MAD APPLIED BEHAVIOR ANALYSIS
BILLING INSTRUCTIONS

APPLIED BEHAVIOR ANALYSIS (ABA) SERVICE OVERVIEW

The Medical Assistance Division (MAD) pays for medically necessary, empirically supported, ABA services for eligible recipients under 21 years of age who have a well-documented medical diagnosis of ASD as defined by the latest version of the Diagnostic and Statistical Manual of Mental Disorders (DSM) or the International Classification of Diseases (ICD).

ABA services are provided to a member as part of a three-stage comprehensive approach consisting of evaluation, assessment, and treatment which stipulates that ABA services be provided in coordination with other medically necessary services (e.g., Family Infant Toddler Program services, occupational therapy, speech language therapy, medication management, etc.). Following a referral to an AEP to confirm the presence of, or risk for ASD, and/or integrated service planning (Stage 1), a Behavior Analytic Assessment is conducted and the Behavior Analytic Assessment; and the ABA Treatment Plan is developed as appropriate for the selected service model (Stage 2); and ABA services are then rendered by an approved AP in accordance with the member’s ABA Treatment Plan (Stage 3).

As eligible recipients with ASD present with a wide range of skills and deficits it is imperative MCOs base prior authorization of units based on the member’s presenting needs, not on a predetermined maximum of units. Some members will require extensive number of units to complete Stage 1 and Stage 2 services; while another member may present with far fewer needs and require lesser units. MCOs must recognize the fluid nature of providing services to members with a diagnosis of or risk of developing ASD. They must be responsive to shifts in the member’s behaviors to allow for additional units or for Targeted Evaluations, Integrated Service Plan (ISP) Updates, or re-assessment and ABA Treatment Plan Updates to fine-tune services for the eligible recipient.

Quality ABA services are complex and require highly trained practitioners to evaluate, assess and deliver services. MAD requires AP practitioners to be Board Certified Behavior Analyst® (BCBA®) or Board Certified Behavior Analyst-Doctoral® (BCBA-D®) by the Behavior Analyst Certification Board (BACB®). As such, it is imperative a MCO employ or contract a BCBA® or a BCBA-D® to review requests for service and prior authorizations of ABA Stage 1, 2, and 3 services. It is as imperative the MCO utilize BCBA® or BCBA-D® practitioners for quality reviews of AEP and AP recipient evaluations, ISPs, assessments, treatment plans, case supervision, clinical management, and specialty care services. Practitioners without one of these credentials lack the expertise to effectively approve, monitor, and audit ABA services to eligible recipient.
ABA STAGE 1 THROUGH 3 DEFINITIONS:

A. Applied Behavior Analysis Provider (AP) is an agency who submits an ABA application and is approved by MAD for ABA Stage 2 and 3 services after May 1, 2015. The AP is the agency who contracts or employs a Behavior Analyst (BA) to conduct the Behavior Analytic Assessment based off of the member’s ISP recommendations to develop an individualized ABA Treatment Plan; see Section 19 Subsection C of the MCO Policy Manual.

B. At-Risk for developing ASD are very young children who present with multiple risk factors as evidence by developmental delays and/or deficits, characteristics often seen in children with ASD, and genetic status, but who do not yet meet the full diagnostic criteria for a diagnosis of ASD; see Section 19 Subsection B of the MCO Policy Manual.

C. Autism Evaluation Provider (AEP) is a solo practitioner or a member of an agency who meets the requirements to conduct the Medical Assistance Division (MAD) approved Stage 1 Comprehensive Diagnostic Evaluation (CDE), Targeted Evaluation, or Targeted Risk Evaluation, and completes Evaluation Reports, and the Integrated Service Plan (ISP) which recommends ABA services; see Section 19 Subsection C of the MCO Policy Manual.

D. Autism Spectrum Disorder (ASD) is a behavioral health disorder as defined by the latest version of the Diagnostic and Statistical Manual of Mental Disorders (DSM) or the International Classification of Diseases (ICD).

E. Behavior Analytic Assessment addresses needs associated with both skill acquisition and behavior reduction, and allows for the individualized development of an ABA Treatment Plan (as appropriate for the ABA service model); see Section 19 Subsection E of the MCO Policy Manual.

F. Behavior Analyst (BA) is a practitioner with documented certification by the BACB®; or a Psychologist with documented education and experience in Behavior Analysis, Without BACB® Certification; or an Interim ABA Provider/Supervisor (Time-Limited); see Section 19 Subsection C of the MCO Policy Manual.

G. Behavior Technician (BT) is either a Registered Behavioral Technician® (RBT®) by the BACB® or a practitioner with documented training in Behavior Analysis, Without (RBT®) Credential (Time-Limited); see Section 19 Subsection C of the MCO Policy Manual.

H. MAD approved Comprehensive Diagnostic Evaluation (CDE) an assessment process, as defined by MAD that allows for the careful evaluation of the presence of symptoms consistent with a diagnosis of ASD, and if a diagnosis is rendered, allows for the careful consideration of medically necessary services, including ABA. Requirements for CDEs are detailed in the ABA Billing Instructions. The service may only be rendered by a practitioner with specialized education, training, and licensure; see Section 19 Subsection C and D of the MCO Policy Manual.

I. Integrated Service Plan (ISP) is a detailed document which pulls together the results of the CDE into a plan which prioritizes all medically necessary services. ABA services must be specifically recommended in order for the MCO to authorize the subsequent delivery of ABA services; see Section 19 Subsection D of the MCO Policy Manual.

J. Provisional ABA Provider is an agency who was up to May 1, 2015 a MAD Adaptive Skills Building (ASB) provider. The Provisional AP may be approved by an MCO the without an ABA application to render Stage 2 and 3 services, but the Provisional AP must
submit an application and be approved as an AP to MAD no later than October 1, 2015. It is the Provisional AP’s responsibility to submit its MAD ABA letter of approval to a MCO within this timeframe; see Section 19 Subsection C1 of the MCO Policy Manual.

K. **Targeted Risk Evaluation Report** is utilized to confirm risk status, formulation of individualized recommendations, and determination of medical necessity for ABA services; see Section 19 Subsection D of the MCO Policy Manual.

L. **Targeted Risk Evaluation** is utilized to confirm risk status, formulation of individualized recommendations, and determination of medical necessity for ABA services.

M. Treatment Plan
ELIGIBLE RECIPIENTS

ABA services are provided to a Medical Assistance Programs (MAP) eligible recipient 12 months up to 21 years of age. A recipient’s eligibility for ABA service falls into one of two categories: “At Risk for ASD” or “Diagnosed with ASD.” An eligible recipient must meet the level of care (LOC) Criteria detailed below.

