



# Monthly Statistical Report

## September 2019

There were 827,172 individuals that received Medicaid in September 2019, a 0.1% increase from one year ago. The count of Medicaid recipients has increased by 1,837, or 0.22%, since last month.

The SNAP caseload in September 2019 was 223,982, a 0.6% increase from one year ago. The SNAP caseload has increased by 314 cases, or 0.1%, since last month.

The TANF caseload was 10,619 in September 2019, a decrease of 4.8% from September 2018. The TANF caseload had 75 more cases compared to August 2019, an increase of 0.7%.

The caseload for General Assistance was 2,410 in September 2019, a decrease of 17.4% from one year ago and a decrease of 14 cases from last month.

Michelle Lujan Grisham, Governor  
David Scrase, M.D., Secretary

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**Regions are reported as follows:**

| <b>Region 1</b> |            |           |
|-----------------|------------|-----------|
| Catron          | San Juan   | Valencia  |
| Cibola          | Sierra     |           |
| McKinley        | Socorro    |           |
| <b>Region 2</b> |            |           |
| Colfax          | Mora       | Santa Fe  |
| De Baca         | Quay       | Taos      |
| Guadalupe       | Rio Arriba | Union     |
| Harding         | Sandoval   |           |
| Los Alamos      | San Miguel |           |
| <b>Region 3</b> |            |           |
| Bernalillo      | Torrance   |           |
| <b>Region 4</b> |            |           |
| Chaves          | Eddy       | Lincoln   |
| Curry           | Lea        | Roosevelt |
| <b>Region 5</b> |            |           |
| Dona Ana        | Hidalgo    | Otero     |
| Grant           | Luna       |           |

***The Mission of the Human Services Department***

*To transform lives. Working with our partners, we design and deliver innovative, high quality health and human services that improve the security and promote independence for New Mexicans in their communities.*

Angela Medrano, Deputy Secretary  
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<http://www.hsd.state.nm.us/monthly-statistical-reports.aspx>

# Program Summary for September 2019

|                                    |               |               |               | Percent Change    |                   |
|------------------------------------|---------------|---------------|---------------|-------------------|-------------------|
|                                    |               |               |               | Sep-18-<br>Sep-19 | Aug-19-<br>Sep-19 |
|                                    | Sep-18        | Aug-19        | Sep-19        |                   |                   |
| <b>Expenditures<sup>1</sup></b>    | \$434,741,710 | \$479,359,445 | \$497,139,138 | 14.4%             | 3.7%              |
| <b>Cases<sup>2</sup></b>           | 484,804       | 492,718       | 494,831       | 2.1%              | 0.4%              |
| <b>Expenditures/Case</b>           | \$897         | \$973         | \$1,005       | 12.0%             | 3.3%              |
| <b>Recipients<sup>3</sup></b>      | 826,204       | 825,335       | 827,172       | 0.1%              | 0.22%             |
| <i>Adults</i>                      | 470,439       | 469,346       | 470,496       | 0.0%              | 0.25%             |
| <i>Children</i>                    | 355,765       | 355,989       | 356,676       | 0.3%              | 0.19%             |
| <b>Recipients /Case</b>            | 1.70          | 1.68          | 1.67          | -1.8%             | -0.6%             |
| <b>Cases Processed<sup>4</sup></b> | 11,275        | 9,505         | 9,271         | -17.8%            | -2.5%             |
| <i>Approvals<sup>4</sup></i>       | 9,094         | 6,763         | 6,672         | -26.6%            | -1.3%             |

|                                    |              |              |              | Percent Change    |                   |
|------------------------------------|--------------|--------------|--------------|-------------------|-------------------|
|                                    |              |              |              | Sep-18-<br>Sep-19 | Aug-19-<br>Sep-19 |
|                                    | Sep-18       | Aug-19       | Sep-19       |                   |                   |
| <b>Expenditures<sup>5</sup></b>    | \$53,185,066 | \$52,778,694 | \$53,097,420 | -0.16%            | 0.6%              |
| <b>Cases<sup>6</sup></b>           | 222,623      | 223,668      | 223,982      | 0.6%              | 0.1%              |
| <b>Expenditures/Case</b>           | \$239        | \$236        | \$237        | -0.8%             | 0.4%              |
| <b>Recipients<sup>7</sup></b>      | 455,397      | 450,602      | 450,747      | -1.0%             | 0.03%             |
| <i>Adults</i>                      | 263,009      | 263,415      | 263,813      | 0.3%              | 0.2%              |
| <i>Children</i>                    | 192,388      | 187,187      | 186,934      | -2.8%             | -0.1%             |
| <b>Recipients /Case</b>            | 2.05         | 2.01         | 2.01         | -2.0%             | 0.0%              |
| <b>Cases Processed<sup>4</sup></b> | 17,032       | 17,370       | 16,195       | -4.9%             | -6.8%             |
| <i>Approvals<sup>4</sup></i>       | 13,521       | 13,922       | 12,962       | -4.1%             | -6.9%             |

|                                    |             |             |             | Percent Change    |                   |
|------------------------------------|-------------|-------------|-------------|-------------------|-------------------|
|                                    |             |             |             | Sep-18-<br>Sep-19 | Aug-19-<br>Sep-19 |
|                                    | Sep-18      | Aug-19      | Sep-19      |                   |                   |
| <b>Expenditures<sup>5</sup></b>    | \$4,319,945 | \$5,284,117 | \$4,045,783 | -6.3%             | -23.4%            |
| <b>Cases<sup>6</sup></b>           | 14,238      | 13,101      | 13,161      | -7.6%             | 0.5%              |
| <b>Expenditures/Case</b>           | \$303       | \$403       | \$307       | 1.3%              | -23.8%            |
| <b>Recipients<sup>7</sup></b>      | 31,978      | 29,670      | 29,930      | -6.4%             | 0.9%              |
| <i>Adults</i>                      | 10,182      | 9,306       | 9,405       | -7.6%             | 1.1%              |
| <i>Children</i>                    | 21,796      | 20,364      | 20,525      | -5.8%             | 0.8%              |
| <b>Recipients /Case</b>            | 2.25        | 2.26        | 2.27        | 0.9%              | 0.4%              |
| <b>Cases Processed<sup>4</sup></b> | 5,112       | 4,490       | 4,091       | -20.0%            | -8.9%             |
| <i>Approvals<sup>4</sup></i>       | 1,550       | 1,621       | 1,539       | -0.7%             | -5.1%             |

|                                    |           |           |           | Percent Change    |                   |
|------------------------------------|-----------|-----------|-----------|-------------------|-------------------|
|                                    |           |           |           | Sep-18-<br>Sep-19 | Aug-19-<br>Sep-19 |
|                                    | Sep-18    | Aug-19    | Sep-19    |                   |                   |
| <b>Expenditures<sup>8</sup></b>    | \$553,035 | \$753,830 | \$734,480 | 32.8%             | -2.6%             |
| <b>Cases<sup>8</sup></b>           | 2,271     | 2,671     | 2,620     | 15.4%             | -1.9%             |
| <b>Expenditures/Case</b>           | \$244     | \$282     | \$280     | 14.8%             | -0.7%             |
| <b>Recipients<sup>8</sup></b>      | 5,796     | 6,710     | 6,579     | 13.5%             | -2.0%             |
| <i>Adults</i>                      | 3,035     | 3,525     | 3,477     | 14.6%             | -1.4%             |
| <i>Children</i>                    | 2,761     | 3,185     | 3,102     | 12.4%             | -2.6%             |
| <b>Recipients /Case</b>            | 2.55      | 2.51      | 2.51      | -1.6%             | 0.0%              |
| <b>Cases Processed<sup>4</sup></b> | 5,982     | 4,780     | 6,853     | 14.6%             | 43.4%             |
| <i>Approvals<sup>4</sup></i>       | 4,796     | 2,739     | 5,695     | 18.7%             | 107.9%            |

# Cash Assistance Summary for September 2019

## Temporary Assistance for Needy Families (TANF)

|                           | Sep-18      | Aug-19      | Sep-19      | Percent Change    |                   |
|---------------------------|-------------|-------------|-------------|-------------------|-------------------|
|                           |             |             |             | Sep-18-<br>Sep-19 | Aug-19-<br>Sep-19 |
| Expenditures <sup>5</sup> | \$3,553,928 | \$4,604,841 | \$3,398,316 | -4.4%             | -26.2%            |
| Cases <sup>6</sup>        | 11,156      | 10,544      | 10,619      | -4.8%             | 0.7%              |
| Expenditures/Case         | \$319       | \$437       | \$320       | 0.3%              | -26.8%            |
| Recipients <sup>7</sup>   | 28,682      | 26,976      | 27,257      | -5.0%             | 1.0%              |
| <i>Adults</i>             | 7,292       | 6,963       | 7,073       | -3.0%             | 1.6%              |
| <i>Children</i>           | 21,390      | 20,013      | 20,184      | -5.6%             | 0.9%              |
| Approvals <sup>4</sup>    | 1,349       | 1,378       | 1,300       | -3.6%             | -5.7%             |

## General Assistance (GA)

|                           | Sep-18    | Aug-19    | Sep-19    | Percent Change    |                   |
|---------------------------|-----------|-----------|-----------|-------------------|-------------------|
|                           |           |           |           | Sep-18-<br>Sep-19 | Aug-19-<br>Sep-19 |
| Expenditures <sup>5</sup> | \$710,864 | \$632,093 | \$609,203 | -14.3%            | -3.6%             |
| Cases <sup>6</sup>        | 2,916     | 2,424     | 2,410     | -17.4%            | -0.6%             |
| Expenditures/Case         | \$244     | \$261     | \$253     | 3.7%              | -3.1%             |
| Recipients <sup>7</sup>   | 2,927     | 2,430     | 2,425     | -17.2%            | -0.2%             |
| <i>Adults</i>             | 2,713     | 2,202     | 2,193     | -19.2%            | -0.4%             |
| <i>Children</i>           | 214       | 228       | 232       | 8.4%              | 1.8%              |
| Approvals <sup>4</sup>    | 166       | 197       | 179       | 7.8%              | -9.1%             |

## Education Works

|                           | Sep-18   | Aug-19   | Sep-19   | Percent Change    |                   |
|---------------------------|----------|----------|----------|-------------------|-------------------|
|                           |          |          |          | Sep-18-<br>Sep-19 | Aug-19-<br>Sep-19 |
| Expenditures <sup>5</sup> | \$46,206 | \$32,785 | \$24,891 | -46.1%            | -24.1%            |
| Cases <sup>6</sup>        | 115      | 64       | 67       | -41.7%            | 4.7%              |
| Expenditures/Case         | \$402    | \$512    | \$372    | -7.5%             | -27.3%            |
| Recipients <sup>7</sup>   | 318      | 194      | 182      | -42.8%            | -6.2%             |
| <i>Adults</i>             | 126      | 71       | 73       | -42.1%            | 2.8%              |
| <i>Children</i>           | 192      | 123      | 109      | -43.2%            | -11.4%            |
| Approvals <sup>4</sup>    | 20       | 0        | 0        | -100.0%           | N/A               |

## Refugee Cash (RCA)

|                           | Sep-18  | Aug-19   | Sep-19   | Percent Change    |                   |
|---------------------------|---------|----------|----------|-------------------|-------------------|
|                           |         |          |          | Sep-18-<br>Sep-19 | Aug-19-<br>Sep-19 |
| Expenditures <sup>5</sup> | \$6,947 | \$12,497 | \$11,473 | 65.2%             | -8.2%             |
| Cases <sup>6</sup>        | 31      | 50       | 46       | 48.4%             | -8.0%             |
| Expenditures/Case         | \$224   | \$250    | \$249    | 11.2%             | -0.4%             |
| Recipients <sup>7</sup>   | 31      | 51       | 47       | 51.6%             | -7.8%             |
| <i>Adults</i>             | 31      | 51       | 47       | 51.6%             | -7.8%             |
| <i>Children</i>           | 0       | 0        | 0        | N/A               | N/A               |

## State Supplement for Residential Care

|                           | Sep-18  | Aug-19  | Sep-19  | Percent Change    |                   |
|---------------------------|---------|---------|---------|-------------------|-------------------|
|                           |         |         |         | Sep-18-<br>Sep-19 | Aug-19-<br>Sep-19 |
| Expenditures <sup>5</sup> | \$2,000 | \$1,900 | \$1,900 | -5.0%             | 0.0%              |
| Cases <sup>6</sup>        | 20      | 19      | 19      | -5.0%             | 0.0%              |
| Expenditures/Case         | \$100   | \$100   | \$100   | 0.0%              | 0.0%              |
| Recipients <sup>7</sup>   | 20      | 19      | 19      | -5.0%             | 0.0%              |
| <i>Adults</i>             | 20      | 19      | 19      | -5.0%             | 0.0%              |
| <i>Children</i>           | 0       | 0       | 0       | N/A               | N/A               |

| <b>Expenditures YTD</b>                                |                 |                 |                 |
|--|-----------------|-----------------|-----------------|
|  | SFY 2020        | FFY 2019        | CY 2019         |
| Medicaid <sup>1</sup>                                  | \$1,440,860,767 | \$5,631,034,637 | \$4,194,615,009 |
| Supplemental Nutrition Assistance Program <sup>9</sup> | \$158,619,816   | \$632,886,061   | \$472,625,927   |
| Temporary Assistance for Needy Families <sup>9</sup>   | \$11,446,113    | \$41,011,313    | \$30,886,774    |
| General Assistance <sup>9</sup>                        | \$1,859,979     | \$7,921,821     | \$5,799,517     |
| Education Work <sup>9</sup>                            | \$81,721        | \$506,376       | \$334,682       |
| LIHEAP <sup>8</sup>                                    | \$2,166,110     | \$20,214,395    | \$9,384,875     |

| <b>Average Caseload YTD</b>                            |          |          |         |
|--|----------|----------|---------|
|  | SFY 2020 | FFY 2019 | CY 2019 |
| Medicaid <sup>2</sup>                                  | 493,152  | 491,717  | 492,453 |
| Supplemental Nutrition Assistance Program <sup>6</sup> | 223,282  | 221,827  | 221,516 |
| Temporary Assistance for Needy Families <sup>6</sup>   | 10,501   | 10,491   | 10,336  |
| General Assistance <sup>6</sup>                        | 2,415    | 2,624    | 2,549   |
| Education Work <sup>6</sup>                            | 64       | 104      | 91      |
| LIHEAP <sup>8</sup>                                    | 2,574    | 5,626    | 3,601   |

| <b>Demographic Profile- September 2019</b> |         |        |       |                 |     |
|--|---------|--------|-------|-----------------|-----|
|  | SNAP    | TANF   | GA    | Education Works | RCA |
| <i>Gender of Recipients</i> <sup>10</sup>  |         |        |       |                 |     |
| Male                                       | 203,742 | 11,558 | 1,399 | 60              | 35  |
| Female                                     | 247,005 | 15,699 | 1,026 | 122             | 12  |
| <i>Ethnicity</i> <sup>10</sup>             |         |        |       |                 |     |
| Hispanic                                   | 247,415 | 18,249 | 1,299 | 116             | 29  |
| Non-Hispanic                               | 203,332 | 9,008  | 1,126 | 66              | 18  |
| <i>Race</i> <sup>10</sup>                  |         |        |       |                 |     |
| Native American or Alaskan Native          | 77,488  | 2,266  | 211   | 12              | 0   |
| Asian                                      | 4,066   | 188    | 15    | 3               | 0   |
| African American or Black                  | 11,758  | 1,280  | 100   | 15              | 10  |
| Native Hawaiian or Pacific Islander        | 807     | 29     | 1     | 0               | 0   |
| White                                      | 346,531 | 22,632 | 2,047 | 151             | 34  |
| Unknown / Not Declared                     | 3,777   | 211    | 22    | 0               | 0   |
| More than One Race                         | 6,320   | 651    | 29    | 1               | 3   |

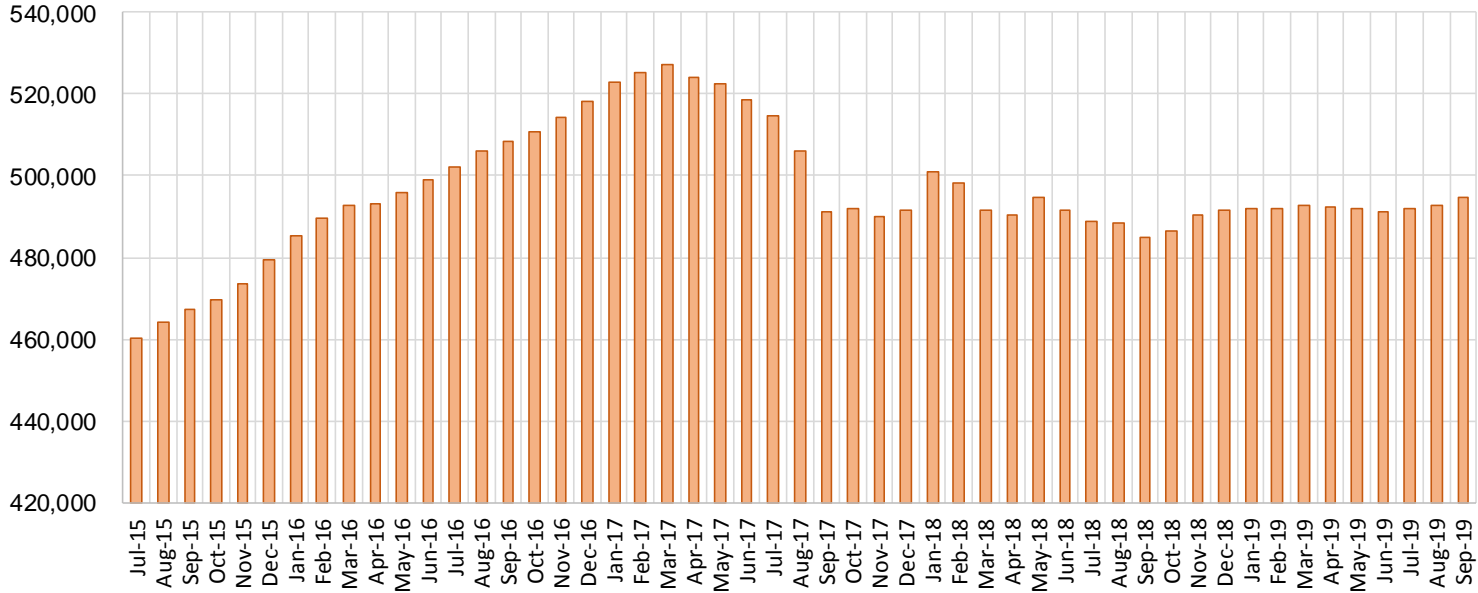
## Medicaid Cases by Field Office<sup>2</sup>

| Office                          | Sep-18         | Aug-19         | Sep-19         | Percent Change    |                   |
|---------------------------------|----------------|----------------|----------------|-------------------|-------------------|
|                                 |                |                |                | Sep-18-<br>Sep-19 | Aug-19-<br>Sep-19 |
| Chaves County ISD               | 15,830         | 15,983         | 16,042         | 1.3%              | 0.4%              |
| Cibola County ISD               | 7,453          | 7,450          | 7,457          | 0.1%              | 0.1%              |
| Colfax County ISD               | 3,599          | 3,575          | 3,590          | -0.3%             | 0.4%              |
| Curry County ISD                | 13,998         | 14,777         | 14,894         | 6.4%              | 0.8%              |
| East Dona Ana County ISD        | 17,580         | 17,854         | 17,938         | 2.0%              | 0.5%              |
| Eddy Artesia County ISD         | 3,813          | 3,827          | 3,853          | 1.0%              | 0.7%              |
| Eddy Carlsbad County ISD        | 7,565          | 7,594          | 7,594          | 0.4%              | 0.0%              |
| Grant County ISD                | 7,594          | 7,822          | 7,876          | 3.7%              | 0.7%              |
| Guadalupe County ISD            | 1,685          | 1,597          | 1,590          | -5.6%             | -0.4%             |
| Hidalgo County ISD              | 62             | 47             | 50             | -19.4%            | 6.4%              |
| Lea County ISD                  | 14,230         | 14,549         | 14,643         | 2.9%              | 0.6%              |
| Lincoln County ISD              | 4,237          | 4,299          | 4,316          | 1.9%              | 0.4%              |
| Luna County ISD                 | 8,549          | 8,654          | 8,723          | 2.0%              | 0.8%              |
| McKinley County ISD             | 19,919         | 22,197         | 22,307         | 12.0%             | 0.5%              |
| Northeast Bernalillo County ISD | 42,619         | 42,946         | 43,143         | 1.2%              | 0.5%              |
| Northwest Bernalillo County ISD | 49,616         | 52,236         | 52,638         | 6.1%              | 0.8%              |
| Otero County ISD                | 11,786         | 12,121         | 12,188         | 3.4%              | 0.6%              |
| Quay County ISD                 | 2,561          | 2,502          | 2,537          | -0.9%             | 1.4%              |
| Rio Arriba County ISD           | 13,789         | 13,346         | 13,367         | -3.1%             | 0.2%              |
| Roosevelt County ISD            | 13             | 13             | 11             | -15.4%            | -15.4%            |
| San Juan County ISD             | 29,656         | 30,348         | 30,403         | 2.5%              | 0.2%              |
| San Miguel County ISD           | 9,004          | 9,155          | 9,180          | 2.0%              | 0.3%              |
| Sandoval County ISD             | 25,302         | 23,256         | 23,294         | -7.9%             | 0.2%              |
| Santa Fe County ISD             | 24,352         | 24,234         | 24,237         | -0.5%             | 0.0%              |
| Sierra County ISD               | 5,308          | 5,274          | 5,283          | -0.5%             | 0.2%              |
| Socorro County ISD              | 5,228          | 5,258          | 5,255          | 0.5%              | -0.1%             |
| South Dona Ana ISD              | 19,550         | 19,688         | 19,752         | 1.0%              | 0.3%              |
| Southeast Bernalillo County ISD | 24,755         | 24,837         | 24,963         | 0.8%              | 0.5%              |
| Southwest Bernalillo County ISD | 38,232         | 39,757         | 39,876         | 4.3%              | 0.3%              |
| Taos County ISD                 | 9,178          | 9,131          | 9,163          | -0.2%             | 0.4%              |
| Torrance County ISD             | 7,599          | 7,864          | 7,912          | 4.1%              | 0.6%              |
| Valencia North County ISD       | 18,261         | 18,375         | 18,514         | 1.4%              | 0.8%              |
| Valencia South County ISD       | 104            | 89             | 94             | -9.6%             | 5.6%              |
| West Dona Ana County ISD        | 21,774         | 22,061         | 22,147         | 1.7%              | 0.4%              |
| Centralized Units               | 3              | 1              | 1              | -66.7%            | 0.0%              |
| <b>Statewide Total</b>          | <b>484,804</b> | <b>492,717</b> | <b>494,831</b> | <b>2.1%</b>       | <b>0.4%</b>       |

## Medicaid Cases by Region<sup>2</sup>

|                    |         |         |         | Percent Change    |                   |
|--------------------|---------|---------|---------|-------------------|-------------------|
| Region             | Sep-18  | Aug-19  | Sep-19  | Sep-18-<br>Sep-19 | Aug-19-<br>Sep-19 |
| Region 1 - NW      | 85,929  | 88,991  | 89,313  | 3.9%              | 0.4%              |
| Region 2 - NE      | 89,470  | 86,796  | 86,958  | -2.8%             | 0.2%              |
| Region 3 - Central | 162,821 | 167,640 | 168,532 | 3.5%              | 0.5%              |
| Region 4 - SE      | 59,686  | 61,042  | 61,353  | 2.8%              | 0.5%              |
| Region 5 - SW      | 86,895  | 88,247  | 88,674  | 2.0%              | 0.5%              |
| Centralized Units  | 3       | 1       | 1       | -66.7%            | 0.0%              |
| Statewide Total    | 484,804 | 492,717 | 494,831 | 2.1%              | 0.4%              |

### Medicaid Caseload: SFY-16 to Current



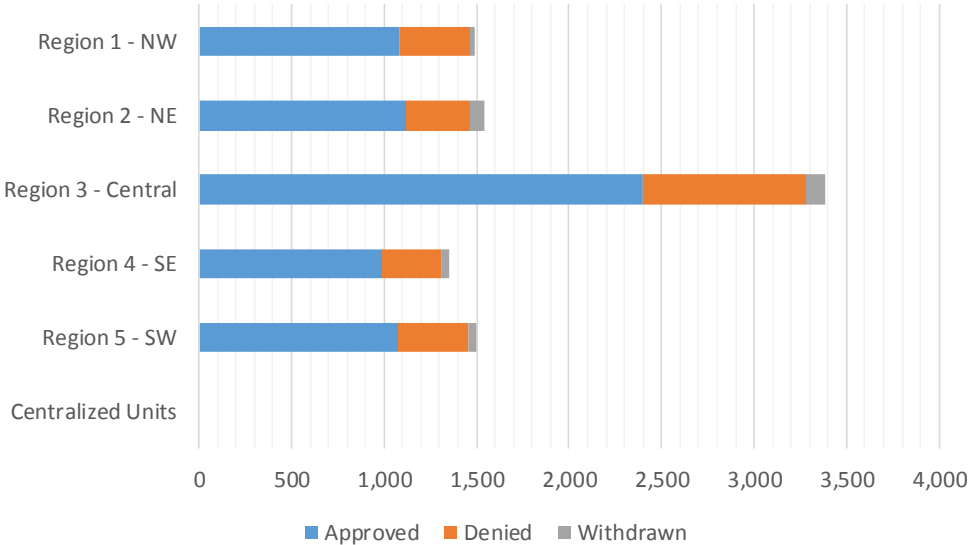
**Medicaid Initial Applications by Field Office<sup>4,11</sup>**  
**September 2019**

| Office                          | Approved     | Denied       | Withdrawn  | Total Cases Processed |
|---------------------------------|--------------|--------------|------------|-----------------------|
| Chaves County ISD               | 222          | 63           | 20         | 305                   |
| Cibola County ISD               | 82           | 16           | 4          | 102                   |
| Colfax County ISD               | 48           | 17           | 1          | 66                    |
| Curry County ISD                | 239          | 77           | 11         | 327                   |
| East Dona Ana County ISD        | 243          | 87           | 10         | 340                   |
| Eddy Artesia County ISD         | 53           | 12           | 5          | 70                    |
| Eddy Carlsbad County ISD        | 135          | 61           | 0          | 196                   |
| Grant County ISD                | 81           | 35           | 1          | 117                   |
| Guadalupe County ISD            | 15           | 5            | 0          | 20                    |
| Hidalgo County ISD              | 0            | 0            | 0          | 0                     |
| Lea County ISD                  | 272          | 70           | 10         | 352                   |
| Lincoln County ISD              | 71           | 32           | 0          | 103                   |
| Luna County ISD                 | 95           | 38           | 4          | 137                   |
| McKinley County ISD             | 309          | 84           | 4          | 397                   |
| Northeast Bernalillo County ISD | 672          | 209          | 24         | 905                   |
| Northwest Bernalillo County ISD | 514          | 219          | 29         | 762                   |
| Otero County ISD                | 161          | 57           | 6          | 224                   |
| Quay County ISD                 | 25           | 9            | 1          | 35                    |
| Rio Arriba County ISD           | 159          | 46           | 16         | 221                   |
| Roosevelt County ISD            | 0            | 0            | 0          | 0                     |
| San Juan County ISD             | 375          | 156          | 11         | 542                   |
| San Miguel County ISD           | 143          | 29           | 12         | 184                   |
| Sandoval County ISD             | 307          | 85           | 22         | 414                   |
| Santa Fe County ISD             | 297          | 119          | 21         | 437                   |
| Sierra County ISD               | 56           | 18           | 1          | 75                    |
| Socorro County ISD              | 53           | 20           | 2          | 75                    |
| South Dona Ana ISD              | 214          | 89           | 8          | 311                   |
| Southeast Bernalillo County ISD | 578          | 255          | 14         | 847                   |
| Southwest Bernalillo County ISD | 519          | 169          | 37         | 725                   |
| Taos County ISD                 | 126          | 33           | 6          | 165                   |
| Torrance County ISD             | 118          | 25           | 5          | 148                   |
| Valencia North County ISD       | 211          | 80           | 9          | 300                   |
| Valencia South County ISD       | 1            | 0            | 0          | 1                     |
| West Dona Ana County ISD        | 278          | 77           | 13         | 368                   |
| Centralized Units               | 0            | 0            | 0          | 0                     |
| <b>Statewide Total</b>          | <b>6,672</b> | <b>2,292</b> | <b>307</b> | <b>9,271</b>          |



**Medicaid Initial Applications by Region<sup>4,11</sup>**  
**September 2019**

|                        | Approved     | Denied       | Withdrawn  | Total Cases Processed |
|------------------------|--------------|--------------|------------|-----------------------|
| Region                 |              |              |            |                       |
| Region 1 - NW          | 1,087        | 374          | 31         | 1,492                 |
| Region 2 - NE          | 1,120        | 343          | 79         | 1,542                 |
| Region 3 - Central     | 2,401        | 877          | 109        | 3,387                 |
| Region 4 - SE          | 992          | 315          | 46         | 1,353                 |
| Region 5 - SW          | 1,072        | 383          | 42         | 1,497                 |
| Centralized Units      | 0            | 0            | 0          | 0                     |
| <b>Statewide Total</b> | <b>6,672</b> | <b>2,292</b> | <b>307</b> | <b>9,271</b>          |

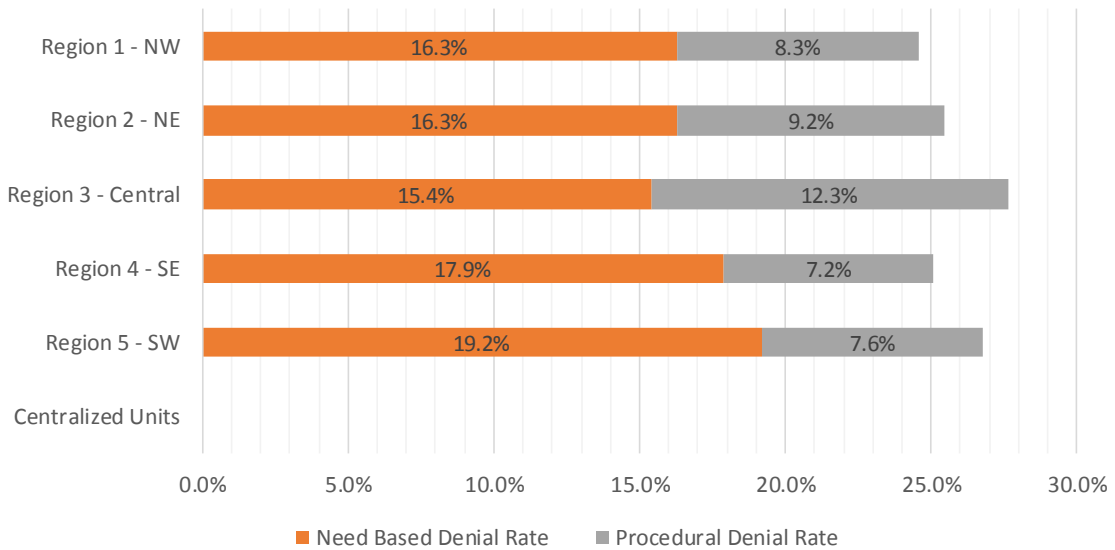


**Medicaid EDG Initial Disposition Rates by Field Office<sup>4,11,19</sup>**  
**September 2019**

| Office                          | Approval Rate | Denial Rate  | Need Based Denial Rate | Procedural Denial Rate |
|---------------------------------|---------------|--------------|------------------------|------------------------|
| Chaves County ISD               | 75.0%         | 25.0%        | 19.3%                  | 5.7%                   |
| Cibola County ISD               | 81.2%         | 18.8%        | 11.9%                  | 6.9%                   |
| Colfax County ISD               | 73.8%         | 26.2%        | 17.0%                  | 9.2%                   |
| Curry County ISD                | 75.6%         | 24.4%        | 18.1%                  | 6.3%                   |
| East Dona Ana County ISD        | 72.1%         | 27.9%        | 18.1%                  | 9.8%                   |
| Eddy Artesia County ISD         | 81.5%         | 18.5%        | 12.3%                  | 6.2%                   |
| Eddy Carlsbad County ISD        | 69.9%         | 30.1%        | 17.1%                  | 13.0%                  |
| Grant County ISD                | 71.7%         | 28.3%        | 21.2%                  | 7.1%                   |
| Guadalupe County ISD            | 71.4%         | 28.6%        | 23.8%                  | 4.8%                   |
| Hidalgo County ISD              | 0.0%          | 0.0%         | 0.0%                   | 0.0%                   |
| Lea County ISD                  | 78.4%         | 21.6%        | 15.8%                  | 5.8%                   |
| Lincoln County ISD              | 66.4%         | 33.6%        | 25.2%                  | 8.4%                   |
| Luna County ISD                 | 73.1%         | 26.9%        | 21.5%                  | 5.4%                   |
| McKinley County ISD             | 81.3%         | 18.7%        | 12.6%                  | 6.1%                   |
| Northeast Bernalillo County ISD | 75.3%         | 24.7%        | 12.0%                  | 12.7%                  |
| Northwest Bernalillo County ISD | 69.2%         | 30.8%        | 16.9%                  | 13.9%                  |
| Otero County ISD                | 73.9%         | 26.1%        | 17.4%                  | 8.7%                   |
| Quay County ISD                 | 71.4%         | 28.6%        | 22.9%                  | 5.7%                   |
| Rio Arriba County ISD           | 73.3%         | 26.7%        | 16.1%                  | 10.6%                  |
| Roosevelt County ISD            | 0.0%          | 0.0%         | 0.0%                   | 0.0%                   |
| San Juan County ISD             | 71.8%         | 28.2%        | 16.5%                  | 11.7%                  |
| San Miguel County ISD           | 84.6%         | 15.4%        | 6.5%                   | 8.9%                   |
| Sandoval County ISD             | 75.2%         | 24.8%        | 17.7%                  | 7.1%                   |
| Santa Fe County ISD             | 69.6%         | 30.4%        | 19.2%                  | 11.2%                  |
| Sierra County ISD               | 74.7%         | 25.3%        | 17.3%                  | 8.0%                   |
| Socorro County ISD              | 72.6%         | 27.4%        | 17.8%                  | 9.6%                   |
| South Dona Ana ISD              | 69.5%         | 30.5%        | 26.6%                  | 3.9%                   |
| Southeast Bernalillo County ISD | 69.2%         | 30.8%        | 16.7%                  | 14.1%                  |
| Southwest Bernalillo County ISD | 73.9%         | 26.1%        | 17.0%                  | 9.1%                   |
| Taos County ISD                 | 77.8%         | 22.2%        | 13.6%                  | 8.6%                   |
| Torrance County ISD             | 79.7%         | 20.3%        | 14.2%                  | 6.1%                   |
| Valencia North County ISD       | 72.8%         | 27.2%        | 22.0%                  | 5.2%                   |
| Valencia South County ISD       | 100.0%        | 0.0%         | 0.0%                   | 0.0%                   |
| West Dona Ana County ISD        | 77.9%         | 22.1%        | 13.1%                  | 9.0%                   |
| Centralized Units               | 0.0%          | 0.0%         | 0.0%                   | 0.0%                   |
| <b>Statewide Total</b>          | <b>73.7%</b>  | <b>26.3%</b> | <b>16.7%</b>           | <b>9.6%</b>            |

**Medicaid EDG Initial Disposition Rates by Region<sup>4,11,19</sup>**  
**September 2019**

| Region             | Approval Rate | Denial Rate | Need Based Denial Rate | Procedural Denial Rate |
|--------------------|---------------|-------------|------------------------|------------------------|
| Region 1 - NW      | 75.4%         | 24.6%       | 16.3%                  | 8.3%                   |
| Region 2 - NE      | 74.5%         | 25.5%       | 16.3%                  | 9.2%                   |
| Region 3 - Central | 72.3%         | 27.7%       | 15.4%                  | 12.3%                  |
| Region 4 - SE      | 74.9%         | 25.1%       | 17.9%                  | 7.2%                   |
| Region 5 - SW      | 73.3%         | 26.8%       | 19.2%                  | 7.6%                   |
| Centralized Units  |               |             |                        |                        |
| Statewide Total    | 73.7%         | 26.3%       | 16.7%                  | 9.6%                   |



