



HUMAN SERVICES
DEPARTMENT

Susana Martinez, Governor
Sidonie Squier, Secretary
Ted Roth, Director

General Information Memorandum

ISD-GI 13-02

TO: ISD Employees

FROM: *TR* Ted Roth, Director, Income Support Division

RE: FFY 2012 SNAP Performance Report

DATE: January 8, 2013

Attached please find the seventh issue of the Supplemental Nutrition Assistance Program (SNAP) Performance Report for FFY 2012. This report includes all Quality Control (QC) findings received for the review month of October 2011 through August 2012. All errors for October 2011 through August 2012 reviews have been finalized. Along with payment and negative accuracy rates, data included in this report are the 7-day and 30-day application processing timeliness. The Performance Goals for the state for FFY 2012 are:

Payment Accuracy of 96% or better
Negative Accuracy Rate of 99%
Expedite application processing timeliness of 98%
30-day application timeliness of 98% or better

Effective October 1, 2012 per IPP 12-08, counties with a payment accuracy rate of 96% or better must review cases at Level 2; all others must review cases at Level 1.

- **Level 1** A county office with an error rate above **4.0%** is required to complete 35 full reviews per unit per month. **These completed reviews will be recorded on the Secondary Case Review Log and submitted to the Quality Improvement Section via email to HSD.QIS@state.nm.us** by the second working day of the month. If scanning is not an option, logs can be faxed to 505-827-7241.
- **Level 2** A county office with an error rate of **4.0% or less** is required to complete 25 full reviews per unit per month. The record reviews will not be required to be submitted to the Quality Improvement Section.

Effective March 2007, counties with a timeliness rate below 98% in either 30-day or 7-day application processing will be required to submit a Corrective Action Plan (CAP) to the Regional Operations Manager (ROM). The ROM will take into consideration small offices with a limited number of applications that were processed in a given month when requesting CAPs; however any deficiencies will be addressed. CAPs are due at the end of the month following the last month in a reporting quarter

Please reconcile the QC case findings that your office has received with the listing of QC cases entered into the QIS database. One copy of the listing is provided to each office. Case Finding codes are (0) Drop; (1) Eligible and Correct; (2) Overissuance; (3) Underissuance; and (4) Ineligible. A column has been added to the report to reflect cases that are pending a final ERC decision. *Please note that QC timeliness is reported on the data sheet. Timeliness codes are (1) Expedite Timely; (2) Expedite Untimely; (3) Expedite Drop; and (4) Non-Expedite Timely; (5) Non-Expedite Untimely; and (6) Non-Expedite Drop. Please report any discrepancies to QIS.*

Please share this data with staff as appropriate. If there are any questions or comments, please contact Sarah Kudza of the Quality Assessment Bureau at 827-7224 or e-mail at sarah.kudza@state.nm.us.

Attachment

cc: Shalonda Moore, FNS SW Regional Office

RESCINDED

**Quality Improvement Section SNAP Performance Report
Quality Control Finding FFY 2012**

1. STATE - Cumulative Payment Error Rates

Total Paid	\$286,660		
Total Dollar Errors	\$10,242	Total Error Rate %	3.57%
Total Dollar Over	\$4,851	% Error Rate Over	1.69%
Total Dollar Under	\$1,977	% Error Rate Under	0.69%
Total Dollar Ineligible	\$3,414	% Error Rate Ineligible	1.19%

Cumulative Case Error Rate	
Total Reviewed	974
% in Error	6.88%

Agency Error (Dollar Amount):		Agency % Error Rate:	
\$4,638		1.62%	

Cases Dropped	104
Correct	907
Overpaid	38
Underpaid	16
Ineligible	13

Client Error (Dollar Amount):		Client % Error Rate:	
\$5,604		1.95%	

2. ADMINISTRATIVE OFFICES - Cumulative Payment Error Rates

HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total Paid	County Error Rate	HIPAC Share	State Share
01	SE Bernalillo	\$448	73%	\$165	27%	\$613	\$13,117	3.89%	11.08%	5.99%
07	W. Dona Ana	\$72	16%	\$370	84%	\$442	\$13,633	3.24%	7.99%	4.32%
17	McKinley	\$182	100%	\$0	0%	\$182	\$11,195	1.63%	3.29%	1.78%
23	Sandoval	\$730	100%	\$0	0%	\$730	\$18,449	3.87%	13.20%	7.13%
24	San Juan	\$383	100%	\$0	0%	\$383	\$17,551	2.18%	6.92%	3.74%
26	Santa Fe	\$92	100%	\$0	0%	\$92	\$12,593	0.73%	1.66%	0.90%
35	NW Bernalillo	\$117	13%	\$789	86%	\$906	\$19,117	4.74%	16.38%	8.85%
36	SW Bernalillo	\$339	25%	\$1,024	75%	\$1,363	\$23,259	5.86%	24.64%	13.31%
38	S. Dona Ana	\$133	44%	\$167	56%	\$300	\$14,834	2.02%	5.42%	2.93%
39	NE Bernalillo	\$220	42%	\$300	58%	\$520	\$28,070	1.85%	9.40%	5.08%
HIPAC Sub Totals		\$2,716	49%	\$2,815	51%	\$5,531	\$174,446	3.17%	100.00%	54.00%

