

General Information Memorandum

ISD-GI 13-29

TO: ISD Employees

FROM:  Ted Roth, Director, Income Support Division

RE: FFY 2013 SNAP Performance Report

DATE: June 7, 2013

Attached please find the fourth issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2013. This report includes all Quality Control (QC) findings received for the review month of October 2012 through January 2013. All errors for October 2012 through January 2013 have been analyzed. Along with payment and negative accuracy rates, data included in this report are the recertification, 7-day, and 30-day application processing timeliness. The Performance Goals for the state for FFY 2013 are:

Payment Accuracy of 96% or better
Negative Accuracy Rate of 99%
Expedite application processing timeliness of 98%
30-day application timeliness of 98% or better

Effective October 1, 2012 per IPP 12-08, counties with a payment accuracy rate of 96% or better must review cases at Level 2; all others must review cases at Level 1.

- **Level 1** A county office with an error rate above **4.0%** is required to complete 35 full reviews per unit per month. **These completed reviews will be recorded on the Secondary Case Review Log and submitted to the Quality Improvement Section via email to HSD.QIS@state.nm.us** by the second working day of the month. If scanning is not an option, logs can be faxed to 505-827-7241.
- **Level 2** A county office with an error rate of **4.0% or less** is required to complete 25 full reviews per unit per month. The record reviews will not be required to be submitted to the Quality Improvement Section.

Effective March 2007, counties with a timeliness rate below 98% in either 30-day or 7-day application processing will be required to submit a Corrective Action Plan (CAP) to the Regional Operations Manager (ROM). The ROM will take into consideration small offices with a limited number of applications that were processed in a given month when requesting CAPs; however any deficiencies will be addressed. CAPs are due at the end of the month following the last month in a reporting quarter.

Please reconcile the QC case findings that your office has received with the listing of QC cases entered into the QIS database. One copy of the listing is provided to each office. Case Finding codes are (0) Drop; (1) Eligible and Correct; (2) Overissuance; (3) Underissuance; and (4) Ineligible. A column has been added to the report to reflect cases that are pending a final ERC decision. *Please note that QC timeliness is reported on the data sheet. Timeliness codes are (1) Expedite Timely; (2) Expedite Untimely; (3) Expedite Drop; and (4) Non-Expedite Timely; (5) Non-Expedite Untimely; and (6) Non-Expedite Drop. Please report any discrepancies to QIS.*

Please share this data with staff as appropriate. If there are any questions or comments, please contact Stephanie Valdez, Quality Improvement Section at 827-7769 or e-mail at Stephanie.valdez1@state.nm.us.

Attachment

cc: Shalonda Moore, FNS SW Regional Office

RESCINDED

**Quality Improvement Section SNAP Performance Report
Quality Control Finding FFY 2013**

1. STATE - Cumulative Payment Error Rates

Total Paid	\$104,088		
Total Dollar Errors	\$4,331	Total Error Rate %	4.16%
Total Dollar Over	\$2,094	% Error Rate Over	2.01%
Total Dollar Under	\$106	% Error Rate Under	0.10%
Total Dollar Ineligible	\$2,131	% Error Rate Ineligible	2.05%

Cumulative Case Error Rate

Total Reviewed	350
% in Error	7.14%

Agency Error (Dollar Amount):	\$1,914	Agency % Error Rate:	1.84%
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Client Error (Dollar Amount):	\$2,417	Client % Error Rate:	2.32%
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Cases Dropped	42
Correct	325
Overpaid	17
Underpaid	1
Ineligible	7

2. ADMINISTRATIVE OFFICES - Cumulative Payment Error Rates

HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total Paid	County Error Rate	HIPAC Share	State Share
01	SE Bernalillo	\$0		\$0		\$0	\$3,642	0.00%	0.00%	0.00%
07	W.Dona Ana	\$0	0%	\$189	100%	\$189	\$3,642	5.19%	9.03%	4.36%
17	McKinley	\$0		\$0		\$0	\$685	0.00%	0.00%	0.00%
23	Sandoval	\$0	0%	\$736	100%	\$736	\$7,115	10.20%	35.15%	16.99%
24	San Juan	\$145	100%	\$0	0%	\$145	\$9,987	1.45%	6.92%	3.35%
26	Santa Fe	\$66	36%	\$117	64%	\$183	\$3,716	4.92%	8.74%	4.23%
35	NW Bernalillo	\$0	0%	\$122	100%	\$122	\$6,671	1.83%	5.83%	2.82%
36	SW Bernalillo	\$137	100%	\$0	0%	\$137	\$8,053	1.70%	6.54%	3.16%
38	S. Dona Ana	\$437	100%	\$0	0%	\$437	\$4,237	10.31%	20.87%	10.09%
39	NE Bernalillo	\$145	100%	\$0	0%	\$145	\$8,934	1.62%	6.92%	3.35%
HIPAC Sub Totals		\$930	44%	\$1,164	56%	\$2,094	\$60,844	3.44%	100.00%	48.35%

