# Information Sheet for Application for Assistance



# Human Services Department (HSD) benefits:

**Medicaid:** Provides free or low-cost health coverage for certain low-income individuals and families. Depending on your household income, some household members may qualify for full or limited Medicaid Coverage.

**Medicare Savings Program:** Provides help paying for your Medicare Part A (Hospital Insurance) and/or Medicare Part B (Medical Insurance) premiums and Medicare deductibles.

Supplemental Nutrition Assistance Program (SNAP): Helps many low-income households buy the food they need to stay healthy, productive members of society.

**Cash Assistance:** Provides cash assistance for families, dependent needy children and disabled adults.

Low Income Home Energy Assistance Program (LIHEAP): Assists eligible lowincome families and individuals with their heating and cooling costs.

Apply for the benefits above online at:

www.yes.state.nm.us

**Or take** your signed application to your local Income Support Division (ISD) office

Or mail your signed application to:

Central ASPEN Scanning Area (CASA) PO Box 830 Bernalillo, NM 87004

**Or fax** your signed application to 1-855-804-8960

You can also apply for Medicaid over the phone by calling 1-800-283-4465



# New Mexico Health Insurance Exchange (NMHIX)

- The NMHIX is a way to shop for and compare health insurance plans for individuals and families who are not eligible for Medicaid.
- You or your household may qualify for a program that can help you pay for a health insurance even if you earn as much as \$98,000 a year (for a family of four).
- Tax subsidies that can immediately help pay your premiums for health coverage may be available.

# You can apply for affordable health insurance online through the NMHIX at:

www.bewellnm.com

Or call 1-855-996-6449 TTY: 1-855-855-2018

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	Assistance Programs				
	Depending on your household income, some household members may qualify f household members may qualify for:	for full or limited Medicaid Coverage. The following are some types of Medicaid that			
	Complete	e Sections 1-9 & 16			
Medical Assistance	<ul> <li>Newborns</li> <li>Children through age 18</li> <li>Parent(s)/Caretaker(s)</li> </ul>	<ul> <li>Pregnant women</li> <li>Low-income adults</li> <li>Emergency Medical Services for Non-Citizens (EMSNC)</li> </ul>			
	Complete Sect	tions 1-9,12-13 & 16			
	you or members of your household may be eligible to receive a tax subsidy that	Home and Community Based Services Waivers: Community Benefit (CB) Waiver Developmental Disabilities Waiver (DDW) Medically Fragile Waiver (MFW) Mi Via Waiver (MVW) Supports Waiver (SW)  uals and families who are not eligible for Medicaid. If you do not qualify for Medicaid, can immediately help pay for health insurance premiums. If you or members of your at to the NMHIX, where you or members of your household may be found eligible for			
Medicare Savings Program	Medicaid benefit that provides help with paying for your Medicare Part A (Hospital Insurance) and/or Medicare Part B (Medical Insurance) premiums and Medicare deductibles. Complete Sections 1-9,12-13 & 16				
Supplemental Nutrition Assistance Program (SNAP)	The Supplemental Nutrition Assistance Program (SNAP) helps many low-income households buy the food they need to stay healthy, productive members of society SNAP benefits are simple to use when you purchase food at your grocery store. Complete Sections 1-3, 5 -7, 11 - 13, 15 & 16 so ISD can determine benefits faster.				
Cash Assistance	Temporary Assistance for Needy Families (TANF) provides cash assistance to families who qualify. or General assistance can provide cash assistance for dependent needy children and disabled adults who are not eligible for assistance under a federally matched cash assistance program, such as New Mexico Works (NMW) or the Federal program of Supplemental Security Income (SSI). <b>Complete Sections 1-3, 5 -7, 10-13, 15 &amp; 16</b>				
Low Income Home Energy Assistance Program (LIHEAP)	The Low Income Home Energy Assistance Program (LIHEAP) assists eligibl <b>Complete Sections 1-3, 5 -7, 14 &amp; 16</b>	le Low Income Families and Individuals with their heating and cooling costs.			

<b>You have</b> SNAP/Food benefits start from the We will accept your application if it contains your name, add	date you apply. Adul		or benefits	can apply for other ho	
you to fill out a complete application for					
Check the Programs You Want to Apply For ►	SNAP/Food	Medical Assis	stance	🗌 Cash	
<b>Tell Us If You Need</b> ► □ Help Filling out the Application?	Free Language Help?	Preferred Language		Transportatio	n 🔲 Disability Accommodation
► Applications for SNAP and CASH Assistance require an program that requires an interview, do you prefer a tele				of Medical Assistance. If	you are applying for a
		☐ Age 60+ ☐ Other reason:	🗌 Caring	g for a child under age 6	Caring for others
<b>1. Tell Us About You:</b> If you need help filling out this application section for that person.	n or getting the needed i	nformation, contact your loo	cal ISD office	e. If you are applying for so	meone else, complete this
First Name, Middle Initial, Last Name	Date of Birth (option	al for SNAP and Cash)	Best 1	Time to Contact You	
Street Address	City	County	State	Zip Code	
E-mail Address	Telephone Number		Alterna	ative Telephone Number	(optional)
lf your mail	ing address is differen	t, please fill it in below. If	not, please	leave blank.	
Street or PO Box Address	City		State	Zip Code	
Are you a resident of New Mexico?		o remain in New Mexico? ′ES 🖵 NO	?	Are you hor	
Do you want to get your information sent to your e-mail? If YES above.	, please fill out your most	current e-mail address		□ YES	□NO
Expedited SNAP Screening (SNAP only) Fill this out if you eligible for Expedited SNAP, you must get SNAP within 7 dayour request for a conference. Ask to speak to a superv	ys. If you are denied e	xpedited service, you hav			
1. Will your monthly income be <u>LESS</u> than \$150 <b>and</b> m	oney in the bank or ca	ash be <u>LESS</u> than \$100	?		5 🗌 NO
2. Will your monthly home and utility costs be MORE the	an your income, casł	n and money in the bank	?		5 🗌 NO
3. Is your household a migrant or seasonal farm worke	er household with ver	y little money?			S 🗌 NO
► Sign Here × Your signature is attesting to all information in section 16 of this applic	ation.	Today's Date			_

# 2. Person to Represent You (Authorized Representative or Guardian) Your authorized representative can be a person who has helped you apply for or renew benefits, or it can be a different person. If you want to have an authorized representative, you must tell us who that person is in writing, below.

Do you want this person to:	Apply for benefits on your behalf?	🛛 Use you	r benefit? (SNAP & Cash benefits only)
Name of Authorized Person(s)	Mailing Address		Preferred Telephone Number or TDD
			( )

#### 3. Tell us About the People Who Live with You and/or Individuals on Your Federal Income Tax Return.

Please list everyone who lives in your household, even if you do not want to apply for them. You only have bgveU.S. Citizenship and Social Security Numbers (SSNs) for household members who are applying for assistance. An SSN is optional for people who are not applying for medical assistance but providing an SSN can speed up the application process. You do not need to be a U.S. Citizen or file income taxes to apply. Immigrant status of all individuals applying for benefits may be subject to verification by the Department of Homeland Security (DHS) through the submission of information provided on this application to DHS, and the information received from DHS may affect your household's eligibility and level of benefits. Non-citizen immigrants not requesting assistance for themselves do not need to give immigration status information, SSNs, or other similar proofs; however, they must give information about their income because part of their income and things they own may count towards the household's eligibility for assistance. Certain programs may be available for people without an SSN; ask ISD. Racial and ethnic data about an applicant's household is voluntary; it will not affect your eligibility or the amount of benefits your household may receive. Native Americans are urged to identify themselves as such because Native Americans are entitled to certain special protections under the law. We ask everyone for racial and ethnic information to assure that benefits are distributed without regard to race, color or national origin. If you need more space, please use an additional sheet of paper.

List the names and information for yourself and the people who live with you. If you are applying for medical					This section is only required for each person applying for assistance.				
assistance, please include anyone who you will inc	lude on your fe	deral income ta	ax return						
Name (First and Last)	Relationship	Applying for Assistance? Yes/No	Sex M/F	Date of Birth	<u>Ethnicity:</u> Hispanic Y/N (Optional)	Race: 1-6 (See below) (Optional)	Tribal Affiliation (Optional)	Social Security Number (SSN) – required <b>if you have</b> one (optional for non- applicants)	Citizenship Immigration Status 1-34 (see below)
1.	(Self)	□ YES □ NO							
2.		□ YES □ NO							
3.		□ YES □ NO							
4.		□ YES □ NO							
5.		□ YES □ NO							
6.		□ YES □ NO							
7.		□ YES □ NO							
8.		□ YES □ NO							
9.		□ YES □ NO							
10.		□ YES □ NO							
1. What is your preferred written language	?								
2. What is your preferred spoken language?									
3. Do all the adults in your household speak the same language as you?			D Y	es 🛛 No					
4. Are any adults living with you fluent in English?			D Y	es 🛛 No					

Race: For each person applying for help, choose from the number(s) below that best describes their race and write the number(s) above.						
1 - American Indian/Alaska Native	2 – Asian	3 – Black or African American	4 – Native Hawaiian or Pacific Islander	5 – White	6 - Other	
Citizenship/Immig	ration Status: For each person app	blying for help, choose from the num	ber(s) below that best describes their U.S Ci	tizenship or Immigration Status and	write the numbers above.	
1 – U.S. Citizen	2 – Lawful Permanent Resident (LPR/Green Card holder)	3 – Asylee	4 – Refugee	5 – Cuban/Haitian entrant	6-Paroled into the U.S. (for at leastone year)	
7 – Conditional entrant granted before 1980	8-Battered spouse, child, or parent	9 – Victim of trafficking and his/her spouse, child, sibling, or parent	10 – Granted Withholding of Deportation or Withholding of Removal	11–Memberof a federally recognized Indian tribe or American Indian born in Canada	12–Afghanor Iraqi Special Immigrant	
13 – Qualified non-citizen	14 – Individual with non-immigrant status (including worker visas, student visas, and citizens of Micronesia, the Marshall Islands, and Palau	15–ParoledintotheU.S.(forlessthan one year)	16 – Temporary Protected Status (TPS)	17 – Deferred Enforced Departure (DED)	18 – Deferred Action Status	
19-Lawful temporary resident (LTR)	20 – Granted an administrative stay or removal by DHS	21 – Granted Withholding of Removal under the Convention Against Torture (CAT)	22 – Resident of American Samoa	23 – Applicant for Special Immigrant Juvenile Status	24 – Applicant for Adjustment to LPR Status with an approved visa petition	
25 – Applicant for Victim of trafficking visa	26 – Applicant for Asylum (with EAD or under age 14 with application pending for at least 180 days)	27 – Applicant Withholding of Deportation or Withholding of Removal (with EAD or under age 14 with application pending for at least 180 days)	28 – Registry applicant (with EAD)	29 – Order of supervision (with EAD)	30 – Applicant for Cancellation of Removal or Suspension of Deportation (with EAD)	
31 – Applicant for Legalization under IRCA (with EAD)	32 – Applicant for Temporary Protected Status (TPS) (with EAD)	33 – Legalization under the LIFE Act (with EAD)	34 – Other/Unsure			

# 4. Tax Filing Information (Fill out this section if you are applying for Medical Assistance)

Please give the following information for every household member applying for medical assistance, even if the taxpayer or tax dependent is not in your home. You do not need to file income taxes to apply.

