



# Monthly Statistical Report

## August 2020

There were 877,107 individuals that received Medicaid in August 2020, a 6.27% increase from one year ago. The count of Medicaid recipients has increased by 7,777, or 0.89%, since last month.

The SNAP caseload in August 2020 was 249,708, a 11.64% increase from one year ago. The SNAP caseload has decreased by 643 cases, or 0.26%, since last month.

The TANF caseload was 12,157 in August 2020 an increase of 15.30% from August 2019. The TANF caseload had 74 fewer cases compared to July 2020, a decrease of 0.6%.

The caseload for General Assistance was 2,335 in August 2020, a decrease of 3.67% from one year ago and a decrease of 156 cases from last month.

Michelle Lujan Grisham, Governor  
David Scrase, M.D., Secretary

Note: COVID 19 Health Emergency became effective March 12, 2020 and as a result, Medicaid, SNAP, TANF, and Child Care programs has undergone changes to policies which may be reflected in some of the tables and figures in this report. Please see end of report for details of policy changes.

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**Regions are reported as follows:**

| <b>Region 1</b> |            |           |
|-----------------|------------|-----------|
| Catron          | San Juan   | Valencia  |
| Cibola          | Sierra     |           |
| McKinley        | Socorro    |           |
| <b>Region 2</b> |            |           |
| Colfax          | Mora       | Santa Fe  |
| De Baca         | Quay       | Taos      |
| Guadalupe       | Rio Arriba | Union     |
| Harding         | Sandoval   |           |
| Los Alamos      | San Miguel |           |
| <b>Region 3</b> |            |           |
| Bernalillo      | Torrance   |           |
| <b>Region 4</b> |            |           |
| Chaves          | Eddy       | Lincoln   |
| Curry           | Lea        | Roosevelt |
| <b>Region 5</b> |            |           |
| Dona Ana        | Hidalgo    | Otero     |
| Grant           | Luna       |           |

***The Mission of the Human Services Department***

*To transform lives. Working with our partners, we design and deliver innovative, high quality health and human services that improve the security and promote independence for New Mexicans in their communities.*

Angela Medrano, Deputy Secretary  
Kari Armijo, Deputy Secretary

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<http://www.hsd.state.nm.us/monthly-statistical-reports.aspx>

# Program Summary for August 2020

SNAP, TANF and GA-Unrelated Child Program interviews are waived. Recertification periods are automatically extended for households with an Interim Review due in March and April for 6 months to the month recertification due. SNAP expenditures and cases include Emergency Allotments. SNAP Emergency Allotments and Pandemic EBT can be found at the end of this report.

| Medicaid                           |               |               | Percent Change |                   |                   |
|------------------------------------|---------------|---------------|----------------|-------------------|-------------------|
|                                    | Aug-19        | Jul-20        | Aug-20         | Aug-19-<br>Aug-20 | Jul-20-<br>Aug-20 |
| <b>Expenditures<sup>1</sup></b>    | \$479,359,445 | \$602,037,242 | \$574,472,373  | 19.8%             | -4.6%             |
| <b>Cases<sup>2</sup></b>           | 492,718       | 523,765       | 528,715        | 7.31%             | 0.95%             |
| <b>Expenditures/Case</b>           | \$973         | \$1,149       | \$1,087        | 11.7%             | -5.4%             |
| <b>Recipients<sup>3</sup></b>      | 825,335       | 869,330       | 877,107        | 6.27%             | 0.89%             |
| <i>Adults</i>                      | 469,346       | 501,064       | 506,734        | 7.97%             | 1.13%             |
| <i>Children</i>                    | 355,989       | 368,266       | 370,373        | 4.04%             | 0.57%             |
| <b>Recipients /Case</b>            | 1.68          | 1.66          | 1.66           | -1.19%            | 0.00%             |
| <b>Cases Processed<sup>4</sup></b> | 9,505         | 8,638         | 8,530          | -10.26%           | -1.25%            |
| <i>Approvals<sup>4</sup></i>       | 6,763         | 6,389         | 6,141          | -9.20%            | -3.88%            |

| Supplemental Nutrition Assistance Program (SNAP) |              |              | Percent Change |                   |                   |
|--|--------------|--------------|----------------|-------------------|-------------------|
|  | Aug-19       | Jul-20       | Aug-20         | Aug-19-<br>Aug-20 | Jul-20-<br>Aug-20 |
| <b>Expenditures<sup>5</sup></b>                  | \$52,778,694 | \$85,485,190 | \$85,751,942   | 62.47%            | 0.31%             |
| <b>Cases<sup>6</sup></b>                         | 223,668      | 250,351      | 249,708        | 11.64%            | -0.26%            |
| <b>Expenditures/Case</b>                         | \$236        | \$341        | \$343          | 45.34%            | 0.59%             |
| <b>Recipients<sup>7</sup></b>                    | 450,602      | 492,459      | 493,242        | 9.46%             | 0.16%             |
| <i>Adults</i>                                    | 263,415      | 295,420      | 294,949        | 11.97%            | -0.16%            |
| <i>Children</i>                                  | 187,187      | 197,039      | 198,293        | 5.93%             | 0.64%             |
| <b>Recipients /Case</b>                          | 2.01         | 1.97         | 1.98           | -1.49%            | 0.51%             |
| <b>Cases Processed<sup>4</sup></b>               | 17,370       | 11,629       | 19,061         | 9.74%             | 63.91%            |
| <i>Approvals<sup>4</sup></i>                     | 13,922       | 7,107        | 13,421         | -3.60%            | 88.84%            |

| Cash Assistance Programs           |             |             | Percent Change |                   |                   |
|------------------------------------|-------------|-------------|----------------|-------------------|-------------------|
|                                    | Aug-19      | Jul-20      | Aug-20         | Aug-19-<br>Aug-20 | Jul-20-<br>Aug-20 |
| <b>Expenditures<sup>5</sup></b>    | \$5,284,117 | \$4,836,369 | \$6,151,961    | 16.42%            | 27.20%            |
| <b>Cases<sup>6</sup></b>           | 13,101      | 14,845      | 14,614         | 11.55%            | -1.56%            |
| <b>Expenditures/Case</b>           | \$403       | \$326       | \$421          | 4.47%             | 29.14%            |
| <b>Recipients<sup>7</sup></b>      | 29,670      | 35,046      | 34,721         | 17.02%            | -0.93%            |
| <i>Adults</i>                      | 9,306       | 11,570      | 11,449         | 23.03%            | -1.05%            |
| <i>Children</i>                    | 20,364      | 23,476      | 23,272         | 14.28%            | -0.87%            |
| <b>Recipients /Case</b>            | 2.26        | 2.36        | 2.38           | 5.31%             | 0.85%             |
| <b>Cases Processed<sup>4</sup></b> | 4,490       | 4,056       | 4,924          | 9.67%             | 21.40%            |
| <i>Approvals<sup>4</sup></i>       | 1,621       | 997         | 1,213          | -25.17%           | 21.66%            |

| Low Income Home Energy Assistance Program (LIHEAP) |           |           | Percent Change |                   |                   |
|--|-----------|-----------|----------------|-------------------|-------------------|
|  | Aug-19    | Jul-20    | Aug-20         | Aug-19-<br>Aug-20 | Jul-20-<br>Aug-20 |
| <b>Expenditures<sup>8</sup></b>                    | \$753,830 | \$562,880 | \$752,400      | -0.19%            | 33.67%            |
| <b>Cases<sup>8</sup></b>                           | 2,671     | 2,037     | 2,796          | 4.68%             | 37.26%            |
| <b>Expenditures/Case</b>                           | \$282     | \$276     | \$269          | -4.61%            | -2.54%            |
| <b>Recipients<sup>8</sup></b>                      | 6,710     | 5,053     | 7,548          | 12.49%            | 49.38%            |
| <i>Adults</i>                                      | 3,525     | 2,660     | 3,798          | 7.74%             | 42.78%            |
| <i>Children</i>                                    | 3,185     | 2,393     | 3,750          | 17.74%            | 56.71%            |
| <b>Recipients /Case</b>                            | 2.51      | 2.48      | 2.70           | 7.57%             | 8.87%             |
| <b>Cases Processed<sup>4</sup></b>                 | 4,780     | 3,950     | 6,084          | 27.28%            | 54.03%            |
| <i>Approvals<sup>4</sup></i>                       | 2,739     | 2,052     | 2,919          | 6.57%             | 42.25%            |

## Cash Assistance Summary for August 2020

### Temporary Assistance for Needy Families (TANF)

|                           | Aug-19      | Jul-20      | Aug-20      | Percent Change    |                   |
|---------------------------|-------------|-------------|-------------|-------------------|-------------------|
|                           |             |             |             | Aug-19-<br>Aug-20 | Jul-20-<br>Aug-20 |
| Expenditures <sup>5</sup> | \$4,604,841 | \$4,170,335 | \$5,501,056 | 19.46%            | 31.91%            |
| Cases <sup>6</sup>        | 10,544      | 12,231      | 12,157      | 15.30%            | -0.61%            |
| Expenditures/Case         | \$437       | \$341       | \$453       | 3.66%             | 32.84%            |
| Recipients <sup>7</sup>   | 26,976      | 32,209      | 32,051      | 18.81%            | -0.49%            |
| <i>Adults</i>             | 6,963       | 9,113       | 9,132       | 31.15%            | 0.21%             |
| <i>Children</i>           | 20,013      | 23,096      | 22,919      | 14.52%            | -0.77%            |
| Approvals <sup>4</sup>    | 1,378       | 875         | 1,083       | -21.41%           | 23.77%            |

### Education Works

|                           | Aug-19   | Jul-20   | Aug-20   | Percent Change    |                   |
|---------------------------|----------|----------|----------|-------------------|-------------------|
|                           |          |          |          | Aug-19-<br>Aug-20 | Jul-20-<br>Aug-20 |
| Expenditures <sup>5</sup> | \$32,785 | \$37,665 | \$43,056 | 31.33%            | 14.31%            |
| Cases <sup>6</sup>        | 64       | 93       | 86       | 34.38%            | -7.53%            |
| Expenditures/Case         | \$512    | \$405    | \$501    | -2.15%            | 23.70%            |
| Recipients <sup>7</sup>   | 194      | 272      | 243      | 25.26%            | -10.66%           |
| <i>Adults</i>             | 71       | 102      | 94       | 32.39%            | -7.84%            |
| <i>Children</i>           | 123      | 170      | 149      | 21.14%            | -12.35%           |

### State Supplement for Residential Care

|                           | Aug-19  | Jul-20  | Aug-20  | Percent Change    |                   |
|---------------------------|---------|---------|---------|-------------------|-------------------|
|                           |         |         |         | Aug-19-<br>Aug-20 | Jul-20-<br>Aug-20 |
| Expenditures <sup>5</sup> | \$1,900 | \$1,300 | \$1,200 | -36.84%           | -7.69%            |
| Cases <sup>6</sup>        | 19      | 13      | 12      | -36.84%           | -7.69%            |
| Expenditures/Case         | \$100   | \$100   | \$100   | 0.00%             | 0.00%             |
| Recipients <sup>7</sup>   | 19      | 12      | 11      | -42.11%           | -8.33%            |

### General Assistance (GA)

|                           | Aug-19    | Jul-20    | Aug-20    | Percent Change    |                   |
|---------------------------|-----------|-----------|-----------|-------------------|-------------------|
|                           |           |           |           | Aug-19-<br>Aug-20 | Jul-20-<br>Aug-20 |
| Expenditures <sup>5</sup> | \$632,093 | \$617,419 | \$593,719 | -6.07%            | -3.84%            |
| Cases <sup>6</sup>        | 2,424     | 2,491     | 2,335     | -3.67%            | -6.26%            |
| Expenditures/Case         | \$261     | \$248     | \$254     | -2.68%            | 2.42%             |
| Recipients <sup>7</sup>   | 2,430     | 2,536     | 2,390     | -1.65%            | -5.76%            |
| <i>Adults</i>             | 2,202     | 2,326     | 2,186     | -0.73%            | -6.02%            |
| <i>Children</i>           | 228       | 210       | 204       | -10.53%           | -2.86%            |
| Approvals <sup>4</sup>    | 197       | 89        | 79        | -59.90%           | -11.24%           |

### Refugee Cash (RCA)

|                           | Aug-19   | Jul-20  | Aug-20   | Percent Change    |                   |
|---------------------------|----------|---------|----------|-------------------|-------------------|
|                           |          |         |          | Aug-19-<br>Aug-20 | Jul-20-<br>Aug-20 |
| Expenditures <sup>5</sup> | \$12,497 | \$9,650 | \$12,930 | 3.46%             | 33.99%            |
| Cases <sup>6</sup>        | 50       | 17      | 24       | -52.00%           | 41.18%            |
| Expenditures/Case         | \$250    | \$568   | \$539    | 115.60%           | -5.11%            |
| Recipients <sup>7</sup>   | 51       | 17      | 26       | -49.02%           | 52.94%            |

| <b>Expenditures YTD</b>                                |                 |                 |                 |
|--|-----------------|-----------------|-----------------|
|  | SFY 2021        | FFY 2020        | CY 2020         |
| Medicaid <sup>1</sup>                                  | \$1,176,509,615 | \$6,059,982,892 | \$4,543,653,947 |
| Supplemental Nutrition Assistance Program <sup>9</sup> | \$171,237,132   | \$766,428,015   | \$606,634,317   |
| Temporary Assistance for Needy Families <sup>9</sup>   | \$9,671,392     | \$41,886,337    | \$31,841,894    |
| General Assistance <sup>9</sup>                        | \$1,211,138     | \$7,044,530     | \$5,128,587     |
| Education Work <sup>9</sup>                            | \$80,721        | \$503,771       | \$422,502       |
| LIHEAP <sup>8</sup>                                    | \$1,315,280     | \$19,565,480    | \$8,275,360     |

| <b>Average Caseload YTD</b>                            |          |          |         |
|--|----------|----------|---------|
|  | SFY 2021 | FFY 2020 | CY 2020 |
| Medicaid <sup>2</sup>                                  | 526,240  | 507,746  | 511,846 |
| Supplemental Nutrition Assistance Program <sup>6</sup> | 250,030  | 234,600  | 238,837 |
| Temporary Assistance for Needy Families <sup>6</sup>   | 12,194   | 11,052   | 11,267  |
| General Assistance <sup>6</sup>                        | 2,413    | 2,508    | 2,523   |
| Education Work <sup>6</sup>                            | 90       | 112      | 113     |
| LIHEAP <sup>8</sup>                                    | 2,417    | 5,979    | 3,655   |

| <b>Demographic Profile- August 2020</b>   |         |        |       |                 |     |
|---|---------|--------|-------|-----------------|-----|
|   | SNAP    | TANF   | GA    | Education Works | RCA |
| <i>Gender of Recipients</i> <sup>10</sup> |         |        |       |                 |     |
| Male                                      | 224,580 | 13,519 | 1,334 | 79              | 18  |
| Female                                    | 268,662 | 18,532 | 1,056 | 164             | 8   |
| <i>Ethnicity</i> <sup>10</sup>            |         |        |       |                 |     |
| Hispanic                                  | 274,567 | 21,450 | 1,222 | 133             | 20  |
| Non-Hispanic                              | 218,675 | 10,601 | 1,168 | 110             | 6   |
| <i>Race</i> <sup>10</sup>                 |         |        |       |                 |     |
| Native American or Alaskan Native         | 83,428  | 2,923  | 237   | 29              | 0   |
| Asian                                     | 4,295   | 247    | 15    | 2               | 0   |
| African American or Black                 | 13,401  | 1,417  | 96    | 23              | 5   |
| Native Hawaiian or Pacific Islander       | 918     | 55     | 2     | 0               | 0   |
| White                                     | 376,543 | 26,195 | 1,959 | 184             | 19  |
| Unknown / Not Declared                    | 3,576   | 220    | 23    | 1               | 0   |
| More than One Race                        | 11,081  | 994    | 58    | 4               | 2   |

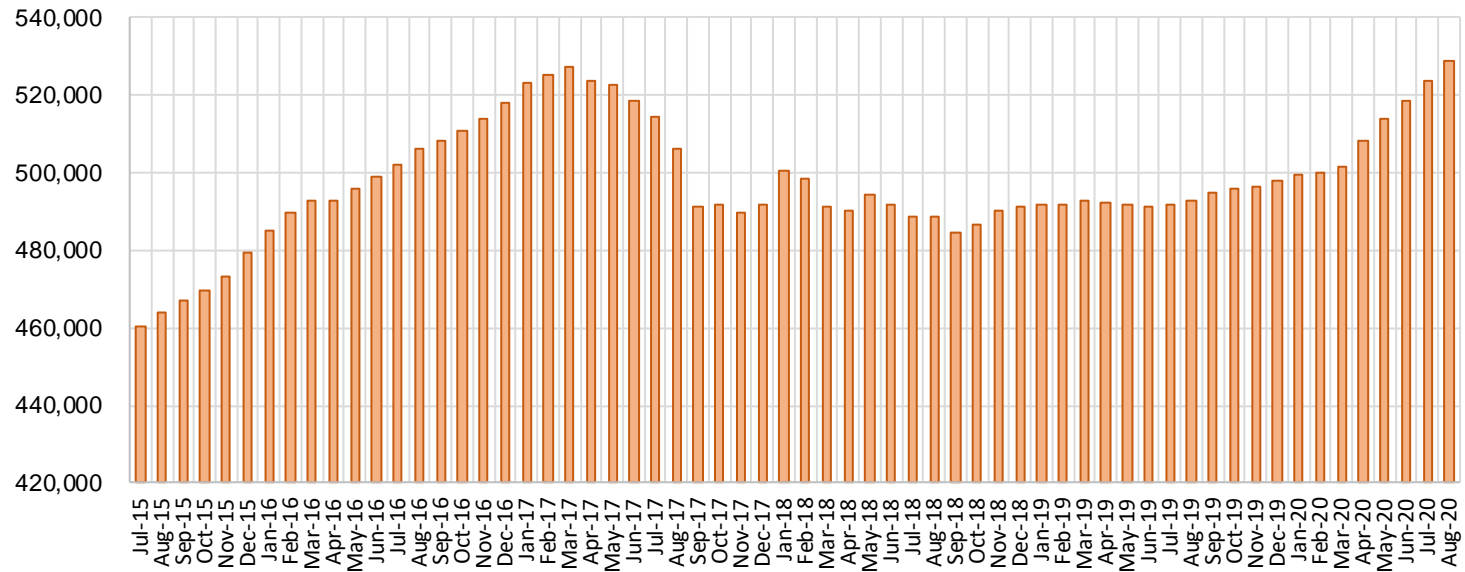
## Medicaid Cases by Field Office<sup>2</sup>

| Office                          |                |                |                | Percent Change    |                   |
|---------------------------------|----------------|----------------|----------------|-------------------|-------------------|
|                                 | Aug-19         | Jul-20         | Aug-20         | Aug-19-<br>Aug-20 | Jul-20-<br>Aug-20 |
| Chaves County ISD               | 15,983         | 18,849         | 20,094         | 25.72%            | 6.61%             |
| Cibola County ISD               | 7,450          | 7,836          | 7,681          | 3.10%             | -1.98%            |
| Colfax County ISD               | 3,575          | 3,735          | 3,761          | 5.20%             | 0.70%             |
| Curry County ISD                | 14,777         | 15,973         | 15,991         | 8.22%             | 0.11%             |
| East Dona Ana County ISD        | 17,854         | 19,992         | 20,502         | 14.83%            | 2.55%             |
| Eddy Artesia County ISD         | 3,827          | 4,214          | 4,208          | 9.96%             | -0.14%            |
| Eddy Carlsbad County ISD        | 7,594          | 8,272          | 8,361          | 10.10%            | 1.08%             |
| Grant County ISD                | 7,822          | 8,293          | 8,354          | 6.80%             | 0.74%             |
| Guadalupe County ISD            | 1,597          | 1,608          | 1,623          | 1.63%             | 0.93%             |
| Hidalgo County ISD              | 47             | 24             | 25             | -46.81%           | 4.17%             |
| Lea County ISD                  | 14,549         | 16,525         | 16,629         | 14.30%            | 0.63%             |
| Lincoln County ISD              | 4,299          | 4,616          | 4,627          | 7.63%             | 0.24%             |
| Luna County ISD                 | 8,654          | 9,180          | 9,262          | 7.03%             | 0.89%             |
| McKinley County ISD             | 22,197         | 23,623         | 23,396         | 5.40%             | -0.96%            |
| Northeast Bernalillo County ISD | 42,946         | 45,956         | 46,602         | 8.51%             | 1.41%             |
| Northwest Bernalillo County ISD | 52,236         | 56,801         | 57,349         | 9.79%             | 0.96%             |
| Otero County ISD                | 12,121         | 12,826         | 12,934         | 6.71%             | 0.84%             |
| Quay County ISD                 | 2,502          | 2,961          | 3,098          | 23.82%            | 4.63%             |
| Rio Arriba County ISD           | 13,346         | 14,183         | 14,292         | 7.09%             | 0.77%             |
| Roosevelt County ISD            | 13             | 10             | 11             | -15.38%           | 10.00%            |
| San Juan County ISD             | 30,348         | 34,893         | 37,561         | 23.77%            | 7.65%             |
| San Miguel County ISD           | 9,155          | 9,536          | 9,651          | 5.42%             | 1.21%             |
| Sandoval County ISD             | 23,256         | 22,773         | 21,243         | -8.66%            | -6.72%            |
| Santa Fe County ISD             | 24,234         | 24,006         | 23,903         | -1.37%            | -0.43%            |
| Sierra County ISD               | 5,274          | 5,085          | 4,919          | -6.73%            | -3.26%            |
| Socorro County ISD              | 5,258          | 5,640          | 5,732          | 9.01%             | 1.63%             |
| South Dona Ana ISD              | 19,688         | 19,923         | 19,746         | 0.29%             | -0.89%            |
| Southeast Bernalillo County ISD | 24,837         | 21,937         | 20,765         | -16.39%           | -5.34%            |
| Southwest Bernalillo County ISD | 39,757         | 44,916         | 46,482         | 16.92%            | 3.49%             |
| Taos County ISD                 | 9,131          | 9,347          | 9,313          | 1.99%             | -0.36%            |
| Torrance County ISD             | 7,864          | 8,217          | 8,285          | 5.35%             | 0.83%             |
| Valencia North County ISD       | 18,375         | 17,756         | 17,208         | -6.35%            | -3.09%            |
| Valencia South County ISD       | 89             | 97             | 103            | 15.73%            | 6.19%             |
| West Dona Ana County ISD        | 22,061         | 24,161         | 25,003         | 13.34%            | 3.48%             |
| Centralized Units               | 1              | 1              | 1              | 0.00%             | 0.00%             |
| <b>Statewide Total</b>          | <b>492,717</b> | <b>523,765</b> | <b>528,715</b> | <b>7.31%</b>      | <b>0.95%</b>      |

## Medicaid Cases by Region<sup>2</sup>

| Region             | Percent Change |         |         |                   |                   |
|--------------------|----------------|---------|---------|-------------------|-------------------|
|                    | Aug-19         | Jul-20  | Aug-20  | Aug-19-<br>Aug-20 | Jul-20-<br>Aug-20 |
| Region 1 - NW      | 88,991         | 94,930  | 96,600  | 8.55%             | 1.76%             |
| Region 2 - NE      | 86,796         | 88,149  | 86,884  | 0.10%             | -1.44%            |
| Region 3 - Central | 167,640        | 177,827 | 179,483 | 7.06%             | 0.93%             |
| Region 4 - SE      | 61,042         | 68,459  | 69,921  | 14.55%            | 2.14%             |
| Region 5 - SW      | 88,247         | 94,399  | 95,826  | 8.59%             | 1.51%             |
| Centralized Units  | 1              | 1       | 1       | 0.00%             | 0.00%             |
| Statewide Total    | 492,717        | 523,765 | 528,715 | 7.3%              | 0.95%             |

### Medicaid Caseload: SFY-16 to Current



**Medicaid Initial Applications by Field Office<sup>4,11</sup>**  
**August 2020**

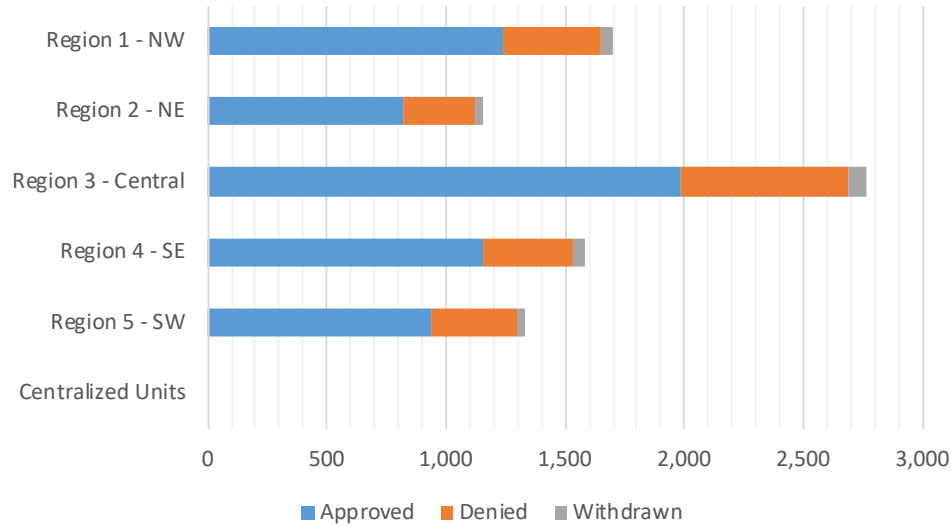
| Office                          | Approved     | Denied       | Withdrawn  | Total Cases Processed |
|---------------------------------|--------------|--------------|------------|-----------------------|
| Chaves County ISD               | 405          | 122          | 18         | 545                   |
| Cibola County ISD               | 87           | 14           | 4          | 105                   |
| Colfax County ISD               | 36           | 14           | 3          | 53                    |
| Curry County ISD                | 200          | 52           | 5          | 257                   |
| East Dona Ana County ISD        | 248          | 100          | 12         | 360                   |
| Eddy Artesia County ISD         | 53           | 23           | 8          | 84                    |
| Eddy Carlsbad County ISD        | 154          | 46           | 0          | 200                   |
| Grant County ISD                | 102          | 32           | 2          | 136                   |
| Guadalupe County ISD            | 20           | 9            | 0          | 29                    |
| Hidalgo County ISD              | 0            | 0            | 0          | 0                     |
| Lea County ISD                  | 285          | 119          | 18         | 422                   |
| Lincoln County ISD              | 57           | 19           | 1          | 77                    |
| Luna County ISD                 | 83           | 42           | 4          | 129                   |
| McKinley County ISD             | 237          | 72           | 8          | 317                   |
| Northeast Bernalillo County ISD | 634          | 191          | 17         | 842                   |
| Northwest Bernalillo County ISD | 512          | 160          | 21         | 693                   |
| Otero County ISD                | 114          | 43           | 1          | 158                   |
| Quay County ISD                 | 55           | 17           | 0          | 72                    |
| Rio Arriba County ISD           | 115          | 47           | 6          | 168                   |
| Roosevelt County ISD            | 0            | 0            | 0          | 0                     |
| San Juan County ISD             | 753          | 240          | 30         | 1,023                 |
| San Miguel County ISD           | 176          | 64           | 9          | 249                   |
| Sandoval County ISD             | 114          | 22           | 5          | 141                   |
| Santa Fe County ISD             | 256          | 104          | 8          | 368                   |
| Sierra County ISD               | 22           | 12           | 2          | 36                    |
| Socorro County ISD              | 53           | 27           | 1          | 81                    |
| South Dona Ana ISD              | 156          | 64           | 5          | 225                   |
| Southeast Bernalillo County ISD | 245          | 165          | 1          | 411                   |
| Southwest Bernalillo County ISD | 513          | 164          | 28         | 705                   |
| Taos County ISD                 | 49           | 25           | 3          | 77                    |
| Torrance County ISD             | 82           | 26           | 1          | 109                   |
| Valencia North County ISD       | 86           | 41           | 3          | 130                   |
| Valencia South County ISD       | 4            | 3            | 0          | 7                     |
| West Dona Ana County ISD        | 235          | 81           | 5          | 321                   |
| Centralized Units               | 0            | 0            | 0          | 0                     |
| <b>Statewide Total</b>          | <b>6,141</b> | <b>2,160</b> | <b>229</b> | <b>8,530</b>          |



**Medicaid Initial Applications by Region<sup>4,11</sup>**  
**August 2020**

|                    | Approved | Denied | Withdrawn | Total Cases Processed |
|--------------------|----------|--------|-----------|-----------------------|
| Region             |          |        |           |                       |
| Region 1 - NW      | 1,242    | 409    | 48        | 1,699                 |
| Region 2 - NE      | 821      | 302    | 34        | 1,157                 |
| Region 3 - Central | 1,986    | 706    | 68        | 2,760                 |
| Region 4 - SE      | 1,154    | 381    | 50        | 1,585                 |
| Region 5 - SW      | 938      | 362    | 29        | 1,329                 |
| Centralized Units  | 0        | 0      | 0         | 0                     |

|                 |       |       |     |       |
|-----------------|-------|-------|-----|-------|
| Statewide Total | 6,141 | 2,160 | 229 | 8,530 |
|-----------------|-------|-------|-----|-------|

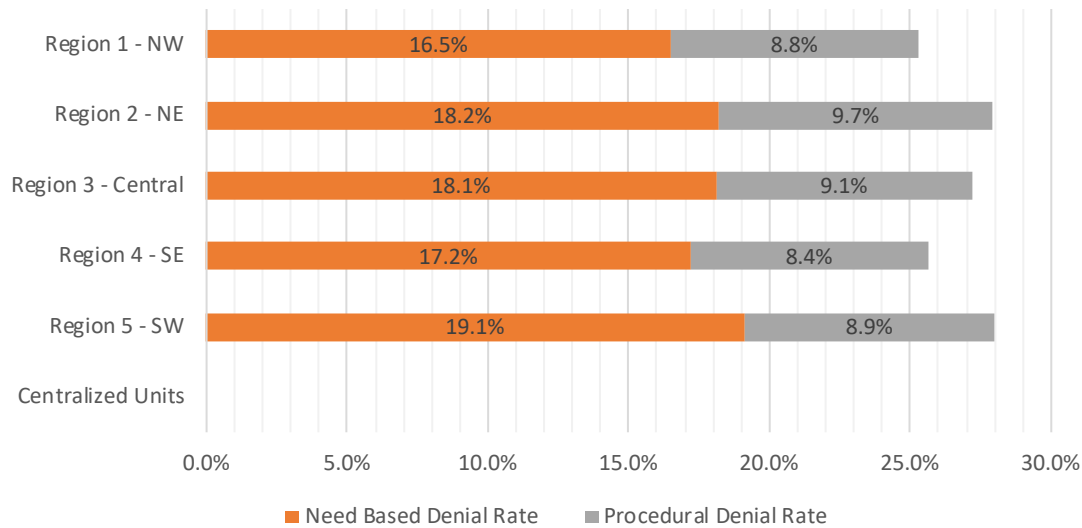


**Medicaid EDG Initial Disposition Rates by Field Office**<sup>4,11,19</sup>  
**August 2020**

| Office                          | Approval Rate | Denial Rate  | Need Based Denial Rate | Procedural Denial Rate |
|---------------------------------|---------------|--------------|------------------------|------------------------|
| Chaves County ISD               | 75.1%         | 24.9%        | 18.6%                  | 6.3%                   |
| Cibola County ISD               | 85.3%         | 14.7%        | 8.8%                   | 5.9%                   |
| Colfax County ISD               | 66.7%         | 33.3%        | 22.2%                  | 11.1%                  |
| Curry County ISD                | 76.9%         | 23.1%        | 17.3%                  | 5.8%                   |
| East Dona Ana County ISD        | 70.9%         | 29.1%        | 19.1%                  | 10.0%                  |
| Eddy Artesia County ISD         | 61.6%         | 38.4%        | 19.8%                  | 18.6%                  |
| Eddy Carlsbad County ISD        | 81.1%         | 18.9%        | 12.6%                  | 6.3%                   |
| Grant County ISD                | 77.3%         | 22.7%        | 14.4%                  | 8.3%                   |
| Guadalupe County ISD            | 74.1%         | 25.9%        | 18.5%                  | 7.4%                   |
| Hidalgo County ISD              | 0.0%          | 0.0%         | 0.0%                   | 0.0%                   |
| Lea County ISD                  | 71.1%         | 28.9%        | 17.9%                  | 11.0%                  |
| Lincoln County ISD              | 75.0%         | 25.0%        | 11.8%                  | 13.2%                  |
| Luna County ISD                 | 69.2%         | 30.8%        | 23.3%                  | 7.5%                   |
| McKinley County ISD             | 76.9%         | 23.1%        | 16.0%                  | 7.1%                   |
| Northeast Bernalillo County ISD | 74.4%         | 25.6%        | 17.3%                  | 8.3%                   |
| Northwest Bernalillo County ISD | 74.0%         | 26.0%        | 16.5%                  | 9.5%                   |
| Otero County ISD                | 73.1%         | 26.9%        | 16.0%                  | 10.9%                  |
| Quay County ISD                 | 82.1%         | 17.9%        | 13.4%                  | 4.5%                   |
| Rio Arriba County ISD           | 68.5%         | 31.5%        | 19.0%                  | 12.5%                  |
| Roosevelt County ISD            | 0.0%          | 0.0%         | 0.0%                   | 0.0%                   |
| San Juan County ISD             | 75.8%         | 24.2%        | 16.1%                  | 8.1%                   |
| San Miguel County ISD           | 83.4%         | 16.6%        | 11.4%                  | 5.2%                   |
| Sandoval County ISD             | 71.3%         | 28.8%        | 19.4%                  | 9.4%                   |
| Santa Fe County ISD             | 69.0%         | 31.0%        | 20.2%                  | 10.8%                  |
| Sierra County ISD               | 59.5%         | 40.5%        | 27.0%                  | 13.5%                  |
| Socorro County ISD              | 65.4%         | 34.6%        | 19.8%                  | 14.8%                  |
| South Dona Ana ISD              | 69.0%         | 31.0%        | 23.0%                  | 8.0%                   |
| Southeast Bernalillo County ISD | 62.7%         | 37.3%        | 26.0%                  | 11.3%                  |
| Southwest Bernalillo County ISD | 74.2%         | 25.8%        | 16.8%                  | 9.0%                   |
| Taos County ISD                 | 60.5%         | 39.5%        | 23.5%                  | 16.0%                  |
| Torrance County ISD             | 79.6%         | 20.4%        | 14.6%                  | 5.8%                   |
| Valencia North County ISD       | 63.7%         | 36.3%        | 21.5%                  | 14.8%                  |
| Valencia South County ISD       | 80.0%         | 20.0%        | 20.0%                  | 0.0%                   |
| West Dona Ana County ISD        | 74.4%         | 25.6%        | 18.0%                  | 7.6%                   |
| Centralized Units               | 0.0%          | 0.0%         | 0.0%                   | 0.0%                   |
| <b>Statewide Total</b>          | <b>73.3%</b>  | <b>26.8%</b> | <b>17.8%</b>           | <b>9.0%</b>            |

**Medicaid EDG Initial Disposition Rates by Region<sup>4,11,19</sup>**  
**August 2020**

| Region             | Approval Rate | Denial Rate | Need Based Denial Rate | Procedural Denial Rate |
|--------------------|---------------|-------------|------------------------|------------------------|
| Region 1 - NW      | 74.7%         | 25.3%       | 16.5%                  | 8.8%                   |
| Region 2 - NE      | 72.1%         | 27.9%       | 18.2%                  | 9.7%                   |
| Region 3 - Central | 72.8%         | 27.2%       | 18.1%                  | 9.1%                   |
| Region 4 - SE      | 74.4%         | 25.6%       | 17.2%                  | 8.4%                   |
| Region 5 - SW      | 72.2%         | 28.0%       | 19.1%                  | 8.9%                   |
| Centralized Units  |               |             |                        |                        |
| Statewide Total    | 73.3%         | 26.8%       | 17.8%                  | 9.0%                   |