Non-HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total \$ Paid	County Error Rate	Non-HIPAC Share	State Share
03	Chaves	\$0		\$0		\$0	\$3,349	0.00%	0.00%	0.00%
04	Colfax/Union	\$0		\$0		\$0	\$90	0.00%	0.00%	0.00%
05	Curry	\$0		\$0		\$0	\$2,914	0.00%	0.00%	0.00%
08	Eddy	\$0		\$0		\$0	\$726	0.00%	0.00%	0.00%
09	Grant/Hidalgo	\$54	9%	\$526	91%	\$580	\$1,796	32.29%	25.93%	13.39%
10	Guadalupe/DeBaca	\$0		\$0		\$0	\$0	0.00%	0.00%	0.00%
13	Lea	\$0		\$0		\$0	\$1,036	0.00%	0.00%	0.00%
14	Lincoln	\$0		\$0		\$0	\$2,559	0.00%	0.00%	0.00%
16	Luna	\$233	100%	\$0	0%	\$233	\$2,445	9.53%	10.42%	5.38%
19	Otero	\$86	100%	\$0	0%	\$86	\$2,312	3.72%	3.84%	1.99%
20	Quay	\$0		\$0		\$0	\$200	0.00%	0.00%	0.00%
21	Rio Arriba	\$106	35%	\$200	65%	\$306	\$4,972	6.15%	14.61%	7.07%
22	Roosevelt	\$0		\$0		\$0	\$1,085	0.00%	0.00%	0.00%
25	San Miguel	\$163	26%	\$466	74%	\$629	\$3,516	17.89%	28.12%	14.52%
27	Sierra	\$0		\$0		\$0	\$530	0.00%	0.00%	0.00%
28	Socorro	\$0		\$0		\$0	\$882	0.00%	0.00%	0.00%
29	Taos	\$0		\$0		\$0	\$2,029	0.00%	0.00%	0.00%
30	Torrance	\$0		\$0		\$0	\$1,603	0.00%	0.00%	0.00%
32	S. Valencia	\$0		\$0		\$0	\$1,031	0.00%	0.00%	0.00%
33	Cibola	\$0		\$0		\$0	\$1,560	0.00%	0.00%	0.00%
34	Eddy/Artesia	\$0		\$0		\$0	\$728	0.00%	0.00%	0.00%
37	E. Dona Ana	\$115	100%	\$0	0%	\$115	\$3,717	3.09%	5.49%	2.66%
42	N. Valencia	\$227	100%	\$0	0%	\$227	\$3,269	6.94%	10.15%	5.24%
49	NMCP	\$0	0%	\$61	100%	\$61	\$895	6.82%	2.73%	1.41%
Non-HIPAC Sub Totals		\$984	44%	\$1,253	56%	\$2,237	\$43,244	5.17%	101.3%	51.65%

**Regional Cumulative SNAP Performance Report
Quality Control Finding FFY2013**

3. STATE - Cumulative Payment Error Rates

Total Paid	\$104,088		
Total Dollar Errors	\$4,331	Total Error Rate %	4.16%
Total Dollar Over	\$2,094	% Error Rate Over	2.01%
Total Dollar Under	\$106	% Error Rate Under	0.10%
Total Dollar Ineligible	\$2,131	% Error Rate Ineligible	2.05%

