NM - Submission Package - NM2019MS0005O - (NM-19-0010) -Administration

Summary

Reviewable Units

Versions

Correspondence Log

Approval Letter

News

Related Actions

DEPARTMENT OF HEALTH & HUMAN SERVICES Centers for Medicare & Medicaid Services Dallas Regional Office 1301 Young Street, Suite 833 Dallas, TX 75202



Division of Medicaid and Children's Health Operations

December 17, 2019

Nicole Comeaux Cabinet Secretary, NM Human Services Department NM Human Services Department, Medical Assistance Division PO Box 2348 2025 S. Pacheco Street Santa Fe, NM 87504

Re: Approval of State Plan Amendment NM-19-0010

Dear Ms. Comeaux:

On September 30, 2019, the Centers for Medicare and Medicaid Services (CMS) received New Mexico State Plan Amendment (SPA) NM-19-0010 to describe the organization of New Mexico's Single state Agency, the New Mexico Department of Human Services, and the administration of the state's

We approve New Mexico State Plan Amendment (SPA) NM-19-0010 on December 17, 2019 with an effective date(s) of July 01, 2019.

Name

Date Created

No items available

If you have any questions regarding this amendment, please contact Ford Blunt at ford.blunt@cms.hhs.gov.

Sincerely,

Bill Brooks

Regional Operations Group

Division of Medicaid and Children's Health Operations

Records / Submission Packages

NM - Submission Package - NM2019MS0005O - (NM-19-0010) -**Administration**

Summary

Reviewable Units

Versions Correspondence Log

Approval Letter

Related Actions

CMS-10434 OMB 0938-1188

Package Information

Package ID NM2019MS0005O

Program Name N/A

SPA ID NM-19-0010

Version Number 6

Submitted By Donna Lopez

Package Disposition



Submission Type .Official

State NM

Region Dallas, TX

Package Status Approved

Submission Date 9/30/2019

Approval Date 12/17/2019 12:52 PM EST

MEDICAID | Medicaid State Plan | Administration | NM2019MS00050 | NM-19-0010

Package Header

Package ID NM2019MS0005O

Submission Type Official

Approval Date 12/17/2019

Superseded SPA ID N/A

SPA ID NM-19-0010

Initial Submission Date 9/30/2019

Effective Date N/A

State Information

State/Territory Name: New Mexico

Medicaid Agency Name: NM Human Services

Department, Medical

Assistance Division

Submission Component

State Plan Amendment -

Medicaid

O CHIP

MEDICAID | Medicaid State Plan | Administration | NM2019MS00050 | NM-19-0010

Package Header

Package ID NM2019MS00050

Submission Type Official

Approval Date 12/17/2019

Superseded SPA ID N/A

SPA ID NM-19-0010

Initial Submission Date 9/30/2019

Effective Date N/A

SPA ID and Effective Date

SPA ID NM-19-0010

Reviewable Unit	Proposed Effective Date	Superseded SPA ID
Designation and Authority	7/1/2019	NM-13-0027
Eligibility Determinations and Fair Hearings	7/1/2019	NM-13-0027
Organization and Administration	7/1/2019	NM-13-0027
Single State Agency Assurances	7/1/2019	NM-13-0027

MEDICAID | Medicaid State Plan | Administration | NM2019MS00050 | NM-19-0010

Package Header

Package ID NM2019MS0005O

SPA ID NM-19-0010

Submission Type Official

Initial Submission Date 9/30/2019

Approval Date 12/17/2019

Superseded SPA ID N/A

Effective Date N/A

Executive Summary

Summary Description Including This SPA describes the organization of New Mexico's Single State Agency, the New Mexico Department of Goals and Objectives Human Services, and the administration of the state's Medicaid program.

Federal Budget Impact and Statute/Regulation Citation

Federal Budget Impact

	Federal Fiscal Year	Amount
First	2019	\$0
Second	2020	\$0

Federal Statute / Regulation Citation

Section 1905(a) of the Social Security Act; 42 CFR 431.10

Supporting documentation of budget impact is uploaded (optional).