**Medicaid: Percentage of Initial EDG Approvals Processed Timely by Field Office** <sup>13,19</sup>

|                            | Oct-19        | Nov-19        | Dec-19        | Jan-20        | Feb-20        | Mar-20        | Apr-20        | May-20        | Jun-20        | Jul-20        | Aug-20        | Sep-20 | Average      |
|----------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|--------|--------------|
| Cibola                     | 99.5 %        | 97.3 %        | 99.4 %        | 99.4 %        | 100.0 %       | 100.0 %       | 99.6 %        | 99.0 %        | 100.0 %       | 99.2 %        | 100.0 %       |        | 99.4%        |
| McKinley                   | 99.3 %        | 99.0 %        | 99.8 %        | 99.8 %        | 99.2 %        | 97.8 %        | 99.8 %        | 99.3 %        | 99.2 %        | 99.6 %        | 99.4 %        |        | 99.3%        |
| San Juan                   | 98.9 %        | 98.7 %        | 99.7 %        | 99.4 %        | 99.2 %        | 99.5 %        | 99.5 %        | 99.9 %        | 99.0 %        | 98.7 %        | 98.3 %        |        | 99.2%        |
| Sierra                     | 96.4 %        | 99.0 %        | 99.1 %        | 100.0 %       | 100.0 %       | 100.0 %       | 98.1 %        | 100.0 %       | 100.0 %       | 100.0 %       | 93.3 %        |        | 98.7%        |
| Socorro                    | 100.0 %       | 96.9 %        | 98.9 %        | 98.2 %        | 98.8 %        | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 98.8 %        | 98.9 %        |        | 99.1%        |
| Valencia North             | 99.7 %        | 99.1 %        | 99.4 %        | 99.2 %        | 98.8 %        | 99.7 %        | 99.5 %        | 98.6 %        | 99.5 %        | 100.0 %       | 97.6 %        |        | 99.2%        |
| Valencia South             | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       |        | 100.0%       |
| <b>NW Region 1 Total</b>   | <b>99.2 %</b> | <b>98.6 %</b> | <b>99.6 %</b> | <b>99.4 %</b> | <b>99.2 %</b> | <b>99.2 %</b> | <b>99.4 %</b> | <b>99.5 %</b> | <b>99.3 %</b> | <b>99.1 %</b> | <b>98.5 %</b> |        | <b>99.2%</b> |
| Colfax                     | 100.0 %       | 100.0 %       | 100.0 %       | 98.9 %        | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       |        | 99.9%        |
| Guadalupe                  | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       |        | 100.0%       |
| Quay                       | 98.4 %        | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 98.4 %        | 100.0 %       |        | 99.7%        |
| Rio Arriba                 | 99.6 %        | 100.0 %       | 99.3 %        | 93.0 %        | 98.4 %        | 99.0 %        | 100.0 %       | 99.4 %        | 100.0 %       | 100.0 %       | 99.3 %        |        | 98.9%        |
| San Miguel                 | 100.0 %       | 100.0 %       | 100.0 %       | 99.6 %        | 98.2 %        | 98.8 %        | 100.0 %       | 100.0 %       | 97.1 %        | 98.2 %        | 98.7 %        |        | 99.1%        |
| Sandoval                   | 99.4 %        | 100.0 %       | 99.5 %        | 98.5 %        | 99.8 %        | 99.2 %        | 99.3 %        | 98.5 %        | 99.4 %        | 99.3 %        | 100.0 %       |        | 99.3%        |
| Santa Fe                   | 99.0 %        | 97.9 %        | 99.0 %        | 98.2 %        | 98.4 %        | 99.2 %        | 98.3 %        | 100.0 %       | 99.2 %        | 99.0 %        | 97.9 %        |        | 98.7%        |
| Taos                       | 98.7 %        | 100.0 %       | 99.7 %        | 99.5 %        | 98.7 %        | 99.4 %        | 99.6 %        | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       |        | 99.6%        |
| <b>NE Region 2 Total</b>   | <b>99.3 %</b> | <b>99.4 %</b> | <b>99.5 %</b> | <b>97.9 %</b> | <b>98.9 %</b> | <b>99.2 %</b> | <b>99.5 %</b> | <b>99.6 %</b> | <b>99.1 %</b> | <b>99.2 %</b> | <b>99.0 %</b> |        | <b>99.1%</b> |
| NE Bernalillo              | 98.4 %        | 99.5 %        | 99.0 %        | 98.8 %        | 98.5 %        | 98.3 %        | 98.7 %        | 99.1 %        | 98.1 %        | 99.1 %        | 98.8 %        |        | 98.8%        |
| NW Bernalillo              | 98.9 %        | 98.9 %        | 99.0 %        | 97.4 %        | 98.8 %        | 99.2 %        | 99.7 %        | 98.3 %        | 98.1 %        | 99.3 %        | 98.2 %        |        | 98.7%        |
| SE Bernalillo              | 97.4 %        | 95.8 %        | 98.3 %        | 98.1 %        | 97.8 %        | 97.5 %        | 98.4 %        | 96.8 %        | 97.3 %        | 98.6 %        | 98.5 %        |        | 97.7%        |
| SW Bernalillo              | 98.2 %        | 97.9 %        | 99.2 %        | 98.8 %        | 98.8 %        | 98.8 %        | 99.5 %        | 98.6 %        | 97.8 %        | 98.5 %        | 98.9 %        |        | 98.6%        |
| Torrance                   | 100.0 %       | 100.0 %       | 98.3 %        | 100.0 %       | 99.4 %        | 100.0 %       | 99.8 %        | 99.2 %        | 99.2 %        | 97.9 %        | 99.2 %        |        | 99.4%        |
| <b>Gen. Region 3 Total</b> | <b>98.3 %</b> | <b>98.3 %</b> | <b>98.9 %</b> | <b>98.4 %</b> | <b>98.5 %</b> | <b>98.6 %</b> | <b>99.1 %</b> | <b>98.5 %</b> | <b>97.9 %</b> | <b>98.9 %</b> | <b>98.6 %</b> |        | <b>98.6%</b> |
| Chaves                     | 100.0 %       | 99.1 %        | 99.4 %        | 98.8 %        | 98.2 %        | 99.8 %        | 99.4 %        | 100.0 %       | 99.5 %        | 98.6 %        | 99.2 %        |        | 99.3%        |
| Curry                      | 98.8 %        | 98.9 %        | 99.2 %        | 99.1 %        | 98.8 %        | 98.7 %        | 99.8 %        | 99.3 %        | 98.9 %        | 99.1 %        | 99.0 %        |        | 99.1%        |
| Eddy Artesia               | 98.3 %        | 97.6 %        | 100.0 %       | 99.1 %        | 98.7 %        | 100.0 %       | 99.5 %        | 98.6 %        | 100.0 %       | 100.0 %       | 100.0 %       |        | 99.2%        |
| Eddy Carlsbad              | 99.1 %        | 99.5 %        | 99.1 %        | 97.8 %        | 100.0 %       | 99.6 %        | 100.0 %       | 98.9 %        | 98.9 %        | 100.0 %       | 98.8 %        |        | 99.2%        |
| Lea                        | 99.3 %        | 100.0 %       | 99.0 %        | 98.7 %        | 99.8 %        | 99.8 %        | 98.6 %        | 99.5 %        | 99.6 %        | 98.7 %        | 98.9 %        |        | 99.2%        |
| Lincoln                    | 99.3 %        | 98.7 %        | 97.4 %        | 100.0 %       | 99.0 %        | 98.1 %        | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       |        | 99.3%        |
| Roosevelt                  | 100.0 %       | 100.0 %       | 100.0 %       |               | 100.0 %       | 100.0 %       | 92.0 %        | 100.0 %       |               |               |               |        | 98.9%        |
| <b>SE Region 4 Total</b>   | <b>99.2 %</b> | <b>99.3 %</b> | <b>99.1 %</b> | <b>98.8 %</b> | <b>99.2 %</b> | <b>99.4 %</b> | <b>99.2 %</b> | <b>99.4 %</b> | <b>99.4 %</b> | <b>99.1 %</b> | <b>99.1 %</b> |        | <b>99.2%</b> |
| East Dona Ana              | 98.0 %        | 99.3 %        | 99.6 %        | 99.1 %        | 99.7 %        | 100.0 %       | 99.2 %        | 99.7 %        | 99.2 %        | 99.7 %        | 99.3 %        |        | 99.3%        |
| Grant                      | 100.0 %       | 99.3 %        | 99.4 %        | 98.9 %        | 100.0 %       | 99.4 %        | 100.0 %       | 100.0 %       | 98.7 %        | 100.0 %       | 98.1 %        |        | 99.4%        |
| Luna                       | 99.5 %        | 99.5 %        | 100.0 %       | 100.0 %       | 99.5 %        | 98.9 %        | 100.0 %       | 99.3 %        | 99.3 %        | 100.0 %       | 98.7 %        |        | 99.5%        |
| Otero                      | 99.6 %        | 99.6 %        | 98.1 %        | 100.0 %       | 100.0 %       | 99.6 %        | 99.7 %        | 100.0 %       | 100.0 %       | 99.6 %        | 99.4 %        |        | 99.6%        |
| South Dona Ana             | 99.7 %        | 99.7 %        | 99.7 %        | 99.8 %        | 100.0 %       | 99.5 %        | 99.8 %        | 99.7 %        | 100.0 %       | 98.9 %        | 99.2 %        |        | 99.6%        |
| West Dona Ana              | 99.5 %        | 97.5 %        | 100.0 %       | 99.4 %        | 99.4 %        | 99.3 %        | 99.6 %        | 100.0 %       | 99.6 %        | 99.4 %        | 99.7 %        |        | 99.4%        |
| <b>SW Region 5 Total</b>   | <b>99.2 %</b> | <b>99.0 %</b> | <b>99.5 %</b> | <b>99.5 %</b> | <b>99.7 %</b> | <b>99.5 %</b> | <b>99.6 %</b> | <b>99.8 %</b> | <b>99.5 %</b> | <b>99.5 %</b> | <b>99.2 %</b> |        | <b>99.5%</b> |
| <b>STATE TOTAL</b>         | <b>98.9 %</b> | <b>98.8 %</b> | <b>99.3 %</b> | <b>98.8 %</b> | <b>99.0 %</b> | <b>99.1 %</b> | <b>99.3 %</b> | <b>99.2 %</b> | <b>98.9 %</b> | <b>99.1 %</b> | <b>98.9 %</b> |        | <b>99.0%</b> |

**Medicaid: Percentage of Initial EDG Denials Processed Timely by Field Office**<sup>13,19</sup>

|                            | Oct-19        | Nov-19        | Dec-19        | Jan-20        | Feb-20        | Mar-20        | Apr-20        | May-20        | Jun-20        | Jul-20        | Aug-20        | Sep-20 | Average      |
|----------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|--------|--------------|
| Cibola                     | 97.8 %        | 98.7 %        | 97.7 %        | 93.3 %        | 95.6 %        | 98.5 %        | 98.5 %        | 94.9 %        | 100.0 %       | 93.5 %        | 96.2 %        |        | 96.8%        |
| McKinley                   | 92.7 %        | 95.5 %        | 93.8 %        | 96.3 %        | 94.3 %        | 85.9 %        | 95.4 %        | 93.0 %        | 96.0 %        | 98.5 %        | 93.6 %        |        | 94.1%        |
| San Juan                   | 95.4 %        | 98.4 %        | 97.8 %        | 94.0 %        | 93.8 %        | 97.1 %        | 97.6 %        | 99.3 %        | 98.9 %        | 96.6 %        | 98.8 %        |        | 97.1%        |
| Sierra                     | 100.0 %       | 94.1 %        | 97.4 %        | 100.0 %       | 90.9 %        | 97.1 %        | 97.9 %        | 100.0 %       | 100.0 %       | 82.1 %        | 80.0 %        |        | 94.5%        |
| Socorro                    | 95.9 %        | 94.2 %        | 100.0 %       | 95.3 %        | 93.0 %        | 88.0 %        | 97.7 %        | 100.0 %       | 90.6 %        | 97.3 %        | 100.0 %       |        | 95.6%        |
| Valencia North             | 98.5 %        | 97.4 %        | 96.4 %        | 98.9 %        | 94.7 %        | 91.3 %        | 95.4 %        | 97.8 %        | 98.9 %        | 98.4 %        | 89.9 %        |        | 96.1%        |
| Valencia South             | 100.0 %       | 100.0 %       |               |               | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       |        | 100.0%       |
| <b>NW Region 1 Total</b>   | <b>95.8 %</b> | <b>97.1 %</b> | <b>96.7 %</b> | <b>95.7 %</b> | <b>94.0 %</b> | <b>93.9 %</b> | <b>97.0 %</b> | <b>97.9 %</b> | <b>98.1 %</b> | <b>96.5 %</b> | <b>96.4 %</b> |        | <b>96.3%</b> |
| Colfax                     | 94.7 %        | 97.3 %        | 95.5 %        | 98.4 %        | 87.0 %        | 97.2 %        | 100.0 %       | 84.6 %        | 100.0 %       | 100.0 %       | 100.0 %       |        | 95.9%        |
| Guadalupe                  | 100.0 %       | 100.0 %       | 91.7 %        | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       |        | 99.2%        |
| Quay                       | 92.9 %        | 94.4 %        | 100.0 %       | 100.0 %       | 94.1 %        | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 93.8 %        | 100.0 %       |        | 97.7%        |
| Rio Arriba                 | 94.8 %        | 97.5 %        | 98.4 %        | 94.8 %        | 90.0 %        | 92.3 %        | 98.8 %        | 94.6 %        | 93.7 %        | 100.0 %       | 98.7 %        |        | 95.8%        |
| San Miguel                 | 100.0 %       | 100.0 %       | 99.3 %        | 96.4 %        | 98.2 %        | 98.8 %        | 98.2 %        | 98.2 %        | 95.3 %        | 100.0 %       | 99.0 %        |        | 98.5%        |
| Sandoval                   | 98.0 %        | 98.7 %        | 96.7 %        | 92.9 %        | 96.2 %        | 97.8 %        | 97.8 %        | 98.9 %        | 97.1 %        | 96.6 %        | 98.1 %        |        | 97.2%        |
| Santa Fe                   | 98.3 %        | 94.7 %        | 95.3 %        | 94.8 %        | 92.1 %        | 89.6 %        | 89.8 %        | 97.0 %        | 95.2 %        | 99.4 %        | 95.0 %        |        | 94.7%        |
| Taos                       | 100.0 %       | 100.0 %       | 96.2 %        | 97.2 %        | 98.2 %        | 98.4 %        | 97.1 %        | 81.5 %        | 98.0 %        | 96.4 %        | 97.7 %        |        | 96.4%        |
| <b>NE Region 2 Total</b>   | <b>97.7 %</b> | <b>97.6 %</b> | <b>96.8 %</b> | <b>94.9 %</b> | <b>93.6 %</b> | <b>94.9 %</b> | <b>96.7 %</b> | <b>95.7 %</b> | <b>96.0 %</b> | <b>98.8 %</b> | <b>97.6 %</b> |        | <b>96.4%</b> |
| NE Bernalillo              | 97.5 %        | 97.1 %        | 97.2 %        | 94.3 %        | 94.0 %        | 94.3 %        | 94.6 %        | 95.0 %        | 93.9 %        | 97.1 %        | 96.4 %        |        | 95.6%        |
| NW Bernalillo              | 96.8 %        | 97.4 %        | 97.7 %        | 95.0 %        | 95.2 %        | 93.1 %        | 93.4 %        | 94.6 %        | 89.1 %        | 98.2 %        | 94.3 %        |        | 95.0%        |
| SE Bernalillo              | 93.9 %        | 96.6 %        | 95.0 %        | 96.1 %        | 97.9 %        | 94.7 %        | 97.8 %        | 93.8 %        | 97.8 %        | 96.5 %        | 94.9 %        |        | 95.9%        |
| SW Bernalillo              | 95.5 %        | 97.5 %        | 97.5 %        | 94.8 %        | 96.1 %        | 94.9 %        | 92.7 %        | 95.0 %        | 95.1 %        | 95.9 %        | 96.1 %        |        | 95.6%        |
| Torrance                   | 97.3 %        | 96.7 %        | 97.2 %        | 100.0 %       | 95.2 %        | 95.0 %        | 97.4 %        | 100.0 %       | 100.0 %       | 98.3 %        | 97.6 %        |        | 97.7%        |
| <b>Gen. Region 3 Total</b> | <b>96.1 %</b> | <b>97.2 %</b> | <b>96.9 %</b> | <b>95.2 %</b> | <b>95.7 %</b> | <b>94.2 %</b> | <b>95.1 %</b> | <b>94.9 %</b> | <b>94.0 %</b> | <b>97.0 %</b> | <b>95.6 %</b> |        | <b>95.6%</b> |
| Chaves                     | 97.9 %        | 100.0 %       | 97.8 %        | 98.4 %        | 94.9 %        | 92.3 %        | 98.3 %        | 96.0 %        | 96.5 %        | 95.6 %        | 98.3 %        |        | 96.9%        |
| Curry                      | 97.3 %        | 97.8 %        | 97.4 %        | 97.6 %        | 98.4 %        | 97.1 %        | 92.1 %        | 98.5 %        | 97.7 %        | 96.7 %        | 97.2 %        |        | 97.1%        |
| Eddy Artesia               | 82.7 %        | 100.0 %       | 91.5 %        | 100.0 %       | 92.7 %        | 94.2 %        | 98.6 %        | 98.2 %        | 82.9 %        | 100.0 %       | 93.0 %        |        | 94.0%        |
| Eddy Carlsbad              | 79.6 %        | 100.0 %       | 93.6 %        | 96.9 %        | 98.9 %        | 87.0 %        | 95.2 %        | 100.0 %       | 97.4 %        | 94.7 %        | 100.0 %       |        | 94.8%        |
| Lea                        | 95.4 %        | 97.1 %        | 97.9 %        | 96.2 %        | 96.0 %        | 92.2 %        | 93.0 %        | 98.3 %        | 96.7 %        | 99.5 %        | 97.6 %        |        | 96.3%        |
| Lincoln                    | 98.2 %        | 98.2 %        | 100.0 %       | 97.4 %        | 95.3 %        | 84.2 %        | 100.0 %       | 98.0 %        | 80.8 %        | 97.7 %        | 100.0 %       |        | 95.4%        |
| Roosevelt                  | 95.6 %        |               |               |               |               |               | 83.3 %        | 100.0 %       |               |               |               |        | 93.0%        |
| <b>SE Region 4 Total</b>   | <b>93.1 %</b> | <b>98.5 %</b> | <b>97.1 %</b> | <b>97.5 %</b> | <b>96.4 %</b> | <b>92.0 %</b> | <b>95.5 %</b> | <b>98.0 %</b> | <b>94.8 %</b> | <b>97.2 %</b> | <b>97.8 %</b> |        | <b>96.2%</b> |
| East Dona Ana              | 95.6 %        | 98.5 %        | 96.8 %        | 97.8 %        | 96.0 %        | 93.6 %        | 97.5 %        | 96.9 %        | 98.1 %        | 98.4 %        | 99.5 %        |        | 97.1%        |
| Grant                      | 98.4 %        | 91.6 %        | 98.9 %        | 96.8 %        | 100.0 %       | 90.9 %        | 97.8 %        | 98.6 %        | 94.2 %        | 100.0 %       | 100.0 %       |        | 97.0%        |
| Luna                       | 94.9 %        | 96.3 %        | 99.2 %        | 100.0 %       | 100.0 %       | 95.5 %        | 99.0 %        | 100.0 %       | 95.3 %        | 100.0 %       | 97.7 %        |        | 98.0%        |
| Otero                      | 100.0 %       | 94.8 %        | 100.0 %       | 98.8 %        | 96.4 %        | 96.3 %        | 96.4 %        | 97.8 %        | 95.8 %        | 95.9 %        | 93.8 %        |        | 96.9%        |
| South Dona Ana             | 97.3 %        | 99.4 %        | 98.9 %        | 98.0 %        | 99.4 %        | 94.7 %        | 98.6 %        | 97.9 %        | 100.0 %       | 94.6 %        | 99.2 %        |        | 98.0%        |
| West Dona Ana              | 99.3 %        | 96.6 %        | 98.2 %        | 94.4 %        | 95.9 %        | 91.4 %        | 94.3 %        | 98.3 %        | 91.7 %        | 95.8 %        | 99.2 %        |        | 95.9%        |
| <b>SW Region 5 Total</b>   | <b>97.6 %</b> | <b>96.8 %</b> | <b>98.4 %</b> | <b>97.5 %</b> | <b>97.6 %</b> | <b>93.7 %</b> | <b>97.1 %</b> | <b>97.9 %</b> | <b>96.4 %</b> | <b>97.1 %</b> | <b>98.6 %</b> |        | <b>97.1%</b> |
| <b>STATE TOTAL</b>         | <b>96.2 %</b> | <b>97.4 %</b> | <b>97.1 %</b> | <b>95.9 %</b> | <b>95.4 %</b> | <b>93.8 %</b> | <b>96.2 %</b> | <b>96.7 %</b> | <b>95.5 %</b> | <b>97.3 %</b> | <b>97.0 %</b> |        | <b>96.2%</b> |

**Medicaid: Percentage of Initial EDG Approvals and Denials Combined Processed Timely by Field Office<sup>13,19</sup>**

|                            | Oct-19        | Nov-19        | Dec-19        | Jan-20        | Feb-20        | Mar-20        | Apr-20        | May-20        | Jun-20        | Jul-20        | Aug-20        | Sep-20 | Average       |
|----------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|--------|---------------|
| Cibola                     | 99.1 %        | 97.7 %        | 98.8 %        | 97.9 %        | 99.2 %        | 99.6 %        | 99.3 %        | 97.8 %        | 100.0 %       | 98.1 %        | 99.3 %        |        | 98.8 %        |
| McKinley                   | 98.0 %        | 98.0 %        | 98.0 %        | 98.9 %        | 98.1 %        | 95.2 %        | 98.7 %        | 97.9 %        | 98.6 %        | 99.4 %        | 97.8 %        |        | 98.0 %        |
| San Juan                   | 97.8 %        | 98.6 %        | 99.2 %        | 97.7 %        | 97.6 %        | 98.8 %        | 99.0 %        | 99.7 %        | 99.0 %        | 98.1 %        | 98.5 %        |        | 98.5 %        |
| Sierra                     | 97.5 %        | 97.8 %        | 98.7 %        | 100.0 %       | 97.2 %        | 99.4 %        | 98.1 %        | 100.0 %       | 97.4 %        | 94.6 %        | 88.9 %        |        | 97.2 %        |
| Socorro                    | 98.4 %        | 95.9 %        | 99.3 %        | 97.0 %        | 96.8 %        | 97.5 %        | 99.4 %        | 100.0 %       | 100.0 %       | 98.3 %        | 99.3 %        |        | 98.4 %        |
| Valencia North             | 99.4 %        | 98.7 %        | 98.5 %        | 99.1 %        | 97.8 %        | 97.5 %        | 98.6 %        | 98.4 %        | 99.3 %        | 99.6 %        | 94.4 %        |        | 98.3 %        |
| Valencia South             | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       |        | 100.0 %       |
| <b>NW Region 1 Total</b>   | <b>98.3 %</b> | <b>98.2 %</b> | <b>98.7 %</b> | <b>98.3 %</b> | <b>97.9 %</b> | <b>97.9 %</b> | <b>98.8 %</b> | <b>99.1 %</b> | <b>99.0 %</b> | <b>98.5 %</b> | <b>97.9 %</b> |        | <b>98.4 %</b> |
| Colfax                     | 98.5 %        | 98.8 %        | 98.1 %        | 98.7 %        | 95.5 %        | 99.0 %        | 100.0 %       | 94.8 %        | 100.0 %       | 100.0 %       | 100.0 %       |        | 98.5 %        |
| Guadalupe                  | 100.0 %       | 100.0 %       | 97.1 %        | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       |        | 99.7 %        |
| Quay                       | 96.7 %        | 98.0 %        | 100.0 %       | 100.0 %       | 98.2 %        | 100.0 %       | 100.0 %       | 100.0 %       | 100.0 %       | 97.4 %        | 100.0 %       |        | 99.1 %        |
| Rio Arriba                 | 98.1 %        | 99.1 %        | 99.0 %        | 93.7 %        | 96.0 %        | 97.5 %        | 99.7 %        | 97.9 %        | 97.8 %        | 100.0 %       | 99.1 %        |        | 98.0 %        |
| San Miguel                 | 100.0 %       | 100.0 %       | 99.8 %        | 98.8 %        | 98.2 %        | 98.8 %        | 99.5 %        | 99.4 %        | 96.7 %        | 98.8 %        | 99.1 %        |        | 99.0 %        |
| Sandoval                   | 99.0 %        | 99.5 %        | 98.5 %        | 96.2 %        | 98.7 %        | 98.7 %        | 99.0 %        | 98.6 %        | 98.7 %        | 98.5 %        | 99.6 %        |        | 98.6 %        |
| Santa Fe                   | 98.7 %        | 96.8 %        | 97.5 %        | 96.5 %        | 96.0 %        | 96.4 %        | 95.8 %        | 99.0 %        | 98.0 %        | 99.1 %        | 97.0 %        |        | 97.3 %        |
| Taos                       | 99.0 %        | 100.0 %       | 98.6 %        | 98.5 %        | 98.6 %        | 99.1 %        | 98.8 %        | 94.4 %        | 99.3 %        | 98.8 %        | 99.1 %        |        | 98.6 %        |
| <b>NE Region 2 Total</b>   | <b>98.8 %</b> | <b>98.8 %</b> | <b>98.6 %</b> | <b>96.7 %</b> | <b>97.3 %</b> | <b>97.9 %</b> | <b>98.7 %</b> | <b>98.3 %</b> | <b>98.2 %</b> | <b>99.0 %</b> | <b>98.6 %</b> |        | <b>98.3 %</b> |
| NE Bernalillo              | 98.1 %        | 98.7 %        | 98.4 %        | 97.0 %        | 97.2 %        | 97.2 %        | 97.6 %        | 97.9 %        | 96.8 %        | 98.6 %        | 98.1 %        |        | 97.8 %        |
| NW Bernalillo              | 98.3 %        | 98.4 %        | 98.6 %        | 96.4 %        | 97.8 %        | 97.4 %        | 98.0 %        | 97.2 %        | 95.6 %        | 99.0 %        | 97.1 %        |        | 97.6 %        |
| SE Bernalillo              | 96.5 %        | 96.1 %        | 97.2 %        | 97.4 %        | 97.8 %        | 96.5 %        | 98.3 %        | 95.8 %        | 97.5 %        | 97.7 %        | 97.0 %        |        | 97.1 %        |
| SW Bernalillo              | 97.5 %        | 97.8 %        | 98.6 %        | 97.5 %        | 98.0 %        | 97.8 %        | 97.7 %        | 97.6 %        | 97.1 %        | 97.8 %        | 98.1 %        |        | 97.8 %        |
| Torrance                   | 97.5 %        | 98.9 %        | 98.0 %        | 100.0 %       | 98.1 %        | 98.5 %        | 99.2 %        | 99.4 %        | 99.4 %        | 98.0 %        | 98.8 %        |        | 98.7 %        |
| <b>Gen. Region 3 Total</b> | <b>97.7 %</b> | <b>97.9 %</b> | <b>98.2 %</b> | <b>97.2 %</b> | <b>97.7 %</b> | <b>97.3 %</b> | <b>98.1 %</b> | <b>97.4 %</b> | <b>96.8 %</b> | <b>98.4 %</b> | <b>97.7 %</b> |        | <b>97.7 %</b> |
| Chaves                     | 99.5 %        | 99.4 %        | 98.9 %        | 98.7 %        | 97.3 %        | 97.7 %        | 99.1 %        | 99.0 %        | 98.6 %        | 97.7 %        | 99.0 %        |        | 98.6 %        |
| Curry                      | 98.5 %        | 98.5 %        | 98.7 %        | 98.7 %        | 98.7 %        | 98.3 %        | 98.2 %        | 99.1 %        | 98.6 %        | 98.6 %        | 98.5 %        |        | 98.6 %        |
| Eddy Artesia               | 93.5 %        | 98.3 %        | 97.5 %        | 99.4 %        | 96.6 %        | 98.3 %        | 99.3 %        | 98.5 %        | 96.5 %        | 100.0 %       | 97.1 %        |        | 97.7 %        |
| Eddy Carlsbad              | 93.0 %        | 99.7 %        | 97.3 %        | 97.5 %        | 99.7 %        | 96.0 %        | 98.6 %        | 99.2 %        | 98.6 %        | 98.6 %        | 99.1 %        |        | 97.9 %        |
| Lea                        | 98.1 %        | 99.2 %        | 98.7 %        | 98.0 %        | 98.8 %        | 97.5 %        | 97.4 %        | 99.2 %        | 98.9 %        | 98.9 %        | 98.4 %        |        | 98.5 %        |
| Lincoln                    | 99.0 %        | 98.5 %        | 98.5 %        | 98.7 %        | 98.0 %        | 93.3 %        | 100.0 %       | 99.3 %        | 93.2 %        | 99.2 %        | 100.0 %       |        | 98.0 %        |
| Roosevelt                  | 100.0 %       | 100.0 %       | 100.0 %       |               |               | 100.0 %       | 89.5 %        | 100.0 %       |               |               |               |        | 98.3 %        |
| <b>SE Region 4 Total</b>   | <b>97.6 %</b> | <b>99.1 %</b> | <b>98.4 %</b> | <b>98.4 %</b> | <b>98.4 %</b> | <b>97.3 %</b> | <b>98.3 %</b> | <b>99.1 %</b> | <b>98.3 %</b> | <b>98.6 %</b> | <b>98.7 %</b> |        | <b>98.4 %</b> |
| East Dona Ana              | 97.3 %        | 99.1 %        | 98.6 %        | 98.6 %        | 98.4 %        | 98.1 %        | 98.8 %        | 98.8 %        | 98.9 %        | 99.2 %        | 99.3 %        |        | 98.6 %        |
| Grant                      | 99.5 %        | 96.3 %        | 99.2 %        | 98.0 %        | 100.0 %       | 96.8 %        | 99.2 %        | 99.5 %        | 97.6 %        | 100.0 %       | 98.6 %        |        | 98.6 %        |
| Luna                       | 98.4 %        | 98.6 %        | 99.7 %        | 100.0 %       | 99.6 %        | 97.8 %        | 99.7 %        | 99.5 %        | 98.0 %        | 100.0 %       | 98.4 %        |        | 99.1 %        |
| Otero                      | 99.7 %        | 97.9 %        | 98.7 %        | 99.6 %        | 98.9 %        | 98.8 %        | 99.0 %        | 99.3 %        | 98.8 %        | 98.7 %        | 97.9 %        |        | 98.8 %        |
| South Dona Ana             | 99.1 %        | 99.6 %        | 99.5 %        | 99.1 %        | 98.9 %        | 98.2 %        | 99.5 %        | 99.2 %        | 100.0 %       | 97.5 %        | 99.2 %        |        | 99.1 %        |
| West Dona Ana              | 99.4 %        | 97.2 %        | 99.4 %        | 97.8 %        | 98.1 %        | 97.4 %        | 98.3 %        | 99.5 %        | 97.4 %        | 98.5 %        | 99.5 %        |        | 98.4 %        |
| <b>SW Region 5 Total</b>   | <b>98.8 %</b> | <b>98.3 %</b> | <b>99.1 %</b> | <b>98.8 %</b> | <b>99.1 %</b> | <b>97.9 %</b> | <b>99.0 %</b> | <b>99.2 %</b> | <b>98.6 %</b> | <b>98.8 %</b> | <b>99.0 %</b> |        | <b>98.8 %</b> |
| <b>STATE TOTAL</b>         | <b>98.2 %</b> | <b>98.4 %</b> | <b>98.6 %</b> | <b>97.7 %</b> | <b>99.1 %</b> | <b>97.6 %</b> | <b>99.0 %</b> | <b>98.5 %</b> | <b>98.0 %</b> | <b>98.6 %</b> | <b>98.3 %</b> |        | <b>98.4 %</b> |

**Medicaid Renewal Disposition Counts by Field Office<sup>4,11</sup>**  
**August 2020**

| Office                          | Approvals     | Closures     | Need Based Closures | Procedural Closures |
|---------------------------------|---------------|--------------|---------------------|---------------------|
| Chaves County ISD               | 3,848         | 178          | 175                 | 3                   |
| Cibola County ISD               | 1,012         | 63           | 63                  | 0                   |
| Colfax County ISD               | 557           | 24           | 24                  | 0                   |
| Curry County ISD                | 2,334         | 137          | 137                 | 0                   |
| East Dona Ana County ISD        | 3,956         | 210          | 210                 | 0                   |
| Eddy Artesia County ISD         | 689           | 45           | 45                  | 0                   |
| Eddy Carlsbad County ISD        | 1,142         | 104          | 103                 | 1                   |
| Grant County ISD                | 1,203         | 60           | 60                  | 0                   |
| Guadalupe County ISD            | 218           | 21           | 21                  | 0                   |
| Hidalgo County ISD              | 0             | 0            | 0                   | 0                   |
| Lea County ISD                  | 2,615         | 171          | 171                 | 0                   |
| Lincoln County ISD              | 603           | 38           | 38                  | 0                   |
| Luna County ISD                 | 1,564         | 96           | 96                  | 0                   |
| McKinley County ISD             | 3,926         | 241          | 240                 | 1                   |
| Northeast Bernalillo County ISD | 5,561         | 330          | 328                 | 2                   |
| Northwest Bernalillo County ISD | 5,098         | 268          | 267                 | 1                   |
| Otero County ISD                | 2,068         | 97           | 97                  | 0                   |
| Quay County ISD                 | 593           | 19           | 19                  | 0                   |
| Rio Arriba County ISD           | 1,798         | 87           | 87                  | 0                   |
| Roosevelt County ISD            | 0             | 0            | 0                   | 0                   |
| San Juan County ISD             | 6,769         | 373          | 373                 | 0                   |
| San Miguel County ISD           | 1,191         | 60           | 60                  | 0                   |
| Sandoval County ISD             | 1,688         | 101          | 100                 | 1                   |
| Santa Fe County ISD             | 2,358         | 126          | 126                 | 0                   |
| Sierra County ISD               | 512           | 31           | 31                  | 0                   |
| Socorro County ISD              | 812           | 43           | 43                  | 0                   |
| South Dona Ana ISD              | 3,374         | 144          | 144                 | 0                   |
| Southeast Bernalillo County ISD | 1,443         | 89           | 88                  | 1                   |
| Southwest Bernalillo County ISD | 8,617         | 527          | 525                 | 2                   |
| Taos County ISD                 | 1,136         | 56           | 56                  | 0                   |
| Torrance County ISD             | 1,252         | 81           | 81                  | 0                   |
| Valencia North County ISD       | 2,036         | 100          | 95                  | 5                   |
| Valencia South County ISD       | 3             | 0            | 0                   | 0                   |
| West Dona Ana County ISD        | 3,797         | 196          | 194                 | 2                   |
| Centralized Units               | 0             | 0            |                     | 0                   |
| <b>Statewide Total</b>          | <b>73,773</b> | <b>4,116</b> | <b>4,097</b>        | <b>19</b>           |

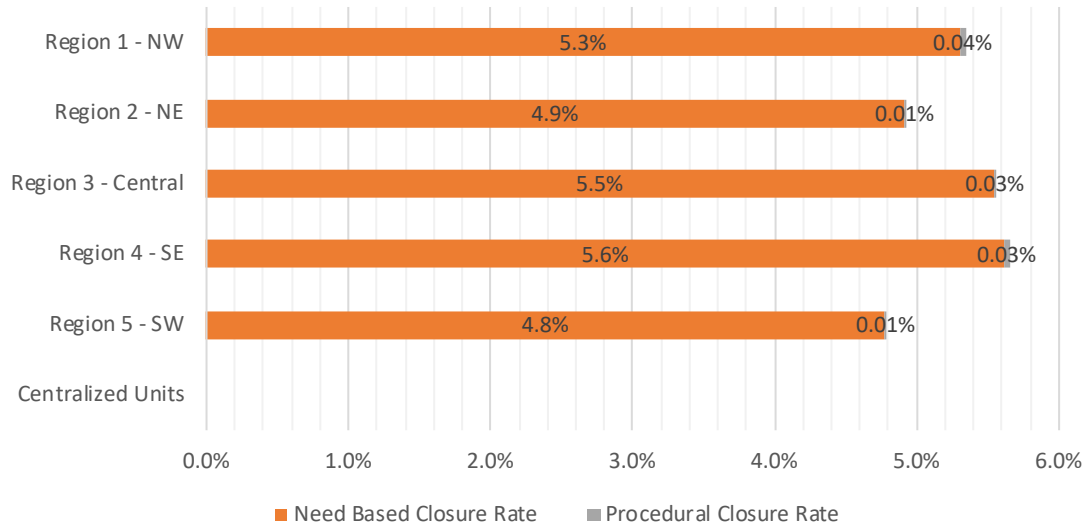
**Medicaid Renewal Disposition Rates by Field Office<sup>20</sup>**  
**August 2020**

| Office                          | Approval Rate | Closure Rate | Need Based Closure Rate | Procedural Closure Rate |
|---------------------------------|---------------|--------------|-------------------------|-------------------------|
| Chaves County ISD               | 95.6%         | 4.4%         | 4.3%                    | 0.07%                   |
| Cibola County ISD               | 94.1%         | 5.9%         | 5.9%                    | 0.00%                   |
| Colfax County ISD               | 95.9%         | 4.1%         | 4.1%                    | 0.00%                   |
| Curry County ISD                | 94.5%         | 5.5%         | 5.5%                    | 0.00%                   |
| East Dona Ana County ISD        | 95.0%         | 5.0%         | 5.0%                    | 0.00%                   |
| Eddy Artesia County ISD         | 93.9%         | 6.1%         | 6.1%                    | 0.00%                   |
| Eddy Carlsbad County ISD        | 91.7%         | 8.3%         | 8.3%                    | 0.08%                   |
| Grant County ISD                | 95.2%         | 4.8%         | 4.8%                    | 0.00%                   |
| Guadalupe County ISD            | 91.2%         | 8.8%         | 8.8%                    | 0.00%                   |
| Hidalgo County ISD              | 0.0%          | 0.0%         | 0.0%                    | 0.00%                   |
| Lea County ISD                  | 93.9%         | 6.1%         | 6.1%                    | 0.00%                   |
| Lincoln County ISD              | 94.1%         | 5.9%         | 5.9%                    | 0.00%                   |
| Luna County ISD                 | 94.2%         | 5.8%         | 5.8%                    | 0.00%                   |
| McKinley County ISD             | 94.2%         | 5.8%         | 5.8%                    | 0.02%                   |
| Northeast Bernalillo County ISD | 94.4%         | 5.6%         | 5.6%                    | 0.03%                   |
| Northwest Bernalillo County ISD | 95.0%         | 5.0%         | 5.0%                    | 0.02%                   |
| Otero County ISD                | 95.5%         | 4.5%         | 4.5%                    | 0.00%                   |
| Quay County ISD                 | 96.9%         | 3.1%         | 3.1%                    | 0.00%                   |
| Rio Arriba County ISD           | 95.4%         | 4.6%         | 4.6%                    | 0.00%                   |
| Roosevelt County ISD            | 0.0%          | 0.0%         | 0.0%                    | 0.00%                   |
| San Juan County ISD             | 94.8%         | 5.2%         | 5.2%                    | 0.00%                   |
| San Miguel County ISD           | 95.2%         | 4.8%         | 4.8%                    | 0.00%                   |
| Sandoval County ISD             | 94.4%         | 5.6%         | 5.6%                    | 0.06%                   |
| Santa Fe County ISD             | 94.9%         | 5.1%         | 5.1%                    | 0.00%                   |
| Sierra County ISD               | 94.3%         | 5.7%         | 5.7%                    | 0.00%                   |
| Socorro County ISD              | 95.0%         | 5.0%         | 5.0%                    | 0.00%                   |
| South Dona Ana ISD              | 95.9%         | 4.1%         | 4.1%                    | 0.00%                   |
| Southeast Bernalillo County ISD | 94.2%         | 5.8%         | 5.7%                    | 0.07%                   |
| Southwest Bernalillo County ISD | 94.2%         | 5.8%         | 5.7%                    | 0.02%                   |
| Taos County ISD                 | 95.3%         | 4.7%         | 4.7%                    | 0.00%                   |
| Torrance County ISD             | 93.9%         | 6.1%         | 6.1%                    | 0.00%                   |
| Valencia North County ISD       | 95.3%         | 4.7%         | 4.4%                    | 0.23%                   |
| Valencia South County ISD       | 100.0%        | 0.0%         | 0.0%                    | 0.00%                   |
| West Dona Ana County ISD        | 95.1%         | 4.9%         | 4.9%                    | 0.05%                   |
| Centralized Units               | 0.0%          | 0.0%         | 0.0%                    | 0.00%                   |
| Statewide Total                 | 94.7%         | 5.3%         | 5.3%                    | 0.02%                   |



**Medicaid Renewal Disposition Rates by Region<sup>20</sup>**  
**August 2020**

| Region                 | Approval Rate | Closure Rate | Need Based Closure Rate | Procedural Closure Rate |
|------------------------|---------------|--------------|-------------------------|-------------------------|
| Region 1 - NW          | 94.7%         | 5.3%         | 5.3%                    | 0.04%                   |
| Region 2 - NE          | 95.1%         | 4.9%         | 4.9%                    | 0.01%                   |
| Region 3 - Central     | 94.4%         | 5.6%         | 5.5%                    | 0.03%                   |
| Region 4 - SE          | 94.3%         | 5.7%         | 5.6%                    | 0.03%                   |
| Region 5 - SW          | 95.2%         | 4.8%         | 4.8%                    | 0.01%                   |
| Centralized Units      | 0.0%          | 0.0%         | 0.0%                    | 0.00%                   |
| <b>Statewide Total</b> | <b>94.7%</b>  | <b>5.3%</b>  | <b>5.3%</b>             | <b>0.02%</b>            |



