
Manual Revision Memorandum

ISD-MR 13-06

TO: ISD Employees
FROM: Ted Roth, Director, Income Support Division
RE: Forms update- LITAP- LHP 004 Help with Telephone Bills
Updated flier, English and Spanish Version
DATE: February 1, 2013
CC: ISD Employees

Forms update- LITAP- Help with Telephone Bills- English and Spanish Version
Use of the form shall begin immediately.

Instruction:

1. ADD

LITAP - LHP 004-Help with Telephone Bills English Flier
LITAP - LHP 004-Help with Telephone Bills Spanish Flier

This form has been posted to the forms drive: \\disfasv025\ISDForms

If you have questions regarding this MR, please contact JoAnn Lapington at (505)827-7258 or by e-mail at JoAnn.Lapington@state.nm.us.



AYUDA CON FACTURAS DE TELÉFONO

Línea de Vida – Abaja el costo de básico, mensual servicio de teléfono. Elegible consumos pueden recibir hasta \$13.50 o más por mes en descuentos.

Cónexion Arriba – Reduce el costo de iniciar nuevo service de teléfono. Elegible consumos pueden recibir hasta 50% descuento fuera de un una-vez costo asociar con iniciar servicio de teléfono, hasta máximo de \$30.

Peaje Limitación Servicio (LTS) - Elegible consumos que desean a evitar incurrir grande precios de largo distancia pueden elegir bloquear de peaje o peaje control a no costo.

Como puedo saber si soy elegible?

En Nuevo México, un individuo es elegible si él o élla participa en uno de los próximo programas del Departamento de Servicios Humanos:

- Bajos ingresos hogar energía asistencia programa (LIHEAP) (Energía)
- Medicaid
- Asistencia Temporal a Familias Necesitadas (TANF)
- SNAP (Comida)

Cómo aplicó a recibir Línea de Vida, Cónexion Arriba, o TLS descuentos de soporte?

Contacte su local proveedor de teléfono directamente para aplicar. Usted necesitará una copia del aviso aprobación que usted recibio.

La Nota: CenturyLink tambien tiene descuentos en básico servicio del internet.

Compañías que actualmente ofrecen estos descuentos en Nuevo México incluir:

Alltel Communications
Baca Valley Teléfono
Cellular One
Century Link (formerly Qwest)
CenturyTel of The Southwest
Commnet Four Corners LLC
Cricket Communications
Dell Teléfono Coop
ENMR Teléfono Coop
Frontier Communication
La Jicarita Rural Teléfono Coop
Leaco Rural Telephone Coop
Mescalero Apache Telecom
Navajo Comm Co
Penasco Valley Telecommunications

Penasco Valley Teléfono Coop
Plateau
Roosevelt County Rural Tel Coop
Sacred Wind Communications
Safelink Wireless
Smith Bagley Inc.
Sprint Spectrum L.P.
Tracfone Wireless Inc
Tularosa Basin Telephone
Valley Teléfono Coop
VCI Company
Western New Mexico Teléfono
Windstream (formerly Valor)
WNM Communications



HELP WITH TELEPHONE BILLS

Lifeline - Lowers the cost of basic, monthly local telephone service. Eligible consumers can receive up to \$13.50 or more per month in discounts.

Link Up - Reduces the cost of initiating new telephone service. Eligible consumers can receive a 50% discount off of the one-time costs associated with initiating telephone service, up to a maximum of \$30.

Toll Limitation Service - Eligible consumers who wish to avoid incurring large long distance fees can choose toll blocking or toll control at no cost.

How do I know whether I am eligible?

In New Mexico, an individual is eligible if he or she participates in one of the following HSD programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Medicaid
- Temporary Assistance to Needy Families (TANF)
- SNAP (Food Stamps)

How do I apply to receive Lifeline, Link Up, and TLS support discounts?

Contact your local phone provider directly to apply for the discount. You will need a copy of the approval notice that you received from HSD.

Note: CenturyLink also has discounts on basic internet service for low income customers.

Companies that currently offer these discounts in New Mexico include:

Alltel Communications
Baca Valley Telephone
Cellular One
Century Link (formerly Qwest)
CenturyTel Of The Southwest
Commnet Four Corners LLC
Cricket Communications
Dell Telephone Coop
ENMR Telephone Coop
Frontier Communication
La Jicarita Rural Telephone Coop
Leaco Rural Telephone Coop
Mescalero Apache Telecom
Navajo Comm Co.
Penasco Valley Telecommunications

Penasco Valley Telephone Coop
Plateau
Roosevelt County Rural Tel Coop
Sacred Wind Communications
Safelink Wireless
Smith Bagley Inc.
Sprint Spectrum L.P.
Tracefone Wireless Inc.
Tularosa Basin Telephone
Valley Telephone Coop
VCI Company
Western New Mexico Telephone
Windstream (formerly Valor)
WNM Communications