General Information Memorandum

ISD GI-16-61
TO: ISD Employees
FROM: Sean Pearson, Deputy Secretary, Income Support Division
RE: YesNM Crisis LIHEAP Application
DATE: August 31, 2016

An Application For Benefits (AFB) submitted through YesNM will be considered a crisis LIHEAP application only when applicant indicates that they have an emergency situation and have checked at least one reason for the emergency situation. These cases must be evaluated same day to ensure proper crisis procedures are followed (8.15.100.10 B)

Crisis LIHEAP applications from YesNM will create a highlighted task in ASPEN effective October 1, 2016.

If you have any questions please call Sharon Rivera by phone at (505) 827-7267 or email at Sharonm.Rivera@state.nm.us.