Disclaimer

Purpose of the ANSI ASC X12N 5010 835 Health Care Claim Payment/Advice (835) New Mexico Medicaid Companion Guide

This companion guide is for use along with the ANSI ASC X12N 5010 Health Care Claim Payment/Advice (835) Implementation Guide. It should not be considered a replacement for the Implementation Guide, but rather used as an additional source of information. The companion guide contains data clarifications derived from specific business rules that apply exclusively to claims processing for the New Mexico Medicaid program. The guide also includes useful information about receiving data from Conduent EDI Solutions, Inc.

Submitters are therefore encouraged to check the New Mexico Human Services Department Medical Assistance Division website periodically for updates to the companion guides at the following website:

http://www.hsd.state.nm.us/providers/hippa-standard-companion-guides.aspx
Preface

This Companion Guide to the v5010 ASC X12N 835 Implementation Guide and associated errata adopted under HIPAA clarifies and specifies the data content when exchanging electronically with Conduent EDI Gateway. Transmissions based on this companion guide, used in tandem with the v5010ASC X12N 835 Implementation Guide, are compliant with both ASC X12 syntax and those guides. This Companion Guide is intended to convey information that is within the framework of the ASC X12N 835 Implementation Guide adopted for use under HIPAA. The Companion Guide is not intended to be stand-alone requirements documents. This companion guide conforms to all requirements of data expressed in the Implementation Guide.
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Chapter 1 Introduction

Scope of This Document

This Companion Guide is intended for New Mexico Medicaid Trading Partner use in conjunction with the ANSI ASC X12N Standards for Electronic Data Interchange Technical Report Type 3 (TR3) Implementation Guide for Health Care Claim Payment/Advice (835). The ANSI ASC X12N TR3 Implementation Guide can be accessed at http://www.wpc-edi.com/. This guide outlines the procedures necessary for engaging in Electronic Data Interchange (EDI) with Conduent EDI Solutions, Inc. and specifies data clarification where applicable.

Overview of Conduent EDI Gateway Services

Conduent EDI Solutions, Inc., a leader in health care technology, provides EDI gateway services to providers enrolled in contracted health care plans. Our electronic transactions acquisition services provide an array of tools that allow you to:

- Easily submit all of your transactions to one source
- Submit transactions twenty-four hours a day, seven days a week
- Receive confirmation of receipt of each file transferred
- Receive remittance notification from health care plans on a regular basis

Health care plans that participate with Conduent EDI Solutions, Inc. are referred to as trading partners. Transactions are accepted electronically into our data center and processed. As an EDI gateway service, we provide connectivity to various health care plans and states where Conduent EDI Solutions, Inc. is the fiscal agent, third-party administrator, or contracted clearinghouse.

Conduent EDI Gateway provides connectivity for the flow of medical information and data between medical providers, facilities, vendors, claim payment agencies, and other clearinghouses and the Front-end Online Transaction Processor (OLTP). Beyond the receipt and delivery of this data, Conduent EDI Gateway provides translation to and from ANSI ASC X12N standard formats.
Overview of X12N 835 Health Care Claim Payment/Advice (Remittance Advice)

After claim adjudication, an X12N 835 file will be delivered to the Conduent EDI Mailbox System for the provider or clearinghouse to retrieve. The X12N 835 transaction files are generated weekly after the NM Medicaid payment cycle has completed.

What is contained in the 835 transaction:

The 835 file contains claims information for fee-for-service claims only. The universe of claims reported includes:

- paid claims
- denied claims
- adjusted claims
- coordination of benefit claims
- pharmacy claims
- financial transactions

The X12N 835 transaction does NOT include information on:

- rejected claims (these are reported on the 999 or 277CA transactions)
- suspended claims (these claims have not yet been fully adjudicated)
- managed care capitations and financial transactions (these are reported on the 820 transaction)
- history-only adjustments (these do not affect the provider’s payment)

Please see the ANSI ASC X12N 835 TR3 Implementation Guide for details on the ANSI ASC X12N 835.