Α	В	C	D	E	F
Name	Doesthisperson plantofileafederal income tax return next year?	Will this person file jointly with a spouse/partner?	Does this person have any tax dependents?	Is this person claimed as a tax dependent on someone else's tax return?	How is this person related to the tax filer?
	🗆 Yes 🗆 No	☐ Yes ☐ No If <b>yes</b> , name of spouse or partner:	☐ Yes ☐ No If <b>yes</b> , name(s) of dependents:	☐ Yes ☐ No If <b>yes</b> , name of the tax filer:	
	🗆 Yes 🗆 No	☐ Yes ☐ No If <b>yes</b> , name of spouse or partner:	☐ Yes ☐ No If <b>yes</b> , name(s) of dependents:	☐ Yes ☐ No If <b>yes</b> , name of the tax filer:	
	🗆 Yes 🗆 No	☐ Yes ☐ No If <b>yes</b> , name of spouse or partner:	☐ Yes ☐ No If <b>yes</b> , name(s) of dependents:	☐ Yes ☐ No If <b>yes</b> , name of the tax filer:	
	🗆 Yes 🗖 No	☐ Yes ☐ No If <b>yes</b> , name of spouse or partner:	☐ Yes ☐ No If <b>yes</b> , name(s) of dependents:	☐ Yes ☐ No If <b>yes</b> , name of the tax filer:	
	🗆 Yes 🗅 No	☐ Yes ☐ No If <b>yes</b> , name of spouse or partner:	☐ Yes ☐ No If <b>yes</b> , name(s) of dependents:	☐ Yes ☐ No If <b>yes</b> , name of the tax filer:	

# **5. Please Answer the Following Questions About the People You Listed in Section 3 who are Seeking Benefits for Themselves.**

For household members seeking benefits who are not U.S. Citizens, please give the information that appears on their immigration documents, if known. This will be used to see who can get benefits. If you need more space, please attach another piece of paper.

Name	Immigration Document Type (if known)	A-Number or I- 94 Number (if known)	Card or Passport Number (if known)	SEVIS ID or Expiration Date (optional)	Other (Category Code or Country of Issuance, if known)	Lived in the US Since 1996?	Is this person a spouse or parent of a veteran or on active duty with the U.S. Military?
						I YES I NO	
						I YES I NO	
						🗆 YES 🗆 NO	I YES I NO
						🗆 YES 🗆 NO	I YES I NO
a. Is any applica in another state		icaid, SNAP/Food, or	Cash benefits		If, <b>YES</b> , Who? Which State?		ts?
b. Is any applic	cant pregnant	?					e Date, (if known):
					Number of babies expected fi If, <b>YES</b> , Who?		known):
c. Is any applic	cant imprison	ed (detained or jail	ed)?	🗅 Yes 🗅 No	What facility?		lease (if known):
d. Is any applica Security Incom		hold receiving Supp	lemental		If, YES, Who?		
	causes limita	hysical, mental, or er tions in activities (l ?		🗆 Yes 🗖 No	lf, <b>YES</b> , Who?		
f. Does any chil outside the hon		cation have a paren	t who lives	□Yes □No			
Only complete questions g – k of this section if you are applying for Medical Assistance.							ssistance.
g. Is any househ student?	nold member a	ge 21 or younger and	l a full-time	🗆 Yes 🗖 No	lf, <b>YES</b> , Who?		
h. Is there anyone in the household who is age 18 to 25 now, and who was in foster care and getting Medicaid before age 18?		🗆 Yes 🗖 No	lf, <b>YES</b> , Who?	W	/hich state?		

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i. Is any applicant already in or g hospital or treatment facility?	oing into a nurs	ing home, 🛛 🗅 Yes	lf <b>YES</b> , who □ No		hat is the date Imission?	of Where was the applicant admitted from (e.g., home, hospital)?		
j. If you said yes to question (h	<u>) above, what is</u>	s the name and type of	of facility?					
Name of Nursing Home / Nursing Facility:	Name of Hospit	al: Name of Interme Intellectually Dis	ediate Care Facility for abled (ICF/IID):	the En	rolling with PACE	<b>-</b>		
k. Has any applicant received a Primary Freedom of Choice letter for a Home and Community-Based Services Waiver?						If YES, who?		
6. Tell Us About Your Earned Income. Have you or anyone living with you received earned income or expect to receive earned income this month? □Yes □No If yes, please complete the chart below.								
please fill out the Employer Coverage	form attached to the	is application. If you do not	qualify for Medicaid, t	the NM Health In	surance Exchan	offered health insurance from any employer, ge (NMHIX) may need to use information this form will not delay your application		
Person with Income of	verage Number Hours Worked per Week?	(Work, self-employment, odd Wards Marthle Person re		How much de personreceiv taxes	ceive before con get health insurance through the New Mexico He			
				\$	□ Yes □No			
				\$		🗅 Yes 🗅 No		
				\$		□ Yes □No		
Are any of the following	g taken from	your earnings?	(if applying fo	r Medical A	ssistance)			
Student Loan Interest? Who?How Mu HowOften?	ch\$	Other Type Who? HowOften?	How Much\$		Other T     Who?     How Often?			
Other Type     Who?How Mud     How Often?		Other Type Who? HowOften?				<b>ype</b> How Much \$		
Tell Us About Your Other In If yes, please complete the cha	-	ou or anyone living with y	ou received any inco	ome or expect t	o receive any in	come this month?  Yes  No		

Examples of unearned/other income include, but are not limited to unemployment, Social Security, pensions, retirement, rental income, capital gains, royalties, financial gifts and gambling winnings/prizes. Report child support or spousal support if you are applying for SNAP or Cash. If you are <u>only</u> applying for Medical Assistance, you do not need to report child support income.

Person with income	Unearned Income from?	How Often Received? (Yearly, Monthly, Biweekly, Weekly, etc.)	How much does this person receive?
			\$
			\$
			\$

7. Will There be Changes in	Income?						
<b>Do you or anyone living with you have</b> Examples include: Loss of job, decrease in ho of the months of the year?	•			❑ Yes ❑ <u>If <b>yes</b>, fill</u>	No 🖵 Do out the ch		
Person with Income changes	What income changes?		en and why does it change?	Total Income year	e this	Total Income You Expect for Next Year	
8. Health Care Information	if applying for Medical Assis	tance)		1			
Has anyone in the household received medical services within the last 3 months that have not been paid?			☐ Yes ☐ No If <b>yes</b> , please fill out the chart below. We may be able to help pay these bills.				
Person with Unpa	id Medical Bills	Bill Months					
Please list all public and private health in	surance, including Medicare inform	nation, fo			applyingf	or Medical Assistance.	
Persons Covered	Insurance Company N	lame Medicare Cla Insurance Men		-		Start Date	

be provided by one of the three managed care organizations (MCOs) listed below. You have	ou are found to be eligible for Medicaid. If you are eligible for Medicaid, your services will ave a choice of which MCO will provide your services. If you do not choose an MCO, you will Once you are enrolled with an MCO, you will have the option to switch to a different MCO within
Special Informati	on for Native Americans
Are you Native American? If so, you do not have to choose an MCO. If you do no If you need long-term care services, you will have to choose an MCO. (These Services Waivers.) Also, if you have Medicare, you will have to choose an M	
I am a Native American: <b>YES NO</b> If <b>yes</b> , please fill out the Native American or Alaska Native section on the next	page.
If <b>yes</b> , please tell us if you want to enroll in a managed care organization (MCC <b>If you want to enroll in an MCO</b> , please select an MCO below.	D): UYES UNO
Blue Cross Community Centennial (866) 689-1523 www.bcbsnm.com/community-centennial	Presbyterian Health Plan (888) 977-2333 www.phs.org
By checking this box, I wish to enroll all Medicaid recipients in my household with this MCO. <b>or</b>	By checking this box, I wish to enroll all Medicaid recipients in my household with this MCO. <b>or</b>
Only the Medicaid recipients from this household that are listed here should be enrolled with this MCO:	Only the Medicaid recipients from this household that are listed here should be enrolled with this MCO:
Western Sky Community Care (844)543-8996 www.westernskycommunitycare.com	
By checking this box, I wish to enroll all Medicaid recipients in my household with this MCO. <b>or</b>	
Only the Medicaid recipients from this household that are listed here should be enrolled with this MCO:	

## Native American or Alaska Native

Native Americans and Alaska Natives who enroll in Medicaid, the Children's Health Insurance Program (CHIP), and the Health Insurance Marketplace (NMHIX) can also get services
from the Indian Health Service, tribal health programs, or urban Indian health programs. If you or your family members are Native American or Alaska Natives, you may not have to pay
cost-sharing and may get special monthly enrollment periods for insurance through the NMHIX. We are asking you to answer the following questions to make sure you and your family
get the most help possible. If you need more space, please attach another piece of paper.