I) ADMISSION CRITERIA
(Must meet A-D for admission)
A. Services are determined to be medically necessary when:
   1. The eligible recipient cannot adequately participate in home, school, or community activities because the presence of behavioral excesses and/or the absence of functional skills interfere with meaningful participation in these activities; and/or
   2. The eligible recipient presents a safety risk to self or others. (The presence of safety risk to self or others does not need to meet the threshold criteria for out-of-home placement.)
B. There is a reasonable expectation that ABA services will result in measurable improvement in the acquisition of functional, adaptive skills, and/or the reduction of non-functional, maladaptive behavior.
C. The eligible recipient follows the prescribed three-stage comprehensive approach to evaluation, assessment, and treatment as outlined in the MAD ABA Billing Instructions.
D. The eligible recipient meets one of the following two categories (1 or 2):
   1. At-risk for ASD: An eligible recipient may be considered “At-Risk for ASD,” and therefore eligible for time-limited, Focused ABA Services if he or she does not meet full criteria for ASD per the latest version of the Diagnostic and Statistical Manual of Mental Disorders (DSM) or the International Classification of Diseases (ICD), and when he or she meets all of the following criteria:
      a) Is between 12 and 36 months of age; and
      b) Presents with developmental differences and/or delays as measured by standardized assessment; and
      c) Demonstrates some characteristics of the disorder (i.e., impairment in social communication and early indicators for the development of restricted and repetitive behavior); and
      d) Presents with at least one genetic risk factor (e.g., the eligible recipient has genetic risk due to having an older sibling with a well-documented medical diagnosis of ASD; the eligible recipient has a diagnosis of Fragile X syndrome).
   2. Diagnosed with ASD: An eligible recipient 12 months up to 21 years of age who has a medical diagnosis of ASD according to the latest DSM or ICD criteria is eligible for ABA services if the evaluation leading up to a diagnosis of ASD meets service requirements as stated in the ABA Billing Instructions and NMAC rules, Stage 1.

II) CONTINUED ELIGIBILITY CRITERIA
(Must meet A and B for continuation)
A. The eligible recipient continues to meet the ABA admission criteria.
B. The eligible recipient responds positively to ABA services, as evidenced by quantitative data submitted by the ABA Provider (AP) when requesting prior authorization for continuation of ABA services:
C. If the eligible recipient is not responding positively to services for any reason(s), including but not limited to, inadequate family participation, insufficient service intensity, or issues with the goals and/or associated interventions outlined in the ABA Treatment Plan, the AP must work with the Care Coordinator to address the identified barriers.

D. The ABA Provider (AP) must first, make every attempt internally, to identify and address the lack of response. However, if the coordinated efforts of the AP and Care Coordinator do not result in positive behavior change, one of the following may be clinically indicated:
   1. A referral to the Autism Evaluation Provider (AEP) to conduct and complete a MAD Comprehensive Diagnostic Evaluation (CDE), a Targeted Evaluation, Risk Evaluation, and an Integrated Service Plan (ISP) or ISP Update; and/or
   2. A referral to a Specialty Care Provider for increased clinical support, or
   3. Discharge from services to allow time for barriers to be resolved.

III) DISCHARGE CRITERIA
(Must meet one of A-D for discharge)

Individualized discharge criteria are developed with appropriate, realistic, and timely follow-up care and these criteria are included in the initial ABA Treatment Plan. An eligible recipient may be discharged from ABA services when:
   A. The eligible recipient has met his or her individualized discharge criteria, or
   B. The eligible recipient has reached the defining age limit as specified for “At-Risk for ASD” eligibility (i.e., 3 years of age) or for “Diagnosed with ASD” eligibility (i.e., 21 years of age), or
   C. The eligible recipient can be appropriately treated at a less intensive level of care, or
   D. The eligible recipient requires a higher level of care (i.e., out-of-home placement, not to include treatment foster care).

IV) EXCLUSIONARY CRITERIA
(Must meet one of A-D for exclusion)

A. An eligible recipient may be excluded from ABA services when:
   B. The eligible recipient’s Comprehensive or Targeted Diagnostic Evaluation or the ISP and Treatment Plan Updates recommend placement in a higher, more intensive, or more restrictive LOC.
   C. The eligible recipient is in an out-of-home placement, not to include treatment foster care, and he or she meets the LOC for ABA services. (In such cases, the facility must provide ABA services (Stage 2 and 3) as detailed in 8.321.2 NMAC and these Billing Instructions as part of their established residential care rate. Additionally, the UR may authorize time limited ABA services for an eligible recipient while he or she remains in the facility for transition when ABA services are approved to be rendered upon his or her discharge from the facility to a community ABA provider.)
   D. The referral for the Comprehensive Diagnostic Evaluation did not utilize an ASD specific screening tool (see below) as the basis of the referral.
   E. The eligible recipient has reached the maximum age for ABA services.
SCREENING AND REFERRAL

Screening for the presence of ASD, and then processing a referral to an AEP, is required to initiate Stage 1 of MAD ABA Services. Individuals may be screened and referred for evaluation by an AEP if there is concern that he or she may (a) have a diagnosis of ASD, or (b) be at risk for the development of ASD. (For an eligible recipient who has an existing ASD diagnosis, screening is not necessary to process a referral for AEP services.)

(Must enter services through A or B)

A. Suspected of having ASD: For an eligible recipient 12 months up to 21 years of age who is suspected of having ASD, Stage 1 is initiated following (a) screening, and if the results are positive, (b) referral to an AEP for diagnostic evaluation, ISP development, and the determination of medical necessity for ABA.

1. An eligible recipient who does not have a well-documented, best-practice medical diagnosis of ASD may be referred to an AEP for diagnostic evaluation if:
   a) A Level 1 ASD screener (e.g., Modified Checklist for Autism in Toddlers, Revised with Follow-Up; M-CHAT-R/F™ or Social Communication Questionnaire; SCQ) has been administered, and the screener yields a positive result; and
   b) The referring party believes the screener results to be valid based on his/her direct observation or eligible recipient’s development. Although not required, the referring party is encouraged to use a Level 2 screener (e.g., the Screening Tool for Autism in Two-Year-Olds™; STAT™) or gather additional information through another clinical assessment mechanism whenever the Level 1 screener result is inconsistent with other clinical data

2. An eligible recipient may be screened and referred to an AEP by:
   a) The primary care provider (PCP) or another licensed health care practitioner including, but not limited to, a speech-language pathologist, occupational therapist, or social worker; or
   b) A Department of Health (DOH) Family Infant Toddler (FIT) Program Service Coordinator if he or she is concurrently being evaluated for FIT services or if he or she has been evaluated and is currently receiving FIT intervention services; or
   c) A school-based health or educational professional involved in his or her special education eligibility determination process.

B. At-Risk for developing ASD: For eligible recipients 12 months to 3 years of age who are at risk for developing ASD based on the criteria identified above, but for whom a Comprehensive Diagnostic Evaluation is not initially indicated, Stage 1 is initiated following screening and referral for a targeted diagnostic evaluation, ISP development, and the determination of medical necessity for ABA services.

1. An eligible recipient may be referred to an AEP if there is:
   a) Concern on the part of the referring party that an eligible recipient under 3 years of age is at-risk for ASD by virtue of his or her genetic status, but does not necessarily screen positive on a Level 1 ASD screener such as the Modified Checklist for Autism in Toddlers, Revised with Follow-Up™; M-CHAT-R/F™; and
b) Concern that the eligible recipient is demonstrating developmental delay(s) and/or difference(s), including early manifestation of one or more ASD characteristics.

2. An eligible recipient or member may be referred to an AEP by:
   a) His or her PCP or another licensed health care practitioner including, but not limited to, a speech-language pathologist, occupational therapist, or social worker; or
   b) A FIT Program Service Coordinator if the eligible recipient or his or her biological sibling with ASD is concurrently being evaluated for FIT services, or if the eligible recipient or his or her biological sibling with ASD has been evaluated and is currently receiving FIT intervention services.
STAGE 1: COMPREHENSIVE DIAGNOSTIC EVALUATION AND INTEGRATED SERVICE PLAN DEVELOPMENT

I) STAGE 1 PROVIDER REQUIREMENTS: AUTISM EVALUATION PROVIDER
In order for an AEP to have an approved MAD Provider Participation Agreement (PPA) and as appropriate, is contracted with a MCO, an AEP must meet the following requirements in order to be eligible for reimbursement for provision of an ABA comprehensive diagnostic evaluation, risk assessment, and/or evaluation for the purposes of Integrated Service Plan (ISP) development.