Non-HIPAC Counties		Agency \$ Error	Agency % Error	Client \$ Error	Client % Error	Total \$ Error	Total Paid	County Error Rate	Non-HIPAC Share	State Share
03	Chaves	\$0	0%	\$419	100%	\$419	\$6,217	6.74%	8.89%	4.09%
04	Colfax/Union	\$0	0%	\$53	100%	\$53	\$2,590	2.05%	1.13%	0.52%
05	Curry	\$278	0%	\$0	0%	\$278	\$5,651	4.92%	5.90%	2.71%
08	Eddy	\$166	100%	\$0	0%	\$166	\$2,695	6.16%	3.52%	1.62%
09	Grant/Hidalgo	\$218	60%	\$147	40%	\$365	\$5,499	6.64%	7.75%	3.56%
10	Guadalupe/DeBaca	\$0	0%	\$0	0%	\$0	\$367	0.00%	0.00%	0.00%
13	Lea	\$71	22%	\$237	77%	\$308	\$6,136	5.04%	6.56%	3.02%
14	Lincoln	\$58	33%	\$117	67%	\$175	\$3,512	4.98%	3.71%	1.71%
16	Luna	\$202	100%	\$0	0%	\$202	\$6,458	3.13%	4.29%	1.97%
19	Otero	\$0	0%	\$638	100%	\$638	\$7,523	8.48%	13.54%	6.23%
20	Quay	\$0	0%	\$0	0%	\$0	\$1,592	0.00%	0.00%	0.00%
21	Rio Arriba	\$0	0%	\$0	0%	\$0	\$8,729	0.00%	0.00%	0.00%
22	Roosevelt	\$0	0%	\$0	0%	\$0	\$0	0.00%	0.00%	0.00%
25	San Miguel	\$400	100%	\$0	0%	\$400	\$5,473	7.31%	8.49%	3.91%
27	Sierra	\$0	0%	\$668	100%	\$668	\$2,537	26.33%	14.18%	6.52%
28	Socorro	\$0	0%	\$54	100%	\$54	\$2,692	2.01%	1.15%	0.53%
29	Taos	\$134	66%	\$70	34%	\$204	\$7,231	2.82%	4.33%	1.99%
30	Torrance	\$55	100%	\$0	0%	\$55	\$3,832	1.44%	1.17%	0.54%
32	S. Valencia	\$339	100%	\$0	0%	\$339	\$4,209	8.05%	7.20%	3.31%
33	Cibola	\$0	0%	\$194	100%	\$194	\$5,084	3.82%	4.12%	1.89%
34	Eddy/Artesia	\$0	0%	\$0	0%	\$0	\$1,364	0.00%	0.00%	0.00%
37	E. Dona Ana	\$0	0%	\$192	100%	\$192	\$8,826	2.18%	4.08%	1.87%
42	N. Valencia	\$0	0%	\$0	0%	\$0	\$9,915	0.00%	0.00%	0.00%
49	NMCPAP	\$0	0%	\$0	0%	\$0	\$4,082	0.00%	0.00%	0.00%
Non-HIPAC Sub Totals		\$1,922	41%	\$2,789	59%	\$4,711	\$112,214	4.20%	100.0%	46.00%

**Regional Cumulative SNAP Performance Report
Quality Control Finding FFY2012**

3. STATE - Cumulative Payment Error Rates

Total Paid	\$286,660		
Total Dollar Errors	\$10,242	Total Error Rate %	3.57%
Total Dollar Over	\$4,851	% Error Rate Over	1.69%
Total Dollar Under	\$1,977	% Error Rate Under	0.69%
Total Dollar Ineligible	\$3,414	% Error Rate Ineligible	1.19%

Cumulative Case Error Rate

Total Reviewed	974
% in Error	6.88%

Agency Error (Dollar Amount):	Agency % Error Rate:
\$4,638	1.62%

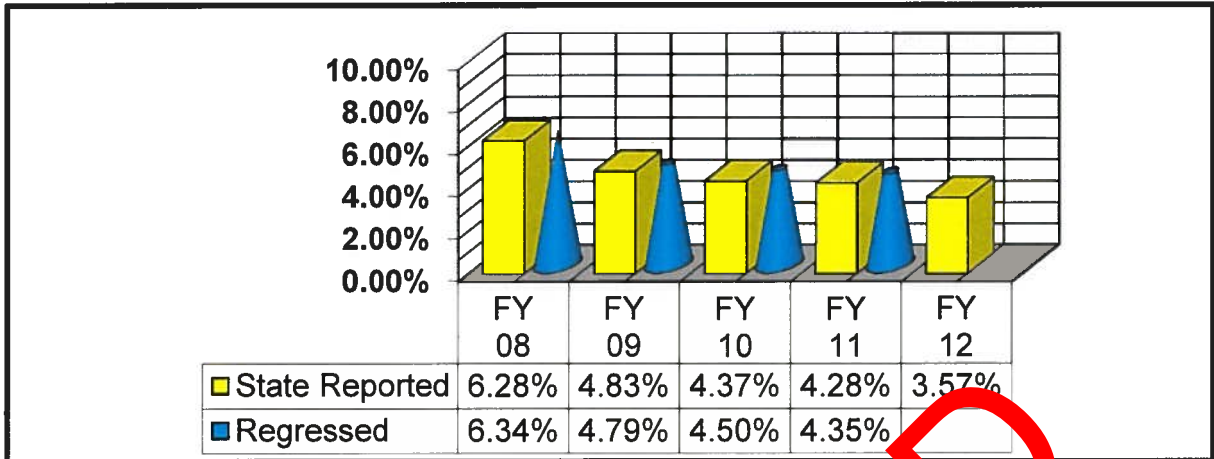
Cases Dropped	104
Correct	907
Overpaid	38
Underpaid	16
Ineligible	13

Client Error (Dollar Amount):	Client % Error Rate:
\$5,604	1.95%

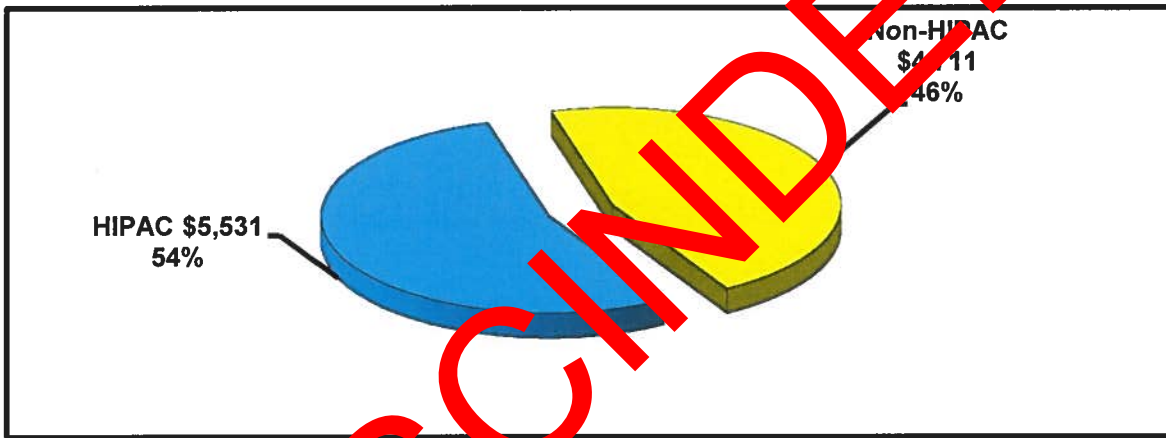
4. REGIONAL - Cumulative Payment Error Rates