Agency Error (Dollar Amount):	Agency % Error Rate:
\$1,914	1.84%

Client Error (Dollar Amount):	Client % Error Rate:
\$2,417	2.32%

Cumulative Case Error Rate

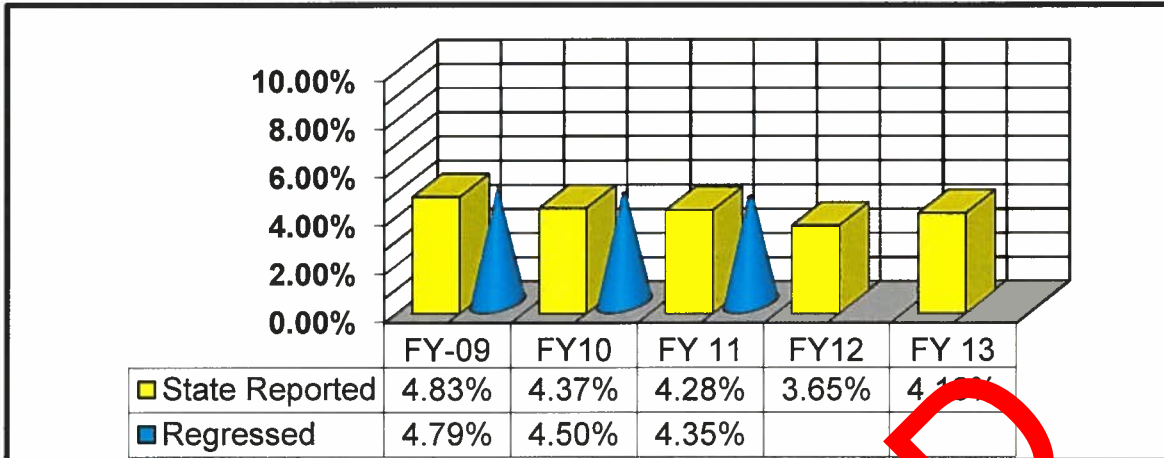
Total Reviewed	350
% in Error	7.14%

Cases Dropped	42
Correct	325
Overpaid	17
Underpaid	1
Ineligible	7

4. REGIONAL - Cumulative Payment Error Rates

Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	Count	Error Rate	Region Share	State Share
NE Region								
04 Colfax	\$0	\$0	\$0	\$90	0.00%	0.00%	0.00%	
21 Rio Arriba	\$106	\$200	\$306	\$4,972	6.15%	7.37%	7.07%	
25 San Miguel	\$163	\$466	\$629	\$3,516	1.79%	56.26%	14.52%	
26 Santa Fe	\$66	\$117	\$183	\$3,716	4.92%	16.37%	4.23%	
29 Taos	\$0	\$0	\$0	\$2,029	0.00%	0.00%	0.00%	
NE Region Totals	\$335	\$783	\$1,118	\$17,323	7.81%	100.00%	25.81%	
NW Region								
17 McKinley	\$0	\$0	\$0	\$3,685	0.00%	0.00%	0.00%	
23 Sandoval	\$0	\$736	\$736	\$1,045	10.20%	66.43%	16.99%	
24 San Juan	\$145	\$0	\$145	\$9,987	1.45%	13.09%	3.35%	
32 S. Valencia	\$0	\$0	\$0	\$1,031	0.00%	0.00%	0.00%	
33 Cibola	\$0	\$0	\$0	\$1,700	0.00%	0.00%	0.00%	
42 N. Valencia	\$227	\$0	\$227	\$3,269	6.94%	20.49%	5.24%	
NW Region Totals	\$372	\$736	\$1,108	\$16,747	4.14%	100.00%	25.58%	
SW Region								
07 W. Dona Ana	\$0	\$189	\$189	\$3,644	5.19%	11.52%	4.36%	
09 Grant/Hidalgo	\$54	\$526	\$580	\$1,796	32.29%	35.37%	13.39%	
14 Lincoln	\$0	\$0	\$0	\$2,559	0.00%	0.00%	0.00%	
16 Luna	\$233	\$0	\$233	\$2,445	9.53%	14.21%	5.38%	
19 Otero	\$86	\$0	\$86	\$2,312	3.72%	5.24%	1.99%	
27 Sierra	\$0	\$0	\$0	\$530	0.00%	0.00%	0.00%	
28 Socorro	\$0	\$0	\$0	\$882	0.00%	0.00%	0.00%	
37 E. Dona Ana	\$115	\$0	\$115	\$3,717	3.09%	7.01%	2.66%	
38 S. Dona Ana	\$437	\$0	\$437	\$4,237	10.31%	26.65%	10.09%	
SW Region Totals	\$925	\$715	\$1,640	\$22,122	7.41%	100.00%	37.87%	
SE Region								
03 Chaves	\$0	\$0	\$0	\$3,349	0.00%	0.00%	0.00%	
05 Curry	\$0	\$0	\$0	\$2,914	0.00%	0.00%	0.00%	
08 Eddy	\$0	\$0	\$0	\$726	0.00%	0.00%	0.00%	
10 Guadalupe/DeBaca	\$0	\$0	\$0	\$0	0.00%	0.00%	0.00%	
13 Lea	\$0	\$0	\$0	\$1,036	0.00%	0.00%	0.00%	
20 Quay	\$0	\$0	\$0	\$200	0.00%	0.00%	0.00%	
22 Roosevelt	\$0	\$0	\$0	\$1,085	0.00%	0.00%	0.00%	
34 Eddy/Artesia	\$0	\$0	\$0	\$728	0.00%	0.00%	0.00%	
SE Region Totals	\$0	\$0	\$0	\$10,038	0.00%	0.00%	0.00%	
Central Region								
01 SE Bernalillo	\$0	\$0	\$0	\$4,702	0.00%	0.00%	0.00%	
35 NW Bernalillo	\$0	\$122	\$122	\$6,671	1.83%	30.20%	2.82%	
36 SW Bernalillo	\$137	\$0	\$137	\$8,053	1.70%	33.91%	3.16%	
39 NE Bernalillo	\$145	\$0	\$145	\$8,934	1.62%	35.89%	3.35%	
30 Torrance	\$0	\$0	\$0	\$1,603	0.00%	0.00%	0.00%	
Central Region Totals	\$282	\$122	\$404	\$29,963	1.35%	100.00%	9.33%	
49 NMCAP	\$0	\$61	\$61	\$895	6.82%	100.00%	1.41%	
State Totals	\$1,914	\$2,417	\$4,331	\$104,088	4.16%	100.00%	100.00%	

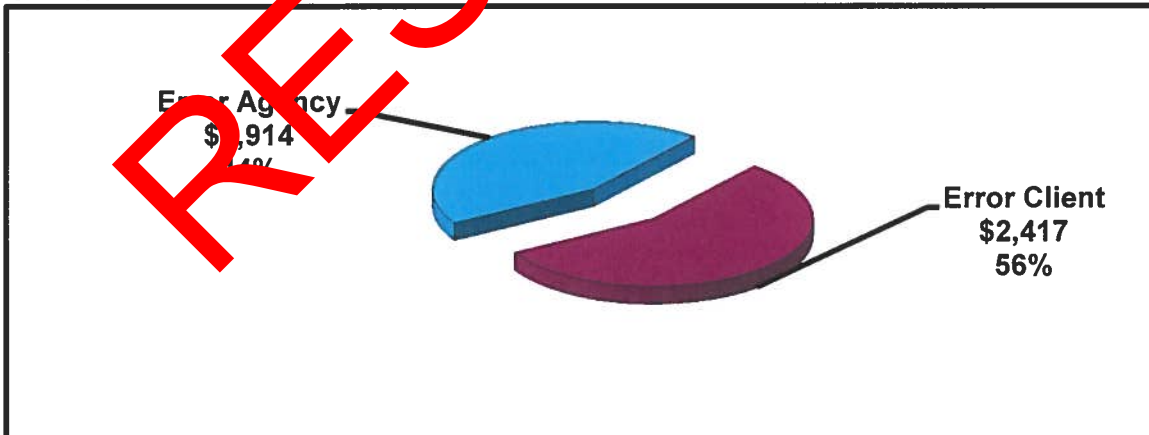
5. STATE SNAP Error Rates- *Current FY Compared to Previous FYs*