**Medicaid: Percentage of Initial EDG Approvals Processed Timely by Field Office** <sup>13,19</sup>

|                            | Oct-18       | Nov-18       | Dec-18       | Jan-19       | Feb-19       | Mar-19       | Apr-19       | May-19       | Jun-19       | Jul-19       | Aug-19       | Sep-19       | Average      |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Cibola                     | 100.0%       | 98.8%        | 96.8%        | 98.9%        | 99.5%        | 95.7%        | 99.1%        | 99.0%        | 99.0%        | 100.0%       | 100.0%       | 96.0%        | 98.6%        |
| McKinley                   | 99.5%        | 99.4%        | 99.1%        | 99.3%        | 98.1%        | 98.6%        | 99.4%        | 99.4%        | 98.6%        | 100.0%       | 99.0%        | 98.4%        | 99.1%        |
| San Juan                   | 98.9%        | 98.9%        | 99.2%        | 99.0%        | 99.3%        | 98.6%        | 99.1%        | 98.6%        | 97.9%        | 99.4%        | 99.7%        | 99.4%        | 99.0%        |
| Sierra                     | 97.4%        | 99.3%        | 96.2%        | 99.2%        | 100.0%       | 100.0%       | 100.0%       | 99.1%        | 99.2%        | 100.0%       | 100.0%       | 98.7%        | 99.1%        |
| Socorro                    | 100.0%       | 100.0%       | 100.0%       | 99.3%        | 99.3%        | 100.0%       | 100.0%       | 98.4%        | 98.2%        | 98.1%        | 99.1%        | 100.0%       | 99.4%        |
| Valencia North             | 98.9%        | 99.2%        | 99.3%        | 99.8%        | 99.1%        | 98.1%        | 100.0%       | 97.2%        | 98.4%        | 99.2%        | 99.7%        | 98.6%        | 99.0%        |
| Valencia South             | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       |              | 100.0%       | 100.0%       | 100.0%       |              | 100.0%       | 100.0%       |
| <b>NW Region 1 Total</b>   | <b>99.1%</b> | <b>99.1%</b> | <b>99.0%</b> | <b>99.3%</b> | <b>99.0%</b> | <b>98.7%</b> | <b>99.4%</b> | <b>98.6%</b> | <b>98.4%</b> | <b>99.5%</b> | <b>99.5%</b> | <b>98.7%</b> | <b>99.0%</b> |
| Colfax                     | 99.1%        | 97.4%        | 97.3%        | 96.2%        | 100.0%       | 98.6%        | 100.0%       | 98.5%        | 100.0%       | 99.0%        | 100.0%       | 100.0%       | 98.8%        |
| Guadalupe                  | 96.8%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 96.0%        | 97.1%        | 100.0%       | 97.9%        | 100.0%       | 99.0%        |
| Quay                       | 98.6%        | 100.0%       | 100.0%       | 100.0%       | 98.0%        | 100.0%       | 100.0%       | 96.7%        | 93.9%        | 100.0%       | 100.0%       | 100.0%       | 98.9%        |
| Rio Arriba                 | 99.7%        | 99.4%        | 98.9%        | 98.9%        | 98.6%        | 98.3%        | 99.6%        | 98.3%        | 99.0%        | 99.2%        | 98.8%        | 99.6%        | 99.0%        |
| San Miguel                 | 99.7%        | 100.0%       | 99.3%        | 99.7%        | 100.0%       | 99.0%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 99.3%        | 98.8%        | 99.7%        |
| Sandoval                   | 98.2%        | 99.2%        | 98.6%        | 98.7%        | 99.7%        | 98.0%        | 100.0%       | 98.5%        | 98.0%        | 99.5%        | 99.6%        | 99.8%        | 99.0%        |
| Santa Fe                   | 99.0%        | 99.0%        | 99.7%        | 99.2%        | 99.0%        | 98.3%        | 99.2%        | 97.2%        | 98.2%        | 99.8%        | 98.6%        | 99.8%        | 98.9%        |
| Taos                       | 100.0%       | 98.8%        | 99.0%        | 100.0%       | 99.6%        | 97.7%        | 99.6%        | 100.0%       | 98.1%        | 99.3%        | 100.0%       | 100.0%       | 99.3%        |
| <b>NE Region 2 Total</b>   | <b>99.0%</b> | <b>99.2%</b> | <b>99.1%</b> | <b>99.0%</b> | <b>99.4%</b> | <b>98.7%</b> | <b>99.7%</b> | <b>98.4%</b> | <b>98.4%</b> | <b>99.6%</b> | <b>99.2%</b> | <b>99.4%</b> | <b>99.1%</b> |
| NE Bernalillo              | 97.5%        | 98.5%        | 98.5%        | 97.9%        | 98.5%        | 97.9%        | 98.5%        | 97.4%        | 98.0%        | 99.1%        | 98.7%        | 99.5%        | 98.3%        |
| NW Bernalillo              | 98.6%        | 99.5%        | 99.4%        | 98.7%        | 99.0%        | 98.2%        | 99.0%        | 98.2%        | 98.7%        | 99.5%        | 99.1%        | 99.3%        | 98.9%        |
| SE Bernalillo              | 98.4%        | 98.7%        | 98.7%        | 98.6%        | 98.7%        | 97.4%        | 99.3%        | 97.4%        | 96.8%        | 98.0%        | 98.9%        | 98.3%        | 98.3%        |
| SW Bernalillo              | 98.7%        | 97.9%        | 98.6%        | 97.6%        | 99.5%        | 98.3%        | 98.6%        | 99.5%        | 98.0%        | 98.7%        | 98.7%        | 98.3%        | 98.5%        |
| Torrance                   | 99.3%        | 97.8%        | 99.6%        | 98.2%        | 96.9%        | 98.3%        | 100.0%       | 97.9%        | 100.0%       | 98.3%        | 97.5%        | 98.7%        | 98.5%        |
| <b>Gen. Region 3 Total</b> | <b>98.3%</b> | <b>98.6%</b> | <b>98.9%</b> | <b>98.2%</b> | <b>98.8%</b> | <b>98.0%</b> | <b>98.9%</b> | <b>99.0%</b> | <b>98.0%</b> | <b>98.8%</b> | <b>98.8%</b> | <b>99.1%</b> | <b>98.6%</b> |
| Chaves                     | 99.5%        | 99.2%        | 98.3%        | 99.6%        | 99.8%        | 97.9%        | 99.8%        | 96.5%        | 98.9%        | 99.8%        | 99.2%        | 99.2%        | 99.0%        |
| Curry                      | 98.5%        | 98.9%        | 99.1%        | 98.5%        | 98.5%        | 98.2%        | 99.4%        | 98.3%        | 98.5%        | 99.6%        | 99.7%        | 98.6%        | 98.8%        |
| Eddy Artesia               | 100.0%       | 97.7%        | 99.0%        | 98.6%        | 98.1%        | 98.5%        | 100.0%       | 97.9%        | 99.1%        | 99.0%        | 100.0%       | 100.0%       | 99.0%        |
| Eddy Carlsbad              | 98.0%        | 97.9%        | 99.6%        | 98.8%        | 97.0%        | 97.7%        | 99.3%        | 97.9%        | 96.8%        | 100.0%       | 100.0%       | 100.0%       | 98.6%        |
| Lea                        | 99.3%        | 99.5%        | 99.4%        | 99.4%        | 99.4%        | 98.4%        | 100.0%       | 97.5%        | 98.5%        | 99.7%        | 99.3%        | 99.2%        | 99.1%        |
| Lincoln                    | 99.3%        | 99.5%        | 98.1%        | 98.7%        | 100.0%       | 97.5%        | 100.0%       | 100.0%       | 98.0%        | 100.0%       | 100.0%       | 99.0%        | 99.2%        |
| Roosevelt                  | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 98.1%        |              |              | 100.0%       | 100.0%       |              |              | 99.8%        |
| <b>SE Region 4 Total</b>   | <b>99.0%</b> | <b>99.0%</b> | <b>98.9%</b> | <b>99.1%</b> | <b>98.9%</b> | <b>98.0%</b> | <b>99.7%</b> | <b>97.8%</b> | <b>98.4%</b> | <b>99.7%</b> | <b>99.6%</b> | <b>99.0%</b> | <b>98.9%</b> |
| East Dona Ana              | 99.7%        | 97.3%        | 98.7%        | 99.0%        | 97.9%        | 97.1%        | 99.0%        | 97.8%        | 98.7%        | 99.6%        | 99.4%        | 98.6%        | 98.6%        |
| Grant                      | 98.4%        | 99.2%        | 98.6%        | 98.9%        | 95.3%        | 98.9%        | 99.0%        | 97.0%        | 98.8%        | 100.0%       | 99.1%        | 100.0%       | 98.6%        |
| Luna                       | 97.5%        | 100.0%       | 100.0%       | 99.6%        | 100.0%       | 100.0%       | 98.5%        | 99.0%        | 99.4%        | 99.6%        | 99.3%        | 96.9%        | 99.2%        |
| Otero                      | 98.4%        | 98.9%        | 99.1%        | 98.3%        | 99.3%        | 98.6%        | 99.6%        | 97.5%        | 97.3%        | 99.4%        | 99.5%        | 100.0%       | 98.8%        |
| South Dona Ana             | 99.6%        | 99.2%        | 99.1%        | 98.9%        | 99.6%        | 98.7%        | 99.1%        | 97.3%        | 98.2%        | 99.2%        | 99.2%        | 100.0%       | 99.0%        |
| West Dona Ana              | 98.9%        | 99.2%        | 100.0%       | 98.9%        | 99.3%        | 98.9%        | 99.7%        | 97.6%        | 97.5%        | 99.3%        | 99.7%        | 99.7%        | 99.1%        |
| <b>SW Region 5 Total</b>   | <b>99.0%</b> | <b>98.8%</b> | <b>99.2%</b> | <b>98.9%</b> | <b>98.8%</b> | <b>98.7%</b> | <b>99.2%</b> | <b>97.6%</b> | <b>98.2%</b> | <b>99.5%</b> | <b>99.4%</b> | <b>99.3%</b> | <b>98.9%</b> |
| <b>STATE TOTAL</b>         | <b>98.8%</b> | <b>98.9%</b> | <b>99.0%</b> | <b>98.8%</b> | <b>98.9%</b> | <b>98.5%</b> | <b>99.3%</b> | <b>98.1%</b> | <b>98.2%</b> | <b>99.3%</b> | <b>99.2%</b> | <b>99.1%</b> | <b>98.8%</b> |

**Medicaid: Percentage of Initial EDG Denials Processed Timely by Field Office** <sup>13,19</sup>

|                            | Oct-18       | Nov-18       | Dec-18       | Jan-19       | Feb-19       | Mar-19       | Apr-19       | May-19       | Jun-19       | Jul-19       | Aug-19       | Sep-19       | Average      |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Cibola                     | 90.2%        | 93.8%        | 97.1%        | 100.0%       | 96.6%        | 98.3%        | 100.0%       | 83.3%        | 100.0%       | 91.4%        | 100.0%       | 97.5%        | 95.7%        |
| McKinley                   | 95.2%        | 97.7%        | 97.2%        | 96.7%        | 94.2%        | 94.2%        | 96.3%        | 96.4%        | 99.3%        | 99.0%        | 92.1%        | 92.6%        | 95.9%        |
| San Juan                   | 92.1%        | 87.2%        | 96.8%        | 97.5%        | 96.2%        | 96.4%        | 97.5%        | 96.1%        | 97.3%        | 97.5%        | 98.7%        | 97.9%        | 95.9%        |
| Sierra                     | 92.3%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 96.2%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 96.7%        | 98.8%        |
| Socorro                    | 88.6%        | 97.6%        | 100.0%       | 100.0%       | 96.8%        | 100.0%       | 94.9%        | 94.3%        | 100.0%       | 100.0%       | 90.7%        | 97.6%        | 96.7%        |
| Valencia North             | 96.8%        | 98.0%        | 94.4%        | 96.3%        | 98.4%        | 95.6%        | 100.0%       | 99.1%        | 100.0%       | 95.4%        | 95.6%        | 99.3%        | 97.4%        |
| Valencia South             | 100.0%       | 100.0%       | 100.0%       |              |              | 100.0%       |              | 100.0%       |              | 100.0%       |              |              | 100.0%       |
| <b>NW Region 1 Total</b>   | <b>93.2%</b> | <b>93.9%</b> | <b>96.8%</b> | <b>97.5%</b> | <b>96.5%</b> | <b>97.8%</b> | <b>97.6%</b> | <b>96.0%</b> | <b>98.7%</b> | <b>97.3%</b> | <b>96.5%</b> | <b>96.8%</b> | <b>96.6%</b> |
| Colfax                     | 100.0%       | 100.0%       | 100.0%       | 98.1%        | 85.7%        | 100.0%       | 97.5%        | 100.0%       | 100.0%       | 84.1%        | 100.0%       | 100.0%       | 97.1%        |
| Guadalupe                  | 100.0%       | 100.0%       | 100.0%       | 84.6%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 98.7%        |
| Quay                       | 91.7%        | 95.0%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 97.7%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 98.7%        |
| Rio Arriba                 | 82.2%        | 94.8%        | 89.6%        | 100.0%       | 98.9%        | 99.0%        | 99.0%        | 92.3%        | 96.3%        | 91.6%        | 98.6%        | 97.8%        | 95.0%        |
| San Miguel                 | 97.9%        | 100.0%       | 99.0%        | 97.9%        | 97.0%        | 97.6%        | 100.0%       | 98.6%        | 98.4%        | 100.0%       | 98.4%        | 98.3%        | 98.6%        |
| Sandoval                   | 90.0%        | 97.1%        | 98.4%        | 98.0%        | 99.2%        | 94.7%        | 96.2%        | 99.0%        | 96.6%        | 96.3%        | 97.7%        | 98.4%        | 96.8%        |
| Santa Fe                   | 92.7%        | 93.4%        | 96.1%        | 98.0%        | 96.2%        | 94.3%        | 97.7%        | 97.9%        | 98.2%        | 97.4%        | 97.9%        | 95.4%        | 96.3%        |
| Taos                       | 96.4%        | 98.0%        | 100.0%       | 96.5%        | 99.0%        | 96.5%        | 93.5%        | 98.5%        | 100.0%       | 96.2%        | 97.0%        | 100.0%       | 97.6%        |
| <b>NE Region 2 Total</b>   | <b>91.9%</b> | <b>96.2%</b> | <b>97.0%</b> | <b>97.8%</b> | <b>97.5%</b> | <b>97.8%</b> | <b>97.4%</b> | <b>97.6%</b> | <b>97.7%</b> | <b>95.8%</b> | <b>98.1%</b> | <b>97.6%</b> | <b>96.9%</b> |
| NE Bernalillo              | 91.1%        | 93.3%        | 96.9%        | 95.7%        | 92.6%        | 92.7%        | 92.4%        | 96.8%        | 96.3%        | 94.7%        | 98.1%        | 95.6%        | 94.7%        |
| NW Bernalillo              | 89.6%        | 97.4%        | 95.6%        | 98.0%        | 95.3%        | 93.2%        | 95.7%        | 97.4%        | 96.5%        | 97.7%        | 97.2%        | 94.4%        | 95.7%        |
| SE Bernalillo              | 95.0%        | 95.1%        | 96.3%        | 93.1%        | 90.6%        | 94.5%        | 98.2%        | 96.0%        | 97.5%        | 97.7%        | 96.7%        | 95.9%        | 95.5%        |
| SW Bernalillo              | 83.6%        | 97.8%        | 98.6%        | 97.7%        | 93.9%        | 96.0%        | 95.5%        | 98.4%        | 95.2%        | 92.6%        | 97.4%        | 97.7%        | 95.4%        |
| Torrance                   | 94.0%        | 96.2%        | 100.0%       | 95.8%        | 98.9%        | 97.3%        | 100.0%       | 96.7%        | 100.0%       | 96.8%        | 100.0%       | 100.0%       | 98.0%        |
| <b>Gen. Region 3 Total</b> | <b>90.1%</b> | <b>95.6%</b> | <b>96.9%</b> | <b>96.4%</b> | <b>93.6%</b> | <b>94.7%</b> | <b>95.4%</b> | <b>97.1%</b> | <b>96.5%</b> | <b>95.7%</b> | <b>97.5%</b> | <b>97.6%</b> | <b>95.6%</b> |
| Chaves                     | 98.2%        | 98.0%        | 96.8%        | 98.2%        | 96.3%        | 99.5%        | 97.8%        | 98.9%        | 98.6%        | 99.0%        | 100.0%       | 94.9%        | 98.0%        |
| Curry                      | 92.0%        | 90.8%        | 97.7%        | 94.5%        | 96.6%        | 97.9%        | 94.5%        | 97.2%        | 97.5%        | 99.2%        | 98.1%        | 98.5%        | 96.2%        |
| Eddy Artesia               | 97.7%        | 97.6%        | 96.2%        | 98.4%        | 100.0%       | 97.2%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 94.1%        | 98.4%        |
| Eddy Carlsbad              | 90.1%        | 95.0%        | 96.0%        | 97.7%        | 94.1%        | 98.6%        | 98.9%        | 97.1%        | 97.5%        | 97.8%        | 100.0%       | 93.6%        | 96.4%        |
| Lea                        | 90.8%        | 98.6%        | 97.0%        | 97.1%        | 93.2%        | 97.0%        | 97.5%        | 97.8%        | 98.7%        | 98.7%        | 98.6%        | 96.8%        | 96.8%        |
| Lincoln                    | 92.5%        | 98.2%        | 98.0%        | 95.8%        | 90.1%        | 100.0%       | 98.0%        | 100.0%       | 100.0%       | 92.3%        | 100.0%       | 96.3%        | 96.8%        |
| Roosevelt                  | 100.0%       | 100.0%       |              |              |              | 100.0%       |              | 100.0%       |              | 100.0%       |              |              | 100.0%       |
| <b>SE Region 4 Total</b>   | <b>93.3%</b> | <b>96.6%</b> | <b>97.0%</b> | <b>96.9%</b> | <b>94.8%</b> | <b>98.6%</b> | <b>97.4%</b> | <b>98.2%</b> | <b>98.4%</b> | <b>98.4%</b> | <b>99.2%</b> | <b>96.0%</b> | <b>97.1%</b> |
| East Dona Ana              | 96.6%        | 94.0%        | 97.7%        | 97.8%        | 97.9%        | 98.5%        | 98.2%        | 94.6%        | 98.5%        | 98.3%        | 99.4%        | 98.1%        | 97.5%        |
| Grant                      | 96.2%        | 100.0%       | 98.5%        | 98.6%        | 98.6%        | 100.0%       | 100.0%       | 100.0%       | 97.1%        | 100.0%       | 97.9%        | 95.5%        | 98.5%        |
| Luna                       | 96.4%        | 100.0%       | 100.0%       | 91.8%        | 100.0%       | 97.8%        | 100.0%       | 97.1%        | 100.0%       | 97.6%        | 97.8%        | 91.8%        | 97.5%        |
| Otero                      | 96.1%        | 98.8%        | 93.9%        | 96.2%        | 90.5%        | 95.7%        | 99.0%        | 97.9%        | 94.8%        | 98.1%        | 94.9%        | 99.1%        | 96.3%        |
| South Dona Ana             | 100.0%       | 99.2%        | 99.4%        | 97.1%        | 98.8%        | 98.9%        | 96.7%        | 100.0%       | 95.8%        | 100.0%       | 100.0%       | 99.4%        | 98.8%        |
| West Dona Ana              | 97.5%        | 97.2%        | 100.0%       | 96.7%        | 96.5%        | 99.2%        | 96.4%        | 98.6%        | 99.3%        | 99.2%        | 99.2%        | 96.9%        | 98.1%        |
| <b>SW Region 5 Total</b>   | <b>97.4%</b> | <b>97.7%</b> | <b>98.3%</b> | <b>96.6%</b> | <b>97.4%</b> | <b>98.4%</b> | <b>97.8%</b> | <b>97.8%</b> | <b>97.6%</b> | <b>98.8%</b> | <b>98.7%</b> | <b>97.5%</b> | <b>97.8%</b> |
| <b>STATE TOTAL</b>         | <b>92.6%</b> | <b>96.0%</b> | <b>97.1%</b> | <b>97.0%</b> | <b>95.5%</b> | <b>97.6%</b> | <b>96.8%</b> | <b>97.3%</b> | <b>97.5%</b> | <b>97.0%</b> | <b>97.9%</b> | <b>96.6%</b> | <b>96.6%</b> |

**Medicaid: Percentage of Initial EDG Approvals and Denials Combined Processed Timely by Field Office** <sup>13,19</sup>

|                            | Oct-18       | Nov-18       | Dec-18       | Jan-19       | Feb-19       | Mar-19       | Apr-19       | May-19       | Jun-19       | Jul-19       | Aug-19        | Sep-19        | Average      |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|---------------|--------------|
| Cibola                     | 98.6%        | 97.9%        | 96.8%        | 99.1%        | 98.8%        | 96.4%        | 99.3%        | 96.3%        | 99.2%        | 98.2%        | 100.0 %       | 96.4 %        | 98.1%        |
| McKinley                   | 98.7%        | 99.1%        | 98.8%        | 98.7%        | 97.2%        | 97.7%        | 98.8%        | 98.8%        | 98.7%        | 99.8%        | 97.5 %        | 97.0 %        | 98.4%        |
| San Juan                   | 97.8%        | 97.1%        | 98.7%        | 98.7%        | 98.5%        | 98.1%        | 98.7%        | 98.1%        | 97.8%        | 98.9%        | 99.4 %        | 98.9 %        | 98.4%        |
| Sierra                     | 97.0%        | 99.4%        | 96.9%        | 99.4%        | 100.0%       | 100.0%       | 99.2%        | 99.3%        | 99.4%        | 100.0%       | 100.0 %       | 98.2 %        | 99.1%        |
| Socorro                    | 96.6%        | 99.4%        | 100.0%       | 99.5%        | 98.8%        | 100.0%       | 98.8%        | 97.2%        | 98.6%        | 98.7%        | 96.7 %        | 99.2 %        | 98.6%        |
| Valencia North             | 98.6%        | 99.0%        | 98.3%        | 99.0%        | 98.9%        | 97.5%        | 100.0%       | 97.6%        | 98.7%        | 98.3%        | 98.7 %        | 98.8 %        | 98.6%        |
| Valencia South             | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       |              | 100.0%       | 100.0%       | 100.0%       |               | 100.0 %       | 100.0%       |
| <b>NW Region 1 Total</b>   | <b>98.1%</b> | <b>98.3%</b> | <b>98.5%</b> | <b>98.8%</b> | <b>98.4%</b> | <b>98.5%</b> | <b>99.0%</b> | <b>98.1%</b> | <b>98.4%</b> | <b>99.0%</b> | <b>98.7 %</b> | <b>98.2 %</b> | <b>98.5%</b> |
| Colfax                     | 99.2%        | 98.1%        | 98.1%        | 96.8%        | 95.7%        | 98.9%        | 99.4%        | 99.1%        | 100.0%       | 94.3%        | 100.0 %       | 100.0 %       | 98.3%        |
| Guadalupe                  | 96.8%        | 100.0%       | 100.0%       | 96.7%        | 100.0%       | 100.0%       | 100.0%       | 97.2%        | 97.2%        | 100.0%       | 98.3 %        | 100.0 %       | 98.9%        |
| Quay                       | 97.6%        | 98.0%        | 100.0%       | 100.0%       | 98.5%        | 100.0%       | 100.0%       | 97.1%        | 95.0%        | 100.0%       | 100.0 %       | 100.0 %       | 98.9%        |
| Rio Arriba                 | 97.6%        | 98.3%        | 96.3%        | 99.1%        | 98.7%        | 98.5%        | 99.4%        | 96.6%        | 98.4%        | 97.1%        | 98.7 %        | 99.1 %        | 98.1%        |
| San Miguel                 | 99.5%        | 100.0%       | 99.3%        | 99.3%        | 99.3%        | 98.7%        | 100.0%       | 99.7%        | 99.7%        | 100.0%       | 99.0 %        | 98.7 %        | 99.4%        |
| Sandoval                   | 97.0%        | 98.8%        | 98.6%        | 98.5%        | 99.5%        | 97.1%        | 99.1%        | 98.6%        | 97.6%        | 98.8%        | 99.1 %        | 99.3 %        | 98.5%        |
| Santa Fe                   | 97.8%        | 97.7%        | 98.9%        | 98.7%        | 98.0%        | 97.1%        | 98.9%        | 97.4%        | 98.2%        | 99.1%        | 98.4 %        | 97.6 %        | 98.2%        |
| Taos                       | 99.7%        | 98.7%        | 99.3%        | 98.8%        | 99.4%        | 97.5%        | 98.3%        | 99.6%        | 98.6%        | 98.6%        | 99.1 %        | 100.0 %       | 99.0%        |
| <b>NE Region 2 Total</b>   | <b>98.0%</b> | <b>98.5%</b> | <b>98.6%</b> | <b>98.7%</b> | <b>98.8%</b> | <b>98.5%</b> | <b>99.1%</b> | <b>98.2%</b> | <b>98.2%</b> | <b>98.6%</b> | <b>98.5 %</b> | <b>98.8 %</b> | <b>98.5%</b> |
| NE Bernalillo              | 96.1%        | 97.2%        | 98.1%        | 97.3%        | 96.5%        | 96.5%        | 96.8%        | 97.2%        | 97.5%        | 97.9%        | 98.5 %        | 98.4 %        | 97.3%        |
| NW Bernalillo              | 96.8%        | 99.1%        | 98.4%        | 98.5%        | 97.9%        | 96.9%        | 98.2%        | 98.0%        | 98.2%        | 99.0%        | 98.4 %        | 97.8 %        | 98.1%        |
| SE Bernalillo              | 97.6%        | 97.8%        | 98.1%        | 97.1%        | 96.3%        | 96.5%        | 99.0%        | 97.0%        | 97.0%        | 97.9%        | 98.2 %        | 97.5 %        | 97.5%        |
| SW Bernalillo              | 96.1%        | 97.9%        | 98.6%        | 97.6%        | 97.9%        | 97.7%        | 97.8%        | 98.3%        | 97.3%        | 97.2%        | 98.3 %        | 98.7 %        | 97.8%        |
| Torrance                   | 98.4%        | 97.6%        | 99.7%        | 97.5%        | 97.5%        | 98.1%        | 100.0%       | 98.8%        | 100.0%       | 97.9%        | 98.3 %        | 99.0 %        | 98.6%        |
| <b>Gen. Region 3 Total</b> | <b>96.7%</b> | <b>98.0%</b> | <b>98.4%</b> | <b>97.6%</b> | <b>97.2%</b> | <b>97.1%</b> | <b>97.9%</b> | <b>97.7%</b> | <b>97.6%</b> | <b>98.0%</b> | <b>98.4 %</b> | <b>98.1 %</b> | <b>97.7%</b> |
| Chaves                     | 99.2%        | 99.0%        | 97.8%        | 99.2%        | 98.7%        | 98.5%        | 99.2%        | 98.9%        | 98.9%        | 99.6%        | 99.4 %        | 97.8 %        | 98.9%        |
| Curry                      | 97.3%        | 97.9%        | 98.7%        | 97.4%        | 98.0%        | 98.2%        | 98.5%        | 96.6%        | 98.3%        | 99.5%        | 99.2 %        | 98.6 %        | 98.2%        |
| Eddy Artesia               | 99.5%        | 97.6%        | 98.5%        | 98.5%        | 98.5%        | 98.2%        | 100.0%       | 98.7%        | 99.3%        | 99.2%        | 100.0 %       | 98.3 %        | 98.9%        |
| Eddy Carlsbad              | 96.5%        | 97.1%        | 98.7%        | 98.5%        | 96.0%        | 97.9%        | 99.2%        | 97.7%        | 97.0%        | 99.4%        | 100.0 %       | 97.9 %        | 98.0%        |
| Lea                        | 97.2%        | 99.3%        | 98.8%        | 98.7%        | 97.5%        | 98.1%        | 99.4%        | 97.9%        | 98.5%        | 99.5%        | 99.1 %        | 98.5 %        | 98.5%        |
| Lincoln                    | 97.5%        | 99.2%        | 98.1%        | 97.8%        | 96.2%        | 98.2%        | 99.5%        | 98.4%        | 98.4%        | 97.8%        | 100.0 %       | 98.1 %        | 98.3%        |
| Roosevelt                  | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       |              | 100.0%       | 100.0%       | 100.0%       |               |               | 100.0%       |
| <b>SE Region 4 Total</b>   | <b>97.7%</b> | <b>98.5%</b> | <b>98.4%</b> | <b>98.5%</b> | <b>97.6%</b> | <b>98.4%</b> | <b>99.2%</b> | <b>97.9%</b> | <b>98.4%</b> | <b>99.4%</b> | <b>99.5 %</b> | <b>98.2%</b>  | <b>98.5%</b> |
| East Dona Ana              | 99.1%        | 96.7%        | 98.4%        | 98.7%        | 97.9%        | 97.5%        | 98.8%        | 97.0%        | 98.6%        | 99.3%        | 99.4 %        | 98.4 %        | 98.3%        |
| Grant                      | 97.9%        | 99.4%        | 98.6%        | 98.8%        | 96.3%        | 99.1%        | 99.2%        | 97.8%        | 98.5%        | 100.0%       | 98.8 %        | 98.3 %        | 98.6%        |
| Luna                       | 97.3%        | 100.0%       | 100.0%       | 97.6%        | 100.0%       | 99.4%        | 98.9%        | 98.5%        | 99.5%        | 99.0%        | 98.8 %        | 95.3 %        | 98.7%        |
| Otero                      | 98.1%        | 98.9%        | 97.8%        | 97.7%        | 97.6%        | 97.9%        | 99.5%        | 97.6%        | 96.7%        | 99.1%        | 98.2 %        | 99.7 %        | 98.2%        |
| South Dona Ana             | 99.7%        | 99.2%        | 99.2%        | 98.3%        | 99.4%        | 98.8%        | 98.4%        | 98.0%        | 97.6%        | 99.4%        | 99.4 %        | 99.8 %        | 98.9%        |
| West Dona Ana              | 98.7%        | 98.9%        | 100.0%       | 98.3%        | 98.6%        | 99.0%        | 98.9%        | 97.8%        | 97.9%        | 99.3%        | 99.6 %        | 99.0 %        | 98.8%        |
| <b>SW Region 5 Total</b>   | <b>98.7%</b> | <b>98.6%</b> | <b>99.0%</b> | <b>98.3%</b> | <b>98.4%</b> | <b>98.6%</b> | <b>98.9%</b> | <b>97.7%</b> | <b>98.0%</b> | <b>99.3%</b> | <b>99.2 %</b> | <b>98.7%</b>  | <b>98.6%</b> |
| <b>STATE TOTAL</b>         | <b>97.7%</b> | <b>98.3%</b> | <b>98.6%</b> | <b>98.3%</b> | <b>98.0%</b> | <b>98.3%</b> | <b>98.7%</b> | <b>97.9%</b> | <b>98.1%</b> | <b>98.7%</b> | <b>98.8 %</b> | <b>98.4%</b>  | <b>98.3%</b> |

**Medicaid Renewal Disposition Counts by Field Office<sup>4,11</sup>**  
**September 2019**

| Office                          | Approvals     | Closures      | Need Based Closures | Procedural Closures |
|---------------------------------|---------------|---------------|---------------------|---------------------|
| Chaves County ISD               | 2,652         | 462           | 332                 | 130                 |
| Cibola County ISD               | 1,418         | 257           | 113                 | 144                 |
| Colfax County ISD               | 425           | 105           | 50                  | 55                  |
| Curry County ISD                | 2,791         | 574           | 245                 | 329                 |
| East Dona Ana County ISD        | 3,101         | 688           | 341                 | 347                 |
| Eddy Artesia County ISD         | 684           | 113           | 63                  | 50                  |
| Eddy Carlsbad County ISD        | 1,157         | 299           | 140                 | 159                 |
| Grant County ISD                | 1,135         | 209           | 123                 | 86                  |
| Guadalupe County ISD            | 201           | 49            | 25                  | 24                  |
| Hidalgo County ISD              | 8             | 0             | 0                   | 0                   |
| Lea County ISD                  | 2,567         | 580           | 331                 | 249                 |
| Lincoln County ISD              | 617           | 151           | 62                  | 89                  |
| Luna County ISD                 | 1,390         | 290           | 145                 | 145                 |
| McKinley County ISD             | 4,113         | 835           | 398                 | 437                 |
| Northeast Bernalillo County ISD | 5,839         | 1407          | 532                 | 875                 |
| Northwest Bernalillo County ISD | 5,076         | 1223          | 439                 | 784                 |
| Otero County ISD                | 1,932         | 345           | 177                 | 168                 |
| Quay County ISD                 | 392           | 99            | 46                  | 53                  |
| Rio Arriba County ISD           | 1,873         | 401           | 157                 | 244                 |
| Roosevelt County ISD            | 0             | 0             | 0                   | 0                   |
| San Juan County ISD             | 5,368         | 1276          | 523                 | 753                 |
| San Miguel County ISD           | 1,084         | 239           | 97                  | 142                 |
| Sandoval County ISD             | 4,030         | 764           | 380                 | 384                 |
| Santa Fe County ISD             | 3,198         | 839           | 280                 | 559                 |
| Sierra County ISD               | 648           | 147           | 60                  | 87                  |
| Socorro County ISD              | 800           | 154           | 67                  | 87                  |
| South Dona Ana ISD              | 3,712         | 612           | 375                 | 237                 |
| Southeast Bernalillo County ISD | 3,349         | 769           | 295                 | 474                 |
| Southwest Bernalillo County ISD | 7,351         | 1903          | 703                 | 1200                |
| Taos County ISD                 | 1,101         | 257           | 106                 | 151                 |
| Torrance County ISD             | 1,233         | 296           | 139                 | 157                 |
| Valencia North County ISD       | 3,223         | 489           | 304                 | 185                 |
| Valencia South County ISD       | 0             | 1             | 0                   | 1                   |
| West Dona Ana County ISD        | 3,864         | 654           | 337                 | 317                 |
| Centralized Units               | 0             | 0             | 0                   | 0                   |
| <b>Statewide Total</b>          | <b>76,332</b> | <b>16,487</b> | <b>7,385</b>        | <b>9,102</b>        |

*Determinations at Administrative, Annual, and Auto Renewals are included*

**Medicaid Renewal Disposition Rates by Field Office<sup>20</sup>**  
**September 2019**

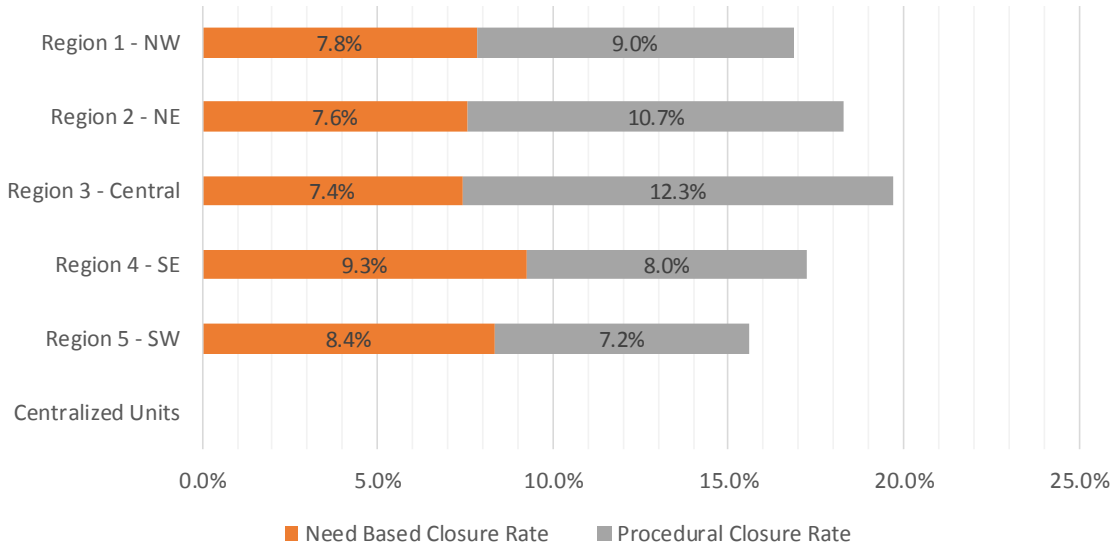
| Office                          | Approval Rate | Closure Rate | Need Based Closure Rate | Procedural Closure Rate |
|---------------------------------|---------------|--------------|-------------------------|-------------------------|
| Chaves County ISD               | 85.2%         | 14.8%        | 10.7%                   | 4.2%                    |
| Cibola County ISD               | 84.7%         | 15.3%        | 6.7%                    | 8.6%                    |
| Colfax County ISD               | 80.2%         | 19.8%        | 9.4%                    | 10.4%                   |
| Curry County ISD                | 82.9%         | 17.1%        | 7.3%                    | 9.8%                    |
| East Dona Ana County ISD        | 81.8%         | 18.2%        | 9.0%                    | 9.2%                    |
| Eddy Artesia County ISD         | 85.8%         | 14.2%        | 7.9%                    | 6.3%                    |
| Eddy Carlsbad County ISD        | 79.5%         | 20.5%        | 9.6%                    | 10.9%                   |
| Grant County ISD                | 84.4%         | 15.6%        | 9.2%                    | 6.4%                    |
| Guadalupe County ISD            | 80.4%         | 19.6%        | 10.0%                   | 9.6%                    |
| Hidalgo County ISD              | 100.0%        | 0.0%         | 0.0%                    | 0.0%                    |
| Lea County ISD                  | 81.6%         | 18.4%        | 10.5%                   | 7.9%                    |
| Lincoln County ISD              | 80.3%         | 19.7%        | 8.1%                    | 11.6%                   |
| Luna County ISD                 | 82.7%         | 17.3%        | 8.6%                    | 8.6%                    |
| McKinley County ISD             | 83.1%         | 16.9%        | 8.0%                    | 8.8%                    |
| Northeast Bernalillo County ISD | 80.6%         | 19.4%        | 7.3%                    | 12.1%                   |
| Northwest Bernalillo County ISD | 80.6%         | 19.4%        | 7.0%                    | 12.4%                   |
| Otero County ISD                | 84.8%         | 15.2%        | 7.8%                    | 7.4%                    |
| Quay County ISD                 | 79.8%         | 20.2%        | 9.4%                    | 10.8%                   |
| Rio Arriba County ISD           | 82.4%         | 17.6%        | 6.9%                    | 10.7%                   |
| Roosevelt County ISD            | 0.0%          | 0.0%         | 0.0%                    | 0.0%                    |
| San Juan County ISD             | 80.8%         | 19.2%        | 7.9%                    | 11.3%                   |
| San Miguel County ISD           | 81.9%         | 18.1%        | 7.3%                    | 10.7%                   |
| Sandoval County ISD             | 84.1%         | 15.9%        | 7.9%                    | 8.0%                    |
| Santa Fe County ISD             | 79.2%         | 20.8%        | 6.9%                    | 13.8%                   |
| Sierra County ISD               | 81.5%         | 18.5%        | 7.5%                    | 10.9%                   |
| Socorro County ISD              | 83.9%         | 16.1%        | 7.0%                    | 9.1%                    |
| South Dona Ana ISD              | 85.8%         | 14.2%        | 8.7%                    | 5.5%                    |
| Southeast Bernalillo County ISD | 81.3%         | 18.7%        | 7.2%                    | 11.5%                   |
| Southwest Bernalillo County ISD | 79.4%         | 20.6%        | 7.6%                    | 13.0%                   |
| Taos County ISD                 | 81.1%         | 18.9%        | 7.8%                    | 11.1%                   |
| Torrance County ISD             | 80.6%         | 19.4%        | 9.1%                    | 10.3%                   |
| Valencia North County ISD       | 86.8%         | 13.2%        | 8.2%                    | 5.0%                    |
| Valencia South County ISD       | 0.0%          | 100.0%       | 0.0%                    | 100.0%                  |
| West Dona Ana County ISD        | 85.5%         | 14.5%        | 7.5%                    | 7.0%                    |
| Centralized Units               | 0.0%          | 0.0%         | 0.0%                    | 0.0%                    |
| <b>Statewide Total</b>          | <b>82.2%</b>  | <b>17.8%</b> | <b>8.0%</b>             | <b>9.8%</b>             |



**Medicaid Renewal Disposition Rates by Region<sup>20</sup>**  
**September 2019**

| Region             | Approval Rate | Closure Rate | Need Based Closure Rate | Procedural Closure Rate |
|--------------------|---------------|--------------|-------------------------|-------------------------|
| Region 1 - NW      | 83.1%         | 16.9%        | 7.8%                    | 9.0%                    |
| Region 2 - NE      | 81.7%         | 18.3%        | 7.6%                    | 10.7%                   |
| Region 3 - Central | 80.3%         | 19.7%        | 7.4%                    | 12.3%                   |
| Region 4 - SE      | 82.8%         | 17.2%        | 9.3%                    | 8.0%                    |
| Region 5 - SW      | 84.4%         | 15.6%        | 8.4%                    | 7.2%                    |
| Centralized Units  |               |              |                         |                         |

|                 |       |       |      |      |
|-----------------|-------|-------|------|------|
| Statewide Total | 82.2% | 17.8% | 8.0% | 9.8% |
|-----------------|-------|-------|------|------|