Is any applicant a member of a federally recognized tribe? To ensure that you are not automatically enrolled in an MCO, please provide your tribal affiliation.	Is any applicant receiving per capita payments from a tribe that come from natural resources, usage rights, leases or royalties?				
If <b>yes</b> , Who?What Tribe?	If <b>yes</b> , Who?How Much?How Often?				
Do any applicants ever get a service from the Indian Health Service, a tribal health program, or urban Indian health program or through a referral from one of these programs?	Is any applicant receiving payments from natural resources, farming, ranching, fishing, leases or royalties from land designated as Indian trust land by the Department of Interior (including reservations and former reservations)?				
If <b>yes</b> , Who?	If <b>yes</b> , Who?How Much?How Often?				
If <b>no</b> , is this person eligible to get services from the Indian Health Service, tribal health programs, or urban Indian health programs or through a referral from one of these	Is any applicant receiving money from selling things that have cultural significance?				
programs?	If <b>yes</b> , Who?How Much?How Often?				



If you are <u>not</u> applying for the programs below, please complete section **16** and submit your application. If you are applying for the assistance programs below, please only complete the required sections.

Section: 12, 13 & 16	Section: 10 through 16
Nursing Home	• SNAP
<ul> <li>Medicare Savings Program (13 &amp; 16 only)</li> </ul>	Cash Assistance
Waiver Services	• LIHEAP
Working Disabled Individual	

#### 10. Parents Not Living with their Children (if applying for Cash Assistance only)

Do you take cash aid and-medical-aid for your kids? If so, you grant HSD rights to collect child support, and spousal support, and medical support from an absent parent. You grant them rights to collect spousal and medical support too. Please list all the information for your children's parent(s) who are not living with you. If you think working with the Child Support Enforcement Division (CSED) to collect support will harm

you or your children, you may have good cause to not cooperate.

Is any applicant a victim of Family or Domestic Violence?

5 11 5										
Child Name	Absent Parent Information									
Cinic Name	Name	Date of Birth	Last Known Address							

<b>11. School Attendance</b> List all student information for each household member.										
Name of Student	Name of School	Graduation Date	Grade							
			🖵 K-12	GED	Certificate College					
			□ K-12	GED	Certificate College					
			□ K-12	GED	Certificate College					

#### 12. Things you Own (Resources/Assets)

Doyou or anyone living with you have resources this month?

If yes, please complete the chart below.

Certain resources/assets such as bank accounts may count toward your eligibility depending on which program you are applying for. Certain resources/assets may not count, such as a home and lot where you live and the resources of people who receive Supplemental Security Income (SSI).

Examples of things you own include. but are not limited to: Cash on hand, checking account, savings account, trust(s), CD – Certificate of Deposit, royalties, life or burial insurance, stocks or bonds, retirement account, livestock, house/land - not occupying, or recreation vehicles.

#### A. Describe all of the items from above that are owned by you and all the people living with you:

Resource or Asset	Who owns it?	\$ Value	Bank or Company Name, if there is one.			
	\$					
	\$					
	\$					
	\$					
B. Did you or anyone living with you tran	nsfer anything of value to oth	ers in the last 5 yea	rs (60 months)? (Medicaid only)	□ Yes □ No		
Item transferred	Transferred to whom?	\$ Value	Date of Tr	ansfer?		
	\$	5				
	\$	;				

 $\Box$  Yes  $\Box$  No

<b>13. Monthly Expenses:</b> To get other entity or person. If you do not report any of the expense seen as a statement by your hou	ses listed belov	v, you will notreceive a de	ductio	nforthosee	xpenses. Failure	e to report or verify any of t		
Child Care or Adult Dependent		\$	Milea	age Round <sup>-</sup> endent Car	Trip for	\$		
Who/what agency is getting paid the	Child Care expe	enses?						
Medical Expenses for applica Elderly/Disabled: Includes Medicar		\$	Cour	tOrdered CI	hildSupport?►	\$		
Full Time or Temporary Sh	elter Costs	Please put all out of po	cketn	noney you s	pend on shelte	r. If you are buying or re	enting a home, please list	
property tax and any insurance you that provide you shelter during the		iomeless, please list any r	noney	you spend o	n things such as	aundry, temporary shelt	er or other things you pay for	
Check any of the boxes below th	at best describ	es your <u>Living Arrange</u>	ement	and list the	amount you pa	y out of pocket.		
□ Mortgage \$	Rent Does I	Not Include Utilities \$			RentIncludesUtilities      Homeless		□ Homeless \$	
□ Public Housing \$				□ Other_	□ Other\$			
Heating and Cooling	I Yes 🛛 No	Lifeline/Link-Up: Your	may be	eligible for telephone discounts on monthly service and initial telephone installation				
Water, Sewer and Trash ► □	I Yes 🛛 No	or activation fees. Cor	ntact y	our telephone provider for more information:				
Telephone 🕨 🗆	I Yes 🛛 No	Telephone Company	Name:					
14. Fill This Out if You a	re Applying	g for LIHEAP:						
Α.		V L	.IHEA	P Informat	tion ▼			
		Do you need LIHEAF	ofor:	Heating C	or Cooling			
Do you have an energy emergency?  Yes No If Yes, check any of the items listed below that apply to you today. Non-working furnace/boiler/heat system Out of fuel (propane, wood, pellets, coal, oil) Less than 10% fuel remaining (propane, wood, pellets, coal, oil) Need utility/fuel deposit Disconnected-your fuel supplier has ALREADY turned off your service Disconnection Notice-your fuel supplier has NOT turned off your services but is warning you they will if not acted upon.								
Select the type of LIHEAP assis	stance you wai	nt, choose one: 🛛 🖬 E	lectric	Propane	e 🗖 Wood 🗖	🕽 Natural Gas 🛛 Pelle	ets 🛛 Coal 🖵 Kerosene	

Is this energy bill included in you	irrent? 🛛 Ye	Do	you receive subs	idized assistan	ce for this energy bill'	? 🛛 Yes 🗆	No			
ls this a shared i	meter? 🛛 Ye	s 🗆 No			Is this used	for a business?	I Yes ⊒ No			
Utility Company Name:										
<b>Do you have any other energy usage than what you are requesting LIHEAP assistance with?</b>										
В.	▼ Ple	ease provid	e your energy	usage inform	ation for you	r home ▼				
		What	t is your primar	y heating sou	rce?					
Chooseone: 🛛 Sameasa	boveinSectior	n 14A (Skipto	Section14C)	IElectric □ Pro	pane 🗆 Wood	□ Natural Gas □ P	ellets 🛛 Coal 🕻	∃Kerosene		
Is this a shared meter? 🗆 Yes 🗅 N	o Isthisuse	d for a busine:	ss? 🗆 Yes 🗆 No	Utility Company N Name on the Acco	lame: ount:	Account Num	ıber:			
с.										
						ete the section below ete the section below				
Is this a shared me						abusiness?				
Utility Company Name:		Account Nu	imber:		Na	me on the Account: _				
D. Weatherization Assistance: If y are interested in applying for the										
15. Please Answer the Follo	wing Questi	ons About	the People L	isted in Sec	tion 3 that a	are asking for b	enefits.			
Buy and prepare meals together? If no, who is separate?	🗆 Yes 🗖 No		k hours to less thar ast 30 days? If yes		🗆 Yes 🗖 No	Worker(s) on strike	e or lockout?	🗆 Yes 🗖 No		
Is anyone a Fleeing Felon(s)? If yes, Who?	🗆 Yes 🗖 No		iitjob(s) in the last 3		🗆 Yes 🗖 No	In violation of probat If yes, Who?		🗆 Yes 🗖 No		
Has anyone been convicted of any in section 18 below?	🗆 Yes 🗖 No		ative American ?		🗆 Yes 🗅 No	Is anyone a vetera If yes,Who?	n?	🗆 Yes 🗖 No		
If yes, Is this person in compliance with terms of their sentence?	🗆 Yes 🗖 No		om the Food Distribuservation (FDPIR)		🗆 Yes 🗅 No	Getting Tribal TANF Assistance?	orGeneral	🗆 Yes 🗖 No		
Have you or any member of your household been convicted of receiving duplicate SNAP benefits in any State after September 22, 1996?	🗆 Yes 🗖 No	been convicte guns, ammu September 2	<i>.</i>	benefits for	🗆 Yes 🗖 No	Have you or any m household been con or selling SNAP ben after September 22	victed of buying efits over \$500	🗆 Yes 🗖 No		
Disqualifiedfrom an assistance program?	🗆 Yes 🗖 No	Paying room If yes, Who?	and board?	_	🗆 Yes 🗖 No					

HSD100 2.1.23 Page **15** of **32** 

#### 16. Please Sign This Application (Your authorized representative may also sign here)

Your signature makes this application valid. This application cannot be processed unless signed. Your signature also is an indication of the following:

- What I have said and written to HSD is true and complete. If I give incorrect facts, I can be charged with a crime. If I hide or leave outfacts, I can be charged with a crime. If HSD learns that I have given untrue or incomplete factual information, my SNAP may be denied or reduced.
- Privacy Act statement: The collection of the application information, including the social security number (SSN) of each household member, is authorized under the Food Stamp Act of 1977, as amended, 7 U.S.C. 2011-2036. The information will be used to determine whether your household is eligible or continues to be eligible to participate in the Food Stamp Program. We will verify this information through computer matching programs. This information will also be used to monitor compliance with program regulations and for program management. This information may be disclosed to other Federal and State agencies for official examination, and to law enforcement officials for the purpose of apprehending persons fleeing to avoid the law. If a food stamp claim arises against your household, the information on this application, including all SSNs, may be referred to Federal and State agencies, as well as private claims collection agencies, for claims collection action. Providing the requested information, including the SSN of each household member, is voluntary. However, failure to provide an SSN will result in the denial offood stamp benefits to each individual failing to provide an SSN. Any SSNs provided will be used and disclosed in the same manner as SSNs of eligible household members.
- The filing date is different if the household is in an institution and applying for SNAP and SSI at the same time. The filing date will be the date of release from the institution.
- I am declaring the identity of the children under age 16 for whom I am applying.
- If asked, I will give proof of things I report to HSD. If I cannot get proof, I know that I can ask HSD to help me and I will let HSD contact other people, and companies to get proof.
- I will let HSD give limited information to approved agencies that offer related assistance for which I may be eligible.
- I understand that if I get SNAP, Cash, or LIHEAP benefits for which I am not eligible, then I may have to pay HSD back.
- I know that HSD will check the information that I give. HSD may use computers or other ways to check the information on this form.
- I know that HSD will check the immigration status of people who apply for or get benefits. I understand that immigration status for any household member that I am applying for may be subject to verification by USCIS (INS), and that it may affect the household's eligibility and level of benefits.
- I understand that I must cooperate with Quality Control (QC). QC is a part of HSD. QC reviews cases to make sure we determine who can get help correctly.
- I have been given an information sheet explaining my rights and responsibilities including, expedited SNAP/food assistance, SNAP/food penalties and program violations, fair hearing rights and more. I understand that these will also be explained to me during my appointment for an interview.
- I understand that by providing the account numbers for my household energy supplier(s) I am authorizing the energy provider(s) to provide details about the account and energy use to HSD for the purposes of eligibility and determination of this and future applications, benefit determination, and program evaluation and analysis.
- I understand that by providing application information I am authorizing HSD and its authorized agents to share and report the data provided against federal, state, county, energy provider, employer and landlord databases or records.
- I understand if eligible for energy assistance benefits, I may be referred to other residential energy programs.
- I understand the information collected on this form may be disclosed to energy programs operating under HSD. HSD may share and use information collected for purposes of referral, research, evaluation and analysis.
- I understand that my utility companies will not have control over the data disclosed pursuant to this consent and will not be responsible for monitoring or taking steps to ensure that HSD maintains the confidentiality of the
  data or uses the data as authorized.
- TRUSTS I understand that if I, or the person(s) for whom I am applying, have set up a trust, or are the beneficiaries of a trust, I must give HSD a copy of the trust document, including all attachments and related information. HSD will analyze the trust to see if it affects the Medicaid benefits for which I am applying.
- ESTATE RECOVERY-I understand that, after my death, HSD can file a claim against my estate to recover the amounts that the state pays or paid on my behalffor medical assistance provided under the Medicaid program. This process is called "Estate Recovery." "Estate Recovery" is required by federal and state law where Medicaid recipients are 55 years of age or older and the state makes medical assistance payments on their behalf for nursing facilities services, home and community-based services, and/or related hospital and prescription drug services. The amount recovered by HSD will not exceed the amount of medical assistance payments made on behalf of the Medicaid recipient. Some exclusions may apply.
- A person who is applying for or receiving Medicaid or Cash Assistance shall assign to HSD all rights against any and all individuals for medical support or payments for medical expenses paid on the applicant's or recipient's behalf and the behalf of any other person for whom application is made or assistance is received.
- For parents who qualify for Medicaid: I know I will be asked to cooperate with the agency that collects medical support from an absent parent. If I think that cooperating to collect medical support will harm me or my children, I can tell the Child Support Enforcement Division (CSED) and I may not have to cooperate. Non-cooperation with CSED may result in termination of my Medicaid eligibility.
- I, as the Authorized Representative, affirm and agree to be legally bound to maintain the confidentiality of any information regarding the applicant or beneficiary, shall not reassign any provider claims, if applicable, and shall adhere to all requirements set forth in 42 CFR 435.923(d) and 7 CFR 273.2(n).
- To withdraw your application for any program, initial the box of the program ► SNÀP □ Medicaid □ Cash □ LIHEAP □

Applicant's Signature	Name of Witness (Witnessed only if applicant signs by mark or thumbprint)	Date
Signature of Applicant's Authorized Representative (if applicable)	Signature of Witness (Witnessed only if applicant signs by mark or thumbprint)	Date

#### **17. Register to Vote**

If YOU are NOT registered to vote where you live now, Would you like to register to vote here today? (Please check one) IF YOU DO NOT CHECK EITHER BOX, YOU WILL BE CONSIDERED TO HAVE DECIDED NOT TO REGISTER TO VOTE AT THIS TIME.

□ YES □ NO

The NATIONAL VOTER REGISTRATION ACT provides you with the opportunity to register to vote at this location. If you would like help in filling out a voter registration application form, we will help you. The decision whether to seek or accept help is yours. You may fill out the application form in private.

IMPORTANT: Applying to register or declining to register to vote WILL NOT AFFECT the amount of assistance that you will be provided by this agency.

Signature

Date

CONFIDENTIALITY: Whether you decide to register to vote or not, your decision will remain confidential. IF YOU BELIEVE THAT SOMEONE HAS INTERFERED with your right to register or to decline to register to vote, or your right to privacy in deciding whether to register or in applying to register to vote, or your right to choose your own political party or other political preference, you may file a complaint with the Office of the Secretary of State, 325 Don Gaspar, Suite 300, Santa Fe, NM 87503, (phone: 1-800-477-3632).

#### **18. Convicted Felons**

Indicate in section15 on page 13 if you have been convicted of any of the following:

(1) Aggravated sexual abuse under section 2241 of title 18, United States Code;

(2) Murder under section 1111 of title 18, United States Code;

(3) An offense under chapter 110 of title 18, United States Code;

(4) A Federal or State offense involving sexual assault, as defined in section 40002(a) of the Violence Against Women Act of 1994 (42 U.S.C. 13925(a)); or

(5) An offense under State law determined by the Attorney General to be substantially similar to an offense described in clause (1), (2), or (3); and

(6) The individual is fleeing to avoid prosecution, or custody or confinement after conviction, under the law of the place from which the individual is fleeing, for a crime or attempt to commit a crime, that is a felony, or in New Jersey a high misdemeanor, under the law of the place from which the individual is fleeing; or violating a condition of probation or parole imposed under a federal or state law. not in compliance with the terms of the sentence of the individual or the restrictions under 8.139.400.12 C NMAC.

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# **Program Application Information Pages**

You may keep this information for your records

#### **1. Special Needs Information**



If you are a person with a disability and you require this information in an alternative format or require a special accommodation to participate in any public hearing, program or services, please contact the Human Services Department, American Disabilities Act (ADA) coordinator at 1-505-827-7701 or through the New Mexico Relay System TDD at 1-800-659-1779 or by dialing 711. The Department requests at least 10 days advance notice to provide requested alternative formats and special accommodations. (Revised 09/10/15)

#### 2. Your Civil Rights/ Nondiscrimination Statement

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), religious creed, disability, age, political beliefs, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the agency (state or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf, from any

USDA office, by calling (833) 620-1071, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to:

1. mail:

Food and Nutrition Service, USDA 1320 Braddock Place, Room 334 Alexandria, VA 22314; or

- 2. fax: (833) 256-1665 or (202) 690-7442; or
- 3. email: FNSCIVILRIGHTSCOMPLAINTS@usda.gov

This institution is an equal opportunity provider.

To file a complaint through HSD of discrimination and/or rude treatment regarding a program receiving Federal or State financial assistance, a complaint form is available at the ISD office or you may write to: NM Human Services Department, ISD Civil Rights Director, P.O. Box 2348, Santa Fe, NM 87504-2348 or by fax (505) 827-7241.

#### **3. Confidentiality**

All information you give to HSD is confidential. This information will be given to HSD employees who need it to manage the programs for which you have applied. Confidential information may also be released to other federal and state agencies. All information will be used to determine eligibility and/or to provide services. This information may be given to other Federal and State agencies for official examination, and to law enforcement officials for the purpose of picking up persons fleeing to avoid the law. If you get benefits that you were not eligible for and have to pay them back, this is called a claim. If a claim is established against your household, the information on this application including all Social Security Numbers, may be given to Federal and State agencies, as well as private claims collection agencies for claims collection action.

You only have to give U.S. Citizenship and SSNs for household members that you are applying for. You do not need to be a U.S. Citizen to apply. Non-citizen immigrants who are not requesting assistance for themselves do not need to give immigration status information, SSNs or other similar proofs; however, they must give information about their income because part of their income and things they own may count towards the household's eligibility for assistance Certain benefits may be available for people without a SSN; ask ISD. Immigration information will not be shared with any immigration enforcement agency.

HSD will also check with other agencies, the federal Income and Eligibility Verification Service (IEVS) and The Public Assistance Reporting Information System (PARIS) about the information that you give us. This information may affect your household eligibility and benefit amount. (9/10/2015)

#### **4. Child Support Enforcement Division**

By accepting cash or medical assistance, you assign (give) HSD rights to collect child support from the child's absent parent(s). You must help HSD find the absent parent(s) unless there is a good reason not to do so such as domestic violence; ask a caseworker. If you fail or refuse to work with the Child Support Enforcement Division (CSED) office, your cash benefits will decrease and eventually the case will close, and adults in the household may lose their medical assistance.

#### 5. Interview

Most medical assistance programs that you can apply for with this application do not require an interview.

#### (a) For SNAP/Cash how soon can I have my required appointment for an interview?

- Within 10 working days for SNAP/food and cash assistance, or for expedited SNAP/food assistance, from the day your application is received by the office. Applications received after business hours will be considered received as of the next business day.
- Most Medical assistance programs do not require an interview.

#### (b) May I have a telephone interview?

If your category of medical assistance requires an interview, we will do the interview by telephone unless you want us to do it in-person.

