Yearly, Monthly, Biweekly, Weekly, etc.)	person receive	How much does this person receive before taxes?		s person have an employer that offers health insurance? ut the Employer Coverage Form to find out if you ealth insurance through the New Mexico Health Exchange, if you are found ineligible for Medicaid. ot required to complete the Employer Coverage Form for Medicaid.	
				\$			☐ Yes ☐ No	
				\$			☐ Yes ☐ No	
				\$			☐ Yes ☐ No	
Are any of the follow	wing taken from	m your earnings?	(if applying fo	r Medical A	ssistand	ce)		
□ Student Loan Interest Who? HowOften?	t? ow Much\$	☐ Other Type Who? HowOften?	_How Much\$		Who?_	Under Type Who? How Much \$ How Often?		
☐ Other Type Who?HowOften?	ow Much \$	☐ Other Type Who? HowOften?	U Other Type Who? How Much \$			Other Type Who?How Much \$ How Often?		
	e chart below. income include, but a rizes. Report child supp	re not limited to unemploy	yment, Social Secu	rity, pensions, re	etirement,	rental inco	this month?	

		(Tearry, IVI	onling, biweekly, weekly, etc.)				
				\$			
				\$			
				\$			
7. Will There be Changes in	Income?						
Do you or anyone living with you have				☐ Yes ☐ N	No 🖵 Dor	n'tknow	
Examples include: Loss of job, decrease in ho of the months of the year?	urs, change in job, change in pay, and/	or only wo	rking some	If yes, fill o	out the cha	art below.	
Person with Income changes	What income changes?	Who	When and why does it change? Total Income this year		this	Total Income You Expect for Next Year	
8. Health Care Information (	f applying for Medical Assis	tance)					
Has anyone in the household received medicathat have not been paid?	al services within the last 3 months	☐ Yes ☐ No If <b>yes</b> , please fill out the chart below. We may be able to help pay these bills.					
Person with Unpai	d Medical Bills	Bill Months					
Please list all public and private health in	surance, including Medicare inform	mation, fo	• • •		pplyingfo	or Medical Assistance.	
Persons Covered	Insurance Company N	lame	Medicare Cla Insurance Men		Start Date		

**How Often Received?** 

**Unearned Income from?** 

Person with income

How much does this person receive?

9. Managed Care Organization (MCO). This section will only apply if you are found to be eligible for Medicaid. If you are eligible for Medicaid, your services will be provided by one of the three managed care organizations (MCOs) listed below. You have a choice of which MCO will provide your services. If you do not choose an MCO, you will be automatically assigned to an MCO by the New Mexico Human Services Department. Once you are enrolled with an MCO, you will have the option to switch to a different MCO within 3 months of enrollment.						
Special Informati	on for Native Americans					
Are you Native American? If so, you do not have to choose an MCO. If you do not choose an MCO, you will be in fee-for-service (FFS) Medicaid. This is automatic. If you need long-term care services, you will have to choose an MCO. (These services include Institutional Care and Home and Community-Based Services Waivers.) Also, if you have Medicare, you will have to choose an MCO.						
I am a Native American:   YES NO  If yes, please fill out the Native American or Alaska Native section on the next page.						
If <b>yes</b> , please tell us if you want to enroll in a managed care organization (MCO): <b>YES NO</b> If you want to enroll in an MCO, please select an MCO below.						
Blue Cross Community Centennial (866) 689-1523 www.bcbsnm.com/community-centennial	Presbyterian Health Plan (888) 977-2333 www.phs.org					
By checking this box, I wish to enroll all Medicaid recipients in my household with this MCO.  or	By checking this box, I wish to enroll all Medicaid recipients in my household with this MCO.  or					
Only the Medicaid recipients from this household that are listed here should be enrolled with this MCO:	Only the Medicaid recipients from this household that are listed here should be enrolled with this MCO:					
Western Sky Community Care (844)543-8996 www.westernskycommunitycare.com						
By checking this box, I wish to enroll all Medicaid recipients in my household with this MCO.						
Only the Medicaid recipients from this household that are listed here should be enrolled with this MCO:						

Native Afficiation Alaska Native							
Native Americans and Alaska Natives who enroll in Medicaid, the Children's Health Insurance Program (CHIP), and the Health Insurance Marketplace (NMHIX) can also get services from the Indian Health Service, tribal health programs, or urban Indian health programs. If you or your family members are Native American or Alaska Natives, you may not have to pay cost-sharing and may get special monthly enrollment periods for insurance through the NMHIX. We are asking you to answer the following questions to make sure you and your family get the most help possible. If you need more space, please attach another piece of paper.							
Is any applicant a member of a federally recognized tribe? To ensure that you are not automatically enrolled in an MCO, please provide your tribal affiliation.    YES   NO	Is any applicant receiving per capita payments from a tribe that come from natural resources, usage rights, leases or royalties?  □ YES □ NO						
If yes, Who?What Tribe?	If yes, Who?How Much?How Often?						
Do any applicants ever get a service from the Indian Health Service, a tribal health program, or urban Indian health program or through a referral from one of these programs?    YES  NO	Is any applicant receiving payments from natural resources, farming, ranching, fishing, leases or royalties from land designated as Indian trust land by the Department of Interior (including reservations and former reservations)?  □ YES □ NO						
If yes, Who?	If <b>yes</b> , Who?How Much?How Often?						
If <b>no</b> , is this person eligible to get services from the Indian Health Service, tribal health programs, or urban Indian health programs or through a referral from one of these	Is any applicant receiving money from selling things that have cultural significance? \( \subseteq \text{Yes} \subseteq \text{No} \)						
programs?	If <b>yes</b> , Who?How Much?How Often?						



If you are <u>not</u> applying for the programs below, please complete section 16 and submit your application. If you are applying for the assistance programs below, please only complete the required sections.

Section: 12, 13 & 16	Section: 10 through 16					
Nursing Home	• SNAP					
<ul> <li>Medicare Savings Program (13 &amp; 16 only)</li> </ul>	Cash Assistance					
Waiver Services	• LIHEAP					
Working Disabled Individual						

10. Parents Not Living w	ith their Children (i	if applying for C	ash Assist	and	e only)				
Do you take cash aid and-medical-aid You grant them rights to collect spot working with the Child Support Enforce you or your children, you may have	usal and medical support to cement Division (CSED) to c	oo. Please list all the inf collect support will harm	formation for you			•			•
Is any applicant a victim of Family	or Domestic Violence?								′es □ No
Child Name			Absent Pare	ent l	nformation				
Omia Hamo	Name	Date of B	irth			Last Knowr	Address		
11. School Attendance L	ist all student information	n for each household	member.						
Name of Student	Name of School	Graduat	ion Date			G	rade		
					K-12	☐ GED	☐ Certificate		College
					K-12	☐ GED	☐ Certificate		
					K-12	☐ GED	□ Certificate	-	College
12. Things you Own (Res	•					<b>,</b>			
Do you or anyone living with you have					☐ Yes ☐ N	NO			
If yes, please complete the chart	below.								
Certain resources/assets such as bank a					e applying for	. Certain resourd	es/assets may no	coun	t, such as a
home and lot where you live and the r Examples of things you own include.	• •		• '	•	truet(e) CD	_ Certificate of	Denosit rovalties	lifor	r burial
insurance, stocks or bonds, retirer						- Certificate of	Deposit, royaliles	, ille c	n buriai
A. Describe all of the items from	above that are owned	by you and all the p	eople living w	ith \	/OU:				
Resource or Asset	Who owns it?	\$ Value	oopio iiviiig ii			ompany Name	if there is one.		
		\$				, , , , , , , , , , , , , , , , , , ,	,		
		\$							
		\$							
		\$							
B. Did you or anyone living with you t	ransfer anything of value to	others in the last 5 year	s (60 months)?	(N	ledicaid onl	y)	☐ Yes 〔	⊒No	
Item transferred	Transferred to whom?	\$ Value			I	Date of Transfe	er?		
		\$							
		\$							

