

General Information Memorandum

ISD-GI 16-63

TO: ISD Employees & SL Start Employees
FROM: Sean Pearson, Deputy Secretary, Income Support Division 
RE: Disclosure of Domestic Violence
DATE: October 12, 2016

This memorandum is to provide guidance that the field will need to follow when an applicant has self-disclosed they are a Domestic Violence survivor.

Once a person has self-disclosed that they are a survivor of domestic violence, the caseworker will give them a phone number referral to the county's domestic violence program. The caseworker will also ensure that a case comment is entered in ASPEN. The following case comment will be entered:

“A referral was given to the applicant/recipient to the local community agency.”

This case comment will help identify that domestic violence is a hardship. It is important that the case comment **DOES NOT** indicate that their barrier is domestic violence as this could violate laws related to confidentiality of information of a domestic violence survivor.

Attached you will find all the current Domestic Violence Service Providers listed by county.

If you have any questions regarding this GI, please contact Suzanne Duran-Vigil at 505-827-7289 or SuzanneP.Duran-Vigi@state.nm.us

DOMESTIC VIOLENCE SERVICE PROVIDERS IN NEW MEXICO

COUNTY NAME	NAME OF PROVIDER	PHONE NUMBER
Statewide	New Mexico Coalition Against Domestic Violence	505-249-9240
Bernalillo County Torrance County	S.A.F.E House	505-247-4219
Bernalillo County Torrance County	Domestic Violence Resource Center	505-843-9123
Bernalillo County Torrance County	Enlace Comunitario	505-246-8972
Catron County	El Puente	575-835-0928
Chaves County	Roswell Refuge	575-624-3222
Cibola County (Grants)	Roberta's Place	505-287-7203
Colfax County Union County	Alternatives to Violence	505-445-5778
Curry County Roosevelt County	Hartley House	575-762-0050
DeBaca County	Hartley House	575-762-0050
Dona Ana County	La Casa	575-526-2819
Eddy Artesia County	Grammy's House	575-748-1198
Eddy Carlsbad County	Carlsbad Battered Shelter	575-628-0525
Grant County (Silver City) Hidalgo County	El Refugio	575-538-2125
Guadalupe County	Hartley House	575-762-0050
Lea County	Option Inc.	575-397-1576
Lincoln County	H.E.A.L The Nest	575-378-6378
Luna County	The Healing House	575-546-6539
McKinley County	Battered Family Services	505-722-7483
Otero County	COPE	575-434-3622
Rio Arriba County Los Alamos County	Crisis Center of Northern New Mexico	505-753-1656
Rio Arriba County Los Alamos County	ENIPC Peacekeepers Domestic Violence Program	505-753-4790
San Juan County	Family Crisis Center	505-325-3549
San Juan County	NUNM New Beginnings	505-325-7578
San Miguel County Mora County	Somos Familia-Family Institute	505-425-8120
San Miguel County	Tri County Family Justice Center of NE	505-718-7300
Sandoval County	Haven House	505-896-4869
Santa Fe County	Pueblo of Nambe DV Program	505-455-0133

Santa Fe County	Esperanza Shelter for Battered Families	505-474-5536
Sierra County	Domestic Abuse Intervention	575-894-3557
Socorro County	El Puente	575-835-0928
Taos County	Community Against Violence	575-758-8082
Torrance County	Torrance County Domestic Violence Project	505-246-4749
Torrance County	Sanctuary Zone	505-384-0381
Valencia County	Valencia Shelter Services	505-565-3100
National Domestic Violence Hotline	National Domestic Violence Hotline	1-800-799-7233
National Teen Dating Hotline	Love is Respect-National Teen Dating Abuse Helpline	1-866-331-9474
New Mexico Domestic Violence Hotline	NM Legal Aid Domestic Violence	1-877-974-3400
New Mexico Tribal Domestic Violence Coalition	Coalition to Stop Violence Against Native Women	505-243-9199
New Mexico State Sexual Assault Hotline	New Mexico Coalition of Sexual Assault Programs	505-883-8020