



# Monthly Statistical Report

## February 2021

There were 915,678 individuals that received Medicaid in February 2021, a 10.30% increase from one year ago. The count of Medicaid recipients has increased by 4,106, or 0.45%, since last month.

The SNAP caseload in February 2021 was 264,080, a 18.73% increase from one year ago. The SNAP caseload has increased by 3,519 cases, or 1.35%, since last month.

The TANF caseload was 12,624 in February 2021 an increase of 25.74% from February 2020. The TANF caseload had 68 fewer cases compared to January 2021, a decrease of 0.5%.

The caseload for General Assistance was 1,941 in February 2021, a decrease of 22.67% from one year ago and an increase of 43 cases from last month.

Michelle Lujan Grisham, Governor  
David Scrase, M.D., Secretary

Note: COVID 19 Health Emergency became effective March 12, 2020 and as a result, Medicaid, SNAP, TANF, and Child Care programs has undergone changes to policies which may be reflected in some of the tables and figures in this report. Please see end of report for details of policy changes.

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**Regions are reported as follows:**

<b>Region 1</b>		
Catron	San Juan	Valencia
Cibola	Sierra	
McKinley	Socorro	
<b>Region 2</b>		
Colfax	Mora	Santa Fe
De Baca	Quay	Taos
Guadalupe	Rio Arriba	Union
Harding	Sandoval	
Los Alamos	San Miguel	
<b>Region 3</b>		
Bernalillo	Torrance	
<b>Region 4</b>		
Chaves	Eddy	Lincoln
Curry	Lea	Roosevelt
<b>Region 5</b>		
Dona Ana	Hidalgo	Otero
Grant	Luna	

***The Mission of the Human Services Department***

*To transform lives. Working with our partners, we design and deliver innovative, high quality health and human services that improve the security and promote independence for New Mexicans in their communities.*

Angela Medrano, Deputy Secretary  
Kari Armijo, Deputy Secretary

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<http://www.hsd.state.nm.us/monthly-statistical-reports.aspx>

# Program Summary for February 2021

SNAP, TANF and GA-Unrelated Child Program interviews are waived. Recertification periods are automatically extended for households with an Interim Review due in March and April for 6 months to the month recertification due. SNAP expenditures and cases include Emergency Allotments. SNAP Emergency Allotments and Pandemic EBT can be found at the end of this report.

<b>Medicaid</b>					
	Feb-20	Jan-21	Feb-21	Percent Change	
				Feb-20- Feb-21	Jan-21- Feb-21
<b>Expenditures<sup>1</sup></b>	\$536,365,780	\$621,537,921	\$585,639,008	9.2%	-5.8%
<b>Cases<sup>2</sup></b>	500,243	551,787	554,773	10.90%	0.54%
<b>Expenditures/Case</b>	\$1,072	\$1,126	\$1,056	-1.5%	-6.2%
<b>Recipients<sup>3</sup></b>	830,165	911,572	915,678	10.30%	0.45%
<i>Adults</i>	472,897	533,954	537,221	13.60%	0.61%
<i>Children</i>	357,268	377,618	378,457	5.93%	0.22%
<b>Recipients /Case</b>	1.66	1.65	1.65	-0.60%	0.00%
<b>Cases Processed<sup>4</sup></b>	9,486	8,984	6,863	-27.65%	-23.61%
<i>Approvals<sup>4</sup></i>	6,928	5,296	4,593	-33.70%	-13.27%

<b>Supplemental Nutrition Assistance Program (SNAP)</b>					
	Feb-20	Jan-21	Feb-21	Percent Change	
				Feb-20- Feb-21	Jan-21- Feb-21
<b>Expenditures<sup>5</sup></b>	\$52,651,765	\$93,892,314	\$94,667,296	79.80%	0.83%
<b>Cases<sup>6</sup></b>	222,420	260,561	264,080	18.73%	1.35%
<b>Expenditures/Case</b>	\$237	\$360	\$358	51.05%	-0.56%
<b>Recipients<sup>7</sup></b>	444,727	514,524	520,152	16.96%	1.09%
<i>Adults</i>	261,241	309,135	313,425	19.98%	1.39%
<i>Children</i>	183,486	205,389	206,727	12.67%	0.65%
<b>Recipients /Case</b>	2.00	1.97	1.97	-1.50%	0.00%
<b>Cases Processed<sup>4</sup></b>	15,807	13,199	11,293	-28.56%	-14.44%
<i>Approvals<sup>4</sup></i>	12,640	8,128	7,172	-43.26%	-11.76%

<b>Cash Assistance Programs</b>					
	Feb-20	Jan-21	Feb-21	Percent Change	
				Feb-20- Feb-21	Jan-21- Feb-21
<b>Expenditures<sup>5</sup></b>	\$3,901,568	\$5,663,402	\$4,872,809	24.89%	-13.96%
<b>Cases<sup>6</sup></b>	12,702	14,714	14,668	15.48%	-0.31%
<b>Expenditures/Case</b>	\$307	\$385	\$332	8.14%	-13.77%
<b>Recipients<sup>7</sup></b>	28,473	36,278	36,090	26.75%	-0.52%
<i>Adults</i>	9,089	11,802	11,766	29.45%	-0.31%
<i>Children</i>	19,384	24,476	24,324	25.48%	-0.62%
<b>Recipients /Case</b>	2.24	2.47	2.46	9.82%	-0.40%
<b>Cases Processed<sup>4</sup></b>	3,615	4,512	3,461	-4.26%	-23.29%
<i>Approvals<sup>4</sup></i>	1,058	771	631	-40.36%	-18.16%

<b>Low Income Home Energy Assistance Program (LIHEAP)</b>					
	Feb-20	Jan-21	Feb-21	Percent Change	
				Feb-20- Feb-21	Jan-21- Feb-21
<b>Expenditures<sup>8</sup></b>	\$1,570,440	\$3,442,200	\$1,790,020	13.98%	-48.00%
<b>Cases<sup>8</sup></b>	5,359	11,374	5,953	11.08%	-47.66%
<b>Expenditures/Case</b>	\$293	\$303	\$301	2.73%	-0.66%
<b>Recipients<sup>8</sup></b>	12,067	28,581	14,160	17.34%	-50.46%
<i>Adults</i>	3,084	15,315	7,973	158.53%	-47.94%
<i>Children</i>	8,983	13,266	6,187	-31.13%	-53.36%
<b>Recipients /Case</b>	2.25	2.51	2.38	5.78%	-5.18%
<b>Cases Processed<sup>4</sup></b>	6,367	8,056	6,074	-4.60%	-24.60%
<i>Approvals<sup>4</sup></i>	5,133	6,389	4,712	-8.20%	-26.25%

Note: December 2020 expenditures include the LIHEAP \$300 supplement payments that were tied to prior months since May 2020. The additional expenditures are reflected in the total cases and recipients reported.

# Program Summary for February 2021

## Temporary Assistance for Needy Families (TANF)

	Feb-20	Jan-21	Feb-21	Percent	
				Feb-20- Feb-21	Jan-21- Feb-21
Expenditures <sup>5</sup>	\$3,208,723	\$5,111,044	\$4,383,908	36.62%	-14.23%
Cases <sup>6</sup>	10,040	12,692	12,624	25.74%	-0.54%
Expenditures/Case	\$320	\$403	\$347	8.44%	-13.90%
Recipients <sup>7</sup>	25,587	34,062	33,905	32.51%	-0.46%
<i>Adults</i>	6,630	9,956	9,908	49.44%	-0.48%
<i>Children</i>	18,957	24,106	23,997	26.59%	-0.45%
Approvals <sup>4</sup>	866	641	508	-41.34%	-20.75%

## Education Works

	Feb-20	Jan-21	Feb-21	Percent	
				Feb-20- Feb-21	Jan-21- Feb-21
Expenditures <sup>5</sup>	\$46,415	\$36,875	\$25,608	-44.83%	-30.55%
Cases <sup>6</sup>	112	82	62	-44.64%	-24.39%
Expenditures/Case	\$414	\$450	\$413	-0.24%	-8.22%
Recipients <sup>7</sup>	334	237	172	-48.50%	-27.43%
<i>Adults</i>	125	90	70	-44.00%	-22.22%
<i>Children</i>	209	147	102	-51.20%	-30.61%

## State Supplement for Residential Care

	Feb-20	Jan-21	Feb-21	Percent	
				Feb-20- Feb-21	Jan-21- Feb-21
Expenditures <sup>5</sup>	\$1,600	\$700	\$700	-56.25%	0.00%
Cases <sup>6</sup>	17	7	7	-58.82%	0.00%
Expenditures/Case	\$94	\$100	\$100	6.38%	0.00%
Recipients <sup>7</sup>	16	7	7	-56.25%	0.00%

## General Assistance (GA)

	Feb-20	Jan-21	Feb-21	Percent	
				Feb-20- Feb-21	Jan-21- Feb-21
Expenditures <sup>5</sup>	\$637,253	\$505,105	\$426,354	-33.09%	-15.59%
Cases <sup>6</sup>	2,510	1,898	1,941	-22.67%	2.27%
Expenditures/Case	\$254	\$266	\$220	-13.39%	-17.29%
Recipients <sup>7</sup>	2,513	1,935	1,970	-21.61%	1.81%
<i>Adults</i>	2,295	1,712	1,745	-23.97%	1.93%
<i>Children</i>	218	223	225	3.21%	0.90%
Approvals <sup>4</sup>	154	107	90	-41.56%	-15.89%

## Refugee Cash (RCA)

	Feb-20	Jan-21	Feb-21	Percent	
				Feb-20- Feb-21	Jan-21- Feb-21
Expenditures <sup>5</sup>	\$7,577	\$9,678	\$5,768	-23.87%	-40.40%
Cases <sup>6</sup>	23	35	34	47.83%	-2.86%
Expenditures/Case	\$329	\$277	\$170	-48.33%	-38.63%
Recipients <sup>7</sup>	23	37	36	56.52%	-2.70%

<b>Expenditures YTD</b>			
	SFY 2021	FFY 2021	CY 2021
Medicaid <sup>1</sup>	\$4,718,393,118	\$3,001,837,554	\$1,207,176,929
Supplemental Nutrition Assistance Program <sup>9</sup>	\$713,963,589	\$457,881,394	\$188,559,611
Temporary Assistance for Needy Families <sup>9</sup>	\$35,649,788	\$21,914,904	\$9,452,116
General Assistance <sup>9</sup>	\$4,137,520	\$2,401,978	\$997,228
Education Work <sup>9</sup>	\$284,146	\$174,112	\$63,104
LIHEAP <sup>8</sup>	\$20,003,800	\$17,992,040	\$5,232,220

<b>Average Caseload YTD</b>			
	SFY 2021	FFY 2021	CY 2021
Medicaid <sup>2</sup>	539,868	546,768	553,280
Supplemental Nutrition Assistance Program <sup>6</sup>	248,792	252,865	262,321
Temporary Assistance for Needy Families <sup>6</sup>	12,190	12,341	12,658
General Assistance <sup>6</sup>	2,060	1,902	1,920
Education Work <sup>6</sup>	84	84	72
LIHEAP <sup>8</sup>	8,267	11,751	8,664

<b>Demographic Profile- February 2021</b>					
	SNAP	TANF	GA	Education Works	RCA
<i>Gender of Recipients</i> <sup>10</sup>					
Male	237,343	14,254	1,099	57	26
Female	282,809	19,651	871	115	10
<i>Ethnicity</i> <sup>10</sup>					
Hispanic	291,438	22,882	1,022	85	24
Non-Hispanic	228,714	11,023	948	87	12
<i>Race</i> <sup>10</sup>					
Native American or Alaskan Native	88,082	3,136	225	20	0
Asian	4,518	246	10	1	0
African American or Black	14,532	1,587	81	11	10
Native Hawaiian or Pacific Islander	1,026	57	2	0	0
White	395,056	27,576	1,588	131	23
Unknown / Not Declared	3,752	230	15	3	1
More than One Race	13,186	1,073	49	6	2

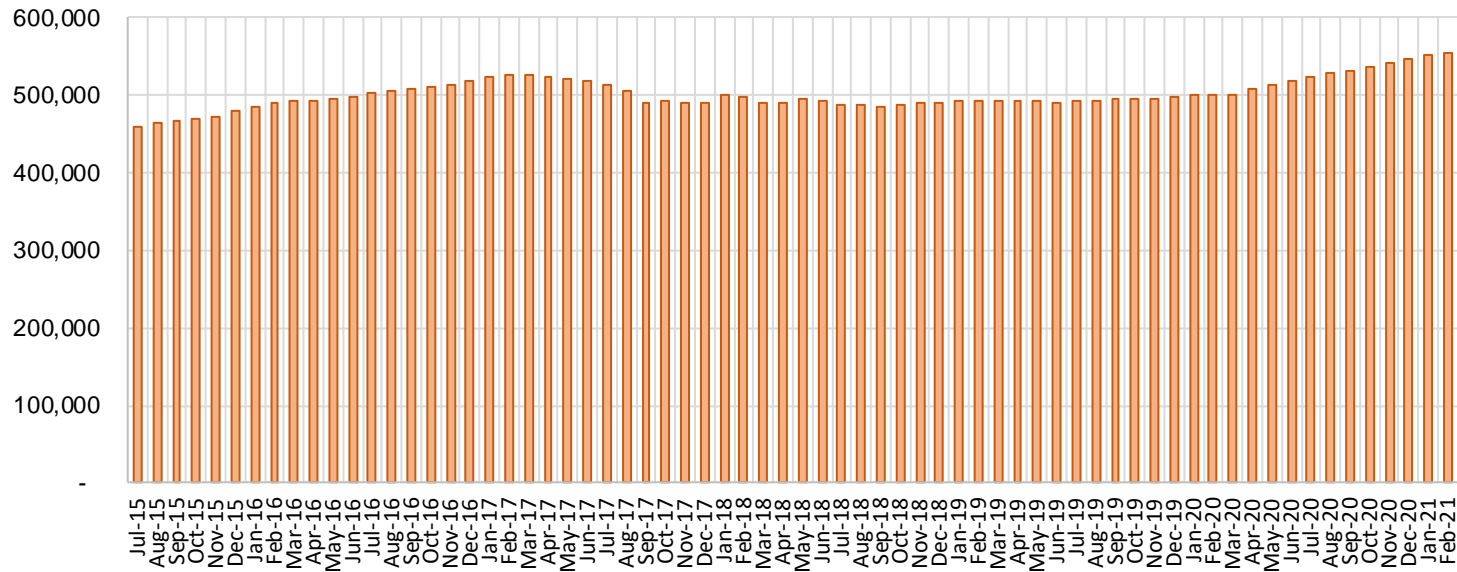
## Medicaid Cases by Field Office<sup>2</sup>

Office				Percent Change	
	Feb-20	Jan-21	Feb-21	Feb-20- Feb-21	Jan-21- Feb-21
Chaves County ISD	16,282	24,205	24,361	49.62%	0.64%
Cibola County ISD	7,514	8,155	8,240	9.66%	1.04%
Colfax County ISD	3,593	3,891	3,907	8.74%	0.41%
Curry County ISD	15,115	16,294	16,396	8.48%	0.63%
East Dona Ana County ISD	18,198	21,327	21,463	17.94%	0.64%
Eddy Artesia County ISD	3,929	4,270	4,291	9.21%	0.49%
Eddy Carlsbad County ISD	7,673	8,601	8,711	13.53%	1.28%
Grant County ISD	7,937	8,719	8,765	10.43%	0.53%
Guadalupe County ISD	1,581	1,714	1,732	9.55%	1.05%
Hidalgo County ISD	53	39	39	-26.42%	0.00%
Lea County ISD	15,039	16,947	17,110	13.77%	0.96%
Lincoln County ISD	4,375	4,819	4,830	10.40%	0.23%
Luna County ISD	8,904	9,661	9,718	9.14%	0.59%
McKinley County ISD	22,546	23,320	24,966	10.73%	7.06%
Northeast Bernalillo County ISD	43,609	50,929	51,471	18.03%	1.06%
Northwest Bernalillo County ISD	53,912	60,472	60,728	12.64%	0.42%
Otero County ISD	12,298	13,264	13,326	8.36%	0.47%
Quay County ISD	2,541	3,489	3,424	34.75%	-1.86%
Rio Arriba County ISD	13,509	14,796	14,863	10.02%	0.45%
Roosevelt County ISD	10	9	9	-10.00%	0.00%
San Juan County ISD	30,798	36,090	33,678	9.35%	-6.68%
San Miguel County ISD	9,190	10,187	10,222	11.23%	0.34%
Sandoval County ISD	23,656	24,002	24,995	5.66%	4.14%
Santa Fe County ISD	24,083	24,561	24,693	2.53%	0.54%
Sierra County ISD	5,266	5,631	5,655	7.39%	0.43%
Socorro County ISD	5,303	5,872	5,928	11.79%	0.95%
South Dona Ana ISD	20,003	20,924	21,068	5.32%	0.69%
Southeast Bernalillo County ISD	24,785	18,102	17,969	-27.50%	-0.73%
Southwest Bernalillo County ISD	40,035	51,492	52,033	29.97%	1.05%
Taos County ISD	9,317	9,458	9,598	3.02%	1.48%
Torrance County ISD	8,024	6,986	6,742	-15.98%	-3.49%
Valencia North County ISD	18,660	19,932	20,269	8.62%	1.69%
Valencia South County ISD	113	284	98	-13.27%	-65.49%
West Dona Ana County ISD	22,391	23,344	23,474	4.84%	0.56%
Centralized Units	1	1	1	0.00%	0.00%
<b>Statewide Total</b>	<b>500,243</b>	<b>551,787</b>	<b>554,773</b>	<b>10.90%</b>	<b>0.54%</b>

## Medicaid Cases by Region<sup>2</sup>

Region	Percent Change				
	Feb-20	Jan-21	Feb-21	Feb-20- Feb-21	Jan-21- Feb-21
Region 1 - NW	90,200	99,284	98,834	9.57%	-0.45%
Region 2 - NE	87,470	92,098	93,434	6.82%	1.45%
Region 3 - Central	170,365	187,981	188,943	10.90%	0.51%
Region 4 - SE	62,423	75,145	75,708	21.28%	0.75%
Region 5 - SW	89,784	97,278	97,853	8.99%	0.59%
Centralized Units	1	1	1	0.00%	0.00%
Statewide Total	500,243	551,787	554,773	10.9%	0.54%

### Medicaid Caseload: SFY-16 to Current



**Medicaid Initial Applications by Field Office<sup>4,11</sup>**  
**February 2021**

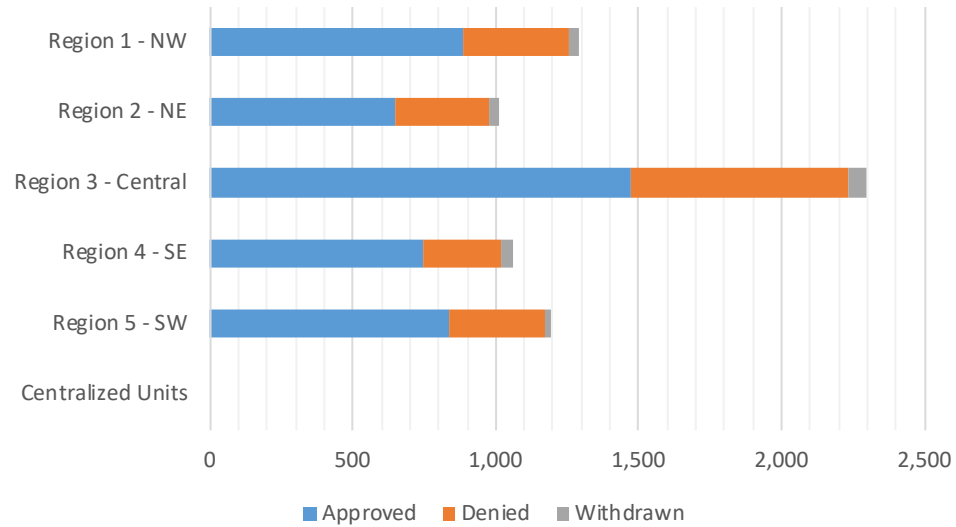
Office	Approved	Denied	Withdrawn	Total Cases Processed
Chaves County ISD	229	85	15	329
Cibola County ISD	66	32	4	102
Colfax County ISD	29	18	4	51
Curry County ISD	147	70	9	226
East Dona Ana County ISD	201	90	7	298
Eddy Artesia County ISD	40	9	6	55
Eddy Carlsbad County ISD	104	23	1	128
Grant County ISD	79	34	1	114
Guadalupe County ISD	14	3	0	17
Hidalgo County ISD	0	0	0	0
Lea County ISD	182	60	10	252
Lincoln County ISD	43	29	1	73
Luna County ISD	104	39	2	145
McKinley County ISD	214	63	6	283
Northeast Bernalillo County ISD	471	211	20	702
Northwest Bernalillo County ISD	354	190	19	563
Otero County ISD	100	37	2	139
Quay County ISD	47	18	1	66
Rio Arriba County ISD	94	40	5	139
Roosevelt County ISD	1	0	0	1
San Juan County ISD	385	172	10	567
San Miguel County ISD	117	36	3	156
Sandoval County ISD	124	54	16	194
Santa Fe County ISD	164	116	7	287
Sierra County ISD	45	22	2	69
Socorro County ISD	36	24	1	61
South Dona Ana ISD	183	68	7	258
Southeast Bernalillo County ISD	225	170	3	398
Southwest Bernalillo County ISD	415	178	23	616
Taos County ISD	60	41	2	103
Torrance County ISD	8	10	1	19
Valencia North County ISD	136	54	12	202
Valencia South County ISD	3	4	1	8
West Dona Ana County ISD	173	65	4	242
Centralized Units	0	0	0	0
<b>Statewide Total</b>	<b>4,593</b>	<b>2,065</b>	<b>205</b>	<b>6,863</b>



## Medicaid Initial Applications by Region<sup>4,11</sup> February 2021

	Approved	Denied	Withdrawn	Total Cases Processed
Region				
Region 1 - NW	885	371	36	1,292
Region 2 - NE	649	326	38	1,013
Region 3 - Central	1,473	759	66	2,298
Region 4 - SE	746	276	42	1,064
Region 5 - SW	840	333	23	1,196
Centralized Units	0	0	0	0

Statewide Total	4,593	2,065	205	6,863
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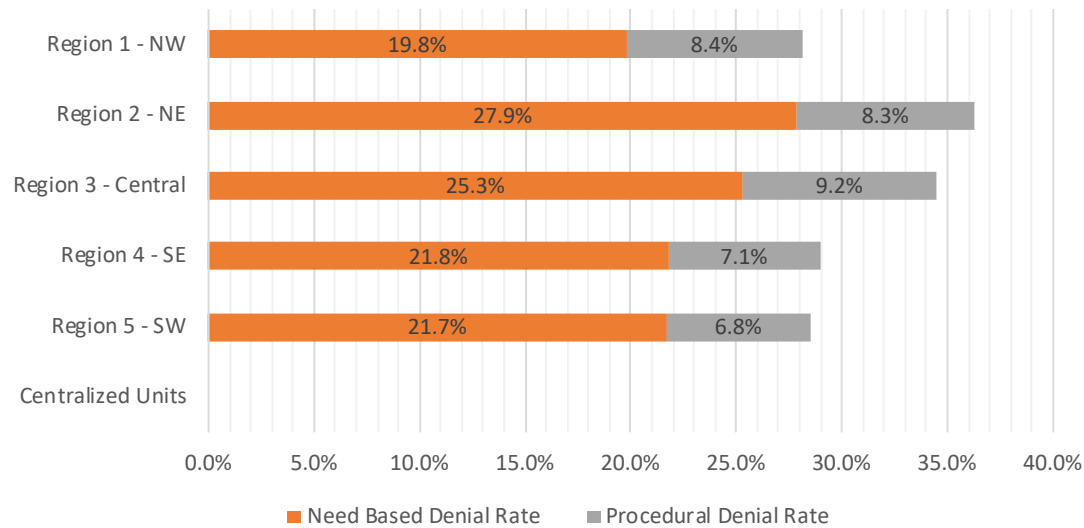


**Medicaid EDG Initial Disposition Rates by Field Office**<sup>4,11,19</sup>  
**February 2021**

Office	Approval Rate	Denial Rate	Need Based Denial Rate	Procedural Denial Rate
Chaves County ISD	72.0%	28.0%	21.1%	6.9%
Cibola County ISD	68.8%	31.3%	26.1%	5.2%
Colfax County ISD	53.7%	46.3%	31.5%	14.8%
Curry County ISD	66.2%	33.8%	26.1%	7.7%
East Dona Ana County ISD	68.6%	31.4%	22.9%	8.5%
Eddy Artesia County ISD	74.1%	25.9%	14.8%	11.1%
Eddy Carlsbad County ISD	81.9%	18.1%	12.6%	5.5%
Grant County ISD	69.3%	30.7%	22.8%	7.9%
Guadalupe County ISD	82.4%	17.6%	11.7%	5.9%
Hidalgo County ISD	0.0%	0.0%	0.0%	0.0%
Lea County ISD	71.4%	28.6%	22.3%	6.3%
Lincoln County ISD	59.7%	40.3%	30.6%	9.7%
Luna County ISD	72.7%	27.3%	23.1%	4.2%
McKinley County ISD	75.6%	24.4%	15.2%	9.2%
Northeast Bernalillo County ISD	68.1%	31.9%	24.1%	7.8%
Northwest Bernalillo County ISD	62.7%	37.3%	26.3%	11.0%
Otero County ISD	74.1%	25.9%	20.7%	5.2%
Quay County ISD	82.5%	17.5%	12.2%	5.3%
Rio Arriba County ISD	70.7%	29.3%	26.3%	3.0%
Roosevelt County ISD	100.0%	0.0%	0.0%	0.0%
San Juan County ISD	74.8%	25.2%	16.9%	8.3%
San Miguel County ISD	80.1%	19.9%	16.5%	3.4%
Sandoval County ISD	55.6%	44.4%	32.3%	12.1%
Santa Fe County ISD	59.0%	41.0%	32.4%	8.6%
Sierra County ISD	64.3%	35.7%	22.8%	12.9%
Socorro County ISD	58.1%	41.9%	33.8%	8.1%
South Dona Ana ISD	72.3%	27.7%	21.0%	6.7%
Southeast Bernalillo County ISD	60.5%	39.5%	30.1%	9.4%
Southwest Bernalillo County ISD	68.8%	31.2%	22.4%	8.8%
Taos County ISD	54.5%	45.5%	33.7%	11.8%
Torrance County ISD	44.4%	55.6%	38.9%	16.7%
Valencia North County ISD	67.7%	32.3%	25.3%	7.0%
Valencia South County ISD	50.0%	50.0%	33.3%	16.7%
West Dona Ana County ISD	73.0%	27.0%	20.2%	6.8%
Centralized Units	0.0%	0.0%	0.0%	0.0%
Statewide Total	68.3%	31.7%	23.5%	8.2%

