



Monthly Statistical Report

September 2020

There were 883,657 individuals that received Medicaid in September 2020, a 6.83% increase from one year ago. The count of Medicaid recipients has increased by 6,550, or 0.75%, since last month.

The SNAP caseload in September 2020 was 225,950, a 0.88% increase from one year ago. The SNAP caseload has decreased by 23,758 cases, or 9.51%, since last month.

The TANF caseload was 11,425 in September 2020 an increase of 7.59% from September 2019. The TANF caseload had 732 fewer cases compared to August 2020, a decrease of 6.0%.

The caseload for General Assistance was 2,148 in September 2020, a decrease of 10.87% from one year ago and a decrease of 187 cases from last month.

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Regions are reported as follows:

Region 1		
Catron	San Juan	Valencia
Cibola	Sierra	
McKinley	Socorro	
Region 2		
Colfax	Mora	Santa Fe
De Baca	Quay	Taos
Guadalupe	Rio Arriba	Union
Harding	Sandoval	
Los Alamos	San Miguel	
Region 3		
Bernalillo	Torrance	
Region 4		
Chaves	Eddy	Lincoln
Curry	Lea	Roosevelt
Region 5		
Dona Ana	Hidalgo	Otero
Grant	Luna	

The Mission of the Human Services Department

To transform lives. Working with our partners, we design and deliver innovative, high quality health and human services that improve the security and promote independence for New Mexicans in their communities.

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<http://www.hsd.state.nm.us/monthly-statistical-reports.aspx>

Program Summary for September 2020

SNAP, TANF and GA-Unrelated Child Program interviews are waived. Recertification periods are automatically extended for households with an Interim Review due in March and April for 6 months to the month recertification due. SNAP expenditures and cases include Emergency Allotments. SNAP Emergency Allotments and Pandemic EBT can be found at the end of this report.

			Percent Change		
	Sep-19	Aug-20	Sep-20	Sep-19- Sep-20	Aug-20- Sep-20
Expenditures¹	\$497,139,138	\$574,472,373	\$540,045,948	8.6%	-6.0%
Cases²	494,831	528,715	532,624	7.64%	0.74%
Expenditures/Case	\$1,005	\$1,087	\$1,014	0.9%	-6.7%
Recipients³	827,172	877,107	883,657	6.83%	0.75%
<i>Adults</i>	470,496	506,734	511,715	8.76%	0.98%
<i>Children</i>	356,676	370,373	371,942	4.28%	0.42%
Recipients /Case	1.67	1.66	1.66	-0.60%	0.00%
Cases Processed⁴	9,271	8,530	7,987	-13.85%	-6.37%
<i>Approvals⁴</i>	6,672	6,141	5,478	-17.90%	-10.80%

			Percent Change		
	Sep-19	Aug-20	Sep-20	Sep-19- Sep-20	Aug-20- Sep-20
Expenditures⁵	\$53,097,420	\$85,751,942	\$85,133,248	60.33%	-0.72%
Cases⁶	223,982	249,708	225,950	0.88%	-9.51%
Expenditures/Case	\$237	\$343	\$377	59.07%	9.91%
Recipients⁷	450,747	493,242	491,111	8.95%	-0.43%
<i>Adults</i>	263,813	294,949	292,850	11.01%	-0.71%
<i>Children</i>	186,934	198,293	198,261	6.06%	-0.02%
Recipients /Case	2.01	1.98	2.17	7.96%	9.60%
Cases Processed⁴	16,195	19,060	17,945	10.81%	-5.85%
<i>Approvals⁴</i>	12,962	13,421	12,315	-4.99%	-8.24%

			Percent Change		
	Sep-19	Aug-20	Sep-20	Sep-19- Sep-20	Aug-20- Sep-20
Expenditures⁵	\$4,045,783	\$6,151,961	\$4,634,685	14.56%	-24.66%
Cases⁶	13,161	14,614	13,690	4.02%	-6.32%
Expenditures/Case	\$307	\$421	\$339	10.42%	-19.48%
Recipients⁷	29,930	34,721	34,342	14.74%	-1.09%
<i>Adults</i>	9,405	11,449	11,200	19.09%	-2.17%
<i>Children</i>	20,525	23,272	23,142	12.75%	-0.56%
Recipients /Case	2.27	2.38	2.51	10.57%	5.46%
Cases Processed⁴	4,091	4,924	4,704	14.98%	-4.47%
<i>Approvals⁴</i>	1,539	1,213	1,166	-24.24%	-3.87%

			Percent Change		
	Sep-19	Aug-20	Sep-20	Sep-19- Sep-20	Aug-20- Sep-20
Expenditures⁸	\$734,480	\$752,400	\$696,480	-5.17%	-7.43%
Cases⁸	2,620	2,796	2,549	-2.71%	-8.83%
Expenditures/Case	\$280	\$269	\$273	-2.50%	1.49%
Recipients⁸	6,579	7,548	6,715	2.07%	-11.04%
<i>Adults</i>	3,477	3,798	3,343	-3.85%	-11.98%
<i>Children</i>	3,102	3,750	3,372	8.70%	-10.08%
Recipients /Case	2.51	2.70	2.63	4.78%	-2.59%
Cases Processed⁴	6,853	6,084	7,220	5.36%	18.67%
<i>Approvals⁴</i>	5,695	2,919	5,554	-2.48%	90.27%

Cash Assistance Summary for September 2020

Temporary Assistance for Needy Families (TANF)

	Sep-19	Aug-20	Sep-20	Percent Change	
				Sep-19- Sep-20	Aug-20- Sep-20
Expenditures ⁵	\$3,398,316	\$5,501,056	\$4,063,492	19.57%	-26.13%
Cases ⁶	10,619	12,157	11,425	7.59%	-6.02%
Expenditures/Case	\$320	\$453	\$356	11.25%	-21.41%
Recipients ⁷	27,257	32,051	31,869	16.92%	-0.57%
<i>Adults</i>	7,073	9,132	9,062	28.12%	-0.77%
<i>Children</i>	20,184	22,919	22,807	13.00%	-0.49%
Approvals ⁴	1,300	1,083	1,066	-18.00%	-1.57%

Education Works

	Sep-19	Aug-20	Sep-20	Percent Change	
				Sep-19- Sep-20	Aug-20- Sep-20
Expenditures ⁵	\$24,891	\$43,056	\$29,313	17.77%	-31.92%
Cases ⁶	67	86	76	13.43%	-11.63%
Expenditures/Case	\$372	\$501	\$386	3.76%	-22.95%
Recipients ⁷	182	243	217	19.23%	-10.70%
<i>Adults</i>	73	94	86	17.81%	-8.51%
<i>Children</i>	109	149	131	20.18%	-12.08%

State Supplement for Residential Care

	Sep-19	Aug-20	Sep-20	Percent Change	
				Sep-19- Sep-20	Aug-20- Sep-20
Expenditures ⁵	\$1,900	\$1,200	\$1,200	-36.84%	0.00%
Cases ⁶	19	12	11	-42.11%	-8.33%
Expenditures/Case	\$100	\$100	\$109	9.00%	9.00%
Recipients ⁷	19	11	11	-42.11%	0.00%

General Assistance (GA)

	Sep-19	Aug-20	Sep-20	Percent Change	
				Sep-19- Sep-20	Aug-20- Sep-20
Expenditures ⁵	\$609,203	\$593,719	\$524,404	-13.92%	-11.67%
Cases ⁶	2,410	2,335	2,148	-10.87%	-8.01%
Expenditures/Case	\$253	\$254	\$244	-3.56%	-3.94%
Recipients ⁷	2,425	2,390	2,213	-8.74%	-7.41%
<i>Adults</i>	2,193	2,186	2,009	-8.39%	-8.10%
<i>Children</i>	232	204	204	-12.07%	0.00%
Approvals ⁴	179	79	65	-63.69%	-17.72%

Refugee Cash (RCA)

	Sep-19	Aug-20	Sep-20	Percent Change	
				Sep-19- Sep-20	Aug-20- Sep-20
Expenditures ⁵	\$11,473	\$12,930	\$16,276	41.86%	25.88%
Cases ⁶	46	24	30	-34.78%	25.00%
Expenditures/Case	\$249	\$539	\$543	118.07%	0.74%
Recipients ⁷	47	26	32	-31.91%	23.08%

Expenditures YTD			
	SFY 2021	FFY 2020	CY 2020
Medicaid ¹	\$1,716,555,564	\$6,600,028,840	\$5,083,699,896
Supplemental Nutrition Assistance Program ⁹	\$256,370,380	\$851,561,263	\$691,767,565
Temporary Assistance for Needy Families ⁹	\$13,734,883	\$45,949,828	\$35,905,386
General Assistance ⁹	\$1,735,542	\$7,568,934	\$5,652,991
Education Work ⁹	\$110,034	\$533,085	\$451,815
LIHEAP ⁸	\$2,011,760	\$20,261,960	\$8,971,840

Average Caseload YTD			
	SFY 2021	FFY 2020	CY 2020
Medicaid ²	528,368	509,820	514,154
Supplemental Nutrition Assistance Program ⁶	242,003	233,879	237,405
Temporary Assistance for Needy Families ⁶	11,938	11,083	11,284
General Assistance ⁶	2,325	2,478	2,481
Education Work ⁶	85	109	109
LIHEAP ⁸	2,461	5,693	3,532

Demographic Profile- September 2020					
	SNAP	TANF	GA	Education Works	RCA
<i>Gender of Recipients</i> ¹⁰					
Male	223,117	13,444	1,229	78	22
Female	267,994	18,425	984	139	10
<i>Ethnicity</i> ¹⁰					
Hispanic	273,806	21,393	1,138	122	23
Non-Hispanic	217,305	10,476	1,075	95	9
<i>Race</i> ¹⁰					
Native American or Alaskan Native	83,307	2,876	213	21	0
Asian	4,292	253	14	1	0
African American or Black	13,405	1,465	88	21	8
Native Hawaiian or Pacific Islander	940	57	2	0	0
White	374,309	25,994	1,820	168	23
Unknown / Not Declared	3,521	220	22	2	0
More than One Race	11,337	1,004	54	4	1

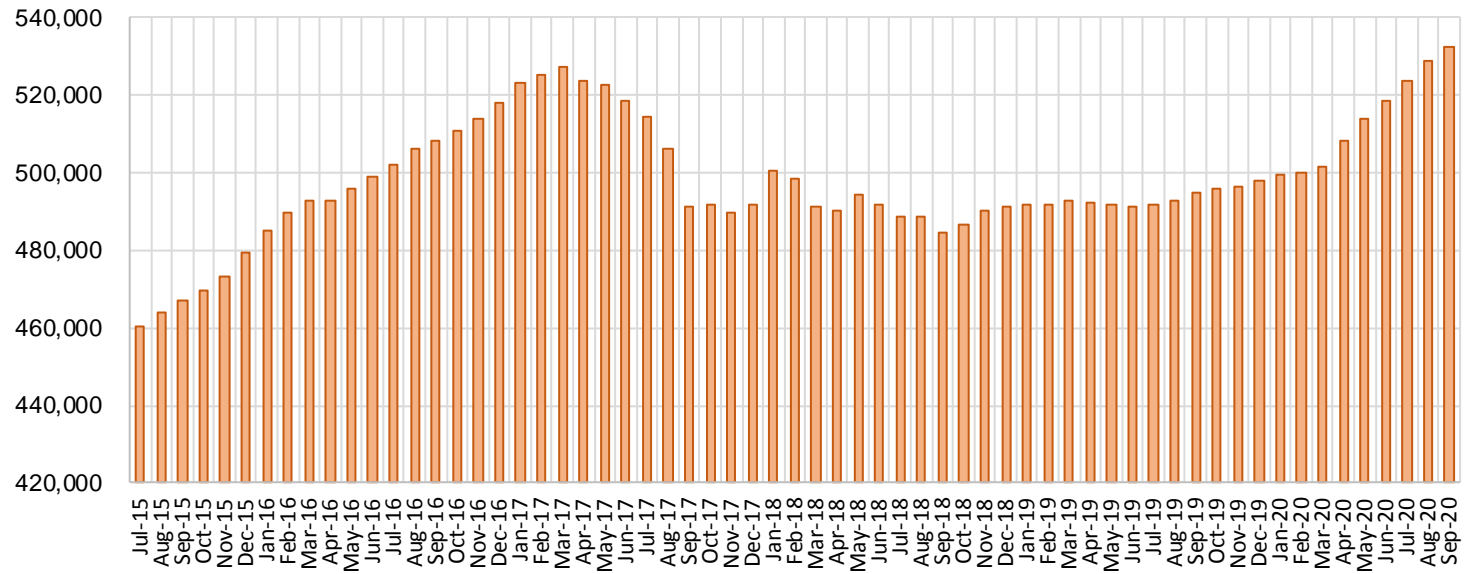
Medicaid Cases by Field Office²

Office				Percent Change	
	Sep-19	Aug-20	Sep-20	Sep-19- Sep-20	Aug-20- Sep-20
Chaves County ISD	16,042	20,094	21,261	32.53%	5.81%
Cibola County ISD	7,457	7,681	7,606	2.00%	-0.98%
Colfax County ISD	3,590	3,761	3,779	5.26%	0.48%
Curry County ISD	14,894	15,991	16,112	8.18%	0.76%
East Dona Ana County ISD	17,938	20,502	20,801	15.96%	1.46%
Eddy Artesia County ISD	3,853	4,208	4,196	8.90%	-0.29%
Eddy Carlsbad County ISD	7,594	8,361	8,423	10.92%	0.74%
Grant County ISD	7,876	8,354	8,440	7.16%	1.03%
Guadalupe County ISD	1,590	1,623	1,653	3.96%	1.85%
Hidalgo County ISD	50	25	29	-42.00%	16.00%
Lea County ISD	14,643	16,629	16,619	13.49%	-0.06%
Lincoln County ISD	4,316	4,627	4,714	9.22%	1.88%
Luna County ISD	8,723	9,262	9,330	6.96%	0.73%
McKinley County ISD	22,307	23,396	23,330	4.59%	-0.28%
Northeast Bernalillo County ISD	43,143	46,602	47,179	9.35%	1.24%
Northwest Bernalillo County ISD	52,638	57,349	57,839	9.88%	0.85%
Otero County ISD	12,188	12,934	13,048	7.06%	0.88%
Quay County ISD	2,537	3,098	3,219	26.88%	3.91%
Rio Arriba County ISD	13,367	14,292	14,355	7.39%	0.44%
Roosevelt County ISD	11	11	14	27.27%	27.27%
San Juan County ISD	30,403	37,561	39,224	29.01%	4.43%
San Miguel County ISD	9,180	9,651	9,744	6.14%	0.96%
Sandoval County ISD	23,294	21,243	21,663	-7.00%	1.98%
Santa Fe County ISD	24,237	23,903	23,982	-1.05%	0.33%
Sierra County ISD	5,283	4,919	4,882	-7.59%	-0.75%
Socorro County ISD	5,255	5,732	5,654	7.59%	-1.36%
South Dona Ana ISD	19,752	19,746	20,009	1.30%	1.33%
Southeast Bernalillo County ISD	24,963	20,765	19,899	-20.29%	-4.17%
Southwest Bernalillo County ISD	39,876	46,482	47,710	19.65%	2.64%
Taos County ISD	9,163	9,313	9,262	1.08%	-0.55%
Torrance County ISD	7,912	8,285	8,354	5.59%	0.83%
Valencia North County ISD	18,514	17,208	16,982	-8.27%	-1.31%
Valencia South County ISD	94	103	92	-2.13%	-10.68%
West Dona Ana County ISD	22,147	25,003	23,219	4.84%	-7.14%
Centralized Units	1	1	1	0.00%	0.00%
Statewide Total	494,831	528,715	532,624	7.64%	0.74%

Medicaid Cases by Region²

Region	Percent Change				
	Sep-19	Aug-20	Sep-20	Sep-19- Sep-20	Aug-20- Sep-20
Region 1 - NW	89,313	96,600	97,770	9.47%	1.21%
Region 2 - NE	86,958	86,884	87,657	0.80%	0.89%
Region 3 - Central	168,532	179,483	180,981	7.39%	0.83%
Region 4 - SE	61,353	69,921	71,339	16.28%	2.03%
Region 5 - SW	88,674	95,826	94,876	6.99%	-0.99%
Centralized Units	1	1	1	0.00%	0.00%
Statewide Total	494,831	528,715	532,624	7.6%	0.74%

Medicaid Caseload: SFY-16 to Current



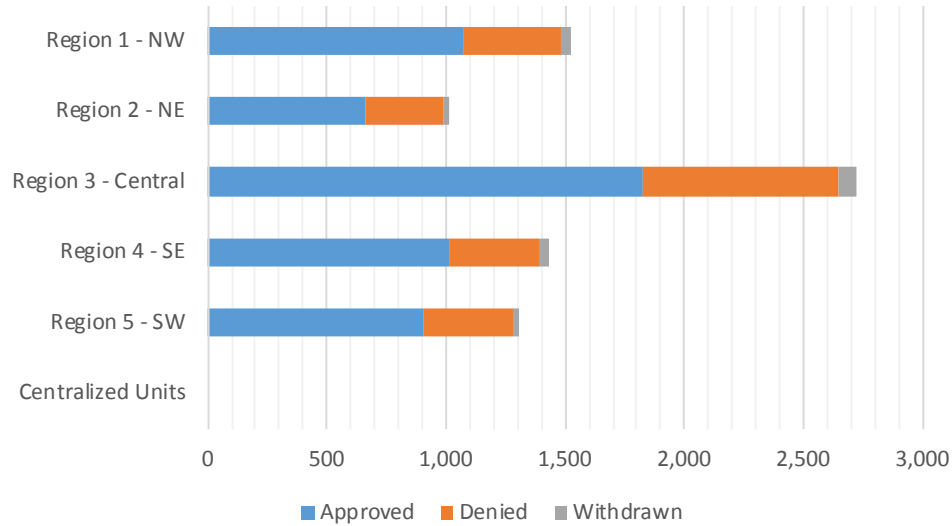
Medicaid Initial Applications by Field Office^{4,11}
September 2020

Office	Approved	Denied	Withdrawn	Total Cases Processed
Chaves County ISD	411	148	27	586
Cibola County ISD	44	17	1	62
Colfax County ISD	26	18	1	45
Curry County ISD	176	58	5	239
East Dona Ana County ISD	228	111	7	346
Eddy Artesia County ISD	33	16	1	50
Eddy Carlsbad County ISD	95	55	2	152
Grant County ISD	101	40	1	142
Guadalupe County ISD	20	8	0	28
Hidalgo County ISD	0	0	0	0
Lea County ISD	238	73	9	320
Lincoln County ISD	59	24	0	83
Luna County ISD	92	40	1	133
McKinley County ISD	110	49	4	163
Northeast Bernalillo County ISD	523	195	18	736
Northwest Bernalillo County ISD	467	214	12	693
Otero County ISD	141	57	3	201
Quay County ISD	29	7	1	37
Rio Arriba County ISD	105	50	3	158
Roosevelt County ISD	2	1	0	3
San Juan County ISD	817	278	27	1,122
San Miguel County ISD	122	66	5	193
Sandoval County ISD	83	40	4	127
Santa Fe County ISD	215	100	9	324
Sierra County ISD	19	16	0	35
Socorro County ISD	24	16	1	41
South Dona Ana ISD	126	67	2	195
Southeast Bernalillo County ISD	220	172	4	396
Southwest Bernalillo County ISD	536	210	33	779
Taos County ISD	60	36	1	97
Torrance County ISD	83	30	3	116
Valencia North County ISD	52	37	3	92
Valencia South County ISD	5	2	0	7
West Dona Ana County ISD	216	66	4	286
Centralized Units	0	0	0	0
Statewide Total	5,478	2,317	192	7,987

Medicaid Initial Applications by Region^{4,11}
September 2020

	Approved	Denied	Withdrawn	Total Cases Processed
Region				
Region 1 - NW	1,071	415	36	1,522
Region 2 - NE	660	325	24	1,009
Region 3 - Central	1,829	821	70	2,720
Region 4 - SE	1,014	375	44	1,433
Region 5 - SW	904	381	18	1,303
Centralized Units	0	0	0	0

Statewide Total	5,478	2,317	192	7,987
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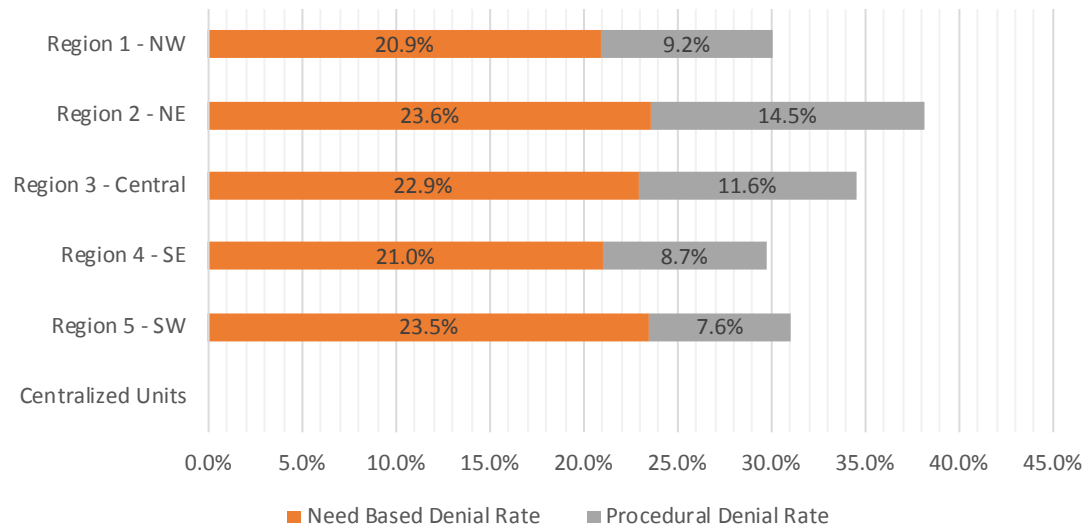


Medicaid EDG Initial Disposition Rates by Field Office^{4,11,19}
September 2020

Office	Approval Rate	Denial Rate	Need Based Denial Rate	Procedural Denial Rate
Chaves County ISD	71.0%	29.0%	21.9%	7.1%
Cibola County ISD	67.7%	32.3%	20.0%	12.3%
Colfax County ISD	55.3%	44.7%	27.7%	17.0%
Curry County ISD	68.2%	31.8%	22.1%	9.7%
East Dona Ana County ISD	65.7%	34.3%	23.9%	10.4%
Eddy Artesia County ISD	70.2%	29.8%	10.7%	19.1%
Eddy Carlsbad County ISD	62.9%	37.1%	23.9%	13.2%
Grant County ISD	71.1%	28.9%	23.3%	5.6%
Guadalupe County ISD	71.4%	28.6%	25.0%	3.6%
Hidalgo County ISD	0.0%	0.0%	0.0%	0.0%
Lea County ISD	74.4%	25.6%	17.5%	8.1%
Lincoln County ISD	69.4%	30.6%	24.7%	5.9%
Luna County ISD	72.4%	27.6%	23.7%	3.9%
McKinley County ISD	65.1%	34.9%	22.5%	12.4%
Northeast Bernalillo County ISD	68.7%	31.3%	20.9%	10.4%
Northwest Bernalillo County ISD	66.0%	34.0%	20.2%	13.8%
Otero County ISD	70.9%	29.1%	23.1%	6.0%
Quay County ISD	78.4%	21.6%	21.6%	0.0%
Rio Arriba County ISD	65.6%	34.4%	24.4%	10.0%
Roosevelt County ISD	100.0%	0.0%	0.0%	0.0%
San Juan County ISD	73.6%	26.4%	19.4%	7.0%
San Miguel County ISD	63.2%	36.8%	22.8%	14.0%
Sandoval County ISD	55.3%	44.7%	27.4%	17.3%
Santa Fe County ISD	61.4%	38.6%	23.2%	15.4%
Sierra County ISD	48.7%	51.3%	38.5%	12.8%
Socorro County ISD	58.5%	41.5%	17.1%	24.4%
South Dona Ana ISD	63.0%	37.0%	26.5%	10.5%
Southeast Bernalillo County ISD	55.0%	45.0%	34.0%	11.0%
Southwest Bernalillo County ISD	67.0%	33.0%	21.1%	11.9%
Taos County ISD	58.8%	41.2%	18.7%	22.5%
Torrance County ISD	67.5%	32.5%	25.2%	7.3%
Valencia North County ISD	50.5%	49.5%	31.1%	18.4%
Valencia South County ISD	83.3%	16.7%	16.7%	0.0%
West Dona Ana County ISD	73.2%	26.8%	21.4%	5.4%
Centralized Units	0.0%	0.0%	0.0%	0.0%
Statewide Total	67.3%	32.8%	22.4%	10.4%

Medicaid EDG Initial Disposition Rates by Region^{4,11,19}
September 2020

Region	Approval Rate	Denial Rate	Need Based Denial Rate	Procedural Denial Rate
Region 1 - NW	69.9%	30.1%	20.9%	9.2%
Region 2 - NE	61.9%	38.1%	23.6%	14.5%
Region 3 - Central	65.5%	34.5%	22.9%	11.6%
Region 4 - SE	70.3%	29.7%	21.0%	8.7%
Region 5 - SW	69.0%	31.1%	23.5%	7.6%
Centralized Units				
Statewide Total	67.3%	32.8%	22.4%	10.4%



Medicaid: Percentage of Initial EDG Approvals Processed Timely by Field Office ^{13,19}

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	99.5 %	97.3 %	99.4 %	99.4 %	100.0 %	100.0 %	99.6 %	99.0 %	100.0 %	99.2 %	100.0 %	98.7 %	99.3%
McKinley	99.3 %	99.0 %	99.8 %	99.8 %	99.2 %	97.8 %	99.8 %	99.3 %	99.2 %	99.6 %	99.4 %	98.7 %	99.3%
San Juan	98.9 %	98.7 %	99.7 %	99.4 %	99.2 %	99.5 %	99.5 %	99.9 %	99.0 %	98.7 %	98.3 %	99.8 %	99.2%
Sierra	96.4 %	99.0 %	99.1 %	100.0 %	100.0 %	100.0 %	98.1 %	100.0 %	100.0 %	100.0 %	93.3 %	100.0 %	98.8%
Socorro	100.0 %	96.9 %	98.9 %	98.2 %	98.8 %	100.0 %	100.0 %	100.0 %	100.0 %	98.8 %	98.9 %	87.9 %	98.2%
Valencia North	99.7 %	99.1 %	99.4 %	99.2 %	98.8 %	99.7 %	99.5 %	98.6 %	99.5 %	100.0 %	97.6 %	98.9 %	99.2%
Valencia South	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0%
NW Region 1 Total	99.2 %	98.6 %	99.6 %	99.4 %	99.2 %	99.2 %	99.4 %	99.5 %	99.3 %	99.1 %	98.5 %	99.3 %	99.2%
Colfax	100.0 %	100.0 %	100.0 %	98.9 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	99.9%
Guadalupe	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0%
Quay	98.4 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	98.4 %	100.0 %	100.0 %	99.7%
Rio Arriba	99.6 %	100.0 %	99.3 %	93.0 %	98.4 %	99.0 %	100.0 %	99.4 %	100.0 %	100.0 %	99.3 %	99.3 %	98.9%
San Miguel	100.0 %	100.0 %	100.0 %	99.6 %	98.2 %	98.8 %	100.0 %	100.0 %	97.1 %	98.2 %	98.7 %	100.0 %	99.2%
Sandoval	99.4 %	100.0 %	99.5 %	98.5 %	99.8 %	99.2 %	99.3 %	98.5 %	99.4 %	99.3 %	100.0 %	100.0 %	99.4%
Santa Fe	99.0 %	97.9 %	99.0 %	98.2 %	98.4 %	99.2 %	98.3 %	100.0 %	99.2 %	99.0 %	97.9 %	96.4 %	98.5%
Taos	98.7 %	100.0 %	99.7 %	99.5 %	98.7 %	99.4 %	99.6 %	100.0 %	100.0 %	100.0 %	100.0 %	98.8 %	99.5%
NE Region 2 Total	99.3 %	99.4 %	99.5 %	97.9 %	98.9 %	99.2 %	99.5 %	99.6 %	99.1 %	99.2 %	99.0 %	98.6 %	99.1%
NE Bernalillo	98.4 %	99.5 %	99.0 %	98.8 %	98.5 %	98.3 %	98.7 %	99.1 %	98.1 %	99.1 %	98.8 %	98.8 %	98.8%
NW Bernalillo	98.9 %	98.9 %	99.0 %	97.4 %	98.8 %	99.2 %	99.7 %	98.3 %	98.1 %	99.3 %	98.2 %	98.8 %	98.7%
SE Bernalillo	97.4 %	95.8 %	98.3 %	98.1 %	97.8 %	97.5 %	98.4 %	96.8 %	97.3 %	98.6 %	98.5 %	94.5 %	97.4%
SW Bernalillo	98.2 %	97.9 %	99.2 %	98.8 %	98.8 %	98.8 %	99.5 %	98.6 %	97.8 %	98.5 %	98.9 %	97.8 %	98.5%
Torrance	100.0 %	100.0 %	98.3 %	100.0 %	99.4 %	100.0 %	99.8 %	99.2 %	99.2 %	97.9 %	99.2 %	98.3 %	99.3%
Gen. Region 3 Total	98.3 %	98.3 %	98.9 %	98.4 %	98.5 %	98.6 %	99.1 %	98.5 %	97.9 %	98.9 %	98.6 %	98.1 %	98.5%
Chaves	100.0 %	99.1 %	99.4 %	98.8 %	98.2 %	99.8 %	99.4 %	100.0 %	99.5 %	98.6 %	99.2 %	99.4 %	99.3%
Curry	98.8 %	98.9 %	99.2 %	99.1 %	98.8 %	98.7 %	99.8 %	99.3 %	98.9 %	99.1 %	99.0 %	99.3 %	99.1%
Eddy Artesia	98.3 %	97.6 %	100.0 %	99.1 %	98.7 %	100.0 %	99.5 %	98.6 %	100.0 %	100.0 %	100.0 %	100.0 %	99.3%
Eddy Carlsbad	99.1 %	99.5 %	99.1 %	97.8 %	100.0 %	99.6 %	100.0 %	98.9 %	98.9 %	100.0 %	98.8 %	98.1 %	99.2%
Lea	99.3 %	100.0 %	99.0 %	98.7 %	99.8 %	99.8 %	98.6 %	99.5 %	99.6 %	98.7 %	98.9 %	99.2 %	99.2%
Lincoln	99.3 %	98.7 %	97.4 %	100.0 %	99.0 %	98.1 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	99.0 %	99.3%
Roosevelt	100.0 %	100.0 %	100.0 %		100.0 %	100.0 %	92.0 %	100.0 %				100.0 %	99.0%
SE Region 4 Total	99.2 %	99.3 %	99.1 %	98.8 %	99.2 %	99.4 %	99.2 %	99.4 %	99.4 %	99.1 %	99.1 %	99.2 %	99.2%
East Dona Ana	98.0 %	99.3 %	99.6 %	99.1 %	99.7 %	100.0 %	99.2 %	99.7 %	99.2 %	99.7 %	99.3 %	99.1 %	99.3%
Grant	100.0 %	99.3 %	99.4 %	98.9 %	100.0 %	99.4 %	100.0 %	100.0 %	98.7 %	100.0 %	98.1 %	100.0 %	99.5%
Luna	99.5 %	99.5 %	100.0 %	100.0 %	99.5 %	98.9 %	100.0 %	99.3 %	99.3 %	100.0 %	98.7 %	99.3 %	99.5%
Otero	99.6 %	99.6 %	98.1 %	100.0 %	100.0 %	99.6 %	99.7 %	100.0 %	100.0 %	99.6 %	99.4 %	99.0 %	99.5%
South Dona Ana	99.7 %	99.7 %	99.7 %	99.8 %	100.0 %	99.5 %	99.8 %	99.7 %	100.0 %	98.9 %	99.2 %	100.0 %	99.7%
West Dona Ana	99.5 %	97.5 %	100.0 %	99.4 %	99.4 %	99.3 %	99.6 %	100.0 %	99.6 %	99.4 %	99.7 %	99.7 %	99.4%
SW Region 5 Total	99.2 %	99.0 %	99.5 %	99.5 %	99.7 %	99.5 %	99.6 %	99.8 %	99.5 %	99.5 %	99.2 %	99.5 %	99.5%
STATE TOTAL	98.9 %	98.8 %	99.3 %	98.8 %	99.0 %	99.1 %	99.3 %	99.2 %	98.9 %	99.1 %	98.9 %	98.8 %	99.0%