How many 835 files you will receive:

The X12N 835 is not designed to handle the bundling of remittances for numerous payments made to multiple providers into one remittance for a company. Clearinghouses or companies which receive 835s for multiple billing providers will receive one X12N 835 transaction file for each billing provider they serve.

Following is the example for the naming convention of X12N 835:

```
NM_120405_77048_O_20675_nnnnnnnnn_835_tttttt_835.001
NM = New Mexico Medicaid
```
120405 = file date in YYMMDD format
77048 = NM Payer ID
O = constant letter ‘O’ for Outbound
20675 = Tracking Number
nnnnnnnnnn = 10 byte NPI ID
835 = Transaction Type
ttttt = 6 byte Trading Partner ID
835 = Transaction Type
001 = File Sequence Number

When the 835 transaction is available:

The X12N 835 files are available for trading partners to retrieve by Monday morning for claims adjudicated in the prior week. (Claims adjudication and payment processes occur on Friday night.)

If no claims for a provider were adjudicated in the prior week, an 835 will not be generated.

References

The ANSI ASC X12N 835 Implementation Guide or TR3 should be used in conjunction with this Companion Guide. TR3’s are available for purchase at http://store.x12.org/store.

Additional Information

Assumptions

Any provider who elects to receive the ANSI ASC X12N 835 will receive their paper remittance advice in parallel with the X12N 835 for a period of 30 days. After the 30 day period, the paper remittance advice will be discontinued.

Advantages/Benefits of EDI

The Conduent EDI Gateway allows New Mexico providers and trading partners to electronically receive the X12N 835 Health Care Claim Payment/Advice (Remittance Advice).
Chapter 2 Getting Started

Working with Conduent EDI Gateway

New Mexico providers and trading partners will have the option of retrieving their 835 files via EDI Online or MOVEit DMZ. For EDI Online, EDI sends the 835 file to the HIPAA BBS distribution mailbox for the submitter. For MOVEit DMZ, EDI sends the 835 file to the submitter’s DMZ folder. Either method of access requires the submitter to use a pre-assigned logon ID and password to gain access to their files.

The Conduent HIPAA Helpdesk is the contact point for all EDI issues related to the retrieval of the X12N 835. The Conduent HIPAA Helpdesk can be reached by email at HIPAA.Desk.NM@Conduent.com or by calling 1-800-299-7304 or 505-246-0710.

Trading Partner Registration

Any entity or trading partner who is not currently enrolled with Conduent EDI Gateway and wants to receive the X12N 835 transaction must complete an EDI enrollment package. This package provides Conduent EDI Gateway the information necessary to assign a Logon Name, Logon ID, and Trading Partner ID, which are required to access the 835. You must also specify in the package that you want to receive an X12N 835 transaction. You may obtain an enrollment package by contacting the Conduent HIPAA Helpdesk at 1-800-299-7304 or 505-246-0710 or by email at HIPAA.Desk.NM@Conduent.com.

Entities and trading partners who are already enrolled with the Conduent EDI Gateway must request that 835s be delivered and provide their Trading Partner and Billing Provider Medicaid IDs. This will ensure the proper routing of the 835s. To request 835s, please contact the Conduent HIPAA Helpdesk.

Certification and Testing Overview

Trading Partners will test with the Conduent EDI Gateway to ensure that they can successfully access their X12N 835 transactions. In order to execute a test, the trading partner needs to contact the Conduent HIPAA Helpdesk to enroll as a trading partner if they are new to the Conduent EDI Gateway. The Conduent HIPAA Helpdesk will enroll the trading partner and set them up to receive the test 835s. If the trading partner is already enrolled with Conduent EDI Gateway, they only need to contact the Conduent HIPAA Helpdesk to have their trading partner ID set up to receive 835s. The trading partner will then be able to submit a test batch of claims through their normal submission process. The NM MMIS will process the claims which will result in the X12N 835 being delivered to the proper EDI landing zone for retrieval. Once the trading partner has verified the X12N 835, they will notify the Conduent HIPAA Helpdesk to complete the set up process for production.
To help with testing, the Conduent HIPAA Helpdesk is available to all New Mexico Medicaid clients and providers Monday through Friday from 8:00 a.m. to 5:00 p.m. MT at 1-800-299-7304 or 505-246-0710 or by email at HIPAA.Desk.NM@Conduent.com.
Chapter 3 Testing with the Payer

The entity or trading partner must first be enrolled with the Conduent EDI Gateway and set up to receive the X12N 835 transactions. Once that initial step is completed, the testing phase may begin.