(Must meet A-F)
A. Be a licensed, doctoral-level clinical psychologist or a physician who is board-certified or board-eligible in developmental behavioral pediatrics, pediatric neurology, or child psychiatry; and
B. Have experience in or knowledge of the medically necessary use of ABA and other empirically supported intervention techniques; and
C. Be qualified to conduct and document both a Comprehensive Diagnostic Evaluation and a targeted evaluation for the purposes of developing an ISP; and
D. Have advanced training and clinical experience in the diagnosis and treatment of ASD and related neurodevelopmental disorders, including knowledge about typical and atypical child development and experience with variability within the ASD population; and
E. Have advanced training in differential diagnosis of ASD from other developmental, psychiatric, and medical disorders; and
F. Sign an attestation form affirming that all provider criteria, as outlined above, have been and will continue to be met; and when requested, provide documentation substantiating training, experience, licensure and/or certification.

II) STAGE 1 SERVICE REQUIREMENTS
The AEP must develop a wait list to ensure priority is given to members who have the probability of being At-Risk for the development of ASD. The AEP must include in his or her PA request the estimated units required to complete a full CDE and ISP; a Targeted Evaluation and ISP; Targeted Risk Evaluation, Risk Report, and ISP; or simply an ISP based upon the current CDE. It is the AEP’s responsibility to provide information to the member’s MCO that describes the current presentation of the member and all adjunct practitioners whose input is necessary to fully evaluate, write the report, and complete an ISP which details and prioritizes medically necessary services to the member, including ABA services when appropriate. An AEP must determine if the member should receive: a CDE; Targeted Evaluation; or a Targeted Risk Evaluation.

(Must follow A-E, or the subsequent service variation identified for at-risk recipients)
A. Following a referral, the AEP must provide one of the following in accordance with the offered guidelines:
1. A MAD approved CDE resulting in a thorough Evaluation Report and ISP when:
   a) The member has never received such an evaluation by an AEP; or
b) The member has received such an evaluation by an AEP, but not within the previous consecutive 36 months; or
c) The member has received such an evaluation by an AEP within the previous consecutive 36 months, but there is sufficient reason to believe that the member’s presentation has changed markedly such that the previously rendered diagnosis may no longer be valid.

2. A Targeted Evaluation for the purpose of developing (or updating) an ISP, for a member with an existing MAD defined ASD diagnosis, if:

a) An ISP has not been developed within the previous 12 months (e.g., in cases where a member was evaluated but not initially referred for ABA services; in cases where a member was evaluated by an out-of-state provider, etc.); or
b) The AP, in coordination with the member’s MCO Care Coordinator, request that the member’s ISP be updated by the AEP because there is data to support the clinical determination that the ISP is no longer meeting the member’s medical needs.

B. It is the AEP’s responsibility to determine whether a CDE or Targeted Evaluation for service planning, or both, is indicated by following Stage 1 criteria. An AEP should not conduct a CDE without developing an ISP for a member who is given an ASD diagnosis. However, the AEP may be called upon to complete a Targeted Evaluation for the purpose of ISP development if:

1. The member has received a comparable MAD CDE without the component of service planning by a non-approved practitioner who meets MAD AEP requirements within the preceding 36-month period (e.g., when a member has received a best-practice, CDE with reasonable face validity by an out-of-state provider prior to moving to New Mexico); or
2. The member has been evaluated, with service planning, by an approved AEP within the previous 36 months, but there is reason to believe that the member’s ISP may no longer be clinically indicated due to marked changes in clinical presentation.

C. If the CDE does not result in a diagnosis of ASD, an ISP is not required. However, the AEP’s Evaluation Report must offer individualized, clinical recommendations to guide further assessment and intervention services specific for the member.

D. If the AEP is conducting the CDE, it is expected that results from evaluation tools employed during the diagnostic process will be used to aid in the development of the member’s ISP. However, in cases where the requirements for a CDE have been met and the AEP is called upon to conduct a Targeted Evaluation for the purpose of service planning only, the AEP is expected to use clinical discretion regarding the evaluation tools needed to create an ISP that meets the member’s needs.

E. The CDE to confirm the presence of ASD must be conducted in accordance with current practice guidelines as offered by professional organizations such as the American Academy of Child and Adolescent Psychiatry, American Psychological Association, American Academy of Pediatrics, and American Academy of Neurology. Although aspects of the evaluation will vary depending on the member’s
age, developmental level, diagnostic history, etc., it is expected that the evaluation be multi-informant, multi-modal, ASD-specific, and conducted by an AEP who meets MAD AEP requirements.

1. **Multi-informant**: CDEs must include information from:
   a) The member him or herself via direct observation and interaction; and
   b) The member’s legal guardian or other primary caregiver; and
   c) Whenever possible, one additional informant who has direct knowledge of the member’s functioning as it pertains to skill deficits and behavioral excesses associated with ASD:
      i. Member’s educational or early interventionist provider; or
      ii. Member’s PCP; or
      iii. Member’s physical, behavioral and long term care health provider (e.g., Speech-Language Pathologist, Social Worker, Occupational Therapist, Physical Therapist, Psychologist, Psychiatrist, Behavior Analyst, etc.).

2. **Multi-modal**: CDE must rely on various modes of information gathering, including but not limited to:
   a) Review of educational and/or early interventions, physical, behavioral and long term care health records; and
   b) Legal guardian or primary caregiver interview for historical information, as well as determination of current symptom presentation; and
   c) Direct observation of, and interaction with the member; and
   d) Clear consideration of, but ideally direct and/or indirect assessment of multiple areas of functioning, including but not limited to:
      i. Developmental, intellectual, or cognitive functioning; and
      ii. Adaptive functioning; and
      iii. Social functioning; and
      iv. Speech, language, and communicative functioning; and
      v. Medical and neurological functioning.

3. **ASD-specific**: The CDE must be specific enough to adequately assess symptoms associated with ASD, yet broad enough to make a valid differential diagnosis and consider possible co-morbid conditions. As such, the AEP should use one or more standardized diagnostic instruments with at least moderate sensitivity and good specificity for ASD (e.g., The Autism Diagnostic Observation Schedule™, Second Edition [ADOS™-2]; Autism Diagnostic Interview™-Revised [ADI™-R]), as well as assessment tools (i.e., standardized assessment measures, interviews, etc.) to evaluate symptoms associated with other disorders.
III) **STAGE 1 DOCUMENTATION REQUIREMENTS**

A copy of the following documents must be included in the member’s record, and a copy must be provided to: (a) the member’s legal guardian, (b) the PCP, if different from the AEP, and (c) the member’s MCO UR. The Evaluation Report must be signed by the AEP; and the ISP must be signed by the AEP and the member’s legal guardian.

*(Must follow A-B)*

A. **CDE Report:** Within 60 calendar days of completion of the CDE, the AEP must issue a thorough CDE Report that documents the evaluation process, evaluation results, and case conceptualization/formulation, with special consideration of the criteria for accessing ABA services for the member.