6. HIPAC Dollar Errors - *Compared to the Remainder of the State*



7. Agency-vs-Client Errors



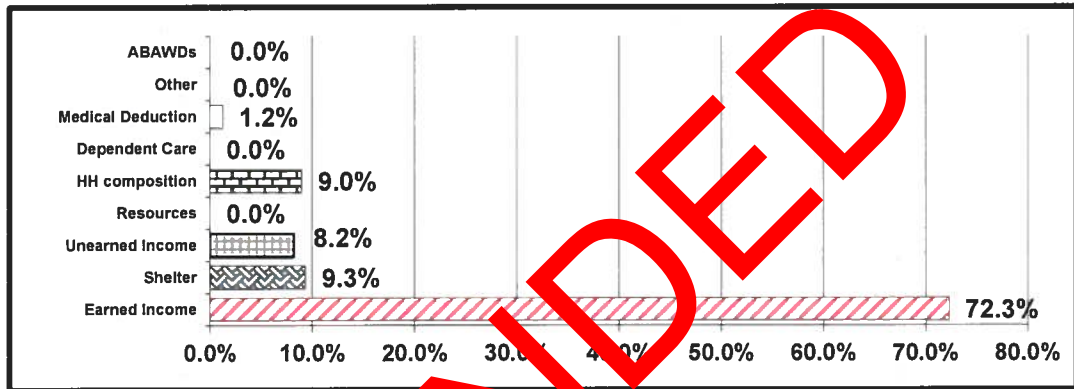
Average Client Error = \$220

Average Agency Error = \$137

8. AGENCY/CLIENT DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT

<i>Food Stamps</i>	<i>Agency</i>	<i>Client</i>	<i>% Agency Cause</i>
Earned Income	\$897	\$2,234	28.6%
Shelter	\$281	\$122	69.7%
Unearned Income	\$294	\$61	82.8%
Resources	\$0	\$0	0.0%
HH composition	\$388	\$0	100.0%
Dependent Care	\$0	\$0	0.0%
Medical Deduction	\$54	\$0	100.0%
Other	\$0	\$0	0.0%
ABAWDs	\$0	\$0	0.0%

9. SNAP DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT



10. SNAP DOLLAR ERROR BREAKDOWN BY SPECIFIC ELEMENT

<i>Percent</i>	<i>Total</i>	<i>Element</i>	<i>Element Description</i>
72.29%	\$3,131	311	WAGES & SALARIES
2.45%	\$106	150	HOUSEHOLD COMPOSITION
4.34%	\$188	363	SHELTER DEDUCTION
0.00%	\$0	211	BANK ACCOUNTS
4.96%	\$215	364	SUA
3.10%	\$137	130	CITIZENSHIP/NON-CITIZEN STATUS
5.38%	\$233	344	PA/GA GRANT
0.00%	\$0	520	ARITHMETIC COMPUTATION
0.00%	\$0	342	CONTRIBUTIONS
1.71%	\$61	333	SSI BENEFITS
0.00%	\$0	334	UCB BENEFITS
0.00%	\$0	331	RSDI BENEFITS
0.00%	\$0	221	REAL PROPERTY
1.41%	\$61	346	OTHER UEI
3.35%	\$145	111	STUDENT STATUS
1.25%	\$54	365	MEDICAL DEDUCTIONS
0.00%	\$0	170	SOCIAL SECURITY NUMBERS
0.00%	\$0	160	EMPLOYMENT AND TRAINING
0.00%	\$0	140	RESIDENCY
0.00%	\$0	335	WORKERS COMP BENEFITS
0.00%	\$0	350	CHILD SUPPORT AP
0.00%	\$0	161	ABAWDS
0.00%	\$0	213	OTHER LIQUID ASSETS/PERSONAL PROP
0.00%	\$0	530	TRANSITIONAL BEN
0.00%	\$0	312	SELF-EMPLOYMENT INCOME
0.00%	\$0	332	VA BENEFITS
0.00%	\$0	347	UEI--TANF
0.00%	\$0	371	COMBINED GROSS INCOME
0.00%	\$0	163	VOLUNTARY QUIT
0.00%	\$0	323	DEPENDENT CARE
0.00%	\$0	225	COMBINED RESOURCES

11. STATEWIDE CAUSES OF AGENCY ERROR --- FFY 2013

In this table, general cause for agency error is ranked by the top three error causing areas

- F No action on anticipated or known changes
- M Math or transcription error
- O Other
- P Policy or procedure not applied or not correctly applied
- R No action on reported information
- S ISD2 or CSED systems caused error
- V Inadequate verification
- X Old or invalid data or coding not removed from ISD2

	ALL Err	EI	HHC	UEI
R	\$0	\$0	\$0	\$0
P	\$1,914	\$897	\$388	\$294
V	\$0	\$0	\$0	\$0
M	\$0	\$0	\$0	\$0
F	\$0	\$0	\$0	\$0
X	\$0	\$0	\$0	\$0
O	\$0	\$0	\$0	\$0
S	\$0	\$0	\$0	\$0
Total	\$1,914	\$897	\$388	\$294

Agency errors with "policy or procedure not applied or not correctly applied" account for 100% of agency caused dollar errors. Errors in "earned income", "unearned income", and "household composition" elements account for 82% of the agency-caused error rate.

12. DOLLAR ERROR BY: HOUSEHOLD SIZE

	1	2	3	4	5	6+
\$	\$866	\$412	\$1,202	\$145	\$1,543	\$163
%	20.0%	9.5%	27.8%	3.3%	35.6%	3.8%