Name **Date Created**

No items available

MEDICAID | Medicaid State Plan | Administration | NM2019MS00050 | NM-19-0010

Package Header

Package ID NM2019MS0005O

Submission Type Official

Approval Date 12/17/2019

Superseded SPA ID N/A

SPA ID NM-19-0010

Initial Submission Date 9/30/2019

Effective Date N/A

Governor's Office Review

- No comment
- \bigcirc Comments received.
- O No response within 45 days
- Other

Submission - Medicaid State Plan

MEDICAID | Medicaid State Plan | Administration | NM2019MS00050 | NM-19-0010

CMS-10434 OMB 0938-1188

The submission includes the following:

M Administration

☑ Organization

Designation and Authority clu de đ in Αn ot he Reviewable Unit Name Su Source Type b mi ssi on Pa ck ag Designation and Authority APPROVED Intergovernmental Cooperation Act Waivers Eligibility Determinations and Fair Hearings In clu de in An ot he Reviewable Unit Name Su Source Type b mi ssi on Pa ck ag Eligibility Determinations APPROVED and Fair Hearings Organization and Administration

	Reviewable Unit Name	In clu de d in An ot he r Su b mi ssi on Pa ck ag e	Source Type	
	Organization and Administration	0	APPROVED	
	Single State Agency Assuran	ices		
	Reviewable Unit Name	In clu de d in An ot he r Su b mi ssi on Pa ck ag e	Source Type	
	Single State Agency Assurances	0	APPROVED	
☐ Eligibility ☐ Benefits and Payments				

Submission - Public Comment

MEDICAID | Medicaid State Plan | Administration | NM2019MS00050 | NM-19-0010

Package Header

Package ID NM2019MS0005O

Submission Type Official

Approval Date 12/17/2019

Superseded SPA ID N/A

SPA ID NM-19-0010

Initial Submission Date 9/30/2019

Effective Date N/A

- $\ensuremath{\bigcirc}$ Public notice was not federally required and comment was not solicited
- Public notice was not federally required, but comment was solicited
- $\ensuremath{\square}$ Public notice was federally required and comment was solicited

Indicate	how i	nublic	commen	t was	solicited:
morcate	HOW I	Dublic	commen	ı was	solicited:

M Newspaper Announcement

Name

Name of Paper:	Date of Publication	: Locations	s cov	ered:
Albuquerque Journal	8/28/2019	Northern	Northern and Central New Mexico	
Las Cruces Sun News	8/28/2019	Southern	New	Mexico
Publication in state's administrative recordinistrative procedures requirements	d, in accordance with the			
Email to Electronic Mailing List or Similar	Mechanism			
₩ Website Notice		Select the type of website		
		Website of the State Medical	d Age	ncy or Responsible Agency
		Date of Posti	ng:	Aug 27, 2019
		Website U	RL:	https://www.hsd.state.nm.us/2 017-comment-period- open.aspx
		☐ Website for State Regulations	;	
		Other		
Dublic Hearing or Meeting				
C Other method				
Upload copies of public notices and other o	locuments used			
Name		Date Created		
19-0010 Single State Agency Las Cruces Sun	News	9/27/2019 11:17 AM EDT		205
19-0010 Single State Agency Albuquerque Jo	urnal	9/27/2019 11:18 AM EDT		ece
19-0010 Single State Agency newspaper not	ice	9/27/2019 11:20 AM EDT		POF
Upload with this application a written sum	mary of public comme	nts received (optional)		

No items available

Date Created

Name		Date Create		
	Indicate the key issues raised during the po	ublic comment period (optional)		
	CI Access			
	্রী Quality			
	Cost			
	Payment methodology			
	LJ Eligibility			
	☐ Benefits			
	Service delivery			
	Other issue			

Submission - Tribal Input

MEDICAID | Medicaid State Plan | Administration | NM2019MS00050 | NM-19-0010

Package Header

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Effective Date N/A

One or more Indian Health Programs or Urban Indian Organizations furnish health care services in this state

Yes

ONo

This state plan amendment is likely to have a direct effect on Indians, Indian Health Programs or Urban Indian Organizations, as described in the state consultation plan.

Yes

ONo

kill The state has sollcited advice from Indian Health Programs and/or Urban Indian Organizations, as required by section 1902(a)(73) of the Social Security Act, and in accordance with the state consultation plan, prior to submission of this SPA.