The provider will submit claims for payment using their normal submission procedures. The New Mexico MMIS will adjudicate and pay the claims. After the payment cycle is complete, the process to generate the 835s is executed and the 835 IRL is sent to EDI. The IRL is translated into the X12N format and uploaded to the landing zone (HIPAA BBS or MOVEit DMZ) where it is made available to the provider. The 835 will be compared to the provider’s Remittance Advice during the testing phase to ensure that it is complete.

The Conduent HIPAA Helpdesk is available to assist providers and Trading Partners with their questions and concerns about EDI. The following is a list of services that are provided by the Conduent HIPAA Helpdesk:

- Assistance with enrollment
- Explanation of the various EDI transmission methods
- Assistance with EDI transmission problems

The Conduent HIPAA Helpdesk is available to all New Mexico Medicaid clients and providers Monday through Friday from 8:00 a.m. to 5:00 p.m. MT at 1-800-299-7304 or 505-246-0710 or by email at HIPAA.Desk.NM@Conduent.com.
Chapter 4 Connectivity with the Payer/Communications

Process Flows

The New Mexico MMIS generates the 835 IRL that is FTP’d to the Conduent EDI Gateway for X12N translation:

The X12N 835 transactions are created and validating through the HIPAA validator. The valid X12 transactions are then placed in the landing zone for the provider to access, either through EDI Online (HIPAA BBS shared drive) or MOVEit (DZM). Any X12s that fail the HIPAA Validator are returned to the MMIS for correction.

Transmission Administrative Procedures

Please have the following information available when calling the Conduent HIPAA Helpdesk regarding transmission and production issues.
Trading Partner ID: Your Trading Partner ID is our key to accessing your Trading Partner information. Please have this number available each time you contact the Conduent HIPAA Helpdesk.

Logon Name and Logon User ID: These allow Trading Partners access to EDI Online for 835 retrieval. The Conduent HIPAA Helpdesk uses this information to reference your transmitted data.

To promote efficient, accurate electronic remittance reporting, please note:

- Each user is assigned a Conduent EDI Trading Partner ID.
- Logon User IDs (passwords) are nine characters.
- All dates are in the CCYYMMDD format.
- All date/times are in the CCYYMMDDHHMM format.
- New Mexico Medicaid Provider IDs are eight characters long.
- The EDI assigned Payer ID for New Mexico Medicaid is 77048.

Re-Transmission Procedure

The provider’s X12N 835 is available within 3 days of receiving the EFT payment. If the provider is not able to locate the associated X12N 835, then the provider will refer to the Late/Missing EFT and ERA Transactions Resolution Procedures. A copy of the EFT and ERA Transactions Resolution Procedures can be found on the New Mexico Human Services Department Medical Assistance Division website: [http://www.hsd.state.nm.us/mad/Hipaa.html](http://www.hsd.state.nm.us/mad/Hipaa.html).

The Conduent HIPAA Helpdesk will assist with the re-submission of the 835 IRL once a resolution has been determined.

Communication Protocol Specifications

New Mexico Trading Partners can download the ASC X12N 835 via Asynchronous Dial-Up and Secure FTP.

Secure FTP

Secure FTP is an appropriate alternative for large volume Trading Partners (i.e. files in excess of 10MB each). For retrieving files via Secure FTP, access to the Conduent Grab-It site (powered by MOVEit DMZ ®) is available free of charge to Trading Partners. It should be noted that the Conduent Grab-It site is completely separate from New Mexico Medicaid. Trading partners may use the separate secured Web site for retrieval of files, or any secured FTP...
product that is compatible with MOVEit DMZ. See [MOVEit-Compatible FTP Applications as Appendix at end of this Guide]

Secure FTP Setup and Support
Secure FTP setup will usually occur during Trading Partner Enrollment. If the Trading Partner wishes to create a Secure FTP account, or requires additional support (i.e. account becomes locked or experiences connectivity issues), the Trading Partner should contact the Conduent New Mexico HIPAA Helpdesk at 1-800-299-7304 or 505-246-0710 or HIPAA.Desk.NM@Conduent.com.