13. AVERAGE HOUSEHOLD SIZE

All Cases	2.3
Correct Cases	2.3
Error Cases	2.8
Client Error Cases	2.4

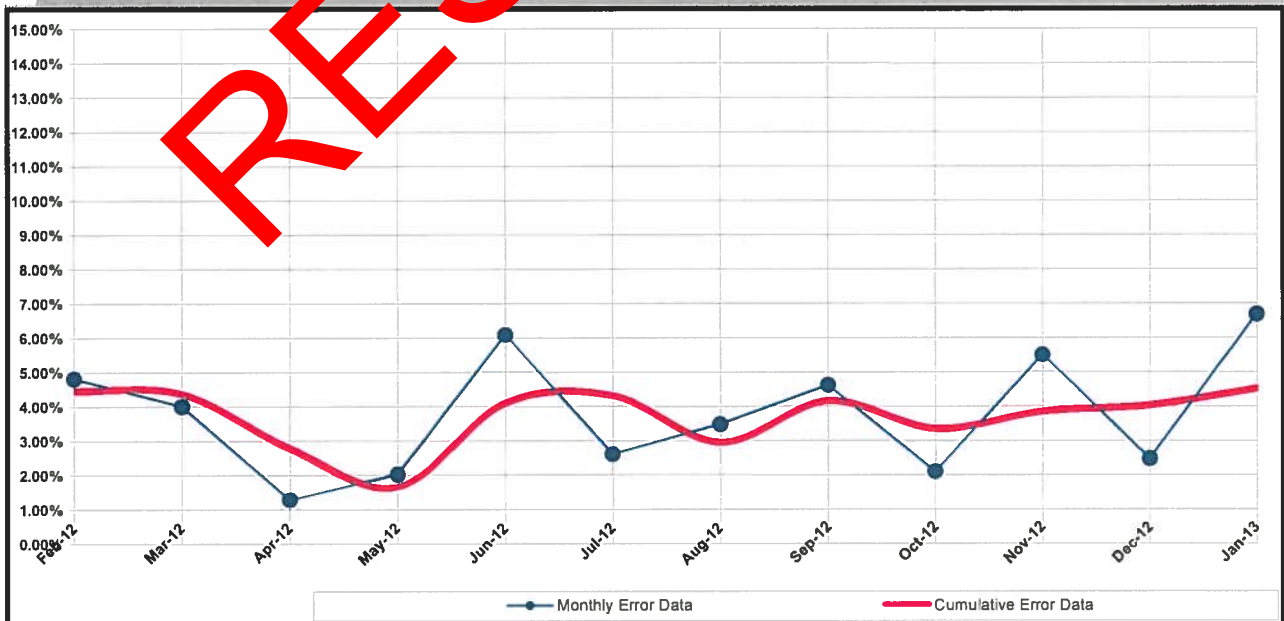
14. DOLLAR ERROR BY: TIME OF OCCURRENCE

	\$	%
Approval	\$473	10.9%
Recert	\$2,265	52.8%
Change	\$357	22%
Transitional FS	\$0	0%
Semi Annual	\$1,111	26.8%
Annual Report	75	7%

15. CASE ERROR BY: TIME OF OCCURRENCE

	#	%
Approval	4	16.0%
Recert	12	48.0%
Change	3	12.0%
Transitional FS	0	0.0%
Semi-Annual	5	20.0%
Annual Report	1	4.0%

16. ERROR RATES BY MONTH AND FFY CUMULATIVE



Regional Cumulative SNAP Performance Report
Quality Control Finding FFY2013 as of 6/7/2013

17. REGIONAL - Cumulative Data Analysis of SNAP Dollars Issued vs. SNAP Dollars in Error 10/12 to 1/13

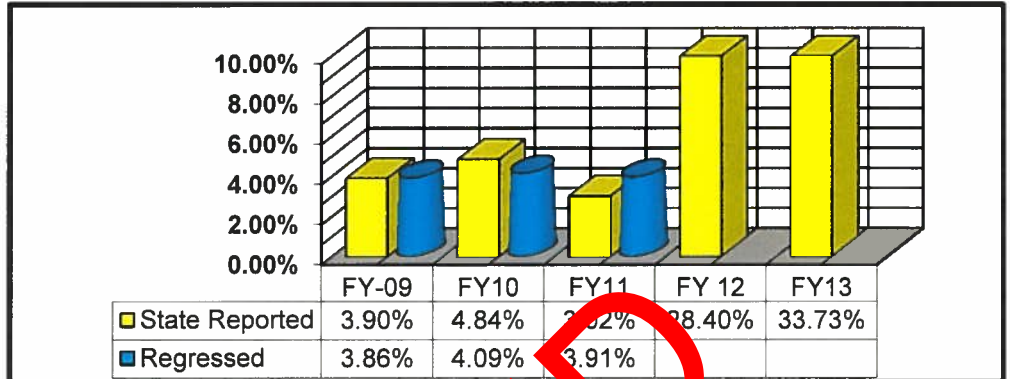
	Total SNAP \$'s Issued	Region Share of \$'s Issued	State Share \$'s Issued	Total Issued \$'s Reviewed	Total Reviewed \$'s in Error	Region Share \$'s in Error	State Share \$'s in Error
Northwest Region (I)							
17 McKinley	\$12,240,202	23.6%	5.4%	\$3,685	\$0	0.00%	0.00%
23 Sandoval	\$11,526,304	22.2%	5.1%	\$7,215	\$736	66.43%	16.99%
24 San Juan	\$13,987,781	27.0%	6.2%	\$9,987	\$145	13.09%	3.35%
32 S. Valencia	\$3,423,172	6.6%	1.5%	\$1,031	\$0	0.00%	0.00%
33 Cibola	\$4,242,307	8.2%	1.9%	\$1,560	\$0	0.00%	0.00%
42 N. Valencia	\$6,418,318	12.4%	2.8%	\$3,269	\$227	20.49%	5.24%
Region I Totals	\$51,838,084	22.9%	22.9%	\$26,747	\$1,108	100.00%	25.58%
Northeast Region (II)							
04 Colfax	\$1,594,408	5.6%	0.7%	\$90	\$0	0.00%	0.00%
21 Rio Arriba	\$7,466,635	26.3%	3.3%	\$4,972	\$306	27.30%	7.07%
25 San Miguel	\$5,192,682	18.3%	2.3%	\$3,516	\$628	56.20%	14.52%
26 Santa Fe	\$10,324,015	36.4%	4.6%	\$3,716	\$13	16.20%	4.23%
29 Taos	\$3,822,085	13.5%	1.7%	\$2,029	\$0	0.00%	0.00%
Region II Totals	\$28,399,825	12.5%	12.5%	\$14,323	\$1,118	100.00%	25.81%
Central Region (III)							
01 SE Bernalillo	\$12,414,547	17.2%	5.5%	\$4,702	\$0	0.00%	0.00%
35 NW Bernalillo	\$16,045,168	22.2%	7.1%	\$6,670	\$122	30.20%	2.82%
36 SW Bernalillo	\$20,428,702	28.3%	9.0%	\$8,000	\$137	33.91%	3.16%
39 NE Bernalillo	\$20,557,697	28.4%	9.1%	\$8,934	\$45	35.89%	3.35%
30 Torrance	\$2,850,074	5.9%	1.3%	\$1,503	\$0	0.00%	0.00%
Region III Totals	\$72,296,188	31.9%	31.9%	\$29,819	\$404	100.00%	9.33%
Southeast Region (IV)							
03 Chaves	\$7,473,850	29.3%	3.3%	\$3,345	\$0	0.00%	0.00%
05 Curry	\$4,821,700	18.9%	2.1%	\$2,914	\$0	0.00%	0.00%
08 Eddy	\$3,283,625	12.9%	1.4%	\$1,726	\$0	0.00%	0.00%
10 Guadalupe/DeBaca	\$668,376	2.4%	0.3%	\$0	\$0	0.00%	0.00%
13 Lea	\$4,965,727	19.4%	2.2%	\$1,036	\$0	0.00%	0.00%
20 Quay	\$1,230,772	4.8%	0.5%	\$200	\$0	0.00%	0.00%
22 Roosevelt	\$1,576,401	6.2%	0.7%	\$1,085	\$0	0.00%	0.00%
34 Eddy/Artesia	\$1,510,353	5.8%	0.7%	\$728	\$0	0.00%	0.00%
Region IV Totals	\$25,530,804	11%	11%	\$10,038	\$0	0.00%	0.00%
Southwest Region (V)							
07 W. Dona Ana	\$10,494,945	21.6%	4.6%	\$3,644	\$189	11.52%	4.36%
09 Grant/Hidalgo	\$3,819,110	7.9%	1.7%	\$1,796	\$580	35.37%	13.39%
14 Lincoln	\$1,867,892	3.8%	0.8%	\$2,559	\$0	0.00%	0.00%
16 Luna	\$4,269,812	8.8%	1.9%	\$2,445	\$233	14.21%	5.38%
19 Otero	\$4,650,000	9.7%	2.1%	\$2,312	\$86	5.24%	1.99%
27 Sierra	\$7,448,720	15.0%	1.1%	\$530	\$0	0.00%	0.00%
28 Socorro	\$691,450	1.4%	0.3%	\$882	\$0	0.00%	0.00%
37 E. Dona Ana	\$6,550,091	13.6%	3.6%	\$3,717	\$115	7.01%	2.66%
38 S. Dona Ana	\$10,110,327	20.9%	4.5%	\$4,237	\$437	26.65%	10.09%
Region V Totals	\$48,574,009	21.4%	21.4%	\$22,122	\$1,640	100.00%	37.87%
49 NM CAP Unit	\$0	0.0%	0.0%	\$895	\$61	0.28%	1.41%
State Totals	\$226,639,110	100%	100%	\$104,088	\$4,331	100%	100%

