



New Mexico Human Services Department

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INTERDEPARTMENTAL MEMORANDUM

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TO: ISD AND MAD STAFF

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THROUGH: ROY BURT, BUREAU CHIEF, CLIENT SERVICES BUREAU

BY: JILL BOWLES, MANAGEMENT ANALYST, CLIENT SERVICES BUREAU

SUBJECT: HTPQ/SVES UPDATE, CITIZENSHIP VERIFICATION

The Medical Assistance Division has implemented changes to the Application Wire Third Party Query (HTPQ) / State Verification and Exchange System (SVES). As you may have already experienced, the HTPQ screen was updated effective, April 22, 2011. The HTPQ has been updated to automatically select all query types, which was not allowed previously, unless you selected each type individually. The following queries will be returned with just one request: SSN, Citizenship, Title II (Medicare/Medicaid), Title XVI (OSADI/SSI), 40 Quarters (Employment).

The HTPQ/SVES update should now be used as the primary source for verification of citizenship and identity for Medicaid. An HTPQ/SVES query will result in the following two responses:

1. "Citizenship allegation consistent with SSA data"; or
2. "Citizenship allegation is NOT consistent with SSA data"

An inquiry with the first response is acceptable as verification of both citizenship and identity. The second response means that citizenship and identity was not verified.

Any cases currently pending verification of citizenship or identity should be checked against HTPQ/SVES.