Medicaid: Percentage of Initial EDG Denials Processed Timely by Field Office^{13,19}

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	97.8 %	98.7 %	97.7 %	93.3 %	95.6 %	98.5 %	98.5 %	94.9 %	100.0 %	93.5 %	96.2 %	96.4 %	96.8%
McKinley	92.7 %	95.5 %	93.8 %	96.3 %	94.3 %	85.9 %	95.4 %	93.0 %	96.0 %	98.5 %	93.6 %	93.2 %	94.0%
San Juan	95.4 %	98.4 %	97.8 %	94.0 %	93.8 %	97.1 %	97.6 %	99.3 %	98.9 %	96.6 %	98.8 %	97.7 %	97.1%
Sierra	100.0 %	94.1 %	97.4 %	100.0 %	90.9 %	97.1 %	97.9 %	100.0 %	100.0 %	82.1 %	80.0 %	100.0 %	95.0%
Socorro	95.9 %	94.2 %	100.0 %	95.3 %	93.0 %	88.0 %	97.7 %	100.0 %	90.6 %	97.3 %	100.0 %	91.7 %	95.3%
Valencia North	98.5 %	97.4 %	96.4 %	98.9 %	94.7 %	91.3 %	95.4 %	97.8 %	98.9 %	98.4 %	89.9 %	100.0 %	96.5%
Valencia South	100.0 %	100.0 %			100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0%
NW Region 1 Total	95.8 %	97.1 %	96.7 %	95.7 %	94.0 %	93.9 %	97.0 %	97.9 %	98.1 %	96.5 %	96.4 %	97.3 %	96.4%
Colfax	94.7 %	97.3 %	95.5 %	98.4 %	87.0 %	97.2 %	100.0 %	84.6 %	100.0 %	100.0 %	100.0 %	100.0 %	96.2%
Guadalupe	100.0 %	100.0 %	91.7 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	92.3 %	98.7%
Quay	92.9 %	94.4 %	100.0 %	100.0 %	94.1 %	100.0 %	100.0 %	100.0 %	100.0 %	93.8 %	100.0 %	100.0 %	97.9%
Rio Arriba	94.8 %	97.5 %	98.4 %	94.8 %	90.0 %	92.3 %	98.8 %	94.6 %	93.7 %	100.0 %	98.7 %	92.4 %	95.5%
San Miguel	100.0 %	100.0 %	99.3 %	96.4 %	98.2 %	98.8 %	98.2 %	98.2 %	95.3 %	100.0 %	99.0 %	100.0 %	98.6%
Sandoval	98.0 %	98.7 %	96.7 %	92.9 %	96.2 %	97.8 %	97.8 %	98.9 %	97.1 %	96.6 %	98.1 %	100.0 %	97.4%
Santa Fe	98.3 %	94.7 %	95.3 %	94.8 %	92.1 %	89.6 %	89.8 %	97.0 %	95.2 %	99.4 %	95.0 %	97.4 %	94.9%
Taos	100.0 %	100.0 %	96.2 %	97.2 %	98.2 %	98.4 %	97.1 %	81.5 %	98.0 %	96.4 %	97.7 %	98.0 %	96.6%
NE Region 2 Total	97.7 %	97.6 %	96.8 %	94.9 %	93.6 %	94.9 %	96.7 %	95.7 %	96.0 %	98.8 %	97.6 %	97.7 %	96.5%
NE Bernalillo	97.5 %	97.1 %	97.2 %	94.3 %	94.0 %	94.3 %	94.6 %	95.0 %	93.9 %	97.1 %	96.4 %	97.5 %	95.7%
NW Bernalillo	96.8 %	97.4 %	97.7 %	95.0 %	95.2 %	93.1 %	93.4 %	94.6 %	89.1 %	98.2 %	94.3 %	94.4 %	94.9%
SE Bernalillo	93.9 %	96.6 %	95.0 %	96.1 %	97.9 %	94.7 %	97.8 %	93.8 %	97.8 %	96.5 %	94.9 %	93.4 %	95.7%
SW Bernalillo	95.5 %	97.5 %	97.5 %	94.8 %	96.1 %	94.9 %	92.7 %	95.0 %	95.1 %	95.9 %	96.1 %	94.7 %	95.5%
Torrance	97.3 %	96.7 %	97.2 %	100.0 %	95.2 %	95.0 %	97.4 %	100.0 %	100.0 %	98.3 %	97.6 %	100.0 %	97.9%
Gen. Region 3 Total	96.1 %	97.2 %	96.9 %	95.2 %	95.7 %	94.2 %	95.1 %	94.9 %	94.0 %	97.0 %	95.6 %	95.3 %	95.6%
Chaves	97.9 %	100.0 %	97.8 %	98.4 %	94.9 %	92.3 %	98.3 %	96.0 %	96.5 %	95.6 %	98.3 %	98.9 %	97.1%
Curry	97.3 %	97.8 %	97.4 %	97.6 %	98.4 %	97.1 %	92.1 %	98.5 %	97.7 %	96.7 %	97.2 %	100.0 %	97.3%
Eddy Artesia	82.7 %	100.0 %	91.5 %	100.0 %	92.7 %	94.2 %	98.6 %	98.2 %	82.9 %	100.0 %	93.0 %	100.0 %	94.5%
Eddy Carlsbad	79.6 %	100.0 %	93.6 %	96.9 %	98.9 %	87.0 %	95.2 %	100.0 %	97.4 %	94.7 %	100.0 %	98.2 %	95.1%
Lea	95.4 %	97.1 %	97.9 %	96.2 %	96.0 %	92.2 %	93.0 %	98.3 %	96.7 %	99.5 %	97.6 %	98.1 %	96.5%
Lincoln	98.2 %	98.2 %	100.0 %	97.4 %	95.3 %	84.2 %	100.0 %	98.0 %	80.8 %	97.7 %	100.0 %	100.0 %	95.8%
Roosevelt	95.6 %						83.3 %	100.0 %				100.0 %	94.7%
SE Region 4 Total	93.1 %	98.5 %	97.1 %	97.5 %	96.4 %	92.0 %	95.5 %	98.0 %	94.8 %	97.2 %	97.8 %	98.9 %	96.4%
East Dona Ana	95.6 %	98.5 %	96.8 %	97.8 %	96.0 %	93.6 %	97.5 %	96.9 %	98.1 %	98.4 %	99.5 %	95.8 %	97.0%
Grant	98.4 %	91.6 %	98.9 %	96.8 %	100.0 %	90.9 %	97.8 %	98.6 %	94.2 %	100.0 %	100.0 %	97.3 %	97.0%
Luna	94.9 %	96.3 %	99.2 %	100.0 %	100.0 %	95.5 %	99.0 %	100.0 %	95.3 %	100.0 %	97.7 %	80.3 %	96.5%
Otero	100.0 %	94.8 %	100.0 %	98.8 %	96.4 %	96.3 %	96.4 %	97.8 %	95.8 %	95.9 %	93.8 %	96.5 %	96.9%
South Dona Ana	97.3 %	99.4 %	98.9 %	98.0 %	99.4 %	94.7 %	98.6 %	97.9 %	100.0 %	94.6 %	99.2 %	97.3 %	97.9%
West Dona Ana	99.3 %	96.6 %	98.2 %	94.4 %	95.9 %	91.4 %	94.3 %	98.3 %	91.7 %	95.8 %	99.2 %	100.0 %	96.3%
SW Region 5 Total	97.6 %	96.8 %	98.4 %	97.5 %	97.6 %	93.7 %	97.1 %	97.9 %	96.4 %	97.1 %	98.6 %	95.5 %	97.0%
STATE TOTAL	96.2 %	97.4 %	97.1 %	95.9 %	95.4 %	93.8 %	96.2 %	96.7 %	95.5 %	97.3 %	97.0 %	96.7 %	96.3%

Medicaid: Percentage of Initial EDG Approvals and Denials Combined Processed Timely by Field Office^{13,19}

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	99.1 %	97.7 %	98.8 %	97.9 %	99.2 %	99.6 %	99.3 %	97.8 %	100.0 %	98.1 %	99.3 %	98.1 %	98.7 %
McKinley	98.0 %	98.0 %	98.0 %	98.9 %	98.1 %	95.2 %	98.7 %	97.9 %	98.6 %	99.4 %	97.8 %	96.9 %	97.9 %
San Juan	97.8 %	98.6 %	99.2 %	97.7 %	97.6 %	98.8 %	99.0 %	99.7 %	99.0 %	98.1 %	98.5 %	99.1 %	98.6 %
Sierra	97.5 %	97.8 %	98.7 %	100.0 %	97.2 %	99.4 %	98.1 %	100.0 %	97.4 %	94.6 %	88.9 %	100.0 %	97.5 %
Socorro	98.4 %	95.9 %	99.3 %	97.0 %	96.8 %	97.5 %	99.4 %	100.0 %	100.0 %	98.3 %	99.3 %	89.5 %	97.6 %
Valencia North	99.4 %	98.7 %	98.5 %	99.1 %	97.8 %	97.5 %	98.6 %	98.4 %	99.3 %	99.6 %	94.4 %	99.4 %	98.4 %
Valencia South	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %
NW Region 1 Total	98.3 %	98.2 %	98.7 %	98.3 %	97.9 %	97.9 %	98.8 %	99.1 %	99.0 %	98.5 %	97.9 %	98.7 %	98.4 %
Colfax	98.5 %	98.8 %	98.1 %	98.7 %	95.5 %	99.0 %	100.0 %	94.8 %	100.0 %	100.0 %	100.0 %	100.0 %	98.6 %
Guadalupe	100.0 %	100.0 %	97.1 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	97.1 %	99.5 %
Quay	96.7 %	98.0 %	100.0 %	100.0 %	98.2 %	100.0 %	100.0 %	100.0 %	100.0 %	97.4 %	100.0 %	100.0 %	99.2 %
Rio Arriba	98.1 %	99.1 %	99.0 %	93.7 %	96.0 %	97.5 %	99.7 %	97.9 %	97.8 %	100.0 %	99.1 %	97.2 %	97.9 %
San Miguel	100.0 %	100.0 %	99.8 %	98.8 %	98.2 %	98.8 %	99.5 %	99.4 %	96.7 %	98.8 %	99.1 %	100.0 %	99.1 %
Sandoval	99.0 %	99.5 %	98.5 %	96.2 %	98.7 %	98.7 %	99.0 %	98.6 %	98.7 %	98.5 %	99.6 %	100.0 %	98.8 %
Santa Fe	98.7 %	96.8 %	97.5 %	96.5 %	96.0 %	96.4 %	95.8 %	99.0 %	98.0 %	99.1 %	97.0 %	96.7 %	97.3 %
Taos	99.0 %	100.0 %	98.6 %	98.5 %	98.6 %	99.1 %	98.8 %	94.4 %	99.3 %	98.8 %	99.1 %	98.5 %	98.6 %
NE Region 2 Total	98.8 %	98.8 %	98.6 %	96.7 %	97.3 %	97.9 %	98.7 %	98.3 %	98.2 %	99.0 %	98.6 %	98.3 %	98.3 %
NE Bernalillo	98.1 %	98.7 %	98.4 %	97.0 %	97.2 %	97.2 %	97.6 %	97.9 %	96.8 %	98.6 %	98.1 %	98.4 %	97.9 %
NW Bernalillo	98.3 %	98.4 %	98.6 %	96.4 %	97.8 %	97.4 %	98.0 %	97.2 %	95.6 %	99.0 %	97.1 %	97.3 %	97.6 %
SE Bernalillo	96.5 %	96.1 %	97.2 %	97.4 %	97.8 %	96.5 %	98.3 %	95.8 %	97.5 %	97.7 %	97.0 %	94.0 %	96.8 %
SW Bernalillo	97.5 %	97.8 %	98.6 %	97.5 %	98.0 %	97.8 %	97.7 %	97.6 %	97.1 %	97.8 %	98.1 %	96.8 %	97.7 %
Torrance	97.5 %	98.9 %	98.0 %	100.0 %	98.1 %	98.5 %	99.2 %	99.4 %	99.4 %	98.0 %	98.8 %	98.8 %	98.7 %
Gen. Region 3 Total	97.7 %	97.9 %	98.2 %	97.2 %	97.7 %	97.3 %	98.1 %	97.4 %	96.8 %	98.4 %	97.7 %	97.2 %	97.6 %
Chaves	99.5 %	99.4 %	98.9 %	98.7 %	97.3 %	97.7 %	99.1 %	99.0 %	98.6 %	97.7 %	99.0 %	99.2 %	98.7 %
Curry	98.5 %	98.5 %	98.7 %	98.7 %	98.7 %	98.3 %	98.2 %	99.1 %	98.6 %	98.6 %	98.5 %	99.5 %	98.7 %
Eddy Artesia	93.5 %	98.3 %	97.5 %	99.4 %	96.6 %	98.3 %	99.3 %	98.5 %	96.5 %	100.0 %	97.1 %	100.0 %	97.9 %
Eddy Carlsbad	93.0 %	99.7 %	97.3 %	97.5 %	99.7 %	96.0 %	98.6 %	99.2 %	98.6 %	98.6 %	99.1 %	98.1 %	98.0 %
Lea	98.1 %	99.2 %	98.7 %	98.0 %	98.8 %	97.5 %	97.4 %	99.2 %	98.9 %	98.9 %	98.4 %	98.8 %	98.5 %
Lincoln	99.0 %	98.5 %	98.5 %	98.7 %	98.0 %	93.3 %	100.0 %	99.3 %	93.2 %	99.2 %	100.0 %	99.3 %	98.1 %
Roosevelt	100.0 %	100.0 %	100.0 %			100.0 %	89.5 %	100.0 %				100.0 %	98.5 %
SE Region 4 Total	97.6 %	99.1 %	98.4 %	98.4 %	98.4 %	97.3 %	98.3 %	99.1 %	98.3 %	98.6 %	98.7 %	99.1 %	98.4 %
East Dona Ana	97.3 %	99.1 %	98.6 %	98.6 %	98.4 %	98.1 %	98.8 %	98.8 %	98.9 %	99.2 %	99.3 %	98.1 %	98.6 %
Grant	99.5 %	96.3 %	99.2 %	98.0 %	100.0 %	96.8 %	99.2 %	99.5 %	97.6 %	100.0 %	98.6 %	99.1 %	98.6 %
Luna	98.4 %	98.6 %	99.7 %	100.0 %	99.6 %	97.8 %	99.7 %	99.5 %	98.0 %	100.0 %	98.4 %	93.2 %	98.6 %
Otero	99.7 %	97.9 %	98.7 %	99.6 %	98.9 %	98.8 %	99.0 %	99.3 %	98.8 %	98.7 %	97.9 %	98.2 %	98.8 %
South Dona Ana	99.1 %	99.6 %	99.5 %	99.1 %	98.9 %	98.2 %	99.5 %	99.2 %	100.0 %	97.5 %	99.2 %	99.1 %	99.1 %
West Dona Ana	99.4 %	97.2 %	99.4 %	97.8 %	98.1 %	97.4 %	98.3 %	99.5 %	97.4 %	98.5 %	99.5 %	99.8 %	98.5 %
SW Region 5 Total	98.8 %	98.3 %	99.1 %	98.8 %	99.1 %	97.9 %	99.0 %	99.2 %	98.6 %	98.8 %	99.0 %	98.2 %	98.7 %
STATE TOTAL	98.2 %	98.4 %	98.6 %	97.7 %	99.1 %	97.6 %	99.0 %	98.5 %	98.0 %	98.6 %	98.3 %	98.1 %	98.3 %

Medicaid Renewal Disposition Counts by Field Office^{4,11}
September 2020

Office	Approvals	Closures	Need Based Closures	Procedural Closures
Chaves County ISD	4,688	250	250	0
Cibola County ISD	1,171	69	69	0
Colfax County ISD	533	28	28	0
Curry County ISD	2,977	131	131	0
East Dona Ana County ISD	3,952	180	180	0
Eddy Artesia County ISD	761	33	33	0
Eddy Carlsbad County ISD	1,285	84	84	0
Grant County ISD	1,326	70	70	0
Guadalupe County ISD	217	10	10	0
Hidalgo County ISD	5	0	0	0
Lea County ISD	3,001	168	168	0
Lincoln County ISD	767	39	39	0
Luna County ISD	1,781	107	107	0
McKinley County ISD	4,081	226	226	0
Northeast Bernalillo County ISD	6,564	346	346	0
Northwest Bernalillo County ISD	5,645	301	301	0
Otero County ISD	2,357	119	119	0
Quay County ISD	518	33	33	0
Rio Arriba County ISD	2,172	93	93	0
Roosevelt County ISD	0	0	0	0
San Juan County ISD	8,209	451	451	0
San Miguel County ISD	1,217	72	72	0
Sandoval County ISD	2,910	102	102	0
Santa Fe County ISD	2,744	138	138	0
Sierra County ISD	488	16	16	0
Socorro County ISD	886	36	36	0
South Dona Ana ISD	3,581	129	129	0
Southeast Bernalillo County ISD	1,331	62	60	2
Southwest Bernalillo County ISD	9,557	538	534	4
Taos County ISD	987	75	75	0
Torrance County ISD	1,308	65	65	0
Valencia North County ISD	1,892	93	93	0
Valencia South County ISD	0	0	0	0
West Dona Ana County ISD	3,821	170	169	1
Centralized Units	0	0		0
Statewide Total	82,732	4,234	4,227	7

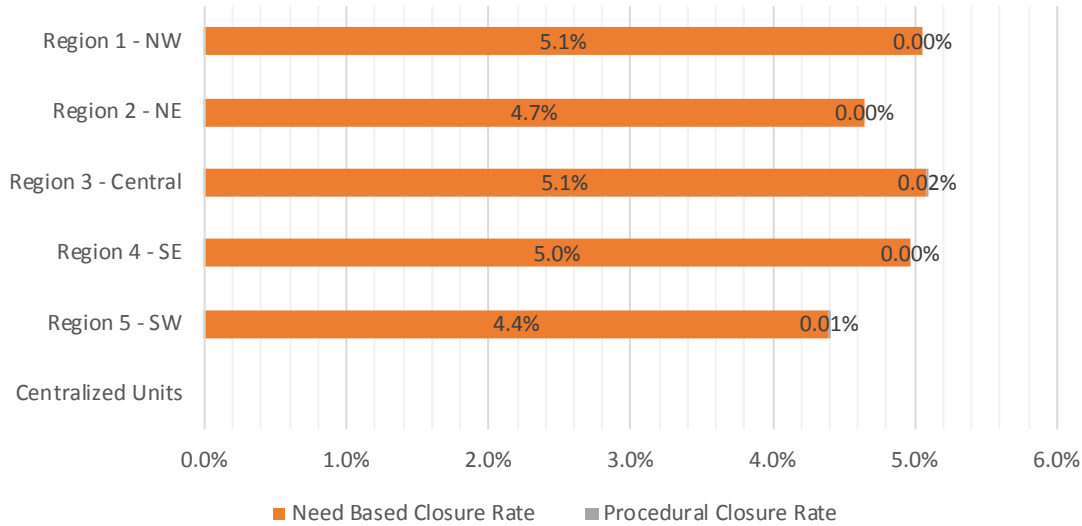
Determinations at Administrative, Annual, and Auto Renewals are included

Medicaid Renewal Disposition Rates by Field Office²⁰
September 2020

Office	Approval Rate	Closure Rate	Need Based Closure Rate	Procedural Closure Rate
Chaves County ISD	94.9%	5.1%	5.1%	0.00%
Cibola County ISD	94.4%	5.6%	5.6%	0.00%
Colfax County ISD	95.0%	5.0%	5.0%	0.00%
Curry County ISD	95.8%	4.2%	4.2%	0.00%
East Dona Ana County ISD	95.6%	4.4%	4.4%	0.00%
Eddy Artesia County ISD	95.8%	4.2%	4.2%	0.00%
Eddy Carlsbad County ISD	93.9%	6.1%	6.1%	0.00%
Grant County ISD	95.0%	5.0%	5.0%	0.00%
Guadalupe County ISD	95.6%	4.4%	4.4%	0.00%
Hidalgo County ISD	100.0%	0.0%	0.0%	0.00%
Lea County ISD	94.7%	5.3%	5.3%	0.00%
Lincoln County ISD	95.2%	4.8%	4.8%	0.00%
Luna County ISD	94.3%	5.7%	5.7%	0.00%
McKinley County ISD	94.8%	5.2%	5.2%	0.00%
Northeast Bernalillo County ISD	95.0%	5.0%	5.0%	0.00%
Northwest Bernalillo County ISD	94.9%	5.1%	5.1%	0.00%
Otero County ISD	95.2%	4.8%	4.8%	0.00%
Quay County ISD	94.0%	6.0%	6.0%	0.00%
Rio Arriba County ISD	95.9%	4.1%	4.1%	0.00%
Roosevelt County ISD	0.0%	0.0%	0.0%	0.00%
San Juan County ISD	94.8%	5.2%	5.2%	0.00%
San Miguel County ISD	94.4%	5.6%	5.6%	0.00%
Sandoval County ISD	96.6%	3.4%	3.4%	0.00%
Santa Fe County ISD	95.2%	4.8%	4.8%	0.00%
Sierra County ISD	96.8%	3.2%	3.2%	0.00%
Socorro County ISD	96.1%	3.9%	3.9%	0.00%
South Dona Ana ISD	96.5%	3.5%	3.5%	0.00%
Southeast Bernalillo County ISD	95.5%	4.5%	4.3%	0.14%
Southwest Bernalillo County ISD	94.7%	5.3%	5.3%	0.04%
Taos County ISD	92.9%	7.1%	7.1%	0.00%
Torrance County ISD	95.3%	4.7%	4.7%	0.00%
Valencia North County ISD	95.3%	4.7%	4.7%	0.00%
Valencia South County ISD	0.0%	0.0%	0.0%	0.00%
West Dona Ana County ISD	95.7%	4.3%	4.2%	0.03%
Centralized Units	0.0%	0.0%	0.0%	0.00%
Statewide Total	95.1%	4.9%	4.9%	0.01%

Medicaid Renewal Disposition Rates by Region²⁰
September 2020

Region	Approval Rate	Closure Rate	Need Based Closure Rate	Procedural Closure Rate
Region 1 - NW	94.9%	5.1%	5.1%	0.00%
Region 2 - NE	95.3%	4.7%	4.7%	0.00%
Region 3 - Central	94.9%	5.1%	5.1%	0.02%
Region 4 - SE	95.0%	5.0%	5.0%	0.00%
Region 5 - SW	95.6%	4.4%	4.4%	0.01%
Centralized Units	0.0%	0.0%	0.0%	0.00%
Statewide Total	95.1%	4.9%	4.9%	0.01%



Medicaid: Percentage of Approved Renewal EDGs Processed by Certification Date ¹¹

	<i>Oct-19</i>	<i>Nov-19</i>	<i>Dec-19</i>	<i>Jan-20</i>	<i>Feb-20</i>	<i>Mar-20</i>	<i>Apr-20</i>	<i>May-20</i>	<i>Jun-20</i>	<i>Jul-20</i>	<i>Aug-20</i>	<i>Sep-20</i>	<i>Average</i>
Cibola	99.5%	99.4%	98.2%	98.3%	94.5%	98.2%	99.9%	99.8%	99.8%	100.0%	100.0%	100.0%	99.0%
McKinley	98.4%	98.8%	98.4%	99.1%	95.7%	98.5%	99.9%	99.9%	99.9%	100.0%	99.9%	100.0%	99.0%
San Juan	98.8%	98.6%	98.5%	99.1%	96.0%	98.8%	99.8%	99.8%	100.0%	99.9%	100.0%	100.0%	99.1%
Sierra	99.2%	96.9%	98.3%	98.7%	97.6%	98.3%	100.0%	99.1%	100.0%	100.0%	100.0%	100.0%	99.0%
Socorro	98.6%	98.3%	97.7%	98.8%	94.4%	96.7%	99.7%	100.0%	100.0%	99.9%	100.0%	100.0%	98.7%
Valencia North	99.1%	98.4%	98.1%	98.9%	94.5%	98.3%	99.9%	99.9%	100.0%	100.0%	99.8%	99.8%	98.9%
Valencia South			100.0%	100.0%	100.0%	100.0%	0.0%		100.0%		100.0%		85.7%
NW Region 1 Total	98.9%	98.4%	98.5%	99.0%	96.1%	98.4%	85.6%	99.8%	100.0%	100.0%	100.0%	100.0%	97.9%
Colfax	98.5%	98.1%	98.8%	98.8%	95.1%	96.8%	99.6%	100.0%	100.0%	100.0%	100.0%	100.0%	98.8%
Guadalupe	99.6%	98.2%	99.6%	99.1%	100.0%	99.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.7%
Quay	98.7%	99.0%	97.2%	98.6%	100.0%	98.4%	99.7%	100.0%	100.0%	100.0%	100.0%	100.0%	99.3%
Rio Arriba	98.2%	97.2%	98.4%	98.9%	97.0%	99.2%	99.9%	99.9%	99.9%	99.9%	99.9%	100.0%	99.0%
San Miguel	98.3%	99.1%	99.4%	99.4%	93.2%	98.5%	99.9%	99.0%	99.8%	100.0%	100.0%	100.0%	98.9%
Sandoval	99.0%	98.7%	98.9%	98.5%	96.6%	98.9%	99.8%	100.0%	100.0%	100.0%	100.0%	100.0%	99.2%
Santa Fe	97.4%	97.5%	96.8%	97.1%	93.6%	97.3%	99.5%	99.9%	99.9%	99.9%	99.8%	99.9%	98.2%
Taos	97.3%	98.8%	98.5%	98.3%	93.9%	97.5%	99.1%	100.0%	100.0%	99.8%	100.0%	99.8%	98.6%
NE Region 2 Total	98.4%	98.3%	98.5%	98.6%	96.2%	98.3%	99.7%	99.9%	100.0%	100.0%	100.0%	100.0%	99.0%
NE Bernalillo	98.2%	98.5%	97.9%	98.3%	93.8%	98.7%	99.7%	99.9%	99.9%	99.9%	99.9%	100.0%	98.7%
NW Bernalillo	97.5%	97.8%	98.2%	98.4%	91.3%	98.8%	99.7%	99.8%	99.9%	100.0%	99.9%	100.0%	98.4%
SE Bernalillo	98.1%	98.4%	97.9%	98.7%	94.8%	98.6%	99.9%	99.9%	99.8%	100.0%	100.0%	100.0%	98.8%
SW Bernalillo	97.5%	97.2%	97.3%	97.2%	94.4%	98.7%	99.6%	99.8%	99.9%	99.8%	100.0%	100.0%	98.5%
Torrance	98.0%	98.3%	98.9%	99.3%	93.3%	98.6%	99.9%	99.9%	100.0%	99.8%	100.0%	100.0%	98.8%
Gen. Region 3 Total	97.8%	98.1%	98.0%	98.4%	93.5%	98.7%	99.8%	99.9%	99.9%	99.9%	100.0%	100.0%	98.7%
Chaves	99.7%	99.6%	98.8%	98.9%	94.8%	99.5%	99.9%	99.9%	99.9%	100.0%	100.0%	100.0%	99.3%
Curry	98.8%	99.3%	99.0%	99.4%	97.8%	99.2%	99.9%	100.0%	100.0%	100.0%	100.0%	100.0%	99.5%
Eddy Artesia	98.0%	97.3%	98.8%	99.5%	94.9%	98.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.9%
Eddy Carlsbad	98.5%	98.7%	99.1%	99.4%	97.2%	99.0%	99.6%	100.0%	100.0%	100.0%	100.0%	100.0%	99.3%
Lea	98.3%	98.7%	99.0%	99.1%	97.6%	99.6%	99.9%	99.7%	100.0%	99.9%	100.0%	100.0%	99.3%
Lincoln	96.5%	98.1%	97.3%	97.8%	93.7%	99.3%	100.0%	100.0%	99.8%	99.8%	100.0%	100.0%	98.5%
Roosevelt													
SE Region 4 Total	98.3%	98.6%	98.7%	99.0%	96.0%	99.2%	99.9%	99.9%	100.0%	100.0%	100.0%	100.0%	99.1%
East Dona Ana	99.4%	99.1%	99.1%	98.9%	97.8%	99.3%	99.9%	99.9%	99.9%	100.0%	100.0%	99.9%	99.4%
Grant	98.4%	99.0%	98.9%	99.7%	98.0%	99.0%	99.9%	99.8%	100.0%	100.0%	100.0%	100.0%	99.4%
Luna	98.9%	99.4%	99.0%	99.1%	96.2%	99.3%	99.6%	99.9%	99.9%	100.0%	100.0%	100.0%	99.3%
Otero	98.5%	98.8%	98.8%	98.9%	95.1%	98.6%	99.7%	100.0%	99.9%	99.9%	100.0%	100.0%	99.0%
South Dona Ana	98.4%	99.2%	99.5%	99.5%	99.4%	98.7%	99.9%	100.0%	100.0%	99.9%	100.0%	100.0%	99.5%
West Dona Ana	99.3%	98.7%	99.0%	98.9%	99.1%	99.7%	99.8%	100.0%	99.9%	100.0%	100.0%	100.0%	99.5%
SW Region 5 Total	98.8%	99.0%	99.1%	99.2%	97.6%	99.1%	99.8%	99.9%	99.9%	100.0%	100.0%	100.0%	99.4%
STATE TOTAL	98.5%	98.5%	98.5%	98.8%	96.0%	98.7%	96.7%	99.9%	99.9%	99.9%	100.0%	100.0%	98.8%

