FOR IMMEDIATE RELEASE
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August 22, 2019

Child Support Enforcement Division extends offices hours for a second day in August for Child Support Awareness Month
Eight CSED offices will be open until 7 p.m. Aug. 28.

Santa Fe, N.M. – The New Mexico Human Service Department announced it will extend office hours for eight Child Support Enforcement Division (CSED) offices across the state until 7 p.m. Aug. 28, in honor of Child Support Awareness Month. The hours were also extended earlier this month at the locations mentioned below until 7 p.m. on Aug. 7.

“The extended hours are an effort to help parents who can’t make it to our offices during 8-to-5 business hours,” said Jeremy Toulouse, CSED Director. “We will use these two days to gauge the interest, turnout and determine the need – for planning purposes in the future. The first extended hours on Aug. 7, CSED saw several customers who took advantage of the opportunity and we anticipate a larger turnout for the second day.”

The eight CSED offices that will stay open until 7 p.m., Wednesday, Aug. 28, are:

<table>
<thead>
<tr>
<th>CSED Location</th>
<th>Address</th>
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<th>Address</th>
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</thead>
<tbody>
<tr>
<td>Albuquerque CSED</td>
<td>1010 18th St NW, Albuquerque, NM 87104</td>
<td>Albuquerque CSED</td>
<td>1015 Tijeras Ave NW #100, Albuquerque, NM 87102</td>
</tr>
<tr>
<td>Clovis CSED</td>
<td>3316 North Main St., Ste. B, Clovis, NM 88101</td>
<td>Farmington CSED</td>
<td>1800 East 30th St, Farmington, NM 87401</td>
</tr>
<tr>
<td>Las Cruces CSED</td>
<td>653 Utah Ave, Las Cruces, NM 88001</td>
<td>Las Cruces CSED</td>
<td>445 Camino Del Re, Ste. C, Los Lunas, NM 87031</td>
</tr>
<tr>
<td>Roswell CSED</td>
<td>2732 North Wilshire Blvd, Roswell, NM 88201</td>
<td>Silver City CSED</td>
<td>3088 32nd St. By-Pass, Ste. B, Silver City, NM 88061</td>
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Governor Michelle Lujan Grisham proclaimed August Child Support Awareness Month. The extended hours and participation in the Governor’s Cabinet in Your Community event Aug. 10, are just some of the activities CSED is conducting during the month.

This month, CSED kicked off a work-oriented pilot program in collaboration with the Department of Work Force Solutions. The STEP-UP project (supporting, training and employing parents) began in the Sandoval County CSED office and will expand statewide next year.
Also during the month of August, parents who have been issued a bench warrant due to unpaid child support will have an opportunity to come into one of the 14 CSED field offices and settle by paying the bond without fear of arrest. If an individual is unable to pay the full amount of the bond set by the court:

- A negotiated, reduced bond payment or a payment plan toward the amount of past due child support may be worked out:
  - With the consent of the parent to whom the support obligation is owed and,
  - The approval of the court that issued the warrant.
- Non-custodial parents with a written job offer may also request to negotiate a lower bond payment with successful wage withholding payments.

People coming into the CSED offices during the month of August have also had an opportunity to celebrate by putting their child’s name on a poster or have children color the poster that decorates the lobbies of offices statewide.

*Child Support Awareness Month Celebrated in Albuquerque CSED office with posters from parents and children.*

*Child Support Awareness Month Celebrated in Santa Fe CSED office with posters from parents and children.*

Individuals having questions about any of the Child Support Enforcement Month activities may contact the CSED Customer Service Center at 1 (800) 288-7207.

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