**Medicaid: Percentage of Approved Renewal EDGs Processed by Certification Date <sup>11</sup>**

|                            | Oct-19       | Nov-19       | Dec-19       | Jan-20       | Feb-20       | Mar-20       | Apr-20       | May-20       | Jun-20        | Jul-20        | Aug-20        | Sep-20 | Average      |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|---------------|---------------|--------|--------------|
| Cibola                     | 99.5%        | 99.4%        | 98.2%        | 98.3%        | 94.5%        | 98.2%        | 99.9%        | 99.8%        | 99.8%         | 100.0%        | 100.0%        |        | 98.9%        |
| McKinley                   | 98.4%        | 98.8%        | 98.4%        | 99.1%        | 95.7%        | 98.5%        | 99.9%        | 99.9%        | 99.9%         | 100.0%        | 99.9%         |        | 99.0%        |
| San Juan                   | 98.8%        | 98.6%        | 98.5%        | 99.1%        | 96.0%        | 98.8%        | 99.8%        | 99.8%        | 100.0%        | 99.9%         | 100.0%        |        | 99.0%        |
| Sierra                     | 99.2%        | 96.9%        | 98.3%        | 98.7%        | 97.6%        | 98.3%        | 100.0%       | 99.1%        | 100.0%        | 100.0%        | 100.0%        |        | 98.9%        |
| Socorro                    | 98.6%        | 98.3%        | 97.7%        | 98.8%        | 94.4%        | 96.7%        | 99.7%        | 100.0%       | 100.0%        | 99.9%         | 100.0%        |        | 98.6%        |
| Valencia North             | 99.1%        | 98.4%        | 98.1%        | 98.9%        | 94.5%        | 98.3%        | 99.9%        | 99.9%        | 100.0%        | 100.0%        | 99.8%         |        | 98.8%        |
| Valencia South             |              |              | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 0.0%         |              | 100.0%        |               | 100.0%        |        | 85.7%        |
| <b>NW Region 1 Total</b>   | <b>98.9%</b> | <b>98.4%</b> | <b>98.5%</b> | <b>99.0%</b> | <b>96.1%</b> | <b>98.4%</b> | <b>85.6%</b> | <b>99.8%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> |        | <b>97.7%</b> |
| Colfax                     | 98.5%        | 98.1%        | 98.8%        | 98.8%        | 95.1%        | 96.8%        | 99.6%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        |        | 98.7%        |
| Guadalupe                  | 99.6%        | 98.2%        | 99.6%        | 99.1%        | 100.0%       | 99.6%        | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%        |        | 99.6%        |
| Quay                       | 98.7%        | 99.0%        | 97.2%        | 98.6%        | 100.0%       | 98.4%        | 99.7%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        |        | 99.2%        |
| Rio Arriba                 | 98.2%        | 97.2%        | 98.4%        | 98.9%        | 97.0%        | 99.2%        | 99.9%        | 99.9%        | 99.9%         | 99.9%         | 99.9%         |        | 98.9%        |
| San Miguel                 | 98.3%        | 99.1%        | 99.4%        | 99.4%        | 93.2%        | 98.5%        | 99.9%        | 99.0%        | 99.8%         | 100.0%        | 100.0%        |        | 98.8%        |
| Sandoval                   | 99.0%        | 98.7%        | 98.9%        | 98.5%        | 96.6%        | 98.9%        | 99.8%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        |        | 99.1%        |
| Santa Fe                   | 97.4%        | 97.5%        | 96.8%        | 97.1%        | 93.6%        | 97.3%        | 99.5%        | 99.9%        | 99.9%         | 99.9%         | 99.8%         |        | 98.1%        |
| Taos                       | 97.3%        | 98.8%        | 98.5%        | 98.3%        | 93.9%        | 97.5%        | 99.1%        | 100.0%       | 100.0%        | 99.8%         | 100.0%        |        | 98.5%        |
| <b>NE Region 2 Total</b>   | <b>98.4%</b> | <b>98.3%</b> | <b>98.5%</b> | <b>98.6%</b> | <b>96.2%</b> | <b>98.3%</b> | <b>99.7%</b> | <b>99.9%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> |        | <b>98.9%</b> |
| NE Bernalillo              | 98.2%        | 98.5%        | 97.9%        | 98.3%        | 93.8%        | 98.7%        | 99.7%        | 99.9%        | 99.9%         | 99.9%         | 99.9%         |        | 98.6%        |
| NW Bernalillo              | 97.5%        | 97.8%        | 98.2%        | 98.4%        | 91.3%        | 98.8%        | 99.7%        | 99.8%        | 99.9%         | 100.0%        | 99.9%         |        | 98.3%        |
| SE Bernalillo              | 98.1%        | 98.4%        | 97.9%        | 98.7%        | 94.8%        | 98.6%        | 99.9%        | 99.9%        | 99.8%         | 100.0%        | 100.0%        |        | 98.7%        |
| SW Bernalillo              | 97.5%        | 97.2%        | 97.3%        | 97.2%        | 94.4%        | 98.7%        | 99.6%        | 99.8%        | 99.9%         | 99.8%         | 100.0%        |        | 98.3%        |
| Torrance                   | 98.0%        | 98.3%        | 98.9%        | 99.3%        | 93.3%        | 98.6%        | 99.9%        | 99.9%        | 100.0%        | 99.8%         | 100.0%        |        | 98.7%        |
| <b>Gen. Region 3 Total</b> | <b>97.8%</b> | <b>98.1%</b> | <b>98.0%</b> | <b>98.4%</b> | <b>93.5%</b> | <b>98.7%</b> | <b>99.8%</b> | <b>99.9%</b> | <b>99.9%</b>  | <b>99.9%</b>  | <b>100.0%</b> |        | <b>98.5%</b> |
| Chaves                     | 99.7%        | 99.6%        | 98.8%        | 98.9%        | 94.8%        | 99.5%        | 99.9%        | 99.9%        | 99.9%         | 100.0%        | 100.0%        |        | 99.2%        |
| Curry                      | 98.8%        | 99.3%        | 99.0%        | 99.4%        | 97.8%        | 99.2%        | 99.9%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        |        | 99.4%        |
| Eddy Artesia               | 98.0%        | 97.3%        | 98.8%        | 99.5%        | 94.9%        | 98.8%        | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%        |        | 98.8%        |
| Eddy Carlsbad              | 98.5%        | 98.7%        | 99.1%        | 99.4%        | 97.2%        | 99.0%        | 99.6%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        |        | 99.2%        |
| Lea                        | 98.3%        | 98.7%        | 99.0%        | 99.1%        | 97.6%        | 99.6%        | 99.9%        | 99.7%        | 100.0%        | 99.9%         | 100.0%        |        | 99.3%        |
| Lincoln                    | 96.5%        | 98.1%        | 97.3%        | 97.8%        | 93.7%        | 99.3%        | 100.0%       | 100.0%       | 99.8%         | 99.8%         | 100.0%        |        | 98.4%        |
| Roosevelt                  |              |              |              |              |              |              |              |              |               |               |               |        |              |
| <b>SE Region 4 Total</b>   | <b>98.3%</b> | <b>98.6%</b> | <b>98.7%</b> | <b>99.0%</b> | <b>96.0%</b> | <b>99.2%</b> | <b>99.9%</b> | <b>99.9%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> |        | <b>99.1%</b> |
| East Dona Ana              | 99.4%        | 99.1%        | 99.1%        | 98.9%        | 97.8%        | 99.3%        | 99.9%        | 99.9%        | 99.9%         | 100.0%        | 100.0%        |        | 99.4%        |
| Grant                      | 98.4%        | 99.0%        | 98.9%        | 99.7%        | 98.0%        | 99.0%        | 99.9%        | 99.8%        | 100.0%        | 100.0%        | 100.0%        |        | 99.3%        |
| Luna                       | 98.9%        | 99.4%        | 99.0%        | 99.1%        | 96.2%        | 99.3%        | 99.6%        | 99.9%        | 99.9%         | 100.0%        | 100.0%        |        | 99.2%        |
| Otero                      | 98.5%        | 98.8%        | 98.8%        | 98.9%        | 95.1%        | 98.6%        | 99.7%        | 100.0%       | 99.9%         | 99.9%         | 100.0%        |        | 98.9%        |
| South Dona Ana             | 98.4%        | 99.2%        | 99.5%        | 99.5%        | 99.4%        | 98.7%        | 99.9%        | 100.0%       | 100.0%        | 99.9%         | 100.0%        |        | 99.5%        |
| West Dona Ana              | 99.3%        | 98.7%        | 99.0%        | 98.9%        | 99.1%        | 99.7%        | 99.8%        | 100.0%       | 99.9%         | 100.0%        | 100.0%        |        | 99.5%        |
| <b>SW Region 5 Total</b>   | <b>98.8%</b> | <b>99.0%</b> | <b>99.1%</b> | <b>99.2%</b> | <b>97.6%</b> | <b>99.1%</b> | <b>99.8%</b> | <b>99.9%</b> | <b>99.9%</b>  | <b>100.0%</b> | <b>100.0%</b> |        | <b>99.3%</b> |
| <b>STATE TOTAL</b>         | <b>98.5%</b> | <b>98.5%</b> | <b>98.5%</b> | <b>98.8%</b> | <b>96.0%</b> | <b>98.7%</b> | <b>96.7%</b> | <b>99.9%</b> | <b>99.9%</b>  | <b>99.9%</b>  | <b>100.0%</b> |        | <b>98.7%</b> |

Administrative, Annual, and Auto Renewals are included

**Medicaid: Percentage of Closures EDGs Processed by Certification End Date<sup>11</sup>**

|                            | Oct-19       | Nov-19       | Dec-19       | Jan-20       | Feb-20       | Mar-20       | Apr-20       | May-20       | Jun-20       | Jul-20       | Aug-20       | Sep-20 | Average      |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------|--------------|
| Cibola                     | 97.3%        | 95.3%        | 94.8%        | 95.4%        | 94.5%        | 91.6%        | 95.5%        | 95.7%        | 94.7%        | 97.2%        | 96.9%        |        | 95.4%        |
| McKinley                   | 94.2%        | 96.5%        | 93.2%        | 97.2%        | 95.7%        | 96.8%        | 97.4%        | 96.4%        | 99.1%        | 96.3%        | 97.6%        |        | 96.4%        |
| San Juan                   | 96.9%        | 95.7%        | 95.4%        | 96.2%        | 96.0%        | 94.0%        | 95.4%        | 92.5%        | 94.6%        | 97.5%        | 96.6%        |        | 95.5%        |
| Sierra                     | 94.4%        | 97.0%        | 98.2%        | 97.1%        | 97.6%        | 94.7%        | 98.6%        | 100.0%       | 96.7%        | 100.0%       | 96.9%        |        | 97.4%        |
| Socorro                    | 96.1%        | 95.0%        | 88.1%        | 93.5%        | 94.4%        | 84.3%        | 92.9%        | 94.4%        | 100.0%       | 100.0%       | 95.6%        |        | 94.0%        |
| Valencia North             | 97.1%        | 96.3%        | 92.7%        | 96.6%        | 94.5%        | 96.2%        | 95.7%        | 95.0%        | 99.2%        | 96.8%        | 95.2%        |        | 95.9%        |
| Valencia South             |              |              | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       |              |              |              |              |        | 100.0%       |
| <b>NW Region 1 Total</b>   | <b>96.0%</b> | <b>96.0%</b> | <b>94.6%</b> | <b>96.6%</b> | <b>96.1%</b> | <b>93.9%</b> | <b>96.5%</b> | <b>95.7%</b> | <b>97.4%</b> | <b>98.0%</b> | <b>96.5%</b> |        | <b>96.1%</b> |
| Colfax                     | 94.7%        | 93.8%        | 95.2%        | 98.0%        | 95.1%        | 92.5%        | 100.0%       | 95.2%        | 100.0%       | 100.0%       | 96.0%        |        | 96.4%        |
| Guadalupe                  | 93.8%        | 96.0%        | 96.4%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       |        | 98.7%        |
| Quay                       | 96.4%        | 98.7%        | 98.4%        | 100.0%       | 100.0%       | 92.6%        | 97.5%        | 100.0%       | 97.2%        | 100.0%       | 100.0%       |        | 98.3%        |
| Rio Arriba                 | 95.3%        | 96.8%        | 95.9%        | 93.2%        | 97.0%        | 96.9%        | 97.3%        | 99.0%        | 99.0%        | 94.4%        | 100.0%       |        | 96.8%        |
| San Miguel                 | 95.3%        | 92.9%        | 91.4%        | 96.8%        | 93.2%        | 93.6%        | 99.0%        | 95.9%        | 93.4%        | 94.8%        | 98.4%        |        | 95.0%        |
| Sandoval                   | 96.7%        | 96.8%        | 96.7%        | 96.1%        | 96.6%        | 97.1%        | 95.7%        | 98.2%        | 97.2%        | 94.1%        | 96.2%        |        | 96.5%        |
| Santa Fe                   | 94.6%        | 94.4%        | 93.6%        | 94.4%        | 93.6%        | 92.7%        | 95.7%        | 95.5%        | 96.2%        | 97.6%        | 92.6%        |        | 94.6%        |
| Taos                       | 95.9%        | 97.5%        | 94.7%        | 98.6%        | 93.9%        | 95.7%        | 96.4%        | 91.8%        | 98.4%        | 98.5%        | 98.2%        |        | 96.3%        |
| <b>NE Region 2 Total</b>   | <b>95.3%</b> | <b>95.9%</b> | <b>95.3%</b> | <b>97.1%</b> | <b>96.2%</b> | <b>95.1%</b> | <b>97.7%</b> | <b>97.0%</b> | <b>97.7%</b> | <b>97.4%</b> | <b>97.7%</b> |        | <b>96.6%</b> |
| NE Bernalillo              | 96.0%        | 96.5%        | 95.4%        | 93.8%        | 93.8%        | 95.0%        | 95.3%        | 96.1%        | 97.8%        | 96.3%        | 96.8%        |        | 95.7%        |
| NW Bernalillo              | 94.7%        | 95.4%        | 95.6%        | 95.4%        | 91.3%        | 92.3%        | 94.9%        | 97.2%        | 95.9%        | 97.8%        | 95.4%        |        | 95.1%        |
| SE Bernalillo              | 96.1%        | 97.1%        | 96.4%        | 92.9%        | 94.8%        | 95.4%        | 98.1%        | 94.8%        | 92.6%        | 95.4%        | 94.7%        |        | 95.3%        |
| SW Bernalillo              | 95.8%        | 95.5%        | 93.0%        | 94.9%        | 94.4%        | 92.8%        | 96.7%        | 96.1%        | 97.6%        | 97.6%        | 96.7%        |        | 95.6%        |
| Torrance                   | 96.4%        | 98.0%        | 97.4%        | 94.3%        | 93.3%        | 96.2%        | 96.9%        | 95.2%        | 98.5%        | 96.8%        | 100.0%       |        | 96.6%        |
| <b>Gen. Region 3 Total</b> | <b>95.8%</b> | <b>96.5%</b> | <b>95.6%</b> | <b>94.3%</b> | <b>93.5%</b> | <b>94.3%</b> | <b>96.4%</b> | <b>95.9%</b> | <b>96.5%</b> | <b>96.8%</b> | <b>96.7%</b> |        | <b>95.7%</b> |
| Chaves                     | 97.7%        | 97.1%        | 93.0%        | 98.2%        | 94.8%        | 93.0%        | 97.6%        | 95.9%        | 100.0%       | 95.9%        | 95.2%        |        | 96.2%        |
| Curry                      | 97.8%        | 98.1%        | 96.1%        | 95.8%        | 97.8%        | 98.3%        | 98.3%        | 96.9%        | 96.7%        | 96.6%        | 97.2%        |        | 97.2%        |
| Eddy Artesia               | 94.9%        | 95.8%        | 97.1%        | 100.0%       | 94.9%        | 92.8%        | 97.9%        | 95.0%        | 97.1%        | 100.0%       | 95.7%        |        | 96.5%        |
| Eddy Carlsbad              | 96.4%        | 96.7%        | 98.0%        | 97.5%        | 97.2%        | 94.4%        | 94.2%        | 97.3%        | 91.7%        | 99.0%        | 94.5%        |        | 96.1%        |
| Lea                        | 97.7%        | 95.9%        | 94.2%        | 96.6%        | 97.6%        | 95.6%        | 95.1%        | 94.4%        | 97.2%        | 99.0%        | 97.7%        |        | 96.5%        |
| Lincoln                    | 91.2%        | 95.5%        | 94.0%        | 100.0%       | 93.7%        | 95.0%        | 94.7%        | 98.0%        | 100.0%       | 97.7%        | 97.4%        |        | 96.1%        |
| Roosevelt                  |              |              | 100.0%       |              |              |              |              |              |              |              |              |        | 100.0%       |
| <b>SE Region 4 Total</b>   | <b>96.0%</b> | <b>96.5%</b> | <b>96.1%</b> | <b>98.0%</b> | <b>96.0%</b> | <b>94.9%</b> | <b>96.3%</b> | <b>96.3%</b> | <b>97.1%</b> | <b>98.0%</b> | <b>96.3%</b> |        | <b>96.5%</b> |
| East Dona Ana              | 96.9%        | 97.0%        | 95.4%        | 96.0%        | 97.8%        | 96.5%        | 96.7%        | 97.3%        | 97.6%        | 97.8%        | 99.1%        |        | 97.1%        |
| Grant                      | 93.9%        | 97.1%        | 94.8%        | 96.8%        | 98.0%        | 95.3%        | 97.6%        | 92.2%        | 92.3%        | 100.0%       | 96.8%        |        | 95.9%        |
| Luna                       | 95.9%        | 98.5%        | 95.2%        | 98.1%        | 96.2%        | 98.5%        | 95.6%        | 94.1%        | 97.8%        | 97.1%        | 100.0%       |        | 97.0%        |
| Otero                      | 99.0%        | 97.4%        | 97.1%        | 97.7%        | 95.1%        | 94.8%        | 95.2%        | 100.0%       | 98.9%        | 98.0%        | 98.0%        |        | 97.4%        |
| South Dona Ana             | 99.3%        | 98.5%        | 98.2%        | 98.7%        | 99.4%        | 97.9%        | 97.0%        | 94.3%        | 96.6%        | 97.2%        | 96.6%        |        | 97.6%        |
| West Dona Ana              | 98.0%        | 97.8%        | 97.7%        | 96.8%        | 99.1%        | 98.9%        | 96.9%        | 93.6%        | 98.5%        | 98.0%        | 99.5%        |        | 97.7%        |
| <b>SW Region 5 Total</b>   | <b>97.2%</b> | <b>97.7%</b> | <b>96.4%</b> | <b>97.4%</b> | <b>97.6%</b> | <b>97.0%</b> | <b>96.5%</b> | <b>95.3%</b> | <b>97.0%</b> | <b>98.0%</b> | <b>98.3%</b> |        | <b>97.1%</b> |
| <b>STATE TOTAL</b>         | <b>96.0%</b> | <b>96.5%</b> | <b>95.6%</b> | <b>96.8%</b> | <b>96.0%</b> | <b>95.0%</b> | <b>96.7%</b> | <b>96.1%</b> | <b>97.2%</b> | <b>97.7%</b> | <b>97.1%</b> |        | <b>96.6%</b> |

Annual and Auto Renewals are included

**Medicaid: Percentage of Approved and Terminated Renewal EDGs Combined Processed by Certification Date <sup>11</sup>**

|                            | Oct-19       | Nov-19       | Dec-19       | Jan-20       | Feb-20       | Mar-20       | Apr-20       | May-20       | Jun-20       | Jul-20        | Aug-20       | Sep-20 | Average      |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|--------------|--------|--------------|
| Cibola                     | 98.9%        | 98.7%        | 97.7%        | 97.8%        | 98.3%        | 97.6%        | 99.6%        | 99.5%        | 99.5%        | 100.0%        | 99.8%        |        | 98.9%        |
| McKinley                   | 98.8%        | 98.4%        | 97.6%        | 98.8%        | 98.5%        | 98.3%        | 99.2%        | 99.6%        | 99.8%        | 100.0%        | 99.8%        |        | 99.0%        |
| San Juan                   | 98.4%        | 98.1%        | 98.0%        | 98.6%        | 98.2%        | 98.2%        | 99.8%        | 99.3%        | 100.0%       | 99.9%         | 99.8%        |        | 98.9%        |
| Sierra                     | 98.8%        | 96.9%        | 98.3%        | 98.4%        | 98.5%        | 98.0%        | 99.4%        | 99.2%        | 99.9%        | 100.0%        | 99.8%        |        | 98.8%        |
| Socorro                    | 99.0%        | 97.8%        | 96.2%        | 98.1%        | 97.0%        | 94.9%        | 98.9%        | 99.5%        | 99.7%        | 99.9%         | 99.8%        |        | 98.3%        |
| Valencia North             | 98.5%        | 98.1%        | 97.3%        | 98.5%        | 97.5%        | 98.1%        | 99.9%        | 99.6%        | 99.5%        | 100.0%        | 99.5%        |        | 98.8%        |
| Valencia South             | 100.0%       |              | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 96.9%        |              | 99.6%        |               | 100.0%       |        | 99.6%        |
| <b>NW Region 1 Total</b>   | <b>98.9%</b> | <b>98.0%</b> | <b>97.9%</b> | <b>98.6%</b> | <b>98.3%</b> | <b>97.9%</b> | <b>99.1%</b> | <b>99.5%</b> | <b>99.7%</b> | <b>100.0%</b> | <b>99.8%</b> |        | <b>98.9%</b> |
| Colfax                     | 99.8%        | 97.4%        | 98.1%        | 98.7%        | 97.3%        | 96.1%        | 99.6%        | 99.7%        | 99.7%        | 100.0%        | 99.8%        |        | 98.7%        |
| Guadalupe                  | 99.2%        | 97.8%        | 99.1%        | 99.3%        | 99.7%        | 99.6%        | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%       |        | 99.5%        |
| Quay                       | 98.2%        | 98.9%        | 97.4%        | 98.8%        | 98.2%        | 97.8%        | 99.2%        | 100.0%       | 99.6%        | 100.0%        | 100.0%       |        | 98.9%        |
| Rio Arriba                 | 98.1%        | 97.1%        | 97.9%        | 98.0%        | 98.0%        | 98.9%        | 98.8%        | 99.8%        | 100.0%       | 99.9%         | 99.9%        |        | 98.8%        |
| San Miguel                 | 98.6%        | 98.1%        | 98.3%        | 98.9%        | 97.0%        | 97.9%        | 98.9%        | 98.8%        | 99.8%        | 100.0%        | 99.9%        |        | 98.7%        |
| Sandoval                   | 98.5%        | 98.3%        | 98.5%        | 98.1%        | 98.0%        | 98.7%        | 99.4%        | 99.9%        | 99.3%        | 100.0%        | 99.8%        |        | 99.0%        |
| Santa Fe                   | 98.3%        | 96.8%        | 96.2%        | 96.6%        | 95.8%        | 96.7%        | 99.5%        | 99.7%        | 98.8%        | 99.9%         | 99.4%        |        | 98.0%        |
| Taos                       | 98.3%        | 98.5%        | 97.8%        | 98.4%        | 97.1%        | 97.3%        | 98.9%        | 99.5%        | 99.6%        | 99.8%         | 99.9%        |        | 98.6%        |
| <b>NE Region 2 Total</b>   | <b>98.6%</b> | <b>97.9%</b> | <b>97.9%</b> | <b>98.4%</b> | <b>97.6%</b> | <b>97.9%</b> | <b>99.3%</b> | <b>99.7%</b> | <b>99.6%</b> | <b>100.0%</b> | <b>99.8%</b> |        | <b>98.8%</b> |
| NE Bernalillo              | 98.5%        | 98.1%        | 97.4%        | 97.4%        | 97.1%        | 98.2%        | 99.2%        | 99.6%        | 99.5%        | 99.9%         | 99.7%        |        | 98.6%        |
| NW Bernalillo              | 98.0%        | 97.4%        | 97.6%        | 97.8%        | 96.6%        | 97.9%        | 99.5%        | 99.6%        | 99.6%        | 100.0%        | 99.7%        |        | 98.5%        |
| SE Bernalillo              | 98.7%        | 98.1%        | 97.6%        | 97.7%        | 97.2%        | 98.2%        | 99.0%        | 99.6%        | 99.5%        | 100.0%        | 99.7%        |        | 98.7%        |
| SW Bernalillo              | 98.0%        | 96.9%        | 96.5%        | 96.7%        | 97.2%        | 98.0%        | 99.6%        | 99.5%        | 99.6%        | 99.8%         | 99.8%        |        | 98.3%        |
| Torrance                   | 98.1%        | 98.3%        | 98.6%        | 98.5%        | 96.7%        | 98.3%        | 99.3%        | 99.6%        | 99.5%        | 99.8%         | 100.0%       |        | 98.8%        |
| <b>Gen. Region 3 Total</b> | <b>98.3%</b> | <b>97.8%</b> | <b>97.5%</b> | <b>97.6%</b> | <b>97.0%</b> | <b>98.1%</b> | <b>99.3%</b> | <b>99.6%</b> | <b>99.5%</b> | <b>99.9%</b>  | <b>99.8%</b> |        | <b>98.6%</b> |
| Chaves                     | 98.3%        | 99.1%        | 97.8%        | 98.8%        | 98.4%        | 98.6%        | 99.6%        | 99.6%        | 99.6%        | 100.0%        | 99.8%        |        | 99.1%        |
| Curry                      | 99.0%        | 99.1%        | 98.5%        | 98.9%        | 98.7%        | 99.1%        | 99.7%        | 99.8%        | 99.8%        | 100.0%        | 99.8%        |        | 99.3%        |
| Eddy Artesia               | 97.1%        | 97.1%        | 98.6%        | 99.6%        | 97.6%        | 97.8%        | 99.8%        | 99.7%        | 99.7%        | 100.0%        | 99.7%        |        | 98.8%        |
| Eddy Carlsbad              | 98.6%        | 98.2%        | 98.9%        | 99.0%        | 99.0%        | 98.4%        | 99.0%        | 99.8%        | 99.8%        | 100.0%        | 99.5%        |        | 99.1%        |
| Lea                        | 98.9%        | 98.2%        | 98.1%        | 98.6%        | 99.1%        | 99.0%        | 99.7%        | 99.2%        | 100.0%       | 99.9%         | 99.8%        |        | 99.1%        |
| Lincoln                    | 97.2%        | 97.7%        | 96.7%        | 98.2%        | 97.9%        | 98.7%        | 99.5%        | 99.8%        | 100.0%       | 99.8%         | 99.8%        |        | 98.7%        |
| Roosevelt                  |              |              | 100.0%       |              |              |              |              |              |              |               |              |        | 100.0%       |
| <b>SE Region 4 Total</b>   | <b>98.2%</b> | <b>98.2%</b> | <b>98.4%</b> | <b>98.9%</b> | <b>98.5%</b> | <b>98.6%</b> | <b>99.6%</b> | <b>99.7%</b> | <b>99.8%</b> | <b>100.0%</b> | <b>99.7%</b> |        | <b>99.0%</b> |
| East Dona Ana              | 98.7%        | 98.7%        | 98.4%        | 98.5%        | 98.5%        | 98.9%        | 99.5%        | 99.7%        | 99.7%        | 100.0%        | 99.9%        |        | 99.1%        |
| Grant                      | 98.5%        | 98.7%        | 98.3%        | 99.3%        | 98.9%        | 98.6%        | 99.7%        | 99.4%        | 99.4%        | 100.0%        | 99.8%        |        | 99.1%        |
| Luna                       | 98.5%        | 99.3%        | 98.3%        | 98.9%        | 98.7%        | 99.2%        | 99.2%        | 99.5%        | 99.2%        | 100.0%        | 100.0%       |        | 99.2%        |
| Otero                      | 98.8%        | 98.6%        | 98.5%        | 98.7%        | 98.4%        | 98.1%        | 99.7%        | 100.0%       | 99.6%        | 99.9%         | 99.9%        |        | 99.1%        |
| South Dona Ana             | 98.0%        | 99.1%        | 99.3%        | 99.4%        | 99.5%        | 98.6%        | 99.8%        | 99.6%        | 99.2%        | 99.9%         | 99.9%        |        | 99.3%        |
| West Dona Ana              | 99.5%        | 98.5%        | 98.8%        | 98.7%        | 99.0%        | 99.6%        | 97.3%        | 99.5%        | 99.6%        | 100.0%        | 100.0%       |        | 99.1%        |
| <b>SW Region 5 Total</b>   | <b>98.7%</b> | <b>98.8%</b> | <b>98.6%</b> | <b>98.9%</b> | <b>98.8%</b> | <b>98.8%</b> | <b>99.2%</b> | <b>99.6%</b> | <b>99.5%</b> | <b>100.0%</b> | <b>99.9%</b> |        | <b>99.2%</b> |
| <b>STATE TOTAL</b>         | <b>98.6%</b> | <b>98.1%</b> | <b>98.1%</b> | <b>98.5%</b> | <b>98.1%</b> | <b>98.2%</b> | <b>99.3%</b> | <b>99.6%</b> | <b>99.6%</b> | <b>99.9%</b>  | <b>99.8%</b> |        | <b>98.9%</b> |

Administrative, Annual, and Auto Renewals are included

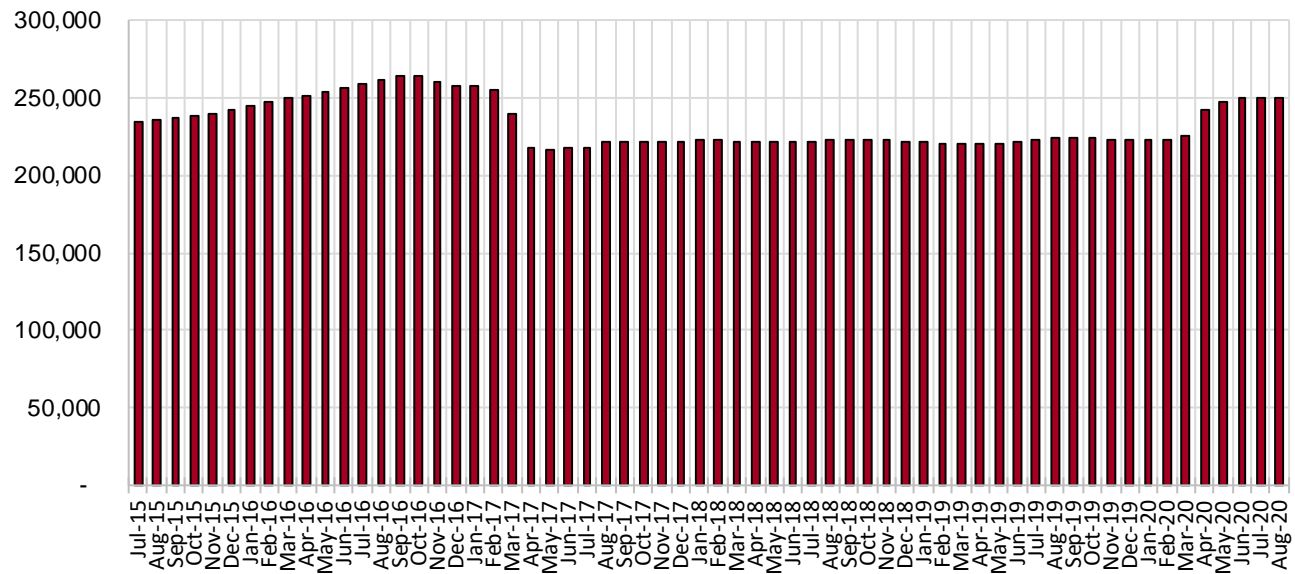
## SNAP Cases by Field Office<sup>6</sup>

| Office                          |         |         |         | Percent Change |               |
|---------------------------------|---------|---------|---------|----------------|---------------|
|                                 | Aug-19  | Jul-20  | Aug-20  | Aug-19-Aug-20  | Jul-20-Aug-20 |
| Chaves County ISD               | 7,036   | 9,511   | 10,447  | 48.48%         | 9.84%         |
| Cibola County ISD               | 3,639   | 3,917   | 3,759   | 3.30%          | -4.03%        |
| Colfax County ISD               | 1,625   | 1,777   | 1,767   | 8.74%          | -0.56%        |
| Curry County ISD                | 7,346   | 8,361   | 8,220   | 11.90%         | -1.69%        |
| East Dona Ana County ISD        | 8,033   | 9,544   | 9,848   | 22.59%         | 3.19%         |
| Eddy Artesia County ISD         | 1,564   | 1,918   | 1,922   | 22.89%         | 0.21%         |
| Eddy Carlsbad County ISD        | 2,956   | 3,645   | 3,702   | 25.24%         | 1.56%         |
| Grant County ISD                | 3,994   | 4,404   | 4,354   | 9.01%          | -1.14%        |
| Guadalupe County ISD            | 683     | 740     | 738     | 8.05%          | -0.27%        |
| Hidalgo County ISD              | 13      | 0       | 0       | -100.00%       | N/A           |
| Lea County ISD                  | 5,669   | 7,567   | 7,632   | 34.63%         | 0.86%         |
| Lincoln County ISD              | 1,870   | 2,121   | 2,079   | 11.18%         | -1.98%        |
| Luna County ISD                 | 4,270   | 4,735   | 4,702   | 10.12%         | -0.70%        |
| McKinley County ISD             | 10,315  | 11,424  | 11,242  | 8.99%          | -1.59%        |
| Northeast Bernalillo County ISD | 20,484  | 23,268  | 23,249  | 13.50%         | -0.08%        |
| Northwest Bernalillo County ISD | 20,187  | 23,681  | 23,644  | 17.12%         | -0.16%        |
| Otero County ISD                | 5,747   | 6,321   | 6,328   | 10.11%         | 0.11%         |
| Quay County ISD                 | 1,272   | 1,704   | 1,788   | 40.57%         | 4.93%         |
| Rio Arriba County ISD           | 6,500   | 7,232   | 7,157   | 10.11%         | -1.04%        |
| Roosevelt County ISD            | 1       | 0       | 0       | -100.00%       | N/A           |
| San Juan County ISD             | 13,986  | 17,607  | 18,886  | 35.04%         | 7.26%         |
| San Miguel County ISD           | 5,053   | 5,420   | 5,372   | 6.31%          | -0.89%        |
| Sandoval County ISD             | 9,900   | 9,627   | 8,502   | -14.12%        | -11.69%       |
| Santa Fe County ISD             | 9,426   | 9,492   | 9,161   | -2.81%         | -3.49%        |
| Sierra County ISD               | 2,541   | 2,433   | 2,267   | -10.78%        | -6.82%        |
| Socorro County ISD              | 2,785   | 3,139   | 3,235   | 16.16%         | 3.06%         |
| South Dona Ana ISD              | 8,490   | 8,756   | 8,467   | -0.27%         | -3.30%        |
| Southeast Bernalillo County ISD | 11,934  | 9,967   | 8,930   | -25.17%        | -10.40%       |
| Southwest Bernalillo County ISD | 19,406  | 23,567  | 24,335  | 25.40%         | 3.26%         |
| Taos County ISD                 | 4,196   | 4,385   | 4,193   | -0.07%         | -4.38%        |
| Torrance County ISD             | 3,556   | 3,870   | 3,866   | 8.72%          | -0.1%         |
| Valencia North County ISD       | 8,408   | 7,931   | 7,412   | -11.85%        | -6.54%        |
| Valencia South County ISD       | 0       | 1       | 2       | N/A            | 100.00%       |
| West Dona Ana County ISD        | 10,778  | 12,275  | 12,499  | 15.97%         | 1.82%         |
| Centralized Units               | 5       | 11      | 3       | -40.00%        | -72.73%       |
| Statewide Total                 | 223,668 | 250,351 | 249,708 | 11.64%         | -0.3%         |

## SNAP Cases by Region<sup>6</sup>

| Region                 | Aug-19         | Jul-20         | Aug-20         | Percent Change    |                   |
|------------------------|----------------|----------------|----------------|-------------------|-------------------|
|                        |                |                |                | Aug-19-<br>Aug-20 | Jul-20-<br>Aug-20 |
| Region 1 - NW          | 41,674         | 46,452         | 46,803         | 12.3%             | 0.8%              |
| Region 2 - NE          | 38,655         | 40,377         | 38,678         | 0.1%              | -4.2%             |
| Region 3 - Central     | 75,567         | 84,353         | 84,024         | 11.2%             | -0.4%             |
| Region 4 - SE          | 26,442         | 33,123         | 34,002         | 28.6%             | 2.7%              |
| Region 5 - SW          | 41,325         | 46,035         | 46,198         | 11.8%             | 0.4%              |
| Centralized Units      | 5              | 11             | 3              | -40.0%            | -72.7%            |
| <b>Statewide Total</b> | <b>223,668</b> | <b>250,351</b> | <b>249,708</b> | <b>11.64%</b>     | <b>-0.3%</b>      |

## SNAP Caseload: SFY-16 to Current



Note: Caseload higher due to COVID 19 emergency

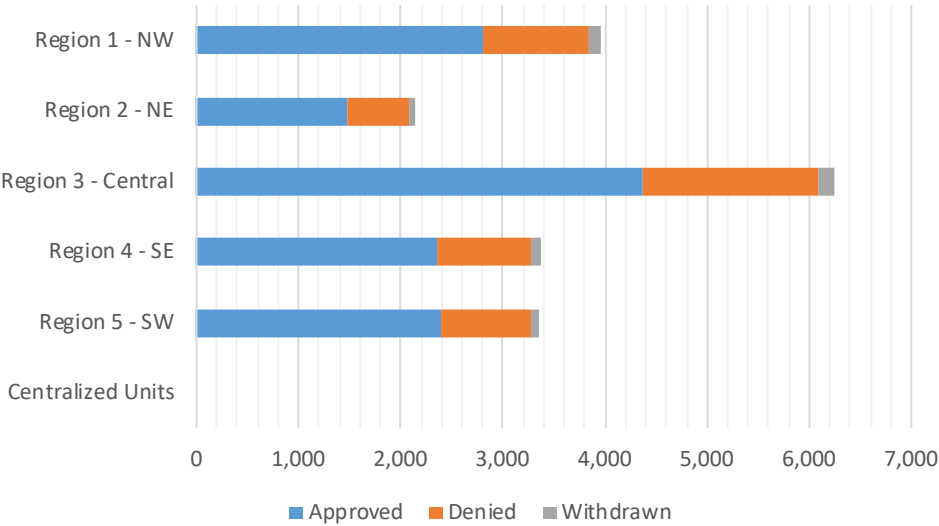
**SNAP Initial Applications by Field Office<sup>4,11</sup>**  
**August 2020**

| Office                          | Approved      | Denied       | Withdrawn  | Total Cases Processed |
|---------------------------------|---------------|--------------|------------|-----------------------|
| Chaves County ISD               | 830           | 250          | 45         | 1,125                 |
| Cibola County ISD               | 143           | 53           | 5          | 201                   |
| Colfax County ISD               | 94            | 28           | 4          | 126                   |
| Curry County ISD                | 400           | 170          | 10         | 580                   |
| East Dona Ana County ISD        | 665           | 280          | 13         | 958                   |
| Eddy Artesia County ISD         | 125           | 61           | 3          | 189                   |
| Eddy Carlsbad County ISD        | 294           | 136          | 15         | 445                   |
| Grant County ISD                | 220           | 68           | 9          | 297                   |
| Guadalupe County ISD            | 44            | 19           | 1          | 64                    |
| Hidalgo County ISD              | 0             | 0            | 1          | 1                     |
| Lea County ISD                  | 568           | 251          | 19         | 838                   |
| Lincoln County ISD              | 143           | 40           | 3          | 186                   |
| Luna County ISD                 | 264           | 64           | 7          | 335                   |
| McKinley County ISD             | 573           | 155          | 18         | 746                   |
| Northeast Bernalillo County ISD | 1,282         | 565          | 38         | 1,885                 |
| Northwest Bernalillo County ISD | 1,128         | 476          | 39         | 1,643                 |
| Otero County ISD                | 333           | 119          | 7          | 459                   |
| Quay County ISD                 | 156           | 27           | 4          | 187                   |
| Rio Arriba County ISD           | 328           | 144          | 11         | 483                   |
| Roosevelt County ISD            | 1             | 0            | 0          | 1                     |
| San Juan County ISD             | 1,737         | 653          | 83         | 2,473                 |
| San Miguel County ISD           | 215           | 96           | 18         | 329                   |
| Sandoval County ISD             | 161           | 66           | 10         | 237                   |
| Santa Fe County ISD             | 361           | 152          | 14         | 527                   |
| Sierra County ISD               | 45            | 23           | 0          | 68                    |
| Socorro County ISD              | 131           | 71           | 2          | 204                   |
| South Dona Ana ISD              | 283           | 110          | 4          | 397                   |
| Southeast Bernalillo County ISD | 161           | 105          | 1          | 267                   |
| Southwest Bernalillo County ISD | 1,585         | 489          | 72         | 2,146                 |
| Taos County ISD                 | 126           | 63           | 5          | 194                   |
| Torrance County ISD             | 221           | 80           | 8          | 309                   |
| Valencia North County ISD       | 172           | 78           | 5          | 255                   |
| Valencia South County ISD       | 6             | 4            | 0          | 10                    |
| West Dona Ana County ISD        | 626           | 249          | 21         | 896                   |
| Centralized Units               | 0             | 0            | 0          | 0                     |
| <b>Statewide Total</b>          | <b>13,421</b> | <b>5,145</b> | <b>495</b> | <b>19,061</b>         |

**SNAP Initial Applications by Region<sup>4,11</sup>**  
**August 2020**

| Region             | Approved | Denied | Withdrawn | Total Cases Processed |
|--------------------|----------|--------|-----------|-----------------------|
| Region 1 - NW      | 2,807    | 1,037  | 113       | 3,957                 |
| Region 2 - NE      | 1,485    | 595    | 67        | 2,147                 |
| Region 3 - Central | 4,377    | 1,715  | 158       | 6,250                 |
| Region 4 - SE      | 2,361    | 908    | 95        | 3,364                 |
| Region 5 - SW      | 2,391    | 890    | 62        | 3,343                 |
| Centralized Units  | 0        | 0      | 0         | 0                     |

|                 |        |       |     |        |
|-----------------|--------|-------|-----|--------|
| Statewide Total | 13,421 | 5,145 | 495 | 19,061 |
|-----------------|--------|-------|-----|--------|