Medicaid: Percentage of Closures EDGs Processed by Certification End Date¹¹

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	97.3%	95.3%	94.8%	95.4%	94.5%	91.6%	95.5%	95.7%	94.7%	97.2%	96.9%	93.2%	95.2%
McKinley	94.2%	96.5%	93.2%	97.2%	95.7%	96.8%	97.4%	96.4%	99.1%	96.3%	97.6%	99.1%	96.6%
San Juan	96.9%	95.7%	95.4%	96.2%	96.0%	94.0%	95.4%	92.5%	94.6%	97.5%	96.6%	94.9%	95.5%
Sierra	94.4%	97.0%	98.2%	97.1%	97.6%	94.7%	98.6%	100.0%	96.7%	100.0%	96.9%	100.0%	97.6%
Socorro	96.1%	95.0%	88.1%	93.5%	94.4%	84.3%	92.9%	94.4%	100.0%	100.0%	95.6%	100.0%	94.5%
Valencia North	97.1%	96.3%	92.7%	96.6%	94.5%	96.2%	95.7%	95.0%	99.2%	96.8%	95.2%	94.9%	95.9%
Valencia South			100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
NW Region 1 Total	96.0%	96.0%	94.6%	96.6%	96.1%	93.9%	96.5%	95.7%	97.4%	98.0%	96.5%	97.0%	96.2%
Colfax	94.7%	93.8%	95.2%	98.0%	95.1%	92.5%	100.0%	95.2%	100.0%	100.0%	96.0%	100.0%	96.7%
Guadalupe	93.8%	96.0%	96.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	90.9%	98.1%
Quay	96.4%	98.7%	98.4%	100.0%	100.0%	92.6%	97.5%	100.0%	97.2%	100.0%	100.0%	100.0%	98.4%
Rio Arriba	95.3%	96.8%	95.9%	93.2%	97.0%	96.9%	97.3%	99.0%	99.0%	94.4%	100.0%	96.9%	96.8%
San Miguel	95.3%	92.9%	91.4%	96.8%	93.2%	93.6%	99.0%	95.9%	93.4%	94.8%	98.4%	98.6%	95.3%
Sandoval	96.7%	96.8%	96.7%	96.1%	96.6%	97.1%	95.7%	98.2%	97.2%	94.1%	96.2%	97.1%	96.5%
Santa Fe	94.6%	94.4%	93.6%	94.4%	93.6%	92.7%	95.7%	95.5%	96.2%	97.6%	92.6%	98.6%	95.0%
Taos	95.9%	97.5%	94.7%	98.6%	93.9%	95.7%	96.4%	91.8%	98.4%	98.5%	98.2%	97.4%	96.4%
NE Region 2 Total	95.3%	95.9%	95.3%	97.1%	96.2%	95.1%	97.7%	97.0%	97.7%	97.4%	97.7%	97.4%	96.7%
NE Bernalillo	96.0%	96.5%	95.4%	93.8%	93.8%	95.0%	95.3%	96.1%	97.8%	96.3%	96.8%	96.6%	95.8%
NW Bernalillo	94.7%	95.4%	95.6%	95.4%	91.3%	92.3%	94.9%	97.2%	95.9%	97.8%	95.4%	96.2%	95.2%
SE Bernalillo	96.1%	97.1%	96.4%	92.9%	94.8%	95.4%	98.1%	94.8%	92.6%	95.4%	94.7%	96.9%	95.4%
SW Bernalillo	95.8%	95.5%	93.0%	94.9%	94.4%	92.8%	96.7%	96.1%	97.6%	97.6%	96.7%	98.4%	95.8%
Torrance	96.4%	98.0%	97.4%	94.3%	93.3%	96.2%	96.9%	95.2%	98.5%	96.8%	100.0%	98.5%	96.8%
Gen. Region 3 Total	95.8%	96.5%	95.6%	94.3%	93.5%	94.3%	96.4%	95.9%	96.5%	96.8%	96.7%	97.3%	95.8%
Chaves	97.7%	97.1%	93.0%	98.2%	94.8%	93.0%	97.6%	95.9%	100.0%	95.9%	95.2%	94.3%	96.1%
Curry	97.8%	98.1%	96.1%	95.8%	97.8%	98.3%	98.3%	96.9%	96.7%	96.6%	97.2%	98.5%	97.3%
Eddy Artesia	94.9%	95.8%	97.1%	100.0%	94.9%	92.8%	97.9%	95.0%	97.1%	100.0%	95.7%	100.0%	96.8%
Eddy Carlsbad	96.4%	96.7%	98.0%	97.5%	97.2%	94.4%	94.2%	97.3%	91.7%	99.0%	94.5%	97.7%	96.2%
Lea	97.7%	95.9%	94.2%	96.6%	97.6%	95.6%	95.1%	94.4%	97.2%	99.0%	97.7%	96.6%	96.5%
Lincoln	91.2%	95.5%	94.0%	100.0%	93.7%	95.0%	94.7%	98.0%	100.0%	97.7%	97.4%	97.5%	96.2%
Roosevelt			100.0%										100.0%
SE Region 4 Total	96.0%	96.5%	96.1%	98.0%	96.0%	94.9%	96.3%	96.3%	97.1%	98.0%	96.3%	97.4%	96.6%
East Dona Ana	96.9%	97.0%	95.4%	96.0%	97.8%	96.5%	96.7%	97.3%	97.6%	97.8%	99.1%	97.3%	97.1%
Grant	93.9%	97.1%	94.8%	96.8%	98.0%	95.3%	97.6%	92.2%	92.3%	100.0%	96.8%	97.2%	96.0%
Luna	95.9%	98.5%	95.2%	98.1%	96.2%	98.5%	95.6%	94.1%	97.8%	97.1%	100.0%	99.1%	97.2%
Otero	99.0%	97.4%	97.1%	97.7%	95.1%	94.8%	95.2%	100.0%	98.9%	98.0%	98.0%	98.3%	97.5%
South Dona Ana	99.3%	98.5%	98.2%	98.7%	99.4%	97.9%	97.0%	94.3%	96.6%	97.2%	96.6%	96.3%	97.5%
West Dona Ana	98.0%	97.8%	97.7%	96.8%	99.1%	98.9%	96.9%	93.6%	98.5%	98.0%	99.5%	95.5%	97.5%
SW Region 5 Total	97.2%	97.7%	96.4%	97.4%	97.6%	97.0%	96.5%	95.3%	97.0%	98.0%	98.3%	97.3%	97.1%
STATE TOTAL	96.0%	96.5%	95.6%	96.8%	96.0%	95.0%	96.7%	96.1%	97.2%	97.7%	97.1%	97.3%	96.6%

Annual and Auto Renewals are included

Medicaid: Percentage of Approved and Terminated Renewal EDGs Combined Processed by Certification Date ¹¹

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	98.9%	98.7%	97.7%	97.8%	98.3%	97.6%	99.6%	99.5%	99.5%	100.0%	99.8%	99.6%	98.9%
McKinley	98.8%	98.4%	97.6%	98.8%	98.5%	98.3%	99.2%	99.6%	99.8%	100.0%	99.8%	100.0%	99.1%
San Juan	98.4%	98.1%	98.0%	98.6%	98.2%	98.2%	99.8%	99.3%	100.0%	99.9%	99.8%	99.7%	99.0%
Sierra	98.8%	96.9%	98.3%	98.4%	98.5%	98.0%	99.4%	99.2%	99.9%	100.0%	99.8%	100.0%	98.9%
Socorro	99.0%	97.8%	96.2%	98.1%	97.0%	94.9%	98.9%	99.5%	99.7%	99.9%	99.8%	100.0%	98.4%
Valencia North	98.5%	98.1%	97.3%	98.5%	97.5%	98.1%	99.9%	99.6%	99.5%	100.0%	99.5%	99.6%	98.8%
Valencia South	100.0%		100.0%	100.0%	100.0%	100.0%	96.9%		99.6%		100.0%		99.6%
NW Region 1 Total	98.9%	98.0%	97.9%	98.6%	98.3%	97.9%	99.1%	99.5%	99.7%	100.0%	99.8%	99.8%	98.9%
Colfax	99.8%	97.4%	98.1%	98.7%	97.3%	96.1%	99.6%	99.7%	99.7%	100.0%	99.8%	100.0%	98.9%
Guadalupe	99.2%	97.8%	99.1%	99.3%	99.7%	99.6%	100.0%	100.0%	100.0%	100.0%	100.0%	99.6%	99.5%
Quay	98.2%	98.9%	97.4%	98.8%	98.2%	97.8%	99.2%	100.0%	99.6%	100.0%	100.0%	100.0%	99.0%
Rio Arriba	98.1%	97.1%	97.9%	98.0%	98.0%	98.9%	98.8%	99.8%	100.0%	99.9%	99.9%	99.9%	98.9%
San Miguel	98.6%	98.1%	98.3%	98.9%	97.0%	97.9%	98.9%	98.8%	99.8%	100.0%	99.9%	99.9%	98.8%
Sandoval	98.5%	98.3%	98.5%	98.1%	98.0%	98.7%	99.4%	99.9%	99.3%	100.0%	99.8%	99.9%	99.0%
Santa Fe	98.3%	96.8%	96.2%	96.6%	95.8%	96.7%	99.5%	99.7%	98.8%	99.9%	99.4%	99.9%	98.1%
Taos	98.3%	98.5%	97.8%	98.4%	97.1%	97.3%	98.9%	99.5%	99.6%	99.8%	99.9%	99.6%	98.7%
NE Region 2 Total	98.6%	97.9%	97.9%	98.4%	97.6%	97.9%	99.3%	99.7%	99.6%	100.0%	99.8%	99.9%	98.9%
NE Bernalillo	98.5%	98.1%	97.4%	97.4%	97.1%	98.2%	99.2%	99.6%	99.5%	99.9%	99.7%	99.8%	98.7%
NW Bernalillo	98.0%	97.4%	97.6%	97.8%	96.6%	97.9%	99.5%	99.6%	99.6%	100.0%	99.7%	99.8%	98.6%
SE Bernalillo	98.7%	98.1%	97.6%	97.7%	97.2%	98.2%	99.0%	99.6%	99.5%	100.0%	99.7%	99.9%	98.8%
SW Bernalillo	98.0%	96.9%	96.5%	96.7%	97.2%	98.0%	99.6%	99.5%	99.6%	99.8%	99.8%	99.9%	98.5%
Torrance	98.1%	98.3%	98.6%	98.5%	96.7%	98.3%	99.3%	99.6%	99.5%	99.8%	100.0%	99.9%	98.9%
Gen. Region 3 Total	98.3%	97.8%	97.5%	97.6%	97.0%	98.1%	99.3%	99.6%	99.5%	99.9%	99.8%	99.9%	98.7%
Chaves	98.3%	99.1%	97.8%	98.8%	98.4%	98.6%	99.6%	99.6%	99.6%	100.0%	99.8%	99.7%	99.1%
Curry	99.0%	99.1%	98.5%	98.9%	98.7%	99.1%	99.7%	99.8%	99.8%	100.0%	99.8%	99.9%	99.4%
Eddy Artesia	97.1%	97.1%	98.6%	99.6%	97.6%	97.8%	99.8%	99.7%	99.7%	100.0%	99.7%	100.0%	98.9%
Eddy Carlsbad	98.6%	98.2%	98.9%	99.0%	99.0%	98.4%	99.0%	99.8%	99.8%	100.0%	99.5%	99.9%	99.2%
Lea	98.9%	98.2%	98.1%	98.6%	99.1%	99.0%	99.7%	99.2%	100.0%	99.9%	99.8%	99.8%	99.2%
Lincoln	97.2%	97.7%	96.7%	98.2%	97.9%	98.7%	99.5%	99.8%	100.0%	99.8%	99.8%	99.9%	98.8%
Roosevelt			100.0%										100.0%
SE Region 4 Total	98.2%	98.2%	98.4%	98.9%	98.5%	98.6%	99.6%	99.7%	99.8%	100.0%	99.7%	99.9%	99.1%
East Dona Ana	98.7%	98.7%	98.4%	98.5%	98.5%	98.9%	99.5%	99.7%	99.7%	100.0%	99.9%	99.8%	99.2%
Grant	98.5%	98.7%	98.3%	99.3%	98.9%	98.6%	99.7%	99.4%	99.4%	100.0%	99.8%	99.9%	99.2%
Luna	98.5%	99.3%	98.3%	98.9%	98.7%	99.2%	99.2%	99.5%	99.2%	100.0%	100.0%	99.9%	99.2%
Otero	98.8%	98.6%	98.5%	98.7%	98.4%	98.1%	99.7%	100.0%	99.6%	99.9%	99.9%	99.9%	99.2%
South Dona Ana	98.0%	99.1%	99.3%	99.4%	99.5%	98.6%	99.8%	99.6%	99.2%	99.9%	99.9%	99.9%	99.4%
West Dona Ana	99.5%	98.5%	98.8%	98.7%	99.0%	99.6%	97.3%	99.5%	99.6%	100.0%	100.0%	99.8%	99.2%
SW Region 5 Total	98.7%	98.8%	98.6%	98.9%	98.8%	98.8%	99.2%	99.6%	99.5%	100.0%	99.9%	99.9%	99.2%
STATE TOTAL	98.6%	98.1%	98.1%	98.5%	98.1%	98.2%	99.3%	99.6%	99.6%	99.9%	99.8%	99.9%	99.0%

Administrative, Annual, and Auto Renewals are included

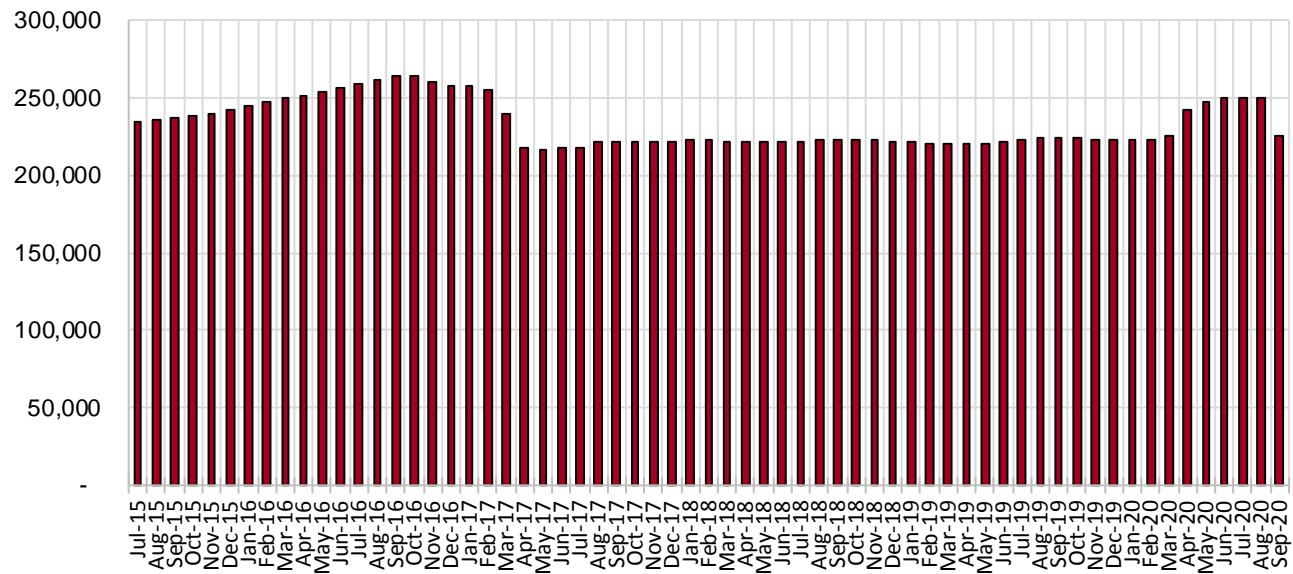
SNAP Cases by Field Office⁶

Office				Percent Change	
	Sep-19	Aug-20	Sep-20	Sep-19-Sep-20	Aug-20-Sep-20
Chaves County ISD	7,007	10,447	10,256	46.37%	-1.83%
Cibola County ISD	3,616	3,759	3,254	-10.01%	-13.43%
Colfax County ISD	1,633	1,767	1,542	-5.57%	-12.73%
Curry County ISD	7,352	8,220	7,430	1.06%	-9.61%
East Dona Ana County ISD	8,079	9,848	9,170	13.50%	-6.88%
Eddy Artesia County ISD	1,588	1,922	1,685	6.11%	-12.33%
Eddy Carlsbad County ISD	2,994	3,702	3,387	13.13%	-8.51%
Grant County ISD	4,017	4,354	3,870	-3.66%	-11.12%
Guadalupe County ISD	689	738	603	-12.48%	-18.29%
Hidalgo County ISD	17	0	2	-88.24%	N/A
Lea County ISD	5,728	7,632	6,986	21.96%	-8.46%
Lincoln County ISD	1,867	2,079	1,853	-0.75%	-10.87%
Luna County ISD	4,281	4,702	4,225	-1.31%	-10.14%
McKinley County ISD	10,341	11,242	10,170	-1.65%	-9.54%
Northeast Bernalillo County ISD	20,553	23,249	21,139	2.85%	-9.08%
Northwest Bernalillo County ISD	20,166	23,644	20,545	1.88%	-13.11%
Otero County ISD	5,802	6,328	5,691	-1.91%	-10.07%
Quay County ISD	1,297	1,788	1,656	27.68%	-7.38%
Rio Arriba County ISD	6,484	7,157	6,512	0.43%	-9.01%
Roosevelt County ISD	0	0	2	N/A	N/A
San Juan County ISD	14,003	18,886	19,122	36.56%	1.25%
San Miguel County ISD	5,019	5,372	4,854	-3.29%	-9.64%
Sandoval County ISD	9,900	8,502	7,500	-24.24%	-11.79%
Santa Fe County ISD	9,314	9,161	7,979	-14.33%	-12.90%
Sierra County ISD	2,537	2,267	1,799	-29.09%	-20.64%
Socorro County ISD	2,781	3,235	2,725	-2.01%	-15.77%
South Dona Ana ISD	8,506	8,467	7,716	-9.29%	-8.87%
Southeast Bernalillo County ISD	11,938	8,930	7,030	-41.11%	-21.28%
Southwest Bernalillo County ISD	19,415	24,335	23,282	19.92%	-4.33%
Taos County ISD	4,206	4,193	3,534	-15.98%	-15.72%
Torrance County ISD	3,582	3,866	3,428	-4.30%	-11.3%
Valencia North County ISD	8,448	7,412	6,203	-26.57%	-16.31%
Valencia South County ISD	1	2	18	1700.0%	800.00%
West Dona Ana County ISD	10,815	12,499	10,782	-0.31%	-13.74%
Centralized Units	6	3	0	-100.00%	-100.00%
Statewide Total	223,982	249,708	225,950	0.88%	-9.5%

SNAP Cases by Region⁶

Region	Sep-19	Aug-20	Sep-20	Percent Change	
				Sep-19- Sep-20	Aug-20- Sep-20
Region 1 - NW	41,727	46,803	43,291	3.7%	-7.5%
Region 2 - NE	38,542	38,678	34,180	-11.3%	-11.6%
Region 3 - Central	75,654	84,024	75,424	-0.3%	-10.2%
Region 4 - SE	26,536	34,002	31,599	19.1%	-7.1%
Region 5 - SW	41,517	46,198	41,456	-0.1%	-10.3%
Centralized Units	6	3	0	-100.0%	-100.0%
Statewide Total	223,982	249,708	225,950	0.88%	-9.5%

SNAP Caseload: SFY-16 to Current



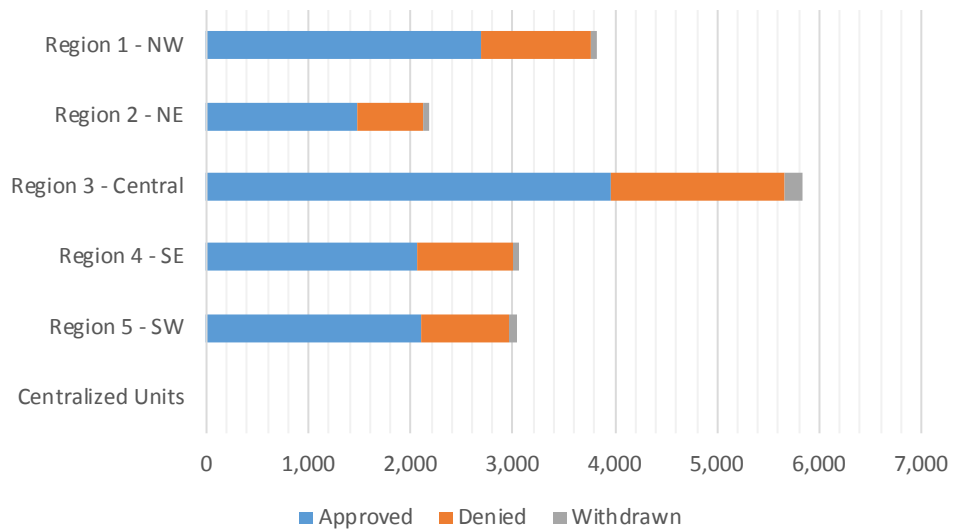
Note: Caseload higher due to COVID 19 emergency

SNAP Initial Applications by Field Office^{4,11}
September 2020

Office	Approved	Denied	Withdrawn	Total Cases Processed
Chaves County ISD	820	295	36	1,151
Cibola County ISD	87	50	2	139
Colfax County ISD	85	20	4	109
Curry County ISD	417	169	12	598
East Dona Ana County ISD	533	249	21	803
Eddy Artesia County ISD	75	57	3	135
Eddy Carlsbad County ISD	215	126	3	344
Grant County ISD	208	96	4	308
Guadalupe County ISD	54	15	1	70
Hidalgo County ISD	0	0	0	0
Lea County ISD	406	234	14	654
Lincoln County ISD	128	45	4	177
Luna County ISD	242	85	5	332
McKinley County ISD	278	127	6	411
Northeast Bernalillo County ISD	1,202	565	34	1,801
Northwest Bernalillo County ISD	1,020	475	36	1,531
Otero County ISD	294	121	3	418
Quay County ISD	135	22	4	161
Rio Arriba County ISD	316	110	14	440
Roosevelt County ISD	3	2	0	5
San Juan County ISD	2,094	756	62	2,912
San Miguel County ISD	246	120	13	379
Sandoval County ISD	159	102	4	265
Santa Fe County ISD	360	178	14	552
Sierra County ISD	42	19	1	62
Socorro County ISD	53	45	0	98
South Dona Ana ISD	250	79	13	342
Southeast Bernalillo County ISD	139	53	1	193
Southwest Bernalillo County ISD	1,431	553	92	2,076
Taos County ISD	129	71	5	205
Torrance County ISD	172	59	8	239
Valencia North County ISD	128	61	1	190
Valencia South County ISD	10	4	0	14
West Dona Ana County ISD	584	227	20	831
Centralized Units	0	0	0	0
Statewide Total	12,315	5,190	440	17,945

SNAP Initial Applications by Region^{4,11} September 2020

Region	Approved	Denied	Withdrawn	Total Cases Processed
Region 1 - NW	2,692	1,062	72	3,826
Region 2 - NE	1,484	638	59	2,181
Region 3 - Central	3,964	1,705	171	5,840
Region 4 - SE	2,064	928	72	3,064
Region 5 - SW	2,111	857	66	3,034
Centralized Units	0	0	0	0
Statewide Total	12,315	5,190	440	17,945

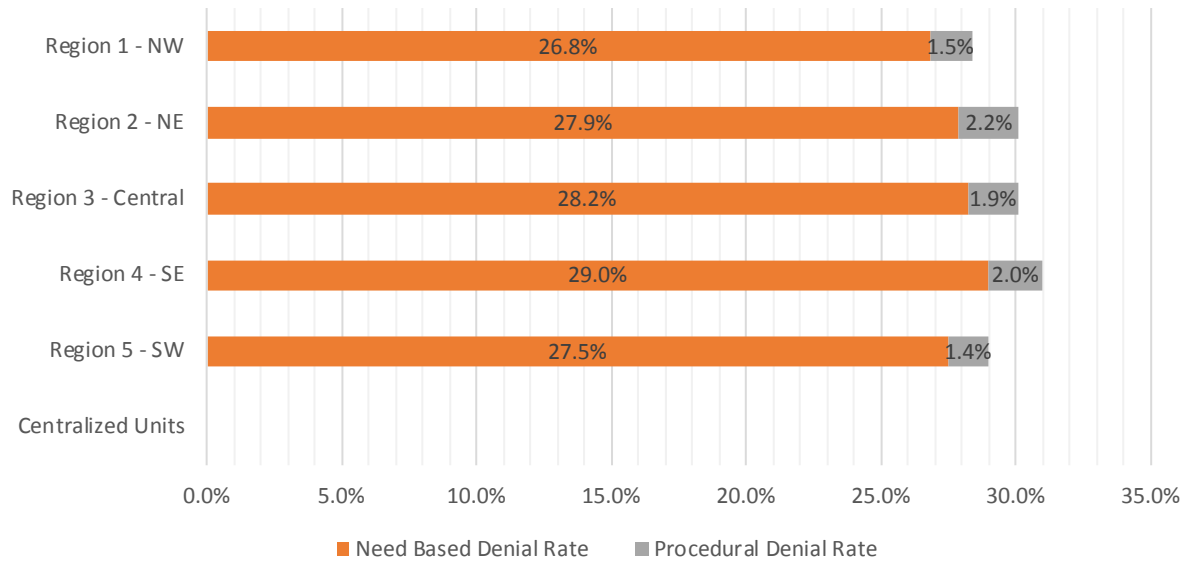


SNAP Initial Disposition Rates by Field Office^{4,11}
September 2020

Office	Approval Rate	Denial Rate	Need Based Denial Rate	Procedural Denial Rate
Chaves County ISD	73.5%	26.5%	25.0%	1.5%
Cibola County ISD	63.5%	36.5%	32.1%	4.4%
Colfax County ISD	81.0%	19.0%	16.1%	2.9%
Curry County ISD	71.2%	28.8%	26.9%	1.9%
East Dona Ana County ISD	68.2%	31.8%	30.1%	1.7%
Eddy Artesia County ISD	56.8%	43.2%	40.2%	3.0%
Eddy Carlsbad County ISD	63.0%	37.0%	34.4%	2.6%
Grant County ISD	68.4%	31.6%	30.0%	1.6%
Guadalupe County ISD	78.3%	21.7%	21.7%	0.0%
Hidalgo County ISD	0.0%	0.0%	0.0%	0.0%
Lea County ISD	63.4%	36.6%	34.4%	2.2%
Lincoln County ISD	74.0%	26.0%	23.7%	2.3%
Luna County ISD	74.0%	26.0%	23.2%	2.8%
McKinley County ISD	68.6%	31.4%	29.2%	2.2%
Northeast Bernalillo County ISD	68.0%	32.0%	30.2%	1.8%
Northwest Bernalillo County ISD	68.2%	31.8%	29.3%	2.5%
Otero County ISD	70.8%	29.2%	29.2%	0.0%
Quay County ISD	86.0%	14.0%	12.1%	1.9%
Rio Arriba County ISD	74.2%	25.8%	24.2%	1.6%
Roosevelt County ISD	60.0%	40.0%	40.0%	0.0%
San Juan County ISD	73.5%	26.5%	25.4%	1.1%
San Miguel County ISD	67.2%	32.8%	30.9%	1.9%
Sandoval County ISD	60.9%	39.1%	37.2%	1.9%
Santa Fe County ISD	66.9%	33.1%	30.7%	2.4%
Sierra County ISD	68.9%	31.1%	27.8%	3.3%
Socorro County ISD	54.1%	45.9%	43.9%	2.0%
South Dona Ana ISD	76.0%	24.0%	21.3%	2.7%
Southeast Bernalillo County ISD	72.4%	27.6%	26.6%	1.0%
Southwest Bernalillo County ISD	72.1%	27.9%	26.1%	1.8%
Taos County ISD	64.5%	35.5%	31.0%	4.5%
Torrance County ISD	74.5%	25.5%	24.2%	1.3%
Valencia North County ISD	67.7%	32.3%	27.5%	4.8%
Valencia South County ISD	71.4%	28.6%	28.6%	0.0%
West Dona Ana County ISD	72.0%	28.0%	27.1%	0.9%
Centralized Units	0.0%	0.0%	0.0%	0.0%
Statewide Total	70.4%	29.6%	27.8%	1.8%