B. **Integrated Service Plan (ISP; Stand-Alone or Included with Evaluation Report):**

The AEP must issue a separate, individualized ISP if such a plan is not issued as part of the CDE Report. If the AEP conducted the CDE, the ISP must be issued within 90 calendar days of the conclusion of the CDE. This allows for the AEP to issue the Evaluation Report in a timely manner (i.e., within 60 calendar days), but take 30 additional calendar days to refine and issue the ISP, if necessary. *However,* in cases where the AEP is only tasked with evaluation for the purposes of ISP development (i.e., the AEP is not tasked with completion of a CDE because one was already conducted), an ISP must be issued within 30 calendar days (or no more than 45 calendar days with approval from the member’s MCO UR) of the conclusion of the AEP’s evaluation. When developing and issuing the ISP, the AEP must adhere to the following requirements:

1. If the AEP determines that ABA services are clinically indicated, the ISP must include a statement that the AEP expects that the requested ABA services will result in measurable improvement in the member’s ASD symptomatology, associated behavioral excesses and deficits, and/or overall functioning, and ABA services are therefore prescribed.

2. The ISP must ensure that all areas of need are adequately addressed through ABA and other medically necessary services (e.g., speech-language therapy, occupational therapy, specialized physical, behavioral, and long term care health follow-up). The ISP must indicate what each recommended service provider should address in the context of his or her therapeutic work (i.e., what domains of functioning and what specific behavioral excesses or deficits they should target). As such, the AEP may include broadly constructed intervention goals, but should refrain from formulating specific objectives. Rather, the clinicians to whom the member is ultimately referred should be responsible for creating their own discipline and domain-specific treatment plans, which should include this level of detail.

3. The ISP must support access to and participation in services afforded through the Individuals with Disabilities Education Act (IDEA), specifically Part C for infants and toddlers and Part B for pre-school-aged children.

4. The AEP must ensure that, if services other than ABA are prescribed, they are aligned with ABA such that the anticipated benefits to the member can be
realized. This is imperative as an ISP that involves a mixture of methods, especially those which lack proven effectiveness, have been shown to be less effective than ABA alone. It is therefore necessary that the AEP design and document an ISP that includes complementary, rather than contraindicated, components.

5. The ISP must be linked to findings from the CDE and reflect input from the member (as appropriate for age and developmental level), legal guardian, or other caretaker, as well as school staff and behavioral health professionals involved in the member’s care.

6. ISP development must include a realistic assessment of available resources as well as characteristics of the member that may affect the intervention positively or negatively.

7. The ISP must be based on the member’s current clinical presentation, while being mindful of the long-term vision for the member’s potential.

8. The ISP must address needs associated with the member’s ASD-related symptoms, as well as symptoms associated with co-morbid conditions.

9. Given that the needs of a member with ASD are characteristically numerous, the ISP must establish clear priorities such that the most significant skill deficits and behavioral excesses are targeted first, with significance defined by the pivotal nature of the skill and/or by the risk that the skill’s absence or behavioral excess poses to the member or others.

10. The ISP must include a plan for ongoing monitoring across multiple areas of functioning such that the plan can evolve as the member’s behavioral presentation changes in response to treatment.
STAGE 1: VARIATION FOR AT-RISK ELIGIBLE RECIPIENTS

I) STAGE 1 AT RISK SERVICE REQUIREMENTS
For a member 12 months up to three years of age who may be at-risk for developing ASD, but for whom a CDE is not initially indicated, the Stage 1 Variation involves a Targeted Risk Evaluation and a Risk Report with an embedded ISP.

(Must follow A-C)
A. Determine and document the member’s genetic risk status, which may involve reviewing the medical records of the older biological sibling(s) with ASD, and/or reviewing the member’s own medical records to confirm the presence of a genetic condition associated with ASD (e.g., Fragile X).

B. Utilize various modes of information gathering, including but not limited to:
   1. Review of physical, behavioral and long term care health records; and
   2. Legal guardian and/or primary caregiver interview for historical information, with particular attention to the prenatal, perinatal, and neonatal periods in order to gain information related to causal factors associated with early developmental delays and/or differences; and
   3. Legal guardian and/or primary caregiver interview for developmental progression and current functioning; and
   4. Direct observation of, and interaction with, the member; and
   5. Direct and/or indirect assessment, or at minimum, consideration of the member’s functioning across domains, including but not limited to:
      a) Overall developmental functioning; and
      b) Adaptive functioning; and
      c) Social functioning; and
      d) Speech, language, and communicative functioning; and
      e) Physical and neurological functioning.

C. Clearly document the developmental delay(s) and/or difference(s) that, when coupled with consideration of the member’s genetic status, raise concern for his or her risk for developing ASD.

II) STAGE 1 DOCUMENTATION REQUIREMENTS VARIATION FOR AT-RISK RECIPIENTS

(Must follow A-B)
A. **Risk Evaluation Report:** Within 30 calendar days of completion of the Targeted Risk Evaluation, the AEP must issue a thorough Risk Evaluation Report that documents the Targeted Risk Evaluation process, assessment results, and case conceptualization and formulation, with special consideration of the criteria for accessing ABA services as an At-Risk member. Rather than issuing a separate ISP,
the AEP must provide detailed recommendations for intervention and ongoing monitoring in, or accompanying, the Risk Evaluation Report. The Risk Evaluation Report must be signed by the AEP and the member’s legal guardian. In other words, the document will dually function as the member’s Targeted Risk Evaluation Report and ISP.

B. **Integrated Service Plan (Embedded In Risk Evaluation Report):** When developing and issuing the member’s Risk Evaluation Report with embedded ISP, the AEP must adhere to the following requirements:

1. If the AEP determines that ABA services are clinically indicated due to notable risk for the development of ASD, the ISP must include a statement that the AEP expects that the requested ABA services will result in measurable risk reduction, and ABA services are therefore prescribed.

2. The ISP must ensure that all areas of need are adequately addressed through other medically necessary services, as indicated (e.g., speech-language therapy, occupational therapy, specialized physical, behavioral, and long term care health follow-up).

3. The ISP must support access and participation in services afforded through Part C of the IDEA, if eligible.

4. The AEP must ensure that, if services other than ABA are prescribed, they are aligned with ABA such that the anticipated benefits to the member can be realized. This is imperative as an ISP that involves a mixture of methods especially those which lack proven effectiveness, have proven to be less effective than ABA alone.

5. The ISP must be linked to findings from the Risk Evaluation and reflect input from legal guardians, caregivers, and others involved in the member’s care.

6. ISP development must include a realistic assessment of available resources as well as characteristics of the member that may affect the intervention positively or negatively.

7. The ISP must be based on the member’s current clinical presentation, while being mindful of the long-term vision for his or her potential.

8. The ISP must address needs associated with the member’s ASD-related symptoms, as well as symptoms associated with co-morbid conditions.

9. If the needs of the member are numerous, the ISP must establish clear priorities such that the most significant skill deficits and behavioral excesses are targeted first, with significance defined by the pivotal nature of the skill and/or by the risk that the skill’s absence or behavioral excess poses to the member or others.

10. The ISP must also include a plan for ongoing monitoring across multiple areas of functioning such that the plan can evolve as the member’s behavioral presentation changes in response to treatment. Plans for monitoring should allow for services to end once the risk for ASD is sufficiently reduced, or in unfavorable circumstances where risk increases rather than decreases, support for a referral to the AEP for a CDE.
I) STAGE 2 AND 3 PROVIDER REQUIREMENTS: BEHAVIOR ANALYST
Upon approval of a MAD PPA, a MCO may reimburse an Autism Provider (AP). An AP may be a solo practitioner or may be a member of a provider group. A BA (with or without the support of a Behavior Technician) may render ABA Stage 2 services, as well as Stage 3 services. There are three possible avenues through which practitioner may qualify to render ABA Stage 2 and 3 services, one of which is time-limited:

(Must meet one of A-C)

A. **Behavior Analyst with Documented Certification by the BACB®**: Provides evidence that the provision of ABA services is within the scope of the practitioner’s competence by providing documentation of certification as a Board Certified Behavior Analyst® (BCBA®) or Board Certified Behavior Analyst-Doctoral® (BCBA-D®) by the Behavior Analyst Certification Board (BACB®).