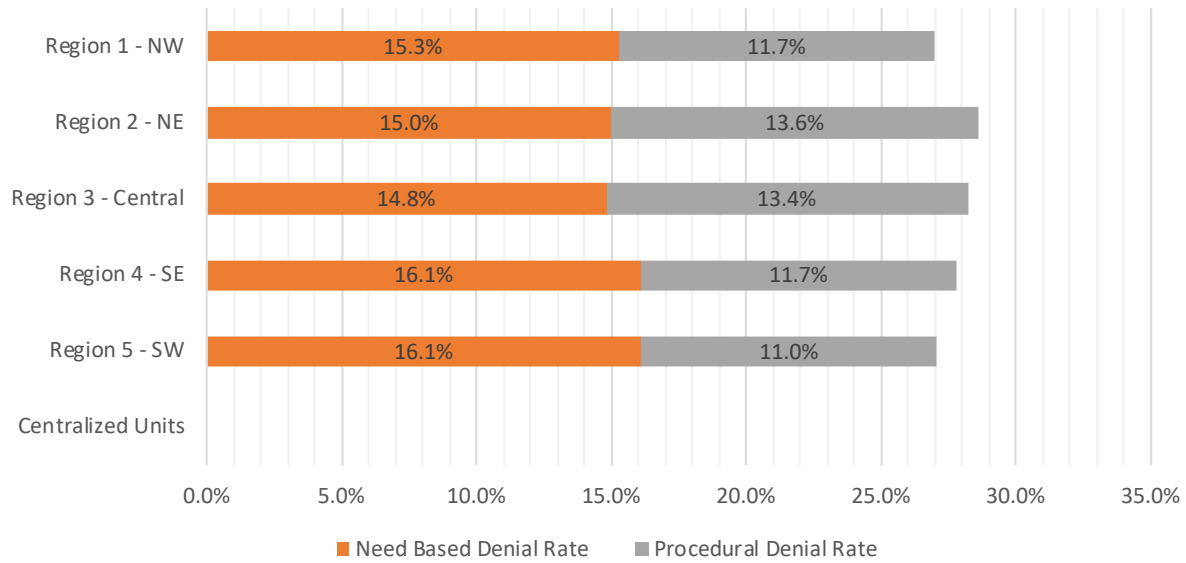


**SNAP Initial Disposition Rates by Field Office<sup>4,11</sup>**  
**August 2020**

| Office                          | Approval Rate | Denial Rate  | Need Based Denial Rate | Procedural Denial Rate |
|---------------------------------|---------------|--------------|------------------------|------------------------|
| Chaves County ISD               | 76.9%         | 23.1%        | 14.3%                  | 8.8%                   |
| Cibola County ISD               | 73.0%         | 27.0%        | 10.2%                  | 16.8%                  |
| Colfax County ISD               | 77.0%         | 23.0%        | 9.9%                   | 13.1%                  |
| Curry County ISD                | 70.2%         | 29.8%        | 16.6%                  | 13.2%                  |
| East Dona Ana County ISD        | 70.4%         | 29.6%        | 18.1%                  | 11.5%                  |
| Eddy Artesia County ISD         | 67.2%         | 32.8%        | 21.0%                  | 11.8%                  |
| Eddy Carlsbad County ISD        | 68.4%         | 31.6%        | 14.9%                  | 16.7%                  |
| Grant County ISD                | 76.4%         | 23.6%        | 12.8%                  | 10.8%                  |
| Guadalupe County ISD            | 69.8%         | 30.2%        | 20.7%                  | 9.5%                   |
| Hidalgo County ISD              | 0.0%          | 0.0%         | 0.0%                   | 0.0%                   |
| Lea County ISD                  | 69.4%         | 30.6%        | 18.6%                  | 12.0%                  |
| Lincoln County ISD              | 78.1%         | 21.9%        | 11.0%                  | 10.9%                  |
| Luna County ISD                 | 80.5%         | 19.5%        | 11.9%                  | 7.6%                   |
| McKinley County ISD             | 78.7%         | 21.3%        | 11.8%                  | 9.5%                   |
| Northeast Bernalillo County ISD | 69.4%         | 30.6%        | 16.4%                  | 14.2%                  |
| Northwest Bernalillo County ISD | 70.3%         | 29.7%        | 14.9%                  | 14.8%                  |
| Otero County ISD                | 73.7%         | 26.3%        | 13.2%                  | 13.1%                  |
| Quay County ISD                 | 85.2%         | 14.8%        | 10.4%                  | 4.4%                   |
| Rio Arriba County ISD           | 69.5%         | 30.5%        | 14.6%                  | 15.9%                  |
| Roosevelt County ISD            | 100.0%        | 0.0%         | 0.0%                   | 0.0%                   |
| San Juan County ISD             | 72.7%         | 27.3%        | 16.6%                  | 10.7%                  |
| San Miguel County ISD           | 69.1%         | 30.9%        | 18.0%                  | 12.9%                  |
| Sandoval County ISD             | 70.9%         | 29.1%        | 11.5%                  | 17.6%                  |
| Santa Fe County ISD             | 70.4%         | 29.6%        | 16.3%                  | 13.3%                  |
| Sierra County ISD               | 66.2%         | 33.8%        | 20.6%                  | 13.2%                  |
| Socorro County ISD              | 64.9%         | 35.1%        | 15.8%                  | 19.3%                  |
| South Dona Ana ISD              | 72.0%         | 28.0%        | 16.3%                  | 11.7%                  |
| Southeast Bernalillo County ISD | 60.5%         | 39.5%        | 25.6%                  | 13.9%                  |
| Southwest Bernalillo County ISD | 76.4%         | 23.6%        | 11.7%                  | 11.9%                  |
| Taos County ISD                 | 66.7%         | 33.3%        | 17.4%                  | 15.9%                  |
| Torrance County ISD             | 73.4%         | 26.6%        | 15.3%                  | 11.3%                  |
| Valencia North County ISD       | 68.8%         | 31.2%        | 14.4%                  | 16.8%                  |
| Valencia South County ISD       | 60.0%         | 40.0%        | 40.0%                  | 0.0%                   |
| West Dona Ana County ISD        | 71.5%         | 28.5%        | 18.2%                  | 10.3%                  |
| Centralized Units               | 0.0%          | 0.0%         | 0.0%                   | 0.0%                   |
| <b>Statewide Total</b>          | <b>72.3%</b>  | <b>27.7%</b> | <b>15.4%</b>           | <b>12.3%</b>           |

**SNAP Initial Disposition Rates by Region<sup>4,11</sup>**  
**August 2020**

| Region                 | Approval Rate | Denial Rate  | Need Based Denial Rate | Procedural Denial Rate |
|------------------------|---------------|--------------|------------------------|------------------------|
| Region 1 - NW          | 73.0%         | 27.0%        | 15.3%                  | 11.7%                  |
| Region 2 - NE          | 71.4%         | 28.6%        | 15.0%                  | 13.6%                  |
| Region 3 - Central     | 71.8%         | 28.2%        | 14.8%                  | 13.4%                  |
| Region 4 - SE          | 72.2%         | 27.8%        | 16.1%                  | 11.7%                  |
| Region 5 - SW          | 72.9%         | 27.1%        | 16.1%                  | 11.0%                  |
| Centralized Units      | 0.0%          | 0.0%         | 0.0%                   | 0.0%                   |
| <b>Statewide Total</b> | <b>72.3%</b>  | <b>27.7%</b> | <b>15.4%</b>           | <b>12.3%</b>           |



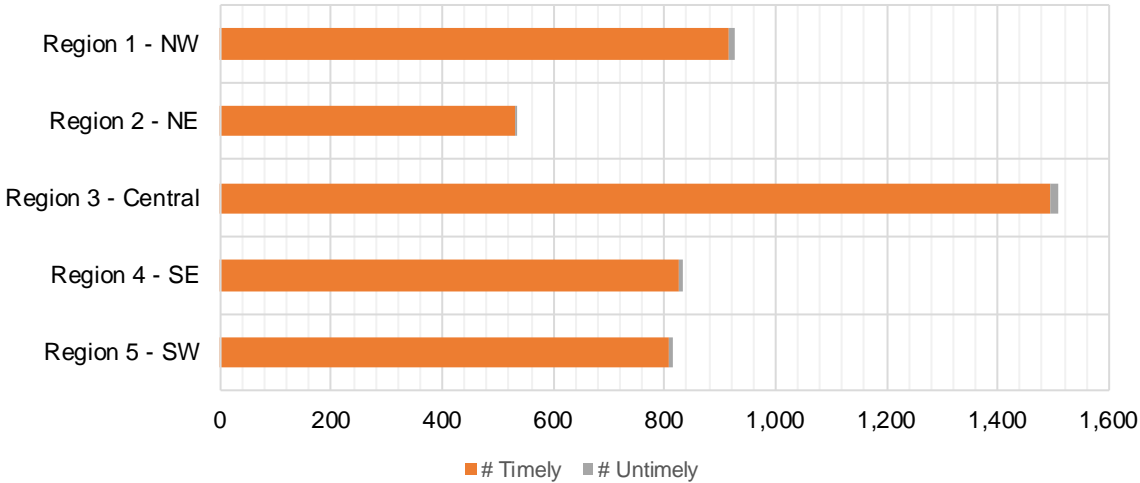
**SNAP Expedite Timeliness by Field Office<sup>13</sup>**  
**August 2020**

| Office Name                     | Total Expedited Approvals | # Timely     | # Untimely | Percentage Timely |
|---------------------------------|---------------------------|--------------|------------|-------------------|
| Chaves County ISD               | 278                       | 277          | 1          | 99.6 %            |
| Cibola County ISD               | 42                        | 42           | 0          | 100.0 %           |
| Colfax County ISD               | 30                        | 30           | 0          | 100.0 %           |
| Curry County ISD                | 149                       | 148          | 1          | 99.3 %            |
| East Dona Ana County ISD        | 224                       | 223          | 1          | 99.6 %            |
| Eddy Artesia County ISD         | 39                        | 39           | 0          | 100.0 %           |
| Eddy Carlsbad County ISD        | 106                       | 104          | 2          | 98.1 %            |
| Grant County ISD                | 75                        | 73           | 2          | 97.3 %            |
| Guadalupe County ISD            | 11                        | 11           | 0          | 100.0 %           |
| Lea County ISD                  | 211                       | 210          | 1          | 99.5 %            |
| Lincoln County ISD              | 49                        | 48           | 1          | 98.0 %            |
| Luna County ISD                 | 94                        | 94           | 0          | 100.0 %           |
| McKinley County ISD             | 182                       | 180          | 2          | 98.9 %            |
| Northeast Bernalillo County ISD | 414                       | 404          | 10         | 97.6 %            |
| Northwest Bernalillo County ISD | 393                       | 391          | 2          | 99.5 %            |
| Otero County ISD                | 101                       | 100          | 1          | 99.0 %            |
| Quay County ISD                 | 51                        | 50           | 1          | 98.0 %            |
| Rio Arriba County ISD           | 134                       | 134          | 0          | 100.0 %           |
| Roosevelt County ISD            |                           |              | 0          | N/A               |
| San Juan County ISD             | 582                       | 578          | 4          | 99.3 %            |
| San Miguel County ISD           | 81                        | 81           | 0          | 100.0 %           |
| Sandoval County ISD             | 57                        | 57           | 0          | 100.0 %           |
| Santa Fe County ISD             | 141                       | 138          | 3          | 97.9 %            |
| Sierra County ISD               | 16                        | 16           | 0          | 100.0 %           |
| Socorro County ISD              | 47                        | 46           | 1          | 97.9 %            |
| South Dona Ana ISD              | 83                        | 81           | 2          | 97.6 %            |
| Southeast Bernalillo County ISD | 39                        | 39           | 0          | 100.0 %           |
| Southwest Bernalillo County ISD | 583                       | 582          | 1          | 99.8 %            |
| Taos County ISD                 | 30                        | 30           | 0          | 100.0 %           |
| Torrance County ISD             | 79                        | 77           | 2          | 97.5 %            |
| Valencia North County ISD       | 56                        | 52           | 4          | 92.9 %            |
| West Dona Ana County ISD        | 238                       | 235          | 3          | 98.7 %            |
| <b>Statewide Total</b>          | <b>4,615</b>              | <b>4,570</b> | <b>45</b>  | <b>99.0 %</b>     |

**SNAP Expedite Timeliness by Region<sup>13</sup>**  
**August 2020**

| Region             | Total Expedited Approvals | # Timely | # Untimely | Percentage Timely |
|--------------------|---------------------------|----------|------------|-------------------|
| Region 1 - NW      | 925                       | 914      | 11         | 98.8%             |
| Region 2 - NE      | 535                       | 531      | 4          | 99.3%             |
| Region 3 - Central | 1,508                     | 1,493    | 15         | 99.0%             |
| Region 4 - SE      | 832                       | 826      | 6          | 99.3%             |
| Region 5 - SW      | 815                       | 806      | 9          | 98.9%             |
| Statewide Total    | 4,615                     | 4,570    | 45         | 99.0%             |

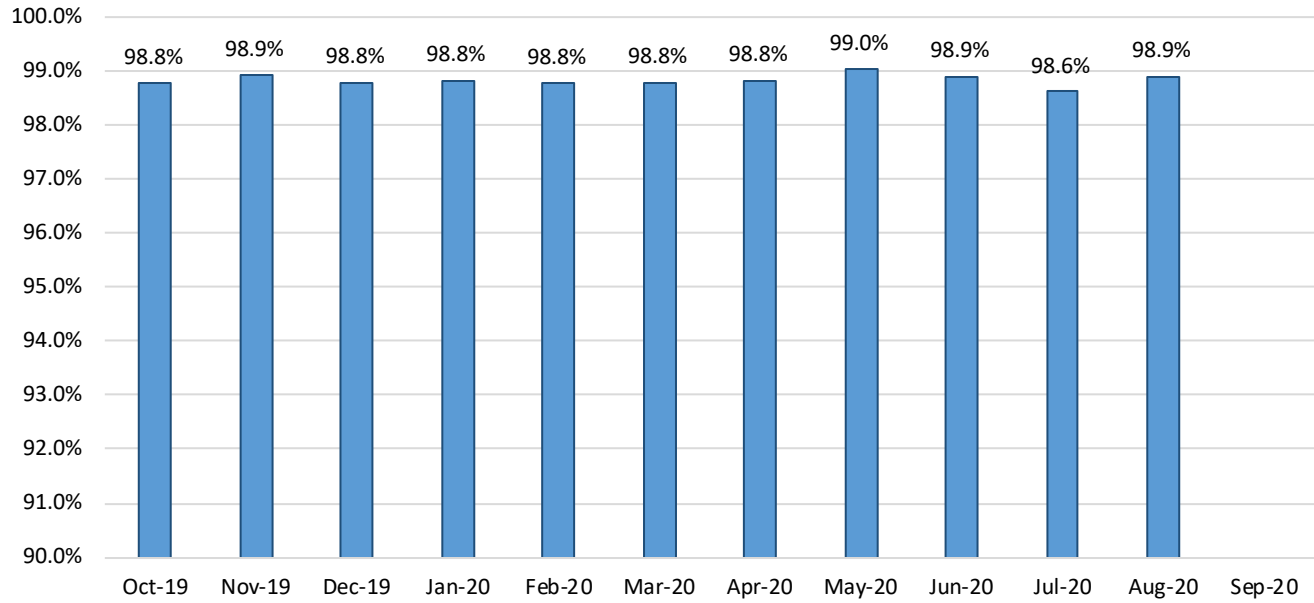
**SNAP Expedite - Timeliness**



**SNAP: Percentage of Applications Processed Timely<sup>13</sup>**

|     | Oct-19 | Nov-19 | Dec-19 | Jan-20 | Feb-20 | Mar-20 | Apr-20 | May-20 | Jun-20 | Jul-20 | Aug-20 | Sep-20 | Average |
|-----|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|
| APT | 98.8%  | 98.9%  | 98.8%  | 98.8%  | 98.8%  | 98.8%  | 98.8%  | 99.0%  | 98.9%  | 98.6%  | 98.9%  |        | 98.8%   |

**SNAP Application Processing Timeliness (APT)**



**SNAP Non-Expedite: Percentage of Initial Applications Processed Timely by Field Office<sup>13</sup>**

|                            | Oct-19       | Nov-19       | Dec-19       | Jan-20       | Feb-20       | Mar-20       | Apr-20       | May-20       | Jun-20        | Jul-20       | Aug-20       | Sep-20 | Average      |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|--------------|--------------|--------|--------------|
| Cibola                     | 99.2%        | 96.9%        | 98.0%        | 96.3%        | 99.4%        | 99.3%        | 98.8%        | 100.0%       | 93.0%         | 100.0%       | 97.5%        |        | 98.0%        |
| McKinley                   | 99.0%        | 98.5%        | 98.4%        | 98.9%        | 98.7%        | 99.0%        | 98.9%        | 99.5%        | 100.0%        | 99.1%        | 99.8%        |        | 99.1%        |
| San Juan                   | 98.1%        | 98.4%        | 99.1%        | 99.2%        | 98.0%        | 99.3%        | 98.7%        | 99.3%        | 99.7%         | 98.3%        | 98.5%        |        | 98.8%        |
| Sierra                     | 98.0%        | 100.0%       | 100.0%       | 100.0%       | 98.9%        | 100.0%       | 98.3%        | 100.0%       | 100.0%        | 100.0%       | 96.3%        |        | 99.2%        |
| Socorro                    | 97.9%        | 100.0%       | 100.0%       | 99.1%        | 100.0%       | 98.2%        | 100.0%       | 96.2%        | 100.0%        | 96.7%        | 97.5%        |        | 98.7%        |
| Valencia North             | 99.0%        | 99.4%        | 99.5%        | 99.5%        | 99.7%        | 99.5%        | 99.2%        | 100.0%       | 100.0%        | 99.4%        | 99.5%        |        | 99.5%        |
| Valencia South             |              |              |              |              |              |              |              |              |               |              |              |        |              |
| <b>NW Region 1 Total</b>   | <b>98.5%</b> | <b>98.7%</b> | <b>99.0%</b> | <b>99.0%</b> | <b>98.8%</b> | <b>99.2%</b> | <b>98.9%</b> | <b>99.3%</b> | <b>99.3%</b>  | <b>98.7%</b> | <b>98.7%</b> |        | <b>98.9%</b> |
| Colfax                     | 98.8%        | 98.8%        | 100.0%       | 98.7%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%       | 100.0%       |        | 99.7%        |
| Guadalupe                  | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%       | 98.1%        |        | 99.8%        |
| Quay                       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%       | 99.3%        |        | 99.9%        |
| Rio Arriba                 | 98.2%        | 99.5%        | 98.6%        | 98.9%        | 99.2%        | 99.6%        | 99.2%        | 97.8%        | 100.0%        | 98.4%        | 99.4%        |        | 99.0%        |
| San Miguel                 | 98.1%        | 98.9%        | 100.0%       | 98.7%        | 99.5%        | 100.0%       | 99.2%        | 98.6%        | 100.0%        | 99.2%        | 100.0%       |        | 99.3%        |
| Sandoval                   | 99.5%        | 98.7%        | 98.8%        | 99.6%        | 99.0%        | 99.6%        | 99.2%        | 99.4%        | 100.0%        | 99.5%        | 97.3%        |        | 99.1%        |
| Santa Fe                   | 97.7%        | 98.4%        | 97.7%        | 99.7%        | 98.6%        | 98.6%        | 98.9%        | 99.4%        | 100.0%        | 98.6%        | 98.2%        |        | 98.7%        |
| Taos                       | 100.0%       | 98.9%        | 99.4%        | 99.0%        | 100.0%       | 99.5%        | 100.0%       | 98.6%        | 100.0%        | 97.6%        | 99.4%        |        | 99.3%        |
| <b>NE Region 2 Total</b>   | <b>98.8%</b> | <b>98.9%</b> | <b>98.8%</b> | <b>99.3%</b> | <b>99.2%</b> | <b>99.4%</b> | <b>99.3%</b> | <b>99.1%</b> | <b>100.0%</b> | <b>98.9%</b> | <b>99.0%</b> |        | <b>99.2%</b> |
| NE Bernalillo              | 98.5%        | 98.9%        | 98.5%        | 97.9%        | 97.6%        | 96.7%        | 98.9%        | 99.1%        | 99.1%         | 98.7%        | 98.7%        |        | 98.4%        |
| NW Bernalillo              | 98.5%        | 98.1%        | 97.5%        | 98.4%        | 98.3%        | 98.1%        | 99.4%        | 99.7%        | 98.8%         | 98.9%        | 98.5%        |        | 98.6%        |
| SE Bernalillo              | 98.8%        | 98.2%        | 98.9%        | 99.3%        | 98.4%        | 98.1%        | 97.4%        | 100.0%       | 100.0%        | 98.2%        | 97.8%        |        | 98.6%        |
| SW Bernalillo              | 99.0%        | 99.2%        | 98.3%        | 99.1%        | 99.0%        | 99.6%        | 98.6%        | 99.1%        | 98.6%         | 99.4%        | 98.5%        |        | 98.9%        |
| Torrance                   | 99.4%        | 100.0%       | 98.2%        | 100.0%       | 98.3%        | 99.4%        | 99.6%        | 98.5%        | 98.2%         | 98.1%        | 97.9%        |        | 98.9%        |
| <b>Gen. Region 3 Total</b> | <b>98.7%</b> | <b>98.7%</b> | <b>98.3%</b> | <b>98.7%</b> | <b>98.3%</b> | <b>98.2%</b> | <b>98.9%</b> | <b>99.3%</b> | <b>99.0%</b>  | <b>98.9%</b> | <b>98.5%</b> |        | <b>98.7%</b> |
| Chaves                     | 99.7%        | 99.7%        | 98.1%        | 99.5%        | 99.0%        | 99.5%        | 99.0%        | 99.6%        | 100.0%        | 99.2%        | 99.3%        |        | 99.3%        |
| Curry                      | 98.7%        | 99.0%        | 98.1%        | 97.1%        | 98.6%        | 98.4%        | 99.4%        | 99.5%        | 98.1%         | 99.7%        | 99.3%        |        | 98.7%        |
| Eddy Artesia               | 100.0%       | 98.5%        | 97.6%        | 100.0%       | 100.0%       | 98.9%        | 99.5%        | 98.3%        | 98.0%         | 97.9%        | 100.0%       |        | 99.0%        |
| Eddy Carlsbad              | 99.4%        | 99.3%        | 99.4%        | 98.3%        | 100.0%       | 99.0%        | 99.4%        | 100.0%       | 100.0%        | 99.0%        | 99.7%        |        | 99.4%        |
| Lea                        | 99.6%        | 99.3%        | 98.9%        | 99.7%        | 99.4%        | 98.3%        | 99.5%        | 99.3%        | 99.5%         | 99.8%        | 99.2%        |        | 99.3%        |
| Lincoln                    | 99.1%        | 100.0%       | 97.0%        | 99.3%        | 98.2%        | 97.5%        | 99.1%        | 100.0%       | 100.0%        | 100.0%       | 99.3%        |        | 99.0%        |
| Roosevelt                  | 100.0%       | 100.0%       |              | 100.0%       |              | 100.0%       |              | 100.0%       |               |              |              |        | 100.0%       |
| <b>SE Region 4 Total</b>   | <b>99.4%</b> | <b>99.3%</b> | <b>98.3%</b> | <b>98.8%</b> | <b>99.1%</b> | <b>98.7%</b> | <b>99.3%</b> | <b>99.4%</b> | <b>99.3%</b>  | <b>99.4%</b> | <b>99.4%</b> |        | <b>99.1%</b> |
| East Dona Ana              | 99.5%        | 99.5%        | 99.2%        | 99.2%        | 99.5%        | 99.1%        | 99.2%        | 99.0%        | 99.5%         | 98.6%        | 99.7%        |        | 99.3%        |
| Grant                      | 99.3%        | 98.7%        | 100.0%       | 98.3%        | 100.0%       | 98.6%        | 100.0%       | 100.0%       | 100.0%        | 100.0%       | 99.1%        |        | 99.5%        |
| Luna                       | 99.4%        | 100.0%       | 98.8%        | 98.9%        | 100.0%       | 99.5%        | 99.2%        | 100.0%       | 100.0%        | 98.2%        | 99.2%        |        | 99.4%        |
| Otero                      | 98.9%        | 99.6%        | 99.2%        | 99.6%        | 98.0%        | 98.5%        | 99.5%        | 100.0%       | 98.8%         | 97.2%        | 99.2%        |        | 99.0%        |
| South Dona Ana             | 100.0%       | 99.6%        | 99.6%        | 100.0%       | 99.6%        | 99.6%        | 99.7%        | 100.0%       | 99.3%         | 99.5%        | 99.7%        |        | 99.7%        |
| West Dona Ana              | 98.7%        | 99.6%        | 99.6%        | 99.1%        | 100.0%       | 99.4%        | 99.3%        | 98.8%        | 99.5%         | 99.3%        | 99.8%        |        | 99.4%        |
| <b>SW Region 5 Total</b>   | <b>99.3%</b> | <b>99.5%</b> | <b>99.4%</b> | <b>99.2%</b> | <b>99.5%</b> | <b>99.2%</b> | <b>99.4%</b> | <b>99.5%</b> | <b>99.5%</b>  | <b>99.3%</b> | <b>99.6%</b> |        | <b>99.4%</b> |
| <b>STATE TOTAL</b>         | <b>98.9%</b> | <b>99.0%</b> | <b>98.7%</b> | <b>99.0%</b> | <b>98.8%</b> | <b>98.8%</b> | <b>99.1%</b> | <b>99.3%</b> | <b>99.3%</b>  | <b>98.9%</b> | <b>98.9%</b> |        | <b>99.0%</b> |

**SNAP Expedite: Percentage of Initial Applications Processed Timely by Field Office<sup>13</sup>**

|                            | Oct-19       | Nov-19       | Dec-19       | Jan-20       | Feb-20       | Mar-20       | Apr-20       | May-20       | Jun-20       | Jul-20       | Aug-20       | Sep-20 | Average      |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------|--------------|
| Cibola                     | 96.7%        | 100.0%       | 95.5%        | 98.5%        | 100.0%       | 98.2%        | 95.3%        | 100.0%       | 95.1%        | 98.2%        | 100.0%       |        | 98.0%        |
| McKinley                   | 98.2%        | 99.0%        | 99.0%        | 98.6%        | 98.4%        | 98.9%        | 97.5%        | 98.6%        | 97.3%        | 97.2%        | 98.9%        |        | 98.3%        |
| San Juan                   | 98.9%        | 99.1%        | 98.4%        | 99.0%        | 99.0%        | 99.1%        | 98.8%        | 98.9%        | 98.8%        | 97.4%        | 99.3%        |        | 98.8%        |
| Sierra                     | 95.5%        | 98.1%        | 100.0%       | 96.8%        | 97.9%        | 98.3%        | 96.3%        | 96.3%        | 93.3%        | 100.0%       | 100.0%       |        | 97.5%        |
| Socorro                    | 100.0%       | 95.0%        | 98.5%        | 100.0%       | 97.4%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 97.0%        | 97.9%        |        | 98.7%        |
| Valencia North             | 98.4%        | 99.1%        | 99.1%        | 97.6%        | 98.1%        | 98.6%        | 95.3%        | 98.0%        | 97.7%        | 98.1%        | 93.1%        |        | 97.6%        |
| Valencia South             |              |              |              |              |              |              |              |              | 100.0%       |              |              |        |              |
| <b>NW Region 1 Total</b>   | <b>98.4%</b> | <b>98.9%</b> | <b>98.5%</b> | <b>98.6%</b> | <b>98.6%</b> | <b>98.9%</b> | <b>98.0%</b> | <b>99.3%</b> | <b>98.0%</b> | <b>97.5%</b> | <b>98.8%</b> |        | <b>98.5%</b> |
| Colfax                     | 100.0%       | 100.0%       | 98.4%        | 100.0%       | 100.0%       | 97.9%        | 100.0%       | 96.3%        | 90.5%        | 100.0%       | 100.0%       |        | 98.5%        |
| Guadalupe                  | 93.8%        | 100.0%       | 100.0%       | 95.0%        | 100.0%       | 100.0%       | 90.5%        | 92.3%        | 100.0%       | 100.0%       | 100.0%       |        | 97.4%        |
| Quay                       | 96.9%        | 100.0%       | 100.0%       | 100.0%       | 95.5%        | 100.0%       | 99.0%        | 100.0%       | 96.3%        | 100.0%       | 98.1%        |        | 98.7%        |
| Rio Arriba                 | 99.2%        | 97.1%        | 98.3%        | 98.1%        | 100.0%       | 99.0%        | 98.2%        | 99.2%        | 99.3%        | 97.1%        | 100.0%       |        | 98.7%        |
| San Miguel                 | 98.9%        | 100.0%       | 100.0%       | 98.8%        | 97.9%        | 98.6%        | 98.3%        | 98.8%        | 100.0%       | 100.0%       | 100.0%       |        | 99.2%        |
| Sandoval                   | 97.9%        | 98.9%        | 98.7%        | 98.7%        | 97.9%        | 100.0%       | 99.6%        | 97.3%        | 100.0%       | 94.0%        | 100.0%       |        | 98.5%        |
| Santa Fe                   | 98.8%        | 98.1%        | 98.1%        | 98.3%        | 97.4%        | 98.2%        | 97.0%        | 97.9%        | 96.8%        | 97.8%        | 97.9%        |        | 97.8%        |
| Taos                       | 97.7%        | 97.9%        | 98.6%        | 100.0%       | 98.5%        | 97.9%        | 98.8%        | 98.4%        | 100.0%       | 100.0%       | 100.0%       |        | 98.9%        |
| <b>NE Region 2 Total</b>   | <b>98.5%</b> | <b>98.5%</b> | <b>98.6%</b> | <b>98.7%</b> | <b>98.2%</b> | <b>98.8%</b> | <b>98.1%</b> | <b>99.1%</b> | <b>98.6%</b> | <b>97.8%</b> | <b>99.3%</b> |        | <b>98.6%</b> |
| NE Bernalillo              | 98.7%        | 98.5%        | 98.7%        | 98.7%        | 98.2%        | 97.8%        | 98.3%        | 98.1%        | 97.7%        | 95.3%        | 97.6%        |        | 98.0%        |
| NW Bernalillo              | 99.6%        | 98.6%        | 99.5%        | 98.3%        | 99.5%        | 99.4%        | 99.1%        | 99.6%        | 99.4%        | 98.3%        | 99.5%        |        | 99.2%        |
| SE Bernalillo              | 98.5%        | 98.6%        | 99.3%        | 98.6%        | 98.9%        | 98.5%        | 98.7%        | 97.1%        | 99.2%        | 96.3%        | 100.0%       |        | 98.5%        |
| SW Bernalillo              | 99.0%        | 98.1%        | 98.5%        | 99.0%        | 99.1%        | 98.5%        | 98.0%        | 98.7%        | 98.7%        | 97.1%        | 99.8%        |        | 98.6%        |
| Torrance                   | 99.2%        | 100.0%       | 99.3%        | 97.1%        | 99.1%        | 99.2%        | 97.1%        | 100.0%       | 100.0%       | 97.3%        | 97.7%        |        | 98.7%        |
| <b>Gen. Region 3 Total</b> | <b>99.0%</b> | <b>98.5%</b> | <b>99.0%</b> | <b>98.7%</b> | <b>98.8%</b> | <b>98.6%</b> | <b>98.4%</b> | <b>99.3%</b> | <b>98.7%</b> | <b>96.6%</b> | <b>99.0%</b> |        | <b>98.6%</b> |
| Chaves                     | 98.2%        | 97.7%        | 98.7%        | 98.2%        | 98.8%        | 99.0%        | 99.3%        | 100.0%       | 97.3%        | 99.1%        | 99.6%        |        | 98.7%        |
| Curry                      | 97.7%        | 97.6%        | 98.6%        | 97.7%        | 99.1%        | 99.3%        | 97.7%        | 97.2%        | 100.0%       | 99.2%        | 99.4%        |        | 98.5%        |
| Eddy Artesia               | 96.4%        | 100.0%       | 98.5%        | 100.0%       | 100.0%       | 100.0%       | 98.7%        | 100.0%       | 97.6%        | 97.4%        | 100.0%       |        | 99.0%        |
| Eddy Carlsbad              | 99.3%        | 97.7%        | 97.3%        | 98.8%        | 98.6%        | 99.4%        | 98.3%        | 99.2%        | 100.0%       | 98.8%        | 98.1%        |        | 98.7%        |
| Lea                        | 98.3%        | 98.6%        | 100.0%       | 98.5%        | 99.1%        | 99.0%        | 99.2%        | 98.6%        | 99.6%        | 99.0%        | 99.5%        |        | 99.0%        |
| Lincoln                    | 95.8%        | 96.0%        | 95.7%        | 96.0%        | 97.6%        | 97.4%        | 96.4%        | 97.9%        | 97.1%        | 100.0%       | 98.0%        |        | 97.1%        |
| Roosevelt                  | 100.0%       | 100.0%       |              | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 97.9%        |              |              |              |        | 99.7%        |
| <b>SE Region 4 Total</b>   | <b>98.0%</b> | <b>97.9%</b> | <b>98.6%</b> | <b>98.2%</b> | <b>98.9%</b> | <b>99.1%</b> | <b>98.7%</b> | <b>99.4%</b> | <b>99.2%</b> | <b>99.0%</b> | <b>99.3%</b> |        | <b>98.8%</b> |
| East Dona Ana              | 98.5%        | 99.5%        | 100.0%       | 99.6%        | 98.3%        | 98.8%        | 99.0%        | 98.8%        | 98.5%        | 98.4%        | 99.6%        |        | 99.0%        |
| Grant                      | 99.2%        | 100.0%       | 98.5%        | 97.7%        | 98.3%        | 100.0%       | 98.6%        | 100.0%       | 98.2%        | 97.6%        | 97.4%        |        | 98.7%        |
| Luna                       | 99.2%        | 100.0%       | 98.2%        | 99.3%        | 100.0%       | 99.1%        | 100.0%       | 100.0%       | 100.0%       | 97.9%        | 100.0%       |        | 99.4%        |
| Otero                      | 99.4%        | 99.5%        | 98.8%        | 99.5%        | 98.2%        | 99.4%        | 99.6%        | 100.0%       | 100.0%       | 97.1%        | 99.0%        |        | 99.1%        |
| South Dona Ana             | 97.9%        | 98.6%        | 99.2%        | 100.0%       | 96.6%        | 97.8%        | 99.5%        | 99.1%        | 100.0%       | 100.0%       | 97.6%        |        | 98.8%        |
| West Dona Ana              | 99.1%        | 99.4%        | 99.7%        | 100.0%       | 99.3%        | 98.7%        | 98.4%        | 100.0%       | 98.6%        | 98.3%        | 98.8%        |        | 99.1%        |
| <b>SW Region 5 Total</b>   | <b>98.9%</b> | <b>99.4%</b> | <b>99.3%</b> | <b>99.5%</b> | <b>98.6%</b> | <b>98.9%</b> | <b>99.1%</b> | <b>99.5%</b> | <b>99.2%</b> | <b>98.3%</b> | <b>98.9%</b> |        | <b>99.1%</b> |
| <b>STATE TOTAL</b>         | <b>98.7%</b> | <b>98.6%</b> | <b>98.8%</b> | <b>98.7%</b> | <b>98.7%</b> | <b>98.8%</b> | <b>98.4%</b> | <b>99.3%</b> | <b>98.7%</b> | <b>97.8%</b> | <b>99.0%</b> |        | <b>98.7%</b> |