SNAP Initial Disposition Rates by Region^{4,11}
September 2020

Region	Approval Rate	Denial Rate	Need Based Denial Rate	Procedural Denial Rate
Region 1 - NW	71.7%	28.3%	26.8%	1.5%
Region 2 - NE	69.9%	30.1%	27.9%	2.2%
Region 3 - Central	69.9%	30.1%	28.2%	1.9%
Region 4 - SE	69.0%	31.0%	29.0%	2.0%
Region 5 - SW	71.1%	28.9%	27.5%	1.4%
Centralized Units	0.0%	0.0%	0.0%	0.0%
Statewide Total	70.4%	29.6%	27.8%	1.8%



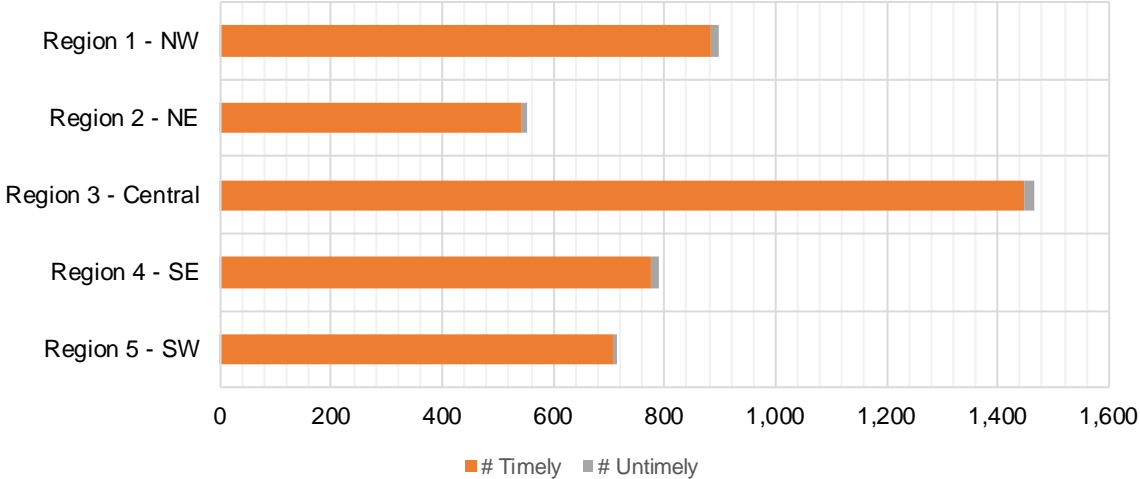
SNAP Expedite Timeliness by Field Office¹³
September 2020

Office Name	Total Expedited Approvals	# Timely	# Untimely	Percentage Timely
Chaves County ISD	307	301	6	98.0 %
Cibola County ISD	29	25	4	86.2 %
Colfax County ISD	37	37	0	100.0 %
Curry County ISD	157	155	2	98.7 %
East Dona Ana County ISD	162	160	2	98.8 %
Eddy Artesia County ISD	27	26	1	96.3 %
Eddy Carlsbad County ISD	86	86	0	100.0 %
Grant County ISD	84	84	0	100.0 %
Guadalupe County ISD	8	8	0	100.0 %
Lea County ISD	171	169	2	98.8 %
Lincoln County ISD	39	38	1	97.4 %
Luna County ISD	88	88	0	100.0 %
McKinley County ISD	91	91	0	100.0 %
Northeast Bernalillo County ISD	414	408	6	98.6 %
Northwest Bernalillo County ISD	408	403	5	98.8 %
Otero County ISD	102	101	1	99.0 %
Quay County ISD	35	35	0	100.0 %
Rio Arriba County ISD	130	129	1	99.2 %
Roosevelt County ISD	1	1	0	100.0 %
San Juan County ISD	703	696	7	99.0 %
San Miguel County ISD	104	103	1	99.0 %
Sandoval County ISD	63	62	1	98.4 %
Santa Fe County ISD	127	122	5	96.1 %
Sierra County ISD	17	17	0	100.0 %
Socorro County ISD	18	18	0	100.0 %
South Dona Ana ISD	81	81	0	100.0 %
Southeast Bernalillo County ISD	56	55	1	98.2 %
Southwest Bernalillo County ISD	528	523	5	99.1 %
Taos County ISD	47	47	0	100.0 %
Torrance County ISD	61	60	1	98.4 %
Valencia North County ISD	38	37	1	97.4 %
West Dona Ana County ISD	196	194	2	99.0 %
Statewide Total	4,415	4,360	55	98.8 %

SNAP Expedite Timeliness by Region¹³
September 2020

Region	Total Expedited Approvals	# Timely	# Untimely	Percentage Timely
Region 1 - NW	896	884	12	98.7%
Region 2 - NE	551	543	8	98.5%
Region 3 - Central	1,467	1,449	18	98.8%
Region 4 - SE	788	776	12	98.5%
Region 5 - SW	713	708	5	99.3%
Statewide Total	4,415	4,360	55	98.8%

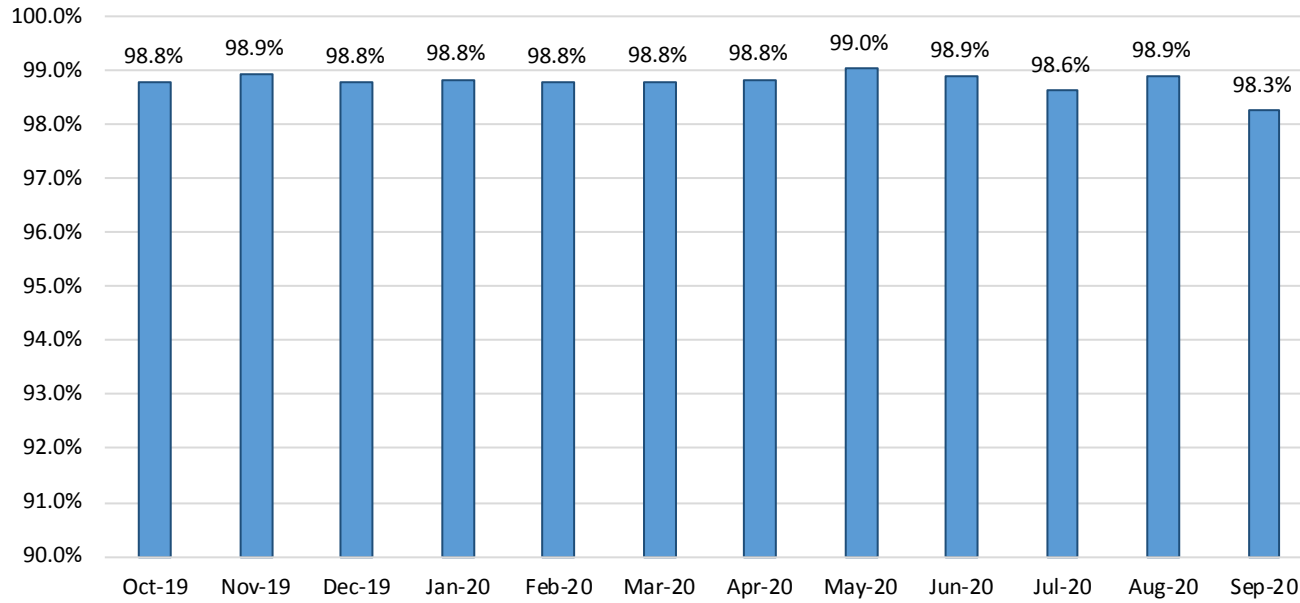
SNAP Expedite - Timeliness



SNAP: Percentage of Applications Processed Timely ¹³

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
APT	98.8%	98.9%	98.8%	98.8%	98.8%	98.8%	98.8%	99.0%	98.9%	98.6%	98.9%	98.3%	98.8%

SNAP Application Processing Timeliness (APT)



SNAP Non-Expedite: Percentage of Initial Applications Processed Timely by Field Office¹³

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	99.2%	96.9%	98.0%	96.3%	99.4%	99.3%	98.8%	100.0%	93.0%	100.0%	97.5%	96.5%	97.9%
McKinley	99.0%	98.5%	98.4%	98.9%	98.7%	99.0%	98.9%	99.5%	100.0%	99.1%	99.8%	97.8%	99.0%
San Juan	98.1%	98.4%	99.1%	99.2%	98.0%	99.3%	98.7%	99.3%	99.7%	98.3%	98.5%	97.8%	98.7%
Sierra	98.0%	100.0%	100.0%	100.0%	98.9%	100.0%	98.3%	100.0%	100.0%	100.0%	96.3%	93.3%	98.7%
Socorro	97.9%	100.0%	100.0%	99.1%	100.0%	98.2%	100.0%	96.2%	100.0%	96.7%	97.5%	97.6%	98.6%
Valencia North	99.0%	99.4%	99.5%	99.5%	99.7%	99.5%	99.2%	100.0%	100.0%	99.4%	99.5%	98.8%	99.5%
Valencia South												100.0%	
NW Region 1 Total	98.5%	98.7%	99.0%	99.0%	98.8%	99.2%	98.9%	99.3%	99.3%	98.7%	98.7%	97.8%	98.8%
Colfax	98.8%	98.8%	100.0%	98.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.7%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.1%	100.0%	99.8%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.3%	100.0%	99.9%
Rio Arriba	98.2%	99.5%	98.6%	98.9%	99.2%	99.6%	99.2%	97.8%	100.0%	98.4%	99.4%	99.1%	99.0%
San Miguel	98.1%	98.9%	100.0%	98.7%	99.5%	100.0%	99.2%	98.6%	100.0%	99.2%	100.0%	98.6%	99.2%
Sandoval	99.5%	98.7%	98.8%	99.6%	99.0%	99.6%	99.2%	99.4%	100.0%	99.5%	97.3%	97.2%	99.0%
Santa Fe	97.7%	98.4%	97.7%	99.7%	98.6%	98.6%	98.9%	99.4%	100.0%	98.6%	98.2%	96.3%	98.5%
Taos	100.0%	98.9%	99.4%	99.0%	100.0%	99.5%	100.0%	98.6%	100.0%	97.6%	99.4%	98.2%	99.2%
NE Region 2 Total	98.8%	98.9%	98.8%	99.3%	99.2%	99.4%	99.3%	99.1%	100.0%	98.9%	99.0%	98.1%	99.1%
NE Bernalillo	98.5%	98.9%	98.5%	97.9%	97.6%	96.7%	98.9%	99.1%	99.1%	98.7%	98.7%	97.9%	98.4%
NW Bernalillo	98.5%	98.1%	97.5%	98.4%	98.3%	98.1%	99.4%	99.7%	98.8%	98.9%	98.5%	97.9%	98.5%
SE Bernalillo	98.8%	98.2%	98.9%	99.3%	98.4%	98.1%	97.4%	100.0%	100.0%	98.2%	97.8%	97.9%	98.6%
SW Bernalillo	99.0%	99.2%	98.3%	99.1%	99.0%	99.6%	98.6%	99.1%	98.6%	99.4%	98.5%	97.7%	98.8%
Torrance	99.4%	100.0%	98.2%	100.0%	98.3%	99.4%	99.6%	98.5%	98.2%	98.1%	97.9%	97.8%	98.8%
Gen. Region 3 Total	98.7%	98.7%	98.3%	98.7%	98.3%	98.2%	98.9%	99.3%	99.0%	98.9%	98.5%	97.8%	98.6%
Chaves	99.7%	99.7%	98.1%	99.5%	99.0%	99.5%	99.0%	99.6%	100.0%	99.2%	99.3%	97.7%	99.2%
Curry	98.7%	99.0%	98.1%	97.1%	98.6%	98.4%	99.4%	99.5%	98.1%	99.7%	99.3%	98.0%	98.7%
Eddy Artesia	100.0%	98.5%	97.6%	100.0%	100.0%	98.9%	99.5%	98.3%	98.0%	97.9%	100.0%	99.1%	99.0%
Eddy Carlsbad	99.4%	99.3%	99.4%	98.3%	100.0%	99.0%	99.4%	100.0%	100.0%	99.0%	99.7%	98.9%	99.4%
Lea	99.6%	99.3%	98.9%	99.7%	99.4%	98.3%	99.5%	99.3%	99.5%	99.8%	99.2%	98.0%	99.2%
Lincoln	99.1%	100.0%	97.0%	99.3%	98.2%	97.5%	99.1%	100.0%	100.0%	100.0%	99.3%	98.6%	99.0%
Roosevelt	100.0%	100.0%		100.0%		100.0%		100.0%				100.0%	100.0%
SE Region 4 Total	99.4%	99.3%	98.3%	98.8%	99.1%	98.7%	99.3%	99.4%	99.3%	99.4%	99.4%	98.1%	99.0%
East Dona Ana	99.5%	99.5%	99.2%	99.2%	99.5%	99.1%	99.2%	99.0%	99.5%	98.6%	99.7%	99.4%	99.3%
Grant	99.3%	98.7%	100.0%	98.3%	100.0%	98.6%	100.0%	100.0%	100.0%	100.0%	99.1%	99.1%	99.4%
Luna	99.4%	100.0%	98.8%	98.9%	100.0%	99.5%	99.2%	100.0%	100.0%	98.2%	99.2%	98.4%	99.3%
Otero	98.9%	99.6%	99.2%	99.6%	98.0%	98.5%	99.5%	100.0%	98.8%	97.2%	99.2%	98.8%	98.9%
South Dona Ana	100.0%	99.6%	99.6%	100.0%	99.6%	99.6%	99.7%	100.0%	99.3%	99.5%	99.7%	99.3%	99.7%
West Dona Ana	98.7%	99.6%	99.6%	99.1%	100.0%	99.4%	99.3%	98.8%	99.5%	99.3%	99.8%	98.9%	99.3%
SW Region 5 Total	99.3%	99.5%	99.4%	99.2%	99.5%	99.2%	99.4%	99.5%	99.5%	99.3%	99.6%	99.0%	99.4%
STATE TOTAL	98.9%	99.0%	98.7%	99.0%	98.8%	98.8%	99.1%	99.3%	99.3%	98.9%	98.9%	98.9%	99.0%

SNAP Expedite: Percentage of Initial Applications Processed Timely by Field Office¹³

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	96.7%	100.0%	95.5%	98.5%	100.0%	98.2%	95.3%	100.0%	95.1%	98.2%	100.0%	86.2%	97.0%
McKinley	98.2%	99.0%	99.0%	98.6%	98.4%	98.9%	97.5%	98.6%	97.3%	97.2%	98.9%	100.0%	98.5%
San Juan	98.9%	99.1%	98.4%	99.0%	99.0%	99.1%	98.8%	98.9%	98.8%	97.4%	99.3%	99.0%	98.8%
Sierra	95.5%	98.1%	100.0%	96.8%	97.9%	98.3%	96.3%	96.3%	93.3%	100.0%	100.0%	100.0%	97.7%
Socorro	100.0%	95.0%	98.5%	100.0%	97.4%	100.0%	100.0%	100.0%	100.0%	97.0%	97.9%	100.0%	98.8%
Valencia North	98.4%	99.1%	99.1%	97.6%	98.1%	98.6%	95.3%	98.0%	97.7%	98.1%	93.1%	97.5%	97.6%
Valencia South									100.0%			80.0%	
NW Region 1 Total	98.4%	98.9%	98.5%	98.6%	98.6%	98.9%	98.0%	99.3%	98.0%	97.5%	98.8%	98.6%	98.5%
Colfax	100.0%	100.0%	98.4%	100.0%	100.0%	97.9%	100.0%	96.3%	90.5%	100.0%	100.0%	100.0%	98.6%
Guadalupe	93.8%	100.0%	100.0%	95.0%	100.0%	100.0%	90.5%	92.3%	100.0%	100.0%	100.0%	100.0%	97.6%
Quay	96.9%	100.0%	100.0%	100.0%	95.5%	100.0%	99.0%	100.0%	96.3%	100.0%	98.1%	100.0%	98.8%
Rio Arriba	99.2%	97.1%	98.3%	98.1%	100.0%	99.0%	98.2%	99.2%	99.3%	97.1%	100.0%	99.3%	98.7%
San Miguel	98.9%	100.0%	100.0%	98.8%	97.9%	98.6%	98.3%	98.8%	100.0%	100.0%	100.0%	100.0%	99.3%
Sandoval	97.9%	98.9%	98.7%	98.7%	97.9%	100.0%	99.6%	97.3%	100.0%	94.0%	100.0%	98.4%	98.5%
Santa Fe	98.8%	98.1%	98.1%	98.3%	97.4%	98.2%	97.0%	97.9%	96.8%	97.8%	97.9%	95.4%	97.6%
Taos	97.7%	97.9%	98.6%	100.0%	98.5%	97.9%	98.8%	98.4%	100.0%	100.0%	100.0%	100.0%	99.0%
NE Region 2 Total	98.5%	98.5%	98.6%	98.7%	98.2%	98.8%	98.1%	99.1%	98.6%	97.8%	99.3%	98.6%	98.6%
NE Bernalillo	98.7%	98.5%	98.7%	98.7%	98.2%	97.8%	98.3%	98.1%	97.7%	95.3%	97.6%	98.6%	98.0%
NW Bernalillo	99.6%	98.6%	99.5%	98.3%	99.5%	99.4%	99.1%	99.6%	99.4%	98.3%	99.5%	98.8%	99.1%
SE Bernalillo	98.5%	98.6%	99.3%	98.6%	98.9%	98.5%	98.7%	97.1%	99.2%	96.3%	100.0%	98.3%	98.5%
SW Bernalillo	99.0%	98.1%	98.5%	99.0%	99.1%	98.5%	98.0%	98.7%	98.7%	97.1%	99.8%	98.9%	98.6%
Torrance	99.2%	100.0%	99.3%	97.1%	99.1%	99.2%	97.1%	100.0%	100.0%	97.3%	97.7%	98.4%	98.7%
Gen. Region 3 Total	99.0%	98.5%	99.0%	98.7%	98.8%	98.6%	98.4%	99.3%	98.7%	96.6%	99.0%	98.7%	98.6%
Chaves	98.2%	97.7%	98.7%	98.2%	98.8%	99.0%	99.3%	100.0%	97.3%	99.1%	99.6%	98.1%	98.7%
Curry	97.7%	97.6%	98.6%	97.7%	99.1%	99.3%	97.7%	97.2%	100.0%	99.2%	99.4%	98.8%	98.5%
Eddy Artesia	96.4%	100.0%	98.5%	100.0%	100.0%	100.0%	98.7%	100.0%	97.6%	97.4%	100.0%	96.7%	98.8%
Eddy Carlsbad	99.3%	97.7%	97.3%	98.8%	98.6%	99.4%	98.3%	99.2%	100.0%	98.8%	98.1%	100.0%	98.8%
Lea	98.3%	98.6%	100.0%	98.5%	99.1%	99.0%	99.2%	98.6%	99.6%	99.0%	99.5%	98.9%	99.0%
Lincoln	95.8%	96.0%	95.7%	96.0%	97.6%	97.4%	96.4%	97.9%	97.1%	100.0%	98.0%	97.4%	97.1%
Roosevelt	100.0%	100.0%		100.0%	100.0%	100.0%	100.0%	97.9%				100.0%	99.7%
SE Region 4 Total	98.0%	97.9%	98.6%	98.2%	98.9%	99.1%	98.7%	99.4%	99.2%	99.0%	99.3%	98.5%	98.7%
East Dona Ana	98.5%	99.5%	100.0%	99.6%	98.3%	98.8%	99.0%	98.8%	98.5%	98.4%	99.6%	98.8%	99.0%
Grant	99.2%	100.0%	98.5%	97.7%	98.3%	100.0%	98.6%	100.0%	98.2%	97.6%	97.4%	100.0%	98.8%
Luna	99.2%	100.0%	98.2%	99.3%	100.0%	99.1%	100.0%	100.0%	100.0%	97.9%	100.0%	100.0%	99.5%
Otero	99.4%	99.5%	98.8%	99.5%	98.2%	99.4%	99.6%	100.0%	100.0%	97.1%	99.0%	98.1%	99.1%
South Dona Ana	97.9%	98.6%	99.2%	100.0%	96.6%	97.8%	99.5%	99.1%	100.0%	100.0%	97.6%	100.0%	98.9%
West Dona Ana	99.1%	99.4%	99.7%	100.0%	99.3%	98.7%	98.4%	100.0%	98.6%	98.3%	98.8%	99.0%	99.1%
SW Region 5 Total	98.9%	99.4%	99.3%	99.5%	98.6%	98.9%	99.1%	99.5%	99.2%	98.3%	98.9%	99.2%	99.1%
STATE TOTAL	98.7%	98.6%	98.8%	98.7%	98.7%	98.8%	98.4%	99.3%	98.7%	97.8%	99.0%	98.7%	98.7%

SNAP: Percentage of Denied Initial Applications Processed Within 30 Days by Field Office¹³

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	97.3%	100.0%	100.0%	98.1%	98.0%	100.0%	97.9%	94.4%	97.7%	100.0%	94.8%	96.2%	97.9%
McKinley	100.0%	94.4%	96.1%	99.0%	99.0%	97.8%	98.7%	98.3%	98.0%	99.3%	100.0%	97.0%	98.1%
San Juan	97.6%	98.2%	98.6%	97.7%	96.6%	98.3%	98.2%	99.4%	98.9%	98.1%	98.2%	96.6%	98.0%
Sierra	96.0%	100.0%	100.0%	100.0%	95.7%	100.0%	97.8%	100.0%	97.2%	100.0%	100.0%	100.0%	98.9%
Socorro	100.0%	100.0%	100.0%	100.0%	100.0%	96.8%	100.0%	100.0%	100.0%	95.7%	95.9%	95.6%	98.7%
Valencia North	99.0%	97.7%	98.4%	100.0%	99.1%	99.0%	99.2%	99.3%	97.1%	99.0%	100.0%	96.8%	98.7%
Valencia South					100.0%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NW Region 1 Total	98.3%	98.4%	98.9%	99.1%	98.3%	98.7%	98.8%	98.8%	98.4%	98.9%	98.4%	97.5%	98.5%
Colfax	96.8%	94.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.2%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	95.0%	100.0%	99.6%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Rio Arriba	95.8%	98.6%	94.7%	96.0%	98.7%	98.6%	98.4%	100.0%	100.0%	97.6%	99.4%	98.4%	98.0%
San Miguel	100.0%	98.5%	100.0%	98.6%	100.0%	100.0%	98.3%	99.2%	95.1%	100.0%	100.0%	97.0%	98.9%
Sandoval	98.5%	98.9%	98.8%	100.0%	99.5%	98.7%	100.0%	98.5%	100.0%	100.0%	94.7%	94.3%	98.5%
Santa Fe	96.4%	98.2%	96.2%	99.1%	97.4%	94.9%	98.7%	99.5%	97.6%	97.2%	98.2%	94.8%	97.4%
Taos	100.0%	98.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	95.7%	100.0%	98.7%	99.4%
NE Region 2 Total	98.4%	98.3%	98.7%	99.2%	99.5%	99.0%	99.4%	99.7%	99.1%	98.8%	98.4%	97.9%	98.9%
NE Bernalillo	98.2%	97.8%	96.8%	94.7%	95.3%	91.7%	97.8%	98.0%	97.3%	99.1%	97.2%	96.3%	96.7%
NW Bernalillo	96.4%	96.7%	96.6%	97.9%	97.0%	96.0%	98.9%	97.9%	97.0%	98.2%	98.1%	97.3%	97.3%
SE Bernalillo	97.8%	95.0%	98.4%	99.0%	97.0%	95.7%	97.7%	97.4%	95.9%	97.3%	98.1%	98.1%	97.3%
SW Bernalillo	97.7%	98.0%	96.8%	96.8%	98.8%	98.7%	97.2%	97.8%	97.0%	99.1%	97.5%	96.4%	97.7%
Torrance	98.2%	100.0%	96.5%	100.0%	98.2%	100.0%	100.0%	98.3%	98.0%	98.2%	98.9%	98.5%	98.7%
Gen. Region 3 Total	97.7%	97.5%	97.0%	97.7%	97.3%	96.4%	98.3%	97.9%	97.0%	97.0%	98.4%	97.3%	97.5%
Chaves	100.0%	100.0%	95.0%	98.1%	98.0%	98.9%	98.7%	99.2%	98.9%	99.0%	99.0%	97.6%	98.5%
Curry	97.2%	97.2%	94.8%	96.9%	99.0%	96.2%	98.9%	98.1%	94.8%	99.3%	98.9%	96.7%	97.3%
Eddy Artesia	100.0%	96.3%	100.0%	100.0%	100.0%	100.0%	98.5%	100.0%	100.0%	95.9%	100.0%	100.0%	99.2%
Eddy Carlsbad	98.2%	100.0%	98.3%	97.7%	98.5%	98.4%	98.3%	100.0%	99.2%	99.1%	99.3%	99.2%	98.9%
Lea	100.0%	99.0%	97.0%	100.0%	100.0%	97.8%	99.5%	98.8%	99.3%	100.0%	99.3%	97.6%	99.0%
Lincoln	97.6%	100.0%	94.9%	100.0%	97.4%	97.5%	100.0%	98.6%	98.1%	97.4%	97.7%	98.0%	98.1%
Roosevelt		100.0%				100.0%						100.0%	100.0%
SE Region 4 Total	98.8%	98.9%	96.7%	98.8%	98.8%	98.4%	99.0%	99.1%	98.4%	98.5%	99.0%	98.4%	98.6%
East Dona Ana	99.4%	98.7%	98.5%	98.0%	99.3%	99.2%	99.6%	98.4%	100.0%	98.6%	99.7%	99.6%	99.1%
Grant	97.4%	98.1%	100.0%	93.3%	100.0%	94.6%	100.0%	100.0%	98.7%	100.0%	100.0%	99.0%	98.4%
Luna	97.7%	100.0%	95.3%	98.0%	100.0%	100.0%	98.7%	98.3%	100.0%	98.8%	98.6%	96.7%	98.5%
Otero	98.9%	98.8%	97.1%	98.8%	95.9%	98.5%	99.2%	99.4%	98.9%	98.2%	98.4%	98.4%	98.4%
South Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%	98.5%	100.0%	99.1%	99.1%	99.0%	100.0%	98.9%	99.6%
West Dona Ana	97.5%	99.4%	99.2%	98.8%	100.0%	97.9%	98.4%	99.2%	98.9%	99.6%	99.6%	98.4%	98.9%
SW Region 5 Total	98.5%	99.2%	98.4%	97.8%	99.2%	98.1%	99.3%	99.1%	99.3%	99.0%	99.4%	98.5%	98.8%
STATE TOTAL	98.4%	98.5%	98.0%	98.6%	98.7%	98.2%	99.0%	99.0%	98.5%	98.7%	98.6%	97.9%	98.5%

SNAP: Combined Approvals and Denials Percentage of Initial Applications Processed Timely by Field Office¹³