Region	Agency \$ Error	Client \$ Error	Total \$ Error	Total \$ Paid	Count	Error Rate	Region Share	State Share
NE Region								
04 Colfax	\$0	\$53	\$53	\$2,590	2	2.00%	7.08%	0.52%
21 Rio Arriba	\$0	\$0	\$0	\$8,729	0	0.00%	0.00%	0.00%
25 San Miguel	\$400	\$0	\$400	\$5,473	1	1.81%	53.40%	3.91%
26 Santa Fe	\$92	\$0	\$92	\$12,593	1	0.73%	12.28%	0.90%
29 Taos	\$134	\$70	\$204	\$7,231	2	2.82%	27.24%	1.99%
NE Region Totals	\$626	\$123	\$749	\$36,616	5	2.05%	100.00%	7.31%
NW Region								
17 McKinley	\$182	\$0	\$182	\$11,195	1	0.83%	9.96%	1.78%
23 Sandoval	\$730	\$0	\$730	\$18,710	1	3.87%	39.93%	7.13%
24 San Juan	\$383	\$0	\$383	\$17,551	1	2.18%	20.95%	3.74%
32 S. Valencia	\$339	\$0	\$339	\$4,209	1	8.05%	18.54%	3.31%
33 Cibola	\$0	\$194	\$194	\$5,604	1	3.82%	10.61%	1.89%
42 N. Valencia	\$0	\$0	\$0	\$9,915	0	0.00%	0.00%	0.00%
NW Region Totals	\$1,634	\$194	\$1,828	\$47,803	5	2.74%	100.00%	17.85%
SW Region								
07 W. Dona Ana	\$72	\$370	\$442	\$13,631	1	3.24%	14.56%	4.32%
09 Grant/Hidalgo	\$218	\$147	\$365	\$5,499	1	6.64%	12.02%	3.56%
14 Lincoln	\$58	\$117	\$175	\$3,512	1	4.98%	5.76%	1.71%
16 Luna	\$202	\$0	\$202	\$6,458	1	3.13%	6.65%	1.97%
19 Otero	\$0	\$638	\$638	\$7,523	1	8.48%	21.01%	6.23%
27 Sierra	\$0	\$668	\$668	\$2,537	1	26.33%	22.00%	6.52%
28 Socorro	\$0	\$54	\$54	\$2,692	1	2.01%	1.78%	0.53%
37 E. Dona Ana	\$0	\$192	\$192	\$8,826	1	2.18%	6.32%	1.87%
38 S. Dona Ana	\$133	\$167	\$300	\$14,834	1	2.02%	9.88%	2.93%
SW Region Totals	\$683	\$1,353	\$3,036	\$65,512	8	4.63%	100.00%	29.64%
SE Region								
03 Chaves	\$0	\$419	\$419	\$6,217	1	6.74%	35.75%	4.09%
05 Curry	\$278	\$0	\$278	\$5,651	1	4.92%	23.72%	2.71%
08 Eddy	\$166	\$0	\$166	\$2,695	1	6.16%	14.16%	1.62%
10 Guadalupe/DeBaca	\$0	\$0	\$0	\$367	0	0.00%	0.00%	0.00%
13 Lea	\$72	\$237	\$309	\$6,136	1	5.04%	26.37%	3.02%
20 Quay	\$0	\$0	\$0	\$1,592	0	0.00%	0.00%	0.00%
22 Roosevelt	\$0	\$0	\$0	\$0	0	0.00%	0.00%	0.00%
34 Eddy/Artesia	\$0	\$0	\$0	\$1,364	0	0.00%	0.00%	0.00%
SE Region Totals	\$516	\$656	\$1,172	\$24,022	5	4.88%	100.00%	11.44%
Central Region								
01 SE Bernalillo	\$448	\$165	\$613	\$15,347	1	3.99%	17.73%	5.99%
35 NW Bernalillo	\$117	\$789	\$906	\$19,117	1	4.74%	26.21%	8.85%
36 SW Bernalillo	\$339	\$1,024	\$1,363	\$23,259	1	5.86%	39.43%	13.31%
39 NE Bernalillo	\$220	\$300	\$520	\$28,070	1	1.85%	15.04%	5.08%
30 Torrance	\$55	\$0	\$55	\$3,832	1	1.44%	3.01%	0.54%
Central Region Totals	\$1,179	\$2,278	\$3,457	\$89,625	5	3.86%	100.00%	33.75%
49 NMCPAP	\$0	\$0	\$0	\$4,082	0	0.00%		0.00%
State Totals	\$4,638	\$5,604	\$10,242	\$286,660	35	3.57%	100.00%	100.00%

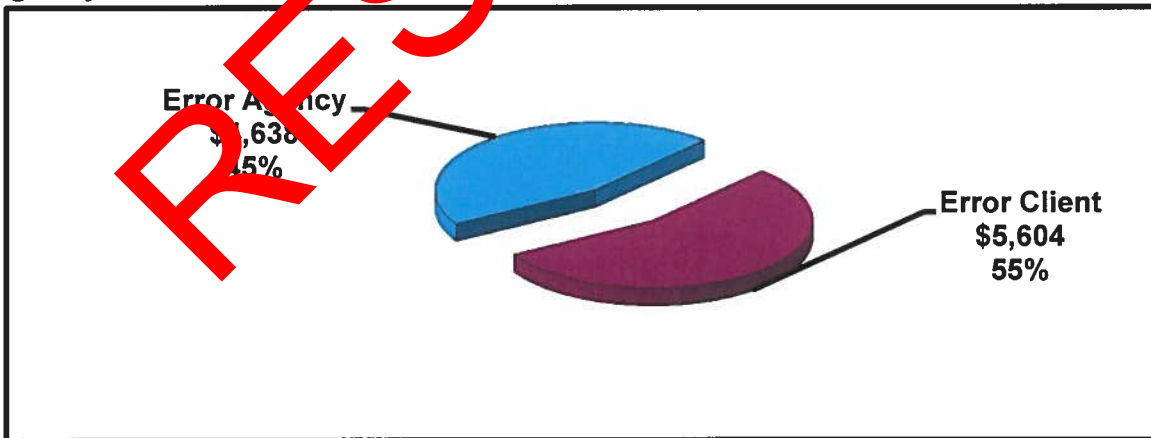
5. STATE SNAP Error Rates- Current FY Compared to Previous FYs