**Note:** Secure FTP setup is separate from Trading Partner Enrollment, but still coordinated through the Conduent New Mexico HIPAA Helpdesk. The Conduent New Mexico HIPAA Helpdesk can be contacted by phone or e-mail at 1-800-299-7304 or 505-246-0710 or HIPAA.Desk.NM@Conduent.com.

You may request additional information not obtained during the Trading Partner Enrollment during Secure FTP setup.

Trading Partners set up for retrieval of files via the secure FTP mechanism will receive connectivity details from the HIPAA Helpdesk once setup is complete. This information will include login credentials, policies concerning passwords, file retention, and basic information on site navigation.

**MOVEit DMZ**
MOVEit DMZ® is a software product that manages logins, folders, and data as an Internet-exposed secured landing zone. Only secured communications protocols may be used to access the DMZ. These include HTTPS, SFTP, and FTP/s. Data is stored in encrypted format while residing on the DMZ.

There are two methods for accessing MOVEit DMZ:

1. Downloading files through a secure Web site [https://moveit.pdc.conduent.com/](https://moveit.pdc.conduent.com/)
2. Receiving files via a secure FTP client. MOVEit Freely® is a free secure FTP client available for download at [http://www.standardnetworks.com](http://www.standardnetworks.com).

**Asynchronous Dial-Up**
Conduent EDI Solutions provides an interactive, menu-driven Host Data Exchange System (HDE) that allows you to download your transaction files. The HDE can be accessed using a standard modem and supports modem speeds of up to 56,000 BPS. Transaction transmission is available twenty-four hours a day, seven days a week. This availability is subject to scheduled and unscheduled downtime. It is operational policy to schedule preventative maintenance periods on weekends whenever possible.

**Communication Protocols**
Conduent EDI Solutions currently supports the following asynchronous dial-up communication options:

XMODEM, YMODEM, ZMODEM, Kermit

Teleprocessing Requirements

The general specifications for asynchronous dial-up communication with Conduent are:

Telecommunications
Hayes-compatible 2400-56K BPS asynchronous modem.

Data Format
8 data bit, 1 stop bit, no parity, and full duplex.

Transmission Protocol
ZMODEM uses 128 byte to 1024 byte variable packets a 16-bit or 32-bit Cyclical Redundancy Check (CRC).
XMODEM uses 128 byte blocks and a 16-bit CRC.
YMODEM uses 1024 byte blocks and a 16-bit CRC.
KERMIT can be accepted if X, Y, or ZMODEM capabilities are not available with your communication software.

Teleprocessing Settings

ASCII Receiving
Append line feeds to incoming line ends should not be checked.
Wrap lines that exceed terminal width.

Terminal Emulation
VT100 or Auto.

Passwords

Access to all Conduent EDI Gateway products are secured by the use of passwords. The Conduent HIPAA Helpdesk will notify the provider and trading partners of their passwords once the enrollment process is completed. If you encounter any problems with your password, you should contact the Conduent HIPAA Helpdesk and they can reset the password.
Chapter 5 Contact Information

EDI Customer Service

The Conduent HIPAA Helpdesk is the provider's contact point. The Conduent HIPAA Helpdesk is available to all New Mexico Medicaid clients and providers Monday through Friday from 8:00 A.M. to 5:00 P.M. MT at 1-800-299-7304 or 505-246-0710 or by email at HIPAA.Desk.NM@Conduent.com.

EDI Technical Assistance

All technical issues can also be handled through the Conduent HIPAA Helpdesk. The Conduent HIPAA Helpdesk is available to all New Mexico Medicaid clients and providers Monday through Friday from 8:00 a.m. to 5:00 p.m. MT at 1-800-299-7304 or 505-246-0710 or by email at HIPAA.Desk.NM@Conduent.com.