**Medicaid EDG Initial Disposition Rates by Region<sup>4,11,19</sup>**  
**February 2021**

Region	Approval Rate	Denial Rate	Need Based Denial Rate	Procedural Denial Rate
Region 1 - NW	71.8%	28.2%	19.8%	8.4%
Region 2 - NE	63.8%	36.2%	27.9%	8.3%
Region 3 - Central	65.5%	34.5%	25.3%	9.2%
Region 4 - SE	71.1%	28.9%	21.8%	7.1%
Region 5 - SW	71.5%	28.5%	21.7%	6.8%
Centralized Units				
Statewide Total	68.3%	31.7%	23.5%	8.2%



**Medicaid: Percentage of Initial EDG Approvals Processed Timely by Field Office**<sup>13,19</sup>

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0 %	100.0 %	100.0 %	100.0 %	98.8 %								99.8%
McKinley	99.0 %	98.8 %	97.1 %	95.6 %	99.0 %								97.9%
San Juan	98.8 %	99.1 %	99.3 %	97.0 %	99.5 %								98.7%
Sierra	97.7 %	97.8 %	100.0 %	100.0 %	97.3 %								98.6%
Socorro	100.0 %	100.0 %	100.0 %	98.1 %	100.0 %								99.6%
Valencia North	100.0 %	100.0 %	99.4 %	98.9 %	99.5 %								99.6%
Valencia South	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %								100.0%
<b>NW Region 1 Total</b>	<b>99.0 %</b>	<b>99.2 %</b>	<b>99.1 %</b>	<b>97.4 %</b>	<b>99.2 %</b>								<b>98.8%</b>
Colfax	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %								100.0%
Guadalupe	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %								100.0%
Quay	100.0 %	100.0 %	100.0 %	96.7 %	98.4 %								99.0%
Rio Arriba	97.8 %	100.0 %	99.3 %	98.8 %	98.2 %								98.8%
San Miguel	100.0 %	99.8 %	98.9 %	100.0 %	99.3 %								99.6%
Sandoval	99.4 %	99.4 %	99.1 %	97.6 %	97.4 %								98.6%
Santa Fe	99.3 %	99.0 %	98.7 %	99.0 %	97.4 %								98.7%
Taos	100.0 %	100.0 %	100.0 %	99.2 %	98.7 %								99.6%
<b>NE Region 2 Total</b>	<b>99.4 %</b>	<b>99.7 %</b>	<b>99.0 %</b>	<b>98.8 %</b>	<b>98.2 %</b>								<b>99.0%</b>
NE Bernalillo	99.0 %	98.7 %	98.7 %	98.5 %	98.3 %								98.7%
NW Bernalillo	99.8 %	99.4 %	99.0 %	99.0 %	98.3 %								99.1%
SE Bernalillo	98.7 %	93.5 %	95.6 %	97.8 %	97.5 %								96.6%
SW Bernalillo	97.7 %	98.7 %	98.1 %	97.6 %	97.8 %								98.0%
Torrance	100.0 %	100.0 %	100.0 %	97.6 %	100.0 %								99.5%
<b>Cen. Region 3 Total</b>	<b>98.9 %</b>	<b>98.4 %</b>	<b>98.3 %</b>	<b>98.3 %</b>	<b>98.1 %</b>								<b>98.4%</b>
Chaves	99.5 %	98.4 %	97.5 %	99.2 %	97.5 %								98.4%
Curry	99.1 %	99.0 %	96.0 %	97.7 %	100.0 %								98.4%
Eddy Artesia	100.0 %	100.0 %	98.4 %	95.7 %	100.0 %								98.8%
Eddy Carlsbad	98.8 %	100.0 %	99.3 %	99.4 %	100.0 %								99.5%
Lea	99.1 %	99.0 %	98.6 %	97.8 %	98.9 %								98.7%
Lincoln	98.6 %	100.0 %	97.8 %	100.0 %	98.1 %								98.9%
Roosevelt	100.0 %	100.0 %	100.0 %		100.0 %								100.0%
<b>SE Region 4 Total</b>	<b>99.2 %</b>	<b>99.0 %</b>	<b>97.8 %</b>	<b>98.5 %</b>	<b>98.9 %</b>								<b>98.7%</b>
East Dona Ana	98.6 %	99.3 %	99.4 %	99.3 %	98.5 %								99.0%
Grant	99.2 %	99.2 %	98.6 %	99.2 %	99.1 %								99.1%
Luna	100.0 %	99.1 %	100.0 %	99.3 %	98.2 %								99.3%
Otero	100.0 %	99.5 %	100.0 %	99.4 %	98.4 %								99.5%
South Dona Ana	99.6 %	97.4 %	98.4 %	100.0 %	99.3 %								99.0%
West Dona Ana	98.5 %	99.3 %	100.0 %	98.6 %	100.0 %								99.3%
<b>SW Region 5 Total</b>	<b>99.2 %</b>	<b>98.9 %</b>	<b>99.3 %</b>	<b>99.3 %</b>	<b>99.0 %</b>								<b>99.1%</b>
<b>STATE TOTAL</b>	<b>99.1 %</b>	<b>98.9 %</b>	<b>98.7 %</b>	<b>98.4 %</b>	<b>98.6 %</b>								<b>98.7%</b>

**Medicaid: Percentage of Initial EDG Denials Processed Timely by Field Office**<sup>13,19</sup>

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0 %	97.7 %	97.0 %	97.4 %	95.8 %								97.6%
McKinley	95.7 %	89.6 %	91.9 %	90.0 %	97.1 %								92.8%
San Juan	96.9 %	94.6 %	94.4 %	92.2 %	97.2 %								95.1%
Sierra	100.0 %	93.9 %	100.0 %	100.0 %	95.1 %								97.8%
Socorro	90.0 %	90.6 %	87.1 %	98.6 %	100.0 %								93.3%
Valencia North	93.5 %	97.1 %	99.1 %	97.8 %	97.9 %								97.1%
Valencia South	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %								100.0%
<b>NW Region 1 Total</b>	<b>96.5 %</b>	<b>94.4 %</b>	<b>94.9 %</b>	<b>93.9 %</b>	<b>97.3 %</b>								<b>95.4%</b>
Colfax	100.0 %	100.0 %	100.0 %	98.1 %	100.0 %								99.6%
Guadalupe	100.0 %	100.0 %	100.0 %	92.9 %	100.0 %								98.6%
Quay	100.0 %	96.7 %	100.0 %	89.5 %	88.0 %								94.8%
Rio Arriba	97.1 %	94.9 %	95.0 %	89.5 %	91.8 %								93.7%
San Miguel	100.0 %	100.0 %	96.7 %	99.2 %	100.0 %								99.2%
Sandoval	97.5 %	95.2 %	95.9 %	94.4 %	94.6 %								95.5%
Santa Fe	90.3 %	92.1 %	95.2 %	95.9 %	93.8 %								93.4%
Taos	100.0 %	98.1 %	96.9 %	99.3 %	98.1 %								98.5%
<b>NE Region 2 Total</b>	<b>95.9 %</b>	<b>96.6 %</b>	<b>96.5 %</b>	<b>96.5 %</b>	<b>95.0 %</b>								<b>96.1%</b>
NE Bernalillo	92.1 %	95.2 %	94.4 %	94.1 %	98.0 %								94.7%
NW Bernalillo	94.4 %	94.3 %	95.1 %	94.8 %	95.5 %								94.8%
SE Bernalillo	96.4 %	98.4 %	94.8 %	96.8 %	91.4 %								95.5%
SW Bernalillo	95.3 %	97.2 %	94.7 %	94.4 %	95.7 %								95.5%
Torrance	98.3 %	89.6 %	100.0 %	100.0 %	100.0 %								97.6%
<b>Gen. Region 3 Total</b>	<b>94.4 %</b>	<b>95.6 %</b>	<b>94.9 %</b>	<b>95.0 %</b>	<b>95.7 %</b>								<b>95.1%</b>
Chaves	97.3 %	98.3 %	95.1 %	97.8 %	99.3 %								97.6%
Curry	94.7 %	90.8 %	97.7 %	95.5 %	98.3 %								95.4%
Eddy Artesia	100.0 %	94.6 %	96.8 %	95.7 %	100.0 %								97.4%
Eddy Carlsbad	98.7 %	94.4 %	92.1 %	95.3 %	97.0 %								95.5%
Lea	92.2 %	97.7 %	94.4 %	98.4 %	98.2 %								96.2%
Lincoln	97.8 %	96.8 %	98.8 %	97.8 %	93.0 %								96.9%
Roosevelt		100.0 %	100.0 %										
<b>SE Region 4 Total</b>	<b>96.1 %</b>	<b>96.2 %</b>	<b>95.5 %</b>	<b>97.0 %</b>	<b>98.1 %</b>								<b>96.6%</b>
East Dona Ana	98.9 %	96.0 %	94.2 %	98.5 %	96.1 %								96.7%
Grant	100.0 %	95.7 %	100.0 %	100.0 %	89.8 %								97.1%
Luna	100.0 %	97.9 %	96.8 %	98.7 %	98.5 %								98.4%
Otero	94.9 %	96.3 %	95.9 %	92.1 %	98.1 %								95.5%
South Dona Ana	99.4 %	100.0 %	97.5 %	96.7 %	97.0 %								98.1%
West Dona Ana	91.6 %	90.8 %	98.9 %	99.0 %	97.9 %								95.6%
<b>SW Region 5 Total</b>	<b>97.6 %</b>	<b>96.3 %</b>	<b>96.9 %</b>	<b>97.7 %</b>	<b>96.4 %</b>								<b>97.0%</b>
<b>STATE TOTAL</b>	<b>95.9 %</b>	<b>95.8 %</b>	<b>95.8 %</b>	<b>95.8 %</b>	<b>96.3 %</b>								<b>95.9%</b>

**Medicaid: Percentage of Initial EDG Approvals and Denials Combined Processed Timely by Field Office<sup>13,19</sup>**

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0 %	99.2 %	99.1 %	99.1 %	97.8 %								99.0%
McKinley	97.7 %	95.4 %	95.5 %	93.4 %	98.5 %								96.1%
San Juan	98.3 %	97.8 %	97.7 %	95.4 %	98.7 %								97.6%
Sierra	98.9 %	96.2 %	100.0 %	100.0 %	96.6 %								98.3%
Socorro	96.6 %	96.3 %	93.8 %	98.3 %	100.0 %								97.0%
Valencia North	97.4 %	98.7 %	99.2 %	98.4 %	98.9 %								98.5%
Valencia South	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %								100.0%
<b>NW Region 1 Total</b>	<b>98.2 %</b>	<b>97.6 %</b>	<b>97.7 %</b>	<b>96.1 %</b>	<b>98.6 %</b>								<b>97.6%</b>
Colfax	100.0 %	100.0 %	100.0 %	98.9 %	100.0 %								99.8%
Guadalupe	100.0 %	100.0 %	100.0 %	96.7 %	100.0 %								99.3%
Quay	100.0 %	99.0 %	100.0 %	93.9 %	95.4 %								97.7%
Rio Arriba	97.5 %	98.3 %	97.8 %	98.6 %	96.0 %								97.6%
San Miguel	100.0 %	99.9 %	98.0 %	99.6 %	99.5 %								99.4%
Sandoval	98.8 %	97.8 %	97.5 %	95.8 %	96.3 %								97.2%
Santa Fe	96.1 %	96.0 %	97.2 %	97.2 %	95.9 %								96.5%
Taos	100.0 %	99.4 %	98.7 %	99.3 %	98.5 %								99.2%
<b>NE Region 2 Total</b>	<b>98.2 %</b>	<b>98.5 %</b>	<b>97.9 %</b>	<b>97.5 %</b>	<b>97.1 %</b>								<b>97.9%</b>
NE Bernalillo	96.6 %	97.4 %	97.1 %	96.5 %	98.2 %								97.2%
NW Bernalillo	98.0 %	97.6 %	97.5 %	97.1 %	97.3 %								97.5%
SE Bernalillo	97.7 %	95.5 %	95.2 %	97.2 %	94.8 %								96.1%
SW Bernalillo	96.9 %	98.2 %	96.9 %	96.4 %	97.1 %								97.1%
Torrance	99.3 %	94.4 %	100.0 %	99.1 %	100.0 %								98.6%
<b>Gen. Region 3 Total</b>	<b>97.2 %</b>	<b>97.3 %</b>	<b>97.0 %</b>	<b>96.8 %</b>	<b>97.2 %</b>								<b>97.1%</b>
Chaves	98.8 %	98.4 %	96.7 %	98.7 %	98.0 %								98.1%
Curry	97.6 %	96.4 %	96.5 %	96.7 %	99.4 %								97.3%
Eddy Artesia	100.0 %	98.2 %	97.8 %	95.7 %	100.0 %								98.3%
Eddy Carlsbad	98.8 %	98.4 %	96.5 %	97.7 %	99.5 %								98.2%
Lea	96.8 %	98.7 %	97.4 %	98.0 %	98.7 %								97.9%
Lincoln	98.3 %	98.8 %	98.3 %	98.8 %	95.8 %								98.0%
Roosevelt	100.0 %	100.0 %	100.0 %		100.0 %								100.0%
<b>SE Region 4 Total</b>	<b>98.2 %</b>	<b>98.2 %</b>	<b>97.0 %</b>	<b>97.9 %</b>	<b>98.6 %</b>								<b>98.0%</b>
East Dona Ana	98.7 %	98.0 %	97.2 %	99.0 %	97.6 %								98.1%
Grant	99.5 %	98.2 %	99.1 %	99.5 %	96.0 %								98.5%
Luna	100.0 %	98.8 %	98.8 %	99.1 %	98.3 %								99.0%
Otero	98.5 %	98.4 %	98.3 %	96.9 %	98.3 %								98.1%
South Dona Ana	99.6 %	98.3 %	98.1 %	98.8 %	98.6 %								98.7%
West Dona Ana	96.3 %	96.6 %	99.6 %	98.7 %	99.4 %								98.1%
<b>SW Region 5 Total</b>	<b>98.7 %</b>	<b>98.0 %</b>	<b>98.4 %</b>	<b>98.7 %</b>	<b>98.2 %</b>								<b>98.4%</b>
<b>STATE TOTAL</b>	<b>98.0 %</b>	<b>97.8 %</b>	<b>97.6 %</b>	<b>97.3 %</b>	<b>97.9 %</b>								<b>97.7%</b>

**Medicaid Renewal Disposition Counts by Field Office<sup>4,11</sup>**  
**February 2021**

Office	Approvals	Closures	Need Based Closures	Procedural Closures
Chaves County ISD	3,728	209	207	2
Cibola County ISD	981	60	59	1
Colfax County ISD	323	19	19	0
Curry County ISD	2,223	137	129	8
East Dona Ana County ISD	2,745	119	119	0
Eddy Artesia County ISD	599	40	40	0
Eddy Carlsbad County ISD	1,034	75	75	0
Grant County ISD	956	49	49	0
Guadalupe County ISD	171	18	18	0
Hidalgo County ISD	0	0	0	0
Lea County ISD	2,501	156	153	3
Lincoln County ISD	593	46	46	0
Luna County ISD	1,108	94	94	0
McKinley County ISD	3,610	204	203	1
Northeast Bernalillo County ISD	6,035	334	334	0
Northwest Bernalillo County ISD	4,958	262	262	0
Otero County ISD	1,639	78	78	0
Quay County ISD	317	20	20	0
Rio Arriba County ISD	1,630	72	72	0
Roosevelt County ISD	0	0	0	0
San Juan County ISD	4,368	275	273	2
San Miguel County ISD	850	57	57	0
Sandoval County ISD	2,598	123	123	0
Santa Fe County ISD	2,574	136	136	0
Sierra County ISD	813	31	31	0
Socorro County ISD	532	30	29	1
South Dona Ana ISD	3,122	194	194	0
Southeast Bernalillo County ISD	1,288	75	72	3
Southwest Bernalillo County ISD	7,787	469	469	0
Taos County ISD	1,048	48	48	0
Torrance County ISD	610	21	21	0
Valencia North County ISD	2,395	146	144	2
Valencia South County ISD	1	0	0	0
West Dona Ana County ISD	2,577	133	133	0
Centralized Units	0	0	0	0
<b>Statewide Total</b>	<b>65,714</b>	<b>3,730</b>	<b>3,707</b>	<b>23</b>

*Note: Renewal approvals based on COVID-19 extensions for periodic reviews are not included in total. Determinations at Administrative, Annual, and Auto Renewals are included*

**Medicaid Renewal Disposition Rates by Field Office<sup>20</sup>**  
**February 2021**

Office	Approval Rate	Closure Rate	Need Based Closure Rate	Procedural Closure Rate
Chaves County ISD	94.7%	5.3%	5.3%	0.05%
Cibola County ISD	94.2%	5.8%	5.7%	0.10%
Colfax County ISD	94.4%	5.6%	5.6%	0.00%
Curry County ISD	94.2%	5.8%	5.5%	0.34%
East Dona Ana County ISD	95.8%	4.2%	4.2%	0.00%
Eddy Artesia County ISD	93.7%	6.3%	6.3%	0.00%
Eddy Carlsbad County ISD	93.2%	6.8%	6.8%	0.00%
Grant County ISD	95.1%	4.9%	4.9%	0.00%
Guadalupe County ISD	90.5%	9.5%	9.5%	0.00%
Hidalgo County ISD	0.0%	0.0%	0.0%	0.00%
Lea County ISD	94.1%	5.9%	5.8%	0.11%
Lincoln County ISD	92.8%	7.2%	7.2%	0.00%
Luna County ISD	92.2%	7.8%	7.8%	0.00%
McKinley County ISD	94.7%	5.3%	5.3%	0.03%
Northeast Bernalillo County ISD	94.8%	5.2%	5.2%	0.00%
Northwest Bernalillo County ISD	95.0%	5.0%	5.0%	0.00%
Otero County ISD	95.5%	4.5%	4.5%	0.00%
Quay County ISD	94.1%	5.9%	5.9%	0.00%
Rio Arriba County ISD	95.8%	4.2%	4.2%	0.00%
Roosevelt County ISD	0.0%	0.0%	0.0%	0.00%
San Juan County ISD	94.1%	5.9%	5.9%	0.04%
San Miguel County ISD	93.7%	6.3%	6.3%	0.00%
Sandoval County ISD	95.5%	4.5%	4.5%	0.00%
Santa Fe County ISD	95.0%	5.0%	5.0%	0.00%
Sierra County ISD	96.3%	3.7%	3.7%	0.00%
Socorro County ISD	94.7%	5.3%	5.2%	0.18%
South Dona Ana ISD	94.1%	5.9%	5.9%	0.00%
Southeast Bernalillo County ISD	94.5%	5.5%	5.3%	0.22%
Southwest Bernalillo County ISD	94.3%	5.7%	5.7%	0.00%
Taos County ISD	95.6%	4.4%	4.4%	0.00%
Torrance County ISD	96.7%	3.3%	3.3%	0.00%
Valencia North County ISD	94.3%	5.7%	5.7%	0.08%
Valencia South County ISD	100.0%	0.0%	0.0%	0.00%
West Dona Ana County ISD	95.1%	4.9%	4.9%	0.00%
Centralized Units	0.0%	0.0%	0.0%	0.00%

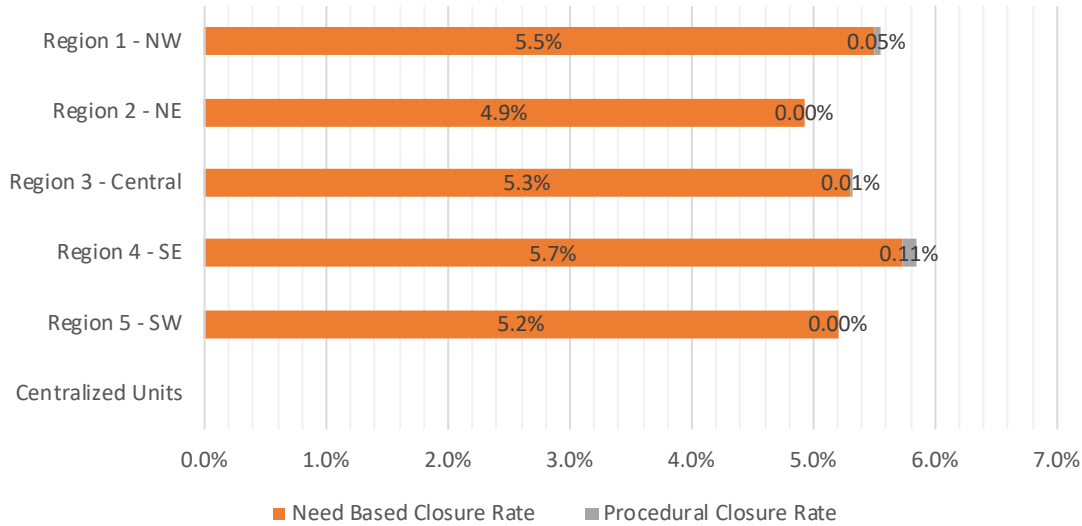
Statewide Total	94.6%	5.4%	5.3%	0.03%
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*Note: Renewal approvals based on COVID-19 extensions for periodic reviews are not included in total.*



**Medicaid Renewal Disposition Rates by Region<sup>20</sup>**  
**February 2021**

Region	Approval Rate	Closure Rate	Need Based Closure Rate	Procedural Closure Rate
Region 1 - NW	94.5%	5.5%	5.5%	0.05%
Region 2 - NE	95.1%	4.9%	4.9%	0.00%
Region 3 - Central	94.7%	5.3%	5.3%	0.01%
Region 4 - SE	94.2%	5.8%	5.7%	0.11%
Region 5 - SW	94.8%	5.2%	5.2%	0.00%
Centralized Units	0.0%	0.0%	0.0%	0.00%
<b>Statewide Total</b>	<b>94.6%</b>	<b>5.4%</b>	<b>5.3%</b>	<b>0.03%</b>



**Medicaid: Percentage of Approved Renewal EDGs Processed by Certification Date <sup>11</sup>**

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
McKinley	100.0%	99.9%	100.0%	100.0%	100.0%								100.0%
San Juan	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Sierra	100.0%	100.0%	99.8%	100.0%	100.0%								100.0%
Socorro	100.0%	99.8%	100.0%	99.8%	100.0%								99.9%
Valencia North	100.0%	99.9%	100.0%	100.0%	100.0%								100.0%
Valencia South	100.0%		100.0%		100.0%								100.0%
<b>NW Region 1 Total</b>	<b>100.0%</b>	<b>99.9%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
Colfax	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Rio Arriba	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
San Miguel	100.0%	100.0%	100.0%	100.0%	100.0%								99.9%
Sandoval	100.0%	99.9%	100.0%	100.0%	100.0%								100.0%
Santa Fe	100.0%	100.0%	100.0%	100.0%	99.9%								100.0%
Taos	100.0%	99.9%	99.8%	100.0%	100.0%								99.9%
<b>NE Region 2 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
NE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
NW Bernalillo	100.0%	100.0%	100.0%	100.0%	99.9%								100.0%
SE Bernalillo	100.0%	100.0%	100.0%	100.0%	99.8%								100.0%
SW Bernalillo	100.0%	99.9%	100.0%	100.0%	100.0%								100.0%
Torrance	100.0%	100.0%	100.0%	99.8%	100.0%								100.0%
<b>Gen. Region 3 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>99.9%</b>								<b>100.0%</b>
Chaves	100.0%	99.9%	100.0%	100.0%	100.0%								100.0%
Curry	100.0%	99.9%	100.0%	100.0%	100.0%								100.0%
Eddy Artesia	100.0%	100.0%	99.8%	99.8%	100.0%								99.9%
Eddy Carlsbad	100.0%	100.0%	99.5%	99.5%	100.0%								99.8%
Lea	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Lincoln	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Roosevelt	100.0%												
<b>SE Region 4 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
East Dona Ana	100.0%	100.0%	99.9%	99.9%	99.9%								99.9%
Grant	99.9%	100.0%	100.0%	100.0%	100.0%								100.0%
Luna	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Otero	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
South Dona Ana	99.9%	100.0%	100.0%	100.0%	100.0%								100.0%
West Dona Ana	100.0%			100.0%	100.0%								100.0%
<b>SW Region 5 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
<b>STATE TOTAL</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>