Illness

Transportation

For SNAP/Cash, you may have a telephone interview for any of these reasons:

- Disability
- Age 60+
- Live too Far from Office
- Working 20 or more hours/week
- Caring for a Child Under Age 6
- Bad Weather

- Caring for Others
- Other Hardships, please talk to ISD

#### 6. Proof Information

HSD will check electronic data sources to see if it can verify your income and other information you provided on this application without requiring paper documentation. If HSD cannot verify your income and other information through electronic data sources, then HSD will ask you to provide proof of the information you provided on your application. You will receive a letter in the mail asking you for this information. If you need more time to provide proof to HSD, you may ask for more time by contacting ISD.

#### What proof should I bring to the interview for SNAP or Cash?

During your interview appointment, your caseworker will ask you questions to determine if you are eligible for the programs for which you have applied. Your caseworker will **NOT** ask you to give proof of everything. You should be ready to give as manyfacts about your case as you can. Please refer to the chart below called, Examples of Proof as a general guide to help you decide which proof items you will need. If your caseworker has unresolved questions about your eligibility, you will be asked to give proof. You will be given a list of everything you still need to give, along with a receipt for proof you provided. If you need help, it is the Department's responsibility to help you, providing you are cooperating.

			Medical	1				
Verification of:	SNAP/food	Family or Adult	Child Only	Elderly/Disabled	Cash	Energy/LIHEAP	Examples of Proof You May be Asked to Give HSD	
<ul> <li>Where you Live</li> </ul>	✓	✓	✓	✓	✓	✓	Utility bill,	
Social Security Number							agreement, letter addressed to you at your address Social Security card or letter from the Social Security Administration (SSA) with your name & number	
<ul> <li>Identity</li> </ul>	~			~	~	~	You may give any of these if they prove identity, relationship or age: Driver's License, Social Security of Birth or baptism certificate(s), Citizenship/naturalization records, Indian census records, certificate of In Blood (CIB), government records, court records, voter registration card, divorce papers, U.S. Passp school or day care records, insurance policies, church records or family bible, letter from a Dr., religiou	
<ul> <li>Relationship</li> </ul>					~			

• Age				school official, or someone who knows you, the child's relationship to you and knows the child's date of birth. <b>Note:</b> The Medicaid program will require specific identification proof.
• U.S. Citizenship	~	✓	~	Most programs do not require proof of U.S. Citizenship. For medical assistance, the federal government requires that all individuals give certain ORIGINAL documents (not copies) that verify Citizenship, Identity or proof or Legal Permanent Status. Original documents will be copied and returned.

							<ul> <li>Acertificate of naturalization (Form 550 or N-570)</li> <li>Acertificate of U.S. Citizenship (N-560 or N-561</li> <li>A certificate of Indian Blood (CIB)</li> </ul>	Proof of Citizenship Alone • U.S. birth certificate If you were born in New Mexico, HSD may be able to help you by checking with the Department of Health, Vital Records. Please give your caseworker your name, date of birth, county of birth, sex, mother's first and maiden name to get this help.		
Immigrant Status	~	~	~	~	~	~	If you are an immigrant applying for assistance, you may records.			
<ul> <li>Disability</li> </ul>				~	~	~	Medical records that say how long you will be disabl help/care is needed.	led, whether or not you can work, and if constant		
Pregnancy					✓		Medical records that say when your baby is due			
<ul> <li>School Attendance</li> </ul>							Current report card or letter from the school saying v	whether your child is attending school		
College Student	✓				✓		Letter from the college saying that you are either a p	part-time or full-time student		
<ul> <li>Student Financial Aid</li> </ul>	~				~	~	Letter from the financial aid office stating what types and will have to pay for your schooling	d amounts offinancial aid you get and the costs you		
• Income the most recent 30-day period or all from last month	~	V	~	~	V	V	<b>Earned Income:</b> Check-stubs, a letter from the employer with the hours you will work and the pay you will get. If you are <b>self-employed</b> , you may give your caseworker a copy of your income tax forms, business records or personal wage records. <b>Unearned Income:</b> Copies of your check, or a letter from Social Security, Unemployment Compensation, Worker's Compensation, Veterans Administration, Bureau of Indian Affairs, Public Employees Retirement etc. Alternative Verification may be accepted; please talk to your caseworker.			
Loss of a Job (60 days)	✓	✓	✓	✓	✓	✓	Letter from the employer			
Value of Things You Own				✓			Resources/Assets: Recent bank statement or letter	of value		
Things You Transferred	✓			✓	✓		Recent statement or letter of value			
Medicare Part A				✓			ID card or letter from Social Security Administration			
Child Support Paid	~						If you want a deduction for child support you pay, give proof of both the legal responsibility to pay and the amount paid. Any court or administrative order, or legal separation agreement may be used. For proof of the amount, use cancelled checks, wage withholding statements, verification of withholding from unemployment compensation or written statements from the custodial parent.			
<b>Optional Proof</b> -Below is a list of opt what you pay each month. You will only you need help, it is the Department's	have to give p	proof if you	r casework	er has un	resolved	questions a	which you are eligible. If there is no check in the box belo bout your costs. If you are applying for energy/LIHEAP, ple	wthen no proofis needed. To getcredit, justtell us ease provide a copy of your heating/cooling cost. If		
Child/Adult Care Costs						-				
<ul> <li>Medical Costs Elderly or Disabled only</li> </ul>	~			~			You may give any of these if they prove your out-of-pock	et costs: Agreement, computer printout, monev		
Home Rent/OwnerCosts							order, letter from the person you pay, divorce or separatic			
Heating/Cooling Costs						~	copy of a check.			

#### 7. Non-Citizen Immigrant Eligibility

Many immigrants can get assistance residing in New Mexico. Some immigrants must have been in a certain status for 5 years before they can get assistance. There are many exceptions. Any lawfully residing child under the age of 21 or pregnant woman that meets all other eligibility requirements can get Medicaid right away. Some immigrants are eligible without a social security number. Even if you do not have an immigration status that qualifies you for Medicaid, you may be able to get Medicaid for emergencies. Ask a caseworker for more information. We keep your information private and only share information with other government agencies to see which programs you qualify for. Immigrants in one of the following statuses may be eligible for Medicaid or other assistance, if they meet other program requirements

1 – U.S. Citizen	2 – Lawful Permanent Resident (LPR/Green Card holder)	3 – Asylee	4 – Refugee	5 – Cuban/Haitian entrant; Iraqi or Afghan with special immigration status	6-Paroled into the U.S. (for at least one year)
7 – Conditional entrant granted before 1980	8-Battered spouse, child, or parent	9 – Victim of trafficking and his/her spouse, child, sibling, or parent	10 – Granted Withholding of Deportation or Withholding of Removal	11 – Member of a federally recognized Indian tribe or American Indian born in Canada	12 – Afghan or Iraqi Special Immigrant
13 – Qualified non-citizen	14 – Individual with non-immigrant status (including worker visas, student visas, and citizens of Micronesia, the Marshall Islands, and Palau	15–ParoledintotheU.S. (forlessthan one year)	16 – Temporary Protected Status (TPS)	17 – Deferred Enforced Departure (DED)	18 – Deferred Action Status
19 – Lawful temporary resident (LTR)	20 – Granted an administrative stay or removal by DHS	21 – Granted Withholding of Removal under the Convention Against Torture (CAT)	22 – Resident of American Samoa	23 – Applicant for Special Immigrant Juvenile Status	24 – Applicant for Adjustment to LPR Status with an approved visa petition
25 – Applicant for Victim of trafficking visa	26 – Applicant for Asylum (with EAD or under age 14 with application pending for at least 180 days)	27 – Applicant Withholding of Deportation or Withholding of Removal (with EAD or under age 14 with application pending for at least 180 days)	28 – Registry applicant (with EAD)	29 – Order of supervision (with EAD)	30 – Applicant for Cancellation of Removal or Suspension of Deportation (with EAD)
31 – Applicant for Legalization under IRCA (with EAD)	32 – Applicant for Temporary Protected Status (TPS) (with EAD)	33-Legalization under the LIFE Act (with EAD)	34 – Other/Unsure		

## 8. Social Security Number (SSN) Requirements

#### Why do I need to provide a Social Security Number (SSN)?

To get SNAP or Medicaid benefits you must have a Social Security number (SSN), or have applied for one, or have good cause for not applying for one [7 C.F.R. § 273.6 and 42 C.F.R. §435.910]. All people in a household applying for SNAP benefits must give the ISD office their SSNs [7 C.F.R. § 273.6]. ISD must check the SSNs of everyone in the household with the Social Security Administration (SSA). ISD cannot delay or deny SNAP benefits while waiting to check a SSN [7 C.F.R. § 273.2]. If the applicant cannot remember their SSN or is unsure if they have one, they can contact SSA.

#### How will the Department use my SSN?

Prevent duplicate participation; to facilitate mass changes in benefits; to determine the accuracy of the information given by the household member; and the SSN(s) will be computer cross-checked with SSNs appearing in other personal data files what those files are, whether within the Department, in other governmental agencies. The Department will regularly use the SSN to obtain and use wage and benefit information from other sources for purposes of verifying eligibility for SNAP and the amount of SNAP benefits. These sources include, but are not limited to: any federal or state agency, providers under contract with the Department, welfare departments in other states; and banks and other financial institutions

#### What happens if I do not provide or do not have an SSN?

The household member who fails to provide or apply for SSN number without good cause will be disqualified and not receive benefits. [7 C.F.R. § 273.6] This disqualification applies only to that individual household member and not to the entire household. [Id.] The disqualified individual's income and resources can affect the entire household's benefit amount and eligibility. If the disqualified individual household member provides their SSN to ISD they may become eligible for benefits. [7 C.F.R. § 273.6] This disqualified individual household member provides proof of an SSN application, or good cause for why an SSN application was not completed, they may become eligible for benefits. [7 C.F.R. § 273.6]

#### When I would have good cause for not applying for an SSN?

Applicants without SSNs must apply for one before receiving benefits unless there is "good cause." [7 C. F. R. § 273.6] "Good cause" means that the person tried to apply for a SSN but cannot, yet. [7 C. F. R. § 273.6] For example, someone may have "good cause" if their Social Security office will not take his SSN application because he does not have proof of his age, and Social Security and must send away for his birth certificate. If the ISD office finds good cause for not trying to get a Social Security number, an applicant can get SNAP benefits for one month in addition to the month of application [7 C.F.R. § 273.6]. The ISD office will there is good cause for not applying for a SSN at the end of each month [7 C.F.R. § 273.6]. Eventually, either the applicant will get an SSN, or lack good cause for not applying for one.

