

Interim Policy & Procedure Memorandum

ISD-IPP 16-04

TO: ISD Employees
FROM:  Marilyn Martinez, Director, Income Support Division
RE: Intuit (Turbo Tax) Benefit Assist Program
DATE: June 1, 2016

This Interim Policy and Procedure Memorandum (IPP) rescinds IPP 15-05 previously issued on May 6, 2015, and is written to notify the discontinuance of the Benefit Assist Program with Intuit (Turbo Tax), effective May 2, 2016.

The program was designed to assist low-income households that filed their taxes with Turbo Tax, by giving applicants the option to file for SNAP benefits when prompted during the running of the program. Intuit made the decision to discontinue the program, therefore, applications for benefits will no longer be sent through the Intuit Benefit Assist Program.

Please notify applicants who inquire of this program, that it will no longer be available for use effective May 2, 2016. Applicants should be encouraged to continue to file either electronically, via fax, mail, utilizing the field office drop box or through the ISD field office in person.

This IPP has been posted to the forms drive: \\disfasv025\ISDForms

If you have questions regarding this IPP, please contact Rebecca Larranaga at (505)827-7254 or by e-mail at Rebecca.Larranaga@state.nm.us.