



Michelle Lujan Grisham, Governor
David R. Scrase, M.D., Secretary

FOR IMMEDIATE RELEASE

Contact: Jodi McGinnis Porter

jodi.mcginnis-porter@state.nm.us

505-476-7203 office; 505-670-4136 cell

August 7, 2019

HSD participating in Governor's Cabinet in Your Community
HSD Representatives will be available to assist with constituent services
Saturday Aug. 10, 10 a.m. to 2 p.m.

Santa Fe, N.M. – The New Mexico Human Service Department (HSD) will participate in Governor Michelle Lujan Grisham's first [Governor's Cabinet in Your Community event Saturday, Aug. 10, in Albuquerque.](#)

High-level representatives from HSD will be on hand to field walk-in constituents. Constituents unable to attend who have concerns are encouraged to call in.

"HSD leaders are committed to ensuring that every New Mexican receives the benefits for which they qualify," said David R. Scrase, M.D. secretary for HSD. "We look forward to working with you, answering questions and assisting you Saturday."

Participants may visit at this address from **10 a.m. to 2 p.m.**, Saturday, Aug. 10: **Carpenters Local 1319 Union Hall, 3900 Pan American Fwy NE, Albuquerque, N.M., 87107.**

This is your opportunity to get your questions answered and your issues addressed. We'd like you to join us Saturday if you need:

- Food assistance.
- Medical assistance.
- Energy assistance.
- Cash assistance.
- Questions answered about your existing benefits.
- Help with establishing paternity for child support assistance, including genetic testing.
- Assistance with establishing child support.
- Questions answered about child support payments received or made.
- Assistance with general questions about the child support process.
- Help locating the non-custodial parent.

Eligibility for food, cash and energy assistance is based on income limits and family household size:

https://www.hsd.state.nm.us/uploads/FileLinks/26463f122f47474487faee4922e09ce8/2019_FPL.pdf

Medical assistance income limits are based on 2019 federal poverty level guidelines:

https://www.hsd.state.nm.us/uploads/FileLinks/26463f122f47474487faee4922e09ce8/2019_2020_Federal_Poverty_Level_Guidelines.pdf

Representatives from the Human Services Department's Income Support Division will be on hand to help New Mexicans enroll and learn more about potential eligibility in nutrition and health programs. Agency representatives will assist New Mexicans with eligibility and enrollment in Medicaid, the Supplemental Nutrition Assistance Program, the Temporary Assistance for Needy Families program, and the Low-Income Heating and Energy Assistance program. Participants are asked to bring the following documentation: Last four weeks of pay for all applicants receiving any kind of income; identification; proof of citizenship or immigration status; and proof of out-of-pocket medical expenses for any disabled or elderly applicants. If you are unable to obtain any of the above, an ISD worker can assist at time of interview. For further assistance, you may apply online at: www.yes.state.nm.us or call the customer service line at **800-283-4465**.

"Come and see us," said Karmela Martinez, acting director for the Income Support Division. "We're here and ready to assist you with your needs."

Representatives from the Human Services Department's Child Support Enforcement Division ask individuals seeking assistance with an existing case to bring their case number; date of birth; and a form of identification. Individuals who do not yet have an existing case and are interested in applying for services are asked to bring the following: the name of all parties involved (custodial parent, non-custodial parent, children); the address of all parties involved; dates of birth for all parties involved; Social Security Numbers of all parties involved; marriage and divorce dates; a court order, if one already exists; and a form of identification for the applicant.

"Increasing child support for New Mexico's children means getting to know our customers," said Jeremy Toulouse, acting director for the Child Support Enforcement Division. "We look forward to meeting our community members face-to-face, where we can all work together to support kids."

The Child Support Enforcement Division supports children in need of support, mothers, fathers, and family members who have custody, all who may be New Mexicans or citizens of other states and/or countries. Many cases come to us from HSD benefit programs because child support can be the financial means to bring stability to a family.

#30#

Office of the Secretary 1474 Rodeo Rd. P.O Box 2348 Santa Fe, NM 87504 505-827-7750