Administrative, Annual, and Auto Renewals are included

**Medicaid: Percentage of Closures EDGs Processed by Certification End Date<sup>11</sup>**

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	97.6%	98.2%	96.9%	100.0%								98.5%
McKinley	94.2%	97.1%	96.2%	96.5%	97.6%								96.3%
San Juan	96.6%	96.7%	96.6%	97.1%	97.9%								97.0%
Sierra	100.0%	100.0%	91.7%	100.0%	96.9%								97.7%
Socorro	100.0%	97.4%	91.3%	100.0%	96.8%								97.1%
Valencia North	91.3%	98.7%	96.5%	95.2%	98.0%								95.9%
Valencia South		100.0%	100.0%										
<b>NW Region 1 Total</b>	<b>97.0%</b>	<b>98.2%</b>	<b>95.8%</b>	<b>97.6%</b>	<b>97.9%</b>								<b>97.3%</b>
Colfax	100.0%	75.0%	100.0%	93.8%	100.0%								93.8%
Guadalupe	100.0%	100.0%	100.0%	100.0%	85.7%								97.1%
Quay	96.8%	100.0%	100.0%	96.0%	100.0%								98.6%
Rio Arriba	100.0%	100.0%	94.4%	98.8%	97.3%								98.1%
San Miguel	97.3%	98.5%	96.1%	97.1%	100.0%								97.8%
Sandoval	100.0%	97.0%	97.9%	97.5%	92.5%								97.0%
Santa Fe	92.9%	96.8%	95.3%	96.4%	98.6%								96.0%
Taos	92.3%	97.4%	97.8%	92.7%	100.0%								96.0%
<b>NE Region 2 Total</b>	<b>97.4%</b>	<b>95.6%</b>	<b>97.7%</b>	<b>96.5%</b>	<b>96.8%</b>								<b>96.8%</b>
NE Bernalillo	93.2%	94.7%	94.1%	97.0%	97.1%								95.2%
NW Bernalillo	95.6%	95.8%	95.8%	95.4%	97.0%								95.9%
SE Bernalillo	100.0%	97.9%	100.0%	95.8%	98.7%								98.5%
SW Bernalillo	96.1%	98.1%	97.7%	96.3%	95.7%								96.8%
Torrance	100.0%	100.0%	96.9%	100.0%	100.0%								99.4%
<b>Gen. Region 3 Total</b>	<b>97.0%</b>	<b>97.3%</b>	<b>96.9%</b>	<b>96.9%</b>	<b>97.7%</b>								<b>97.2%</b>
Chaves	94.5%	93.7%	98.4%	94.1%	95.9%								95.3%
Curry	98.9%	97.6%	97.8%	96.8%	94.5%								97.1%
Eddy Artesia	100.0%	100.0%	89.5%	95.5%	100.0%								97.0%
Eddy Carlsbad	95.9%	100.0%	96.3%	89.4%	94.9%								95.3%
Lea	95.3%	98.2%	98.2%	95.7%	97.5%								97.0%
Lincoln	97.0%	87.8%	100.0%	97.3%	97.9%								96.0%
Roosevelt													
<b>SE Region 4 Total</b>	<b>96.9%</b>	<b>96.2%</b>	<b>96.7%</b>	<b>94.8%</b>	<b>96.8%</b>								<b>96.3%</b>
East Dona Ana	95.2%	98.6%	95.5%	94.7%	100.0%								96.8%
Grant	96.2%	98.4%	98.2%	98.6%	100.0%								98.3%
Luna	100.0%	98.9%	98.4%	98.6%	96.9%								98.6%
Otero	93.9%	95.5%	95.8%	98.9%	96.3%								96.1%
South Dona Ana	97.7%	95.4%	95.7%	97.8%	98.0%								96.9%
West Dona Ana	97.2%	96.2%	98.5%	96.5%	98.5%								97.4%
<b>SW Region 5 Total</b>	<b>96.7%</b>	<b>97.2%</b>	<b>97.0%</b>	<b>97.5%</b>	<b>98.3%</b>								<b>97.3%</b>
<b>STATE TOTAL</b>	<b>97.0%</b>	<b>96.8%</b>	<b>96.8%</b>	<b>96.7%</b>	<b>97.4%</b>								<b>96.9%</b>

Annual and Auto Renewals are included

**Medicaid: Percentage of Approved and Terminated Renewal EDGs Combined Processed by Certification Date <sup>11</sup>**

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	99.9%	99.9%	99.9%	100.0%								99.9%
McKinley	99.8%	99.8%	99.8%	99.9%	99.9%								99.8%
San Juan	99.9%	99.7%	99.9%	99.9%	99.8%								99.8%
Sierra	100.0%	100.0%	99.3%	100.0%	99.9%								99.8%
Socorro	100.0%	99.7%	99.6%	100.0%	99.8%								99.8%
Valencia North	99.7%	99.9%	99.8%	99.8%	99.9%								99.8%
Valencia South	100.0%	100.0%	100.0%		100.0%								100.0%
<b>NW Region 1 Total</b>	<b>99.9%</b>	<b>99.9%</b>	<b>99.8%</b>	<b>99.9%</b>	<b>99.9%</b>								<b>99.9%</b>
Colfax	100.0%	99.5%	100.0%	99.8%	100.0%								99.9%
Guadalupe	100.0%	100.0%	100.0%	99.2%	98.4%								99.5%
Quay	99.8%	100.0%	100.0%	99.8%	100.0%								99.9%
Rio Arriba	100.0%	100.0%	99.8%	100.0%	99.9%								99.9%
San Miguel	99.9%	99.9%	99.8%	99.8%	99.9%								99.9%
Sandoval	100.0%	99.8%	99.9%	99.9%	99.6%								99.8%
Santa Fe	99.8%	99.8%	99.8%	99.8%	99.9%								99.8%
Taos	99.7%	99.7%	99.7%	99.7%	100.0%								99.8%
<b>NE Region 2 Total</b>	<b>99.9%</b>	<b>99.8%</b>	<b>99.9%</b>	<b>99.8%</b>	<b>99.7%</b>								<b>99.8%</b>
NE Bernalillo	99.7%	99.7%	99.6%	99.9%	99.8%								99.7%
NW Bernalillo	99.8%	99.8%	99.8%	99.8%	99.7%								99.8%
SE Bernalillo	100.0%	99.9%	100.0%	99.9%	99.7%								99.9%
SW Bernalillo	99.8%	99.8%	99.8%	99.8%	99.7%								99.8%
Torrance	100.0%	100.0%	99.8%	100.0%	100.0%								100.0%
<b>Gen. Region 3 Total</b>	<b>99.9%</b>	<b>99.8%</b>	<b>99.8%</b>	<b>99.9%</b>	<b>99.8%</b>								<b>99.8%</b>
Chaves	99.8%	99.5%	99.9%	99.7%	99.8%								99.7%
Curry	100.0%	99.8%	99.9%	99.8%	99.7%								99.8%
Eddy Artesia	100.0%	100.0%	99.3%	99.7%	100.0%								99.8%
Eddy Carlsbad	99.7%	100.0%	99.3%	99.6%	99.6%								99.6%
Lea	99.7%	99.9%	99.9%	99.8%	99.8%								99.8%
Lincoln	99.8%	99.0%	100.0%	99.8%	99.8%								99.7%
Roosevelt	100.0%												100.0%
<b>SE Region 4 Total</b>	<b>99.9%</b>	<b>99.7%</b>	<b>99.7%</b>	<b>99.7%</b>	<b>99.8%</b>								<b>99.8%</b>
East Dona Ana	99.8%	99.9%	99.7%	99.7%	99.9%								99.8%
Grant	99.8%	99.9%	99.9%	99.9%	100.0%								99.9%
Luna	100.0%	99.9%	99.9%	99.9%	99.8%								99.9%
Otero	99.7%	99.7%	99.8%	99.9%	99.8%								99.8%
South Dona Ana	99.8%	99.7%	99.8%	99.9%	99.9%								99.8%
West Dona Ana	99.9%	96.2%	98.5%	99.9%	99.9%								98.9%
<b>SW Region 5 Total</b>	<b>99.8%</b>	<b>99.2%</b>	<b>99.6%</b>	<b>99.9%</b>	<b>99.9%</b>								<b>99.7%</b>
<b>STATE TOTAL</b>	<b>99.9%</b>	<b>99.7%</b>	<b>99.8%</b>	<b>99.8%</b>	<b>99.8%</b>								<b>99.8%</b>

Administrative, Annual, and Auto Renewals are in

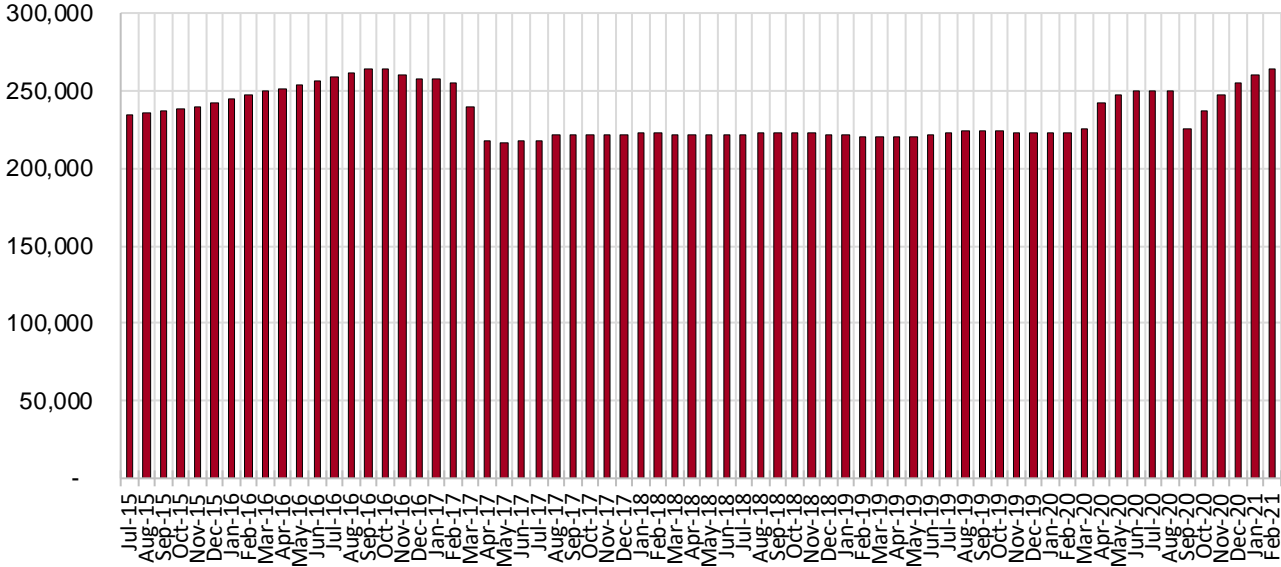
## SNAP Cases by Field Office<sup>6</sup>

Office				Percent Change	
	Feb-20	Jan-21	Feb-21	Feb-20-Feb-21	Jan-21-Feb-21
Chaves County ISD	7,116	13,334	13,460	89.15%	0.94%
Cibola County ISD	3,525	4,001	4,077	15.66%	1.90%
Colfax County ISD	1,622	1,810	1,835	13.13%	1.38%
Curry County ISD	7,293	8,191	8,299	13.79%	1.32%
East Dona Ana County ISD	7,933	10,074	10,229	28.94%	1.54%
Eddy Artesia County ISD	1,613	1,931	1,950	20.89%	0.98%
Eddy Carlsbad County ISD	2,949	3,825	3,923	33.03%	2.56%
Grant County ISD	3,967	4,461	4,540	14.44%	1.77%
Guadalupe County ISD	676	784	797	17.90%	1.66%
Hidalgo County ISD	5	8	7	40.00%	-12.50%
Lea County ISD	5,834	7,561	7,766	33.12%	2.71%
Lincoln County ISD	1,870	2,171	2,206	17.97%	1.61%
Luna County ISD	4,346	4,983	5,086	17.03%	2.07%
McKinley County ISD	10,261	10,989	12,242	19.31%	11.40%
Northeast Bernalillo County ISD	20,400	25,376	25,886	26.89%	2.01%
Northwest Bernalillo County ISD	20,538	24,969	25,317	23.27%	1.39%
Otero County ISD	5,723	6,518	6,608	15.46%	1.38%
Quay County ISD	1,323	2,089	1,960	48.15%	-6.18%
Rio Arriba County ISD	6,406	7,435	7,514	17.30%	1.06%
Roosevelt County ISD	1	0	0	-100.00%	N/A
San Juan County ISD	14,125	18,185	16,444	16.42%	-9.57%
San Miguel County ISD	4,947	5,617	5,668	14.57%	0.91%
Sandoval County ISD	9,867	9,756	10,524	6.66%	7.87%
Santa Fe County ISD	8,963	9,087	9,273	3.46%	2.05%
Sierra County ISD	2,549	2,815	2,850	11.81%	1.24%
Socorro County ISD	2,768	3,211	3,260	17.77%	1.53%
South Dona Ana ISD	8,415	9,164	9,341	11.00%	1.93%
Southeast Bernalillo County ISD	11,650	6,401	6,342	-45.56%	-0.92%
Southwest Bernalillo County ISD	18,922	27,967	28,493	50.58%	1.88%
Taos County ISD	4,211	4,075	4,288	1.83%	5.23%
Torrance County ISD	3,581	2,709	2,557	-28.60%	-5.6%
Valencia North County ISD	8,332	9,247	9,480	13.78%	2.52%
Valencia South County ISD	7	122	5	-28.6%	-95.90%
West Dona Ana County ISD	10,669	11,688	11,851	11.08%	1.39%
Centralized Units	13	7	2	-84.62%	-71.43%
Statewide Total	222,420	260,561	264,080	18.73%	1.4%

## SNAP Cases by Region<sup>6</sup>

Region	Percent Change				
	Feb-20	Jan-21	Feb-21	Feb-20- Feb-21	Jan-21- Feb-21
Region 1 - NW	41,567	48,570	48,358	16.3%	-0.4%
Region 2 - NE	38,015	40,653	41,859	10.1%	3.0%
Region 3 - Central	75,091	87,422	88,595	18.0%	1.3%
Region 4 - SE	26,676	37,013	37,604	41.0%	1.6%
Region 5 - SW	41,058	46,896	47,662	16.1%	1.6%
Centralized Units	13	7	2	-84.6%	-71.4%
Statewide Total	222,420	260,561	264,080	18.73%	1.4%

### SNAP Caseload: SFY-16 to Current



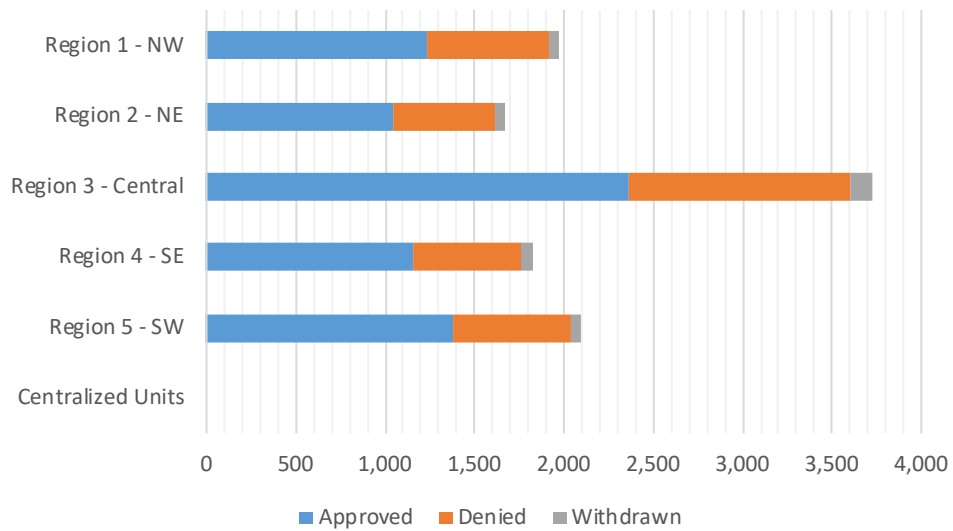
Note: Caseload higher due to COVID 19 emergency

**SNAP Initial Applications by Field Office<sup>4,11</sup>**  
**February 2021**

Office	Approved	Denied	Withdrawn	Total Cases Processed
Chaves County ISD	374	200	19	593
Cibola County ISD	94	40	9	143
Colfax County ISD	55	26	6	87
Curry County ISD	220	128	14	362
East Dona Ana County ISD	294	155	21	470
Eddy Artesia County ISD	65	36	7	108
Eddy Carlsbad County ISD	150	62	12	224
Grant County ISD	123	63	5	191
Guadalupe County ISD	16	17	0	33
Hidalgo County ISD	0	0	0	0
Lea County ISD	282	148	11	441
Lincoln County ISD	66	33	2	101
Luna County ISD	187	63	6	256
McKinley County ISD	245	114	10	369
Northeast Bernalillo County ISD	813	402	47	1,262
Northwest Bernalillo County ISD	602	370	28	1,000
Otero County ISD	180	85	7	272
Quay County ISD	67	29	2	98
Rio Arriba County ISD	180	75	10	265
Roosevelt County ISD	0	0	0	0
San Juan County ISD	554	322	25	901
San Miguel County ISD	122	90	6	218
Sandoval County ISD	189	130	16	335
Santa Fe County ISD	313	134	10	457
Sierra County ISD	65	43	1	109
Socorro County ISD	63	34	1	98
South Dona Ana ISD	267	98	5	370
Southeast Bernalillo County ISD	107	50	1	158
Southwest Bernalillo County ISD	834	414	54	1,302
Taos County ISD	101	67	4	172
Torrance County ISD	4	1	1	6
Valencia North County ISD	208	121	18	347
Valencia South County ISD	7	1	1	9
West Dona Ana County ISD	325	199	12	536
Centralized Units	0	0	0	0
<b>Statewide Total</b>	<b>7,172</b>	<b>3,750</b>	<b>371</b>	<b>11,293</b>

**SNAP Initial Applications by Region<sup>4,11</sup>**  
**February 2021**

Region	Approved	Denied	Withdrawn	Total Cases Processed
Region 1 - NW	1,236	675	65	1,976
Region 2 - NE	1,043	568	54	1,665
Region 3 - Central	2,360	1,237	131	3,728
Region 4 - SE	1,157	607	65	1,829
Region 5 - SW	1,376	663	56	2,095
Centralized Units	0	0	0	0
<b>Statewide Total</b>	<b>7,172</b>	<b>3,750</b>	<b>371</b>	<b>11,293</b>



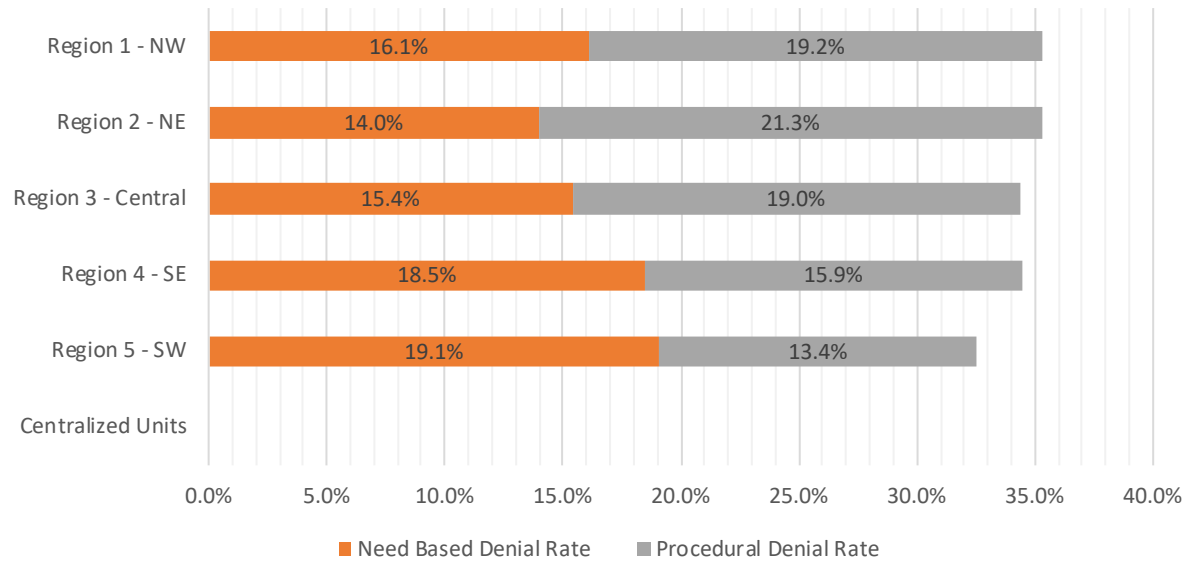


**SNAP Initial Disposition Rates by Field Office<sup>4,11</sup>**  
**February 2021**

Office	Approval Rate	Denial Rate	Need Based Denial Rate	Procedural Denial Rate
Chaves County ISD	65.2%	34.8%	20.3%	14.5%
Cibola County ISD	70.1%	29.9%	9.0%	20.9%
Colfax County ISD	67.9%	32.1%	16.1%	16.0%
Curry County ISD	63.2%	36.8%	18.4%	18.4%
East Dona Ana County ISD	65.5%	34.5%	21.6%	12.9%
Eddy Artesia County ISD	64.4%	35.6%	18.8%	16.8%
Eddy Carlsbad County ISD	70.8%	29.2%	13.6%	15.6%
Grant County ISD	66.1%	33.9%	17.2%	16.7%
Guadalupe County ISD	48.5%	51.5%	24.2%	27.3%
Hidalgo County ISD	0.0%	0.0%	0.0%	0.0%
Lea County ISD	65.6%	34.4%	18.4%	16.0%
Lincoln County ISD	66.7%	33.3%	18.1%	15.2%
Luna County ISD	74.8%	25.2%	14.0%	11.2%
McKinley County ISD	68.2%	31.8%	15.4%	16.4%
Northeast Bernalillo County ISD	66.9%	33.1%	13.2%	19.9%
Northwest Bernalillo County ISD	61.9%	38.1%	15.9%	22.2%
Otero County ISD	67.9%	32.1%	20.0%	12.1%
Quay County ISD	69.8%	30.2%	14.6%	15.6%
Rio Arriba County ISD	70.6%	29.4%	12.1%	17.3%
Roosevelt County ISD	0.0%	0.0%	0.0%	0.0%
San Juan County ISD	63.2%	36.8%	17.7%	19.1%
San Miguel County ISD	57.5%	42.5%	21.7%	20.8%
Sandoval County ISD	59.2%	40.8%	7.9%	32.9%
Santa Fe County ISD	70.0%	30.0%	13.9%	16.1%
Sierra County ISD	60.2%	39.8%	21.3%	18.5%
Socorro County ISD	64.9%	35.1%	12.4%	22.7%
South Dona Ana ISD	73.2%	26.8%	15.6%	11.2%
Southeast Bernalillo County ISD	68.2%	31.8%	22.9%	8.9%
Southwest Bernalillo County ISD	66.8%	33.2%	16.5%	16.7%
Taos County ISD	60.1%	39.9%	15.5%	24.4%
Torrance County ISD	80.0%	20.0%	0.0%	20.0%
Valencia North County ISD	63.2%	36.8%	15.2%	21.6%
Valencia South County ISD	87.5%	12.5%	12.5%	0.0%
West Dona Ana County ISD	62.0%	38.0%	22.0%	16.0%
Centralized Units	0.0%	0.0%	0.0%	0.0%
<b>Statewide Total</b>	<b>65.7%</b>	<b>34.3%</b>	<b>16.5%</b>	<b>17.8%</b>

**SNAP Initial Disposition Rates by Region<sup>4,11</sup>**  
**February 2021**

Region	Approval Rate	Denial Rate	Need Based Denial Rate	Procedural Denial Rate
Region 1 - NW	64.7%	35.3%	16.1%	19.2%
Region 2 - NE	64.7%	35.3%	14.0%	21.3%
Region 3 - Central	65.6%	34.4%	15.4%	19.0%
Region 4 - SE	65.6%	34.4%	18.5%	15.9%
Region 5 - SW	67.5%	32.5%	19.1%	13.4%
Centralized Units	0.0%	0.0%	0.0%	0.0%
<b>Statewide Total</b>	<b>65.7%</b>	<b>34.3%</b>	<b>16.5%</b>	<b>17.8%</b>



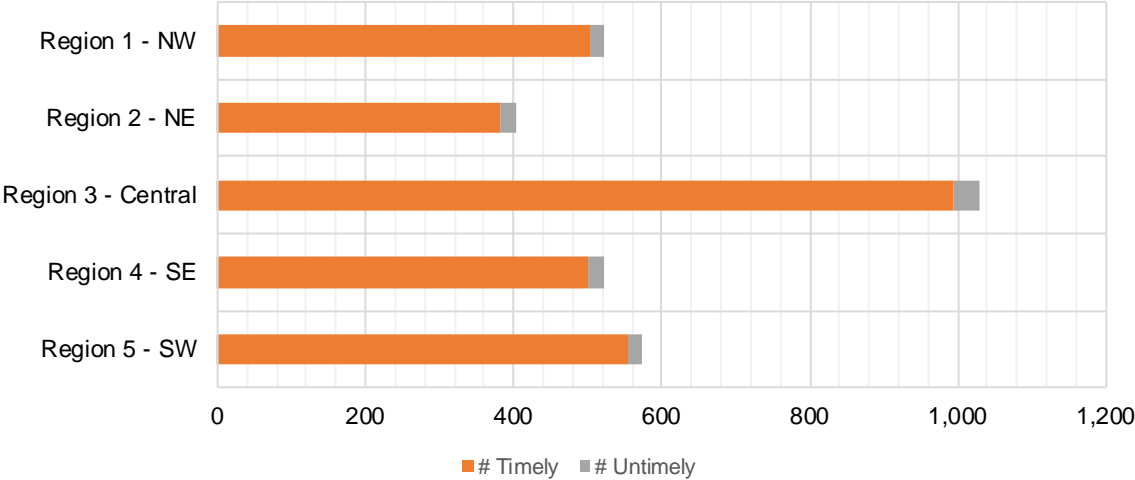
**SNAP Expedite Timeliness by Field Office<sup>13</sup>**  
**February 2021**