Complete the following information regarding any solicitation of advice and/or tribal consultation conducted with respect to this submission:

Solicitation of advice and/or Tribal consultation was conducted in the following manner:

Mall Indian Health Programs

Date of solicitation/consultation:

Method of solicitation/consultation:

8/28/2019

Letter to Native American Tribes in New Mexico

All Urban Indian Organizations

Date of solicitation/consultation:

Method of solicitation/consultation:

8/28/2019

Letter to Native American Tribes in New Mexico

States are not required to consult with Indian tribal governments, but if such consultation was conducted voluntarily, provide information about such consultation below:

All Indian Tribes

Date of consultation:

Method of consultation:

8/28/2019

Letter to Native American Tribes in New Mexico

The state must upload copies of documents that support the solicitation of advice in accordance with statutory requirements, including any notices sent to Indian Health Programs and/or Urban Indian Organizations, as well as attendee lists if face-to-face meetings were held. Also upload documents with comments received from Indian Health Programs or Urban Indian Organizations and the state's responses to any issues raised. Alternatively indicate the key issues and summarize any comments received below and describe how the state incorporated them into the design of its program.

Name

Date Created

Name	Date Created
19-0010 Single State Agency Tribal Notification	9/27/2019 11:42 AM EDT
Indicate the key issues raised (optional)	
☐ Access	
[] Quality	
□ Cost	
☐ Payment methodology	
Tiglibility	
[] Benefits	
☐ Service delivery	
☐ Other issue	

Medicaid State Plan Administration

Organization

Designation and Authority

MEDICAID | Medicaid State Plan | Administration | NM2019MS00050 | NM-19-0010

Package Header

Package ID NM2019MS0005O

SPA ID NM-19-0010

Submission Type Official

Initial Submission Date 9/30/2019

Approval Date 12/17/2019

Effective Date 7/1/2019

Superseded SPA ID NM-13-0027

System-Derived

A. Single State Agency

1. State Name: New Mexico

2. As a condition for receipt of Federal funds under title XIX of the Social Security Act, the single state agency named here agrees to administer the Medicaid program in accordance with the provisions of this state plan, the requirements of titles XI and XIX of the Act, and all applicable Federal regulations and other official issuances of the Centers for Medicare and Medicaid Services (CMS).

3. Name of single state agency:

New Mexico Human Services Department

4. This agency is the single state agency designated to administer or supervise the administration of the Medicaid program under title XIX of the Social Security Act. (All references in this plan to "the Medicaid agency" mean the agency named as the single state agency.)

B. Attorney General Certification:

The certification signed by the state Attorney General identifying the single state agency and citing the legal authority under which it administers or supervises administration of the program has been provided.

Name Date Created

Attorney General_s Certification

6/25/2019 5:43 PM EDT



C. Administration of the Medicaid Program

The state plan may be administered solely by the single state agency, or some portions may be administered by other agencies.

- 1. The single state agency is the sole administrator of the state plan (i.e., no other state or local agency administers any part of it). The agency administers the state plan directly, not through local government entities.
- © 2. The single state agency administers portions of the state plan directly and other governmental entity or entities administer a portion of the state plan.

Designation and Authority

MEDICAID | Medicaid State Plan | Administration | NM2019MS00050 | NM-19-0010

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Submission Type Official

Approval Date 12/17/2019

Superseded SPA ID NM-13-0027

System-Derived

D. Additional information (optional)

SPA ID NM-19-0010

Initial Submission Date 9/30/2019

Effective Date 7/1/2019

Medicaid State Plan Administration

Organization

Eligibility Determinations and Fair Hearings

MEDICAID | Medicald State Plan | Administration | NM2019MS00050 | NM-19-0010

Package Header

Package ID NM2019MS0005O

SPA ID NM-19-0010

Submission Type Official

Initial Submission Date 9/30/2019

Approval Date 12/17/2019

Effective Date 7/1/2019

Superseded SPA ID NM-13-0027

System-Derived

A. Eligibility Determinations (including any delegations)

The entity or entitles that conduct determinations of eligibility for famil	ies, adults, and individuals under 21 are	:
$oldsymbol{\mathbb{Z}}$ i a. The Medicald agency		
्रि। b. Delegated governmental age	ncy	
2. The entity or entitles that conduct determinations of eligibility based or	age (65 or older), or having blindness	or a disability are:
$ ot\!$		
🔀 b. Delegated governmental age	ncy	
	I i. Single state agency under Title I' the District of Columbia) or under Titl Puerto Rico, or the Virgin Islands	
	ii. An Exchange that is a governme sections 1311(b)(1) or 1321(c)(1) of the	• .
	₩ lii. The Social Security Administrateligibility for:	ion determines Medicaid
		(1) SSI beneficiaries
		디(2) Optional state supplement recipients
	☐ iv. Other	