other entity or person.  If you do not report any of the expersen as a statement by your ho	nseslistedbelov	v, you will not receive a dec	ductionforthose	expenses. <b>Failur</b> e	eto report or verify any of					
Child Care or Adult Dependent	-	\$		age Round Trip for \$ endent Care ▶						
Who/what agency is getting paid the	e Child Care expe	enses?								
Medical Expenses for application Elderly/Disabled: Includes Medication	ants who are re premiums ▶	\$	CourtOrderedC	hild Support? ▶	\$					
Full Time or Temporary SI property tax and any insurance you that provide you shelter during the Check any of the boxes below the	pay. If you are he month.	omeless, please list any m	noney you spend o	on things such as	laundry, temporary shelt	- · · · · ·				
Check any of the boxes below that best describes your <u>Living Arrangement</u> and list the amount you pay out of pocket.  □ Mortgage \$ □ Rent Does Not Include Utilities \$ □ RentIncludes Utilities \$ □ Homeless \$										
☐ Public Housing \$			☐ Other_		_\$					
Heating and Cooling ► □	⊒ Yes □ No	•	, ,	•	•	nd initial telephone installation				
Water, Sewer and Trash ▶ □	⊒ Yes □ No	or activation fees. Con	tact your telepho	our telephone provider for more information:						
Telephone ► □	⊒ Yes □ No	Telephone Company N	Name:							
14. Fill This Out if You a	are Applying	g for LIHEAP:								
A.		<b>∀</b> L	IHEAP Informa	tion ▼						
		Do you need LIHEAP	for: Heating	☐ or Cooling						
Do you have an energy emergency? ☐ Yes ☐ No  If Yes, check any of the items listed below that apply to you today.  ☐ Non-working furnace/boiler/heat system ☐ Out of fuel (propane, wood, pellets, coal, oil) ☐ Less than 10% fuel remaining (propane, wood, pellets, coal, oil) ☐ Need utility/fuel deposit ☐ Disconnected-your fuel supplier has ALREADY turned off your service ☐ Disconnection Notice- your fuel supplier has NOT turned off your services but is warning you they will if not acted upon.										
Select the type of LIHEAP assi	stance you wai	nt, choose one: 🔲 Ele	ectric 🗖 Propan	e 🛭 Wood 🗆	🕽 Natural Gas 🔲 Pelle	ets 🗆 Coal 🗆 Kerosene				

Is this energy bill included in you	ırrent? 🔲 Ye:	s 🖵 No	Do you receive subsidized assistance for this energy bill? ☐ Yes ☐ No								
Is this a shared	meter? 🔲 Ye	s □ No			Isthisus	ed for a business?	¹ □ Yes □ No				
Utility Company Name:		Ac	count Number:			Name on the Acco	unt:				
Do □ Yes □ No, If No, please t	o you have any	other energ		-	-	<b>LIHEAP assista</b> lo Utilities availabl					
В.	▼Ple	ease provid	e your energy	usage inform	ation for y	our home ▼					
What is your primary heating source? Choose one: ☐ Same as above in Section 14A (Skip to Section 14C) ☐ Electric ☐ Propane ☐ Wood ☐ Natural Gas ☐ Pellets ☐ Coal ☐ Kerosene											
Is this a shared meter? ☐ Yes ☐ No Is this used for a business? ☐ Yes ☐ No Name on the Account: Account Number:											
C.											
						nplete the section t mplete the section					
Is this a shared me	eter? 🔲 Yes 🕻	□No			Is this used	forabusiness?	☐ Yes ☐ No				
Utility Company Name:		Account Nu	ımber:			Name on the Acco	unt:				
15. Please Answer the Follo	wing Questic	ons About	the People Li	isted in Sec	tion 3 tha	nt are asking f	or benefits.				
Buy and prepare meals together? If no, who is separate?	☐ Yes ☐ No	Reduced work hours to less than 30 hours per week in the last 30 days? If yes, Who?			□ Yes □	No Worker(s) on	strike or lockout?	☐ Yes ☐ No			
Is anyone a Fleeing Felon(s)? If yes, Who?	☐ Yes ☐ No		it job(s) in the last 3		□ Yes □		probation or parole?	☐ Yes ☐ No			
Has anyone been convicted of any in section 18 below?	☐ Yes ☐ No	Living on a Na Reservation? Name of Res			□ Yes □	No Is anyone a v	eteran?	☐ Yes ☐ No			
Getting help from the Food Distribution Program on Indian Reservation (FDPIR)?  Getting Tribal TANF or General Assistance?  Getting Tribal TANF or General Assistance?											
Have you or any member of your household been convicted of receiving duplicate SNAP benefits in any State after September 22, 1996?	☐ Yes ☐ No	Have you or any member of your household been convicted of trading SNAP benefits for guns, ammunitions, or explosives after September 22, 1996?			□ Yes □	No household bee	any member of your en convicted of buying P benefits over \$500 per 22, 1996?"	☐ Yes ☐ No			
Disqualified from an assistance program?		Paying room and board?  If yes, Who?					<b>-</b> -				

# 16. Please Sign This Application (Your authorized representative may also sign here)

Your signature makes this application valid. This application cannot be processed unless signed. Your signature also is an indication of the following:

- What I have said and written to HSD is true and complete. If I give incorrect facts, I can be charged with a crime. If I hide or leave out facts, I can be charged with a crime. If HSD learns that I have given untrue or incomplete factual information, my SNAP may be denied or reduced.
- Privacy Act statement: The collection of the application information, including the social security number (SSN) of each household member, is authorized under the Food Stamp Act of 1977, as amended, 7 U.S.C. 2011-2036. The information will be used to determine whether your household is eligible or continues to be eligible to participate in the Food Stamp Program. We will verify this information through computer matching programs. This information will also be used to monitor compliance with program regulations and for program management. This information may be disclosed to other Federal and State agencies for official examination, and to law enforcement officials for the purpose of apprehending persons fleeing to avoid the law. If a food stamp claim arises against your household, the information on this application, including all SSNs, may be referred to Federal and State agencies, as well as private claims collection agencies, for claims collection action. Providing the requested information, including the SSN of each household member, is voluntary. However, failure to provide an SSN will result in the denial of food stamp benefits to each individual failing to provide an SSN. Any SSNs provided will be used and disclosed in the same manner as SSNs of eligible household members.
- The filing date is different if the household is in an institution and applying for SNAP and SSI at the same time. The filing date will be the date of release from the institution.
- I am declaring the identity of the children under age 16 for whom I am applying.
- If asked, I will give proof of things I report to HSD. If I cannot get proof, I know that I can ask HSD to help me and I will let HSD contact other people, and companies to get proof.
- I will let HSD give limited information to approved agencies that offer related assistance for which I may be eligible.
- I understand that if I get SNAP, Cash, or LIHEAP benefits for which I am not eligible, then I may have to pay HSD back.
- I know that HSD will check the information that I give. HSD may use computers or other ways to check the information on this form.
- I know that HSD will check the immigration status of people who apply for or get benefits. I understand that immigration status for any household member that I am applying for may be subject to verification by USCIS (INS), and that it may affect the household's eligibility and level of benefits.
- I understand that I must cooperate with Quality Control (QC). QC is a part of HSD. QC reviews cases to make sure we determine who can get help correctly.
- I have been given an information sheet explaining my rights and responsibilities including, expedited SNAP/food assistance, SNAP/food penalties and program violations, fair hearing rights and more. I understand that these will also be explained to me during my appointment for an interview.
- I understand that by providing the account numbers for my household energy supplier(s) I am authorizing the energy provider(s) to provide details about the account and energy use to HSD for the purposes of eligibility and determination of this and future applications, benefit determination, and program evaluation and analysis.
- I understand that by providing application information I am authorizing HSD and its authorized agents to share and report the data provided against federal, state, county, energy provider, employer and landlord databases or records.
- I understand if eligible for energy assistance benefits, I may be referred to other residential energy programs.
- I understand the information collected on this form may be disclosed to energy programs operating under HSD. HSD may share and use information collected for purposes of referral, research, evaluation and analysis.
- I understand that my utility companies will not have control over the data disclosed pursuant to this consent and will not be responsible for monitoring or taking steps to ensure that HSD maintains the confidentiality of the data or uses the data as authorized.
- TRUSTS I understand that if I, or the person(s) for whom I am applying, have set up a trust, or are the beneficiaries of a trust, I must give HSD a copy of the trust document, including all attachments and related information. HSD will analyze the trust to see if it affects the Medicaid benefits for which I am applying.
- ESTATE RECOVERY-I understand that, after my death, HSD can file a claim against my estate to recover the amounts that the state pays or paid on my behalf for medical assistance provided under the Medicaid program. This process is called "Estate Recovery." "Estate Recovery" is required by federal and state law where Medicaid recipients are 55 years of age or older and the state makes medical assistance payments on their behalf for nursing facilities services, home and community-based services, and/or related hospital and prescription drug services. The amount recovered by HSD will not exceed the amount of medical assistance payments made on behalf of the Medicaid recipient. Some exclusions may apply.
- A person who is applying for or receiving Medicaid or Cash Assistance shall assign to HSD all rights against any and all individuals for medical support or payments for medical expenses paid on the applicant's or recipient's behalf and the behalf of any other person for whom application is made or assistance is received.
- For parents who qualify for Medicaid: I know I will be asked to cooperate with the agency that collects medical support from an absent parent. If I think that cooperating to collect medical support will harm me or my children, I can tell the Child Support Enforcement Division (CSED) and I may not have to cooperate. Non-cooperation with CSED may result in termination of my Medicaid eligibility.
- I, as the Authorized Representative, affirm and agree to be legally bound to maintain the confidentiality of any information regarding the applicant or beneficiary, shall not reassign any provider claims, if applicable, and shall adhere to all requirements set forth in 42 CFR 435.923(d) and 7 CFR 273.2(n).

To withdraw your application for any program, initial the	e box of the program ► SNÀP □ Medicaid □ Cash □ LIHEAF	
Applicant's Signature	Name of Witness (Witnessed only if applicant signs by mark or thumbprint)	Date
Signature of Applicant's Authorized Representative (if applicable)	Signature of Witness (Witnessed only if applicant signs by mark or thumbprint)	Date

# If YOU are NOT registered to vote where you live now, Would you like to register to vote here today? (Please check one) IF YOU DO NOT CHECK EITHER BOX, YOU WILL BE CONSIDERED TO HAVE DECIDED NOT TO REGISTER TO VOTE AT THIS TIME. The NATIONAL VOTER REGISTRATION ACT provides you with the opportunity to register to vote at this location. If you would like help in filling out a voter registration application form, we will help you. The decision whether to seek or accept help is yours. You may fill out the application form in private. IMPORTANT: Applying to register or declining to register to vote WILL NOT AFFECT the amount of assistance that you will be provided by this agency. Signature Date CONFIDENTIALITY: Whether you decide to register to vote or not, your decision will remain confidential. IF YOU BELIEVE THAT SOMEONE HAS INTERFERED with your right to register or to decline to register to vote, or your right to privacy in deciding whether to register or in applying to register to vote, or your right to choose your own political party or other political preference, you may file a

#### 18. Convicted Felons

17. Register to Vote

Indicate in section15 on page 13 if you have been convicted of any of the following:

complaint with the Office of the Secretary of State, 325 Don Gaspar, Suite 300, Santa Fe, NM 87503, (phone: 1-800-477-3632).

- (1) Aggravated sexual abuse under section 2241 of title 18, United States Code;
- (2) Murder under section 1111 of title 18, United States Code;
- (3) An offense under chapter 110 of title 18, United States Code;
- (4) A Federal or State offense involving sexual assault, as defined in section 40002(a) of the Violence Against Women Act of 1994 (42 U.S.C. 13925(a)); or
- (5) An offense under State law determined by the Attorney General to be substantially similar to an offense described in clause (1), (2), or (3); and
- (6) The individual is fleeing to avoid prosecution, or custody or confinement after conviction, under the law of the place from which the individual is fleeing, for a crime or attempt to commit a crime, that is a felony, or in New Jersey a high misdemeanor, under the law of the place from which the individual is fleeing; or violating a condition of probation or parole imposed under a federal or state law. not in compliance with the terms of the sentence of the individual or the restrictions under 8.139.400.12 C NMAC.

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# **Program Application Information Pages**

You may keep this information for your records

# 1. Special Needs Information



If you are a person with a disability and you require this information in an alternative format or require a special accommodation to participate in any public hearing, program or services, please contact the Human Services Department, American Disabilities Act (ADA) coordinator at 1-505-827-7701 or through the New Mexico Relay System TDD at 1-800-659-1779 or by dialing 711. The Department requests at least 10 days advance notice to provide requested alternative formats and special accommodations. (Revised 09/10/15)

# 2. Your Civil Rights/ Nondiscrimination Statement

This institution is prohibited from discriminating on the basis of race, color, national origin, disability, age, sex and in some cases religion or political beliefs. The U.S. Department of Agriculture also prohibits discrimination based on race, color, national origin, sex, religious creed, disability, age, political beliefs or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA. Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, (AD-3027), found online at: http://www.ascr.usda.gov/complaint\_filing\_cust.html, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

(1) mail: U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights

1400 Independence Avenue, SW

Washington, D.C. 20250-9410

- (2) fax: (202) 690-7442; or
- (3) email: program.intake@usda.gov.

For any other information dealing with Supplemental Nutrition Assistance Program (SNAP) issues, persons should either contact the USDA SNAP Hotline Number at (800) 221-5689, which is also in Spanish or call the State Information/Hotline Numbers (click the link for a listing of hotline numbers by State); found online at: http://www.fns.usda.gov/snap/contact\_info/hotlines.htm.