B. **Psychologist with Documented Education and Experience in Behavior Analysis, Without BACB® Certification**:
   1. Hold a professional credential issued by the Board of Psychologist Examiners of the New Mexico Regulation and Licensing Department (RLD) whose rules, regulations, and/or standards explicitly stipulate that the provision of ABA services is within the scope of the profession’s practice; and
   2. Provide documentation of training in behavior analysis comparable to that required to be eligible to take an examination for BCBA® or BCBA-D® certification, to include all of the following education, supervised experiential training, and continuing education requirements:
      a) Completion of graduate level instruction in the following behavior analytic content areas:
         i. Ethical and professional conduct (at least 45 classroom hours); and
         ii. Concepts and principles of behavior analysis (at least 45 classroom hours); and
         iii. Research methods in behavior analysis:
            a. Measurement (at least 25 classroom hours), and
            b. Experimental design (at least 20 classroom hours); and
       iv. Applied Behavior Analysis:
          a. Identification of the problem and assessment (at least 30 classroom hours); and
          b. Fundamental elements of behavior change and specific behavior change procedures (at least 45 classroom hours); and
          c. Intervention and behavior change consideration (at least 10 classroom hours); and
d. Behavior change systems (at least 10 classroom hours); and

e. Implementation, management, and supervision (at least 10 classroom hours); and

v. Discretionary coursework (at least 30 classroom hours)

b) Completion of supervised experience in the design and delivery of ABA services, with supervision rendered by a BCBA® or BCBA-D®. A significant portion of the supervised experience (at least 1/3) must have been accrued with an ASD or closely related (e.g., Fragile X, Intellectual Disability) population. To be enrolled as a MAD-approved BA, a Psychologist must have completed:

i. Supervised independent field work in ABA (non-university based) of at least 1500 hours; or

ii. Practicum experience in ABA (university based) of at least 1000 hours; or

iii. Intensive ABA practicum experience (university based) of at least 750 hours

c) Completion of at least 32 hours of continuing education in behavior analysis within a two year cycle period.

C. Interim ABA Provider/Supervisor (Time-Limited): Up to and including June 30, 2016, ABA services may be delivered and/or supervised by a practitioner who has the minimum qualifications listed below; however, the practitioner may not refer to him or herself as a “Behavior Analyst” as this title is reserved for those meeting the criteria above. Rather, the practitioner, approved on a temporary basis only, may refer to him or herself as an “Interim ABA Supervisor” or “Interim ABA Practitioner.” The practitioner must provide documentation of the following:

1. A master’s degree which the BACB® recognizes and would lead to certification as a BCBA; and

2. New Mexico licensure, as appropriate for degree and discipline; and

3. Clinical experience and supervised training in the evidence-based treatment of children with ASD, specifically ABA; and

4. Experience in supervising direct support personnel in the delivery and evaluation of ABA services.

II) STAGE 2 AND 3 PROVIDER REQUIREMENTS: BEHAVIOR TECHNICIAN
Upon approval of a MAD PPA, a MCO may reimburse a BT who is supervised by a BA to render services through an AP. A BT must be employed or contracted with an approved AP. A BT may render ABA Stage 2 and 3 services. There are two possible avenues through which practitioner may qualify as a BT for ABA Stage 1 and 2 services, one of which is time-limited:

(Must meet A or B)
A. Registered Behavioral Technician® (RBT®) by the BACB®: On and following January 1, 2016 provide written attestation, and when appropriate provide formal records, documenting that the BT meets the following requirements.

1. Before rendering services, the BT must:
   a) Be at least 18 years of age; and
   b) Possess a minimum of a high school diploma or equivalent; and
   c) Successfully complete a criminal background registry check; and
   d) Complete a minimum of four hours of training in ASD including, but not limited to, training about prevalence, etiology, core symptoms, characteristics, and learning differences; and
   e) Complete at least 20 hours of training in ABA that meets the requirements for RBT® credentialing by BACB®.

2. Following the first date for which services are billed, the BT must within 90 calendar days:
   a) Complete the remainder of the 40 hours of training required to secure RBT® credentialing by the BACB®; and
   b) Complete all other BACB® requirements for registration as an RBT® (e.g., passing the identified competency assessment, submitting the necessary documentation to the board, etc.); and
   c) Secure the identified credential.

B. Documented Training in Behavior Analysis, Without (RBT®) Credential (Time-Limited): Up to and including December 31, 2015, provide written attestation that the BT meets the following requirements.

1. Be at least 18 years of age; and
2. Possess a minimum of a high school diploma or equivalent; and
3. Successfully complete a criminal background registry check; and
4. Complete a minimum of four hours of training in ASD including, but not limited to, training about prevalence, etiology, core symptoms, characteristics, and learning differences prior to the BA billing for the BT’s services; and
5. Complete 40 hours of training in ABA (provided by a BA as defined above), with at least 20 hours of training occurring prior to billing for the BT’s services, and the other 20 hours accrued no more than 90 calendar days following the first submission of billing for the BT’s services.

III) STAGE 2 SERVICE REQUIREMENTS
If the AEP prescribes ABA services as part of the member’s ISP, the AP must secure prior authorization before conducting the Stage 2 Behavior Analytic Assessment and developing an ABA Treatment Plan. The Behavior Analyst (BA) must include in his or her PA the estimated units required complete an assessment and if a BT will be assisting. It is the AP’s responsibility to
provide information to the member’s MCO which fully describes the current presentation of the member and all adjunct practitioners whose input is necessary to fully complete a Behavior Analytic Assessment and an ABA Treatment Plan which prioritizes goals for the member to ensure the health and safety of the member and his or her family.

Once the AP receives authorization to conduct the Behavior Analytic Assessment addressing needs associated with both skill acquisition and behavior reduction is conducted, and produce an individualized ABA Treatment Plan (as appropriate for the ABA service model). The supervising BA works with the family, the member (as appropriate for age and developmental level), and the BA works collaboratively to make a final determination regarding the clinically appropriate ABA service model, with consultative input from the AEP as needed.

A. **The Assessment Process:** The BA conducting a Behavior Analytic Assessment that incorporates assessment strategies and assessment measures that are developmentally appropriate for the member must identify strengths and weaknesses across domains. The data from such a process should be the basis for developing the individualized ABA Treatment Plan. An Behavior Analytic Assessment should utilize data obtained from multiple methods and multiple informants, such as:

1. **Direct observation and measurement of behavior:** Direct observation, measurement, and recording of behavior are defining characteristics of ABA. The data serve as the primary basis for identifying pre-treatment levels, discharge goals, and evaluation of response to an ABA Treatment Plan. They also assist the BA in developing and adapting treatment protocols on an ongoing basis. Direct observation of behavior should happen during naturally occurring opportunities as well as structured interactions.

2. **File review and administration of behavior scales or other assessments as appropriate:** The types of assessments should reflect the goal of treatment and should be responsive to ongoing data as they are collected and analyzed.

3. **Interviews with the member, legal guardians, caregivers, and other professionals:** Legal guardians, caregivers and other stakeholders are included when selecting treatment goals, protocols, and evaluating progress as appropriate. Legal guardian and caregiver interviews, rating scales, and social validity measures should be used to assess the legal guardian and caregiver’s perceptions of the member’s skill deficits and behavioral excesses, and the extent to which these deficits and excesses impede the functioning of the member and his or her family. The member should also participate in these processes as appropriate.

