



**FEBRUARY, 2019**

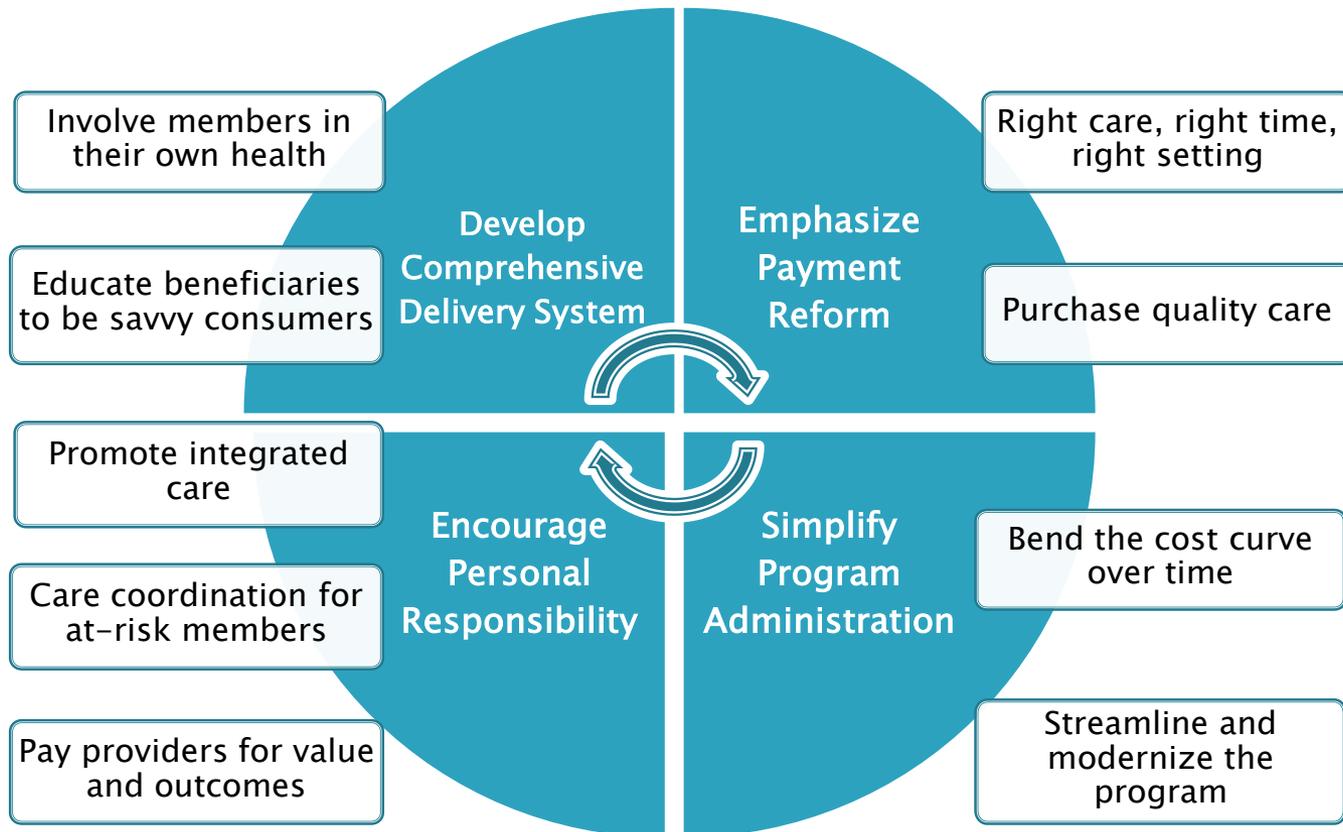


# Centennial Care Agenda

- ▶ Centennial Care Overview
- ▶ Centennial Care updates effective January 1, 2019
  - Community Benefit Updates
  - New Centennial Care Benefits
  - Other Program Updates
- ▶ Centennial Care Managed Care Organizations and Open Enrollment Period

# Centennial Care

## Guiding Principles



# Centennial Care – January 1, 2019

- ▶ Program updates were effective 1/1/19
- ▶ Basic program structure is the same as when Centennial Care began in 2014
- ▶ Change in MCOs that provide services and some new program initiatives
- ▶ The three MCOs selected by HSD to provide services effective January 1, 2019 are:
  - Blue Cross/Blue Shield of New Mexico
  - Presbyterian Health Plan
  - Western Sky Community Care

# Community Benefit Changes

The Community Benefit provides home and community-based services so members who meet a nursing facility level of care (NF LOC) can stay in their homes and communities instead of moving to a nursing home.

- Increase annual limit for Community Benefit Respite for people with long term care needs from 100 to 300 hours
- Nutritional Counseling added to Agency-Based Community Benefit (ABCB)
- Start-up goods, up to \$2,000 for new Self-Directed Community Benefit (SDCB) members that may include a computer, printer or fax machine

# Community Benefit Changes

- ▶ Annual limits on certain SDCB services for new members entering SDCB on or after 1 / 1 / 19 (existing SDCB members are grandfathered)
  - Related Goods \$2,000
  - Specialized Therapies \$2,000
  - Non-Medical Transportation \$1,000
- ▶ SDCB Non-Medical Transportation Billing
  - Currently, providers can bill for transportation by time, trip, mileage, or carrier pass (bus pass or taxi)
  - Billing for time and trip will no longer be allowed for new or renewed SDCB plans after 1 / 1 / 19
  - Only mileage and bus/taxi pass will be allowed