**SNAP: Percentage of Denied Initial Applications Processed Within 30 Days by Field Office<sup>13</sup>**

|                            | Oct-19       | Nov-19       | Dec-19       | Jan-20       | Feb-20       | Mar-20       | Apr-20       | May-20       | Jun-20       | Jul-20       | Aug-20       | Sep-20 | Average      |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------|--------------|
| Cibola                     | 97.3%        | 100.0%       | 100.0%       | 98.1%        | 98.0%        | 100.0%       | 97.9%        | 94.4%        | 97.7%        | 100.0%       | 94.8%        |        | 98.0%        |
| McKinley                   | 100.0%       | 94.4%        | 96.1%        | 99.0%        | 99.0%        | 97.8%        | 98.7%        | 98.3%        | 98.0%        | 99.3%        | 100.0%       |        | 98.2%        |
| San Juan                   | 97.6%        | 98.2%        | 98.6%        | 97.7%        | 96.6%        | 98.3%        | 98.2%        | 99.4%        | 98.9%        | 98.0%        | 98.2%        |        | 98.2%        |
| Sierra                     | 96.0%        | 100.0%       | 100.0%       | 100.0%       | 95.7%        | 100.0%       | 97.8%        | 100.0%       | 97.2%        | 100.0%       | 100.0%       |        | 98.8%        |
| Socorro                    | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 96.8%        | 100.0%       | 100.0%       | 100.0%       | 95.8%        | 95.9%        |        | 99.0%        |
| Valencia North             | 99.0%        | 97.7%        | 98.4%        | 100.0%       | 99.1%        | 99.0%        | 99.2%        | 99.3%        | 97.1%        | 99.0%        | 100.0%       |        | 98.9%        |
| Valencia South             |              |              |              |              | 100.0%       |              | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       |        | 100.0%       |
| <b>NW Region 1 Total</b>   | <b>98.3%</b> | <b>98.4%</b> | <b>98.9%</b> | <b>99.1%</b> | <b>98.3%</b> | <b>98.7%</b> | <b>98.8%</b> | <b>98.8%</b> | <b>98.4%</b> | <b>98.9%</b> | <b>98.4%</b> |        | <b>98.6%</b> |
| Colfax                     | 96.8%        | 94.1%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       |        | 99.2%        |
| Guadalupe                  | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 95.0%        |        | 99.5%        |
| Quay                       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       |        | 100.0%       |
| Rio Arriba                 | 95.8%        | 98.6%        | 94.7%        | 96.0%        | 98.7%        | 98.6%        | 98.4%        | 100.0%       | 100.0%       | 97.8%        | 99.4%        |        | 98.0%        |
| San Miguel                 | 100.0%       | 98.5%        | 100.0%       | 98.6%        | 100.0%       | 100.0%       | 98.3%        | 99.2%        | 95.1%        | 100.0%       | 100.0%       |        | 99.1%        |
| Sandoval                   | 98.5%        | 98.9%        | 98.8%        | 100.0%       | 99.5%        | 98.7%        | 100.0%       | 98.5%        | 100.0%       | 100.0%       | 94.7%        |        | 98.9%        |
| Santa Fe                   | 96.4%        | 98.2%        | 96.2%        | 99.1%        | 97.4%        | 94.9%        | 98.7%        | 99.5%        | 97.6%        | 97.3%        | 98.2%        |        | 97.6%        |
| Taos                       | 100.0%       | 98.4%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 95.8%        | 100.0%       |        | 99.5%        |
| <b>NE Region 2 Total</b>   | <b>98.4%</b> | <b>98.3%</b> | <b>98.7%</b> | <b>99.2%</b> | <b>99.5%</b> | <b>99.0%</b> | <b>99.4%</b> | <b>99.7%</b> | <b>99.1%</b> | <b>98.9%</b> | <b>98.4%</b> |        | <b>99.0%</b> |
| NE Bernalillo              | 98.2%        | 97.8%        | 96.8%        | 94.7%        | 95.3%        | 91.7%        | 97.8%        | 98.0%        | 97.3%        | 99.1%        | 97.2%        |        | 96.7%        |
| NW Bernalillo              | 96.4%        | 96.7%        | 96.6%        | 97.9%        | 97.0%        | 96.0%        | 98.9%        | 97.9%        | 97.0%        | 98.3%        | 98.1%        |        | 97.3%        |
| SE Bernalillo              | 97.8%        | 95.0%        | 98.4%        | 99.0%        | 97.0%        | 95.7%        | 97.7%        | 97.4%        | 95.9%        | 97.4%        | 98.1%        |        | 97.2%        |
| SW Bernalillo              | 97.7%        | 98.0%        | 96.8%        | 96.8%        | 98.8%        | 98.7%        | 97.2%        | 97.8%        | 97.0%        | 99.1%        | 97.5%        |        | 97.8%        |
| Torrance                   | 98.2%        | 100.0%       | 96.5%        | 100.0%       | 98.2%        | 100.0%       | 100.0%       | 98.3%        | 98.0%        | 98.2%        | 98.9%        |        | 98.8%        |
| <b>Gen. Region 3 Total</b> | <b>97.7%</b> | <b>97.5%</b> | <b>97.0%</b> | <b>97.7%</b> | <b>97.3%</b> | <b>96.4%</b> | <b>98.3%</b> | <b>97.9%</b> | <b>97.0%</b> | <b>97.0%</b> | <b>98.4%</b> |        | <b>97.5%</b> |
| Chaves                     | 100.0%       | 100.0%       | 95.0%        | 98.1%        | 98.0%        | 98.9%        | 98.7%        | 99.2%        | 98.9%        | 99.0%        | 99.0%        |        | 98.6%        |
| Curry                      | 97.2%        | 97.2%        | 94.8%        | 96.9%        | 99.0%        | 96.2%        | 98.9%        | 98.1%        | 94.8%        | 99.4%        | 98.9%        |        | 97.4%        |
| Eddy Artesia               | 100.0%       | 96.3%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 98.5%        | 100.0%       | 100.0%       | 96.2%        | 100.0%       |        | 99.2%        |
| Eddy Carlsbad              | 98.2%        | 100.0%       | 98.3%        | 97.7%        | 98.5%        | 98.4%        | 98.3%        | 100.0%       | 99.2%        | 99.1%        | 99.3%        |        | 98.8%        |
| Lea                        | 100.0%       | 99.0%        | 97.0%        | 100.0%       | 100.0%       | 97.8%        | 99.5%        | 98.8%        | 99.3%        | 100.0%       | 99.3%        |        | 99.2%        |
| Lincoln                    | 97.6%        | 100.0%       | 94.9%        | 100.0%       | 97.4%        | 97.5%        | 100.0%       | 98.6%        | 98.1%        | 97.5%        | 97.7%        |        | 98.1%        |
| Roosevelt                  |              | 100.0%       |              |              |              | 100.0%       |              |              |              |              |              |        | 100.0%       |
| <b>SE Region 4 Total</b>   | <b>98.8%</b> | <b>98.9%</b> | <b>96.7%</b> | <b>98.8%</b> | <b>98.8%</b> | <b>98.4%</b> | <b>99.0%</b> | <b>99.1%</b> | <b>98.4%</b> | <b>98.5%</b> | <b>99.0%</b> |        | <b>98.6%</b> |
| East Dona Ana              | 99.4%        | 98.7%        | 98.5%        | 98.0%        | 99.3%        | 99.2%        | 99.6%        | 98.4%        | 100.0%       | 98.7%        | 99.7%        |        | 99.0%        |
| Grant                      | 97.4%        | 98.1%        | 100.0%       | 93.3%        | 100.0%       | 94.6%        | 100.0%       | 100.0%       | 98.7%        | 100.0%       | 100.0%       |        | 98.4%        |
| Luna                       | 97.7%        | 100.0%       | 95.3%        | 98.0%        | 100.0%       | 100.0%       | 98.7%        | 98.3%        | 100.0%       | 98.8%        | 98.6%        |        | 98.7%        |
| Otero                      | 98.9%        | 98.8%        | 97.1%        | 98.8%        | 95.9%        | 98.5%        | 99.2%        | 99.4%        | 98.9%        | 98.2%        | 98.4%        |        | 98.4%        |
| South Dona Ana             | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 98.5%        | 100.0%       | 99.1%        | 99.1%        | 99.1%        | 100.0%       |        | 99.6%        |
| West Dona Ana              | 97.5%        | 99.4%        | 99.2%        | 98.8%        | 100.0%       | 97.9%        | 98.4%        | 99.2%        | 98.9%        | 99.6%        | 99.6%        |        | 99.0%        |
| <b>SW Region 5 Total</b>   | <b>98.5%</b> | <b>99.2%</b> | <b>98.4%</b> | <b>97.8%</b> | <b>99.2%</b> | <b>98.1%</b> | <b>99.3%</b> | <b>99.1%</b> | <b>99.3%</b> | <b>99.1%</b> | <b>99.4%</b> |        | <b>98.8%</b> |
| <b>STATE TOTAL</b>         | <b>98.4%</b> | <b>98.5%</b> | <b>98.0%</b> | <b>98.6%</b> | <b>98.7%</b> | <b>98.2%</b> | <b>99.0%</b> | <b>99.0%</b> | <b>98.5%</b> | <b>98.8%</b> | <b>98.6%</b> |        | <b>98.6%</b> |



**SNAP: Combined Approvals and Denials Percentage of Initial Applications Processed Timely by Field Office<sup>13</sup>**

|                            | Oct-19       | Nov-19       | Dec-19       | Jan-20       | Feb-20       | Mar-20       | Apr-20       | May-20       | Jun-20       | Jul-20       | Aug-20       | Sep-20 | Average      |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------|--------------|
| Cibola                     | 98.0%        | 98.5%        | 97.7%        | 97.6%        | 99.6%        | 98.8%        | 97.4%        | 98.4%        | 94.9%        | 99.4%        | 98.0%        |        | 98.0%        |
| McKinley                   | 98.8%        | 98.7%        | 98.8%        | 98.7%        | 98.8%        | 99.1%        | 98.3%        | 98.8%        | 98.3%        | 98.6%        | 99.7%        |        | 98.8%        |
| San Juan                   | 98.5%        | 98.8%        | 98.8%        | 99.1%        | 98.6%        | 99.2%        | 98.7%        | 99.2%        | 99.0%        | 98.1%        | 98.8%        |        | 98.8%        |
| Sierra                     | 97.3%        | 99.4%        | 100.0%       | 98.8%        | 98.5%        | 99.3%        | 97.6%        | 99.1%        | 97.1%        | 100.0%       | 98.5%        |        | 98.7%        |
| Socorro                    | 98.9%        | 98.3%        | 99.4%        | 99.5%        | 98.8%        | 98.9%        | 100.0%       | 98.8%        | 100.0%       | 96.9%        | 97.5%        |        | 98.8%        |
| Valencia North             | 98.7%        | 99.1%        | 99.4%        | 98.7%        | 99.1%        | 99.1%        | 98.0%        | 99.1%        | 98.1%        | 99.1%        | 98.0%        |        | 98.8%        |
| Valencia South             |              | 100.0%       |              | 100.0%       |              |              | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       |        | 100.0%       |
| <b>NW Region 1 Total</b>   | <b>98.4%</b> | <b>99.0%</b> | <b>99.0%</b> | <b>98.9%</b> | <b>98.9%</b> | <b>99.1%</b> | <b>98.6%</b> | <b>99.1%</b> | <b>98.2%</b> | <b>98.9%</b> | <b>98.6%</b> |        | <b>98.8%</b> |
| Colfax                     | 99.3%        | 99.2%        | 99.2%        | 99.3%        | 100.0%       | 99.1%        | 100.0%       | 98.9%        | 97.3%        | 100.0%       | 100.0%       |        | 99.3%        |
| Guadalupe                  | 98.2%        | 100.0%       | 100.0%       | 97.6%        | 97.6%        | 100.0%       | 96.4%        | 97.4%        | 100.0%       | 100.0%       | 98.4%        |        | 98.7%        |
| Quay                       | 98.6%        | 100.0%       | 100.0%       | 100.0%       | 99.6%        | 100.0%       | 99.6%        | 100.0%       | 98.9%        | 100.0%       | 98.9%        |        | 99.6%        |
| Rio Arriba                 | 98.7%        | 98.3%        | 98.5%        | 98.5%        | 98.8%        | 99.3%        | 98.7%        | 99.1%        | 99.7%        | 98.1%        | 99.6%        |        | 98.8%        |
| San Miguel                 | 98.5%        | 99.4%        | 100.0%       | 98.7%        | 98.8%        | 99.5%        | 98.8%        | 98.9%        | 97.9%        | 99.5%        | 100.0%       |        | 99.1%        |
| Sandoval                   | 98.9%        | 98.7%        | 98.9%        | 99.2%        | 98.0%        | 99.7%        | 99.3%        | 98.4%        | 100.0%       | 98.1%        | 97.9%        |        | 98.8%        |
| Santa Fe                   | 98.2%        | 98.3%        | 97.9%        | 99.0%        | 99.3%        | 98.3%        | 98.1%        | 98.9%        | 98.0%        | 98.4%        | 98.3%        |        | 98.4%        |
| Taos                       | 99.0%        | 98.5%        | 99.0%        | 99.4%        | 99.3%        | 99.1%        | 99.5%        | 99.0%        | 100.0%       | 98.4%        | 100.0%       |        | 99.2%        |
| <b>NE Region 2 Total</b>   | <b>98.7%</b> | <b>99.1%</b> | <b>99.2%</b> | <b>99.0%</b> | <b>98.9%</b> | <b>99.4%</b> | <b>98.8%</b> | <b>98.8%</b> | <b>99.0%</b> | <b>99.1%</b> | <b>99.1%</b> |        | <b>99.0%</b> |
| NE Bernalillo              | 98.6%        | 98.7%        | 98.7%        | 98.3%        | 97.9%        | 97.3%        | 98.6%        | 98.3%        | 98.0%        | 97.9%        | 98.5%        |        | 98.3%        |
| NW Bernalillo              | 99.0%        | 98.3%        | 98.6%        | 98.4%        | 98.8%        | 98.8%        | 99.2%        | 99.0%        | 98.2%        | 98.7%        | 98.8%        |        | 98.7%        |
| SE Bernalillo              | 98.7%        | 98.2%        | 99.3%        | 99.0%        | 98.5%        | 98.2%        | 97.8%        | 98.1%        | 98.3%        | 97.7%        | 98.1%        |        | 98.4%        |
| SW Bernalillo              | 98.9%        | 98.5%        | 98.4%        | 99.0%        | 99.1%        | 99.1%        | 98.3%        | 98.4%        | 98.2%        | 98.8%        | 98.9%        |        | 98.7%        |
| Torrance                   | 99.3%        | 100.0%       | 98.7%        | 98.7%        | 98.6%        | 99.7%        | 98.5%        | 98.9%        | 98.8%        | 97.9%        | 97.7%        |        | 98.8%        |
| <b>Gen. Region 3 Total</b> | <b>98.9%</b> | <b>98.7%</b> | <b>98.7%</b> | <b>98.7%</b> | <b>98.6%</b> | <b>98.6%</b> | <b>98.5%</b> | <b>98.5%</b> | <b>98.3%</b> | <b>98.2%</b> | <b>98.4%</b> |        | <b>98.6%</b> |
| Chaves                     | 99.1%        | 98.9%        | 98.3%        | 99.0%        | 98.9%        | 99.3%        | 99.1%        | 99.6%        | 98.7%        | 99.0%        | 99.4%        |        | 99.0%        |
| Curry                      | 98.3%        | 98.4%        | 98.3%        | 97.5%        | 99.0%        | 98.9%        | 98.7%        | 98.2%        | 97.8%        | 99.6%        | 99.3%        |        | 98.5%        |
| Eddy Artesia               | 98.6%        | 99.1%        | 98.0%        | 100.0%       | 100.0%       | 99.3%        | 99.2%        | 99.4%        | 98.6%        | 97.8%        | 100.0%       |        | 99.1%        |
| Eddy Carlsbad              | 99.3%        | 98.6%        | 98.4%        | 98.5%        | 99.1%        | 99.4%        | 98.7%        | 99.7%        | 99.7%        | 99.0%        | 99.3%        |        | 99.1%        |
| Lea                        | 99.0%        | 99.0%        | 99.4%        | 99.1%        | 99.2%        | 98.7%        | 99.4%        | 98.9%        | 99.5%        | 99.7%        | 99.3%        |        | 99.2%        |
| Lincoln                    | 97.5%        | 98.4%        | 96.6%        | 98.4%        | 98.0%        | 97.9%        | 98.2%        | 98.6%        | 98.4%        | 98.9%        | 98.9%        |        | 98.2%        |
| Roosevelt                  |              | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%       |              | 100.0%       |              |              | 100.0%       |        | 100.0%       |
| <b>SE Region 4 Total</b>   | <b>98.6%</b> | <b>98.9%</b> | <b>98.4%</b> | <b>98.9%</b> | <b>99.2%</b> | <b>99.1%</b> | <b>98.9%</b> | <b>99.2%</b> | <b>98.8%</b> | <b>99.0%</b> | <b>99.5%</b> |        | <b>99.0%</b> |
| East Dona Ana              | 99.2%        | 99.5%        | 99.5%        | 99.3%        | 99.1%        | 99.0%        | 99.1%        | 98.7%        | 99.5%        | 98.6%        | 99.7%        |        | 99.2%        |
| Grant                      | 99.3%        | 99.2%        | 99.3%        | 97.7%        | 99.2%        | 99.2%        | 99.4%        | 100.0%       | 99.1%        | 99.4%        | 99.0%        |        | 99.2%        |
| Luna                       | 99.3%        | 100.0%       | 98.6%        | 99.1%        | 100.0%       | 99.3%        | 99.5%        | 99.2%        | 100.0%       | 98.2%        | 99.7%        |        | 99.4%        |
| Otero                      | 99.3%        | 99.6%        | 99.0%        | 99.6%        | 98.0%        | 98.9%        | 99.5%        | 99.7%        | 99.2%        | 97.2%        | 99.1%        |        | 99.0%        |
| South Dona Ana             | 99.3%        | 99.3%        | 99.4%        | 100.0%       | 98.9%        | 99.0%        | 99.8%        | 99.5%        | 99.5%        | 99.7%        | 99.2%        |        | 99.4%        |
| West Dona Ana              | 98.9%        | 99.5%        | 99.6%        | 99.4%        | 99.7%        | 99.0%        | 99.1%        | 99.4%        | 99.0%        | 99.1%        | 99.6%        |        | 99.3%        |
| <b>SW Region 5 Total</b>   | <b>99.2%</b> | <b>99.5%</b> | <b>99.2%</b> | <b>99.2%</b> | <b>99.2%</b> | <b>99.1%</b> | <b>99.4%</b> | <b>99.4%</b> | <b>99.4%</b> | <b>98.7%</b> | <b>99.4%</b> |        | <b>99.2%</b> |
| <b>STATE TOTAL</b>         | <b>98.7%</b> | <b>99.0%</b> | <b>98.9%</b> | <b>98.9%</b> | <b>99.0%</b> | <b>99.1%</b> | <b>98.8%</b> | <b>99.0%</b> | <b>98.7%</b> | <b>98.8%</b> | <b>99.0%</b> |        | <b>98.9%</b> |

**SNAP Renewals Processed by Field Office<sup>20</sup>**  
**August 2020**

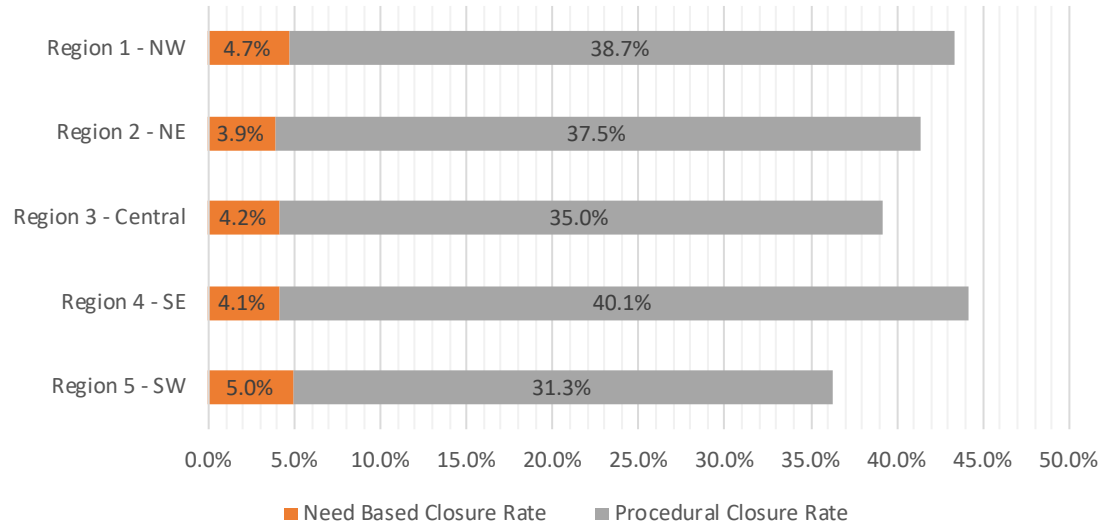
| Office                          | Approvals    | Closures     | Need Based Closures | Procedural Closures |
|---------------------------------|--------------|--------------|---------------------|---------------------|
| Chaves County ISD               | 226          | 160          | 11                  | 149                 |
| Cibola County ISD               | 86           | 42           | 6                   | 36                  |
| Colfax County ISD               | 28           | 32           | 2                   | 30                  |
| Curry County ISD                | 181          | 156          | 12                  | 144                 |
| East Dona Ana County ISD        | 279          | 165          | 22                  | 143                 |
| Eddy Artesia County ISD         | 34           | 20           | 4                   | 16                  |
| Eddy Carlsbad County ISD        | 66           | 75           | 6                   | 69                  |
| Grant County ISD                | 121          | 72           | 8                   | 64                  |
| Guadalupe County ISD            | 19           | 9            | 1                   | 8                   |
| Hidalgo County ISD              | 0            | 0            | 0                   | 0                   |
| Lea County ISD                  | 157          | 121          | 16                  | 105                 |
| Lincoln County ISD              | 49           | 33           | 3                   | 30                  |
| Luna County ISD                 | 104          | 94           | 14                  | 80                  |
| McKinley County ISD             | 301          | 160          | 22                  | 138                 |
| Northeast Bernalillo County ISD | 502          | 385          | 42                  | 343                 |
| Northwest Bernalillo County ISD | 442          | 266          | 32                  | 234                 |
| Otero County ISD                | 147          | 120          | 14                  | 106                 |
| Quay County ISD                 | 63           | 42           | 6                   | 36                  |
| Rio Arriba County ISD           | 176          | 124          | 11                  | 113                 |
| Roosevelt County ISD            | 0            | 0            | 0                   | 0                   |
| San Juan County ISD             | 426          | 462          | 43                  | 419                 |
| San Miguel County ISD           | 114          | 92           | 7                   | 85                  |
| Sandoval County ISD             | 102          | 76           | 5                   | 71                  |
| Santa Fe County ISD             | 184          | 107          | 11                  | 96                  |
| Sierra County ISD               | 34           | 33           | 6                   | 27                  |
| Socorro County ISD              | 98           | 47           | 4                   | 43                  |
| South Dona Ana ISD              | 289          | 115          | 12                  | 103                 |
| Southeast Bernalillo County ISD | 117          | 90           | 4                   | 86                  |
| Southwest Bernalillo County ISD | 829          | 480          | 49                  | 431                 |
| Taos County ISD                 | 83           | 61           | 8                   | 53                  |
| Torrance County ISD             | 101          | 58           | 9                   | 49                  |
| Valencia North County ISD       | 134          | 82           | 8                   | 74                  |
| Valencia South County ISD       | 0            | 0            | 0                   | 0                   |
| West Dona Ana County ISD        | 467          | 235          | 40                  | 195                 |
| Centralized Units               | 0            | 0            | 0                   | 0                   |
| <b>Statewide Total</b>          | <b>5,959</b> | <b>4,014</b> | <b>438</b>          | <b>3,576</b>        |

**SNAP Renewal Disposition Rates by Field Office<sup>20</sup>**  
**August 2020**

| Office                          | Approval Rate | Closure Rate | Need Based Closure Rate | Procedural Closure Rate |
|---------------------------------|---------------|--------------|-------------------------|-------------------------|
| Chaves County ISD               | 58.5%         | 41.5%        | 2.8%                    | 38.6%                   |
| Cibola County ISD               | 67.2%         | 32.8%        | 4.7%                    | 28.1%                   |
| Colfax County ISD               | 46.7%         | 53.3%        | 3.3%                    | 50.0%                   |
| Curry County ISD                | 53.7%         | 46.3%        | 3.6%                    | 42.7%                   |
| East Dona Ana County ISD        | 62.8%         | 37.2%        | 5.0%                    | 32.2%                   |
| Eddy Artesia County ISD         | 63.0%         | 37.0%        | 7.4%                    | 29.6%                   |
| Eddy Carlsbad County ISD        | 46.8%         | 53.2%        | 4.3%                    | 48.9%                   |
| Grant County ISD                | 62.7%         | 37.3%        | 4.1%                    | 33.2%                   |
| Guadalupe County ISD            | 67.9%         | 32.1%        | 3.6%                    | 28.6%                   |
| Hidalgo County ISD              | 0.0%          | 0.0%         | 0.0%                    | 0.0%                    |
| Lea County ISD                  | 56.5%         | 43.5%        | 5.8%                    | 37.8%                   |
| Lincoln County ISD              | 59.8%         | 40.2%        | 3.7%                    | 36.6%                   |
| Luna County ISD                 | 52.5%         | 47.5%        | 7.1%                    | 40.4%                   |
| McKinley County ISD             | 65.3%         | 34.7%        | 4.8%                    | 29.9%                   |
| Northeast Bernalillo County ISD | 56.6%         | 43.4%        | 4.7%                    | 38.7%                   |
| Northwest Bernalillo County ISD | 62.4%         | 37.6%        | 4.5%                    | 33.1%                   |
| Otero County ISD                | 55.1%         | 44.9%        | 5.2%                    | 39.7%                   |
| Quay County ISD                 | 60.0%         | 40.0%        | 5.7%                    | 34.3%                   |
| Rio Arriba County ISD           | 58.7%         | 41.3%        | 3.7%                    | 37.7%                   |
| Roosevelt County ISD            | 0.0%          | 0.0%         | 0.0%                    | 0.0%                    |
| San Juan County ISD             | 48.0%         | 52.0%        | 4.8%                    | 47.2%                   |
| San Miguel County ISD           | 55.3%         | 44.7%        | 3.4%                    | 41.3%                   |
| Sandoval County ISD             | 57.3%         | 42.7%        | 2.8%                    | 39.9%                   |
| Santa Fe County ISD             | 63.2%         | 36.8%        | 3.8%                    | 33.0%                   |
| Sierra County ISD               | 50.7%         | 49.3%        | 9.0%                    | 40.3%                   |
| Socorro County ISD              | 67.6%         | 32.4%        | 2.8%                    | 29.7%                   |
| South Dona Ana ISD              | 71.5%         | 28.5%        | 3.0%                    | 25.5%                   |
| Southeast Bernalillo County ISD | 56.5%         | 43.5%        | 1.9%                    | 41.5%                   |
| Southwest Bernalillo County ISD | 63.3%         | 36.7%        | 3.7%                    | 32.9%                   |
| Taos County ISD                 | 57.6%         | 42.4%        | 5.6%                    | 36.8%                   |
| Torrance County ISD             | 63.5%         | 36.5%        | 5.7%                    | 30.8%                   |
| Valencia North County ISD       | 62.0%         | 38.0%        | 3.7%                    | 34.3%                   |
| Valencia South County ISD       | 0.0%          | 0.0%         | 0.0%                    | 0.0%                    |
| West Dona Ana County ISD        | 66.5%         | 33.5%        | 5.7%                    | 27.8%                   |
| Centralized Units               | 0.0%          | 0.0%         | 0.0%                    | 0.0%                    |
| Statewide Total                 | 59.8%         | 40.2%        | 4.4%                    | 35.9%                   |

**SNAP Renewal Disposition Rates by Region<sup>20</sup>**  
**August 2020**

| Region             | Approval Rate | Closure Rate | Need Based Closure Rate | Procedural Closure Rate |
|--------------------|---------------|--------------|-------------------------|-------------------------|
| Region 1 - NW      | 56.6%         | 43.4%        | 4.7%                    | 38.7%                   |
| Region 2 - NE      | 58.6%         | 41.4%        | 3.9%                    | 37.5%                   |
| Region 3 - Central | 60.9%         | 39.1%        | 4.2%                    | 35.0%                   |
| Region 4 - SE      | 55.8%         | 44.2%        | 4.1%                    | 40.1%                   |
| Region 5 - SW      | 63.7%         | 36.3%        | 5.0%                    | 31.3%                   |
| Centralized Units  |               |              |                         |                         |
| Statewide Total    | 59.8%         | 40.2%        | 4.4%                    | 35.9%                   |



**SNAP: Percentage of Approved Renewal Applications Processed<sup>11</sup>**

|                            | Oct-19       | Nov-19       | Dec-19       | Jan-20       | Feb-20       | Mar-20        | Apr-20        | May-20        | Jun-20        | Jul-20        | Aug-20       | Sep-20       | Average      |
|----------------------------|--------------|--------------|--------------|--------------|--------------|---------------|---------------|---------------|---------------|---------------|--------------|--------------|--------------|
| Cibola                     | 94.2%        | 97.9%        | 95.4%        | 94.4%        | 96.7%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 97.4%         | 93.5%        |              | 97.2%        |
| McKinley                   | 99.0%        | 94.2%        | 97.5%        | 97.4%        | 98.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 97.4%         | 92.0%        |              | 97.8%        |
| San Juan                   | 95.3%        | 93.9%        | 97.1%        | 97.8%        | 97.4%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 94.4%         | 92.0%        |              | 97.1%        |
| Sierra                     | 97.2%        | 95.3%        | 96.8%        | 98.9%        | 97.8%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 96.3%         | 97.1%        |              | 98.1%        |
| Socorro                    | 98.0%        | 97.2%        | 97.2%        | 98.7%        | 98.9%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       |              | 99.1%        |
| Valencia North             | 98.3%        | 97.2%        | 95.7%        | 98.2%        | 99.6%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 97.3%         | 92.4%        |              | 98.1%        |
| Valencia South             |              |              |              |              |              | 100.0%        |               |               |               |               |              |              | 100.0%       |
| <b>NW Region 1 Total</b>   | <b>97.0%</b> | <b>96.0%</b> | <b>96.6%</b> | <b>97.6%</b> | <b>98.1%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>97.1%</b> | <b>94.5%</b> | <b>97.9%</b> |
| Colfax                     | 100.0%       | 97.6%        | 98.4%        | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       |              | 99.6%        |
| Guadalupe                  | 94.7%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       |              | 99.5%        |
| Quay                       | 100.0%       | 98.2%        | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 97.8%         | 100.0%       |              | 99.6%        |
| Rio Arriba                 | 99.1%        | 96.4%        | 95.8%        | 97.1%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.3%        |              | 98.8%        |
| San Miguel                 | 94.4%        | 95.9%        | 99.5%        | 97.6%        | 97.5%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.0%         | 91.9%        |              | 97.7%        |
| Sandoval                   | 99.5%        | 98.6%        | 98.5%        | 99.3%        | 99.4%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 99.0%        |              | 99.5%        |
| Santa Fe                   | 95.3%        | 92.6%        | 96.5%        | 93.0%        | 94.7%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 99.5%         | 94.4%        |              | 96.9%        |
| Taos                       | 97.9%        | 95.0%        | 100.0%       | 97.6%        | 97.6%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 95.1%         | 96.5%        |              | 98.2%        |
| <b>NE Region 2 Total</b>   | <b>97.6%</b> | <b>96.8%</b> | <b>98.6%</b> | <b>98.1%</b> | <b>98.7%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>98.8%</b>  | <b>97.5%</b> |              | <b>98.7%</b> |
| NE Bernalillo              | 98.6%        | 96.6%        | 96.8%        | 93.1%        | 96.4%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 96.1%         | 93.3%        |              | 97.4%        |
| NW Bernalillo              | 96.2%        | 96.2%        | 95.4%        | 93.9%        | 97.7%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 97.5%         | 92.7%        |              | 97.2%        |
| SE Bernalillo              | 97.2%        | 94.8%        | 96.6%        | 92.5%        | 98.4%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 97.8%         | 99.2%        |              | 97.9%        |
| SW Bernalillo              | 97.0%        | 96.9%        | 97.2%        | 95.1%        | 99.4%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 99.1%         | 94.0%        |              | 98.1%        |
| Torrance                   | 95.6%        | 95.0%        | 99.1%        | 96.4%        | 98.5%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 93.4%         | 95.3%        |              | 97.6%        |
| <b>Gen. Region 3 Total</b> | <b>96.9%</b> | <b>95.9%</b> | <b>97.0%</b> | <b>94.2%</b> | <b>98.1%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>96.8%</b>  | <b>94.9%</b> |              | <b>97.6%</b> |
| Chaves                     | 98.8%        | 98.7%        | 97.8%        | 99.0%        | 98.7%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.9%         | 98.3%        |              | 99.1%        |
| Curry                      | 98.8%        | 98.4%        | 97.9%        | 99.5%        | 99.6%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 99.6%         | 94.8%        |              | 99.0%        |
| Eddy Artesia               | 100.0%       | 100.0%       | 100.0%       | 96.4%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 94.8%         | 100.0%       |              | 99.2%        |
| Eddy Carlsbad              | 100.0%       | 98.6%        | 100.0%       | 100.0%       | 98.6%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.6%         | 100.0%       |              | 99.6%        |
| Lea                        | 98.8%        | 98.9%        | 97.0%        | 95.4%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 97.6%         | 96.3%        |              | 98.5%        |
| Lincoln                    | 95.8%        | 96.9%        | 96.8%        | 96.6%        | 96.4%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 91.2%         | 98.0%        |              | 97.4%        |
| Roosevelt                  |              |              |              |              |              |               |               |               |               |               |              |              |              |
| <b>SE Region 4 Total</b>   | <b>98.7%</b> | <b>98.6%</b> | <b>98.3%</b> | <b>97.8%</b> | <b>98.9%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>96.8%</b>  | <b>97.9%</b> |              | <b>98.8%</b> |
| East Dona Ana              | 97.8%        | 97.5%        | 97.5%        | 98.5%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.6%         | 97.6%        |              | 98.9%        |
| Grant                      | 98.1%        | 100.0%       | 96.1%        | 97.1%        | 99.3%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 96.8%        |              | 98.9%        |
| Luna                       | 100.0%       | 97.6%        | 99.4%        | 99.2%        | 99.2%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 99.2%         | 97.2%        |              | 99.3%        |
| Otero                      | 99.1%        | 99.0%        | 100.0%       | 97.2%        | 99.5%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.5%         | 98.0%        |              | 99.2%        |
| South Dona Ana             | 100.0%       | 99.7%        | 100.0%       | 99.7%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 99.4%         | 99.7%        |              | 99.9%        |
| West Dona Ana              | 100.0%       | 98.4%        | 99.5%        | 100.0%       | 99.7%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.0%         | 95.1%        |              | 99.2%        |
| <b>SW Region 5 Total</b>   | <b>99.2%</b> | <b>98.7%</b> | <b>98.8%</b> | <b>98.6%</b> | <b>99.6%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>99.0%</b>  | <b>97.4%</b> |              | <b>99.2%</b> |
| <b>STATE TOTAL</b>         | <b>97.9%</b> | <b>97.2%</b> | <b>97.9%</b> | <b>97.4%</b> | <b>98.7%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>97.8%</b>  | <b>96.6%</b> |              | <b>98.5%</b> |

*If a renewal packet was received on or before 15th of the renewal month, the case shall be considered timely if the case was processed by renewal due date*

Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in March, April, May and June 2020, for 6 months until September, October and November 2020.

**SNAP: Percentage of Approved Renewal Applications Processed<sup>11</sup>**

|                            | Oct-19       | Nov-19       | Dec-19       | Jan-20        | Feb-20        | Mar-20        | Apr-20        | May-20        | Jun-20        | Jul-20       | Aug-20        | Sep-20 | Average      |
|----------------------------|--------------|--------------|--------------|---------------|---------------|---------------|---------------|---------------|---------------|--------------|---------------|--------|--------------|
| Cibola                     | 87.5%        | 91.7%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 93.8%        | 100.0%        |        | 97.5%        |
| McKinley                   | 97.6%        | 95.5%        | 100.0%       | 93.9%         | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 97.1%        | 100.0%        |        | 98.6%        |
| San Juan                   | 94.6%        | 91.3%        | 98.4%        | 100.0%        | 95.1%         | 100.0%        | 100.0%        | 97.8%         | 100.0%        | 96.8%        | 97.8%         |        | 97.4%        |
| Sierra                     | 96.8%        | 100.0%       | 92.3%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 83.3%        | 100.0%        |        | 97.5%        |
| Socorro                    | 96.4%        | 96.2%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       | 100.0%        |        | 99.3%        |
| Valencia North             | 98.4%        | 94.4%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 90.5%         | 100.0%        | 100.0%       | 90.5%         |        | 97.6%        |
| Valencia South             |              |              |              |               |               | 100.0%        |               |               |               |              |               |        | 100.0%       |
| <b>NW Region 1 Total</b>   | <b>95.2%</b> | <b>94.9%</b> | <b>98.5%</b> | <b>99.0%</b>  | <b>99.2%</b>  | <b>100.0%</b> | <b>100.0%</b> | <b>98.1%</b>  | <b>100.0%</b> | <b>95.2%</b> | <b>98.1%</b>  |        | <b>98.0%</b> |
| Colfax                     | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       | 100.0%        |        | 100.0%       |
| Guadalupe                  | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       | 100.0%        |        | 100.0%       |
| Quay                       | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       | 100.0%        |        | 100.0%       |
| Rio Arriba                 | 98.4%        | 93.3%        | 90.9%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       | 100.0%        |        | 98.4%        |
| San Miguel                 | 92.9%        | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       | 100.0%        |        | 99.4%        |
| Sandoval                   | 100.0%       | 97.9%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       | 100.0%        |        | 99.8%        |
| Santa Fe                   | 91.3%        | 95.8%        | 98.1%        | 93.9%         | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 97.7%        | 100.0%        |        | 97.9%        |
| Taos                       | 87.5%        | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       | 100.0%        |        | 98.9%        |
| <b>NE Region 2 Total</b>   | <b>96.3%</b> | <b>98.4%</b> | <b>98.6%</b> | <b>99.2%</b>  | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>99.7%</b> | <b>100.0%</b> |        | <b>99.3%</b> |
| NE Bernalillo              | 100.0%       | 94.6%        | 98.8%        | 94.0%         | 100.0%        | 100.0%        | 100.0%        | 98.8%         | 100.0%        | 100.0%       | 98.8%         |        | 98.6%        |
| NW Bernalillo              | 98.0%        | 96.9%        | 98.8%        | 95.2%         | 100.0%        | 100.0%        | 100.0%        | 97.6%         | 100.0%        | 98.9%        | 97.6%         |        | 98.5%        |
| SE Bernalillo              | 97.8%        | 100.0%       | 98.5%        | 93.6%         | 97.8%         | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       | 100.0%        |        | 98.9%        |
| SW Bernalillo              | 98.0%        | 96.3%        | 100.0%       | 97.5%         | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 99.1%        | 100.0%        |        | 99.2%        |
| Torrance                   | 96.2%        | 81.8%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       | 100.0%        |        | 98.0%        |
| <b>Gen. Region 3 Total</b> | <b>98.0%</b> | <b>93.9%</b> | <b>99.2%</b> | <b>96.1%</b>  | <b>99.6%</b>  | <b>100.0%</b> | <b>100.0%</b> | <b>99.3%</b>  | <b>100.0%</b> | <b>99.6%</b> | <b>99.3%</b>  |        | <b>98.6%</b> |
| Chaves                     | 100.0%       | 100.0%       | 96.6%        | 93.9%         | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 97.4%        | 100.0%        |        | 98.9%        |
| Curry                      | 100.0%       | 96.3%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 92.9%         | 100.0%        | 96.9%        | 92.9%         |        | 98.1%        |
| Eddy Artesia               | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 87.5%        | 100.0%        |        | 98.9%        |
| Eddy Carlsbad              | 100.0%       | 88.9%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       | 100.0%        |        | 99.0%        |
| Lea                        | 97.1%        | 100.0%       | 100.0%       | 93.5%         | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 95.8%        | 100.0%        |        | 98.8%        |
| Lincoln                    | 92.9%        | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       | 100.0%        |        | 99.4%        |
| Roosevelt                  |              |              |              |               |               |               |               |               |               |              |               |        |              |
| <b>SE Region 4 Total</b>   | <b>98.3%</b> | <b>97.5%</b> | <b>99.4%</b> | <b>97.9%</b>  | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>98.8%</b>  | <b>100.0%</b> | <b>96.3%</b> | <b>98.8%</b>  |        | <b>98.8%</b> |
| East Dona Ana              | 98.4%        | 98.1%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       | 100.0%        |        | 99.7%        |
| Grant                      | 96.2%        | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       | 100.0%        |        | 99.7%        |
| Luna                       | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       | 100.0%        |        | 100.0%       |
| Otero                      | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 96.3%         | 100.0%        | 96.3%        | 96.3%         |        | 99.0%        |
| South Dona Ana             | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.0%        | 100.0%        |        | 99.8%        |
| West Dona Ana              | 100.0%       | 97.9%        | 98.2%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.6%         | 0.0%          | 98.8%        | 98.6%         |        | 90.2%        |
| <b>SW Region 5 Total</b>   | <b>99.1%</b> | <b>99.3%</b> | <b>99.7%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>99.2%</b>  | <b>83.3%</b>  | <b>98.9%</b> | <b>99.2%</b>  |        | <b>98.1%</b> |
| <b>STATE TOTAL</b>         | <b>97.3%</b> | <b>97.0%</b> | <b>99.1%</b> | <b>98.6%</b>  | <b>99.8%</b>  | <b>100.0%</b> | <b>100.0%</b> | <b>99.1%</b>  | <b>96.8%</b>  | <b>98.0%</b> | <b>99.1%</b>  |        | <b>98.6%</b> |

*Only includes cases in which the Renewal Packet was received by the 15th of the month*

Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in March, April, May and June 2020, for 6 months until September, October and November 2020.

| SNAP: Percentage of Terminations Renewal Applications Processed <sup>11</sup> |              |              |              |              |              |               |               |               |               |              |              |        |              |
|---|--------------|--------------|--------------|--------------|--------------|---------------|---------------|---------------|---------------|--------------|--------------|--------|--------------|
|   | Oct-19       | Nov-19       | Dec-19       | Jan-20       | Feb-20       | Mar-20        | Apr-20        | May-20        | Jun-20        | Jul-20       | Aug-20       | Sep-20 | Average      |
| Cibola  | 98.8%        | 93.8%        | 96.6%        | 96.5%        | 95.8%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 97.8%        | 95.5%        |        | 97.7%        |
| McKinley  | 97.1%        | 91.8%        | 98.0%        | 97.5%        | 97.5%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 99.5%        | 96.4%        |        | 98.0%        |
| San Juan  | 96.5%        | 94.6%        | 97.4%        | 95.6%        | 95.6%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 96.7%        | 92.6%        |        | 97.2%        |
| Sierra  | 98.5%        | 96.2%        | 93.3%        | 93.5%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 95.1%        | 97.1%        |        | 97.6%        |
| Socorro   | 100.0%       | 92.2%        | 100.0%       | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       | 97.9%        |        | 99.1%        |
| Valencia North  | 97.8%        | 93.5%        | 97.0%        | 97.5%        | 97.4%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.9%        | 94.3%        |        | 97.9%        |
| Valencia South  |              |              |              |              |              |               |               |               |               |              |              |        |              |
| <b>NW Region 1 Total</b>  | <b>98.1%</b> | <b>93.7%</b> | <b>97.1%</b> | <b>96.8%</b> | <b>97.7%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>98.0%</b> | <b>95.6%</b> |        | <b>97.9%</b> |
| Colfax  | 100.0%       | 100.0%       | 100.0%       | 92.9%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 97.1%        | 100.0%       |        | 99.1%        |
| Guadalupe   | 100.0%       | 90.9%        | 100.0%       | 100.0%       | 92.9%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       | 100.0%       |        | 98.5%        |
| Quay  | 100.0%       | 100.0%       | 100.0%       | 96.0%        | 96.3%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 91.7%        | 100.0%       |        | 98.5%        |
| Rio Arriba  | 98.2%        | 93.7%        | 96.5%        | 94.9%        | 99.2%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 97.6%        | 99.2%        |        | 98.1%        |
| San Miguel  | 92.9%        | 97.6%        | 100.0%       | 95.1%        | 87.7%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 99.0%        | 94.8%        |        | 97.0%        |
| Sandoval  | 98.0%        | 96.6%        | 96.8%        | 98.9%        | 99.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 99.3%        | 93.8%        |        | 98.4%        |
| Santa Fe  | 97.0%        | 95.4%        | 97.3%        | 93.3%        | 94.1%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 96.9%        | 93.0%        |        | 97.0%        |
| Taos  | 98.8%        | 96.3%        | 98.8%        | 94.4%        | 98.5%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 97.3%        | 96.8%        |        | 98.3%        |
| <b>NE Region 2 Total</b>  | <b>98.1%</b> | <b>96.3%</b> | <b>98.7%</b> | <b>95.7%</b> | <b>96.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>97.4%</b> | <b>97.2%</b> |        | <b>98.1%</b> |
| NE Bernalillo   | 95.0%        | 94.9%        | 96.3%        | 94.6%        | 96.1%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 96.4%        | 95.1%        |        | 97.1%        |
| NW Bernalillo   | 95.1%        | 95.0%        | 94.4%        | 94.2%        | 98.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 94.8%        | 91.1%        |        | 96.6%        |
| SE Bernalillo   | 95.2%        | 96.1%        | 93.7%        | 95.6%        | 96.9%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.5%        | 100.0%       |        | 97.8%        |
| SW Bernalillo   | 97.3%        | 98.2%        | 97.2%        | 93.2%        | 98.1%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.5%        | 93.9%        |        | 97.9%        |
| Torrance  | 100.0%       | 97.8%        | 94.2%        | 95.4%        | 96.6%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 93.9%        | 93.5%        |        | 97.4%        |
| <b>Gen. Region 3 Total</b>  | <b>96.5%</b> | <b>96.4%</b> | <b>95.2%</b> | <b>94.6%</b> | <b>97.1%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>96.4%</b> | <b>94.7%</b> |        | <b>97.4%</b> |
| Chaves  | 96.8%        | 94.9%        | 94.5%        | 95.6%        | 99.2%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.0%        | 92.5%        |        | 97.4%        |
| Curry   | 98.7%        | 97.9%        | 98.3%        | 99.1%        | 98.3%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 96.7%        | 94.0%        |        | 98.5%        |
| Eddy Artesia  | 92.3%        | 100.0%       | 100.0%       | 95.7%        | 95.3%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 96.3%        | 100.0%       |        | 98.1%        |
| Eddy Carlsbad   | 100.0%       | 97.6%        | 97.2%        | 93.9%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       | 98.7%        |        | 98.9%        |
| Lea   | 97.6%        | 95.9%        | 98.6%        | 97.8%        | 99.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 95.3%        | 96.8%        |        | 98.3%        |
| Lincoln   | 95.3%        | 91.7%        | 87.5%        | 96.2%        | 97.4%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 95.9%        | 100.0%       |        | 96.7%        |
| Roosevelt   |              |              |              |              |              |               |               |               |               |              |              |        |              |
| <b>SE Region 4 Total</b>  | <b>96.8%</b> | <b>96.3%</b> | <b>96.0%</b> | <b>96.4%</b> | <b>98.2%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>97.0%</b> | <b>97.0%</b> |        | <b>98.0%</b> |
| East Dona Ana   | 98.7%        | 97.5%        | 99.0%        | 99.3%        | 97.6%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 97.9%        | 95.4%        |        | 98.7%        |
| Grant   | 100.0%       | 98.1%        | 95.9%        | 91.7%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 97.9%        | 94.7%        |        | 98.0%        |
| Luna  | 100.0%       | 97.5%        | 96.7%        | 98.5%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 99.0%        | 97.9%        |        | 99.1%        |
| Otero   | 100.0%       | 99.0%        | 97.7%        | 99.1%        | 98.1%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 99.1%        | 95.2%        |        | 98.9%        |
| South Dona Ana  | 100.0%       | 100.0%       | 100.0%       | 99.2%        | 98.7%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 96.8%        | 97.5%        |        | 99.3%        |
| West Dona Ana   | 97.9%        | 99.0%        | 99.1%        | 100.0%       | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.9%        | 92.9%        |        | 98.9%        |
| <b>SW Region 5 Total</b>  | <b>99.4%</b> | <b>98.5%</b> | <b>98.1%</b> | <b>98.0%</b> | <b>99.1%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>98.3%</b> | <b>95.6%</b> |        | <b>98.8%</b> |
| <b>STATE TOTAL</b>  | <b>97.9%</b> | <b>96.2%</b> | <b>97.2%</b> | <b>96.3%</b> | <b>97.5%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>97.4%</b> | <b>96.1%</b> |        | <b>98.1%</b> |

Includes cases for which no renewal application was received.

Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in March, April, May and June 2020, for 6 months until September, October and November 2020.

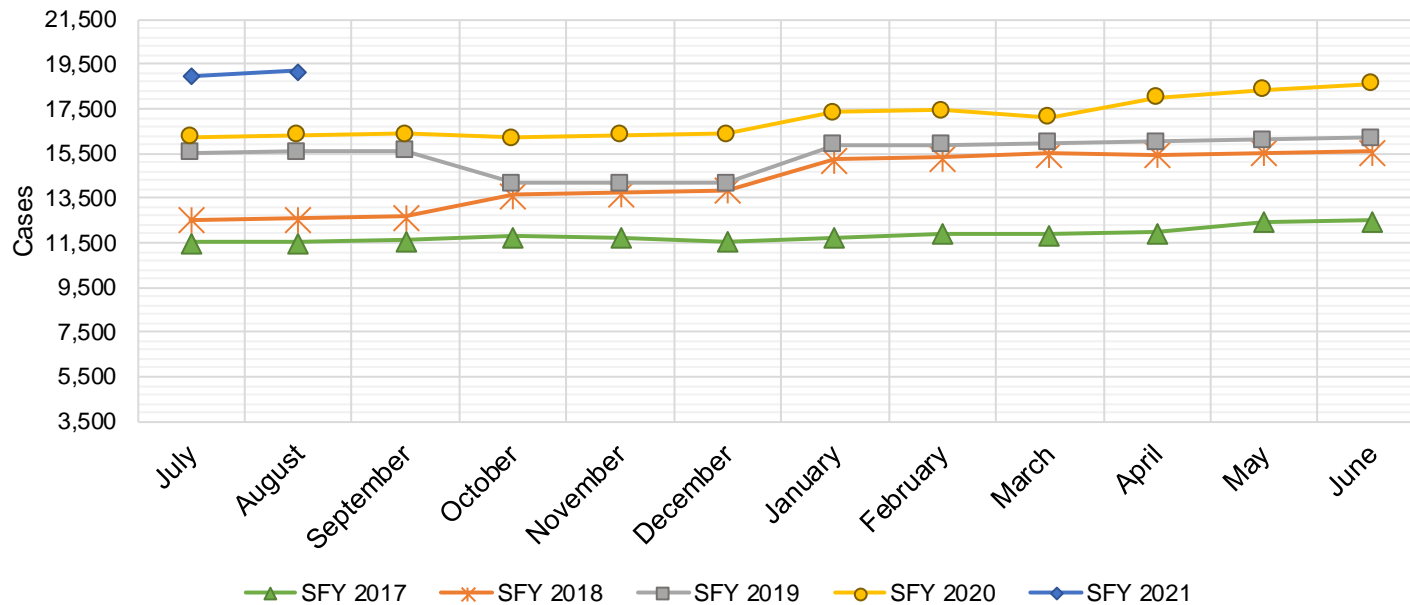
**SNAP: Combined Percentage of Approved and Terminated Renewal Applications Processed<sup>11</sup>**

|                            | Oct-19       | Nov-19       | Dec-19       | Jan-20       | Feb-20       | Mar-20        | Apr-20        | May-20        | Jun-20        | Jul-20       | Aug-20       | Sep-20 | Average      |
|----------------------------|--------------|--------------|--------------|--------------|--------------|---------------|---------------|---------------|---------------|--------------|--------------|--------|--------------|
| Cibola                     | 96.1%        | 96.4%        | 95.9%        | 95.2%        | 96.4%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 97.6%        | 94.1%        |        | 97.4%        |
| McKinley                   | 98.4%        | 93.4%        | 97.6%        | 97.4%        | 97.9%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.2%        | 93.5%        |        | 97.9%        |
| San Juan                   | 95.8%        | 94.1%        | 97.2%        | 97.0%        | 96.6%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 95.5%        | 92.3%        |        | 97.1%        |
| Sierra                     | 97.7%        | 95.7%        | 95.9%        | 97.5%        | 98.4%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 95.8%        | 97.1%        |        | 98.0%        |
| Socorro                    | 98.7%        | 95.6%        | 98.1%        | 99.2%        | 99.2%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       | 99.3%        |        | 99.1%        |
| Valencia North             | 98.1%        | 95.8%        | 96.2%        | 97.9%        | 98.8%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 97.8%        | 93.1%        |        | 98.0%        |
| Valencia South             |              |              |              |              |              |               |               |               |               |              |              |        |              |
| <b>NW Region 1 Total</b>   | <b>97.5%</b> | <b>95.2%</b> | <b>96.8%</b> | <b>97.4%</b> | <b>97.9%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>97.5%</b> | <b>94.9%</b> |        | <b>97.9%</b> |
| Colfax                     | 100.0%       | 98.6%        | 99.0%        | 98.3%        | 100.0%       | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.7%        | 100.0%       |        | 99.5%        |
| Guadalupe                  | 97.1%        | 97.3%        | 100.0%       | 100.0%       | 96.9%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%       | 100.0%       |        | 99.2%        |
| Quay                       | 100.0%       | 98.8%        | 100.0%       | 98.3%        | 98.6%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 94.7%        | 100.0%       |        | 99.1%        |
| Rio Arriba                 | 98.8%        | 95.1%        | 96.1%        | 96.2%        | 99.7%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 99.0%        | 98.7%        |        | 98.5%        |
| San Miguel                 | 93.9%        | 96.5%        | 99.6%        | 96.6%        | 94.6%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.4%        | 93.2%        |        | 97.5%        |
| Sandoval                   | 99.0%        | 97.8%        | 97.9%        | 99.1%        | 99.2%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 99.7%        | 96.7%        |        | 99.0%        |
| Santa Fe                   | 96.0%        | 93.7%        | 96.8%        | 93.1%        | 94.5%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.6%        | 93.9%        |        | 97.0%        |
| Taos                       | 98.2%        | 95.5%        | 99.6%        | 96.3%        | 97.9%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 96.2%        | 96.6%        |        | 98.2%        |
| <b>NE Region 2 Total</b>   | <b>97.9%</b> | <b>96.7%</b> | <b>98.6%</b> | <b>97.2%</b> | <b>97.7%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>98.2%</b> | <b>97.4%</b> |        | <b>98.5%</b> |
| NE Bernalillo              | 97.1%        | 96.0%        | 96.6%        | 93.7%        | 96.3%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 96.2%        | 94.1%        |        | 97.3%        |
| NW Bernalillo              | 95.7%        | 95.7%        | 95.0%        | 94.0%        | 97.9%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 96.3%        | 92.1%        |        | 97.0%        |
| SE Bernalillo              | 96.3%        | 95.3%        | 95.5%        | 93.7%        | 97.8%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.1%        | 99.5%        |        | 97.8%        |
| SW Bernalillo              | 97.1%        | 97.3%        | 97.2%        | 94.4%        | 99.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.8%        | 94.0%        |        | 98.0%        |
| Torrance                   | 97.5%        | 96.3%        | 96.9%        | 96.0%        | 97.9%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 93.6%        | 94.6%        |        | 97.5%        |
| <b>Gen. Region 3 Total</b> | <b>96.7%</b> | <b>96.1%</b> | <b>96.2%</b> | <b>94.4%</b> | <b>97.8%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>96.6%</b> | <b>94.9%</b> |        | <b>97.5%</b> |
| Chaves                     | 98.1%        | 97.4%        | 96.9%        | 97.7%        | 98.9%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.6%        | 95.8%        |        | 98.5%        |
| Curry                      | 98.8%        | 98.2%        | 98.0%        | 99.3%        | 99.2%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.4%        | 94.4%        |        | 98.8%        |
| Eddy Artesia               | 97.1%        | 100.0%       | 100.0%       | 96.2%        | 97.8%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 95.3%        | 100.0%       |        | 98.8%        |
| Eddy Carlsbad              | 100.0%       | 98.2%        | 98.5%        | 97.5%        | 99.1%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 99.2%        | 99.3%        |        | 99.3%        |
| Lea                        | 98.3%        | 97.6%        | 97.7%        | 96.2%        | 99.6%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 96.5%        | 96.5%        |        | 98.4%        |
| Lincoln                    | 95.7%        | 95.0%        | 93.6%        | 96.5%        | 96.8%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 93.4%        | 98.8%        |        | 97.3%        |
| Roosevelt                  |              |              |              |              |              |               |               |               |               |              |              |        |              |
| <b>SE Region 4 Total</b>   | <b>98.0%</b> | <b>97.7%</b> | <b>97.5%</b> | <b>97.2%</b> | <b>98.6%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>96.9%</b> | <b>97.5%</b> |        | <b>98.5%</b> |
| East Dona Ana              | 98.1%        | 97.5%        | 98.2%        | 98.8%        | 99.3%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.3%        | 96.7%        |        | 98.8%        |
| Grant                      | 98.7%        | 99.4%        | 96.0%        | 95.4%        | 99.5%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 99.0%        | 96.0%        |        | 98.5%        |
| Luna                       | 100.0%       | 97.6%        | 98.4%        | 99.0%        | 99.5%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 99.1%        | 97.5%        |        | 99.2%        |
| Otero                      | 99.4%        | 99.0%        | 99.1%        | 98.1%        | 99.0%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.7%        | 96.7%        |        | 99.1%        |
| South Dona Ana             | 100.0%       | 99.8%        | 100.0%       | 99.6%        | 99.6%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.5%        | 99.0%        |        | 99.7%        |
| West Dona Ana              | 99.3%        | 98.6%        | 99.3%        | 100.0%       | 99.8%        | 100.0%        | 100.0%        | 100.0%        | 100.0%        | 98.4%        | 94.4%        |        | 99.1%        |
| <b>SW Region 5 Total</b>   | <b>99.3%</b> | <b>98.7%</b> | <b>98.5%</b> | <b>98.5%</b> | <b>99.5%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>98.7%</b> | <b>96.7%</b> |        | <b>99.1%</b> |
| <b>STATE TOTAL</b>         | <b>97.9%</b> | <b>96.9%</b> | <b>97.6%</b> | <b>97.0%</b> | <b>98.2%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>100.0%</b> | <b>97.6%</b> | <b>96.4%</b> |        | <b>98.3%</b> |



## State SNAP Supplement

| SFY 2017 <sup>9</sup> |                |                    | SFY 2018 <sup>9</sup> |                |                    | SFY 2019 <sup>9</sup> |                |                    | SFY 2020 <sup>9</sup> |                |                    | SFY 2021 <sup>9</sup> |               |                  |
|-----------------------|----------------|--------------------|-----------------------|----------------|--------------------|-----------------------|----------------|--------------------|-----------------------|----------------|--------------------|-----------------------|---------------|------------------|
|                       | Cases          | Expenditures       |                       | Cases          | Expenditures       |                       | Cases          | Expenditures       |                       | Cases          | Expenditures       |                       | Cases         | Expenditures     |
| Jul-16                | 11,537         | \$95,553           | Jul-17                | 12,526         | \$97,568           | Jul-18                | 15,555         | \$141,711          | Jul-19                | 16,260         | \$145,023          | Jul-20                | 18,957        | \$161,862        |
| Aug-16                | 11,522         | \$95,107           | Aug-17                | 12,589         | \$98,954           | Aug-18                | 15,584         | \$139,719          | Aug-19                | 16,314         | \$145,706          | Aug-20                | 19,196        | \$165,904        |
| Sep-16                | 11,613         | \$94,472           | Sep-17                | 12,679         | \$97,546           | Sep-18                | 15,631         | \$140,768          | Sep-19                | 16,362         | \$145,767          | Sep-20                |               |                  |
| Oct-16                | 11,797         | \$96,679           | Oct-17                | 13,628         | \$117,343          | Oct-18                | 14,161         | \$125,737          | Oct-19                | 16,182         | \$139,741          | Oct-20                |               |                  |
| Nov-16                | 11,735         | \$93,689           | Nov-17                | 13,748         | \$119,055          | Nov-18                | 14,160         | \$125,401          | Nov-19                | 16,331         | \$138,583          | Nov-20                |               |                  |
| Dec-16                | 11,556         | \$93,739           | Dec-17                | 13,877         | \$120,585          | Dec-18                | 14,163         | \$126,263          | Dec-19                | 16,373         | \$137,440          | Dec-20                |               |                  |
| Jan-17                | 11,763         | \$96,074           | Jan-18                | 15,246         | \$135,993          | Jan-19                | 15,890         | \$141,357          | Jan-20                | 17,360         | \$145,696          | Jan-21                |               |                  |
| Feb-17                | 11,907         | \$98,251           | Feb-18                | 15,308         | \$137,296          | Feb-19                | 15,882         | \$142,396          | Feb-20                | 17,429         | \$154,849          | Feb-21                |               |                  |
| Mar-17                | 11,853         | \$96,693           | Mar-18                | 15,482         | \$139,132          | Mar-19                | 15,970         | \$142,427          | Mar-20                | 17,131         | \$150,568          | Mar-21                |               |                  |
| Apr-17                | 11,944         | \$97,060           | Apr-18                | 15,466         | \$139,202          | Apr-19                | 16,032         | \$143,982          | Apr-20                | 18,017         | \$157,944          | Apr-21                |               |                  |
| May-17                | 12,457         | \$96,940           | May-18                | 15,525         | \$139,397          | May-19                | 16,126         | \$143,697          | May-20                | 18,368         | \$157,089          | May-21                |               |                  |
| Jun-17                | 12,498         | \$97,405           | Jun-18                | 15,577         | \$140,802          | Jun-19                | 16,182         | \$143,128          | Jun-20                | 18,645         | \$158,748          | Jun-21                |               |                  |
| <b>TOTAL</b>          | <b>142,182</b> | <b>\$1,151,662</b> |                       | <b>171,651</b> | <b>\$1,482,874</b> |                       | <b>185,336</b> | <b>\$1,656,584</b> |                       | <b>204,772</b> | <b>\$1,777,156</b> |                       | <b>38,153</b> | <b>\$327,766</b> |
| <b>AVERAGE</b>        | <b>11,849</b>  | <b>\$95,972</b>    |                       | <b>14,304</b>  | <b>\$123,573</b>   |                       | <b>15,445</b>  | <b>\$138,049</b>   |                       | <b>17,064</b>  | <b>\$148,096</b>   |                       | <b>19,077</b> | <b>\$163,883</b> |



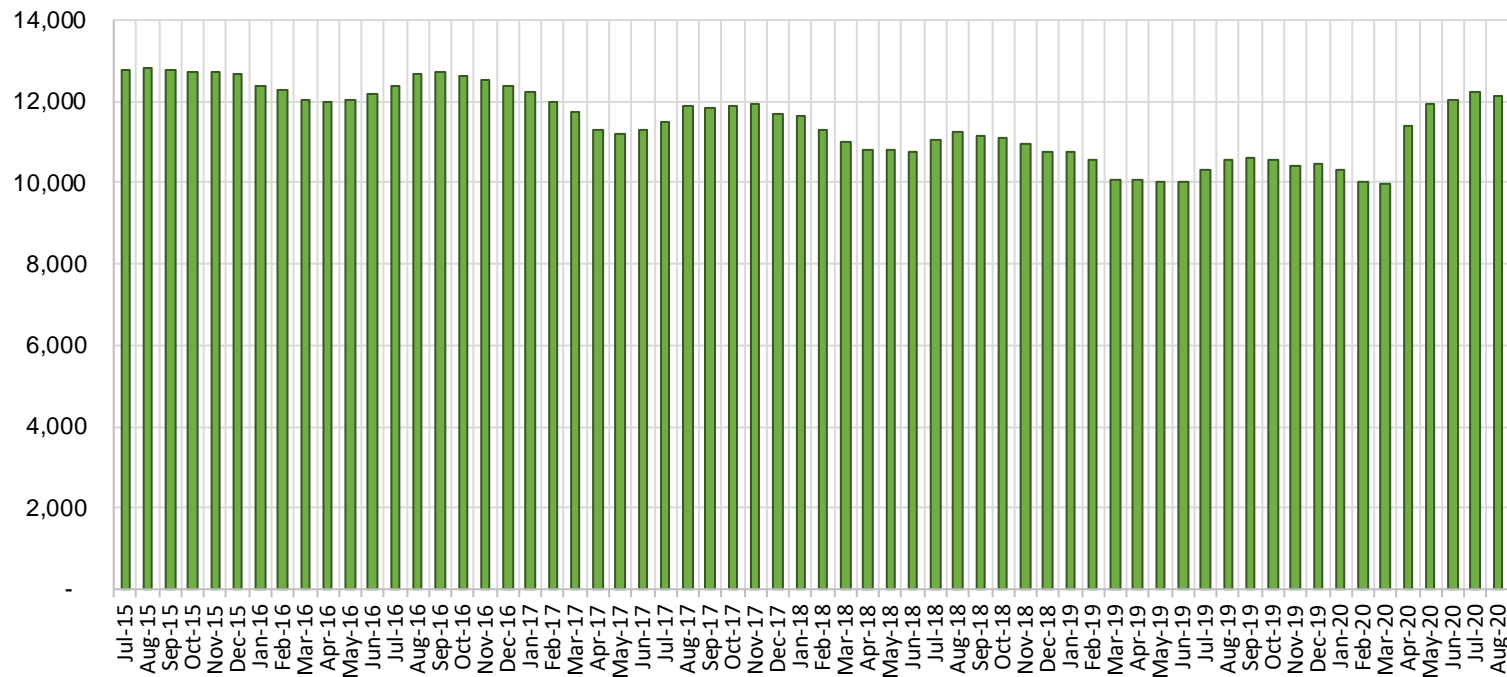
## TANF Cases by Field Office<sup>6</sup>

| Office                          |        |        |        | Percent Change    |                   |
|---------------------------------|--------|--------|--------|-------------------|-------------------|
|                                 | Aug-19 | Jul-20 | Aug-20 | Aug-19-<br>Aug-20 | Jul-20-<br>Aug-20 |
| Chaves County ISD               | 422    | 642    | 691    | 63.74%            | 7.63%             |
| Cibola County ISD               | 119    | 129    | 133    | 11.76%            | 3.10%             |
| Colfax County ISD               | 92     | 103    | 105    | 14.13%            | 1.94%             |
| Curry County ISD                | 632    | 704    | 691    | 9.34%             | -1.85%            |
| East Dona Ana County ISD        | 440    | 548    | 576    | 30.91%            | 5.11%             |
| Eddy Artesia County ISD         | 84     | 129    | 129    | 53.57%            | 0.00%             |
| Eddy Carlsbad County ISD        | 138    | 210    | 210    | 52.17%            | 0.00%             |
| Grant County ISD                | 192    | 232    | 230    | 19.79%            | -0.86%            |
| Guadalupe County ISD            | 25     | 29     | 26     | 4.00%             | -10.34%           |
| Hidalgo County ISD              | 0      | 0      | 0      | NA                | N/A               |
| Lea County ISD                  | 352    | 519    | 496    | 40.91%            | -4.43%            |
| Lincoln County ISD              | 86     | 99     | 91     | 5.81%             | -8.08%            |
| Luna County ISD                 | 206    | 226    | 225    | 9.22%             | -0.44%            |
| McKinley County ISD             | 81     | 87     | 88     | 8.64%             | 1.15%             |
| Northeast Bernalillo County ISD | 913    | 1,131  | 1,108  | 21.36%            | -2.03%            |
| Northwest Bernalillo County ISD | 808    | 980    | 980    | 21.29%            | 0.00%             |
| Otero County ISD                | 294    | 350    | 342    | 16.33%            | -2.29%            |
| Quay County ISD                 | 82     | 106    | 113    | 37.80%            | 6.60%             |
| Rio Arriba County ISD           | 375    | 426    | 426    | 13.60%            | 0.00%             |
| Roosevelt County ISD            | 0      | 0      | 0      | NA                | N/A               |
| San Juan County ISD             | 293    | 435    | 461    | 57.34%            | 5.98%             |
| San Miguel County ISD           | 191    | 211    | 219    | 14.66%            | 3.79%             |
| Sandoval County ISD             | 452    | 421    | 377    | -16.59%           | -10.45%           |
| Santa Fe County ISD             | 395    | 385    | 363    | -8.10%            | -5.71%            |
| Sierra County ISD               | 74     | 69     | 70     | -5.41%            | 1.45%             |
| Socorro County ISD              | 80     | 97     | 98     | 22.50%            | 1.03%             |
| South Dona Ana ISD              | 607    | 592    | 559    | -7.91%            | -5.57%            |
| Southeast Bernalillo County ISD | 588    | 430    | 356    | -39.46%           | -17.21%           |
| Southwest Bernalillo County ISD | 1,074  | 1,407  | 1,467  | 36.59%            | 4.26%             |
| Taos County ISD                 | 157    | 144    | 142    | -9.55%            | -1.39%            |
| Torrance County ISD             | 177    | 205    | 206    | 16.38%            | 0.49%             |
| Valencia North County ISD       | 446    | 423    | 411    | -7.85%            | -2.84%            |
| Valencia South County ISD       | 0      | 0      | 1      | N/A               | N/A               |
| West Dona Ana County ISD        | 669    | 761    | 767    | 14.65%            | 0.79%             |
| Centralized Units               | 0      | 1      | 0      | NA                | -100.00%          |
| Statewide Total                 | 10,544 | 12,231 | 12,157 | 15.30%            | -0.61%            |

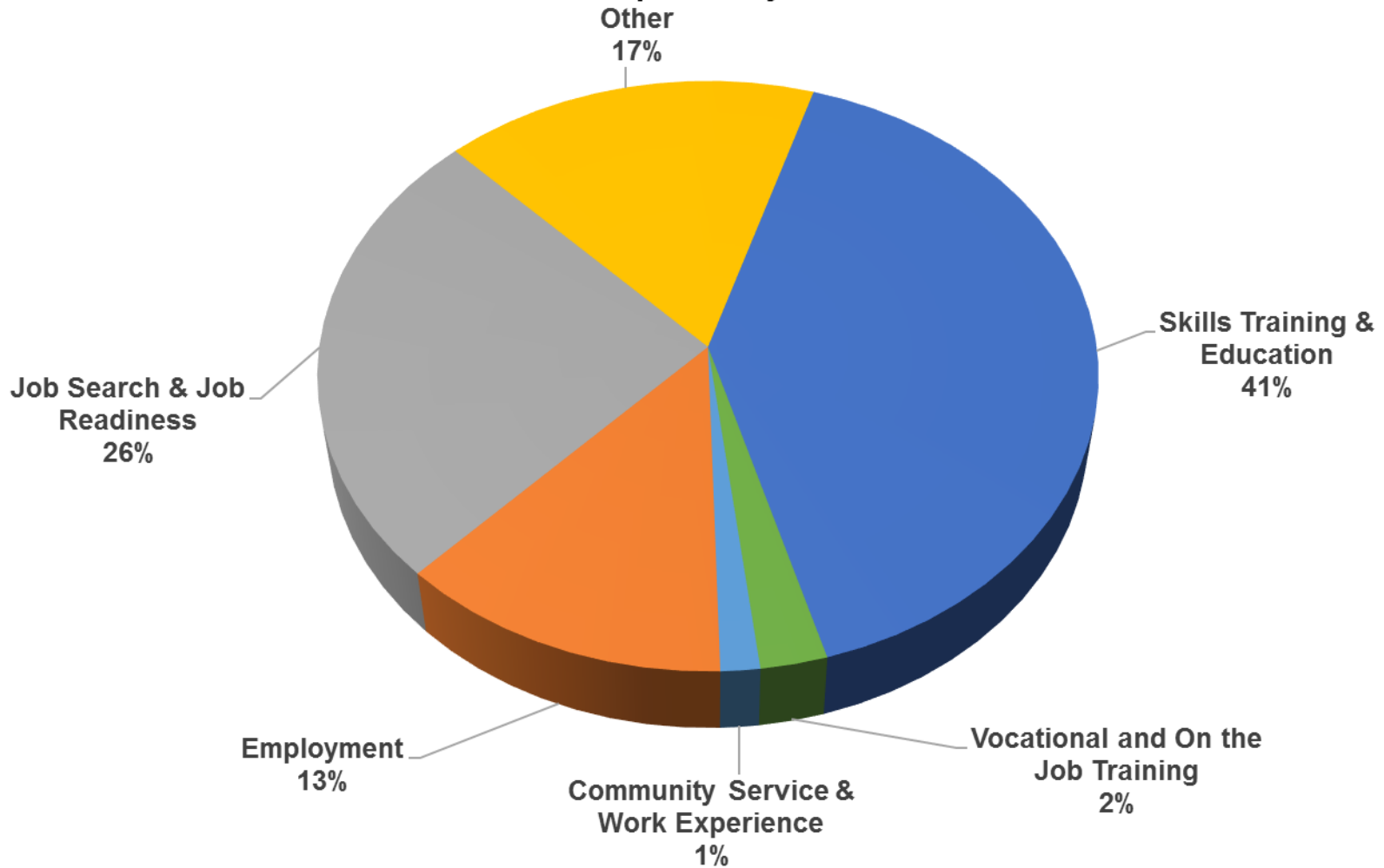
## TANF Cases by Region<sup>6</sup>

| Region                 |               |               |               | Percent Change    |                   |
|------------------------|---------------|---------------|---------------|-------------------|-------------------|
|                        | Aug-19        | Jul-20        | Aug-20        | Aug-19-<br>Aug-20 | Jul-20-<br>Aug-20 |
| Region 1- NW           | 1,093         | 1,240         | 1,262         | 15.46%            | 1.77%             |
| Region 2- NE           | 1,769         | 1,825         | 1,771         | 0.11%             | -2.96%            |
| Region 3- Central      | 3,560         | 4,153         | 4,117         | 15.65%            | -0.87%            |
| Region 4- SE           | 1,714         | 2,303         | 2,308         | 34.66%            | 0.22%             |
| Region 5- SW           | 2,408         | 2,709         | 2,699         | 12.08%            | -0.37%            |
| Centralized Units      | 0             | 1             | 0             | N/A               | -100.0%           |
| <b>Statewide Total</b> | <b>10,544</b> | <b>12,231</b> | <b>12,157</b> | <b>15.30%</b>     | <b>-0.61%</b>     |

## TANF Caseload: SFY-16 to Current

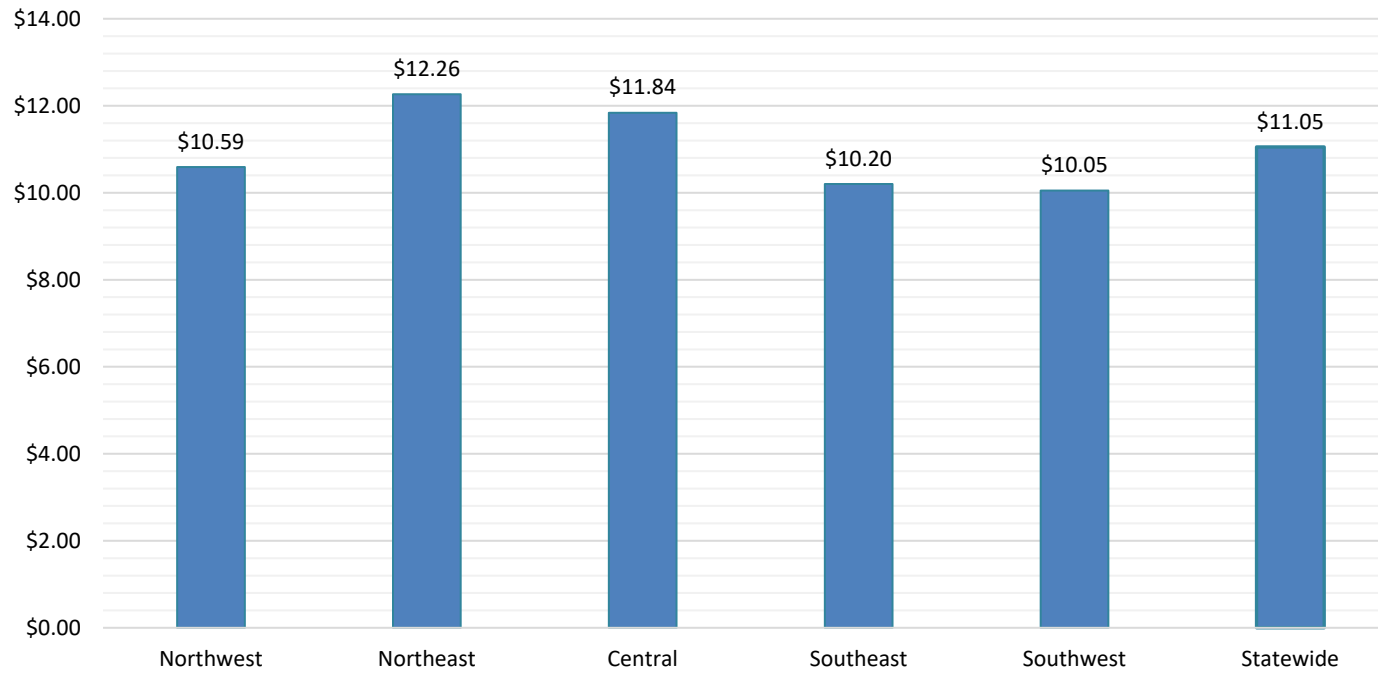


## NM Works Activity Placements on August 31, 2020 as reported by SL Start<sup>14</sup>

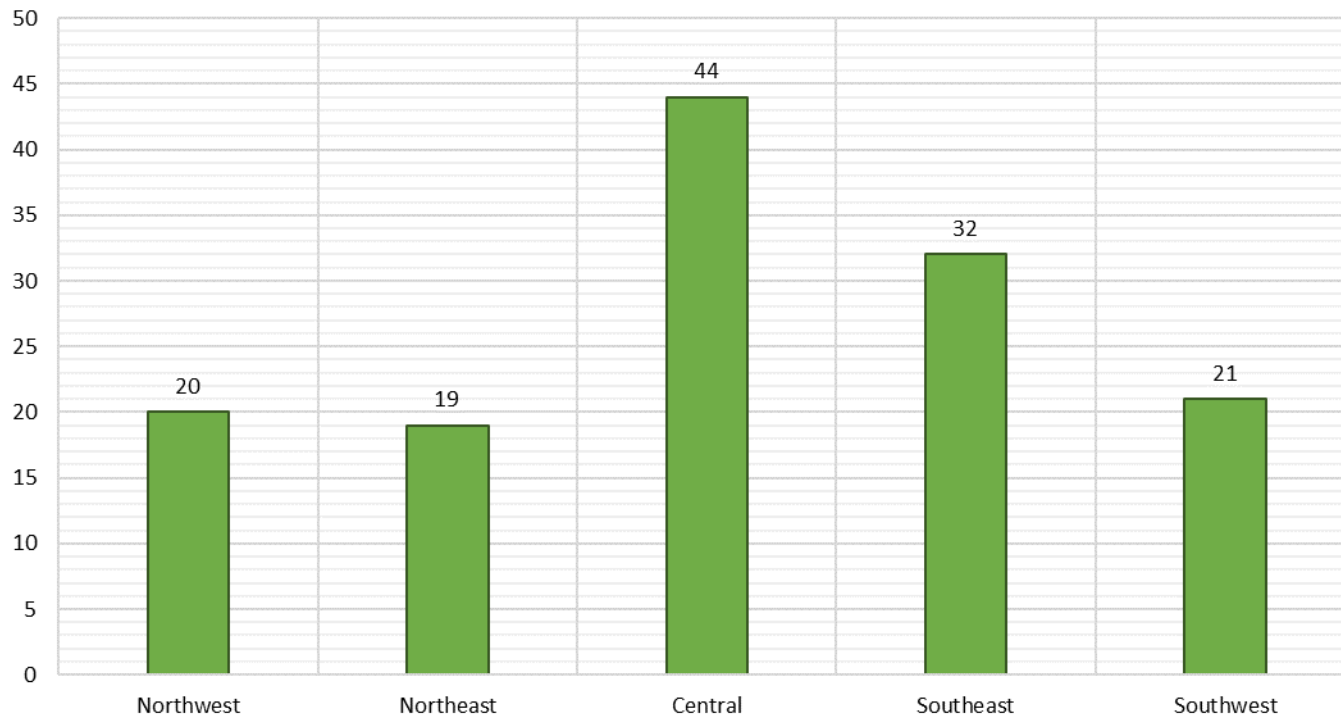


Employment, Vocational Training and Community Service and Work Experience might be reduced due to COVID 19 circumstances.