B. **Service Model Determination:** Treatment may vary in terms of intensity and duration, the complexity and range of treatment goals, and the extent of direct treatment provided. Many variables, including the number of behavioral targets, specific aspects of those behaviors, and the member’s response to treatment protocols help determine which model is most appropriate. Although existing on a continuum, these models can be generally categorized as *Focused ABA* or *Comprehensive ABA*, both of which are MAD covered services.
1. Focused ABA
   
a) A member with a diagnosis of ASD, as well as an At-Risk member, is eligible to receive Focused ABA services.

b) Focused ABA refers to treatment provided directly to the member for a limited number of behavioral targets. It is not restricted by age, cognitive level, or co-occurring conditions.

c) For a member identified as being at-risk for a diagnosis of ASD, Focused ABA should not exceed 10 hours per week without prior authorization from the member’s UR.

d) For a member with an ASD diagnosis: Focused ABA should not exceed 20 hours per week without providing written justification (following the MCO UR’s prior authorization requirements); and

e) Focused ABA may or may not be continuously rendered during a service authorization period depending on medical need, availability of service providers, and/or other factors.

f) Although the presence of problem behavior may trigger a referral for Focused ABA services more often than skill deficits, the absence of appropriate behaviors should be prioritized, as this is often the precursor to serious behavior problems. Therefore, a member who needs to acquire skills (e.g., communication, tolerating change in environments and activities, self-help, social skills) are also appropriate for Focused ABA.

g) All Focused ABA Treatment Plans that target reduction of dangerous or maladaptive behavior must concurrently introduce and strengthen more appropriate, functional behavior.

h) Examples of skill acquisition targets in a Focused ABA Treatment Plan include, but are not limited to, establishing compliance with medical and dental procedures, sleep hygiene, self-care skills, and safe and independent play/leisure skills.

i) Examples of behavior reduction targets in a Focused ABA Treatment Plan include, but are not limited to, self-injury, aggression towards others, dysfunctional speech, stereotypic motor behavior, property destruction, noncompliance and disruptive behavior, and dysfunctional social behavior.

j) MAD supports Focused ABA as delivered in home, clinic, and community-based settings. ABA services may be delivered in a school’s facility but must be rendered after school hours and must not be included in a member’s Individualized Treatment Plan that is part of his or her Individual Education Plan or Individual Family Service Plan.

2. Comprehensive ABA
   
a) A member who is classified as being At-Risk for ASD is eligible for Comprehensive ABA services. A member with a diagnosis of ASD is eligible to receive Comprehensive ABA services when he or she has not yet reached
the age for compulsory school attendance. In other words, Comprehensive ABA services are not available to a member who is five years of age before 12:01 a.m. on September 1st. As such, some members (i.e., those whose fifth birthdays occur following the start of the school year) will be eligible to receive Comprehensive ABA after they have turned five years, if other MAD ABA eligibility criteria are met.

b) Comprehensive ABA (not to exceed 40 hours per week without prior authorization from the member’s MCO UR for such intensive intervention) refers to treatment where there are multiple targets across most or all developmental domains that are affected by the member’s ASD. Targets are drawn from multiple domains related to cognitive, communicative, social, emotional, and adaptive functioning. Targets also include reducing maladaptive behavior such as aggression, self-injury, disruption, and stereotypy. Given the nature of comprehensive intervention, there must be a prior authorization from the UR if services are rendered less than 20 hours per week on average.

c) The overarching goal of early, intensive, behavioral intervention is to close the gap between the member’s level of functioning and that of typically developing peers.

d) Treatment hours are increased or decreased as a function of the member’s response to treatment as well as the intensity needed to reach treatment goals. In some cases, direct treatment hours increase gradually, are maintained at maximum intensity for a period of time, and are then systematically decreased in preparation for discharge. In other cases, treatment may begin at maximum levels.

e) Initial treatment is often intensive and provided mostly in structured intervention sessions. Less structured treatment approaches are utilized if the member demonstrates the ability to benefit from them. As the member progresses and meets established criteria for participation in larger or different settings, treatment in those settings and in the larger community should be provided. Training and participation by legal guardians and caregivers are also seen as important components.

f) MAD supports Comprehensive ABA as delivered in home, clinic, and community-based settings. ABA services may be delivered in a school’s facility but must be rendered after school hours and must not be included in a member’s Individualized Treatment Plan that is part of his or her Individual Education Plan or Individual Family Service Plan.

C. Selection And Measurement Of Goals: Once the Behavior Analytic Assessment has been executed and data have been gathered, the BA must select goals for intervention and determine how these goals will be measured:

1. Development of a target-behavior definition, method and frequency of measurement, and data presentation must be individualized to each situation, behavior, and available resources.
2. Behavioral targets should be prioritized based on their risk to member’s safety, independence, and implications for his or her short- and long-term health and well-being.

3. Baseline performance should be measured and treatment goals should be developed for each critical domain and specified in terms that are observable and measurable so that there is agreement between stakeholders (i.e., the member’s legal guardian, the AP, the MCO UR, etc.) regarding the presence, absence, or degree of behavior change relative to treatment goals and discharge criteria.

4. The ABA Treatment Plan should specify objective and measurable treatment protocols. It should include the service setting and level of service for the member.

5. Data collection and analysis by the supervising BA should occur frequently enough to permit changes to intervention procedures at a rate that maximizes progress. Data should be represented in graphical form, with visual inspection of graphed performance informing treatment modification, whenever possible.

D. **Treatment Plan:** The ABA Treatment Plan must identify all target behaviors that are to be addressed by the BTs and/or the BAs directly. The ABA Treatment Plan should include, when appropriate, a goal of working with the family of the member in order to assist with the acquisition, maintenance, and generalization of functional skills. The ABA Treatment Plan must:

1. Be signed by the BA responsible for Treatment Plan development and oversight of its implementation by one or more BTs, if services are not implemented by the BA directly; **and**

2. Be time-limited such that the ABA Treatment Plan can be executed within the time authorized by MAD (i.e., six months), with further authorization requests when additional services as medically necessary, and with the understanding from UR that clear and compelling positive behavior change from comprehensive early intervention services may not be observed following the initial six-month authorization period; **and**

3. Be based on the CDE and corresponding ISP that was developed no more than twelve months before referral to the AP for a member younger than the compulsory school age, and no more than 18 months before referral to the AP for a member of compulsory school age; **and**

4. Address the maladaptive behavior(s), skill deficit(s), and symptom(s) that present a safety risk to self or others or prevent the member from adequately participating in home, school, and community activities, which may necessitate planned collaboration with a MAD approved, and as appropriate, MCO contracted ABA Specialty Care Provider (see Section 19 Subsection G of the MCO Policy Manual); **and**

5. Take into account all school or other community resources available to the member, provide evidence that the requested services are not redundant with other services already being provided or otherwise available, and coordinate therapies (e.g., from school and special education) with other interventions and treatment
(e.g., speech therapy, occupational therapy, physical therapy, family counseling, and medication management); and

6. Be child-centered, family-focused, and minimally intrusive, with a focus on family engagement, training, and support; and

7. Be specific and individualized to the member, with clear identification and description of the target behaviors and symptoms; and

8. Include objective data on the baseline level of each target behavior/symptom in terms of directly observed and measured frequency, rate, latency, or duration, and include scores and interpretation from criterion-referenced, norm-referenced, and/or standardized assessment tools (e.g., The Verbal Behavior Milestones Assessment and Placement Program [VB-MAPP], The Assessment of Basic Language and Learning Skills-Revised [ABLLS-R]), as applicable; and

9. Include a comprehensive description of interventions and intervention procedures specific to each of the targeted behaviors/symptoms, including documentation of approximately how many service hours will be allocated to each; and

10. Establish treatment goals and objective measures of progress on each goal specified to be accomplished in the 6-month authorization period; and

11. Incorporate strategies for promoting generalization and maintenance of behavior change; and

12. Offer measurable discharge criteria and discharge planning that begins the first date of ABA services.
STAGE 3: DELIVERY OF ABA INTERVENTION SERVICES

I) PRIOR AUTHORIZATION

A. If the AP and family agree on services being rendered as outlined in the developed ABA Treatment Plan (Stage 2), the AP must submit a service authorization request, which the MCO will allow up to 36 months of ABA treatment services to be rendered, with additional renewals as medically necessary.