Office Name	Total Expedited Approvals	# Timely	# Untimely	Percentage Timely
Chaves County ISD	161	150	11	93.2 %
Cibola County ISD	45	45	0	100.0 %
Colfax County ISD	16	16	0	100.0 %
Curry County ISD	97	95	2	97.9 %
East Dona Ana County ISD	118	115	3	97.5 %
Eddy Artesia County ISD	30	29	1	96.7 %
Eddy Carlsbad County ISD	78	76	2	97.4 %
Grant County ISD	55	53	2	96.4 %
Guadalupe County ISD	5	5	0	100.0 %
Lea County ISD	128	123	5	96.1 %
Lincoln County ISD	27	27	0	100.0 %
Luna County ISD	76	74	2	97.4 %
McKinley County ISD	97	92	5	94.8 %
Northeast Bernalillo County ISD	326	304	22	93.3 %
Northwest Bernalillo County ISD	274	270	4	98.5 %
Otero County ISD	83	79	4	95.2 %
Quay County ISD	28	27	1	96.4 %
Rio Arriba County ISD	91	87	4	95.6 %
Roosevelt County ISD	0	0	0	N/A
San Juan County ISD	246	238	8	96.7 %
San Miguel County ISD	30	30	0	100.0 %
Sandoval County ISD	77	70	7	90.9 %
Santa Fe County ISD	116	107	9	92.2 %
Sierra County ISD	22	21	1	95.5 %
Socorro County ISD	29	28	1	96.6 %
South Dona Ana ISD	96	93	3	96.9 %
Southeast Bernalillo County ISD	52	51	1	98.1 %
Southwest Bernalillo County ISD	374	366	8	97.9 %
Taos County ISD	40	40	0	100.0 %
Torrance County ISD	2	2	0	100.0 %
Valencia North County ISD	82	79	3	96.3 %
West Dona Ana County ISD	145	140	5	96.6 %
<b>Statewide Total</b>	<b>3,046</b>	<b>2,932</b>	<b>114</b>	<b>96.3 %</b>

**SNAP Expedite Timeliness by Region<sup>13</sup>**  
**February 2021**

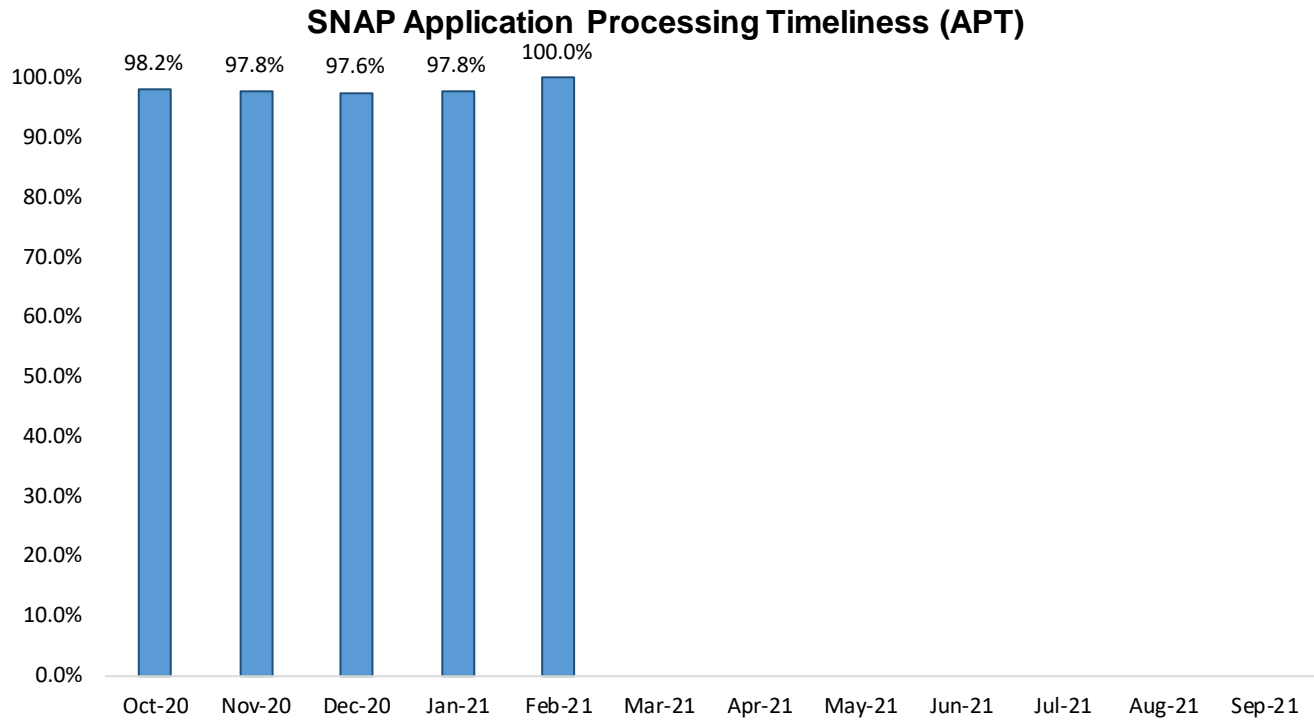
Region	Total Expedited Approvals	# Timely	# Untimely	Percentage Timely
Region 1 - NW	521	503	18	96.5%
Region 2 - NE	403	382	21	94.8%
Region 3 - Central	1,028	993	35	96.6%
Region 4 - SE	521	500	21	96.0%
Region 5 - SW	573	554	19	96.7%
Statewide Total	3,046	2,932	114	96.3%

**SNAP Expedite - Timeliness**



**SNAP: Percentage of Applications Processed Timely <sup>13</sup>**

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
APT	98.2%	97.8%	97.6%	97.8%	100.0%								98.3%



**SNAP Non-Expedite: Percentage of Initial Applications Processed Timely by Field Office<sup>13</sup>**

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	98.6%	96.9%	97.2%	97.8%	99.0%								97.9%
McKinley	97.7%	95.5%	93.9%	98.0%	96.7%								96.4%
San Juan	98.4%	97.7%	97.8%	96.6%	96.6%								97.4%
Sierra	97.8%	93.5%	96.4%	97.4%	98.9%								96.8%
Socorro	97.7%	95.5%	95.1%	100.0%	97.2%								97.1%
Valencia North	97.9%	100.0%	98.1%	97.8%	98.5%								98.5%
Valencia South	100.0%	100.0%	100.0%	100.0%	100.0%								
<b>NW Region 1 Total</b>	<b>98.2%</b>	<b>97.0%</b>	<b>97.2%</b>	<b>97.2%</b>	<b>97.3%</b>								<b>97.4%</b>
Colfax	99.1%	100.0%	98.7%	100.0%	100.0%								99.6%
Guadalupe	96.3%	100.0%	97.6%	97.4%	100.0%								98.3%
Quay	99.1%	98.3%	97.0%	98.0%	98.6%								98.2%
Rio Arriba	97.5%	97.4%	98.0%	97.5%	99.5%								98.0%
San Miguel	97.8%	96.7%	95.8%	99.6%	96.9%								97.4%
Sandoval	99.0%	97.5%	96.2%	96.0%	95.5%								96.8%
Santa Fe	95.2%	97.8%	98.0%	98.5%	96.5%								97.2%
Taos	98.2%	98.6%	97.6%	99.4%	99.2%								98.6%
<b>NE Region 2 Total</b>	<b>97.4%</b>	<b>97.8%</b>	<b>97.3%</b>	<b>98.2%</b>	<b>97.5%</b>								<b>97.6%</b>
NE Bernalillo	97.5%	96.2%	95.9%	95.3%	97.8%								96.5%
NW Bernalillo	98.2%	97.9%	97.9%	97.0%	96.5%								97.5%
SE Bernalillo	97.7%	96.6%	98.5%	99.2%	100.0%								98.4%
SW Bernalillo	98.5%	97.5%	97.1%	97.5%	98.0%								97.7%
Torrance	97.9%	96.6%	100.0%	100.0%	100.0%								98.9%
<b>Gen. Region 3 Total</b>	<b>98.0%</b>	<b>97.1%</b>	<b>96.9%</b>	<b>96.7%</b>	<b>97.6%</b>								<b>97.3%</b>
Chaves	98.5%	98.4%	99.1%	98.5%	96.9%								98.3%
Curry	98.1%	97.1%	96.1%	98.6%	98.2%								97.6%
Eddy Artesia	96.9%	98.4%	97.3%	96.9%	97.5%								97.4%
Eddy Carlsbad	98.3%	97.8%	97.6%	100.0%	98.0%								98.3%
Lea	98.1%	97.0%	98.7%	97.0%	98.1%								97.8%
Lincoln	98.1%	100.0%	95.5%	92.9%	100.0%								97.3%
Roosevelt	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
<b>SE Region 4 Total</b>	<b>98.2%</b>	<b>98.2%</b>	<b>98.0%</b>	<b>98.0%</b>	<b>97.8%</b>								<b>98.0%</b>
East Dona Ana	98.7%	98.6%	98.2%	99.3%	98.6%								98.7%
Grant	99.2%	98.2%	97.9%	99.3%	95.9%								98.1%
Luna	98.9%	97.2%	97.9%	100.0%	97.3%								98.3%
Otero	99.5%	99.1%	97.9%	98.1%	97.4%								98.4%
South Dona Ana	99.3%	98.0%	98.4%	99.4%	98.2%								98.7%
West Dona Ana	99.1%	98.0%	98.0%	98.6%	98.3%								98.4%
<b>SW Region 5 Total</b>	<b>99.1%</b>	<b>98.2%</b>	<b>98.1%</b>	<b>99.0%</b>	<b>97.9%</b>								<b>98.5%</b>
<b>STATE TOTAL</b>	<b>98.2%</b>	<b>97.5%</b>	<b>97.4%</b>	<b>97.6%</b>	<b>97.6%</b>								<b>97.7%</b>

**SNAP Expedite: Percentage of Initial Applications Processed Timely by Field Office<sup>13</sup>**

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	92.0%	100.0%	100.0%	100.0%								98.4%
McKinley	96.2%	94.5%	95.3%	99.1%	95.0%								96.0%
San Juan	97.7%	98.9%	98.2%	97.9%	97.0%								97.9%
Sierra	100.0%	83.3%	97.1%	100.0%	95.5%								95.2%
Socorro	96.9%	100.0%	95.0%	100.0%	96.8%								97.7%
Valencia North	97.9%	93.6%	93.5%	97.1%	96.5%								95.7%
Valencia South	100.0%		100%	100.0%	100.0%								
<b>NW Region 1 Total</b>	<b>97.7%</b>	<b>97.5%</b>	<b>97.6%</b>	<b>98.2%</b>	<b>96.7%</b>								<b>97.5%</b>
Colfax	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Quay	95.6%	100.0%	96.9%	100.0%	96.6%								97.8%
Rio Arriba	98.8%	98.5%	99.2%	96.8%	95.8%								97.8%
San Miguel	99.2%	100.0%	97.2%	100.0%	100.0%								99.3%
Sandoval	96.4%	98.1%	94.7%	96.6%	90.7%								95.3%
Santa Fe	96.0%	98.1%	98.4%	97.9%	91.7%								96.4%
Taos	91.5%	98.2%	100.0%	98.1%	100.0%								97.6%
<b>NE Region 2 Total</b>	<b>97.2%</b>	<b>98.7%</b>	<b>98.2%</b>	<b>98.1%</b>	<b>94.7%</b>								<b>97.4%</b>
NE Bernalillo	98.3%	98.5%	98.2%	97.4%	93.3%								97.1%
NW Bernalillo	98.3%	99.5%	99.0%	98.9%	98.6%								98.9%
SE Bernalillo	100.0%	100.0%	98.3%	96.4%	98.2%								98.6%
SW Bernalillo	99.7%	98.9%	98.7%	98.7%	97.9%								98.8%
Torrance	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
<b>Gen. Region 3 Total</b>	<b>98.9%</b>	<b>99.0%</b>	<b>98.6%</b>	<b>98.2%</b>	<b>96.7%</b>								<b>98.3%</b>
Chaves	99.1%	99.3%	98.5%	98.2%	93.4%								97.7%
Curry	96.6%	98.4%	99.2%	96.1%	98.1%								97.7%
Eddy Artesia	94.9%	100.0%	100.0%	100.0%	96.8%								98.3%
Eddy Carlsbad	98.1%	97.3%	100.0%	100.0%	97.5%								98.6%
Lea	98.0%	97.4%	98.2%	99.2%	96.3%								97.8%
Lincoln	100.0%	100.0%	96.7%	95.0%	100.0%								98.3%
Roosevelt	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
<b>SE Region 4 Total</b>	<b>98.1%</b>	<b>98.6%</b>	<b>98.8%</b>	<b>98.2%</b>	<b>96.1%</b>								<b>98.0%</b>
East Dona Ana	98.3%	98.6%	98.6%	100.0%	97.5%								98.6%
Grant	100.0%	95.7%	97.9%	100.0%	96.7%								98.1%
Luna	100.0%	100.0%	100.0%	100.0%	97.4%								99.5%
Otero	97.7%	99.3%	98.8%	100.0%	95.2%								98.2%
South Dona Ana	99.3%	99.2%	98.3%	100.0%	97.0%								98.8%
West Dona Ana	98.8%	98.5%	98.9%	98.4%	96.6%								98.2%
<b>SW Region 5 Total</b>	<b>98.8%</b>	<b>98.7%</b>	<b>98.7%</b>	<b>99.5%</b>	<b>96.8%</b>								<b>98.5%</b>
<b>STATE TOTAL</b>	<b>98.3%</b>	<b>98.6%</b>	<b>98.4%</b>	<b>98.4%</b>	<b>96.4%</b>								<b>98.0%</b>

**SNAP: Percentage of Denied Initial Applications Processed Within 30 Days by Field Office<sup>13</sup>**

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	98.5%	96.6%	100.0%	98.0%								98.6%
McKinley	95.8%	94.3%	93.2%	97.5%	97.6%								95.7%
San Juan	98.1%	96.9%	97.8%	96.6%	96.5%								97.2%
Sierra	97.3%	93.3%	93.5%	95.8%	100.0%								96.0%
Socorro	97.4%	92.3%	93.5%	100.0%	97.1%								96.1%
Valencia North	97.9%	93.7%	97.6%	98.4%	98.6%								97.2%
Valencia South	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
<b>NW Region 1 Total</b>	<b>98.1%</b>	<b>95.6%</b>	<b>96.0%</b>	<b>98.3%</b>	<b>98.3%</b>								<b>97.3%</b>
Colfax	100.0%	100.0%	100.0%	97.4%	100.0%								99.5%
Guadalupe	95.2%	100.0%	100.0%	95.5%	100.0%								98.1%
Quay	96.6%	100.0%	92.5%	95.5%	100.0%								96.9%
Rio Arriba	95.5%	95.2%	96.7%	96.8%	100.0%								96.8%
San Miguel	99.2%	97.7%	94.3%	99.4%	99.0%								97.9%
Sandoval	99.1%	98.0%	97.6%	96.1%	96.6%								97.5%
Santa Fe	91.8%	97.2%	98.7%	97.9%	94.4%								96.0%
Taos	96.7%	98.8%	97.4%	98.8%	100.0%								98.3%
<b>NE Region 2 Total</b>	<b>96.8%</b>	<b>98.4%</b>	<b>97.2%</b>	<b>97.2%</b>	<b>98.8%</b>								<b>97.6%</b>
NE Bernalillo	94.6%	95.0%	94.4%	94.1%	97.6%								95.1%
NW Bernalillo	96.7%	97.8%	97.4%	95.9%	97.5%								97.1%
SE Bernalillo	95.8%	93.8%	97.1%	98.5%	100.0%								97.0%
SW Bernalillo	98.5%	97.6%	95.9%	97.5%	97.6%								97.4%
Torrance	97.6%	97.0%	100.0%	100.0%	100.0%								98.9%
<b>Cen. Region 3 Total</b>	<b>96.6%</b>	<b>96.2%</b>	<b>97.0%</b>	<b>97.2%</b>	<b>98.5%</b>								<b>97.1%</b>
Chaves	96.8%	98.3%	98.6%	98.7%	98.2%								98.1%
Curry	95.3%	95.6%	96.4%	98.1%	97.9%								96.7%
Eddy Artesia	94.8%	98.3%	96.7%	97.4%	95.3%								96.5%
Eddy Carlsbad	97.6%	95.8%	96.6%	100.0%	95.9%								97.2%
Lea	97.4%	99.5%	98.2%	96.7%	99.4%								98.2%
Lincoln	96.8%	95.7%	93.9%	87.5%	100.0%								94.8%
Roosevelt	100.0%		100.0%										100.0%
<b>SE Region 4 Total</b>	<b>97.0%</b>	<b>97.2%</b>	<b>97.2%</b>	<b>96.4%</b>	<b>97.8%</b>								<b>97.1%</b>
East Dona Ana	98.3%	98.6%	97.9%	99.0%	98.3%								98.4%
Grant	100.0%	97.6%	96.6%	98.5%	98.5%								98.2%
Luna	96.9%	95.6%	96.0%	100.0%	98.6%								97.4%
Otero	99.3%	98.0%	96.5%	97.8%	98.9%								98.1%
South Dona Ana	99.2%	97.0%	98.3%	98.4%	99.0%								98.4%
West Dona Ana	98.2%	97.4%	97.7%	97.6%	98.6%								97.9%
<b>SW Region 5 Total</b>	<b>98.7%</b>	<b>97.4%</b>	<b>97.2%</b>	<b>98.6%</b>	<b>98.7%</b>								<b>98.1%</b>
<b>STATE TOTAL</b>	<b>97.4%</b>	<b>97.0%</b>	<b>96.9%</b>	<b>97.5%</b>	<b>98.4%</b>								<b>97.5%</b>



**SNAP: Combined Approvals and Denials Percentage of Initial Applications Processed Timely by Field Office<sup>13</sup>**

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	98.9%	96.1%	97.6%	98.4%	99.3%								98.1%
McKinley	97.3%	95.1%	94.2%	98.3%	96.5%								96.3%
San Juan	98.3%	97.9%	98.0%	97.2%	96.6%								97.6%
Sierra	98.1%	93.6%	96.7%	97.9%	98.2%								96.9%
Socorro	97.4%	94.3%	94.8%	100.0%	96.9%								96.7%
Valencia North	97.9%	95.0%	97.5%	97.7%	98.0%								97.2%
Valencia South	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
<b>NW Region 1 Total</b>	<b>98.3%</b>	<b>96.0%</b>	<b>97.0%</b>	<b>98.5%</b>	<b>97.9%</b>								<b>97.5%</b>
Colfax	99.3%	100.0%	99.0%	98.9%	100.0%								99.4%
Guadalupe	96.8%	100.0%	98.0%	97.7%	100.0%								98.5%
Quay	98.1%	98.8%	96.8%	98.4%	98.0%								98.0%
Rio Arriba	97.9%	97.6%	98.6%	97.2%	98.1%								97.9%
San Miguel	98.2%	98.0%	95.7%	99.7%	97.2%								97.8%
Sandoval	98.3%	97.8%	96.1%	96.6%	94.3%								96.6%
Santa Fe	95.3%	98.0%	98.1%	98.3%	95.2%								97.0%
Taos	96.7%	98.8%	98.1%	99.1%	99.4%								98.4%
<b>NE Region 2 Total</b>	<b>97.6%</b>	<b>98.6%</b>	<b>97.6%</b>	<b>98.2%</b>	<b>97.8%</b>								<b>98.0%</b>
NE Bernalillo	97.6%	96.9%	96.4%	95.9%	96.7%								96.7%
NW Bernalillo	98.2%	98.3%	98.2%	97.4%	97.0%								97.8%
SE Bernalillo	98.7%	97.5%	98.6%	98.4%	99.4%								98.5%
SW Bernalillo	98.9%	97.9%	97.5%	97.9%	97.9%								98.0%
Torrance	98.3%	96.8%	100.0%	100.0%	100.0%								99.0%
<b>Gen. Region 3 Total</b>	<b>98.3%</b>	<b>97.5%</b>	<b>98.1%</b>	<b>97.9%</b>	<b>98.2%</b>								<b>98.0%</b>
Chaves	98.6%	98.6%	99.0%	98.4%	95.8%								98.1%
Curry	97.7%	97.4%	97.3%	97.9%	98.1%								97.7%
Eddy Artesia	96.4%	98.6%	97.8%	97.8%	97.2%								97.6%
Eddy Carlsbad	98.2%	97.4%	98.3%	100.0%	97.8%								98.3%
Lea	98.0%	99.2%	98.4%	98.1%	97.5%								98.2%
Lincoln	98.4%	97.5%	95.5%	92.9%	100.0%								96.9%
Roosevelt	100.0%	100.0%	100.0%										100.0%
<b>SE Region 4 Total</b>	<b>98.2%</b>	<b>98.4%</b>	<b>98.0%</b>	<b>97.5%</b>	<b>97.7%</b>								<b>98.0%</b>
East Dona Ana	98.6%	98.6%	98.3%	99.6%	98.3%								98.7%
Grant	99.4%	97.5%	97.9%	99.4%	96.3%								98.1%
Luna	99.1%	98.0%	98.5%	100.0%	97.3%								98.6%
Otero	99.0%	98.9%	98.1%	99.0%	96.7%								98.3%
South Dona Ana	99.2%	98.3%	98.4%	99.5%	97.8%								98.6%
West Dona Ana	99.0%	98.2%	98.0%	98.5%	97.8%								98.3%
<b>SW Region 5 Total</b>	<b>99.1%</b>	<b>98.3%</b>	<b>98.2%</b>	<b>99.3%</b>	<b>97.4%</b>								<b>98.4%</b>
<b>STATE TOTAL</b>	<b>98.2%</b>	<b>97.8%</b>	<b>97.7%</b>	<b>98.3%</b>	<b>97.8%</b>								<b>98.0%</b>

**SNAP Renewals Processed by Field Office<sup>20</sup>**  
**February 2021**

Office	Approvals	Closures	Need Based Closures	Procedural Closures
Chaves County ISD	245	88	73	15
Cibola County ISD	77	25	25	0
Colfax County ISD	29	11	10	1
Curry County ISD	142	51	41	10
East Dona Ana County ISD	233	61	56	5
Eddy Artesia County ISD	37	18	16	2
Eddy Carlsbad County ISD	56	26	25	1
Grant County ISD	102	30	23	7
Guadalupe County ISD	13	0	0	0
Hidalgo County ISD	0	0	0	0
Lea County ISD	125	47	37	10
Lincoln County ISD	42	16	15	1
Luna County ISD	83	20	19	1
McKinley County ISD	300	89	86	3
Northeast Bernalillo County ISD	488	160	144	16
Northwest Bernalillo County ISD	422	120	113	7
Otero County ISD	129	26	23	3
Quay County ISD	27	4	4	0
Rio Arriba County ISD	156	24	23	1
Roosevelt County ISD	0	0	0	0
San Juan County ISD	344	105	98	7
San Miguel County ISD	85	37	34	3
Sandoval County ISD	213	51	47	4
Santa Fe County ISD	196	55	50	5
Sierra County ISD	37	13	12	1
Socorro County ISD	57	21	19	2
South Dona Ana ISD	271	48	39	9
Southeast Bernalillo County ISD	131	15	14	1
Southwest Bernalillo County ISD	657	157	142	15
Taos County ISD	89	25	23	2
Torrance County ISD	52	7	7	0
Valencia North County ISD	178	77	69	8
Valencia South County ISD	0	0	0	0
West Dona Ana County ISD	236	56	50	6
Centralized Units	0	0	0	0
<b>Statewide Total</b>	<b>5,252</b>	<b>1,483</b>	<b>1,337</b>	<b>146</b>

*Note: Renewal dispositions based on COVID-19 extensions for periodic reviews are not included in total.*