### Average Starting Hourly Wage of August 2020 TANF Employments as reported by SL Start<sup>15</sup>



Number of New Employments in August 2020 by Region  
as reported by SL Start<sup>15</sup>  
Statewide Total: 136



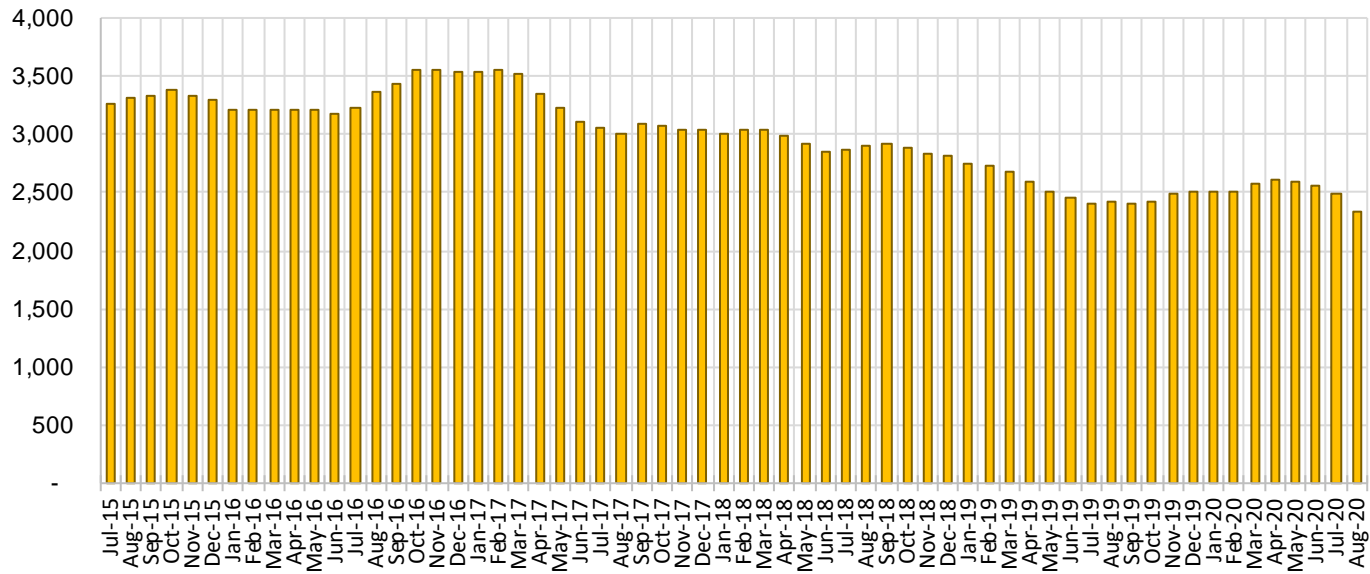
## General Assistance Cases by Field Office<sup>6</sup>

| Office                          |        |        |        | Percent Change    |                   |
|---------------------------------|--------|--------|--------|-------------------|-------------------|
|                                 | Aug-19 | Jul-20 | Aug-20 | Aug-19-<br>Aug-20 | Jul-20-<br>Aug-20 |
| Chaves County ISD               | 98     | 109    | 105    | 7.14%             | -3.67%            |
| Cibola County ISD               | 39     | 37     | 34     | -12.82%           | -8.11%            |
| Colfax County ISD               | 21     | 23     | 22     | 4.76%             | -4.35%            |
| Curry County ISD                | 77     | 98     | 83     | 7.79%             | -15.31%           |
| East Dona Ana County ISD        | 88     | 104    | 102    | 15.91%            | -1.92%            |
| Eddy Artesia County ISD         | 21     | 24     | 23     | 9.52%             | -4.17%            |
| Eddy Carlsbad County ISD        | 44     | 57     | 56     | 27.27%            | -1.75%            |
| Grant County ISD                | 65     | 80     | 72     | 10.77%            | -10.00%           |
| Guadalupe County ISD            | 9      | 5      | 6      | -33.33%           | 20.00%            |
| Hidalgo County ISD              | 0      | 0      | 0      | N/A               | N/A               |
| Lea County ISD                  | 64     | 66     | 63     | -1.56%            | -4.55%            |
| Lincoln County ISD              | 31     | 29     | 27     | -12.90%           | -6.90%            |
| Luna County ISD                 | 60     | 52     | 45     | -25.00%           | -13.46%           |
| McKinley County ISD             | 59     | 60     | 59     | 0.00%             | -1.67%            |
| Northeast Bernalillo County ISD | 253    | 233    | 217    | -14.23%           | -6.87%            |
| Northwest Bernalillo County ISD | 221    | 227    | 215    | -2.71%            | -5.29%            |
| Otero County ISD                | 66     | 62     | 59     | -10.61%           | -4.84%            |
| Quay County ISD                 | 26     | 29     | 26     | 0.00%             | -10.34%           |
| Rio Arriba County ISD           | 54     | 69     | 68     | 25.93%            | -1.45%            |
| Roosevelt County ISD            | 0      | 0      | 0      | N/A               | N/A               |
| San Juan County ISD             | 114    | 157    | 153    | 34.21%            | -2.55%            |
| San Miguel County ISD           | 69     | 54     | 50     | -27.54%           | -7.41%            |
| Sandoval County ISD             | 81     | 61     | 51     | -37.04%           | -16.39%           |
| Santa Fe County ISD             | 98     | 87     | 82     | -16.33%           | -5.75%            |
| Sierra County ISD               | 32     | 31     | 25     | -21.88%           | -19.35%           |
| Socorro County ISD              | 46     | 36     | 35     | -23.91%           | -2.78%            |
| South Dona Ana ISD              | 53     | 43     | 36     | -32.08%           | -16.28%           |
| Southeast Bernalillo County ISD | 132    | 113    | 104    | -21.21%           | -7.96%            |
| Southwest Bernalillo County ISD | 197    | 223    | 220    | 11.68%            | -1.35%            |
| Taos County ISD                 | 30     | 33     | 31     | 3.33%             | -6.06%            |
| Torrance County ISD             | 39     | 43     | 39     | 0.00%             | -9.30%            |
| Valencia North County ISD       | 82     | 82     | 73     | -10.98%           | -10.98%           |
| Valencia South County ISD       | 0      | 0      | 0      | N/A               | N/A               |
| West Dona Ana County ISD        | 155    | 164    | 154    | -0.65%            | -6.10%            |
| Centralized Units               | 0      | 0      | 0      | N/A               | N/A               |
| Statewide Total                 | 2,424  | 2,491  | 2,335  | -3.67%            | -6.26%            |

## General Assistance Cases by Region<sup>6</sup>

| Region                 |              |              |              | Percent Change |               |
|------------------------|--------------|--------------|--------------|----------------|---------------|
|                        | Aug-19       | Jul-20       | Aug-20       | Aug-19-Aug-20  | Jul-20-Aug-20 |
| Region 1 - NW          | 372          | 403          | 379          | 1.88%          | -5.96%        |
| Region 2 - NE          | 388          | 361          | 336          | -13.40%        | -6.93%        |
| Region 3 - Central     | 842          | 839          | 795          | -5.58%         | -5.24%        |
| Region 4 - SE          | 335          | 383          | 357          | 6.57%          | -6.79%        |
| Region 5 - SW          | 487          | 505          | 468          | -3.90%         | -7.33%        |
| Centralized Units      | 0            | 0            | 0            | N/A            | N/A           |
| <b>Statewide Total</b> | <b>2,424</b> | <b>2,491</b> | <b>2,335</b> | <b>-3.67%</b>  | <b>-6.26%</b> |

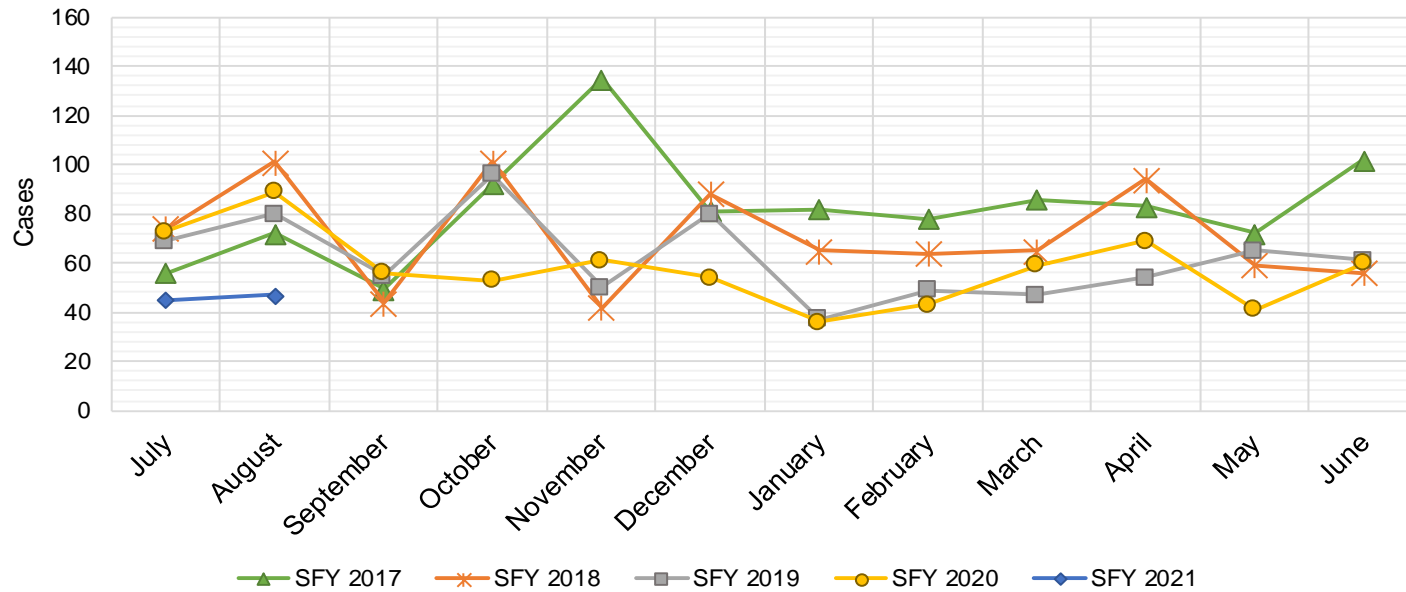
## General Assistance Caseload: SFY-16 to Current





## General Assistance Interim Assistance Reimbursements<sup>16</sup>

| SFY 2017       |            |                    | SFY 2018 |            |                    | SFY 2019 |            |                    | SFY 2020 |            |                    | SFY 2021 |           |                  |
|----------------|------------|--------------------|----------|------------|--------------------|----------|------------|--------------------|----------|------------|--------------------|----------|-----------|------------------|
|                | Cases      | Expenditures       |          | Cases      | Expenditures       |          | Cases      | Expenditures       |          | Cases      | Expenditures       |          | Cases     | Expenditures     |
| Jul-16         | 56         | \$164,970          | Jul-17   | 74         | \$241,438          | Jul-18   | 69         | \$228,333          | Jul-19   | 73         | \$303,584          | Jul-20   | 45        | \$135,037        |
| Aug-16         | 72         | \$223,182          | Aug-17   | 101        | \$339,301          | Aug-18   | 80         | \$241,292          | Aug-19   | 89         | \$310,047          | Aug-20   | 47        | \$154,783        |
| Sep-16         | 49         | \$158,027          | Sep-17   | 44         | \$131,229          | Sep-18   | 55         | \$188,192          | Sep-19   | 56         | \$172,016          | Sep-20   |           |                  |
| Oct-16         | 92         | \$257,830          | Oct-17   | 101        | \$335,752          | Oct-18   | 96         | \$298,502          | Oct-19   | 53         | \$168,461          | Oct-20   |           |                  |
| Nov-16         | 135        | \$402,305          | Nov-17   | 42         | \$139,572          | Nov-18   | 50         | \$148,641          | Nov-19   | 61         | \$171,883          | Nov-20   |           |                  |
| Dec-16         | 81         | \$227,569          | Dec-17   | 88         | \$245,453          | Dec-18   | 80         | \$246,422          | Dec-19   | 54         | \$164,045          | Dec-20   |           |                  |
| Jan-17         | 82         | \$274,050          | Jan-18   | 65         | \$258,239          | Jan-19   | 37         | \$106,081          | Jan-20   | 36         | \$96,668           | Jan-21   |           |                  |
| Feb-17         | 78         | \$227,569          | Feb-18   | 64         | \$195,815          | Feb-19   | 49         | \$119,300          | Feb-20   | 43         | \$126,743          | Feb-21   |           |                  |
| Mar-17         | 86         | \$278,219          | Mar-18   | 65         | \$172,188          | Mar-19   | 47         | \$137,296          | Mar-20   | 59         | \$169,363          | Mar-21   |           |                  |
| Apr-17         | 83         | \$267,187          | Apr-18   | 94         | \$312,340          | Apr-19   | 54         | \$173,772          | Apr-20   | 69         | \$199,975          | Apr-21   |           |                  |
| May-17         | 72         | \$232,836          | May-18   | 59         | \$155,406          | May-19   | 65         | \$237,979          | May-20   | 41         | \$129,317          | May-21   |           |                  |
| Jun-17         | 102        | \$306,228          | Jun-18   | 56         | \$159,268          | Jun-19   | 61         | \$214,497          | Jun-20   | 60         | \$184,603          | Jun-21   |           |                  |
| <b>TOTAL</b>   | <b>988</b> | <b>\$3,019,972</b> |          | <b>853</b> | <b>\$2,686,001</b> |          | <b>743</b> | <b>\$2,340,307</b> |          | <b>694</b> | <b>\$2,196,707</b> |          | <b>92</b> | <b>\$289,820</b> |
| <b>AVERAGE</b> | <b>82</b>  | <b>\$251,664</b>   |          | <b>71</b>  | <b>\$223,833</b>   |          | <b>62</b>  | <b>\$195,026</b>   |          | <b>58</b>  | <b>\$183,059</b>   |          | <b>46</b> | <b>\$144,910</b> |



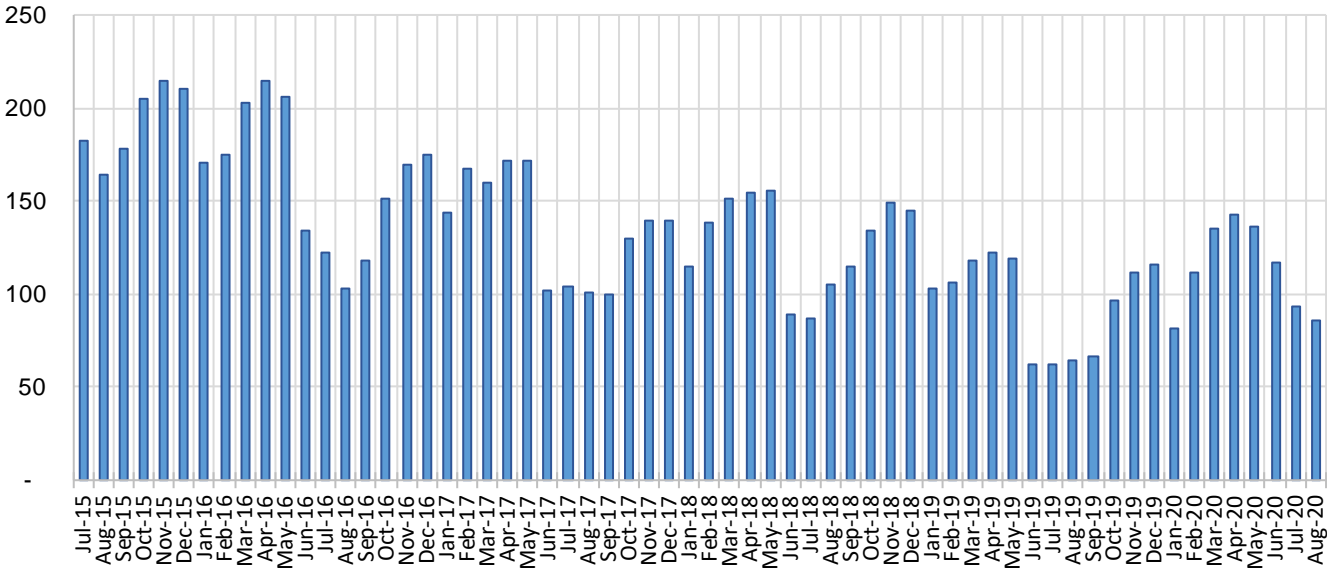
## Education Works Cases by Field Office<sup>6</sup>

| Office                          |        |        |        | Percent Change    |                   |
|---------------------------------|--------|--------|--------|-------------------|-------------------|
|                                 | Aug-19 | Jul-20 | Aug-20 | Aug-19-<br>Aug-20 | Jul-20-<br>Aug-20 |
| Chaves County ISD               | 1      | 6      | 3      | 200.0%            | -50.0%            |
| Cibola County ISD               | 0      | 1      | 1      | N/A               | 0.0%              |
| Colfax County ISD               | 0      | 0      | 0      | N/A               | N/A               |
| Curry County ISD                | 1      | 5      | 4      | 300.0%            | -20.0%            |
| East Dona Ana County ISD        | 3      | 2      | 2      | -33.3%            | 0.0%              |
| Eddy Artesia County ISD         | 1      | 0      | 1      | 0.0%              | N/A               |
| Eddy Carlsbad County ISD        | 1      | 0      | 1      | 0.0%              | N/A               |
| Grant County ISD                | 1      | 1      | 1      | 0.0%              | 0.0%              |
| Guadalupe County ISD            | 0      | 0      | 0      | N/A               | N/A               |
| Hidalgo County ISD              | 0      | 0      | 0      | N/A               | N/A               |
| Lea County ISD                  | 0      | 1      | 0      | N/A               | -100.0%           |
| Lincoln County ISD              | 0      | 0      | 0      | N/A               | N/A               |
| Luna County ISD                 | 2      | 2      | 1      | -50.0%            | -50.0%            |
| McKinley County ISD             | 0      | 1      | 1      | N/A               | 0.0%              |
| Northeast Bernalillo County ISD | 4      | 11     | 10     | 150.0%            | -9.1%             |
| Northwest Bernalillo County ISD | 3      | 10     | 13     | 333.3%            | 30.0%             |
| Otero County ISD                | 1      | 0      | 0      | -100.0%           | N/A               |
| Quay County ISD                 | 0      | 0      | 0      | N/A               | N/A               |
| Rio Arriba County ISD           | 0      | 2      | 1      | N/A               | -50.0%            |
| Roosevelt County ISD            | 0      | 0      | 0      | N/A               | N/A               |
| San Juan County ISD             | 3      | 2      | 2      | -33.3%            | 0.0%              |
| San Miguel County ISD           | 0      | 3      | 3      | N/A               | 0.0%              |
| Sandoval County ISD             | 4      | 5      | 7      | 75.0%             | 40.0%             |
| Santa Fe County ISD             | 10     | 3      | 3      | -70.0%            | 0.0%              |
| Sierra County ISD               | 1      | 1      | 1      | 0.0%              | 0.0%              |
| Socorro County ISD              | 0      | 0      | 0      | N/A               | N/A               |
| South Dona Ana ISD              | 10     | 3      | 3      | -70.0%            | 0.0%              |
| Southeast Bernalillo County ISD | 5      | 4      | 3      | -40.0%            | -25.0%            |
| Southwest Bernalillo County ISD | 6      | 11     | 11     | 83.3%             | 0.0%              |
| Taos County ISD                 | 0      | 0      | 0      | N/A               | N/A               |
| Torrance County ISD             | 0      | 2      | 2      | N/A               | 0.0%              |
| Valencia North County ISD       | 0      | 2      | 1      | N/A               | -50.0%            |
| Valencia South County ISD       | 0      | 0      | 0      | N/A               | N/A               |
| West Dona Ana County ISD        | 7      | 15     | 11     | 57.1%             | -26.7%            |
| Centralized Units               | 0      | 0      | 0      | N/A               | N/A               |
| Statewide Total                 | 64     | 93     | 86     | 34.4%             | -7.5%             |

### Education Works Cases by Region<sup>6</sup>

|                    |        |        |        | Percent Change    |                   |
|--------------------|--------|--------|--------|-------------------|-------------------|
| Region             | Aug-19 | Jul-20 | Aug-20 | Aug-19-<br>Aug-20 | Jul-20-<br>Aug-20 |
| Region 1 - NW      | 4      | 7      | 6      | 50.00%            | -14.29%           |
| Region 2 - NE      | 14     | 13     | 14     | 0.00%             | 7.69%             |
| Region 3 - Central | 18     | 38     | 39     | 116.67%           | 2.63%             |
| Region 4 - SE      | 4      | 12     | 9      | 125.00%           | -25.00%           |
| Region 5 - SW      | 24     | 23     | 18     | -25.00%           | -21.74%           |
| Centralized Units  | 0      | 0      | 0      | N/A               | N/A               |
| Statewide Total    | 64     | 93     | 86     | 34.38%            | -7.53%            |

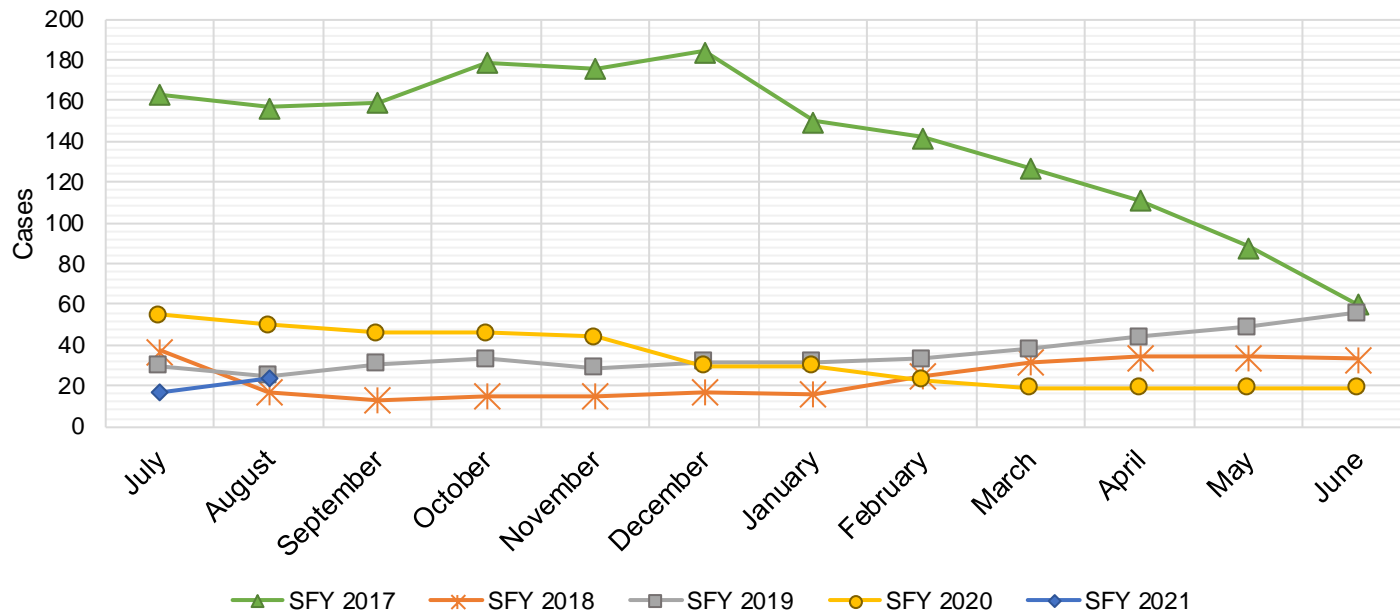
**Education Works Caseload: SFY-16 to Current**



## Refugee Cash Assistance

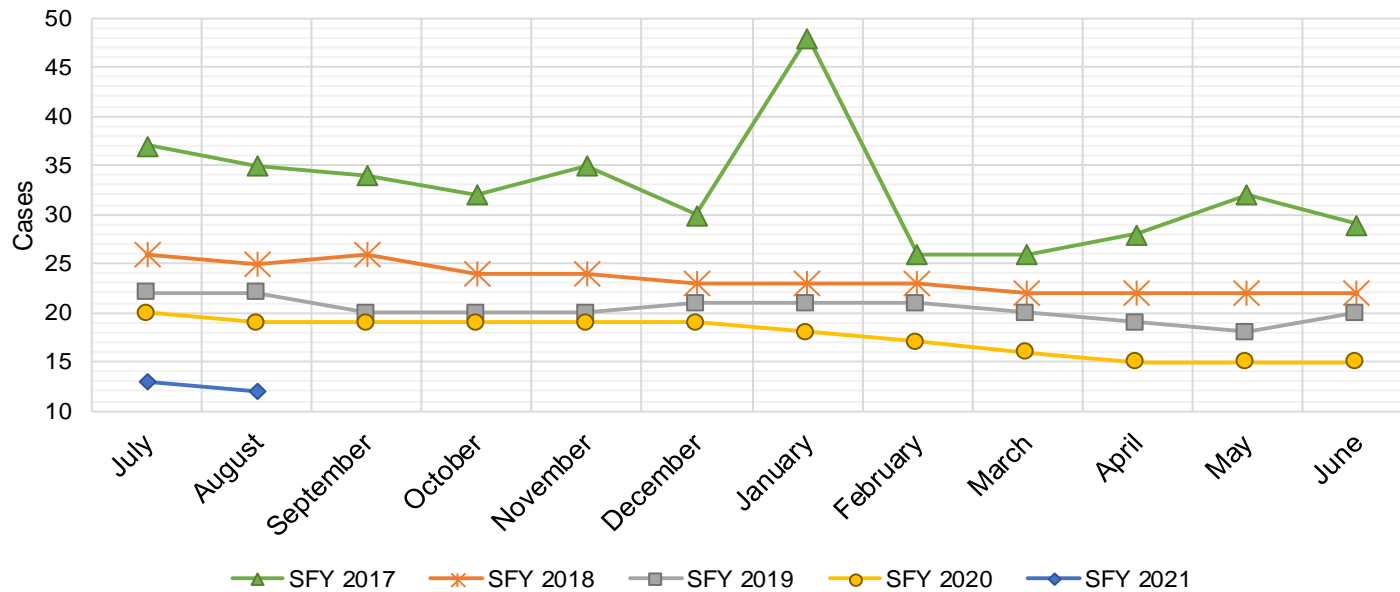
| SFY 2017 <sup>8,9</sup> |       |              | SFY 2018 <sup>8,9</sup> |       |              | SFY 2019 <sup>8,9</sup> |       |              | SFY 2020 <sup>8,9</sup> |       |              | SFY 2021 <sup>8,9</sup> |       |              |
|-------------------------|-------|--------------|-------------------------|-------|--------------|-------------------------|-------|--------------|-------------------------|-------|--------------|-------------------------|-------|--------------|
|                         | Cases | Expenditures |                         | Cases | Expenditures |                         | Cases | Expenditures |                         | Cases | Expenditures |                         | Cases | Expenditures |
| Jul-16                  | 163   | \$39,756     | Jul-17                  | 37    | \$9,981      | Jul-18                  | 30    | \$7,408      | Jul-19                  | 55    | \$13,851     | Jul-20                  | 17    | \$9,650      |
| Aug-16                  | 157   | \$40,115     | Aug-17                  | 17    | \$4,704      | Aug-18                  | 25    | \$6,434      | Aug-19                  | 50    | \$12,497     | Aug-20                  | 24    | \$12,930     |
| Sep-16                  | 159   | \$39,359     | Sep-17                  | 13    | \$3,159      | Sep-18                  | 31    | \$6,947      | Sep-19                  | 46    | \$11,473     | Sep-20                  |       |              |
| Oct-16                  | 179   | \$41,520     | Oct-17                  | 15    | \$3,543      | Oct-18                  | 33    | \$6,323      | Oct-19                  | 46    | \$11,341     | Oct-20                  |       |              |
| Nov-16                  | 176   | \$45,434     | Nov-17                  | 15    | \$4,263      | Nov-18                  | 29    | \$7,036      | Nov-19                  | 44    | \$11,296     | Nov-20                  |       |              |
| Dec-16                  | 184   | \$46,673     | Dec-17                  | 17    | \$4,795      | Dec-18                  | 32    | \$7,300      | Dec-19                  | 30    | \$7,679      | Dec-20                  |       |              |
| Jan-17                  | 150   | \$38,790     | Jan-18                  | 16    | \$4,166      | Jan-19                  | 32    | \$7,418      | Jan-20                  | 30    | \$7,407      | Jan-21                  |       |              |
| Feb-17                  | 142   | \$37,956     | Feb-18                  | 25    | \$5,723      | Feb-19                  | 33    | \$8,591      | Feb-20                  | 23    | \$7,577      | Feb-21                  |       |              |
| Mar-17                  | 127   | \$33,066     | Mar-18                  | 32    | \$7,636      | Mar-19                  | 38    | \$9,165      | Mar-20                  | 19    | \$6,500      | Mar-21                  |       |              |
| Apr-17                  | 111   | \$29,183     | Apr-18                  | 34    | \$8,827      | Apr-19                  | 44    | \$10,648     | Apr-20                  | 19    | \$4,847      | Apr-21                  |       |              |
| May-17                  | 88    | \$23,343     | May-18                  | 34    | \$8,939      | May-19                  | 49    | \$11,823     | May-20                  | 19    | \$4,908      | May-21                  |       |              |
| Jun-17                  | 60    | \$15,538     | Jun-18                  | 33    | \$8,513      | Jun-19                  | 56    | \$13,558     | Jun-20                  | 19    | \$5,386      | Jun-21                  |       |              |

|         |       |           |     |          |     |           |     |           |    |          |
|---------|-------|-----------|-----|----------|-----|-----------|-----|-----------|----|----------|
| TOTAL   | 1,696 | \$430,732 | 288 | \$74,249 | 432 | \$102,651 | 400 | \$104,762 | 41 | \$22,580 |
| AVERAGE | 141   | \$35,894  | 24  | \$6,187  | 36  | \$8,554   | 33  | \$8,730   | 21 | \$11,290 |



## State Supplement for Residential Care

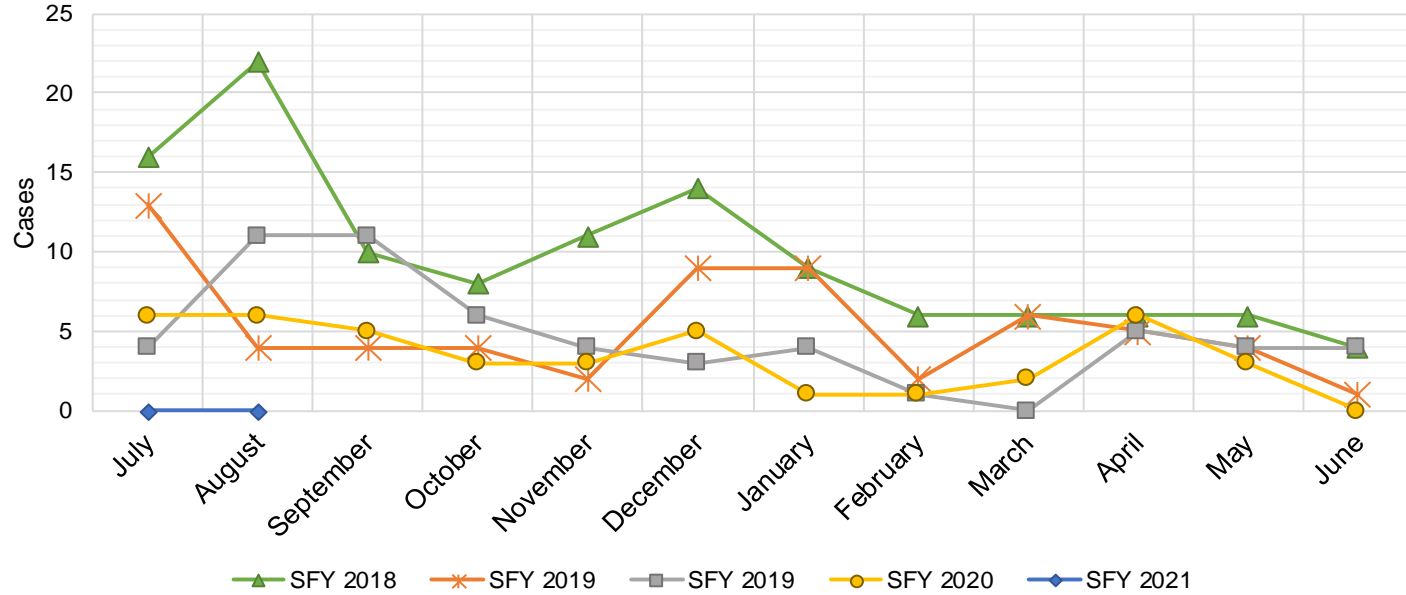
| SFY 2017 <sup>9</sup> |            |                 | SFY 2018 <sup>9</sup> |                 |              | SFY 2019 <sup>9</sup> |            |                 | SFY 2020 <sup>9</sup> |                |              | SFY 2021 <sup>9</sup> |       |              |
|-----------------------|------------|-----------------|-----------------------|-----------------|--------------|-----------------------|------------|-----------------|-----------------------|----------------|--------------|-----------------------|-------|--------------|
|                       | Cases      | Expenditures    |                       | Cases           | Expenditures |                       | Cases      | Expenditures    |                       | Cases          | Expenditures |                       | Cases | Expenditures |
| Jul-16                | 37         | \$3,700         | Jul-17                | 26              | \$2,700      | Jul-18                | 22         | \$2,200         | Jul-19                | 20             | \$1,900      | Jul-20                | 13    | \$1,300      |
| Aug-16                | 35         | \$3,500         | Aug-17                | 25              | \$2,500      | Aug-18                | 22         | \$2,200         | Aug-19                | 19             | \$1,900      | Aug-20                | 12    | \$1,200      |
| Sep-16                | 34         | \$3,400         | Sep-17                | 26              | \$2,700      | Sep-18                | 20         | \$2,000         | Sep-19                | 19             | \$1,900      | Sep-20                |       |              |
| Oct-16                | 32         | \$3,200         | Oct-17                | 24              | \$2,500      | Oct-18                | 20         | \$2,000         | Oct-19                | 19             | \$1,900      | Oct-20                |       |              |
| Nov-16                | 35         | \$3,500         | Nov-17                | 24              | \$2,400      | Nov-18                | 20         | \$2,000         | Nov-19                | 19             | \$1,900      | Nov-20                |       |              |
| Dec-16                | 30         | \$3,000         | Dec-17                | 23              | \$2,200      | Dec-18                | 21         | \$2,100         | Dec-19                | 19             | \$1,900      | Dec-20                |       |              |
| Jan-17                | 48         | \$4,800         | Jan-18                | 23              | \$2,400      | Jan-19                | 21         | \$2,000         | Jan-20                | 18             | \$1,800      | Jan-21                |       |              |
| Feb-17                | 26         | \$2,600         | Feb-18                | 23              | \$2,300      | Feb-19                | 21         | \$2,200         | Feb-20                | 17             | \$1,600      | Feb-21                |       |              |
| Mar-17                | 26         | \$2,600         | Mar-18                | 22              | \$2,400      | Mar-19                | 20         | \$1,900         | Mar-20                | 16             | \$1,500      | Mar-21                |       |              |
| Apr-17                | 28         | \$2,800         | Apr-18                | 22              | \$2,200      | Apr-19                | 19         | \$1,800         | Apr-20                | 15             | \$1,500      | Apr-21                |       |              |
| May-17                | 32         | \$3,200         | May-18                | 22              | \$2,200      | May-19                | 18         | \$1,800         | May-20                | 15             | \$1,500      | May-21                |       |              |
| Jun-17                | 29         | \$2,900         | Jun-18                | 22              | \$2,200      | Jun-19                | 20         | \$2,000         | Jun-20                | 15             | \$1,500      | Jun-21                |       |              |
| <b>TOTAL</b>          | <b>392</b> | <b>\$39,200</b> | <b>282</b>            | <b>\$28,700</b> | <b>244</b>   | <b>\$24,200</b>       | <b>211</b> | <b>\$20,800</b> | <b>25</b>             | <b>\$2,500</b> |              |                       |       |              |
| <b>AVERAGE</b>        | <b>33</b>  | <b>\$3,267</b>  | <b>24</b>             | <b>\$2,392</b>  | <b>20</b>    | <b>\$2,017</b>        | <b>18</b>  | <b>\$1,733</b>  | <b>13</b>             | <b>\$1,250</b> |              |                       |       |              |



## TANF Diversion Payments

| SFY 2018 <sup>9</sup> |       |              | SFY 2019 <sup>9</sup> |       |              | SFY 2019 <sup>9</sup> |       |              | SFY 2020 <sup>9</sup> |       |              | SFY 2021 <sup>9</sup> |       |              |
|-----------------------|-------|--------------|-----------------------|-------|--------------|-----------------------|-------|--------------|-----------------------|-------|--------------|-----------------------|-------|--------------|
|                       | Cases | Expenditures |                       | Cases | Expenditures |                       | Cases | Expenditures |                       | Cases | Expenditures |                       | Cases | Expenditures |
| Jul-16                | 16    | \$30,843     | Jul-17                | 13    | \$26,500     | Jul-18                | 4     | \$3,000      | Jul-19                | 6     | \$18,500     | Jul-20                | 0     | \$0          |
| Aug-16                | 22    | \$42,731     | Aug-17                | 4     | \$12,000     | Aug-18                | 11    | \$18,583     | Aug-19                | 6     | \$16,500     | Aug-20                | 0     | \$1,500      |
| Sep-16                | 10    | \$21,000     | Sep-17                | 4     | \$4,000      | Sep-18                | 11    | \$20,999     | Sep-19                | 5     | \$11,000     | Sep-20                |       |              |
| Oct-16                | 8     | \$16,744     | Oct-17                | 4     | \$16,000     | Oct-18                | 6     | \$10,499     | Oct-19                | 3     | \$3,000      | Oct-20                |       |              |
| Nov-16                | 11    | \$24,500     | Nov-17                | 2     | \$15,500     | Nov-18                | 4     | \$7,499      | Nov-19                | 3     | \$16,180     | Nov-20                |       |              |
| Dec-16                | 14    | \$26,611     | Dec-17                | 9     | \$17,500     | Dec-18                | 3     | \$2,499      | Dec-19                | 5     | \$14,000     | Dec-20                |       |              |
| Jan-17                | 9     | \$18,500     | Jan-18                | 9     | \$21,731     | Jan-19                | 4     | \$5,999      | Jan-20                | 1     | \$1,500      | Jan-21                |       |              |
| Feb-17                | 6     | \$12,000     | Feb-18                | 2     | \$7,731      | Feb-19                | 1     | \$1,678      | Feb-20                | 1     | \$1,857      | Feb-21                |       |              |
| Mar-17                | 6     | \$11,000     | Mar-18                | 6     | \$8,496      | Mar-19                | 0     | \$3,000      | Mar-20                | 2     | \$5,920      | Mar-21                |       |              |
| Apr-17                | 6     | \$12,000     | Apr-18                | 5     | \$13,500     | Apr-19                | 5     | \$6,500      | Apr-20                | 6     | \$14,905     | Apr-21                |       |              |
| May-17                | 6     | \$11,500     | May-18                | 4     | \$12,500     | May-19                | 4     | \$16,000     | May-20                | 3     | \$8,000      | May-21                |       |              |
| Jun-17                | 4     | \$13,500     | Jun-18                | 1     | \$5,389      | Jun-19                | 4     | \$8,000      | Jun-20                | 0     | \$0          | Jun-21                |       |              |

|         |     |           |    |           |    |           |    |           |   |         |
|---------|-----|-----------|----|-----------|----|-----------|----|-----------|---|---------|
| TOTAL   | 118 | \$240,929 | 63 | \$160,847 | 57 | \$104,256 | 41 | \$111,362 | 0 | \$1,500 |
| AVERAGE | 10  | \$20,077  | 5  | \$13,404  | 5  | \$8,688   | 3  | \$9,280   | 0 | \$750   |

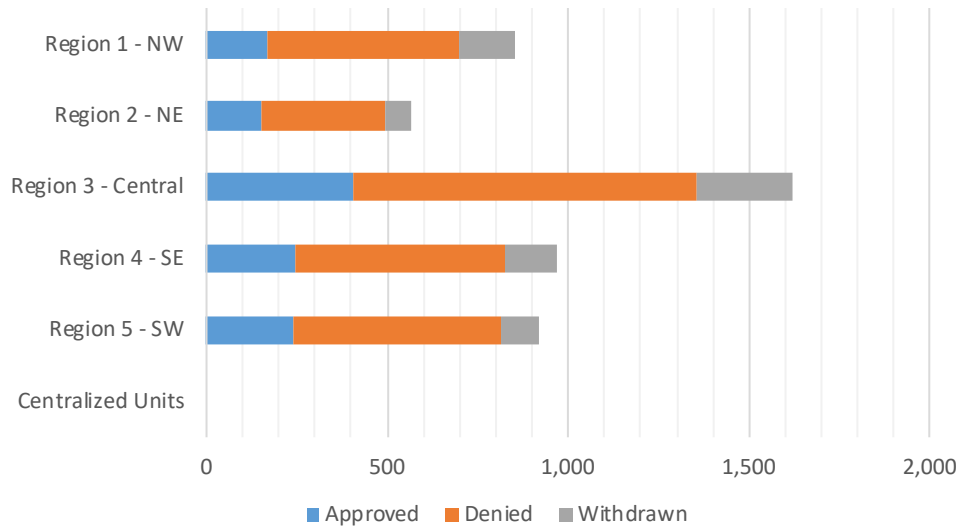


**Cash Assistance Applications by Field Office<sup>4,11</sup>**  
**August 2020**

| Office                          | Approved     | Denied       | Withdrawn  | Total Cases Processed |
|---------------------------------|--------------|--------------|------------|-----------------------|
| Chaves County ISD               | 89           | 155          | 45         | 289                   |
| Cibola County ISD               | 14           | 37           | 6          | 57                    |
| Colfax County ISD               | 7            | 6            | 11         | 24                    |
| Curry County ISD                | 55           | 115          | 19         | 189                   |
| East Dona Ana County ISD        | 71           | 150          | 28         | 249                   |
| Eddy Artesia County ISD         | 12           | 43           | 7          | 62                    |
| Eddy Carlsbad County ISD        | 24           | 95           | 23         | 142                   |
| Grant County ISD                | 26           | 48           | 11         | 85                    |
| Guadalupe County ISD            | 4            | 7            | 4          | 15                    |
| Hidalgo County ISD              | 0            | 0            | 0          | 0                     |
| Lea County ISD                  | 50           | 134          | 38         | 222                   |
| Lincoln County ISD              | 18           | 38           | 8          | 64                    |
| Luna County ISD                 | 18           | 34           | 11         | 63                    |
| McKinley County ISD             | 14           | 116          | 22         | 152                   |
| Northeast Bernalillo County ISD | 117          | 310          | 84         | 511                   |
| Northwest Bernalillo County ISD | 99           | 238          | 79         | 416                   |
| Otero County ISD                | 31           | 104          | 15         | 150                   |
| Quay County ISD                 | 19           | 21           | 4          | 44                    |
| Rio Arriba County ISD           | 38           | 91           | 12         | 141                   |
| Roosevelt County ISD            | 0            | 0            | 0          | 0                     |
| San Juan County ISD             | 83           | 292          | 104        | 479                   |
| San Miguel County ISD           | 16           | 57           | 12         | 85                    |
| Sandoval County ISD             | 23           | 35           | 9          | 67                    |
| Santa Fe County ISD             | 35           | 93           | 18         | 146                   |
| Sierra County ISD               | 10           | 8            | 5          | 23                    |
| Socorro County ISD              | 7            | 46           | 2          | 55                    |
| South Dona Ana ISD              | 40           | 34           | 14         | 88                    |
| Southeast Bernalillo County ISD | 18           | 45           | 3          | 66                    |
| Southwest Bernalillo County ISD | 150          | 317          | 86         | 553                   |
| Taos County ISD                 | 8            | 32           | 3          | 43                    |
| Torrance County ISD             | 24           | 37           | 14         | 75                    |
| Valencia North County ISD       | 38           | 36           | 13         | 87                    |
| Valencia South County ISD       | 0            | 0            | 0          | 0                     |
| West Dona Ana County ISD        | 55           | 201          | 27         | 283                   |
| Centralized Units               | 0            | 0            | 0          | 0                     |
| <b>Statewide Total</b>          | <b>1,213</b> | <b>2,975</b> | <b>737</b> | <b>4,925</b>          |