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	98.0%	98.5%	97.7%	97.6%	99.6%	98.8%	97.4%	98.4%	94.9%	99.4%	98.0%	94.4%	97.7%
McKinley	98.8%	98.7%	98.8%	98.7%	98.8%	99.1%	98.3%	98.8%	98.3%	98.6%	99.7%	98.3%	98.7%
San Juan	98.5%	98.8%	98.8%	99.1%	98.6%	99.2%	98.7%	99.2%	99.0%	98.1%	98.8%	98.1%	98.7%
Sierra	97.3%	99.4%	100.0%	98.8%	98.5%	99.3%	97.6%	99.1%	97.1%	100.0%	98.5%	95.2%	98.4%
Socorro	98.9%	98.3%	99.4%	99.5%	98.8%	98.9%	100.0%	98.8%	100.0%	96.9%	97.5%	98.0%	98.8%
Valencia North	98.7%	99.1%	99.4%	98.7%	99.1%	99.1%	98.0%	99.1%	98.1%	99.1%	98.0%	98.5%	98.7%
Valencia South		100.0%		100.0%			100.0%	100.0%	100.0%	100.0%	100.0%	92.9%	99.1%
NW Region 1 Total	98.4%	99.0%	99.0%	98.9%	98.9%	99.1%	98.6%	99.1%	98.2%	98.9%	98.6%	96.5%	98.6%
Colfax	99.3%	99.2%	99.2%	99.3%	100.0%	99.1%	100.0%	98.9%	97.3%	100.0%	100.0%	100.0%	99.4%
Guadalupe	98.2%	100.0%	100.0%	97.6%	97.6%	100.0%	96.4%	97.4%	100.0%	100.0%	98.4%	100.0%	98.8%
Quay	98.6%	100.0%	100.0%	100.0%	99.6%	100.0%	99.6%	100.0%	98.9%	100.0%	98.9%	100.0%	99.6%
Rio Arriba	98.7%	98.3%	98.5%	98.5%	98.8%	99.3%	98.7%	99.1%	99.7%	98.0%	99.6%	99.1%	98.9%
San Miguel	98.5%	99.4%	100.0%	98.7%	98.8%	99.5%	98.8%	98.9%	97.9%	99.5%	100.0%	98.7%	99.1%
Sandoval	98.9%	98.7%	98.9%	99.2%	98.0%	99.7%	99.3%	98.4%	100.0%	98.1%	97.9%	97.4%	98.7%
Santa Fe	98.2%	98.3%	97.9%	99.0%	99.3%	98.3%	98.1%	98.9%	98.0%	98.4%	98.3%	96.1%	98.2%
Taos	99.0%	98.5%	99.0%	99.4%	99.3%	99.1%	99.5%	99.0%	100.0%	98.3%	100.0%	98.6%	99.1%
NE Region 2 Total	98.7%	99.1%	99.2%	99.0%	98.9%	99.4%	98.8%	98.8%	99.0%	99.0%	99.1%	98.7%	99.0%
NE Bernalillo	98.6%	98.7%	98.7%	98.3%	97.9%	97.3%	98.6%	98.3%	98.0%	97.8%	98.5%	98.0%	98.2%
NW Bernalillo	99.0%	98.3%	98.6%	98.4%	98.8%	98.8%	99.2%	99.0%	98.2%	98.7%	98.8%	98.2%	98.7%
SE Bernalillo	98.7%	98.2%	99.3%	99.0%	98.5%	98.2%	97.8%	98.1%	98.3%	97.7%	98.1%	98.0%	98.3%
SW Bernalillo	98.9%	98.5%	98.4%	99.0%	99.1%	99.1%	98.3%	98.4%	98.2%	98.8%	98.9%	98.0%	98.6%
Torrance	99.3%	100.0%	98.7%	98.7%	98.6%	99.7%	98.5%	98.9%	98.8%	97.9%	97.7%	98.0%	98.7%
Gen. Region 3 Total	98.9%	98.7%	98.7%	98.7%	98.6%	98.6%	98.5%	98.5%	98.3%	98.2%	98.4%	98.0%	98.5%
Chaves	99.1%	98.9%	98.3%	99.0%	98.9%	99.3%	99.1%	99.6%	98.7%	99.0%	99.4%	97.8%	98.9%
Curry	98.3%	98.4%	98.3%	97.5%	99.0%	98.9%	98.7%	98.2%	97.8%	99.5%	99.3%	98.2%	98.5%
Eddy Artesia	98.6%	99.1%	98.0%	100.0%	100.0%	99.3%	99.2%	99.4%	98.6%	97.7%	100.0%	98.6%	99.0%
Eddy Carlsbad	99.3%	98.6%	98.4%	98.5%	99.1%	99.4%	98.7%	99.7%	99.7%	98.9%	99.3%	99.2%	99.1%
Lea	99.0%	99.0%	99.4%	99.1%	99.2%	98.7%	99.4%	98.9%	99.5%	99.7%	99.3%	98.2%	99.1%
Lincoln	97.5%	98.4%	96.6%	98.4%	98.0%	97.9%	98.2%	98.6%	98.4%	98.8%	98.9%	98.4%	98.2%
Roosevelt		100.0%	100.0%	100.0%	100.0%	100.0%		100.0%			100.0%	100.0%	100.0%
SE Region 4 Total	98.6%	98.9%	98.4%	98.9%	99.2%	99.1%	98.9%	99.2%	98.8%	98.9%	99.5%	98.6%	98.9%
East Dona Ana	99.2%	99.5%	99.5%	99.3%	99.1%	99.0%	99.1%	98.7%	99.5%	98.5%	99.7%	99.3%	99.2%
Grant	99.3%	99.2%	99.3%	97.7%	99.2%	99.2%	99.4%	100.0%	99.1%	99.4%	99.0%	99.4%	99.2%
Luna	99.3%	100.0%	98.6%	99.1%	100.0%	99.3%	99.5%	99.2%	100.0%	98.1%	99.7%	98.8%	99.3%
Otero	99.3%	99.6%	99.0%	99.6%	98.0%	98.9%	99.5%	99.7%	99.2%	97.1%	99.1%	98.8%	99.0%
South Dona Ana	99.3%	99.3%	99.4%	100.0%	98.9%	99.0%	99.8%	99.5%	99.5%	99.6%	99.2%	99.4%	99.4%
West Dona Ana	98.9%	99.5%	99.6%	99.4%	99.7%	99.0%	99.1%	99.4%	99.0%	99.1%	99.6%	98.9%	99.3%
SW Region 5 Total	99.2%	99.5%	99.2%	99.2%	99.2%	99.1%	99.4%	99.4%	99.4%	98.6%	99.4%	99.1%	99.2%
STATE TOTAL	98.7%	99.0%	98.9%	98.9%	99.0%	99.1%	98.8%	99.0%	98.7%	98.8%	99.0%	98.2%	98.9%

SNAP Renewals Processed by Field Office²⁰
September 2020

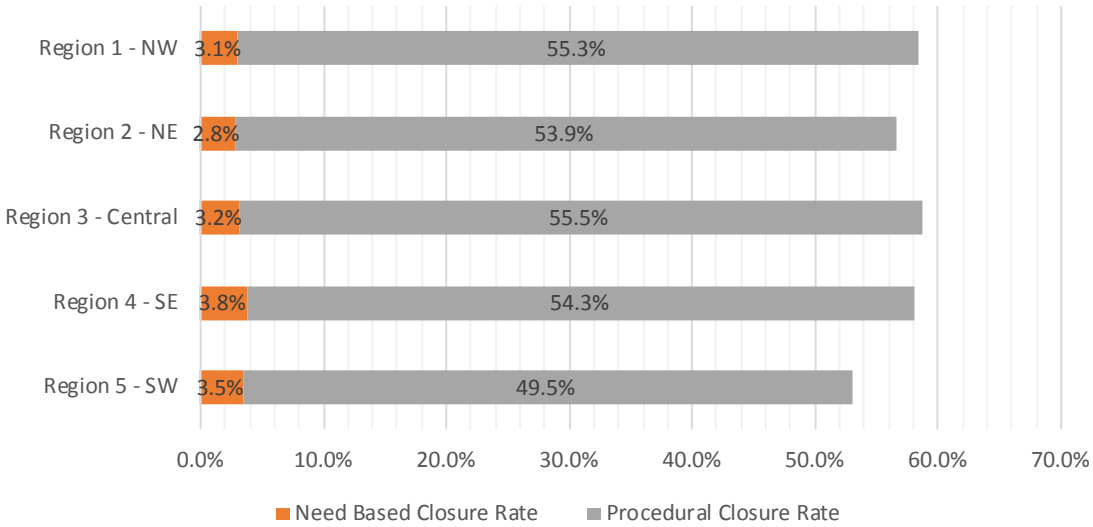
Office	Approvals	Closures	Need Based Closures	Procedural Closures
Chaves County ISD	397	512	25	487
Cibola County ISD	123	163	6	157
Colfax County ISD	66	88	8	80
Curry County ISD	292	395	29	366
East Dona Ana County ISD	418	414	28	386
Eddy Artesia County ISD	63	95	6	89
Eddy Carlsbad County ISD	123	175	15	160
Grant County ISD	159	227	13	214
Guadalupe County ISD	22	22	0	22
Hidalgo County ISD	0	0	0	0
Lea County ISD	207	332	25	307
Lincoln County ISD	77	101	6	95
Luna County ISD	200	198	11	187
McKinley County ISD	454	506	28	478
Northeast Bernalillo County ISD	846	1320	73	1247
Northwest Bernalillo County ISD	636	1005	59	946
Otero County ISD	281	315	19	296
Quay County ISD	90	81	9	72
Rio Arriba County ISD	248	383	10	373
Roosevelt County ISD	0	1	0	1
San Juan County ISD	745	1140	64	1076
San Miguel County ISD	172	290	14	276
Sandoval County ISD	359	333	19	314
Santa Fe County ISD	275	395	22	373
Sierra County ISD	37	78	4	74
Socorro County ISD	160	160	10	150
South Dona Ana ISD	349	331	24	307
Southeast Bernalillo County ISD	92	330	7	323
Southwest Bernalillo County ISD	1,168	1296	70	1226
Taos County ISD	134	194	6	188
Torrance County ISD	142	142	12	130
Valencia North County ISD	174	322	13	309
Valencia South County ISD	0	6	0	6
West Dona Ana County ISD	430	585	41	544
Centralized Units	0	0	0	0
Statewide Total	8,939	11,935	676	11,259

SNAP Renewal Disposition Rates by Field Office²⁰
September 2020

Office	Approval Rate	Closure Rate	Need Based Closure Rate	Procedural Closure Rate
Chaves County ISD	43.7%	56.3%	2.8%	53.6%
Cibola County ISD	43.0%	57.0%	2.1%	54.9%
Colfax County ISD	42.9%	57.1%	5.2%	51.9%
Curry County ISD	42.5%	57.5%	4.2%	53.3%
East Dona Ana County ISD	50.2%	49.8%	3.4%	46.4%
Eddy Artesia County ISD	39.9%	60.1%	3.8%	56.3%
Eddy Carlsbad County ISD	41.3%	58.7%	5.0%	53.7%
Grant County ISD	41.2%	58.8%	3.4%	55.4%
Guadalupe County ISD	50.0%	50.0%	0.0%	50.0%
Hidalgo County ISD	0.0%	0.0%	0.0%	0.0%
Lea County ISD	38.4%	61.6%	4.6%	57.0%
Lincoln County ISD	43.3%	56.7%	3.4%	53.4%
Luna County ISD	50.3%	49.7%	2.8%	47.0%
McKinley County ISD	47.3%	52.7%	2.9%	49.8%
Northeast Bernalillo County ISD	39.1%	60.9%	3.4%	57.6%
Northwest Bernalillo County ISD	38.8%	61.2%	3.6%	57.6%
Otero County ISD	47.1%	52.9%	3.2%	49.7%
Quay County ISD	52.6%	47.4%	5.3%	42.1%
Rio Arriba County ISD	39.3%	60.7%	1.6%	59.1%
Roosevelt County ISD	0.0%	100.0%	0.0%	100.0%
San Juan County ISD	39.5%	60.5%	3.4%	57.1%
San Miguel County ISD	37.2%	62.8%	3.0%	59.7%
Sandoval County ISD	51.9%	48.1%	2.7%	45.4%
Santa Fe County ISD	41.0%	59.0%	3.3%	55.7%
Sierra County ISD	32.2%	67.8%	3.5%	64.3%
Socorro County ISD	50.0%	50.0%	3.1%	46.9%
South Dona Ana ISD	51.3%	48.7%	3.5%	45.1%
Southeast Bernalillo County ISD	21.8%	78.2%	1.7%	76.5%
Southwest Bernalillo County ISD	47.4%	52.6%	2.8%	49.8%
Taos County ISD	40.9%	59.1%	1.8%	57.3%
Torrance County ISD	50.0%	50.0%	4.2%	45.8%
Valencia North County ISD	35.1%	64.9%	2.6%	62.3%
Valencia South County ISD	0.0%	100.0%	0.0%	100.0%
West Dona Ana County ISD	42.4%	57.6%	4.0%	53.6%
Centralized Units	0.0%	0.0%	0.0%	0.0%
Statewide Total	42.8%	57.2%	3.2%	53.9%

SNAP Renewal Disposition Rates by Region²⁰
September 2020

Region	Approval Rate	Closure Rate	Need Based Closure Rate	Procedural Closure Rate
Region 1 - NW	41.6%	58.4%	3.1%	55.3%
Region 2 - NE	43.3%	56.7%	2.8%	53.9%
Region 3 - Central	41.3%	58.7%	3.2%	55.5%
Region 4 - SE	41.8%	58.2%	3.8%	54.3%
Region 5 - SW	47.0%	53.0%	3.5%	49.5%
Centralized Units				
Statewide Total	42.8%	57.2%	3.2%	53.9%



SNAP: Percentage of Approved Renewal Applications Processed¹¹

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	94.2%	97.9%	95.4%	94.4%	96.7%	100.0%	100.0%	100.0%	100.0%	97.4%	93.5%	85.4%	96.2%
McKinley	99.0%	94.2%	97.5%	97.4%	98.0%	100.0%	100.0%	100.0%	100.0%	97.4%	92.0%	87.0%	96.9%
San Juan	95.3%	93.9%	97.1%	97.8%	97.4%	100.0%	100.0%	100.0%	100.0%	94.4%	92.0%	84.5%	96.0%
Sierra	97.2%	95.3%	96.8%	98.9%	97.8%	100.0%	100.0%	100.0%	100.0%	96.3%	97.1%	94.9%	97.9%
Socorro	98.0%	97.2%	97.2%	98.7%	98.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	92.0%	98.5%
Valencia North	98.3%	97.2%	95.7%	98.2%	99.6%	100.0%	100.0%	100.0%	100.0%	97.3%	92.4%	84.9%	97.0%
Valencia South						100.0%							100.0%
NW Region 1 Total	97.0%	96.0%	96.6%	97.6%	98.1%	100.0%	100.0%	100.0%	100.0%	97.1%	94.5%	88.1%	97.1%
Colfax	100.0%	97.6%	98.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	95.7%	99.3%
Guadalupe	94.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.6%
Quay	100.0%	98.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.8%	100.0%	95.7%	99.3%
Rio Arriba	99.1%	96.4%	95.8%	97.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.3%	94.7%	98.5%
San Miguel	94.4%	95.9%	99.5%	97.6%	97.5%	100.0%	100.0%	100.0%	100.0%	98.0%	91.9%	86.9%	96.8%
Sandoval	99.5%	98.6%	98.5%	99.3%	99.4%	100.0%	100.0%	100.0%	100.0%	100.0%	99.0%	99.4%	99.5%
Santa Fe	95.3%	92.6%	96.5%	93.0%	94.7%	100.0%	100.0%	100.0%	100.0%	99.5%	94.4%	88.7%	96.2%
Taos	97.9%	95.0%	100.0%	97.6%	97.6%	100.0%	100.0%	100.0%	100.0%	95.1%	96.5%	97.1%	98.1%
NE Region 2 Total	97.6%	96.8%	98.6%	98.1%	98.7%	100.0%	100.0%	100.0%	100.0%	98.8%	97.5%	94.8%	98.4%
NE Bernalillo	98.6%	96.6%	96.8%	93.1%	96.4%	100.0%	100.0%	100.0%	100.0%	96.1%	93.3%	89.1%	96.7%
NW Bernalillo	96.2%	96.2%	95.4%	93.9%	97.7%	100.0%	100.0%	100.0%	100.0%	97.5%	92.7%	84.5%	96.2%
SE Bernalillo	97.2%	94.8%	96.6%	92.5%	98.4%	100.0%	100.0%	100.0%	100.0%	97.8%	99.2%	96.8%	97.8%
SW Bernalillo	97.0%	96.9%	97.2%	95.1%	99.4%	100.0%	100.0%	100.0%	100.0%	99.1%	94.0%	85.1%	97.0%
Torrance	95.6%	95.0%	99.1%	96.4%	98.5%	100.0%	100.0%	100.0%	100.0%	93.4%	95.3%	95.9%	97.4%
Gen. Region 3 Total	96.9%	95.9%	97.0%	94.2%	98.1%	100.0%	100.0%	100.0%	100.0%	96.8%	94.9%	90.3%	97.0%
Chaves	98.8%	98.7%	97.8%	99.0%	98.7%	100.0%	100.0%	100.0%	100.0%	98.9%	98.3%	94.3%	98.7%
Curry	98.8%	98.4%	97.9%	99.5%	99.6%	100.0%	100.0%	100.0%	100.0%	99.6%	94.8%	92.4%	98.4%
Eddy Artesia	100.0%	100.0%	100.0%	96.4%	100.0%	100.0%	100.0%	100.0%	100.0%	94.8%	100.0%	86.3%	98.1%
Eddy Carlsbad	100.0%	98.6%	100.0%	100.0%	98.6%	100.0%	100.0%	100.0%	100.0%	98.6%	100.0%	100.0%	99.7%
Lea	98.8%	98.9%	97.0%	95.4%	100.0%	100.0%	100.0%	100.0%	100.0%	97.6%	96.3%	95.4%	98.3%
Lincoln	95.8%	96.9%	96.8%	96.6%	96.4%	100.0%	100.0%	100.0%	100.0%	91.2%	98.0%	97.5%	97.4%
Roosevelt													
SE Region 4 Total	98.7%	98.6%	98.3%	97.8%	98.9%	100.0%	100.0%	100.0%	100.0%	96.8%	97.9%	94.3%	98.4%
East Dona Ana	97.8%	97.5%	97.5%	98.5%	100.0%	100.0%	100.0%	100.0%	100.0%	98.6%	97.6%	98.6%	98.8%
Grant	98.1%	100.0%	96.1%	97.1%	99.3%	100.0%	100.0%	100.0%	100.0%	100.0%	96.8%	99.4%	98.9%
Luna	100.0%	97.6%	99.4%	99.2%	99.2%	100.0%	100.0%	100.0%	100.0%	99.2%	97.2%	100.0%	99.3%
Otero	99.1%	99.0%	100.0%	97.2%	99.5%	100.0%	100.0%	100.0%	100.0%	98.5%	98.0%	99.3%	99.2%
South Dona Ana	100.0%	99.7%	100.0%	99.7%	100.0%	100.0%	100.0%	100.0%	100.0%	99.4%	99.7%	98.9%	99.8%
West Dona Ana	100.0%	98.4%	99.5%	100.0%	99.7%	100.0%	100.0%	100.0%	100.0%	98.0%	95.1%	99.5%	99.2%
SW Region 5 Total	99.2%	98.7%	98.8%	98.6%	99.6%	100.0%	100.0%	100.0%	100.0%	99.0%	97.4%	99.3%	99.2%
STATE TOTAL	97.9%	97.2%	97.9%	97.4%	98.7%	100.0%	100.0%	100.0%	100.0%	97.8%	96.6%	93.5%	98.1%

If a renewal packet was received on or before 15th of the renewal month, the case shall be considered timely if the case was processed by renewal due date

Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in March, April, May and June 2020, for 6 months until September, October and November 2020.

SNAP: Percentage of Approved Renewal Applications Processed¹¹

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	94.2%	97.9%	95.4%	94.4%	96.7%	100.0%	100.0%	100.0%	100.0%	97.4%	93.5%	85.4%	96.2%
McKinley	99.0%	94.2%	97.5%	97.4%	98.0%	100.0%	100.0%	100.0%	100.0%	97.4%	92.0%	87.0%	96.9%
San Juan	95.3%	93.9%	97.1%	97.8%	97.4%	100.0%	100.0%	100.0%	100.0%	94.4%	92.0%	84.5%	96.0%
Sierra	97.2%	95.3%	96.8%	98.9%	97.8%	100.0%	100.0%	100.0%	100.0%	96.3%	97.1%	94.9%	97.9%
Socorro	98.0%	97.2%	97.2%	98.7%	98.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	92.0%	98.5%
Valencia North	98.3%	97.2%	95.7%	98.2%	99.6%	100.0%	100.0%	100.0%	100.0%	97.3%	92.4%	84.9%	97.0%
Valencia South						100.0%							100.0%
NW Region 1 Total	97.0%	96.0%	96.6%	97.6%	98.1%	100.0%	100.0%	100.0%	100.0%	97.1%	94.5%	88.1%	97.1%
Colfax	100.0%	97.6%	98.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	95.7%	99.3%
Guadalupe	94.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.6%
Quay	100.0%	98.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.8%	100.0%	95.7%	99.3%
Rio Arriba	99.1%	96.4%	95.8%	97.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.3%	94.7%	98.5%
San Miguel	94.4%	95.9%	99.5%	97.6%	97.5%	100.0%	100.0%	100.0%	100.0%	98.0%	91.9%	86.9%	96.8%
Sandoval	99.5%	98.6%	98.5%	99.3%	99.4%	100.0%	100.0%	100.0%	100.0%	100.0%	99.0%	99.4%	99.5%
Santa Fe	95.3%	92.6%	96.5%	93.0%	94.7%	100.0%	100.0%	100.0%	100.0%	99.5%	94.4%	88.7%	96.2%
Taos	97.9%	95.0%	100.0%	97.6%	97.6%	100.0%	100.0%	100.0%	100.0%	95.1%	96.5%	97.1%	98.1%
NE Region 2 Total	97.6%	96.8%	98.6%	98.1%	98.7%	100.0%	100.0%	100.0%	100.0%	98.8%	97.5%	94.8%	98.4%
NE Bernalillo	98.6%	96.6%	96.8%	93.1%	96.4%	100.0%	100.0%	100.0%	100.0%	96.1%	93.3%	89.1%	96.7%
NW Bernalillo	96.2%	96.2%	95.4%	93.9%	97.7%	100.0%	100.0%	100.0%	100.0%	97.5%	92.7%	84.5%	96.2%
SE Bernalillo	97.2%	94.8%	96.6%	92.5%	98.4%	100.0%	100.0%	100.0%	100.0%	97.8%	99.2%	96.8%	97.8%
SW Bernalillo	97.0%	96.9%	97.2%	95.1%	99.4%	100.0%	100.0%	100.0%	100.0%	99.1%	94.0%	85.1%	97.0%
Torrance	95.6%	95.0%	99.1%	96.4%	98.5%	100.0%	100.0%	100.0%	100.0%	93.4%	95.3%	95.9%	97.4%
Gen. Region 3 Total	96.9%	95.9%	97.0%	94.2%	98.1%	100.0%	100.0%	100.0%	100.0%	96.8%	94.9%	90.3%	97.0%
Chaves	98.8%	98.7%	97.8%	99.0%	98.7%	100.0%	100.0%	100.0%	100.0%	98.9%	98.3%	94.3%	98.7%
Curry	98.8%	98.4%	97.9%	99.5%	99.6%	100.0%	100.0%	100.0%	100.0%	99.6%	94.8%	92.4%	98.4%
Eddy Artesia	100.0%	100.0%	100.0%	96.4%	100.0%	100.0%	100.0%	100.0%	100.0%	94.8%	100.0%	86.3%	98.1%
Eddy Carlsbad	100.0%	98.6%	100.0%	100.0%	98.6%	100.0%	100.0%	100.0%	100.0%	98.6%	100.0%	100.0%	99.7%
Lea	98.8%	98.9%	97.0%	95.4%	100.0%	100.0%	100.0%	100.0%	100.0%	97.6%	96.3%	95.4%	98.3%
Lincoln	95.8%	96.9%	96.8%	96.6%	96.4%	100.0%	100.0%	100.0%	100.0%	91.2%	98.0%	97.5%	97.4%
Roosevelt													
SE Region 4 Total	98.7%	98.6%	98.3%	97.8%	98.9%	100.0%	100.0%	100.0%	100.0%	96.8%	97.9%	94.3%	98.4%
East Dona Ana	97.8%	97.5%	97.5%	98.5%	100.0%	100.0%	100.0%	100.0%	100.0%	98.6%	97.6%	98.6%	98.8%
Grant	98.1%	100.0%	96.1%	97.1%	99.3%	100.0%	100.0%	100.0%	100.0%	100.0%	96.8%	99.4%	98.9%
Luna	100.0%	97.6%	99.4%	99.2%	99.2%	100.0%	100.0%	100.0%	100.0%	99.2%	97.2%	100.0%	99.3%
Otero	99.1%	99.0%	100.0%	97.2%	99.5%	100.0%	100.0%	100.0%	100.0%	98.5%	98.0%	99.3%	99.2%
South Dona Ana	100.0%	99.7%	100.0%	99.7%	100.0%	100.0%	100.0%	100.0%	100.0%	99.4%	99.7%	98.9%	99.8%
West Dona Ana	100.0%	98.4%	99.5%	100.0%	99.7%	100.0%	100.0%	100.0%	100.0%	98.0%	95.1%	99.5%	99.2%
SW Region 5 Total	99.2%	98.7%	98.8%	98.6%	99.6%	100.0%	100.0%	100.0%	100.0%	99.0%	97.4%	99.3%	99.2%
STATE TOTAL	97.9%	97.2%	97.9%	97.4%	98.7%	100.0%	100.0%	100.0%	100.0%	97.8%	96.6%	93.5%	98.1%

If a renewal packet was received on or before 15th of the renewal month, the case shall be considered timely if the case was processed by renewal due date

Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in March, April, May and June 2020, for 6 months until September, October and November 2020.

SNAP: Percentage of Terminations Renewal Applications Processed ¹¹													
	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	98.8%	93.8%	96.6%	96.5%	95.8%	100.0%	100.0%	100.0%	100.0%	97.8%	95.5%	93.7%	97.4%
McKinley	97.1%	91.8%	98.0%	97.5%	97.5%	100.0%	100.0%	100.0%	100.0%	99.5%	96.4%	94.9%	97.7%
San Juan	96.5%	94.6%	97.4%	95.6%	95.6%	100.0%	100.0%	100.0%	100.0%	96.7%	92.6%	90.8%	96.7%
Sierra	98.5%	96.2%	93.3%	93.5%	100.0%	100.0%	100.0%	100.0%	100.0%	95.1%	97.1%	94.0%	97.3%
Socorro	100.0%	92.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.9%	98.8%	99.1%
Valencia North	97.8%	93.5%	97.0%	97.5%	97.4%	100.0%	100.0%	100.0%	100.0%	98.9%	94.3%	95.3%	97.6%
Valencia South					85.7%							85.7%	85.7%
NW Region 1 Total	98.1%	93.7%	97.1%	96.8%	96.0%	100.0%	100.0%	100.0%	100.0%	98.0%	95.6%	93.3%	97.4%
Colfax	100.0%	100.0%	100.0%	92.9%	100.0%	100.0%	100.0%	100.0%	100.0%	97.1%	100.0%	95.7%	98.8%
Guadalupe	100.0%	90.9%	100.0%	100.0%	92.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	95.7%	98.3%
Quay	100.0%	100.0%	100.0%	96.0%	96.3%	100.0%	100.0%	100.0%	100.0%	91.7%	100.0%	97.6%	98.5%
Rio Arriba	98.2%	93.7%	96.5%	94.9%	99.2%	100.0%	100.0%	100.0%	100.0%	97.6%	99.2%	98.2%	98.1%
San Miguel	92.9%	97.6%	100.0%	95.1%	87.7%	100.0%	100.0%	100.0%	100.0%	99.0%	94.8%	92.1%	96.6%
Sandoval	98.0%	96.6%	96.8%	98.9%	99.0%	100.0%	100.0%	100.0%	100.0%	99.3%	93.8%	96.8%	98.3%
Santa Fe	97.0%	95.4%	97.3%	93.3%	94.1%	100.0%	100.0%	100.0%	100.0%	96.9%	93.0%	94.0%	96.8%
Taos	98.8%	96.3%	98.8%	94.4%	98.5%	100.0%	100.0%	100.0%	100.0%	97.3%	96.8%	98.0%	98.2%
NE Region 2 Total	98.1%	96.3%	98.7%	95.7%	96.0%	100.0%	100.0%	100.0%	100.0%	97.4%	97.2%	96.0%	97.9%
NE Bernalillo	95.0%	94.9%	96.3%	94.6%	96.1%	100.0%	100.0%	100.0%	100.0%	96.4%	95.1%	94.2%	96.9%
NW Bernalillo	95.1%	95.0%	94.4%	94.2%	98.0%	100.0%	100.0%	100.0%	100.0%	94.8%	91.1%	90.5%	96.1%
SE Bernalillo	95.2%	96.1%	93.7%	95.6%	96.9%	100.0%	100.0%	100.0%	100.0%	98.5%	100.0%	100.0%	98.0%
SW Bernalillo	97.3%	98.2%	97.2%	93.2%	98.1%	100.0%	100.0%	100.0%	100.0%	98.5%	93.9%	89.7%	97.2%
Torrance	100.0%	97.8%	94.2%	95.4%	96.6%	100.0%	100.0%	100.0%	100.0%	93.9%	93.5%	94.0%	97.1%
Gen. Region 3 Total	96.5%	96.4%	95.2%	94.6%	97.1%	100.0%	100.0%	100.0%	100.0%	96.4%	94.7%	93.7%	97.1%
Chaves	96.8%	94.9%	94.5%	95.6%	99.2%	100.0%	100.0%	100.0%	100.0%	98.0%	92.5%	96.4%	97.3%
Curry	98.7%	97.9%	98.3%	99.1%	98.3%	100.0%	100.0%	100.0%	100.0%	96.7%	94.0%	95.6%	98.2%
Eddy Artesia	92.3%	100.0%	100.0%	95.7%	95.3%	100.0%	100.0%	100.0%	100.0%	96.3%	100.0%	92.2%	97.7%
Eddy Carlsbad	100.0%	97.6%	97.2%	93.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.7%	97.2%	98.7%
Lea	97.6%	95.9%	98.6%	97.8%	99.0%	100.0%	100.0%	100.0%	100.0%	95.3%	96.8%	95.1%	98.0%
Lincoln	95.3%	91.7%	87.5%	96.2%	97.4%	100.0%	100.0%	100.0%	100.0%	95.9%	100.0%	98.1%	96.8%
Roosevelt					50.0%							50.0%	50.0%
SE Region 4 Total	96.8%	96.3%	96.0%	96.4%	91.3%	100.0%	100.0%	100.0%	100.0%	97.0%	97.0%	89.2%	96.7%
East Dona Ana	98.7%	97.5%	99.0%	99.3%	97.6%	100.0%	100.0%	100.0%	100.0%	97.9%	95.4%	99.0%	98.7%
Grant	100.0%	98.1%	95.9%	91.7%	100.0%	100.0%	100.0%	100.0%	100.0%	97.9%	94.7%	100.0%	98.2%
Luna	100.0%	97.5%	96.7%	98.5%	100.0%	100.0%	100.0%	100.0%	100.0%	99.0%	97.9%	99.5%	99.1%
Otero	100.0%	99.0%	97.7%	99.1%	98.1%	100.0%	100.0%	100.0%	100.0%	99.1%	95.2%	98.7%	98.9%
South Dona Ana	100.0%	100.0%	100.0%	99.2%	98.7%	100.0%	100.0%	100.0%	100.0%	96.8%	97.5%	98.2%	99.2%
West Dona Ana	97.9%	99.0%	99.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.9%	92.9%	99.2%	98.9%
SW Region 5 Total	99.4%	98.5%	98.1%	98.0%	99.1%	100.0%	100.0%	100.0%	100.0%	98.3%	95.6%	99.1%	98.8%
STATE TOTAL	97.9%	96.2%	97.2%	96.3%	95.7%	100.0%	100.0%	100.0%	100.0%	97.4%	96.1%	94.2%	97.6%

Includes cases for which no renewal application was received.