FFY 2013 Negative Statewide Error Rates

1. Cumulative Negative Case Error Rate

valid	222
invalid	113
drop	5
total	335
% invalid	33.73%

2. State Negative Error Rates



3. REGIONAL - Cumulative Negative Error Rates

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
NE Region					
04	Colfax	3	0	3	0.0%
21	Rio Arriba	7	1	8	12.5%
25	San Miguel	2	1	3	33.3%
26	Santa Fe	19	4	23	17.4%
29	Taos	2	1	3	33.3%
NE Region Totals		33	7	40	17.5%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
NW Region					
07	Morley	5	2	7	28.6%
23	Sandoval	7	7	14	50.0%
04	San Juan	12	7	19	36.8%
32	S. Valencia	5	2	7	28.6%
33	S. Uta	0	5	5	100.0%
	N. Valencia	5	3	8	37.5%
NW Region Totals		34	26	60	43.3%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
SW Region Totals					
07	W. Dona Ana	7	6	13	46.2%
09	Grant/Hidalgo	2	3	5	60.0%
14	Lincoln	4	0	4	0.0%
16	Luna	3	3	6	50.0%
19	Otero	7	3	10	30.0%
27	Sierra	2	0	2	0.0%
28	Socorro	3	0	3	66.7%
37	E. Dona Ana	7	2	9	22.2%
38	S. Dona Ana	5	4	9	44.4%
SW Region Totals		36	23	61	37.7%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
SE Region					
03	Chaves	13	2	15	13.3%
05	Curry	2	3	5	60.0%
08	Eddy	5	4	9	44.4%
10	Guad/DeBaca	0	0	0	
13	Lea	8	3	11	27.3%
20	Quay	1	0	1	0.0%
22	Roosevelt	3	1	4	25.0%
34	Eddy/Artesia	2	2	4	50.0%
SW Region Totals		34	15	49	30.6%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
Central Region					
01	SE Bernalillo	12	8	20	40.0%
35	NW Bernalillo	18	7	25	28.0%
36	SW Bernalillo	21	9	30	30.0%
39	NE Bernalillo	32	17	49	34.7%
30	Torrance	0	1	1	100.0%
Central Region Totals		83	41	124	33.1%

Negative Action Time of Occurrence

Closure	94	83.2%
Denial	18	15.9%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
Central Unit					
49	CAP	0	0	0	