To file a complaint of discrimination regarding a program receiving Federal financial assistance through the U.S. Department of Health and Human Services (HHS), write: HHS Director, Office for Civil Rights, Room 515-F, 200 Independence Avenue, S.W., Washington, D.C. 20201 or call (202) 619-0403 (voice) or (800) 537-7697 (TTY). This institution is an equal opportunity provider. (10/14/2015)

**To file a complaint** through HSD of discrimination and/or rude treatment regarding a program receiving Federal or State financial assistance, a complaint form is available at the ISD office or you may write to: NM Human Services Department, ISD Civil Rights Director, P.O. Box 2348, Santa Fe, NM 87504-2348 or by fax (505) 827-7241.

# 3. Confidentiality

All information you give to HSD is confidential. This information will be given to HSD employees who need it to manage the programs for which you have applied. Confidential information may also be released to other federal and state agencies. All information will be used to determine eligibility and/or to provide services. This information may be given to other Federal and State agencies for official examination, and to law enforcement officials for the purpose of picking up persons fleeing to avoid the law. If you get benefits that you were not eligible for and have to pay them back, this is called a claim. If a claim is established against your household, the information on this application including all Social Security Numbers, may be given to Federal and State agencies, as well as private claims collection agencies for claims collection action.

You only have to give U.S. Citizenship and SSNs for household members that you are applying for. You do not need to be a U.S. Citizen to apply. Non-citizen immigrants who are not requesting assistance for themselves do not need to give immigration status information, SSNs or other similar proofs; however, they must give information about their income because part of their income and things they own may count towards the household's eligibility for assistance Certain benefits may be available for people without a SSN; ask ISD. Immigration information will not be shared with any immigration enforcement agency.

HSD will also check with other agencies, the federal Income and Eligibility Verification Service (IEVS) and The Public Assistance Reporting Information System (PARIS) about the information that you give us. This information may affect your household eligibility and benefit amount. (9/10/2015)

# 4. Child Support Enforcement Division

By accepting cash or medical assistance, you assign (give) HSD rights to collect child support from the child's absent parent(s). You must help HSD find the absent parent(s) unless there is a good reason not to do so such as domestic violence; ask a caseworker. If you fail or refuse to work with the Child Support Enforcement Division (CSED) office, your cash benefits will decrease and eventually the case will close, and adults in the household may lose their medical assistance.

#### 5. Interview

Most medical assistance programs that you can apply for with this application do **not** require an interview.

# (a) For SNAP/Cash how soon can I have my required appointment for an interview?

- Within 10 working days for SNAP/food and cash assistance, or for expedited SNAP/food assistance, from the day your application is received by the office. Applications received after business hours will be considered received as of the next business day.
- Most Medical assistance programs do not require an interview.

#### (b) May I have a telephone interview?

If your category of medical assistance requires an interview, we will do the interview by telephone unless you want us to do it in-person.

For SNAP/Cash, you may have a telephone interview for any of these reasons:

Disability

Illness

■ Age 60+

■ Working 20 or more hours/week

Caring for a Child Under Age 6Rad Weather

Caring for Others

Live too Far from Office

Transportation

Bad Weather
 Other Hardships, please talk to ISD

### 6. Proof Information

HSD will check electronic data sources to see if it can verify your income and other information you provided on this application without requiring paper documentation. If HSD cannot verify your income and other information through electronic data sources, then HSD will ask you to provide proof of the information you provided on your application. You will receive a letter in the mail asking you for this information. If you need more time to provide proof to HSD, you may ask for more time by contacting ISD.

# What proof should I bring to the interview for SNAP or Cash?

During your interview appointment, your caseworker will ask you questions to determine if you are eligible for the programs for which you have applied. Your caseworker will <u>NOT</u> ask you to give proof of everything. You should be ready to give as many facts about your case as you can. Please refer to the chart below called, Examples of Proof as a general guide to help you decide which proof items you will need. If your caseworker has unresolved questions about your eligibility, you will be asked to give proof. You will be given a list of everything you still need to give, along with a receipt for proof you provided. If you need help, it is the Department's responsibility to help you, providing you are cooperating.

			Medical				
Verification of:	SNAP/food	Family or Adult	Child Only	Elderly/Disabled	Cash	Energy/LIHEAP	Examples of Proof You May be Asked to Give HSD
Where you Live	<b>✓</b>	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>	Utility bill,
							agreement, letter addressed to you at your address
Social Security Number							Social Security card or letter from the Social Security Administration (SSA) with your name & number
- Identity	<b>✓</b>			✓	✓	✓	You may give any of these if they prove identity, relationship or age: Driver's License, Social Security card, Birth or baptism certificate(s), Citizenship/naturalization records, Indian census records, certificate of Indian
■ Relationship					<b>√</b>		Blood (CIB), government records, court records, voter registration card, divorce papers, U.S. Passport, school or day care records, insurance policies, church records or family bible, letter from a Dr., religious or
- Age							school official, or someone who knows you, the child's relationship to you and knows the child's date of birth.  Note: The Medicaid program will require specific identification proof.

■ U.S. Citizenship	<b>✓</b>	<b>✓</b>	<b>√</b>	Most programs do not require proof of U.S. Citizenship. For medical assistance, the federal government requires that all individuals give certain ORIGINAL documents (not copies) that verify Citizenship, Identity or
				proof or Legal Permanent Status. Original documents will be copied and returned.
-1				

							Proof of Citizenship and ID together  A Passport  A certificate of naturalization (Form 550 or N-570)  A certificate of U.S. Citizenship (N-560 or N-561)  A certificate of Indian Blood (CIB)	Proof of Citizenship Alone  * U.S. birth certificate  If you were born in New Mexico, HSD may be able to help you by checking with the Department of Health, Vital Records. Please give your caseworker your name, date of birth, county of birth, sex, mother's first and maiden name to get this help.				
■ Immigrant Status	✓	✓	✓	✓	✓	✓	If you are an immigrant applying for assistance, you mare cords.					
■ Disability				✓	✓	<b>✓</b>	Medical records that say how long you will be disable help/care is needed.	oled, whether or not you can work, and if constant				
■ Pregnancy					✓		Medical records that say when your baby is due					
<ul> <li>School Attendance</li> </ul>							Current report card or letter from the school saying					
<ul> <li>College Student</li> </ul>	✓				<b>√</b>		Letter from the college saying that you are either a					
Student Financial Aid	<b>✓</b>				✓	<b>✓</b>	Letterfromthe financial aid office stating what types an will have to pay for your schooling	nd amounts of financial aid you get and the costs you				
Income the most recent 30-day period or all from last month	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	Earned Income: Check-stubs, a letter from the employer with the hours you will work and the pay you get. If you are self-employed, you may give your caseworker a copy of your income tax forms, busing records or personal wage records. Unearned Income: Copies of your check, or a letter from Socies Security, Unemployment Compensation, Worker's Compensation, Veterans Administration, Bureau of Incomercial Affairs, Public Employees Retirement etc. Alternative Verification may be accepted; please talk to your caseworker.					
<ul><li>Loss of a Job (60 days)</li></ul>	<b>✓</b>	✓	✓	✓	✓	✓	Letter from the employer					
<ul><li>Value of Things You Own</li></ul>				✓			Resources/Assets: Recent bank statement or letter	of value				
Things You Transferred	✓			✓	✓		Recent statement or letter of value					
■ Medicare Part A				✓			ID card or letter from Social Security Administration	1				
■ Child Support Paid	<b>✓</b>						If you want a deduction for child support you pay, give p amount paid. Any court or administrative order, or legal the amount, use cancelled checks, wage withholding unemployment compensation or written statements	separation agreement may be used. For proof of statements, verification of withholding from the custodial parent.				
what you pay each month. You will only you need help, it is the Department's	have to give p	roof if you	r casework	ker has un	resolved	questions a	rwhich you are eligible. If there is no check in the box belo bout your costs. If you are applying for energy/LIHEAP, pl					
<ul> <li>Child/Adult Care Costs</li> </ul>												
<ul> <li>Medical Costs Elderly or Disabled only</li> </ul>	✓			✓			You may give any of these if they prove your out-of-pock	ket costs: Agreement, computer printout, money				
■ Home Rent/OwnerCosts							order, letter from the person you pay, divorce or separati	on papers, statements, receipts, canceled check,				
■ Heating/Cooling Costs						copy of a check.  ✓						