**Medicaid: Percentage of Approved Renewal EDGs Processed by Certification Date <sup>11</sup>**

|                            | Oct-18       | Nov-18       | Dec-18       | Jan-19       | Feb-19       | Mar-19       | Apr-19       | May-19       | Jun-19       | Jul-19       | Aug-19       | Sep-19       | Average      |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Cibola                     | 99.7%        | 97.1%        | 97.8%        | 98.2%        | 98.2%        | 98.2%        | 98.6%        | 98.3%        | 98.4%        | 97.7%        | 98.2%        | 98.7%        | 98.3%        |
| McKinley                   | 99.4%        | 97.5%        | 98.9%        | 99.1%        | 97.7%        | 98.2%        | 98.8%        | 99.0%        | 98.4%        | 97.5%        | 97.8%        | 98.8%        | 98.4%        |
| San Juan                   | 99.2%        | 97.3%        | 99.0%        | 98.2%        | 99.0%        | 98.6%        | 98.9%        | 98.7%        | 99.0%        | 98.2%        | 98.5%        | 98.4%        | 98.6%        |
| Sierra                     | 98.8%        | 97.6%        | 99.1%        | 98.7%        | 97.7%        | 97.0%        | 98.4%        | 97.4%        | 99.5%        | 97.6%        | 96.8%        | 98.8%        | 98.1%        |
| Socorro                    | 99.2%        | 96.2%        | 96.8%        | 99.3%        | 98.8%        | 98.1%        | 98.5%        | 97.9%        | 98.6%        | 98.3%        | 98.7%        | 98.9%        | 98.3%        |
| Valencia North             | 99.0%        | 96.6%        | 97.9%        | 98.1%        | 98.4%        | 97.7%        | 97.4%        | 97.3%        | 97.4%        | 96.0%        | 96.8%        | 98.4%        | 97.6%        |
| Valencia South             |              |              |              |              |              |              |              |              |              |              |              |              |              |
| <b>NW Region 1 Total</b>   | <b>99.2%</b> | <b>97.1%</b> | <b>98.2%</b> | <b>98.6%</b> | <b>98.3%</b> | <b>98.0%</b> | <b>98.4%</b> | <b>98.1%</b> | <b>98.6%</b> | <b>97.6%</b> | <b>97.8%</b> | <b>98.7%</b> | <b>98.2%</b> |
| Colfax                     | 99.2%        | 97.5%        | 97.6%        | 99.5%        | 98.0%        | 98.9%        | 99.2%        | 98.0%        | 98.9%        | 98.3%        | 97.6%        | 99.8%        | 98.6%        |
| Guadalupe                  | 99.6%        | 96.9%        | 99.2%        | 100.0%       | 99.5%        | 99.6%        | 99.6%        | 99.6%        | 98.6%        | 98.5%        | 96.6%        | 100.0%       | 99.0%        |
| Quay                       | 98.4%        | 97.0%        | 99.1%        | 99.0%        | 96.1%        | 97.6%        | 98.0%        | 97.8%        | 96.1%        | 98.2%        | 98.2%        | 97.8%        | 97.8%        |
| Rio Arriba                 | 98.6%        | 97.1%        | 98.6%        | 97.7%        | 97.0%        | 96.3%        | 97.6%        | 97.3%        | 97.7%        | 95.8%        | 97.2%        | 98.1%        | 97.4%        |
| San Miguel                 | 99.5%        | 97.3%        | 99.7%        | 99.3%        | 99.3%        | 99.1%        | 99.4%        | 99.8%        | 99.3%        | 99.5%        | 98.0%        | 98.6%        | 99.1%        |
| Sandoval                   | 98.6%        | 97.1%        | 97.7%        | 98.4%        | 97.8%        | 98.9%        | 97.8%        | 99.0%        | 98.6%        | 98.2%        | 98.1%        | 98.5%        | 98.2%        |
| Santa Fe                   | 97.9%        | 95.8%        | 98.1%        | 96.9%        | 97.7%        | 97.3%        | 95.9%        | 98.0%        | 97.9%        | 96.8%        | 96.9%        | 98.2%        | 97.3%        |
| Taos                       | 98.2%        | 97.1%        | 99.1%        | 99.1%        | 98.1%        | 98.1%        | 97.8%        | 99.6%        | 98.6%        | 97.2%        | 98.6%        | 98.2%        | 98.3%        |
| <b>NE Region 2 Total</b>   | <b>98.8%</b> | <b>97.0%</b> | <b>98.7%</b> | <b>98.7%</b> | <b>97.9%</b> | <b>98.2%</b> | <b>98.2%</b> | <b>98.6%</b> | <b>98.2%</b> | <b>97.8%</b> | <b>97.7%</b> | <b>98.7%</b> | <b>98.2%</b> |
| NE Bernalillo              | 98.1%        | 96.7%        | 98.3%        | 98.2%        | 98.4%        | 98.6%        | 98.7%        | 98.5%        | 98.0%        | 97.1%        | 97.4%        | 98.4%        | 98.0%        |
| NW Bernalillo              | 97.9%        | 97.2%        | 98.5%        | 98.2%        | 98.9%        | 98.0%        | 98.1%        | 97.9%        | 98.2%        | 98.2%        | 98.1%        | 97.7%        | 98.1%        |
| SE Bernalillo              | 98.5%        | 96.9%        | 98.8%        | 98.7%        | 98.5%        | 98.8%        | 98.3%        | 98.6%        | 98.4%        | 97.5%        | 98.2%        | 98.5%        | 98.3%        |
| SW Bernalillo              | 98.2%        | 96.7%        | 98.3%        | 98.5%        | 97.8%        | 98.0%        | 97.6%        | 97.4%        | 97.7%        | 96.5%        | 96.8%        | 97.9%        | 97.6%        |
| Torrance                   | 99.5%        | 98.0%        | 98.8%        | 99.2%        | 99.8%        | 99.4%        | 99.0%        | 98.8%        | 98.6%        | 99.1%        | 98.4%        | 97.8%        | 98.9%        |
| <b>Gen. Region 3 Total</b> | <b>98.5%</b> | <b>97.1%</b> | <b>98.5%</b> | <b>98.6%</b> | <b>98.7%</b> | <b>98.6%</b> | <b>98.3%</b> | <b>98.2%</b> | <b>98.2%</b> | <b>97.7%</b> | <b>97.8%</b> | <b>98.1%</b> | <b>98.2%</b> |
| Chaves                     | 98.8%        | 97.1%        | 98.8%        | 99.2%        | 98.1%        | 99.2%        | 98.6%        | 98.4%        | 98.6%        | 97.9%        | 97.9%        | 98.4%        | 98.4%        |
| Curry                      | 98.9%        | 97.5%        | 98.7%        | 98.7%        | 98.2%        | 98.8%        | 98.2%        | 98.7%        | 99.3%        | 98.7%        | 99.0%        | 99.0%        | 98.6%        |
| Eddy Artesia               | 98.2%        | 96.9%        | 98.2%        | 99.5%        | 97.4%        | 98.4%        | 96.5%        | 98.0%        | 97.7%        | 98.4%        | 96.9%        | 97.2%        | 97.8%        |
| Eddy Carlsbad              | 98.9%        | 96.6%        | 97.0%        | 98.1%        | 97.2%        | 98.0%        | 98.0%        | 97.7%        | 98.8%        | 97.7%        | 98.1%        | 98.6%        | 97.9%        |
| Lea                        | 98.9%        | 97.8%        | 99.2%        | 99.4%        | 99.3%        | 98.5%        | 98.4%        | 98.9%        | 98.1%        | 98.6%        | 98.2%        | 98.9%        | 98.7%        |
| Lincoln                    | 98.6%        | 95.2%        | 98.6%        | 96.3%        | 98.3%        | 98.1%        | 97.6%        | 96.9%        | 99.2%        | 99.2%        | 97.0%        | 97.2%        | 97.7%        |
| Roosevelt                  | 100.0%       |              |              |              |              |              |              |              |              |              |              |              | 100.0%       |
| <b>SE Region 4 Total</b>   | <b>98.9%</b> | <b>96.9%</b> | <b>98.4%</b> | <b>98.6%</b> | <b>98.1%</b> | <b>98.5%</b> | <b>97.9%</b> | <b>98.1%</b> | <b>98.6%</b> | <b>98.4%</b> | <b>97.9%</b> | <b>98.2%</b> | <b>98.2%</b> |
| East Dona Ana              | 99.3%        | 97.1%        | 99.5%        | 99.3%        | 99.3%        | 99.2%        | 99.2%        | 99.2%        | 99.1%        | 98.8%        | 98.8%        | 99.0%        | 99.0%        |
| Grant                      | 99.1%        | 97.4%        | 99.1%        | 99.8%        | 98.7%        | 99.0%        | 99.3%        | 99.4%        | 98.8%        | 97.0%        | 98.6%        | 98.7%        | 98.7%        |
| Luna                       | 99.2%        | 97.2%        | 99.3%        | 99.6%        | 97.9%        | 98.5%        | 99.0%        | 98.5%        | 98.8%        | 98.4%        | 99.6%        | 98.5%        | 98.7%        |
| Otero                      | 98.3%        | 96.6%        | 96.9%        | 97.6%        | 99.0%        | 97.7%        | 97.8%        | 97.9%        | 97.6%        | 97.1%        | 96.9%        | 98.7%        | 97.7%        |
| South Dona Ana             | 97.9%        | 97.4%        | 98.3%        | 97.7%        | 97.9%        | 97.9%        | 97.8%        | 98.1%        | 98.1%        | 97.4%        | 97.9%        | 97.9%        | 97.9%        |
| West Dona Ana              | 99.6%        | 98.0%        | 99.4%        | 99.2%        | 99.3%        | 99.1%        | 98.7%        | 100.0%       | 99.4%        | 98.8%        | 99.2%        | 99.5%        | 99.2%        |
| <b>SW Region 5 Total</b>   | <b>98.9%</b> | <b>97.3%</b> | <b>98.8%</b> | <b>98.9%</b> | <b>98.7%</b> | <b>98.6%</b> | <b>98.6%</b> | <b>98.9%</b> | <b>98.6%</b> | <b>97.9%</b> | <b>98.5%</b> | <b>98.7%</b> | <b>98.5%</b> |
| <b>STATE TOTAL</b>         | <b>98.9%</b> | <b>97.0%</b> | <b>98.5%</b> | <b>98.7%</b> | <b>98.3%</b> | <b>98.3%</b> | <b>98.3%</b> | <b>98.4%</b> | <b>98.4%</b> | <b>97.9%</b> | <b>97.9%</b> | <b>98.5%</b> | <b>98.3%</b> |

Administrative, Annual, and Auto Renewals are included

**Medicaid: Percentage of Closures EDGs Processed by Certification End Date<sup>11</sup>**

|                            | Oct-18       | Nov-18       | Dec-18       | Jan-19       | Feb-19       | Mar-19       | Apr-19       | May-19       | Jun-19       | Jul-19       | Aug-19       | Sep-19       | Average      |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Cibola                     | 96.0%        | 97.9%        | 98.2%        | 94.0%        | 94.9%        | 98.0%        | 97.8%        | 98.2%        | 96.9%        | 94.8%        | 96.5%        | 99.6%        | 96.9%        |
| McKinley                   | 98.6%        | 98.9%        | 97.3%        | 98.3%        | 98.0%        | 99.0%        | 97.1%        | 96.9%        | 97.1%        | 97.5%        | 95.1%        | 98.8%        | 97.7%        |
| San Juan                   | 97.1%        | 97.0%        | 96.2%        | 97.5%        | 97.3%        | 97.7%        | 97.6%        | 97.0%        | 97.1%        | 97.5%        | 95.0%        | 98.5%        | 97.1%        |
| Sierra                     | 98.5%        | 95.6%        | 97.7%        | 97.5%        | 96.7%        | 97.0%        | 96.8%        | 97.5%        | 95.4%        | 97.0%        | 95.5%        | 98.7%        | 97.0%        |
| Socorro                    | 96.0%        | 99.4%        | 93.8%        | 98.9%        | 95.3%        | 99.5%        | 96.6%        | 89.3%        | 94.8%        | 97.9%        | 95.3%        | 99.4%        | 96.4%        |
| Valencia North             | 98.3%        | 98.7%        | 97.0%        | 96.9%        | 98.3%        | 98.0%        | 98.5%        | 96.1%        | 96.6%        | 96.5%        | 91.3%        | 98.8%        | 97.1%        |
| Valencia South             |              |              |              |              |              |              |              |              |              |              |              |              |              |
| <b>NW Region 1 Total</b>   | <b>97.4%</b> | <b>97.9%</b> | <b>96.7%</b> | <b>97.2%</b> | <b>96.7%</b> | <b>98.2%</b> | <b>97.4%</b> | <b>95.8%</b> | <b>96.3%</b> | <b>96.9%</b> | <b>94.8%</b> | <b>99.0%</b> | <b>97.0%</b> |
| Colfax                     | 96.3%        | 97.8%        | 95.0%        | 98.9%        | 93.3%        | 100.0%       | 98.5%        | 100.0%       | 95.0%        | 98.5%        | 98.2%        | 100.0%       | 97.6%        |
| Guadalupe                  | 98.3%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 96.7%        | 100.0%       | 94.6%        | 95.8%        | 96.3%        | 98.2%        | 96.1%        | 98.0%        |
| Quay                       | 96.6%        | 97.0%        | 100.0%       | 100.0%       | 95.7%        | 100.0%       | 94.9%        | 96.0%        | 95.7%        | 95.1%        | 100.0%       | 100.0%       | 97.6%        |
| Rio Arriba                 | 98.6%        | 98.1%        | 96.6%        | 98.4%        | 97.9%        | 98.7%        | 97.8%        | 97.9%        | 97.2%        | 92.3%        | 95.9%        | 98.5%        | 97.3%        |
| San Miguel                 | 100.0%       | 98.8%        | 98.4%        | 98.6%        | 98.0%        | 98.0%        | 99.6%        | 98.2%        | 96.8%        | 96.1%        | 98.6%        | 98.4%        | 98.3%        |
| Sandoval                   | 98.2%        | 98.1%        | 97.4%        | 95.0%        | 97.1%        | 97.8%        | 98.4%        | 98.3%        | 97.7%        | 96.9%        | 96.0%        | 98.7%        | 97.5%        |
| Santa Fe                   | 98.0%        | 98.5%        | 95.3%        | 96.9%        | 96.5%        | 98.7%        | 97.6%        | 96.8%        | 96.1%        | 93.7%        | 95.6%        | 98.8%        | 96.9%        |
| Taos                       | 97.4%        | 98.8%        | 95.2%        | 99.1%        | 98.5%        | 99.5%        | 97.7%        | 97.0%        | 96.0%        | 96.1%        | 95.3%        | 98.5%        | 97.4%        |
| <b>NE Region 2 Total</b>   | <b>97.9%</b> | <b>98.4%</b> | <b>97.2%</b> | <b>98.4%</b> | <b>97.1%</b> | <b>98.7%</b> | <b>98.1%</b> | <b>97.4%</b> | <b>96.3%</b> | <b>95.6%</b> | <b>97.2%</b> | <b>98.6%</b> | <b>97.6%</b> |
| NE Bernalillo              | 98.3%        | 97.6%        | 97.3%        | 97.0%        | 97.1%        | 98.5%        | 97.4%        | 97.4%        | 96.8%        | 96.1%        | 95.1%        | 98.8%        | 97.3%        |
| NW Bernalillo              | 98.2%        | 98.5%        | 96.5%        | 97.4%        | 97.1%        | 98.3%        | 97.6%        | 96.8%        | 96.9%        | 96.9%        | 95.2%        | 99.1%        | 97.4%        |
| SE Bernalillo              | 95.8%        | 98.4%        | 96.0%        | 97.3%        | 96.2%        | 98.8%        | 98.7%        | 97.7%        | 97.0%        | 94.9%        | 93.6%        | 99.2%        | 97.0%        |
| SW Bernalillo              | 97.8%        | 98.3%        | 95.9%        | 96.3%        | 97.0%        | 98.4%        | 97.6%        | 96.3%        | 96.7%        | 96.2%        | 94.5%        | 98.8%        | 97.0%        |
| Torrance                   | 97.8%        | 98.5%        | 97.6%        | 99.1%        | 97.7%        | 98.9%        | 98.3%        | 95.3%        | 97.1%        | 98.7%        | 95.0%        | 99.3%        | 97.8%        |
| <b>Gen. Region 3 Total</b> | <b>97.6%</b> | <b>98.3%</b> | <b>96.7%</b> | <b>97.4%</b> | <b>97.0%</b> | <b>98.6%</b> | <b>97.9%</b> | <b>96.7%</b> | <b>96.9%</b> | <b>96.6%</b> | <b>94.7%</b> | <b>99.0%</b> | <b>97.3%</b> |
| Chaves                     | 98.2%        | 98.9%        | 98.2%        | 98.5%        | 98.3%        | 97.6%        | 98.7%        | 96.5%        | 97.9%        | 97.9%        | 94.0%        | 97.7%        | 97.7%        |
| Curry                      | 98.9%        | 98.1%        | 98.2%        | 97.6%        | 99.2%        | 99.5%        | 98.4%        | 99.0%        | 98.6%        | 98.8%        | 98.4%        | 99.3%        | 98.7%        |
| Eddy Artesia               | 98.9%        | 97.3%        | 98.7%        | 95.4%        | 97.6%        | 98.9%        | 96.6%        | 94.7%        | 94.7%        | 93.8%        | 97.0%        | 96.6%        | 96.7%        |
| Eddy Carlsbad              | 99.1%        | 99.3%        | 99.0%        | 97.3%        | 97.0%        | 98.9%        | 98.1%        | 97.2%        | 97.4%        | 96.3%        | 96.6%        | 98.4%        | 97.9%        |
| Lea                        | 97.7%        | 98.6%        | 98.6%        | 97.8%        | 96.2%        | 99.4%        | 98.4%        | 97.3%        | 98.6%        | 97.1%        | 95.4%        | 98.8%        | 97.8%        |
| Lincoln                    | 99.5%        | 99.5%        | 98.1%        | 96.0%        | 97.6%        | 98.2%        | 98.4%        | 93.7%        | 99.5%        | 94.9%        | 93.4%        | 97.4%        | 97.2%        |
| Roosevelt                  | 100.0%       |              |              |              |              |              |              |              |              |              |              |              | 100.0%       |
| <b>SE Region 4 Total</b>   | <b>98.9%</b> | <b>98.6%</b> | <b>98.5%</b> | <b>97.1%</b> | <b>97.7%</b> | <b>98.8%</b> | <b>98.1%</b> | <b>96.4%</b> | <b>97.8%</b> | <b>96.5%</b> | <b>95.8%</b> | <b>98.0%</b> | <b>97.7%</b> |
| East Dona Ana              | 98.1%        | 97.9%        | 98.9%        | 98.1%        | 99.0%        | 99.5%        | 98.8%        | 96.4%        | 98.8%        | 97.5%        | 98.2%        | 97.6%        | 98.2%        |
| Grant                      | 97.6%        | 97.4%        | 97.3%        | 96.5%        | 96.7%        | 98.9%        | 99.2%        | 99.6%        | 99.3%        | 97.4%        | 98.4%        | 97.7%        | 98.0%        |
| Luna                       | 99.1%        | 98.5%        | 100.0%       | 99.5%        | 99.3%        | 99.3%        | 96.3%        | 99.7%        | 97.6%        | 99.3%        | 98.9%        | 98.6%        | 98.8%        |
| Otero                      | 98.5%        | 98.9%        | 99.0%        | 99.6%        | 98.4%        | 97.9%        | 98.7%        | 98.7%        | 97.9%        | 97.2%        | 97.6%        | 99.1%        | 98.5%        |
| South Dona Ana             | 97.9%        | 98.1%        | 98.3%        | 98.8%        | 98.0%        | 98.1%        | 96.5%        | 98.1%        | 96.3%        | 97.2%        | 98.4%        | 98.6%        | 97.9%        |
| West Dona Ana              | 98.2%        | 98.4%        | 99.2%        | 97.8%        | 98.2%        | 99.3%        | 98.7%        | 97.5%        | 97.7%        | 98.3%        | 97.1%        | 99.1%        | 98.3%        |
| <b>SW Region 5 Total</b>   | <b>98.2%</b> | <b>98.2%</b> | <b>98.8%</b> | <b>98.4%</b> | <b>98.2%</b> | <b>98.8%</b> | <b>98.0%</b> | <b>98.3%</b> | <b>97.9%</b> | <b>97.8%</b> | <b>98.1%</b> | <b>98.5%</b> | <b>98.3%</b> |
| <b>STATE TOTAL</b>         | <b>98.0%</b> | <b>98.3%</b> | <b>97.6%</b> | <b>97.7%</b> | <b>97.3%</b> | <b>98.6%</b> | <b>97.9%</b> | <b>97.0%</b> | <b>97.0%</b> | <b>96.6%</b> | <b>96.2%</b> | <b>98.6%</b> | <b>97.6%</b> |

Annual and Auto Renewals are included

**Medicaid: Percentage of Approved and Terminated Renewal EDGs Combined Processed by Certification Date <sup>11</sup>**

|                            | Oct-18       | Nov-18       | Dec-18       | Jan-19       | Feb-19       | Mar-19       | Apr-19       | May-19       | Jun-19       | Jul-19       | Aug-19       | Sep-19       | Average      |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Cibola                     | 99.1%        | 97.2%        | 97.8%        | 97.7%        | 97.7%        | 98.2%        | 98.5%        | 98.3%        | 98.1%        | 97.2%        | 98.0%        | 98.9%        | 98.1%        |
| McKinley                   | 99.3%        | 97.7%        | 98.6%        | 99.0%        | 97.8%        | 98.3%        | 98.5%        | 98.6%        | 98.2%        | 97.5%        | 97.5%        | 98.8%        | 98.3%        |
| San Juan                   | 98.8%        | 97.3%        | 98.5%        | 98.1%        | 98.7%        | 98.4%        | 98.7%        | 98.3%        | 98.6%        | 98.0%        | 97.9%        | 98.4%        | 98.3%        |
| Sierra                     | 98.8%        | 97.4%        | 98.9%        | 98.6%        | 97.6%        | 97.0%        | 98.2%        | 97.4%        | 98.7%        | 97.5%        | 96.6%        | 98.8%        | 98.0%        |
| Socorro                    | 98.6%        | 96.6%        | 96.3%        | 99.2%        | 98.3%        | 98.4%        | 98.2%        | 96.1%        | 97.9%        | 98.2%        | 98.3%        | 99.0%        | 97.9%        |
| Valencia North             | 98.9%        | 96.8%        | 97.7%        | 98.0%        | 98.3%        | 97.8%        | 97.6%        | 97.0%        | 97.3%        | 96.1%        | 96.2%        | 98.5%        | 97.5%        |
| Valencia South             |              |              |              |              |              |              |              |              |              |              |              |              |              |
| <b>NW Region 1 Total</b>   | <b>98.9%</b> | <b>97.2%</b> | <b>98.0%</b> | <b>98.4%</b> | <b>98.1%</b> | <b>98.0%</b> | <b>98.3%</b> | <b>97.6%</b> | <b>98.1%</b> | <b>97.4%</b> | <b>97.4%</b> | <b>98.7%</b> | <b>98.0%</b> |
| Colfax                     | 98.6%        | 97.6%        | 97.2%        | 99.4%        | 97.3%        | 99.1%        | 99.1%        | 98.5%        | 98.3%        | 98.4%        | 97.7%        | 99.8%        | 98.4%        |
| Guadalupe                  | 99.4%        | 97.3%        | 99.3%        | 100.0%       | 99.6%        | 99.0%        | 99.7%        | 98.6%        | 98.1%        | 98.0%        | 97.0%        | 99.2%        | 98.8%        |
| Quay                       | 98.1%        | 97.0%        | 99.2%        | 99.1%        | 96.1%        | 98.0%        | 97.5%        | 97.6%        | 96.0%        | 97.7%        | 98.4%        | 98.2%        | 97.7%        |
| Rio Arriba                 | 98.6%        | 97.2%        | 98.3%        | 97.8%        | 97.2%        | 96.9%        | 97.7%        | 97.4%        | 97.6%        | 95.0%        | 97.0%        | 98.1%        | 97.4%        |
| San Miguel                 | 99.6%        | 97.4%        | 99.5%        | 99.2%        | 99.1%        | 98.8%        | 99.4%        | 99.5%        | 98.8%        | 98.9%        | 98.1%        | 98.6%        | 98.9%        |
| Sandoval                   | 98.6%        | 97.2%        | 97.6%        | 97.9%        | 97.7%        | 98.6%        | 97.9%        | 98.9%        | 98.4%        | 97.9%        | 97.8%        | 98.5%        | 98.1%        |
| Santa Fe                   | 98.0%        | 96.3%        | 97.5%        | 96.9%        | 97.5%        | 97.7%        | 96.3%        | 97.8%        | 97.5%        | 96.2%        | 96.6%        | 98.3%        | 97.2%        |
| Taos                       | 98.0%        | 97.4%        | 98.3%        | 99.1%        | 98.2%        | 98.4%        | 97.7%        | 99.0%        | 98.0%        | 97.0%        | 98.1%        | 98.3%        | 98.1%        |
| <b>NE Region 2 Total</b>   | <b>98.6%</b> | <b>97.2%</b> | <b>98.4%</b> | <b>98.7%</b> | <b>97.8%</b> | <b>98.3%</b> | <b>98.2%</b> | <b>98.4%</b> | <b>97.8%</b> | <b>97.4%</b> | <b>97.6%</b> | <b>98.6%</b> | <b>98.1%</b> |
| NE Bernalillo              | 98.1%        | 96.9%        | 98.1%        | 98.0%        | 98.1%        | 98.6%        | 98.4%        | 98.2%        | 97.7%        | 96.9%        | 97.1%        | 98.5%        | 97.9%        |
| NW Bernalillo              | 98.0%        | 97.4%        | 98.2%        | 98.1%        | 98.6%        | 98.1%        | 98.0%        | 97.7%        | 98.0%        | 97.9%        | 97.6%        | 98.0%        | 98.0%        |
| SE Bernalillo              | 98.0%        | 97.1%        | 98.4%        | 98.5%        | 98.1%        | 98.8%        | 98.3%        | 98.5%        | 98.1%        | 97.0%        | 97.6%        | 98.7%        | 98.1%        |
| SW Bernalillo              | 98.1%        | 96.9%        | 97.9%        | 98.2%        | 97.6%        | 98.1%        | 97.6%        | 97.2%        | 97.5%        | 96.5%        | 96.5%        | 98.0%        | 97.5%        |
| Torrance                   | 99.2%        | 98.1%        | 98.5%        | 99.2%        | 99.6%        | 99.3%        | 98.9%        | 98.1%        | 98.3%        | 99.1%        | 97.9%        | 98.1%        | 98.7%        |
| <b>Gen. Region 3 Total</b> | <b>98.3%</b> | <b>97.3%</b> | <b>98.2%</b> | <b>98.4%</b> | <b>98.4%</b> | <b>98.6%</b> | <b>98.2%</b> | <b>97.9%</b> | <b>97.9%</b> | <b>97.5%</b> | <b>97.3%</b> | <b>98.3%</b> | <b>98.0%</b> |
| Chaves                     | 98.7%        | 97.3%        | 98.7%        | 99.1%        | 98.1%        | 98.8%        | 98.6%        | 98.1%        | 98.5%        | 97.9%        | 97.3%        | 98.3%        | 98.3%        |
| Curry                      | 98.9%        | 97.6%        | 98.6%        | 98.6%        | 98.4%        | 98.9%        | 98.2%        | 98.7%        | 99.2%        | 98.7%        | 98.9%        | 99.0%        | 98.6%        |
| Eddy Artesia               | 98.4%        | 97.0%        | 98.3%        | 98.9%        | 97.4%        | 98.6%        | 96.5%        | 97.3%        | 97.0%        | 97.4%        | 96.9%        | 97.1%        | 97.6%        |
| Eddy Carlsbad              | 99.0%        | 97.1%        | 97.6%        | 98.0%        | 97.2%        | 98.2%        | 98.0%        | 97.6%        | 98.4%        | 97.4%        | 97.8%        | 98.6%        | 97.9%        |
| Lea                        | 98.6%        | 97.9%        | 99.0%        | 99.2%        | 98.7%        | 98.7%        | 98.4%        | 98.5%        | 98.2%        | 98.3%        | 97.7%        | 98.9%        | 98.5%        |
| Lincoln                    | 98.8%        | 95.9%        | 98.5%        | 96.3%        | 98.1%        | 98.2%        | 97.8%        | 96.2%        | 99.3%        | 98.2%        | 96.4%        | 97.2%        | 97.6%        |
| Roosevelt                  | 100.0%       |              |              |              |              |              |              |              |              |              |              |              | 100.0%       |
| <b>SE Region 4 Total</b>   | <b>98.9%</b> | <b>97.1%</b> | <b>98.5%</b> | <b>98.3%</b> | <b>98.0%</b> | <b>98.6%</b> | <b>97.9%</b> | <b>97.7%</b> | <b>98.4%</b> | <b>98.0%</b> | <b>97.5%</b> | <b>98.2%</b> | <b>98.1%</b> |
| East Dona Ana              | 99.1%        | 97.2%        | 99.4%        | 99.1%        | 99.2%        | 99.3%        | 99.1%        | 98.6%        | 99.0%        | 98.6%        | 98.7%        | 98.7%        | 98.8%        |
| Grant                      | 98.9%        | 97.4%        | 98.9%        | 99.4%        | 98.4%        | 98.9%        | 99.3%        | 99.4%        | 98.9%        | 97.1%        | 98.6%        | 98.5%        | 98.6%        |
| Luna                       | 99.2%        | 97.4%        | 99.4%        | 99.6%        | 98.1%        | 98.7%        | 98.5%        | 98.7%        | 98.6%        | 98.5%        | 99.5%        | 98.5%        | 98.7%        |
| Otero                      | 98.3%        | 96.9%        | 97.2%        | 97.9%        | 98.9%        | 97.8%        | 98.0%        | 98.1%        | 97.7%        | 97.1%        | 97.0%        | 98.8%        | 97.8%        |
| South Dona Ana             | 97.9%        | 97.5%        | 98.3%        | 97.8%        | 97.9%        | 97.9%        | 97.6%        | 98.1%        | 97.8%        | 97.3%        | 97.9%        | 98.0%        | 97.8%        |
| West Dona Ana              | 99.4%        | 98.0%        | 99.4%        | 99.1%        | 99.1%        | 99.1%        | 98.7%        | 98.9%        | 99.1%        | 98.8%        | 99.0%        | 99.5%        | 99.0%        |
| <b>SW Region 5 Total</b>   | <b>98.8%</b> | <b>97.4%</b> | <b>98.8%</b> | <b>98.8%</b> | <b>98.6%</b> | <b>98.6%</b> | <b>98.5%</b> | <b>98.6%</b> | <b>98.5%</b> | <b>97.9%</b> | <b>98.5%</b> | <b>98.7%</b> | <b>98.5%</b> |
| <b>STATE TOTAL</b>         | <b>98.7%</b> | <b>97.2%</b> | <b>98.4%</b> | <b>98.5%</b> | <b>98.1%</b> | <b>98.4%</b> | <b>98.2%</b> | <b>98.1%</b> | <b>98.2%</b> | <b>97.6%</b> | <b>97.7%</b> | <b>98.5%</b> | <b>98.1%</b> |

Administrative, Annual, and Auto Renewals are included

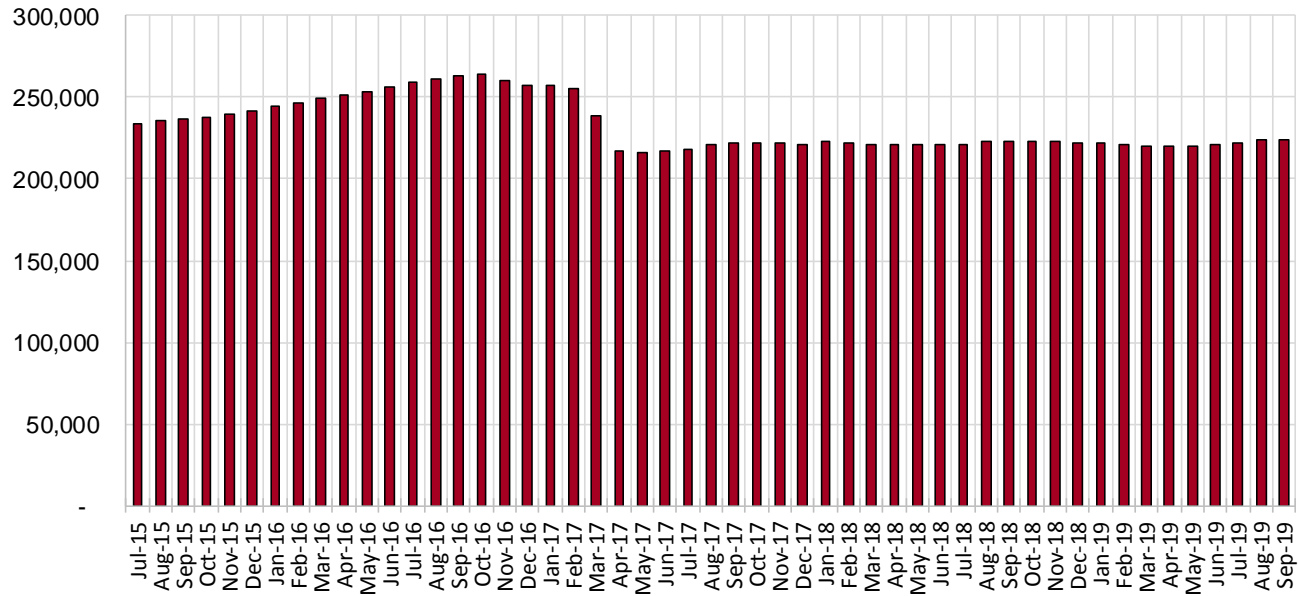
## SNAP Cases by Field Office<sup>6</sup>

| Office                          |         |         |         | Percent Change    |                   |
|---------------------------------|---------|---------|---------|-------------------|-------------------|
|                                 | Sep-18  | Aug-19  | Sep-19  | Sep-18-<br>Sep-19 | Aug-19-<br>Sep-19 |
| Chaves County ISD               | 7,072   | 7,036   | 7,007   | -0.9%             | -0.4%             |
| Cibola County ISD               | 3,682   | 3,639   | 3,616   | -1.8%             | -0.6%             |
| Colfax County ISD               | 1,633   | 1,625   | 1,633   | 0.0%              | 0.5%              |
| Curry County ISD                | 6,882   | 7,346   | 7,352   | 6.8%              | 0.1%              |
| East Dona Ana County ISD        | 8,007   | 8,033   | 8,079   | 0.9%              | 0.6%              |
| Eddy Artesia County ISD         | 1,620   | 1,564   | 1,588   | -2.0%             | 1.5%              |
| Eddy Carlsbad County ISD        | 2,905   | 2,956   | 2,994   | 3.1%              | 1.3%              |
| Grant County ISD                | 3,475   | 3,994   | 4,017   | 15.6%             | 0.6%              |
| Guadalupe County ISD            | 721     | 683     | 689     | -4.4%             | 0.9%              |
| Hidalgo County ISD              | 463     | 13      | 17      | -96.3%            | 30.8%             |
| Lea County ISD                  | 5,684   | 5,669   | 5,728   | 0.8%              | 1.0%              |
| Lincoln County ISD              | 1,815   | 1,870   | 1,867   | 2.9%              | -0.2%             |
| Luna County ISD                 | 4,153   | 4,270   | 4,281   | 3.1%              | 0.3%              |
| McKinley County ISD             | 9,932   | 10,315  | 10,341  | 4.1%              | 0.3%              |
| Northeast Bernalillo County ISD | 20,489  | 20,484  | 20,553  | 0.3%              | 0.3%              |
| Northwest Bernalillo County ISD | 19,809  | 20,187  | 20,166  | 1.8%              | -0.1%             |
| Otero County ISD                | 5,609   | 5,747   | 5,802   | 3.4%              | 1.0%              |
| Quay County ISD                 | 1,265   | 1,272   | 1,297   | 2.5%              | 2.0%              |
| Rio Arriba County ISD           | 6,766   | 6,500   | 6,484   | -4.2%             | -0.2%             |
| Roosevelt County ISD            | 1       | 1       | 0       | -100.0%           | -100.0%           |
| San Juan County ISD             | 13,585  | 13,986  | 14,003  | 3.1%              | 0.1%              |
| San Miguel County ISD           | 4,932   | 5,053   | 5,019   | 1.8%              | -0.7%             |
| Sandoval County ISD             | 11,183  | 9,900   | 9,900   | -11.5%            | 0.0%              |
| Santa Fe County ISD             | 9,561   | 9,426   | 9,314   | -2.6%             | -1.2%             |
| Sierra County ISD               | 2,673   | 2,541   | 2,537   | -5.1%             | -0.2%             |
| Socorro County ISD              | 2,770   | 2,785   | 2,781   | 0.4%              | -0.1%             |
| South Dona Ana ISD              | 8,577   | 8,490   | 8,506   | -0.8%             | 0.2%              |
| Southeast Bernalillo County ISD | 11,710  | 11,934  | 11,938  | 1.9%              | 0.0%              |
| Southwest Bernalillo County ISD | 18,689  | 19,406  | 19,415  | 3.9%              | 0.0%              |
| Taos County ISD                 | 4,151   | 4,196   | 4,206   | 1.3%              | 0.2%              |
| Torrance County ISD             | 3,466   | 3,556   | 3,582   | 3.3%              | 0.7%              |
| Valencia North County ISD       | 8,485   | 8,408   | 8,448   | -0.4%             | 0.5%              |
| Valencia South County ISD       | 0       | 0       | 1       | N/A               | N/A               |
| West Dona Ana County ISD        | 10,835  | 10,778  | 10,815  | -0.2%             | 0.3%              |
| Centralized Units               | 23      | 5       | 6       | -73.9%            | 20.0%             |
| Statewide Total                 | 222,623 | 223,668 | 223,982 | 0.6%              | 0.1%              |

## SNAP Cases by Region<sup>6</sup>

| Region                 | Sep-18         | Aug-19         | Sep-19         | Percent Change |               |
|------------------------|----------------|----------------|----------------|----------------|---------------|
|                        |                |                |                | Sep-18-Sep-19  | Aug-19-Sep-19 |
| Region 1 - NW          | 41,127         | 41,674         | 41,727         | 1.5%           | 0.1%          |
| Region 2 - NE          | 40,212         | 38,655         | 38,542         | -4.2%          | -0.3%         |
| Region 3 - Central     | 74,163         | 75,567         | 75,654         | 2.0%           | 0.1%          |
| Region 4 - SE          | 25,979         | 26,442         | 26,536         | 2.1%           | 0.4%          |
| Region 5 - SW          | 41,119         | 41,325         | 41,517         | 1.0%           | 0.5%          |
| Centralized Units      | 23             | 5              | 6              | -73.9%         | 20.0%         |
| <b>Statewide Total</b> | <b>222,623</b> | <b>223,668</b> | <b>223,982</b> | <b>0.6%</b>    | <b>0.1%</b>   |

## SNAP Caseload: SFY-16 to Current



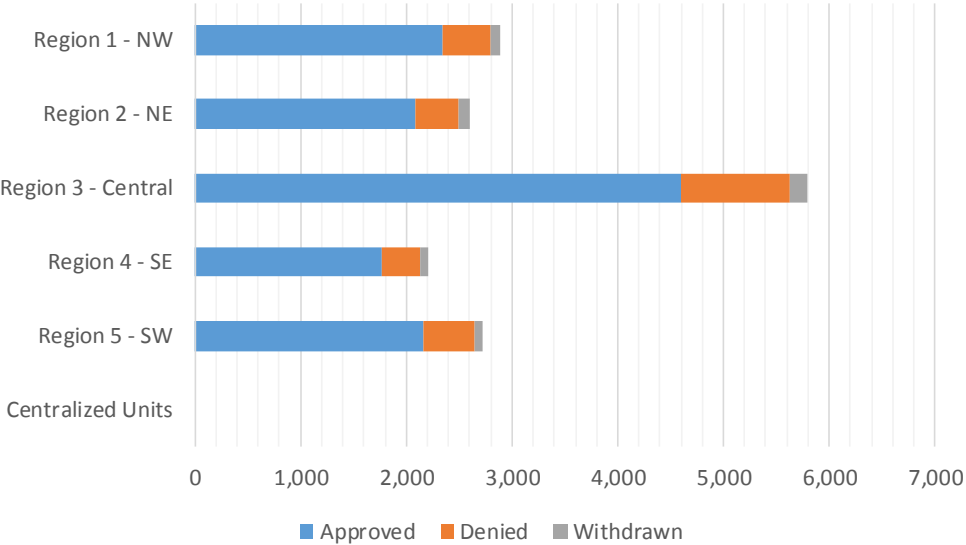
**SNAP Initial Applications by Field Office<sup>4,11</sup>**  
**September 2019**

| Office                          | Approved      | Denied       | Withdrawn  | Total Cases Processed |
|---------------------------------|---------------|--------------|------------|-----------------------|
| Chaves County ISD               | 409           | 68           | 22         | 499                   |
| Cibola County ISD               | 167           | 46           | 3          | 216                   |
| Colfax County ISD               | 88            | 19           | 1          | 108                   |
| Curry County ISD                | 449           | 81           | 22         | 552                   |
| East Dona Ana County ISD        | 466           | 119          | 17         | 602                   |
| Eddy Artesia County ISD         | 100           | 31           | 3          | 134                   |
| Eddy Carlsbad County ISD        | 263           | 48           | 8          | 319                   |
| Grant County ISD                | 224           | 50           | 4          | 278                   |
| Guadalupe County ISD            | 34            | 7            | 0          | 41                    |
| Hidalgo County ISD              | 0             | 0            | 0          | 0                     |
| Lea County ISD                  | 432           | 91           | 10         | 533                   |
| Lincoln County ISD              | 113           | 46           | 1          | 160                   |
| Luna County ISD                 | 223           | 30           | 5          | 258                   |
| McKinley County ISD             | 546           | 60           | 29         | 635                   |
| Northeast Bernalillo County ISD | 1,380         | 369          | 40         | 1,789                 |
| Northwest Bernalillo County ISD | 1,074         | 236          | 47         | 1,357                 |
| Otero County ISD                | 343           | 80           | 15         | 438                   |
| Quay County ISD                 | 72            | 15           | 1          | 88                    |
| Rio Arriba County ISD           | 358           | 45           | 22         | 425                   |
| Roosevelt County ISD            | 3             | 1            | 0          | 4                     |
| San Juan County ISD             | 951           | 225          | 32         | 1,208                 |
| San Miguel County ISD           | 236           | 49           | 11         | 296                   |
| Sandoval County ISD             | 595           | 137          | 31         | 763                   |
| Santa Fe County ISD             | 489           | 107          | 22         | 618                   |
| Sierra County ISD               | 126           | 13           | 4          | 143                   |
| Socorro County ISD              | 121           | 24           | 5          | 150                   |
| South Dona Ana ISD              | 340           | 58           | 9          | 407                   |
| Southeast Bernalillo County ISD | 815           | 175          | 24         | 1,014                 |
| Southwest Bernalillo County ISD | 1,105         | 208          | 44         | 1,357                 |
| Taos County ISD                 | 218           | 32           | 9          | 259                   |
| Torrance County ISD             | 228           | 41           | 8          | 277                   |
| Valencia North County ISD       | 435           | 79           | 18         | 532                   |
| Valencia South County ISD       | 0             | 0            | 0          | 0                     |
| West Dona Ana County ISD        | 559           | 154          | 22         | 735                   |
| Centralized Units               | 0             | 0            | 0          | 0                     |
| <b>Statewide Total</b>          | <b>12,962</b> | <b>2,744</b> | <b>489</b> | <b>16,195</b>         |