**SNAP Renewal Disposition Rates by Field Office<sup>20</sup>**  
**February 2021**

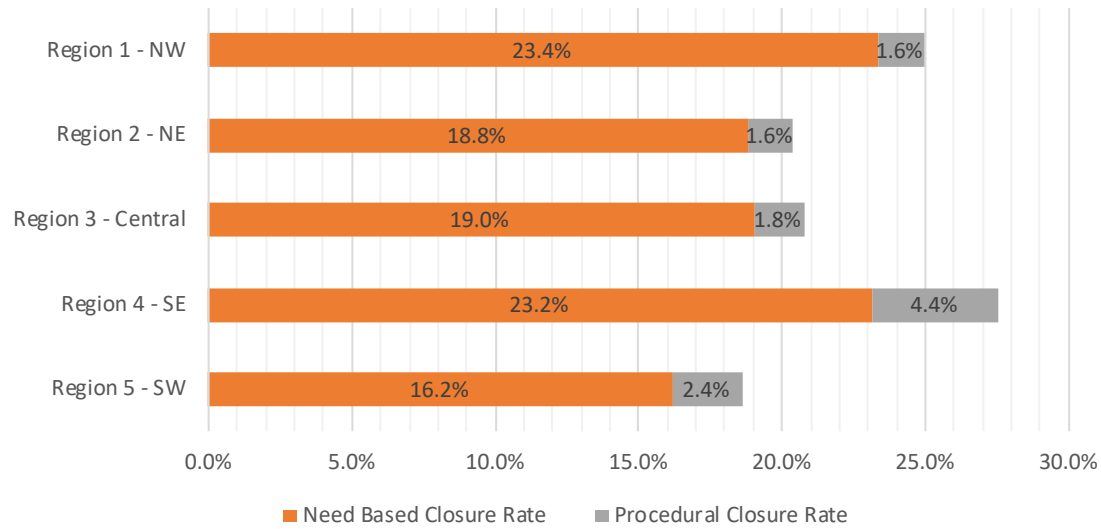
Office	Approval Rate	Closure Rate	Need Based Closure Rate	Procedural Closure Rate
Chaves County ISD	73.6%	26.4%	21.9%	4.5%
Cibola County ISD	75.5%	24.5%	24.5%	0.0%
Colfax County ISD	72.5%	27.5%	25.0%	2.5%
Curry County ISD	73.6%	26.4%	21.2%	5.2%
East Dona Ana County ISD	79.3%	20.7%	19.0%	1.7%
Eddy Artesia County ISD	67.3%	32.7%	29.1%	3.6%
Eddy Carlsbad County ISD	68.3%	31.7%	30.5%	1.2%
Grant County ISD	77.3%	22.7%	17.4%	5.3%
Guadalupe County ISD	100.0%	0.0%	0.0%	0.0%
Hidalgo County ISD	0.0%	0.0%	0.0%	0.0%
Lea County ISD	72.7%	27.3%	21.5%	5.8%
Lincoln County ISD	72.4%	27.6%	25.9%	1.7%
Luna County ISD	80.6%	19.4%	18.4%	1.0%
McKinley County ISD	77.1%	22.9%	22.1%	0.8%
Northeast Bernalillo County ISD	75.3%	24.7%	22.2%	2.5%
Northwest Bernalillo County ISD	77.9%	22.1%	20.8%	1.3%
Otero County ISD	83.2%	16.8%	14.8%	1.9%
Quay County ISD	87.1%	12.9%	12.9%	0.0%
Rio Arriba County ISD	86.7%	13.3%	12.8%	0.6%
Roosevelt County ISD	0.0%	0.0%	0.0%	0.0%
San Juan County ISD	76.6%	23.4%	21.8%	1.6%
San Miguel County ISD	69.7%	30.3%	27.9%	2.5%
Sandoval County ISD	80.7%	19.3%	17.8%	1.5%
Santa Fe County ISD	78.1%	21.9%	19.9%	2.0%
Sierra County ISD	74.0%	26.0%	24.0%	2.0%
Socorro County ISD	73.1%	26.9%	24.4%	2.6%
South Dona Ana ISD	85.0%	15.0%	12.2%	2.8%
Southeast Bernalillo County ISD	89.7%	10.3%	9.6%	0.7%
Southwest Bernalillo County ISD	80.7%	19.3%	17.4%	1.8%
Taos County ISD	78.1%	21.9%	20.2%	1.8%
Torrance County ISD	88.1%	11.9%	11.9%	0.0%
Valencia North County ISD	69.8%	30.2%	27.1%	3.1%
Valencia South County ISD	0.0%	0.0%	0.0%	0.0%
West Dona Ana County ISD	80.8%	19.2%	17.1%	2.1%
Centralized Units	0.0%	0.0%	0.0%	0.0%

Statewide Total	78.0%	22.0%	19.9%	2.2%
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*Note: Renewal approvals based on COVID-19 extensions for periodic reviews are not included in total.*

**SNAP Renewal Disposition Rates by Region<sup>20</sup>**  
**February 2021**

Region	Approval Rate	Closure Rate	Need Based Closure Rate	Procedural Closure Rate
Region 1 - NW	75.1%	24.9%	23.4%	1.6%
Region 2 - NE	79.6%	20.4%	18.8%	1.6%
Region 3 - Central	79.2%	20.8%	19.0%	1.8%
Region 4 - SE	72.5%	27.5%	23.2%	4.4%
Region 5 - SW	81.4%	18.6%	16.2%	2.4%
Centralized Units				
<b>Statewide Total</b>	<b>78.0%</b>	<b>22.0%</b>	<b>19.9%</b>	<b>2.2%</b>



**SNAP: Percentage of Approved Renewal Applications Processed<sup>11</sup>**

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
McKinley	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
San Juan	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Sierra	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Socorro	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Valencia North	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Valencia South	100.0%	100.0%	100.0%										100.0%
<b>NW Region 1 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
Colfax	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Rio Arriba	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
San Miguel	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Sandoval	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Santa Fe	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Taos	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
<b>NE Region 2 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
NE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
NW Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
SE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
SW Bernalillo	100.0%	100.0%	100.0%	99.8%	100.0%								100.0%
Torrance	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
<b>Gen. Region 3 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
Chaves	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Curry	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Eddy Artesia	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Eddy Carlsbad	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Lea	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Lincoln	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Roosevelt													
<b>SE Region 4 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
East Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Grant	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Luna	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Otero	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
South Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
West Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
<b>SW Region 5 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
<b>STATE TOTAL</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>

*If a renewal packet was received on or before 15th of the renewal month, the case shall be considered timely if the case was processed by renewal due date*  
 Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in March, April, May and June 2020, for 6 months until September, October and November 2020.

**SNAP: Percentage of Approved Renewal Applications Processed<sup>11</sup>**

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
McKinley	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
San Juan	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Sierra	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Socorro	100.0%		100.0%	100.0%	100.0%								100.0%
Valencia North	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Valencia South	100.0%												100.0%
<b>NW Region 1 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
Colfax	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Rio Arriba	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
San Miguel	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Sandoval	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Santa Fe	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Taos	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
<b>NE Region 2 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
NE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
NW Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
SE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
SW Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Torrance	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
<b>Gen. Region 3 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
Chaves	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Curry	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Eddy Artesia	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Eddy Carlsbad	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Lea	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Lincoln	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Roosevelt													
<b>SE Region 4 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
East Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Grant	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Luna	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Otero	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
South Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
West Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
<b>SW Region 5 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
<b>STATE TOTAL</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>

*Only includes cases in which the Renewal Packet was received by the 15th of the month*

Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in March, April, May and June 2020, for 6 months until September, October and November 2020.

SNAP: Percentage of Terminations Renewal Applications Processed <sup>11</sup>													
	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
McKinley	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
San Juan	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Sierra	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Socorro	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Valencia North	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Valencia South		100.0%	100.0%										100.0%
<b>NW Region 1 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
Colfax	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Guadalupe		100.0%	100.0%	100.0%									100.0%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Rio Arriba	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
San Miguel	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Sandoval	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Santa Fe	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Taos	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
<b>NE Region 2 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
NE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
NW Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
SE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
SW Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Torrance	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
<b>Gen. Region 3 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
Chaves	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Curry	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Eddy Artesia	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Eddy Carlsbad	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Lea	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Lincoln	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Roosevelt													
<b>SE Region 4 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
East Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Grant	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Luna	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Otero	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
South Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
West Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
<b>SW Region 5 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
<b>STATE TOTAL</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>

Includes cases for which no renewal application was received.

Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in March, April, May and June 2020, for 6 months until September, October and November 2020.

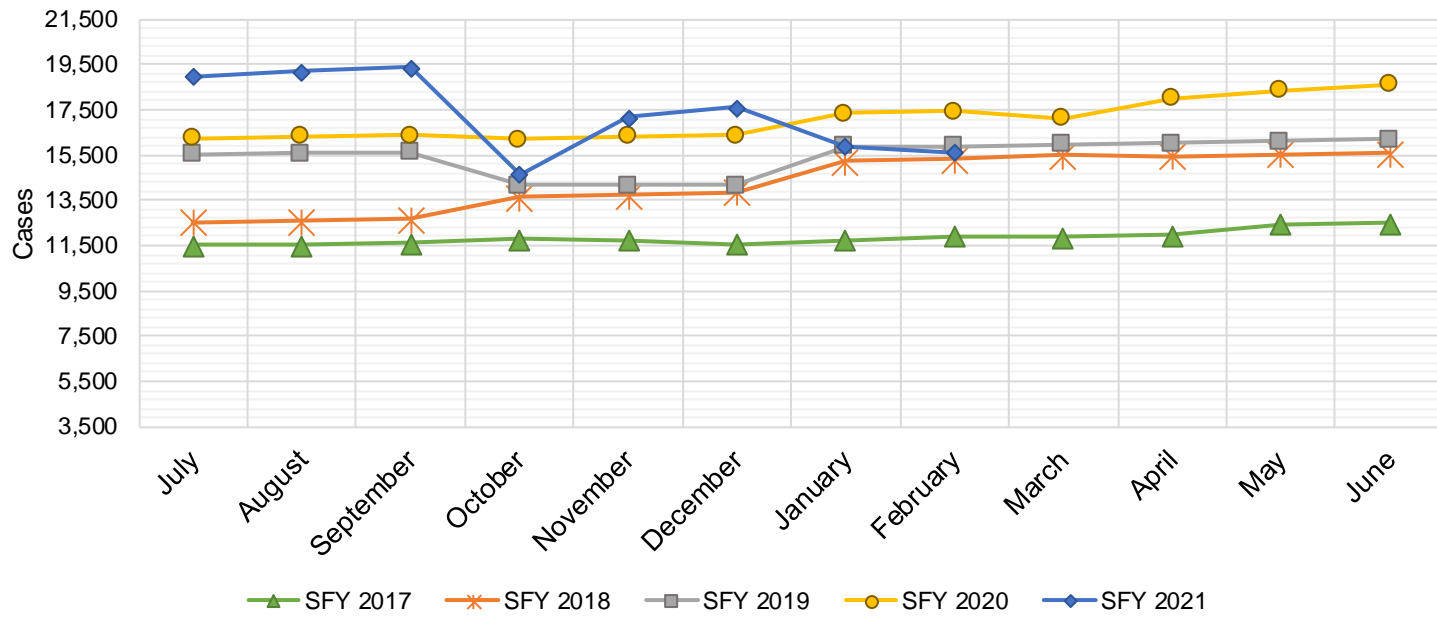
**SNAP: Combined Percentage of Approved and Terminated Renewal Applications Processed<sup>11</sup>**

	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Average
Cibola	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
McKinley	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
San Juan	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Sierra	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Socorro	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Valencia North	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Valencia South	100.0%	100.0%											100.0%
<b>NW Region 1 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
Colfax	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Rio Arriba	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
San Miguel	99.7%	100.0%	100.0%	100.0%	100.0%								99.9%
Sandoval	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Santa Fe	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Taos	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
<b>NE Region 2 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
NE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
NW Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
SE Bernalillo	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
SW Bernalillo	100.0%	100.0%	100.0%	99.9%	100.0%								100.0%
Torrance	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
<b>Gen. Region 3 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
Chaves	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Curry	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Eddy Artesia	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Eddy Carlsbad	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Lea	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Lincoln	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Roosevelt													
<b>SE Region 4 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
East Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Grant	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Luna	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
Otero	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
South Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
West Dona Ana	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%
<b>SW Region 5 Total</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>
<b>STATE TOTAL</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>								<b>100.0%</b>



## State SNAP Supplement

SFY 2017 <sup>9</sup>			SFY 2018 <sup>9</sup>			SFY 2019 <sup>9</sup>			SFY 2020 <sup>9</sup>			SFY 2021 <sup>9</sup>		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	11,537	\$95,553	Jul-17	12,526	\$97,568	Jul-18	15,555	\$141,711	Jul-19	16,260	\$145,023	Jul-20	18,957	\$161,862
Aug-16	11,522	\$95,107	Aug-17	12,589	\$98,954	Aug-18	15,584	\$139,719	Aug-19	16,314	\$145,706	Aug-20	19,196	\$165,904
Sep-16	11,613	\$94,472	Sep-17	12,679	\$97,546	Sep-18	15,631	\$140,768	Sep-19	16,362	\$145,767	Sep-20	19,379	\$166,738
Oct-16	11,797	\$96,679	Oct-17	13,628	\$117,343	Oct-18	14,161	\$125,737	Oct-19	16,182	\$139,741	Oct-20	14,634	\$137,621
Nov-16	11,735	\$93,689	Nov-17	13,748	\$119,055	Nov-18	14,160	\$125,401	Nov-19	16,331	\$138,583	Nov-20	17,169	\$139,917
Dec-16	11,556	\$93,739	Dec-17	13,877	\$120,585	Dec-18	14,163	\$126,263	Dec-19	16,373	\$137,440	Dec-20	17,597	\$144,966
Jan-17	11,763	\$96,074	Jan-18	15,246	\$135,993	Jan-19	15,890	\$141,357	Jan-20	17,360	\$145,696	Jan-21	15,905	\$159,124
Feb-17	11,907	\$98,251	Feb-18	15,308	\$137,296	Feb-19	15,882	\$142,396	Feb-20	17,429	\$154,849	Feb-21	15,615	\$135,678
Mar-17	11,853	\$96,693	Mar-18	15,482	\$139,132	Mar-19	15,970	\$142,427	Mar-20	17,131	\$150,568	Mar-21		
Apr-17	11,944	\$97,060	Apr-18	15,466	\$139,202	Apr-19	16,032	\$143,982	Apr-20	18,017	\$157,944	Apr-21		
May-17	12,457	\$96,940	May-18	15,525	\$139,397	May-19	16,126	\$143,697	May-20	18,368	\$157,089	May-21		
Jun-17	12,498	\$97,405	Jun-18	15,577	\$140,802	Jun-19	16,182	\$143,128	Jun-20	18,645	\$158,748	Jun-21		
<b>TOTAL</b>	<b>142,182</b>	<b>\$1,151,662</b>		<b>171,651</b>	<b>\$1,482,874</b>		<b>185,336</b>	<b>\$1,656,584</b>		<b>204,772</b>	<b>\$1,777,156</b>		<b>138,452</b>	<b>\$1,211,810</b>
<b>AVERAGE</b>	<b>11,849</b>	<b>\$95,972</b>		<b>14,304</b>	<b>\$123,573</b>		<b>15,445</b>	<b>\$138,049</b>		<b>17,064</b>	<b>\$148,096</b>		<b>17,307</b>	<b>\$151,476</b>



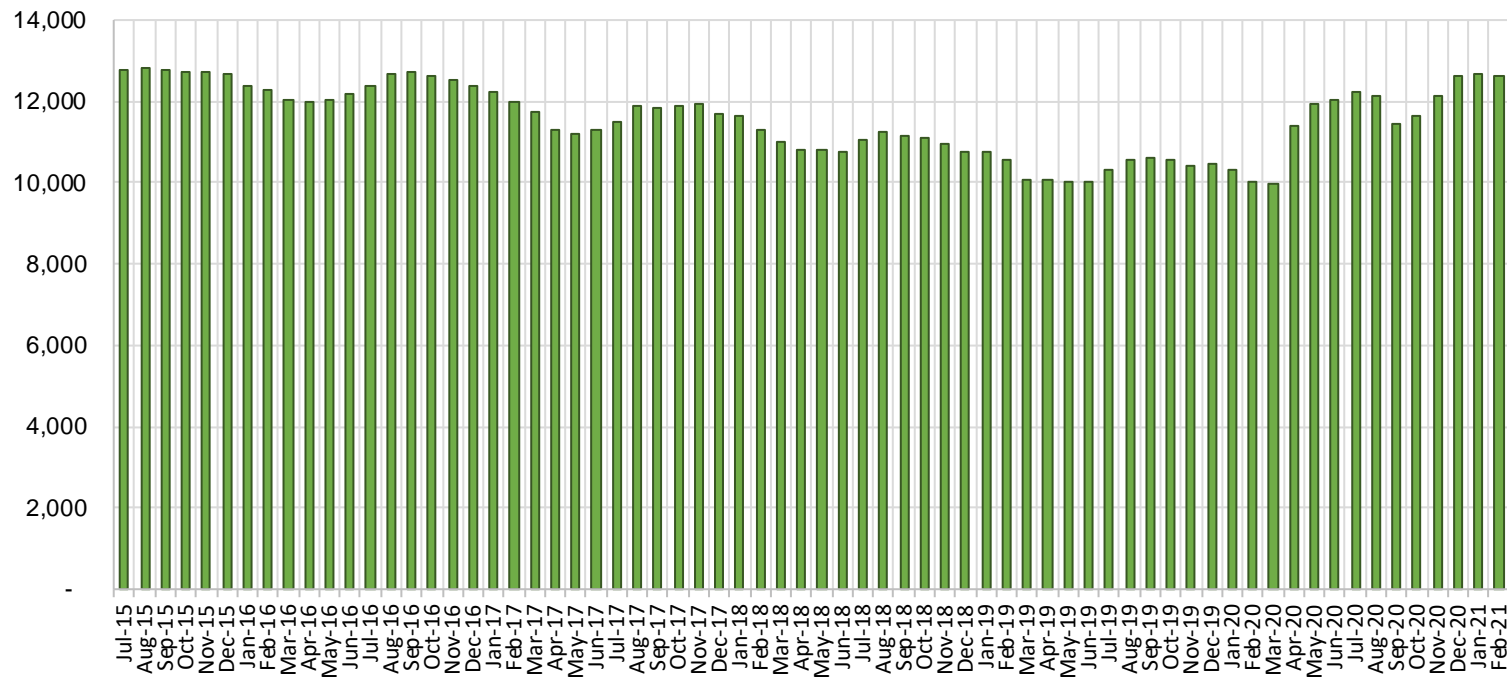
## TANF Cases by Field Office<sup>6</sup>

Office				Percent Change	
	Feb-20	Jan-21	Feb-21	Feb-20- Feb-21	Jan-21- Feb-21
Chaves County ISD	394	846	827	109.90%	-2.25%
Cibola County ISD	108	150	141	30.56%	-6.00%
Colfax County ISD	90	103	101	12.22%	-1.94%
Curry County ISD	575	667	663	15.30%	-0.60%
East Dona Ana County ISD	400	572	558	39.50%	-2.45%
Eddy Artesia County ISD	82	114	114	39.02%	0.00%
Eddy Carlsbad County ISD	149	223	228	53.02%	2.24%
Grant County ISD	183	228	239	30.60%	4.82%
Guadalupe County ISD	27	32	32	18.52%	0.00%
Hidalgo County ISD	0	0	0	NA	N/A
Lea County ISD	361	550	564	56.23%	2.55%
Lincoln County ISD	72	103	101	40.28%	-1.94%
Luna County ISD	202	241	243	20.30%	0.83%
McKinley County ISD	60	90	92	53.33%	2.22%
Northeast Bernalillo County ISD	938	1,229	1,229	31.02%	0.00%
Northwest Bernalillo County ISD	769	1,014	997	29.65%	-1.68%
Otero County ISD	264	363	365	38.26%	0.55%
Quay County ISD	76	117	105	38.16%	-10.26%
Rio Arriba County ISD	344	424	416	20.93%	-1.89%
Roosevelt County ISD	0	0	0	NA	N/A
San Juan County ISD	277	384	363	31.05%	-5.47%
San Miguel County ISD	186	233	224	20.43%	-3.86%
Sandoval County ISD	443	414	429	-3.16%	3.62%
Santa Fe County ISD	342	381	390	14.04%	2.36%
Sierra County ISD	67	98	98	46.27%	0.00%
Socorro County ISD	78	101	103	32.05%	1.98%
South Dona Ana ISD	580	647	651	12.24%	0.62%
Southeast Bernalillo County ISD	516	199	200	-61.24%	0.50%
Southwest Bernalillo County ISD	1,071	1,696	1,703	59.01%	0.41%
Taos County ISD	128	143	147	14.84%	2.80%
Torrance County ISD	180	126	111	-38.33%	-11.90%
Valencia North County ISD	425	483	466	9.65%	-3.52%
Valencia South County ISD	1	2	1	0.00%	-50.0%
West Dona Ana County ISD	650	719	723	11.23%	0.56%
Centralized Units	2	0	0	-100.00%	N/A
<b>Statewide Total</b>	<b>10,040</b>	<b>12,692</b>	<b>12,624</b>	<b>25.74%</b>	<b>-0.54%</b>

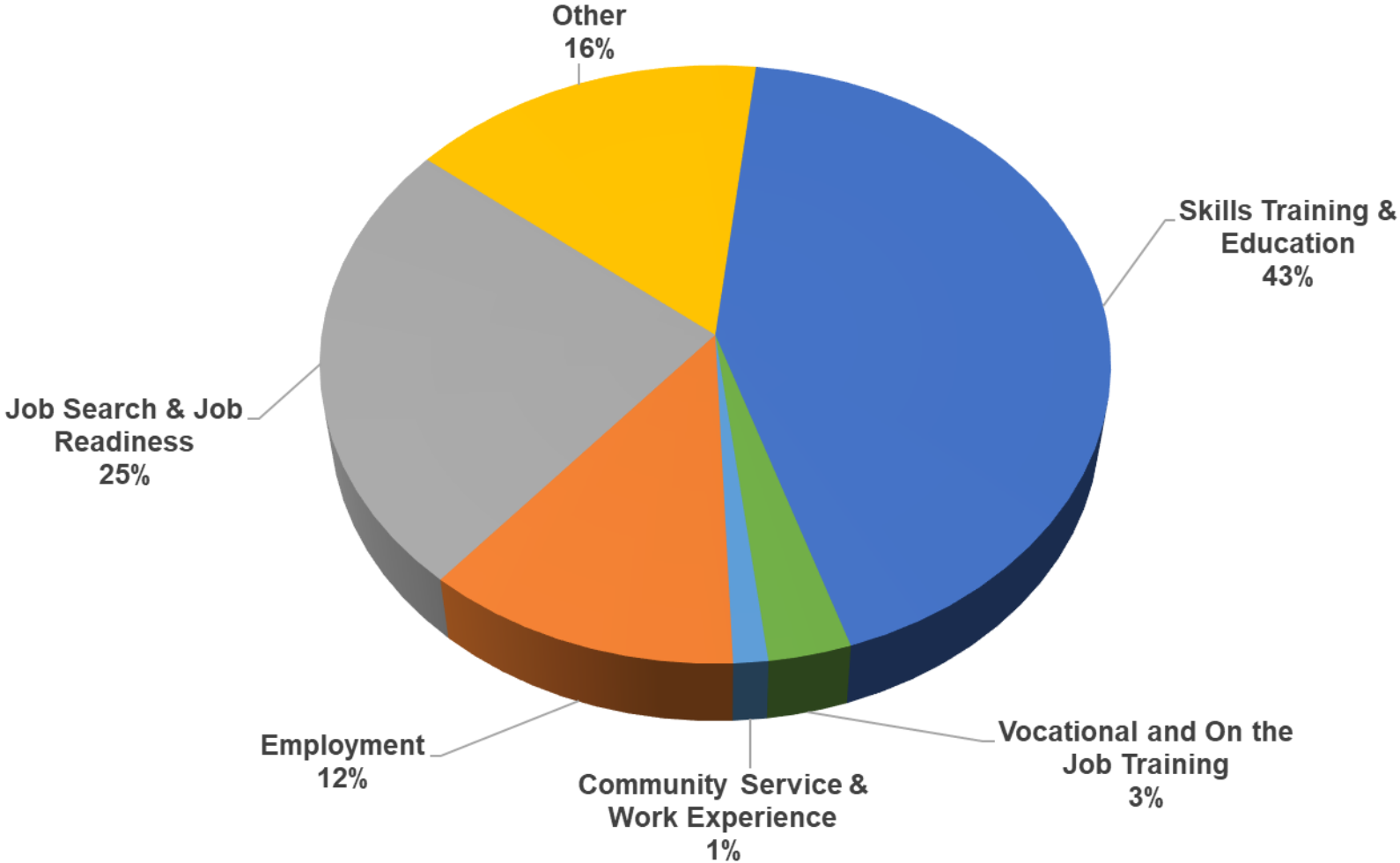
## TANF Cases by Region<sup>6</sup>

Region				Percent Change	
	Feb-20	Jan-21	Feb-21	Feb-20- Feb-21	Jan-21- Feb-21
Region 1- NW	1,016	1,308	1,264	24.41%	-3.36%
Region 2- NE	1,636	1,847	1,844	12.71%	-0.16%
Region 3- Central	3,474	4,264	4,240	22.05%	-0.56%
Region 4- SE	1,633	2,503	2,497	52.91%	-0.24%
Region 5- SW	2,279	2,770	2,779	21.94%	0.32%
Centralized Units	2	0	0	-100.0%	N/A
<b>Statewide Total</b>	<b>10,040</b>	<b>12,692</b>	<b>12,624</b>	<b>25.74%</b>	<b>-0.54%</b>