# New Benefits in Centennial Care

- ▶ Home-visiting pilot program in up to four designated counties, including Bernalillo, that focuses on pre-natal, post-partum and early childhood development
  - Working in collaboration with CYFD
  - Two delivery models identified:
    - Nurse Family Partnership and
    - Parents as Teachers
  - Different sets of services depending on type of visit:
    - Prenatal visits
    - Post-partum visits
    - Infant/child visits



# Pre-Tenancy and Tenancy Services

- ▶ New supportive housing services beginning 7/1/19 for members with Serious Mental Illness (SMI) to assist with acquiring, retaining and maintaining stable housing
- ▶ Eligible members will access the program through a network of providers associated with the Linkages Supportive Housing Program
- ▶ The program utilizes certified peer support workers for service delivery

# Expand Substance Use Disorder (SUD) Services

- ▶ Extend Screening, Brief Intervention, and Referral to Treatment (SBIRT) services through primary care, community health centers and urgent care facilities
- ▶ Provide SUD treatment for adults in accredited residential treatment centers
- ▶ Expand inpatient SUD services (Institutes for Mental Disease)

# Other Program Changes in Centennial Care



# Other Program Changes

- ▶ Phase out 3 month retroactive (retro) eligibility for most Centennial Care members
- ▶ 2019: allow one month of retro coverage
- ▶ 2020: eliminate retro coverage
- ▶ Some Centennial Care members can continue to receive retro coverage when requested:
  - Individuals eligible for Institutional Care (IC) categories of eligibility
  - Pregnant women
  - Children under age 19
  - Native Americans in Fee For Service Medicaid

# Other Program Changes

- ▶ **Family Planning Eligibility**
  - Change to cover men and women through age 50
  - Will no longer cover individuals with other full health insurance
  - Individuals under age 65 who only have Medicare coverage can continue to receive Family Planning coverage
  
- ▶ **Nursing Facility Level of Care (NFLOC) Assessments**
  - Community Benefit members who meet certain criteria and who are always expected to meet NFLOC will not be required to have an annual NFLOC assessment

# Managed Care Enrollment



# Managed Care Enrollment

- ▶ Services provided through Managed Care Organizations (MCOs)
- ▶ MCO enrollment is for a 12-month period
- ▶ Each year, members can choose to change MCOs before the end of their 12-month enrollment
- ▶ This year there was a special enrollment period for January 1, 2019.

# Centennial Care MCOs

- ▶ Current Centennial Care MCOs:
  - Effective September 1, 2018, all United Healthcare members were transitioned to Presbyterian Health Plan
  - Starting January 1, 2019, there were changes to the MCOs that provide Centennial Care services
- ▶ The three MCOs selected by HSD to provide services effective January 1, 2019 are:
  - Blue Cross/Blue Shield of New Mexico
  - Presbyterian Health Plan
  - Western Sky Community Care

# Open Enrollment

- ▶ Special Open Enrollment
  - **October 1, 2018 – November 30, 2018**
- ▶ During these 2 months, Centennial Care enrollees were able to choose the MCO to provide their Medicaid services starting January 1, 2019
- ▶ Enrollment selections made during open enrollment were effective on **January 1, 2019**

# Open Enrollment

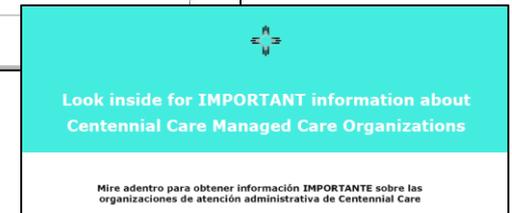
- ▶ Any individual who was enrolled with Blue Cross or Presbyterian and did not choose a new MCO was re-enrolled with his/her current MCO
- ▶ All other Centennial Care enrollees who did not choose an MCO were auto-assigned to a MCO
- ▶ MCO choices and assignments were effective on January 1, 2019
- ▶ All Centennial Care enrollees who choose or were assigned to a MCO during open enrollment have 3 months (starting January 1, 2019) to change their MCO

**January 2019**

| Sun | Mon | Tue | Wed | Thu |
|-----|-----|-----|-----|-----|
|     |     | 1   | 2   | 3   |
| 6   | 7   | 8   | 9   | 10  |

# Choosing a MCO

- ▶ An open enrollment notice was sent to all members at the end of September
- ▶ The Enrollment Notice was sent by HSD in a **turquoise** envelope
- ▶ The **turquoise** envelope listed the MCOs that would be available to provide Centennial Care services starting January 1, 2019
  - Included instructions on how and when to choose a MCO



# Choosing a MCO

- ▶ All Centennial Care MCOs offer the same Medicaid benefits for each approved Medicaid category of eligibility
- ▶ MCOs also offer Value-Added services (VAS)
- ▶ Value-added services are benefits above and beyond what the MCO is required to provide
- ▶ Benefits vary from one MCO to the next and may also be available for specific categories of eligibility

# Choosing a MCO

- ▶ Members should
  - Ensure their providers are contacted with the MCO
  - Ensure medications are on the MCO's formulary
  - Evaluate the MCOs Value Added Services
- ▶ Contact the MCO by phone or verify online

## **Blue Cross Community Centennial**

Phone: (866) 689-1523    Web: [www.bcbsnm.com/community-centennial](http://www.bcbsnm.com/community-centennial)

## **Presbyterian Health Plan**

Phone: (888) 977-2333    Web: [www.phs.org](http://www.phs.org)

## **Western Sky Community Care**

Phone: (844) 543-8996    Web: [www.WesternSkyCommunityCare.com](http://www.WesternSkyCommunityCare.com)