**SNAP Initial Applications by Region<sup>4,11</sup>**  
**September 2019**

| Region             | Approved | Denied | Withdrawn | Total Cases Processed |
|--------------------|----------|--------|-----------|-----------------------|
| Region 1 - NW      | 2,346    | 447    | 91        | 2,884                 |
| Region 2 - NE      | 2,090    | 411    | 97        | 2,598                 |
| Region 3 - Central | 4,602    | 1,029  | 163       | 5,794                 |
| Region 4 - SE      | 1,769    | 366    | 66        | 2,201                 |
| Region 5 - SW      | 2,155    | 491    | 72        | 2,718                 |
| Centralized Units  | 0        | 0      | 0         | 0                     |

|                 |        |       |     |        |
|-----------------|--------|-------|-----|--------|
| Statewide Total | 12,962 | 2,744 | 489 | 16,195 |
|-----------------|--------|-------|-----|--------|



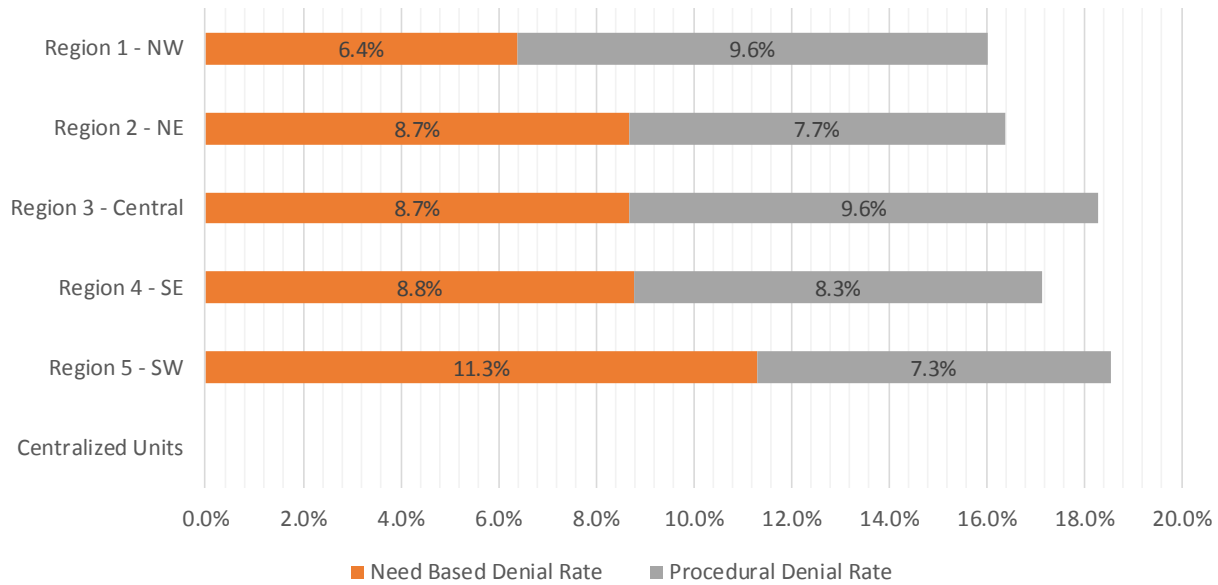


**SNAP Initial Disposition Rates by Field Office<sup>4,11</sup>**  
**September 2019**

| Office                          | Approval Rate | Denial Rate  | Need Based Denial Rate | Procedural Denial Rate |
|---------------------------------|---------------|--------------|------------------------|------------------------|
| Chaves County ISD               | 85.7%         | 14.3%        | 5.5%                   | 8.8%                   |
| Cibola County ISD               | 78.4%         | 21.6%        | 9.9%                   | 11.7%                  |
| Colfax County ISD               | 82.2%         | 17.8%        | 8.5%                   | 9.3%                   |
| Curry County ISD                | 84.7%         | 15.3%        | 9.6%                   | 5.7%                   |
| East Dona Ana County ISD        | 79.7%         | 20.3%        | 13.1%                  | 7.2%                   |
| Eddy Artesia County ISD         | 76.3%         | 23.7%        | 16.8%                  | 6.9%                   |
| Eddy Carlsbad County ISD        | 84.6%         | 15.4%        | 7.0%                   | 8.4%                   |
| Grant County ISD                | 81.8%         | 18.2%        | 8.0%                   | 10.2%                  |
| Guadalupe County ISD            | 82.9%         | 17.1%        | 9.8%                   | 7.3%                   |
| Hidalgo County ISD              | 0.0%          | 0.0%         | 0.0%                   | 0.0%                   |
| Lea County ISD                  | 82.6%         | 17.4%        | 7.8%                   | 9.6%                   |
| Lincoln County ISD              | 71.1%         | 28.9%        | 15.7%                  | 13.2%                  |
| Luna County ISD                 | 88.1%         | 11.9%        | 5.6%                   | 6.3%                   |
| McKinley County ISD             | 90.1%         | 9.9%         | 4.5%                   | 5.4%                   |
| Northeast Bernalillo County ISD | 78.9%         | 21.1%        | 9.8%                   | 11.3%                  |
| Northwest Bernalillo County ISD | 82.0%         | 18.0%        | 8.4%                   | 9.6%                   |
| Otero County ISD                | 81.1%         | 18.9%        | 8.7%                   | 10.2%                  |
| Quay County ISD                 | 82.8%         | 17.2%        | 14.9%                  | 2.3%                   |
| Rio Arriba County ISD           | 88.8%         | 11.2%        | 5.5%                   | 5.7%                   |
| Roosevelt County ISD            | 75.0%         | 25.0%        | 25.0%                  | 0.0%                   |
| San Juan County ISD             | 80.9%         | 19.1%        | 6.1%                   | 13.0%                  |
| San Miguel County ISD           | 82.8%         | 17.2%        | 9.8%                   | 7.4%                   |
| Sandoval County ISD             | 81.3%         | 18.7%        | 9.5%                   | 9.2%                   |
| Santa Fe County ISD             | 82.0%         | 18.0%        | 10.3%                  | 7.7%                   |
| Sierra County ISD               | 90.6%         | 9.4%         | 3.6%                   | 5.8%                   |
| Socorro County ISD              | 83.4%         | 16.6%        | 6.3%                   | 10.3%                  |
| South Dona Ana ISD              | 85.4%         | 14.6%        | 9.6%                   | 5.0%                   |
| Southeast Bernalillo County ISD | 82.3%         | 17.7%        | 8.3%                   | 9.4%                   |
| Southwest Bernalillo County ISD | 84.2%         | 15.8%        | 7.7%                   | 8.1%                   |
| Taos County ISD                 | 87.2%         | 12.8%        | 4.8%                   | 8.0%                   |
| Torrance County ISD             | 84.8%         | 15.2%        | 8.5%                   | 6.7%                   |
| Valencia North County ISD       | 84.6%         | 15.4%        | 8.6%                   | 6.8%                   |
| Valencia South County ISD       | 0.0%          | 0.0%         | 0.0%                   | 0.0%                   |
| West Dona Ana County ISD        | 78.4%         | 21.6%        | 15.6%                  | 6.0%                   |
| Centralized Units               | 0.0%          | 0.0%         | 0.0%                   | 0.0%                   |
| <b>Statewide Total</b>          | <b>82.5%</b>  | <b>17.5%</b> | <b>8.8%</b>            | <b>8.7%</b>            |

**SNAP Initial Disposition Rates by Region<sup>4,11</sup>**  
**September 2019**

| Region             | Approval Rate | Denial Rate | Need Based Denial Rate | Procedural Denial Rate |
|--------------------|---------------|-------------|------------------------|------------------------|
| Region 1 - NW      | 84.0%         | 16.0%       | 6.4%                   | 9.6%                   |
| Region 2 - NE      | 83.6%         | 16.4%       | 8.7%                   | 7.7%                   |
| Region 3 - Central | 81.7%         | 18.3%       | 8.7%                   | 9.6%                   |
| Region 4 - SE      | 82.9%         | 17.1%       | 8.8%                   | 8.3%                   |
| Region 5 - SW      | 81.4%         | 18.6%       | 11.3%                  | 7.3%                   |
| Centralized Units  | 0.0%          | 0.0%        | 0.0%                   | 0.0%                   |
| Statewide Total    | 82.5%         | 17.5%       | 8.8%                   | 8.7%                   |



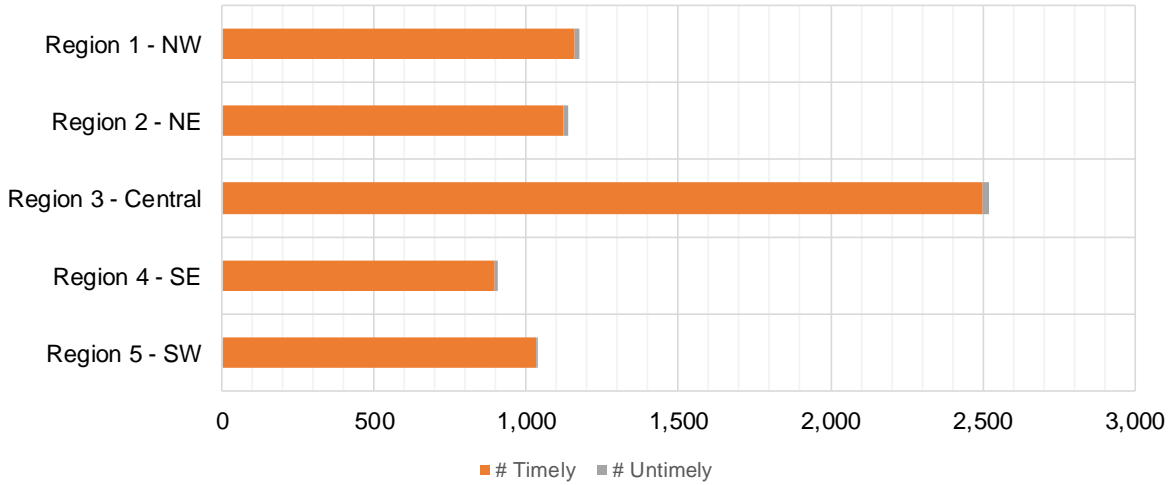
**SNAP Expedite Timeliness by Field Office<sup>13</sup>**  
**September 2019**

| Office Name                     | Total Expedited Approvals | # Timely     | # Untimely | Percentage Timely |
|---------------------------------|---------------------------|--------------|------------|-------------------|
| Chaves County ISD               | 189                       | 188          | 1          | 99.5 %            |
| Cibola County ISD               | 81                        | 79           | 2          | 97.5 %            |
| Colfax County ISD               | 54                        | 54           | 0          | 100.0 %           |
| Curry County ISD                | 246                       | 242          | 4          | 98.4 %            |
| East Dona Ana County ISD        | 193                       | 191          | 2          | 99.0 %            |
| Eddy Artesia County ISD         | 52                        | 52           | 0          | 100.0 %           |
| Eddy Carlsbad County ISD        | 141                       | 140          | 1          | 99.3 %            |
| Grant County ISD                | 125                       | 123          | 2          | 98.4 %            |
| Guadalupe County ISD            | 12                        | 12           | 0          | 100.0 %           |
| Lea County ISD                  | 231                       | 227          | 4          | 98.3 %            |
| Lincoln County ISD              | 48                        | 47           | 1          | 97.9 %            |
| Luna County ISD                 | 104                       | 104          | 0          | 100.0 %           |
| McKinley County ISD             | 271                       | 270          | 1          | 99.6 %            |
| Northeast Bernalillo County ISD | 761                       | 756          | 5          | 99.3 %            |
| Northwest Bernalillo County ISD | 605                       | 601          | 4          | 99.3 %            |
| Otero County ISD                | 187                       | 184          | 3          | 98.4 %            |
| Quay County ISD                 | 36                        | 36           | 0          | 100.0 %           |
| Rio Arriba County ISD           | 224                       | 223          | 1          | 99.6 %            |
| Roosevelt County ISD            | 1                         | 1            | 0          | 100.0 %           |
| San Juan County ISD             | 506                       | 501          | 5          | 99.0 %            |
| San Miguel County ISD           | 148                       | 147          | 1          | 99.3 %            |
| Sandoval County ISD             | 301                       | 296          | 5          | 98.3 %            |
| Santa Fe County ISD             | 268                       | 263          | 5          | 98.1 %            |
| Sierra County ISD               | 45                        | 43           | 2          | 95.6 %            |
| Socorro County ISD              | 54                        | 54           | 0          | 100.0 %           |
| South Dona Ana ISD              | 150                       | 148          | 2          | 98.7 %            |
| Southeast Bernalillo County ISD | 435                       | 429          | 6          | 98.6 %            |
| Southwest Bernalillo County ISD | 597                       | 591          | 6          | 99.0 %            |
| Taos County ISD                 | 94                        | 92           | 2          | 97.9 %            |
| Torrance County ISD             | 121                       | 120          | 1          | 99.2 %            |
| Valencia North County ISD       | 215                       | 210          | 5          | 97.7 %            |
| West Dona Ana County ISD        | 281                       | 281          | 0          | 100.0 %           |
| <b>Statewide Total</b>          | <b>6,776</b>              | <b>6,705</b> | <b>71</b>  | <b>99.0 %</b>     |

**SNAP Expedite Timeliness by Region<sup>13</sup>**  
**September 2019**

| Region             | Total Expedited Approvals | # Timely | # Untimely | Percentage Timely |
|--------------------|---------------------------|----------|------------|-------------------|
| Region 1 - NW      | 1,172                     | 1,157    | 15         | 98.7%             |
| Region 2 - NE      | 1,137                     | 1,123    | 14         | 98.8%             |
| Region 3 - Central | 2,519                     | 2,497    | 22         | 99.1%             |
| Region 4 - SE      | 908                       | 897      | 11         | 98.8%             |
| Region 5 - SW      | 1,040                     | 1,031    | 9          | 99.1%             |
| Statewide Total    | 6,776                     | 6,705    | 71         | 99.0%             |

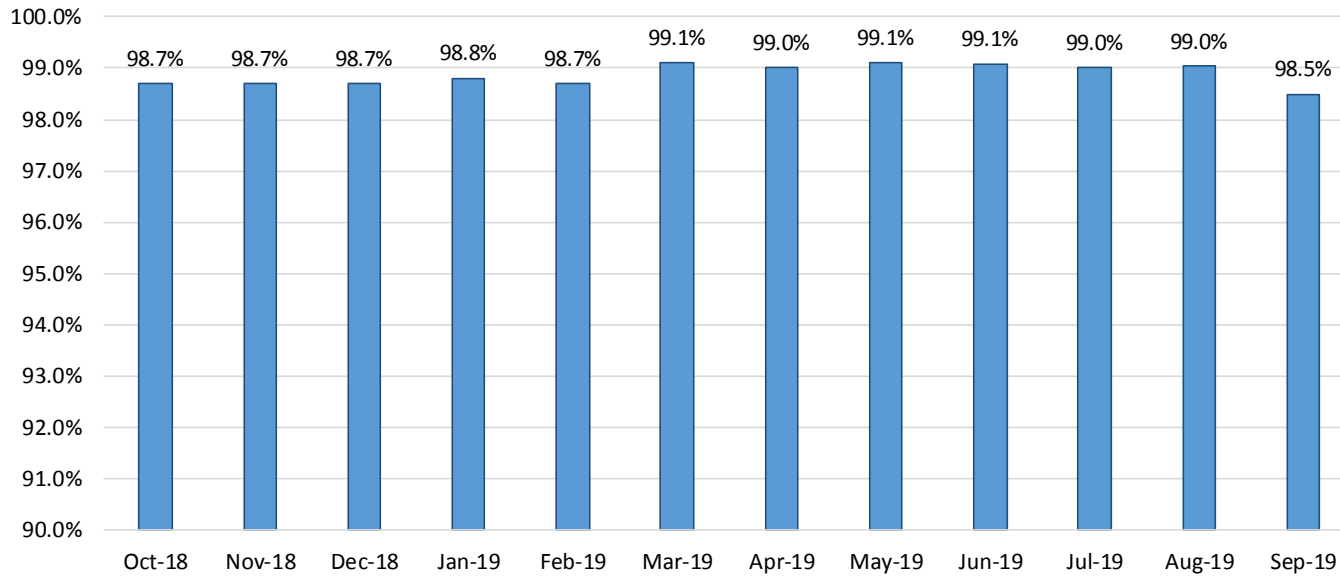
**SNAP Expedite - Timeliness**



**SNAP: Percentage of Applications Processed Timely <sup>13</sup>**

|     | Oct-18 | Nov-18 | Dec-18 | Jan-19 | Feb-19 | Mar-19 | Apr-19 | May-19 | Jun-19 | Jul-19 | Aug-19 | Sep-19 | Average |
|-----|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|
| APT | 98.7%  | 98.7%  | 98.7%  | 98.8%  | 98.7%  | 99.1%  | 99.0%  | 99.1%  | 99.1%  | 99.0%  | 99.0%  | 98.5%  | 98.9%   |

**SNAP Application Processing Timeliness (APT)**



**SNAP Non-Expedite: Percentage of Initial Applications Processed Timely by Field Office**<sup>13</sup>

|                            | Oct-18       | Nov-18       | Dec-18       | Jan-19       | Feb-19        | Mar-19       | Apr-19       | May-19       | Jun-19       | Jul-19       | Aug-19       | Sep-19       | Average      |
|----------------------------|--------------|--------------|--------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Cibola                     | 100.0%       | 99.0%        | 99.0%        | 97.5%        | 98.6%         | 98.5%        | 98.8%        | 99.3%        | 97.9%        | 98.8%        | 97.3%        | 98.5%        | 98.6%        |
| McKinley                   | 98.8%        | 98.4%        | 98.9%        | 100.0%       | 96.6%         | 98.8%        | 99.3%        | 98.9%        | 98.8%        | 99.3%        | 99.0%        | 98.6%        | 98.8%        |
| San Juan                   | 99.6%        | 99.2%        | 98.8%        | 99.1%        | 99.0%         | 98.8%        | 99.1%        | 99.1%        | 99.0%        | 98.6%        | 99.3%        | 98.0%        | 99.0%        |
| Sierra                     | 98.9%        | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%       | 100.0%       | 99.1%        | 100.0%       | 100.0%       | 100.0%       | 99.0%        | 99.8%        |
| Socorro                    | 100.0%       | 98.4%        | 100.0%       | 100.0%       | 100.0%        | 100.0%       | 99.0%        | 100.0%       | 99.1%        | 100.0%       | 98.4%        | 99.0%        | 99.5%        |
| Valencia North             | 99.7%        | 99.3%        | 99.2%        | 100.0%       | 100.0%        | 99.7%        | 99.5%        | 99.5%        | 99.1%        | 98.9%        | 99.2%        | 100.0%       | 99.5%        |
| Valencia South             |              |              |              |              |               |              |              |              |              |              |              |              |              |
| <b>NW Region 1 Total</b>   | <b>99.4%</b> | <b>99.1%</b> | <b>99.1%</b> | <b>99.5%</b> | <b>98.8%</b>  | <b>99.1%</b> | <b>99.2%</b> | <b>99.2%</b> | <b>99.0%</b> | <b>99.0%</b> | <b>99.0%</b> | <b>98.7%</b> | <b>99.1%</b> |
| Colfax                     | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       |
| Guadalupe                  | 100.0%       | 100.0%       | 96.3%        | 100.0%       | 100.0%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 99.7%        |
| Quay                       | 100.0%       | 97.3%        | 100.0%       | 100.0%       | 100.0%        | 97.7%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 99.6%        |
| Rio Arriba                 | 100.0%       | 99.5%        | 98.1%        | 99.4%        | 98.9%         | 98.0%        | 98.0%        | 97.9%        | 98.6%        | 99.1%        | 97.6%        | 99.5%        | 98.7%        |
| San Miguel                 | 100.0%       | 99.3%        | 99.2%        | 100.0%       | 100.0%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 99.9%        |
| Sandoval                   | 99.5%        | 99.2%        | 99.6%        | 99.7%        | 99.6%         | 99.3%        | 99.4%        | 99.1%        | 99.8%        | 99.5%        | 99.1%        | 98.2%        | 99.3%        |
| Santa Fe                   | 99.4%        | 98.6%        | 100.0%       | 99.3%        | 100.0%        | 99.7%        | 99.5%        | 98.8%        | 99.1%        | 99.5%        | 99.5%        | 98.6%        | 99.3%        |
| Taos                       | 100.0%       | 98.4%        | 99.3%        | 98.9%        | 100.0%        | 100.0%       | 100.0%       | 100.0%       | 98.7%        | 100.0%       | 100.0%       | 99.4%        | 99.6%        |
| <b>NE Region 2 Total</b>   | <b>98.9%</b> | <b>99.0%</b> | <b>99.3%</b> | <b>99.5%</b> | <b>99.8%</b>  | <b>99.4%</b> | <b>99.4%</b> | <b>99.1%</b> | <b>99.4%</b> | <b>99.6%</b> | <b>99.3%</b> | <b>99.0%</b> | <b>99.3%</b> |
| NE Bernalillo              | 98.9%        | 98.8%        | 98.8%        | 99.2%        | 99.4%         | 97.9%        | 98.5%        | 98.5%        | 98.0%        | 97.7%        | 98.6%        | 98.3%        | 98.6%        |
| NW Bernalillo              | 98.0%        | 99.3%        | 99.6%        | 99.0%        | 98.9%         | 97.4%        | 98.0%        | 98.5%        | 98.8%        | 98.7%        | 98.6%        | 98.4%        | 98.6%        |
| SE Bernalillo              | 99.6%        | 98.7%        | 99.0%        | 98.5%        | 99.3%         | 99.0%        | 99.3%        | 98.6%        | 97.9%        | 98.6%        | 98.7%        | 99.1%        | 98.9%        |
| SW Bernalillo              | 99.3%        | 99.5%        | 98.6%        | 99.6%        | 98.6%         | 98.8%        | 98.8%        | 99.1%        | 99.5%        | 98.6%        | 99.4%        | 98.5%        | 99.0%        |
| Torrance                   | 100.0%       | 97.2%        | 97.3%        | 99.2%        | 97.7%         | 98.1%        | 99.4%        | 100.0%       | 99.1%        | 96.5%        | 100.0%       | 98.0%        | 98.5%        |
| <b>Gen. Region 3 Total</b> | <b>98.9%</b> | <b>99.0%</b> | <b>98.9%</b> | <b>99.2%</b> | <b>99.0%</b>  | <b>98.2%</b> | <b>98.6%</b> | <b>98.7%</b> | <b>98.6%</b> | <b>98.3%</b> | <b>98.9%</b> | <b>98.5%</b> | <b>98.7%</b> |
| Chaves                     | 100.0%       | 99.6%        | 98.8%        | 99.7%        | 99.5%         | 99.4%        | 99.5%        | 99.0%        | 99.2%        | 99.0%        | 99.2%        | 99.4%        | 99.4%        |
| Curry                      | 97.9%        | 98.4%        | 98.9%        | 98.4%        | 100.0%        | 100.0%       | 99.4%        | 100.0%       | 99.3%        | 99.5%        | 98.9%        | 98.7%        | 99.1%        |
| Eddy Artesia               | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 98.6%        | 100.0%       | 100.0%       | 96.5%        | 98.7%        | 98.8%        | 97.5%        | 99.2%        |
| Eddy Carlsbad              | 100.0%       | 99.1%        | 99.0%        | 100.0%       | 100.0%        | 99.3%        | 99.5%        | 99.4%        | 99.4%        | 97.9%        | 98.9%        | 99.4%        | 99.3%        |
| Lea                        | 99.1%        | 99.5%        | 99.0%        | 97.8%        | 97.8%         | 99.2%        | 99.7%        | 99.1%        | 97.6%        | 99.2%        | 99.4%        | 98.3%        | 98.8%        |
| Lincoln                    | 100.0%       | 98.8%        | 97.1%        | 98.8%        | 100.0%        | 99.2%        | 100.0%       | 100.0%       | 98.9%        | 96.9%        | 100.0%       | 100.0%       | 99.1%        |
| Roosevelt                  |              | 100.0%       |              | 100.0%       |               |              | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       |
| <b>SE Region 4 Total</b>   | <b>98.2%</b> | <b>99.2%</b> | <b>98.8%</b> | <b>99.0%</b> | <b>99.4%</b>  | <b>99.4%</b> | <b>99.6%</b> | <b>99.4%</b> | <b>98.7%</b> | <b>98.9%</b> | <b>99.2%</b> | <b>98.9%</b> | <b>99.1%</b> |
| East Dona Ana              | 99.7%        | 100.0%       | 99.3%        | 98.8%        | 100.0%        | 100.0%       | 98.7%        | 99.3%        | 99.7%        | 99.5%        | 99.1%        | 99.3%        | 99.5%        |
| Grant                      | 100.0%       | 100.0%       | 99.0%        | 100.0%       | 100.0%        | 99.2%        | 99.4%        | 99.3%        | 99.3%        | 100.0%       | 98.2%        | 99.4%        | 99.5%        |
| Luna                       | 100.0%       | 99.4%        | 99.3%        | 100.0%       | 100.0%        | 99.4%        | 100.0%       | 99.4%        | 97.1%        | 100.0%       | 98.8%        | 99.3%        | 99.4%        |
| Otero                      | 99.2%        | 100.0%       | 99.3%        | 99.5%        | 100.0%        | 98.1%        | 99.3%        | 99.2%        | 99.2%        | 98.5%        | 98.8%        | 99.2%        | 99.2%        |
| South Dona Ana             | 99.6%        | 99.6%        | 98.4%        | 100.0%       | 100.0%        | 99.7%        | 99.7%        | 100.0%       | 100.0%       | 99.4%        | 99.6%        | 99.6%        | 99.6%        |
| West Dona Ana              | 99.5%        | 100.0%       | 99.3%        | 99.7%        | 100.0%        | 99.3%        | 99.4%        | 99.8%        | 99.8%        | 99.2%        | 99.2%        | 99.6%        | 99.6%        |
| <b>SW Region 5 Total</b>   | <b>99.4%</b> | <b>99.8%</b> | <b>99.1%</b> | <b>99.6%</b> | <b>100.0%</b> | <b>99.4%</b> | <b>99.3%</b> | <b>99.6%</b> | <b>99.4%</b> | <b>99.4%</b> | <b>99.1%</b> | <b>99.4%</b> | <b>99.5%</b> |
| <b>STATE TOTAL</b>         | <b>99.0%</b> | <b>99.2%</b> | <b>99.0%</b> | <b>99.3%</b> | <b>99.3%</b>  | <b>98.9%</b> | <b>99.1%</b> | <b>99.1%</b> | <b>99.0%</b> | <b>98.9%</b> | <b>99.0%</b> | <b>98.8%</b> | <b>99.1%</b> |

**SNAP Expedite: Percentage of Initial Applications Processed Timely by Field Office** <sup>13</sup>

|                            | Oct-18       | Nov-18       | Dec-18       | Jan-19       | Feb-19       | Mar-19       | Apr-19       | May-19       | Jun-19       | Jul-19       | Aug-19       | Sep-19       | Average      |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Cibola                     | 100.0%       | 99.2%        | 100.0%       | 97.8%        | 96.9%        | 96.1%        | 99.2%        | 98.2%        | 99.1%        | 97.9%        | 99.0%        | 97.6%        | 98.4%        |
| McKinley                   | 98.8%        | 98.6%        | 100.0%       | 99.7%        | 99.3%        | 99.7%        | 99.1%        | 99.1%        | 99.7%        | 98.2%        | 99.7%        | 99.6%        | 99.3%        |
| San Juan                   | 99.3%        | 99.5%        | 99.0%        | 99.4%        | 99.5%        | 99.8%        | 98.2%        | 99.6%        | 99.0%        | 99.4%        | 99.5%        | 97.5%        | 99.1%        |
| Sierra                     | 100.0%       | 98.6%        | 100.0%       | 97.8%        | 100.0%       | 100.0%       | 97.9%        | 96.1%        | 100.0%       | 98.4%        | 100.0%       | 95.6%        | 98.7%        |
| Socorro                    | 100.0%       | 98.6%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 97.6%        | 100.0%       | 100.0%       | 100.0%       | 99.7%        |
| Valencia North             | 99.6%        | 99.6%        | 99.0%        | 99.2%        | 98.6%        | 100.0%       | 98.8%        | 99.2%        | 99.2%        | 98.3%        | 98.1%        | 97.2%        | 98.9%        |
| Valencia South             |              |              |              | 100.0%       |              |              |              |              |              |              |              |              |              |
| <b>NW Region 1 Total</b>   | <b>99.6%</b> | <b>99.2%</b> | <b>99.4%</b> | <b>99.3%</b> | <b>99.2%</b> | <b>99.5%</b> | <b>98.7%</b> | <b>99.2%</b> | <b>99.2%</b> | <b>98.7%</b> | <b>99.3%</b> | <b>98.0%</b> | <b>99.1%</b> |
| Colfax                     | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       |
| Guadalupe                  | 95.2%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 99.6%        |
| Quay                       | 100.0%       | 100.0%       | 100.0%       | 97.6%        | 100.0%       | 100.0%       | 96.3%        | 97.4%        | 100.0%       | 96.3%        | 95.5%        | 100.0%       | 98.6%        |
| Rio Arriba                 | 98.6%        | 97.9%        | 99.6%        | 98.0%        | 97.6%        | 99.5%        | 98.4%        | 100.0%       | 99.2%        | 99.1%        | 99.2%        | 98.2%        | 98.8%        |
| San Miguel                 | 100.0%       | 100.0%       | 100.0%       | 99.1%        | 100.0%       | 98.9%        | 100.0%       | 98.8%        | 97.5%        | 98.6%        | 98.9%        | 98.7%        | 99.2%        |
| Sandoval                   | 99.0%        | 98.5%        | 99.0%        | 98.8%        | 98.1%        | 99.0%        | 97.5%        | 98.2%        | 99.2%        | 99.7%        | 98.7%        | 97.4%        | 98.6%        |
| Santa Fe                   | 98.5%        | 98.1%        | 99.2%        | 97.6%        | 99.1%        | 99.2%        | 99.2%        | 98.5%        | 99.1%        | 99.4%        | 98.7%        | 97.4%        | 98.7%        |
| Taos                       | 98.8%        | 97.0%        | 94.3%        | 99.3%        | 99.0%        | 100.0%       | 98.7%        | 99.3%        | 99.1%        | 100.0%       | 98.7%        | 96.9%        | 98.4%        |
| <b>NE Region 2 Total</b>   | <b>98.8%</b> | <b>98.4%</b> | <b>98.9%</b> | <b>98.5%</b> | <b>98.7%</b> | <b>99.3%</b> | <b>98.7%</b> | <b>98.9%</b> | <b>99.1%</b> | <b>99.4%</b> | <b>98.8%</b> | <b>97.9%</b> | <b>98.8%</b> |
| NE Bernalillo              | 98.8%        | 98.5%        | 98.4%        | 98.1%        | 97.8%        | 98.5%        | 98.8%        | 98.1%        | 99.0%        | 99.0%        | 98.1%        | 98.3%        | 98.5%        |
| NW Bernalillo              | 99.0%        | 99.6%        | 99.4%        | 99.4%        | 99.3%        | 99.4%        | 99.1%        | 99.5%        | 99.5%        | 99.5%        | 99.6%        | 98.2%        | 99.3%        |
| SE Bernalillo              | 99.2%        | 99.1%        | 99.4%        | 99.6%        | 97.7%        | 98.8%        | 99.4%        | 99.8%        | 99.1%        | 98.5%        | 99.3%        | 97.9%        | 99.0%        |
| SW Bernalillo              | 98.7%        | 99.2%        | 97.5%        | 98.6%        | 98.9%        | 98.9%        | 99.3%        | 98.9%        | 99.6%        | 98.9%        | 99.4%        | 98.5%        | 98.9%        |
| Torrance                   | 98.3%        | 100.0%       | 98.1%        | 100.0%       | 99.1%        | 98.3%        | 99.1%        | 98.2%        | 100.0%       | 99.1%        | 100.0%       | 99.2%        | 99.1%        |
| <b>Gen. Region 3 Total</b> | <b>98.8%</b> | <b>99.1%</b> | <b>98.7%</b> | <b>98.9%</b> | <b>98.5%</b> | <b>98.8%</b> | <b>99.1%</b> | <b>98.9%</b> | <b>99.3%</b> | <b>99.0%</b> | <b>99.1%</b> | <b>98.3%</b> | <b>98.9%</b> |
| Chaves                     | 98.8%        | 99.1%        | 100.0%       | 99.2%        | 100.0%       | 100.0%       | 99.6%        | 99.6%        | 97.8%        | 98.7%        | 98.9%        | 99.0%        | 99.2%        |
| Curry                      | 98.1%        | 98.6%        | 98.4%        | 98.9%        | 97.6%        | 99.6%        | 99.4%        | 99.3%        | 99.6%        | 98.9%        | 98.3%        | 98.0%        | 98.7%        |
| Eddy Artesia               | 96.1%        | 100.0%       | 100.0%       | 100.0%       | 97.7%        | 94.7%        | 98.6%        | 100.0%       | 98.2%        | 100.0%       | 100.0%       | 98.1%        | 98.6%        |
| Eddy Carlsbad              | 97.0%        | 100.0%       | 98.6%        | 99.2%        | 98.9%        | 97.8%        | 100.0%       | 99.4%        | 100.0%       | 99.5%        | 96.9%        | 97.9%        | 98.8%        |
| Lea                        | 98.7%        | 99.2%        | 99.1%        | 98.0%        | 100.0%       | 99.6%        | 100.0%       | 98.3%        | 99.1%        | 99.3%        | 99.6%        | 96.6%        | 99.0%        |
| Lincoln                    | 100.0%       | 95.8%        | 98.2%        | 100.0%       | 100.0%       | 100.0%       | 98.2%        | 100.0%       | 98.3%        | 100.0%       | 97.9%        | 98.0%        | 98.9%        |
| Roosevelt                  | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       |
| <b>SE Region 4 Total</b>   | <b>98.4%</b> | <b>98.9%</b> | <b>99.0%</b> | <b>98.9%</b> | <b>99.0%</b> | <b>99.2%</b> | <b>99.5%</b> | <b>99.2%</b> | <b>99.0%</b> | <b>99.2%</b> | <b>98.6%</b> | <b>97.8%</b> | <b>98.9%</b> |
| East Dona Ana              | 99.6%        | 99.0%        | 99.5%        | 99.3%        | 100.0%       | 100.0%       | 99.6%        | 99.5%        | 99.5%        | 99.6%        | 98.6%        | 97.0%        | 99.3%        |
| Grant                      | 97.7%        | 99.3%        | 100.0%       | 99.4%        | 98.8%        | 100.0%       | 99.3%        | 99.3%        | 100.0%       | 99.4%        | 100.0%       | 98.4%        | 99.3%        |
| Luna                       | 100.0%       | 100.0%       | 98.9%        | 98.4%        | 100.0%       | 100.0%       | 100.0%       | 97.5%        | 99.3%        | 100.0%       | 100.0%       | 99.1%        | 99.4%        |
| Otero                      | 98.5%        | 99.5%        | 98.3%        | 98.9%        | 97.5%        | 99.5%        | 99.5%        | 99.5%        | 99.5%        | 99.5%        | 98.2%        | 96.9%        | 98.8%        |
| South Dona Ana             | 99.4%        | 100.0%       | 100.0%       | 100.0%       | 99.1%        | 100.0%       | 99.3%        | 100.0%       | 100.0%       | 99.4%        | 98.2%        | 98.7%        | 99.5%        |
| West Dona Ana              | 100.0%       | 100.0%       | 99.6%        | 99.7%        | 98.8%        | 100.0%       | 100.0%       | 99.7%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 99.8%        |
| <b>SW Region 5 Total</b>   | <b>99.2%</b> | <b>99.6%</b> | <b>99.4%</b> | <b>99.4%</b> | <b>98.9%</b> | <b>99.9%</b> | <b>99.7%</b> | <b>99.4%</b> | <b>99.7%</b> | <b>99.7%</b> | <b>99.2%</b> | <b>98.4%</b> | <b>99.4%</b> |
| <b>STATE TOTAL</b>         | <b>98.9%</b> | <b>99.1%</b> | <b>99.0%</b> | <b>99.0%</b> | <b>98.8%</b> | <b>99.2%</b> | <b>99.1%</b> | <b>99.1%</b> | <b>99.3%</b> | <b>99.1%</b> | <b>99.0%</b> | <b>98.1%</b> | <b>99.0%</b> |