- SNAP/Food No later than 30 calendar days after the date of application, or expedited SNAP/Food 7 calendar days. If you do not get SNAP within 7 days, you have a right to ask for an informal conference to see why you were not given expedite food benefits.
- Medicaid Most Medicaid applications must be processed no later than 45 calendar days after the date of application. If a disability determination is required by the Disability Determination Unit (DDU), then HSD has up to 90 days to process your application.
- Cash No later than 30 calendar days after the date of application, or up to 90 days for General Assistance disability decisions
- Energy/LIHEAP No later than 30 calendar days after the date of application, or shut-off/disconnect crisis 48 hours

#### (b) If I disagree with the eligibility decision or benefit level, can I have fair hearing?

Yes - If you don't agree with a decision we make about your case, you can ask for a fair hearing in person, by telephone 1-800-432-6217 or (505) 827-8164, or in writing within 90-days of the date that a notice has been sent informing you of any action that has been taken on your case. Please mail your request to the HSD Hearing's Bureau at PO Box 2348 Santa Fe, NM 87504. You have a right to look at your case file and any records HSD used to determine your eligibility before your hearing. You can ask a household member or someone else like a friend or relative to represent your household at the fair hearing. You also have the right to have an attorney or other legal representative at the hearing.

#### (c) From what date are my benefits calculated?

- SNAP/Food From the date you applied
- Medicaid If you are approved, you will receive Medicaid from the first day of the month you applied. You may be eligible for up to 3 prior months of Medicaid coverage.
- Cash On the date HSD approves your application or the 30th day from the date of application, whichever is earlier
- Energy/LIHEAP On the date HSD verifies your account with your energy provider

#### (d) How will I get my benefits?

- Medicaid A Medicaid card will be mailed to you by your managed care organization (MCO) within 20 days of approval. If you do not have an MCO, then HSD will mail you a card. Your doctor can look up your Medicaid before you receive a card in the mail. You can receive covered services as soon as you are approved. Call your MCO to find out about covered services. If you do not have an MCO, call HSD at 1-800-283-4465
- Energy/LIHEAP Your payment will be sent directly to your energy provider 7-days from the date HSD verifies your account information with your energy provider. For a shut-off/disconnect crisis, HSD will call your energy provider to help you avoid shut-off.
- SNAP/Food and Cash HSD uses an electronic debit card system called EBT to give you your cash and SNAP/food assistance benefits. If you have never had an EBT card, an EBT card will be mailed to your address in one working day after the date you apply and after your application is registered on the computer. If your EBT card is delayed, you may request a card from your local ISD office. You may call EBT Customer Service 24 hours 7- days/week at 1-800-843-8303 to order a replacement or activate your EBT card.

Each month your cash benefit will be deposited in your EBT account on the first day of the month. Your SNAP/food benefits will be deposited in your EBT account on the day of the month in the box below that lists the last two digits of the head of household's social security number.

**Combined Schedule:** If you have applied for SNAP/Food assistance after the 15<sup>th</sup> day of any month and are approved for expedited assistance, you will receive your benefits according to the schedule below.

- You will receive your 1<sup>st</sup> and 2nd month's benefits the day after your case is approved.
- You will receive your 3<sup>rd</sup> month's benefits on the 1st day of the month.
- You will receive your 4<sup>th</sup> month's benefits within the first 10 days of the month, depending on the last two digits of your SSN.

You will receive your 5th month's benefits within the first 20 days of the month, depending on the last two digits of your SSN. This will be your regular day of the month to receive your future SNAP/Food Stamp benefit.

		S	NAP	/Food	d Ass	sistar	nce C	comp	resse	ed St	agge	red Is	ssuar	nce S	chec	lule			
Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SS N
	11		01		12		02		13		03		14		04		15		05
	31		21		32		22		33		23		34		24		35		25
	51		41		52		42		53		43		54		44		55		45
	71		61		72		62		73		63		74		64		75		65
1	91	2	81	3	92	4	82	5	93	6	83	7	94	8	84	9	95	10	85
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	36		26		37		27		38		28		39		29		30		20
	56		46		57		47		58		48		59		49		50		40
	76		66		77		67		78		68		79		69		70		60

96	86	97	87	98	88	99	89	90	80

				SN/	AP/Fo	ood A	ssis	tanco	e Sta	ggere	ed Iss	suan	ce Sc	hedu	ıle				
Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SSN	Day	SS N
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	71 91	2	61 81	J	72 92	4	42 62 82	J	73 93	O	43 63 83	1	54 74 94	0	64 84	3	75 95	10	45 65 85
	16		06		17		07		18		08		19		09		10		00
11	36 56 76 96	12	26 46 66 86	13	37 57 77 97	14	27 47 67 87	15	38 58 78 98	16	28 48 68 88	17	39 59 79 99	18	29 49 69 89	19	30 50 70 90	20	20 40 60 80

(e) How long can I get benefits before I have to renew them?

- SNAP/food Up to 12 months is typical or 24 months for elderly/disabled households with stable unearned income such as Social Security
- Medicaid Your Medicaid will be approved for 12 months. You should report any changes that could affect your eligibility within 10 days; see below.
- **Cash** Up to 12 months at a time is typical. Adults age 18 and over can receive TANF benefits for no more than 60 months during their lifetime, unless they qualify for a hardship extension after they reach the limit. A child living with a parent who is ineligible due to the time limit is ineligible for TANF as a child. The 60-month limit does not apply to cases where the children qualify for TANF and the parent is ineligible for a reason other than the 60-month limit, such as receipt of SSI or an unqualified immigrant status. The 60-month limit does not apply to medical or SNAP assistance.

(f) Do I have to report changes? Always report address changes within 10 calendar days for all types of assistance programs.

SNAP/food and Cash - Changes in household members, monthly household costs, income/job and resources:

Report these types of changes within 10 calendar days from the date the change happened only if:

- 1. the change(s) will cause your case to close;
- 2. the change(s) will cause your benefits to increase;

Other important changes that you need to tell us about:

- · Change of the address where you get your mail. We want to make sure your mail will reach you.
- Changes to household size (if anyone moves in or out of your home)
- · Change of residency (if you or anyone in your household moves out of New Mexico).
- · Changes to monthly household expenses...
- Changes to resources (such as bank accounts, property and life insurance).
- You should report changes at any time during your certification period that might increase the amount of your benefits (like the birth of a child or losing income).
- o Semi-Annual Reporting: Most households will be mailed a semi-annual report where all changes must be reported and given to ISD.
- o Annual Reporting: Households that get fixed income like Social Security will be mailed an annual report where all changes must be reported and sent to the ISD office.
- Regular Reporting: There are few households that have to report changes as they happen. These households must report all changes within 10 calendar days from the date the change happened.
- Medicaid Medicaid recipients are required to report certain changes that might affect their eligibility to ISD within 10 days from the date the change happened. Changes you should report include the following:
  - 1. <u>Living arrangements or change of address:</u> Report any change in where an eligible recipient lives or gets mail.

- 2. <u>Household size:</u> Report any change in the household size, including the death of an individual who is included in the household and/or any pregnancies of household members.
- 3. Enumeration: Report any new social security number of individuals receiving Medicaid benefits in the household, including any newborn receiving Medicaid.
- 4. Income: Report any increase or decrease in the amount of income. For some categories of Medicaid, such as children and pregnant women, changes in income do not affect eligibility until the renewal date.
- 5. <u>Resources:</u> Reporting changes in what you own (such as property or money in the bank) is only required for Institutional Care, Waiver, Working Disabled Individuals, and Supplemental Security Income (SSI) Extension Medicaid.

#### (g) Will I have to participate in the New Mexico Works Program?

Cash – Yes, all adults getting TANF cash assistance participate in the New Mexico Works Program. You will be contacted by the New Mexico Works (NMW) service provider. When you do not complete or report your work activity, you can lose some and eventually all of your cash assistance. This is called a sanction. The first time, we will want to talk with youtotry and correct the sanction before it happens; this is called conciliation. A sanction will reduce your benefits in the following three ways: 1<sup>st</sup> Sanction-25% cash reduction; 2<sup>nd</sup> – 50% cash reduction; and the 3<sup>rd</sup> – Case Closure. When you meet any of the following situations, you may be able to receive different work activities or less hours if any of the following apply to you:

Single Parent Caring for a Child under 12 Months Old – 1 lifetime limit	Temporary Personal Situations – Up to 30 days
Age 60 or Older	<ul> <li>Disabled</li> </ul>
<ul> <li>Pregnant in Third Trimester or Six weeks post-partum</li> </ul>	Caring for an III or Incapacitated Household Member
<ul> <li>Single Parent caring for a Child under 6 years old (no childcare)</li> </ul>	<ul> <li>Domestic Violence (Family Violence Option)</li> </ul>
<ul> <li>Impaired, temporarily or permanently, as determined by IRU</li> </ul>	<ul> <li>Good cause for the need of Limited Work Participation status</li> </ul>

#### (h)What other help is available?

• By accessing the link below, you will find resource listings available throughout New Mexico. You will find the resource listings by county. https://www.hsd.state.nm.us/lookingforassistance/field\_offices\_1/

#### **10. Important Information About Your EBT Card**

#### (a) <u>First EBT Card</u>

If this is your first SNAP/Food or Cash assistance case with the New Mexico Human Services Department, your EBT card will be mailed to you on the first working day after your application is entered into the ISD computer system by the local ISD office.

