

INDEX

8.305.17 **VALUE ADDED SERVICES**

8.305.17.1 ISSUING AGENCY1

8.305.17.2 SCOPE1

8.305.17.3 STATUTORY AUTHORITY1

8.305.17.4 DURATION1

8.305.17.5 EFFECTIVE DATE1

8.305.17.6 OBJECTIVE1

8.305.17.7 DEFINITIONS1

8.305.17.8 MISSION STATEMENT1

8.305.17.9 VALUE ADDED SERVICES1

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TITLE 8 SOCIAL SERVICES
CHAPTER 305 MEDICAID MANAGED CARE
PART 17 VALUE ADDED SERVICES

8.305.17.1 ISSUING AGENCY: Human Services Department
[8.305.17.1 NMAC - N, 7-1-07]

8.305.17.2 SCOPE: This rule applies to the general public.
[8.305.17.2 NMAC - N, 7-1-07]

8.305.17.3 STATUTORY AUTHORITY: The New Mexico medicaid program is administered pursuant to regulations promulgated by the federal department of health and human services under Title XIX of the Social Security Act, as amended and by the state human services department pursuant to state statute. See NMSA 1978 Section 27-2-12 et. seq.
[8.305.17.3 NMAC - N, 7-1-07]

8.305.17.4 DURATION: Permanent
[8.305.17.4 NMAC - N, 7-1-07]

8.305.17.5 EFFECTIVE DATE: July 1, 2007, unless a later date is cited at the end of a section.
[8.305.17.5 NMAC - N, 7-1-07]

8.305.17.6 OBJECTIVE: The objective of these regulations is to provide policies for the service portion of the New Mexico medicaid managed care program.
[8.305.17.6 NMAC - N, 7-1-07]

8.305.17.7 DEFINITIONS: See 8.305.1.7 NMAC.
[8.305.17.7 NMAC - N, 7-1-07]

8.305.17.8 MISSION STATEMENT: The mission of the medical assistance division is to reduce the impact of poverty on people living in New Mexico and to assure low income and disabled individuals in New Mexico equal participation in the life of their communities.
[8.305.17.8 NMAC - N, 7-1-07; A, 7-1-09]

8.305.17.9 VALUE ADDED SERVICES: The MCO/SE shall offer members value added services. The cost of these services cannot be included when HSD determines the payment rates. Value added services are not included in the managed care medicaid benefit package. Value added services shall not be construed as medicaid funded services, benefits, or entitlements under the NM Public Assistance Act. Value added services shall be approved by and reported to HSD. The MCO/SE shall work with HSD to identify codes to be used for value added services. Value added services shall be direct services, not administrative in nature unless approved by HSD. Since value added services are not medicaid funded services, there is no appeal or fair hearing rights for the members regarding these services. A denial of a value added service will not be considered an action. The MCO/SE shall send the member a notification letter if the value added service is not approved.

- A. **Potential value added services (MCO only):** The following are suggested value added services:
- (1) anticipatory guidance provided as a part of the normal course of office visits or a health education program, including behavioral health;
 - (2) child birth education, parenting skills classes;
 - (3) child abuse and neglect prevention programs;
 - (4) stress control programs;
 - (5) car seats for infants and children;
 - (6) culturally-traditional indigenous healers and treatments;
 - (7) smoking cessation programs;
 - (8) weight loss and nutrition programs;
 - (9) violence prevention services;
 - (10) substance abuse prevention and treatment, beyond the benefit package; and
 - (11) respite care for care givers.

B. **Potential value added services (SE only):** The SE shall strategically determine a continuum of services, identify value added services needs and work with HSD to develop value added services. Value added services should promote evidence based practices that support recovery and resiliency.

C. **Member specific value added services:** Other services may be made available to members based on the MCO/SE's discretion. Eligibility for value added services may be based upon a set of assessment criteria to be employed by the MCO/SE.

[8.305.17.9 NMAC - N, 7-1-07; A, 7-1-08; A, 7-1-09]