## TANF Caseload: SFY-16 to Current

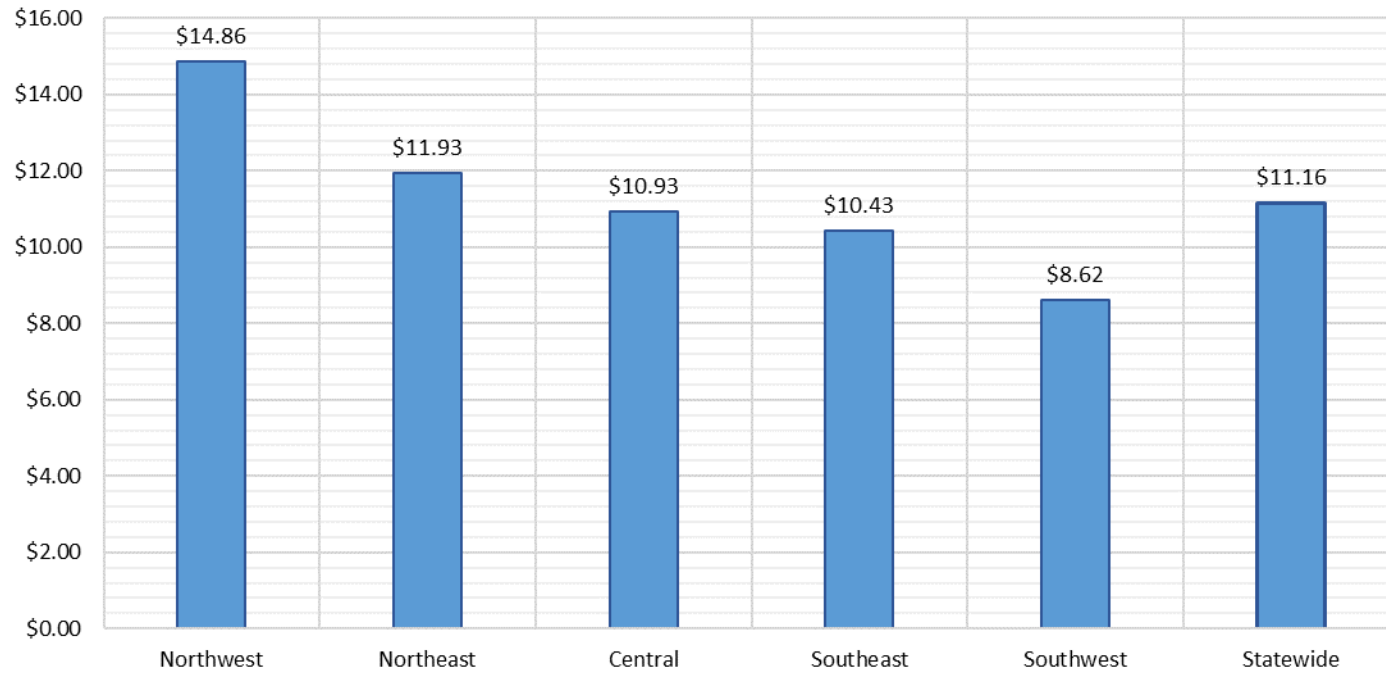


# NM Works Activity Placements on February 28, 2021 as reported by SL Start<sup>14</sup>

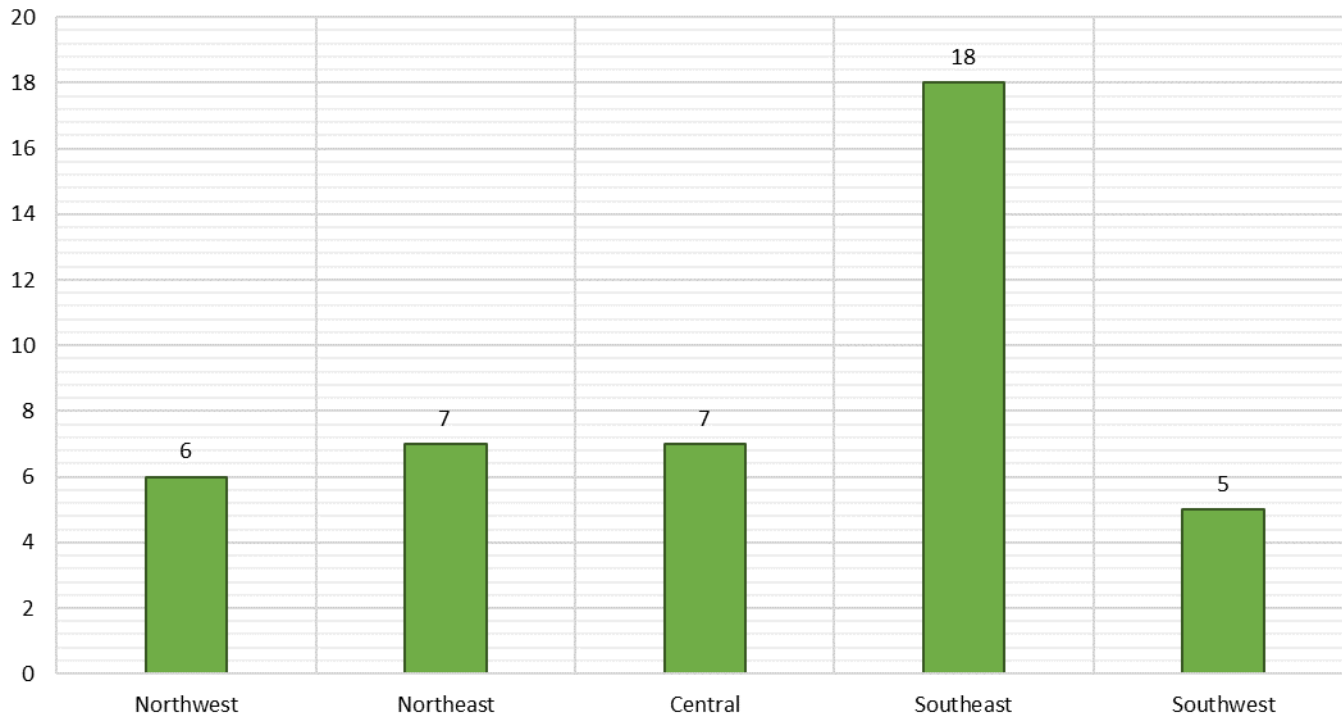


Employment, Vocational Training and Community Service and Work Experience might be reduced due to COVID 19 circumstances.

Average Starting Hourly Wage of Feb 2021 TANF Employments  
as reported by SL Start<sup>15</sup>



Number of New Employments in February 2021 by Region  
as reported by SL Start<sup>15</sup>  
Statewide Total: 43



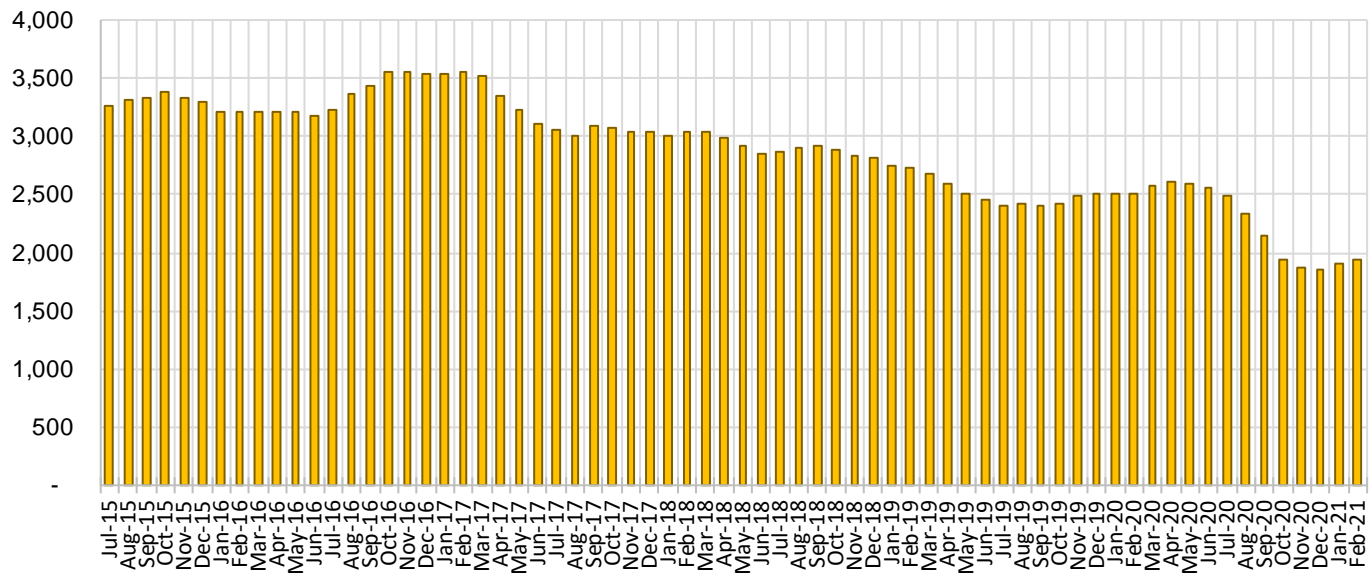
## General Assistance Cases by Field Office<sup>6</sup>

Office				Percent Change	
	Feb-20	Jan-21	Feb-21	Feb-20- Feb-21	Jan-21- Feb-21
Chaves County ISD	108	139	138	27.78%	-0.72%
Cibola County ISD	41	35	36	-12.20%	2.86%
Colfax County ISD	21	24	26	23.81%	8.33%
Curry County ISD	95	58	58	-38.95%	0.00%
East Dona Ana County ISD	101	77	75	-25.74%	-2.60%
Eddy Artesia County ISD	24	17	19	-20.83%	11.76%
Eddy Carlsbad County ISD	54	42	41	-24.07%	-2.38%
Grant County ISD	74	51	51	-31.08%	0.00%
Guadalupe County ISD	7	7	7	0.00%	0.00%
Hidalgo County ISD	0	0	0	N/A	N/A
Lea County ISD	58	44	46	-20.69%	4.55%
Lincoln County ISD	26	27	27	3.85%	0.00%
Luna County ISD	57	39	37	-35.09%	-5.13%
McKinley County ISD	65	44	47	-27.69%	6.82%
Northeast Bernalillo County ISD	227	184	189	-16.74%	2.72%
Northwest Bernalillo County ISD	240	172	178	-25.83%	3.49%
Otero County ISD	68	45	45	-33.82%	0.00%
Quay County ISD	31	19	18	-41.94%	-5.26%
Rio Arriba County ISD	69	51	53	-23.19%	3.92%
Roosevelt County ISD	0	0	0	N/A	N/A
San Juan County ISD	128	105	97	-24.22%	-7.62%
San Miguel County ISD	61	39	38	-37.70%	-2.56%
Sandoval County ISD	81	39	44	-45.68%	12.82%
Santa Fe County ISD	97	52	50	-48.45%	-3.85%
Sierra County ISD	40	29	29	-27.50%	0.00%
Socorro County ISD	39	32	32	-17.95%	0.00%
South Dona Ana ISD	56	34	44	-21.43%	29.41%
Southeast Bernalillo County ISD	128	45	42	-67.19%	-6.67%
Southwest Bernalillo County ISD	188	220	231	22.87%	5.00%
Taos County ISD	31	23	29	-6.45%	26.09%
Torrance County ISD	44	18	18	-59.09%	0.00%
Valencia North County ISD	86	67	71	-17.44%	5.97%
Valencia South County ISD	0	0	0	N/A	N/A
West Dona Ana County ISD	165	120	125	-24.24%	4.17%
Centralized Units	0	0	0	N/A	N/A
Statewide Total	2,510	1,898	1,941	-22.67%	2.27%

## General Assistance Cases by Region<sup>6</sup>

Region				Percent Change	
	Feb-20	Jan-21	Feb-21	Feb-20- Feb-21	Jan-21-Feb- 21
Region 1 - NW	399	312	312	-21.80%	0.00%
Region 2 - NE	398	254	265	-33.42%	4.33%
Region 3 - Central	827	639	658	-20.44%	2.97%
Region 4 - SE	365	327	329	-9.86%	0.61%
Region 5 - SW	521	366	377	-27.64%	3.01%
Centralized Units	0	0	0	N/A	N/A
Statewide Total	2,510	1,898	1,941	-22.67%	2.27%

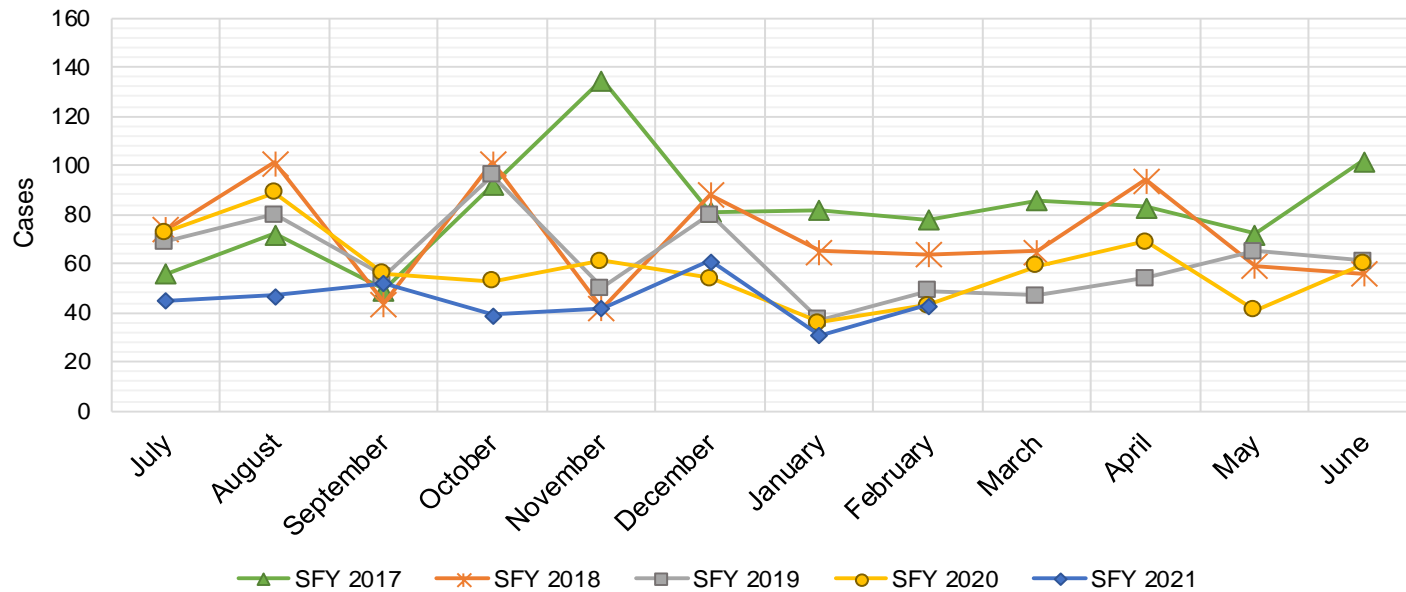
### General Assistance Caseload: SFY-16 to Current





## General Assistance Interim Assistance Reimbursements<sup>16</sup>

SFY 2017			SFY 2018			SFY 2019			SFY 2020			SFY 2021		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	56	\$164,970	Jul-17	74	\$241,438	Jul-18	69	\$228,333	Jul-19	73	\$303,584	Jul-20	45	\$135,037
Aug-16	72	\$223,182	Aug-17	101	\$339,301	Aug-18	80	\$241,292	Aug-19	89	\$310,047	Aug-20	47	\$154,783
Sep-16	49	\$158,027	Sep-17	44	\$131,229	Sep-18	55	\$188,192	Sep-19	56	\$172,016	Sep-20	52	\$168,200
Oct-16	92	\$257,830	Oct-17	101	\$335,752	Oct-18	96	\$298,502	Oct-19	53	\$168,461	Oct-20	39	\$124,285
Nov-16	135	\$402,305	Nov-17	42	\$139,572	Nov-18	50	\$148,641	Nov-19	61	\$171,883	Nov-20	42	\$116,498
Dec-16	81	\$227,569	Dec-17	88	\$245,453	Dec-18	80	\$246,422	Dec-19	54	\$164,045	Dec-20	61	\$196,035
Jan-17	82	\$274,050	Jan-18	65	\$258,239	Jan-19	37	\$106,081	Jan-20	36	\$96,668	Jan-21	31	\$110,379
Feb-17	78	\$227,569	Feb-18	64	\$195,815	Feb-19	49	\$119,300	Feb-20	43	\$126,743	Feb-21	43	\$169,132
Mar-17	86	\$278,219	Mar-18	65	\$172,188	Mar-19	47	\$137,296	Mar-20	59	\$169,363	Mar-21		
Apr-17	83	\$267,187	Apr-18	94	\$312,340	Apr-19	54	\$173,772	Apr-20	69	\$199,975	Apr-21		
May-17	72	\$232,836	May-18	59	\$155,406	May-19	65	\$237,979	May-20	41	\$129,317	May-21		
Jun-17	102	\$306,228	Jun-18	56	\$159,268	Jun-19	61	\$214,497	Jun-20	60	\$184,603	Jun-21		
<b>TOTAL</b>	<b>988</b>	<b>\$3,019,972</b>	<b>853</b>	<b>\$2,686,001</b>	<b>743</b>	<b>\$2,340,307</b>	<b>694</b>	<b>\$2,196,707</b>	<b>360</b>	<b>\$1,174,349</b>				
<b>AVERAGE</b>	<b>82</b>	<b>\$251,664</b>	<b>71</b>	<b>\$223,833</b>	<b>62</b>	<b>\$195,026</b>	<b>58</b>	<b>\$183,059</b>	<b>45</b>	<b>\$146,794</b>				



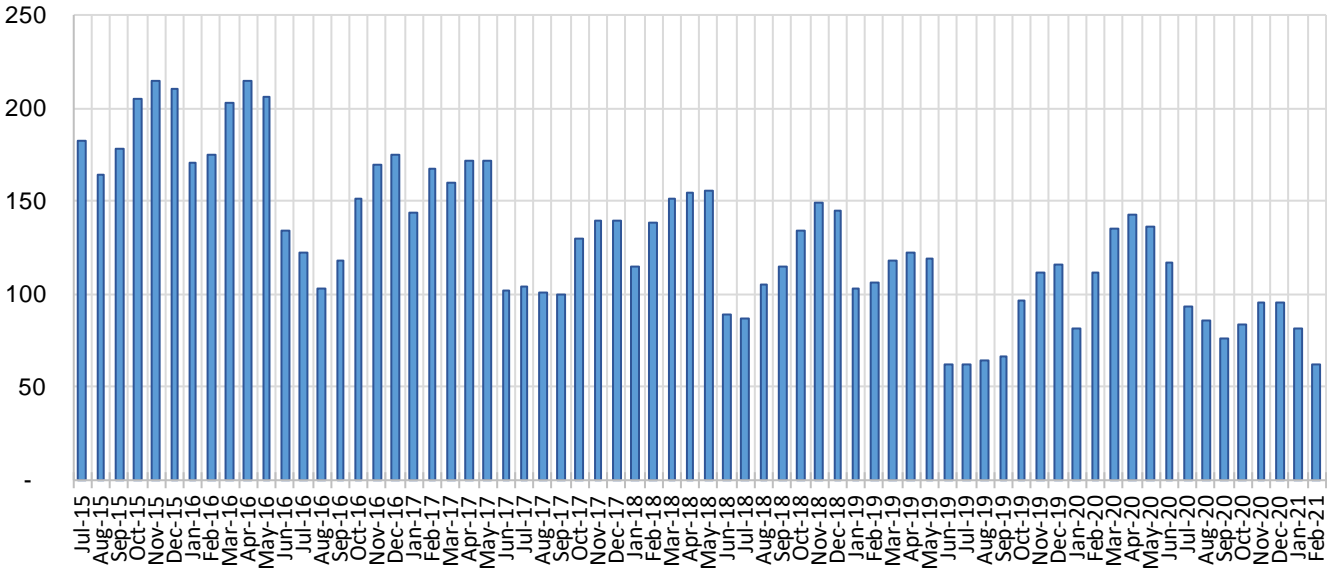
## Education Works Cases by Field Office<sup>6</sup>

Office	Percent Change				
	Feb-20	Jan-21	Feb-21	Feb-20- Feb-21	Jan-21- Feb-21
Chaves County ISD	2	5	2	0.0%	-60.0%
Cibola County ISD	0	0	0	N/A	N/A
Colfax County ISD	0	0	0	N/A	N/A
Curry County ISD	6	4	5	-16.7%	25.0%
East Dona Ana County ISD	7	3	1	-85.7%	-66.7%
Eddy Artesia County ISD	1	1	1	0.0%	0.0%
Eddy Carlsbad County ISD	1	0	0	-100.0%	N/A
Grant County ISD	1	2	2	100.0%	0.0%
Guadalupe County ISD	0	1	1	N/A	0.0%
Hidalgo County ISD	0	0	0	N/A	N/A
Lea County ISD	2	2	1	-50.0%	-50.0%
Lincoln County ISD	0	0	0	N/A	N/A
Luna County ISD	2	0	0	-100.0%	N/A
McKinley County ISD	1	1	2	100.0%	100.0%
Northeast Bernalillo County ISD	4	9	6	50.0%	-33.3%
Northwest Bernalillo County ISD	16	8	7	-56.3%	-12.5%
Otero County ISD	0	1	0	N/A	-100.0%
Quay County ISD	0	1	1	N/A	0.0%
Rio Arriba County ISD	2	2	2	0.0%	0.0%
Roosevelt County ISD	0	0	0	N/A	N/A
San Juan County ISD	2	1	2	0.0%	100.0%
San Miguel County ISD	5	3	3	-40.0%	0.0%
Sandoval County ISD	10	6	5	-50.0%	-16.7%
Santa Fe County ISD	8	5	3	-62.5%	-40.0%
Sierra County ISD	1	0	0	-100.0%	N/A
Socorro County ISD	0	0	0	N/A	N/A
South Dona Ana ISD	4	0	1	-75.0%	N/A
Southeast Bernalillo County ISD	10	2	1	-90.0%	-50.0%
Southwest Bernalillo County ISD	5	8	6	20.0%	-25.0%
Taos County ISD	0	0	0	N/A	N/A
Torrance County ISD	2	2	1	-50.0%	-50.0%
Valencia North County ISD	2	1	1	-50.0%	0.0%
Valencia South County ISD	0	0	0	N/A	N/A
West Dona Ana County ISD	18	14	8	-55.6%	-42.9%
Centralized Units	0	0	0	N/A	N/A
<b>Statewide Total</b>	<b>112</b>	<b>82</b>	<b>62</b>	<b>-44.6%</b>	<b>-24.4%</b>

### Education Works Cases by Region<sup>6</sup>

Region	Percent Change				
	Feb-20	Jan-21	Feb-21	Feb-20- Feb-21	Jan-21- Feb-21
Region 1 - NW	6	3	5	-16.67%	66.67%
Region 2 - NE	25	18	15	-40.00%	-16.67%
Region 3 - Central	37	29	21	-43.24%	-27.59%
Region 4 - SE	12	12	9	-25.00%	-25.00%
Region 5 - SW	32	20	12	-62.50%	-40.00%
Centralized Units	0	0	0	N/A	N/A
Statewide Total	112	82	62	-44.64%	-24.39%

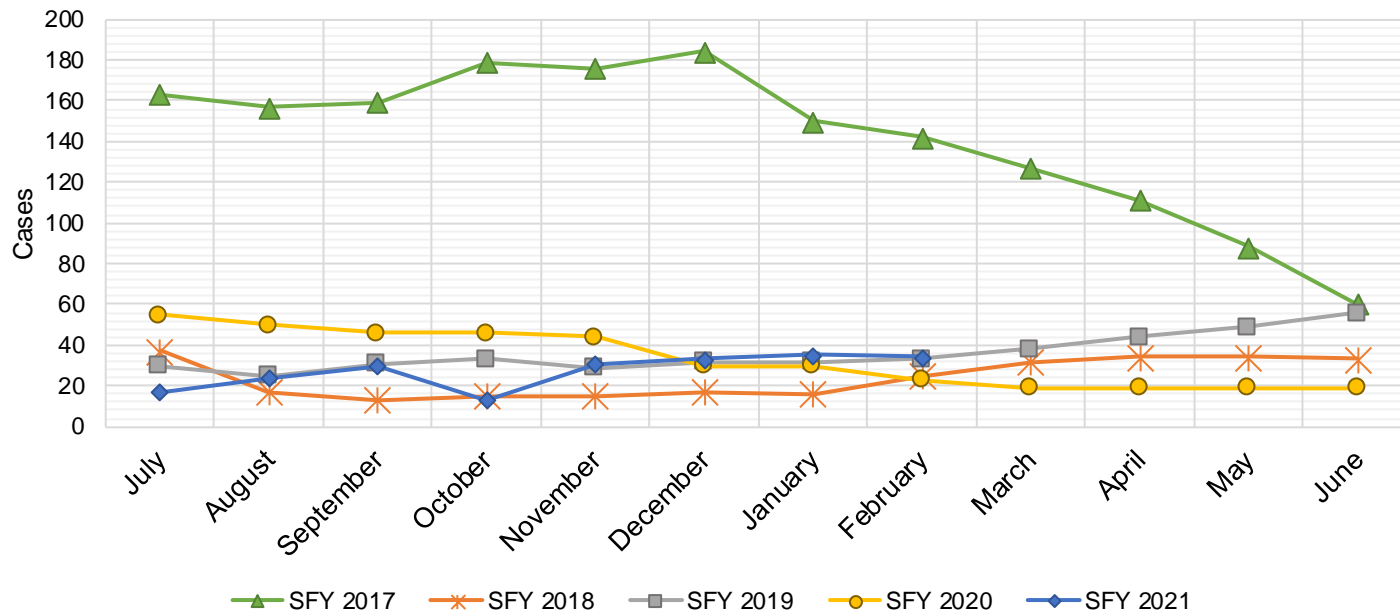
### Education Works Caseload: SFY-16 to Current



## Refugee Cash Assistance

SFY 2017 <sup>8,9</sup>			SFY 2018 <sup>8,9</sup>			SFY 2019 <sup>8,9</sup>			SFY 2020 <sup>8,9</sup>			SFY 2021 <sup>8,9</sup>		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	163	\$39,756	Jul-17	37	\$9,981	Jul-18	30	\$7,408	Jul-19	55	\$13,851	Jul-20	17	\$9,650
Aug-16	157	\$40,115	Aug-17	17	\$4,704	Aug-18	25	\$6,434	Aug-19	50	\$12,497	Aug-20	24	\$12,930
Sep-16	159	\$39,359	Sep-17	13	\$3,159	Sep-18	31	\$6,947	Sep-19	46	\$11,473	Sep-20	30	\$16,276
Oct-16	179	\$41,520	Oct-17	15	\$3,543	Oct-18	33	\$6,323	Oct-19	46	\$11,341	Oct-20	13	\$4,103
Nov-16	176	\$45,434	Nov-17	15	\$4,263	Nov-18	29	\$7,036	Nov-19	44	\$11,296	Nov-20	31	\$11,886
Dec-16	184	\$46,673	Dec-17	17	\$4,795	Dec-18	32	\$7,300	Dec-19	30	\$7,679	Dec-20	33	\$11,464
Jan-17	150	\$38,790	Jan-18	16	\$4,166	Jan-19	32	\$7,418	Jan-20	30	\$7,407	Jan-21	35	\$9,678
Feb-17	142	\$37,956	Feb-18	25	\$5,723	Feb-19	33	\$8,591	Feb-20	23	\$7,577	Feb-21	34	\$5,768
Mar-17	127	\$33,066	Mar-18	32	\$7,636	Mar-19	38	\$9,165	Mar-20	19	\$6,500	Mar-21		
Apr-17	111	\$29,183	Apr-18	34	\$8,827	Apr-19	44	\$10,648	Apr-20	19	\$4,847	Apr-21		
May-17	88	\$23,343	May-18	34	\$8,939	May-19	49	\$11,823	May-20	19	\$4,908	May-21		
Jun-17	60	\$15,538	Jun-18	33	\$8,513	Jun-19	56	\$13,558	Jun-20	19	\$5,386	Jun-21		