Provider Service Number

Any questions related to claim payment should be directed to the Conduent Provider Relations Call Center at 505-246-0710 or 800-299-7304. Conduent State Healthcare, LLC New Mexico Medicaid Project Provider Relations call center staff is available to answer your questions Monday through Thursday between the hours of 8:00 AM to 5:00 PM, and Friday 8:00 AM to 4:00 PM at 505-246-0710 or 800-299-7304.

Applicable Websites/Email

Periodic updates to this Companion Guide can be found on the New Mexico Human Services Department Medical Assistance Division website:

http://www.hsd.state.nm.us/providers/hippa-standard-companion-guides.aspx

The ANSI ASC X12N TR3 835 Implementation Guide can be purchased at the following website:

http://store.x12.org/store

March 2018
Chapter 6 Control Segment/Envelopes

ISA-IEA

The interchange control segments (ISA/IEA) contain the envelope information that is transmitted between the trading partner and the MMIS. The following table includes the sender and receiver codes, authorization information and delimiters used.

<table>
<thead>
<tr>
<th>Page</th>
<th>Loop</th>
<th>Segment</th>
<th>Data Element</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>C.3</td>
<td>Header</td>
<td>ISA</td>
<td>01</td>
<td>Authorization Qualifier: ‘00’ (No Auth Info Present). Populated by EDI</td>
</tr>
<tr>
<td>C.3</td>
<td>Header</td>
<td>ISA</td>
<td>03</td>
<td>Security Qualifier: ‘00’ (No Security Info Present). Populated by EDI</td>
</tr>
<tr>
<td>C.3</td>
<td>Header</td>
<td>ISA</td>
<td>05</td>
<td>Interchange ID Qualifier: ‘ZZ’ (Mutually defined). Populated by EDI</td>
</tr>
<tr>
<td>C.3</td>
<td>Header</td>
<td>ISA</td>
<td>06</td>
<td>Interchange Sender ID: ‘100000’. Populated by EDI</td>
</tr>
<tr>
<td>C.3</td>
<td>Header</td>
<td>ISA</td>
<td>07</td>
<td>Interchange ID Qualifier: ‘ZZ’. Populated by EDI</td>
</tr>
<tr>
<td>C.3</td>
<td>Header</td>
<td>ISA</td>
<td>08</td>
<td>Interchange Receiver ID: Trading partner ID associated with the billing provider. Populated by EDI</td>
</tr>
<tr>
<td>C.3</td>
<td>Header</td>
<td>ISA</td>
<td>11</td>
<td>Repetition Separator: ‘^’ Populated by EDI</td>
</tr>
<tr>
<td>C.3</td>
<td>Header</td>
<td>ISA</td>
<td>14</td>
<td>Acknowledgement indicator: ‘0’ (Not requested)</td>
</tr>
<tr>
<td>C.3</td>
<td>Header</td>
<td>ISA</td>
<td>16</td>
<td>Component Element Separator ‘~’ Populated by EDI</td>
</tr>
</tbody>
</table>

GS-GE

The functional group segments (GS/GE) identifies one or more related transaction sets and provides a sender code and application receiver code. The following table includes the sender code and application receiver’s code for the MMIS.

<table>
<thead>
<tr>
<th>Page</th>
<th>Loop</th>
<th>Segment</th>
<th>Data Element</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>C.7</td>
<td>Header</td>
<td>GS</td>
<td>02</td>
<td>Sender code: ‘77048’</td>
</tr>
<tr>
<td>C.7</td>
<td>Header</td>
<td>GS</td>
<td>03</td>
<td>Application Receiver’s Code: (Trading Partner ID)</td>
</tr>
</tbody>
</table>
ST-SE

The ST transaction set header and trailer (ST/SE) is used to identify the start of a transaction set. It also specifies the transaction set control number (ST02), which is unique to each transaction set. The transaction set control number is generated by the MMIS and aids in error resolution research.
Chapter 8 Acknowledgements and/or Reports

Report Inventory

The New Mexico MMIS does not process acknowledgements (999) from the trading partner for receipt of the X12N 835.
Chapter 9 Trading Partner Agreements

Trading Partners
A trading partner is defined as any entity that transmits to, or receives electronic data from the Conduent EDI Gateway. When a trading partner contacts the Conduent HIPAA Helpdesk to enroll with the Conduent EDI Gateway, they receive an enrollment package which includes a Trading Partner Agreement. This agreement is used to establish and document the relationship between the trading partner and the Conduent EDI Gateway.
## Chapter 10 Transaction Specific Information

This section must be used in conjunction with the X12N 835 TR3 Implementation Guide. The X12N 835 Health Care Claim Payment/Advice transaction will only report paid and denied claims for one pay-to-provider per transaction.

