

### Letter of Direction #43

**Date:** August 20, 2020

**To:** Centennial Care 2.0 Managed Care Organizations

**From:** Nicole Comeaux, Director, Medical Assistance Division

**Subject:** Community Benefit Reconciliation - Removal from CC 2.0 Contract

**Title:** Community Benefit Reconciliation

The purpose of this Letter of Direction (LOD) is to notify the Centennial Care 2.0 Managed Care Organizations (MCOs) of the removal of the Community Benefit Reconciliation as referenced in Centennial Care Contract Section 6.10.

#### 6.10 Community Benefit Reconciliation

6.10.1 HSD shall review services for Members determined by the CONTRACTOR to need the Community Benefit. If a Member does not utilize Community Benefit services within ninety (90) Calendar Days of the effective date of the Setting of Care (SOC), HSD will recoup the Capitation Payment from the CONTRACTOR for the months in which Community Benefit services were not received. The ninety (90) Calendar Day period begins on the effective date of the SOC.

The Community Benefit Reconciliation process has been in the Centennial Care Contract since its inception. HSD has continually monitored Community Benefit utilization to determine if the reconciliation was necessary and appropriate for the program. After thorough review HSD has decided that the reconciliation process should be removed from the contract. The removal of the contract language is effective to the start of the Centennial Care 2.0.

It is HSD's intent to remove this requirement in Section 6.10 in a future contract amendment. This LOD will sunset upon inclusion in the Medicaid Managed Care Services Agreement.