**SNAP: Percentage of Denied Initial Applications Processed Within 30 Days by Field Office**<sup>13</sup>

|                            | Oct-18       | Nov-18       | Dec-18       | Jan-19       | Feb-19       | Mar-19       | Apr-19       | May-19       | Jun-19       | Jul-19       | Aug-19       | Sep-19       | Average      |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Cibola                     | 94.4%        | 92.3%        | 95.1%        | 93.9%        | 97.7%        | 100.0%       | 100.0%       | 100.0%       | 97.7%        | 100.0%       | 100.0%       | 100.0%       | 97.6%        |
| McKinley                   | 96.2%        | 97.6%        | 95.2%        | 99.0%        | 96.4%        | 95.5%        | 100.0%       | 96.4%        | 96.6%        | 98.9%        | 100.0%       | 97.8%        | 97.5%        |
| San Juan                   | 96.4%        | 93.2%        | 93.3%        | 94.9%        | 91.5%        | 99.0%        | 97.4%        | 98.9%        | 97.1%        | 98.1%        | 99.2%        | 96.9%        | 96.3%        |
| Sierra                     | 100.0%       | 93.9%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 99.5%        |
| Socorro                    | 100.0%       | 100.0%       | 96.8%        | 97.4%        | 96.2%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 95.5%        | 100.0%       | 98.8%        |
| Valencia North             | 100.0%       | 98.4%        | 100.0%       | 99.3%        | 97.8%        | 99.1%        | 100.0%       | 99.0%        | 97.7%        | 97.1%        | 98.4%        | 96.9%        | 98.6%        |
| Valencia South             |              |              |              |              |              |              |              |              |              |              |              |              |              |
| <b>NW Region 1 Total</b>   | <b>97.3%</b> | <b>95.7%</b> | <b>95.8%</b> | <b>97.0%</b> | <b>94.9%</b> | <b>98.9%</b> | <b>99.6%</b> | <b>99.1%</b> | <b>98.2%</b> | <b>99.0%</b> | <b>98.9%</b> | <b>98.6%</b> | <b>97.7%</b> |
| Colfax                     | 100.0%       | 96.3%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 99.7%        |
| Guadalupe                  | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       |
| Quay                       | 100.0%       | 100.0%       | 100.0%       | 92.3%        | 100.0%       | 91.7%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 98.7%        |
| Rio Arriba                 | 94.6%        | 89.7%        | 93.2%        | 98.5%        | 95.6%        | 94.6%        | 95.7%        | 96.7%        | 96.6%        | 98.4%        | 98.7%        | 98.5%        | 95.9%        |
| San Miguel                 | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       |
| Sandoval                   | 98.4%        | 99.5%        | 99.4%        | 97.0%        | 98.1%        | 98.2%        | 100.0%       | 98.2%        | 99.4%        | 98.9%        | 98.0%        | 97.6%        | 98.6%        |
| Santa Fe                   | 96.6%        | 96.7%        | 96.7%        | 97.3%        | 99.3%        | 99.2%        | 100.0%       | 99.3%        | 97.1%        | 100.0%       | 99.3%        | 99.2%        | 98.4%        |
| Taos                       | 98.0%        | 98.3%        | 100.0%       | 95.2%        | 97.9%        | 100.0%       | 100.0%       | 100.0%       | 94.9%        | 100.0%       | 100.0%       | 100.0%       | 98.7%        |
| <b>NE Region 2 Total</b>   | <b>97.6%</b> | <b>97.4%</b> | <b>98.1%</b> | <b>97.4%</b> | <b>98.4%</b> | <b>98.0%</b> | <b>99.5%</b> | <b>99.3%</b> | <b>98.5%</b> | <b>99.7%</b> | <b>99.5%</b> | <b>99.4%</b> | <b>98.6%</b> |
| NE Bernalillo              | 94.8%        | 97.3%        | 93.5%        | 96.0%        | 98.6%        | 96.6%        | 97.0%        | 97.3%        | 96.5%        | 94.6%        | 97.7%        | 97.8%        | 96.5%        |
| NW Bernalillo              | 95.6%        | 96.8%        | 97.3%        | 95.6%        | 94.9%        | 95.8%        | 96.2%        | 97.3%        | 98.6%        | 98.3%        | 97.2%        | 97.9%        | 96.8%        |
| SE Bernalillo              | 94.1%        | 95.5%        | 96.3%        | 96.2%        | 96.5%        | 99.4%        | 98.7%        | 97.4%        | 97.4%        | 98.4%        | 98.3%        | 98.5%        | 97.2%        |
| SW Bernalillo              | 97.1%        | 97.0%        | 98.3%        | 97.8%        | 98.6%        | 97.9%        | 96.7%        | 98.9%        | 99.2%        | 97.5%        | 99.2%        | 98.0%        | 98.0%        |
| Torrance                   | 93.2%        | 95.2%        | 96.6%        | 93.3%        | 100.0%       | 93.0%        | 98.1%        | 100.0%       | 96.9%        | 94.7%        | 100.0%       | 95.9%        | 96.4%        |
| <b>Gen. Region 3 Total</b> | <b>95.3%</b> | <b>96.7%</b> | <b>96.2%</b> | <b>96.2%</b> | <b>97.4%</b> | <b>96.5%</b> | <b>97.3%</b> | <b>98.2%</b> | <b>97.7%</b> | <b>96.7%</b> | <b>98.5%</b> | <b>97.6%</b> | <b>97.0%</b> |
| Chaves                     | 98.6%        | 95.7%        | 100.0%       | 99.2%        | 98.1%        | 100.0%       | 98.9%        | 97.1%        | 99.1%        | 100.0%       | 100.0%       | 98.9%        | 98.8%        |
| Curry                      | 97.8%        | 96.7%        | 96.6%        | 94.5%        | 99.0%        | 100.0%       | 98.9%        | 100.0%       | 97.5%        | 98.0%        | 98.3%        | 98.1%        | 98.0%        |
| Eddy Artesia               | 92.6%        | 93.1%        | 100.0%       | 95.8%        | 96.0%        | 95.5%        | 100.0%       | 100.0%       | 87.5%        | 100.0%       | 100.0%       | 94.1%        | 96.2%        |
| Eddy Carlsbad              | 96.9%        | 97.0%        | 98.6%        | 100.0%       | 97.1%        | 98.2%        | 97.9%        | 98.4%        | 100.0%       | 95.3%        | 98.6%        | 100.0%       | 98.2%        |
| Lea                        | 95.7%        | 97.1%        | 95.2%        | 99.1%        | 99.0%        | 100.0%       | 98.7%        | 98.1%        | 95.3%        | 97.3%        | 99.1%        | 96.0%        | 97.6%        |
| Lincoln                    | 97.4%        | 93.5%        | 95.2%        | 96.6%        | 96.6%        | 100.0%       | 100.0%       | 100.0%       | 96.3%        | 100.0%       | 100.0%       | 100.0%       | 98.0%        |
| Roosevelt                  |              | 100.0%       |              |              |              |              |              |              |              |              |              | 100.0%       | 100.0%       |
| <b>SE Region 4 Total</b>   | <b>97.1%</b> | <b>96.0%</b> | <b>97.6%</b> | <b>97.9%</b> | <b>98.2%</b> | <b>99.0%</b> | <b>99.1%</b> | <b>98.9%</b> | <b>96.0%</b> | <b>98.4%</b> | <b>99.3%</b> | <b>98.2%</b> | <b>98.0%</b> |
| East Dona Ana              | 97.3%        | 100.0%       | 99.2%        | 97.5%        | 99.1%        | 100.0%       | 97.4%        | 100.0%       | 99.2%        | 99.2%        | 100.0%       | 100.0%       | 99.1%        |
| Grant                      | 95.8%        | 93.8%        | 97.6%        | 100.0%       | 97.9%        | 100.0%       | 100.0%       | 97.8%        | 100.0%       | 100.0%       | 96.2%        | 98.1%        | 98.1%        |
| Luna                       | 100.0%       | 100.0%       | 98.1%        | 100.0%       | 97.6%        | 100.0%       | 100.0%       | 97.6%        | 95.3%        | 100.0%       | 97.6%        | 97.1%        | 98.6%        |
| Otero                      | 100.0%       | 98.9%        | 100.0%       | 97.6%        | 97.4%        | 98.9%        | 96.9%        | 100.0%       | 98.9%        | 98.9%        | 98.9%        | 96.8%        | 98.6%        |
| South Dona Ana             | 100.0%       | 98.4%        | 98.7%        | 98.9%        | 98.6%        | 100.0%       | 98.8%        | 100.0%       | 100.0%       | 100.0%       | 98.6%        | 98.5%        | 99.2%        |
| West Dona Ana              | 98.2%        | 98.9%        | 99.3%        | 100.0%       | 98.4%        | 99.3%        | 97.8%        | 100.0%       | 100.0%       | 99.4%        | 97.7%        | 100.0%       | 99.1%        |
| <b>SW Region 5 Total</b>   | <b>98.3%</b> | <b>98.8%</b> | <b>99.1%</b> | <b>98.9%</b> | <b>98.3%</b> | <b>99.7%</b> | <b>98.5%</b> | <b>99.2%</b> | <b>98.9%</b> | <b>99.6%</b> | <b>98.2%</b> | <b>98.4%</b> | <b>98.8%</b> |
| <b>STATE TOTAL</b>         | <b>96.8%</b> | <b>97.0%</b> | <b>97.1%</b> | <b>97.3%</b> | <b>97.4%</b> | <b>98.4%</b> | <b>98.9%</b> | <b>99.0%</b> | <b>97.9%</b> | <b>98.8%</b> | <b>98.9%</b> | <b>98.5%</b> | <b>98.0%</b> |



**SNAP: Combined Approvals and Denials Percentage of Initial Applications Processed Timely by Field Office<sup>13</sup>**

|                            | Oct-18       | Nov-18       | Dec-18       | Jan-19       | Feb-19       | Mar-19       | Apr-19       | May-19       | Jun-19       | Jul-19       | Aug-19       | Sep-19       | Average      |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Cibola                     | 99.4%        | 98.1%        | 98.9%        | 97.2%        | 97.8%        | 97.5%        | 99.0%        | 98.8%        | 98.4%        | 98.3%        | 97.9%        | 98.1%        | 98.3%        |
| McKinley                   | 98.4%        | 98.4%        | 99.0%        | 99.8%        | 97.6%        | 99.2%        | 99.2%        | 99.1%        | 99.2%        | 98.7%        | 99.3%        | 99.2%        | 98.9%        |
| San Juan                   | 98.9%        | 98.4%        | 98.0%        | 98.5%        | 97.6%        | 99.2%        | 98.6%        | 99.3%        | 99.0%        | 99.0%        | 99.4%        | 98.3%        | 98.7%        |
| Sierra                     | 99.4%        | 98.6%        | 100.0%       | 99.0%        | 100.0%       | 100.0%       | 99.3%        | 98.7%        | 100.0%       | 99.4%        | 100.0%       | 97.9%        | 99.4%        |
| Socorro                    | 100.0%       | 98.8%        | 99.4%        | 99.5%        | 99.1%        | 100.0%       | 99.4%        | 100.0%       | 98.4%        | 100.0%       | 99.0%        | 99.3%        | 99.4%        |
| Valencia North             | 99.7%        | 99.3%        | 99.3%        | 99.5%        | 99.1%        | 99.8%        | 99.2%        | 99.5%        | 99.2%        | 98.7%        | 98.8%        | 99.1%        | 99.3%        |
| Valencia South             |              |              |              | 100.0%       |              |              |              | 100.0%       |              |              |              |              | 100.0%       |
| <b>NW Region 1 Total</b>   | <b>99.1%</b> | <b>98.6%</b> | <b>98.7%</b> | <b>99.0%</b> | <b>98.1%</b> | <b>99.3%</b> | <b>99.1%</b> | <b>99.3%</b> | <b>99.0%</b> | <b>99.0%</b> | <b>99.1%</b> | <b>98.7%</b> | <b>98.9%</b> |
| Colfax                     | 100.0%       | 99.3%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 99.9%        |
| Guadalupe                  | 98.4%        | 100.0%       | 97.7%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 99.7%        |
| Quay                       | 100.0%       | 98.6%        | 100.0%       | 97.9%        | 100.0%       | 98.6%        | 98.5%        | 98.9%        | 100.0%       | 98.7%        | 98.8%        | 100.0%       | 99.2%        |
| Rio Arriba                 | 98.3%        | 97.4%        | 98.2%        | 98.5%        | 97.6%        | 98.8%        | 98.4%        | 99.0%        | 98.9%        | 99.3%        | 98.5%        | 99.5%        | 98.5%        |
| San Miguel                 | 100.0%       | 99.7%        | 99.7%        | 99.5%        | 100.0%       | 99.4%        | 100.0%       | 99.5%        | 99.0%        | 99.3%        | 99.5%        | 99.7%        | 99.6%        |
| Sandoval                   | 99.1%        | 99.0%        | 99.3%        | 98.9%        | 98.6%        | 99.2%        | 98.7%        | 98.7%        | 99.5%        | 99.6%        | 98.8%        | 98.3%        | 99.0%        |
| Santa Fe                   | 98.5%        | 98.0%        | 99.0%        | 98.2%        | 99.4%        | 99.5%        | 99.3%        | 98.8%        | 99.1%        | 99.5%        | 99.1%        | 98.4%        | 98.9%        |
| Taos                       | 99.2%        | 97.7%        | 97.5%        | 98.5%        | 99.2%        | 100.0%       | 99.4%        | 99.7%        | 98.9%        | 100.0%       | 99.7%        | 98.8%        | 99.1%        |
| <b>NE Region 2 Total</b>   | <b>99.0%</b> | <b>98.5%</b> | <b>98.9%</b> | <b>98.7%</b> | <b>99.0%</b> | <b>99.4%</b> | <b>99.3%</b> | <b>99.3%</b> | <b>99.4%</b> | <b>99.6%</b> | <b>99.3%</b> | <b>99.3%</b> | <b>99.1%</b> |
| NE Bernalillo              | 98.1%        | 98.4%        | 97.6%        | 98.1%        | 98.4%        | 98.2%        | 98.8%        | 98.3%        | 98.4%        | 98.3%        | 98.4%        | 98.7%        | 98.3%        |
| NW Bernalillo              | 98.0%        | 98.9%        | 99.0%        | 98.5%        | 98.2%        | 98.3%        | 98.5%        | 99.1%        | 99.1%        | 99.1%        | 99.0%        | 98.8%        | 98.7%        |
| SE Bernalillo              | 98.5%        | 98.3%        | 98.6%        | 98.6%        | 98.0%        | 98.9%        | 99.3%        | 99.2%        | 98.5%        | 98.6%        | 99.0%        | 98.9%        | 98.7%        |
| SW Bernalillo              | 98.7%        | 98.9%        | 98.1%        | 98.9%        | 98.7%        | 98.9%        | 99.1%        | 99.0%        | 99.6%        | 98.7%        | 99.4%        | 98.7%        | 98.9%        |
| Torrance                   | 97.9%        | 98.2%        | 97.5%        | 98.4%        | 98.8%        | 98.2%        | 99.3%        | 99.1%        | 99.5%        | 97.7%        | 100.0%       | 98.6%        | 98.6%        |
| <b>Gen. Region 3 Total</b> | <b>98.3%</b> | <b>98.6%</b> | <b>98.3%</b> | <b>98.5%</b> | <b>98.4%</b> | <b>98.5%</b> | <b>99.0%</b> | <b>98.9%</b> | <b>99.0%</b> | <b>98.5%</b> | <b>99.2%</b> | <b>98.7%</b> | <b>98.7%</b> |
| Chaves                     | 99.3%        | 98.6%        | 99.4%        | 99.4%        | 99.3%        | 99.6%        | 99.5%        | 99.2%        | 98.8%        | 99.1%        | 99.1%        | 99.4%        | 99.2%        |
| Curry                      | 98.0%        | 98.2%        | 98.3%        | 97.9%        | 98.7%        | 99.8%        | 99.4%        | 99.7%        | 99.5%        | 99.2%        | 98.6%        | 98.6%        | 98.8%        |
| Eddy Artesia               | 97.0%        | 98.5%        | 100.0%       | 99.3%        | 98.2%        | 96.9%        | 99.3%        | 100.0%       | 97.4%        | 99.2%        | 99.3%        | 98.5%        | 98.6%        |
| Eddy Carlsbad              | 98.0%        | 99.1%        | 98.7%        | 99.7%        | 98.7%        | 98.6%        | 99.7%        | 99.4%        | 99.7%        | 98.6%        | 98.5%        | 99.4%        | 99.0%        |
| Lea                        | 98.1%        | 98.9%        | 98.4%        | 98.1%        | 99.0%        | 99.4%        | 99.8%        | 98.7%        | 98.2%        | 99.2%        | 99.5%        | 98.5%        | 98.8%        |
| Lincoln                    | 99.5%        | 96.4%        | 97.0%        | 99.0%        | 99.2%        | 99.4%        | 99.4%        | 100.0%       | 98.6%        | 98.1%        | 99.3%        | 99.4%        | 98.8%        |
| Roosevelt                  | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       |              | 100.0%       | 100.0%       |
| <b>SE Region 4 Total</b>   | <b>98.4%</b> | <b>98.5%</b> | <b>98.7%</b> | <b>98.8%</b> | <b>98.9%</b> | <b>99.1%</b> | <b>99.6%</b> | <b>99.6%</b> | <b>98.9%</b> | <b>99.1%</b> | <b>99.1%</b> | <b>99.1%</b> | <b>99.0%</b> |
| East Dona Ana              | 99.2%        | 99.7%        | 99.3%        | 98.7%        | 99.8%        | 100.0%       | 99.2%        | 99.4%        | 99.7%        | 99.5%        | 98.9%        | 99.2%        | 99.4%        |
| Grant                      | 98.1%        | 98.7%        | 99.2%        | 99.7%        | 99.0%        | 99.6%        | 99.3%        | 99.3%        | 99.6%        | 99.7%        | 99.0%        | 98.9%        | 99.2%        |
| Luna                       | 100.0%       | 99.7%        | 98.9%        | 99.5%        | 99.5%        | 99.6%        | 100.0%       | 98.6%        | 98.1%        | 100.0%       | 99.3%        | 99.6%        | 99.4%        |
| Otero                      | 99.0%        | 99.6%        | 99.0%        | 99.0%        | 98.4%        | 98.8%        | 99.4%        | 99.4%        | 99.3%        | 99.1%        | 98.5%        | 98.9%        | 99.0%        |
| South Dona Ana             | 99.6%        | 99.6%        | 99.0%        | 99.8%        | 99.4%        | 99.8%        | 99.6%        | 100.0%       | 100.0%       | 99.6%        | 99.1%        | 99.3%        | 99.6%        |
| West Dona Ana              | 99.5%        | 99.8%        | 99.4%        | 99.8%        | 99.2%        | 99.6%        | 99.6%        | 99.8%        | 99.9%        | 99.5%        | 99.5%        | 99.7%        | 99.6%        |
| <b>SW Region 5 Total</b>   | <b>99.3%</b> | <b>99.6%</b> | <b>99.2%</b> | <b>99.4%</b> | <b>99.2%</b> | <b>99.6%</b> | <b>99.5%</b> | <b>99.4%</b> | <b>99.4%</b> | <b>99.6%</b> | <b>99.1%</b> | <b>99.3%</b> | <b>99.4%</b> |
| <b>STATE TOTAL</b>         | <b>98.7%</b> | <b>98.7%</b> | <b>98.7%</b> | <b>98.8%</b> | <b>98.7%</b> | <b>99.2%</b> | <b>99.3%</b> | <b>99.3%</b> | <b>99.2%</b> | <b>99.2%</b> | <b>99.1%</b> | <b>99.1%</b> | <b>99.0%</b> |

**SNAP Renewals Processed by Field Office<sup>20</sup>**  
**September 2019**

| Office                          | Approvals    | Closures     | Need Based Closures | Procedural Closures |
|---------------------------------|--------------|--------------|---------------------|---------------------|
| Chaves County ISD               | 218          | 103          | 11                  | 92                  |
| Cibola County ISD               | 128          | 64           | 1                   | 63                  |
| Coffax County ISD               | 58           | 37           | 7                   | 30                  |
| Curry County ISD                | 266          | 130          | 21                  | 109                 |
| East Dona Ana County ISD        | 267          | 118          | 19                  | 99                  |
| Eddy Artesia County ISD         | 69           | 31           | 3                   | 28                  |
| Eddy Carlsbad County ISD        | 70           | 40           | 7                   | 33                  |
| Grant County ISD                | 142          | 65           | 8                   | 57                  |
| Guadalupe County ISD            | 33           | 20           | 1                   | 19                  |
| Hidalgo County ISD              | 1            | 0            | 0                   | 0                   |
| Lea County ISD                  | 176          | 102          | 12                  | 90                  |
| Lincoln County ISD              | 61           | 29           | 4                   | 25                  |
| Luna County ISD                 | 144          | 73           | 4                   | 69                  |
| McKinley County ISD             | 439          | 171          | 17                  | 154                 |
| Northeast Bernalillo County ISD | 542          | 404          | 26                  | 378                 |
| Northwest Bernalillo County ISD | 510          | 314          | 24                  | 290                 |
| Otero County ISD                | 212          | 100          | 13                  | 87                  |
| Quay County ISD                 | 54           | 25           | 0                   | 20                  |
| Rio Arriba County ISD           | 216          | 117          | 4                   | 113                 |
| Roosevelt County ISD            | 0            | 0            | 0                   | 0                   |
| San Juan County ISD             | 425          | 234          | 22                  | 212                 |
| San Miguel County ISD           | 154          | 81           | 2                   | 79                  |
| Sandoval County ISD             | 366          | 192          | 33                  | 159                 |
| Santa Fe County ISD             | 284          | 196          | 38                  | 158                 |
| Sierra County ISD               | 73           | 39           | 0                   | 39                  |
| Socorro County ISD              | 117          | 49           | 1                   | 48                  |
| South Dona Ana ISD              | 377          | 127          | 19                  | 108                 |
| Southeast Bernalillo County ISD | 362          | 237          | 16                  | 221                 |
| Southwest Bernalillo County ISD | 745          | 416          | 45                  | 371                 |
| Taos County ISD                 | 134          | 81           | 5                   | 76                  |
| Torrance County ISD             | 103          | 60           | 9                   | 51                  |
| Valencia North County ISD       | 324          | 153          | 21                  | 132                 |
| Valencia South County ISD       | 0            | 0            | 0                   | 0                   |
| West Dona Ana County ISD        | 373          | 177          | 26                  | 151                 |
| Centralized Units               | 0            | 0            | 0                   | 0                   |
| <b>Statewide Total</b>          | <b>7,443</b> | <b>3,985</b> | <b>419</b>          | <b>3,561</b>        |

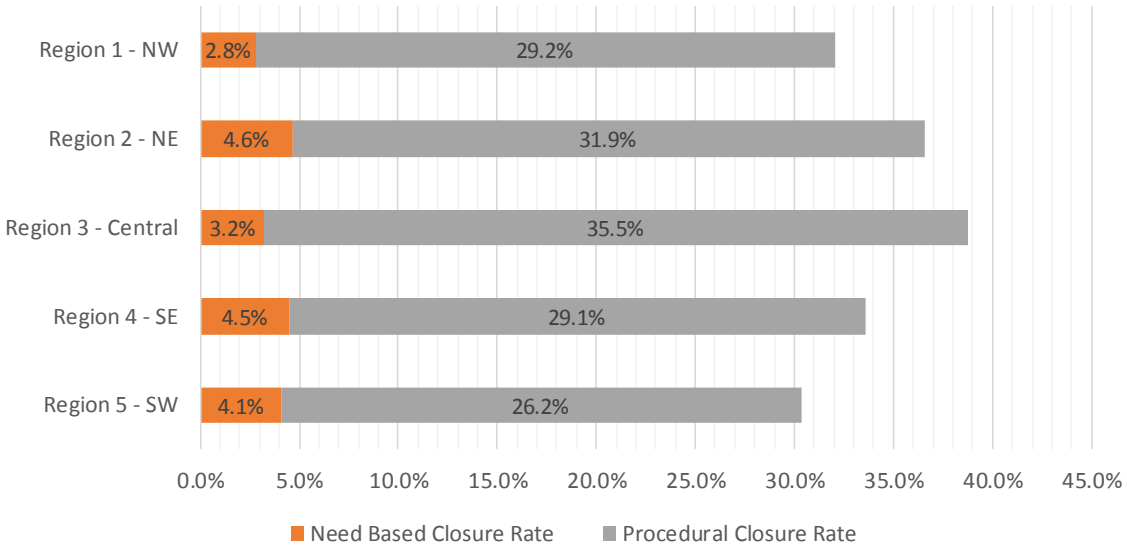
**SNAP Renewal Disposition Rates by Field Office<sup>20</sup>**  
**September 2019**

| Office                          | Approval Rate | Closure Rate | Need Based Closure Rate | Procedural Closure Rate |
|---------------------------------|---------------|--------------|-------------------------|-------------------------|
| Chaves County ISD               | 67.9%         | 32.1%        | 3.4%                    | 28.7%                   |
| Cibola County ISD               | 66.7%         | 33.3%        | 0.5%                    | 32.8%                   |
| Colfax County ISD               | 61.1%         | 38.9%        | 7.4%                    | 31.6%                   |
| Curry County ISD                | 67.2%         | 32.8%        | 5.3%                    | 27.5%                   |
| East Dona Ana County ISD        | 69.4%         | 30.6%        | 4.9%                    | 25.7%                   |
| Eddy Artesia County ISD         | 69.0%         | 31.0%        | 3.0%                    | 28.0%                   |
| Eddy Carlsbad County ISD        | 63.6%         | 36.4%        | 6.4%                    | 30.0%                   |
| Grant County ISD                | 68.6%         | 31.4%        | 3.9%                    | 27.5%                   |
| Guadalupe County ISD            | 62.3%         | 37.7%        | 1.9%                    | 35.8%                   |
| Hidalgo County ISD              | 100.0%        | 0.0%         | 0.0%                    | 0.0%                    |
| Lea County ISD                  | 63.3%         | 36.7%        | 4.3%                    | 32.4%                   |
| Lincoln County ISD              | 67.8%         | 32.2%        | 4.4%                    | 27.8%                   |
| Luna County ISD                 | 66.4%         | 33.6%        | 1.8%                    | 31.8%                   |
| McKinley County ISD             | 72.0%         | 28.0%        | 2.8%                    | 25.2%                   |
| Northeast Bernalillo County ISD | 57.3%         | 42.7%        | 2.7%                    | 40.0%                   |
| Northwest Bernalillo County ISD | 61.9%         | 38.1%        | 2.9%                    | 35.2%                   |
| Otero County ISD                | 67.9%         | 32.1%        | 4.2%                    | 27.9%                   |
| Quay County ISD                 | 68.4%         | 31.6%        | 6.3%                    | 25.3%                   |
| Rio Arriba County ISD           | 64.9%         | 35.1%        | 1.2%                    | 33.9%                   |
| Roosevelt County ISD            | 0.0%          | 0.0%         | 0.0%                    | 0.0%                    |
| San Juan County ISD             | 64.5%         | 35.5%        | 3.3%                    | 32.2%                   |
| San Miguel County ISD           | 65.5%         | 34.5%        | 0.9%                    | 33.6%                   |
| Sandoval County ISD             | 65.6%         | 34.4%        | 5.9%                    | 28.5%                   |
| Santa Fe County ISD             | 59.2%         | 40.8%        | 7.9%                    | 32.9%                   |
| Sierra County ISD               | 65.2%         | 34.8%        | 0.0%                    | 34.8%                   |
| Socorro County ISD              | 70.5%         | 29.5%        | 0.6%                    | 28.9%                   |
| South Dona Ana ISD              | 74.8%         | 25.2%        | 3.8%                    | 21.4%                   |
| Southeast Bernalillo County ISD | 60.4%         | 39.6%        | 2.7%                    | 36.9%                   |
| Southwest Bernalillo County ISD | 64.2%         | 35.8%        | 3.9%                    | 32.0%                   |
| Taos County ISD                 | 62.3%         | 37.7%        | 2.3%                    | 35.3%                   |
| Torrance County ISD             | 63.2%         | 36.8%        | 5.5%                    | 31.3%                   |
| Valencia North County ISD       | 67.9%         | 32.1%        | 4.4%                    | 27.7%                   |
| Valencia South County ISD       | 0.0%          | 0.0%         | 0.0%                    | 0.0%                    |
| West Dona Ana County ISD        | 67.8%         | 32.2%        | 4.7%                    | 27.5%                   |
| Centralized Units               | 0.0%          | 0.0%         | 0.0%                    | 0.0%                    |
| <b>Statewide Total</b>          | <b>65.1%</b>  | <b>34.9%</b> | <b>3.7%</b>             | <b>31.2%</b>            |

**SNAP Renewal Disposition Rates by Region<sup>20</sup>**  
**September 2019**

| Region             | Approval Rate | Closure Rate | Need Based Closure Rate | Procedural Closure Rate |
|--------------------|---------------|--------------|-------------------------|-------------------------|
| Region 1 - NW      | 68.0%         | 32.0%        | 2.8%                    | 29.2%                   |
| Region 2 - NE      | 63.4%         | 36.6%        | 4.6%                    | 31.9%                   |
| Region 3 - Central | 61.3%         | 38.7%        | 3.2%                    | 35.5%                   |
| Region 4 - SE      | 66.4%         | 33.6%        | 4.5%                    | 29.1%                   |
| Region 5 - SW      | 69.7%         | 30.3%        | 4.1%                    | 26.2%                   |
| Centralized Units  |               |              |                         |                         |

|                 |       |       |      |       |
|-----------------|-------|-------|------|-------|
| Statewide Total | 65.1% | 34.9% | 3.7% | 31.2% |
|-----------------|-------|-------|------|-------|



**SNAP: Percentage of Approved Renewal Applications Processed<sup>11</sup>**

|                            | Oct-18       | Nov-18       | Dec-18       | Jan-19        | Feb-19       | Mar-19       | Apr-19       | May-19       | Jun-19       | Jul-19       | Aug-19       | Sep-19       | Average      |
|----------------------------|--------------|--------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Cibola                     | 96.4%        | 97.6%        | 99.2%        | 100.0%        | 100.0%       | 95.3%        | 98.2%        | 96.3%        | 96.4%        | 97.0%        | 94.6%        | 97.7%        | 97.4%        |
| McKinley                   | 98.9%        | 98.0%        | 97.1%        | 100.0%        | 98.2%        | 97.2%        | 98.7%        | 98.2%        | 98.1%        | 97.8%        | 97.8%        | 98.2%        | 98.2%        |
| San Juan                   | 98.5%        | 95.8%        | 96.8%        | 99.3%         | 95.3%        | 97.2%        | 98.3%        | 98.6%        | 96.2%        | 95.9%        | 94.3%        | 95.7%        | 96.8%        |
| Sierra                     | 99.1%        | 100.0%       | 98.8%        | 100.0%        | 98.8%        | 100.0%       | 100.0%       | 100.0%       | 98.7%        | 100.0%       | 100.0%       | 98.6%        | 99.5%        |
| Socorro                    | 98.3%        | 96.3%        | 100.0%       | 100.0%        | 96.6%        | 100.0%       | 100.0%       | 100.0%       | 99.0%        | 99.1%        | 97.0%        | 99.2%        | 98.8%        |
| Valencia North             | 99.1%        | 99.2%        | 98.6%        | 99.6%         | 95.4%        | 97.7%        | 99.3%        | 99.6%        | 98.7%        | 98.6%        | 99.2%        | 99.1%        | 98.7%        |
| Valencia South             |              |              |              |               |              |              |              |              |              |              |              |              |              |
| <b>NW Region 1 Total</b>   | <b>98.4%</b> | <b>97.8%</b> | <b>98.4%</b> | <b>99.8%</b>  | <b>97.4%</b> | <b>97.9%</b> | <b>99.1%</b> | <b>98.8%</b> | <b>97.9%</b> | <b>98.1%</b> | <b>97.2%</b> | <b>98.1%</b> | <b>98.2%</b> |
| Colfax                     | 100.0%       | 92.2%        | 98.4%        | 100.0%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 98.3%        | 97.3%        | 95.1%        | 98.4%        |
| Guadalupe                  | 100.0%       | 90.5%        | 100.0%       | 100.0%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 95.7%        | 100.0%       | 98.8%        |
| Quay                       | 100.0%       | 98.2%        | 95.9%        | 100.0%        | 100.0%       | 100.0%       | 100.0%       | 97.9%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 99.3%        |
| Rio Arriba                 | 96.8%        | 97.4%        | 96.7%        | 100.0%        | 98.5%        | 98.6%        | 100.0%       | 99.0%        | 98.0%        | 99.5%        | 99.0%        | 98.2%        | 98.5%        |
| San Miguel                 | 97.3%        | 99.4%        | 98.8%        | 100.0%        | 97.4%        | 98.6%        | 100.0%       | 100.0%       | 98.0%        | 98.8%        | 98.7%        | 96.9%        | 98.7%        |
| Sandoval                   | 99.0%        | 99.2%        | 98.0%        | 99.7%         | 100.0%       | 97.9%        | 99.0%        | 99.1%        | 98.8%        | 99.1%        | 99.6%        | 99.5%        | 99.1%        |
| Santa Fe                   | 98.9%        | 99.3%        | 97.8%        | 100.0%        | 98.8%        | 98.5%        | 97.7%        | 99.6%        | 97.7%        | 98.7%        | 99.6%        | 95.9%        | 98.5%        |
| Taos                       | 98.5%        | 99.2%        | 99.2%        | 100.0%        | 100.0%       | 99.2%        | 99.1%        | 97.8%        | 94.7%        | 95.0%        | 100.0%       | 99.3%        | 98.5%        |
| <b>NE Region 2 Total</b>   | <b>98.8%</b> | <b>96.9%</b> | <b>98.1%</b> | <b>100.0%</b> | <b>99.3%</b> | <b>99.1%</b> | <b>99.5%</b> | <b>99.2%</b> | <b>98.4%</b> | <b>98.7%</b> | <b>98.7%</b> | <b>98.1%</b> | <b>98.7%</b> |
| NE Bernalillo              | 98.7%        | 97.9%        | 97.3%        | 98.6%         | 98.1%        | 96.5%        | 97.9%        | 99.2%        | 98.1%        | 97.7%        | 96.7%        | 96.6%        | 97.8%        |
| NW Bernalillo              | 98.8%        | 98.0%        | 98.3%        | 97.6%         | 98.2%        | 96.5%        | 98.7%        | 99.2%        | 97.0%        | 99.1%        | 97.0%        | 96.6%        | 97.9%        |
| SE Bernalillo              | 98.7%        | 98.0%        | 98.3%        | 99.7%         | 98.2%        | 99.0%        | 98.8%        | 98.4%        | 97.2%        | 95.6%        | 94.8%        | 96.3%        | 97.8%        |
| SW Bernalillo              | 99.4%        | 99.3%        | 98.8%        | 99.7%         | 99.1%        | 99.4%        | 99.9%        | 99.0%        | 98.7%        | 98.5%        | 99.3%        | 99.2%        | 99.2%        |
| Torrance                   | 99.1%        | 97.0%        | 96.0%        | 99.4%         | 97.9%        | 96.5%        | 100.0%       | 99.2%        | 99.0%        | 98.2%        | 95.9%        | 96.3%        | 97.9%        |
| <b>Gen. Region 3 Total</b> | <b>99.0%</b> | <b>98.1%</b> | <b>97.7%</b> | <b>99.0%</b>  | <b>98.3%</b> | <b>97.6%</b> | <b>99.1%</b> | <b>99.0%</b> | <b>98.0%</b> | <b>97.8%</b> | <b>96.7%</b> | <b>97.0%</b> | <b>98.1%</b> |
| Chaves                     | 99.1%        | 98.7%        | 98.7%        | 99.5%         | 100.0%       | 98.0%        | 97.7%        | 99.5%        | 98.1%        | 97.9%        | 99.5%        | 99.5%        | 98.8%        |
| Curry                      | 97.9%        | 96.1%        | 93.7%        | 100.0%        | 99.1%        | 98.6%        | 98.5%        | 100.0%       | 98.6%        | 99.0%        | 100.0%       | 99.6%        | 98.4%        |
| Eddy Artesia               | 100.0%       | 92.7%        | 90.9%        | 100.0%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 98.1%        | 95.9%        | 100.0%       | 100.0%       | 98.1%        |
| Eddy Carlsbad              | 100.0%       | 98.5%        | 100.0%       | 100.0%        | 98.4%        | 100.0%       | 100.0%       | 100.0%       | 98.5%        | 98.7%        | 100.0%       | 98.6%        | 99.4%        |
| Lea                        | 98.7%        | 98.1%        | 98.4%        | 98.8%         | 98.8%        | 99.4%        | 100.0%       | 98.5%        | 98.7%        | 100.0%       | 100.0%       | 96.7%        | 98.8%        |
| Lincoln                    | 100.0%       | 96.1%        | 100.0%       | 100.0%        | 97.8%        | 100.0%       | 94.9%        | 100.0%       | 100.0%       | 98.5%        | 98.1%        | 95.3%        | 98.4%        |
| Roosevelt                  |              |              |              |               |              |              |              |              |              |              |              |              |              |
| <b>SE Region 4 Total</b>   | <b>99.3%</b> | <b>96.7%</b> | <b>96.9%</b> | <b>99.7%</b>  | <b>99.0%</b> | <b>99.3%</b> | <b>98.5%</b> | <b>99.7%</b> | <b>98.7%</b> | <b>98.3%</b> | <b>99.6%</b> | <b>98.3%</b> | <b>98.7%</b> |
| East Dona Ana              | 99.6%        | 100.0%       | 100.0%       | 100.0%        | 99.6%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 98.5%        | 99.8%        |
| Grant                      | 99.3%        | 99.3%        | 100.0%       | 100.0%        | 100.0%       | 100.0%       | 99.2%        | 99.2%        | 99.2%        | 99.2%        | 99.1%        | 99.3%        | 99.5%        |
| Luna                       | 98.3%        | 99.3%        | 99.4%        | 100.0%        | 98.4%        | 99.2%        | 98.3%        | 98.6%        | 98.3%        | 99.4%        | 99.2%        | 98.6%        | 98.9%        |
| Otero                      | 99.5%        | 100.0%       | 100.0%       | 100.0%        | 99.4%        | 100.0%       | 99.4%        | 99.4%        | 100.0%       | 98.8%        | 98.6%        | 98.6%        | 99.5%        |
| South Dona Ana             | 100.0%       | 99.4%        | 100.0%       | 100.0%        | 100.0%       | 99.7%        | 100.0%       | 100.0%       | 99.7%        | 99.8%        | 99.4%        | 99.5%        | 99.8%        |
| West Dona Ana              | 99.5%        | 99.1%        | 99.4%        | 100.0%        | 99.7%        | 99.4%        | 100.0%       | 99.7%        | 99.7%        | 100.0%       | 99.4%        | 99.7%        | 99.6%        |
| <b>SW Region 5 Total</b>   | <b>99.4%</b> | <b>99.5%</b> | <b>99.8%</b> | <b>100.0%</b> | <b>99.5%</b> | <b>99.7%</b> | <b>99.5%</b> | <b>99.5%</b> | <b>99.5%</b> | <b>99.5%</b> | <b>99.3%</b> | <b>99.0%</b> | <b>99.5%</b> |
| <b>STATE TOTAL</b>         | <b>99.0%</b> | <b>97.7%</b> | <b>98.2%</b> | <b>99.7%</b>  | <b>98.8%</b> | <b>98.8%</b> | <b>99.1%</b> | <b>99.2%</b> | <b>98.5%</b> | <b>98.5%</b> | <b>98.4%</b> | <b>98.1%</b> | <b>98.7%</b> |

*If a renewal packet was received on or before 15th of the renewal month, the case shall be considered timely if the case was processed by renewal due date*