B. If approved, the MCO prior authorization of Stage 3 services for up to six months of service within the 36-month prior authorization period. Prior authorization must be secured from the MCO every six months thereafter until the end of the 36-month prior authorization period.

C. At each 6-month authorization point, the member’s MCO UR will assess, with input from the family and AP, whether or not changes are needed in the member’s ISP, as developed by the AEP. If so, the MCO Care Coordinator will facilitate contact with the AEP to modify the plan. Additionally, the family or AP may request ISP modifications prior to the MCO’s 6-month authorization point if immediate changes are warranted to preserve the health and wellbeing of the member.

D. To secure prior authorization, the BA through the AP must submit the PA request, specifically noting all of the following:

1. The requested treatment model (i.e., Focused or Comprehensive); and

2. The maximum number of hours of service requested per week; and

3. The number of hours of Case Supervision requested per week, if more than 2 hours of supervision per 10 hours of intervention are requested (see Section 19 Subsection G of the MCO Policy Manual for supervision guidelines); and

4. The number of hours of Clinical Management requested per week, if more than 2 hours of clinical management per 10 hours of intervention are requested (see Section 19 Subsection G of the MCO Policy Manual for clinical management guidelines); and

5. The number of hours allocated to other services (e.g., Early Intervention through FIT) in order for the MAD UR contractor or the MCO to determine if the requested intensity (i.e., hours per week) is feasible and appropriate; and

6. The need for collaboration with an ABA Specialty Care Provider, if such a need has been identified through initial assessment and treatment planning.

II) STAGE 3 SERVICES

ABA treatment must be rendered in accordance with the member’s ABA Treatment Plan and within any identified constraints associated with the request for prior authorization of services.

A. Throughout all phases of ABA treatment, including Stage 3 delivery of treatment, the BA is ultimately responsible for ensuring that the following essential practice elements are apparent:
1. Behavior Analytic Assessment that describes specific levels of behavior at baseline and informs subsequent establishment of ABA treatment goals;

2. An emphasis on understanding the current and future value (or social importance) of behavior(s) targeted for treatment;

3. A practical focus on establishing small units of behavior which build towards larger, more significant changes in functioning related to improved health and levels of independence;

4. Collection, quantification, and analysis of direct observational data on behavioral targets during treatment and follow-up to maximize and maintain progress toward treatment goals;

5. Efforts to design, establish, and manage the social and learning environment(s) to minimize problem behavior(s) and maximize rate of progress toward all goals;

6. An approach to the treatment of problem behavior that links the function of (or the reason for) the behavior to the programmed intervention strategies;

7. Use of a carefully constructed, individualized and detailed behavior-analytic ABA Treatment Plan that utilizes reinforcement and other behavioral principles and excludes the use of methods or techniques that lack consensus about their effectiveness based on evidence in peer-reviewed publications;

8. Use of treatment that are implemented repeatedly, frequently, and consistently across environments until discharge criteria are met;

9. An emphasis on ongoing and frequent direct assessment, analysis, and adjustments to the ABA Treatment Plan (by the BA) based on the member’s progress as determined by observations and objective data analysis;

10. Direct support and training of the member’s legal guardian, family, caregivers, and other involved professionals to promote optimal functioning and promote generalization and maintenance of behavioral improvements; and

11. A comprehensive infrastructure for supervision of all assessment and treatment by a BA and BT (see Section 18 Subsection J for Case Supervision and Clinical Management of the MCO Policy Manual).

B. A record must be maintained by the AP and as appropriate, the ABA Specialty Care Provider for each member.

C. The CDE, Targeted Evaluations, or Targeted or Risk Evaluation Reports, ISP, Behavior Analytic Assessment, and ABA Treatment Plan, along with updates to the aforementioned documents, must be maintained as part of the member’s record by the AP.

D. A contact log which documents the delivery of all billable services (including Case Supervision and Clinical Management activities), as well as all clinically significant non-billable services, must be maintained.
E. Each ABA session must be documented by a progress note. The session or note must include the date of service, the time and duration of service, the practitioner(s) present during the delivery of service, the clinical content of the session, quantitative data to support the clinical content, and a plan for the next visit. Session or progress notes must be signed by the BT and the supervising BA, unless the service is rendered by the BA him or herself, in which case only his or her signature is required. The member’s legal guardian signature is not required.

F. An ABA Treatment Plan Update and Progress Report must be prepared and submitted with each request to extend the member’s authorization for ABA Stage 3 services (i.e., every 6 months) and maintained as part of the member’s record.

G. MAD supports Focused and Comprehensive ABA as delivered in home, clinic, and community-based settings. ABA services may be delivered in a school’s facility but must be rendered after school hours and must not be included in a member’s Individualized Treatment Plan that is part of his or her Individual Education Plan or Individual Family Service Plan.
STAGE 3 CASE SUPERVISION AND CLINICAL MANAGEMENT

I) CASE SUPERVISION AND CLINICAL MANAGEMENT

In order to achieve the desired, medically necessary outcome, all cases require Clinical Management and if a BT is tasked with implementing the member’s ABA Treatment Plan, frequent, and ongoing BT services require Case Supervision and Clinical Management from the BA. Provision of both Clinical Management and Case Supervision allows for the individualization of the member’s ABA Treatment Plan, careful and detailed collection and analysis of data, and timely modifications to treatment protocols, all of which are essential to ensuring treatment effectiveness.

As such, MAD not only reimburses for, but requires both Clinical Management and Case Supervision at the rate prescribed for each. It is a MAD requirement that at or shortly after the 10 hours of ABA service delivery, the BA will conduct Clinical Management oversight and Case Supervision. A BA must provide both these functions as prescribed, in a timely fashion with documentation in the member’s AP’s file. Failure to render these services as prescribed will result in MAD or the MCO’s recoupment of member’s paid claims. To ensure high-quality Clinical Management and Case Supervision such that ABA services result in the medically necessary behavior change, MAD requires that a BA bill for no more than 40 hours of service (of any type) per week across no more than 24 cases.

A. Case Supervision: At least one hour and up to two hours of Case Supervision must be rendered for every 10 hours of intervention per member. Up to two hours may be rendered without a PA; however, if more than two hours of case supervision is required, a PA from the member’s MCO UR must be secured. Case supervision must be clearly differentiated from staff training and from the BT’s certification or licensure requirements, which are not reimbursable ABA services.

1. Given that both direct and indirect case supervision are crucial to producing good treatment outcomes, MAD reimburses for both forms of supervision. Specifically, billing for both indirect and direct case supervision is reimbursed in order for the supervising BA to gather observational data about the member response to intervention, as well as the BT’s implementation of the intervention. Ongoing, frequent supervision permits changes to intervention procedures at a rate that maximizes progress and allows treatment integrity issues to be addressed expeditiously.