6. HIPAC Dollar Errors - Compared to the Remainder of the State



7. Agency-vs-Client Errors



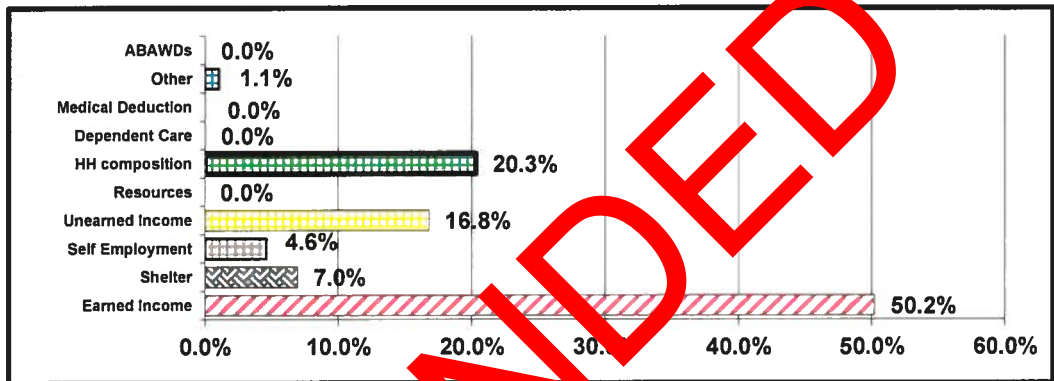
Average Client Error = \$193

Average Agency Error = \$122

8. AGENCY/CLIENT DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT

<i>Food Stamps</i>	<i>Agency</i>	<i>Client</i>	<i>% Agency Cause</i>
Earned Income	\$843	\$4,300	16.4%
Shelter	\$406	\$307	56.9%
Self Employment	\$473	\$0	100.0%
Unearned Income	\$1,026	\$696	59.6%
Resources	\$0	\$0	0.0%
HH composition	\$1,780	\$301	85.5%
Dependent Care	\$0	\$0	0.0%
Medical Deduction	\$0	\$0	0.0%
Other	\$110	\$0	100.0%
ABAWDs	\$0	\$0	0.0%

9. SNAP DOLLAR ERROR BREAKDOWN BY GENERAL ELEMENT



10. SNAP DOLLAR ERROR BREAKDOWN BY SPECIFIC ELEMENT

<i>Percent</i>	<i>Total</i>	<i>Element</i>	<i>Element Description</i>
50.21%	\$5,143	311	WAGES & SALARIES
10.64%	\$1,090	150	HOUSEHOLD COMPOSITION
5.56%	\$569	363	SHELTER DEDUCTION
0.00%	\$0	211	BANK ACCOUNTS
1.41%	\$144	364	SUA
0.00%	\$0	130	CITIZENSHIP/NON-CITIZEN STATUS
3.10%	\$318	344	PA/GA GRANT
1.07%	\$110	520	ARITHMETIC COMPUTATION
1.03%	\$105	342	CONTRIBUTIONS
0.44%	\$762	333	SSI BENEFITS
0.00%	\$0	334	UCB BENEFITS
2.61%	\$267	331	RSDI BENEFITS
0.00%	\$0	221	REAL PROPERTY
1.95%	\$200	346	OTHER UEI
5.20%	\$533	111	STUDENT STATUS
0.00%	\$0	365	MEDICAL DEDUCTIONS
0.00%	\$0	170	SOCIAL SECURITY NUMBERS
0.00%	\$0	160	EMPLOYMENT AND TRAINING
0.00%	\$0	140	RESIDENCY
0.00%	\$0	335	WORKERS COMP BENEFITS
0.68%	\$70	350	CHILD SUPPORT AP
0.00%	\$0	161	ABAWDS
0.00%	\$0	213	OTHER LIQUID ASSETS/PERSONAL PROP
0.00%	\$0	530	TRANSITIONAL BEN
4.62%	\$473	312	SELF-EMPLOYMENT INCOME
0.00%	\$0	332	VA BENEFITS
0.00%	\$0	347	UEI--TANF
0.00%	\$0	371	COMBINED GROSS INCOME
0.00%	\$0	163	VOLUNTARY QUIT
0.00%	\$0	323	DEPENDENT CARE
0.00%	\$0	225	COMBINED RESOURCES

11. STATEWIDE CAUSES OF AGENCY ERROR --- FFY 2012

In this table, general cause for agency error is ranked by the top three error causing areas

- F No action on anticipated or known changes
- M Math or transcription error
- O Other
- P Policy or procedure not applied or not correctly applied
- R No action on reported information
- S ISD2 or CSED systems caused error
- V Inadequate verification
- X Old or invalid data or coding not removed from ISD2

	ALL Err	EI	HHC	UEI
R	\$425	\$136	\$147	\$0
P	\$3,522	\$707	\$1,633	\$808
V	\$0	\$0	\$0	\$0
M	\$218	\$0	\$0	\$218
F	\$0	\$0	\$0	\$0
X	\$0	\$0	\$0	\$0
O	\$0	\$0	\$0	\$0
S	\$0	\$0	\$0	\$0
Total	\$4,165	\$843	\$1,780	\$1,026

Agency errors with "No action on reported information", "policy or procedure not applied or not correctly applied", and "math or transcription" account for 100% of agency caused dollar errors. Errors in "earned income" and "unearned income" elements account for 45% of the agency-caused error rate.