**SNAP: Percentage of Approved Renewal Applications Processed<sup>11</sup>**

|                            | Oct-18       | Nov-18       | Dec-18       | Jan-19        | Feb-19       | Mar-19       | Apr-19       | May-19        | Jun-19        | Jul-19       | Aug-19        | Sep-19        | Average      |
|----------------------------|--------------|--------------|--------------|---------------|--------------|--------------|--------------|---------------|---------------|--------------|---------------|---------------|--------------|
| Cibola                     | 95.8%        | 97.4%        | 99.1%        | 100.0%        | 100.0%       | 100.0%       | 94.4%        | 93.8%         | 100.0%        | 100.0%       | 100.0%        | 100.0%        | 98.4%        |
| McKinley                   | 98.8%        | 97.7%        | 96.7%        | 100.0%        | 98.1%        | 100.0%       | 100.0%       | 98.0%         | 100.0%        | 97.7%        | 100.0%        | 97.5%         | 98.7%        |
| San Juan                   | 98.5%        | 95.4%        | 96.5%        | 99.5%         | 94.7%        | 98.2%        | 100.0%       | 98.2%         | 97.5%         | 92.9%        | 96.2%         | 100.0%        | 97.3%        |
| Sierra                     | 98.9%        | 100.0%       | 98.6%        | 100.0%        | 98.6%        | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%       | 100.0%        | 100.0%        | 99.7%        |
| Socorro                    | 97.9%        | 96.1%        | 100.0%       | 100.0%        | 96.1%        | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%       | 100.0%        | 100.0%        | 99.2%        |
| Valencia North             | 99.0%        | 99.1%        | 98.5%        | 99.6%         | 94.6%        | 95.2%        | 100.0%       | 100.0%        | 100.0%        | 98.1%        | 100.0%        | 100.0%        | 98.7%        |
| Valencia South             |              |              |              |               |              |              |              |               |               |              |               |               |              |
| <b>NW Region 1 Total</b>   | <b>98.1%</b> | <b>97.6%</b> | <b>98.2%</b> | <b>99.8%</b>  | <b>97.0%</b> | <b>98.9%</b> | <b>99.1%</b> | <b>98.3%</b>  | <b>99.6%</b>  | <b>98.1%</b> | <b>99.4%</b>  | <b>99.6%</b>  | <b>98.6%</b> |
| Colfax                     | 100.0%       | 91.1%        | 98.2%        | 100.0%        | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%       | 75.0%         | 100.0%        | 97.0%        |
| Guadalupe                  | 100.0%       | 89.5%        | 100.0%       | 100.0%        | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%       | 100.0%        | 100.0%        | 99.1%        |
| Quay                       | 100.0%       | 98.0%        | 95.7%        | 100.0%        | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%       | 100.0%        | 100.0%        | 99.5%        |
| Rio Arriba                 | 96.4%        | 97.0%        | 96.1%        | 100.0%        | 98.3%        | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%       | 100.0%        | 100.0%        | 99.0%        |
| San Miguel                 | 96.9%        | 99.3%        | 98.6%        | 100.0%        | 97.0%        | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%       | 96.0%         | 100.0%        | 99.0%        |
| Sandoval                   | 98.9%        | 99.1%        | 97.7%        | 99.7%         | 100.0%       | 95.6%        | 100.0%       | 96.7%         | 100.0%        | 98.4%        | 100.0%        | 100.0%        | 98.8%        |
| Santa Fe                   | 98.8%        | 99.3%        | 97.5%        | 100.0%        | 98.6%        | 97.9%        | 97.6%        | 100.0%        | 100.0%        | 100.0%       | 100.0%        | 100.0%        | 99.1%        |
| Taos                       | 98.3%        | 99.1%        | 99.1%        | 100.0%        | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 93.8%        | 100.0%        | 100.0%        | 99.2%        |
| <b>NE Region 2 Total</b>   | <b>98.6%</b> | <b>96.5%</b> | <b>97.9%</b> | <b>100.0%</b> | <b>99.2%</b> | <b>99.2%</b> | <b>99.7%</b> | <b>99.6%</b>  | <b>100.0%</b> | <b>99.0%</b> | <b>96.4%</b>  | <b>100.0%</b> | <b>98.8%</b> |
| NE Bernalillo              | 98.5%        | 97.8%        | 96.9%        | 98.4%         | 97.9%        | 97.6%        | 98.9%        | 100.0%        | 98.5%         | 96.2%        | 97.4%         | 98.8%         | 98.1%        |
| NW Bernalillo              | 98.5%        | 97.7%        | 98.1%        | 97.3%         | 97.9%        | 97.8%        | 95.9%        | 100.0%        | 100.0%        | 98.3%        | 97.5%         | 98.5%         | 98.1%        |
| SE Bernalillo              | 98.5%        | 97.8%        | 98.0%        | 99.7%         | 98.1%        | 100.0%       | 100.0%       | 96.4%         | 100.0%        | 94.3%        | 94.9%         | 98.3%         | 98.0%        |
| SW Bernalillo              | 99.3%        | 99.2%        | 98.6%        | 99.7%         | 98.9%        | 98.3%        | 100.0%       | 100.0%        | 100.0%        | 98.0%        | 97.6%         | 100.0%        | 99.1%        |
| Torrance                   | 98.9%        | 96.3%        | 95.5%        | 99.3%         | 97.7%        | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%       | 92.3%         | 100.0%        | 98.3%        |
| <b>Gen. Region 3 Total</b> | <b>98.8%</b> | <b>97.8%</b> | <b>97.4%</b> | <b>98.9%</b>  | <b>98.1%</b> | <b>98.7%</b> | <b>99.0%</b> | <b>99.3%</b>  | <b>99.7%</b>  | <b>97.4%</b> | <b>95.9%</b>  | <b>99.1%</b>  | <b>98.3%</b> |
| Chaves                     | 99.0%        | 98.5%        | 98.5%        | 99.5%         | 100.0%       | 97.1%        | 100.0%       | 100.0%        | 100.0%        | 97.4%        | 100.0%        | 100.0%        | 99.2%        |
| Curry                      | 97.5%        | 95.5%        | 92.6%        | 100.0%        | 98.9%        | 100.0%       | 95.3%        | 100.0%        | 100.0%        | 100.0%       | 100.0%        | 100.0%        | 98.3%        |
| Eddy Artesia               | 100.0%       | 91.7%        | 87.1%        | 100.0%        | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%       | 100.0%        | 100.0%        | 98.2%        |
| Eddy Carlsbad              | 100.0%       | 98.2%        | 100.0%       | 100.0%        | 98.0%        | 100.0%       | 100.0%       | 100.0%        | 93.8%         | 92.3%        | 100.0%        | 100.0%        | 98.5%        |
| Lea                        | 98.5%        | 98.0%        | 98.1%        | 98.6%         | 98.6%        | 95.8%        | 100.0%       | 94.7%         | 100.0%        | 100.0%       | 100.0%        | 100.0%        | 98.5%        |
| Lincoln                    | 100.0%       | 97.7%        | 100.0%       | 100.0%        | 97.5%        | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%       | 80.0%         | 100.0%        | 97.9%        |
| Roosevelt                  |              |              |              |               |              |              |              |               |               |              |               |               |              |
| <b>SE Region 4 Total</b>   | <b>99.2%</b> | <b>96.6%</b> | <b>96.0%</b> | <b>99.7%</b>  | <b>98.8%</b> | <b>98.8%</b> | <b>99.2%</b> | <b>99.1%</b>  | <b>99.0%</b>  | <b>98.3%</b> | <b>96.7%</b>  | <b>100.0%</b> | <b>98.4%</b> |
| East Dona Ana              | 99.6%        | 100.0%       | 100.0%       | 100.0%        | 99.5%        | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%       | 100.0%        | 96.0%         | 99.6%        |
| Grant                      | 99.3%        | 99.2%        | 100.0%       | 100.0%        | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 96.0%        | 100.0%        | 100.0%        | 99.5%        |
| Luna                       | 98.0%        | 100.0%       | 99.2%        | 100.0%        | 98.1%        | 100.0%       | 94.4%        | 100.0%        | 100.0%        | 100.0%       | 100.0%        | 100.0%        | 99.1%        |
| Otero                      | 99.5%        | 100.0%       | 100.0%       | 100.0%        | 99.4%        | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%       | 100.0%        | 100.0%        | 99.9%        |
| South Dona Ana             | 100.0%       | 99.4%        | 100.0%       | 100.0%        | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%       | 100.0%        | 100.0%        | 99.9%        |
| West Dona Ana              | 99.5%        | 99.0%        | 99.4%        | 100.0%        | 99.7%        | 98.5%        | 100.0%       | 100.0%        | 98.1%         | 100.0%       | 100.0%        | 100.0%        | 99.5%        |
| <b>SW Region 5 Total</b>   | <b>99.3%</b> | <b>99.6%</b> | <b>99.8%</b> | <b>100.0%</b> | <b>99.4%</b> | <b>99.8%</b> | <b>99.1%</b> | <b>100.0%</b> | <b>99.7%</b>  | <b>99.3%</b> | <b>100.0%</b> | <b>99.3%</b>  | <b>99.6%</b> |
| <b>STATE TOTAL</b>         | <b>98.8%</b> | <b>97.5%</b> | <b>97.9%</b> | <b>99.7%</b>  | <b>98.6%</b> | <b>99.1%</b> | <b>99.2%</b> | <b>99.3%</b>  | <b>99.6%</b>  | <b>98.5%</b> | <b>97.6%</b>  | <b>99.6%</b>  | <b>98.8%</b> |

*Only includes cases in which the Renewal Packet was received by the 15th of the month*

**SNAP: Percentage of Terminations Renewal Applications Processed<sup>11</sup>**

|                            | Oct-18       | Nov-18       | Dec-18       | Jan-19       | Feb-19       | Mar-19       | Apr-19       | May-19       | Jun-19       | Jul-19       | Aug-19       | Sep-19       | Average      |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Cibola                     | 97.5%        | 94.7%        | 98.6%        | 100.0%       | 98.6%        | 98.6%        | 97.7%        | 95.9%        | 95.5%        | 96.9%        | 98.3%        | 98.5%        | 97.6%        |
| McKinley                   | 98.3%        | 95.2%        | 95.0%        | 98.6%        | 100.0%       | 97.2%        | 98.4%        | 97.7%        | 98.0%        | 95.2%        | 98.6%        | 97.2%        | 97.5%        |
| San Juan                   | 96.9%        | 96.0%        | 94.5%        | 96.6%        | 98.0%        | 96.6%        | 96.5%        | 97.8%        | 96.9%        | 96.1%        | 95.4%        | 96.3%        | 96.5%        |
| Sierra                     | 100.0%       | 98.3%        | 100.0%       | 100.0%       | 100.0%       | 97.3%        | 97.7%        | 98.2%        | 97.5%        | 100.0%       | 100.0%       | 97.5%        | 98.9%        |
| Socorro                    | 100.0%       | 95.1%        | 96.5%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 97.7%        | 95.1%        | 97.8%        | 100.0%       | 100.0%       | 98.5%        |
| Valencia North             | 98.6%        | 98.8%        | 99.0%        | 98.8%        | 98.6%        | 97.0%        | 97.6%        | 98.6%        | 99.2%        | 99.0%        | 99.2%        | 98.1%        | 98.5%        |
| Valencia South             |              |              |              |              |              |              |              |              |              |              |              |              |              |
| <b>NW Region 1 Total</b>   | <b>98.6%</b> | <b>96.3%</b> | <b>97.3%</b> | <b>99.0%</b> | <b>99.2%</b> | <b>97.8%</b> | <b>98.0%</b> | <b>97.7%</b> | <b>97.0%</b> | <b>97.5%</b> | <b>98.6%</b> | <b>97.9%</b> | <b>97.9%</b> |
| Colfax                     | 96.9%        | 96.6%        | 93.3%        | 95.8%        | 91.7%        | 92.6%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 97.4%        | 97.0%        |
| Guadalupe                  | 100.0%       | 93.8%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 99.5%        |
| Quay                       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 96.2%        | 99.7%        |
| Rio Arriba                 | 97.3%        | 99.2%        | 98.6%        | 100.0%       | 97.9%        | 98.5%        | 99.1%        | 100.0%       | 98.0%        | 100.0%       | 99.0%        | 97.5%        | 98.8%        |
| San Miguel                 | 95.4%        | 98.8%        | 100.0%       | 100.0%       | 98.6%        | 95.1%        | 97.7%        | 100.0%       | 100.0%       | 98.1%        | 97.0%        | 95.3%        | 98.0%        |
| Sandoval                   | 99.0%        | 97.3%        | 97.3%        | 99.1%        | 100.0%       | 95.8%        | 98.3%        | 99.1%        | 97.6%        | 100.0%       | 98.0%        | 100.0%       | 98.5%        |
| Santa Fe                   | 98.7%        | 99.4%        | 98.3%        | 97.4%        | 95.8%        | 98.9%        | 97.9%        | 97.9%        | 96.8%        | 97.2%        | 98.2%        | 97.0%        | 97.8%        |
| Taos                       | 100.0%       | 96.8%        | 97.7%        | 100.0%       | 97.0%        | 100.0%       | 97.2%        | 98.5%        | 95.9%        | 98.8%        | 98.2%        | 95.3%        | 97.9%        |
| <b>NE Region 2 Total</b>   | <b>98.4%</b> | <b>97.7%</b> | <b>98.2%</b> | <b>99.0%</b> | <b>97.6%</b> | <b>97.6%</b> | <b>98.8%</b> | <b>99.4%</b> | <b>98.5%</b> | <b>99.3%</b> | <b>98.8%</b> | <b>97.3%</b> | <b>98.4%</b> |
| NE Bernalillo              | 97.3%        | 97.9%        | 95.8%        | 97.0%        | 98.9%        | 97.0%        | 99.0%        | 96.9%        | 96.1%        | 97.4%        | 96.3%        | 93.5%        | 96.9%        |
| NW Bernalillo              | 98.1%        | 97.5%        | 97.3%        | 97.0%        | 97.0%        | 97.9%        | 97.8%        | 98.8%        | 95.2%        | 97.1%        | 96.9%        | 95.4%        | 97.2%        |
| SE Bernalillo              | 98.0%        | 95.0%        | 98.1%        | 95.8%        | 97.7%        | 98.3%        | 98.6%        | 99.1%        | 96.5%        | 97.8%        | 94.3%        | 96.7%        | 97.2%        |
| SW Bernalillo              | 98.1%        | 98.3%        | 98.8%        | 98.1%        | 98.5%        | 98.7%        | 99.2%        | 97.1%        | 97.7%        | 98.2%        | 99.1%        | 98.8%        | 98.4%        |
| Torrance                   | 98.9%        | 98.5%        | 90.7%        | 97.5%        | 98.6%        | 98.3%        | 100.0%       | 100.0%       | 98.1%        | 96.5%        | 88.3%        | 98.4%        | 97.0%        |
| <b>Gen. Region 3 Total</b> | <b>98.1%</b> | <b>97.4%</b> | <b>96.1%</b> | <b>97.1%</b> | <b>98.1%</b> | <b>98.0%</b> | <b>98.9%</b> | <b>98.4%</b> | <b>96.7%</b> | <b>97.4%</b> | <b>95.0%</b> | <b>96.6%</b> | <b>97.3%</b> |
| Chaves                     | 98.6%        | 95.1%        | 97.9%        | 97.9%        | 97.8%        | 96.0%        | 98.6%        | 97.4%        | 99.1%        | 99.4%        | 93.8%        | 100.0%       | 97.6%        |
| Curry                      | 99.2%        | 100.0%       | 93.3%        | 100.0%       | 100.0%       | 97.6%        | 98.8%        | 100.0%       | 100.0%       | 98.5%        | 96.2%        | 97.0%        | 98.4%        |
| Eddy Artesia               | 96.7%        | 94.7%        | 93.1%        | 96.4%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 97.0%        | 96.6%        | 100.0%       | 100.0%       | 97.9%        |
| Eddy Carlsbad              | 100.0%       | 98.1%        | 100.0%       | 94.4%        | 100.0%       | 98.5%        | 98.6%        | 100.0%       | 92.1%        | 98.3%        | 97.9%        | 97.6%        | 98.0%        |
| Lea                        | 97.8%        | 97.4%        | 96.4%        | 98.8%        | 96.9%        | 100.0%       | 97.7%        | 96.9%        | 99.1%        | 99.3%        | 97.0%        | 98.1%        | 97.9%        |
| Lincoln                    | 95.6%        | 94.3%        | 97.8%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 97.2%        | 100.0%       | 97.2%        | 96.9%        | 93.5%        | 97.7%        |
| Roosevelt                  |              |              |              |              |              |              |              |              |              |              |              |              |              |
| <b>SE Region 4 Total</b>   | <b>98.0%</b> | <b>96.6%</b> | <b>96.4%</b> | <b>97.9%</b> | <b>99.1%</b> | <b>98.7%</b> | <b>99.0%</b> | <b>98.6%</b> | <b>97.9%</b> | <b>98.2%</b> | <b>97.0%</b> | <b>97.7%</b> | <b>97.9%</b> |
| East Dona Ana              | 98.6%        | 99.2%        | 98.0%        | 100.0%       | 97.8%        | 100.0%       | 99.3%        | 99.4%        | 99.2%        | 99.2%        | 98.9%        | 99.2%        | 99.1%        |
| Grant                      | 97.1%        | 98.6%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 95.8%        | 97.1%        | 100.0%       | 96.6%        | 94.2%        | 98.3%        |
| Luna                       | 100.0%       | 98.6%        | 98.9%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 97.1%        | 98.2%        | 98.9%        | 96.8%        | 98.6%        | 98.9%        |
| Otero                      | 99.1%        | 99.2%        | 99.2%        | 100.0%       | 100.0%       | 98.4%        | 99.2%        | 99.0%        | 96.8%        | 100.0%       | 100.0%       | 100.0%       | 99.2%        |
| South Dona Ana             | 100.0%       | 100.0%       | 100.0%       | 98.9%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 99.3%        | 100.0%       | 99.2%        | 98.4%        | 99.6%        |
| West Dona Ana              | 100.0%       | 99.3%        | 99.5%        | 100.0%       | 99.4%        | 97.9%        | 99.1%        | 98.9%        | 99.3%        | 98.1%        | 100.0%       | 99.4%        | 99.2%        |
| <b>SW Region 5 Total</b>   | <b>99.1%</b> | <b>99.2%</b> | <b>99.3%</b> | <b>99.8%</b> | <b>99.5%</b> | <b>99.4%</b> | <b>99.6%</b> | <b>98.4%</b> | <b>98.3%</b> | <b>99.4%</b> | <b>98.6%</b> | <b>98.3%</b> | <b>99.1%</b> |
| <b>STATE TOTAL</b>         | <b>98.4%</b> | <b>97.5%</b> | <b>97.5%</b> | <b>98.7%</b> | <b>98.7%</b> | <b>98.3%</b> | <b>98.8%</b> | <b>98.5%</b> | <b>97.8%</b> | <b>98.4%</b> | <b>97.7%</b> | <b>97.6%</b> | <b>98.2%</b> |

*Includes cases for which no renewal application was received.*

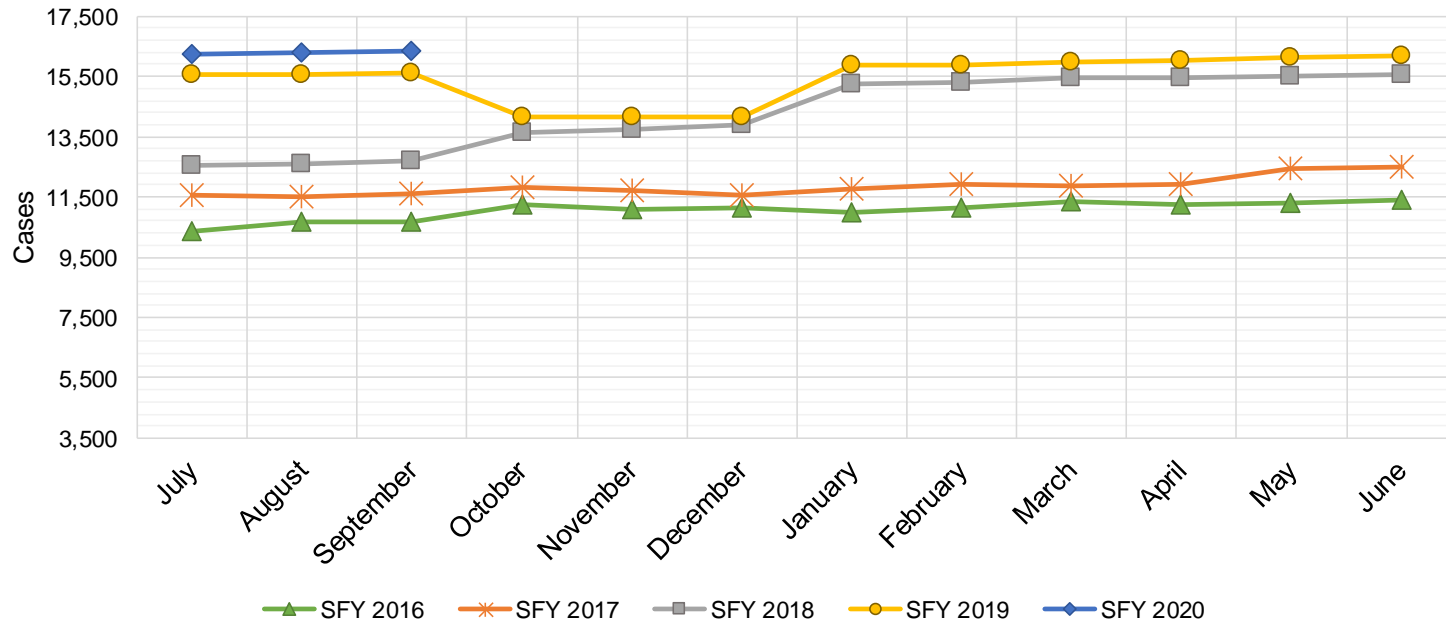
**SNAP: Combined Percentage of Approved and Terminated Renewal Applications Processed<sup>11</sup>**

|                            | Oct-18       | Nov-18       | Dec-18       | Jan-19        | Feb-19       | Mar-19       | Apr-19       | May-19       | Jun-19       | Jul-19       | Aug-19       | Sep-19       | Average      |
|----------------------------|--------------|--------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Cibola                     | 96.8%        | 96.7%        | 99.0%        | 100.0%        | 99.4%        | 96.4%        | 98.0%        | 96.1%        | 96.1%        | 97.0%        | 95.9%        | 98.0%        | 97.5%        |
| McKinley                   | 98.8%        | 97.3%        | 96.3%        | 99.7%         | 98.8%        | 97.2%        | 98.6%        | 98.1%        | 98.1%        | 96.9%        | 98.0%        | 97.9%        | 98.0%        |
| San Juan                   | 97.9%        | 95.9%        | 95.9%        | 98.5%         | 96.5%        | 96.9%        | 97.5%        | 98.3%        | 96.5%        | 96.0%        | 94.7%        | 95.9%        | 96.7%        |
| Sierra                     | 99.4%        | 99.3%        | 99.2%        | 100.0%        | 99.2%        | 99.2%        | 99.2%        | 99.3%        | 98.3%        | 100.0%       | 100.0%       | 98.2%        | 99.3%        |
| Socorro                    | 98.8%        | 95.9%        | 98.7%        | 100.0%        | 97.6%        | 100.0%       | 100.0%       | 99.2%        | 97.9%        | 98.7%        | 97.9%        | 99.4%        | 98.7%        |
| Valencia North             | 99.0%        | 99.1%        | 98.8%        | 99.4%         | 96.6%        | 97.4%        | 98.7%        | 99.2%        | 98.9%        | 98.7%        | 99.2%        | 98.8%        | 98.6%        |
| Valencia South             |              |              |              |               |              |              |              |              |              |              |              |              |              |
| <b>NW Region 1 Total</b>   | <b>98.4%</b> | <b>97.4%</b> | <b>98.0%</b> | <b>99.6%</b>  | <b>98.0%</b> | <b>97.9%</b> | <b>98.7%</b> | <b>98.4%</b> | <b>97.6%</b> | <b>97.9%</b> | <b>97.6%</b> | <b>98.0%</b> | <b>98.1%</b> |
| Colfax                     | 99.0%        | 93.8%        | 96.8%        | 98.7%         | 97.2%        | 97.6%        | 100.0%       | 100.0%       | 100.0%       | 99.0%        | 98.3%        | 96.0%        | 98.0%        |
| Guadalupe                  | 100.0%       | 91.9%        | 100.0%       | 100.0%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 97.1%        | 100.0%       | 99.1%        |
| Quay                       | 100.0%       | 98.7%        | 96.8%        | 100.0%        | 100.0%       | 100.0%       | 100.0%       | 98.6%        | 100.0%       | 100.0%       | 100.0%       | 98.8%        | 99.4%        |
| Rio Arriba                 | 96.9%        | 98.0%        | 97.4%        | 100.0%        | 98.3%        | 98.6%        | 99.7%        | 99.4%        | 98.0%        | 99.7%        | 99.0%        | 97.9%        | 98.6%        |
| San Miguel                 | 96.7%        | 99.2%        | 99.2%        | 100.0%        | 97.8%        | 97.3%        | 99.2%        | 100.0%       | 98.7%        | 98.5%        | 98.2%        | 96.3%        | 98.4%        |
| Sandoval                   | 99.0%        | 98.5%        | 97.7%        | 99.5%         | 100.0%       | 97.2%        | 98.7%        | 99.1%        | 98.3%        | 99.5%        | 99.1%        | 99.6%        | 98.9%        |
| Santa Fe                   | 98.9%        | 99.3%        | 98.0%        | 99.2%         | 97.8%        | 98.7%        | 97.8%        | 99.0%        | 97.4%        | 98.1%        | 99.1%        | 96.4%        | 98.3%        |
| Taos                       | 99.1%        | 98.4%        | 98.6%        | 100.0%        | 98.9%        | 99.5%        | 98.4%        | 98.0%        | 95.2%        | 96.4%        | 99.4%        | 97.7%        | 98.3%        |
| <b>NE Region 2 Total</b>   | <b>98.7%</b> | <b>97.2%</b> | <b>98.1%</b> | <b>99.7%</b>  | <b>98.7%</b> | <b>98.6%</b> | <b>99.2%</b> | <b>99.3%</b> | <b>98.5%</b> | <b>98.9%</b> | <b>98.8%</b> | <b>97.8%</b> | <b>98.6%</b> |
| NE Bernalillo              | 98.1%        | 97.9%        | 96.7%        | 98.1%         | 98.4%        | 96.7%        | 98.4%        | 98.2%        | 97.3%        | 97.5%        | 96.5%        | 95.3%        | 97.4%        |
| NW Bernalillo              | 98.5%        | 97.8%        | 97.9%        | 97.4%         | 97.8%        | 97.1%        | 98.3%        | 99.0%        | 96.3%        | 98.3%        | 97.0%        | 96.1%        | 97.6%        |
| SE Bernalillo              | 98.4%        | 97.0%        | 98.2%        | 98.6%         | 98.0%        | 98.7%        | 98.7%        | 98.7%        | 97.0%        | 96.6%        | 94.6%        | 96.5%        | 97.6%        |
| SW Bernalillo              | 99.0%        | 99.0%        | 98.8%        | 99.3%         | 98.9%        | 99.2%        | 99.6%        | 98.4%        | 98.4%        | 98.4%        | 99.2%        | 99.1%        | 98.9%        |
| Torrance                   | 99.0%        | 97.5%        | 93.8%        | 99.0%         | 98.1%        | 97.1%        | 100.0%       | 99.5%        | 98.7%        | 97.5%        | 93.0%        | 97.0%        | 97.5%        |
| <b>Gen. Region 3 Total</b> | <b>98.6%</b> | <b>97.8%</b> | <b>97.1%</b> | <b>98.5%</b>  | <b>98.3%</b> | <b>97.8%</b> | <b>99.0%</b> | <b>98.8%</b> | <b>97.5%</b> | <b>97.7%</b> | <b>96.1%</b> | <b>96.8%</b> | <b>97.8%</b> |
| Chaves                     | 98.9%        | 97.4%        | 98.4%        | 99.0%         | 99.0%        | 97.2%        | 98.1%        | 98.6%        | 98.4%        | 98.5%        | 97.7%        | 99.7%        | 98.4%        |
| Curry                      | 98.3%        | 97.4%        | 93.5%        | 100.0%        | 99.4%        | 98.2%        | 98.6%        | 100.0%       | 99.1%        | 98.8%        | 98.5%        | 98.8%        | 98.4%        |
| Eddy Artesia               | 98.7%        | 93.5%        | 91.7%        | 98.6%         | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 97.7%        | 96.2%        | 100.0%       | 100.0%       | 98.0%        |
| Eddy Carlsbad              | 100.0%       | 98.3%        | 100.0%       | 98.1%         | 99.1%        | 99.2%        | 99.3%        | 100.0%       | 96.2%        | 98.5%        | 99.1%        | 98.2%        | 98.8%        |
| Lea                        | 98.3%        | 97.8%        | 97.5%        | 98.8%         | 97.9%        | 99.6%        | 98.9%        | 97.8%        | 98.9%        | 99.7%        | 98.8%        | 97.2%        | 98.4%        |
| Lincoln                    | 98.0%        | 95.3%        | 98.9%        | 100.0%        | 98.7%        | 100.0%       | 96.8%        | 98.9%        | 100.0%       | 98.0%        | 97.6%        | 94.7%        | 98.1%        |
| Roosevelt                  |              |              |              |               |              |              |              |              |              |              |              |              |              |
| <b>SE Region 4 Total</b>   | <b>98.7%</b> | <b>96.6%</b> | <b>96.7%</b> | <b>99.1%</b>  | <b>99.0%</b> | <b>99.0%</b> | <b>98.6%</b> | <b>99.2%</b> | <b>98.4%</b> | <b>98.3%</b> | <b>98.6%</b> | <b>98.1%</b> | <b>98.4%</b> |
| East Dona Ana              | 99.3%        | 99.8%        | 99.3%        | 100.0%        | 99.0%        | 100.0%       | 99.8%        | 99.8%        | 99.7%        | 99.8%        | 99.7%        | 98.7%        | 99.6%        |
| Grant                      | 98.6%        | 99.1%        | 100.0%       | 100.0%        | 100.0%       | 100.0%       | 99.5%        | 97.9%        | 98.4%        | 99.5%        | 98.3%        | 97.6%        | 99.1%        |
| Luna                       | 98.8%        | 99.1%        | 99.2%        | 100.0%        | 99.0%        | 99.5%        | 98.9%        | 98.1%        | 98.3%        | 99.2%        | 98.4%        | 98.6%        | 98.9%        |
| Otero                      | 99.4%        | 99.7%        | 99.7%        | 100.0%        | 99.6%        | 99.3%        | 99.3%        | 99.2%        | 98.9%        | 99.3%        | 99.1%        | 99.0%        | 99.4%        |
| South Dona Ana             | 100.0%       | 99.6%        | 100.0%       | 99.8%         | 100.0%       | 99.8%        | 100.0%       | 100.0%       | 99.6%        | 99.8%        | 99.3%        | 99.2%        | 99.8%        |
| West Dona Ana              | 99.7%        | 99.2%        | 99.4%        | 100.0%        | 99.6%        | 98.9%        | 99.7%        | 99.4%        | 99.6%        | 99.4%        | 99.6%        | 99.6%        | 99.5%        |
| <b>SW Region 5 Total</b>   | <b>99.3%</b> | <b>99.4%</b> | <b>99.6%</b> | <b>100.0%</b> | <b>99.5%</b> | <b>99.6%</b> | <b>99.5%</b> | <b>99.1%</b> | <b>99.1%</b> | <b>99.5%</b> | <b>99.1%</b> | <b>98.8%</b> | <b>99.4%</b> |
| <b>STATE TOTAL</b>         | <b>98.7%</b> | <b>97.7%</b> | <b>97.9%</b> | <b>99.4%</b>  | <b>98.7%</b> | <b>98.6%</b> | <b>99.0%</b> | <b>99.0%</b> | <b>98.3%</b> | <b>98.5%</b> | <b>98.1%</b> | <b>97.9%</b> | <b>98.5%</b> |



## State SNAP Supplement

| SFY 2016 <sup>12,9</sup> |                |                    | SFY 2017 <sup>9</sup> |                    |                | SFY 2018 <sup>9</sup> |                |                    | SFY 2019 <sup>9</sup> |                  |           | SFY 2020 <sup>9</sup> |        |           |
|--------------------------|----------------|--------------------|-----------------------|--------------------|----------------|-----------------------|----------------|--------------------|-----------------------|------------------|-----------|-----------------------|--------|-----------|
|                          | Cases          | Expenditures       | Cases                 | Expenditures       | Cases          | Expenditures          | Cases          | Expenditures       | Cases                 | Expenditures     | Cases     | Expenditures          |        |           |
| Jul-15                   | 10,345         | \$86,143           | Jul-16                | 11,537             | \$95,553       | Jul-17                | 12,526         | \$97,568           | Jul-18                | 15,555           | \$141,711 | Jul-19                | 16,260 | \$145,023 |
| Aug-15                   | 10,669         | \$88,197           | Aug-16                | 11,522             | \$95,107       | Aug-17                | 12,589         | \$98,954           | Aug-18                | 15,584           | \$139,719 | Aug-19                | 16,314 | \$145,706 |
| Sep-15                   | 10,676         | \$88,426           | Sep-16                | 11,613             | \$94,472       | Sep-17                | 12,679         | \$97,546           | Sep-18                | 15,631           | \$140,768 | Sep-19                | 16,362 | \$145,767 |
| Oct-15                   | 11,262         | \$96,758           | Oct-16                | 11,797             | \$96,679       | Oct-17                | 13,628         | \$117,343          | Oct-18                | 14,161           | \$125,737 | Oct-19                |        |           |
| Nov-15                   | 11,099         | \$91,996           | Nov-16                | 11,735             | \$93,689       | Nov-17                | 13,748         | \$119,055          | Nov-18                | 14,160           | \$125,401 | Nov-19                |        |           |
| Dec-15                   | 11,125         | \$90,771           | Dec-16                | 11,556             | \$93,739       | Dec-17                | 13,877         | \$120,585          | Dec-18                | 14,163           | \$126,263 | Dec-19                |        |           |
| Jan-16                   | 10,977         | \$92,760           | Jan-17                | 11,763             | \$96,074       | Jan-18                | 15,246         | \$135,993          | Jan-19                | 15,890           | \$141,357 | Jan-20                |        |           |
| Feb-16                   | 11,153         | \$95,363           | Feb-17                | 11,907             | \$98,251       | Feb-18                | 15,308         | \$137,296          | Feb-19                | 15,882           | \$142,396 | Feb-20                |        |           |
| Mar-16                   | 11,332         | \$96,751           | Mar-17                | 11,853             | \$96,693       | Mar-18                | 15,482         | \$139,132          | Mar-19                | 15,970           | \$142,427 | Mar-20                |        |           |
| Apr-16                   | 11,222         | \$93,959           | Apr-17                | 11,944             | \$97,060       | Apr-18                | 15,466         | \$139,202          | Apr-19                | 16,032           | \$143,982 | Apr-20                |        |           |
| May-16                   | 11,283         | \$95,271           | May-17                | 12,457             | \$96,940       | May-18                | 15,525         | \$139,397          | May-19                | 16,126           | \$143,697 | May-20                |        |           |
| Jun-16                   | 11,389         | \$93,061           | Jun-17                | 12,498             | \$97,405       | Jun-18                | 15,577         | \$140,802          | Jun-19                | 16,182           | \$143,128 | Jun-20                |        |           |
| <b>TOTAL</b>             | <b>132,532</b> | <b>\$1,109,455</b> | <b>142,182</b>        | <b>\$1,151,662</b> | <b>171,651</b> | <b>\$1,482,874</b>    | <b>185,336</b> | <b>\$1,656,584</b> | <b>48,936</b>         | <b>\$436,496</b> |           |                       |        |           |
| <b>AVERAGE</b>           | <b>11,044</b>  | <b>\$92,455</b>    | <b>11,849</b>         | <b>\$95,972</b>    | <b>14,304</b>  | <b>\$123,573</b>      | <b>15,445</b>  | <b>\$138,049</b>   | <b>16,312</b>         | <b>\$145,499</b> |           |                       |        |           |



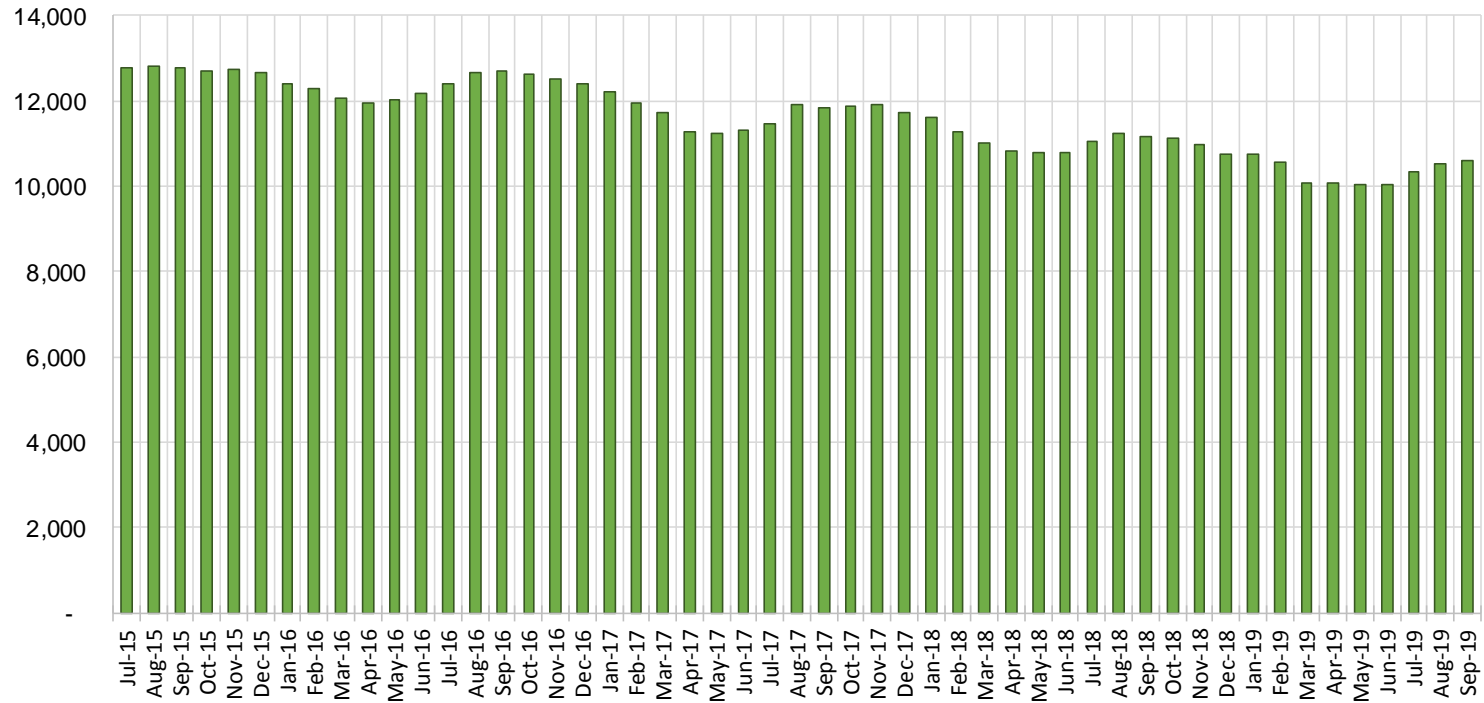
## TANF Cases by Field Office<sup>6</sup>

| Office                          | Sep-18 | Aug-19 | Sep-19 | Percent Change    |                   |
|---------------------------------|--------|--------|--------|-------------------|-------------------|
|                                 |        |        |        | Sep-18-<br>Sep-19 | Aug-19-<br>Sep-19 |
| Chaves County ISD               | 452    | 422    | 412    | -8.8%             | -2.4%             |
| Cibola County ISD               | 155    | 119    | 120    | -22.6%            | 0.8%              |
| Colfax County ISD               | 76     | 92     | 95     | 25.0%             | 3.3%              |
| Curry County ISD                | 687    | 632    | 638    | -7.1%             | 0.9%              |
| East Dona Ana County ISD        | 463    | 440    | 433    | -6.5%             | -1.6%             |
| Eddy Artesia County ISD         | 107    | 84     | 89     | -16.8%            | 6.0%              |
| Eddy Carlsbad County ISD        | 143    | 138    | 145    | 1.4%              | 5.1%              |
| Grant County ISD                | 164    | 192    | 192    | 17.1%             | 0.0%              |
| Guadalupe County ISD            | 21     | 25     | 24     | 14.3%             | -4.0%             |
| Hidalgo County ISD              | 24     | 0      | 0      | -100.0%           | N/A               |
| Lea County ISD                  | 374    | 352    | 355    | -5.1%             | 0.9%              |
| Lincoln County ISD              | 95     | 86     | 85     | -10.5%            | -1.2%             |
| Luna County ISD                 | 238    | 206    | 213    | -10.5%            | 3.4%              |
| McKinley County ISD             | 74     | 81     | 75     | 1.4%              | -7.4%             |
| Northeast Bernalillo County ISD | 978    | 913    | 931    | -4.8%             | 2.0%              |
| Northwest Bernalillo County ISD | 830    | 808    | 818    | -1.4%             | 1.2%              |
| Otero County ISD                | 279    | 294    | 298    | 6.8%              | 1.4%              |
| Quay County ISD                 | 56     | 82     | 80     | 42.9%             | -2.4%             |
| Rio Arriba County ISD           | 373    | 375    | 384    | 2.9%              | 2.4%              |
| Roosevelt County ISD            | 0      | 0      | 0      | NA                | N/A               |
| San Juan County ISD             | 304    | 293    | 291    | -4.3%             | -0.7%             |
| San Miguel County ISD           | 184    | 191    | 198    | 7.6%              | 3.7%              |
| Sandoval County ISD             | 575    | 452    | 463    | -19.5%            | 2.4%              |
| Santa Fe County ISD             | 413    | 395    | 387    | -6.3%             | -2.0%             |
| Sierra County ISD               | 80     | 74     | 74     | -7.5%             | 0.0%              |
| Socorro County ISD              | 85     | 80     | 85     | 0.0%              | 6.3%              |
| South Dona Ana ISD              | 715    | 607    | 621    | -13.1%            | 2.3%              |
| Southeast Bernalillo County ISD | 595    | 588    | 567    | -4.7%             | -3.6%             |
| Southwest Bernalillo County ISD | 1,150  | 1,074  | 1,116  | -3.0%             | 3.9%              |
| Taos County ISD                 | 132    | 157    | 142    | 7.6%              | -9.6%             |
| Torrance County ISD             | 182    | 177    | 174    | -4.4%             | -1.7%             |
| Valencia North County ISD       | 436    | 446    | 441    | 1.1%              | -1.1%             |
| Valencia South County ISD       | 0      | 0      | 0      | N/A               | N/A               |
| West Dona Ana County ISD        | 714    | 669    | 672    | -5.9%             | 0.4%              |
| Centralized Units               | 2      | 0      | 1      | -50.0%            | N/A               |
| Statewide Total                 | 11,156 | 10,544 | 10,619 | -4.8%             | 0.7%              |