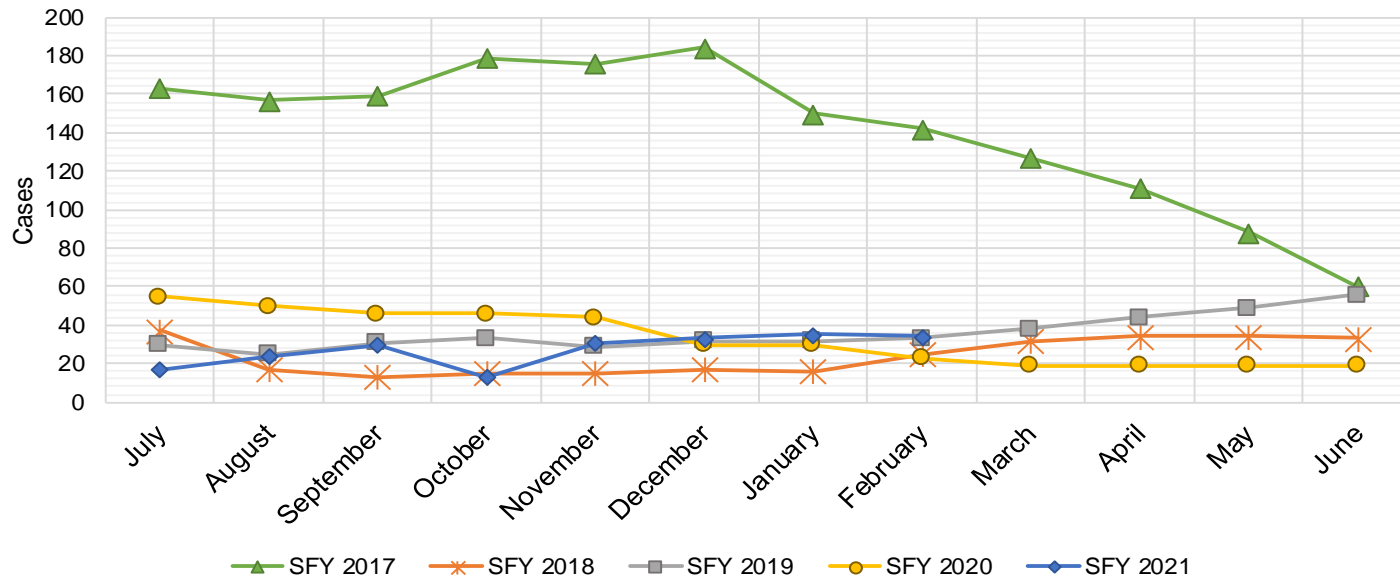
TOTAL	1,696	\$430,732	288	\$74,249	432	\$102,651	400	\$104,762	217	\$81,755
AVERAGE	141	\$35,894	24	\$6,187	36	\$8,554	33	\$8,730	27	\$10,219



## State Supplement for Residential Care

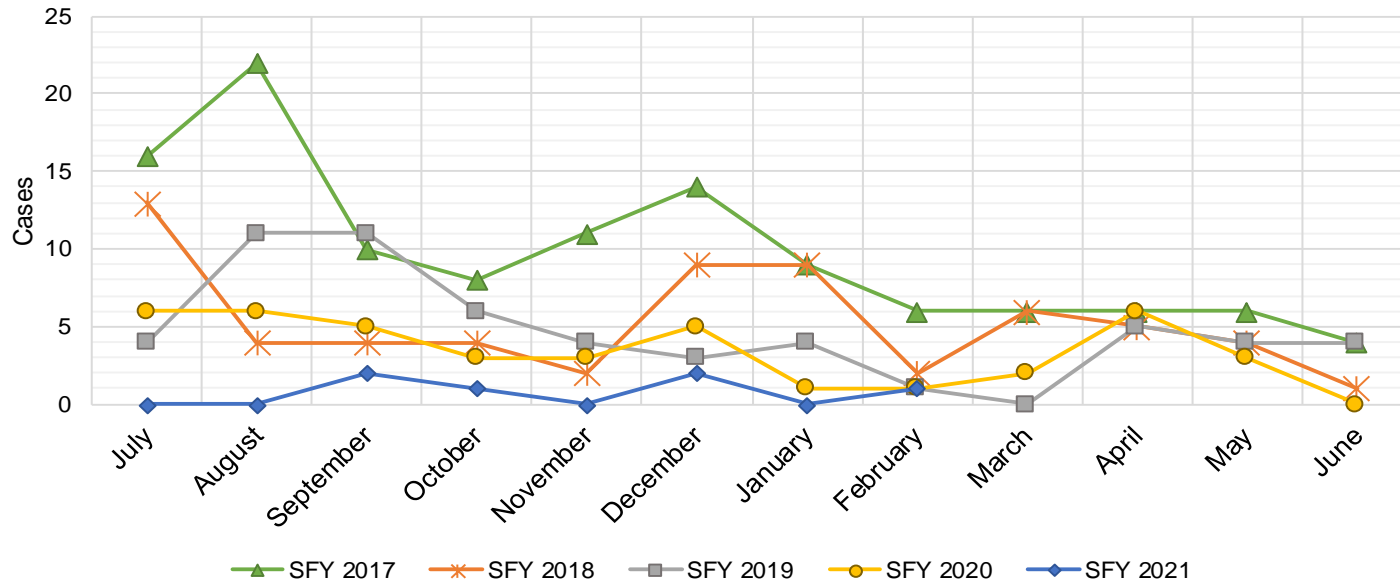
SFY 2017 <sup>9</sup>		SFY 2018 <sup>9</sup>		SFY 2019 <sup>9</sup>		SFY 2020 <sup>9</sup>		SFY 2021 <sup>9</sup>						
Cases	Expenditures	Cases	Expenditures	Cases	Expenditures	Cases	Expenditures	Cases	Expenditures					
Jul-16	37	\$3,700	Jul-17	26	\$2,700	Jul-18	22	\$2,200	Jul-19	20	\$1,900	Jul-20	13	\$1,300
Aug-16	35	\$3,500	Aug-17	25	\$2,500	Aug-18	22	\$2,200	Aug-19	19	\$1,900	Aug-20	12	\$1,200
Sep-16	34	\$3,400	Sep-17	26	\$2,700	Sep-18	20	\$2,000	Sep-19	19	\$1,900	Sep-20	11	\$1,200
Oct-16	32	\$3,200	Oct-17	24	\$2,500	Oct-18	20	\$2,000	Oct-19	19	\$1,900	Oct-20	10	\$1,000
Nov-16	35	\$3,500	Nov-17	24	\$2,400	Nov-18	20	\$2,000	Nov-19	19	\$1,900	Nov-20	9	\$900
Dec-16	30	\$3,000	Dec-17	23	\$2,200	Dec-18	21	\$2,100	Dec-19	19	\$1,900	Dec-20	9	\$900
Jan-17	48	\$4,800	Jan-18	23	\$2,400	Jan-19	21	\$2,000	Jan-20	18	\$1,800	Jan-21	7	\$700
Feb-17	26	\$2,600	Feb-18	23	\$2,300	Feb-19	21	\$2,200	Feb-20	17	\$1,600	Feb-21	7	\$700
Mar-17	26	\$2,600	Mar-18	22	\$2,400	Mar-19	20	\$1,900	Mar-20	16	\$1,500	Mar-21		
Apr-17	28	\$2,800	Apr-18	22	\$2,200	Apr-19	19	\$1,800	Apr-20	15	\$1,500	Apr-21		
May-17	32	\$3,200	May-18	22	\$2,200	May-19	18	\$1,800	May-20	15	\$1,500	May-21		
Jun-17	29	\$2,900	Jun-18	22	\$2,200	Jun-19	20	\$2,000	Jun-20	15	\$1,500	Jun-21		

TOTAL	392	\$39,200	282	\$28,700	244	\$24,200	211	\$20,800	78	\$7,900
AVERAGE	33	\$3,267	24	\$2,392	20	\$2,017	18	\$1,733	10	\$988



## TANF Diversion Payments

SFY 2017 <sup>9</sup>			SFY 2018 <sup>9</sup>			SFY 2019 <sup>9</sup>			SFY 2020 <sup>9</sup>			SFY 2021 <sup>9</sup>		
	Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures		Cases	Expenditures
Jul-16	16	\$30,843	Jul-17	13	\$26,500	Jul-18	4	\$3,000	Jul-19	6	\$18,500	Jul-20	0	\$0
Aug-16	22	\$42,731	Aug-17	4	\$12,000	Aug-18	11	\$18,583	Aug-19	6	\$16,500	Aug-20	0	\$1,500
Sep-16	10	\$21,000	Sep-17	4	\$4,000	Sep-18	11	\$20,999	Sep-19	5	\$11,000	Sep-20	2	\$1,500
Oct-16	8	\$16,744	Oct-17	4	\$16,000	Oct-18	6	\$10,499	Oct-19	3	\$3,000	Oct-20	1	\$1,500
Nov-16	11	\$24,500	Nov-17	2	\$15,500	Nov-18	4	\$7,499	Nov-19	3	\$16,180	Nov-20	0	\$1,500
Dec-16	14	\$26,611	Dec-17	9	\$17,500	Dec-18	3	\$2,499	Dec-19	5	\$14,000	Dec-20	2	\$4,000
Jan-17	9	\$18,500	Jan-18	9	\$21,731	Jan-19	4	\$5,999	Jan-20	1	\$1,500	Jan-21	0	\$0
Feb-17	6	\$12,000	Feb-18	2	\$7,731	Feb-19	1	\$1,678	Feb-20	1	\$1,857	Feb-21	1	\$2,500
Mar-17	6	\$11,000	Mar-18	6	\$8,496	Mar-19	0	\$3,000	Mar-20	2	\$5,920	Mar-21		
Apr-17	6	\$12,000	Apr-18	5	\$13,500	Apr-19	5	\$6,500	Apr-20	6	\$14,905	Apr-21		
May-17	6	\$11,500	May-18	4	\$12,500	May-19	4	\$16,000	May-20	3	\$8,000	May-21		
Jun-17	4	\$13,500	Jun-18	1	\$5,389	Jun-19	4	\$8,000	Jun-20	0	\$0	Jun-21		
TOTAL	118	\$240,929		63	\$160,847		57	\$104,256		41	\$111,362		6	\$12,500
AVERAGE	10	\$20,077		5	\$13,404		5	\$8,688		3	\$9,280		1	\$1,563

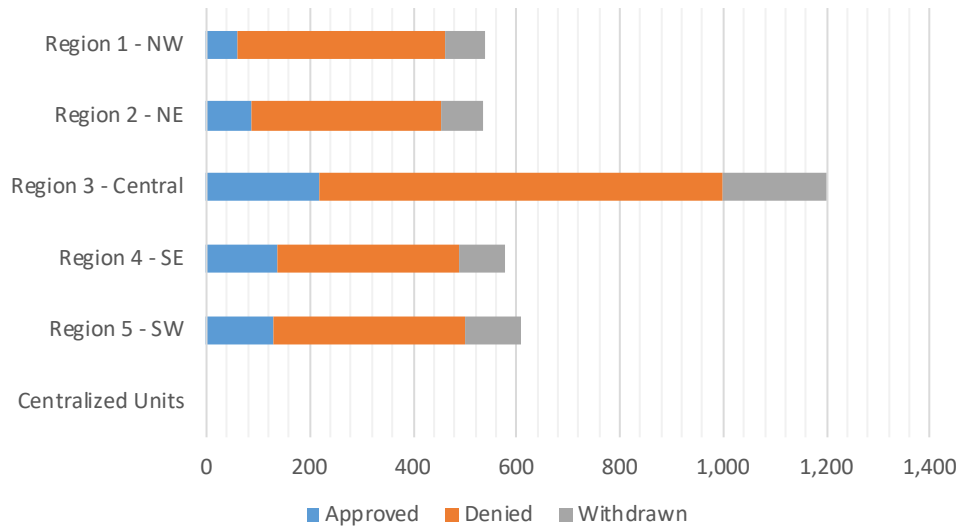


**Cash Assistance Applications by Field Office<sup>4,11</sup>**  
**February 2021**

Office	Approved	Denied	Withdrawn	Total Cases Processed
Chaves County ISD	48	132	30	210
Cibola County ISD	2	23	6	31
Colfax County ISD	4	17	4	25
Curry County ISD	27	78	13	118
East Dona Ana County ISD	22	79	25	126
Eddy Artesia County ISD	11	28	3	42
Eddy Carlsbad County ISD	14	39	12	65
Grant County ISD	13	35	15	63
Guadalupe County ISD	2	8	1	11
Hidalgo County ISD	0	0	0	0
Lea County ISD	30	55	28	113
Lincoln County ISD	7	19	4	30
Luna County ISD	17	32	9	58
McKinley County ISD	6	66	12	84
Northeast Bernalillo County ISD	66	301	59	426
Northwest Bernalillo County ISD	38	205	58	301
Otero County ISD	12	65	15	92
Quay County ISD	5	10	9	24
Rio Arriba County ISD	16	65	13	94
Roosevelt County ISD	0	0	0	0
San Juan County ISD	27	169	38	234
San Miguel County ISD	7	61	9	77
Sandoval County ISD	23	48	28	99
Santa Fe County ISD	22	116	13	151
Sierra County ISD	3	27	2	32
Socorro County ISD	2	21	5	28
South Dona Ana ISD	32	55	17	104
Southeast Bernalillo County ISD	12	33	13	58
Southwest Bernalillo County ISD	101	244	70	415
Taos County ISD	9	42	3	54
Torrance County ISD	0	0	0	0
Valencia North County ISD	21	93	15	129
Valencia South County ISD	0	0	0	0
West Dona Ana County ISD	32	106	27	165
Centralized Units	0	0	0	0
<b>Statewide Total</b>	<b>631</b>	<b>2,272</b>	<b>556</b>	<b>3,459</b>

**Cash Assistance Applications by Region<sup>4,11</sup>**  
**February 2021**

Region	Approved	Denied	Withdrawn	Total Cases Processed
Region 1 - NW	61	399	78	538
Region 2 - NE	88	367	80	535
Region 3 - Central	217	783	200	1,200
Region 4 - SE	137	351	90	578
Region 5 - SW	128	372	108	608
Centralized Units	0	0	0	0
<b>Statewide Total</b>	<b>631</b>	<b>2,272</b>	<b>556</b>	<b>3,459</b>





**Early Childhood Education and Care Department  
Children Receiving Child Care Assistance Subsidies By County**

County	Feb 2020	Mar 2020	Apr 2020	May 2020	June 2020	July 2020	Aug 2020	Sept 2020	Oct 2020	Nov 2020	Dec 2020	Jan 2021	Feb 2021	Change Fr. Cases	Last Year Percent
<i>Bernalillo</i>	7,779	7,975	8,683	8,506	8,061	7,316	5,905	5,462	5,001	4,935	4,802	5,028	4,766	-3,013	-38.7%
<b>Catron</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	0.0%
<i>Chaves</i>	830	830	911	918	857	852	683	650	662	634	657	660	647	-183	-22.0%
<b>Cibola</b>	<b>226</b>	<b>227</b>	<b>271</b>	<b>263</b>	<b>256</b>	<b>247</b>	<b>184</b>	<b>199</b>	<b>185</b>	<b>190</b>	<b>167</b>	<b>171</b>	<b>157</b>	<b>-69</b>	<b>-30.5%</b>
<i>Colfax</i>	32	26	28	29	28	28	30	22	23	24	23	26	20	-12	-37.5%
<b>Curry</b>	<b>613</b>	<b>600</b>	<b>669</b>	<b>668</b>	<b>613</b>	<b>625</b>	<b>482</b>	<b>444</b>	<b>435</b>	<b>448</b>	<b>436</b>	<b>454</b>	<b>457</b>	<b>-156</b>	<b>-25.4%</b>
<i>De Baca</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%
<b>Dona Ana</b>	<b>4,313</b>	<b>4,388</b>	<b>4,806</b>	<b>4,691</b>	<b>4,466</b>	<b>4,363</b>	<b>3,306</b>	<b>3,084</b>	<b>2,994</b>	<b>3,056</b>	<b>2,902</b>	<b>2,964</b>	<b>2,811</b>	<b>-1,502</b>	<b>-34.8%</b>
<i>Eddy</i>	227	231	235	233	213	226	200	184	165	172	171	172	186	-41	-18.1%
<b>Grant</b>	<b>146</b>	<b>132</b>	<b>159</b>	<b>157</b>	<b>160</b>	<b>135</b>	<b>63</b>	<b>78</b>	<b>80</b>	<b>92</b>	<b>93</b>	<b>99</b>	<b>85</b>	<b>-61</b>	<b>-41.8%</b>
<i>Guadalupe</i>	7	8	9	8	8	10	10	10	10	11	8	8	9	2	28.6%
<b>Harding</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	0.0%
<i>Hidalgo</i>	27	24	23	20	17	23	14	19	20	18	18	14	20	-7	-25.9%
<b>Lea</b>	<b>785</b>	<b>767</b>	<b>828</b>	<b>839</b>	<b>798</b>	<b>779</b>	<b>683</b>	<b>596</b>	<b>572</b>	<b>558</b>	<b>534</b>	<b>549</b>	<b>540</b>	<b>-245</b>	<b>-31.2%</b>
<i>Lincoln</i>	89	88	100	99	88	87	66	47	50	55	63	60	62	-27	-30.3%
<b>Los Alamos</b>	<b>38</b>	<b>37</b>	<b>48</b>	<b>48</b>	<b>44</b>	<b>45</b>	<b>28</b>	<b>27</b>	<b>24</b>	<b>25</b>	<b>26</b>	<b>26</b>	<b>25</b>	<b>-13</b>	<b>-34.2%</b>
<i>Luna</i>	163	164	196	216	189	188	143	148	144	138	140	151	147	-16	-9.8%
<b>McKinley</b>	<b>171</b>	<b>166</b>	<b>185</b>	<b>169</b>	<b>172</b>	<b>155</b>	<b>56</b>	<b>72</b>	<b>88</b>	<b>84</b>	<b>74</b>	<b>78</b>	<b>73</b>	<b>-98</b>	<b>-57.3%</b>
<i>Mora</i>	11	12	13	12	12	12	10	14	11	17	15	15	16	5	45.5%
<b>Otero</b>	<b>511</b>	<b>520</b>	<b>578</b>	<b>592</b>	<b>564</b>	<b>564</b>	<b>413</b>	<b>446</b>	<b>352</b>	<b>383</b>	<b>382</b>	<b>384</b>	<b>369</b>	<b>-142</b>	<b>-27.8%</b>
<i>Out of State</i>	0	0	0	0	0	0	0	0	0	0	0	1	1	1	0.0%
<b>Quay</b>	<b>34</b>	<b>37</b>	<b>42</b>	<b>41</b>	<b>39</b>	<b>40</b>	<b>28</b>	<b>27</b>	<b>22</b>	<b>27</b>	<b>26</b>	<b>24</b>	<b>25</b>	<b>-9</b>	<b>-26.5%</b>
<i>Rio Arriba</i>	153	149	160	155	153	144	99	84	79	83	86	87	89	-64	-41.8%
<b>Roosevelt</b>	<b>132</b>	<b>131</b>	<b>146</b>	<b>178</b>	<b>168</b>	<b>143</b>	<b>97</b>	<b>98</b>	<b>107</b>	<b>105</b>	<b>105</b>	<b>104</b>	<b>105</b>	<b>-27</b>	<b>-20.5%</b>
<i>San Juan</i>	951	979	1,231	1,252	1,221	1,144	737	781	785	796	788	807	750	-201	-21.1%
<b>San Miguel</b>	<b>361</b>	<b>373</b>	<b>412</b>	<b>403</b>	<b>399</b>	<b>405</b>	<b>326</b>	<b>339</b>	<b>330</b>	<b>349</b>	<b>326</b>	<b>339</b>	<b>319</b>	<b>-42</b>	<b>-11.6%</b>
<i>Sandoval</i>	765	736	897	902	865	865	570	551	529	509	514	525	511	-254	-33.2%
<b>Santa Fe</b>	<b>522</b>	<b>537</b>	<b>601</b>	<b>616</b>	<b>605</b>	<b>580</b>	<b>354</b>	<b>358</b>	<b>392</b>	<b>367</b>	<b>359</b>	<b>347</b>	<b>291</b>	<b>-231</b>	<b>-44.3%</b>
<i>Sierra</i>	52	55	67	67	78	84	51	49	44	41	38	38	40	-12	-23.1%
<b>Socorro</b>	<b>40</b>	<b>41</b>	<b>46</b>	<b>46</b>	<b>43</b>	<b>38</b>	<b>29</b>	<b>27</b>	<b>27</b>	<b>25</b>	<b>23</b>	<b>24</b>	<b>19</b>	<b>-21</b>	<b>-52.5%</b>
<i>Taos</i>	117	139	156	149	141	115	89	77	85	93	89	94	90	-27	-23.1%
<b>Torrance</b>	<b>63</b>	<b>71</b>	<b>78</b>	<b>86</b>	<b>74</b>	<b>78</b>	<b>63</b>	<b>55</b>	<b>47</b>	<b>50</b>	<b>52</b>	<b>66</b>	<b>60</b>	<b>-3</b>	<b>-4.8%</b>
<i>Union</i>	3	3	3	3	3	3	2	2	2	2	2	2	2	-1	-33.3%
<b>Valencia</b>	<b>533</b>	<b>547</b>	<b>628</b>	<b>620</b>	<b>632</b>	<b>566</b>	<b>457</b>	<b>467</b>	<b>448</b>	<b>475</b>	<b>460</b>	<b>473</b>	<b>459</b>	<b>-74</b>	<b>-13.9%</b>
<b>Totals</b>	<b>19,694</b>	<b>19,993</b>	<b>22,209</b>	<b>21,986</b>	<b>20,967</b>	<b>19,860</b>	<b>15,178</b>	<b>14,417</b>	<b>13,713</b>	<b>13,762</b>	<b>13,379</b>	<b>13,790</b>	<b>13,151</b>	<b>-6,543</b>	<b>-33.2%</b>

# CHILD CARE ASSISTANCE ELIGIBILITY PROGRAMS

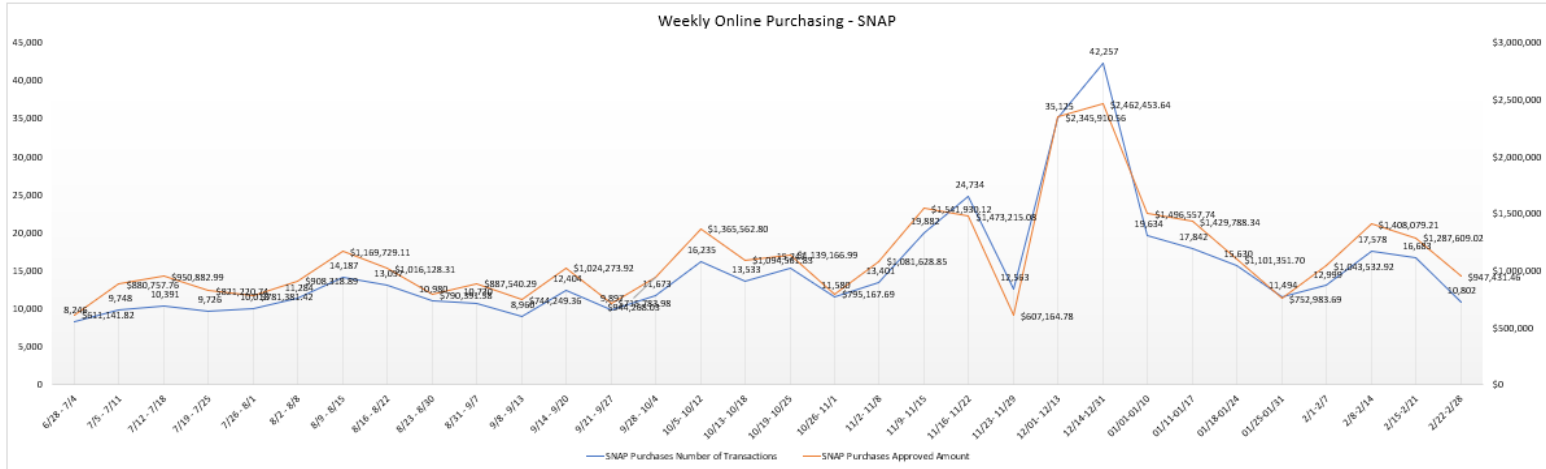
MONTH	Mar'20	Apr'20	May'20	June'20	July'20	Aug'20	Sept'20	Oct'20	Nov'20	Dec'20	Jan'21	Feb'21
<b>TANF (Child Care Priority 1 Clients)</b>												
CLIENTS	2,031	2,005	1,941	1,943	1,866	1,453	1,317	1,239	1,181	1,136	1,189	1,075
COST	\$1,280,286	\$1,306,318	\$1,304,392	\$1,292,773	\$1,249,411	\$954,523	\$846,281	\$829,004	\$814,035	\$795,611	\$808,868	\$740,123
TANF AVERAGE COST	\$630	\$652	\$672	\$665	\$670	\$657	\$643	\$669	\$689	\$700	\$680	\$688
<b>TRANSITION OFF TANF (Child Care Priority 2 Clients)</b>												
CLIENTS	209	223	211	199	174	159	146	134	148	140	134	129
COST	\$127,986	\$144,617	\$142,374	\$136,509	\$109,243	\$99,130	\$87,238	\$87,914	\$107,570	\$101,134	\$96,902	\$94,776
TRAN OFF TANF AVG COST	\$612	\$649	\$675	\$686	\$628	\$623	\$88	\$88	\$88	\$88	\$88	\$88
<b>TANF ELIGIBLE (Child Care Priority 1B Clients at or below 100% of the Federal Poverty Level)</b>												
CLIENTS	7,857	7,797	7,634	7,597	7,258	5,827	5,333	4,957	4,956	4,769	4,919	4,578
COST	\$4,868,148	\$4,955,752	\$5,017,736	\$4,897,618	\$4,696,062	\$3,702,155	\$3,227,351	\$3,349,454	\$3,330,950	\$3,178,720	\$3,290,098	\$3,064,197
TANF ELIGIBLE AVG COST	\$620	\$636	\$657	\$645	\$647	\$635	\$605	\$676	\$672	\$667	\$669	\$669
<b>INCOME ELIGIBLE (Child Care Priority 3, and Priority 4 Clients)</b>												
CLIENTS	8,978	10,600	10,132	8,870	8,084	6,945	6,857	6,578	6,684	6,573	6,796	6,604
COST	\$4,891,611	\$10,456,494	\$10,002,092	\$5,863,605	\$4,768,416	\$4,041,977	\$3,734,881	\$4,705,258	\$4,714,528	\$4,629,625	\$4,816,058	\$4,715,753
INCOME ELIG AVG COST	\$545	\$986	\$987	\$661	\$590	\$582	\$545	\$715	\$705	\$704	\$709	\$714
<b>AT-RISK CHILD PROTECTIVE SERVICES CHILD CARE PILOT (Priority 5 Clients)</b>												
CLIENTS	144	829	1,379	1,699	1,796	145	137	159	175	192	206	196
COST	\$99,487	\$357,417	\$941,656	\$1,216,142	\$1,292,805	\$91,596	\$96,923	\$104,888	\$123,602	\$134,511	\$148,884	\$130,994
CPS AVG COST	\$691	\$431	\$683	\$716	\$720	\$632	\$707	\$660	\$706	\$701	\$723	\$668
<b>CHILD PROTECTIVE SERVICES (Child Care CPS Clients)</b>												
CLIENTS	774	755	689	659	682	649	627	646	618	569	546	569
COST	\$547,029	\$490,287	\$633,230	\$616,005	\$455,989	\$455,542	\$419,097	\$483,711	\$437,483	\$495,401	\$520,650	\$498,948
CPS AVG COST	\$707	\$649	\$919	\$935	\$669	\$702	\$668	\$749	\$708	\$871	\$954	\$877
<b>GRAND TOTAL - ALL CHILD CARE PROGRAMS</b>												
CLIENTS	19,993	22,209	21,986	20,967	19,860	15,178	14,417	13,713	13,762	13,379	13,790	13,157
COST	\$11,814,547	\$17,710,886	\$18,041,480	\$14,022,651	\$12,571,928	\$9,344,924	\$8,411,771	\$9,560,229	\$9,528,168	\$9,335,003	\$9,681,459	\$9,244,790
ALL PROGRAMS AVG COST	\$591	\$797	\$821	\$669	\$633	\$616	\$583	\$697	\$692	\$698	\$702	\$703