3. Assurances:

 $rac{S}{2}$ a. The Medicaid agency is responsible for all Medicaid eligibility determinations.

oxtimes b. There is a written agreement between the Medicaid agency and the Exchange or any other state or local agency that has been delegated authority to determine eligibility for Medicaid eligibility in compliance with 42 CFR 431.10(d).

🕱 c. The Medicaid agency does not delegate authority to make eligibility determinations to entities other than government agencies which maintain personnel standards on a merit basis.

 $\widehat{\mathbb{S}}$ d. The delegated entity is capable of performing the delegated functions.

Eligibility Determinations and Fair Hearings

MEDICAID | Medicaid State Plan | Administration | NM2019MS00050 | NM-19-0010

Package Header

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B. Fair Hearings (including any delegations)

🗹 The Medicaid agency has a system of hearings that meets all of the requirements of 42 CFR Part 431, Subpart E.

The Medicaid agency is responsible for all Medicaid fair hearings.

1. The entity or entitles that conduct fair hearings with respect to eligibility based on applicable modified adjusted gross income (MAGI) are:

🛂 a. Medicaid agency

□ d. Delegated governmental agency

3. For all other Medicaid fair hearings (not related to an eligibility determination based on MAGI);

🖾 All other Medicaid fair hearings are conducted at the Medicaid agency or at another state agency authorized under an ICA walver.

Eligibility Determinations and Fair Hearings

MEDICAID | Medicaid State Plan | Administration | NM2019MS00050 | NM-19-0010

Package Header

Package ID NM2019MS0005O

Submission Type Official

Approval Date 12/17/2019

Superseded SPA ID: NM-13-0027

System-Derived

SPA ID NM-19-0010

Initial Submission Date 9/30/2019

Effective Date 7/1/2019

C. Evidentiary Hearings

The Medicaid agency uses local governmental entities to conduct local evidentiary hearings.

No

D. Additional information (optional)

Medicaid State Plan Administration

Organization

Organization and Administration

MEDICAID | Medicaid State Plan | Administration | NM2019MS00050 | NM-19-0010

Package Header

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SPA ID NM-19-0010

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System-Derived

A. Description of the Organization and Functions of the Single State Agency

1. The single state agency is:

a. A stand-alone agency, separate from every other state agency

b. Also the Title IV-A (TANF) agency

O c. Also the state health department

Od. Other:

2. The main functions of the Medicaid agency and where these functions are located within the agency are described below. This description should be consistent with the accompanying organizational chart attachment. (If the function is not performed by the Medicaid agency, indicate in the description which other agency performs the function.)

a. Eligibility Determinations

Medicaid eligibility determinations are made by the Human Services Department/Income Support Division with two exceptions. SSI determinations are made by the Social Security Administration through a 1634 agreement. The Children, Youth, and Families Department, a cabinet level department separate from the Human Services Department, makes eligibility determinations for all adoption and foster care Medicaid. The Medical Assistance Division (MAD) Eligibility Bureau (EB) oversees the policy for approximately 40 Medicaid categories of eligibility for children, families, adults, individuals with long-term care needs, and emergency medical services for aliens. The EB is responsible for the promulgation of eligibility policy changes. The EB is involved in the eligibility system change process from the drafting of eligibility related change requests, participating in level of effort and design meetings, testing, and implementation. Additional activities include client medical travel for fee-for-service recipients, estate recovery, oversight of the disability determination determiners, trusts for institutional Care and Home and Community-Based Services Waiver Medicaid, the buy-in process for the payment of Medicare premiums, and the resolution of recipient eligibility issues.

b. Fair Hearings (including expedited fair hearings)

The Administrative Law Judges of the Fair Hearings Bureau conduct hearings for the public assistance programs administered by the Human Services Department. The bureau schedules hundreds of hearings each year for more than 17 different categories of public assistance benefits. Hearing decision recommendations are submitted to HSD division directors who issue the final decision in accordance with federal and state regulations.

c. Health Care Delivery, including benefits and services, managed care (if applicable)

The MAD Centennial Care Contracts Bureau is responsible for the daily oversight and management of the Centennial Care managed care contracts. Activities include those functions necessary to implement, oversee and evaluate the requirements of the contracts including daily communication with the Managed Care Organizations regarding contract compliance.