*Note the page numbers listed represent the corresponding page number in the X12N 835 Health Care Claim Payment/Advice Consolidated Guide, Released February 2011.*

This table contains only those data elements that are considered business requirements and are not standardization-required elements.

<table>
<thead>
<tr>
<th>Page</th>
<th>Loop</th>
<th>Segment</th>
<th>Data Element</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>70</td>
<td>Header</td>
<td>BPR</td>
<td>01</td>
<td>New Mexico is sending 'I' if the warrant amount is greater than 0. 'H' if the warrant amount is equal to zero.</td>
</tr>
<tr>
<td>71</td>
<td>Header</td>
<td>BPR</td>
<td>04</td>
<td>'CHK' if a warrant amount is greater than zero, 'NON' if a warrant amount is equal to zero.</td>
</tr>
<tr>
<td>77</td>
<td>Header</td>
<td>TRN</td>
<td>03</td>
<td>Payer Identifier: '1856000565'</td>
</tr>
<tr>
<td>87</td>
<td>1000A</td>
<td>N</td>
<td>102</td>
<td>Payer Name: 'NM Medicaid'</td>
</tr>
<tr>
<td>89</td>
<td>1000A</td>
<td>N</td>
<td>301</td>
<td>Payer Address: 'P.O. Box 27478'</td>
</tr>
<tr>
<td>90</td>
<td>1000A</td>
<td>N</td>
<td>401</td>
<td>Payer City: 'ALBUQUERQUE'</td>
</tr>
<tr>
<td>90</td>
<td>1000A</td>
<td>N</td>
<td>402</td>
<td>Payer State: 'NM'</td>
</tr>
<tr>
<td>90</td>
<td>1000A</td>
<td>N</td>
<td>403</td>
<td>Payer Zip Code: '871257478'</td>
</tr>
<tr>
<td>94</td>
<td>1000A</td>
<td>PER</td>
<td>04</td>
<td>Payer Business Contact Number: '5052460710'</td>
</tr>
<tr>
<td>94</td>
<td>1000A</td>
<td>PER</td>
<td>06</td>
<td>Payer Business Contact Number: '8002997304'</td>
</tr>
<tr>
<td>97</td>
<td>1000A</td>
<td>PER</td>
<td>02</td>
<td>Payer Technical Contact Name: 'NM HIPAA HELP DESK'</td>
</tr>
<tr>
<td>97</td>
<td>1000A</td>
<td>PER</td>
<td>04</td>
<td>Payer Technical Communication Number: '5052460710'</td>
</tr>
<tr>
<td>97</td>
<td>1000A</td>
<td>PER</td>
<td>06</td>
<td>Payer Technical Contact: '8002997304'</td>
</tr>
<tr>
<td>97</td>
<td>1000A</td>
<td>PER</td>
<td>08</td>
<td>Payer Technical Contact: <a href="mailto:HIPAA.Desk.NM@Conduent.com">HIPAA.Desk.NM@Conduent.com</a></td>
</tr>
<tr>
<td>112</td>
<td>2000</td>
<td>TS</td>
<td>302</td>
<td>Facility Type Code: This field will default to a value of ‘11’ if the facility type code is not known or if more than one facility type code is found on the claims.</td>
</tr>
<tr>
<td>124</td>
<td>2100</td>
<td>CLP</td>
<td>02</td>
<td>New Mexico will return only the following Claim Status codes: 1 – claim has been paid 2 - claim contains payments by a single third party payer 3 - claim contains more than one third-party payer 4 – claim has been denied 22- claim has been voided or reversed</td>
</tr>
<tr>
<td>Page</td>
<td>Loop</td>
<td>Segment</td>
<td>Data Element</td>
<td>Comments</td>
</tr>
<tr>
<td>------</td>
<td>------</td>
<td>---------</td>
<td>--------------</td>
<td>----------</td>
</tr>
<tr>
<td>126</td>
<td>2100</td>
<td>CLP</td>
<td>06</td>
<td>New Mexico will return only the following Claim Filing Indicator Codes: For Medicare Part A claims, this code will contain ‘MA’. For Medicare Part B and UB-Part B Crossovers, this code will contain ‘MB’. For all other claim types, this field will contain “MC”.</td>
</tr>
<tr>
<td>139</td>
<td>2100</td>
<td>NM</td>
<td>109</td>
<td>Patient ID: Client Medicaid ID. If the patient ID on the claim is not valid, a value of ‘NOT VALID’ will be returned.</td>
</tr>
</tbody>
</table>
| 196  | 2110 | CAS     | 1034 & 1035  | CAS – Service Adjustment
Only non-zero CAS amounts with payer ID of ‘NMMAD’ will be returned.
NM shows this field with CAS02 = 45 and the amount in CAS03 is the following calculation: Submitted Charge minus Amount Paid. |
| 217  | Summary | PLB     | 01           | Reference ID: Pay-To-Provider NPI or Pay-To-Provider ID. |
1. Implementation Checklist