# 7. Non-Citizen Immigrant Eligibility

Many immigrants can get assistance residing in New Mexico. Some immigrants must have been in a certain status for 5 years before they can get assistance. There are many exceptions. Any lawfully residing child under the age of 21 or pregnant woman that meets all other eligibility requirements can get Medicaid right away. Some immigrants are eligible without a social security number. Even if you do not have an immigration status that qualifies you for Medicaid, you may be able to get Medicaid for emergencies. Ask a caseworker for more information. We keep your information private and only share information with other government agencies to see which programs you qualify for. Immigrants in one of the following statuses may be eligible for Medicaid or other assistance, if they meet other program requirements

1 – U.S. Citizen	2 – Lawful Permanent Resident (LPR/Green Card holder)	3 – Asylee	4 – Refugee	5 – Cuban/Haitian entrant; Iraqi or Afghan with special immigration status	6-Paroled into the U.S. (for at least one year)
7 – Conditional entrant granted before 1980	8-Battered spouse, child, or parent	9 – Victim of trafficking and his/her spouse, child, sibling, or parent	10 – Granted Withholding of Deportation or Withholding of Removal	11 – Member of a federally recognized Indian tribe or American Indian born in Canada	12 – Afghan or Iraqi Special Immigrant
13 – Qualified non-citizen	14 – Individual with non-immigrant status (including worker visas, student visas, and citizens of Micronesia, the Marshall Islands, and Palau	15-Paroledintothe U.S. (for less than one year)	16 – Temporary Protected Status (TPS)	17 – Deferred Enforced Departure (DED)	18 – Deferred Action Status
19 – Lawful temporary resident (LTR)	20 – Granted an administrative stay or removal by DHS	21 – Granted Withholding of Removal under the Convention Against Torture (CAT)	22 – Resident of American Samoa	23 – Applicant for Special Immigrant Juvenile Status	24 – Applicant for Adjustment to LPR Status with an approved visa petition
25 – Applicant for Victim of trafficking visa	26 – Applicant for Asylum (with EAD or under age 14 with application pending for at least 180 days)	27 – Applicant Withholding of Deportation or Withholding of Removal (with EAD or under age 14 with application pending for at least 180 days)	28 – Registry applicant (with EAD)	29 – Order of supervision (with EAD)	30 – Applicant for Cancellation of Removal or Suspension of Deportation (with EAD)
31 – Applicant for Legalization under IRCA (with EAD)	32 – Applicant for Temporary Protected Status (TPS) (with EAD)	33-Legalization under the LIFE Act (with EAD)	34 - Other/Unsure		

# 8. Social Security Number (SSN) Requirements

# Why do I need to provide a Social Security Number (SSN)?

To get SNAP or Medicaid benefits you must have a Social Security number (SSN), or have applied for one, or have good cause for not applying for one [7 C.F.R. § 273.6 and 42 C.F.R. § 435.910]. All people in a household applying for SNAP benefits must give the ISD office their SSNs [7 C.F.R. § 273.6]. ISD must check the SSNs of everyone in the household with the Social Security Administration (SSA). ISD cannot delay or deny SNAP benefits while waiting to check a SSN [7 C.F.R. § 273.2]. If the applicant cannot remember their SSN or is unsure if they have one, they can contact SSA.

# How will the Department use my SSN?

Prevent duplicate participation; to facilitate mass changes in benefits; to determine the accuracy of the information given by the household member; and the SSN(s) will be computer cross-checked with SSNs appearing in other personal data files what those files are, whether within the Department, in other governmental agencies. The Department will regularly use the SSN to obtain and use wage and benefit information from other sources for purposes of verifying eligibility for SNAP and the amount of SNAP benefits. These sources include, but are not limited to: any federal or state agency, providers under contract with the Department, welfare departments in other states; and banks and other financial institutions

# What happens if I do not provide or do not have an SSN?

The household member who fails to provide or apply for SSN number without good cause will be disqualified and not receive benefits. [7 C.F.R. § 273.6] This disqualification applies only to that individual household member and not to the entire household. [Id.] The disqualified individual's income and resources can affect the entire household's benefit amount and eligibility. If the disqualified individual household member provides their SSN to ISD they may become eligible for benefits. If the disqualified individual household member provides proof of an SSN application, or good cause for why an SSN application was not completed, they may become eligible for benefits. [7 C.F.R. § 273.6]

# When I would have good cause for not applying for an SSN?

Applicants without SSNs must apply for one before receiving benefits unless there is "good cause." [7 C.F.R. § 273.6] "Good cause" means that the person tried to apply for a SSN but cannot, yet. [7 C.F.R. § 273.6] For example, someone may have "good cause" if their Social Security office will not take his SSN application because he does not have proof of his age, and Social Security and must send away for his birth certificate. If the ISD office finds good cause for not trying to get a Social Security number, an applicant can get SNAP benefits for one month in addition to the month of application [7 C.F.R. § 273.6]. The ISD office will then decide if there is good cause for not applying for a SSN at the end of each month [7 C.F.R. § 273.6]. Eventually, either the applicant will get an SSN, or lack good cause for not applying for one.

# 9. After You Submit Your Application

(a) How soon will my application be approved or denied?

- SNAP/Food No later than 30 calendar days after the date of application, or expedited SNAP/Food 7 calendar days. If you do not get SNAP within 7 days, you have a right to ask for an informal conference to see why you were not given expedite food benefits.
- Medicaid Most Medicaid applications must be processed no later than 45 calendar days after the date of application. If a disability determination is required by the Disability Determination Unit (DDU), then HSD has up to 90 days to process your application.
- Cash No later than 30 calendar days after the date of application, or up to 90 days for General Assistance disability decisions
- Energy/LIHEAP No later than 30 calendar days after the date of application, or shut-off/disconnect crisis 48 hours

# (b) If I disagree with the eligibility decision or benefit level, can I have fair hearing?

Yes - If you don't agree with a decision we make about your case, you can ask for a fair hearing in person, by telephone 1-800-432-6217 or (505) 827-8164, or in writing within 90-days of the date that a notice has been sent informing you of any action that has been taken on your case. Please mail your request to the HSD Hearing's Bureau at PO Box 2348 Santa Fe, NM 87504. You have a right to look at your case file and any records HSD used to determine your eligibility before your hearing. You can ask a household member or someone else like a friend or relative to represent your household at the fair hearing. You also have the right to have an attorney or other legal representative at the hearing.