The MAD Long Term Services and Support Bureau has oversight of the nursing facility benefit and the Home and Community Benefits offered through Centennial Care. The bureau allocates individuals who are not otherwise eligible for Medicaid into Community Benefit waiver slots. The bureau conducts provider enrollment activities for the Community Benefit providers and collaborates with the MCOs.

The MAD Benefits & Reimbursement Bureau (BRB) oversees most Medicaid-covered health care services and benefits, including primary care, behavioral health services, and pharmacy. The BRB oversees provider reimbursement rates and payment methodologies; ensures that the Medicaid claims processing system correctly enforces Medicaid reimbursement policy and works with the Medicaid Managed Care Organizations (MCOs) to ensure alignment and understanding on coverage and payment parameters. The BRB also provides oversight of the Recovery Audit Contractor (RAC) and other fiscal recovery programs.

The MAD Quality Bureau has oversight of Centennial Care quality and evaluation components, including monitoring quality indicators. The bureau is responsible for the development of the State Quality Strategy and Evaluation Design Plan required by the 1115 Demonstration Waiver. The Quality Bureau oversees the External Quality Review Organization contract for the purpose of conducting validations of MCO performance measures, network adequacy, and reviews of MCO contract compliance and performance improvement projects. The MAD Quality Bureau also oversees critical incidents and care coordination for Centennial Care.

d. Program and policy support including state plan, waivers, and demonstrations (if applicable)

The MAD Policy & Provider Services Bureau (PPSB) is responsible for the development, modification, and interpretation of the existing Medicaid benefit package and provider operations for fee-for-service (FFS) providers. PPSB works closely with the Centennial Care Contracts Bureau to ensure consistency between FFS and managed care policies relating to the benefit package. The PPSB also oversees the coordination of Medicaid fair hearings, oversees Medicaid provider enrollment activities and services and coordinates the resolution of provider concerns.

The MAD Exempt Services and Programs Bureau is responsible for a number of programs and contracts with services that fall outside of the Centennial Care MCO contracts. In collaboration with other agencies, they have oversight and management of the 1915 (c) waivers, the program of all inclusive care for the elderly (PACE), Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF-IID), Medicaid School Based Services (MSBS), and the brain injury services program for individuals who are not eligible for Medicaid.

The Exempt Services and Programs Bureau is responsible for the following 1915c home and community-based waivers;

Mi Via - Mi Via, which means "my path," "my way," or "my road" in Spanish, is the State of New Mexico's self-directed waiver program. The goal of Mi Via is to provide a community-based alternative that facilitates greater participant choice and control over the types of services and supports they receive. The services are purchased with an agreed budgetary amount, and consultants help participants navigate throughout the Mi Via processes. Consultants provide assistance and guidance with eligibility, Service and Support Plan (SSP) pre-planning, SSP development and implementation. The goal of Mi Via is to provide a community-based alternative that, 1) facilitates greater participant choice and control over the types of services and supports that are purchased within an agreed upon budgetary amount; and 2) enables the State to serve the most people possible within available resources. Mi Via will be administered through a partnership between Department of Health and Human Services Department.

The Developmental Disabilities Waiver (DD Waiver) - the DD waiver is designed to provide services and supports that assist eligible children and adults with Intellectual and Developmental Disabilities (IDD) to participate as active members of their communities. The program serves as an alternative to institutional care. The New Mexico Department of Health, Developmental Disabilities Supports Division (DOH/DDSD) administers the DD Waiver.

The Medically Fragile Walver (MF Walver) - the MF Walver serves individuals who have been diagnosed with a medically fragile condition before reaching age 22, and who have a developmental disability or delay, or who are at risk for developmental delay. A medically fragile condition is defined as a chronic physical condition which results in a prolonged dependency on medical care for which daily skilled nursing intervention is medically necessary. Services provided through the MF Walver are case management, home health care, respite care, private duty nursing, physical, occupational and speech therapies, behavior support consultation, nutritional counseling and specialized medical equipment and supplies. The New Mexico Department of Health, Developmental Disability Services Division (DOH/DDSD) administers the MF Waiver.

e. Administration, including budget, legal counsel

The Single State Agency designated to administer the Title XIX program in New Mexico Is the Human Services Department.