FFY 2013 Expedite Application Processing Timeliness

	October 12'	November 12'	December 12'	January 13'	February 13'	March 13'	April 13'	May 13'	June 13'	July 13'	August 13'	September 13'	Yearly Average
NE Region													
Colfax	100.0%	100.0%	97.5%	100.0%	100.0%	100.0%	100.0%						99.5%
Rio Arriba	99.5%	100.0%	100.0%	99.6%	99.5%	99.4%	100.0%						99.7%
San Miguel	99.1%	99.0%	100.0%	96.3%	96.6%	98.2%	99.2%						98.2%
Santa Fe	98.8%	99.3%	98.5%	98.5%	98.0%	98.8%	95.1%						98.1%
Taos	100.0%	100.0%	100.0%	98.4%	98.4%	100.0%	100.0%						99.5%
NE Region TOTAL	99.2%	99.6%	99.2%	98.6%	98.3%	99.1%	97.9%						98.8%
NW Region													
Cibola	98.7%	100.0%	98.8%	100.0%	100.0%	100.0%	98.7%						99.5%
McKinley	97.8%	94.7%	100.0%	99.0%	99.5%	98.9%	99.0%						98.4%
Sandoval	98.9%	99.2%	100.0%	99.3%	98.2%	98.7%	97.8%						98.9%
San Juan	99.5%	100.0%	100.0%	99.4%	99.5%	100.0%	99.6%						99.7%
Valencia South	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Valencia North	99.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						99.9%
NW Region TOTAL	98.9%	98.8%	99.9%	99.5%	99.2%	99.4%	99.0%						99.3%
SW Region													
Dona Ana (West)	99.0%	99.2%	100.0%	99.7%	100.0%	100.0%	100.0%						99.7%
Dona Ana (East)	100.0%	99.4%	99.4%	99.6%	100.0%	100.0%	100.0%						99.7%
Dona Ana (Southern)	99.1%	100.0%	99.0%	98.4%	100.0%	100.0%	100.0%						99.5%
Grant/Hidalgo	100.0%	98.7%	98.2%	99.0%	100.0%	100.0%	99.0%						99.4%
Lincoln	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Luna	100.0%	100.0%	98.6%	100.0%	100.0%	100.0%	100.0%						99.8%
Otero	98.3%	100.0%	98.5%	100.0%	100.0%	100.0%	100.0%						99.6%
Sierra	97.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						99.7%
Socorro	98.2%	98.1%	100.0%	100.0%	100.0%	100.0%	99.7%						98.9%
SW Region Total	99.1%	99.4%	99.4%	99.6%	100.0%	100.0%	99.7%						99.6%
SE Region													
Chaves	98.8%	100.0%	98.6%	99.0%	98.4%	98.7%	99.4%						99.0%
Curry	100.0%	100.0%	99.0%	99.2%	100.0%	100.0%	97.5%						99.3%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Eddy	98.4%	100.0%	100.0%	100.0%	95.9%	97.9%	97.8%						98.6%
Eddy (Artesia)	97.6%	100.0%	100.0%	99.4%	100.0%	100.0%	97.1%						98.7%
Lea	100.0%	100.0%	98.0%	99.2%	100.0%	100.0%	98.7%						99.4%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						99.4%
Roosevelt	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
SE Region Total	99.2%	99.8%	98.9%	99.3%	98.8%	99.2%	98.5%						99.1%
Central Region													
Bernalillo (NE)	99.5%	99.5%	99.7%	99.3%	99.7%	99.1%	99.7%						99.5%
Bernalillo (NW)	99.0%	98.6%	99.4%	98.6%	99.6%	99.3%	99.1%						99.0%
Bernalillo (SE)	98.8%	99.1%	99.8%	99.6%	99.6%	99.8%	100.0%						99.5%
Bernalillo (SW)	96.7%	99.1%	98.9%	99.3%	99.3%	99.3%	99.2%						98.8%
Torrance	100.0%	98.7%	100.0%	100.0%	100.0%	100.0%	98.5%						99.6%
Central Region Total	98.5%	99.1%	99.4%	99.2%	99.6%	99.3%	99.5%						99.2%
Central Unit	na	na	na	na	100.0%	na	na						100.0%
CAP Unit	na	0.0%	100.0%	na	na	na	100.0%						97.5%
STATE TOTAL	98.9%	99.2%	99.4%	99.3%	99.4%	99.4%	99.2%						99.2%