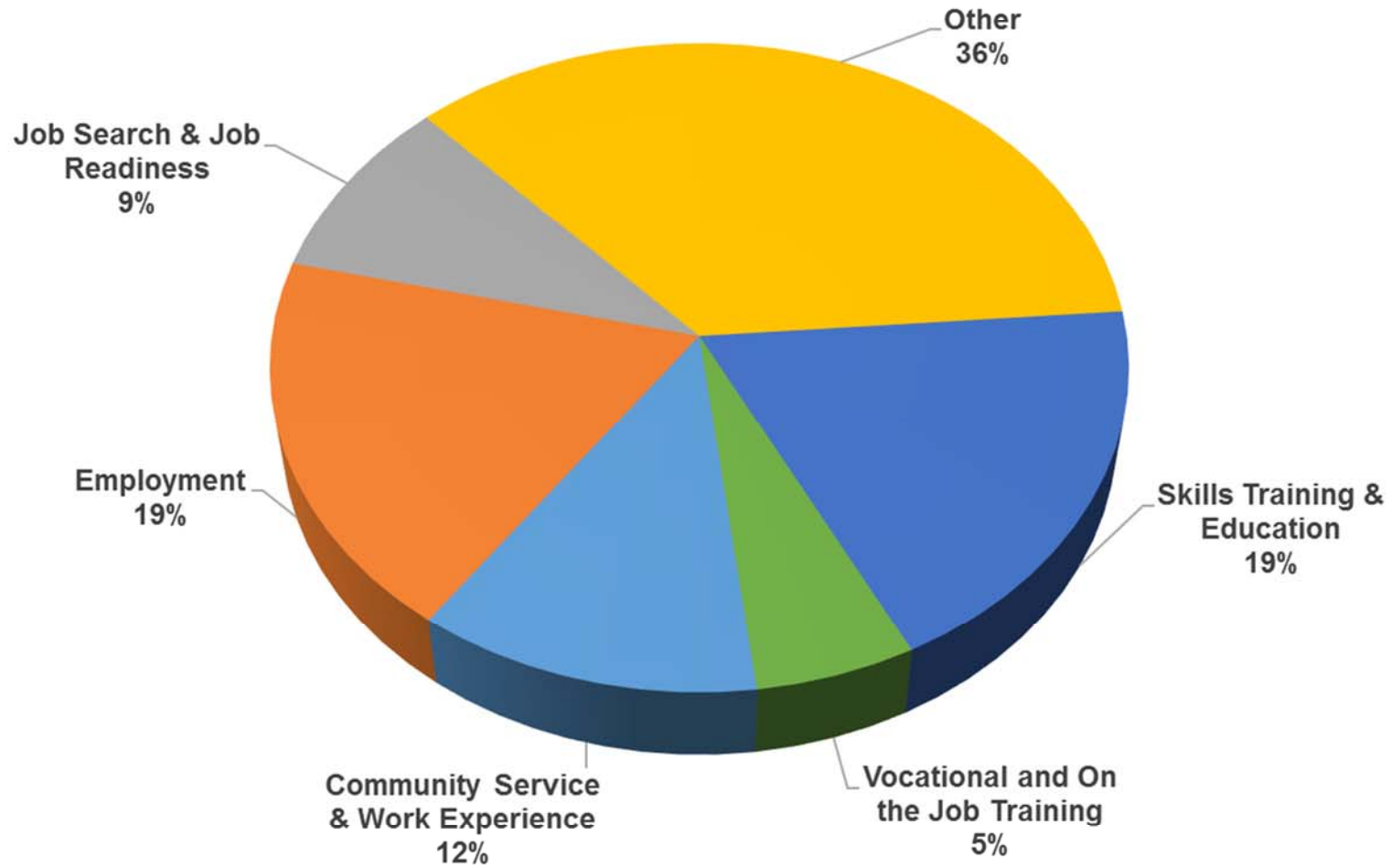
## TANF Cases by Region<sup>6</sup>

| Region                 | Sep-18        | Aug-19        | Sep-19        | Percent Change    |                   |
|------------------------|---------------|---------------|---------------|-------------------|-------------------|
|                        |               |               |               | Sep-18-<br>Sep-19 | Aug-19-<br>Sep-19 |
| Region 1- NW           | 1,134         | 1,093         | 1,086         | -4.2%             | -0.6%             |
| Region 2- NE           | 1,830         | 1,769         | 1,773         | -3.1%             | 0.2%              |
| Region 3- Central      | 3,735         | 3,560         | 3,606         | -3.5%             | 1.3%              |
| Region 4- SE           | 1,858         | 1,714         | 1,724         | -7.2%             | 0.6%              |
| Region 5- SW           | 2,597         | 2,408         | 2,429         | -6.5%             | 0.9%              |
| Centralized Units      | 2             | 0             | 1             | -50.0%            | N/A               |
| <b>Statewide Total</b> | <b>11,156</b> | <b>10,544</b> | <b>10,619</b> | <b>-4.8%</b>      | <b>0.7%</b>       |

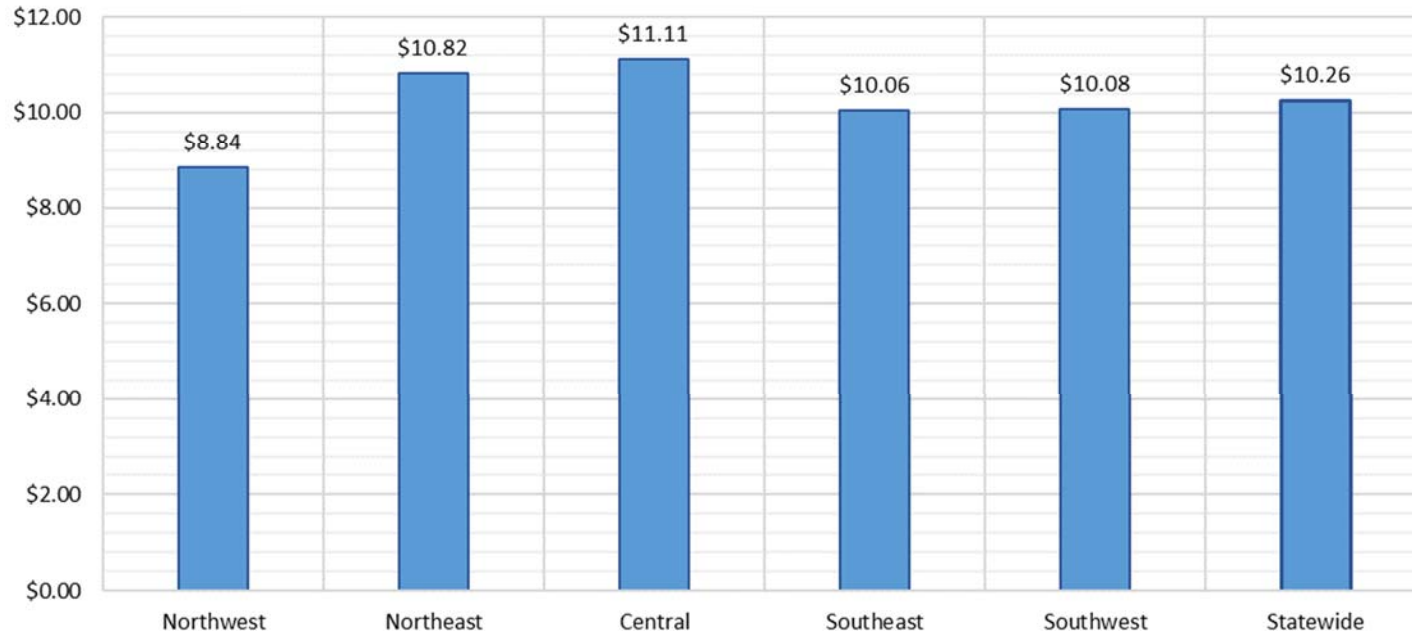
## TANF Caseload: SFY-16 to Current



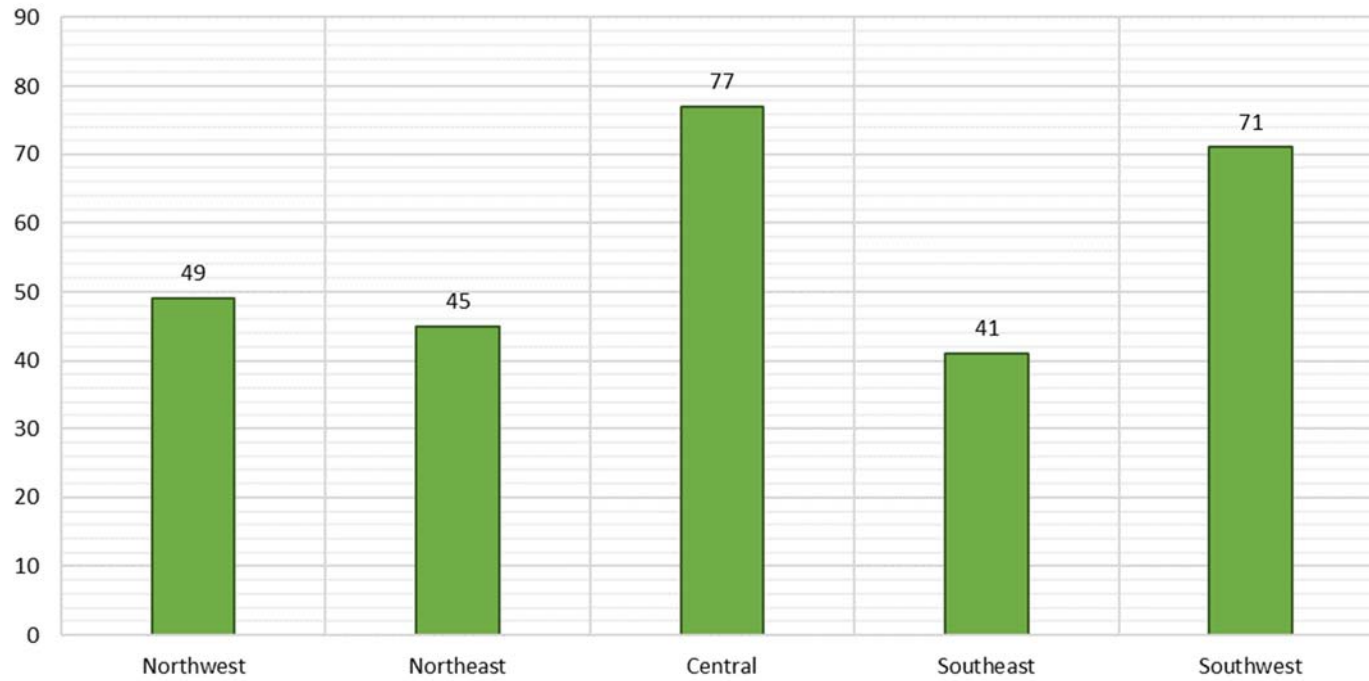
## NM Works Activity Placements on September 30, 2019 as reported by SL Start<sup>14</sup>



Average Starting Hourly Wage of September 2019 TANF Employments  
as reported by SL Start<sup>15</sup>



Number of New Employments in September 2019 by Region  
as reported by SL Start<sup>15</sup>  
Statewide Total: 283



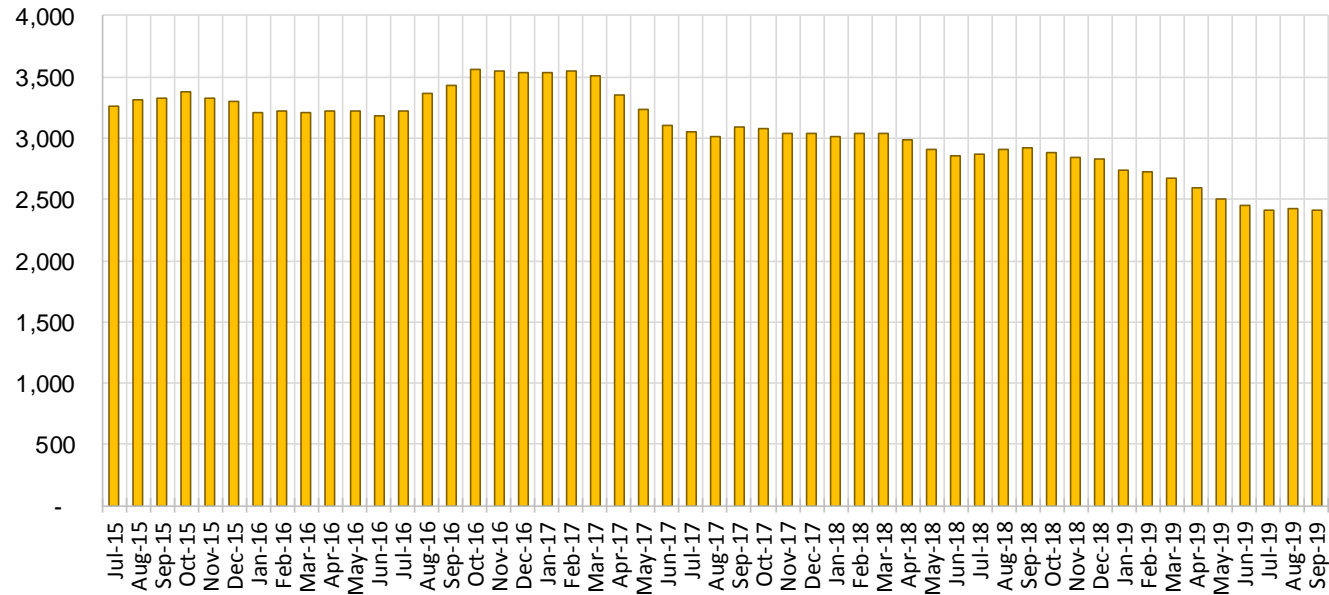
## General Assistance Cases by Field Office<sup>6</sup>

| Office                          |        |        |        | Percent Change    |                   |
|---------------------------------|--------|--------|--------|-------------------|-------------------|
|                                 | Sep-18 | Aug-19 | Sep-19 | Sep-18-<br>Sep-19 | Aug-19-<br>Sep-19 |
| Chaves County ISD               | 133    | 98     | 102    | -23.3%            | 4.1%              |
| Cibola County ISD               | 36     | 39     | 33     | -8.3%             | -15.4%            |
| Colfax County ISD               | 20     | 21     | 23     | 15.0%             | 9.5%              |
| Curry County ISD                | 79     | 77     | 74     | -6.3%             | -3.9%             |
| East Dona Ana County ISD        | 108    | 88     | 90     | -16.7%            | 2.3%              |
| Eddy Artesia County ISD         | 23     | 21     | 23     | 0.0%              | 9.5%              |
| Eddy Carlsbad County ISD        | 74     | 44     | 43     | -41.9%            | -2.3%             |
| Grant County ISD                | 50     | 65     | 64     | 28.0%             | -1.5%             |
| Guadalupe County ISD            | 19     | 9      | 9      | -52.6%            | 0.0%              |
| Hidalgo County ISD              | 14     | 0      | 0      | -100.0%           | N/A               |
| Lea County ISD                  | 84     | 64     | 62     | -26.2%            | -3.1%             |
| Lincoln County ISD              | 32     | 31     | 28     | -12.5%            | -9.7%             |
| Luna County ISD                 | 52     | 60     | 61     | 17.3%             | 1.7%              |
| McKinley County ISD             | 53     | 59     | 65     | 22.6%             | 10.2%             |
| Northeast Bernalillo County ISD | 329    | 253    | 239    | -27.4%            | -5.5%             |
| Northwest Bernalillo County ISD | 296    | 221    | 224    | -24.3%            | 1.4%              |
| Otero County ISD                | 73     | 66     | 76     | 4.1%              | 15.2%             |
| Quay County ISD                 | 27     | 26     | 28     | 3.7%              | 7.7%              |
| Rio Arriba County ISD           | 82     | 54     | 53     | -35.4%            | -1.9%             |
| Roosevelt County ISD            | 0      | 0      | 0      | N/A               | N/A               |
| San Juan County ISD             | 130    | 114    | 111    | -14.6%            | -2.6%             |
| San Miguel County ISD           | 78     | 69     | 69     | -11.5%            | 0.0%              |
| Sandoval County ISD             | 131    | 81     | 77     | -41.2%            | -4.9%             |
| Santa Fe County ISD             | 122    | 98     | 95     | -22.1%            | -3.1%             |
| Sierra County ISD               | 32     | 32     | 31     | -3.1%             | -3.1%             |
| Socorro County ISD              | 32     | 46     | 45     | 40.6%             | -2.2%             |
| South Dona Ana ISD              | 65     | 53     | 54     | -16.9%            | 1.9%              |
| Southeast Bernalillo County ISD | 169    | 132    | 128    | -24.3%            | -3.0%             |
| Southwest Bernalillo County ISD | 181    | 197    | 187    | 3.3%              | -5.1%             |
| Taos County ISD                 | 45     | 30     | 28     | -37.8%            | -6.7%             |
| Torrance County ISD             | 43     | 39     | 40     | -7.0%             | 2.6%              |
| Valencia North County ISD       | 119    | 82     | 85     | -28.6%            | 3.7%              |
| Valencia South County ISD       | 0      | 0      | 0      | N/A               | N/A               |
| West Dona Ana County ISD        | 185    | 155    | 163    | -11.9%            | 5.2%              |
| Centralized Units               | 0      | 0      | 0      | N/A               | N/A               |
| Statewide Total                 | 2,916  | 2,424  | 2,410  | -17.4%            | -0.6%             |

## General Assistance Cases by Region<sup>6</sup>

| Region                 | Sep-18       | Aug-19       | Sep-19       | Percent Change    |                   |
|------------------------|--------------|--------------|--------------|-------------------|-------------------|
|                        |              |              |              | Sep-18-<br>Sep-19 | Aug-19-<br>Sep-19 |
| Region 1 - NW          | 402          | 372          | 370          | -8.0%             | -0.5%             |
| Region 2 - NE          | 524          | 388          | 382          | -27.1%            | -1.5%             |
| Region 3 - Central     | 1,018        | 842          | 818          | -19.6%            | -2.9%             |
| Region 4 - SE          | 425          | 335          | 332          | -21.9%            | -0.9%             |
| Region 5 - SW          | 547          | 487          | 508          | -7.1%             | 4.3%              |
| Centralized Units      | 0            | 0            | 0            | N/A               | N/A               |
| <b>Statewide Total</b> | <b>2,916</b> | <b>2,424</b> | <b>2,410</b> | <b>-17.4%</b>     | <b>-0.6%</b>      |

## General Assistance Caseload: SFY-16 to Current

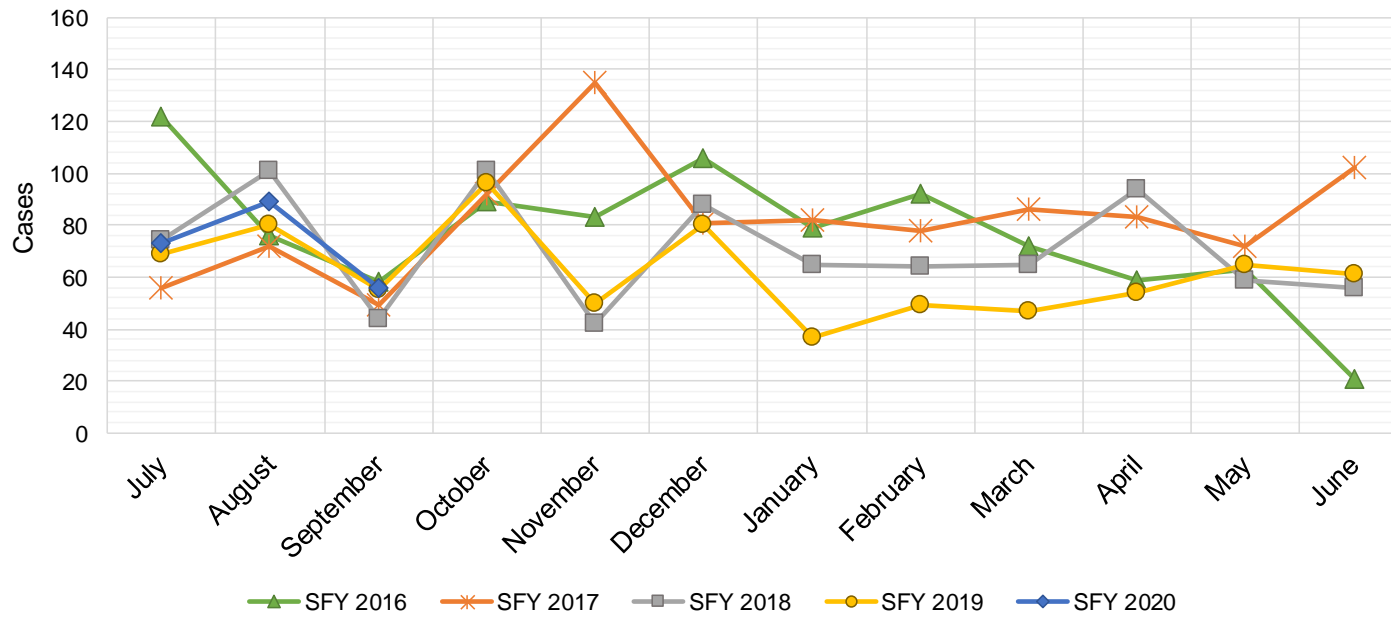




## General Assistance Interim Assistance Reimbursements<sup>16</sup>

| SFY 2016 |       |              | SFY 2017 |       |              | SFY 2018 |       |              | SFY 2019 |       |              | SFY 2020 |       |              |
|----------|-------|--------------|----------|-------|--------------|----------|-------|--------------|----------|-------|--------------|----------|-------|--------------|
|          | Cases | Expenditures |          | Cases | Expenditures |          | Cases | Expenditures |          | Cases | Expenditures |          | Cases | Expenditures |
| Jul-15   | 122   | \$342,648    | Jul-16   | 56    | \$164,970    | Jul-17   | 74    | \$241,438    | Jul-18   | 69    | \$228,333    | Jul-19   | 73    | \$303,584    |
| Aug-15   | 76    | \$245,236    | Aug-16   | 72    | \$223,182    | Aug-17   | 101   | \$339,301    | Aug-18   | 80    | \$241,292    | Aug-19   | 89    | \$310,047    |
| Sep-15   | 58    | \$170,093    | Sep-16   | 49    | \$158,027    | Sep-17   | 44    | \$131,229    | Sep-18   | 55    | \$188,192    | Sep-19   | 56    | \$172,016    |
| Oct-15   | 89    | \$277,912    | Oct-16   | 92    | \$257,830    | Oct-17   | 101   | \$335,752    | Oct-18   | 96    | \$298,502    | Oct-19   |       |              |
| Nov-15   | 83    | \$238,948    | Nov-16   | 135   | \$402,305    | Nov-17   | 42    | \$139,572    | Nov-18   | 50    | \$148,641    | Nov-19   |       |              |
| Dec-15   | 106   | \$388,102    | Dec-16   | 81    | \$227,569    | Dec-17   | 88    | \$245,453    | Dec-18   | 80    | \$246,422    | Dec-19   |       |              |
| Jan-16   | 79    | \$239,263    | Jan-17   | 82    | \$274,050    | Jan-18   | 65    | \$258,239    | Jan-19   | 37    | \$106,081    | Jan-20   |       |              |
| Feb-16   | 92    | \$296,332    | Feb-17   | 78    | \$227,569    | Feb-18   | 64    | \$195,815    | Feb-19   | 49    | \$119,300    | Feb-20   |       |              |
| Mar-16   | 72    | \$254,360    | Mar-17   | 86    | \$278,219    | Mar-18   | 65    | \$172,188    | Mar-19   | 47    | \$137,296    | Mar-20   |       |              |
| Apr-16   | 59    | \$208,631    | Apr-17   | 83    | \$267,187    | Apr-18   | 94    | \$312,340    | Apr-19   | 54    | \$173,772    | Apr-20   |       |              |
| May-16   | 63    | \$182,241    | May-17   | 72    | \$232,836    | May-18   | 59    | \$155,406    | May-19   | 65    | \$237,979    | May-20   |       |              |
| Jun-16   | 21    | \$51,760     | Jun-17   | 102   | \$306,228    | Jun-18   | 56    | \$159,268    | Jun-19   | 61    | \$214,497    | Jun-20   |       |              |

|         |     |             |     |             |     |             |     |             |     |           |
|---------|-----|-------------|-----|-------------|-----|-------------|-----|-------------|-----|-----------|
| TOTAL   | 920 | \$2,895,525 | 988 | \$3,019,972 | 853 | \$2,686,001 | 743 | \$2,340,307 | 218 | \$785,648 |
| AVERAGE | 77  | \$241,294   | 82  | \$251,664   | 71  | \$223,833   | 62  | \$195,026   | 73  | \$261,883 |



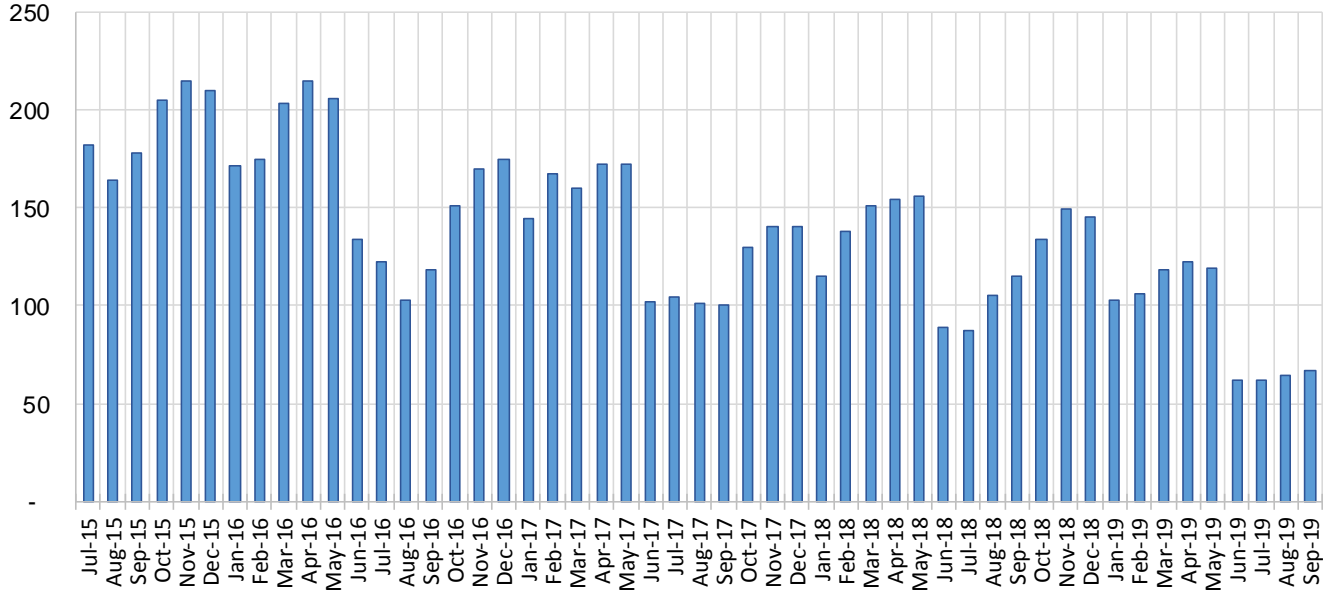
## Education Works Cases by Field Office<sup>6</sup>

| Office                          |        |        |        | Percent Change    |                   |
|---------------------------------|--------|--------|--------|-------------------|-------------------|
|                                 | Sep-18 | Aug-19 | Sep-19 | Sep-18-<br>Sep-19 | Aug-19-<br>Sep-19 |
| Chaves County ISD               | 0      | 1      | 1      | N/A               | 0.0%              |
| Cibola County ISD               | 0      | 0      | 0      | N/A               | N/A               |
| Colfax County ISD               | 0      | 0      | 0      | N/A               | N/A               |
| Curry County ISD                | 2      | 1      | 2      | 0.0%              | 100.0%            |
| East Dona Ana County ISD        | 16     | 3      | 8      | -50.0%            | 166.7%            |
| Eddy Artesia County ISD         | 1      | 1      | 2      | 100.0%            | 100.0%            |
| Eddy Carlsbad County ISD        | 2      | 1      | 1      | -50.0%            | 0.0%              |
| Grant County ISD                | 9      | 1      | 1      | -88.9%            | 0.0%              |
| Guadalupe County ISD            | 0      | 0      | 0      | N/A               | N/A               |
| Hidalgo County ISD              | 0      | 0      | 0      | N/A               | N/A               |
| Lea County ISD                  | 2      | 0      | 3      | 50.0%             | N/A               |
| Lincoln County ISD              | 0      | 0      | 0      | N/A               | N/A               |
| Luna County ISD                 | 1      | 2      | 2      | 100.0%            | 0.0%              |
| McKinley County ISD             | 0      | 0      | 1      | N/A               | N/A               |
| Northeast Bernalillo County ISD | 9      | 4      | 4      | -55.6%            | 0.0%              |
| Northwest Bernalillo County ISD | 10     | 3      | 2      | -80.0%            | -33.3%            |
| Otero County ISD                | 1      | 1      | 1      | 0.0%              | 0.0%              |
| Quay County ISD                 | 0      | 0      | 0      | N/A               | N/A               |
| Rio Arriba County ISD           | 3      | 0      | 0      | -100.0%           | N/A               |
| Roosevelt County ISD            | 0      | 0      | 0      | N/A               | N/A               |
| San Juan County ISD             | 2      | 3      | 3      | 50.0%             | 0.0%              |
| San Miguel County ISD           | 4      | 0      | 1      | -75.0%            | N/A               |
| Sandoval County ISD             | 6      | 4      | 5      | -16.7%            | 25.0%             |
| Santa Fe County ISD             | 6      | 10     | 7      | 16.7%             | -30.0%            |
| Sierra County ISD               | 0      | 1      | 1      | N/A               | 0.0%              |
| Socorro County ISD              | 0      | 0      | 0      | N/A               | N/A               |
| South Dona Ana ISD              | 14     | 10     | 7      | -50.0%            | -30.0%            |
| Southeast Bernalillo County ISD | 6      | 5      | 3      | -50.0%            | -40.0%            |
| Southwest Bernalillo County ISD | 13     | 6      | 4      | -69.2%            | -33.3%            |
| Taos County ISD                 | 0      | 0      | 0      | N/A               | N/A               |
| Torrance County ISD             | 0      | 0      | 0      | N/A               | N/A               |
| Valencia North County ISD       | 0      | 0      | 0      | N/A               | N/A               |
| Valencia South County ISD       | 0      | 0      | 0      | N/A               | N/A               |
| West Dona Ana County ISD        | 8      | 7      | 8      | 0.0%              | 14.3%             |
| Centralized Units               | 0      | 0      | 0      | N/A               | N/A               |
| Statewide Total                 | 115    | 64     | 67     | -41.7%            | 4.7%              |

## Education Works Cases by Region<sup>6</sup>

|                    |        |        |        | Percent Change    |                   |
|--------------------|--------|--------|--------|-------------------|-------------------|
| Region             | Sep-18 | Aug-19 | Sep-19 | Sep-18-<br>Sep-19 | Aug-19-<br>Sep-19 |
| Region 1 - NW      | 2      | 4      | 5      | 150.0%            | 25.0%             |
| Region 2 - NE      | 19     | 14     | 13     | -31.6%            | -7.1%             |
| Region 3 - Central | 38     | 18     | 13     | -65.8%            | -27.8%            |
| Region 4 - SE      | 7      | 4      | 9      | 28.6%             | 125.0%            |
| Region 5 - SW      | 49     | 24     | 27     | -44.9%            | 12.5%             |
| Centralized Units  | 0      | 0      | 0      | N/A               | N/A               |
| Statewide Total    | 115    | 64     | 67     | -41.7%            | 4.7%              |

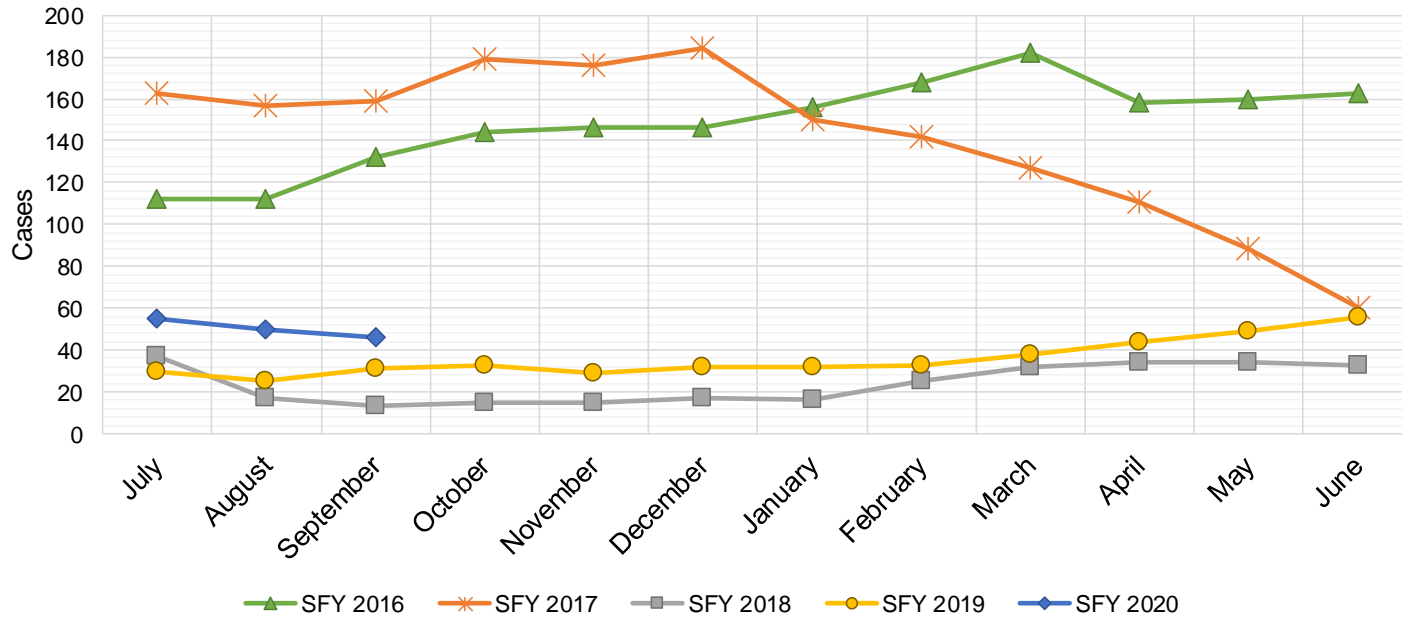
**Education Works Caseload: SFY-16 to Current**



## Refugee Cash Assistance

| SFY 2016 <sup>8,12,9</sup> |              | SFY 2017 <sup>8,9</sup> |              | SFY 2018 <sup>8,9</sup> |              | SFY 2019 <sup>8,9</sup> |              | SFY 2020 <sup>8,9</sup> |              |    |          |        |    |          |
|----------------------------|--------------|-------------------------|--------------|-------------------------|--------------|-------------------------|--------------|-------------------------|--------------|----|----------|--------|----|----------|
| Cases                      | Expenditures | Cases                   | Expenditures | Cases                   | Expenditures | Cases                   | Expenditures | Cases                   | Expenditures |    |          |        |    |          |
| Jul-15                     | 112          | \$27,516                | Jul-16       | 163                     | \$39,756     | Jul-17                  | 37           | \$9,981                 | Jul-18       | 30 | \$7,408  | Jul-19 | 55 | \$13,851 |
| Aug-15                     | 112          | \$27,438                | Aug-16       | 157                     | \$40,115     | Aug-17                  | 17           | \$4,704                 | Aug-18       | 25 | \$6,434  | Aug-19 | 50 | \$12,497 |
| Sep-15                     | 132          | \$31,321                | Sep-16       | 159                     | \$39,359     | Sep-17                  | 13           | \$3,159                 | Sep-18       | 31 | \$6,947  | Sep-19 | 46 | \$11,473 |
| Oct-15                     | 144          | \$36,153                | Oct-16       | 179                     | \$41,520     | Oct-17                  | 15           | \$3,543                 | Oct-18       | 33 | \$6,323  | Oct-19 |    |          |
| Nov-15                     | 146          | \$36,515                | Nov-16       | 176                     | \$45,434     | Nov-17                  | 15           | \$4,263                 | Nov-18       | 29 | \$7,036  | Nov-19 |    |          |
| Dec-15                     | 146          | \$35,763                | Dec-16       | 184                     | \$46,673     | Dec-17                  | 17           | \$4,795                 | Dec-18       | 32 | \$7,300  | Dec-19 |    |          |
| Jan-16                     | 156          | \$38,686                | Jan-17       | 150                     | \$38,790     | Jan-18                  | 16           | \$4,166                 | Jan-19       | 32 | \$7,418  | Jan-20 |    |          |
| Feb-16                     | 168          | \$41,368                | Feb-17       | 142                     | \$37,956     | Feb-18                  | 25           | \$5,723                 | Feb-19       | 33 | \$8,591  | Feb-20 |    |          |
| Mar-16                     | 182          | \$45,307                | Mar-17       | 127                     | \$33,066     | Mar-18                  | 32           | \$7,636                 | Mar-19       | 38 | \$9,165  | Mar-20 |    |          |
| Apr-16                     | 158          | \$41,143                | Apr-17       | 111                     | \$29,183     | Apr-18                  | 34           | \$8,827                 | Apr-19       | 44 | \$10,648 | Apr-20 |    |          |
| May-16                     | 160          | \$38,332                | May-17       | 88                      | \$23,343     | May-18                  | 34           | \$8,939                 | May-19       | 49 | \$11,823 | May-20 |    |          |
| Jun-16                     | 163          | \$39,856                | Jun-17       | 60                      | \$15,538     | Jun-18                  | 33           | \$8,513                 | Jun-19       | 56 | \$13,558 | Jun-20 |    |          |

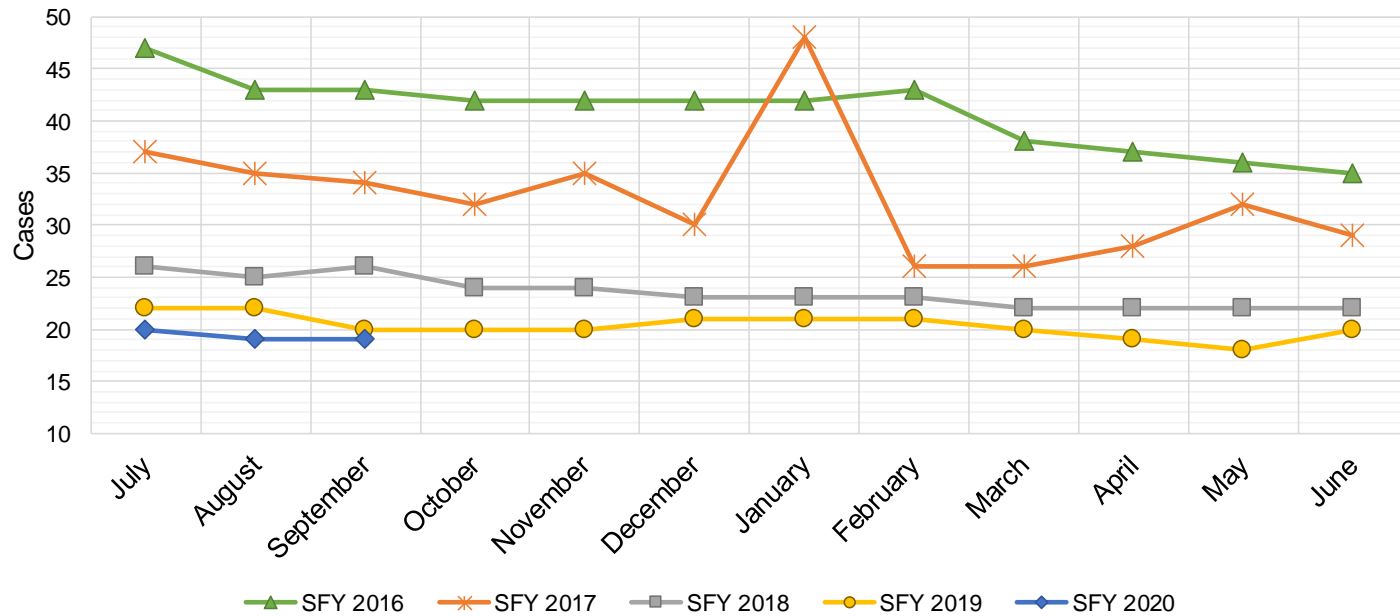
|         |       |           |       |           |     |          |     |           |     |          |
|---------|-------|-----------|-------|-----------|-----|----------|-----|-----------|-----|----------|
| TOTAL   | 1,779 | \$439,397 | 1,696 | \$430,732 | 288 | \$74,249 | 432 | \$102,651 | 151 | \$37,821 |
| AVERAGE | 148   | \$36,616  | 141   | \$35,894  | 24  | \$6,187  | 36  | \$8,554   | 50  | \$12,607 |