The Department is a Cabinet-level agency in the executive branch of the New Mexico state government. The Department's administrative head is the Secretary of the Human Services Department, which is a Governor-appointed Cabinet-level position.

The Department is organized into seven areas led and directed by the Office of the Secretary (OOS): Office of General Counsel (OGC); Behavioral Health Services Division (BHSD); Child Support Enforcement Division (CSED); Income Support Division (ISD), which provides, but is not limited to, providing eligibility determinations for Medicaid; Medical Assistance Division (MAD); Information Technology Division (ITD); and the Administrative Services Division (ASD), which provides finance, accounting and property management support for HSD, the Office of Human Resources (OHR), and the Office of Inspector General (OIG) providing audit, investigations, restitutions services and fair hearings for the department.

The unit responsible for administering the Title XIX program under the Single State Agency in New Mexico is the Medical Assistance Division (MAD).

MAD is led by the Division Director, who is appointed by the Secretary, and who oversees four deputy directors, a Medical Director, and several bureaus: the Eligibility Bureau, the Policy & Provider Services Bureau, the Benefits & Relmbursement Bureau, the Systems Bureau, the Centennial Care (managed care) Contracts Bureau, the Communication & Education Bureau, the Exempt Services & Programs Bureau, the Quality Bureau, the Budget Planning & Reporting Bureau, the Long Term Services and Supports Bureau and the Financial Management Bureau. The Budget Planning and Reporting Bureau performs research and fiscal impact analysis and works closely across the Division, Department, and State to ensure that the Medicaid program is sufficiently funded. They are responsible for the Medicaid expenditure and enrollment estimates and projections, the Division's administrative budget, and CMS reporting (with ASD and others).

New Mexico is led by a Governor who oversees the executive branch which is comprised of a number of different Cabinet departments. The Governor appoints the secretaries of each Cabinet department.

The Human Services Department establishes and maintains agreements with the New Mexico Department of Health, Department of Education and Children, Youth and Families Department concerning programs and projects of mutual interest, including the use of Medicaid funding for eligible services provided by or through other departments. The Children, Youth, and Families Department, a cabinet level department separate from the Human Services Department, makes eligibility determinations for all adoption and foster care Medicaid.

The Office of General Counsel (OGC) provides high quality legal services to all of HSD's divisions, bureaus and programs, OGC's 50–plus attorneys provide general legal services Department-wide, as well as specialized services in the area of family law & child support.

OGC assists all of the Department's divisions with a wide range of legal issues, including the development of contracts, participation in recipient and provider hearings, litigation, legislative initiatives, negotiations, settlements, evaluation of legal documents, training, compliance with state

and federal laws and regulations, policy, and program development.

f. Financial management, including processing of provider claims and other health care financing

The MAD Financial Management Bureau (FMB) oversees MCO financial information and reporting and takes the lead on tracking MCO enrollment and capitation payments. They are also responsible for the development of reimbursement methodologies for institutional providers and hospitals and often represents the Department in relationships with provider associations.

The MAD Benefits & Reimbursement Bureau (BRB) oversees provider reimbursement rates and payment methodologies; ensures that the Medicaid claims processing system correctly enforces Medicaid reimbursement policy and works with the Medicaid Managed Care Organizations (MCOs) to ensure alignment and understanding on coverage and payment parameters. The BRB also provides oversight of the Recovery Audit Contractor (RAC) and other fiscal recovery programs.

g. Systems administration, including MMIS, eligibility systems

The MAD Systems Bureau is responsible for the MMIS, MMIS Data Warehouse, and related systems. This bureau manages the fiscal agent (Conduent) contract and directs the activities of the fiscal agent systems and operations staff. This bureau is also responsible for all data requests, including CMS reporting and operational activities for the Medicaid web portal and HSD website.

h. Other functions, e.g., TPL, utilization management (optional)

The MAD Quality Bureau has oversight of the Centennial Care quality and evaluation components including monitoring quality Indicators. The bureau oversees critical incidents and care coordination for Centennial Care. Performance measures, Nursing Facility Level of Care criteria and surveys are also monitored and audited regularly.