**Cash Assistance Applications by Region<sup>4,11</sup>**  
**August 2020**

|                        | Approved     | Denied       | Withdrawn  | Total Cases Processed |
|------------------------|--------------|--------------|------------|-----------------------|
| Region                 |              |              |            |                       |
| Region 1 - NW          | 166          | 535          | 152        | 853                   |
| Region 2 - NE          | 150          | 342          | 73         | 565                   |
| Region 3 - Central     | 408          | 947          | 266        | 1,621                 |
| Region 4 - SE          | 248          | 580          | 140        | 968                   |
| Region 5 - SW          | 241          | 571          | 106        | 918                   |
| Centralized Units      | 0            | 0            | 0          | 0                     |
| <b>Statewide Total</b> | <b>1,213</b> | <b>2,975</b> | <b>737</b> | <b>4,925</b>          |





**Early Childhood Education and Care Department  
Children Receiving Child Care Assistance Subsidies By County**

| County              | Aug 2019      | Sept 2019     | Oct 2019      | Nov 2019      | Dec 2019      | Jan 2020      | Feb 2020      | Mar 2020      | Apr 2020      | May 2020      | June 2020     | July 2020     | Aug 2020      | Change Fr. Cases | Last Year Percent |
|---------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|------------------|-------------------|
| <i>Bernalillo</i>   | 7,885         | 8,295         | 7,690         | 7,759         | 7,591         | 7,673         | 7,779         | 7,975         | 8,683         | 8,506         | 8,061         | 7,316         | 5,905         | -1,980           | -25.1%            |
| <b>Catron</b>       | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>         | 0.0%              |
| <i>Chaves</i>       | 824           | 886           | 811           | 891           | 827           | 835           | 830           | 830           | 911           | 918           | 857           | 852           | 683           | -141             | -17.1%            |
| <b>Cibola</b>       | <b>277</b>    | <b>275</b>    | <b>250</b>    | <b>238</b>    | <b>247</b>    | <b>224</b>    | <b>226</b>    | <b>227</b>    | <b>271</b>    | <b>263</b>    | <b>256</b>    | <b>247</b>    | <b>184</b>    | <b>-93</b>       | -33.6%            |
| <i>Colfax</i>       | 40            | 33            | 43            | 34            | 31            | 32            | 32            | 26            | 28            | 29            | 28            | 28            | 30            | -10              | -25.0%            |
| <b>Curry</b>        | <b>613</b>    | <b>625</b>    | <b>563</b>    | <b>596</b>    | <b>587</b>    | <b>605</b>    | <b>613</b>    | <b>600</b>    | <b>669</b>    | <b>668</b>    | <b>613</b>    | <b>625</b>    | <b>482</b>    | <b>-131</b>      | -21.4%            |
| <i>De Baca</i>      | 1             | 1             | 1             | 1             | 1             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | -1               | -100.0%           |
| <b>Dona Ana</b>     | <b>4,384</b>  | <b>4,575</b>  | <b>4,429</b>  | <b>4,493</b>  | <b>4,348</b>  | <b>4,350</b>  | <b>4,313</b>  | <b>4,388</b>  | <b>4,806</b>  | <b>4,691</b>  | <b>4,466</b>  | <b>4,363</b>  | <b>3,306</b>  | <b>-1,078</b>    | -24.6%            |
| <i>Eddy</i>         | 226           | 224           | 244           | 239           | 234           | 225           | 227           | 231           | 235           | 233           | 213           | 226           | 200           | -26              | -11.5%            |
| <b>Grant</b>        | <b>115</b>    | <b>157</b>    | <b>138</b>    | <b>133</b>    | <b>145</b>    | <b>143</b>    | <b>146</b>    | <b>132</b>    | <b>159</b>    | <b>157</b>    | <b>160</b>    | <b>135</b>    | <b>63</b>     | <b>-52</b>       | -45.2%            |
| <i>Guadalupe</i>    | 10            | 10            | 7             | 7             | 7             | 7             | 7             | 8             | 9             | 8             | 8             | 10            | 10            | 0                | 0.0%              |
| <b>Harding</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>         | 0.0%              |
| <i>Hidalgo</i>      | 27            | 26            | 21            | 28            | 28            | 28            | 27            | 24            | 23            | 20            | 17            | 23            | 14            | -13              | -48.1%            |
| <b>Lea</b>          | <b>752</b>    | <b>761</b>    | <b>770</b>    | <b>753</b>    | <b>741</b>    | <b>736</b>    | <b>785</b>    | <b>767</b>    | <b>828</b>    | <b>839</b>    | <b>798</b>    | <b>779</b>    | <b>683</b>    | <b>-69</b>       | -9.2%             |
| <i>Lincoln</i>      | 103           | 108           | 101           | 97            | 86            | 89            | 89            | 88            | 100           | 99            | 88            | 87            | 66            | -37              | -35.9%            |
| <b>Los Alamos</b>   | <b>37</b>     | <b>47</b>     | <b>38</b>     | <b>42</b>     | <b>40</b>     | <b>42</b>     | <b>38</b>     | <b>37</b>     | <b>48</b>     | <b>48</b>     | <b>44</b>     | <b>45</b>     | <b>28</b>     | <b>-9</b>        | -24.3%            |
| <i>Luna</i>         | 160           | 173           | 160           | 148           | 155           | 158           | 163           | 164           | 196           | 216           | 189           | 188           | 143           | -17              | -10.6%            |
| <b>McKinley</b>     | <b>141</b>    | <b>165</b>    | <b>176</b>    | <b>172</b>    | <b>172</b>    | <b>170</b>    | <b>171</b>    | <b>166</b>    | <b>185</b>    | <b>169</b>    | <b>172</b>    | <b>155</b>    | <b>56</b>     | <b>-85</b>       | -60.3%            |
| <i>Mora</i>         | 10            | 12            | 12            | 11            | 11            | 11            | 11            | 12            | 13            | 12            | 12            | 12            | 10            | 0                | 0.0%              |
| <b>Otero</b>        | <b>538</b>    | <b>547</b>    | <b>488</b>    | <b>510</b>    | <b>501</b>    | <b>506</b>    | <b>511</b>    | <b>520</b>    | <b>578</b>    | <b>592</b>    | <b>564</b>    | <b>564</b>    | <b>413</b>    | <b>-125</b>      | -23.2%            |
| <i>Out of State</i> | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0             | 0                | 0.0%              |
| <b>Quay</b>         | <b>38</b>     | <b>37</b>     | <b>33</b>     | <b>34</b>     | <b>35</b>     | <b>32</b>     | <b>34</b>     | <b>37</b>     | <b>42</b>     | <b>41</b>     | <b>39</b>     | <b>40</b>     | <b>28</b>     | <b>-10</b>       | -26.3%            |
| <i>Rio Arriba</i>   | 151           | 150           | 147           | 153           | 155           | 152           | 153           | 149           | 160           | 155           | 153           | 144           | 99            | -52              | -34.4%            |
| <b>Roosevelt</b>    | <b>138</b>    | <b>148</b>    | <b>140</b>    | <b>134</b>    | <b>133</b>    | <b>131</b>    | <b>132</b>    | <b>131</b>    | <b>146</b>    | <b>178</b>    | <b>168</b>    | <b>143</b>    | <b>97</b>     | <b>-41</b>       | -29.7%            |
| <i>San Juan</i>     | 897           | 1,018         | 932           | 926           | 958           | 928           | 951           | 979           | 1,231         | 1,252         | 1,221         | 1,144         | 737           | -160             | -17.8%            |
| <b>San Miguel</b>   | <b>357</b>    | <b>363</b>    | <b>375</b>    | <b>356</b>    | <b>353</b>    | <b>349</b>    | <b>361</b>    | <b>373</b>    | <b>412</b>    | <b>403</b>    | <b>399</b>    | <b>405</b>    | <b>326</b>    | <b>-31</b>       | -8.7%             |
| <i>Sandoval</i>     | 806           | 827           | 783           | 803           | 770           | 738           | 765           | 736           | 897           | 902           | 865           | 865           | 570           | -236             | -29.3%            |
| <b>Santa Fe</b>     | <b>562</b>    | <b>606</b>    | <b>534</b>    | <b>567</b>    | <b>537</b>    | <b>533</b>    | <b>522</b>    | <b>537</b>    | <b>601</b>    | <b>616</b>    | <b>605</b>    | <b>580</b>    | <b>354</b>    | <b>-208</b>      | -37.0%            |
| <i>Sierra</i>       | 47            | 58            | 54            | 56            | 63            | 61            | 52            | 55            | 67            | 67            | 78            | 84            | 51            | 4                | 8.5%              |
| <b>Socorro</b>      | <b>53</b>     | <b>59</b>     | <b>54</b>     | <b>53</b>     | <b>48</b>     | <b>43</b>     | <b>40</b>     | <b>41</b>     | <b>46</b>     | <b>46</b>     | <b>43</b>     | <b>38</b>     | <b>29</b>     | <b>-24</b>       | -45.3%            |
| <i>Taos</i>         | 149           | 135           | 118           | 125           | 126           | 126           | 117           | 139           | 156           | 149           | 141           | 115           | 89            | -60              | -40.3%            |
| <b>Torrance</b>     | <b>67</b>     | <b>73</b>     | <b>57</b>     | <b>57</b>     | <b>63</b>     | <b>68</b>     | <b>63</b>     | <b>71</b>     | <b>78</b>     | <b>86</b>     | <b>74</b>     | <b>78</b>     | <b>63</b>     | <b>-4</b>        | -6.0%             |
| <i>Union</i>        | 3             | 3             | 3             | 3             | 3             | 3             | 3             | 3             | 3             | 3             | 3             | 3             | 2             | -1               | -33.3%            |
| <b>Valencia</b>     | <b>569</b>    | <b>625</b>    | <b>602</b>    | <b>595</b>    | <b>573</b>    | <b>564</b>    | <b>533</b>    | <b>547</b>    | <b>628</b>    | <b>620</b>    | <b>632</b>    | <b>566</b>    | <b>457</b>    | <b>-112</b>      | -19.7%            |
| <b>Totals</b>       | <b>19,980</b> | <b>21,022</b> | <b>19,774</b> | <b>20,014</b> | <b>19,569</b> | <b>19,562</b> | <b>19,694</b> | <b>19,993</b> | <b>22,209</b> | <b>21,986</b> | <b>20,967</b> | <b>19,860</b> | <b>15,178</b> | <b>-4,802</b>    | <b>-24.0%</b>     |

# EARLY CHILDHOOD EDUCATION AND CARE DEPARTMENT CHILD CARE ASSISTANCE ELIGIBILITY PROGRAMS

| MONTH   | Sept'19      | Oct'19       | Nov'19       | Dec'19       | Jan'20       | Feb'20       | Mar'20       | Apr'20       | May'20       | June'20      | July'20      | Aug'20      |
|---|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|-------------|
| <b>TANF (Child Care Priority 1 Clients)</b>   |              |              |              |              |              |              |              |              |              |              |              |             |
| CLIENTS   | 2,165        | 2,053        | 2,120        | 2,055        | 2,030        | 2,001        | 2,031        | 2,005        | 1,941        | 1,943        | 1,866        | 1,453       |
| COST  | \$1,184,381  | \$1,233,005  | \$1,284,683  | \$1,239,407  | \$1,257,977  | \$1,195,404  | \$1,280,286  | \$1,306,318  | \$1,304,392  | \$1,292,773  | \$1,249,411  | \$954,523   |
| TANF AVERAGE COST   | \$547        | \$601        | \$606        | \$603        | \$620        | \$597        | \$630        | \$652        | \$672        | \$665        | \$670        | \$657       |
| <b>TRANSITION OFF TANF (Child Care Priority 2 Clients)</b>  |              |              |              |              |              |              |              |              |              |              |              |             |
| CLIENTS   | 163          | 166          | 167          | 178          | 196          | 209          | 209          | 223          | 211          | 199          | 174          | 159         |
| COST  | \$90,271     | \$107,532    | \$107,596    | \$111,325    | \$120,862    | \$136,239    | \$127,986    | \$144,617    | \$142,374    | \$136,509    | \$109,243    | \$99,130    |
| TRAN OFF TANF AVG COST  | \$554        | \$648        | \$644        | \$625        | \$617        | \$652        | \$612        | \$649        | \$675        | \$686        | \$628        | \$623       |
| <b>TANF ELIGIBLE (Child Care Priority 1B Clients at or below 100% of the Federal Poverty Level)</b> |              |              |              |              |              |              |              |              |              |              |              |             |
| CLIENTS   | 8,523        | 8,152        | 8,135        | 7,830        | 7,697        | 7,671        | 7,857        | 7,797        | 7,634        | 7,597        | 7,258        | 5,827       |
| COST  | \$4,665,509  | \$4,833,260  | \$4,922,197  | \$4,694,761  | \$4,551,874  | \$4,539,530  | \$4,868,148  | \$4,955,752  | \$5,017,736  | \$4,897,618  | \$4,696,062  | \$3,702,155 |
| TANF ELIGIBLE AVG COST  | \$547        | \$593        | \$605        | \$600        | \$591        | \$592        | \$620        | \$636        | \$657        | \$645        | \$647        | \$635       |
| <b>INCOME ELIGIBLE (Child Care Priority 3, and Priority 4 Clients )</b>                             |              |              |              |              |              |              |              |              |              |              |              |             |
| CLIENTS   | 9,032        | 8,410        | 8,595        | 8,520        | 8,701        | 8,848        | 8,978        | 10,600       | 10,132       | 8,870        | 8,084        | 6,945       |
| COST  | \$4,390,092  | \$4,436,376  | \$4,557,011  | \$4,488,101  | \$4,573,609  | \$4,700,981  | \$4,891,611  | \$10,456,494 | \$10,002,092 | \$5,863,605  | \$4,768,416  | \$4,041,977 |
| INCOME ELIG AVG COST  | \$486        | \$528        | \$530        | \$527        | \$526        | \$531        | \$545        | \$986        | \$987        | \$661        | \$590        | \$582       |
| <b>AT-RISK CHILD PROTECTIVE SERVICES CHILD CARE PILOT (Priority 5 Clients)</b>                      |              |              |              |              |              |              |              |              |              |              |              |             |
| CLIENTS   | 240          | 232          | 200          | 187          | 190          | 182          | 144          | 829          | 1,379        | 1,699        | 1,796        | 145         |
| COST  | \$161,487    | \$162,255    | \$159,520    | \$137,644    | \$145,544    | \$136,364    | \$99,487     | \$357,417    | \$941,656    | \$1,216,142  | \$1,292,805  | \$91,596    |
| CPS AVG COST  | \$673        | \$699        | \$798        | \$736        | \$766        | \$749        | \$691        | \$431        | \$683        | \$716        | \$720        | \$632       |
| <b>CHILD PROTECTIVE SERVICES (Child Care CPS Clients)</b>   |              |              |              |              |              |              |              |              |              |              |              |             |
| CLIENTS   | 899          | 761          | 797          | 799          | 748          | 783          | 774          | 755          | 689          | 659          | 682          | 649         |
| COST  | \$597,788    | \$520,249    | \$583,911    | \$539,629    | \$501,038    | \$520,094    | \$547,029    | \$490,287    | \$633,230    | \$616,005    | \$455,989    | \$455,542   |
| CPS AVG COST  | \$665        | \$684        | \$733        | \$675        | \$670        | \$664        | \$707        | \$649        | \$919        | \$935        | \$669        | \$702       |
| <b>GRAND TOTAL - ALL CHILD CARE PROGRAMS</b>  |              |              |              |              |              |              |              |              |              |              |              |             |
| CLIENTS   | 21,022       | 19,774       | 20,014       | 19,569       | 19,562       | 19,694       | 19,993       | 22,209       | 21,986       | 20,967       | 19,860       | 15,178      |
| COST  | \$11,089,528 | \$11,292,678 | \$11,614,917 | \$11,210,867 | \$11,150,904 | \$11,228,612 | \$11,814,547 | \$17,710,886 | \$18,041,480 | \$14,022,651 | \$12,571,928 | \$9,344,924 |
| ALL PROGRAMS AVG COST   | \$528        | \$571        | \$580        | \$573        | \$570        | \$570        | \$591        | \$797        | \$821        | \$669        | \$633        | \$616       |

## SNAP Emergency Allotment and Pandemic EBT: Expenditures, Cases, and Recipients

Note: Pandemic EBT will start to be issued in May 2020

| Date                 | Expenditures         |                      | Cases Processed |                     | Recipients Served |                     | Average Expenditures Per Case Processed |                     | Average Expenditures Per Recipient Served |                     |
|----------------------|----------------------|----------------------|-----------------|---------------------|-------------------|---------------------|---|---------------------|---|---------------------|
|                      | Pandemic EBT         | Emergency Allotment  | Pandemic EBT    | Emergency Allotment | Pandemic EBT      | Emergency Allotment | Pandemic EBT                            | Emergency Allotment | Pandemic EBT                              | Emergency Allotment |
| Apr-20               | —                    | \$50,524,646         | —               | 158,060             | —                 | 340,960             | —                                       | \$319.65            | —   | \$148.18            |
| May-20               | \$24,456,957         | \$24,802,215         | 44,236          | 137,797             | 68,815            | 247,857             | \$552.87                                | \$179.99            | \$355.40                                  | \$100.07            |
| Jun-20               | \$74,641,557         | \$24,058,493         | 96,197          | 134,557             | 186,959           | 297,304             | \$775.92                                | \$178.80            | \$399.24                                  | \$80.92             |
| Jul-20               | \$2,172,555          | \$24,722,792         | 5,440           | 136,783             | 5,440             | 299,330             | \$399.37                                | \$180.74            | \$399.37                                  | \$82.59             |
| Aug-20               | \$356,706            | \$26,012,689         | 894             | 140,924             | 894               | 309,638             | \$399.00                                | \$184.59            | \$399.00                                  | \$84.01             |
| Sep-20               |                      |                      |                 |                     |                   |                     |   |                     |   |                     |
| Oct-20               |                      |                      |                 |                     |                   |                     |   |                     |   |                     |
| Nov-20               |                      |                      |                 |                     |                   |                     |   |                     |   |                     |
| Dec-20               |                      |                      |                 |                     |                   |                     |   |                     |   |                     |
| <b>Total to Date</b> | <b>\$101,627,775</b> | <b>\$150,120,835</b> | <b>146,767</b>  | <b>708,121</b>      | <b>262,108</b>    | <b>1,495,089</b>    | <b>\$692.44</b>                         | <b>\$212.00</b>     | <b>\$387.73</b>                           | <b>\$100.41</b>     |

## Income Eligibility Guidelines: October 1, 2019 - September 30, 2020

### Federal Poverty Guidelines (FPG) Monthly Income Standards

| Supplemental Nutrition Program (SNAP)   |                     |                       |   |                                |                 |
|---|---------------------|-----------------------|---|--------------------------------|-----------------|
| Household Size  | 100% FPG Net Income | 130% FPG Gross Income | 165% FPG Gross Income for Categorical Eligibility | Maximum SNAP Monthly Allotment | LIHEAP 150% FPG |
| 1   | \$1,041             | \$1,354               | \$1,718   | \$194                          | \$1,561         |
| 2   | \$1,410             | \$1,832               | \$2,326   | \$355                          | \$2,114         |
| 3   | \$1,778             | \$2,311               | \$2,933   | \$509                          | \$2,666         |
| 4   | \$2,146             | \$2,790               | \$3,541   | \$646                          | \$3,219         |
| 5   | \$2,515             | \$3,269               | \$4,149   | \$768                          | \$3,771         |
| 6   | \$2,883             | \$3,748               | \$4,757   | \$921                          | \$4,324         |
| 7   | \$3,251             | \$4,227               | \$5,364   | \$1,018                        | \$4,876         |
| 8   | \$3,620             | \$4,705               | \$5,972   | \$1,164                        | \$5,429         |
| +1  | +\$369              | +\$479                | +\$608  | +\$146                         | +\$553          |
| Minimum Allotment of \$16 effective from 10/1/2019 - 9/30/2020  |                     |                       |   |                                |                 |
| DEDUCTIONS: Standard Deduction: For HH size 1-3 = \$167; 4 = \$178; 5 = \$209; 6 or more = \$240; Excess Shelter Deduction Limit: \$569; Heating and Cooling Standard Utility Allowance: \$340 (HCSUA) – Limited Utility Allowance: \$ 136 (LUA); Telephone Standard: \$44; Dependent Care: Actual Amount (No Limit); Earned Income Deduction: 20%; Homeless Shelter Standard: \$152.06, LIHEAP (only) Energy Standard Allowance (ESA): \$204 |                     |                       |   |                                |                 |

| CASH Assistance & Support Services   |   |                     |                                  |                    |
|--|---|---------------------|----------------------------------|--------------------|
| Household Size   | Federal Poverty Guidelines (FPG) Monthly Income Standards |                     | Maximum Monthly Benefit          |                    |
|  | 100% FPG Net Income                                       | 85% FPG Gross Limit | New Mexico Works Cash Assistance | General Assistance |
| 1  | \$1,041   | \$885               | \$266                            | \$245              |
| 2  | \$1,410   | \$1,199             | \$357                            | \$329              |
| 3  | \$1,778   | \$1,511             | \$447                            | \$412              |
| 4  | \$2,146   | \$1,824             | \$539                            | \$496              |
| 5  | \$2,515   | \$2,138             | \$630                            | \$580              |
| 6  | \$2,883   | \$2,451             | \$721                            | \$664              |
| 7  | \$3,251   | \$2,763             | \$812                            | \$748              |
| 8  | \$3,620   | \$3,077             | \$922                            | \$849              |
| +1   | +\$369  | +\$314              | +\$91                            | +\$84              |
| Deductions- Dependent Care: For a child under age 2 = \$200; For a child age 2 and over = \$175.<br>Work Incentives- Earned Income Disregard: Single parent = \$125 & ½ remainder; Two parent = \$225 & ½ remainder. |   |                     |                                  |                    |

ISD 017 Revised 11/26/2019

| <b>Medical Assistance Division</b>  |                    |         |         |         |          |
|---|--------------------|---------|---------|---------|----------|
| Federal Poverty Guidelines<br>New Mexico Affordable Care Eligibility Groups<br>Effective April 01, 2020 thru March 31, 2021<br><b>Monthly Guidelines</b>                                  |                    |         |         |         |          |
| HH SIZE   | PERCENT OF POVERTY |         |         |         |          |
|   | 138%               | 190%    | 240%    | 250%    | 300%     |
| 1   | \$1,468            | \$2,021 | \$2,552 | \$2,659 | \$3,190  |
| 2   | \$1,983            | \$2,730 | \$3,449 | \$3,592 | \$4,311  |
| 3   | \$2,498            | \$3,439 | \$4,344 | \$4,525 | \$5,430  |
| 4   | \$3,013            | \$4,149 | \$5,240 | \$5,459 | \$6,550  |
| 5   | \$3,529            | \$4,858 | \$6,137 | \$6,392 | \$7,671  |
| 6   | \$4,044            | \$5,567 | \$7,032 | \$7,325 | \$8,790  |
| 7   | \$4,559            | \$6,277 | \$7,928 | \$8,259 | \$9,910  |
| 8   | \$5,074            | \$6,986 | \$8,825 | \$9,192 | \$11,031 |
| 138% Adult Expansion, 190% Children ages 6 to 19 (Medicaid), 240% Children ages 0 to 6 (Medicaid); ages 6 to 19 (CHIP), 250% Pregnancy Related Services Only, 300% Children 0 to 6 (CHIP) |                    |         |         |         |          |

| <b>Medical Assistance Division</b>  |                    |          |           |           |           |
|---|--------------------|----------|-----------|-----------|-----------|
| Federal Poverty Guidelines<br>New Mexico Affordable Care Eligibility Groups<br>Effective April 01, 2020 thru March 31, 2021<br><b>Annual Guidelines</b>                                   |                    |          |           |           |           |
| HH SIZE   | PERCENT OF POVERTY |          |           |           |           |
|   | 138%               | 190%     | 240%      | 250%      | 300%      |
| 1   | \$17,616           | \$24,252 | \$30,624  | \$31,908  | \$38,280  |
| 2   | \$23,796           | \$32,760 | \$41,388  | \$43,104  | \$51,732  |
| 3   | \$29,976           | \$41,268 | \$52,128  | \$54,300  | \$65,160  |
| 4   | \$36,156           | \$49,788 | \$62,880  | \$65,508  | \$78,600  |
| 5   | \$42,348           | \$58,296 | \$73,644  | \$76,704  | \$92,052  |
| 6   | \$48,528           | \$66,804 | \$84,384  | \$87,900  | \$105,480 |
| 7   | \$54,708           | \$75,324 | \$95,136  | \$99,108  | \$118,920 |
| 8   | \$60,888           | \$83,832 | \$105,900 | \$110,304 | \$132,372 |
| 138% Adult Expansion, 190% Children ages 6 to 19 (Medicaid), 240% Children ages 0 to 6 (Medicaid); ages 6 to 19 (CHIP), 250% Pregnancy Related Services Only, 300% Children 0 to 6 (CHIP) |                    |          |           |           |           |

## References

<sup>1</sup> *Medicaid Expenditures* (Omnicaid, Medicare Buy-Ins, Lump Sum Payments)

<sup>2</sup> *ASPEN Business Intelligence Tool: Eligibility*

<sup>3</sup> New Mexico Human Services Department, *Medicaid Eligibility Reports*, Retrieved from <http://www.hsd.state.nm.us/LookingForInformation/medicaid-eligibility.aspx> (for reporting month)

<sup>4</sup> *ASPEN Business Intelligence Tool: Application Tracking*

<sup>5</sup> Fidelity Information Services, *EBT Daily Statistical Report* (for reporting month)

<sup>6</sup> *ASPEN Report DQ-180: Length of Time Cases are Open* (for reporting month)

<sup>7</sup> *ASPEN Report EY-180: Individual Demographics by State and Age* (for reporting month)

<sup>8</sup> *ASPEN Business Intelligence Tool: Benefit Issuance*

<sup>9</sup> Fidelity Information Services, *EBT Daily Statistical Reports* (Month End)

<sup>10</sup> *ASPEN Report EY-180R: Individual Demographics by State, Race, Ethnicity and Gender* (for reporting month)

<sup>11</sup> SQL Queries from ASPEN

<sup>12</sup> JP Morgan, *New Mexico – NM EBT System- Monthly Benefit Draw Down Totals*

<sup>13</sup> *ASPEN Business Intelligence Tool: Application Tracking* (w/Parameters: SNAP, Expedite, Approved)

<sup>14</sup> SL Start, *As of Today Report*

<sup>15</sup> SL Start, *Statewide Employment Report*

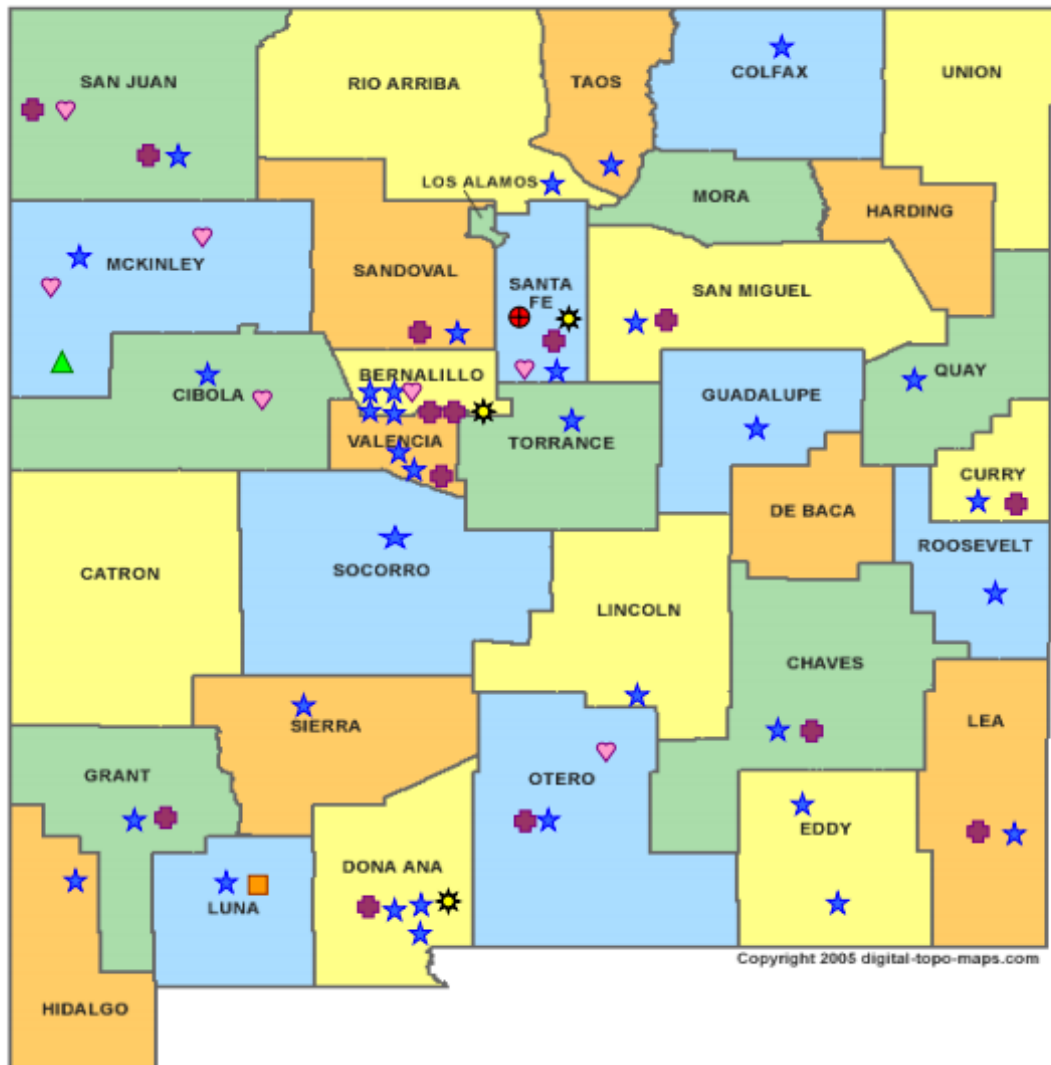
<sup>16</sup> *SSIAR Payments*

<sup>17</sup> Children, Youth, and Families Department, *Children Receiving Child Care Assistance Subsidies by County*


<sup>18</sup> Children, Youth, and Families Department, *Child Care Assistance Eligibility Programs*

<sup>19</sup> EDG is defined as an Eligibility Determination Group

<sup>20</sup>SQL Query from ASPEN










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**HUMAN SERVICES**  
DEPARTMENT

New Mexico Human Services Department  
Field Offices

-  Central Office (1)
-  Income Support Division County Office (35)
-  Income Support Division Satellite Office (2)
-  Child Support Enforcement Regional Office (16)
-  Child Support Enforcement Satellite Office (1)
-  Indian Health Services (7)
-  Hospital Site (3)

For a complete listing of field offices and other government and community resources:  
[http://www.hsd.state.nm.us/LookingForAssistance/Field\\_Offices\\_1.aspx](http://www.hsd.state.nm.us/LookingForAssistance/Field_Offices_1.aspx)



## Medicaid Policy Changes Due to COVID-19

### Already implemented:

1. **Three month renewal extensions**-MAGI Medicaid renewals are extended three months for individuals who fail to complete the 12-month recertification process after going through the automated administrative renewal process, the manual administrative renewal process, and issuance of the MAD 608 renewal form. Individuals who normally would have closed March 31, 2020 due to failure to recertify had their certification period extended through June 30, 2020. This same process will occur for April and May renewals. This may continue for later months if the emergency continues. Applies to non-MAGI Medicaid categories also that failed to recertify. Implemented in ASPEN on March 31st.

2. **Increase Presumptive Eligibility (PE) Determiner scope and qualified entities**-Most PE determiners are limited to approving PE for MAGI Children/CHIP and MAGI Pregnancy Services. Change was made to allow HSD employees to approve PE and to allow most PE determiners to approve all MAGI Medicaid categories of eligibility. Change was implemented on April 07, 2020.

3. **Reopen and Sustain Medicaid Cases**-The requirement is that anyone receiving Medicaid March 18th and ongoing for the duration of the emergency continue to be covered at the same level of coverage. There are three exceptions: client requested closure, deceased individuals, and moved out of state. April 2020 closures were reopened and sustained through July 31, 2020 and can be extended if the emergency continues. Implemented into ASPEN on April 26, 2020.

### In process (not implemented yet):

4. **Accept self-attestation for Medicaid**-Accept self-attestation for all factors of Medicaid except for citizenship/immigration. Process Medicaid applications for MAGI and non-MAGI categories based on self-attestation of 2 income and resources. Excludes IC/Waiver/PACE categories. For those cases not reasonably compatible approve and issue a 90 day HUMAD.

5. **New COVID-19 testing category**-This will be implemented in Omnicaid and not ASPEN. New uninsured category which will cover COVID-19 testing and related services. Applications will be sent to and processed by Conduent staff to allow for fee-for-service payments to providers for COVID-19 testing and related services.

6. **Exclusion of \$600 weekly unemployment benefit stimulus payments**-Medicaid excludes \$600 weekly unemployment benefit stimulus payments. ASPEN solution being developed across programs that treat the handling of unemployment monies differently as well as regular unemployment benefit extensions.

Cases closed for procedural reasons show low timeliness percentages due to the requirement to maintain Medicaid from March 18, 2020 for the duration of the COVID-19 emergency. To maintain Medicaid many March 2020 cases had to be reinstated manually by ISD field workers so there would not be a gap in coverage. To maintain Medicaid eligibility for April 2020 cases also required a manual reinstatement effort by ISD field workers as the ASPEN system fix to maintain Medicaid for the duration of the emergency still resulted in exceptions that had to be resolved manually.

## **SNAP Policy Changes During COVID-19**

### **1. Suspension of SNAP Employment and Training (E&T) Program**

- House of Representatives passed H.R. 6201, the Families First Coronavirus Response Act.
- ISD has chosen to suspend the SNAP E&T Program until further notice.
- interim policy and procedure for 8.139.410.13 NMAC “SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP) EMPLOYMENT AND TRAINING PROGRAM (E&T).”

### **2. Amendment to Waiver - Interview Process for SNAP and TANF and Waiver - Recertification Waiver Process for SNAP, TANF, and Medicaid**

- FNS approved a blanket waiver for all states to utilize.
- Interim policy and procedures for the following:
  - General Operating Policies – Application 8.100.110 NMAC.
  - Interviews in accordance with 8.139.110.11 NMAC and 8.102.110 NMAC.
  - Interim Reports (IRs) in accordance with 8.139.120.9B NMAC. and 8.102.120.11C NMAC.
  - Recertifications in accordance with 8.139.120.8, 8.102.120.9B NMAC 8.106.120.9 and 8.106.120.10 NMAC.
- Waives all SNAP, TANF and GA-Unrelated Child interviews, if all mandatory verification standards are met. o GA-Disability is excluded from this waiver; an interview must be conducted for GA as medical documentation is needed. Allows us to waive the requirement of having to offer a face-to-face and to conduct all interviews by phone.
- IR's - If an IR cannot be processed under normal processing, ASPEN will automatically extend certification periods for households with an IR due in March, and April for 6 months to the month the customers recertification is due. May and June IRs will be suspended and not mailed.
- Recertifications – If a Recertification cannot be processed under normal processing, ASPEN will automatically extend certification periods for households scheduled to recertify in March, April, May and June 2020, for 6 months until September, October and November 2020.
- IPP 20-06 in regards to the policy change can be found on the HSD website at:

### **3. SNAP Supplement Waiver**

- State applied for a waiver through FNS.
- New Mexico has requested and been approved by FNS to provide an emergency allotment to address temporary food needs to households by bringing all households up to the maximum benefit due to pandemic related economic conditions. States that have already received FNS approval this supplemental issuance in March and April, or April and May, are approved to continue issuing full benefits each month.
- Interim policy and procedure for 8.139.610.12 NMAC.

### **4. Suspension of SNAP General Work Requirements**

- House of Representatives passed H.R. 6201, the Families First Coronavirus Response Act.
- During the declared public health emergency, SNAP recipients who would otherwise be mandatory to comply with the SNAP general work requirements will be waived from this requirement and will not experience any type of disqualification for noncompliance during this time.
- Interim policy and procedure guidance for SNAP General Work Requirements set forth in 8.139.410.12 C and D NMAC.

### **5. Telephonic Signature Waiver**

- State applied for a waiver through FNS
- If a customer calls to apply for benefits and does not have a paper application on file Conduent will accept a telephonic application and telephonic signature for applications by completing an online application through YesNM.
- Interim policy and procedures for 8.100.110.9A NMAC Submission of Forms.

### TANF Policy Changes During COVID-19

|  |  |   |
|--|--|---|
| 1. Good cause exemptions from work requirements for TANF             | TANF Non-Compliance Process<br>Suspension of Non-Compliance for NMW Participants |   |
| 2. Increased cash benefit levels for TANF cash assistance recipients | Process as normal  |   |
| 3. 60-month time limit   | IPP Hardship   | Hardship extensions will allow individuals impacted by COVID-19 to apply for a TANF hardship or continue to receive TANF beyond their 60 <sup>th</sup> month        |
| 4. Work Participation Rate   | Process as normal  | The state will still need to meet the WPR. However, States can use Good Cause that is outlined in CFR and not be penalized for not meeting WPR due to the emergency |
| 5. CARES Act Direct Payment  | CARES Act Direct Payment   | Guidance is to exclude as income and as a resource  |
| 6. UCB under CARES Act   | Only to exclude UCB benefits under CARES Act                                     | ACF Guidance is to <b><i>EXCLUDE</i></b> all UCB income at this time. New Mexico choose to exclude only CARES Act UCB   |

## **Children Youth and Families Department Policy Changes During COVID-19**

**NM Children Youth and Families Department received \$29.5 million in emergency funds, which resulted in the following changes:**

1. Waiver of copay for families which paid for by CYFD
2. Payment of \$250 per child premium for children who are still in care (emergency, first responders and essential personnel)
3. Streamlining of licensing of new facilities that provide emergency child care
4. Payment to the original and temporary child care provider for children of emergency, first responders and essential personnel, whose child care Program closed due to COVID-19

### **Additional Changes Anticipated**

1. Hazardous pay for child care providers currently operating
2. Compensation for programs that are losing their funding due to private pay