12. DOLLAR ERROR BY: HOUSEHOLD SIZE

	1	2	3	4	5	6+
\$	\$1,899	\$1,389	\$1,596	\$3,451	\$1,326	\$581
%	18.5%	13.6%	15.6%	33.7%	12.9%	5.7%

13. AVERAGE HOUSEHOLD SIZE

All Cases	2.3
Correct Cases	2.2
Error Cases	3.4
Client Error Cases	2.7

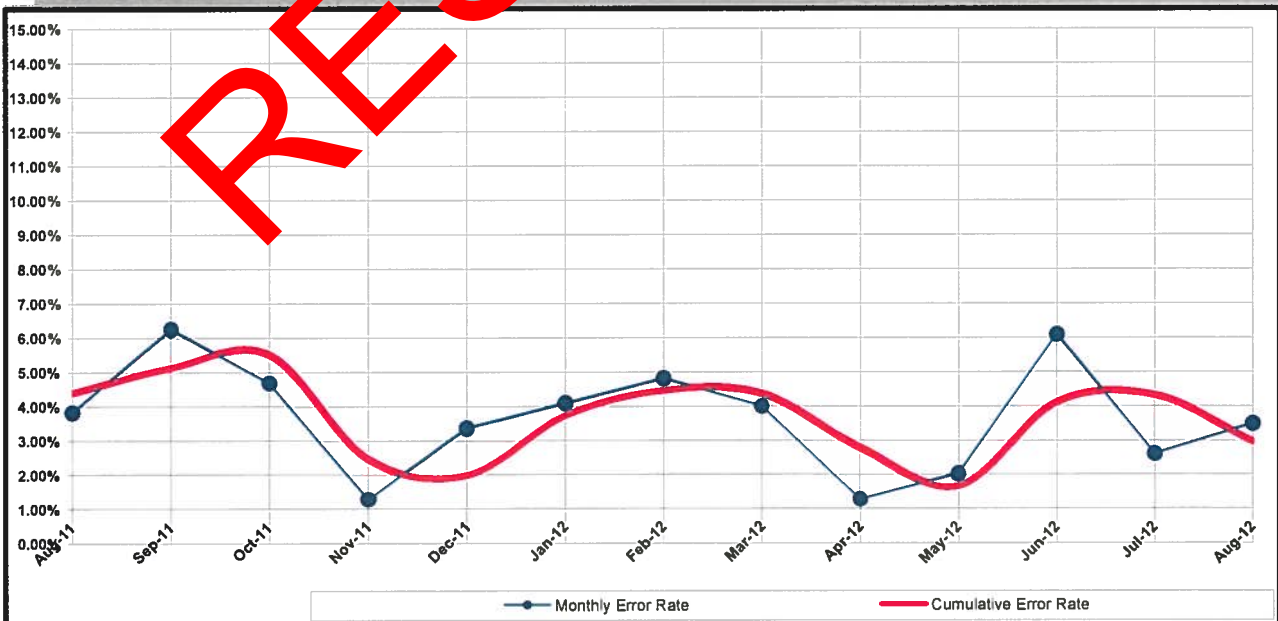
14. DOLLAR ERROR BY: TIME OF OCCURRENCE

	\$	%
Approval	\$2,485	24.3%
Recert	\$2,842	27.9%
Change	\$1,843	18.0%
Transitional FS	\$0	0.0%
Semi Annual	\$2,771	27.0%
Annual Report	\$11	0.1%

15. CASE ERROR BY: TIME OF OCCURRENCE

	#	%
Approval	14	20.9%
Recert	20	29.9%
Change	11	16.4%
Transitional FS	0	0.0%
Semi-Annual	20	29.9%
Annual Report	2	3.0%

16. ERROR RATES BY MONTH AND FFY CUMULATIVE



Regional Cumulative SNAP Performance Report
Quality Control Finding FFY2012 as of 1/4/2013