The MAD Communication and Education Bureau (CEB) manages the Presumptive Eligibility (PE) Program and the Justice-Involved Utilization of State Transitioned Healthcare (JUST Health) Program. Operational functions include Presumptive Eligibility Determiner (PED) trainings, auditing, program oversight and JUST Health application processing. The CEB processes Managed Care Organization (MCO) enrollment switch requests during enrollment lock-in periods and troubleshoots issues with MCO enrollments received from clients, providers, State staff and the NM Medicaid Call Center. The CEB is also responsible for the planning, development and distribution of outreach events, materials and presentations for the NM Medicaid program. This includes conducting trainings for internal HSD staff, contractors, other State Agencies and interested partles.

3. An organizational chart of the Medicaid agency has been uploaded:

Name	Date Created	
19-0010 Single State Agency Org Chart MAD 0819	8/6/2019 12:27 PM EDT	PEF
19-0010 Single State Agency HSD Organizational Chart 080619	8/6/2019 12:27 PM EDT	PD6

Organization and Administration

MEDICAID | Medicaid State Plan | Administration | NM2019MS0005O | NM-19-0010

Package Header

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B. Entities that Determine Eligibility or Conduct Fair Hearings Other than the Medicaid Agency

Title

Description of the functions the delegated entity performs in carrying out its responsibilities:

The Social Security Administration

Pursuant to a 1634 agreement, the Social Security Administration determines Medicaid eligibility for Supplemental Security Income recipients.

Organization and Administration

MEDICAID | Medicaid State Plan | Administration | NM2019MS00050 | NM-19-0010

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E. Coordination with Other Executive Agencies

The Medicaid agency coordinates with any other Executive agency related to any Medicaid functions or activities not described elsewhere in the Organization and Administration portion of the state plan (e.g. public health, aging, substance abuse, developmental disability agencies):.

Yes

O No

Name of agency:

Description of the Medicaid functions or activities conducted or coordinated with another executive agency:

The Department of Health administers various components of New Mexico's Developmentally Disabled (DD), Medically Fragile and Mi Via waivers including service provider contracting, determining if recipients meet the definition of DD, monitoring of waiver providers, and participation in fair hearings. In addition, the Department of Health assists with the administration of the School Based Health Centers, Nurse Aide Training, and other Public Health services that are reimbursable through Medicaid. The Department of Health assists with the administration of the Family, Infant and Toddler Program

Department of Health

The Public Education Department assists HSD in the administration of the Medicaid School Based Services program, HSD also contracts with school districts, overseen by the Public Education Department, to allow school districts to receive Medicaid reimbursement for Individualized Education Plan

(FIT) for reimbursement.

Service Plan (IFSP) related services.

Children, Youth and Families

Public Education Department

Children Youth and Families Department conducts eligibility

(IEP) and Individualized Family

Department

Name of agency:

Description of the Medicaid functions or activities conducted or coordinated with another executive agency:

determinations for all individuals who receive federal and state adoption assistance and foster care payments.

Organization and Administration

MEDICAID | Medicaid State Plan | Administration | NM2019MS0005O | NM-19-0010

Package Header

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F. Additional information (optional)

Medicaid State Plan Administration

Organization

Single State Agency Assurances

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A. Assurances

🖾 1. The state plan is in operation on a statewide basis, in accordance with all the requirements of 42 CFR 431.50.

2. All requirements of 42 CFR 431.10 are met.

🗵 3. There is a Medical Care Advisory Committee to the agency director on health and medical services established in accordance with 42 CFR 431.12. All requirements of 42 CFR 431.12 are met.

🖾 4. The Medicaid agency does not delegate, other than to its own officials, the authority to supervise the plan or to develop or issue policies, rules, and regulations on program matters.

🖾 5. The Medicaid agency has established and maintains methods of personnel administration on a merit basis in accordance with the standards described at 5 USC 2301, and regulations at 5 CFR Part 900, Subpart F, All requirements of 42 CFR 432,10 are met.

🖾 6. All requirements of 42 CFR Part 432, Subpart B are met, with respect to a training program for Medicaid agency personnel and the training and use of sub-professional staff and volunteers.

B. Additional information (optional)

PRA Disclosure Statement: According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1188. The time required to complete this information collection is estimated to average 40 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

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