## State Supplement for Residential Care

| SFY 2016 <sup>12,9</sup> |       |              | SFY 2017 <sup>9</sup> |       |              | SFY 2018 <sup>9</sup> |       |              | SFY 2019 <sup>9</sup> |       |              | SFY 2020 <sup>9</sup> |       |              |
|--------------------------|-------|--------------|-----------------------|-------|--------------|-----------------------|-------|--------------|-----------------------|-------|--------------|-----------------------|-------|--------------|
|                          | Cases | Expenditures |                       | Cases | Expenditures |                       | Cases | Expenditures |                       | Cases | Expenditures |                       | Cases | Expenditures |
| Jul-15                   | 47    | \$4,700      | Jul-16                | 37    | \$3,700      | Jul-17                | 26    | \$2,700      | Jul-18                | 22    | \$2,200      | Jul-19                | 20    | \$1,900      |
| Aug-15                   | 43    | \$4,900      | Aug-16                | 35    | \$3,500      | Aug-17                | 25    | \$2,500      | Aug-18                | 22    | \$2,200      | Aug-19                | 19    | \$1,900      |
| Sep-15                   | 43    | \$4,500      | Sep-16                | 34    | \$3,400      | Sep-17                | 26    | \$2,700      | Sep-18                | 20    | \$2,000      | Sep-19                | 19    | \$1,900      |
| Oct-15                   | 42    | \$4,400      | Oct-16                | 32    | \$3,200      | Oct-17                | 24    | \$2,500      | Oct-18                | 20    | \$2,000      | Oct-19                |       |              |
| Nov-15                   | 42    | \$4,200      | Nov-16                | 35    | \$3,500      | Nov-17                | 24    | \$2,400      | Nov-18                | 20    | \$2,000      | Nov-19                |       |              |
| Dec-15                   | 42    | \$4,200      | Dec-16                | 30    | \$3,000      | Dec-17                | 23    | \$2,200      | Dec-18                | 21    | \$2,100      | Dec-19                |       |              |
| Jan-16                   | 42    | \$4,200      | Jan-17                | 48    | \$4,800      | Jan-18                | 23    | \$2,400      | Jan-19                | 21    | \$2,000      | Jan-20                |       |              |
| Feb-16                   | 43    | \$4,300      | Feb-17                | 26    | \$2,600      | Feb-18                | 23    | \$2,300      | Feb-19                | 21    | \$2,200      | Feb-20                |       |              |
| Mar-16                   | 38    | \$3,800      | Mar-17                | 26    | \$2,600      | Mar-18                | 22    | \$2,400      | Mar-19                | 20    | \$1,900      | Mar-20                |       |              |
| Apr-16                   | 37    | \$3,700      | Apr-17                | 28    | \$2,800      | Apr-18                | 22    | \$2,200      | Apr-19                | 19    | \$1,800      | Apr-20                |       |              |
| May-16                   | 36    | \$3,600      | May-17                | 32    | \$3,200      | May-18                | 22    | \$2,200      | May-19                | 18    | \$1,800      | May-20                |       |              |
| Jun-16                   | 35    | \$3,500      | Jun-17                | 29    | \$2,900      | Jun-18                | 22    | \$2,200      | Jun-19                | 20    | \$2,000      | Jun-20                |       |              |

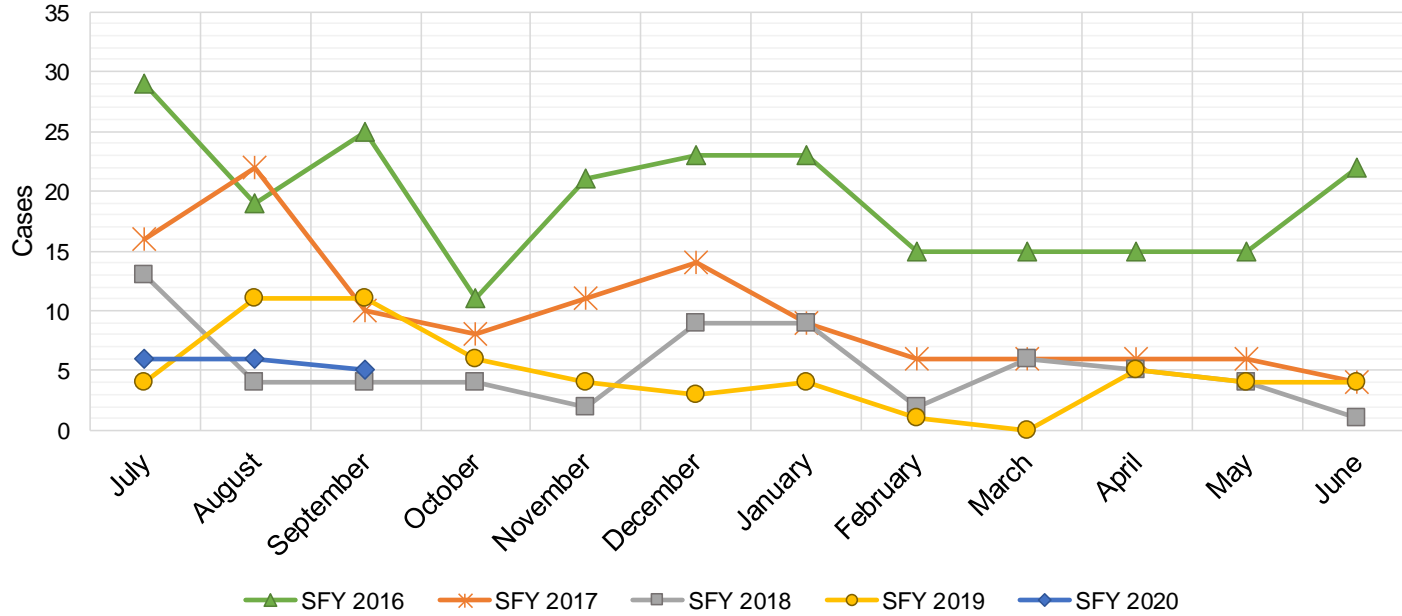
|         |     |          |     |          |     |          |     |          |    |         |
|---------|-----|----------|-----|----------|-----|----------|-----|----------|----|---------|
| TOTAL   | 490 | \$50,000 | 392 | \$39,200 | 282 | \$28,700 | 244 | \$24,200 | 58 | \$5,700 |
| AVERAGE | 41  | \$4,167  | 33  | \$3,267  | 24  | \$2,392  | 20  | \$2,017  | 19 | \$1,900 |



## TANF Diversion Payments

| SFY 2016 <sup>12,9</sup> |              |          | SFY 2017 <sup>9</sup> |              |          | SFY 2018 <sup>9</sup> |              |          | SFY 2019 <sup>9</sup> |              |          | SFY 2020 <sup>9</sup> |              |          |
|--------------------------|--------------|----------|-----------------------|--------------|----------|-----------------------|--------------|----------|-----------------------|--------------|----------|-----------------------|--------------|----------|
| Cases                    | Expenditures |          | Cases                 | Expenditures |          | Cases                 | Expenditures |          | Cases                 | Expenditures |          | Cases                 | Expenditures |          |
| Jul-15                   | 29           | \$62,074 | Jul-16                | 16           | \$30,843 | Jul-17                | 13           | \$26,500 | Jul-18                | 4            | \$3,000  | Jul-19                | 6            | \$18,500 |
| Aug-15                   | 19           | \$33,584 | Aug-16                | 22           | \$42,731 | Aug-17                | 4            | \$12,000 | Aug-18                | 11           | \$18,583 | Aug-19                | 6            | \$16,500 |
| Sep-15                   | 25           | \$47,977 | Sep-16                | 10           | \$21,000 | Sep-17                | 4            | \$4,000  | Sep-18                | 11           | \$20,999 | Sep-19                | 5            | \$11,000 |
| Oct-15                   | 11           | \$20,500 | Oct-16                | 8            | \$16,744 | Oct-17                | 4            | \$16,000 | Oct-18                | 6            | \$10,499 | Oct-19                |              |          |
| Nov-15                   | 21           | \$45,500 | Nov-16                | 11           | \$24,500 | Nov-17                | 2            | \$15,500 | Nov-18                | 4            | \$7,499  | Nov-19                |              |          |
| Dec-15                   | 23           | \$45,389 | Dec-16                | 14           | \$26,611 | Dec-17                | 9            | \$17,500 | Dec-18                | 3            | \$2,499  | Dec-19                |              |          |
| Jan-16                   | 23           | \$41,874 | Jan-17                | 9            | \$18,500 | Jan-18                | 9            | \$21,731 | Jan-19                | 4            | \$5,999  | Jan-20                |              |          |
| Feb-16                   | 15           | \$28,500 | Feb-17                | 6            | \$12,000 | Feb-18                | 2            | \$7,731  | Feb-19                | 1            | \$1,678  | Feb-20                |              |          |
| Mar-16                   | 15           | \$27,008 | Mar-17                | 6            | \$11,000 | Mar-18                | 6            | \$8,496  | Mar-19                | 0            | \$3,000  | Mar-20                |              |          |
| Apr-16                   | 15           | \$31,389 | Apr-17                | 6            | \$12,000 | Apr-18                | 5            | \$13,500 | Apr-19                | 5            | \$6,500  | Apr-20                |              |          |
| May-16                   | 15           | \$31,916 | May-17                | 6            | \$11,500 | May-18                | 4            | \$12,500 | May-19                | 4            | \$16,000 | May-20                |              |          |
| Jun-16                   | 22           | \$43,000 | Jun-17                | 4            | \$13,500 | Jun-18                | 1            | \$5,389  | Jun-19                | 4            | \$8,000  | Jun-20                |              |          |

|         |     |           |     |           |    |           |    |           |    |          |
|---------|-----|-----------|-----|-----------|----|-----------|----|-----------|----|----------|
| TOTAL   | 233 | \$458,711 | 118 | \$240,929 | 63 | \$160,847 | 57 | \$104,256 | 17 | \$46,000 |
| AVERAGE | 19  | \$38,226  | 10  | \$20,077  | 5  | \$13,404  | 5  | \$8,688   | 6  | \$15,333 |

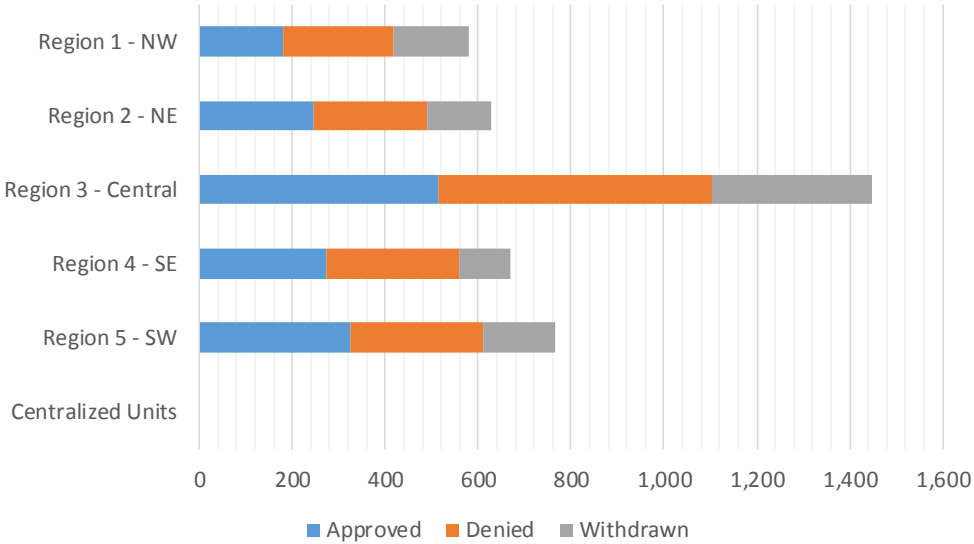


**Cash Assistance Applications by Field Office<sup>4,11</sup>**  
**September 2019**

| Office                          | Approved     | Denied       | Withdrawn  | Total Cases Processed |
|---------------------------------|--------------|--------------|------------|-----------------------|
| Chaves County ISD               | 64           | 44           | 30         | 138                   |
| Cibola County ISD               | 22           | 24           | 9          | 55                    |
| Colfax County ISD               | 12           | 1            | 11         | 24                    |
| Curry County ISD                | 80           | 81           | 31         | 192                   |
| East Dona Ana County ISD        | 53           | 57           | 43         | 153                   |
| Eddy Artesia County ISD         | 18           | 16           | 10         | 44                    |
| Eddy Carlsbad County ISD        | 29           | 31           | 16         | 76                    |
| Grant County ISD                | 29           | 33           | 12         | 74                    |
| Guadalupe County ISD            | 8            | -1           | 5          | 12                    |
| Hidalgo County ISD              | 0            | 0            | 0          | 0                     |
| Lea County ISD                  | 69           | 74           | 21         | 164                   |
| Lincoln County ISD              | 15           | 37           | 3          | 55                    |
| Luna County ISD                 | 43           | 17           | 14         | 74                    |
| McKinley County ISD             | 23           | 49           | 25         | 97                    |
| Northeast Bernalillo County ISD | 144          | 202          | 89         | 435                   |
| Northwest Bernalillo County ISD | 99           | 122          | 103        | 324                   |
| Otero County ISD                | 43           | 33           | 27         | 103                   |
| Quay County ISD                 | 5            | 2            | 7          | 14                    |
| Rio Arriba County ISD           | 49           | 36           | 27         | 112                   |
| Roosevelt County ISD            | 0            | 0            | 0          | 0                     |
| San Juan County ISD             | 49           | 89           | 77         | 215                   |
| San Miguel County ISD           | 26           | 26           | 10         | 62                    |
| Sandoval County ISD             | 81           | 68           | 35         | 184                   |
| Santa Fe County ISD             | 53           | 95           | 27         | 175                   |
| Sierra County ISD               | 9            | 15           | 8          | 32                    |
| Socorro County ISD              | 20           | 18           | 5          | 43                    |
| South Dona Ana ISD              | 75           | 45           | 20         | 140                   |
| Southeast Bernalillo County ISD | 97           | 127          | 61         | 285                   |
| Southwest Bernalillo County ISD | 153          | 124          | 76         | 353                   |
| Taos County ISD                 | 11           | 17           | 16         | 44                    |
| Torrance County ISD             | 20           | 15           | 16         | 51                    |
| Valencia North County ISD       | 57           | 43           | 38         | 138                   |
| Valencia South County ISD       | 0            | 0            | 0          | 0                     |
| West Dona Ana County ISD        | 83           | 101          | 39         | 223                   |
| Centralized Units               | 0            | 0            | 0          | 0                     |
| <b>Statewide Total</b>          | <b>1,539</b> | <b>1,641</b> | <b>911</b> | <b>4,091</b>          |

**Cash Assistance Applications by Region<sup>4,11</sup>**  
**September 2019**

|                        | Approved     | Denied       | Withdrawn  | Total Cases Processed |
|------------------------|--------------|--------------|------------|-----------------------|
| Region                 |              |              |            |                       |
| Region 1 - NW          | 180          | 238          | 162        | 580                   |
| Region 2 - NE          | 245          | 244          | 138        | 627                   |
| Region 3 - Central     | 513          | 590          | 345        | 1,448                 |
| Region 4 - SE          | 275          | 283          | 111        | 669                   |
| Region 5 - SW          | 326          | 286          | 155        | 767                   |
| Centralized Units      | 0            | 0            | 0          | 0                     |
| <b>Statewide Total</b> | <b>1,539</b> | <b>1,641</b> | <b>911</b> | <b>4,091</b>          |





**Children Youth and Families Department**  
**Children Receiving Child Care Assistance Subsidies By County**

| County        | Sept 2018     | Oct 2018      | Nov 2018      | Dec 2018      | Jan 2019      | Feb 2019      | Mar 2019      | Apr 2019      | May 2019      | June 2019     | July 2019     | Aug 2019      | Sept 2019     | Change Fr. Cases | Last Year Percent |
|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|------------------|-------------------|
| Bernalillo    | 8,041         | 7,753         | 7,741         | 7,584         | 7,545         | 7,563         | 7,831         | 7,997         | 8,226         | 8,692         | 7,702         | 7,885         | 8,295         | 254              | 3.2%              |
| Catron        | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0                | 0.0%              |
| Chaves        | 861           | 817           | 836           | 814           | 812           | 834           | 878           | 868           | 868           | 875           | 830           | 824           | 886           | 25               | 2.9%              |
| Cibola        | 312           | 316           | 315           | 302           | 287           | 285           | 289           | 306           | 286           | 292           | 283           | 277           | 275           | -37              | -11.9%            |
| Colfax        | 59            | 62            | 60            | 57            | 62            | 57            | 59            | 52            | 50            | 44            | 38            | 40            | 33            | -26              | -44.1%            |
| Curry         | 592           | 543           | 548           | 517           | 492           | 489           | 524           | 548           | 542           | 590           | 597           | 613           | 625           | 33               | 5.6%              |
| De Baca       | 4             | 4             | 1             | 1             | 1             | 1             | 1             | 0             | 1             | 1             | 1             | 1             | 1             | -3               | -75.0%            |
| Dona Ana      | 4,403         | 4,311         | 4,304         | 4,191         | 4,198         | 4,351         | 4,453         | 4,413         | 4,536         | 4,751         | 4,360         | 4,384         | 4,575         | 172              | 3.9%              |
| Eddy          | 268           | 267           | 257           | 259           | 248           | 243           | 245           | 214           | 225           | 240           | 240           | 226           | 224           | -44              | -16.4%            |
| Grant         | 134           | 133           | 139           | 126           | 125           | 134           | 131           | 127           | 130           | 136           | 133           | 115           | 157           | 23               | 17.2%             |
| Guadalupe     | 11            | 16            | 14            | 12            | 11            | 11            | 11            | 11            | 11            | 11            | 10            | 10            | 10            | -1               | -9.1%             |
| Harding       | 1             | 1             | 1             | 1             | 1             | 1             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | -1               | 0.0%              |
| Hidalgo       | 36            | 35            | 32            | 28            | 23            | 26            | 24            | 20            | 27            | 27            | 27            | 27            | 26            | -10              | -27.8%            |
| Lea           | 877           | 840           | 851           | 821           | 829           | 823           | 831           | 815           | 808           | 798           | 770           | 752           | 761           | -116             | -13.2%            |
| Lincoln       | 107           | 104           | 100           | 97            | 97            | 102           | 104           | 104           | 100           | 104           | 103           | 103           | 108           | 1                | 0.9%              |
| Los Alamos    | 26            | 31            | 34            | 34            | 34            | 34            | 34            | 36            | 40            | 40            | 37            | 37            | 47            | 21               | 80.8%             |
| Luna          | 153           | 142           | 145           | 153           | 150           | 176           | 180           | 176           | 190           | 191           | 172           | 160           | 173           | 20               | 13.1%             |
| McKinley      | 188           | 173           | 173           | 168           | 162           | 158           | 168           | 154           | 158           | 169           | 146           | 141           | 165           | -23              | -12.2%            |
| Mora          | 29            | 25            | 18            | 16            | 16            | 13            | 11            | 11            | 13            | 9             | 9             | 10            | 12            | -17              | -58.6%            |
| Otero         | 520           | 505           | 525           | 501           | 531           | 506           | 507           | 512           | 506           | 530           | 499           | 538           | 547           | 27               | 5.2%              |
| Out of State  | 4             | 4             | 4             | 5             | 3             | 4             | 1             | 2             | 0             | 1             | 0             | 0             | 0             | -4               | -100.0%           |
| Quay          | 33            | 35            | 34            | 33            | 34            | 32            | 34            | 33            | 33            | 38            | 34            | 38            | 37            | 4                | 12.1%             |
| Rio Arriba    | 139           | 141           | 146           | 142           | 134           | 137           | 132           | 141           | 151           | 155           | 158           | 151           | 150           | 11               | 7.9%              |
| Roosevelt     | 101           | 106           | 112           | 121           | 118           | 118           | 118           | 121           | 119           | 130           | 129           | 138           | 148           | 47               | 46.5%             |
| San Juan      | 1,020         | 954           | 955           | 926           | 913           | 942           | 935           | 958           | 966           | 961           | 905           | 897           | 1,018         | -2               | -0.2%             |
| San Miguel    | 375           | 364           | 357           | 345           | 317           | 316           | 319           | 332           | 349           | 373           | 363           | 357           | 363           | -12              | -3.2%             |
| Sandoval      | 763           | 693           | 697           | 708           | 741           | 734           | 744           | 758           | 751           | 802           | 765           | 806           | 827           | 64               | 8.4%              |
| Santa Fe      | 497           | 448           | 470           | 460           | 461           | 481           | 503           | 499           | 520           | 541           | 557           | 562           | 606           | 109              | 21.9%             |
| Sierra        | 64            | 62            | 60            | 57            | 49            | 51            | 48            | 42            | 40            | 50            | 48            | 47            | 58            | -6               | -9.4%             |
| Socorro       | 62            | 65            | 64            | 63            | 58            | 51            | 58            | 55            | 54            | 57            | 53            | 53            | 59            | -3               | -4.8%             |
| Taos          | 111           | 111           | 112           | 102           | 115           | 118           | 117           | 124           | 125           | 136           | 138           | 149           | 135           | 24               | 21.6%             |
| Torrance      | 112           | 92            | 94            | 88            | 90            | 85            | 79            | 69            | 67            | 82            | 68            | 67            | 73            | -39              | -34.8%            |
| Union         | 5             | 5             | 5             | 5             | 5             | 5             | 5             | 3             | 3             | 4             | 3             | 3             | 3             | -2               | -40.0%            |
| Valencia      | 664           | 604           | 611           | 610           | 614           | 604           | 589           | 591           | 607           | 656           | 559           | 569           | 625           | -39              | -5.9%             |
| <b>Totals</b> | <b>20,572</b> | <b>19,762</b> | <b>19,815</b> | <b>19,347</b> | <b>19,276</b> | <b>19,485</b> | <b>19,963</b> | <b>20,092</b> | <b>20,502</b> | <b>21,486</b> | <b>19,737</b> | <b>19,980</b> | <b>21,022</b> | <b>450</b>       | <b>2.2%</b>       |

# CHILDREN YOUTH AND FAMILIES DEPARTMENT

## CHILD CARE ASSISTANCE ELIGIBILITY PROGRAMS

| MONTH   | Oct'18       | Nov'18       | Dec'18       | Jan'19       | Feb'19       | Mar'19       | Apr'19       | May'19       | June'19      | July'19      | Aug'19       | Sept'19      |
|---|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| <b>TANF (Child Care Priority 1 Clients)</b>   |              |              |              |              |              |              |              |              |              |              |              |              |
| CLIENTS   | 2,197        | 2,202        | 2,149        | 2,131        | 2,107        | 2,138        | 2,147        | 2,140        | 2,253        | 2,054        | 2,033        | 2,165        |
| COST  | \$1,335,587  | \$1,313,281  | \$1,274,570  | \$1,281,263  | \$1,264,626  | \$1,284,582  | \$1,286,044  | \$1,278,678  | \$1,305,024  | \$1,273,209  | \$1,263,930  | \$1,184,381  |
| TANF AVERAGE COST   | \$608        | \$596        | \$593        | \$601        | \$600        | \$601        | \$599        | \$598        | \$579        | \$620        | \$622        | \$547        |
| <b>TRANSITION OFF TANF (Child Care Priority 2 Clients)</b>  |              |              |              |              |              |              |              |              |              |              |              |              |
| CLIENTS   | 157          | 145          | 134          | 129          | 125          | 124          | 119          | 111          | 112          | 120          | 132          | 163          |
| COST  | \$87,146     | \$81,849     | \$78,119     | \$81,456     | \$75,852     | \$73,930     | \$71,395     | \$69,505     | \$74,593     | \$74,688     | \$88,189     | \$90,271     |
| TRAN OFF TANF AVG COST  | \$555        | \$564        | \$583        | \$631        | \$607        | \$596        | \$600        | \$626        | \$666        | \$622        | \$668        | \$554        |
| <b>TANF ELIGIBLE (Child Care Priority 1B Clients at or below 100% of the Federal Poverty Level)</b> |              |              |              |              |              |              |              |              |              |              |              |              |
| CLIENTS   | 8,505        | 8,452        | 8,269        | 8,227        | 8,125        | 8,248        | 8,275        | 8,494        | 8,777        | 8,104        | 8,220        | 8,523        |
| COST  | \$4,957,788  | \$4,970,667  | \$4,870,464  | \$4,796,096  | \$4,662,397  | \$4,825,487  | \$4,845,578  | \$4,939,239  | \$5,047,497  | \$4,909,110  | \$5,038,735  | \$4,665,509  |
| TANF ELIGIBLE AVG COST  | \$583        | \$588        | \$589        | \$583        | \$574        | \$585        | \$586        | \$581        | \$575        | \$606        | \$613        | \$547        |
| <b>INCOME ELIGIBLE (Child Care Priority 3, and Priority 4 Clients )</b>                             |              |              |              |              |              |              |              |              |              |              |              |              |
| CLIENTS   | 7,686        | 7,752        | 7,567        | 7,606        | 7,932        | 8,262        | 8,382        | 8,610        | 9,149        | 8,313        | 8,429        | 9,032        |
| COST  | \$4,056,059  | \$4,049,318  | \$3,991,789  | \$3,956,942  | \$4,144,807  | \$4,325,025  | \$4,401,790  | \$4,546,220  | \$4,693,955  | \$4,573,196  | \$4,729,292  | \$4,390,092  |
| INCOME ELIG AVG COST  | \$528        | \$522        | \$528        | \$520        | \$523        | \$523        | \$525        | \$528        | \$513        | \$550        | \$561        | \$486        |
| <b>AT-RISK CHILD PROTECTIVE SERVICES CHILD CARE PILOT (Priority 5 Clients)</b>                      |              |              |              |              |              |              |              |              |              |              |              |              |
| CLIENTS   | 326          | 351          | 344          | 338          | 336          | 342          | 322          | 303          | 321          | 297          | 270          | 240          |
| COST  | \$213,687    | \$217,475    | \$234,222    | \$239,514    | \$210,812    | \$223,510    | \$203,584    | \$204,504    | \$206,998    | \$200,185    | \$201,432    | \$161,487    |
| CPS AVG COST  | \$655        | \$620        | \$681        | \$709        | \$627        | \$654        | \$632        | \$675        | \$645        | \$674        | \$746        | \$673        |
| <b>CHILD PROTECTIVE SERVICES (Child Care CPS Clients)</b>   |              |              |              |              |              |              |              |              |              |              |              |              |
| CLIENTS   | 891          | 913          | 884          | 845          | 860          | 849          | 847          | 844          | 874          | 849          | 896          | 899          |
| COST  | \$613,927    | \$641,871    | \$607,486    | \$585,379    | \$576,818    | \$551,507    | \$594,790    | \$587,750    | \$612,880    | \$608,184    | \$644,539    | \$597,788    |
| CPS AVG COST  | \$689        | \$703        | \$687        | \$693        | \$671        | \$650        | \$702        | \$696        | \$701        | \$716        | \$719        | \$665        |
| <b>GRAND TOTAL - ALL CHILD CARE PROGRAMS</b>  |              |              |              |              |              |              |              |              |              |              |              |              |
| CLIENTS   | 19,762       | 19,815       | 19,347       | 19,276       | 19,485       | 19,963       | 20,092       | 20,502       | 21,486       | 19,737       | 19,980       | 21,022       |
| COST  | \$11,264,194 | \$11,274,461 | \$11,056,650 | \$10,940,651 | \$10,935,312 | \$11,284,041 | \$11,403,180 | \$11,625,897 | \$11,940,948 | \$11,638,571 | \$11,966,117 | \$11,089,528 |
| ALL PROGRAMS AVG COST   | \$570        | \$569        | \$571        | \$568        | \$561        | \$565        | \$568        | \$567        | \$556        | \$590        | \$599        | \$528        |

## Income Eligibility Guidelines: October 1, 2018- September 30, 2019

### Federal Poverty Guidelines (FPG) Monthly Income Standards

| Supplemental Nutrition Program (SNAP)  |                     |                       |   |                                |                 |
|--|---------------------|-----------------------|---|--------------------------------|-----------------|
| Household Size   | 100% FPG Net Income | 130% FPG Gross Income | 165% FPG Gross Income for Categorical Eligibility | Maximum SNAP Monthly Allotment | LIHEAP 150% FPG |
| 1  | \$1,012             | \$1,316               | \$1,670   | \$192                          | \$1,518         |
| 2  | \$1,372             | \$1,784               | \$2,264   | \$353                          | \$2,058         |
| 3  | \$1,732             | \$2,252               | \$2,858   | \$505                          | \$2,598         |
| 4  | \$2,092             | \$2,720               | \$3,452   | \$642                          | \$3,138         |
| 5  | \$2,452             | \$3,188               | \$4,046   | \$762                          | \$3,678         |
| 6  | \$2,812             | \$3,656               | \$4,640   | \$914                          | \$4,218         |
| 7  | \$3,172             | \$4,124               | \$5,234   | \$1,011                        | \$4,758         |
| 8  | \$3,532             | \$4,592               | \$5,828   | \$1,155                        | \$5,298         |
| +1   | +\$60               | +\$468                | +\$594  | +\$144                         | +\$540          |
| Minimum Allotment of \$15 effective from 10/1/2017 - 9/30/2018   |                     |                       |   |                                |                 |
| DEDUCTIONS: Standard Deduction: For HH size 1-3 = \$164; 4 = \$174; 5 = \$204; 6 or more = \$234; Excess Shelter Deduction Limit: \$552; Heating and Cooling Standard Utility Allowance: \$344 (HCSUA) – Limited Utility Allowance: \$ 139 (LUA); Telephone Standard: \$52; Dependent Care: Actual Amount (No Limit); Earned Income Deduction: 20%; Homeless Shelter Standard: \$143 |                     |                       |   |                                |                 |

| CASH Assistance & Support Services   |   |                     |                          |                         |                    |
|--|---|---------------------|--------------------------|-------------------------|--------------------|
| Household Size   | Federal Poverty Guidelines (FPG) Monthly Income Standards |                     |                          | Maximum Monthly Benefit |                    |
|  | 100% FPG Net Income                                       | 85% FPG Gross Limit | NM Works Cash Net Income | Maximum Monthly Benefit | General Assistance |
| 1  | \$1,012   | \$860               | \$266                    | \$244                   | \$245              |
| 2  | \$1,372   | \$1,166             | \$357                    | \$327                   | \$329              |
| 3  | \$1,732   | \$1,472             | \$447                    | \$409                   | \$412              |
| 4  | \$2,092   | \$1,778             | \$539                    | \$493                   | \$496              |
| 5  | \$2,452   | \$2,084             | \$630                    | \$576                   | \$580              |
| 6  | \$2,812   | \$2,390             | \$721                    | \$659                   | \$664              |
| 7  | \$3,172   | \$2,696             | \$812                    | \$743                   | \$748              |
| 8  | \$3,532   | \$3,002             | \$922                    | \$843                   | \$849              |
| +1   | +\$360  | +\$306              | +\$91                    | +\$83                   | +\$84              |
| Deductions- Dependent Care: For a child under age 2 = \$200; For a child age 2 and over = \$175.<br>Work Incentives- Earned Income Disregard: Single parent = \$125 & ½ remainder; Two parent = \$225 & ½ remainder. |   |                     |                          |                         |                    |

ISD 017 Revised 08/13/2018

| <b>Medical Assistance Division</b>  |                    |         |         |         |          |
|---|--------------------|---------|---------|---------|----------|
| Federal Poverty Guidelines<br>New Mexico Affordable Care Eligibility Groups<br>Effective April 01, 2019 thru March 31, 2020<br><b>Monthly Guidelines</b>                                  |                    |         |         |         |          |
| HH SIZE   | PERCENT OF POVERTY |         |         |         |          |
|   | 138%               | 190%    | 240%    | 250%    | 300%     |
| 1   | \$1,437            | \$1,978 | \$2,498 | \$2,603 | \$3,123  |
| 2   | \$1,945            | \$2,678 | \$3,382 | \$3,523 | \$4,228  |
| 3   | \$2,453            | \$3,378 | \$4,266 | \$4,444 | \$5,333  |
| 4   | \$2,962            | \$4,078 | \$5,150 | \$5,365 | \$6,438  |
| 5   | \$3,470            | \$4,777 | \$6,034 | \$6,286 | \$7,543  |
| 6   | \$3,978            | \$5,477 | \$6,918 | \$7,207 | \$8,648  |
| 7   | \$4,487            | \$6,177 | \$7,802 | \$8,128 | \$9,753  |
| 8   | \$4,995            | \$6,877 | \$8,686 | \$9,048 | \$10,858 |
| 138% Adult Expansion, 190% Children ages 6 to 19 (Medicaid), 240% Children ages 0 to 6 (Medicaid); ages 6 to 19 (CHIP), 250% Pregnancy Related Services Only, 300% Children 0 to 6 (CHIP) |                    |         |         |         |          |

| <b>Medical Assistance Division</b>  |                    |          |           |           |           |
|---|--------------------|----------|-----------|-----------|-----------|
| Federal Poverty Guidelines<br>New Mexico Affordable Care Eligibility Groups<br>Effective April 01, 2019 thru March 31, 2020<br><b>Annual Guidelines</b>                                   |                    |          |           |           |           |
| HH SIZE   | PERCENT OF POVERTY |          |           |           |           |
|   | 138%               | 190%     | 240%      | 250%      | 300%      |
| 1   | \$17,244           | \$23,736 | \$29,976  | \$31,236  | \$37,476  |
| 2   | \$23,340           | \$32,136 | \$40,584  | \$42,276  | \$50,736  |
| 3   | \$29,436           | \$40,536 | \$51,192  | \$53,328  | \$63,996  |
| 4   | \$35,544           | \$48,936 | \$61,800  | \$64,380  | \$77,256  |
| 5   | \$41,640           | \$57,324 | \$72,408  | \$75,432  | \$90,516  |
| 6   | \$47,736           | \$65,724 | \$83,016  | \$86,484  | \$103,776 |
| 7   | \$53,844           | \$74,124 | \$93,624  | \$97,536  | \$117,036 |
| 8   | \$59,940           | \$82,524 | \$104,232 | \$108,576 | \$130,296 |
| 138% Adult Expansion, 190% Children ages 6 to 19 (Medicaid), 240% Children ages 0 to 6 (Medicaid); ages 6 to 19 (CHIP), 250% Pregnancy Related Services Only, 300% Children 0 to 6 (CHIP) |                    |          |           |           |           |

## References

<sup>1</sup> *Medicaid Expenditures* (Omnicaid, Medicare Buy-Ins, Lump Sum Payments)

<sup>2</sup> *ASPEN Business Intelligence Tool: Eligibility*

<sup>3</sup> New Mexico Human Services Department, *Medicaid Eligibility Reports*, Retrieved from <http://www.hsd.state.nm.us/LookingForInformation/medicaid-eligibility.aspx> (for reporting month)

<sup>4</sup> *ASPEN Business Intelligence Tool: Application Tracking*

<sup>5</sup> Fidelity Information Services, *EBT Daily Statistical Report* (for reporting month)

<sup>6</sup> *ASPEN Report DQ-180: Length of Time Cases are Open* (for reporting month)

<sup>7</sup> *ASPEN Report EY-180: Individual Demographics by State and Age* (for reporting month)

<sup>8</sup> *ASPEN Business Intelligence Tool: Benefit Issuance*

<sup>9</sup> Fidelity Information Services, *EBT Daily Statistical Reports* (Month End)

<sup>10</sup> *ASPEN Report EY-180R: Individual Demographics by State, Race, Ethnicity and Gender* (for reporting month)

<sup>11</sup> SQL Queries from ASPEN

<sup>12</sup> JP Morgan, *New Mexico – NM EBT System- Monthly Benefit Draw Down Totals*

<sup>13</sup> *ASPEN Business Intelligence Tool: Application Tracking* (w/Parameters: SNAP, Expedite, Approved)

<sup>14</sup> SL Start, *As of Today Report*

<sup>15</sup> SL Start, *Statewide Employment Report*

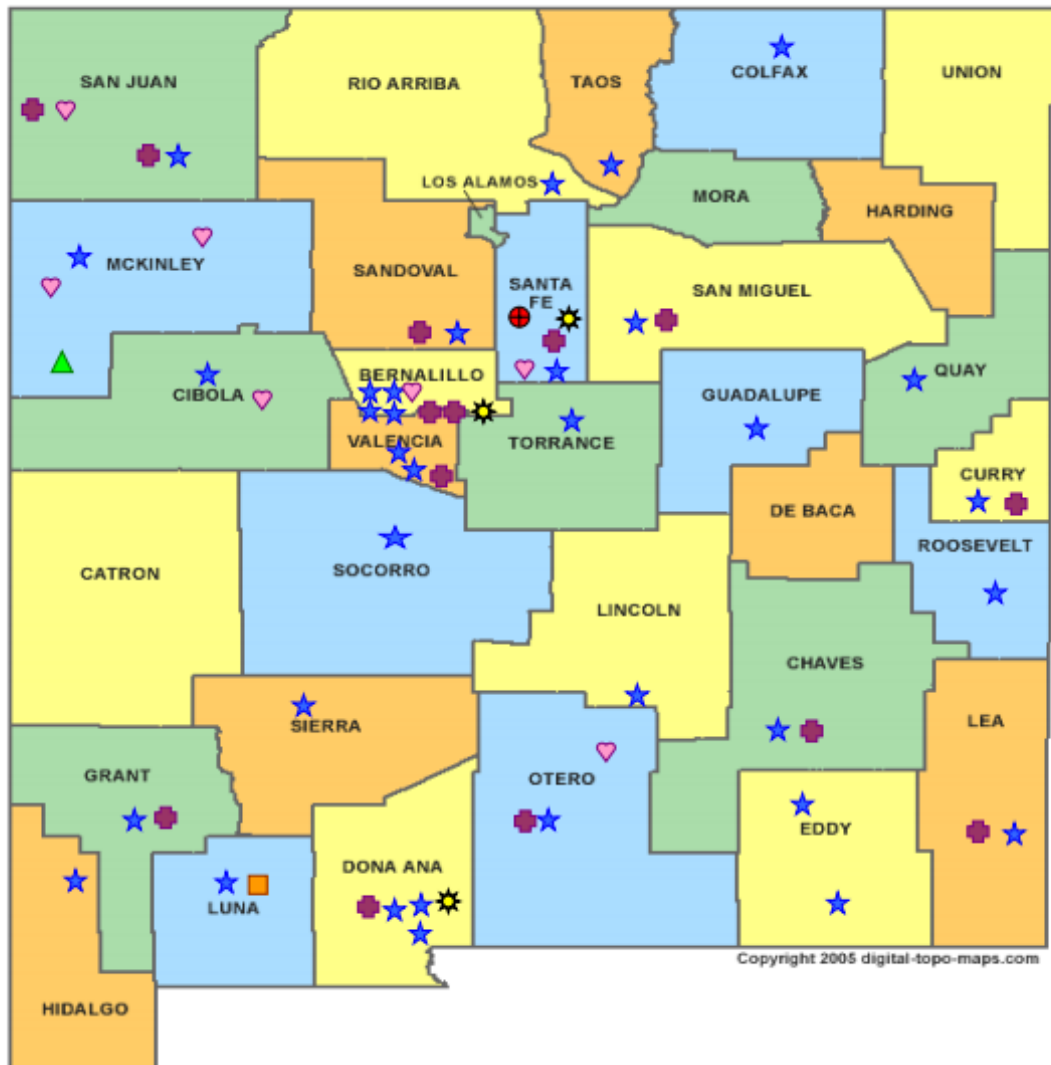
<sup>16</sup> *SSIAR Payments*

<sup>17</sup> Children, Youth, and Families Department, *Children Receiving Child Care Assistance Subsidies by County*

<sup>18</sup> Children, Youth, and Families Department, *Child Care Assistance Eligibility Programs*

<sup>19</sup> EDG is defined as an Eligibility Determination Group

<sup>20</sup>SQL Query from ASPEN



**HUMAN SERVICES**  
DEPARTMENT

New Mexico Human Services Department  
Field Offices

- Central Office (1)
- Income Support Division County Office (35)
- Income Support Division Satellite Office (2)
- Child Support Enforcement Regional Office (16)
- Child Support Enforcement Satellite Office (1)
- Indian Health Services (7)
- Hospital Site (3)

For a complete listing of field offices and other government and community resources:  
[http://www.hsd.state.nm.us/LookingForAssistance/Field\\_Offices\\_1.aspx](http://www.hsd.state.nm.us/LookingForAssistance/Field_Offices_1.aspx)