# (c) From what date are my benefits calculated?

- SNAP/Food From the date you applied
- Medicaid If you are approved, you will receive Medicaid from the first day of the month you applied. You may be eligible for up to 3 prior months of Medicaid coverage.
- Cash On the date HSD approves your application or the 30th day from the date of application, whichever is earlier
- Energy/LIHEAP On the date HSD verifies your account with your energy provider

#### (d) How will I get mybenefits?

- Medicaid A Medicaid card will be mailed to you by your managed care organization (MCO) within 20 days of approval. If you do not have an MCO, then HSD will mail you a card. Your doctor can look up your Medicaid before you receive a card in the mail. You can receive covered services as soon as you are approved. Call your MCO to find out about covered services. If you do not have an MCO, call HSD at 1-800-283-4465
- Energy/LIHEAP Your payment will be sent directly to your energy provider 7-days from the date HSD verifies your account information with your energy provider. For a shut-off/disconnect crisis, HSD will call your energy provider to help you avoid shut-off.
- SNAP/food and Cash HSD uses an electronic debit card system called EBT to give you your cash and SNAP/food assistance benefits. If you have never had an EBT card, an EBT card will be mailed to your address in one working day after the date you apply and after your application is registered on the computer. If your EBT card is delayed, you may request a card from your local ISD office. You may call EBT Customer Service 24 hours 7- days/week at 1-800-843-8303 to order a replacement or activate your EBT card.

Each month your cash benefit will be deposited in your EBT account on the first day of the month. Your SNAP/food benefits will be deposited in your EBT account on the day of the month in the box below that lists the last two digits of the head of household's social security number.

Combined Schedule: If you have applied for SNAP/Food assistance after the 15th day of any month and are approved for expedited assistance, you will receive your benefits according to the schedule below.

- You will receive your 1st and 2nd month's benefits the day after your case is approved.
- You will receive your 3<sup>rd</sup> month's benefits on the 1st day of the month.
- You will receive your 4th month's benefits within the first 10 days of the month, depending on the last two digits of your SSN.

You will receive your 5th month's benefits within the first 20 days of the month, depending on the last two digits of your SSN. This will be your regular day of the month to receive your future SNAP/Food Stamp benefit.

	SNAP/Food Assistance Compressed Staggered Issuance Schedule																		
Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SS N
	11		01		12		02		13		03		14		04		15		05
	31		21		32		22		33		23		34		24		35		25
	51		41		52		42		53		43		54		44		55		45
	71		61		72		62		73		63		74		64		75		65
1	91	2	81	3	92	4	82	5	93	6	83	7	94	8	84	9	95	10	85
	16		06		17		07		18		80		19		09		10		00
	36		26		37		27		38		28		39		29		30		20
	56		46		57		47		58		48		59		49		50		40
	76		66		77		67		78		68		79		69		70		60

96	86	97	87	98	88	99	89	90	80

	SNAP/Food Assistance Staggered Issuance Schedule																		
Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SS N
	11		01		12		02		13		03		14		04		15		05
	31		21		32		22		33		23		34		24		35		25
1	51	2	41	3	52	4	42	5	53	6	43	7	54	8	44	9	55	10	45
	71		61		72		62		73		63		74		64		75		65
	91		81		92		82		93		83		94		84		95		85
	16		06		17		07		18		80		19		09		10		00
	36		26		37		27		38		28		39		29		30		20
11	56	12	46	13	57	14	47	15	58	16	48	17	59	18	49	19	50	20	40
	76		66		77		67		78		68	_	79		69		70		60
	96		86		97		87		98		88		99		89		90		80

### (e) How long can I get benefits before I have to renew them?

- SNAP/food Up to 12 months is typical or 24 months for elderly/disabled households with stable unearned income such as Social Security
- Medicaid Your Medicaid will be approved for 12 months. You should report any changes that could affect your eligibility within 10 days; see below.
- Cash Up to 12 months at a time is typical. Adults age 18 and over can receive TANF benefits for no more than 60 months during their lifetime, unless they qualify for a hardship extension after they reach the limit. A child living with a parent who is ineligible due to the time limit is ineligible for TANF as a child. The 60-month limit does not apply to cases where the children qualify for TANF and the parent is ineligible for a reason other than the 60-month limit, such as receipt of SSI or an unqualified immigrant status. The 60-month limit does not apply to medical or SNAP assistance.
- (f) **Do I have to report changes?** Always report address changes within 10 calendar days for all types of assistance programs.
  - **SNAP/food and Cash -** Changes in household members, monthly household costs, income/job and resources:

Report these types of changes within 10 calendar days from the date the change happened only if:

- 1. the change(s) will cause your case to close;
- 2. the change(s) will cause your benefits to increase;

Other important changes that you need to tell us about:

- Change of the address where you get your mail. We want to make sure your mail will reach you.
- Changes to household size (if anyone moves in or out of your home)
- Change of residency (if you or anyone in your household moves out of New Mexico).
- Changes to monthly household expenses...
- Changes to resources (such as bank accounts, property and life insurance).
- You should report changes at any time during your certification period that might increase the amount of your benefits (like the birth of a child or losing income).
- O Semi-Annual Reporting: Most households will be mailed a semi-annual report where all changes must be reported and given to ISD.
- O Annual Reporting: Households that get fixed income like Social Security will be mailed an annual report where all changes must be reported and sent to the ISD office.
- O Regular Reporting: There are few households that have to report changes as they happen. These households must report all changes within 10 calendar days from the date the change happened.
- Medicaid Medicaid recipients are required to report certain changes that might affect their eligibility to ISD within 10 days from the date the change happened. Changes you should report include the following:
  - 1. <u>Living arrangements or change of address:</u> Report any change in where an eligible recipient lives or gets mail.

- 2. <u>Household size:</u> Report any change in the household size, including the death of an individual who is included in the household and/or any pregnancies of household members.
- 3. Enumeration: Report any new social security number of individuals receiving Medicaid benefits in the household, including any newborn receiving Medicaid.
- 4. <u>Income:</u> Report any increase or decrease in the amount of income. For some categories of Medicaid, such as children and pregnant women, changes in income do not affect eligibility until the renewal date.
- 5. Resources: Reporting changes in what you own (such as property or money in the bank) is only required for Institutional Care, Waiver, Working Disabled Individuals, and Supplemental Security Income (SSI) Extension Medicaid.

#### (g) Will I have to participate in the New Mexico Works Program?

■ Cash – Yes, all adults getting TANF cash assistance participate in the New Mexico Works Program. You will be contacted by the New Mexico Works (NMW) service provider. When you do not complete or report your work activity, you can lose some and eventually all of your cash assistance. This is called a sanction. The first time, we will want to talk with you to try and correct the sanction before it happens; this is called conciliation. A sanction will reduce your benefits in the following three ways: 1st Sanction – 25% cash reduction; 2nd – 50% cash reduction; and the 3rd – Case Closure. When you meet any of the following situations, you may be able to receive different work activities or less hours if any of the following apply to you:

■ Single Parent Caring for a Child under 12 Months Old – 1 lifetime limit	■ Temporary Personal Situations – Up to 30 days
■ Age 60 or Older	■ Disabled
<ul> <li>Pregnant in Third Trimester or Six weeks post-partum</li> </ul>	Caring for an III or Incapacitated Household Member
<ul> <li>Single Parent caring for a Child under 6 years old (no childcare)</li> </ul>	■ Domestic Violence (Family Violence Option)
<ul> <li>Impaired, temporarily or permanently, as determined by IRU</li> </ul>	■ Good cause for the need of Limited Work Participation status

#### (h)What other help is available?

By accessing the link below, you will find resource listings available throughout New Mexico. You will find the resource listings by county.
 http://www.hsd.state.nm.us/LookingForAssistance/Field Offices 1.aspx

# 10. Important Information About Your EBT Card

#### (a) <u>First EBT Card</u>

If this is your first SNAP/Food or Cash assistance case with the New Mexico Human Services Department, your EBT card will be mailed to you on the first working day after your application is entered into the ISD computer system by the local ISD office.

