

CHILDCARE PANDEMIC EBT (P-EBT)



VERSION DATE 01 / 12 / 2022

UPDATES AND ADDITIONS WILL BY HIGHLIGHTED

Questions and Answers will be updated as new information is received	
Question	Answer
What is the P-EBT Childcare issuance?	<p>The P-EBT Childcare issuance is for children who were a member of a household that received Supplemental Nutrition Assistance Program (SNAP) at any time since October 1, 2020, under the age of 6 and *enrolled in a childcare center as defined by Food and Nutrition Services (FNS).</p> <p><i>*FNS considers all children ages 5 and under in some sort of childcare when considering eligibility for P-EBT. This includes those that are not enrolled in a certified child care facility. For example, being cared for by family and/or friends.</i></p>
What are the eligibility requirements for P-EBT Childcare from October 2020-May 2021?	<p>To be eligible, the child must meet all these criteria:</p> <ol style="list-style-type: none"> 1. Be under 6 years of age 2. Received SNAP benefits during the timeframe of October 2020 – May 2021 <ul style="list-style-type: none"> • Must receive SNAP in the month to be eligible for P-EBT. Each month is looked at for eligibility. 3. Reside in a county with a school or childcare center that was closed due to COVID-19
What are the eligibility requirements for P-EBT Childcare for June, July and August 2021?	<p>To be eligible, the child must meet all these criteria:</p> <ol style="list-style-type: none"> 1. Be under 6 years of age 2. Received active SNAP in the last month of the school year 3. Out of this population, the State identified those children who remained active on SNAP during the summer period which is June, July and August 2021. <p>For any of these children that were identified in 1-3, the State will issue a one-time payment of \$375.</p>
What is the difference between the P-EBT that was previously issued and the P-EBT Childcare issuance?	<p>Previously for school year 2019-2020 and 2020-2021 all school aged children that were eligible for free or reduced lunch through the National School Lunch Program (NSLP) were eligible for P-EBT. The newest P-EBT that is being issued on October 24, 2021 is for children 5 and younger on SNAP and enrolled in a childcare center as defined by Food and Nutrition Services (FNS).</p>
What months will my child receive	<p>The P-EBT Childcare issuance is approved for children 5 and younger for only the months that they received SNAP benefits any time between October 1, 2020 through August 2021. There</p>

<p><i>the P-EBT Childcare issuance for?</i></p>	<p>are later issuances that will occur for September 2021 ongoing. Dates and eligibility requirements are still being determined.</p>
<p><i>If my child is not on SNAP but is 5 or younger and in childcare will they be eligible for the P-EBT Childcare issuance?</i></p>	<p>No, your child must have received SNAP in any of the months between October 1, 2020 through August 2021 to receive P-EBT.</p>
<p><i>How much will my child receive for the P-EBT Childcare issuance?</i></p>	<p>The issuance depends on the physical address for the child's SNAP household and the child's county of residence. The average days of remote learning for the county's school district are the number of days the child will be eligible for benefits. The amount is \$6.82 per day per child. Link to see how many days for each county and month located here.</p> <p>For June, July and August (Summer 2021) issuance, there will be a one time payment of \$375.</p>
<p><i>When will the P-EBT Childcare issuance occur for months October 2020 through May 2021?</i></p>	<p>10/24/2021.</p>
<p><i>Will my child receive an EBT card if eligible for the P-EBT Childcare issuance?</i></p>	<p>HSD will issue new P-EBT cards only to those children eligible for the P-EBT Childcare Assistance and who do not already have an older sibling on the school aged P-EBT with the same address and guardian. If there are more than one child ages 0 through 5 in a household, the card will be mailed to the oldest child and all the eligible benefits will go onto that card. In case your child continues to qualify for P-EBT Childcare, keep your child's P-EBT card. Do not destroy.</p>
<p><i>My child was 5 and younger, on SNAP but only was eligible for months from October 1, 2020 through March 2021. Why did they not get for April and May 2021?</i></p>	<p>For April and May there were no school closures in New Mexico, the eligibility was based off of childcare closures and what county they were located. There were only half of the counties in NM that had childcare closures during those months and your child must live in that county. Link here to see if the physical county you live in had closure for April and May.</p>
<p><i>If I am the guardian to a child that is eligible for the P-EBT Childcare issuance but not on the SNAP case, can I change the</i></p>	<p>No, only the adults listed on the SNAP case where the child is active can change the address to receive a lost P-EBT card or to inquire about the case.</p>

<i>address to receive a lost P-EBT card or inquire about the case?</i>	
<i>Where can I use P-EBT?</i>	Use it the same as SNAP benefits. This benefit is used to purchase SNAP-eligible foods. These are sold at hundreds of grocers across the country. They are at convenience stores. They are at farmer’s markets. They are at other businesses that take SNAP. You can also use your card where you see the Quest logo. You can search for retailers that take SNAP. Find them near you. Go to SNAP Retailer Locator (arcgis.com)
<i>Whom do I contact to see if my child is eligible for P-EBT Childcare?</i>	Call P-EBT Customer Service. Call 1-833-415-0569.
<i>How do I order a replacement P-EBT card through the FIS number?</i>	Call FIS Customer Service. Call 1-800-843-8303. <ul style="list-style-type: none"> • Press 2 for Spanish. • Prompt will ask for the 16-digit card number. • If replacing a card, you can press 2 right away. Or you can wait for the next voice prompt to direct you. This is if your card is lost, stolen, or damaged. This is if it needs to be replaced. • Once you press 2, you will be redirected to a customer service rep. They will confirm your identity. Once that is confirmed, your current card will be deactivated. They will order you a new card. That goes to the current address in the system. <ul style="list-style-type: none"> ○ If the client wants the card mailed to a new address, they will be directed back to the state to update the address. If directed back to the state, guardian must call P-EBT Customer Service at 1-833-415-0569
<i>Who can I call if I did not get a P-EBT card for the P-EBT Childcare issuance?</i>	Please call P-EBT Customer Service. Call 1-833-415-0569.
<i>What do I do if I only got funds for one child and not my other children for the P-EBT Childcare issuance?</i>	Call P-EBT Customer Service. Call 1-833-415-0569.
<i>How can I check the balance of my child’s P-EBT card?</i>	Call FIS Customer Service. Call 1-800-843-8303. Or check online. Go to http://www.ebtedge.com .
<i>What do I do if I need a replacement P-EBT card?</i>	Call FIS Customer Service. Call 1-800-843-8303.

What dates was the Childcare P-EBT issued?

You can find issuance dates for Childcare P-EBT [here](#).

Can I place a security code on my P-EBT card to protect my benefits?

Yes. A security code may be placed on the card status to protect legal guardians, parents, or foster parents.