You should receive your EBT card within 7 days of applying. If 7 days have passed, and you have not received your card, please contact the EBT Help Desk at 1-800-283-4465 so arrangements can be made for you to pick up a card at the local county ISD office.

You must activate your card when you get it. You need to get a Personal Identification Number (PIN) from our EBT contractor. To activate your card and get a PIN, please call 1-800-843-830324 hours a day or 1-800-283-4465, Monday-Friday, 8:00 am to 5:00 pm. If you have any questions regarding the EBT card procedure, please call 1-800-283-4465.

# Important: If you have an EBT card and you order a new one, your old card will be deactivated. You will have to wait for your new card to arrive in the mail before you can access your benefits. When ordering a new card your PIN number will not change. You can change your PIN when your new card arrives by calling the EBT contractor at 1-800-843-8303.

#### (b) <u>I have an EBT Card that I know works.</u>

If you have received SNAP/Food or Cash Assistance in the past and know that your EBT card works, please let ISD know that you do not need a new card. You will be able to access your benefits once your case is approved.

If you only forgot your PIN number, but your card still works, please call 1-800-843-8303 - 24 hours a day or 1-800-283-4465, Monday-Friday, 8:00am to 5:00pm, to get a new PIN. If you have any questions regarding the EBT card procedure, please call 1-800-283-4465.

#### (c) <u>My EBT Card does notwork.</u>

If you have received SNAP/Food or Cash assistance in the past and your EBT card does not work, please call the EBT contractor Service Desk at 1-800-843-8303 or 1-800-283-4465. Your new EBT card will be mailed to you on the first working day after you request one from the EBT contractor Customer Service Desk.

You should receive your EBT card within 7 days of date of applying. If 7 days have passed, and you have not received your card, please contact the EBT Help Desk at 1-800-283-4465 so arrangements can be made for you to pick up a card at the local county ISD office.

You must activate your card when you get it. You need to get a Personal Identification Number (PIN) from our EBT contractor. To activate your card and get a PIN, please call 1-800-843-8303-24 hours a day or 1-800-283-4465, Monday-Friday, 8:00 amto 5:00 pm. If you have any questions regarding the EBT card procedure, please call 1-800-283-4465.

#### (d) <u>I lost my card.</u>

If you have received SNAP/Food or Cash assistance in the past and your EBT card does not work, please call the EBT contractor Service Desk at 1-800-843-8303 or 1-800-283-4465. Your new EBT card will be mailed to you on the first working day after you request one from the EBT contractor Customer Service Desk.

You should receive your EBT card within 7 days of date of applying. If 7 days have passed, and you have not received your card, please contact the EBT Help Desk at 1-800-283-4465 so arrangements can be made for you to pick up a card at the local county ISD office.

You must activate your card when you get it. You need to get a Personal Identification Number (PIN) from the EBT contractor. To activate your card and get a PIN, please call 1-800-843-8303-24 hours a day or 1-800-283-4465, Monday-Friday, 8:00 am to 5:00 pm. If you have any questions regarding the EBT card procedure, please call 1-800-283-4465.

#### **11. Penalties for SNAP/Food Assistance Violations**

You must not give false information or hide information to get SNAP/food assistance, including EBT cards. You must not trade or sell your EBT card or your PIN. You must not allow a retailer to debit your EBT account in exchange for cash. You must not change EBT cards to get SNAP/food assistance you are not eligible to receive. Do not use, or have in your possession, an EBT card that is not yours and do not lets ome one else use your card. You must not use your SNAP/food assistance be nefits to buy non-food items, such as alcohol, tobacco or paper products. You must not use someone else's EBT card for your household. You must not use your SNAP/food assistance benefits to <u>pay credit accounts</u>.

Anyone intentionally breaking any of these rules could be barred from receiving SNAP/food assistance for 12 months (1st violation); barred for 24 months (2nd violation); barred permanently (3rd violation); subject to \$250,000 fine, imprisoned up to 20 years, or both; suspended for an additional 18 months. Anyone intentionally breaking these rules could also be prosecuted under other federal and state laws containing criminal penalties.

Anyone who intentionally gives false information or hides information about identity or residence to get SNAP/food assistance in more than one household at the same time could be barred for 10 years.

Anyone convicted of trading SNAP/food assistance for a controlled substance could be barred from receiving SNAP/food assistance for 24 months (1st violation) and barred permanently (2nd violation).

Anyone convicted for buying or selling SNAP/food assistance of \$500 or more after September 22, 1996 shall be permanently ineligible to participate in the Program. (Any violation).

Anyone convicted for trading SNAP/food assistance for firearms, ammunition, or explosives will be permanently ineligible to participate in the Program (Any violation).

### **12. Fair Hearing Rights**

Your Right to a Hearing - You can ask for a hearing if you do not agree with a decision HSD has made regarding your application/benefits. A hearing will give you a chance to explain why you do not agree. Any time you disagree with a decision taken on your case, you have the right to request a fair hearing with an official who is required by law to review the facts of every case in a fair and objective manner and give you a chance to explain why you do not agree.

#### In what situations can you ask for a fair hearing?

- You apply for benefits and are denied, or
- You disagree with a decision on your case, or
- You believe your benefits were not calculated correctly, or
- A change was made that you do not agree with.

#### By when must you ask for a fair hearing?

You have 90 days from the date of notice to ask for a hearing. If you ask for a hearing within 13 days from the date of this notice, you will continue to get the same amount of benefits you received before we took the action in this notice. You will continue to get these benefits until the Department decides your case, unless another change is made to your case. Changes in benefits may be made after you have asked for a hearing if the reason for the change is not the same as the reason for the hearing. If you lose the hearing, you may have to pay back any

benefits you received while the Department decided your case. You do not have a right to a fair hearing if the Department's decision which you are challenging was the result of a Federal or State mass change. (Revised 7/15/14)

#### How do you request a fair hearing?

- Complete and return the bottom of a notice, or
- Write or call your local HSD office, or Customer Service Center at 1-800-283-4465
- Write the Department's Fair Hearing's Bureau at HSD, P.O. Box 2348, Santa Fe, N.M. 87504-2348, or by calling 505-476-6213.
- If you disagree with a decision by the New Mexico Health Insurance Exchange (NMHIX), you may appeal the action by contacting the NMHIX at 1-800-31802596 and inform the NMHIX that you believe their action should be reconsidered. You may authorize someone else to represent you in the appeals process.
- After you ask for a fair hearing, HSD or the NMHIX willsend you a letter telling you the date, time and place where your hearing will be held. HSD hearings are usually at the ISD office. The hearing will be conducted by a hearing officer from the HSD Fair Hearings Bureau or the NMHIX. Prior to the hearing, you or your representative can look at your case record and any proof that will be used to decide your case. You will tell why you believe the HSD or NMHIX decision to be wrong. You may bring witnesses and present proof. You may question the county office or the NMHIX about the action taken and the proof presented. You may represent yourself or you may be represented by a friend, household member or an attorney. For information on where you can get free legal help, call 1-833-LGL-HELP (1-833-545-4357).
- After the hearing, the hearing officer will make a report. The HSD Division Director or the NMHIX Director will decide whether the action was right or wrong. After your case has been decided, you will be sent a letter telling you about the decision and why the decision was made. (Revised 8/30/17)

# **Employer Coverage Form**

You don't need to answer these questions unless someone in the household is eligible for health coverage from a job, even if they don't accept the coverage. Attach a copy of this page for each job that offers coverage.

#### Failure to complete this form will <u>not</u> delay your application for other benefits like food assistance, cash assistance or Medicaid.

The New Mexico Health Insurance Marketplace (NMHIX) application asks questions about any health coverage available through a current job (even if it's from another person's job, like a parent or spouse) to figure out if you might be able to get help paying for health insurance. Use this form to get the information you need from the employer who offers health coverage. The NMHIX will verify this information, so it's important to be accurate. If you have more than one job that offers health coverage, use a separate form for each employer.

## **Employee Information**

The employee needs to fill out this section. Write down the employee's information then you may request the information below from the employer.

Employee Name (First, Middle, Last)		Employee Social Security Number					
Employer Information:							
Ask the employer for this information.		r					
Employer name		Employer Identifica	ation Number (EIN)				
Employer Address		Employer Phone N () –	lumber				
City		State	Zip code				
Who can we contact about employee health coverage at this jo	b?						
Name:Phone:	Email:						
Tell us about the health plan offered by this emplo	ver.						
This employee isn't eligible for coverage under this employe	r's plan.						
The employee is eligible for coverage under this employer's plan on_	(Star	t Date).					
List the names of anyone else who is eligible for coverage from	this job:						
What's the name of the lowest cost self-only health plan this employe standard" set by the Affordable Care Act.) Name:	, , ,		hat meet the "minimum value —				
No plans meet the "minimum value standard"							

How much would the employee have to pay in premiums for that plan?
\$How Often? 🗅 Weekly 🗅 Every 2 weeks 🗅 Twice a month 🗅 Monthly 🗅 Yearly 🗅 Other
What change, if any, will the employer make for the new plan year?
<ul> <li>No change.</li> <li>Employer won't offer health coverage.</li> <li>Employer will start offering health coverage to employees or change the premium for the lowest-cost plan that meets the minimum value standard.</li> </ul>
Date of change, if applicable:

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				Protected: See Privacy Notice*							
PER	SONAL INFORMATION	1			1		This information <u>no</u> t to be copied.				
1	NAME: Last	or Initial	Gender	Birth Date	/ Number						
2	PHYSICAL STREET	ADDRESS WHE		NOW , Unit, or Lot #		City				Zip	
3	ADDRESS WHERE Y	OU GET YOUR	MAIL (If diffe	rent from a	above)						
	Mailing Address		City			Zip					
4	If you are changing your name registered? Last, First, Middle	on this application, unde	r what full name were	e you previously	5 ⊧	-Mail Address (*o	ptional)				
POL	ITICAL PARTY		DAYTI	ME TELEPI	HONE NUME	BER (option	al)	POLL	WORKE	R	
6	NOTE: You must name a F major political party to vote in primary elections.	Party If you choose NO PARTY, check this bo;	. 7		telephon	County Clerk make th e number public on purposes?		Would yo as an ele O precinct y		YES	
8	hereby authorize you to cancel my p egistration in the following county ar		nship		County				Sta	ate	
9	Please answer the follow	ving questions:		ATTESTA	TION OF Q	JALIFICAT	ION				
	Are you a citizen of the United Will you be 18 years of age on o the next general election? If you checked "NO" to any of the this form. If you have been convicted of a or supervised probation do not c	r before he questions above, do felony and are currently		the right to vote b of age; and, if I ha the entirety of a cancellation of an is correct.	t I am a citizen of the Ur y a court of law by reas we been convicted of a sentence or have beer y prior registration to vo IGN YOUR FU	son of mental incapad felony, I have comple n granted a pardon b ote in the jurisdiction o	ity; that I am, or ted all condition by the governor. of my prior reside	will be at the time on s of parole and supe . I further swear/affir ence; and that all info	of next election, prvised probation rm that I am au prmation I have	18 years n, servec thorizing providec	
	-		' <u>'S DATE</u> Day Year	י 📑 —					——		
1			/ VRA ID #						-		
	Name of agent who assisted you form	°									
Acc	epted for filing in County Registration Rec		WRITE IN SHADED	AREAS FOR OFFI	CIAL USE ONLY	PCT. MUN.	PRC DIST.	REP DIST. SEN. DIST	SCHOOL	C.C.	
	County Clerk COUNTY Clerk DER TO PROCESS YOURCE MUST COMPLETE THIS AP	RTIFICATE OF REGIS	Clerk TRATION		OUWILL RECEIN		TION BY MA	ILOFYOURRE	EGISTRATI	ON	

## **\*PRIVACY NOTICE**

Your Social Security number and date of birth are required to register to vote. Pursuant to New Mexicolaw, the secretary of state, countyclerk or any other registration official agent may not release to the public a voter's social security number or date of birth. A person who unlawfully copies, conveys, or uses information from a certificate of registration is guilty of a fourth degree felony. See NMSA, 1978 § 1-4-5 and NMSA, 1978, 1-4-5.4.

Per NMSA 1978 § 1-5-14(D) voter files provided to the public shall not include email address.

#### USE THIS AREA ONLY IF YOU LIVE AT A RESIDENCE WITH NO PHYSICAL ADDRESS

If the address where you live ("Physical Address") is one of the following:	
■ a rural address ■ a non-street address ■ a non-traditional place	МАР
In the space provided to the right, you must draw a map of where you live in relation to local landmarks, such as roads, schools, churches, stores, etc. This will help your county clerk to determine your correct voting precinct.	
<ul> <li>Also, in the space below "RURAL ADDRESS DESCRIPTION", please describe the following:         <ol> <li>the actual number of the state or county road on which your residence is located, and on which side of the road it sits (east, west, north, south);</li> <li>the number of the nearest state roads that cross your road (in both directions from either side of your home), or the names of the identifiablelandmarks;</li> <li>the distance and direction you would travel from home to reach these roads;</li> <li>the distance you would travel to reach your nome if you live on a private road that is an extension of a public road (please note at which end of the public road your road begins east, west, north or south).</li> <li>EXAMPLE RD 678, north side, 1 mile east of RD 615</li></ol></li></ul>	
RD 73, west side, 1 mile north of Smith's store and 4 miles south of RD 698         5.       any county issued rural address assigned to your physical residence where you live now: <u>EXAMPLE</u> 3251 CR W Grady, NM 88120         This address may also be used in Block 2"PHYSICAL ADDRESS WHERE YOU LIVE NOW" on the reverse of this form.         RURAL ADDRESS DESCRIPTION ALL VOTER REGISTRATION FORMS MUST INCLUDE A         MAILING ADDRESS IN BOX 2 OR BOX 3 ON THE REVERSE OF THIS FORM.	N W + E S

SP&G-1 (2015)



If you, or someone you are helping, have questions about applying for assistance or need help applying, you have a right to get information and help in your language at no cost. To speak with an interpreter, call (800) 283-4465 {language specific extension.}

اگر شما یا فردی که به او کمک می کنید، درباره ارائه درخواست کمک پرسشی دارید یا برای درخواست دادن به کمک نیاز دارید، می توانید به طور رایگان اطلاعات و کمک هایی را به زبان خود دریافت کنید. برای صحبت با یک مترجم شفاهی، با شماره فریاد 283-4465 (800) تماس بگیرید و برای فارسی عدد 5 و سپس 7 را فشار دهید.
본인 또는 도움을 주는 사람이 지원 신청에 대한 질문이 있거나 신청과 관련하여 도움이 필요한 경우, 귀하는 무료로 모국어를 통해 정보와 도움을 받을 수 있는 권리가 있습니다. 통역사와 대화하려면(800) 283-4465으로 전화하시고, 한국어는 5, 8번을 눌러주십시오. หากท่านหรือคนที่ท่านกำลังช่วยเหลือมีค่าถามเกี่ยวกับ
การสมัครขอความช่วยเหลือหรือต้องการความช่วยเหลือ ในการสมัคร ท่านมีสิทธิ์ที่จะได้รับข้อมูลและความช่วยเหลือเป็นภาษ าของท่านโดยไม่มีค่าใช้จ่าย หากต้องการคุยกับล่าม โทร (800) 283-4465 ภาษาไทย กด 5 แล้วก็ 9 แล้วก็ 7
あなた、またはあなたがサポートしている方 が、支援の申請について質問がある場合、また は申請のサポートが必要な場合は、ご自身の母 国語による情報とサポートを無料で受ける権利 があります。通訳をご希望の場合は、(800) 283-4465にご連絡ください。日本語は「5」を押 してから「6」を押してください。
Si vous, ou quelqu'un que vous aidez, avez des questions concernant la demande d'aide ou avez besoin d'aide pour faire une demande, vous avez le droit d'obtenir gratuitement des informations et de l'aide dans votre langue. Pour parler à un interprète, appelez le (800) 283-4465 français, appuyez sur 5, puis 9, puis 5.
Если у вас или у того, кому вы помогаете, есть вопросы о подаче заявления на получение помощи или вам нужна помощь в подаче заявления, вы имеете право получить информацию и помощь на вашем языке бесплатно. Чтобы поговорить с переводчиком, позвоните по номеру (800) 283-

	4465 на русском языке, нажмите 5, затем 9, затем 3.
ذا كانت لديك، أو لدى أي شخص تساعده، أسئلة حول تقديم طلب للحصول على المساعدة أو كنت بحاجة إلى مساعدة في تقديم طلب، فيحق لك الحصول على المعلومات والمساعدة بلغتك دون أية تكلفة. للتحدث إلى مترجم شفهي للغة العربية، اتصل على الرقم 4465-283 (800)، اضغط على الرقم 5، ثم الرقم 2. أكر شما يا شخص كه به او كمك مىكنيد، درباره تقاضاى مساعدت سؤالات داريد يا براى تقاضانامه به مساعدت ضرورت داريد، حق داريد بدون كدام مصرف معلومات و مساعدت را به لسان خود را دريافت كنيد. براى صحبت با ترجمان، با (800)	كه تاسو، يا هغه څوک چې تاسو ورسره مرسته كوۍ د مرستې لپاره د خواست كولو په اړه پوښتنې ولرۍ يا خواست كولو لپاره د مرستې اړتيا ولرۍ، تاسو حق لرۍ معلومات او مرسته پخپله ژبه كې په وړيا توګه (پرته د كوم لګښت) تر لاسه كړۍ. د يو ترجمان (ژباړونكي) سره د خبرو كولو لپاره، ترجمان (ژباړونكي) سره د خبرو كولو لپاره، ترو كول لپاره، تره كول لپاره، ترو كول
سپس 5 را فشار دهید.	ແລະການຊ່ວຍເຫຼື້ອເປັນພາສາຂອງທ່ານໂດຍບໍ່ເສັຍຄ່າ. ເພື່ອລົມກັບລ່າມພາສາ, ໂທ (800) 283-4465 ພາສາລາວ, ກົດ 5, ຈາກນັ້ນ 9, ແລ້ວ 1.
જો તમને, અથવા તમે મદદરૂપ થતા હો તે વ્યક્તિને, સહ્રાયતા માટે અરજી કરવા વિશે પ્રશ્નો હોય અથવા અરજી કરવામાં મદદ જોઇતી હોય તો, તમને કોઈ ખર્ચ વગર માહિતી મેળવવાનો અને તમારી ભાષામાં મદદ મેળવવાનો અધિકાર છે. ગુજરાતી દુભાષિયા સાથે વાત કરવા, (800) 283-4465 નંબર પર કૉલ કરો, 5 દબાવો, પછી 9, પછી 2 દબાવો. T'áá ni ádá, éí doodago, ťáá háida bíká anilyeedígí	आप, या आपकी सहायता करने वाला कोई व्यक्ति, सहायता के लिए आवेदन करने के बारे में प्रश्न हैं या आवेदन करने में सहायता की आवश्यकता है, तो आपको बिना किसी शुल्क के अपनी भाषा में जानकारी और सहायता प्राप्त करने का अधिकार है। दुभाषिए से बात करने के लिए, (800) 283-4465 हिंदी पर कॉल करें, 5 दबाएं, फिर 9, फिर 6 दबाएं।

T'áá ni ádá, él doodago, t'áá háida bíká anilyeedígií, naaltsoos hadilnéehgi bína'ídíkid hólóogo da él doodai' ła' níká adoolwołígií ylíníkeedgo, ná bá haz'á dóó t'áá jlík'eh t'áá Dinék'ehjí nił náhane'go bíighah. Atxa' halne'í bił ahił hodíilnihgo él, kojį' hodiilnih (800) 283-4465, ashdla' (5) bił yaa adidiilchił, áádóó bik'ijį' táá' (3) nááná.