17. REGIONAL - Cumulative Data Analysis of SNAP Dollars Issued vs. SNAP Dollars in Error 10/11-8/12

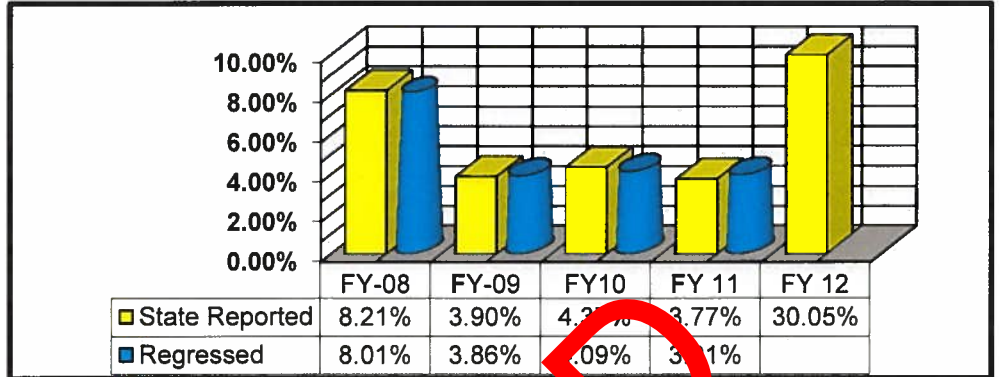
	Total SNAP \$'s Issued	Region Share of \$'s Issued	State Share \$'s Issued	Total Issued \$'s Reviewed	Total Reviewed \$'s in Error	Region Share \$'s in Error	State Share \$'s in Error
Northwest Region (I)							
17 McKinley	33,551,206	24.0%	5.4%	\$11,195	\$182	9.96%	1.78%
23 Sandoval	30,943,911	22.1%	5.0%	\$18,849	\$730	39.93%	7.13%
24 San Juan	37,483,881	26.8%	6.1%	\$17,551	\$383	20.95%	3.74%
32 S. Valencia	9,337,160	6.7%	1.5%	\$4,209	\$339	18.54%	3.31%
33 Cibola	11,223,547	8.0%	1.8%	\$5,084	\$194	10.61%	1.89%
42 N. Valencia	17,351,253	12.4%	2.8%	\$9,915	\$0	0.00%	0.00%
Region I Totals	139,890,958	22.7%	22.7%	\$66,803	\$1,828	100.00%	17.85%
Northeast Region (II)							
04 Colfax	4,622,342	6.2%	0.7%	\$2,590	\$53	7.73%	0.52%
21 Rio Arriba	19,620,999	26.1%	3.2%	\$8,729	\$0	0.00%	0.00%
25 San Miguel	13,688,150	18.2%	2.2%	\$5,473	\$400	53.40%	3.91%
26 Santa Fe	27,294,102	36.3%	4.4%	\$12,593	\$204	12.22%	0.90%
29 Taos	9,916,338	13.2%	1.6%	\$7,231	\$204	27.44%	1.99%
Region II Totals	75,141,831	12.2%	12.2%	\$36,616	\$749	100.00%	7.31%
Central Region (III)							
01 SE Bernalillo	35,026,674	17.5%	5.7%	\$15,347	\$61	17.73%	5.99%
35 NW Bernalillo	43,019,837	21.5%	7.0%	\$19,111	\$906	26.21%	8.85%
36 SW Bernalillo	56,945,919	28.5%	9.2%	\$23,211	\$363	39.43%	13.31%
39 NE Bernalillo	57,538,707	28.8%	9.3%	\$28,070	\$20	15.04%	5.08%
30 Torrance	7,600,334	5.7%	1.2%	\$3,332	\$55	1.59%	0.54%
Region III Totals	200,131,471	32.4%	32.4%	\$89,667	\$3,457	100.00%	33.75%
Southeast Region (IV)							
03 Chaves	20,208,312	29.0%	3.3%	\$6,217	\$419	35.75%	4.09%
05 Curry	13,486,373	19.4%	2.2%	\$5,651	\$278	23.72%	2.71%
08 Eddy	9,243,827	13.3%	1.5%	\$2,695	\$166	14.16%	1.62%
10 Guadalupe/DeBaca	1,783,612	2.4%	0.3%	\$367	\$0	0.00%	0.00%
13 Lea	13,442,547	19.3%	2.2%	\$6,136	\$309	26.37%	3.02%
20 Quay	3,261,613	4.7%	0.5%	\$1,592	\$0	0.00%	0.00%
22 Roosevelt	4,218,570	6.1%	0.7%	\$0	\$0	0.00%	0.00%
34 Eddy/Artesia	4,048,656	5.7%	0.7%	\$1,364	\$0	0.00%	0.00%
Region IV Totals	69,693,510	10.0%	11%	\$24,022	\$1,172	100.00%	11.44%
Southwest Region (V)							
07 W. Dona Ana	28,269,252	21.3%	4.6%	\$13,631	\$442	14.56%	4.32%
09 Grant/Hidalgo	10,731,868	7.7%	1.7%	\$5,499	\$365	12.02%	3.56%
14 Lincoln	5,015,934	3.8%	0.8%	\$3,512	\$175	5.76%	1.71%
16 Luna	11,843,233	8.9%	1.9%	\$6,458	\$202	6.65%	1.97%
19 Otero	13,187,336	9.7%	2.1%	\$7,523	\$638	21.01%	6.23%
27 Sierra	6,388,724	4.7%	1.1%	\$2,537	\$668	22.00%	6.52%
28 Socorro	1,079,800	0.8%	0.1%	\$2,692	\$54	1.78%	0.53%
37 E. Dona Ana	21,588,667	16.6%	3.6%	\$8,826	\$192	6.32%	1.87%
38 S. Dona Ana	27,948,774	21.06%	4.5%	\$14,834	\$300	9.88%	2.93%
Region V Totals	132,704,433	21.5%	21.5%	\$65,512	\$3,036	100.00%	29.64%
49 NM CAP Unit	0	0.0%	0.0%	\$4,082	\$0	0.00%	0.00%
State Totals	617,562,293	100%	100%	\$286,660	\$10,242	100%	100%

FFY 2012 Negative Statewide Error Rates

1. Cumulative Negative Case Error Rate

valid	640
invalid	275
drop	20
total	915
% invalid	30.05%

2. State Negative Error Rates



3. REGIONAL - Cumulative Negative Error Rates

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
NE Region					
04	Colfax	11	0	11	0.0%
21	Rio Arriba	13	11	24	45.8%
25	San Miguel	8	9	17	52.9%
26	Santa Fe	25	16	41	39.0%
29	Taos	15	9	24	37.5%
NE Region Totals		72	45	117	38.5%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
NW Region					
17	Mosley	28	8	36	22.2%
23	Sandoval	38	10	48	20.8%
31	San Juan	35	17	52	32.7%
32	S. Valencia	11	6	17	35.3%
33	Tierra	9	5	14	35.7%
34	N. Valencia	14	7	21	33.3%
NW Region Totals		135	53	188	28.2%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
SW Region Totals					
07	W. Dona Ana	22	5	27	18.5%
09	Grant/Hidalgo	13	5	18	27.8%
14	Lincoln	7	5	12	41.7%
16	Luna	5	4	9	44.4%
19	Otero	16	5	21	23.8%
27	Sierra	2	3	5	60.0%
28	Socorro	5	1	6	14.3%
37	E. Dona Ana	25	8	33	24.2%
38	S. Dona Ana	32	9	41	22.0%
SW Region Totals		155	55	210	26.2%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
SE Region					
03	Chaves	13	10	23	43.5%
05	Curry	10	4	14	28.6%
08	Eddy	14	6	20	30.0%
10	Guad/DeBaca	2	1	3	33.3%
13	Lea	23	8	31	25.8%
20	Quay	5	0	5	0.0%
22	Roosevelt	8	0	8	0.0%
34	Eddy/Artesia	7	3	10	30.0%
SE Region Totals		82	32	114	28.1%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
Central Region					
01	SE Bernalillo	33	17	50	34.0%
35	NW Bernalillo	42	14	56	25.0%
36	SW Bernalillo	58	33	91	36.3%
39	NE Bernalillo	80	21	101	20.8%
30	Torrance	5	4	9	44.4%
Central Region Totals		218	89	307	29.0%