You should receive your EBT card within 7 days of applying. If 7 days have passed, and you have not received your card, please contact the EBT Help Desk at 1-800-283-4465 so arrangements can be made for you to pick up a card at the local county ISD office.

You must activate your card when you get it. You need to get a Personal Identification Number (PIN) from our EBT contractor. To activate your card and get a PIN, please call 1-800-843-830324 hours a day or 1-800-283-4465, Monday-Friday, 8:00am to 5:00pm. If you have any questions regarding the EBT card procedure, please call 1-800-283-4465.

Important: If you have an EBT card and you order a new one, your old card will be deactivated. You will have to wait for your new card to arrive in the mail before you can access your benefits. When ordering a new card your PIN number will not change. You can change your PIN when your new card arrives by calling the EBT contractor at 1-800-843-8303.

# (b) I have an EBT Card that I know works.

If you have received SNAP/Food or Cash Assistance in the past and know that your EBT card works, please let ISD know that you do not need a new card. You will be able to access your benefits once your case is approved.

If you only forgot your PIN number, but your card still works, please call 1-800-843-8303 - 24 hours a day or 1-800-283-4465, Monday-Friday, 8:00am to 5:00pm, to get a new PIN. If you have any questions regarding the EBT card procedure, please call 1-800-283-4465.

# (c) My EBT Card does not work.

If you have received SNAP/Food or Cash assistance in the past and your EBT card does not work, please call the EBT contractor Service Desk at 1-800-843-8303 or 1-800-283-4465. Your new EBT card will be mailed to you on the first working day after you request one from the EBT contractor Customer Service Desk.

You should receive your EBT card within 7 days of date of applying. If 7 days have passed, and you have not received your card, please contact the EBT Help Desk at 1-800-283-4465 so arrangements can be made for you to pick up a card at the local county ISD office.

You must activate your card when you get it. You need to get a Personal Identification Number (PIN) from our EBT contractor. To activate your card and get a PIN, please call 1-800-843-8303-24hours a day or 1-800-283-4465, Monday-Friday, 8:00am to 5:00pm. If you have any questions regarding the EBT card procedure, please call 1-800-283-4465.

#### (d) Llost my card.

If you have received SNAP/Food or Cash assistance in the past and your EBT card does not work, please call the EBT contractor Service Desk at 1-800-843-8303 or 1-800-283-4465. Your new EBT card will be mailed to you on the first working day after you request one from the EBT contractor Customer Service Desk.

You should receive your EBT card within 7 days of date of applying. If 7 days have passed, and you have not received your card, please contact the EBT Help Desk at 1-800-283-4465 so arrangements can be made for you to pick up a card at the local county ISD office.

You must activate your card when you get it. You need to get a Personal Identification Number (PIN) from the EBT contractor. To activate your card and get a PIN, please call 1-800-843-8303-24 hours a day or 1-800-283-4465, Monday-Friday, 8:00am to 5:00pm. If you have any questions regarding the EBT card procedure, please call 1-800-283-4465.

#### 11. Penalties for SNAP/Food Assistance Violations

You must not give false information or hide information to get SNAP/food assistance, including EBT cards. You must not trade or sell your EBT card or your PIN. You must not allow a retailer to debit your EBT account in exchange for cash. You must not change EBT cards to get SNAP/food assistance you are not eligible to receive. Do not use, or have in your possession, an EBT card that is not yours and do not let someone else use your card. You must not use your SNAP/food assistance benefits to buy non-food items, such as alcohol, tobacco or paper products. You must not use someone else's EBT card for your household. You must not use your SNAP/food assistance benefits to pay credit accounts.

Anyone intentionally breaking any of these rules could be barred from receiving SNAP/food assistance for 12 months (1st violation); barred for 24 months (2nd violation); barred permanently (3rd violation); subject to \$250,000 fine, imprisoned up to 20 years, or both; suspended for an additional 18 months. Anyone intentionally breaking these rules could also be prosecuted under other federal and state laws containing criminal penalties.

Anyone who intentionally gives false information or hides information about identity or residence to get SNAP/food assistance in more than one household at the same time could be barred for 10 years.

Anyone convicted of trading SNAP/food assistance for a controlled substance could be barred from receiving SNAP/food assistance for 24 months (1st violation) and barred permanently (2nd violation).

Anyone convicted for buying or selling SNAP/food assistance of \$500 or more after September 22, 1996 shall be permanently ineligible to participate in the Program. (Any violation).

Anyone convicted for trading SNAP/food assistance for firearms, ammunition, or explosives will be permanently ineligible to participate in the Program (Any violation).

# 12. Fair Hearing Rights

Your Right to a Hearing - You can ask for a hearing if you do not agree with a decision HSD has made regarding your application/benefits. A hearing will give you a chance to explain why you do not agree. Any time you disagree with a decision taken on your case, you have the right to request a fair hearing with an official who is required by law to review the facts of every case in a fair and objective manner and give you a chance to explain why you do not agree.

# In what situations can you ask for a fair hearing?

- You apply for benefits and are denied, or
- You disagree with a decision on your case, or
- You believe your benefits were not calculated correctly, or
- A change was made that you do not agree with.

# By when must you ask for a fair hearing?

You have 90 days from the date of notice to ask for a hearing. If you ask for a hearing within 13 days from the date of this notice, you will continue to get the same amount of benefits you received before we took the action in this notice. You will continue to get these benefits until the Department decides your case, unless another change is made to your case. Changes in benefits may be made after you have asked for a hearing if the reason for the change is not the same as the reason for the hearing. If you lose the hearing, you may have to pay back any

benefits you received while the Department decided your case. You do not have a right to a fair hearing if the Department's decision which you are challenging was the result of a Federal or State mass change. (Revised 7/15/14)

#### How do you request a fair hearing?

- Complete and return the bottom of a notice, or
- Write or call your local HSD office, or Customer Service Center at 1-800-283-4465
- Write the Department's Fair Hearing's Bureau at HSD, P.O. Box 2348, Santa Fe, N.M. 87504-2348, or by calling 505-476-6213.
- If you disagree with a decision by the New Mexico Health Insurance Exchange (NMHIX), you may appeal the action by contacting the NMHIX at 1-800-31802596 and inform the NMHIX that you believe their action should be reconsidered. You may authorize someone else to represent you in the appeals process.
- Afteryou ask for a fair hearing, HSD or the NMHIX will send you a letter telling you the date, time and place where your hearing will be held. HSD hearings are usually at the ISD office. The hearing will be conducted by a hearing officer from the HSD Fair Hearings Bureau or the NMHIX. Prior to the hearing, you or your representative can look at your case record and any proof that will be used to decide your case. You will tell why you believe the HSD or NMHIX decision to be wrong. You may bring witnesses and present proof. You may question the county office or the NMHIX about the action taken and the proof presented. You may represent yourself or you may be represented by a friend, household member or an attorney. For information on where you can get free legal help, call 1-833-LGL-HELP (1-833-545-4357).
- After the hearing, the hearing officer will make a report. The HSD Division Director or the NMHIX Director will decide whether the action was right or wrong. After your case has been decided, you will be sent a letter telling you about the decision and why the decision was made. (Revised 8/30/17)

# **Employer Coverage Form**

You don't need to answer these questions unless someone in the household is eligible for health coverage from a job, even if they don't accept the coverage. Attach a copy of this page for each job that offers coverage.