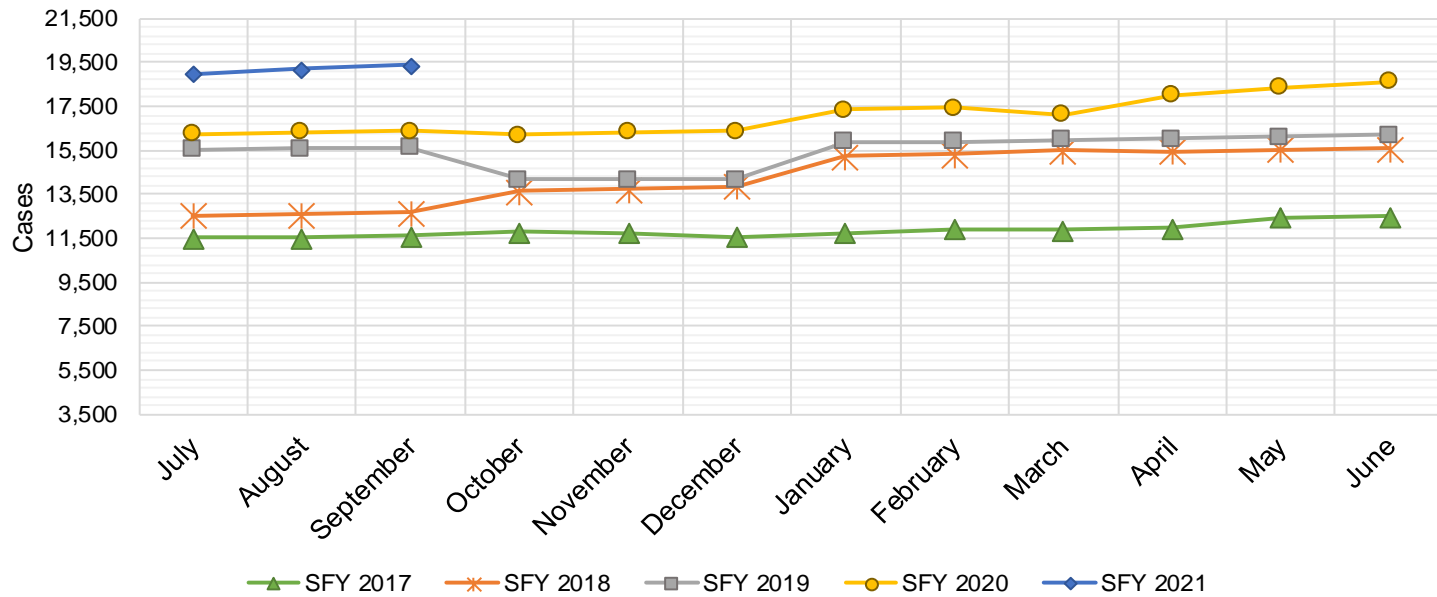
Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households s March, April, May and June 2020, for 6 months until September, October and November 2020.

SNAP: Combined Percentage of Approved and Terminated Renewal Applications Processed¹¹

	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Average
Cibola	96.1%	96.4%	95.9%	95.2%	96.4%	100.0%	100.0%	100.0%	100.0%	97.6%	94.1%	89.9%	96.8%
McKinley	98.4%	93.4%	97.6%	97.4%	97.9%	100.0%	100.0%	100.0%	100.0%	98.2%	93.5%	91.0%	97.3%
San Juan	95.8%	94.1%	97.2%	97.0%	96.6%	100.0%	100.0%	100.0%	100.0%	95.5%	92.3%	88.2%	96.4%
Sierra	97.7%	95.7%	95.9%	97.5%	98.4%	100.0%	100.0%	100.0%	100.0%	95.8%	97.1%	94.3%	97.7%
Socorro	98.7%	95.6%	98.1%	99.2%	99.2%	100.0%	100.0%	100.0%	100.0%	100.0%	99.3%	95.2%	98.8%
Valencia North	98.1%	95.8%	96.2%	97.9%	98.8%	100.0%	100.0%	100.0%	100.0%	97.8%	93.1%	91.3%	97.4%
Valencia South					85.7%							85.7%	85.7%
NW Region 1 Total	97.5%	95.2%	96.8%	97.4%	96.1%	100.0%	100.0%	100.0%	100.0%	97.5%	94.9%	90.8%	97.2%
Colfax	100.0%	98.6%	99.0%	98.3%	100.0%	100.0%	100.0%	100.0%	100.0%	98.7%	100.0%	95.7%	99.2%
Guadalupe	97.1%	97.3%	100.0%	100.0%	96.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.8%	99.1%
Quay	100.0%	98.8%	100.0%	98.3%	98.6%	100.0%	100.0%	100.0%	100.0%	94.7%	100.0%	96.6%	98.9%
Rio Arriba	98.8%	95.1%	96.1%	96.2%	99.7%	100.0%	100.0%	100.0%	100.0%	99.0%	98.7%	96.8%	98.4%
San Miguel	93.9%	96.5%	99.6%	96.6%	94.6%	100.0%	100.0%	100.0%	100.0%	98.4%	93.2%	90.1%	96.9%
Sandoval	99.0%	97.8%	97.9%	99.1%	99.2%	100.0%	100.0%	100.0%	100.0%	99.7%	96.7%	98.2%	99.0%
Santa Fe	96.0%	93.7%	96.8%	93.1%	94.5%	100.0%	100.0%	100.0%	100.0%	98.6%	93.9%	91.8%	96.5%
Taos	98.2%	95.5%	99.6%	96.3%	97.9%	100.0%	100.0%	100.0%	100.0%	96.2%	96.6%	97.6%	98.2%
NE Region 2 Total	97.9%	96.7%	98.6%	97.2%	97.7%	100.0%	100.0%	100.0%	100.0%	98.2%	97.4%	95.6%	98.3%
NE Bernalillo	97.1%	96.0%	96.6%	93.7%	96.3%	100.0%	100.0%	100.0%	100.0%	96.2%	94.1%	92.2%	96.9%
NW Bernalillo	95.7%	95.7%	95.0%	94.0%	97.9%	100.0%	100.0%	100.0%	100.0%	96.3%	92.1%	88.1%	96.2%
SE Bernalillo	96.3%	95.3%	95.5%	93.7%	97.8%	100.0%	100.0%	100.0%	100.0%	98.1%	99.5%	99.3%	98.0%
SW Bernalillo	97.1%	97.3%	97.2%	94.4%	99.0%	100.0%	100.0%	100.0%	100.0%	98.8%	94.0%	87.4%	97.1%
Torrance	97.5%	96.3%	96.9%	96.0%	97.9%	100.0%	100.0%	100.0%	100.0%	93.6%	94.6%	95.0%	97.3%
Gen. Region 3 Total	96.7%	96.1%	96.2%	94.4%	97.8%	100.0%	100.0%	100.0%	100.0%	96.6%	94.9%	92.4%	97.1%
Chaves	98.1%	97.4%	96.9%	97.7%	98.9%	100.0%	100.0%	100.0%	100.0%	98.6%	95.8%	95.5%	98.2%
Curry	98.8%	98.2%	98.0%	99.3%	99.2%	100.0%	100.0%	100.0%	100.0%	98.4%	94.4%	94.2%	98.4%
Eddy Artesia	97.1%	100.0%	100.0%	96.2%	97.8%	100.0%	100.0%	100.0%	100.0%	95.3%	100.0%	89.8%	98.0%
Eddy Carlsbad	100.0%	98.2%	98.5%	97.5%	99.1%	100.0%	100.0%	100.0%	100.0%	99.2%	99.3%	98.3%	99.2%
Lea	98.3%	97.6%	97.7%	96.2%	99.6%	100.0%	100.0%	100.0%	100.0%	96.5%	96.5%	95.2%	98.1%
Lincoln	95.7%	95.0%	93.6%	96.5%	96.8%	100.0%	100.0%	100.0%	100.0%	93.4%	98.8%	97.8%	97.3%
Roosevelt					50.0%							50.0%	50.0%
SE Region 4 Total	98.0%	97.7%	97.5%	97.2%	91.6%	100.0%	100.0%	100.0%	100.0%	96.9%	97.5%	88.7%	97.1%
East Dona Ana	98.1%	97.5%	98.2%	98.8%	99.3%	100.0%	100.0%	100.0%	100.0%	98.3%	96.7%	98.8%	98.8%
Grant	98.7%	99.4%	96.0%	95.4%	99.5%	100.0%	100.0%	100.0%	100.0%	99.0%	96.0%	99.7%	98.6%
Luna	100.0%	97.6%	98.4%	99.0%	99.5%	100.0%	100.0%	100.0%	100.0%	99.1%	97.5%	99.7%	99.2%
Otero	99.4%	99.0%	99.1%	98.1%	99.0%	100.0%	100.0%	100.0%	100.0%	98.7%	96.7%	99.0%	99.1%
South Dona Ana	100.0%	99.8%	100.0%	99.6%	99.6%	100.0%	100.0%	100.0%	100.0%	98.5%	99.0%	98.6%	99.6%
West Dona Ana	99.3%	98.6%	99.3%	100.0%	99.8%	100.0%	100.0%	100.0%	100.0%	98.4%	94.4%	99.3%	99.1%
SW Region 5 Total	99.3%	98.7%	98.5%	98.5%	99.5%	100.0%	100.0%	100.0%	100.0%	98.7%	96.7%	99.2%	99.1%
STATE TOTAL	97.9%	96.9%	97.6%	97.0%	96.4%	100.0%	100.0%	100.0%	100.0%	97.6%	96.4%	93.3%	96.2%

State SNAP Supplement

SFY 2017 ⁹			SFY 2018 ⁹			SFY 2019 ⁹			SFY 2020 ⁹			SFY 2021 ⁹		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	11,537	\$95,553	Jul-17	12,526	\$97,568	Jul-18	15,555	\$141,711	Jul-19	16,260	\$145,023	Jul-20	18,957	\$161,862
Aug-16	11,522	\$95,107	Aug-17	12,589	\$98,954	Aug-18	15,584	\$139,719	Aug-19	16,314	\$145,706	Aug-20	19,196	\$165,904
Sep-16	11,613	\$94,472	Sep-17	12,679	\$97,546	Sep-18	15,631	\$140,768	Sep-19	16,362	\$145,767	Sep-20	19,379	\$166,738
Oct-16	11,797	\$96,679	Oct-17	13,628	\$117,343	Oct-18	14,161	\$125,737	Oct-19	16,182	\$139,741	Oct-20		
Nov-16	11,735	\$93,689	Nov-17	13,748	\$119,055	Nov-18	14,160	\$125,401	Nov-19	16,331	\$138,583	Nov-20		
Dec-16	11,556	\$93,739	Dec-17	13,877	\$120,585	Dec-18	14,163	\$126,263	Dec-19	16,373	\$137,440	Dec-20		
Jan-17	11,763	\$96,074	Jan-18	15,246	\$135,993	Jan-19	15,890	\$141,357	Jan-20	17,360	\$145,696	Jan-21		
Feb-17	11,907	\$98,251	Feb-18	15,308	\$137,296	Feb-19	15,882	\$142,396	Feb-20	17,429	\$154,849	Feb-21		
Mar-17	11,853	\$96,693	Mar-18	15,482	\$139,132	Mar-19	15,970	\$142,427	Mar-20	17,131	\$150,568	Mar-21		
Apr-17	11,944	\$97,060	Apr-18	15,466	\$139,202	Apr-19	16,032	\$143,982	Apr-20	18,017	\$157,944	Apr-21		
May-17	12,457	\$96,940	May-18	15,525	\$139,397	May-19	16,126	\$143,697	May-20	18,368	\$157,089	May-21		
Jun-17	12,498	\$97,405	Jun-18	15,577	\$140,802	Jun-19	16,182	\$143,128	Jun-20	18,645	\$158,748	Jun-21		
TOTAL	142,182	\$1,151,662		171,651	\$1,482,874		185,336	\$1,656,584		204,772	\$1,777,156		57,532	\$494,505
AVERAGE	11,849	\$95,972		14,304	\$123,573		15,445	\$138,049		17,064	\$148,096		19,177	\$164,835



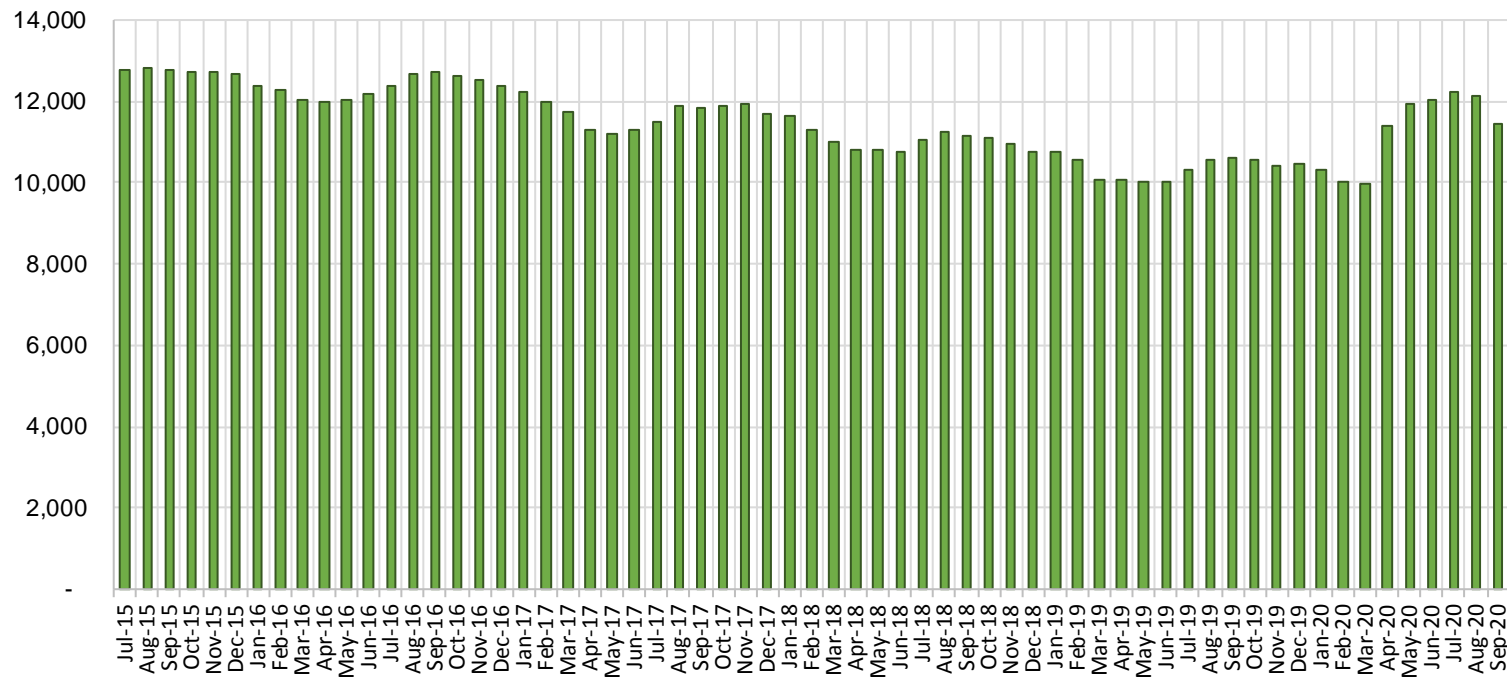
TANF Cases by Field Office⁶

Office				Percent Change	
	Sep-19	Aug-20	Sep-20	Sep-19- Sep-20	Aug-20- Sep-20
Chaves County ISD	412	691	720	74.76%	4.20%
Cibola County ISD	120	133	123	2.50%	-7.52%
Colfax County ISD	95	105	92	-3.16%	-12.38%
Curry County ISD	638	691	621	-2.66%	-10.13%
East Dona Ana County ISD	433	576	530	22.40%	-7.99%
Eddy Artesia County ISD	89	129	115	29.21%	-10.85%
Eddy Carlsbad County ISD	145	210	205	41.38%	-2.38%
Grant County ISD	192	230	206	7.29%	-10.43%
Guadalupe County ISD	24	26	24	0.00%	-7.69%
Hidalgo County ISD	0	0	0	NA	N/A
Lea County ISD	355	496	482	35.77%	-2.82%
Lincoln County ISD	85	91	87	2.35%	-4.40%
Luna County ISD	213	225	207	-2.82%	-8.00%
McKinley County ISD	75	88	83	10.67%	-5.68%
Northeast Bernalillo County ISD	931	1,108	1,061	13.96%	-4.24%
Northwest Bernalillo County ISD	818	980	903	10.39%	-7.86%
Otero County ISD	298	342	339	13.76%	-0.88%
Quay County ISD	80	113	111	38.75%	-1.77%
Rio Arriba County ISD	384	426	399	3.91%	-6.34%
Roosevelt County ISD	0	0	0	NA	N/A
San Juan County ISD	291	461	483	65.98%	4.77%
San Miguel County ISD	198	219	200	1.01%	-8.68%
Sandoval County ISD	463	377	346	-25.27%	-8.22%
Santa Fe County ISD	387	363	320	-17.31%	-11.85%
Sierra County ISD	74	70	61	-17.57%	-12.86%
Socorro County ISD	85	98	92	8.24%	-6.12%
South Dona Ana ISD	621	559	559	-9.98%	0.00%
Southeast Bernalillo County ISD	567	356	275	-51.50%	-22.75%
Southwest Bernalillo County ISD	1,116	1,467	1,431	28.23%	-2.45%
Taos County ISD	142	142	119	-16.20%	-16.20%
Torrance County ISD	174	206	188	8.05%	-8.74%
Valencia North County ISD	441	411	384	-12.93%	-6.57%
Valencia South County ISD	0	1	2	N/A	100.0%
West Dona Ana County ISD	672	767	657	-2.23%	-14.34%
Centralized Units	1	0	0	-100.00%	N/A
Statewide Total	10,619	12,157	11,425	7.59%	-6.02%

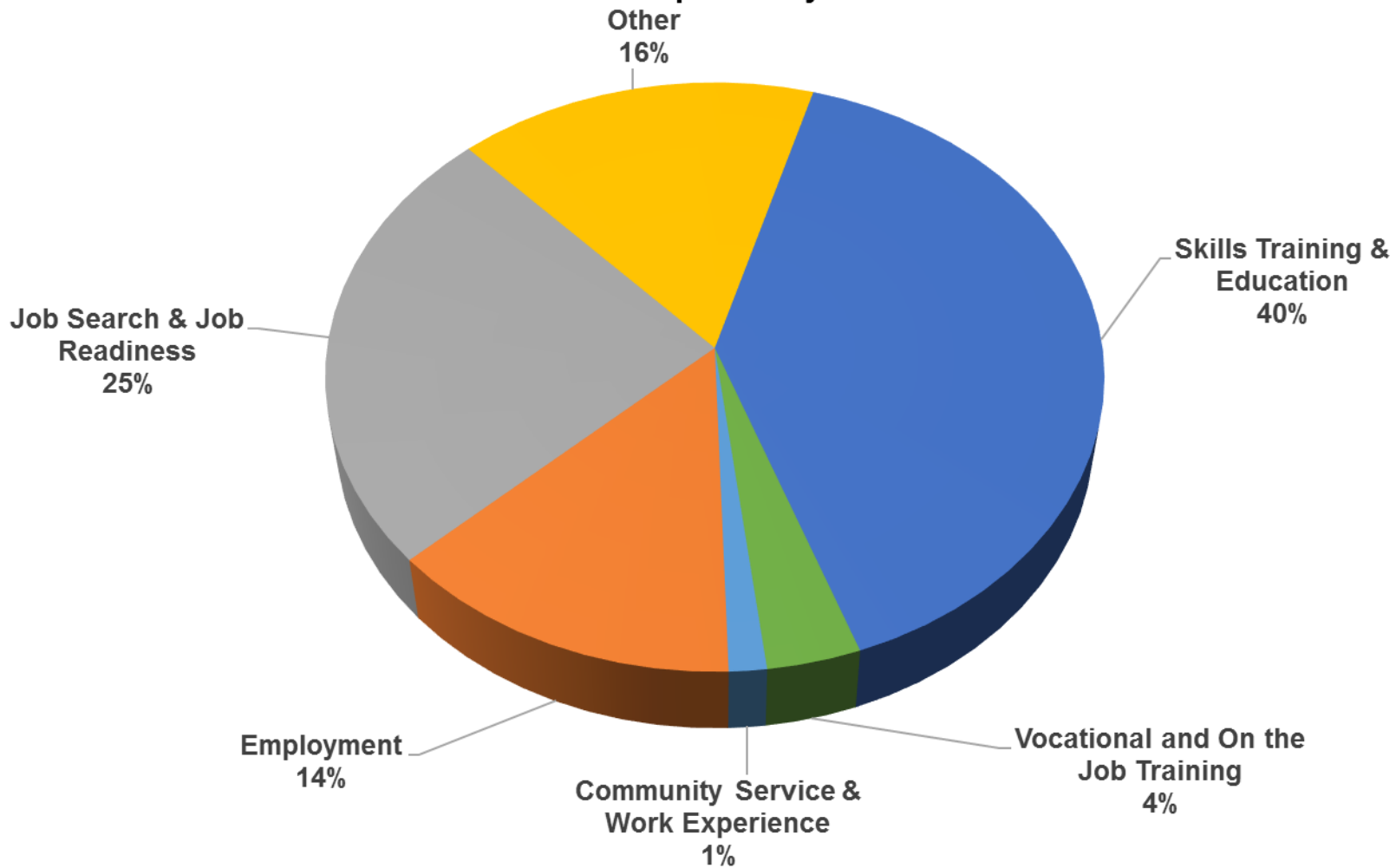
TANF Cases by Region⁶

Region				Percent Change	
	Sep-19	Aug-20	Sep-20	Sep-19- Sep-20	Aug-20- Sep-20
Region 1- NW	1,086	1,262	1,228	13.08%	-2.69%
Region 2- NE	1,773	1,771	1,611	-9.14%	-9.03%
Region 3- Central	3,606	4,117	3,858	6.99%	-6.29%
Region 4- SE	1,724	2,308	2,230	29.35%	-3.38%
Region 5- SW	2,429	2,699	2,498	2.84%	-7.45%
Centralized Units	1	0	0	-100.0%	N/A
Statewide Total	10,619	12,157	11,425	7.59%	-6.02%

TANF Caseload: SFY-16 to Current

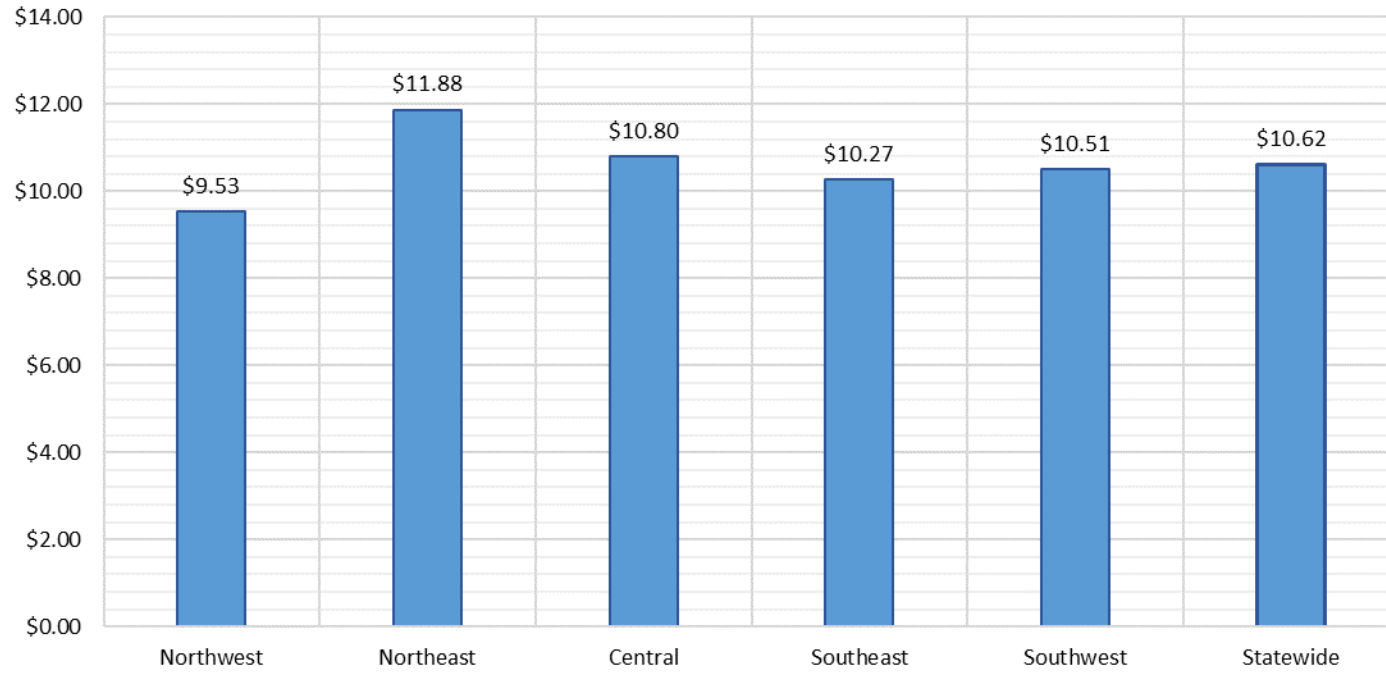


NM Works Activity Placements on September 30, 2020 as reported by SL Start¹⁴

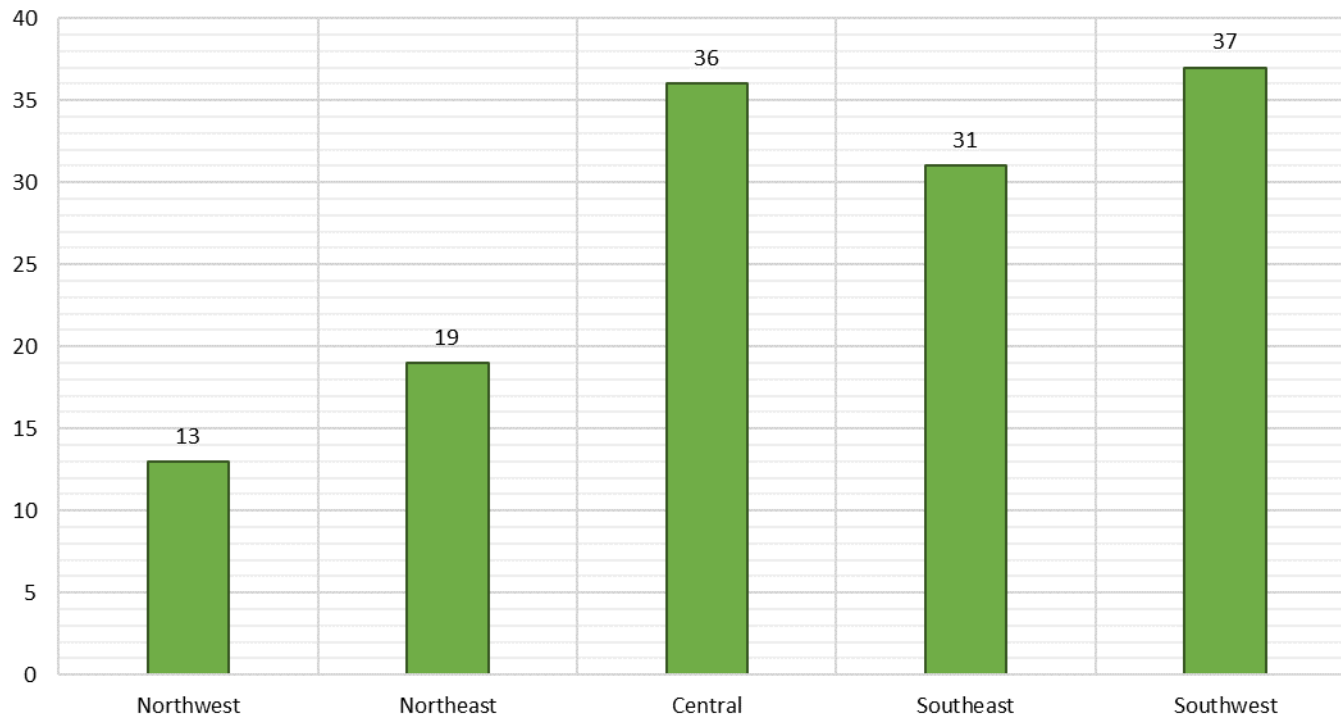


Employment, Vocational Training and Community Service and Work Experience might be reduced due to COVID 19 circumstances.