The following checklist details the necessary steps for going live with Conduent EDI:

<table>
<thead>
<tr>
<th>STEP NUMBER</th>
<th>CHECKLIST ITEM</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Contact Conduent EDI Gateway for a Trading Partner Agreement Package (if you do not currently have a Trading Partner ID) and ask to receive the X12N 835.</td>
</tr>
<tr>
<td>2</td>
<td>Obtain Trading Partner ID logon and password.</td>
</tr>
<tr>
<td>3</td>
<td>Validate that you are able to access the EDI landing zone (HIPAA BBS or MOVEit DMZ).</td>
</tr>
</tbody>
</table>

2. Business Scenarios

N/A

3. Transmission Examples

N/A

4. Frequently Asked Questions

N/A

5. Change Summary

<table>
<thead>
<tr>
<th>VERSION NUMBER</th>
<th>UPDATE DATE</th>
<th>OWNER OF UPDATE</th>
<th>DESCRIPTION/LOCATION OF CHANGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0</td>
<td>5/24/2012</td>
<td>Laura Hall, Tom Vinson, Maggie Ramey, Chris Pruett</td>
<td>Initial document.</td>
</tr>
<tr>
<td>1.1</td>
<td>5/29/2012</td>
<td>Laura Hall</td>
<td>Clarified when the 835 is available. Page 4.</td>
</tr>
<tr>
<td>2</td>
<td>08/07/2012</td>
<td>Maggie Ramey</td>
<td>Add additional fields to Chapter 4 table.</td>
</tr>
<tr>
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<td>DESCRIPTION/LOCATION OF CHANGE</td>
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</tr>
<tr>
<td>3</td>
<td>10/1/2012</td>
<td>Chris Pruett</td>
<td>Modified claim status definitions in CLP segment and Removed references that are covered by the 5010 Technical Review Guide</td>
</tr>
<tr>
<td>4</td>
<td>03/16/2013</td>
<td>Maggie Ramey</td>
<td>Updated HIPAA help desk email address. Changed value for ISA06 and ISA08.</td>
</tr>
<tr>
<td>5</td>
<td>04/10/13</td>
<td>Teresa Copman</td>
<td>Modify the New Mexico 835 Companion Guide to follow the CAQH CORE v5010 Master Companion Guide Template for HIPAA Transactions</td>
</tr>
<tr>
<td>6</td>
<td>07/26/17</td>
<td>Conduent</td>
<td>Rebranding from Xerox/ACS to Conduent</td>
</tr>
<tr>
<td>7</td>
<td>10/18/17</td>
<td>Conduent</td>
<td>Document Final</td>
</tr>
<tr>
<td>8</td>
<td>03/01/2018</td>
<td>Derrick Douglas</td>
<td>Update HTML links</td>
</tr>
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