Failure to complete this form will <u>not</u> delay your application for other benefits like food assistance, cash assistance or Medicaid.

The New Mexico Health Insurance Marketplace (NMHIX) application asks questions about any health coverage available through a current job (even if it's from another person's job, like a parent or spouse) to figure out if you might be able to get help paying for health insurance. Use this form to get the information you need from the employer who offers health coverage. The NMHIX will verify this information, so it's important to be accurate. If you have more than one job that offers health coverage, use a separate form for each employer.

Employee Information									
The employee needs to fill out this section. Write down the employee's inf	ormation then you may reque	est the informa	ation below from the employer.						
Employee Name (First, Middle, Last)  Employee Social Security Number									
Employer Information: Ask the employer for this information.									
Employer name	Employ	er Identificat	ion Number (EIN)						
Employer Address	Employ ( )	er Phone Nu	ımber						
City	State		Zip code						
Who can we contact about employee health coverage at this job?	L		1						
Name:Phone:Ema	il:	_							
Tell us about the health plan offered by this employer.									
This employee isn't eligible for coverage under this employer's plan	٦.								
The employee is eligible for coverage under this employer's plan on	(Start Date).								
List the names of anyone else who is eligible for coverage from this jo	bb:								
What's the name of the lowest cost self-only health plan this employee could standard" set by the Affordable Care Act.) Name:	, , ,	sider plans tha	at meet the "minimum value -						
☐ No plans meet the "minimum value standard"									

4	
	How much would the employee have to pay in premiums for that plan?
	\$How Often?  ☐ Weekly  ☐ Every 2 weeks  ☐ Twice a month  ☐ Monthly  ☐ Yearly  ☐ Other
	What change, if any, will the employer make for the new plan year?
	<ul> <li>□ No change.</li> <li>□ Employer won't offer health coverage.</li> <li>□ Employer will start offering health coverage to employees or change the premium for the lowest-cost plan that meets the minimum value standard.</li> </ul>
	Date of change, if applicable:

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							Protected:	See Priva	cy Notice*		
PERSONAL INFORMATION						This information <u>no</u> t to be copied.					
1	NAME: Last	First	Middle Name o	r Initial	Gender	Birth Date		Social Security		mber	
2	PHYSICAL STREET A Street Address	DDRESS WHER		NOW Unit, or Lot #		City		•		Zip	
3	ADDRESS WHERE YO	U GET YOUR N	AAIL (If diffe	rent from a	bove)						
	Mailing Address		City			Zip					
4	If you are changing your name or registered? Last, First, Middle	n this application, under	what full name were	you previously	5 <sup>E</sup>	-Mail Address (*o	ptional)				
POLI	TICAL PARTY		DAYTII	ME TELEPH	HONE NUME	BER (option	nal)	Р	OLL WO	ORKER	
6	NOTE: You must name a Par major political party to vote in primary elections. ▶ ▶ ▶ ▶	ty If you choose NO PARTY, check this box.	7		telephon	County Clerk make to e number public on purposes?	nis YES		Would you like as an election precinct worke	day	
8	hereby authorize you to cancel my prevegistration in the following county and		ship		County					State	
9	Please answer the following	ng questions:		ATTESTA	TION OF Q	UALIFICAT	ION				
	Are you a citizen of the United S Will you be 18 years of age on or be the next general election? If you checked "NO" to any of the this form.  If you have been convicted of a feor supervised probation do not convicted the convicted of a feor supervised probation do not convicted the convicted of a feor supervised probation do not convicted the convicted of a feor supervised probation do not convicted the	efore questions above, do n elony and are currently	-	the right to vote by of age; and, if I hat the entirety of a s cancellation of any is correct.	I am a citizen of the Ur y a court of law by rea we been convicted of a sentence or have beer y prior registration to vi	son of mental incapac felony, I have comple n granted a pardon to te in the jurisdiction of	city; that I am, eted all condition by the governous of my prior resi	or will be at a ons of parole or. I further s idence; and t	the time of nex and supervise swear/affirm the hat all informat	t election, 18 ye d probation, sen at I am authoriz ion I have provid	
		TODAY	S DATE ay Year	¬ <b>→</b>						ı	
10		Month B	/ real	l						l	
	Name of agent who assisted you in form	filling out this	VRA ID#								
Accep	oted for filing in County Registration Record		WRITE IN SHADED A	AREAS FOR OFFI	CIAL USE ONLY	PCT. MUN.	PRC DIST.	REP DIST.	SEN. DIST	SCHOOL C.C	
Date	County Clerk	Filing				/F 00NFID: ***	FIGNIBY	All OF		TD 4 TIC::	

# \*PRIVACY NOTICE

FROM THE COUNTY CLERK.

Your Social Security number and date of birth are required to register to vote. Pursuant to New Mexicolaw, the secretary of state, county clerk or any other registration official agent may not release to the public a voter's social security number or date of birth. A person who unlawfully copies, conveys, or uses information from a certificate of registration is guilty of a fourth degree felony. See NMSA, 1978 § 1-4-5 and NMSA, 1978, 1-4-5.4.

Per NMSA 1978 § 1-5-14(D) voter files provided to the public shall not include email address.

YOU MUST COMPLETE THIS APPLICATION.

#### USE THIS AREA ONLY IF YOU LIVE AT A RESIDENCE WITH NO PHYSICAL ADDRESS

∎a ∎a	address where you live ("Physical Address") is one of the following: rural address non-street address non-traditional place	MAP
as r	ne space provided to the right, you must draw a map of where you live in relation to local landmarks, such oads, schools, churches, stores, etc.  swill help your county clerk to determine your correct voting precinct.	
Also 1. 2. 3. 4.	o, in the space below "RURAL ADDRESS DESCRIPTION", please describe the following: the actual number of the state or county road on which your residence is located, and on which side of the road it sits (east, west, north, south); the number of the nearest state roads that cross your road (in both directions from either side of your home), or the names of the identifiablelandmarks; the distance and direction you would travel from home to reach these roads; the distance you would travel to reach your home if you live on a private road that is an extension of a public road (please note at which end of the public road your road begins east, west, north or south).  EXAMPLE  RD 678, north side, 1 mile east of RD 615  -OR-	
_	RD 73, west side, 1 mile north of Smith's store and 4 miles south of RD 698 any county issued rural address assigned to your physical residence where you live now:  EXAMPLE  3251 CR W Grady, NM 88120  This address may also be used in Block 2 "PHYSICAL ADDRESS WHERE YOU LIVE NOW" on the reverse of this form.  AL ADDRESS DESCRIPTION ALL VOTER REGISTRATION FORMS MUST INCLUDE A ING ADDRESS IN BOX 2 OR BOX 3 ON THE REVERSE OF THIS FORM.	N W + E S