Negative Action Time of Occurrence		
Closure	209	76.0%
Denial	66	24.0%

		Valid	Invalid	Total	Invalid
		#	#	#	Rate
Central Region					
49	CAP	5	1	6	16.7%

FFY 2012 Expedite Application Processing Timeliness

	October 11'	November 11'	December 11'	January 12'	February 12'	March 12'	April 12'	May 12'	June 12'	July 12'	August 12'	September 12'	Yearly Avg
NE Region													
Colfax	96.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.7%
Rio Arriba	100.0%	99.4%	100.0%	98.0%	98.9%	99.5%	100.0%	99.5%	100.0%	99.5%	99.0%	100.0%	99.4%
San Miguel	100.0%	97.3%	98.9%	97.6%	98.0%	100.0%	98.9%	100.0%	99.0%	100.0%	99.2%	99.2%	99.0%
Santa Fe	98.2%	99.0%	97.9%	99.5%	99.6%	99.6%	100.0%	99.6%	98.9%	98.7%	99.3%	98.9%	99.1%
Taos	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
NE Region TOTAL	99.1%	99.0%	99.4%	99.0%	99.3%	99.8%	99.8%	99.7%	99.4%	99.3%	99.3%	99.4%	99.3%
NW Region													
Cibola	100.0%	100.0%	100.0%	100.0%	98.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%
McKinley	99.3%	97.2%	100.0%	100.0%	98.4%	100.0%	98.1%	98.3%	97.4%	98.4%	97.1%	96.5%	98.4%
Sandoval	98.3%	99.3%	98.0%	98.1%	97.1%	98.0%	98.3%	97.0%	97.5%	96.8%	97.5%	99.4%	98.0%
San Juan	100.0%	99.6%	100.0%	100.0%	100.0%	100.0%	99.7%	100.0%	99.7%	100.0%	99.4%	97.0%	99.7%
Valencia South	100.0%	100.0%	100.0%	98.8%	100.0%	100.0%	100.0%	100.0%	98.7%	100.0%	100.0%	100.0%	99.8%
Valencia North	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.1%	100.0%	100.0%	100.0%	100.0%	100.0%	99.9%
NW Region TOTAL	99.3%	99.2%	99.7%	99.5%	99.0%	99.7%	99.0%	98.9%	98.9%	98.8%	98.5%	98.6%	99.0%
SW Region													
Dona Ana (West)	100.0%	99.6%	99.6%	99.7%	99.6%	99.6%	98.7%	99.7%	100.0%	99.0%	99.7%	99.6%	99.6%
Dona Ana (East)	99.4%	99.4%	100.0%	100.0%	100.0%	97.6%	99.4%	100.0%	98.5%	98.8%	100.0%	97.6%	99.2%
Dona Ana (Southern)	100.0%	99.2%	100.0%	100.0%	100.0%	98.9%	100.0%	100.0%	100.0%	100.0%	100.0%	99.1%	99.7%
Grant/Hidalgo	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.6%	100.0%	100.0%	100.0%	99.9%
Lincoln	100.0%	100.0%	97.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.8%
Luna	100.0%	100.0%	100.0%	98.8%	100.0%	100.0%	100.0%	100.0%	99.0%	99.2%	100.0%	100.0%	99.7%
Otero	97.7%	100.0%	100.0%	98.5%	98.8%	100.0%	99.5%	100.0%	97.8%	98.4%	99.2%	100.0%	99.1%
Sierra	100.0%	100.0%	100.0%	100.0%	100.0%	97.7%	100.0%	97.5%	100.0%	100.0%	100.0%	100.0%	99.6%
Socorro	100.0%	100.0%	100.0%	98.2%	100.0%	100.0%	100.0%	100.0%	100.0%	98.3%	100.0%	97.9%	99.5%
SW Region Total	99.6%	99.7%	99.7%	99.5%	99.8%	99.2%	99.4%	99.7%	99.2%	99.1%	99.8%	99.3%	99.5%
SE Region													
Chaves	100.0%	100.0%	99.2%	100.0%	100.0%	99.3%	99.2%	99.3%	100.0%	99.5%	99.4%	100.0%	99.7%
Curry	100.0%	99.2%	100.0%	98.3%	98.8%	100.0%	100.0%	100.0%	97.5%	100.0%	100.0%	100.0%	99.5%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Eddy	99.1%	100.0%	98.9%	98.7%	98.6%	97.9%	100.0%	100.0%	100.0%	99.2%	99.3%	98.0%	99.1%
Eddy (Artesia)	96.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.7%
Lea	96.3%	95.8%	99.1%	98.6%	97.8%	99.1%	100.0%	100.0%	100.0%	100.0%	100.0%	99.2%	98.9%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Roosevelt	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
SE Region Total	98.9%	99.0%	99.7%	99.4%	99.4%	99.5%	99.8%	99.8%	99.5%	99.7%	99.7%	99.5%	99.4%
Central Region													
Bernalillo (NE)	99.6%	99.4%	99.4%	99.8%	99.7%	99.3%	99.1%	99.5%	99.1%	99.6%	99.3%	99.3%	99.4%
Bernalillo (NW)	98.4%	98.6%	97.8%	98.9%	99.5%	99.0%	99.4%	98.7%	99.2%	99.3%	99.0%	99.2%	98.9%
Bernalillo (SE)	99.7%	99.7%	99.8%	99.3%	99.4%	99.5%	99.5%	98.9%	98.5%	99.8%	99.4%	99.5%	99.4%
Bernalillo (SW)	99.2%	99.5%	99.4%	99.3%	99.2%	99.0%	99.2%	99.4%	99.6%	98.2%	98.6%	65.7%	96.5%
Torrance	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.3%	98.3%	100.0%	100.0%	100.0%	96.6%	99.4%
Central Region Total	99.3%	99.3%	99.3%	99.5%	99.6%	99.4%	99.2%	99.2%	99.2%	99.2%	99.1%	91.0%	98.6%
Central Unit	na	na	na	100.0%	na	100.0%	na	na	na	100.0%	na	na	100.0%
CAP Unit	na	na	100.0%	66.7%	100.0%	50.0%	na	na	100.0%	100.0%	100.0%	na	88.9%
STATE TOTAL	99.3%	99.3%	99.3%	99.3%	99.4%	99.3%	99.3%	99.4%	99.1%	99.2%	99.2%	95.7%	99.0%