## SNAP Emergency Allotment and Pandemic EBT: Expenditures, Cases, and Recipients

Note: Pandemic EBT will start to be issued in May 2020

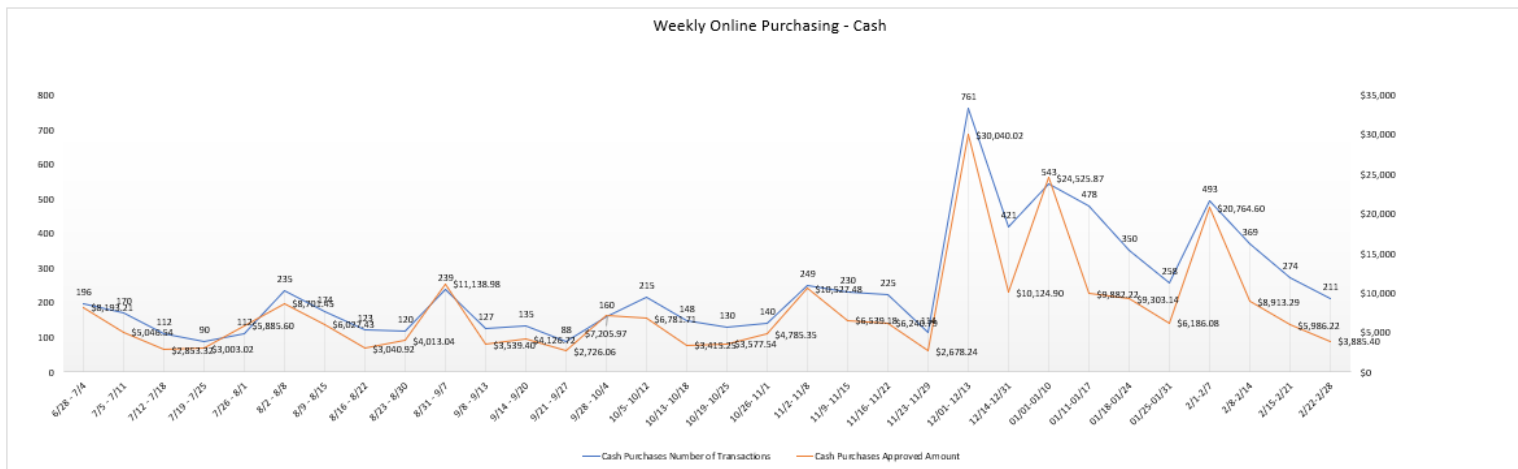
Date	Expenditures		Cases Processed		Recipients Served		Average Expenditures Per Case Processed		Average Expenditures Per Recipient Served	
	Pandemic EBT	Emergency Allotment	Pandemic EBT	Emergency Allotment	Pandemic EBT	Emergency Allotment	Pandemic EBT	Emergency Allotment	Pandemic EBT	Emergency Allotment
Apr-20	—	\$50,524,646	—	158,060	—	340,960	—	\$319.65	—	\$148.18
May-20	\$24,456,957	\$24,802,215	44,236	137,797	68,815	247,857	\$552.87	\$179.99	\$355.40	\$100.07
Jun-20	\$74,641,557	\$24,058,493	96,197	134,557	186,959	297,304	\$775.92	\$178.80	\$399.24	\$80.92
Jul-20	\$2,172,555	\$24,722,792	5,440	136,783	5,440	299,330	\$399.37	\$180.74	\$399.37	\$82.59
Aug-20	\$356,706	\$26,012,689	894	140,924	894	309,638	\$399.00	\$184.59	\$399.00	\$84.01
Sep-20	\$46,820,023	\$24,462,456	251,491	134,896	251,491	296,936	\$186.17	\$181.34	\$186.17	\$82.38
Oct-20	\$0.00	\$24,425,558	0	132,520	0	290,479	\$0.00	\$184.32	\$0.00	\$84.09
Nov-20	\$0.00	\$25,951,251	0	139,390	0	306,779	\$0.00	\$186.18	\$0.00	\$84.59
Dec-20	\$408,460	\$28,589,001	2,147	152,818	2,147	332,842	\$190.25	\$187.08	\$190.25	\$85.89
Jan-21	\$0.00	\$29,218,473	0	155,078	0	337,190	\$0.00	\$188.41	\$0.00	\$86.65
Feb-21	\$63,673,668	\$28,070,702	487,174	150,798	487,174	330,132	\$130.70	\$186.15	\$130.70	\$85.03
Mar-21										
Apr-21										
May-21										
Jun-21										
<b>Total to Date</b>	<b>\$212,529,925</b>	<b>\$310,838,276</b>	<b>887,579</b>	<b>1,573,621</b>	<b>1,002,920</b>	<b>3,389,447</b>	<b>\$239.45</b>	<b>\$197.53</b>	<b>\$211.91</b>	<b>\$91.71</b>

Reporting Date – Mar 1<sup>st</sup>, 2021



Data Source: ISD/ FIS

Reporting Date – Mar 1<sup>st</sup>, 2021



Data Source: ISD/ FIS

## Income Eligibility Guidelines: October 1, 2020 - September 30, 2021

### Federal Poverty Guidelines (FPG) Monthly Income Standards

Supplemental Nutrition Program (SNAP)					
Household Size	100% FPG Net Income	130% FPG Gross Income	165% FPG Gross Income for Categorical Eligibility	Maximum SNAP Monthly Allotment	LIHEAP 150% FPG
1	\$1,064	\$1,383	\$1,755	\$204	\$1,596
2	\$1,437	\$1,868	\$2,371	\$374	\$2,156
3	\$1,810	\$2,353	\$2,987	\$535	\$2,715
4	\$2,184	\$2,839	\$3,603	\$680	\$3,276
5	\$2,557	\$3,324	\$4,219	\$807	\$3,836
6	\$2,930	\$3,809	\$4,835	\$969	\$4,395
7	\$3,304	\$4,295	\$5,451	\$1,071	\$4,956
8	\$3,677	\$4,780	\$6,067	\$1,224	\$5,516
+1	+\$374	+\$486	+\$616	+\$153	+\$561
Minimum Allotment of \$16 effective from 10/1/2019 - 9/30/2020					
Deduction Limit: \$586, Heating and Cooling Standard Utility Allowance (HCSUA): \$348, Limited Utility Allowance (LUA): \$140, Telephone Standard: \$48, Dependent Care: Actual Amount (No Limit), Earned Income Deduction: 20%, Homeless Shelter Standard: \$156.74, LIHEAP (only) Energy Standard Allowance (ESA): \$208, A45, Cash Assistance & Support Services October 1, 2020 – September 30, 2021, House- hold Size, Federal Poverty Guidelines (FPG) Monthly Income					

### CASH Assistance & Support Services

Household Size	Federal Poverty Guidelines (FPG) Monthly Income Standards		Maximum Monthly Benefit	
	100% FPG Net Income	85% FPG Gross Limit	New Mexico Works Cash Assistance	General Assistance
1	\$1,064	\$904	\$266	\$245
2	\$1,437	\$1,221	\$357	\$329
3	\$1,810	\$1,539	\$447	\$412
4	\$2,184	\$1,856	\$539	\$496
5	\$2,557	\$2,173	\$630	\$580
6	\$2,930	\$2,491	\$721	\$664
7	\$3,304	\$2,808	\$812	\$748
8	\$3,677	\$3,125	\$922	\$849
+1	+\$374	+\$318	+\$91	+\$84
Deductions- Dependent Care: For a child under age 2 = \$200; For a child age 2 and over = \$175. Work Incentives- Earned Income Disregard: Single parent = \$125 & ½ remainder; Two parent = \$225 & ½ remainder.				

<b>Medical Assistance Division</b>					
Federal Poverty Guidelines New Mexico Affordable Care Eligibility Groups Effective April 01, 2020 thru March 31, 2021 <b>Monthly Guidelines</b>					
HH SIZE	PERCENT OF POVERTY				
	138%	190%	240%	250%	300%
1	\$1,468	\$2,021	\$2,552	\$2,659	\$3,190
2	\$1,983	\$2,730	\$3,449	\$3,592	\$4,311
3	\$2,498	\$3,439	\$4,344	\$4,525	\$5,430
4	\$3,013	\$4,149	\$5,240	\$5,459	\$6,550
5	\$3,529	\$4,858	\$6,137	\$6,392	\$7,671
6	\$4,044	\$5,567	\$7,032	\$7,325	\$8,790
7	\$4,559	\$6,277	\$7,928	\$8,259	\$9,910
8	\$5,074	\$6,986	\$8,825	\$9,192	\$11,031
138% Adult Expansion, 190% Children ages 6 to 19 (Medicaid), 240% Children ages 0 to 6 (Medicaid); ages 6 to 19 (CHIP), 250% Pregnancy Related Services Only, 300% Children 0 to 6 (CHIP)					

<b>Medical Assistance Division</b>					
Federal Poverty Guidelines New Mexico Affordable Care Eligibility Groups Effective April 01, 2020 thru March 31, 2021 <b>Annual Guidelines</b>					
HH SIZE	PERCENT OF POVERTY				
	138%	190%	240%	250%	300%
1	\$17,616	\$24,252	\$30,624	\$31,908	\$38,280
2	\$23,796	\$32,760	\$41,388	\$43,104	\$51,732
3	\$29,976	\$41,268	\$52,128	\$54,300	\$65,160
4	\$36,156	\$49,788	\$62,880	\$65,508	\$78,600
5	\$42,348	\$58,296	\$73,644	\$76,704	\$92,052
6	\$48,528	\$66,804	\$84,384	\$87,900	\$105,480
7	\$54,708	\$75,324	\$95,136	\$99,108	\$118,920
8	\$60,888	\$83,832	\$105,900	\$110,304	\$132,372
138% Adult Expansion, 190% Children ages 6 to 19 (Medicaid), 240% Children ages 0 to 6 (Medicaid); ages 6 to 19 (CHIP), 250% Pregnancy Related Services Only, 300% Children 0 to 6 (CHIP)					

## References

<sup>1</sup> *Medicaid Expenditures* (Omnicaid, Medicare Buy-Ins, Lump Sum Payments)

<sup>2</sup> *ASPEN Business Intelligence Tool: Eligibility*

<sup>3</sup> New Mexico Human Services Department, *Medicaid Eligibility Reports*, Retrieved from <http://www.hsd.state.nm.us/LookingForInformation/medicaid-eligibility.aspx> (for reporting month)

<sup>4</sup> *ASPEN Business Intelligence Tool: Application Tracking*

<sup>5</sup> Fidelity Information Services, *EBT Daily Statistical Report* (for reporting month)

<sup>6</sup> *ASPEN Report DQ-180: Length of Time Cases are Open* (for reporting month)

<sup>7</sup> *ASPEN Report EY-180: Individual Demographics by State and Age* (for reporting month)

<sup>8</sup> *ASPEN Business Intelligence Tool: Benefit Issuance*

<sup>9</sup> Fidelity Information Services, *EBT Daily Statistical Reports* (Month End)

<sup>10</sup> *ASPEN Report EY-180R: Individual Demographics by State, Race, Ethnicity and Gender* (for reporting month)

<sup>11</sup> SQL Queries from ASPEN

<sup>12</sup> JP Morgan, *New Mexico – NM EBT System- Monthly Benefit Draw Down Totals*

<sup>13</sup> *ASPEN Business Intelligence Tool: Application Tracking* (w/Parameters: SNAP, Expedite, Approved)

<sup>14</sup> SL Start, *As of Today Report*

<sup>15</sup> SL Start, *Statewide Employment Report*

<sup>16</sup> *SSIAR Payments*

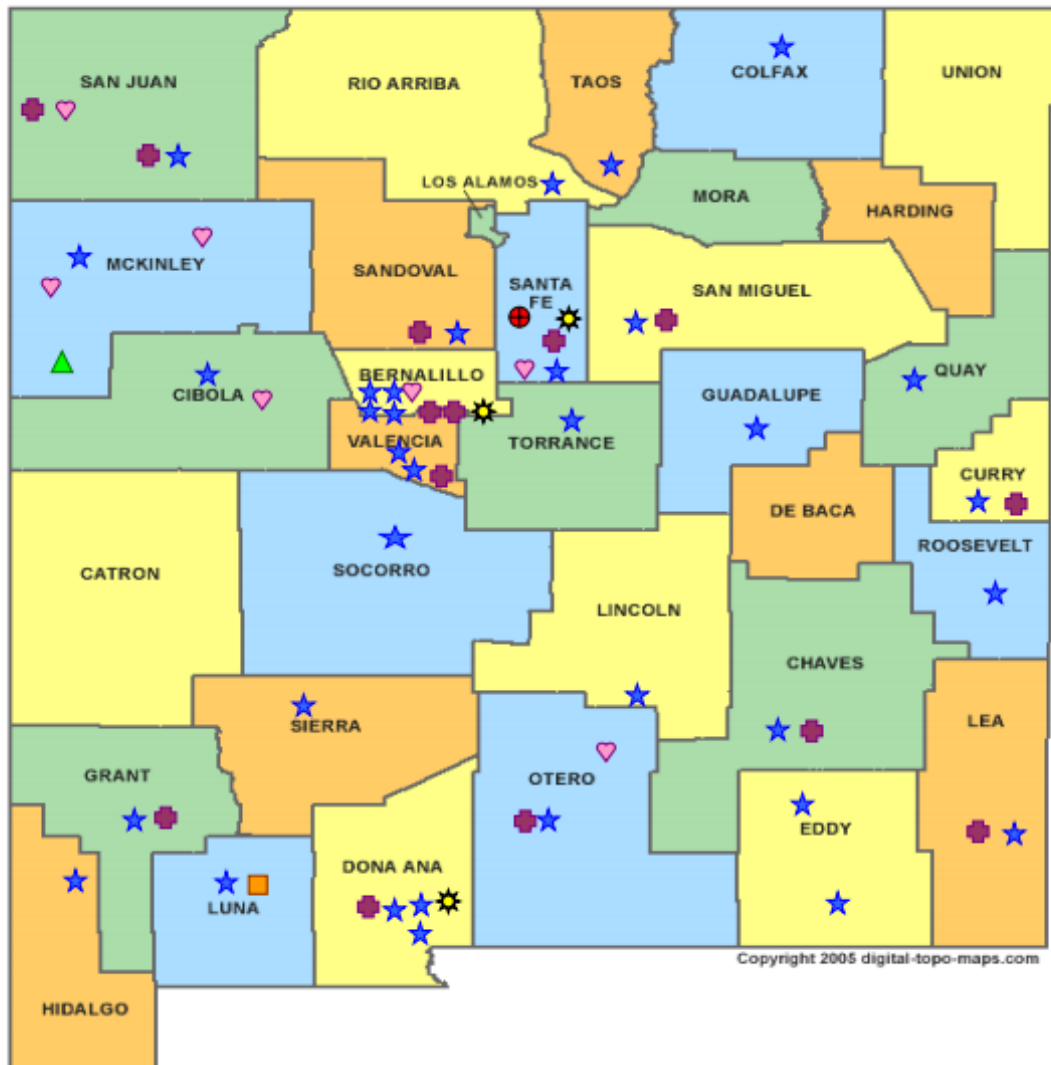
<sup>17</sup> Children, Youth, and Families Department, *Children Receiving Child Care Assistance Subsidies by County*

<sup>18</sup> Children, Youth, and Families Department, *Child Care Assistance Eligibility Programs*


<sup>19</sup> EDG is defined as an Eligibility Determination Group

<sup>20</sup>SQL Query from ASPEN












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**HUMAN SERVICES**  
DEPARTMENT

New Mexico Human Services Department  
Field Offices

-  Central Office (1)
-  Income Support Division County Office (35)
-  Income Support Division Satellite Office (2)
-  Child Support Enforcement Regional Office (16)
-  Child Support Enforcement Satellite Office (1)
-  Indian Health Services (7)
-  Hospital Site (3)

For a complete listing of field offices and other government and community resources:  
[http://www.hsd.state.nm.us/LookingForAssistance/Field\\_Offices\\_1.aspx](http://www.hsd.state.nm.us/LookingForAssistance/Field_Offices_1.aspx)

## Medicaid Policy Changes Due to COVID-19

### Already implemented:

1. **Three month renewal extensions**-MAGI Medicaid renewals are extended three months for individuals who fail to complete the 12-month recertification process after going through the automated administrative renewal process, the manual administrative renewal process, and issuance of the MAD 608 renewal form. Individuals who normally would have closed March 31, 2020 due to failure to recertify had their certification period extended through June 30, 2020. This same process will occur for April and May renewals. This may continue for later months if the emergency continues. Applies to non-MAGI Medicaid categories also that failed to recertify. Implemented in ASPEN on March 31st.

2. **Increase Presumptive Eligibility (PE) Determiner scope and qualified entities**-Most PE determiners are limited to approving PE for MAGI Children/CHIP and MAGI Pregnancy Services. Change was made to allow HSD employees to approve PE and to allow most PE determiners to approve all MAGI Medicaid categories of eligibility. Change was implemented on April 07, 2020.

3. **Reopen and Sustain Medicaid Cases**-The requirement is that anyone receiving Medicaid March 18th and ongoing for the duration of the emergency continue to be covered at the same level of coverage. There are three exceptions: client requested closure, deceased individuals, and moved out of state. April 2020 closures were reopened and sustained through July 31, 2020 and can be extended if the emergency continues. Implemented into ASPEN on April 26, 2020.

### In process (not implemented yet):

4. **Accept self-attestation for Medicaid**-Accept self-attestation for all factors of Medicaid except for citizenship/immigration. Process Medicaid applications for MAGI and non-MAGI categories based on self-attestation of 2 income and resources. Excludes IC/Waiver/PACE categories. For those cases not reasonably compatible approve and issue a 90 day HUMAD.

5. **New COVID-19 testing category**-This will be implemented in Omnicaid and not ASPEN. New uninsured category which will cover COVID-19 testing and related services. Applications will be sent to and processed by Conduent staff to allow for fee-for-service payments to providers for COVID-19 testing and related services.

6. **Exclusion of \$600 weekly unemployment benefit stimulus payments**-Medicaid excludes \$600 weekly unemployment benefit stimulus payments. ASPEN solution being developed across programs that treat the handling of unemployment monies differently as well as regular unemployment benefit extensions.

Cases closed for procedural reasons show low timeliness percentages due to the requirement to maintain Medicaid from March 18, 2020 for the duration of the COVID-19 emergency. To maintain Medicaid many March 2020 cases had to be reinstated manually by ISD field workers so there would not be a gap in coverage. To maintain Medicaid eligibility for April 2020 cases also required a manual reinstatement effort by ISD field workers as the ASPEN system fix to maintain Medicaid for the duration of the emergency still resulted in exceptions that had to be resolved manually.

## **SNAP Policy Changes During COVID-19**

### **1. Suspension of SNAP Employment and Training (E&T) Program**

- House of Representatives passed H.R. 6201, the Families First Coronavirus Response Act.
- ISD has chosen to suspend the SNAP E&T Program until further notice.
- interim policy and procedure for 8.139.410.13 NMAC “SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP) EMPLOYMENT AND TRAINING PROGRAM (E&T).”

### **2. Amendment to Waiver - Interview Process for SNAP and TANF and Waiver - Recertification Waiver Process for SNAP, TANF, and Medicaid**

- FNS approved a blanket waiver for all states to utilize.
- Interim policy and procedures for the following:
  - General Operating Policies – Application 8.100.110 NMAC.
  - Interviews in accordance with 8.139.110.11 NMAC and 8.102.110 NMAC.
  - Interim Reports (IRs) in accordance with 8.139.120.9B NMAC. and 8.102.120.11C NMAC.
  - Recertifications in accordance with 8.139.120.8, 8.102.120.9B NMAC 8.106.120.9 and 8.106.120.10 NMAC.
- Waives all SNAP, TANF and GA-Unrelated Child interviews, if all mandatory verification standards are met. o GA-Disability is excluded from this waiver; an interview must be conducted for GA as medical documentation is needed. Allows us to waive the requirement of having to offer a face-to-face and to conduct all interviews by phone.
- IR's - If an IR cannot be processed under normal processing, ASPEN will automatically extend certification periods for households with an IR due in March, and April for 6 months to the month the customers recertification is due. May and June IRs will be suspended and not mailed.
- Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in March, April, May and June 2020, for 6 months until September, October and November 2020.
- IPP 20-06 in regards to the policy change can be found on the HSD website at:

### **3. SNAP Supplement Waiver**

- State applied for a waiver through FNS.
- New Mexico has requested and been approved by FNS to provide an emergency allotment to address temporary food needs to households by bringing all households up to the maximum benefit due to pandemic related economic conditions. States that have already received FNS approval this supplemental issuance in March and April, or April and May, are approved to continue issuing full benefits each month.
- Interim policy and procedure for 8.139.610.12 NMAC.

### **4. Suspension of SNAP General Work Requirements**

- House of Representatives passed H.R. 6201, the Families First Coronavirus Response Act.
- During the declared public health emergency, SNAP recipients who would otherwise be mandatory to comply with the SNAP general work requirements will be waived from this requirement and will not experience any type of disqualification for noncompliance during this time.
- Interim policy and procedure guidance for SNAP General Work Requirements set forth in 8.139.410.12 C and D NMAC.

### **5. Telephonic Signature Waiver**

- State applied for a waiver through FNS
- If a customer calls to apply for benefits and does not have a paper application on file Conduent will accept a telephonic application and telephonic signature for applications by completing an online application through YesNM.
- Interim policy and procedures for 8.100.110.9A NMAC Submission of Forms.

### TANF Policy Changes During COVID-19

1. Good cause exemptions from work requirements for TANF	TANF Non-Compliance Process Suspension of Non-Compliance for NMW Participants	
2. Increased cash benefit levels for TANF cash assistance recipients	Process as normal	
3. 60-month time limit	IPP Hardship	Hardship extensions will allow individuals impacted by COVID-19 to apply for a TANF hardship or continue to receive TANF beyond their 60 <sup>th</sup> month
4. Work Participation Rate	Process as normal	The state will still need to meet the WPR. However, States can use Good Cause that is outlined in CFR and not be penalized for not meeting WPR due to the emergency
5. CARES Act Direct Payment	CARES Act Direct Payment	Guidance is to exclude as income and as a resource
6. UCB under CARES Act	Only to exclude UCB benefits under CARES Act	ACF Guidance is to <b><i>EXCLUDE</i></b> all UCB income at this time. New Mexico choose to exclude only CARES Act UCB

## **Children Youth and Families Department Policy Changes During COVID-19**

**NM Children Youth and Families Department received \$29.5 million in emergency funds, which resulted in the following changes:**

1. Waiver of copay for families which paid for by CYFD
2. Payment of \$250 per child premium for children who are still in care (emergency, first responders and essential personnel)
3. Streamlining of licensing of new facilities that provide emergency child care
4. Payment to the original and temporary child care provider for children of emergency, first responders and essential personnel, whose child care Program closed due to COVID-19

### **Additional Changes Anticipated**

1. Hazardous pay for child care providers currently operating
2. Compensation for programs that are losing their funding due to private pay