Average Starting Hourly Wage of Sept 2020 TANF Employments
as reported by SL Start¹⁵



Number of New Employments in September 2020 by Region
as reported by SL Start¹⁵
Statewide Total: 136



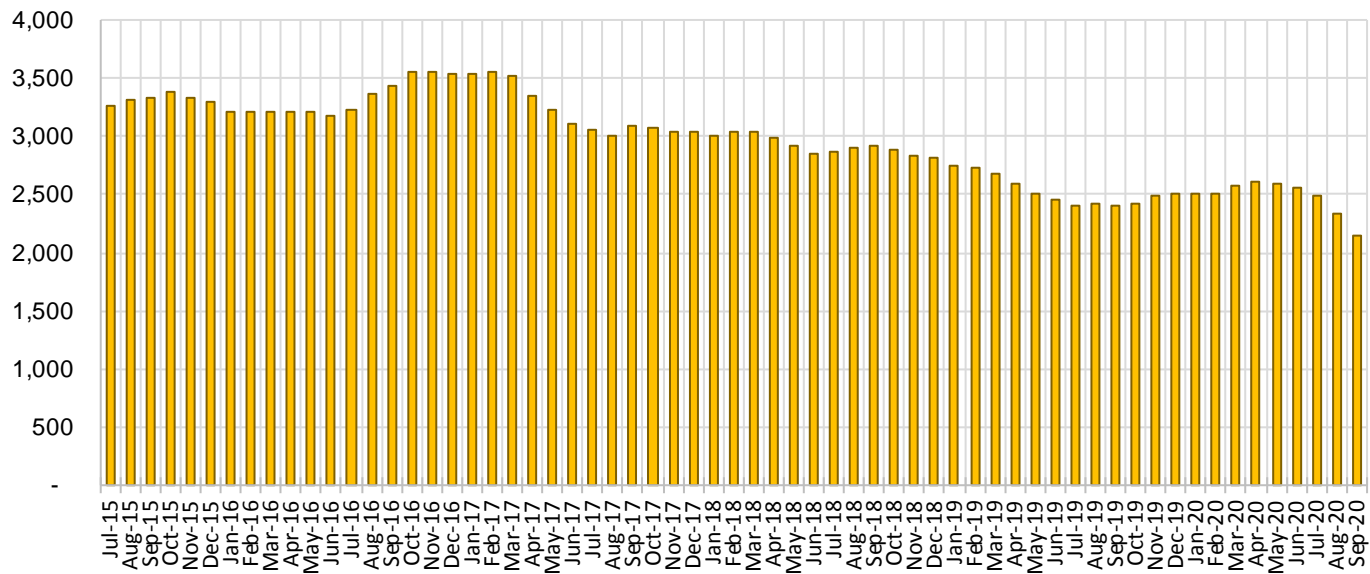
General Assistance Cases by Field Office⁶

Office				Percent Change	
	Sep-19	Aug-20	Sep-20	Sep-19- Sep-20	Aug-20- Sep-20
Chaves County ISD	102	105	108	5.88%	2.86%
Cibola County ISD	33	34	30	-9.09%	-11.76%
Colfax County ISD	23	22	20	-13.04%	-9.09%
Curry County ISD	74	83	75	1.35%	-9.64%
East Dona Ana County ISD	90	102	93	3.33%	-8.82%
Eddy Artesia County ISD	23	23	23	0.00%	0.00%
Eddy Carlsbad County ISD	43	56	52	20.93%	-7.14%
Grant County ISD	64	72	62	-3.13%	-13.89%
Guadalupe County ISD	9	6	6	-33.33%	0.00%
Hidalgo County ISD	0	0	0	N/A	N/A
Lea County ISD	62	63	58	-6.45%	-7.94%
Lincoln County ISD	28	27	26	-7.14%	-3.70%
Luna County ISD	61	45	43	-29.51%	-4.44%
McKinley County ISD	65	59	57	-12.31%	-3.39%
Northeast Bernalillo County ISD	239	217	195	-18.41%	-10.14%
Northwest Bernalillo County ISD	224	215	202	-9.82%	-6.05%
Otero County ISD	76	59	55	-27.63%	-6.78%
Quay County ISD	28	26	22	-21.43%	-15.38%
Rio Arriba County ISD	53	68	57	7.55%	-16.18%
Roosevelt County ISD	0	0	0	N/A	N/A
San Juan County ISD	111	153	152	36.94%	-0.65%
San Miguel County ISD	69	50	49	-28.99%	-2.00%
Sandoval County ISD	77	51	45	-41.56%	-11.76%
Santa Fe County ISD	95	82	75	-21.05%	-8.54%
Sierra County ISD	31	25	24	-22.58%	-4.00%
Socorro County ISD	45	35	33	-26.67%	-5.71%
South Dona Ana ISD	54	36	36	-33.33%	0.00%
Southeast Bernalillo County ISD	128	104	82	-35.94%	-21.15%
Southwest Bernalillo County ISD	187	220	202	8.02%	-8.18%
Taos County ISD	28	31	26	-7.14%	-16.13%
Torrance County ISD	40	39	37	-7.50%	-5.13%
Valencia North County ISD	85	73	65	-23.53%	-10.96%
Valencia South County ISD	0	0	0	N/A	N/A
West Dona Ana County ISD	163	154	138	-15.34%	-10.39%
Centralized Units	0	0	0	N/A	N/A
Statewide Total	2,410	2,335	2,148	-10.87%	-8.01%

General Assistance Cases by Region⁶

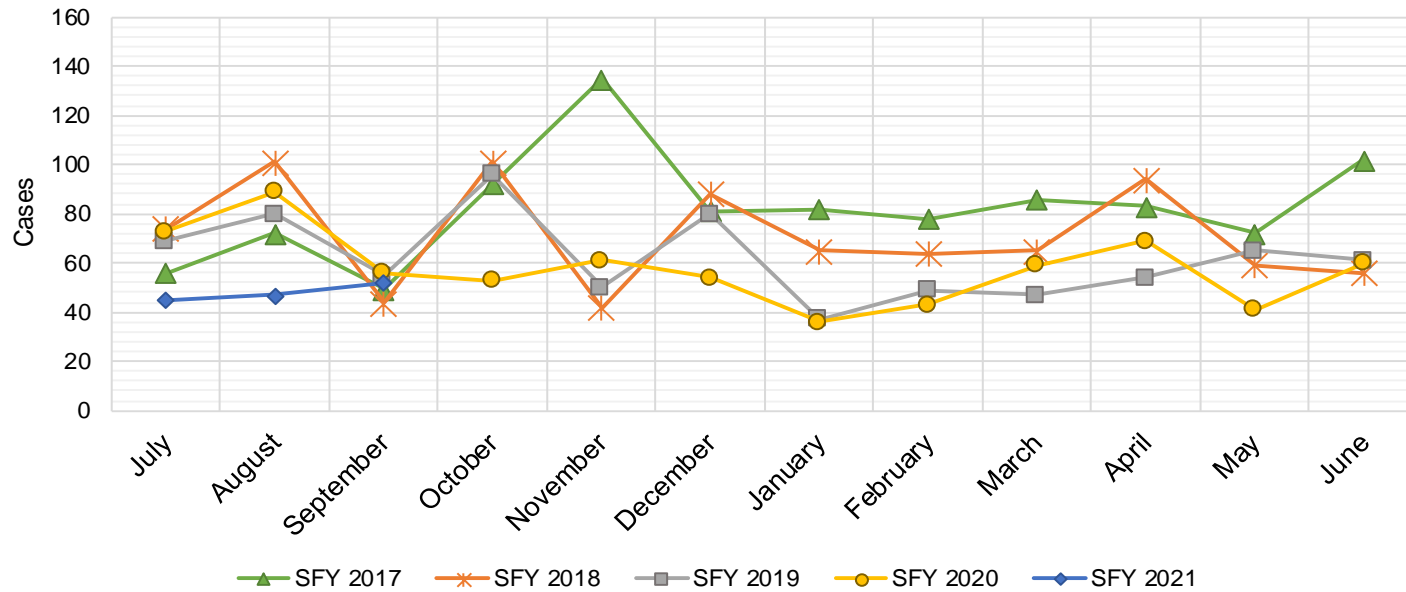
Region				Percent Change	
	Sep-19	Aug-20	Sep-20	Sep-19- Sep-20	Aug-20- Sep-20
Region 1 - NW	370	379	361	-2.43%	-4.75%
Region 2 - NE	382	336	300	-21.47%	-10.71%
Region 3 - Central	818	795	718	-12.22%	-9.69%
Region 4 - SE	332	357	342	3.01%	-4.20%
Region 5 - SW	508	468	427	-15.94%	-8.76%
Centralized Units	0	0	0	N/A	N/A
Statewide Total	2,410	2,335	2,148	-10.87%	-8.01%

General Assistance Caseload: SFY-16 to Current



General Assistance Interim Assistance Reimbursements¹⁶

SFY 2017			SFY 2018			SFY 2019			SFY 2020			SFY 2021		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	56	\$164,970	Jul-17	74	\$241,438	Jul-18	69	\$228,333	Jul-19	73	\$303,584	Jul-20	45	\$135,037
Aug-16	72	\$223,182	Aug-17	101	\$339,301	Aug-18	80	\$241,292	Aug-19	89	\$310,047	Aug-20	47	\$154,783
Sep-16	49	\$158,027	Sep-17	44	\$131,229	Sep-18	55	\$188,192	Sep-19	56	\$172,016	Sep-20	52	\$168,200
Oct-16	92	\$257,830	Oct-17	101	\$335,752	Oct-18	96	\$298,502	Oct-19	53	\$168,461	Oct-20		
Nov-16	135	\$402,305	Nov-17	42	\$139,572	Nov-18	50	\$148,641	Nov-19	61	\$171,883	Nov-20		
Dec-16	81	\$227,569	Dec-17	88	\$245,453	Dec-18	80	\$246,422	Dec-19	54	\$164,045	Dec-20		
Jan-17	82	\$274,050	Jan-18	65	\$258,239	Jan-19	37	\$106,081	Jan-20	36	\$96,668	Jan-21		
Feb-17	78	\$227,569	Feb-18	64	\$195,815	Feb-19	49	\$119,300	Feb-20	43	\$126,743	Feb-21		
Mar-17	86	\$278,219	Mar-18	65	\$172,188	Mar-19	47	\$137,296	Mar-20	59	\$169,363	Mar-21		
Apr-17	83	\$267,187	Apr-18	94	\$312,340	Apr-19	54	\$173,772	Apr-20	69	\$199,975	Apr-21		
May-17	72	\$232,836	May-18	59	\$155,406	May-19	65	\$237,979	May-20	41	\$129,317	May-21		
Jun-17	102	\$306,228	Jun-18	56	\$159,268	Jun-19	61	\$214,497	Jun-20	60	\$184,603	Jun-21		
TOTAL	988	\$3,019,972	853	\$2,686,001	743	\$2,340,307	694	\$2,196,707	144	\$458,020				
AVERAGE	82	\$251,664	71	\$223,833	62	\$195,026	58	\$183,059	48	\$152,673				



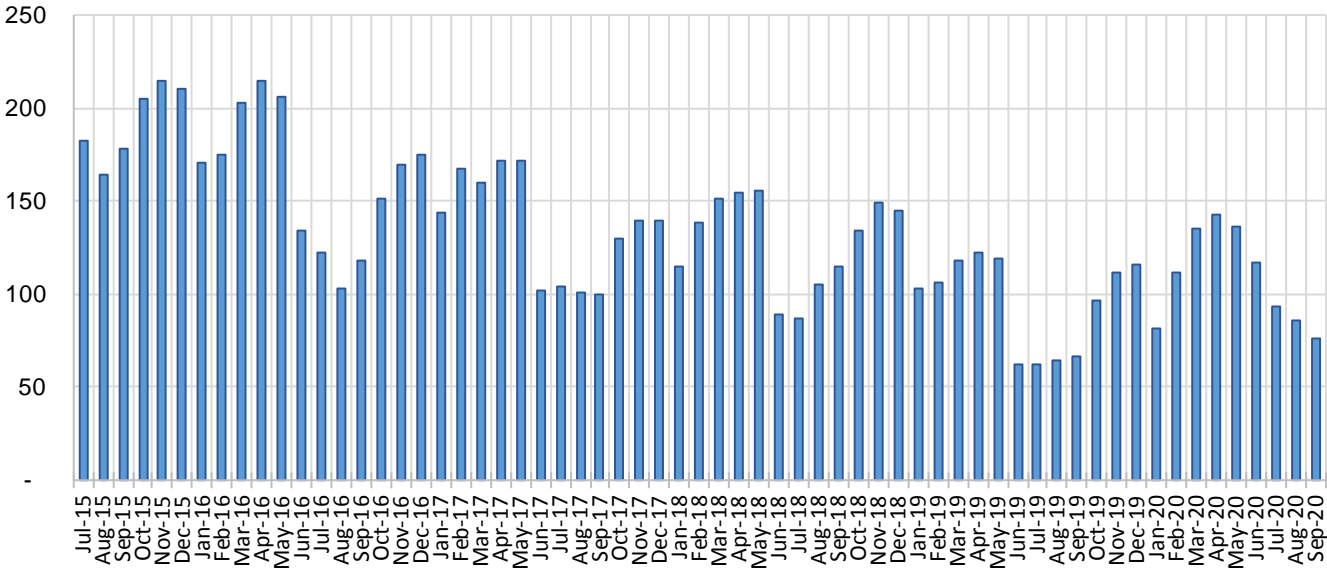
Education Works Cases by Field Office⁶

Office				Percent Change	
	Sep-19	Aug-20	Sep-20	Sep-19- Sep-20	Aug-20- Sep-20
Chaves County ISD	1	3	2	100.0%	-33.3%
Cibola County ISD	0	1	1	N/A	0.0%
Colfax County ISD	0	0	0	N/A	N/A
Curry County ISD	2	4	3	50.0%	-25.0%
East Dona Ana County ISD	8	2	5	-37.5%	150.0%
Eddy Artesia County ISD	2	1	1	-50.0%	0.0%
Eddy Carlsbad County ISD	1	1	0	-100.0%	-100.0%
Grant County ISD	1	1	2	100.0%	100.0%
Guadalupe County ISD	0	0	1	N/A	N/A
Hidalgo County ISD	0	0	0	N/A	N/A
Lea County ISD	3	0	0	-100.0%	N/A
Lincoln County ISD	0	0	0	N/A	N/A
Luna County ISD	2	1	1	-50.0%	0.0%
McKinley County ISD	1	1	1	0.0%	0.0%
Northeast Bernalillo County ISD	4	10	7	75.0%	-30.0%
Northwest Bernalillo County ISD	2	13	6	200.0%	-53.8%
Otero County ISD	1	0	0	-100.0%	N/A
Quay County ISD	0	0	1	N/A	N/A
Rio Arriba County ISD	0	1	1	N/A	0.0%
Roosevelt County ISD	0	0	0	N/A	N/A
San Juan County ISD	3	2	1	-66.7%	-50.0%
San Miguel County ISD	1	3	3	200.0%	0.0%
Sandoval County ISD	5	7	6	20.0%	-14.3%
Santa Fe County ISD	7	3	4	-42.9%	33.3%
Sierra County ISD	1	1	0	-100.0%	-100.0%
Socorro County ISD	0	0	0	N/A	N/A
South Dona Ana ISD	7	3	2	-71.4%	-33.3%
Southeast Bernalillo County ISD	3	3	2	-33.3%	-33.3%
Southwest Bernalillo County ISD	4	11	9	125.0%	-18.2%
Taos County ISD	0	0	0	N/A	N/A
Torrance County ISD	0	2	2	N/A	0.0%
Valencia North County ISD	0	1	1	N/A	0.0%
Valencia South County ISD	0	0	0	N/A	N/A
West Dona Ana County ISD	8	11	14	75.0%	27.3%
Centralized Units	0	0	0	N/A	N/A
Statewide Total	67	86	76	13.4%	-11.6%

Education Works Cases by Region⁶

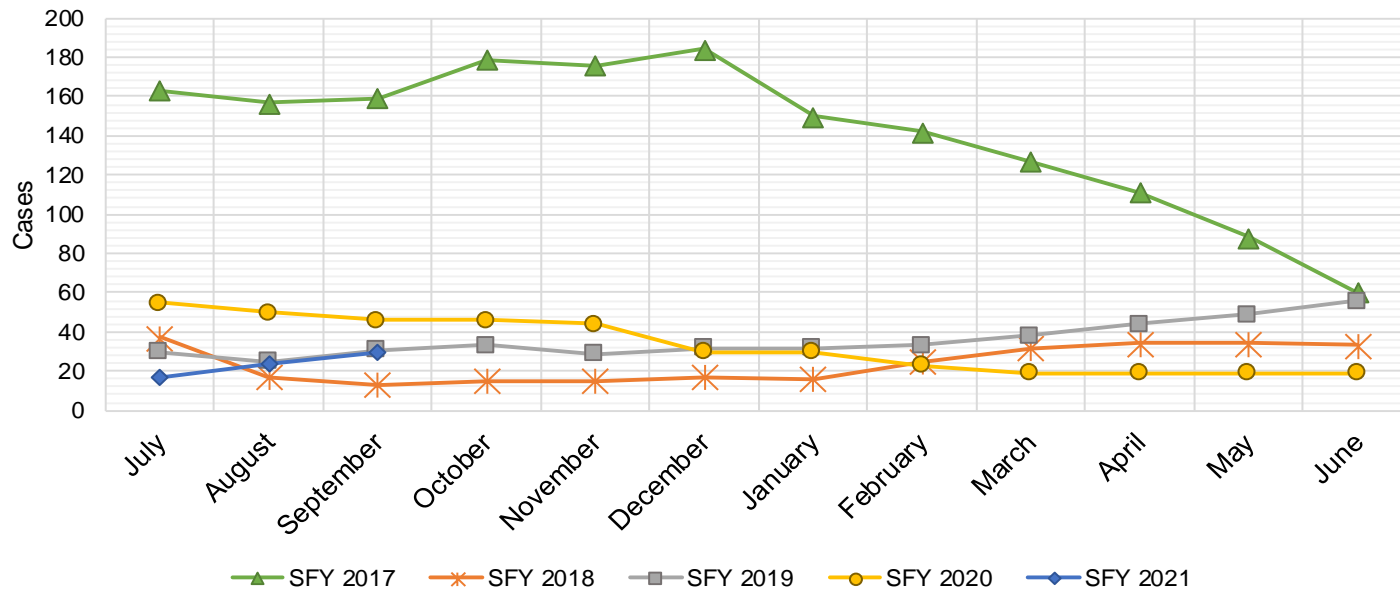
				Percent Change	
Region	Sep-19	Aug-20	Sep-20	Sep-19- Sep-20	Aug-20- Sep-20
Region 1 - NW	5	6	4	-20.00%	-33.33%
Region 2 - NE	13	14	16	23.08%	14.29%
Region 3 - Central	13	39	26	100.00%	-33.33%
Region 4 - SE	9	9	6	-33.33%	-33.33%
Region 5 - SW	27	18	24	-11.11%	33.33%
Centralized Units	0	0	0	N/A	N/A
Statewide Total	67	86	76	13.43%	-11.63%

Education Works Caseload: SFY-16 to Current



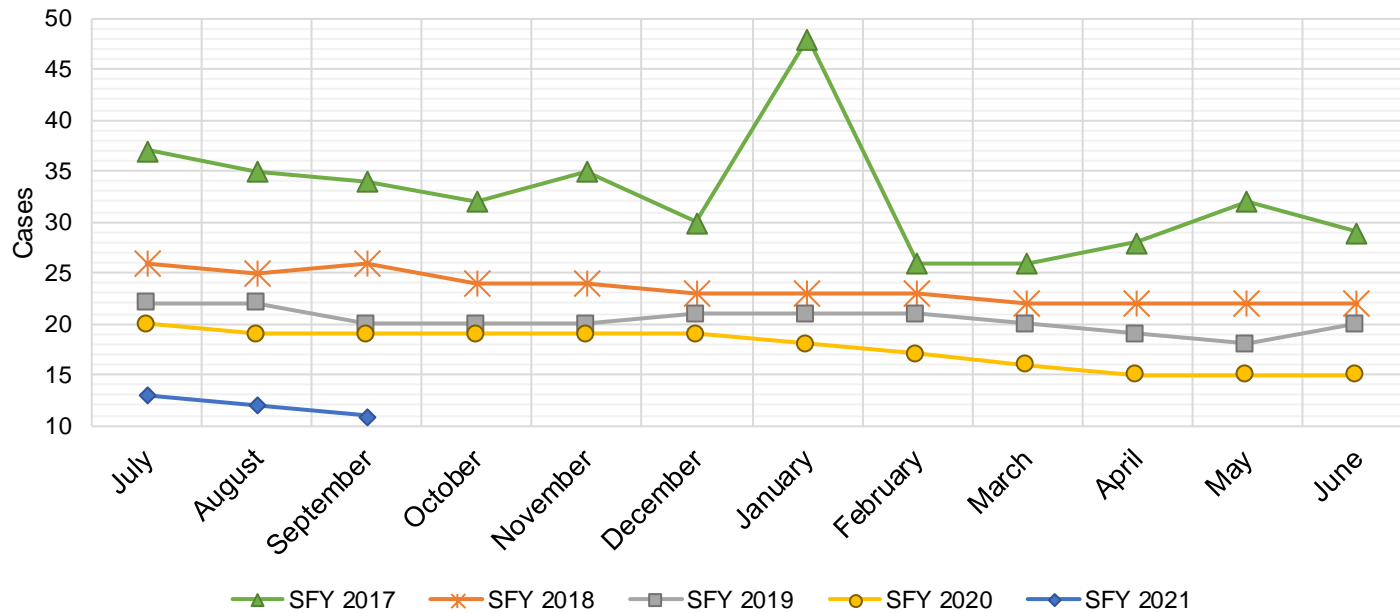
Refugee Cash Assistance

SFY 2017 ^{8,9}			SFY 2018 ^{8,9}			SFY 2019 ^{8,9}			SFY 2020 ^{8,9}			SFY 2021 ^{8,9}		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	163	\$39,756	Jul-17	37	\$9,981	Jul-18	30	\$7,408	Jul-19	55	\$13,851	Jul-20	17	\$9,650
Aug-16	157	\$40,115	Aug-17	17	\$4,704	Aug-18	25	\$6,434	Aug-19	50	\$12,497	Aug-20	24	\$12,930
Sep-16	159	\$39,359	Sep-17	13	\$3,159	Sep-18	31	\$6,947	Sep-19	46	\$11,473	Sep-20	30	\$16,276
Oct-16	179	\$41,520	Oct-17	15	\$3,543	Oct-18	33	\$6,323	Oct-19	46	\$11,341	Oct-20		
Nov-16	176	\$45,434	Nov-17	15	\$4,263	Nov-18	29	\$7,036	Nov-19	44	\$11,296	Nov-20		
Dec-16	184	\$46,673	Dec-17	17	\$4,795	Dec-18	32	\$7,300	Dec-19	30	\$7,679	Dec-20		
Jan-17	150	\$38,790	Jan-18	16	\$4,166	Jan-19	32	\$7,418	Jan-20	30	\$7,407	Jan-21		
Feb-17	142	\$37,956	Feb-18	25	\$5,723	Feb-19	33	\$8,591	Feb-20	23	\$7,577	Feb-21		
Mar-17	127	\$33,066	Mar-18	32	\$7,636	Mar-19	38	\$9,165	Mar-20	19	\$6,500	Mar-21		
Apr-17	111	\$29,183	Apr-18	34	\$8,827	Apr-19	44	\$10,648	Apr-20	19	\$4,847	Apr-21		
May-17	88	\$23,343	May-18	34	\$8,939	May-19	49	\$11,823	May-20	19	\$4,908	May-21		
Jun-17	60	\$15,538	Jun-18	33	\$8,513	Jun-19	56	\$13,558	Jun-20	19	\$5,386	Jun-21		
TOTAL	1,696	\$430,732	288	\$74,249	432	\$102,651	400	\$104,762	71	\$38,856				
AVERAGE	141	\$35,894	24	\$6,187	36	\$8,554	33	\$8,730	24	\$12,952				



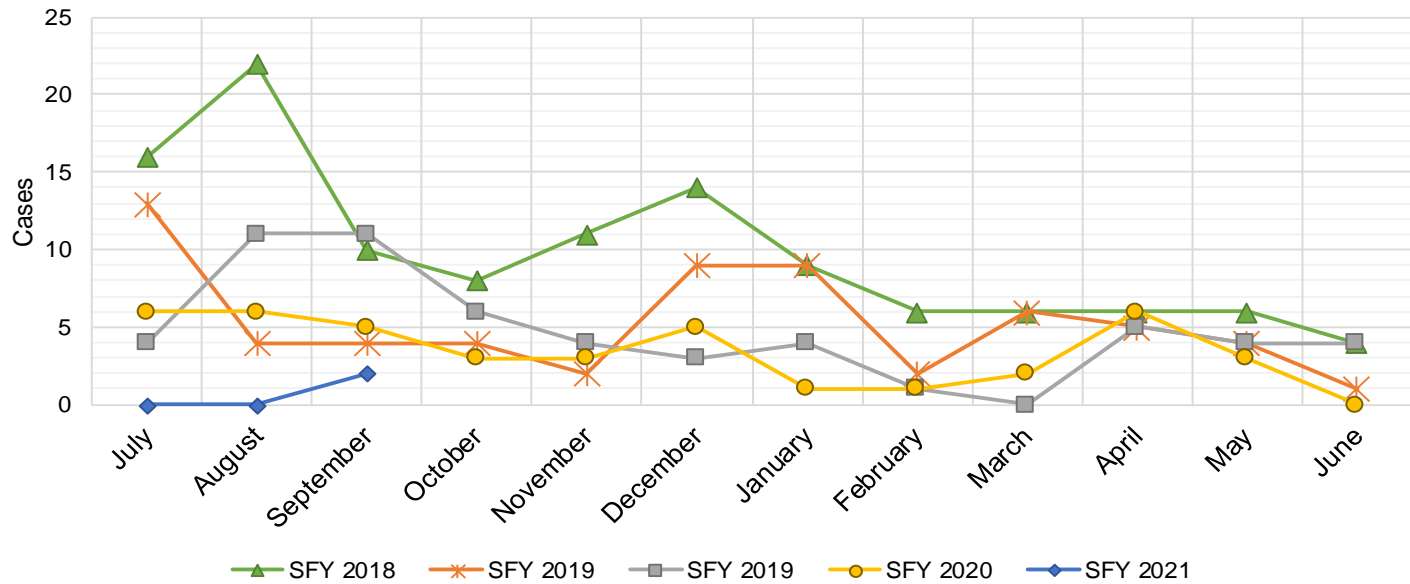
State Supplement for Residential Care

SFY 2017 ⁹			SFY 2018 ⁹			SFY 2019 ⁹			SFY 2020 ⁹			SFY 2021 ⁹		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	37	\$3,700	Jul-17	26	\$2,700	Jul-18	22	\$2,200	Jul-19	20	\$1,900	Jul-20	13	\$1,300
Aug-16	35	\$3,500	Aug-17	25	\$2,500	Aug-18	22	\$2,200	Aug-19	19	\$1,900	Aug-20	12	\$1,200
Sep-16	34	\$3,400	Sep-17	26	\$2,700	Sep-18	20	\$2,000	Sep-19	19	\$1,900	Sep-20	11	\$1,200
Oct-16	32	\$3,200	Oct-17	24	\$2,500	Oct-18	20	\$2,000	Oct-19	19	\$1,900	Oct-20		
Nov-16	35	\$3,500	Nov-17	24	\$2,400	Nov-18	20	\$2,000	Nov-19	19	\$1,900	Nov-20		
Dec-16	30	\$3,000	Dec-17	23	\$2,200	Dec-18	21	\$2,100	Dec-19	19	\$1,900	Dec-20		
Jan-17	48	\$4,800	Jan-18	23	\$2,400	Jan-19	21	\$2,000	Jan-20	18	\$1,800	Jan-21		
Feb-17	26	\$2,600	Feb-18	23	\$2,300	Feb-19	21	\$2,200	Feb-20	17	\$1,600	Feb-21		
Mar-17	26	\$2,600	Mar-18	22	\$2,400	Mar-19	20	\$1,900	Mar-20	16	\$1,500	Mar-21		
Apr-17	28	\$2,800	Apr-18	22	\$2,200	Apr-19	19	\$1,800	Apr-20	15	\$1,500	Apr-21		
May-17	32	\$3,200	May-18	22	\$2,200	May-19	18	\$1,800	May-20	15	\$1,500	May-21		
Jun-17	29	\$2,900	Jun-18	22	\$2,200	Jun-19	20	\$2,000	Jun-20	15	\$1,500	Jun-21		
TOTAL	392	\$39,200	282	\$28,700	244	\$24,200	211	\$20,800	36	\$3,700				
AVERAGE	33	\$3,267	24	\$2,392	20	\$2,017	18	\$1,733	12	\$1,233				



TANF Diversion Payments

SFY 2018 ⁹			SFY 2019 ⁹			SFY 2019 ⁹			SFY 2020 ⁹			SFY 2021 ⁹		
Cases		Expenditures	Cases		Expenditures	Cases		Expenditures	Cases		Expenditures	Cases		Expenditures
Jul-16	16	\$30,843	Jul-17	13	\$26,500	Jul-18	4	\$3,000	Jul-19	6	\$18,500	Jul-20	0	\$0
Aug-16	22	\$42,731	Aug-17	4	\$12,000	Aug-18	11	\$18,583	Aug-19	6	\$16,500	Aug-20	0	\$1,500
Sep-16	10	\$21,000	Sep-17	4	\$4,000	Sep-18	11	\$20,999	Sep-19	5	\$11,000	Sep-20	2	\$1,500
Oct-16	8	\$16,744	Oct-17	4	\$16,000	Oct-18	6	\$10,499	Oct-19	3	\$3,000	Oct-20		
Nov-16	11	\$24,500	Nov-17	2	\$15,500	Nov-18	4	\$7,499	Nov-19	3	\$16,180	Nov-20		
Dec-16	14	\$26,611	Dec-17	9	\$17,500	Dec-18	3	\$2,499	Dec-19	5	\$14,000	Dec-20		
Jan-17	9	\$18,500	Jan-18	9	\$21,731	Jan-19	4	\$5,999	Jan-20	1	\$1,500	Jan-21		
Feb-17	6	\$12,000	Feb-18	2	\$7,731	Feb-19	1	\$1,678	Feb-20	1	\$1,857	Feb-21		
Mar-17	6	\$11,000	Mar-18	6	\$8,496	Mar-19	0	\$3,000	Mar-20	2	\$5,920	Mar-21		
Apr-17	6	\$12,000	Apr-18	5	\$13,500	Apr-19	5	\$6,500	Apr-20	6	\$14,905	Apr-21		
May-17	6	\$11,500	May-18	4	\$12,500	May-19	4	\$16,000	May-20	3	\$8,000	May-21		
Jun-17	4	\$13,500	Jun-18	1	\$5,389	Jun-19	4	\$8,000	Jun-20	0	\$0	Jun-21		
TOTAL	118	\$240,929	63	\$160,847	57	\$104,256	41	\$111,362	2	\$3,000				
AVERAGE	10	\$20,077	5	\$13,404	5	\$8,688	3	\$9,280	1	\$1,000				