FFY 2013 30-Day Application Processing Timeliness

	October 12'	November 12'	December 12'	January 13'	February 13'	March 13'	April 13'	May 13'	June 13'	July 13'	August 13'	September 13'	Yearly Average
NE Region													
Colfax	100.0%	100.0%	100.0%	95.8%	100.0%	100.0%	97.6%						99.0%
Rio Arriba	99.4%	99.2%	99.4%	99.4%	96.6%	99.1%	97.9%						98.7%
San Miguel	100.0%	99.1%	98.8%	99.3%	99.3%	97.2%	100.0%						99.1%
Santa Fe	96.2%	98.9%	99.6%	98.4%	100.0%	99.7%	100.0%						98.9%
Taos	99.0%	100.0%	100.0%	98.3%	98.0%	100.0%	100.0%						99.3%
NE Region TOTAL	98.3%	99.3%	99.5%	98.6%	98.8%	99.1%	99.4%						99.0%
NW Region													
Cibola	97.6%	95.1%	96.7%	99.2%	100.0%	97.6%	99.1%						97.9%
McKinley	98.4%	98.7%	98.2%	99.2%	97.8%	95.1%	97.2%						97.9%
Sandoval	95.2%	95.2%	95.4%	94.8%	94.4%	98.6%	98.9%						96.2%
San Juan	97.3%	99.3%	99.5%	99.1%	97.8%	98.1%	99.5%						98.7%
S. Valencia	100.0%	100.0%	98.7%	93.2%	98.6%	100.0%	100.0%						98.4%
N. Valencia	99.5%	100.0%	100.0%	100.0%	100.0%	98.1%	99.4%						99.5%
NW Region TOTAL	97.7%	98.1%	98.1%	98.1%	97.5%	97.8%	99.0%						98.0%
SW Region													
Dona Ana (West)	98.9%	98.5%	100.0%	99.1%	100.0%	99.6%	100.0%						99.4%
Dona Ana (East)	99.2%	100.0%	99.4%	99.0%	100.0%	100.0%	99.6%						99.6%
Dona Ana (Southern)	99.3%	98.6%	97.0%	99.6%	99.0%	99.0%	99.5%						98.9%
Grant/Hidalgo	99.2%	100.0%	97.4%	98.0%	96.2%	97.9%	100.0%						98.4%
Lincoln	98.0%	100.0%	100.0%	94.4%	100.0%	100.0%	100.0%						99.2%
Luna	98.6%	97.6%	99.1%	97.3%	94.6%	98.5%	100.0%						98.1%
Otero	98.1%	100.0%	98.5%	98.4%	98.0%	99.2%	99.3%						98.8%
Sierra	100.0%	100.0%	98.2%	100.0%	99.3%	100.0%	100.0%						99.6%
Socorro	100.0%	100.0%	97.1%	100.0%	99.8%	100.0%	100.0%						98.8%
SW Region Total	99.0%	99.2%	98.8%	98.9%	99.6%	99.4%	99.8%						99.1%
SE Region													
Chaves	97.7%	96.3%	98.3%	99.0%	100.0%	99.5%	100.0%						98.7%
Curry	95.2%	98.4%	94.3%	94.1%	97.9%	98.3%	98.3%						96.5%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						100.0%
Eddy	99.1%	97.3%	95.2%	100.0%	97.0%	96.2%	97.8%						97.6%
Eddy (Artesia)	100.0%	98.3%	97.7%	100.0%	100.0%	100.0%	100.0%						99.3%
Lea	98.7%	98.7%	97.0%	98.5%	94.9%	97.0%	98.3%						97.7%
Quay	100.0%	100.0%	100.0%	97.7%	100.0%	100.0%	100.0%						99.6%
Roosevelt	100.0%	98.0%	100.0%	100.0%	100.0%	100.0%	100.0%						99.7%
SE Region Total	98.1%	97.7%	97.2%	98.2%	98.1%	98.5%	99.1%						98.1%
Central Region													
Bernalillo (NE)	99.0%	99.2%	99.6%	99.1%	98.9%	99.4%	99.4%						99.2%
Bernalillo (NW)	98.5%	98.8%	98.2%	97.6%	98.2%	98.1%	98.8%						98.3%
Bernalillo (SE)	94.4%	95.8%	96.4%	98.1%	97.1%	98.8%	99.7%						97.2%
Bernalillo (SW)	96.5%	96.4%	98.7%	98.4%	96.9%	98.2%	99.0%						97.7%
Torrance	100.0%	100.0%	100.0%	98.7%	100.0%	100.0%	100.0%						99.8%
Central Region Total	97.5%	97.9%	98.6%	98.4%	97.9%	98.7%	99.2%						98.4%
Central Off Elig Unit	na	na	100.0%	na	na	na	na						100.0%
CAP Unit	87.5%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%						98.9%
STATE TOTAL	98.1%	98.4%	98.5%	98.5%	98.1%	98.7%	99.3%						98.5%

RESERVED

	October 12'	November 12'	December 12'	January 13'	February 13'	March 13'	April 13'	May 13'	June 13'	July 13'	August 13'	September 13'	Yearly Average
NE Region													
Colfax	na	na	na	na									
Rio Arriba	100.0%	100.0%	100.0%	100.0%									100.0%
San Miguel	na	0.0%	100.0%	100.0%									80.0%
Santa Fe	66.7%	na	na	75.0%									71.4%
Taos	na	na	100.0%	100.0%									100.0%
NE Region TOTAL	83.3%	50.0%	100.0%	93.8%									89.3%
NW Region													
Cibola	na	na	na	na									
McKinley	100.0%	100.0%	na	100.0%									100.0%
Sandoval	100.0%	100.0%	100.0%	100.0%									100.0%
San Juan	100.0%	100.0%	50.0%	100.0%									88.9%
Valencia South	100.0%	na	na	100.0%									100.0%
Valencia North	100.0%	100.0%	100.0%	100.0%									100.0%
NW Region TOTAL	100.0%	100.0%	83.3%	100.0%									97.4%
SW Region													
Dona Ana (West)	100.0%	100.0%	100.0%	50.0%									85.7%
Dona Ana (East)	100.0%	100.0%	100.0%	100.0%									100.0%
Dona Ana (Southern)	100.0%	100.0%	na	100.0%									100.0%
Grant/Hidalgo	na	100.0%	100.0%	100.0%									100.0%
Lincoln	100.0%	na	na	na									100.0%
Luna	100.0%	100.0%	na	100.0%									100.0%
Otero	100.0%	100.0%	na	100.0%									100.0%
Sierra	na	na	na	100.0%									100.0%
Socorro	na	na	na	na									
SW Region Total	100.0%	100.0%	100.0%	92.5%									96.7%
SE Region													
Chaves	50.0%	100.0%	100.0%	100.0%									83.3%
Curry	0.0%	100.0%	100.0%	100.0%									80.0%
Guadalupe	na	na	na	na									
Eddy	na	na	100.0%	na									100.0%
Eddy (Artesia)	na	na	100.0%	na									100.0%
Lea	100.0%	na	100.0%	na									100.0%
Quay	na	na	na	na									
Roosevelt	na	100.0%	na	na									100.0%
SE Region Total	60.0%	100.0%	100.0%	100.0%									88.2%
Central Region													
Bernalillo (NE)	100.0%	83.3%	100.0%	75.0%									87.5%
Bernalillo (NW)	100.0%	100.0%	50.0%	100.0%									90.0%
Bernalillo (SE)	100.0%	100.0%	100.0%	100.0%									100.0%
Bernalillo (SW)	71.4%	100.0%	100.0%	100.0%									83.3%
Torrance	100.0%	100.0%	na	na									100.0%
Central Region Total	87.5%	96.7%	87.5%	93.8%									89.4%
Central Unit													
CAP Unit	na	na	na	na									
CAP Unit	100.0%	100.0%	100.0%	100.0%									100.0%
STATE TOTAL	89.6%	95.0%	93.9%	93.5%									92.8%

RESCINDED