2. Direct supervision involve the supervising BA observing the BTs in their delivery of ABA Stage 3 services in real time, either in person or via telemedicine. Indirect supervision involves the supervising BA meeting with the BTs prior to or following their delivery of ABA services.

3. For each member, the supervising BA is responsible for adhering to the following ratios for supervision form and modality:
   a) at least 50% of supervision must be direct case supervision; and
   b) no more than 75% of direct supervision may be provided via telemedicine; and
   c) up to 100% of indirect supervision may be provided via telemedicine.
B. **Clinical Management:** At least one hour and up to two hours of Clinical Management must be rendered for every 10 hours of intervention per member. Up to two hours may be rendered without a PA; however, if more than two hours of clinical management is required, a PA from the member’s MCO UR must be secured.

1. Activities conducted by the BA that are associated with the delivery of intervention, but are not better characterized as case supervision, may be considered clinical management. Examples of Clinical Management activities include, but are not limited to:

2. If implementing a member’s ABA Treatment Plan with fidelity requires the BT to possess knowledge and skills that go beyond what is expected based on ABA Billing Instructions for the AP, but does not exceed expectations regarding the scope of practice for BTs, Clinical Management hours may be used to develop the required knowledge and skills. However, Clinical Management hours may not be used for staff’s general continuing education, or remediate knowledge and skill deficits associated with ABA practitioner requirements.

II. **Justification for Additional Hours:** A number of factors may be cited as justification for a short or long-term increase in Case Supervision and/or Clinical Management, including:

A. Treatment dosage/intensity;

B. Barriers to progress;

C. Issues of client health and safety (e.g., certain skill deficits, dangerous problem behavior);

D. The sophistication or complexity of treatment protocols;

E. Family dynamics or community environment;

F. Lack of progress or increased rate of progress;

G. Changes in treatment protocols;

H. Transitions with implications for continuity of care.
I) SPECIALTY CARE PROVIDER
ABA Specialty Care Provider requirements will be established prior to January 1, 2016. In the interim, Specialty Care Services (as described below) will be rendered by practitioners at The Center for Development and Disability (CDD) at the University of New Mexico, which serves as the State’s University Center for Excellence in Developmental Disabilities (UCEDD). Practitioners who bill for Specialty Care Services through the CDD at UNM must meet the provider requirements for BAs (Stage 2) and BTs (Stage 3).

II) SPECIALTY CARE

A. Reasons for referral to an ABA Specialty Care Provider may include, but are not limited to: significant aggression, self-injury, disruptive behavior, sleep dysregulation, elopement, pica, or feeding issues.

B. Referral for ABA Specialty Care, which is designed to not only offer direct service to the eligible recipient but also Training and Technical Assistance for the eligible recipient’s AP, must be routed through the eligible recipient’s UR.

C. Referral for ABA Specialty Care may occur concurrently with the initial prior authorization request for ABA services if problems are identified at the outset; however, a referral may also take place during the course of ABA service delivery as problems arise or escalate.

D. If approved, the ABA Special Care services will not result in a reduction in hours of service rendered by the AP, unless the AP, ABA Specialty Care Provider and UR believe that this is in the best interest of the eligible recipient and his/her family.

E. As services are rendered by the ABA Specialty Care Provider, it is expected that the AP will collaborate during the assessment and intervention process such that Specialty Care services can be maintained by the community-based AP once the eligible recipient is discharged from ABA Specialty Care.

F. Services from an approved ABA Specialty Care Provider will be rendered in accordance with all requirements as outlined for APs, including but not limited to adherence to requirements related to prior authorization, clinical documentation, clinical management, and supervision of BTs.

III) SPECIALTY CARE PRIOR AUTHORIZATION AND SERVICES
While it is customary for MAD to limit rendering of a benefit to one provider, MAD recognizes that there may be cases where the needs of the eligible recipient exceed the expertise of the AP and/or the logistical or practical ability of the AP to fully support the eligible recipient. In such cases, MAD allows the AP to refer the eligible recipient to a MAD approved, and as appropriate, a MCO contracted ABA Specialty Care Provider.

A. The initial service authorization request must be submitted with the CDE (or Risk Evaluation Report) and ISP from the AEP (Stage 1) along with the ABA Treatment Plan...
(Stage 2); subsequent PA requests must be submitted with ABA Treatment Plan Updates or Progress Reports (Stage 3).

**B.** To secure a PA, the BA through the Specialty Care Provider must submit the request, specifically noting all of the following:

1. What behavior(s) will be targeted for intervention, how the function of the behaviors will be identified (e.g., through a Functional Behavioral Assessment, Experimental Functional Analysis, etc.), and how assessment information will be used to inform treatment development; and

2. The maximum number of hours of service requested per week; and

3. The number of hours of Case Supervision requested per week, if more than 2 hours of supervision per 10 hours of intervention are requested (see Section 19 Subsection G of the MCO Policy Manual); and

4. The number of hours of Clinical Management requested per week, if more than 2 hours of clinical management per 10 hours of intervention are requested (see Section 19 Subsection G of the MCO Policy Manual); and

5. The number of hours allocated to other services, including ABA services rendered by the referring AP if the continuation of these services is clinically indicated, see Section 19 Subsection E of the MCO Policy Manual; and

6. How collaboration will occur with the referring AP to ensure successful and expedient discharge from Specialty Care.

**C.** The initial service authorization request must be submitted with referral documentation to the member’s MCO UR, along with any other relevant documentation that the Specialty Care Provider gathers during his or her intake process to substantiate the need for services.

**D.** Prior Authorization for ABA Specialty Care: The Specialty Care Services must be requested by the AP. In order for the ABA Specialty Care Provider to secure a PA for services, the following must occur:

1. The community-based, primary AP must convey to the member’s MCO UR that Specialty Care Services are medically necessary.

2. The primary AP must submit documentation to the MCO UR that indicates:
   a) The behavior(s) for which specialty care is clinically indicated,
   b) Why the behavior(s) cannot be treated by the AP (e.g., limited experience/expertise; logistical or safety constraints; etc.),
   c) Whether the AP believes that it is clinically indicated to continue delivering ABA services to address other goals, and
   d) Whether the AP is willing to receive technical assistance and training from the Specialty Care Provider such that the member can ultimately be discharged from Specialty Care Services, with ABA services maintained by the referring AP.
3. The member’s MCO Care Coordinator must contact the identified Specialty Care Provider to process the referral. If the Specialty Care Provider is available and has the necessary expertise to render services, the documentation provided to the MCO from the referring AP must be given to the Specialty Care Provider to substantiate the need for services.

4. The initial service authorization request must be submitted with referral documentation from the member’s MCO UR, along with any other relevant documentation that the Specialty Care Provider gathers during their intake process to substantiate the need for services.
NONCOVERED SERVICES

MAD does not reimburse for the following when rendering ABA services:

A. Activities that are not designed to accomplish the objectives delineated in covered services and that are not included in the treatment plan;

B. Activities that are not based on the principles and application of behavior analysis;

C. Activities that are not empirically supported (i.e., activities that are not supported by a substantive body of peer-reviewed, published research);

D. Activities that take place during school hours and/or have the potential to supplant educational services;

E. Activities that are better described as another therapeutic service (e.g., speech language therapy, occupational therapy, physical therapy, counseling, etc.), even if the provider has expertise in the provision of ABA;

F. Activities that are better characterized as staff training or certification/licensure requirements, rather than supervision;

G. ABA services provided by residential treatment care staff while a child is receiving care at the residential facility. (Intervention provided in the context of residential care is already covered through established residential care rates.). Treatment foster care is not considered a residential care setting.