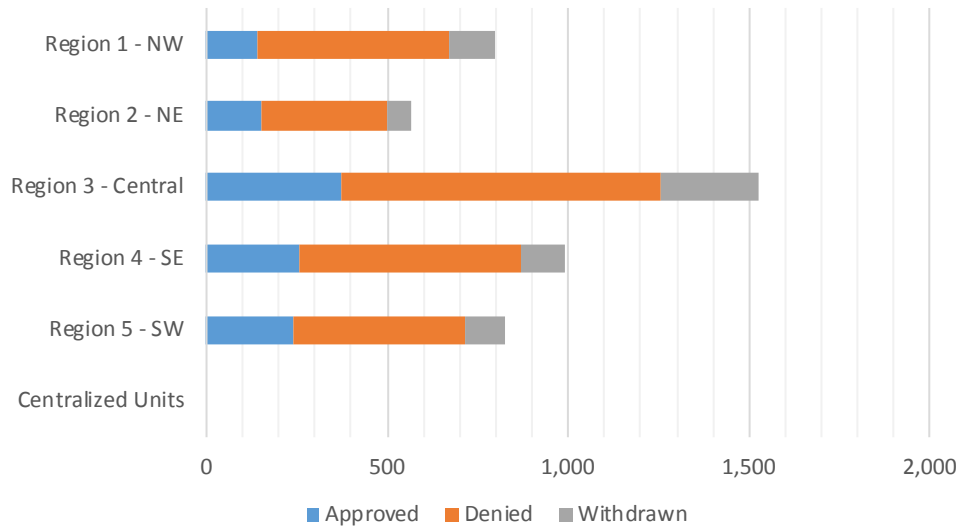


Cash Assistance Applications by Field Office^{4,11}
September 2020

Office	Approved	Denied	Withdrawn	Total Cases Processed
Chaves County ISD	130	223	54	407
Cibola County ISD	15	14	3	32
Colfax County ISD	8	21	7	36
Curry County ISD	34	111	19	164
East Dona Ana County ISD	64	126	32	222
Eddy Artesia County ISD	9	28	3	40
Eddy Carlsbad County ISD	25	79	14	118
Grant County ISD	19	24	13	56
Guadalupe County ISD	3	11	3	17
Hidalgo County ISD	0	0	0	0
Lea County ISD	52	133	27	212
Lincoln County ISD	8	33	6	47
Luna County ISD	25	35	12	72
McKinley County ISD	12	66	10	88
Northeast Bernalillo County ISD	104	306	66	476
Northwest Bernalillo County ISD	94	219	83	396
Otero County ISD	39	94	12	145
Quay County ISD	8	20	5	33
Rio Arriba County ISD	33	71	15	119
Roosevelt County ISD	1	1	0	2
San Juan County ISD	72	383	101	556
San Miguel County ISD	26	61	13	100
Sandoval County ISD	34	46	8	88
Santa Fe County ISD	28	94	13	135
Sierra County ISD	6	12	3	21
Socorro County ISD	5	17	2	24
South Dona Ana ISD	37	48	11	96
Southeast Bernalillo County ISD	8	35	5	48
Southwest Bernalillo County ISD	154	278	105	537
Taos County ISD	11	22	7	40
Torrance County ISD	12	43	13	68
Valencia North County ISD	31	37	10	78
Valencia South County ISD	0	0	0	0
West Dona Ana County ISD	59	143	30	232
Centralized Units	0	0	0	0
Statewide Total	1,166	2,834	705	4,705

Cash Assistance Applications by Region^{4,11}
September 2020

	Approved	Denied	Withdrawn	Total Cases Processed
Region				
Region 1 - NW	141	529	129	799
Region 2 - NE	151	346	71	568
Region 3 - Central	372	881	272	1,525
Region 4 - SE	259	608	123	990
Region 5 - SW	243	470	110	823
Centralized Units	0	0	0	0
Statewide Total	1,166	2,834	705	4,705



**Early Childhood Education and Care Department
Children Receiving Child Care Assistance Subsidies By County**

County	Sept 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	June 2020	July 2020	Aug 2020	Sept 2020	Change Fr. Cases	Last Year Percent
<i>Bernalillo</i>	8,295	7,690	7,759	7,591	7,673	7,779	7,975	8,683	8,506	8,061	7,316	5,905	5,462	-2,833	-34.2%
Catron	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%
<i>Chaves</i>	886	811	891	827	835	830	830	911	918	857	852	683	650	-236	-26.6%
Cibola	275	250	238	247	224	226	227	271	263	256	247	184	199	-76	-27.6%
<i>Colfax</i>	33	43	34	31	32	32	26	28	29	28	28	30	22	-11	-33.3%
Curry	625	563	596	587	605	613	600	669	668	613	625	482	444	-181	-29.0%
<i>De Baca</i>	1	1	1	1	0	0	0	0	0	0	0	0	0	-1	-100.0%
Dona Ana	4,575	4,429	4,493	4,348	4,350	4,313	4,388	4,806	4,691	4,466	4,363	3,306	3,084	-1,491	-32.6%
<i>Eddy</i>	224	244	239	234	225	227	231	235	233	213	226	200	184	-40	-17.9%
Grant	157	138	133	145	143	146	132	159	157	160	135	63	78	-79	-50.3%
<i>Guadalupe</i>	10	7	7	7	7	7	8	9	8	8	10	10	10	0	0.0%
Harding	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%
<i>Hidalgo</i>	26	21	28	28	28	27	24	23	20	17	23	14	19	-7	-26.9%
Lea	761	770	753	741	736	785	767	828	839	798	779	683	596	-165	-21.7%
<i>Lincoln</i>	108	101	97	86	89	89	88	100	99	88	87	66	47	-61	-56.5%
Los Alamos	47	38	42	40	42	38	37	48	48	44	45	28	27	-20	-42.6%
<i>Luna</i>	173	160	148	155	158	163	164	196	216	189	188	143	148	-25	-14.5%
McKinley	165	176	172	172	170	171	166	185	169	172	155	56	72	-93	-56.4%
<i>Mora</i>	12	12	11	11	11	11	12	13	12	12	12	10	14	2	16.7%
Otero	547	488	510	501	506	511	520	578	592	564	564	413	446	-101	-18.5%
<i>Out of State</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%
Quay	37	33	34	35	32	34	37	42	41	39	40	28	27	-10	-27.0%
<i>Rio Arriba</i>	150	147	153	155	152	153	149	160	155	153	144	99	84	-66	-44.0%
Roosevelt	148	140	134	133	131	132	131	146	178	168	143	97	98	-50	-33.8%
<i>San Juan</i>	1,018	932	926	958	928	951	979	1,231	1,252	1,221	1,144	737	781	-237	-23.3%
San Miguel	363	375	356	353	349	361	373	412	403	399	405	326	339	-24	-6.6%
<i>Sandoval</i>	827	783	803	770	738	765	736	897	902	865	865	570	551	-276	-33.4%
Santa Fe	606	534	567	537	533	522	537	601	616	605	580	354	358	-248	-40.9%
<i>Sierra</i>	58	54	56	63	61	52	55	67	67	78	84	51	49	-9	-15.5%
Socorro	59	54	53	48	43	40	41	46	46	43	38	29	27	-32	-54.2%
<i>Taos</i>	135	118	125	126	126	117	139	156	149	141	115	89	77	-58	-43.0%
Torrance	73	57	57	63	68	63	71	78	86	74	78	63	55	-18	-24.7%
<i>Union</i>	3	3	3	3	3	3	3	3	3	3	3	2	2	-1	-33.3%
Valencia	625	602	595	573	564	533	547	628	620	632	566	457	467	-158	-25.3%
Totals	21,022	19,774	20,014	19,569	19,562	19,694	19,993	22,209	21,986	20,967	19,860	15,178	14,417	-6,605	-31.4%

EARLY CHILDHOOD EDUCATION AND CARE DEPARTMENT

CHILD CARE ASSISTANCE ELIGIBILITY PROGRAMS

MONTH	Oct'19	Nov'19	Dec'19	Jan'20	Feb'20	Mar'20	Apr'20	May'20	June'20	July'20	Aug'20	Sept'20
TANF (Child Care Priority 1 Clients)												
CLIENTS	2,053	2,120	2,055	2,030	2,001	2,031	2,005	1,941	1,943	1,866	1,453	1,311
COST	\$1,233,005	\$1,284,683	\$1,239,407	\$1,257,977	\$1,195,404	\$1,280,286	\$1,306,318	\$1,304,392	\$1,292,773	\$1,249,411	\$954,523	\$846,281
TANF AVERAGE COST	\$601	\$606	\$603	\$620	\$597	\$630	\$652	\$672	\$665	\$670	\$657	\$643
TRANSITION OFF TANF (Child Care Priority 2 Clients)												
CLIENTS	166	167	178	196	209	209	223	211	199	174	159	146
COST	\$107,532	\$107,596	\$111,325	\$120,862	\$136,239	\$127,986	\$144,617	\$142,374	\$136,509	\$109,243	\$99,130	\$87,238
TRAN OFF TANF AVG COST	\$648	\$644	\$625	\$617	\$652	\$612	\$649	\$675	\$686	\$628	\$623	\$88
TANF ELIGIBLE (Child Care Priority 1B Clients at or below 100% of the Federal Poverty Level)												
CLIENTS	8,152	8,135	7,830	7,697	7,671	7,857	7,797	7,634	7,597	7,258	5,827	5,333
COST	\$4,833,260	\$4,922,197	\$4,694,761	\$4,551,874	\$4,539,530	\$4,868,148	\$4,955,752	\$5,017,736	\$4,897,618	\$4,696,062	\$3,702,155	\$3,227,351
TANF ELIGIBLE AVG COST	\$593	\$605	\$600	\$591	\$592	\$620	\$636	\$657	\$645	\$647	\$635	\$605
INCOME ELIGIBLE (Child Care Priority 3, and Priority 4 Clients)												
CLIENTS	8,410	8,595	8,520	8,701	8,848	8,978	10,600	10,132	8,870	8,084	6,945	6,857
COST	\$4,436,376	\$4,557,011	\$4,488,101	\$4,573,609	\$4,700,981	\$4,891,611	\$10,456,494	\$10,002,092	\$5,863,605	\$4,768,416	\$4,041,977	\$3,734,881
INCOME ELIG AVG COST	\$528	\$530	\$527	\$526	\$531	\$545	\$986	\$987	\$661	\$590	\$582	\$545
AT-RISK CHILD PROTECTIVE SERVICES CHILD CARE PILOT (Priority 5 Clients)												
CLIENTS	232	200	187	190	182	144	829	1,379	1,699	1,796	145	137
COST	\$162,255	\$159,520	\$137,644	\$145,544	\$136,364	\$99,487	\$357,417	\$941,656	\$1,216,142	\$1,292,805	\$91,596	\$96,923
CPS AVG COST	\$699	\$798	\$736	\$766	\$749	\$691	\$431	\$683	\$716	\$720	\$632	\$707
CHILD PROTECTIVE SERVICES (Child Care CPS Clients)												
CLIENTS	761	797	799	748	783	774	755	689	659	682	649	627
COST	\$520,249	\$583,911	\$539,629	\$501,038	\$520,094	\$547,029	\$490,287	\$633,230	\$616,005	\$455,989	\$455,542	\$419,097
CPS AVG COST	\$684	\$733	\$675	\$670	\$664	\$707	\$649	\$919	\$935	\$669	\$702	\$668
GRAND TOTAL - ALL CHILD CARE PROGRAMS												
CLIENTS	19,774	20,014	19,569	19,562	19,694	19,993	22,209	21,986	20,967	19,860	15,178	14,417
COST	\$11,292,678	\$11,614,917	\$11,210,867	\$11,150,904	\$11,228,612	\$11,814,547	\$17,710,886	\$18,041,480	\$14,022,651	\$12,571,928	\$9,344,924	\$8,411,771
ALL PROGRAMS AVG COST	\$571	\$580	\$573	\$570	\$570	\$591	\$797	\$821	\$669	\$633	\$616	\$583

SNAP Emergency Allotment and Pandemic EBT: Expenditures, Cases, and Recipients

Note: Pandemic EBT will start to be issued in May 2020

Date	Expenditures		Cases Processed		Recipients Served		Average Expenditures Per Case Processed		Average Expenditures Per Recipient Served	
	Pandemic EBT	Emergency Allotment	Pandemic EBT	Emergency Allotment	Pandemic EBT	Emergency Allotment	Pandemic EBT	Emergency Allotment	Pandemic EBT	Emergency Allotment
Apr-20	—	\$50,524,646	—	158,060	—	340,960	—	\$319.65	—	\$148.18
May-20	\$24,456,957	\$24,802,215	44,236	137,797	68,815	247,857	\$552.87	\$179.99	\$355.40	\$100.07
Jun-20	\$74,641,557	\$24,058,493	96,197	134,557	186,959	297,304	\$775.92	\$178.80	\$399.24	\$80.92
Jul-20	\$2,172,555	\$24,722,792	5,440	136,783	5,440	299,330	\$399.37	\$180.74	\$399.37	\$82.59
Aug-20	\$356,706	\$26,012,689	894	140,924	894	309,638	\$399.00	\$184.59	\$399.00	\$84.01
Sep-20	\$46,820,023	\$24,462,456	251,491	134,896	251,491	296,936	\$186.17	\$181.34	\$186.17	\$82.38
Oct-20										
Nov-20										
Dec-20										
Total to Date	\$148,447,798	\$174,583,291	398,258	843,017	513,599	1,792,025	\$372.74	\$207.09	\$289.03	\$97.42

Income Eligibility Guidelines: October 1, 2019 - September 30, 2020

Federal Poverty Guidelines (FPG) Monthly Income Standards

Supplemental Nutrition Program (SNAP)					
Household Size	100% FPG Net Income	130% FPG Gross Income	165% FPG Gross Income for Categorical Eligibility	Maximum SNAP Monthly Allotment	LIHEAP 150% FPG
1	\$1,041	\$1,354	\$1,718	\$194	\$1,561
2	\$1,410	\$1,832	\$2,326	\$355	\$2,114
3	\$1,778	\$2,311	\$2,933	\$509	\$2,666
4	\$2,146	\$2,790	\$3,541	\$646	\$3,219
5	\$2,515	\$3,269	\$4,149	\$768	\$3,771
6	\$2,883	\$3,748	\$4,757	\$921	\$4,324
7	\$3,251	\$4,227	\$5,364	\$1,018	\$4,876
8	\$3,620	\$4,705	\$5,972	\$1,164	\$5,429
+1	+\$369	+\$479	+\$608	+\$146	+\$553

Minimum Allotment of \$16 effective from 10/1/2019 - 9/30/2020

DEDUCTIONS: Standard Deduction: For HH size 1-3 = \$167; 4 = \$178; 5 = \$209; 6 or more = \$240; Excess Shelter Deduction Limit: \$569; Heating and Cooling Standard Utility Allowance: \$340 (HCSUA) – Limited Utility Allowance: \$ 136 (LUA); Telephone Standard: \$44; Dependent Care: Actual Amount (No Limit); Earned Income Deduction: 20%; Homeless Shelter Standard: \$152.06, LIHEAP (only) Energy Standard Allowance (ESA): \$204

CASH Assistance & Support Services

Household Size	Federal Poverty Guidelines (FPG) Monthly Income Standards		Maximum Monthly Benefit	
	100% FPG Net Income	85% FPG Gross Limit	New Mexico Works Cash Assistance	General Assistance
1	\$1,041	\$885	\$266	\$245
2	\$1,410	\$1,199	\$357	\$329
3	\$1,778	\$1,511	\$447	\$412
4	\$2,146	\$1,824	\$539	\$496
5	\$2,515	\$2,138	\$630	\$580
6	\$2,883	\$2,451	\$721	\$664
7	\$3,251	\$2,763	\$812	\$748
8	\$3,620	\$3,077	\$922	\$849
+1	+\$369	+\$314	+\$91	+\$84

Deductions- Dependent Care: For a child under age 2 = \$200; For a child age 2 and over = \$175.
Work Incentives- Earned Income Disregard: Single parent = \$125 & ½ remainder; Two parent = \$225 & ½ remainder.

ISD 017 Revised 11/26/2019

Medical Assistance Division					
Federal Poverty Guidelines New Mexico Affordable Care Eligibility Groups Effective April 01, 2020 thru March 31, 2021 Monthly Guidelines					
HH SIZE	PERCENT OF POVERTY				
	138%	190%	240%	250%	300%
1	\$1,468	\$2,021	\$2,552	\$2,659	\$3,190
2	\$1,983	\$2,730	\$3,449	\$3,592	\$4,311
3	\$2,498	\$3,439	\$4,344	\$4,525	\$5,430
4	\$3,013	\$4,149	\$5,240	\$5,459	\$6,550
5	\$3,529	\$4,858	\$6,137	\$6,392	\$7,671
6	\$4,044	\$5,567	\$7,032	\$7,325	\$8,790
7	\$4,559	\$6,277	\$7,928	\$8,259	\$9,910
8	\$5,074	\$6,986	\$8,825	\$9,192	\$11,031
138% Adult Expansion, 190% Children ages 6 to 19 (Medicaid), 240% Children ages 0 to 6 (Medicaid); ages 6 to 19 (CHIP), 250% Pregnancy Related Services Only, 300% Children 0 to 6 (CHIP)					

Medical Assistance Division					
Federal Poverty Guidelines New Mexico Affordable Care Eligibility Groups Effective April 01, 2020 thru March 31, 2021 Annual Guidelines					
HH SIZE	PERCENT OF POVERTY				
	138%	190%	240%	250%	300%
1	\$17,616	\$24,252	\$30,624	\$31,908	\$38,280
2	\$23,796	\$32,760	\$41,388	\$43,104	\$51,732
3	\$29,976	\$41,268	\$52,128	\$54,300	\$65,160
4	\$36,156	\$49,788	\$62,880	\$65,508	\$78,600
5	\$42,348	\$58,296	\$73,644	\$76,704	\$92,052
6	\$48,528	\$66,804	\$84,384	\$87,900	\$105,480
7	\$54,708	\$75,324	\$95,136	\$99,108	\$118,920
8	\$60,888	\$83,832	\$105,900	\$110,304	\$132,372
138% Adult Expansion, 190% Children ages 6 to 19 (Medicaid), 240% Children ages 0 to 6 (Medicaid); ages 6 to 19 (CHIP), 250% Pregnancy Related Services Only, 300% Children 0 to 6 (CHIP)					

References

¹ *Medicaid Expenditures* (Omnicaid, Medicare Buy-Ins, Lump Sum Payments)

² *ASPEN Business Intelligence Tool: Eligibility*

³ New Mexico Human Services Department, *Medicaid Eligibility Reports*, Retrieved from <http://www.hsd.state.nm.us/LookingForInformation/medicaid-eligibility.aspx> (for reporting month)

⁴ *ASPEN Business Intelligence Tool: Application Tracking*

⁵ Fidelity Information Services, *EBT Daily Statistical Report* (for reporting month)

⁶ *ASPEN Report DQ-180: Length of Time Cases are Open* (for reporting month)

⁷ *ASPEN Report EY-180: Individual Demographics by State and Age* (for reporting month)

⁸ *ASPEN Business Intelligence Tool: Benefit Issuance*

⁹ Fidelity Information Services, *EBT Daily Statistical Reports* (Month End)

¹⁰ *ASPEN Report EY-180R: Individual Demographics by State, Race, Ethnicity and Gender* (for reporting month)

¹¹ SQL Queries from ASPEN

¹² JP Morgan, *New Mexico – NM EBT System- Monthly Benefit Draw Down Totals*

¹³ *ASPEN Business Intelligence Tool: Application Tracking* (w/Parameters: SNAP, Expedite, Approved)

¹⁴ SL Start, *As of Today Report*

¹⁵ SL Start, *Statewide Employment Report*

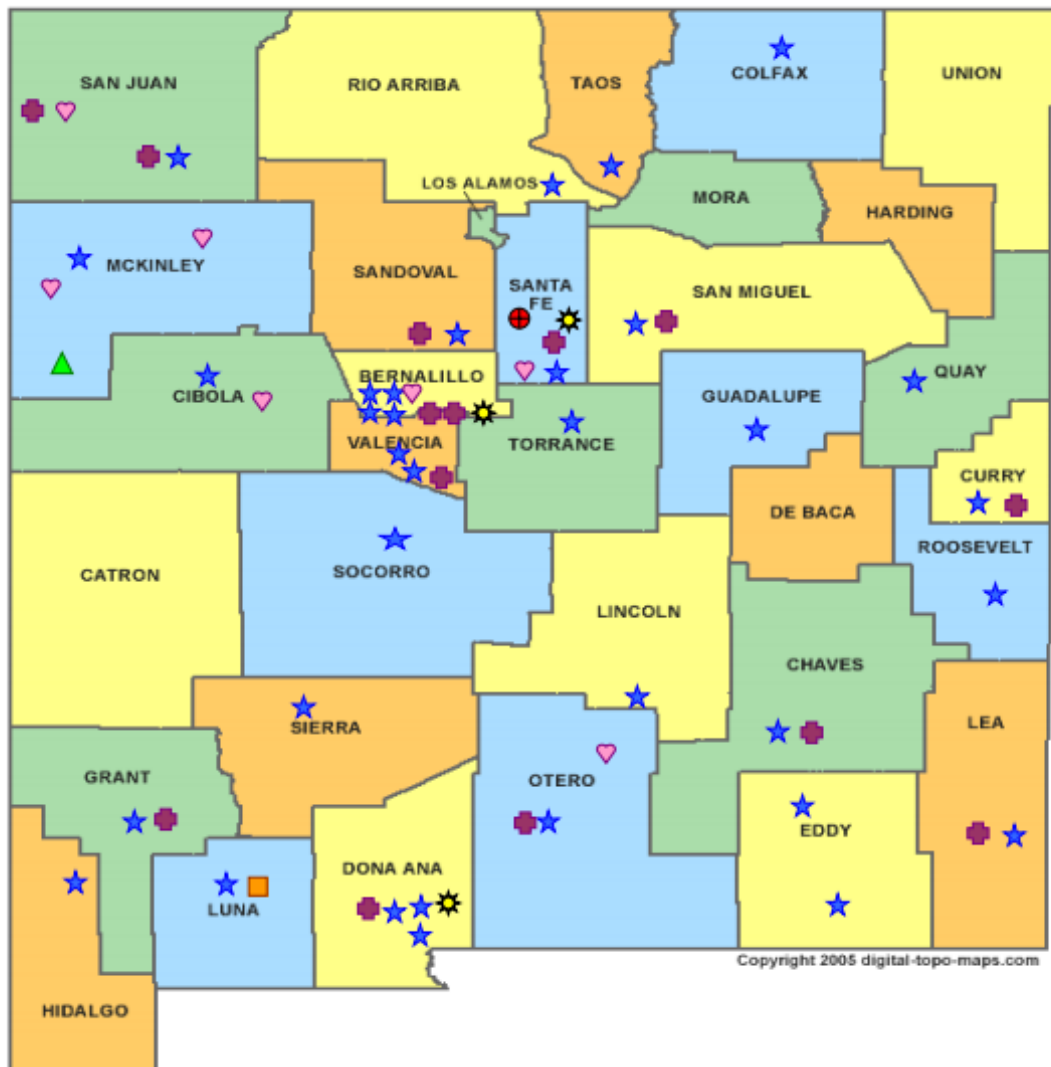
¹⁶ *SSIAR Payments*

¹⁷ Children, Youth, and Families Department, *Children Receiving Child Care Assistance Subsidies by County*

¹⁸ Children, Youth, and Families Department, *Child Care Assistance Eligibility Programs*

¹⁹ EDG is defined as an Eligibility Determination Group

²⁰SQL Query from ASPEN



HUMAN SERVICES
DEPARTMENT

New Mexico Human Services Department
Field Offices

- Central Office (1)
- Income Support Division County Office (35)
- Income Support Division Satellite Office (2)
- Child Support Enforcement Regional Office (16)
- Child Support Enforcement Satellite Office (1)
- Indian Health Services (7)
- Hospital Site (3)

For a complete listing of field offices and other government and community resources:
http://www.hsd.state.nm.us/LookingForAssistance/Field_Offices_1.aspx

Medicaid Policy Changes Due to COVID-19

Already implemented:

1. **Three month renewal extensions**-MAGI Medicaid renewals are extended three months for individuals who fail to complete the 12-month recertification process after going through the automated administrative renewal process, the manual administrative renewal process, and issuance of the MAD 608 renewal form. Individuals who normally would have closed March 31, 2020 due to failure to recertify had their certification period extended through June 30, 2020. This same process will occur for April and May renewals. This may continue for later months if the emergency continues. Applies to non-MAGI Medicaid categories also that failed to recertify. Implemented in ASPEN on March 31st.

2. **Increase Presumptive Eligibility (PE) Determiner scope and qualified entities**-Most PE determiners are limited to approving PE for MAGI Children/CHIP and MAGI Pregnancy Services. Change was made to allow HSD employees to approve PE and to allow most PE determiners to approve all MAGI Medicaid categories of eligibility. Change was implemented on April 07, 2020.

3. **Reopen and Sustain Medicaid Cases**-The requirement is that anyone receiving Medicaid March 18th and ongoing for the duration of the emergency continue to be covered at the same level of coverage. There are three exceptions: client requested closure, deceased individuals, and moved out of state. April 2020 closures were reopened and sustained through July 31, 2020 and can be extended if the emergency continues. Implemented into ASPEN on April 26, 2020.

In process (not implemented yet):

4. **Accept self-attestation for Medicaid**-Accept self-attestation for all factors of Medicaid except for citizenship/immigration. Process Medicaid applications for MAGI and non-MAGI categories based on self-attestation of 2 income and resources. Excludes IC/Waiver/PACE categories. For those cases not reasonably compatible approve and issue a 90 day HUMAD.

5. **New COVID-19 testing category**-This will be implemented in Omnicaid and not ASPEN. New uninsured category which will cover COVID-19 testing and related services. Applications will be sent to and processed by Conduent staff to allow for fee-for-service payments to providers for COVID-19 testing and related services.

6. **Exclusion of \$600 weekly unemployment benefit stimulus payments**-Medicaid excludes \$600 weekly unemployment benefit stimulus payments. ASPEN solution being developed across programs that treat the handling of unemployment monies differently as well as regular unemployment benefit extensions.

Cases closed for procedural reasons show low timeliness percentages due to the requirement to maintain Medicaid from March 18, 2020 for the duration of the COVID-19 emergency. To maintain Medicaid many March 2020 cases had to be reinstated manually by ISD field workers so there would not be a gap in coverage. To maintain Medicaid eligibility for April 2020 cases also required a manual reinstatement effort by ISD field workers as the ASPEN system fix to maintain Medicaid for the duration of the emergency still resulted in exceptions that had to be resolved manually.

SNAP Policy Changes During COVID-19

1. Suspension of SNAP Employment and Training (E&T) Program

- House of Representatives passed H.R. 6201, the Families First Coronavirus Response Act.
- ISD has chosen to suspend the SNAP E&T Program until further notice.
- interim policy and procedure for 8.139.410.13 NMAC “SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP) EMPLOYMENT AND TRAINING PROGRAM (E&T).”

2. Amendment to Waiver - Interview Process for SNAP and TANF and Waiver - Recertification Waiver Process for SNAP, TANF, and Medicaid

- FNS approved a blanket waiver for all states to utilize.
- Interim policy and procedures for the following:
 - General Operating Policies – Application 8.100.110 NMAC.
 - Interviews in accordance with 8.139.110.11 NMAC and 8.102.110 NMAC.
 - Interim Reports (IRs) in accordance with 8.139.120.9B NMAC. and 8.102.120.11C NMAC.
 - Recertifications in accordance with 8.139.120.8, 8.102.120.9B NMAC 8.106.120.9 and 8.106.120.10 NMAC.
- Waives all SNAP, TANF and GA-Unrelated Child interviews, if all mandatory verification standards are met. o GA-Disability is excluded from this waiver; an interview must be conducted for GA as medical documentation is needed. Allows us to waive the requirement of having to offer a face-to-face and to conduct all interviews by phone.
- IR's - If an IR cannot be processed under normal processing, ASPEN will automatically extend certification periods for households with an IR due in March, and April for 6 months to the month the customers recertification is due. May and June IRs will be suspended and not mailed.
- Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in March, April, May and June 2020, for 6 months until September, October and November 2020.
- IPP 20-06 in regards to the policy change can be found on the HSD website at:

3. SNAP Supplement Waiver

- State applied for a waiver through FNS.
- New Mexico has requested and been approved by FNS to provide an emergency allotment to address temporary food needs to households by bringing all households up to the maximum benefit due to pandemic related economic conditions. States that have already received FNS approval this supplemental issuance in March and April, or April and May, are approved to continue issuing full benefits each month.
- Interim policy and procedure for 8.139.610.12 NMAC.

4. Suspension of SNAP General Work Requirements

- House of Representatives passed H.R. 6201, the Families First Coronavirus Response Act.
- During the declared public health emergency, SNAP recipients who would otherwise be mandatory to comply with the SNAP general work requirements will be waived from this requirement and will not experience any type of disqualification for noncompliance during this time.
- Interim policy and procedure guidance for SNAP General Work Requirements set forth in 8.139.410.12 C and D NMAC.

5. Telephonic Signature Waiver

- State applied for a waiver through FNS
- If a customer calls to apply for benefits and does not have a paper application on file Conduent will accept a telephonic application and telephonic signature for applications by completing an online application through YesNM.
- Interim policy and procedures for 8.100.110.9A NMAC Submission of Forms.

TANF Policy Changes During COVID-19

1. Good cause exemptions from work requirements for TANF	TANF Non-Compliance Process Suspension of Non-Compliance for NMW Participants	
2. Increased cash benefit levels for TANF cash assistance recipients	Process as normal	
3. 60-month time limit	IPP Hardship	Hardship extensions will allow individuals impacted by COVID-19 to apply for a TANF hardship or continue to receive TANF beyond their 60 th month
4. Work Participation Rate	Process as normal	The state will still need to meet the WPR. However, States can use Good Cause that is outlined in CFR and not be penalized for not meeting WPR due to the emergency
5. CARES Act Direct Payment	CARES Act Direct Payment	Guidance is to exclude as income and as a resource
6. UCB under CARES Act	Only to exclude UCB benefits under CARES Act	ACF Guidance is to <i>EXCLUDE</i> all UCB income at this time. New Mexico choose to exclude only CARES Act UCB

Children Youth and Families Department Policy Changes During COVID-19

NM Children Youth and Families Department received \$29.5 million in emergency funds, which resulted in the following changes:

1. Waiver of copay for families which paid for by CYFD
2. Payment of \$250 per child premium for children who are still in care (emergency, first responders and essential personnel)
3. Streamlining of licensing of new facilities that provide emergency child care
4. Payment to the original and temporary child care provider for children of emergency, first responders and essential personnel, whose child care Program closed due to COVID-19

Additional Changes Anticipated

1. Hazardous pay for child care providers currently operating
2. Compensation for programs that are losing their funding due to private pay