FFY 2012 30-Day Application Processing Timeliness

	October 11'	November 11'	December 11'	January 11'	February 12'	March 12'	April 12'	May 12'	June 12'	July 12'	August 12'	September 12'	Yearly Average
NE Region													
Colfax	98.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.1%	100.0%	100.0%	99.6%
Rio Arriba	95.0%	97.6%	98.8%	99.4%	100.0%	99.3%	97.6%	100.0%	100.0%	100.0%	99.5%	100.0%	98.8%
San Miguel	100.0%	99.2%	98.4%	99.1%	99.1%	100.0%	99.1%	99.2%	100.0%	100.0%	98.5%	98.2%	99.2%
Santa Fe	98.9%	98.4%	98.3%	99.7%	100.0%	99.6%	100.0%	100.0%	100.0%	99.6%	99.0%	98.8%	99.4%
Taos	100.0%	99.2%	98.9%	99.0%	100.0%	100.0%	98.3%	100.0%	100.0%	98.1%	99.0%	100.0%	99.4%
NE Region TOTAL	98.3%	98.6%	98.9%	99.4%	99.8%	99.8%	99.0%	99.9%	100.0%	99.4%	99.1%	99.2%	99.2%
NW Region													
Cibola	98.3%	97.2%	97.8%	98.2%	100.0%	98.9%	97.9%	99.1%	99.1%	100.0%	98.6%	98.5%	98.6%
McKinley	99.2%	99.1%	99.5%	99.2%	97.8%	99.1%	99.2%	99.2%	99.6%	99.6%	98.8%	98.7%	99.1%
Sandoval	99.6%	99.1%	94.7%	94.7%	90.0%	92.5%	95.0%	91.1%	92.4%	91.1%	80.0%	85.9%	92.4%
San Juan	98.8%	99.2%	99.3%	100.0%	98.6%	99.7%	99.5%	99.2%	99.5%	99.2%	99.0%	98.6%	99.2%
S. Valencia	100.0%	100.0%	99.0%	100.0%	98.6%	100.0%	100.0%	98.6%	100.0%	100.0%	100.0%	94.4%	99.2%
N. Valencia	97.9%	97.2%	98.7%	98.7%	100.0%	100.0%	100.0%	98.6%	99.2%	99.3%	99.2%	99.2%	99.0%
NW Region TOTAL	99.0%	98.8%	98.2%	98.5%	97.5%	98.4%	98.6%	97.6%	98.4%	99.2%	95.4%	96.3%	97.8%
SW Region													
Dona Ana (West)	98.3%	99.3%	99.6%	99.6%	99.2%	98.1%	98.9%	100.0%	100.0%	98.3%	98.9%	99.2%	99.1%
Dona Ana (East)	99.6%	100.0%	99.5%	100.0%	99.4%	100.0%	99.2%	100.0%	100.0%	99.1%	99.2%	100.0%	99.7%
Dona Ana (Southern)	98.5%	98.1%	99.5%	99.4%	97.8%	98.9%	99.2%	99.2%	98.9%	99.1%	98.1%	98.7%	98.7%
Grant/Hidalgo	100.0%	100.0%	100.0%	99.2%	100.0%	100.0%	100.0%	100.0%	97.0%	97.2%	99.1%	99.1%	99.3%
Lincoln	98.0%	97.1%	96.5%	96.8%	98.2%	100.0%	98.0%	100.0%	96.0%	98.0%	98.0%	98.1%	97.9%
Luna	99.0%	93.0%	97.3%	94.5%	100.0%	100.0%	100.0%	100.0%	100.0%	98.8%	98.9%	98.6%	97.9%
Otero	97.4%	98.5%	97.9%	99.3%	99.3%	100.0%	100.0%	100.0%	99.1%	95.3%	99.5%	97.3%	98.6%
Sierra	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Socorro	98.6%	100.0%	100.0%	100.0%	98.2%	94.9%	100.0%	100.0%	100.0%	100.0%	98.5%	97.4%	99.1%
SW Region Total	98.8%	98.5%	98.9%	98.6%	99.1%	99.1%	99.2%	99.9%	99.3%	98.4%	99.0%	99.0%	99.0%
SE Region													
Chaves	99.4%	98.4%	98.5%	98.5%	98.8%	97.0%	96.2%	98.1%	97.4%	98.2%	98.2%	99.5%	98.2%
Curry	94.5%	96.2%	99.2%	98.3%	99.1%	99.1%	98.2%	98.9%	98.4%	98.4%	96.9%	97.5%	97.9%
Guadalupe	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	95.7%	100.0%	99.5%
Eddy	99.0%	100.0%	100.0%	98.3%	98.6%	100.0%	98.4%	96.8%	98.0%	98.9%	96.6%	100.0%	98.7%
Eddy (Artesia)	100.0%	100.0%	99.8%	94.9%	100.0%	97.4%	100.0%	98.1%	100.0%	100.0%	100.0%	100.0%	99.0%
Lea	93.9%	99.0%	96.4%	94.1%	92.2%	98.4%	92.7%	94.2%	95.4%	95.9%	100.0%	98.5%	95.6%
Quay	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Roosevelt	100.0%	100.0%	100.0%	100.0%	98.1%	100.0%	100.0%	100.0%	100.0%	100.0%	97.4%	100.0%	99.5%
SE Region Total	97.5%	97.9%	99.0%	98.0%	98.1%	99.0%	96.8%	97.7%	97.8%	98.2%	98.2%	99.1%	98.0%
Central Region													
Bernalillo (NE)	99.8%	99.3%	99.4%	99.6%	99.4%	99.2%	99.5%	98.6%	99.6%	99.0%	98.3%	99.4%	99.2%
Bernalillo (NW)	99.4%	98.1%	97.6%	97.9%	98.1%	99.4%	99.1%	98.2%	97.9%	99.4%	99.7%	98.9%	98.6%
Bernalillo (SE)	97.3%	100.0%	99.6%	98.5%	99.1%	98.7%	98.7%	98.9%	99.6%	98.0%	99.3%	97.7%	98.8%
Bernalillo (SW)	97.0%	97.7%	98.1%	98.3%	95.9%	99.3%	99.0%	99.1%	99.0%	97.5%	98.6%	95.0%	97.9%
Torrance	100.0%	100.0%	98.2%	100.0%	100.0%	100.0%	98.0%	100.0%	100.0%	98.4%	100.0%	98.4%	99.5%
Central Region Total	98.6%	98.8%	98.6%	98.9%	98.5%	99.3%	99.1%	98.7%	99.0%	98.5%	98.8%	97.8%	98.7%
Central Off Elig Unit	na	na	na	0.0%	0.0%	0.0%	0.0%	100.0%	na	na	na	na	50.0%
CAP Unit	95.1%	90.5%	100.0%	100.0%	96.7%	95.8%	90.9%	96.0%	100.0%	86.4%	92.6%	100.0%	95.1%
STATE TOTAL	98.5%	98.5%	98.7%	98.7%	98.2%	98.9%	98.7%	98.7%	98.8%	98.5%	98.1%	98.1%	98.5%